

# Punctuality Statistics

Economic Regulation Group

Aviation Data Unit



**Birmingham, Edinburgh, Gatwick, Glasgow, Heathrow, London City, Luton, Manchester, Newcastle, Stansted**

**Full and Summary Analysis**

**March 2006**

**Disclaimer**

The information contained in this report will be compiled from various sources and it will not be possible for the CAA to check and verify whether it is accurate and correct nor does the CAA undertake to do so. Consequently the CAA cannot accept any liability for any financial loss caused by the persons reliance on it.

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## FOREWORD

### 1 CONTENT

- 1.1 *Punctuality Statistics: Heathrow, Gatwick, Manchester, Glasgow, Birmingham, Luton, Stansted, Edinburgh, Newcastle and London City - Full and Summary Analysis* is prepared by the Civil Aviation Authority with the co-operation of the airport operators and Airport Coordination Ltd. Their assistance is gratefully acknowledged.

### 2 ENQUIRIES

- 2.1 **Statistics** Enquiries concerning the information in this publication and distribution enquiries concerning orders and subscriptions should be addressed to:

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- 2.2 Enquiries concerning further analysis of punctuality or other UK civil aviation statistics should be addressed to:

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Please note that we are unable to publish statistics or provide ad hoc data extracts at lower than monthly aggregate level.

2.3 **Website** Our tables are available on the Internet free of charge, address  
[www.caaerg.co.uk](http://www.caaerg.co.uk)

#### 2.4 Coverage

Data has been published as follows: -  
for Heathrow, Gatwick, Manchester, Birmingham, Luton, and Stansted from April 1989  
for Glasgow from July 1993  
for Edinburgh and Newcastle from April 1996  
and London City from April 1997

## INTRODUCTORY NOTES

1. These figures are compiled by the Civil Aviation Authority with the co-operation of airports and Airport Coordination Ltd.
2. The figures cover both arrivals and departures aggregated, except in the case of the Full Analysis with Arrival – Departure Split. In this table, arrivals and departures are stated separately.
3. Actual times of operation are derived from the flight by flight air transport movement returns made by airports to the CAA. The planned times supplied by Airport Coordination Ltd include changes made up to 24 hours before operation.
4. Only obvious mismatches between the two sources have been reconciled.
5. When the two sets of data are matched, if an airline appears to operate a series of flights significantly “off slot”, the Aviation Data Unit will substitute information from published timetables (where such are available) in place of the ACL slot data.
6. Prior to April 1998, Luton planned times of operation were taken from daily flight plans provided by the airport. These were completed before the week in question and, therefore, did not reflect any changes to the plan made at short notice.
7. Because the planned time of operation relates to the arrival/departure at the stand, whilst the actual time of operation relates to wheels on/off the runway, the following taxi time assumptions have been built in following information provided by Airport Coordination Ltd or the airport.

|          |            |            |      |
|----------|------------|------------|------|
| Heathrow | Arrivals   | 10 minutes | (i)  |
|          | Departures | 20 minutes | (i)  |
| Gatwick  | Arrivals   | 10 minutes |      |
|          | Departures | 15 minutes | (ii) |
| Stansted | Arrivals   | 5 minutes  |      |
|          | Departures | 10 minutes |      |

|             |            |            |       |
|-------------|------------|------------|-------|
| Luton       | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| Manchester  | Arrivals   | 10 minutes | (iv)  |
|             | Departures | 20 minutes | (iv)  |
| Birmingham  | Arrivals   | 0 minutes  | (iii) |
|             | Departures | 0 minutes  | (iii) |
| Glasgow     | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| Edinburgh   | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes | (iv)  |
| Newcastle   | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| London City | Arrivals   | 3 minutes  | (iv)  |
|             | Departures | 6 minutes  | (iv)  |

- (i) No account is taken of the different taxi-ing times associated with the terminal building used.
  - (ii) Prior to October 2003 Gatwick recorded the departure time from the stand. With effect from October 2003 the runway time is recorded for departures and a taxi time of 15 minutes is assumed.
  - (iii) Birmingham Airport record actual time of operation as arrival/departure at the stand.
  - (iv) After a review of taxi time assumptions, changes have been made to Edinburgh, London City and Manchester. Edinburgh and London City have been implemented wef the January 2001 publication, and Manchester wef February 2001 publication. Data for the same month in previous year has also been re-calculated using the new taxi times for comparison purposes. These should not though be compared with data published for periods prior to 2001.
8. The number of unmatched actual flights represented those air transport movements which actually took place at the airport but for which no corresponding planned flight was found. The reasons for this would normally be:

- (a) the flight was a diversion from another airport;
  - (b) the flight was not recorded with Airport Coordination Ltd or airport (see notes 4 and 5);
  - (c) the flight was a short-haul flight more than one hour before the planned time;
  - (d) the flight was planned to take place in the previous month;
  - (e) the plan or the air transport movement record contained an incorrectly reported item of data causing the flight not to match.
9. The number of unmatched planned flights represents those Airport Coordination Ltd or airport flights planned (see notes 4 and 5) for which a corresponding Air Transport Movement return has not been found. The reasons for these would normally be:
- (a) the flight was diverted to another airport;
  - (b) the flight was cancelled;
  - (c) the planned time was for a short haul flight more than one hour after the flight;
  - (d) the flight took place in the following month;
  - (e) either the plan or the air transport movement record contained an incorrectly reported item of data causing it not to match.
10. With effect from January 2000 data month, early flights are set to zero delay. Prior to this, an early flight will show a negative delay. This will affect the 'average delay' column. Average delays from January 2000 onwards should not be compared to average delays prior to January 2000. Tables for January to December 2000 inclusive do not include columns relating to the corresponding month the previous year for this reason. These tables should also not be compared with previously published tables.
11. Routes – airline combinations are shown where there is more than one matched flight. Any lines omitted for this reason will still be included in total figures however. For this reason, the totals shown may not always exactly match the data in the table.
12. All-cargo services and air taxi services are excluded from the analysis.



13. Positioning, private, corporate, military, local and other non air transport movements are excluded from the analysis.
14. Figures for domestic shuttle services should be treated with caution. Only the main flights are notified to Airport Coordination Ltd. Back-up flights are not and are therefore recorded as unmatched actual flights.
15. Flights are allocated to airlines according to the flight prefix of the service. Therefore, in the case of a sub-charter service, the flight is shown against the airline commercially responsible for the service. In the case of franchise operations, the service is recorded against the operating carrier.
16. The aircraft origin/destination represents the final point on the service. An aircraft serving more than one point on the route is therefore shown once only in these tables.
17. Some apparently domestic routes listed in this publication may be domestic sectors of international services.
18. Flights between any two of the ten airports (eg Heathrow-Manchester) are counted twice.
19. Care should be taken in comparing the average delays during the current year, with the average delays during the previous year. The number of flights may change from one year to the next, and the average may also be calculated on a small number of flights in either year.

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |            |
|-------------------------|--------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|                         |                          |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|                         |                          |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| <b>AUSTRIA</b>          |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| INNSBRUCK               | BA CONNECT LTD           | C                 | 5                 | 0          | 0                   | 60                         | 0                | 0                      | 40                     | 0                       | 0                          | 40                       | 100                        | 1                       | 7          |
|                         | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0                   | 50                         | 25               | 13                     | 0                      | 13                      | 0                          | 53                       | 13                         | 42                      | 8          |
| <b>TOTAL INNSBRUCK</b>  |                          |                   | <b>13</b>         | <b>1</b>   | <b>0</b>            | <b>54</b>                  | <b>15</b>        | <b>8</b>               | <b>15</b>              | <b>8</b>                | <b>0</b>                   | <b>48</b>                | <b>53</b>                  | <b>23</b>               | <b>15</b>  |
| <b>SALZBURG</b>         |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
|                         | BA CONNECT LTD           | C                 | 8                 | 0          | 0                   | 63                         | 13               | 25                     | 0                      | 0                       | 0                          | 18                       | 75                         | 10                      | 8          |
|                         | FLYBE LTD                | S                 | 8                 | 0          | 0                   | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 10                       | 63                         | 18                      | 8          |
|                         | THOMAS COOK AIRLINES LTD | C                 | 7                 | 0          | 0                   | 86                         | 0                | 14                     | 0                      | 0                       | 0                          | 9                        | 100                        | 2                       | 8          |
|                         | THOMSONFLY LTD           | C                 | 7                 | 0          | 0                   | 71                         | 0                | 14                     | 14                     | 0                       | 0                          | 18                       | 71                         | 13                      | 7          |
| <b>TOTAL SALZBURG</b>   |                          |                   | <b>30</b>         | <b>0</b>   | <b>0</b>            | <b>77</b>                  | <b>3</b>         | <b>17</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>76</b>                  | <b>11</b>               | <b>33</b>  |
| <b>TOTAL AUSTRIA</b>    |                          |                   | <b>43</b>         | <b>1</b>   | <b>0</b>            | <b>70</b>                  | <b>7</b>         | <b>14</b>              | <b>7</b>               | <b>2</b>                | <b>0</b>                   | <b>24</b>                | <b>79</b>                  | <b>10</b>               | <b>102</b> |
| <b>BARBADOS</b>         |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BRIDGETOWN              | THOMSONFLY LTD           | C                 | 14                | 0          | 0                   | 71                         | 7                | 21                     | 0                      | 0                       | 0                          | 14                       | 83                         | 5                       | 12         |
| <b>TOTAL BRIDGETOWN</b> |                          |                   | <b>14</b>         | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>7</b>         | <b>21</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>83</b>                  | <b>5</b>                | <b>12</b>  |
| <b>TOTAL BARBADOS</b>   |                          |                   | <b>14</b>         | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>7</b>         | <b>21</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>83</b>                  | <b>5</b>                | <b>12</b>  |
| <b>BELGIUM</b>          |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BRUSSELS                | SN BRUSSELS AIRLINES     | S                 | 249               | 0          | 2                   | 87                         | 8                | 4                      | 0                      | 0                       | 0                          | 6                        | 86                         | 9                       | 233        |
| <b>TOTAL BRUSSELS</b>   |                          |                   | <b>249</b>        | <b>0</b>   | <b>2</b>            | <b>87</b>                  | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>86</b>                  | <b>9</b>                | <b>233</b> |
| <b>TOTAL BELGIUM</b>    |                          |                   | <b>249</b>        | <b>0</b>   | <b>2</b>            | <b>87</b>                  | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>86</b>                  | <b>9</b>                | <b>233</b> |
| <b>BULGARIA</b>         |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| PLOVDIV                 | BH AIR                   | C                 | 6                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0          |
| <b>TOTAL PLOVDIV</b>    |                          |                   | <b>6</b>          | <b>0</b>   | <b>0</b>            | <b>100</b>                 | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| SOFIA                   | FIRST CHOICE AIRWAYS LTD | C                 | 5                 | 0          | 0                   | 60                         | 0                | 0                      | 0                      | 40                      | 0                          | 99                       | 100                        | 0                       | 3          |
| <b>TOTAL SOFIA</b>      |                          |                   | <b>5</b>          | <b>0</b>   | <b>0</b>            | <b>60</b>                  | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>40</b>               | <b>0</b>                   | <b>99</b>                | <b>100</b>                 | <b>0</b>                | <b>3</b>   |
| <b>TOTAL BULGARIA</b>   |                          |                   | <b>11</b>         | <b>0</b>   | <b>0</b>            | <b>82</b>                  | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>18</b>               | <b>0</b>                   | <b>48</b>                | <b>100</b>                 | <b>0</b>                | <b>3</b>   |
| <b>CANADA</b>           |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| TORONTO                 | AIR INDIA                | S                 | 27                | 0          | 0                   | 26                         | 26               | 37                     | 7                      | 4                       | 0                          | 40                       | 0                          | 0                       | 0          |
| <b>TOTAL TORONTO</b>    |                          |                   | <b>27</b>         | <b>0</b>   | <b>0</b>            | <b>26</b>                  | <b>26</b>        | <b>37</b>              | <b>7</b>               | <b>4</b>                | <b>0</b>                   | <b>40</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>TOTAL CANADA</b>     |                          |                   | <b>27</b>         | <b>0</b>   | <b>0</b>            | <b>26</b>                  | <b>26</b>        | <b>37</b>              | <b>7</b>               | <b>4</b>                | <b>0</b>                   | <b>40</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>CYPRUS</b>           |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| LARNACA                 | CYPRUS AIRWAYS           | S                 | 11                | 1          | 0                   | 9                          | 9                | 55                     | 18                     | 0                       | 9                          | 142                      | 60                         | 14                      | 10         |
|                         | HELIOS AIRWAYS LTD       | S                 | 10                | 0          | 0                   | 20                         | 50               | 30                     | 0                      | 0                       | 0                          | 25                       | 25                         | 31                      | 8          |
| <b>TOTAL LARNACA</b>    |                          |                   | <b>21</b>         | <b>1</b>   | <b>0</b>            | <b>14</b>                  | <b>29</b>        | <b>43</b>              | <b>10</b>              | <b>0</b>                | <b>5</b>                   | <b>86</b>                | <b>44</b>                  | <b>22</b>               | <b>18</b>  |
| PAPHOS                  | FIRST CHOICE AIRWAYS LTD | S                 | 10                | 0          | 0                   | 80                         | 10               | 10                     | 0                      | 0                       | 0                          | 7                        | 100                        | 1                       | 10         |
|                         | THOMSONFLY LTD           | C                 | 8                 | 0          | 0                   | 75                         | 13               | 13                     | 0                      | 0                       | 0                          | 10                       | 79                         | 14                      | 14         |
| <b>TOTAL PAPHOS</b>     |                          |                   | <b>19</b>         | <b>0</b>   | <b>0</b>            | <b>79</b>                  | <b>11</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>84</b>                  | <b>9</b>                | <b>31</b>  |
| <b>TOTAL CYPRUS</b>     |                          |                   | <b>40</b>         | <b>1</b>   | <b>0</b>            | <b>45</b>                  | <b>20</b>        | <b>28</b>              | <b>5</b>               | <b>0</b>                | <b>3</b>                   | <b>49</b>                | <b>69</b>                  | <b>14</b>               | <b>49</b>  |
| <b>CZECH REPUBLIC</b>   |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| PRAGUE                  | BMIBABY LTD              | S                 | 62                | 0          | 0                   | 61                         | 6                | 19                     | 10                     | 3                       | 0                          | 33                       | 49                         | 25                      | 47         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |            |
|---------------------------------------|--------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|                                       |                          |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|                                       |                          |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| PRAGUE                                | CSA                      | S                 | 30                | 0          | 2                   | 47                         | 33               | 13                     | 3                      | 0                       | 3                          | 34                       | 89                         | 6                       | 92         |
| <b>TOTAL PRAGUE</b>                   |                          |                   | <b>92</b>         | <b>0</b>   | <b>2</b>            | <b>57</b>                  | <b>15</b>        | <b>17</b>              | <b>8</b>               | <b>2</b>                | <b>1</b>                   | <b>33</b>                | <b>76</b>                  | <b>12</b>               | <b>139</b> |
| <b>TOTAL CZECH REPUBLIC</b>           |                          |                   | <b>92</b>         | <b>0</b>   | <b>2</b>            | <b>57</b>                  | <b>15</b>        | <b>17</b>              | <b>8</b>               | <b>2</b>                | <b>1</b>                   | <b>33</b>                | <b>76</b>                  | <b>12</b>               | <b>139</b> |
| DENMARK                               |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BILLUND                               | SUN AIR OF SCANDINAVIA   | S                 | 42                | 0          | 10                  | 19                         | 31               | 48                     | 2                      | 0                       | 0                          | 30                       | 0                          | 0                       | 0          |
| <b>TOTAL BILLUND</b>                  |                          |                   | <b>42</b>         | <b>0</b>   | <b>10</b>           | <b>19</b>                  | <b>31</b>        | <b>48</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>30</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| COPENHAGEN                            | SAS                      | S                 | 104               | 12         | 8                   | 57                         | 28               | 12                     | 4                      | 0                       | 0                          | 18                       | 79                         | 11                      | 95         |
| <b>TOTAL COPENHAGEN</b>               |                          |                   | <b>104</b>        | <b>12</b>  | <b>8</b>            | <b>57</b>                  | <b>28</b>        | <b>12</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>18</b>                | <b>79</b>                  | <b>11</b>               | <b>95</b>  |
| <b>TOTAL DENMARK</b>                  |                          |                   | <b>146</b>        | <b>12</b>  | <b>18</b>           | <b>46</b>                  | <b>29</b>        | <b>22</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>21</b>                | <b>79</b>                  | <b>11</b>               | <b>95</b>  |
| EGYPT                                 |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| HURGHADA                              | AIR MALTA                | C                 | 10                | 0          | 0                   | 60                         | 0                | 0                      | 40                     | 0                       | 0                          | 48                       | 0                          | 0                       | 0          |
| <b>TOTAL HURGHADA</b>                 |                          |                   | <b>10</b>         | <b>0</b>   | <b>0</b>            | <b>60</b>                  | <b>0</b>         | <b>0</b>               | <b>40</b>              | <b>0</b>                | <b>0</b>                   | <b>48</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| LUXOR                                 | THOMSONFLY LTD           | C                 | 10                | 0          | 0                   | 40                         | 40               | 20                     | 0                      | 0                       | 0                          | 14                       | 60                         | 13                      | 10         |
| <b>TOTAL LUXOR</b>                    |                          |                   | <b>10</b>         | <b>0</b>   | <b>0</b>            | <b>40</b>                  | <b>40</b>        | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>60</b>                  | <b>13</b>               | <b>10</b>  |
| SHARM EL SHEIKH (OPHIRA)              | AIR MALTA                | C                 | 15                | 1          | 0                   | 7                          | 27               | 27                     | 40                     | 0                       | 0                          | 55                       | 0                          | 0                       | 0          |
|                                       | FIRST CHOICE AIRWAYS LTD | C                 | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 5                        | 0                          | 0                       | 0          |
|                                       | THOMSONFLY LTD           | C                 | 10                | 0          | 0                   | 50                         | 30               | 20                     | 0                      | 0                       | 0                          | 18                       | 0                          | 0                       | 0          |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                          |                   | <b>35</b>         | <b>1</b>   | <b>0</b>            | <b>43</b>                  | <b>23</b>        | <b>17</b>              | <b>17</b>              | <b>0</b>                | <b>0</b>                   | <b>30</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>TOTAL EGYPT</b>                    |                          |                   | <b>55</b>         | <b>1</b>   | <b>0</b>            | <b>45</b>                  | <b>22</b>        | <b>15</b>              | <b>18</b>              | <b>0</b>                | <b>0</b>                   | <b>31</b>                | <b>60</b>                  | <b>13</b>               | <b>10</b>  |
| FINLAND                               |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| HELSINKI                              | CITY AIRLINE             | S                 | 10                | 0          | 0                   | 70                         | 20               | 0                      | 10                     | 0                       | 0                          | 16                       | 64                         | 28                      | 45         |
| <b>TOTAL HELSINKI</b>                 |                          |                   | <b>10</b>         | <b>0</b>   | <b>0</b>            | <b>70</b>                  | <b>20</b>        | <b>0</b>               | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>64</b>                  | <b>28</b>               | <b>45</b>  |
| <b>TOTAL FINLAND</b>                  |                          |                   | <b>11</b>         | <b>0</b>   | <b>0</b>            | <b>64</b>                  | <b>18</b>        | <b>9</b>               | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>18</b>                | <b>63</b>                  | <b>28</b>               | <b>46</b>  |
| FRANCE                                |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BERGERAC                              | FLYBE LTD                | S                 | 22                | 0          | 0                   | 73                         | 18               | 5                      | 5                      | 0                       | 0                          | 13                       | 50                         | 84                      | 4          |
| <b>TOTAL BERGERAC</b>                 |                          |                   | <b>22</b>         | <b>0</b>   | <b>0</b>            | <b>73</b>                  | <b>18</b>        | <b>5</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>50</b>                  | <b>84</b>               | <b>4</b>   |
| BORDEAUX                              | BMIBABY LTD              | S                 | 34                | 0          | 0                   | 71                         | 6                | 18                     | 6                      | 0                       | 0                          | 21                       | 0                          | 0                       | 0          |
| <b>TOTAL BORDEAUX</b>                 |                          |                   | <b>34</b>         | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>6</b>         | <b>18</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>21</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| BREST                                 | FLYBE LTD                | S                 | 22                | 0          | 0                   | 27                         | 27               | 36                     | 5                      | 5                       | 0                          | 36                       | 63                         | 15                      | 8          |
| <b>TOTAL BREST</b>                    |                          |                   | <b>22</b>         | <b>0</b>   | <b>0</b>            | <b>27</b>                  | <b>27</b>        | <b>36</b>              | <b>5</b>               | <b>5</b>                | <b>0</b>                   | <b>36</b>                | <b>63</b>                  | <b>15</b>               | <b>8</b>   |
| CHAMBERY                              | AIR MALTA                | C                 | 8                 | 0          | 0                   | 25                         | 25               | 50                     | 0                      | 0                       | 0                          | 27                       | 0                          | 0                       | 0          |
|                                       | FLYBE LTD                | C                 | 8                 | 1          | 0                   | 13                         | 13               | 50                     | 25                     | 0                       | 0                          | 54                       | 25                         | 54                      | 8          |
|                                       | FLYBE LTD                | S                 | 38                | 0          | 0                   | 61                         | 18               | 5                      | 13                     | 3                       | 0                          | 33                       | 13                         | 128                     | 8          |
| <b>TOTAL CHAMBERY</b>                 |                          |                   | <b>54</b>         | <b>1</b>   | <b>0</b>            | <b>48</b>                  | <b>19</b>        | <b>19</b>              | <b>13</b>              | <b>2</b>                | <b>0</b>                   | <b>35</b>                | <b>21</b>                  | <b>74</b>               | <b>38</b>  |
| GRENOBLE                              | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0                   | 75                         | 0                | 13                     | 13                     | 0                       | 0                          | 17                       | 88                         | 5                       | 8          |
| <b>TOTAL GRENOBLE</b>                 |                          |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>0</b>         | <b>13</b>              | <b>13</b>              | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>88</b>                  | <b>5</b>                | <b>8</b>   |
| LA ROCHELLE                           | FLYBE LTD                | S                 | 6                 | 0          | 0                   | 50                         | 33               | 17                     | 0                      | 0                       | 0                          | 15                       | 75                         | 17                      | 4          |
| <b>TOTAL LA ROCHELLE</b>              |                          |                   | <b>6</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>33</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>75</b>                  | <b>17</b>               | <b>4</b>   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LYON                                   | BA CONNECT LTD           | C                 | 8                 | 0          | 0        | 50                         | 13               | 38               | 0                      | 0                      | 0                       | 20                         | 88                       | 8                          | 8                       |
|  | BA CONNECT LTD           | S                 | 108               | 0          | 0        | 65                         | 17               | 15               | 4                      | 0                      | 0                       | 17                         | 84                       | 10                         | 100                     |
|  | EUROPEAN AIR CHARTER     | C                 | 8                 | 0          | 0        | 25                         | 50               | 13               | 13                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 46                         | 38                       | 25                         | 8                       |
| <b>TOTAL LYON</b>                      |                          |                   | <b>132</b>        | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>17</b>        | <b>15</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>81</b>                | <b>11</b>                  | <b>116</b>              |
| NICE                                   | BMIBABY LTD              | S                 | 40                | 0          | 0        | 73                         | 18               | 5                | 5                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL NICE</b>                      |                          |                   | <b>40</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>18</b>        | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PARIS (CHARLES DE GAULLE)              | BA CONNECT LTD           | S                 | 270               | 1          | 0        | 80                         | 8                | 7                | 4                      | 0                      | 0                       | 10                         | 77                       | 16                         | 258                     |
|  | CITY JET                 | S                 | 347               | 0          | 0        | 88                         | 4                | 4                | 3                      | 0                      | 0                       | 8                          | 89                       | 7                          | 55                      |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                          |                   | <b>617</b>        | <b>1</b>   | <b>0</b> | <b>85</b>                  | <b>6</b>         | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>75</b>                | <b>19</b>                  | <b>596</b>              |
| PERPIGNAN                              | FLYBE LTD                | S                 | 6                 | 0          | 0        | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 5                          | 50                       | 28                         | 4                       |
| <b>TOTAL PERPIGNAN</b>                 |                          |                   | <b>6</b>          | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>17</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>50</b>                | <b>28</b>                  | <b>4</b>                |
| TOULOUSE (BLAGNAC)                     | FIRST CHOICE AIRWAYS LTD | C                 | 7                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 88                       | 5                          | 8                       |
|  | FLYBE LTD                | S                 | 52                | 0          | 2        | 85                         | 6                | 4                | 6                      | 0                      | 0                       | 11                         | 86                       | 10                         | 37                      |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>        |                          |                   | <b>59</b>         | <b>0</b>   | <b>2</b> | <b>86</b>                  | <b>5</b>         | <b>3</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>12</b>                  | <b>60</b>               |
| <b>TOTAL FRANCE</b>                    |                          |                   | <b>1000</b>       | <b>2</b>   | <b>2</b> | <b>77</b>                  | <b>10</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>74</b>                | <b>20</b>                  | <b>838</b>              |
| <b>GERMANY</b>                         |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                         | BA CONNECT LTD           | S                 | 12                | 0          | 0        | 75                         | 8                | 17               | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL BERLIN (TEGEL)</b>            |                          |                   | <b>12</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>8</b>         | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| COLOGNE (BONN)                         | EUROWINGS LUFTVERKEHRS   | S                 | 28                | 0          | 0        | 79                         | 11               | 4                | 7                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL COLOGNE (BONN)</b>            |                          |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>11</b>        | <b>4</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DUSSELDORF                             | BA CONNECT LTD           | S                 | 216               | 1          | 0        | 75                         | 12               | 9                | 5                      | 0                      | 0                       | 13                         | 91                       | 6                          | 201                     |
|  | EUROWINGS LUFTVERKEHRS   | S                 | 195               | 0          | 0        | 60                         | 16               | 19               | 4                      | 0                      | 0                       | 18                         | 85                       | 8                          | 144                     |
| <b>TOTAL DUSSELDORF</b>                |                          |                   | <b>411</b>        | <b>1</b>   | <b>0</b> | <b>68</b>                  | <b>14</b>        | <b>14</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>88</b>                | <b>7</b>                   | <b>345</b>              |
| FRANKFURT MAIN                         | BA CONNECT LTD           | S                 | 248               | 1          | 0        | 75                         | 11               | 10               | 4                      | 0                      | 0                       | 12                         | 88                       | 7                          | 242                     |
|  | LUFTHANSA                | S                 | 242               | 0          | 6        | 58                         | 19               | 13               | 10                     | 0                      | 0                       | 21                         | 83                       | 8                          | 179                     |
| <b>TOTAL FRANKFURT MAIN</b>            |                          |                   | <b>490</b>        | <b>1</b>   | <b>6</b> | <b>66</b>                  | <b>15</b>        | <b>12</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>86</b>                | <b>8</b>                   | <b>421</b>              |
| HAMBURG                                | BA CONNECT LTD           | S                 | 97                | 0          | 0        | 84                         | 2                | 14               | 0                      | 0                      | 0                       | 8                          | 91                       | 4                          | 92                      |
| <b>TOTAL HAMBURG</b>                   |                          |                   | <b>97</b>         | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>2</b>         | <b>14</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>91</b>                | <b>4</b>                   | <b>92</b>               |
| HANOVER                                | BA CONNECT LTD           | S                 | 61                | 0          | 0        | 82                         | 5                | 7                | 7                      | 0                      | 0                       | 11                         | 97                       | 3                          | 62                      |
| <b>TOTAL HANOVER</b>                   |                          |                   | <b>61</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>5</b>         | <b>7</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>97</b>                | <b>3</b>                   | <b>62</b>               |
| MUNICH                                 | LUFTHANSA CITY LINE      | S                 | 172               | 0          | 0        | 69                         | 16               | 8                | 7                      | 1                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL MUNICH</b>                    |                          |                   | <b>172</b>        | <b>1</b>   | <b>0</b> | <b>69</b>                  | <b>16</b>        | <b>8</b>         | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>83</b>                | <b>8</b>                   | <b>153</b>              |
| MUNSTER-OSNABRUCK                      | AIR SLOVAKIA BWJ         | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL MUNSTER-OSNABRUCK</b>         |                          |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>88</b>                | <b>2</b>                   | <b>8</b>                |
| PADERBORN                              | AIR SLOVAKIA BWJ         | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>TOTAL PADERBORN</b>                 |                          |                   | <b>8</b>          | <b>4</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>100</b>               | <b>0</b>                   | <b>8</b>                |
| STUTT GART                             | BA CONNECT LTD           | S                 | 150               | 0          | 0        | 83                         | 5                | 8                | 5                      | 0                      | 0                       | 11                         | 91                       | 5                          | 134                     |
| <b>TOTAL STUTT GART</b>                |                          |                   | <b>150</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>5</b>         | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>91</b>                | <b>5</b>                   | <b>134</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE          | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------|------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                  |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                  |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GERMANY          |                  |                   | 1439              | 7          | 6        | 71                         | 12               | 11               | 5                      | 0                      | 0                       | 14                         | 88                       | 7                          | 1223                    |
| GREECE                 |                  |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                 | MONARCH AIRLINES | C                 | 6                 | 0          | 0        | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL ATHENS           |                  |                   | 6                 | 0          | 0        | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL GREECE           |                  |                   | 6                 | 0          | 0        | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| INDIA                  |                  |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DELHI                  | AIR INDIA        | S                 | 27                | 0          | 0        | 22                         | 19               | 44               | 15                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
| TOTAL DELHI            |                  |                   | 27                | 0          | 0        | 22                         | 19               | 44               | 15                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
| GOA                    | THOMSONFLY LTD   | C                 | 8                 | 0          | 0        | 38                         | 25               | 38               | 0                      | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| TOTAL GOA              |                  |                   | 8                 | 0          | 0        | 38                         | 25               | 38               | 0                      | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| TOTAL INDIA            |                  |                   | 35                | 0          | 0        | 26                         | 20               | 43               | 11                     | 0                      | 0                       | 35                         | 43                       | 57                         | 7                       |
| IRAN                   |                  |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEHRAN                 | MAHAN AIR        | S                 | 20                | 0          | 0        | 40                         | 5                | 30               | 20                     | 5                      | 0                       | 48                         | 0                        | 79                         | 16                      |
| TOTAL TEHRAN           |                  |                   | 20                | 0          | 0        | 40                         | 5                | 30               | 20                     | 5                      | 0                       | 48                         | 0                        | 79                         | 16                      |
| TOTAL IRAN             |                  |                   | 20                | 0          | 0        | 40                         | 5                | 30               | 20                     | 5                      | 0                       | 48                         | 0                        | 79                         | 16                      |
| IRISH REPUBLIC         |                  |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT              | BMIBABY LTD      | S                 | 64                | 0          | 0        | 67                         | 14               | 13               | 6                      | 0                      | 0                       | 17                         | 72                       | 19                         | 53                      |
| TOTAL CONNAUGHT        |                  |                   | 64                | 0          | 0        | 67                         | 14               | 13               | 6                      | 0                      | 0                       | 17                         | 83                       | 13                         | 105                     |
| CORK                   | AER ARRAN        | S                 | 92                | 0          | 0        | 88                         | 8                | 4                | 0                      | 0                      | 0                       | 5                          | 79                       | 16                         | 114                     |
|                        | BMIBABY LTD      | S                 | 62                | 0          | 0        | 71                         | 16               | 6                | 3                      | 3                      | 0                       | 17                         | 60                       | 9                          | 10                      |
| TOTAL CORK             |                  |                   | 154               | 0          | 0        | 81                         | 11               | 5                | 1                      | 1                      | 0                       | 10                         | 77                       | 15                         | 124                     |
| DUBLIN                 | AER LINGUS       | S                 | 237               | 1          | 0        | 75                         | 16               | 7                | 2                      | 1                      | 0                       | 13                         | 62                       | 19                         | 244                     |
|                        | EIRJET           | C                 | 7                 | 1          | 0        | 14                         | 0                | 57               | 29                     | 0                      | 0                       | 67                         | 0                        | 39                         | 3                       |
|                        | RYANAIR          | S                 | 170               | 0          | 2        | 69                         | 17               | 9                | 4                      | 0                      | 0                       | 14                         | 81                       | 9                          | 155                     |
| TOTAL DUBLIN           |                  |                   | 414               | 3          | 2        | 71                         | 16               | 9                | 3                      | 0                      | 0                       | 14                         | 69                       | 15                         | 402                     |
| TOTAL IRISH REPUBLIC   |                  |                   | 634               | 3          | 2        | 73                         | 15               | 8                | 3                      | 1                      | 0                       | 13                         | 72                       | 15                         | 713                     |
| ITALY                  |                  |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                | BA CONNECT LTD   | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 88                       | 7                          | 8                       |
| TOTAL BERGAMO          |                  |                   | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 88                       | 7                          | 8                       |
| BOLZANO                | AUSTRIAN ARROWS  | C                 | 8                 | 0          | 0        | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL BOLZANO          |                  |                   | 8                 | 0          | 0        | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 13                         | 57                       | 13                         | 7                       |
| CAGLIARI (ELMAS)       | MONARCH AIRLINES | C                 | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL CAGLIARI (ELMAS) |                  |                   | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| MILAN (MALPENSA)       | BA CONNECT LTD   | S                 | 108               | 1          | 0        | 78                         | 8                | 11               | 3                      | 0                      | 0                       | 11                         | 88                       | 11                         | 147                     |
| TOTAL MILAN (MALPENSA) |                  |                   | 108               | 1          | 0        | 78                         | 8                | 11               | 3                      | 0                      | 0                       | 11                         | 85                       | 11                         | 267                     |
| TURIN                  | BA CONNECT LTD   | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 56                       | 22                         | 16                      |
|                        | FLYBE LTD        | C                 | 5                 | 0          | 0        | 20                         | 20               | 0                | 20                     | 40                     | 0                       | 97                         | 38                       | 90                         | 8                       |
|                        | THOMSONFLY LTD   | C                 | 5                 | 0          | 0        | 40                         | 40               | 20               | 0                      | 0                      | 0                       | 22                         | 71                       | 15                         | 7                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|------------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                          |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TURIN                        |                          |                   | 18                | 0        | 0         | 50                         | 28               | 6                | 6                      | 11                     | 0                       | 37                         | 55                       | 38                         | 31                      |
| TOTAL ITALY                        |                          |                   | 146               | 1        | 0         | 75                         | 12               | 10               | 3                      | 1                      | 0                       | 14                         | 82                       | 13                         | 350                     |
| <b>MALTA</b>                       |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                              | AIR MALTA                | S                 | 18                | 0        | 0         | 56                         | 11               | 17               | 17                     | 0                      | 0                       | 30                         | 78                       | 16                         | 18                      |
|                                    | HELLO                    | C                 | 10                | 0        | 0         | 10                         | 50               | 40               | 0                      | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
|                                    | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 5                          | 90                       | 4                          | 10                      |
|                                    | THOMSONFLY LTD           | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 90                       | 4                          | 10                      |
| TOTAL MALTA                        |                          |                   | 44                | 0        | 0         | 59                         | 16               | 18               | 7                      | 0                      | 0                       | 20                         | 84                       | 10                         | 38                      |
| TOTAL MALTA                        |                          |                   | 44                | 0        | 0         | 59                         | 16               | 18               | 7                      | 0                      | 0                       | 20                         | 84                       | 10                         | 38                      |
| <b>MEXICO</b>                      |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                             | THOMSONFLY LTD           | C                 | 8                 | 0        | 0         | 25                         | 13               | 38               | 25                     | 0                      | 0                       | 57                         | 0                        | 0                          | 0                       |
| TOTAL CANCUN                       |                          |                   | 8                 | 0        | 0         | 25                         | 13               | 38               | 25                     | 0                      | 0                       | 57                         | 0                        | 0                          | 0                       |
| TOTAL MEXICO                       |                          |                   | 9                 | 0        | 0         | 22                         | 11               | 33               | 33                     | 0                      | 0                       | 63                         | 0                        | 0                          | 0                       |
| <b>MOROCCO</b>                     |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AGADIR                             | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL AGADIR                       |                          |                   | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL MOROCCO                      |                          |                   | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>NETHERLANDS</b>                 |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | BMIBABY LTD              | S                 | 116               | 0        | 0         | 73                         | 7                | 8                | 10                     | 2                      | 0                       | 23                         | 47                       | 27                         | 112                     |
|                                    | KLM                      | S                 | 170               | 0        | 11        | 78                         | 12               | 7                | 4                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                    | KLM CITYHOPPER           | S                 | 169               | 0        | 0         | 60                         | 15               | 16               | 8                      | 1                      | 0                       | 22                         | 75                       | 18                         | 371                     |
| TOTAL AMSTERDAM                    |                          |                   | 455               | 0        | 11        | 70                         | 12               | 11               | 7                      | 1                      | 0                       | 19                         | 69                       | 20                         | 483                     |
| TOTAL NETHERLANDS                  |                          |                   | 455               | 0        | 11        | 70                         | 12               | 11               | 7                      | 1                      | 0                       | 19                         | 69                       | 20                         | 483                     |
| <b>NORWAY</b>                      |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FAGERNES/LEIRIN                    | SN BRUSSELS AIRLINES     | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL FAGERNES/LEIRIN              |                          |                   | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 100                      | 0                          | 8                       |
| TOTAL NORWAY                       |                          |                   | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 100                      | 0                          | 8                       |
| <b>PAKISTAN</b>                    |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                          | PAKISTAN INTL AIRLINES   | S                 | 44                | 0        | 0         | 61                         | 14               | 14               | 7                      | 0                      | 5                       | 41                         | 71                       | 15                         | 38                      |
| TOTAL ISLAMABAD                    |                          |                   | 44                | 0        | 0         | 61                         | 14               | 14               | 7                      | 0                      | 5                       | 41                         | 71                       | 15                         | 38                      |
| TOTAL PAKISTAN                     |                          |                   | 44                | 0        | 0         | 61                         | 14               | 14               | 7                      | 0                      | 5                       | 41                         | 71                       | 15                         | 38                      |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | FIRST CHOICE AIRWAYS LTD | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 12                      |
|                                    | FLYBE LTD                | S                 | 28                | 0        | 0         | 75                         | 7                | 11               | 7                      | 0                      | 0                       | 16                         | 25                       | 24                         | 8                       |
|                                    | THOMSONFLY LTD           | C                 | 10                | 0        | 0         | 70                         | 10               | 20               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL FARO                         |                          |                   | 48                | 0        | 0         | 79                         | 6                | 10               | 4                      | 0                      | 0                       | 13                         | 80                       | 9                          | 54                      |
| LISBON                             | JET2.COM LTD             | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL LISBON                       |                          |                   | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |

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Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                          |                   | 51                | 0          | 0        | 80                         | 6                | 10               | 4                      | 0                      | 0                       | 12                         | 80                       | 9                          | 54                      |
| PORTUGAL(MADEIRA)                 |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 100                      | 3                          | 8                       |
| TOTAL FUNCHAL                     |                          |                   | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 100                      | 3                          | 8                       |
| TOTAL PORTUGAL(MADEIRA)           |                          |                   | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 100                      | 3                          | 8                       |
| SLOVAK REPUBLIC                   |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                        | AIR SLOVAKIA BWJ         | S                 | 17                | 1          | 1        | 12                         | 18               | 12               | 18                     | 29                     | 12                      | 191                        | 7                        | 169                        | 28                      |
| TOTAL BRATISLAVA                  |                          |                   | 17                | 1          | 1        | 12                         | 18               | 12               | 18                     | 29                     | 12                      | 191                        | 7                        | 169                        | 28                      |
| TOTAL SLOVAK REPUBLIC             |                          |                   | 17                | 1          | 1        | 12                         | 18               | 12               | 18                     | 29                     | 12                      | 191                        | 7                        | 169                        | 28                      |
| SPAIN                             |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | BMIBABY LTD              | S                 | 62                | 0          | 0        | 60                         | 21               | 8                | 11                     | 0                      | 0                       | 22                         | 43                       | 31                         | 60                      |
|                                   | FLYBE LTD                | S                 | 28                | 0          | 0        | 61                         | 18               | 7                | 11                     | 4                      | 0                       | 29                         | 100                      | 5                          | 6                       |
|                                   | MONARCH AIRLINES         | S                 | 26                | 0          | 0        | 38                         | 12               | 23               | 19                     | 8                      | 0                       | 52                         | 0                        | 0                          | 0                       |
|                                   | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 50                         | 13               | 13               | 25                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
|                                   | THOMSONFLY LTD           | C                 | 16                | 0          | 0        | 81                         | 0                | 19               | 0                      | 0                      | 0                       | 10                         | 86                       | 6                          | 21                      |
| TOTAL ALICANTE                    |                          |                   | 140               | 0          | 0        | 58                         | 16               | 12               | 12                     | 2                      | 0                       | 28                         | 76                       | 14                         | 156                     |
| BARCELONA                         | BA CONNECT LTD           | S                 | 38                | 0          | 0        | 76                         | 8                | 8                | 5                      | 0                      | 3                       | 22                         | 80                       | 12                         | 40                      |
| TOTAL BARCELONA                   |                          |                   | 38                | 0          | 0        | 76                         | 8                | 8                | 5                      | 0                      | 3                       | 22                         | 70                       | 20                         | 82                      |
| GERONA                            | BA CONNECT LTD           | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL GERONA                      |                          |                   | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| MADRID                            | BA CONNECT LTD           | S                 | 61                | 0          | 0        | 67                         | 8                | 13               | 8                      | 0                      | 3                       | 30                         | 82                       | 12                         | 57                      |
| TOTAL MADRID                      |                          |                   | 61                | 0          | 0        | 67                         | 8                | 13               | 8                      | 0                      | 3                       | 30                         | 82                       | 12                         | 57                      |
| MALAGA                            | BMIBABY LTD              | S                 | 62                | 1          | 2        | 32                         | 21               | 21               | 23                     | 0                      | 3                       | 63                         | 57                       | 19                         | 61                      |
|                                   | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 50                       | 12                         | 8                       |
|                                   | FLYBE LTD                | S                 | 18                | 0          | 0        | 39                         | 17               | 33               | 6                      | 6                      | 0                       | 43                         | 50                       | 35                         | 10                      |
|                                   | MONARCH AIRLINES         | S                 | 56                | 0          | 0        | 61                         | 13               | 16               | 11                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL MALAGA                      |                          |                   | 144               | 1          | 2        | 48                         | 16               | 19               | 15                     | 1                      | 1                       | 42                         | 74                       | 13                         | 158                     |
| MURCIA SAN JAVIER                 | FLYBE LTD                | S                 | 24                | 0          | 0        | 63                         | 17               | 13               | 8                      | 0                      | 0                       | 19                         | 88                       | 10                         | 8                       |
| TOTAL MURCIA SAN JAVIER           |                          |                   | 24                | 0          | 0        | 63                         | 17               | 13               | 8                      | 0                      | 0                       | 19                         | 91                       | 9                          | 53                      |
| PALMA DE MALLORCA                 | BMIBABY LTD              | S                 | 34                | 0          | 0        | 65                         | 12               | 12               | 12                     | 0                      | 0                       | 24                         | 72                       | 10                         | 25                      |
|                                   | FIRST CHOICE AIRWAYS LTD | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 8                          | 75                       | 10                         | 4                       |
|                                   | THOMSONFLY LTD           | C                 | 18                | 1          | 0        | 72                         | 17               | 0                | 0                      | 11                     | 0                       | 36                         | 100                      | 3                          | 19                      |
| TOTAL PALMA DE MALLORCA           |                          |                   | 55                | 1          | 0        | 69                         | 13               | 7                | 7                      | 4                      | 0                       | 27                         | 80                       | 9                          | 102                     |
| SEVILLE                           | EXCEL AIRWAYS LTD        | C                 | 4                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 57                         | 0                        | 0                          | 0                       |
| TOTAL SEVILLE                     |                          |                   | 4                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 57                         | 0                        | 0                          | 0                       |
| TOTAL SPAIN                       |                          |                   | 474               | 3          | 2        | 59                         | 14               | 13               | 11                     | 1                      | 1                       | 31                         | 78                       | 13                         | 638                     |
| SPAIN(CANARY ISLANDS)             |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                          | AIR MALTA                | C                 | 10                | 0          | 0        | 40                         | 10               | 20               | 30                     | 0                      | 0                       | 50                         | 0                        | 0                          | 0                       |
|                                   | MONARCH AIRLINES         | C                 | 10                | 0          | 0        | 70                         | 0                | 20               | 10                     | 0                      | 0                       | 23                         | 80                       | 27                         | 10                      |
|                                   | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                       | 23                         | 8                       |

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| ORIGIN / DESTINATION                   | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |            |
|--|--------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|  |                          |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|  |                          |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| ARRECIFE                               | THOMAS COOK AIRLINES LTD | C                 | 10                | 0          | 0                   | 70                         | 10               | 20                     | 0                      | 0                       | 0                          | 10                       | 100                        | 3                       | 10         |
|  | THOMSONFLY LTD           | C                 | 18                | 0          | 0                   | 50                         | 6                | 28                     | 11                     | 6                       | 0                          | 38                       | 78                         | 9                       | 18         |
|  | VOLAR AIRLINES           | C                 | 10                | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0          |
| <b>TOTAL ARRECIFE</b>                  |                          |                   | <b>66</b>         | <b>1</b>   | <b>0</b>            | <b>68</b>                  | <b>5</b>         | <b>17</b>              | <b>9</b>               | <b>2</b>                | <b>0</b>                   | <b>23</b>                | <b>83</b>                  | <b>12</b>               | <b>59</b>  |
| FUERTEVENTURA                          | MY TRAVEL AIRWAYS UK     | C                 | 9                 | 1          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 100                        | 1                       | 10         |
|  | THOMAS COOK AIRLINES LTD | C                 | 18                | 0          | 0                   | 72                         | 22               | 6                      | 0                      | 0                       | 0                          | 9                        | 94                         | 3                       | 17         |
|  | THOMSONFLY LTD           | C                 | 9                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 80                         | 16                      | 10         |
| <b>TOTAL FUERTEVENTURA</b>             |                          |                   | <b>36</b>         | <b>1</b>   | <b>0</b>            | <b>86</b>                  | <b>11</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>92</b>                | <b>6</b>                   | <b>37</b>               |            |
| LAS PALMAS                             | MONARCH AIRLINES         | C                 | 8                 | 0          | 0                   | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0          |
|  | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                        | 75                         | 11                      | 8          |
|  | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 100                        | 2                       | 8          |
|  | THOMSONFLY LTD           | C                 | 18                | 0          | 0                   | 78                         | 17               | 6                      | 0                      | 0                       | 0                          | 6                        | 83                         | 3                       | 18         |
| <b>TOTAL LAS PALMAS</b>                |                          |                   | <b>42</b>         | <b>0</b>   | <b>0</b>            | <b>88</b>                  | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>85</b>                | <b>5</b>                   | <b>34</b>               |            |
| TENERIFE (SURREINA SOFIA)              | FIRST CHOICE AIRWAYS LTD | C                 | 18                | 0          | 0                   | 78                         | 17               | 6                      | 0                      | 0                       | 0                          | 7                        | 89                         | 4                       | 18         |
|  | MONARCH AIRLINES         | S                 | 61                | 1          | 1                   | 57                         | 11               | 21                     | 10                     | 0                       | 0                          | 24                       | 0                          | 0                       | 0          |
|  | MONARCH AIRLINES         | C                 | 18                | 0          | 0                   | 50                         | 28               | 17                     | 6                      | 0                       | 0                          | 24                       | 73                         | 16                      | 26         |
|  | MY TRAVEL AIRWAYS UK     | C                 | 17                | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                        | 78                         | 10                      | 18         |
|  | THOMAS COOK AIRLINES LTD | C                 | 18                | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                        | 94                         | 3                       | 17         |
|  | THOMSONFLY LTD           | C                 | 19                | 0          | 0                   | 68                         | 5                | 21                     | 5                      | 0                       | 0                          | 17                       | 84                         | 7                       | 25         |
|  | VOLAR AIRLINES           | C                 | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 7                        | 58                         | 13                      | 12         |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                          |                   | <b>161</b>        | <b>1</b>   | <b>1</b>            | <b>71</b>                  | <b>11</b>        | <b>13</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>79</b>                  | <b>9</b>                | <b>118</b> |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                          |                   | <b>305</b>        | <b>3</b>   | <b>1</b>            | <b>75</b>                  | <b>9</b>         | <b>11</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>82</b>                  | <b>9</b>                | <b>256</b> |
| <b>SWEDEN</b>                          |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| GOTEBORG                               | CITY AIRLINE             | S                 | 87                | 1          | 3                   | 80                         | 11               | 2                      | 6                      | 0                       | 0                          | 11                       | 60                         | 31                      | 47         |
| <b>TOTAL GOTEBORG</b>                  |                          |                   | <b>87</b>         | <b>1</b>   | <b>3</b>            | <b>80</b>                  | <b>11</b>        | <b>2</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>60</b>                  | <b>31</b>               | <b>47</b>  |
| <b>TOTAL SWEDEN</b>                    |                          |                   | <b>87</b>         | <b>1</b>   | <b>3</b>            | <b>80</b>                  | <b>11</b>        | <b>2</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>74</b>                  | <b>17</b>               | <b>112</b> |
| <b>SWITZERLAND</b>                     |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BERNE                                  | FLYBE LTD                | C                 | 5                 | 0          | 0                   | 60                         | 20               | 0                      | 20                     | 0                       | 0                          | 22                       | 0                          | 0                       | 0          |
|  | FLYBE LTD                | S                 | 12                | 0          | 1                   | 58                         | 25               | 17                     | 0                      | 0                       | 0                          | 18                       | 0                          | 0                       | 0          |
| <b>TOTAL BERNE</b>                     |                          |                   | <b>17</b>         | <b>0</b>   | <b>1</b>            | <b>59</b>                  | <b>24</b>        | <b>12</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>19</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| GENEVA                                 | BA CONNECT LTD           | S                 | 29                | 0          | 0                   | 59                         | 14               | 14                     | 14                     | 0                       | 0                          | 22                       | 75                         | 8                       | 8          |
|  | BMIBABY LTD              | S                 | 36                | 0          | 0                   | 75                         | 17               | 3                      | 6                      | 0                       | 0                          | 14                       | 63                         | 40                      | 8          |
|  | FLYBE LTD                | C                 | 8                 | 0          | 0                   | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 12                       | 50                         | 15                      | 8          |
|  | FLYBE LTD                | S                 | 8                 | 0          | 0                   | 75                         | 13               | 0                      | 13                     | 0                       | 0                          | 14                       | 0                          | 0                       | 0          |
|  | MONARCH AIRLINES         | C                 | 8                 | 0          | 0                   | 75                         | 0                | 25                     | 0                      | 0                       | 0                          | 15                       | 38                         | 29                      | 8          |
|  | THOMSONFLY LTD           | C                 | 8                 | 0          | 0                   | 63                         | 0                | 0                      | 38                     | 0                       | 0                          | 39                       | 25                         | 37                      | 8          |
| <b>TOTAL GENEVA</b>                    |                          |                   | <b>97</b>         | <b>0</b>   | <b>0</b>            | <b>69</b>                  | <b>13</b>        | <b>7</b>               | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>19</b>                | <b>52</b>                  | <b>25</b>               | <b>42</b>  |
| ZURICH                                 | SWISS AIRLINES           | S                 | 178               | 0          | 8                   | 60                         | 28               | 3                      | 8                      | 0                       | 0                          | 19                       | 72                         | 12                      | 176        |
| <b>TOTAL ZURICH</b>                    |                          |                   | <b>178</b>        | <b>0</b>   | <b>8</b>            | <b>60</b>                  | <b>28</b>        | <b>3</b>               | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>19</b>                | <b>72</b>                  | <b>12</b>               | <b>176</b> |
| <b>TOTAL SWITZERLAND</b>               |                          |                   | <b>292</b>        | <b>0</b>   | <b>9</b>            | <b>63</b>                  | <b>23</b>        | <b>5</b>               | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>19</b>                | <b>75</b>                  | <b>12</b>               | <b>294</b> |
| <b>TUNISIA</b>                         |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| MONASTIR                               | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                        | 86                         | 6                       | 7          |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------------|--------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                          |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                          |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                           | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 7                          | 50                       | 32                         | 8                       |
|                                    | THOMSONFLY LTD           | C                 | 8                 | 0          | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 10                         | 100                      | 2                          | 10                      |
| <b>TOTAL MONASTIR</b>              |                          |                   | <b>24</b>         | <b>0</b>   | <b>0</b>  | <b>83</b>                  | <b>17</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>13</b>                  | <b>25</b>               |
| <b>TOTAL TUNISIA</b>               |                          |                   | <b>24</b>         | <b>0</b>   | <b>0</b>  | <b>83</b>                  | <b>17</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>13</b>                  | <b>25</b>               |
| <b>TURKEY</b>                      |                          |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                            | MY TRAVEL AIRWAYS UK     | C                 | 2                 | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>               |                          |                   | <b>3</b>          | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>67</b>                | <b>6</b>                   | <b>3</b>                |
| <b>TOTAL TURKEY</b>                |                          |                   | <b>4</b>          | <b>0</b>   | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>67</b>                | <b>6</b>                   | <b>3</b>                |
| <b>TURKMENISTAN</b>                |                          |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ASHKHABAD                          | TURKMENISTAN AIRLINES    | S                 | 33                | 3          | 15        | 73                         | 6                | 15               | 6                      | 0                      | 0                       | 16                         | 68                       | 12                         | 34                      |
| <b>TOTAL ASHKHABAD</b>             |                          |                   | <b>33</b>         | <b>3</b>   | <b>15</b> | <b>73</b>                  | <b>6</b>         | <b>15</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>68</b>                | <b>12</b>                  | <b>34</b>               |
| <b>TOTAL TURKMENISTAN</b>          |                          |                   | <b>33</b>         | <b>3</b>   | <b>15</b> | <b>73</b>                  | <b>6</b>         | <b>15</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>68</b>                | <b>12</b>                  | <b>34</b>               |
| <b>UKRAINE</b>                     |                          |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KIEV (BORISPOL)                    | AEROSVIT AIRLINES        | S                 | 18                | 0          | 0         | 78                         | 17               | 6                | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL KIEV (BORISPOL)</b>       |                          |                   | <b>18</b>         | <b>0</b>   | <b>0</b>  | <b>78</b>                  | <b>17</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL UKRAINE</b>               |                          |                   | <b>18</b>         | <b>0</b>   | <b>0</b>  | <b>78</b>                  | <b>17</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>UNITED ARAB EMIRATES</b>        |                          |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                              | EMIRATES                 | S                 | 124               | 0          | 0         | 59                         | 21               | 13               | 7                      | 0                      | 0                       | 19                         | 50                       | 20                         | 62                      |
| <b>TOTAL DUBAI</b>                 |                          |                   | <b>124</b>        | <b>0</b>   | <b>0</b>  | <b>59</b>                  | <b>21</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>50</b>                | <b>20</b>                  | <b>62</b>               |
| <b>TOTAL UNITED ARAB EMIRATES</b>  |                          |                   | <b>124</b>        | <b>0</b>   | <b>0</b>  | <b>59</b>                  | <b>21</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>50</b>                | <b>20</b>                  | <b>62</b>               |
| <b>UNITED KINGDOM</b>              |                          |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                           | BA CONNECT LTD           | S                 | 162               | 0          | 0         | 77                         | 10               | 5                | 7                      | 1                      | 0                       | 13                         | 90                       | 7                          | 152                     |
| <b>TOTAL ABERDEEN</b>              |                          |                   | <b>162</b>        | <b>0</b>   | <b>0</b>  | <b>77</b>                  | <b>10</b>        | <b>5</b>         | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>90</b>                | <b>7</b>                   | <b>152</b>              |
| BELFAST CITY                       | FLYBE LTD                | S                 | 327               | 0          | 9         | 84                         | 8                | 6                | 2                      | 0                      | 0                       | 9                          | 78                       | 13                         | 368                     |
| <b>TOTAL BELFAST CITY</b>          |                          |                   | <b>327</b>        | <b>0</b>   | <b>9</b>  | <b>84</b>                  | <b>8</b>         | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>78</b>                | <b>13</b>                  | <b>369</b>              |
| BELFAST INTERNATIONAL              | BMIBABY LTD              | S                 | 169               | 0          | 1         | 67                         | 14               | 9                | 5                      | 5                      | 0                       | 24                         | 70                       | 14                         | 122                     |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                          |                   | <b>169</b>        | <b>0</b>   | <b>1</b>  | <b>67</b>                  | <b>14</b>        | <b>9</b>         | <b>5</b>               | <b>5</b>               | <b>0</b>                | <b>24</b>                  | <b>70</b>                | <b>14</b>                  | <b>122</b>              |
| EDINBURGH                          | BA CONNECT LTD           | S                 | 344               | 1          | 0         | 77                         | 5                | 9                | 8                      | 1                      | 0                       | 16                         | 85                       | 10                         | 318                     |
|                                    | BMIBABY LTD              | S                 | 125               | 0          | 1         | 82                         | 4                | 6                | 4                      | 4                      | 0                       | 21                         | 65                       | 16                         | 114                     |
|                                    | FLYBE LTD                | S                 | 308               | 0          | 1         | 81                         | 10               | 5                | 3                      | 1                      | 0                       | 11                         | 72                       | 12                         | 308                     |
| <b>TOTAL EDINBURGH</b>             |                          |                   | <b>777</b>        | <b>1</b>   | <b>2</b>  | <b>79</b>                  | <b>7</b>         | <b>7</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>76</b>                | <b>12</b>                  | <b>740</b>              |
| GLASGOW                            | BA CONNECT LTD           | S                 | 320               | 3          | 0         | 80                         | 8                | 7                | 6                      | 0                      | 0                       | 12                         | 88                       | 10                         | 260                     |
|                                    | FLYBE LTD                | S                 | 293               | 0          | 25        | 85                         | 7                | 4                | 3                      | 1                      | 0                       | 10                         | 86                       | 9                          | 308                     |
| <b>TOTAL GLASGOW</b>               |                          |                   | <b>613</b>        | <b>4</b>   | <b>25</b> | <b>82</b>                  | <b>7</b>         | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>87</b>                | <b>9</b>                   | <b>568</b>              |
| GUERNSEY                           | FLYBE LTD                | S                 | 52                | 0          | 3         | 67                         | 19               | 8                | 6                      | 0                      | 0                       | 19                         | 71                       | 14                         | 49                      |
| <b>TOTAL GUERNSEY</b>              |                          |                   | <b>52</b>         | <b>0</b>   | <b>3</b>  | <b>67</b>                  | <b>19</b>        | <b>8</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>71</b>                | <b>14</b>                  | <b>49</b>               |
| INVERNESS                          | EASTERN AIRWAYS          | S                 | 137               | 2          | 9         | 80                         | 7                | 7                | 5                      | 0                      | 0                       | 10                         | 90                       | 6                          | 137                     |
| <b>TOTAL INVERNESS</b>             |                          |                   | <b>137</b>        | <b>2</b>   | <b>9</b>  | <b>80</b>                  | <b>7</b>         | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>90</b>                | <b>6</b>                   | <b>137</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE              | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|----------------------|-------------------|-------------------|------------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                      |                   | MATCHED           | UNMATCHED  |            | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                      |                   |                   | Actual (7) | Plan (8)   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLE OF MAN                    | EASTERN AIRWAYS      | S                 | 145               | 0          | 9          | 91                         | 1                | 3                | 4                      | 0                      | 0                       | 7                          | 92                       | 6                          | 135                     |
|                                | FLYBE LTD            | S                 | 53                | 0          | 1          | 60                         | 21               | 15               | 4                      | 0                      | 0                       | 20                         | 67                       | 13                         | 60                      |
| <b>TOTAL ISLE OF MAN</b>       |                      |                   | <b>198</b>        | <b>0</b>   | <b>10</b>  | <b>83</b>                  | <b>7</b>         | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>8</b>                   | <b>195</b>              |
| JERSEY                         | FLYBE LTD            | S                 | 56                | 0          | 1          | 45                         | 43               | 9                | 4                      | 0                      | 0                       | 21                         | 59                       | 28                         | 71                      |
| <b>TOTAL JERSEY</b>            |                      |                   | <b>56</b>         | <b>0</b>   | <b>1</b>   | <b>45</b>                  | <b>43</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>59</b>                | <b>28</b>                  | <b>71</b>               |
| MANCHESTER                     | MY TRAVEL AIRWAYS UK | C                 | 3                 | 1          | 0          | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL MANCHESTER</b>        |                      |                   | <b>3</b>          | <b>1</b>   | <b>0</b>   | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| NEWCASTLE                      | EASTERN AIRWAYS      | S                 | 184               | 0          | 0          | 94                         | 4                | 1                | 2                      | 0                      | 0                       | 4                          | 94                       | 4                          | 165                     |
| <b>TOTAL NEWCASTLE</b>         |                      |                   | <b>184</b>        | <b>1</b>   | <b>0</b>   | <b>94</b>                  | <b>4</b>         | <b>1</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>94</b>                | <b>4</b>                   | <b>165</b>              |
| <b>TOTAL UNITED KINGDOM</b>    |                      |                   | <b>2678</b>       | <b>10</b>  | <b>60</b>  | <b>80</b>                  | <b>8</b>         | <b>6</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>81</b>                | <b>11</b>                  | <b>2623</b>             |
| USA                            |                      |                   |                   |            |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (NEWARK)              | CONTINENTAL AIRLINES | S                 | 62                | 0          | 0          | 45                         | 13               | 31               | 10                     | 2                      | 0                       | 30                         | 57                       | 29                         | 120                     |
| <b>TOTAL NEW YORK (NEWARK)</b> |                      |                   | <b>62</b>         | <b>0</b>   | <b>0</b>   | <b>45</b>                  | <b>13</b>        | <b>31</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>30</b>                  | <b>57</b>                | <b>29</b>                  | <b>120</b>              |
| <b>TOTAL USA</b>               |                      |                   | <b>62</b>         | <b>0</b>   | <b>0</b>   | <b>45</b>                  | <b>13</b>        | <b>31</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>30</b>                  | <b>56</b>                | <b>29</b>                  | <b>123</b>              |
| UZBEKISTAN                     |                      |                   |                   |            |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TASHKENT                       | UZBEKISTAN AIRLINES  | S                 | 28                | 0          | 8          | 71                         | 11               | 4                | 14                     | 0                      | 0                       | 18                         | 47                       | 35                         | 32                      |
| <b>TOTAL TASHKENT</b>          |                      |                   | <b>28</b>         | <b>0</b>   | <b>8</b>   | <b>71</b>                  | <b>11</b>        | <b>4</b>         | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>47</b>                | <b>35</b>                  | <b>32</b>               |
| <b>TOTAL UZBEKISTAN</b>        |                      |                   | <b>28</b>         | <b>0</b>   | <b>8</b>   | <b>71</b>                  | <b>11</b>        | <b>4</b>         | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>47</b>                | <b>35</b>                  | <b>32</b>               |
| <b>TOTAL BIRMINGHAM</b>        |                      |                   | <b>8741</b>       | <b>49</b>  | <b>142</b> | <b>73</b>                  | <b>12</b>        | <b>9</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>78</b>                | <b>13</b>                  | <b>8695</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                          |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                  |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                       | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0        | 0         | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 30                         | 86                       | 5                          | 7                       |
| TOTAL INNSBRUCK                 |                          |                   | 8                 | 0        | 0         | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 30                         | 86                       | 5                          | 7                       |
| TOTAL AUSTRIA                   |                          |                   | 8                 | 0        | 0         | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 30                         | 86                       | 5                          | 7                       |
| <b>BELGIUM</b>                  |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                        | BMI REGIONAL             | S                 | 150               | 0        | 0         | 89                         | 7                | 4                | 0                      | 0                      | 0                       | 5                          | 91                       | 7                          | 149                     |
| TOTAL BRUSSELS                  |                          |                   | 150               | 0        | 0         | 89                         | 7                | 4                | 0                      | 0                      | 0                       | 5                          | 91                       | 7                          | 149                     |
| TOTAL BELGIUM                   |                          |                   | 150               | 0        | 0         | 89                         | 7                | 4                | 0                      | 0                      | 0                       | 5                          | 91                       | 7                          | 149                     |
| <b>BULGARIA</b>                 |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PLOVDIV                         | BH AIR                   | C                 | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| TOTAL PLOVDIV                   |                          |                   | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| TOTAL BULGARIA                  |                          |                   | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>CZECH REPUBLIC</b>           |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                          | CSA                      | S                 | 94                | 0        | 2         | 69                         | 21               | 3                | 5                      | 1                      | 0                       | 14                         | 75                       | 24                         | 60                      |
| TOTAL PRAGUE                    |                          |                   | 94                | 0        | 2         | 69                         | 21               | 3                | 5                      | 1                      | 0                       | 14                         | 75                       | 24                         | 60                      |
| TOTAL CZECH REPUBLIC            |                          |                   | 94                | 0        | 2         | 69                         | 21               | 3                | 5                      | 1                      | 0                       | 14                         | 75                       | 24                         | 60                      |
| <b>DENMARK</b>                  |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                      | BMI REGIONAL             | S                 | 105               | 0        | 0         | 89                         | 5                | 3                | 3                      | 1                      | 0                       | 11                         | 77                       | 15                         | 102                     |
|                                 | STERLING AIRLINES        | S                 | 34                | 0        | 0         | 24                         | 35               | 29               | 12                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| TOTAL COPENHAGEN                |                          |                   | 139               | 0        | 0         | 73                         | 12               | 9                | 5                      | 1                      | 0                       | 16                         | 77                       | 15                         | 102                     |
| TOTAL DENMARK                   |                          |                   | 140               | 0        | 0         | 73                         | 12               | 9                | 5                      | 1                      | 0                       | 16                         | 77                       | 15                         | 102                     |
| <b>FINLAND</b>                  |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                        | STERLING AIRLINES        | S                 | 2                 | 0        | 0         | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
| TOTAL HELSINKI                  |                          |                   | 2                 | 0        | 0         | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
| TOTAL FINLAND                   |                          |                   | 2                 | 0        | 0         | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
| <b>FRANCE</b>                   |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHAMBERY                        | FLYBE LTD                | C                 | 8                 | 0        | 0         | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 64                         | 63                       | 37                         | 8                       |
| TOTAL CHAMBERY                  |                          |                   | 8                 | 0        | 0         | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 64                         | 63                       | 37                         | 8                       |
| PARIS (CHARLES DE GAULLE)       | BA CONNECT LTD           | S                 | 162               | 0        | 0         | 67                         | 19               | 9                | 6                      | 0                      | 0                       | 15                         | 69                       | 25                         | 161                     |
|                                 | CITY JET                 | S                 | 124               | 1        | 0         | 73                         | 15               | 6                | 4                      | 1                      | 0                       | 15                         | 67                       | 20                         | 123                     |
| TOTAL PARIS (CHARLES DE GAULLE) |                          |                   | 286               | 1        | 0         | 70                         | 17               | 8                | 5                      | 0                      | 0                       | 15                         | 68                       | 23                         | 284                     |
| PARIS (ORLY)                    | CITY JET                 | S                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL PARIS (ORLY)              |                          |                   | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL FRANCE                    |                          |                   | 296               | 4        | 0         | 68                         | 18               | 7                | 6                      | 0                      | 0                       | 16                         | 69                       | 23                         | 296                     |
| <b>GERMANY</b>                  |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COLOGNE (BONN)                  | EUROWINGS LUFTVERKEHRS   | S                 | 30                | 0        | 0         | 57                         | 17               | 13               | 13                     | 0                      | 0                       | 29                         | 89                       | 7                          | 28                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION          | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL COLOGNE (BONN)</b>   |                             |                   | <b>30</b>         | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>17</b>        | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>89</b>                | <b>7</b>                   | <b>28</b>               |
| FRANKFURT MAIN                | LUFTHANSA                   | S                 | 181               | 0          | 5        | 60                         | 14               | 18               | 8                      | 1                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL FRANKFURT MAIN</b>   |                             |                   | <b>181</b>        | <b>1</b>   | <b>5</b> | <b>60</b>                  | <b>14</b>        | <b>18</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>68</b>                | <b>14</b>                  | <b>186</b>              |
| <b>TOTAL GERMANY</b>          |                             |                   | <b>211</b>        | <b>1</b>   | <b>5</b> | <b>59</b>                  | <b>14</b>        | <b>17</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>73</b>                | <b>12</b>                  | <b>242</b>              |
| <b>GREECE</b>                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                        | MONARCH AIRLINES            | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| <b>TOTAL ATHENS</b>           |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>0</b>                 | <b>74</b>                  | <b>2</b>                |
| <b>TOTAL GREECE</b>           |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>0</b>                 | <b>74</b>                  | <b>2</b>                |
| <b>IRISH REPUBLIC</b>         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORK                          | AER ARRAN                   | S                 | 90                | 0          | 0        | 83                         | 4                | 4                | 8                      | 0                      | 0                       | 12                         | 76                       | 14                         | 54                      |
| <b>TOTAL CORK</b>             |                             |                   | <b>90</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>4</b>         | <b>4</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>76</b>                | <b>14</b>                  | <b>54</b>               |
| DUBLIN                        | AER LINGUS                  | S                 | 69                | 1          | 0        | 77                         | 14               | 6                | 3                      | 0                      | 0                       | 10                         | 51                       | 34                         | 106                     |
|                               | JET2.COM LTD                | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                               | RYANAIR                     | S                 | 179               | 1          | 0        | 70                         | 14               | 9                | 7                      | 0                      | 0                       | 15                         | 82                       | 11                         | 176                     |
| <b>TOTAL DUBLIN</b>           |                             |                   | <b>250</b>        | <b>3</b>   | <b>0</b> | <b>72</b>                  | <b>14</b>        | <b>8</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>70</b>                | <b>20</b>                  | <b>282</b>              |
| GALWAY                        | AER ARRAN                   | S                 | 54                | 0          | 0        | 48                         | 9                | 15               | 24                     | 4                      | 0                       | 40                         | 97                       | 4                          | 34                      |
| <b>TOTAL GALWAY</b>           |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>48</b>                  | <b>9</b>         | <b>15</b>        | <b>24</b>              | <b>4</b>               | <b>0</b>                | <b>40</b>                  | <b>97</b>                | <b>4</b>                   | <b>34</b>               |
| <b>TOTAL IRISH REPUBLIC</b>   |                             |                   | <b>394</b>        | <b>3</b>   | <b>0</b> | <b>72</b>                  | <b>11</b>        | <b>8</b>         | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>74</b>                | <b>17</b>                  | <b>370</b>              |
| <b>ITALY</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ROME (FIUMICINO)              | FLYGLOBESPAN                | S                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                               | JET2.COM LTD                | C                 | 2                 | 0          | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                               | MONARCH AIRLINES            | C                 | 2                 | 0          | 0        | 0                          | 0                | 50               | 50                     | 0                      | 0                       | 62                         | 0                        | 0                          | 0                       |
| <b>TOTAL ROME (FIUMICINO)</b> |                             |                   | <b>6</b>          | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>33</b>        | <b>17</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>100</b>               | <b>7</b>                   | <b>8</b>                |
| <b>TOTAL ITALY</b>            |                             |                   | <b>6</b>          | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>33</b>        | <b>17</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>82</b>                | <b>8</b>                   | <b>56</b>               |
| <b>NETHERLANDS</b>            |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                     | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 74                         | 11               | 13               | 2                      | 0                      | 0                       | 11                         | 60                       | 41                         | 60                      |
|                               | KLM CITYHOPPER              | S                 | 290               | 0          | 0        | 70                         | 12               | 9                | 8                      | 1                      | 0                       | 19                         | 70                       | 23                         | 271                     |
| <b>TOTAL AMSTERDAM</b>        |                             |                   | <b>352</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>12</b>        | <b>10</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>68</b>                | <b>26</b>                  | <b>333</b>              |
| <b>TOTAL NETHERLANDS</b>      |                             |                   | <b>352</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>12</b>        | <b>10</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>67</b>                | <b>26</b>                  | <b>335</b>              |
| <b>NORWAY</b>                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                        | WIDEROE FLYVESELSKAP A/S    | S                 | 6                 | 0          | 0        | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL BERGEN</b>           |                             |                   | <b>6</b>          | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>17</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL NORWAY</b>           |                             |                   | <b>6</b>          | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>17</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>POLAND</b>                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                        | LOT-POLISH AIRLINES         | S                 | 5                 | 0          | 1        | 80                         | 0                | 0                | 0                      | 20                     | 0                       | 53                         | 0                        | 0                          | 0                       |
| <b>TOTAL GDANSK</b>           |                             |                   | <b>5</b>          | <b>0</b>   | <b>1</b> | <b>80</b>                  | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>20</b>              | <b>0</b>                | <b>53</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| KATOWICE                      | LOT-POLISH AIRLINES         | S                 | 2                 | 0          | 2        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 137                        | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION              | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL KATOWICE                    |                          |                   | 2                 | 0          | 2        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 137                        | 0                        | 0                          | 0                       |
| WARSAW                            | LOT-POLISH AIRLINES      | S                 | 31                | 0          | 1        | 42                         | 19               | 23               | 10                     | 3                      | 3                       | 52                         | 0                        | 0                          | 0                       |
| TOTAL WARSAW                      |                          |                   | 31                | 0          | 1        | 42                         | 19               | 23               | 10                     | 3                      | 3                       | 52                         | 0                        | 0                          | 0                       |
| TOTAL POLAND                      |                          |                   | 38                | 0          | 4        | 45                         | 16               | 18               | 13                     | 5                      | 3                       | 57                         | 0                        | 0                          | 0                       |
| PORTUGAL(EXCLUDING MADEIRA)       |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | FLYGLOBESPAN             | S                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL FARO                        |                          |                   | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                          |                   | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| SPAIN                             |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | FLYGLOBESPAN             | S                 | 28                | 0          | 0        | 75                         | 14               | 11               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                   | GREECE AIRWAYS           | S                 | 16                | 0          | 0        | 63                         | 6                | 13               | 19                     | 0                      | 0                       | 29                         | 72                       | 41                         | 18                      |
| TOTAL ALICANTE                    |                          |                   | 44                | 0          | 0        | 70                         | 11               | 11               | 7                      | 0                      | 0                       | 18                         | 60                       | 33                         | 42                      |
| BARCELONA                         | FLYGLOBESPAN             | S                 | 31                | 2          | 0        | 68                         | 6                | 10               | 16                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                                   | JET2.COM LTD             | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 70                         | 0                        | 0                          | 0                       |
| TOTAL BARCELONA                   |                          |                   | 33                | 2          | 0        | 67                         | 6                | 9                | 18                     | 0                      | 0                       | 23                         | 75                       | 15                         | 4                       |
| MADRID                            | BA CONNECT LTD           | S                 | 41                | 0          | 0        | 76                         | 7                | 10               | 7                      | 0                      | 0                       | 14                         | 84                       | 9                          | 44                      |
| TOTAL MADRID                      |                          |                   | 41                | 0          | 0        | 76                         | 7                | 10               | 7                      | 0                      | 0                       | 14                         | 84                       | 9                          | 44                      |
| MALAGA                            | FLYGLOBESPAN             | S                 | 28                | 0          | 0        | 79                         | 0                | 14               | 7                      | 0                      | 0                       | 14                         | 83                       | 12                         | 6                       |
|                                   | GREECE AIRWAYS           | S                 | 7                 | 1          | 1        | 86                         | 0                | 0                | 0                      | 0                      | 14                      | 215                        | 22                       | 77                         | 18                      |
| TOTAL MALAGA                      |                          |                   | 35                | 3          | 1        | 80                         | 0                | 11               | 6                      | 0                      | 3                       | 54                         | 54                       | 35                         | 48                      |
| PALMA DE MALLORCA                 | FLYGLOBESPAN             | S                 | 13                | 0          | 0        | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 7                          | 100                      | 8                          | 4                       |
| TOTAL PALMA DE MALLORCA           |                          |                   | 13                | 0          | 0        | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 7                          | 86                       | 21                         | 7                       |
| TOTAL SPAIN                       |                          |                   | 166               | 5          | 1        | 74                         | 7                | 10               | 8                      | 0                      | 1                       | 25                         | 67                       | 25                         | 145                     |
| SPAIN(CANARY ISLANDS)             |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TENERIFE (SURREINA SOFIA)         | IBERWORLD                | C                 | 9                 | 0          | 0        | 22                         | 67               | 11               | 0                      | 0                      | 0                       | 21                         | 75                       | 9                          | 8                       |
|                                   | MY TRAVEL AIRWAYS UK     | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL TENERIFE (SURREINA SOFIA)   |                          |                   | 19                | 0          | 0        | 63                         | 32               | 5                | 0                      | 0                      | 0                       | 11                         | 75                       | 11                         | 16                      |
| TOTAL SPAIN(CANARY ISLANDS)       |                          |                   | 19                | 0          | 0        | 63                         | 32               | 5                | 0                      | 0                      | 0                       | 11                         | 75                       | 11                         | 16                      |
| SWEDEN                            |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| STOCKHOLM (ARLANDA)               | SAS                      | S                 | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 62                       | 15                         | 26                      |
| TOTAL STOCKHOLM (ARLANDA)         |                          |                   | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 62                       | 15                         | 26                      |
| TOTAL SWEDEN                      |                          |                   | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 62                       | 15                         | 26                      |
| SWITZERLAND                       |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GENEVA                            | BA CONNECT LTD           | C                 | 8                 | 0          | 0        | 25                         | 25               | 25               | 0                      | 25                     | 0                       | 64                         | 0                        | 0                          | 0                       |
|                                   | BMI BRITISH MIDLAND      | C                 | 8                 | 0          | 0        | 13                         | 38               | 38               | 13                     | 0                      | 0                       | 33                         | 31                       | 35                         | 16                      |
|                                   | BMI REGIONAL             | C                 | 8                 | 0          | 0        | 50                         | 13               | 13               | 0                      | 25                     | 0                       | 86                         | 0                        | 0                          | 0                       |
|                                   | EASYJET SWITZERLAND      | S                 | 61                | 0          | 1        | 64                         | 15               | 15               | 7                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 32                         | 25                       | 29                         | 8                       |
|                                   | FLYGLOBESPAN             | S                 | 62                | 0          | 0        | 76                         | 8                | 10               | 6                      | 0                      | 0                       | 13                         | 67                       | 18                         | 18                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GENEVA                |                             |                   | 155               | 1        | 1         | 62                         | 14               | 14               | 7                      | 3                      | 0                       | 23                         | 42                       | 32                         | 66                      |
| TOTAL SWITZERLAND           |                             |                   | 155               | 2        | 1         | 62                         | 14               | 14               | 7                      | 3                      | 0                       | 23                         | 42                       | 32                         | 66                      |
| UNITED KINGDOM              |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BELFAST CITY                | FLYBE LTD                   | S                 | 204               | 0        | 4         | 74                         | 9                | 8                | 7                      | 1                      | 0                       | 18                         | 70                       | 15                         | 198                     |
| TOTAL BELFAST CITY          |                             |                   | 204               | 0        | 4         | 74                         | 9                | 8                | 7                      | 1                      | 0                       | 18                         | 70                       | 15                         | 198                     |
| BELFAST INTERNATIONAL       | EASYJET AIRLINE COMPANY LTD | S                 | 224               | 0        | 2         | 81                         | 9                | 8                | 2                      | 0                      | 0                       | 9                          | 66                       | 25                         | 236                     |
| TOTAL BELFAST INTERNATIONAL |                             |                   | 224               | 0        | 2         | 81                         | 9                | 8                | 2                      | 0                      | 0                       | 9                          | 66                       | 25                         | 236                     |
| BIRMINGHAM                  | BA CONNECT LTD              | S                 | 303               | 0        | 0         | 77                         | 3                | 9                | 11                     | 1                      | 0                       | 17                         | 82                       | 13                         | 220                     |
|                             | BMIBABY LTD                 | S                 | 124               | 0        | 2         | 79                         | 7                | 6                | 4                      | 4                      | 0                       | 21                         | 67                       | 17                         | 114                     |
|                             | FLYBE LTD                   | S                 | 309               | 0        | 1         | 79                         | 11               | 6                | 4                      | 1                      | 0                       | 11                         | 74                       | 13                         | 309                     |
| TOTAL BIRMINGHAM            |                             |                   | 736               | 0        | 3         | 78                         | 7                | 7                | 7                      | 1                      | 0                       | 16                         | 75                       | 14                         | 643                     |
| BRISTOL                     | BA CONNECT LTD              | S                 | 263               | 0        | 0         | 72                         | 12               | 8                | 7                      | 2                      | 0                       | 18                         | 70                       | 19                         | 214                     |
|                             | EASYJET AIRLINE COMPANY LTD | S                 | 168               | 0        | 2         | 51                         | 24               | 14               | 10                     | 1                      | 0                       | 25                         | 73                       | 14                         | 172                     |
| TOTAL BRISTOL               |                             |                   | 431               | 0        | 2         | 64                         | 16               | 10               | 8                      | 1                      | 0                       | 21                         | 71                       | 17                         | 386                     |
| CARDIFF WALES               | BMIBABY LTD                 | S                 | 132               | 0        | 0         | 82                         | 5                | 5                | 8                      | 0                      | 0                       | 11                         | 73                       | 16                         | 142                     |
| TOTAL CARDIFF WALES         |                             |                   | 132               | 0        | 0         | 82                         | 5                | 5                | 8                      | 0                      | 0                       | 11                         | 74                       | 16                         | 172                     |
| EXETER                      | FLYBE LTD                   | S                 | 116               | 0        | 0         | 66                         | 12               | 9                | 13                     | 0                      | 0                       | 20                         | 67                       | 17                         | 70                      |
| TOTAL EXETER                |                             |                   | 116               | 0        | 0         | 66                         | 12               | 9                | 13                     | 0                      | 0                       | 20                         | 67                       | 17                         | 70                      |
| GATWICK                     | BRITISH AIRWAYS PLC         | S                 | 335               | 1        | 0         | 77                         | 13               | 6                | 4                      | 0                      | 0                       | 11                         | 76                       | 14                         | 388                     |
|                             | EASYJET AIRLINE COMPANY LTD | S                 | 230               | 0        | 4         | 69                         | 17               | 10               | 4                      | 0                      | 0                       | 14                         | 53                       | 24                         | 234                     |
| TOTAL GATWICK               |                             |                   | 565               | 1        | 4         | 74                         | 14               | 8                | 4                      | 0                      | 0                       | 12                         | 67                       | 17                         | 622                     |
| HEATHROW                    | BMI BRITISH MIDLAND         | S                 | 474               | 3        | 3         | 84                         | 8                | 7                | 1                      | 0                      | 0                       | 8                          | 74                       | 11                         | 476                     |
|                             | BRITISH AIRWAYS PLC         | S                 | 727               | 1        | 3         | 65                         | 17               | 11               | 6                      | 1                      | 0                       | 18                         | 65                       | 18                         | 736                     |
| TOTAL HEATHROW              |                             |                   | 1201              | 4        | 6         | 73                         | 14               | 9                | 4                      | 1                      | 0                       | 14                         | 69                       | 15                         | 1212                    |
| INVERNESS                   | LOGANAIR                    | S                 | 78                | 0        | 0         | 67                         | 13               | 8                | 10                     | 3                      | 0                       | 27                         | 64                       | 32                         | 77                      |
| TOTAL INVERNESS             |                             |                   | 78                | 0        | 0         | 67                         | 13               | 8                | 10                     | 3                      | 0                       | 27                         | 64                       | 32                         | 77                      |
| JERSEY                      | FLYBE LTD                   | S                 | 10                | 0        | 0         | 40                         | 20               | 20               | 20                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| TOTAL JERSEY                |                             |                   | 10                | 0        | 0         | 40                         | 20               | 20               | 20                     | 0                      | 0                       | 31                         | 57                       | 21                         | 35                      |
| KIRKWALL                    | LOGANAIR                    | S                 | 72                | 0        | 0         | 68                         | 13               | 8                | 11                     | 0                      | 0                       | 22                         | 66                       | 21                         | 65                      |
| TOTAL KIRKWALL              |                             |                   | 72                | 0        | 0         | 68                         | 13               | 8                | 11                     | 0                      | 0                       | 22                         | 66                       | 21                         | 65                      |
| LEEDS BRADFORD              | BMI REGIONAL                | S                 | 178               | 0        | 0         | 87                         | 2                | 6                | 4                      | 0                      | 0                       | 10                         | 85                       | 9                          | 172                     |
| TOTAL LEEDS BRADFORD        |                             |                   | 178               | 0        | 0         | 87                         | 2                | 6                | 4                      | 0                      | 0                       | 10                         | 85                       | 9                          | 172                     |
| LONDON CITY                 | BA CONNECT LTD              | S                 | 251               | 0        | 0         | 70                         | 16               | 9                | 4                      | 0                      | 0                       | 17                         | 75                       | 14                         | 128                     |
|                             | SCOT AIRWAYS                | S                 | 406               | 10       | 20        | 76                         | 15               | 8                | 1                      | 0                      | 0                       | 10                         | 78                       | 11                         | 380                     |
| TOTAL LONDON CITY           |                             |                   | 657               | 10       | 20        | 74                         | 16               | 8                | 2                      | 0                      | 0                       | 13                         | 77                       | 12                         | 508                     |
| LUTON                       | EASYJET AIRLINE COMPANY LTD | S                 | 315               | 0        | 5         | 67                         | 19               | 10               | 4                      | 0                      | 0                       | 14                         | 73                       | 20                         | 326                     |
| TOTAL LUTON                 |                             |                   | 316               | 0        | 5         | 67                         | 19               | 10               | 4                      | 0                      | 0                       | 14                         | 73                       | 20                         | 326                     |
| MANCHESTER                  | BA CONNECT LTD              | S                 | 315               | 0        | 0         | 66                         | 15               | 9                | 10                     | 0                      | 0                       | 18                         | 81                       | 11                         | 310                     |
|                             | BMI REGIONAL                | S                 | 254               | 0        | 0         | 83                         | 9                | 5                | 2                      | 0                      | 0                       | 7                          | 92                       | 6                          | 238                     |
|                             | JET2.COM LTD                | S                 | 110               | 0        | 8         | 91                         | 7                | 0                | 0                      | 1                      | 1                       | 9                          | 92                       | 6                          | 168                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MANCHESTER                     |                             |                   | 679               | 0          | 8        | 77                         | 12               | 6                | 5                      | 0                      | 0                       | 13                         | 87                       | 8                          | 716                     |
| NORWICH                              | EASTERN AIRWAYS             | S                 | 69                | 0          | 9        | 90                         | 1                | 6                | 3                      | 0                      | 0                       | 9                          | 77                       | 10                         | 177                     |
|                                      | FLYBE LTD                   | S                 | 100               | 0          | 2        | 77                         | 9                | 8                | 5                      | 1                      | 0                       | 16                         | 70                       | 20                         | 10                      |
| TOTAL NORWICH                        |                             |                   | 169               | 0          | 11       | 82                         | 6                | 7                | 4                      | 1                      | 0                       | 13                         | 77                       | 11                         | 187                     |
| NOTTINGHAM EAST MIDLANDS INT'L       | BMIBABY LTD                 | S                 | 156               | 0          | 0        | 79                         | 8                | 7                | 6                      | 0                      | 0                       | 12                         | 81                       | 15                         | 144                     |
| TOTAL NOTTINGHAM EAST MIDLANDS INT'L |                             |                   | 156               | 0          | 0        | 79                         | 8                | 7                | 6                      | 0                      | 0                       | 12                         | 79                       | 14                         | 255                     |
| SOUTHAMPTON                          | BA CONNECT LTD              | S                 | 214               | 0          | 0        | 78                         | 12               | 7                | 3                      | 0                      | 0                       | 11                         | 77                       | 11                         | 198                     |
|                                      | FLYBE LTD                   | S                 | 251               | 0          | 3        | 74                         | 12               | 9                | 5                      | 0                      | 0                       | 13                         | 72                       | 14                         | 174                     |
| TOTAL SOUTHAMPTON                    |                             |                   | 465               | 0          | 3        | 76                         | 12               | 8                | 4                      | 0                      | 0                       | 12                         | 75                       | 13                         | 372                     |
| STANSTED                             | EASYJET AIRLINE COMPANY LTD | S                 | 326               | 0          | 6        | 78                         | 12               | 7                | 2                      | 0                      | 0                       | 11                         | 65                       | 24                         | 332                     |
|                                      | FLYGLOBESPAN                | S                 | 77                | 0          | 0        | 87                         | 10               | 3                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL STANSTED                       |                             |                   | 403               | 0          | 6        | 80                         | 12               | 6                | 2                      | 0                      | 0                       | 10                         | 65                       | 24                         | 332                     |
| STORNOWAY                            | BMI REGIONAL                | S                 | 50                | 0          | 0        | 96                         | 2                | 2                | 0                      | 0                      | 0                       | 3                          | 80                       | 9                          | 50                      |
|                                      | LOGANAIR                    | S                 | 69                | 0          | 0        | 59                         | 16               | 9                | 12                     | 4                      | 0                       | 36                         | 70                       | 20                         | 81                      |
| TOTAL STORNOWAY                      |                             |                   | 119               | 0          | 0        | 75                         | 10               | 6                | 7                      | 3                      | 0                       | 22                         | 74                       | 16                         | 131                     |
| SUMBURGH                             | LOGANAIR                    | S                 | 100               | 1          | 0        | 65                         | 13               | 5                | 16                     | 1                      | 0                       | 28                         | 69                       | 18                         | 107                     |
| TOTAL SUMBURGH                       |                             |                   | 100               | 1          | 0        | 65                         | 13               | 5                | 16                     | 1                      | 0                       | 28                         | 69                       | 18                         | 107                     |
| TOTAL UNITED KINGDOM                 |                             |                   | 7012              | 20         | 74       | 74                         | 12               | 8                | 5                      | 1                      | 0                       | 14                         | 73                       | 16                         | 6928                    |
| USA                                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (NEWARK)                    | CONTINENTAL AIRLINES        | S                 | 62                | 2          | 0        | 21                         | 27               | 27               | 18                     | 6                      | 0                       | 51                         | 43                       | 44                         | 60                      |
| TOTAL NEW YORK (NEWARK)              |                             |                   | 62                | 2          | 0        | 21                         | 27               | 27               | 18                     | 6                      | 0                       | 51                         | 43                       | 44                         | 60                      |
| TOTAL USA                            |                             |                   | 62                | 2          | 0        | 21                         | 27               | 27               | 18                     | 6                      | 0                       | 51                         | 43                       | 44                         | 60                      |
| TOTAL EDINBURGH                      |                             |                   | 9122              | 37         | 87       | 73                         | 12               | 8                | 6                      | 1                      | 0                       | 15                         | 73                       | 16                         | 8860                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ALBANIA</b>                            |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TIRANA                                    | BRITISH AIRWAYS PLC          | S                 | 4                 | 0        | 0         | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
| <b>TOTAL TIRANA</b>                       |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>0</b>         | <b>100</b>       | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ALBANIA</b>                      |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>0</b>         | <b>100</b>       | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>ALGERIA</b>                            |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALGIERS                                   | BRITISH AIRWAYS PLC          | S                 | 40                | 0        | 0         | 43                         | 33               | 20               | 5                      | 0                      | 0                       | 23                         | 67                       | 12                         | 36                      |
| <b>TOTAL ALGIERS</b>                      |                              |                   | <b>40</b>         | <b>3</b> | <b>0</b>  | <b>43</b>                  | <b>33</b>        | <b>20</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>67</b>                | <b>12</b>                  | <b>36</b>               |
| HASSI MESSAOUD                            | AIR ALGERIE                  | C                 | 20                | 0        | 0         | 65                         | 30               | 5                | 0                      | 0                      | 12                      | 33                         | 24                       | 18                         |                         |
|   | ASTRAEUS LTD                 | C                 | 28                | 0        | 0         | 57                         | 21               | 14               | 7                      | 0                      | 19                      | 54                         | 39                       | 28                         |                         |
|   | BRITISH AIRWAYS PLC          | S                 | 18                | 0        | 0         | 78                         | 11               | 0                | 11                     | 0                      | 15                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL HASSI MESSAOUD</b>               |                              |                   | <b>66</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>21</b>        | <b>8</b>         | <b>6</b>               | <b>0</b>               | <b>16</b>               | <b>46</b>                  | <b>33</b>                | <b>46</b>                  |                         |
| <b>TOTAL ALGERIA</b>                      |                              |                   | <b>107</b>        | <b>3</b> | <b>0</b>  | <b>57</b>                  | <b>25</b>        | <b>12</b>        | <b>6</b>               | <b>0</b>               | <b>19</b>               | <b>55</b>                  | <b>24</b>                | <b>82</b>                  |                         |
| <b>ANTIGUA AND BARBUDA</b>                |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTIGUA                                   | FIRST CHOICE AIRWAYS LTD     | C                 | 9                 | 0        | 0         | 22                         | 33               | 11               | 0                      | 22                     | 11                      | 235                        | 20                       | 36                         | 5                       |
|   | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 27                | 0        | 0         | 78                         | 15               | 7                | 0                      | 0                      | 10                      | 77                         | 13                       | 26                         |                         |
| <b>TOTAL ANTIGUA</b>                      |                              |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>19</b>        | <b>8</b>         | <b>0</b>               | <b>6</b>               | <b>3</b>                | <b>66</b>                  | <b>69</b>                | <b>15</b>                  | <b>39</b>               |
| <b>TOTAL ANTIGUA AND BARBUDA</b>          |                              |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>19</b>        | <b>8</b>         | <b>0</b>               | <b>6</b>               | <b>3</b>                | <b>66</b>                  | <b>69</b>                | <b>15</b>                  | <b>39</b>               |
| <b>AUSTRIA</b>                            |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                                 | ASTRAEUS LTD                 | C                 | 11                | 0        | 0         | 45                         | 27               | 27               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|   | BRITISH AIRWAYS PLC          | S                 | 40                | 0        | 0         | 55                         | 15               | 23               | 3                      | 5                      | 0                       | 30                         | 0                        | 0                          | 0                       |
|   | EXCEL AIRWAYS LTD            | C                 | 8                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 44                         | 0                        | 0                          | 0                       |
|   | FIRST CHOICE AIRWAYS LTD     | C                 | 16                | 0        | 0         | 69                         | 13               | 0                | 0                      | 13                     | 6                       | 62                         | 56                       | 26                         | 16                      |
|   | LAUDA-AIR                    | S                 | 22                | 0        | 0         | 59                         | 14               | 5                | 9                      | 14                     | 0                       | 41                         | 73                       | 21                         | 26                      |
|   | MONARCH AIRLINES             | C                 | 24                | 0        | 0         | 42                         | 8                | 4                | 29                     | 4                      | 13                      | 147                        | 75                       | 23                         | 16                      |
|   | THOMAS COOK AIRLINES LTD     | C                 | 15                | 0        | 0         | 47                         | 7                | 7                | 27                     | 0                      | 13                      | 148                        | 73                       | 11                         | 15                      |
| <b>TOTAL INNSBRUCK</b>                    |                              |                   | <b>136</b>        | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>14</b>        | <b>11</b>        | <b>12</b>              | <b>6</b>               | <b>4</b>                | <b>69</b>                  | <b>61</b>                | <b>21</b>                  | <b>97</b>               |
| <b>SALZBURG</b>                           |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|   | BRITISH AIRWAYS PLC          | C                 | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 21                         | 88                       | 7                          | 8                       |
|   | FIRST CHOICE AIRWAYS LTD     | C                 | 8                 | 0        | 0         | 25                         | 0                | 25               | 50                     | 0                      | 0                       | 65                         | 38                       | 32                         | 8                       |
|   | MONARCH AIRLINES             | C                 | 8                 | 0        | 0         | 50                         | 13               | 13               | 25                     | 0                      | 0                       | 32                         | 43                       | 24                         | 7                       |
|   | MY TRAVEL AIRWAYS UK         | C                 | 8                 | 0        | 0         | 63                         | 13               | 13               | 13                     | 0                      | 0                       | 20                         | 63                       | 48                         | 8                       |
|   | THOMAS COOK AIRLINES LTD     | C                 | 8                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 34                         | 50                       | 18                         | 8                       |
|   | THOMSONFLY LTD               | C                 | 16                | 0        | 0         | 50                         | 19               | 6                | 25                     | 0                      | 0                       | 28                         | 56                       | 25                         | 16                      |
| <b>TOTAL SALZBURG</b>                     |                              |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>16</b>        | <b>13</b>        | <b>23</b>              | <b>0</b>               | <b>0</b>                | <b>32</b>                  | <b>57</b>                | <b>25</b>                  | <b>56</b>               |
| <b>TOTAL AUSTRIA</b>                      |                              |                   | <b>192</b>        | <b>1</b> | <b>0</b>  | <b>52</b>                  | <b>15</b>        | <b>11</b>        | <b>15</b>              | <b>4</b>               | <b>3</b>                | <b>58</b>                  | <b>59</b>                | <b>23</b>                  | <b>153</b>              |
| <b>AZERBAIJAN</b>                         |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BAKU ( HEYDER ALIYEV INT'L )              | AZERBAIJAN AIRLINES ( AZAL ) | S                 | 18                | 0        | 0         | 72                         | 22               | 6                | 0                      | 0                      | 0                       | 9                          | 65                       | 29                         | 26                      |
| <b>TOTAL BAKU ( HEYDER ALIYEV INT'L )</b> |                              |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>22</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>65</b>                | <b>29</b>                  | <b>26</b>               |
| <b>TOTAL AZERBAIJAN</b>                   |                              |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>22</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>65</b>                | <b>29</b>                  | <b>26</b>               |
| <b>BAHAMAS</b>                            |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NASSAU                                    | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL NASSAU            |                                |                   | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL BAHAMAS           |                                |                   | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>BARBADOS</b>         |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN              | BRITISH AIRWAYS PLC            | S                 | 78                | 0          | 0        | 81                         | 14               | 5                | 0                      | 0                      | 0                       | 8                          | 83                       | 9                          | 77                      |
|                         | EXCEL AIRWAYS LTD              | C                 | 9                 | 0          | 0        | 44                         | 33               | 0                | 22                     | 0                      | 0                       | 23                         | 14                       | 130                        | 7                       |
|                         | MONARCH AIRLINES               | C                 | 6                 | 0          | 0        | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 26                         | 33                       | 82                         | 6                       |
|                         | THOMAS COOK AIRLINES LTD       | C                 | 19                | 0          | 0        | 63                         | 5                | 11               | 16                     | 0                      | 5                       | 40                         | 44                       | 194                        | 16                      |
|                         | THOMSONFLY LTD                 | C                 | 12                | 0          | 0        | 58                         | 17               | 17               | 0                      | 0                      | 8                       | 100                        | 38                       | 28                         | 8                       |
|                         | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 62                | 0          | 0        | 74                         | 15               | 8                | 3                      | 0                      | 0                       | 13                         | 82                       | 9                          | 62                      |
| <b>TOTAL BRIDGETOWN</b> |                                |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>15</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>1</b>                | <b>20</b>                  | <b>73</b>                | <b>34</b>                  | <b>176</b>              |
| <b>TOTAL BARBADOS</b>   |                                |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>15</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>1</b>                | <b>20</b>                  | <b>73</b>                | <b>34</b>                  | <b>176</b>              |
| <b>BELARUS</b>          |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MINSK                   | BELAVIA (BELARUSSIAN AIRLINES) | S                 | 18                | 0          | 0        | 67                         | 28               | 6                | 0                      | 0                      | 0                       | 11                         | 67                       | 11                         | 18                      |
| <b>TOTAL MINSK</b>      |                                |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>28</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>67</b>                | <b>11</b>                  | <b>18</b>               |
| <b>TOTAL BELARUS</b>    |                                |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>28</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>67</b>                | <b>11</b>                  | <b>18</b>               |
| <b>BELGIUM</b>          |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                | SN BRUSSELS AIRLINES           | S                 | 104               | 0          | 4        | 75                         | 17               | 8                | 0                      | 0                      | 0                       | 10                         | 83                       | 10                         | 92                      |
| <b>TOTAL BRUSSELS</b>   |                                |                   | <b>104</b>        | <b>0</b>   | <b>4</b> | <b>75</b>                  | <b>17</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>9</b>                   | <b>94</b>               |
| <b>TOTAL BELGIUM</b>    |                                |                   | <b>104</b>        | <b>0</b>   | <b>4</b> | <b>75</b>                  | <b>17</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>9</b>                   | <b>94</b>               |
| <b>BERMUDA</b>          |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERMUDA                 | BRITISH AIRWAYS PLC            | S                 | 40                | 0          | 0        | 78                         | 15               | 5                | 3                      | 0                      | 0                       | 10                         | 78                       | 12                         | 37                      |
| <b>TOTAL BERMUDA</b>    |                                |                   | <b>40</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>15</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>78</b>                | <b>12</b>                  | <b>37</b>               |
| <b>TOTAL BERMUDA</b>    |                                |                   | <b>40</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>15</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>78</b>                | <b>12</b>                  | <b>37</b>               |
| <b>BRAZIL</b>           |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NATAL                   | THOMSONFLY LTD                 | C                 | 9                 | 0          | 0        | 44                         | 22               | 11               | 22                     | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
| <b>TOTAL NATAL</b>      |                                |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>22</b>        | <b>11</b>        | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BRAZIL</b>     |                                |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>22</b>        | <b>11</b>        | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>BULGARIA</b>         |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PLOVDIV                 | BH AIR                         | C                 | 8                 | 0          | 0        | 75                         | 13               | 0                | 0                      | 0                      | 13                      | 89                         | 88                       | 5                          | 8                       |
|                         | THOMAS COOK AIRLINES LTD       | C                 | 6                 | 0          | 0        | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 4                          | 33                       | 24                         | 6                       |
|                         | THOMSONFLY LTD                 | C                 | 5                 | 0          | 0        | 20                         | 20               | 20               | 40                     | 0                      | 0                       | 45                         | 33                       | 26                         | 3                       |
| <b>TOTAL PLOVDIV</b>    |                                |                   | <b>19</b>         | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>16</b>        | <b>5</b>         | <b>11</b>              | <b>0</b>               | <b>5</b>                | <b>50</b>                  | <b>59</b>                | <b>16</b>                  | <b>17</b>               |
| <b>SOFIA</b>            |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                         | BH AIR                         | C                 | 8                 | 0          | 0        | 50                         | 13               | 38               | 0                      | 0                      | 0                       | 26                         | 63                       | 19                         | 8                       |
|                         | BULGARIA AIR                   | S                 | 72                | 0          | 0        | 82                         | 17               | 1                | 0                      | 0                      | 0                       | 7                          | 61                       | 29                         | 62                      |
|                         | MONARCH AIRLINES               | C                 | 7                 | 0          | 0        | 29                         | 57               | 14               | 0                      | 0                      | 0                       | 23                         | 78                       | 22                         | 9                       |
|                         | THOMAS COOK AIRLINES LTD       | C                 | 7                 | 0          | 0        | 71                         | 0                | 0                | 29                     | 0                      | 0                       | 27                         | 86                       | 5                          | 7                       |
|                         | THOMSONFLY LTD                 | C                 | 5                 | 0          | 0        | 40                         | 20               | 20               | 20                     | 0                      | 0                       | 32                         | 57                       | 79                         | 7                       |
| <b>TOTAL SOFIA</b>      |                                |                   | <b>99</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>18</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>65</b>                | <b>30</b>                  | <b>93</b>               |
| <b>VARNA</b>            | BRITISH AIRWAYS PLC            | S                 | 2                 | 0          | 0        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 134                        | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VARNA                                 | BULGARIA AIR                | S                 | 18                | 0          | 0        | 78                         | 17               | 6                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL VARNA</b>                    |                             |                   | <b>20</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>15</b>        | <b>5</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BULGARIA</b>                 |                             |                   | <b>138</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>17</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>19</b>                  | <b>64</b>                | <b>27</b>                  | <b>110</b>              |
| <b>CANADA</b>                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CALGARY                               | MONARCH AIRLINES            | C                 | 18                | 0          | 0        | 67                         | 17               | 6                | 11                     | 0                      | 0                       | 30                         | 50                       | 44                         | 18                      |
|                                       | ZOOM AIRLINES               | S                 | 10                | 0          | 0        | 30                         | 40               | 0                | 10                     | 10                     | 10                      | 85                         | 0                        | 0                          | 0                       |
| <b>TOTAL CALGARY</b>                  |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>54</b>                  | <b>25</b>        | <b>4</b>         | <b>11</b>              | <b>4</b>               | <b>4</b>                | <b>49</b>                  | <b>50</b>                | <b>44</b>                  | <b>18</b>               |
| DEER LAKE (NEWFOUNDLAND)              | ASTRAEUS LTD                | C                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 8                          | 60                       | 22                         | 10                      |
| <b>TOTAL DEER LAKE (NEWFOUNDLAND)</b> |                             |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>60</b>                | <b>22</b>                  | <b>10</b>               |
| TORONTO                               | AIR TRANSAT                 | S                 | 28                | 0          | 0        | 61                         | 18               | 21               | 0                      | 0                      | 0                       | 17                         | 35                       | 38                         | 26                      |
|                                       | ZOOM AIRLINES               | S                 | 26                | 0          | 0        | 38                         | 19               | 19               | 15                     | 4                      | 4                       | 56                         | 41                       | 34                         | 17                      |
| <b>TOTAL TORONTO</b>                  |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>19</b>        | <b>20</b>        | <b>7</b>               | <b>2</b>               | <b>2</b>                | <b>36</b>                  | <b>40</b>                | <b>35</b>                  | <b>45</b>               |
| VANCOUVER                             | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 50                         | 13               | 25               | 13                     | 0                      | 0                       | 27                         | 50                       | 17                         | 2                       |
|                                       | ZOOM AIRLINES               | S                 | 18                | 0          | 0        | 33                         | 33               | 22               | 0                      | 6                      | 6                       | 59                         | 63                       | 27                         | 27                      |
| <b>TOTAL VANCOUVER</b>                |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>38</b>                  | <b>27</b>        | <b>23</b>        | <b>4</b>               | <b>4</b>               | <b>4</b>                | <b>49</b>                  | <b>59</b>                | <b>29</b>                  | <b>37</b>               |
| <b>TOTAL CANADA</b>                   |                             |                   | <b>117</b>        | <b>0</b>   | <b>0</b> | <b>51</b>                  | <b>21</b>        | <b>15</b>        | <b>7</b>               | <b>3</b>               | <b>3</b>                | <b>40</b>                  | <b>52</b>                | <b>32</b>                  | <b>116</b>              |
| <b>CROATIA</b>                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                             | BRITISH AIRWAYS PLC         | S                 | 32                | 0          | 0        | 72                         | 16               | 6                | 6                      | 0                      | 0                       | 13                         | 60                       | 15                         | 10                      |
| <b>TOTAL DUBROVNIK</b>                |                             |                   | <b>32</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>16</b>        | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>60</b>                | <b>15</b>                  | <b>10</b>               |
| SPLIT                                 | BRITISH AIRWAYS PLC         | S                 | 10                | 0          | 0        | 70                         | 30               | 0                | 0                      | 0                      | 0                       | 8                          | 100                      | 6                          | 6                       |
| <b>TOTAL SPLIT</b>                    |                             |                   | <b>10</b>         | <b>0</b>   | <b>2</b> | <b>70</b>                  | <b>30</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>89</b>                | <b>7</b>                   | <b>9</b>                |
| <b>TOTAL CROATIA</b>                  |                             |                   | <b>42</b>         | <b>0</b>   | <b>2</b> | <b>71</b>                  | <b>19</b>        | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>74</b>                | <b>11</b>                  | <b>19</b>               |
| <b>CUBA</b>                           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CUNAGUA ( CAYO COCO)                  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 4                          | 40                       | 151                        | 10                      |
| <b>TOTAL CUNAGUA ( CAYO COCO)</b>     |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>0</b>         | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>40</b>                | <b>151</b>                 | <b>10</b>               |
| HAVANA                                | CUBANA                      | S                 | 18                | 0          | 0        | 61                         | 22               | 6                | 11                     | 0                      | 0                       | 22                         | 41                       | 41                         | 17                      |
|                                       | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 17                | 1          | 0        | 59                         | 18               | 24               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL HAVANA</b>                   |                             |                   | <b>35</b>         | <b>3</b>   | <b>0</b> | <b>60</b>                  | <b>20</b>        | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>39</b>                | <b>42</b>                  | <b>18</b>               |
| HOLGUIN (FRANK PAIS)                  | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 76                         | 60                       | 23                         | 10                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0        | 44                         | 22               | 0                | 33                     | 0                      | 0                       | 44                         | 100                      | 13                         | 1                       |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b>     |                             |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>46</b>                  | <b>15</b>        | <b>0</b>         | <b>38</b>              | <b>0</b>               | <b>0</b>                | <b>54</b>                  | <b>64</b>                | <b>22</b>                  | <b>11</b>               |
| VARADERO                              | FIRST CHOICE AIRWAYS LTD    | C                 | 6                 | 0          | 0        | 33                         | 33               | 0                | 0                      | 0                      | 33                      | 230                        | 0                        | 0                          | 0                       |
|                                       | MY TRAVEL AIRWAYS UK        | C                 | 5                 | 5          | 0        | 60                         | 0                | 0                | 40                     | 0                      | 0                       | 41                         | 0                        | 0                          | 0                       |
|                                       | THOMSONFLY LTD              | C                 | 10                | 0          | 0        | 70                         | 20               | 10               | 0                      | 0                      | 0                       | 13                         | 60                       | 24                         | 10                      |
| <b>TOTAL VARADERO</b>                 |                             |                   | <b>22</b>         | <b>5</b>   | <b>0</b> | <b>55</b>                  | <b>23</b>        | <b>5</b>         | <b>9</b>               | <b>0</b>               | <b>9</b>                | <b>80</b>                  | <b>50</b>                | <b>72</b>                  | <b>18</b>               |
| <b>TOTAL CUBA</b>                     |                             |                   | <b>80</b>         | <b>8</b>   | <b>0</b> | <b>60</b>                  | <b>18</b>        | <b>9</b>         | <b>11</b>              | <b>0</b>               | <b>3</b>                | <b>40</b>                  | <b>47</b>                | <b>67</b>                  | <b>57</b>               |
| <b>CYPRUS</b>                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                               | HELIOS AIRWAYS LTD          | S                 | 9                 | 1          | 1        | 44                         | 44               | 11               | 0                      | 0                      | 0                       | 16                         | 25                       | 36                         | 4                       |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 43                       | 23                         | 7                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL LARNACA</b>            |                             |                   | <b>11</b>         | <b>1</b>   | <b>1</b> | <b>55</b>                  | <b>36</b>        | <b>9</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>42</b>                | <b>32</b>                  | <b>24</b>               |
| <b>PAPHOS</b>                   | EUROCYPRIA AIRLINES LTD     | C                 | 8                 | 0          | 0        | 38                         | 25               | 25               | 13                     | 0                      | 0                       | 28                         | 58                       | 16                         | 24                      |
|                                 | FIRST CHOICE AIRWAYS LTD    | S                 | 18                | 0          | 0        | 44                         | 28               | 6                | 11                     | 0                      | 11                      | 149                        | 68                       | 15                         | 22                      |
|                                 | GB AIRWAYS LTD              | S                 | 55                | 0          | 1        | 58                         | 25               | 7                | 9                      | 0                      | 0                       | 21                         | 64                       | 21                         | 33                      |
|                                 | HELIOS AIRWAYS LTD          | S                 | 9                 | 0          | 0        | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 7                          | 50                       | 22                         | 4                       |
|                                 | MONARCH AIRLINES            | C                 | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 11                | 0          | 0        | 82                         | 9                | 9                | 0                      | 0                      | 0                       | 9                          | 64                       | 23                         | 14                      |
|                                 | THOMSONFLY LTD              | C                 | 19                | 0          | 0        | 58                         | 21               | 11               | 11                     | 0                      | 0                       | 22                         | 61                       | 38                         | 18                      |
| <b>TOTAL PAPHOS</b>             |                             |                   | <b>123</b>        | <b>0</b>   | <b>1</b> | <b>59</b>                  | <b>23</b>        | <b>9</b>         | <b>8</b>               | <b>0</b>               | <b>2</b>                | <b>38</b>                  | <b>63</b>                | <b>22</b>                  | <b>115</b>              |
| <b>TOTAL CYPRUS</b>             |                             |                   | <b>134</b>        | <b>1</b>   | <b>2</b> | <b>58</b>                  | <b>24</b>        | <b>9</b>         | <b>7</b>               | <b>0</b>               | <b>1</b>                | <b>36</b>                  | <b>59</b>                | <b>24</b>                  | <b>139</b>              |
| <b>CZECH REPUBLIC</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>PRAGUE</b>                   | BRITISH AIRWAYS PLC         | S                 | 58                | 0          | 0        | 81                         | 5                | 12               | 0                      | 0                      | 2                       | 20                         | 75                       | 12                         | 40                      |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 120               | 0          | 4        | 69                         | 13               | 13               | 5                      | 0                      | 0                       | 16                         | 48                       | 26                         | 124                     |
| <b>TOTAL PRAGUE</b>             |                             |                   | <b>178</b>        | <b>0</b>   | <b>4</b> | <b>73</b>                  | <b>10</b>        | <b>13</b>        | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>17</b>                  | <b>63</b>                | <b>20</b>                  | <b>300</b>              |
| <b>TOTAL CZECH REPUBLIC</b>     |                             |                   | <b>178</b>        | <b>0</b>   | <b>4</b> | <b>73</b>                  | <b>10</b>        | <b>13</b>        | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>17</b>                  | <b>63</b>                | <b>20</b>                  | <b>300</b>              |
| <b>DENMARK</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BILLUND</b>                  | MAERSK AIR                  | S                 | 128               | 0          | 0        | 70                         | 17               | 9                | 2                      | 2                      | 0                       | 17                         | 80                       | 12                         | 162                     |
|                                 | STERLING AIRLINES           | S                 | 22                | 0          | 0        | 50                         | 18               | 27               | 5                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| <b>TOTAL BILLUND</b>            |                             |                   | <b>150</b>        | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>17</b>        | <b>12</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>80</b>                | <b>12</b>                  | <b>162</b>              |
| <b>COPENHAGEN</b>               | MAERSK AIR                  | S                 | 142               | 0          | 0        | 61                         | 23               | 10               | 7                      | 0                      | 0                       | 19                         | 76                       | 15                         | 170                     |
|                                 | STERLING AIRLINES           | S                 | 36                | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL COPENHAGEN</b>         |                             |                   | <b>178</b>        | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>20</b>        | <b>8</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>76</b>                | <b>15</b>                  | <b>170</b>              |
| <b>TOTAL DENMARK</b>            |                             |                   | <b>328</b>        | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>19</b>        | <b>10</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>78</b>                | <b>13</b>                  | <b>332</b>              |
| <b>DJIBOUTI REPUBLIC</b>        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>DJIBOUTI</b>                 | DAALLO AIRLINES             | S                 | 10                | 0          | 0        | 10                         | 20               | 40               | 30                     | 0                      | 0                       | 46                         | 22                       | 198                        | 9                       |
| <b>TOTAL DJIBOUTI</b>           |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>10</b>                  | <b>20</b>        | <b>40</b>        | <b>30</b>              | <b>0</b>               | <b>0</b>                | <b>46</b>                  | <b>22</b>                | <b>198</b>                 | <b>9</b>                |
| <b>TOTAL DJIBOUTI REPUBLIC</b>  |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>10</b>                  | <b>20</b>        | <b>40</b>        | <b>30</b>              | <b>0</b>               | <b>0</b>                | <b>46</b>                  | <b>22</b>                | <b>198</b>                 | <b>9</b>                |
| <b>DOMINICAN REPUBLIC</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>PUERTO PLATA</b>             | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 38                         | 13               | 13               | 25                     | 13                     | 0                       | 63                         | 63                       | 11                         | 8                       |
|                                 | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 1          | 0        | 78                         | 0                | 0                | 22                     | 0                      | 0                       | 27                         | 80                       | 11                         | 10                      |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 48                         | 75                       | 139                        | 8                       |
|                                 | THOMSONFLY LTD              | C                 | 9                 | 0          | 0        | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 10                         | 73                       | 9                          | 11                      |
| <b>TOTAL PUERTO PLATA</b>       |                             |                   | <b>34</b>         | <b>1</b>   | <b>0</b> | <b>56</b>                  | <b>12</b>        | <b>9</b>         | <b>21</b>              | <b>3</b>               | <b>0</b>                | <b>36</b>                  | <b>73</b>                | <b>38</b>                  | <b>37</b>               |
| <b>PUNTA CANA</b>               | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                 | THOMSONFLY LTD              | C                 | 10                | 0          | 0        | 70                         | 0                | 10               | 20                     | 0                      | 0                       | 23                         | 78                       | 10                         | 9                       |
| <b>TOTAL PUNTA CANA</b>         |                             |                   | <b>14</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>7</b>         | <b>7</b>         | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>78</b>                | <b>10</b>                  | <b>9</b>                |
| <b>TOTAL DOMINICAN REPUBLIC</b> |                             |                   | <b>48</b>         | <b>9</b>   | <b>0</b> | <b>60</b>                  | <b>10</b>        | <b>8</b>         | <b>19</b>              | <b>2</b>               | <b>0</b>                | <b>31</b>                  | <b>75</b>                | <b>39</b>                  | <b>55</b>               |
| <b>EGYPT</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ASWAN</b>                    | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 14                         | 100                      | 3                          | 8                       |
| <b>TOTAL ASWAN</b>              |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>13</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>100</b>               | <b>3</b>                   | <b>8</b>                |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                              | ASTRAEUS LTD             | C                 | 10                | 0          | 0        | 60                         | 10               | 10               | 20                     | 0                      | 0                       | 43                         | 0                        | 0                          | 0                       |
|                                       | EXCEL AIRWAYS LTD        | C                 | 12                | 0          | 0        | 58                         | 17               | 8                | 0                      | 17                     | 0                       | 48                         | 50                       | 101                        | 2                       |
|                                       | GB AIRWAYS LTD           | S                 | 18                | 0          | 0        | 22                         | 56               | 22               | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|                                       | MY TRAVEL AIRWAYS UK     | C                 | 10                | 0          | 0        | 40                         | 30               | 20               | 10                     | 0                      | 0                       | 25                         | 75                       | 13                         | 8                       |
|                                       | THOMAS COOK AIRLINES LTD | C                 | 10                | 0          | 0        | 70                         | 10               | 20               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                       | THOMSONFLY LTD           | C                 | 8                 | 0          | 0        | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 15                         | 75                       | 13                         | 8                       |
|                                       | <b>TOTAL HURGHADA</b>    |                   |                   | <b>68</b>  | <b>0</b> | <b>0</b>                   | <b>47</b>        | <b>29</b>        | <b>16</b>              | <b>4</b>               | <b>3</b>                | <b>0</b>                   | <b>29</b>                | <b>58</b>                  | <b>38</b>               |
| LUXOR                                 | ASTRAEUS LTD             | C                 | 8                 | 0          | 0        | 25                         | 25               | 50               | 0                      | 0                      | 0                       | 31                         | 0                        | 848                        | 2                       |
|                                       | EXCEL AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 6                       | 78                         | 144                      | 9                          |                         |
|                                       | FIRST CHOICE AIRWAYS LTD | C                 | 9                 | 0          | 0        | 78                         | 11               | 11               | 0                      | 0                      | 9                       | 0                          | 0                        | 0                          |                         |
|                                       | MONARCH AIRLINES         | C                 | 16                | 0          | 0        | 63                         | 13               | 19               | 6                      | 0                      | 0                       | 18                         | 67                       | 16                         | 24                      |
|                                       | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 88                         | 0                | 0                | 13                     | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                       | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 8                          | 80                       | 13                         | 10                      |
| <b>TOTAL LUXOR</b>                    |                          |                   | <b>59</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>12</b>        | <b>14</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>69</b>                | <b>78</b>                  | <b>45</b>               |
| MARSA ALAM                            | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 40                         | 30               | 30               | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL MARSA ALAM</b>               |                          |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>40</b>                  | <b>30</b>        | <b>30</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>75</b>                | <b>11</b>                  | <b>4</b>                |
| SHARM EL SHEIKH (OPHIRA)              | ASTRAEUS LTD             | S                 | 18                | 0          | 0        | 6                          | 28               | 33               | 28                     | 6                      | 0                       | 65                         | 50                       | 30                         | 8                       |
|                                       | EXCEL AIRWAYS LTD        | C                 | 30                | 0          | 0        | 33                         | 43               | 13               | 10                     | 0                      | 0                       | 27                         | 35                       | 38                         | 20                      |
|                                       | FIRST CHOICE AIRWAYS LTD | C                 | 11                | 0          | 0        | 45                         | 36               | 18               | 0                      | 0                      | 0                       | 20                         | 25                       | 33                         | 12                      |
|                                       | FLYJET LTD               | C                 | 2                 | 0          | 0        | 0                          | 0                | 50               | 50                     | 0                      | 0                       | 57                         | 38                       | 36                         | 8                       |
|                                       | GB AIRWAYS LTD           | S                 | 26                | 0          | 0        | 38                         | 12               | 8                | 27                     | 15                     | 0                       | 77                         | 0                        | 0                          | 0                       |
|                                       | MONARCH AIRLINES         | C                 | 19                | 0          | 0        | 47                         | 11               | 11               | 32                     | 0                      | 0                       | 42                         | 37                       | 65                         | 19                      |
|                                       | THOMAS COOK AIRLINES LTD | C                 | 18                | 0          | 0        | 50                         | 17               | 17               | 17                     | 0                      | 0                       | 26                         | 45                       | 29                         | 20                      |
|                                       | THOMSONFLY LTD           | C                 | 26                | 0          | 0        | 58                         | 15               | 8                | 12                     | 8                      | 0                       | 47                         | 81                       | 16                         | 16                      |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                          |                   | <b>150</b>        | <b>0</b>   | <b>0</b> | <b>39</b>                  | <b>23</b>        | <b>15</b>        | <b>19</b>              | <b>5</b>               | <b>0</b>                | <b>45</b>                  | <b>45</b>                | <b>38</b>                  | <b>111</b>              |
| TABA                                  | ASTRAEUS LTD             | C                 | 21                | 0          | 0        | 52                         | 19               | 19               | 10                     | 0                      | 0                       | 25                         | 42                       | 28                         | 19                      |
|                                       | EXCEL AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 50                         | 0                | 13               | 38                     | 0                      | 0                       | 38                         | 0                        | 86                         | 8                       |
|                                       | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 50                         | 13               | 13               | 25                     | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
|                                       | MONARCH AIRLINES         | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 94                       | 2                          | 16                      |
|                                       | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 40                         | 30               | 20               | 10                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL TABA</b>                     |                          |                   | <b>56</b>         | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>16</b>        | <b>14</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>54</b>                | <b>27</b>                  | <b>50</b>               |
| <b>TOTAL EGYPT</b>                    |                          |                   | <b>351</b>        | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>21</b>        | <b>15</b>        | <b>12</b>              | <b>3</b>               | <b>0</b>                | <b>32</b>                  | <b>55</b>                | <b>41</b>                  | <b>249</b>              |
| <b>EQUATORIAL GUINEA</b>              |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALABO                                | ASTRAEUS LTD             | S                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 6                          | 50                       | 27                         | 10                      |
| <b>TOTAL MALABO</b>                   |                          |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>50</b>                | <b>27</b>                  | <b>10</b>               |
| <b>TOTAL EQUATORIAL GUINEA</b>        |                          |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>50</b>                | <b>27</b>                  | <b>10</b>               |
| <b>ESTONIA</b>                        |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                | ESTONIAN AIR             | S                 | 80                | 0          | 0        | 81                         | 5                | 5                | 6                      | 3                      | 0                       | 18                         | 68                       | 14                         | 76                      |
| <b>TOTAL TALLIN</b>                   |                          |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>5</b>         | <b>5</b>         | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>18</b>                  | <b>68</b>                | <b>14</b>                  | <b>76</b>               |
| <b>TOTAL ESTONIA</b>                  |                          |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>5</b>         | <b>5</b>         | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>18</b>                  | <b>68</b>                | <b>14</b>                  | <b>76</b>               |
| <b>ETHIOPIA</b>                       |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ADDIS ABABA                           | ETHIOPIAN AIRLINES       | S                 | 25                | 0          | 1        | 80                         | 4                | 12               | 0                      | 4                      | 0                       | 17                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ADDIS ABABA                  |                             |                   | 25                | 0        | 1         | 80                         | 4                | 12               | 0                      | 4                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL ETHIOPIA                     |                             |                   | 25                | 0        | 1         | 80                         | 4                | 12               | 0                      | 4                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| FED REP YUGO SERBIA M'ENEGRO       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NIS                                | THOMSONFLY LTD              | C                 | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL NIS                          |                             |                   | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| PRISTINA                           | BRITISH AIRWAYS PLC         | S                 | 32                | 0        | 0         | 72                         | 13               | 9                | 6                      | 0                      | 0                       | 14                         | 73                       | 12                         | 26                      |
| TOTAL PRISTINA                     |                             |                   | 32                | 0        | 0         | 72                         | 13               | 9                | 6                      | 0                      | 0                       | 14                         | 73                       | 12                         | 26                      |
| TOTAL FED REP YUGO SERBIA M'ENEGRO |                             |                   | 37                | 0        | 0         | 76                         | 11               | 8                | 5                      | 0                      | 0                       | 13                         | 73                       | 12                         | 26                      |
| FINLAND                            |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KITTILA                            | MONARCH AIRLINES            | C                 | 7                 | 0        | 0         | 29                         | 0                | 14               | 57                     | 0                      | 0                       | 60                         | 29                       | 25                         | 7                       |
| TOTAL KITTILA                      |                             |                   | 7                 | 0        | 0         | 29                         | 0                | 14               | 57                     | 0                      | 0                       | 60                         | 29                       | 25                         | 7                       |
| KUUSAMO                            | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 38                         | 63               | 0                | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL KUUSAMO                      |                             |                   | 9                 | 0        | 0         | 44                         | 56               | 0                | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL FINLAND                      |                             |                   | 16                | 0        | 0         | 38                         | 31               | 6                | 25                     | 0                      | 0                       | 34                         | 42                       | 33                         | 12                      |
| FRANCE                             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BORDEAUX                           | BRITISH AIRWAYS PLC         | S                 | 114               | 0        | 0         | 68                         | 15               | 8                | 9                      | 0                      | 0                       | 17                         | 84                       | 8                          | 112                     |
| TOTAL BORDEAUX                     |                             |                   | 114               | 0        | 0         | 68                         | 15               | 8                | 9                      | 0                      | 0                       | 17                         | 84                       | 8                          | 112                     |
| CHAMBERY                           | ASTRAEUS LTD                | C                 | 72                | 0        | 0         | 57                         | 19               | 10               | 14                     | 0                      | 0                       | 24                         | 50                       | 52                         | 48                      |
|                                    | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 38                         | 38               | 25               | 0                      | 0                      | 0                       | 22                         | 63                       | 61                         | 32                      |
| TOTAL CHAMBERY                     |                             |                   | 81                | 0        | 0         | 54                         | 22               | 11               | 12                     | 0                      | 0                       | 24                         | 55                       | 52                         | 88                      |
| GRENOBLE                           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                    | BRITISH AIRWAYS PLC         | S                 | 46                | 0        | 0         | 72                         | 20               | 9                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                    | EASYJET AIRLINE COMPANY LTD | S                 | 59                | 1        | 0         | 73                         | 19               | 2                | 5                      | 2                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                    | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                                    | FIRST CHOICE AIRWAYS LTD    | C                 | 30                | 0        | 0         | 33                         | 20               | 20               | 20                     | 7                      | 0                       | 47                         | 37                       | 30                         | 38                      |
|                                    | MONARCH AIRLINES            | C                 | 10                | 0        | 0         | 70                         | 30               | 0                | 0                      | 0                      | 0                       | 7                          | 91                       | 5                          | 11                      |
|                                    | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 63                         | 13               | 13               | 13                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL GRENOBLE                     |                             |                   | 169               | 1        | 0         | 65                         | 18               | 8                | 8                      | 2                      | 0                       | 20                         | 54                       | 22                         | 57                      |
| LYON                               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                    | BRITISH AIRWAYS PLC         | C                 | 16                | 0        | 0         | 63                         | 13               | 13               | 13                     | 0                      | 0                       | 27                         | 67                       | 21                         | 9                       |
|                                    | EXCEL AIRWAYS LTD           | C                 | 7                 | 1        | 0         | 57                         | 0                | 0                | 43                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
|                                    | MONARCH AIRLINES            | C                 | 16                | 0        | 0         | 31                         | 19               | 13               | 38                     | 0                      | 0                       | 42                         | 50                       | 25                         | 16                      |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 34                | 0        | 0         | 56                         | 21               | 9                | 9                      | 6                      | 0                       | 35                         | 75                       | 15                         | 32                      |
|                                    | THOMSONFLY LTD              | C                 | 16                | 0        | 0         | 69                         | 13               | 0                | 19                     | 0                      | 0                       | 18                         | 69                       | 18                         | 16                      |
| TOTAL LYON                         |                             |                   | 89                | 1        | 0         | 55                         | 16               | 8                | 19                     | 2                      | 0                       | 33                         | 68                       | 18                         | 74                      |
| MARSEILLE                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                    | BRITISH AIRWAYS PLC         | S                 | 176               | 0        | 0         | 70                         | 14               | 7                | 9                      | 0                      | 0                       | 16                         | 79                       | 12                         | 185                     |
|                                    | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0        | 4         | 72                         | 19               | 5                | 0                      | 3                      | 0                       | 15                         | 74                       | 18                         | 62                      |
| TOTAL MARSEILLE                    |                             |                   | 234               | 0        | 4         | 71                         | 15               | 7                | 6                      | 1                      | 0                       | 16                         | 78                       | 14                         | 247                     |
| NANTES                             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                    | GB AIRWAYS LTD              | S                 | 44                | 0        | 0         | 45                         | 20               | 7                | 18                     | 9                      | 0                       | 58                         | 63                       | 19                         | 49                      |
|                                    | REGIONAL COMPAGNIE AERIENN  | S                 | 88                | 0        | 0         | 74                         | 19               | 5                | 1                      | 1                      | 0                       | 13                         | 82                       | 9                          | 142                     |
| TOTAL NANTES                       |                             |                   | 132               | 0        | 0         | 64                         | 20               | 5                | 7                      | 4                      | 0                       | 28                         | 78                       | 12                         | 192                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------------------|------------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                              |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                              |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NICE                             | BRITISH AIRWAYS PLC          | S                 | 72                | 0          | 0         | 51                         | 18               | 21               | 10                     | 0                      | 0                       | 24                         | 71                       | 12                         | 72                      |
|                                  | EASYJET AIRLINE COMPANY LTD  | S                 | 66                | 0          | 2         | 58                         | 30               | 12               | 0                      | 0                      | 0                       | 15                         | 64                       | 28                         | 67                      |
| <b>TOTAL NICE</b>                |                              |                   | <b>138</b>        | <b>1</b>   | <b>2</b>  | <b>54</b>                  | <b>24</b>        | <b>17</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>68</b>                | <b>19</b>                  | 139                     |
| STRASBOURG                       | BRIT AIR                     | S                 | 120               | 0          | 2         | 79                         | 12               | 3                | 6                      | 0                      | 0                       | 12                         | 78                       | 11                         | 108                     |
| <b>TOTAL STRASBOURG</b>          |                              |                   | <b>120</b>        | <b>0</b>   | <b>2</b>  | <b>79</b>                  | <b>12</b>        | <b>3</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>78</b>                | <b>11</b>                  | 108                     |
| TOULOUSE (BLAGNAC)               | BRITISH AIRWAYS PLC          | S                 | 172               | 0          | 0         | 64                         | 19               | 8                | 8                      | 1                      | 1                       | 22                         | 78                       | 11                         | 178                     |
|                                  | EASYJET AIRLINE COMPANY LTD  | S                 | 120               | 0          | 2         | 68                         | 15               | 8                | 9                      | 0                      | 0                       | 17                         | 71                       | 19                         | 114                     |
|                                  | FIRST CHOICE AIRWAYS LTD     | C                 | 7                 | 0          | 0         | 29                         | 14               | 0                | 57                     | 0                      | 0                       | 54                         | 31                       | 39                         | 16                      |
|                                  | MONARCH AIRLINES             | C                 | 6                 | 0          | 0         | 83                         | 0                | 17               | 0                      | 0                      | 0                       | 9                          | 59                       | 119                        | 17                      |
|                                  | THOMAS COOK AIRLINES LTD     | C                 | 8                 | 0          | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 11                         | 38                       | 79                         | 8                       |
|                                  | THOMSONFLY LTD               | C                 | 8                 | 0          | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 23                         | 75                       | 19                         | 8                       |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>  |                              |                   | <b>321</b>        | <b>0</b>   | <b>2</b>  | <b>65</b>                  | <b>17</b>        | <b>9</b>         | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>72</b>                | <b>22</b>                  | 341                     |
| <b>TOTAL FRANCE</b>              |                              |                   | <b>1398</b>       | <b>4</b>   | <b>10</b> | <b>65</b>                  | <b>17</b>        | <b>8</b>         | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>73</b>                | <b>19</b>                  | 1377                    |
| <b>GAMBIA</b>                    |                              |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BANJUL                           | FIRST CHOICE AIRWAYS LTD     | C                 | 10                | 0          | 0         | 40                         | 40               | 10               | 0                      | 0                      | 10                      | 158                        | 20                       | 42                         | 10                      |
|                                  | MONARCH AIRLINES             | C                 | 18                | 0          | 0         | 17                         | 22               | 33               | 28                     | 0                      | 0                       | 43                         | 44                       | 24                         | 18                      |
|                                  | THOMAS COOK AIRLINES LTD     | C                 | 10                | 0          | 0         | 40                         | 50               | 10               | 0                      | 0                      | 0                       | 18                         | 88                       | 7                          | 8                       |
| <b>TOTAL BANJUL</b>              |                              |                   | <b>38</b>         | <b>0</b>   | <b>0</b>  | <b>29</b>                  | <b>34</b>        | <b>21</b>        | <b>13</b>              | <b>0</b>               | <b>3</b>                | <b>67</b>                  | <b>41</b>                | <b>32</b>                  | 46                      |
| <b>TOTAL GAMBIA</b>              |                              |                   | <b>38</b>         | <b>0</b>   | <b>0</b>  | <b>29</b>                  | <b>34</b>        | <b>21</b>        | <b>13</b>              | <b>0</b>               | <b>3</b>                | <b>67</b>                  | <b>41</b>                | <b>32</b>                  | 46                      |
| <b>GERMANY</b>                   |                              |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)              | EASYJET AIRLINE COMPANY LTD  | S                 | 108               | 0          | 0         | 65                         | 17               | 13               | 6                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL BERLIN (SCHONEFELD)</b> |                              |                   | <b>108</b>        | <b>0</b>   | <b>0</b>  | <b>65</b>                  | <b>17</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| COLOGNE (BONN)                   | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0          | 0         | 60                         | 13               | 19               | 8                      | 0                      | 0                       | 20                         | 66                       | 19                         | 112                     |
| <b>TOTAL COLOGNE (BONN)</b>      |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>60</b>                  | <b>13</b>        | <b>19</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>72</b>                | <b>14</b>                  | 236                     |
| FRIEDRICHSHAFEN                  | ASTRAEUS LTD                 | C                 | 8                 | 0          | 0         | 38                         | 38               | 13               | 13                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| <b>TOTAL FRIEDRICHSHAFEN</b>     |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>  | <b>38</b>                  | <b>38</b>        | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>0</b>                 | <b>139</b>                 | 9                       |
| HAMBURG                          | EUROWINGS LUFTVERKEHRS       | S                 | 116               | 0          | 2         | 67                         | 19               | 5                | 7                      | 2                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL HAMBURG</b>             |                              |                   | <b>116</b>        | <b>0</b>   | <b>2</b>  | <b>67</b>                  | <b>19</b>        | <b>5</b>         | <b>7</b>               | <b>2</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| HANOVER                          | BRITISH AIRWAYS PLC          | S                 | 129               | 0          | 0         | 80                         | 10               | 6                | 4                      | 0                      | 0                       | 12                         | 73                       | 13                         | 158                     |
|                                  | TITAN AIRWAYS LTD            | C                 | 2                 | 0          | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL HANOVER</b>             |                              |                   | <b>131</b>        | <b>0</b>   | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>73</b>                | <b>13</b>                  | 158                     |
| MUNICH                           | BRITISH AIRWAYS PLC          | S                 | 137               | 0          | 0         | 71                         | 12               | 13               | 3                      | 1                      | 0                       | 15                         | 69                       | 14                         | 178                     |
| <b>TOTAL MUNICH</b>              |                              |                   | <b>137</b>        | <b>0</b>   | <b>0</b>  | <b>71</b>                  | <b>12</b>        | <b>13</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>69</b>                | <b>14</b>                  | 178                     |
| <b>TOTAL GERMANY</b>             |                              |                   | <b>562</b>        | <b>0</b>   | <b>2</b>  | <b>69</b>                  | <b>15</b>        | <b>10</b>        | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>71</b>                | <b>16</b>                  | 657                     |
| <b>GHANA</b>                     |                              |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ACCRA                            | ASTRAEUS LTD                 | S                 | 17                | 0          | 0         | 6                          | 29               | 59               | 6                      | 0                      | 0                       | 43                         | 0                        | 155                        | 4                       |
|                                  | GHANA INTERNATIONAL AIRLINES | S                 | 58                | 0          | 0         | 53                         | 22               | 17               | 7                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL ACCRA</b>               |                              |                   | <b>75</b>         | <b>0</b>   | <b>0</b>  | <b>43</b>                  | <b>24</b>        | <b>27</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>19</b>                | <b>64</b>                  | 32                      |
| <b>TOTAL GHANA</b>               |                              |                   | <b>75</b>         | <b>0</b>   | <b>0</b>  | <b>43</b>                  | <b>24</b>        | <b>27</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>19</b>                | <b>64</b>                  | 32                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION       | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                            |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                            |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>GIBRALTAR</b>           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                  | GB AIRWAYS LTD              | S                 | 62                | 0        | 0         | 76                         | 10               | 5                | 10                     | 0                      | 0                       | 18                         | 77                       | 11                         | 62                      |
| <b>TOTAL GIBRALTAR</b>     |                             |                   | <b>62</b>         | <b>1</b> | <b>0</b>  | <b>76</b>                  | <b>10</b>        | <b>5</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>77</b>                | <b>11</b>                  | <b>62</b>               |
| <b>TOTAL GIBRALTAR</b>     |                             |                   | <b>62</b>         | <b>1</b> | <b>0</b>  | <b>76</b>                  | <b>10</b>        | <b>5</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>77</b>                | <b>11</b>                  | <b>62</b>               |
| <b>GREECE</b>              |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                     | BRITISH AIRWAYS PLC         | S                 | 6                 | 0        | 0         | 83                         | 0                | 17               | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                            | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 73                         | 11               | 15               | 2                      | 0                      | 0                       | 12                         | 87                       | 14                         | 62                      |
|                            | MONARCH AIRLINES            | C                 | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                            | OLYMPIC AIRLINES            | S                 | 36                | 0        | 2         | 50                         | 36               | 8                | 6                      | 0                      | 0                       | 19                         | 61                       | 15                         | 18                      |
| <b>TOTAL ATHENS</b>        |                             |                   | <b>108</b>        | <b>0</b> | <b>2</b>  | <b>66</b>                  | <b>19</b>        | <b>12</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>81</b>                | <b>14</b>                  | <b>80</b>               |
| HERAKLION                  | GB AIRWAYS LTD              | S                 | 4                 | 0        | 0         | 25                         | 0                | 50               | 25                     | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
|                            | THOMSONFLY LTD              | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL HERAKLION</b>     |                             |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>33</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>100</b>               | <b>0</b>                   | <b>1</b>                |
| SALONIKA                   | BRITISH AIRWAYS PLC         | S                 | 46                | 0        | 0         | 85                         | 11               | 2                | 0                      | 2                      | 0                       | 11                         | 50                       | 16                         | 6                       |
|                            | OLYMPIC AIRLINES            | S                 | 34                | 0        | 0         | 82                         | 0                | 0                | 12                     | 6                      | 0                       | 28                         | 73                       | 13                         | 40                      |
| <b>TOTAL SALONIKA</b>      |                             |                   | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>6</b>         | <b>1</b>         | <b>5</b>               | <b>4</b>               | <b>0</b>                | <b>18</b>                  | <b>70</b>                | <b>13</b>                  | <b>46</b>               |
| <b>TOTAL GREECE</b>        |                             |                   | <b>194</b>        | <b>0</b> | <b>2</b>  | <b>73</b>                  | <b>13</b>        | <b>8</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>77</b>                | <b>14</b>                  | <b>129</b>              |
| <b>GRENADA</b>             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GRENADA                    | BRITISH AIRWAYS PLC         | S                 | 17                | 0        | 0         | 65                         | 35               | 0                | 0                      | 0                      | 0                       | 9                          | 61                       | 21                         | 18                      |
|                            | EXCEL AIRWAYS LTD           | C                 | 4                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 25                         | 67                       | 34                         | 6                       |
|                            | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 10                | 0        | 0         | 20                         | 40               | 10               | 30                     | 0                      | 0                       | 43                         | 67                       | 13                         | 9                       |
| <b>TOTAL GRENADA</b>       |                             |                   | <b>31</b>         | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>35</b>        | <b>3</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>64</b>                | <b>21</b>                  | <b>33</b>               |
| <b>TOTAL GRENADA</b>       |                             |                   | <b>31</b>         | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>35</b>        | <b>3</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>64</b>                | <b>21</b>                  | <b>33</b>               |
| <b>HUNGARY</b>             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                   | BRITISH AIRWAYS PLC         | S                 | 28                | 0        | 0         | 75                         | 14               | 11               | 0                      | 0                      | 0                       | 10                         | 60                       | 21                         | 10                      |
|                            | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 61                         | 18               | 19               | 2                      | 0                      | 0                       | 14                         | 45                       | 20                         | 62                      |
| <b>TOTAL BUDAPEST</b>      |                             |                   | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>17</b>        | <b>17</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>48</b>                | <b>20</b>                  | <b>73</b>               |
| <b>TOTAL HUNGARY</b>       |                             |                   | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>17</b>        | <b>17</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>48</b>                | <b>20</b>                  | <b>73</b>               |
| <b>ICELAND</b>             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                   | BRITISH AIRWAYS PLC         | S                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL KEFLAVIK</b>      |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ICELAND</b>       |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>INDIA</b>               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AGRA (KHERIA)              | ASTRAEUS LTD                | C                 | 9                 | 0        | 0         | 44                         | 0                | 33               | 22                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
| <b>TOTAL AGRA (KHERIA)</b> |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>0</b>         | <b>33</b>        | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>36</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GOA                        | FIRST CHOICE AIRWAYS LTD    | C                 | 12                | 0        | 0         | 58                         | 0                | 8                | 8                      | 0                      | 25                      | 367                        | 59                       | 20                         | 17                      |
|                            | MONARCH AIRLINES            | C                 | 39                | 0        | 0         | 59                         | 13               | 18               | 10                     | 0                      | 0                       | 24                         | 48                       | 35                         | 33                      |
|                            | MY TRAVEL AIRWAYS UK        | C                 | 17                | 0        | 0         | 88                         | 12               | 0                | 0                      | 0                      | 0                       | 4                          | 63                       | 116                        | 8                       |
|                            | THOMSONFLY LTD              | C                 | 10                | 0        | 0         | 60                         | 30               | 10               | 0                      | 0                      | 0                       | 14                         | 50                       | 18                         | 10                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GOA                    |                             |                   | 78                | 0        | 0         | 65                         | 13               | 12               | 6                      | 0                      | 4                       | 71                         | 53                       | 34                         | 92                      |
| TRIVANDRUM                   | FIRST CHOICE AIRWAYS LTD    | C                 | 5                 | 0        | 0         | 0                          | 60               | 0                | 40                     | 0                      | 0                       | 41                         | 0                        | 0                          | 0                       |
| TOTAL TRIVANDRUM             |                             |                   | 5                 | 0        | 0         | 0                          | 60               | 0                | 40                     | 0                      | 0                       | 41                         | 100                      | 3                          | 7                       |
| TOTAL INDIA                  |                             |                   | 92                | 0        | 0         | 60                         | 14               | 13               | 10                     | 0                      | 3                       | 66                         | 56                       | 39                         | 120                     |
| IRISH REPUBLIC               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT                    | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 66                         | 15               | 18               | 0                      | 2                      | 0                       | 18                         | 77                       | 15                         | 62                      |
|                              | RYANAIR                     | S                 | 62                | 0        | 0         | 48                         | 27               | 6                | 18                     | 0                      | 0                       | 28                         | 87                       | 10                         | 62                      |
| TOTAL CONNAUGHT              |                             |                   | 124               | 0        | 0         | 57                         | 21               | 12               | 9                      | 1                      | 0                       | 23                         | 82                       | 12                         | 124                     |
| CORK                         | EASYJET AIRLINE COMPANY LTD | S                 | 168               | 0        | 2         | 76                         | 11               | 10               | 4                      | 0                      | 0                       | 11                         | 80                       | 13                         | 114                     |
|                              | RYANAIR                     | S                 | 124               | 0        | 0         | 89                         | 6                | 4                | 1                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL CORK                   |                             |                   | 292               | 0        | 2         | 81                         | 9                | 8                | 2                      | 0                      | 0                       | 9                          | 80                       | 13                         | 114                     |
| DUBLIN                       | BRITISH AIRWAYS PLC         | S                 | 228               | 0        | 0         | 68                         | 15               | 14               | 3                      | 0                      | 0                       | 18                         | 76                       | 12                         | 234                     |
|                              | RYANAIR                     | S                 | 308               | 0        | 2         | 62                         | 22               | 10               | 6                      | 0                      | 0                       | 18                         | 83                       | 12                         | 360                     |
| TOTAL DUBLIN                 |                             |                   | 536               | 2        | 2         | 64                         | 19               | 12               | 5                      | 0                      | 0                       | 18                         | 80                       | 12                         | 594                     |
| KERRY COUNTY                 | EXCEL AIRWAYS LTD           | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 61                         | 0                        | 0                          | 0                       |
| TOTAL KERRY COUNTY           |                             |                   | 3                 | 2        | 0         | 33                         | 33               | 0                | 33                     | 0                      | 0                       | 48                         | 0                        | 0                          | 0                       |
| SHANNON                      | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0        | 0         | 77                         | 13               | 7                | 0                      | 3                      | 0                       | 16                         | 65                       | 14                         | 62                      |
|                              | RYANAIR                     | S                 | 62                | 0        | 0         | 63                         | 21               | 11               | 3                      | 2                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL SHANNON                |                             |                   | 122               | 0        | 0         | 70                         | 17               | 9                | 2                      | 2                      | 0                       | 18                         | 65                       | 14                         | 62                      |
| TOTAL IRISH REPUBLIC         |                             |                   | 1077              | 4        | 4         | 69                         | 16               | 10               | 4                      | 0                      | 0                       | 16                         | 79                       | 12                         | 894                     |
| ISRAEL                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OVDA                         | FLYJET LTD                  | C                 | 6                 | 0        | 0         | 0                          | 33               | 0                | 67                     | 0                      | 0                       | 89                         | 0                        | 0                          | 0                       |
| TOTAL OVDA                   |                             |                   | 6                 | 0        | 0         | 0                          | 33               | 0                | 67                     | 0                      | 0                       | 89                         | 0                        | 0                          | 0                       |
| TOTAL ISRAEL                 |                             |                   | 6                 | 0        | 0         | 0                          | 33               | 0                | 67                     | 0                      | 0                       | 89                         | 0                        | 0                          | 0                       |
| ITALY                        |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BARI (PALESE)                | BRITISH AIRWAYS PLC         | S                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 9                          | 0                        | 24                         | 2                       |
| TOTAL BARI (PALESE)          |                             |                   | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 9                          | 0                        | 24                         | 2                       |
| BERGAMO                      | BRITISH AIRWAYS PLC         | C                 | 16                | 0        | 0         | 56                         | 38               | 6                | 0                      | 0                      | 0                       | 13                         | 69                       | 12                         | 16                      |
| TOTAL BERGAMO                |                             |                   | 16                | 0        | 0         | 56                         | 38               | 6                | 0                      | 0                      | 0                       | 13                         | 69                       | 12                         | 16                      |
| BOLOGNA                      | BRITISH AIRWAYS PLC         | S                 | 160               | 0        | 0         | 74                         | 16               | 8                | 3                      | 0                      | 0                       | 13                         | 73                       | 14                         | 162                     |
| TOTAL BOLOGNA                |                             |                   | 160               | 0        | 0         | 74                         | 16               | 8                | 3                      | 0                      | 0                       | 13                         | 73                       | 14                         | 162                     |
| BOLZANO                      | AUSTRIAN ARROWS             | C                 | 8                 | 0        | 0         | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
| TOTAL BOLZANO                |                             |                   | 8                 | 0        | 0         | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 46                         | 14                       | 54                         | 7                       |
| CATANIA (FONTANAROSSA)       | BRITISH AIRWAYS PLC         | S                 | 34                | 0        | 0         | 65                         | 24               | 0                | 12                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL CATANIA (FONTANAROSSA) |                             |                   | 34                | 0        | 0         | 65                         | 24               | 0                | 12                     | 0                      | 0                       | 19                         | 0                        | 53                         | 2                       |
| FLORENCE                     | MERIDIANA AIR               | S                 | 56                | 0        | 0         | 43                         | 16               | 23               | 16                     | 2                      | 0                       | 36                         | 83                       | 10                         | 53                      |
| TOTAL FLORENCE               |                             |                   | 56                | 0        | 0         | 43                         | 16               | 23               | 16                     | 2                      | 0                       | 36                         | 83                       | 10                         | 53                      |
| MILAN (LINATE)               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 53                         | 21               | 16               | 8                      | 2                      | 0                       | 25                         | 76                       | 16                         | 62                      |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MILAN (LINATE)</b>     |                             |                   | <b>62</b>         | <b>1</b> | <b>0</b>  | <b>53</b>                  | <b>21</b>        | <b>16</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>25</b>                  | <b>76</b>                | <b>16</b>                  | 62                      |
| MILAN (MALPENSA)                | EASYJET AIRLINE COMPANY LTD | S                 | 107               | 0        | 1         | 54                         | 19               | 19               | 8                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL MILAN (MALPENSA)</b>   |                             |                   | <b>107</b>        | <b>0</b> | <b>1</b>  | <b>54</b>                  | <b>19</b>        | <b>19</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>50</b>                | <b>33</b>                  | 2                       |
| NAPLES                          | BRITISH AIRWAYS PLC         | S                 | 136               | 0        | 0         | 60                         | 21               | 11               | 7                      | 0                      | 0                       | 19                         | 72                       | 14                         | 134                     |
|                                 | THOMSONFLY LTD              | C                 | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 14                         | 67                       | 9                          | 3                       |
| <b>TOTAL NAPLES</b>             |                             |                   | <b>139</b>        | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>21</b>        | <b>12</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>71</b>                | <b>14</b>                  | 139                     |
| OLBIA                           | EASYJET AIRLINE COMPANY LTD | S                 | 40                | 0        | 0         | 68                         | 20               | 8                | 0                      | 5                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL OLBIA</b>              |                             |                   | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>20</b>        | <b>8</b>         | <b>0</b>               | <b>5</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| PISA                            | BRITISH AIRWAYS PLC         | S                 | 134               | 0        | 0         | 72                         | 20               | 6                | 1                      | 0                      | 0                       | 12                         | 77                       | 11                         | 134                     |
| <b>TOTAL PISA</b>               |                             |                   | <b>134</b>        | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>20</b>        | <b>6</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>77</b>                | <b>11</b>                  | 134                     |
| ROME (CIAMPINO)                 | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 59                         | 16               | 19               | 6                      | 0                      | 0                       | 20                         | 79                       | 14                         | 124                     |
| <b>TOTAL ROME (CIAMPINO)</b>    |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>16</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>79</b>                | <b>14</b>                  | 124                     |
| ROME (FIUMICINO)                | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 53                         | 29               | 15               | 3                      | 0                      | 0                       | 19                         | 64                       | 17                         | 124                     |
| <b>TOTAL ROME (FIUMICINO)</b>   |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>29</b>        | <b>15</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>64</b>                | <b>17</b>                  | 124                     |
| TURIN                           | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 55                         | 24               | 15               | 6                      | 0                      | 0                       | 20                         | 52                       | 21                         | 62                      |
|                                 | FIRST CHOICE AIRWAYS LTD    | C                 | 16                | 0        | 0         | 31                         | 13               | 25               | 19                     | 0                      | 13                      | 78                         | 81                       | 6                          | 16                      |
|                                 | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 63                         | 0                | 13               | 0                      | 25                     | 0                       | 61                         | 38                       | 139                        | 8                       |
|                                 | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 15                         | 25                       | 102                        | 8                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 18                         | 50                       | 26                         | 8                       |
|                                 | THOMSONFLY LTD              | C                 | 16                | 0        | 0         | 81                         | 13               | 6                | 0                      | 0                      | 0                       | 8                          | 82                       | 10                         | 17                      |
| <b>TOTAL TURIN</b>              |                             |                   | <b>118</b>        | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>19</b>        | <b>16</b>        | <b>6</b>               | <b>2</b>               | <b>2</b>                | <b>28</b>                  | <b>57</b>                | <b>31</b>                  | 127                     |
| VENICE                          | BRITISH AIRWAYS PLC         | S                 | 136               | 0        | 0         | 68                         | 20               | 7                | 4                      | 1                      | 1                       | 19                         | 77                       | 12                         | 134                     |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 77                         | 16               | 6                | 1                      | 0                      | 0                       | 10                         | 77                       | 15                         | 124                     |
| <b>TOTAL VENICE</b>             |                             |                   | <b>260</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>18</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>77</b>                | <b>14</b>                  | 258                     |
| VERONA VILLAFRANCA              | BRITISH AIRWAYS PLC         | S                 | 72                | 0        | 0         | 72                         | 8                | 17               | 3                      | 0                      | 0                       | 15                         | 79                       | 9                          | 70                      |
|                                 | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 50                         | 25               | 13               | 13                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 12                         | 63                       | 12                         | 8                       |
|                                 | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 25                         | 25               | 38               | 13                     | 0                      | 0                       | 40                         | 38                       | 23                         | 8                       |
| <b>TOTAL VERONA VILLAFRANCA</b> |                             |                   | <b>96</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>11</b>        | <b>19</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>69</b>                | <b>13</b>                  | 95                      |
| <b>TOTAL ITALY</b>              |                             |                   | <b>1418</b>       | <b>1</b> | <b>1</b>  | <b>63</b>                  | <b>19</b>        | <b>12</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>72</b>                | <b>15</b>                  | 1401                    |
| <b>JAMAICA</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KINGSTON                        | BRITISH AIRWAYS PLC         | S                 | 27                | 0        | 0         | 44                         | 30               | 11               | 15                     | 0                      | 0                       | 30                         | 56                       | 22                         | 27                      |
| <b>TOTAL KINGSTON</b>           |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>30</b>        | <b>11</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>56</b>                | <b>22</b>                  | 27                      |
| MONTEGO BAY                     | FIRST CHOICE AIRWAYS LTD    | C                 | 3                 | 1        | 0         | 33                         | 67               | 0                | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
|                                 | MY TRAVEL AIRWAYS UK        | C                 | 6                 | 3        | 0         | 50                         | 0                | 33               | 0                      | 17                     | 0                       | 63                         | 25                       | 90                         | 8                       |
|                                 | THOMSONFLY LTD              | C                 | 9                 | 0        | 0         | 44                         | 33               | 22               | 0                      | 0                      | 0                       | 21                         | 80                       | 13                         | 10                      |
| <b>TOTAL MONTEGO BAY</b>        |                             |                   | <b>18</b>         | <b>4</b> | <b>0</b>  | <b>44</b>                  | <b>28</b>        | <b>22</b>        | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>35</b>                  | <b>56</b>                | <b>47</b>                  | 18                      |
| <b>TOTAL JAMAICA</b>            |                             |                   | <b>45</b>         | <b>4</b> | <b>0</b>  | <b>44</b>                  | <b>29</b>        | <b>16</b>        | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>32</b>                  | <b>56</b>                | <b>32</b>                  | 45                      |
| <b>JORDAN</b>                   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AQABA                           | ASTRAEUS LTD                | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 12                         | 80                       | 11                         | 10                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                    | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------|----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                            |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                            |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL AQABA          |                            |                   | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 12                         | 64                       | 15                         | 14                      |
| TOTAL JORDAN         |                            |                   | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 12                         | 64                       | 15                         | 14                      |
| KAZAKHSTAN           |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| URALSK               | ASTRAEUS LTD               | S                 | 10                | 0          | 0        | 80                         | 0                | 0                | 0                      | 20                     | 0                       | 41                         | 0                        | 0                          | 0                       |
| TOTAL URALSK         |                            |                   | 10                | 0          | 0        | 80                         | 0                | 0                | 0                      | 20                     | 0                       | 41                         | 0                        | 0                          | 0                       |
| TOTAL KAZAKHSTAN     |                            |                   | 10                | 0          | 0        | 80                         | 0                | 0                | 0                      | 20                     | 0                       | 41                         | 0                        | 0                          | 0                       |
| KENYA                |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOMBASA              | AFRICAN SAFARI AIRWAYS-ASA | C                 | 8                 | 0          | 0        | 38                         | 13               | 38               | 13                     | 0                      | 0                       | 31                         | 25                       | 27                         | 4                       |
|                      | FIRST CHOICE AIRWAYS LTD   | C                 | 9                 | 0          | 0        | 44                         | 0                | 33               | 0                      | 0                      | 22                      | 279                        | 0                        | 0                          | 0                       |
|                      | MONARCH AIRLINES           | C                 | 8                 | 0          | 0        | 25                         | 25               | 13               | 13                     | 0                      | 25                      | 137                        | 0                        | 0                          | 0                       |
|                      | THOMSONFLY LTD             | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 10                         | 75                       | 9                          | 8                       |
| TOTAL MOMBASA        |                            |                   | 33                | 0          | 0        | 45                         | 12               | 24               | 6                      | 0                      | 12                      | 119                        | 50                       | 16                         | 20                      |
| TOTAL KENYA          |                            |                   | 33                | 0          | 0        | 45                         | 12               | 24               | 6                      | 0                      | 12                      | 119                        | 50                       | 16                         | 20                      |
| LATVIA               |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| RIGA                 | AIR BALTIC CORPORATION SIA | S                 | 12                | 0          | 0        | 67                         | 0                | 0                | 33                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
|                      | BRITISH AIRWAYS PLC        | S                 | 12                | 0          | 0        | 75                         | 8                | 17               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL RIGA           |                            |                   | 24                | 0          | 0        | 71                         | 4                | 8                | 17                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL LATVIA         |                            |                   | 24                | 0          | 0        | 71                         | 4                | 8                | 17                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| LIBYA                |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TRIPOLI              | AFRIQIYAH AIRWAYS          | S                 | 42                | 0          | 0        | 36                         | 24               | 14               | 17                     | 10                     | 0                       | 51                         | 32                       | 27                         | 34                      |
| TOTAL TRIPOLI        |                            |                   | 42                | 0          | 0        | 36                         | 24               | 14               | 17                     | 10                     | 0                       | 51                         | 32                       | 27                         | 34                      |
| TOTAL LIBYA          |                            |                   | 42                | 0          | 0        | 36                         | 24               | 14               | 17                     | 10                     | 0                       | 51                         | 32                       | 27                         | 34                      |
| LITHUANIA            |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PALANGA              | LITHUANIAN AIRLINES        | S                 | 14                | 0          | 0        | 71                         | 7                | 14               | 7                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL PALANGA        |                            |                   | 14                | 0          | 0        | 71                         | 7                | 14               | 7                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| VILNIUS              | AIR BALTIC CORPORATION SIA | S                 | 60                | 0          | 2        | 92                         | 3                | 2                | 0                      | 3                      | 0                       | 13                         | 87                       | 5                          | 62                      |
|                      | BRITISH AIRWAYS PLC        | S                 | 47                | 1          | 0        | 74                         | 21               | 4                | 0                      | 0                      | 0                       | 9                          | 50                       | 35                         | 6                       |
|                      | LITHUANIAN AIRLINES        | S                 | 72                | 1          | 0        | 86                         | 7                | 1                | 3                      | 0                      | 3                       | 22                         | 87                       | 8                          | 120                     |
| TOTAL VILNIUS        |                            |                   | 179               | 2          | 2        | 85                         | 9                | 2                | 1                      | 1                      | 1                       | 15                         | 86                       | 8                          | 188                     |
| TOTAL LITHUANIA      |                            |                   | 193               | 2          | 2        | 84                         | 9                | 3                | 2                      | 1                      | 1                       | 16                         | 86                       | 8                          | 188                     |
| LUXEMBOURG           |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG           | BRITISH AIRWAYS PLC        | S                 | 96                | 0          | 0        | 85                         | 8                | 5                | 1                      | 0                      | 0                       | 7                          | 91                       | 6                          | 90                      |
| TOTAL LUXEMBOURG     |                            |                   | 96                | 0          | 0        | 85                         | 8                | 5                | 1                      | 0                      | 0                       | 7                          | 91                       | 6                          | 90                      |
| TOTAL LUXEMBOURG     |                            |                   | 96                | 0          | 0        | 85                         | 8                | 5                | 1                      | 0                      | 0                       | 7                          | 91                       | 6                          | 90                      |
| MALDIVE ISLANDS      |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALE INTERNATIONAL   | FIRST CHOICE AIRWAYS LTD   | C                 | 7                 | 1          | 0        | 57                         | 0                | 14               | 0                      | 0                      | 29                      | 431                        | 50                       | 29                         | 8                       |
|                      | MONARCH AIRLINES           | C                 | 8                 | 0          | 0        | 50                         | 13               | 25               | 13                     | 0                      | 0                       | 29                         | 25                       | 35                         | 8                       |
|                      | THOMSONFLY LTD             | C                 | 8                 | 0          | 0        | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 47                         | 75                       | 20                         | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MALE INTERNATIONAL |                             |                   | 23                | 1          | 0        | 48                         | 9                | 17               | 17                     | 0                      | 9                       | 158                        | 50                       | 28                         | 24                      |
| TOTAL MALDIVE ISLANDS    |                             |                   | 23                | 1          | 0        | 48                         | 9                | 17               | 17                     | 0                      | 9                       | 158                        | 50                       | 28                         | 24                      |
| <b>MALTA</b>             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                    | AIR MALTA                   | S                 | 82                | 0          | 0        | 73                         | 21               | 6                | 0                      | 0                      | 0                       | 10                         | 71                       | 15                         | 83                      |
|                          | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 100                      | 2                          | 10                      |
|                          | GB AIRWAYS LTD              | S                 | 62                | 1          | 0        | 61                         | 18               | 8                | 6                      | 6                      | 0                       | 34                         | 53                       | 20                         | 68                      |
|                          | HELLO                       | C                 | 26                | 0          | 0        | 50                         | 23               | 23               | 4                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|                          | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 4                          | 10                      |
| TOTAL MALTA              |                             |                   | 186               | 1          | 0        | 68                         | 18               | 9                | 3                      | 2                      | 0                       | 19                         | 65                       | 18                         | 188                     |
| TOTAL MALTA              |                             |                   | 186               | 1          | 0        | 68                         | 18               | 9                | 3                      | 2                      | 0                       | 19                         | 65                       | 18                         | 188                     |
| <b>MEXICO</b>            |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ACAPULCO                 | MONARCH AIRLINES            | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 86                         | 0                        | 0                          | 0                       |
|                          | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL ACAPULCO           |                             |                   | 4                 | 0          | 0        | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 49                         | 0                        | 0                          | 0                       |
| CANCUN                   | FIRST CHOICE AIRWAYS LTD    | C                 | 15                | 0          | 0        | 53                         | 20               | 7                | 7                      | 0                      | 13                      | 209                        | 50                       | 88                         | 10                      |
|                          | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 13                         | 13               | 13               | 38                     | 0                      | 25                      | 314                        | 0                        | 0                          | 0                       |
|                          | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 5                          | 50                       | 17                         | 10                      |
|                          | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 49                         | 60                       | 19                         | 5                       |
|                          | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 0                          | 63               | 38               | 0                      | 0                      | 0                       | 30                         | 90                       | 9                          | 10                      |
| TOTAL CANCUN             |                             |                   | 49                | 0          | 0        | 43                         | 22               | 10               | 16                     | 0                      | 8                       | 129                        | 63                       | 35                         | 35                      |
| TOTAL MEXICO             |                             |                   | 53                | 0          | 0        | 43                         | 23               | 9                | 17                     | 0                      | 8                       | 123                        | 63                       | 35                         | 35                      |
| <b>MOROCCO</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AGADIR                   | GB AIRWAYS LTD              | S                 | 26                | 0          | 0        | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 7                          | 56                       | 14                         | 9                       |
|                          | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 75                         | 13               | 0                | 0                      | 0                      | 13                      | 155                        | 0                        | 0                          | 0                       |
|                          | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 60                         | 20               | 10               | 10                     | 0                      | 0                       | 17                         | 69                       | 14                         | 16                      |
|                          | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL AGADIR             |                             |                   | 52                | 0          | 0        | 79                         | 10               | 8                | 2                      | 0                      | 2                       | 32                         | 64                       | 14                         | 25                      |
| FEZ                      | GB AIRWAYS LTD              | S                 | 13                | 0          | 1        | 62                         | 23               | 8                | 0                      | 8                      | 0                       | 26                         | 60                       | 8                          | 5                       |
| TOTAL FEZ                |                             |                   | 13                | 0          | 1        | 62                         | 23               | 8                | 0                      | 8                      | 0                       | 26                         | 60                       | 8                          | 5                       |
| MARRAKESH                | ATLAS BLUE                  | S                 | 40                | 0          | 0        | 58                         | 20               | 13               | 10                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                          | GB AIRWAYS LTD              | S                 | 42                | 0          | 0        | 55                         | 10               | 12               | 17                     | 7                      | 0                       | 42                         | 64                       | 19                         | 22                      |
| TOTAL MARRAKESH          |                             |                   | 83                | 0          | 0        | 55                         | 14               | 13               | 13                     | 4                      | 0                       | 32                         | 70                       | 18                         | 56                      |
| TOTAL MOROCCO            |                             |                   | 148               | 0          | 1        | 64                         | 14               | 11               | 8                      | 3                      | 1                       | 31                         | 67                       | 17                         | 86                      |
| <b>NAMIBIA</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| WINDHOEK                 | AIR NAMIBIA                 | S                 | 28                | 0          | 0        | 89                         | 4                | 4                | 4                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL WINDHOEK           |                             |                   | 28                | 0          | 0        | 89                         | 4                | 4                | 4                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL NAMIBIA            |                             |                   | 28                | 0          | 0        | 89                         | 4                | 4                | 4                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>NETHERLANDS</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                | BRITISH AIRWAYS PLC         | S                 | 324               | 0          | 0        | 81                         | 7                | 7                | 4                      | 0                      | 0                       | 12                         | 78                       | 14                         | 312                     |
|                          | EASYJET AIRLINE COMPANY LTD | S                 | 230               | 0          | 2        | 75                         | 13               | 10               | 2                      | 0                      | 0                       | 12                         | 64                       | 23                         | 227                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL AMSTERDAM                    |                             |                   | 554               | 1          | 2        | 79                         | 10               | 8                | 3                      | 0                      | 0                       | 12                         | 72                       | 18                         | 539                     |
| TOTAL NETHERLANDS                  |                             |                   | 554               | 1          | 2        | 79                         | 10               | 8                | 3                      | 0                      | 0                       | 12                         | 72                       | 18                         | 539                     |
| <b>NIGERIA</b>                     |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LAGOS                              | VIRGIN NIGERIA AIRWAYS      | S                 | 26                | 0          | 2        | 62                         | 19               | 12               | 8                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL LAGOS                        |                             |                   | 26                | 0          | 2        | 62                         | 19               | 12               | 8                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL NIGERIA                      |                             |                   | 26                | 0          | 2        | 62                         | 19               | 12               | 8                      | 0                      | 0                       | 24                         | 72                       | 10                         | 18                      |
| <b>NORWAY</b>                      |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                             | BRAATHENS ASA               | S                 | 62                | 0          | 0        | 77                         | 15               | 8                | 0                      | 0                      | 0                       | 10                         | 72                       | 35                         | 60                      |
| TOTAL BERGEN                       |                             |                   | 62                | 0          | 0        | 77                         | 15               | 8                | 0                      | 0                      | 0                       | 10                         | 72                       | 35                         | 60                      |
| FAGERNES/LEIRIN                    | ASTRAEUS LTD                | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 38                       | 42                         | 8                       |
| TOTAL FAGERNES/LEIRIN              |                             |                   | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 38                       | 42                         | 8                       |
| TOTAL NORWAY                       |                             |                   | 72                | 0          | 0        | 79                         | 14               | 7                | 0                      | 0                      | 0                       | 9                          | 68                       | 35                         | 68                      |
| <b>POLAND</b>                      |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                             | BRITISH AIRWAYS PLC         | S                 | 48                | 0          | 0        | 83                         | 13               | 4                | 0                      | 0                      | 0                       | 8                          | 71                       | 15                         | 38                      |
|                                    | LOT-POLISH AIRLINES         | S                 | 58                | 0          | 0        | 45                         | 33               | 5                | 16                     | 0                      | 2                       | 34                         | 65                       | 20                         | 54                      |
| TOTAL KRAKOW                       |                             |                   | 106               | 0          | 0        | 62                         | 24               | 5                | 8                      | 0                      | 1                       | 23                         | 67                       | 18                         | 92                      |
| RZESZOW                            | MONARCH AIRLINES            | C                 | 2                 | 0          | 0        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 74                         | 0                        | 0                          | 0                       |
| TOTAL RZESZOW                      |                             |                   | 2                 | 0          | 0        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 74                         | 0                        | 0                          | 0                       |
| WARSAW                             | LOT-POLISH AIRLINES         | S                 | 108               | 0          | 0        | 62                         | 19               | 10               | 7                      | 0                      | 1                       | 22                         | 59                       | 17                         | 54                      |
| TOTAL WARSAW                       |                             |                   | 108               | 0          | 0        | 62                         | 19               | 10               | 7                      | 0                      | 1                       | 22                         | 59                       | 17                         | 54                      |
| TOTAL POLAND                       |                             |                   | 216               | 0          | 0        | 62                         | 21               | 7                | 9                      | 0                      | 1                       | 23                         | 64                       | 17                         | 146                     |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | EASYJET AIRLINE COMPANY LTD | S                 | 63                | 0          | 0        | 79                         | 11               | 2                | 8                      | 0                      | 0                       | 13                         | 76                       | 26                         | 62                      |
|                                    | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0          | 0        | 61                         | 22               | 6                | 11                     | 0                      | 0                       | 18                         | 69                       | 15                         | 26                      |
|                                    | GB AIRWAYS LTD              | S                 | 104               | 0          | 2        | 56                         | 18               | 8                | 18                     | 0                      | 0                       | 29                         | 74                       | 12                         | 110                     |
|                                    | MONARCH AIRLINES            | S                 | 62                | 0          | 0        | 60                         | 2                | 18               | 21                     | 0                      | 0                       | 28                         | 72                       | 20                         | 46                      |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 20                         | 20               | 40               | 20                     | 0                      | 0                       | 39                         | 57                       | 58                         | 21                      |
|                                    | THOMSONFLY LTD              | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 10                      |
| TOTAL FARO                         |                             |                   | 268               | 1          | 2        | 63                         | 13               | 9                | 15                     | 0                      | 0                       | 24                         | 73                       | 20                         | 289                     |
| LISBON                             | AIR PORTUGAL                | S                 | 138               | 0          | 5        | 67                         | 16               | 12               | 5                      | 0                      | 0                       | 16                         | 60                       | 19                         | 136                     |
|                                    | FIRST CHOICE AIRWAYS LTD    | C                 | 5                 | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                    | MONARCH AIRLINES            | S                 | 62                | 0          | 0        | 89                         | 6                | 5                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL LISBON                       |                             |                   | 206               | 0          | 5        | 74                         | 13               | 10               | 3                      | 0                      | 0                       | 13                         | 59                       | 19                         | 138                     |
| OPORTO (PORTUGAL)                  | AIR PORTUGAL                | S                 | 33                | 0          | 0        | 45                         | 33               | 12               | 9                      | 0                      | 0                       | 23                         | 71                       | 16                         | 35                      |
| TOTAL OPORTO (PORTUGAL)            |                             |                   | 33                | 0          | 0        | 45                         | 33               | 12               | 9                      | 0                      | 0                       | 23                         | 75                       | 13                         | 75                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                             |                   | 507               | 1          | 7        | 66                         | 14               | 10               | 10                     | 0                      | 0                       | 19                         | 70                       | 19                         | 502                     |
| <b>PORTUGAL(MADEIRA)</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                            | AIR PORTUGAL                | S                 | 44                | 0          | 0        | 61                         | 18               | 16               | 5                      | 0                      | 0                       | 18                         | 64                       | 13                         | 28                      |
|                                    | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 63                       | 15                         | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                               | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 11                         | 50                       | 22                         | 8                       |
|                                       | GB AIRWAYS LTD              | S                 | 62                | 0          | 0        | 73                         | 16               | 3                | 6                      | 2                      | 0                       | 18                         | 78                       | 17                         | 60                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 75                       | 71                         | 8                       |
|                                       | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 12                         | 75                       | 5                          | 8                       |
| <b>TOTAL FUNCHAL</b>                  |                             |                   | <b>138</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>17</b>        | <b>7</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>72</b>                | <b>19</b>                  | <b>120</b>              |
| <b>TOTAL PORTUGAL(MADEIRA)</b>        |                             |                   | <b>138</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>17</b>        | <b>7</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>72</b>                | <b>19</b>                  | <b>120</b>              |
| <b>QATAR</b>                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DOHA                                  | QATAR AIRWAYS               | S                 | 62                | 0          | 0        | 61                         | 16               | 16               | 6                      | 0                      | 0                       | 19                         | 81                       | 9                          | 62                      |
| <b>TOTAL DOHA</b>                     |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>16</b>        | <b>16</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>81</b>                | <b>9</b>                   | <b>62</b>               |
| <b>TOTAL QATAR</b>                    |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>16</b>        | <b>16</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>81</b>                | <b>9</b>                   | <b>62</b>               |
| <b>REPUBLIC OF SOUTH AFRICA</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| JOHANNESBURG                          | NATIONWIDE AIR              | S                 | 26                | 0          | 0        | 50                         | 15               | 12               | 19                     | 4                      | 0                       | 33                         | 58                       | 20                         | 26                      |
| <b>TOTAL JOHANNESBURG</b>             |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>15</b>        | <b>12</b>        | <b>19</b>              | <b>4</b>               | <b>0</b>                | <b>33</b>                  | <b>58</b>                | <b>20</b>                  | <b>26</b>               |
| <b>TOTAL REPUBLIC OF SOUTH AFRICA</b> |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>15</b>        | <b>12</b>        | <b>19</b>              | <b>4</b>               | <b>0</b>                | <b>33</b>                  | <b>58</b>                | <b>20</b>                  | <b>26</b>               |
| <b>RUSSIA</b>                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)                   | TRANSAERO AIRLINES          | S                 | 52                | 0          | 4        | 71                         | 12               | 2                | 12                     | 0                      | 4                       | 35                         | 71                       | 19                         | 62                      |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>      |                             |                   | <b>52</b>         | <b>0</b>   | <b>4</b> | <b>71</b>                  | <b>12</b>        | <b>2</b>         | <b>12</b>              | <b>0</b>               | <b>4</b>                | <b>35</b>                  | <b>71</b>                | <b>19</b>                  | <b>62</b>               |
| ST PETERSBURG                         | PULKOVO AVIATION ENTERPRISE | S                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 50                       | 17                         | 4                       |
| <b>TOTAL ST PETERSBURG</b>            |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>40</b>                | <b>17</b>                  | <b>5</b>                |
| <b>TOTAL RUSSIA</b>                   |                             |                   | <b>60</b>         | <b>0</b>   | <b>4</b> | <b>72</b>                  | <b>13</b>        | <b>2</b>         | <b>10</b>              | <b>0</b>               | <b>3</b>                | <b>32</b>                  | <b>69</b>                | <b>18</b>                  | <b>67</b>               |
| <b>SAINT KITTS AND NEVIS</b>          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ST KITTS                              | EXCEL AIRWAYS LTD           | C                 | 4                 | 0          | 0        | 25                         | 25               | 50               | 0                      | 0                      | 0                       | 24                         | 14                       | 52                         | 7                       |
| <b>TOTAL ST KITTS</b>                 |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>25</b>                  | <b>25</b>        | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>14</b>                | <b>52</b>                  | <b>7</b>                |
| <b>TOTAL SAINT KITTS AND NEVIS</b>    |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>25</b>                  | <b>25</b>        | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>14</b>                | <b>52</b>                  | <b>7</b>                |
| <b>SIERRA LEONE</b>                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FREETOWN                              | ASTRAEUS LTD                | S                 | 17                | 0          | 0        | 82                         | 0                | 12               | 0                      | 0                      | 6                       | 42                         | 53                       | 19                         | 17                      |
| <b>TOTAL FREETOWN</b>                 |                             |                   | <b>17</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>0</b>         | <b>12</b>        | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>42</b>                  | <b>53</b>                | <b>19</b>                  | <b>17</b>               |
| <b>TOTAL SIERRA LEONE</b>             |                             |                   | <b>17</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>0</b>         | <b>12</b>        | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>42</b>                  | <b>53</b>                | <b>19</b>                  | <b>17</b>               |
| <b>SLOVENIA</b>                       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA                             | ADRIA AIRWAYS               | S                 | 54                | 0          | 0        | 61                         | 24               | 13               | 2                      | 0                      | 0                       | 15                         | 83                       | 10                         | 54                      |
| <b>TOTAL LJUBLJANA</b>                |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>24</b>        | <b>13</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>83</b>                | <b>10</b>                  | <b>54</b>               |
| <b>TOTAL SLOVENIA</b>                 |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>24</b>        | <b>13</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>83</b>                | <b>10</b>                  | <b>54</b>               |
| <b>SPAIN</b>                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                              | EASYJET AIRLINE COMPANY LTD | S                 | 123               | 1          | 2        | 66                         | 18               | 6                | 11                     | 0                      | 0                       | 19                         | 78                       | 21                         | 124                     |
|                                       | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 63                         | 25               | 0                | 13                     | 0                      | 0                       | 15                         | 89                       | 12                         | 18                      |
|                                       | GB AIRWAYS LTD              | S                 | 63                | 0          | 0        | 75                         | 6                | 13               | 6                      | 0                      | 0                       | 17                         | 57                       | 17                         | 72                      |
|                                       | MONARCH AIRLINES            | S                 | 95                | 1          | 0        | 74                         | 12               | 11               | 4                      | 0                      | 0                       | 14                         | 85                       | 7                          | 124                     |
|                                       | THOMSONFLY LTD              | C                 | 16                | 0          | 0        | 56                         | 25               | 19               | 0                      | 0                      | 0                       | 17                         | 94                       | 8                          | 18                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ALICANTE</b>          |                             |                   | <b>305</b>        | <b>2</b>  | <b>2</b>  | <b>70</b>                  | <b>14</b>        | <b>9</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>78</b>                | <b>14</b>                  | 360                     |
| ALMERIA                        | EASYJET AIRLINE COMPANY LTD | S                 | 54                | 0         | 0         | 56                         | 24               | 9                | 9                      | 2                      | 0                       | 26                         | 92                       | 8                          | 62                      |
| <b>TOTAL ALMERIA</b>           |                             |                   | <b>54</b>         | <b>0</b>  | <b>0</b>  | <b>56</b>                  | <b>24</b>        | <b>9</b>         | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>26</b>                  | <b>91</b>                | <b>8</b>                   | 103                     |
| BARCELONA                      | BRITISH AIRWAYS PLC         | S                 | 164               | 0         | 0         | 65                         | 16               | 14               | 5                      | 0                      | 0                       | 17                         | 74                       | 14                         | 184                     |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 184               | 0         | 3         | 60                         | 21               | 13               | 7                      | 0                      | 0                       | 18                         | 58                       | 25                         | 186                     |
|                                | EXCEL AIRWAYS LTD           | C                 | 6                 | 0         | 0         | 33                         | 17               | 33               | 0                      | 17                     | 0                       | 52                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES            | C                 | 4                 | 0         | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 26                         | 0                        | 45                         | 6                       |
| <b>TOTAL BARCELONA</b>         |                             |                   | <b>358</b>        | <b>7</b>  | <b>3</b>  | <b>62</b>                  | <b>18</b>        | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>64</b>                | <b>21</b>                  | 387                     |
| GERONA                         | MONARCH AIRLINES            | C                 | 8                 | 0         | 0         | 38                         | 13               | 13               | 25                     | 13                     | 0                       | 64                         | 0                        | 0                          | 0                       |
| <b>TOTAL GERONA</b>            |                             |                   | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>38</b>                  | <b>13</b>        | <b>13</b>        | <b>25</b>              | <b>13</b>              | <b>0</b>                | <b>64</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| GRANADA                        | MONARCH AIRLINES            | S                 | 44                | 0         | 0         | 84                         | 7                | 7                | 2                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL GRANADA</b>           |                             |                   | <b>44</b>         | <b>0</b>  | <b>0</b>  | <b>84</b>                  | <b>7</b>         | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| MADRID                         | AEROLINEAS ARGENTINAS       | S                 | 58                | 0         | 0         | 59                         | 10               | 3                | 26                     | 2                      | 0                       | 34                         | 78                       | 12                         | 36                      |
|                                | BRITISH AIRWAYS PLC         | S                 | 183               | 1         | 0         | 64                         | 17               | 9                | 9                      | 0                      | 0                       | 18                         | 66                       | 18                         | 184                     |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 170               | 0         | 0         | 65                         | 14               | 11               | 11                     | 0                      | 0                       | 19                         | 76                       | 14                         | 72                      |
|                                | HOLA AIRLINES               | C                 | 2                 | 0         | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
| <b>TOTAL MADRID</b>            |                             |                   | <b>414</b>        | <b>4</b>  | <b>1</b>  | <b>64</b>                  | <b>15</b>        | <b>9</b>         | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>69</b>                | <b>17</b>                  | 306                     |
| MAHON                          | AIR NOSTRUM                 | S                 | 26                | 0         | 0         | 81                         | 8                | 4                | 8                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                | GB AIRWAYS LTD              | S                 | 4                 | 0         | 0         | 25                         | 25               | 25               | 25                     | 0                      | 0                       | 44                         | 100                      | 4                          | 16                      |
| <b>TOTAL MAHON</b>             |                             |                   | <b>30</b>         | <b>0</b>  | <b>0</b>  | <b>73</b>                  | <b>10</b>        | <b>7</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>100</b>               | <b>4</b>                   | 16                      |
| MALAGA                         | EASYJET AIRLINE COMPANY LTD | S                 | 123               | 0         | 3         | 68                         | 15               | 11               | 5                      | 0                      | 0                       | 16                         | 71                       | 21                         | 126                     |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0         | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 10                         | 88                       | 5                          | 8                       |
|                                | GB AIRWAYS LTD              | S                 | 74                | 0         | 0         | 36                         | 27               | 9                | 22                     | 5                      | 0                       | 46                         | 74                       | 14                         | 112                     |
|                                | MONARCH AIRLINES            | S                 | 124               | 0         | 0         | 67                         | 16               | 10               | 7                      | 0                      | 0                       | 17                         | 72                       | 13                         | 124                     |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0         | 0         | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 14                         | 100                      | 4                          | 13                      |
|                                | THOMSONFLY LTD              | C                 | 18                | 0         | 0         | 56                         | 0                | 33               | 11                     | 0                      | 0                       | 29                         | 78                       | 11                         | 18                      |
| <b>TOTAL MALAGA</b>            |                             |                   | <b>357</b>        | <b>0</b>  | <b>3</b>  | <b>61</b>                  | <b>17</b>        | <b>12</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>73</b>                | <b>16</b>                  | 430                     |
| MURCIA SAN JAVIER              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0         | 0         | 71                         | 13               | 13               | 3                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL MURCIA SAN JAVIER</b> |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>71</b>                  | <b>13</b>        | <b>13</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>69</b>                | <b>21</b>                  | 29                      |
| PALMA DE MALLORCA              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0         | 0         | 45                         | 23               | 29               | 3                      | 0                      | 0                       | 23                         | 47                       | 34                         | 62                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 2                 | 1         | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 65                       | 15                         | 17                      |
|                                | GB AIRWAYS LTD              | S                 | 8                 | 0         | 0         | 25                         | 13               | 25               | 38                     | 0                      | 0                       | 44                         | 75                       | 10                         | 24                      |
|                                | THOMSONFLY LTD              | C                 | 11                | 0         | 0         | 64                         | 18               | 9                | 9                      | 0                      | 0                       | 17                         | 63                       | 47                         | 16                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                             |                   | <b>84</b>         | <b>1</b>  | <b>0</b>  | <b>46</b>                  | <b>21</b>        | <b>25</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>61</b>                | <b>25</b>                  | 137                     |
| SEVILLE                        | GB AIRWAYS LTD              | S                 | 46                | 0         | 0         | 65                         | 22               | 7                | 4                      | 2                      | 0                       | 21                         | 56                       | 16                         | 62                      |
|                                | THOMSONFLY LTD              | C                 | 2                 | 0         | 0         | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 125                        | 0                        | 0                          | 0                       |
| <b>TOTAL SEVILLE</b>           |                             |                   | <b>48</b>         | <b>0</b>  | <b>0</b>  | <b>63</b>                  | <b>21</b>        | <b>6</b>         | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>25</b>                  | <b>55</b>                | <b>18</b>                  | 65                      |
| VALENCIA                       | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0         | 0         | 43                         | 25               | 25               | 7                      | 0                      | 0                       | 23                         | 85                       | 25                         | 62                      |
|                                | GB AIRWAYS LTD              | S                 | 28                | 0         | 0         | 57                         | 11               | 4                | 29                     | 0                      | 0                       | 38                         | 42                       | 36                         | 52                      |
| <b>TOTAL VALENCIA</b>          |                             |                   | <b>72</b>         | <b>0</b>  | <b>0</b>  | <b>49</b>                  | <b>19</b>        | <b>17</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>65</b>                | <b>30</b>                  | 118                     |
| <b>TOTAL SPAIN</b>             |                             |                   | <b>1836</b>       | <b>14</b> | <b>9</b>  | <b>63</b>                  | <b>16</b>        | <b>11</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>70</b>                | <b>18</b>                  | 2000                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>SPAIN(CANARY ISLANDS)</b>             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ARRECIFE</b>                          | EXCEL AIRWAYS LTD           | C                 | 22                | 0        | 0         | 64                         | 5                | 5                | 18                     | 0                      | 9                       | 63                         | 84                       | 13                         | 25                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 28                | 0        | 0         | 82                         | 18               | 0                | 0                      | 0                      | 0                       | 7                          | 79                       | 8                          | 38                      |
|  | GB AIRWAYS LTD              | S                 | 56                | 0        | 0         | 80                         | 13               | 4                | 4                      | 0                      | 0                       | 9                          | 48                       | 21                         | 54                      |
|  | MONARCH AIRLINES            | C                 | 20                | 0        | 0         | 45                         | 20               | 15               | 20                     | 0                      | 0                       | 34                         | 81                       | 12                         | 31                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 60                         | 20               | 10               | 10                     | 0                      | 0                       | 19                         | 89                       | 4                          | 18                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 22                | 0        | 0         | 91                         | 5                | 5                | 0                      | 0                      | 0                       | 4                          | 82                       | 34                         | 28                      |
|  | THOMSONFLY LTD              | C                 | 28                | 0        | 0         | 68                         | 11               | 11               | 11                     | 0                      | 0                       | 18                         | 86                       | 9                          | 28                      |
| <b>TOTAL ARRECIFE</b>                    |                             |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>6</b>         | <b>8</b>               | <b>0</b>               | <b>1</b>                | <b>19</b>                  | <b>74</b>                | <b>15</b>                  | <b>227</b>              |
| <b>FUERTEVENTURA</b>                     | EXCEL AIRWAYS LTD           | C                 | 10                | 0        | 0         | 50                         | 30               | 20               | 0                      | 0                      | 0                       | 16                         | 54                       | 26                         | 13                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 28                | 0        | 0         | 82                         | 11               | 7                | 0                      | 0                      | 0                       | 7                          | 84                       | 12                         | 38                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 21                | 0        | 0         | 71                         | 5                | 14               | 10                     | 0                      | 0                       | 22                         | 78                       | 16                         | 18                      |
|  | THOMSONFLY LTD              | C                 | 18                | 0        | 0         | 89                         | 6                | 0                | 6                      | 0                      | 0                       | 9                          | 67                       | 108                        | 18                      |
| <b>TOTAL FUERTEVENTURA</b>               |                             |                   | <b>77</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>10</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>74</b>                | <b>34</b>                  | <b>88</b>               |
| <b>LAS PALMAS</b>                        | EXCEL AIRWAYS LTD           | C                 | 16                | 1        | 0         | 81                         | 6                | 0                | 13                     | 0                      | 0                       | 16                         | 63                       | 26                         | 16                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 13                | 1        | 0         | 62                         | 31               | 8                | 0                      | 0                      | 0                       | 13                         | 71                       | 14                         | 24                      |
|  | GB AIRWAYS LTD              | S                 | 53                | 0        | 0         | 55                         | 11               | 13               | 15                     | 6                      | 0                       | 34                         | 59                       | 19                         | 49                      |
|  | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 11                         | 63                       | 15                         | 8                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 43                       | 66                         | 7                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0        | 0         | 58                         | 25               | 0                | 17                     | 0                      | 0                       | 22                         | 75                       | 62                         | 16                      |
|  | THOMSONFLY LTD              | C                 | 26                | 0        | 0         | 73                         | 12               | 8                | 8                      | 0                      | 0                       | 18                         | 81                       | 18                         | 26                      |
| <b>TOTAL LAS PALMAS</b>                  |                             |                   | <b>136</b>        | <b>2</b> | <b>0</b>  | <b>67</b>                  | <b>13</b>        | <b>7</b>         | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>23</b>                  | <b>64</b>                | <b>26</b>                  | <b>154</b>              |
| <b>TENERIFE (NORTE LOS RODEOS)</b>       | GB AIRWAYS LTD              | S                 | 18                | 0        | 0         | 56                         | 28               | 11               | 6                      | 0                      | 0                       | 17                         | 67                       | 23                         | 18                      |
|  | THOMSONFLY LTD              | C                 | 10                | 0        | 0         | 60                         | 20               | 0                | 0                      | 0                      | 20                      | 113                        | 100                      | 4                          | 8                       |
| <b>TOTAL TENERIFE (NORTE LOS RODEOS)</b> |                             |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>25</b>        | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>7</b>                | <b>51</b>                  | <b>77</b>                | <b>17</b>                  | <b>26</b>               |
| <b>TENERIFE (SURREINA SOFIA)</b>         | ASTRAEUS LTD                | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 39                       | 38                         | 18                      |
|  | EXCEL AIRWAYS LTD           | C                 | 21                | 0        | 0         | 48                         | 24               | 19               | 10                     | 0                      | 0                       | 24                         | 59                       | 17                         | 32                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 40                | 0        | 0         | 68                         | 25               | 3                | 5                      | 0                      | 0                       | 13                         | 70                       | 12                         | 46                      |
|  | FLYJET LTD                  | C                 | 11                | 0        | 0         | 64                         | 0                | 18               | 18                     | 0                      | 0                       | 37                         | 0                        | 372                        | 4                       |
|  | GB AIRWAYS LTD              | S                 | 118               | 1        | 1         | 58                         | 14               | 14               | 12                     | 0                      | 1                       | 34                         | 60                       | 17                         | 93                      |
|  | MONARCH AIRLINES            | C                 | 30                | 1        | 0         | 57                         | 17               | 10               | 13                     | 3                      | 0                       | 30                         | 74                       | 13                         | 38                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0        | 0         | 78                         | 17               | 6                | 0                      | 0                      | 0                       | 7                          | 70                       | 10                         | 10                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 35                | 0        | 0         | 54                         | 37               | 6                | 3                      | 0                      | 0                       | 15                         | 74                       | 33                         | 34                      |
|  | THOMSONFLY LTD              | C                 | 36                | 2        | 0         | 86                         | 8                | 6                | 0                      | 0                      | 0                       | 9                          | 79                       | 9                          | 43                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b>   |                             |                   | <b>312</b>        | <b>4</b> | <b>1</b>  | <b>63</b>                  | <b>18</b>        | <b>11</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>65</b>                | <b>22</b>                  | <b>336</b>              |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>       |                             |                   | <b>739</b>        | <b>6</b> | <b>1</b>  | <b>67</b>                  | <b>15</b>        | <b>9</b>         | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>22</b>                  | <b>68</b>                | <b>22</b>                  | <b>841</b>              |
| <b>ST LUCIA</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ST LUCIA (HEWANORRA)</b>              | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 67                         | 22               | 6                | 6                      | 0                      | 0                       | 16                         | 78                       | 21                         | 18                      |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 26                | 0        | 0         | 81                         | 15               | 4                | 0                      | 0                      | 0                       | 7                          | 81                       | 19                         | 26                      |
| <b>TOTAL ST LUCIA (HEWANORRA)</b>        |                             |                   | <b>44</b>         | <b>1</b> | <b>0</b>  | <b>75</b>                  | <b>18</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>20</b>                  | <b>44</b>               |
| <b>TOTAL ST LUCIA</b>                    |                             |                   | <b>44</b>         | <b>1</b> | <b>0</b>  | <b>75</b>                  | <b>18</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>20</b>                  | <b>44</b>               |
| <b>SWEDEN</b>                            |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>OSTERSUND / FROSON</b>                | ASTRAEUS LTD                | C                 | 8                 | 0        | 0         | 13                         | 50               | 38               | 0                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL OSTERSUND / FROSON  |                             |                   | 8                 | 0        | 0         | 13                         | 50               | 38               | 0                      | 0                      | 0                       | 25                         | 38                       | 32                         | 8                       |
| TOTAL SWEDEN              |                             |                   | 8                 | 0        | 0         | 13                         | 50               | 38               | 0                      | 0                      | 0                       | 25                         | 38                       | 32                         | 8                       |
| SWITZERLAND               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERNE                     | FLYBE LTD                   | C                 | 6                 | 0        | 0         | 50                         | 17               | 0                | 33                     | 0                      | 0                       | 51                         | 43                       | 86                         | 7                       |
| TOTAL BERNE               |                             |                   | 6                 | 0        | 0         | 50                         | 17               | 0                | 33                     | 0                      | 0                       | 51                         | 43                       | 86                         | 7                       |
| GENEVA                    | ASTRAEUS LTD                | C                 | 8                 | 0        | 0         | 25                         | 50               | 13               | 13                     | 0                      | 0                       | 29                         | 33                       | 48                         | 12                      |
|                           | BRITISH AIRWAYS PLC         | S                 | 198               | 0        | 0         | 70                         | 16               | 11               | 3                      | 0                      | 0                       | 13                         | 54                       | 22                         | 201                     |
|                           | BRITISH AIRWAYS PLC         | C                 | 64                | 0        | 0         | 45                         | 33               | 14               | 5                      | 3                      | 0                       | 26                         | 53                       | 18                         | 55                      |
|                           | EASYJET AIRLINE COMPANY LTD | S                 | 80                | 0        | 2         | 55                         | 33               | 11               | 0                      | 1                      | 0                       | 18                         | 60                       | 26                         | 80                      |
|                           | EASYJET SWITZERLAND         | S                 | 248               | 0        | 0         | 46                         | 16               | 27               | 11                     | 1                      | 0                       | 30                         | 62                       | 24                         | 246                     |
|                           | EXCEL AIRWAYS LTD           | C                 | 24                | 0        | 0         | 63                         | 8                | 8                | 13                     | 8                      | 0                       | 40                         | 38                       | 37                         | 16                      |
|                           | FIRST CHOICE AIRWAYS LTD    | C                 | 16                | 0        | 0         | 69                         | 6                | 0                | 25                     | 0                      | 0                       | 31                         | 33                       | 39                         | 18                      |
|                           | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 34                         | 38                       | 41                         | 8                       |
|                           | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 18                         | 25                       | 32                         | 16                      |
|                           | THOMSONFLY LTD              | C                 | 32                | 0        | 0         | 50                         | 19               | 19               | 13                     | 0                      | 0                       | 30                         | 44                       | 33                         | 32                      |
| TOTAL GENEVA              |                             |                   | 686               | 8        | 2         | 55                         | 19               | 17               | 7                      | 1                      | 0                       | 24                         | 54                       | 25                         | 690                     |
| SION                      | FLYBE LTD                   | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 19                         | 25                       | 69                         | 8                       |
| TOTAL SION                |                             |                   | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 19                         | 25                       | 69                         | 8                       |
| ZURICH                    | BRITISH AIRWAYS PLC         | S                 | 121               | 0        | 0         | 72                         | 11               | 11               | 7                      | 0                      | 0                       | 16                         | 74                       | 13                         | 124                     |
| TOTAL ZURICH              |                             |                   | 121               | 0        | 0         | 72                         | 11               | 11               | 7                      | 0                      | 0                       | 16                         | 80                       | 10                         | 184                     |
| TOTAL SWITZERLAND         |                             |                   | 821               | 8        | 2         | 58                         | 18               | 16               | 8                      | 1                      | 0                       | 23                         | 60                       | 23                         | 889                     |
| TRINIDAD AND TOBAGO       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOBAGO                    | BRITISH AIRWAYS PLC         | S                 | 24                | 0        | 0         | 67                         | 25               | 8                | 0                      | 0                      | 0                       | 10                         | 83                       | 15                         | 24                      |
|                           | EXCEL AIRWAYS LTD           | C                 | 18                | 0        | 0         | 67                         | 0                | 17               | 17                     | 0                      | 0                       | 29                         | 47                       | 68                         | 15                      |
| TOTAL TOBAGO              |                             |                   | 42                | 0        | 0         | 67                         | 14               | 12               | 7                      | 0                      | 0                       | 18                         | 69                       | 35                         | 39                      |
| TOTAL TRINIDAD AND TOBAGO |                             |                   | 42                | 0        | 0         | 67                         | 14               | 12               | 7                      | 0                      | 0                       | 18                         | 69                       | 35                         | 39                      |
| TUNISIA                   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| JERBA                     | NOUVELAIR TUNISIE           | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 14                         | 25                       | 58                         | 8                       |
| TOTAL JERBA               |                             |                   | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 14                         | 25                       | 58                         | 8                       |
| MONASTIR                  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 25                         | 13               | 13               | 0                      | 50                     | 0                       | 132                        | 88                       | 4                          | 8                       |
|                           | NOUVELAIR TUNISIE           | S                 | 8                 | 0        | 0         | 50                         | 25               | 13               | 13                     | 0                      | 0                       | 25                         | 25                       | 78                         | 16                      |
|                           | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0        | 0         | 56                         | 22               | 22               | 0                      | 0                      | 0                       | 18                         | 36                       | 19                         | 11                      |
|                           | THOMSONFLY LTD              | C                 | 18                | 0        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 4                          | 83                       | 8                          | 18                      |
| TOTAL MONASTIR            |                             |                   | 44                | 0        | 0         | 61                         | 18               | 9                | 2                      | 9                      | 0                       | 34                         | 56                       | 29                         | 59                      |
| TUNIS                     | GB AIRWAYS LTD              | S                 | 45                | 0        | 0         | 53                         | 22               | 18               | 7                      | 0                      | 0                       | 22                         | 62                       | 17                         | 34                      |
| TOTAL TUNIS               |                             |                   | 45                | 0        | 0         | 53                         | 22               | 18               | 7                      | 0                      | 0                       | 22                         | 66                       | 16                         | 38                      |
| TOTAL TUNISIA             |                             |                   | 97                | 0        | 0         | 58                         | 21               | 13               | 4                      | 4                      | 0                       | 27                         | 57                       | 27                         | 105                     |
| TURKEY                    |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                   | MONARCH AIRLINES            | C                 | 6                 | 0        | 0         | 50                         | 0                | 33               | 17                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
|                           | ONUR AIR                    | C                 | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                           | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0        | 0         | 50                         | 31               | 19               | 0                      | 0                      | 0                       | 16                         | 71                       | 36                         | 17                      |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------------|--------------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                                |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                                |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ANTALYA</b>                 |                                |                   | <b>25</b>         | <b>0</b>   | <b>0</b>  | <b>56</b>                  | <b>20</b>        | <b>20</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>77</b>                | <b>29</b>                  | <b>22</b>               |
| <b>DALAMAN</b>                       | KIBRIS TURKISH AIRLINES - KTHY | S                 | 2                 | 0          | 0         | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 109                        | 0                        | 0                          | 0                       |
|                                      | ONUR AIR                       | C                 | 10                | 0          | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>                 |                                |                   | <b>13</b>         | <b>0</b>   | <b>0</b>  | <b>62</b>                  | <b>0</b>         | <b>15</b>        | <b>23</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>75</b>                | <b>6</b>                   | <b>8</b>                |
| <b>IZMIR (ADNAM MENDERES)</b>        | BRITISH AIRWAYS PLC            | S                 | 6                 | 0          | 0         | 17                         | 17               | 33               | 33                     | 0                      | 0                       | 47                         | 0                        | 0                          | 0                       |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>  |                                |                   | <b>6</b>          | <b>0</b>   | <b>0</b>  | <b>17</b>                  | <b>17</b>        | <b>33</b>        | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>47</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL TURKEY</b>                  |                                |                   | <b>44</b>         | <b>0</b>   | <b>0</b>  | <b>52</b>                  | <b>14</b>        | <b>20</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>79</b>                | <b>21</b>                  | <b>34</b>               |
| <b>UKRAINE</b>                       |                                |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>KIEV (BORISPOL)</b>               | BRITISH AIRWAYS PLC            | S                 | 6                 | 0          | 0         | 17                         | 33               | 33               | 17                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
|                                      | UKRAINE INTERNATIONAL AIRLIN   | S                 | 62                | 0          | 0         | 82                         | 16               | 2                | 0                      | 0                      | 0                       | 7                          | 81                       | 7                          | 62                      |
| <b>TOTAL KIEV (BORISPOL)</b>         |                                |                   | <b>68</b>         | <b>0</b>   | <b>0</b>  | <b>76</b>                  | <b>18</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>81</b>                | <b>7</b>                   | <b>62</b>               |
| <b>TOTAL UKRAINE</b>                 |                                |                   | <b>68</b>         | <b>0</b>   | <b>0</b>  | <b>76</b>                  | <b>18</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>81</b>                | <b>7</b>                   | <b>62</b>               |
| <b>UNITED ARAB EMIRATES</b>          |                                |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ABU DHABI INTERNATIONAL</b>       | ETIHAD AIRWAYS                 | S                 | 62                | 0          | 0         | 85                         | 10               | 3                | 0                      | 2                      | 0                       | 10                         | 77                       | 8                          | 62                      |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>3</b>         | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>10</b>                  | <b>77</b>                | <b>8</b>                   | <b>62</b>               |
| <b>DUBAI</b>                         | EMIRATES                       | S                 | 186               | 0          | 0         | 67                         | 16               | 11               | 6                      | 0                      | 0                       | 16                         | 71                       | 12                         | 186                     |
| <b>TOTAL DUBAI</b>                   |                                |                   | <b>186</b>        | <b>0</b>   | <b>0</b>  | <b>67</b>                  | <b>16</b>        | <b>11</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>71</b>                | <b>12</b>                  | <b>186</b>              |
| <b>TOTAL UNITED ARAB EMIRATES</b>    |                                |                   | <b>248</b>        | <b>0</b>   | <b>0</b>  | <b>72</b>                  | <b>14</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>73</b>                | <b>11</b>                  | <b>248</b>              |
| <b>UNITED KINGDOM</b>                |                                |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ABERDEEN</b>                      | BRITISH AIRWAYS PLC            | S                 | 221               | 0          | 0         | 69                         | 19               | 10               | 3                      | 0                      | 0                       | 13                         | 77                       | 12                         | 226                     |
| <b>TOTAL ABERDEEN</b>                |                                |                   | <b>221</b>        | <b>0</b>   | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>10</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>77</b>                | <b>12</b>                  | <b>226</b>              |
| <b>BELFAST CITY</b>                  | FLYBE LTD                      | S                 | 223               | 0          | 1         | 82                         | 13               | 3                | 2                      | 0                      | 0                       | 9                          | 77                       | 10                         | 224                     |
| <b>TOTAL BELFAST CITY</b>            |                                |                   | <b>223</b>        | <b>0</b>   | <b>1</b>  | <b>82</b>                  | <b>13</b>        | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>77</b>                | <b>10</b>                  | <b>224</b>              |
| <b>BELFAST INTERNATIONAL</b>         | EASYJET AIRLINE COMPANY LTD    | S                 | 238               | 0          | 2         | 71                         | 16               | 11               | 2                      | 0                      | 0                       | 12                         | 64                       | 19                         | 240                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>   |                                |                   | <b>238</b>        | <b>0</b>   | <b>2</b>  | <b>71</b>                  | <b>16</b>        | <b>11</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>64</b>                | <b>19</b>                  | <b>240</b>              |
| <b>DURHAM TEES VALLEY</b>            | BMIBABY LTD                    | S                 | 54                | 0          | 0         | 85                         | 6                | 2                | 7                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL DURHAM TEES VALLEY</b>      |                                |                   | <b>54</b>         | <b>0</b>   | <b>0</b>  | <b>85</b>                  | <b>6</b>         | <b>2</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>EDINBURGH</b>                     | BRITISH AIRWAYS PLC            | S                 | 335               | 0          | 0         | 73                         | 13               | 10               | 4                      | 0                      | 0                       | 13                         | 72                       | 15                         | 388                     |
|                                      | EASYJET AIRLINE COMPANY LTD    | S                 | 231               | 0          | 3         | 71                         | 14               | 10               | 4                      | 0                      | 0                       | 13                         | 51                       | 23                         | 233                     |
| <b>TOTAL EDINBURGH</b>               |                                |                   | <b>566</b>        | <b>0</b>   | <b>3</b>  | <b>72</b>                  | <b>14</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>64</b>                | <b>18</b>                  | <b>621</b>              |
| <b>GLASGOW</b>                       | BRITISH AIRWAYS PLC            | S                 | 330               | 0          | 1         | 65                         | 18               | 12               | 5                      | 0                      | 0                       | 17                         | 76                       | 11                         | 326                     |
|                                      | THOMSONFLY LTD                 | C                 | 2                 | 0          | 0         | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 116                        | 0                        | 0                          | 0                       |
| <b>TOTAL GLASGOW</b>                 |                                |                   | <b>332</b>        | <b>1</b>   | <b>1</b>  | <b>64</b>                  | <b>18</b>        | <b>11</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>76</b>                | <b>11</b>                  | <b>326</b>              |
| <b>GUERNSEY</b>                      | AURIGNY AIR SERVICES           | S                 | 237               | 0          | 6         | 78                         | 6                | 5                | 11                     | 1                      | 0                       | 19                         | 79                       | 18                         | 248                     |
|                                      | FLYBE LTD                      | S                 | 234               | 0          | 11        | 85                         | 6                | 6                | 3                      | 0                      | 0                       | 9                          | 81                       | 18                         | 262                     |
| <b>TOTAL GUERNSEY</b>                |                                |                   | <b>471</b>        | <b>0</b>   | <b>17</b> | <b>82</b>                  | <b>6</b>         | <b>5</b>         | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>80</b>                | <b>18</b>                  | <b>510</b>              |
| <b>INVERNESS</b>                     | BA CONNECT LTD                 | S                 | 169               | 0          | 3         | 84                         | 10               | 2                | 4                      | 0                      | 0                       | 11                         | 86                       | 7                          | 166                     |
|                                      | EASYJET AIRLINE COMPANY LTD    | S                 | 62                | 0          | 0         | 66                         | 8                | 16               | 10                     | 0                      | 0                       | 20                         | 39                       | 30                         | 62                      |

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|-----------------------------------|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL INVERNESS</b>            |                             |                   | <b>231</b>        | <b>0</b>  | <b>3</b>  | <b>79</b>                  | <b>10</b>        | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>73</b>                | <b>13</b>                  | 228                     |
| ISLE OF MAN                       | BA CONNECT LTD              | S                 | 168               | 0         | 2         | 73                         | 17               | 3                | 6                      | 1                      | 0                       | 17                         | 75                       | 17                         | 164                     |
| <b>TOTAL ISLE OF MAN</b>          |                             |                   | <b>169</b>        | <b>0</b>  | <b>2</b>  | <b>73</b>                  | <b>17</b>        | <b>3</b>         | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>75</b>                | <b>17</b>                  | 164                     |
| JERSEY                            | BRITISH AIRWAYS PLC         | S                 | 306               | 0         | 0         | 76                         | 11               | 10               | 2                      | 0                      | 0                       | 12                         | 80                       | 17                         | 300                     |
|                                   | FLYBE LTD                   | S                 | 233               | 0         | 6         | 74                         | 12               | 5                | 8                      | 1                      | 0                       | 19                         | 79                       | 18                         | 272                     |
| <b>TOTAL JERSEY</b>               |                             |                   | <b>539</b>        | <b>0</b>  | <b>6</b>  | <b>75</b>                  | <b>12</b>        | <b>8</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>79</b>                | <b>18</b>                  | 572                     |
| <b>MANCHESTER</b>                 | BRITISH AIRWAYS PLC         | S                 | 394               | 0         | 0         | 69                         | 18               | 10               | 4                      | 0                      | 0                       | 14                         | 73                       | 15                         | 392                     |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 6                 | 12        | 0         | 67                         | 17               | 0                | 17                     | 0                      | 0                       | 18                         | 100                      | 1                          | 9                       |
|                                   | JET2.COM LTD                | S                 | 154               | 0         | 0         | 86                         | 8                | 5                | 1                      | 0                      | 0                       | 7                          | 92                       | 5                          | 178                     |
|                                   | MONARCH AIRLINES            | C                 | 2                 | 6         | 0         | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 80                         | 0                        | 0                          | 0                       |
|                                   | THOMSONFLY LTD              | C                 | 7                 | 0         | 0         | 57                         | 0                | 29               | 14                     | 0                      | 0                       | 27                         | 75                       | 14                         | 8                       |
| <b>TOTAL MANCHESTER</b>           |                             |                   | <b>563</b>        | <b>41</b> | <b>0</b>  | <b>73</b>                  | <b>15</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>12</b>                  | 595                     |
| NEWCASTLE                         | BRITISH AIRWAYS PLC         | S                 | 238               | 0         | 0         | 68                         | 22               | 7                | 3                      | 0                      | 0                       | 13                         | 84                       | 9                          | 238                     |
| <b>TOTAL NEWCASTLE</b>            |                             |                   | <b>238</b>        | <b>1</b>  | <b>0</b>  | <b>68</b>                  | <b>22</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>84</b>                | <b>9</b>                   | 238                     |
| NEWQUAY                           | AIR SOUTHWEST               | S                 | 92                | 0         | 1         | 68                         | 12               | 10               | 9                      | 1                      | 0                       | 20                         | 85                       | 9                          | 92                      |
| <b>TOTAL NEWQUAY</b>              |                             |                   | <b>92</b>         | <b>0</b>  | <b>1</b>  | <b>68</b>                  | <b>12</b>        | <b>10</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>85</b>                | <b>9</b>                   | 92                      |
| PLYMOUTH                          | AIR SOUTHWEST               | S                 | 153               | 0         | 2         | 65                         | 13               | 12               | 9                      | 1                      | 0                       | 22                         | 81                       | 11                         | 154                     |
| <b>TOTAL PLYMOUTH</b>             |                             |                   | <b>153</b>        | <b>0</b>  | <b>2</b>  | <b>65</b>                  | <b>13</b>        | <b>12</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>81</b>                | <b>11</b>                  | 154                     |
| <b>TOTAL UNITED KINGDOM</b>       |                             |                   | <b>4090</b>       | <b>48</b> | <b>38</b> | <b>73</b>                  | <b>14</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>76</b>                | <b>15</b>                  | 4191                    |
| <b>USA</b>                        |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                           | BRITISH AIRWAYS PLC         | S                 | 62                | 0         | 0         | 60                         | 19               | 15               | 6                      | 0                      | 0                       | 18                         | 52                       | 25                         | 62                      |
|                                   | DELTA AIRLINES              | S                 | 184               | 0         | 2         | 64                         | 18               | 9                | 8                      | 0                      | 0                       | 18                         | 64                       | 17                         | 165                     |
| <b>TOTAL ATLANTA</b>              |                             |                   | <b>246</b>        | <b>0</b>  | <b>2</b>  | <b>63</b>                  | <b>19</b>        | <b>11</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>61</b>                | <b>19</b>                  | 227                     |
| CHARLOTTE                         | US AIRWAYS                  | S                 | 62                | 0         | 0         | 61                         | 21               | 18               | 0                      | 0                      | 0                       | 14                         | 55                       | 23                         | 62                      |
| <b>TOTAL CHARLOTTE</b>            |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>61</b>                  | <b>21</b>        | <b>18</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>55</b>                | <b>23</b>                  | 62                      |
| CINCINNATI                        | DELTA AIRLINES              | S                 | 62                | 0         | 0         | 81                         | 11               | 2                | 6                      | 0                      | 0                       | 10                         | 56                       | 18                         | 62                      |
| <b>TOTAL CINCINNATI</b>           |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>2</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>56</b>                | <b>18</b>                  | 62                      |
| DALLAS/FORT WORTH                 | AMERICAN AIRLINES           | S                 | 148               | 0         | 0         | 66                         | 16               | 13               | 5                      | 1                      | 0                       | 19                         | 52                       | 24                         | 166                     |
|                                   | BRITISH AIRWAYS PLC         | S                 | 62                | 0         | 0         | 66                         | 18               | 15               | 2                      | 0                      | 0                       | 14                         | 68                       | 14                         | 62                      |
| <b>TOTAL DALLAS/FORT WORTH</b>    |                             |                   | <b>210</b>        | <b>0</b>  | <b>0</b>  | <b>66</b>                  | <b>16</b>        | <b>13</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>56</b>                | <b>21</b>                  | 228                     |
| DENVER INTERNATIONAL              | THOMSONFLY LTD              | C                 | 18                | 0         | 0         | 17                         | 39               | 33               | 11                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| <b>TOTAL DENVER INTERNATIONAL</b> |                             |                   | <b>18</b>         | <b>0</b>  | <b>0</b>  | <b>17</b>                  | <b>39</b>        | <b>33</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| DETROIT                           | NORTHWEST AIRLINES          | S                 | 62                | 0         | 0         | 76                         | 13               | 3                | 6                      | 2                      | 0                       | 15                         | 81                       | 10                         | 62                      |
| <b>TOTAL DETROIT</b>              |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>76</b>                  | <b>13</b>        | <b>3</b>         | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>                | <b>10</b>                  | 62                      |
| HOUSTON                           | BRITISH AIRWAYS PLC         | S                 | 101               | 0         | 0         | 76                         | 16               | 8                | 0                      | 0                      | 0                       | 10                         | 67                       | 15                         | 91                      |
|                                   | CONTINENTAL AIRLINES        | S                 | 124               | 0         | 0         | 51                         | 23               | 23               | 2                      | 1                      | 0                       | 21                         | 47                       | 28                         | 124                     |
| <b>TOTAL HOUSTON</b>              |                             |                   | <b>225</b>        | <b>0</b>  | <b>0</b>  | <b>62</b>                  | <b>20</b>        | <b>16</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>55</b>                | <b>23</b>                  | 215                     |
| LAS VEGAS                         | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 54                | 0         | 0         | 67                         | 15               | 19               | 0                      | 0                      | 0                       | 15                         | 49                       | 32                         | 37                      |
| <b>TOTAL LAS VEGAS</b>            |                             |                   | <b>54</b>         | <b>0</b>  | <b>0</b>  | <b>67</b>                  | <b>15</b>        | <b>19</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>49</b>                | <b>32</b>                  | 37                      |
| MIAMI INTERNATIONAL               | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0         | 0         | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MIAMI INTERNATIONAL        |                             |                   | 4                 | 0        | 0         | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
| MINNEAPOLIS-ST PAUL              | NORTHWEST AIRLINES          | S                 | 42                | 0        | 0         | 71                         | 14               | 14               | 0                      | 0                      | 0                       | 12                         | 58                       | 24                         | 62                      |
| TOTAL MINNEAPOLIS-ST PAUL        |                             |                   | 42                | 0        | 0         | 71                         | 14               | 14               | 0                      | 0                      | 0                       | 12                         | 58                       | 24                         | 62                      |
| NEW YORK (NEWARK)                | CONTINENTAL AIRLINES        | S                 | 138               | 0        | 0         | 59                         | 18               | 16               | 7                      | 0                      | 0                       | 19                         | 62                       | 23                         | 124                     |
| TOTAL NEW YORK (NEWARK)          |                             |                   | 138               | 0        | 0         | 59                         | 18               | 16               | 7                      | 0                      | 0                       | 19                         | 62                       | 23                         | 124                     |
| ORLANDO                          | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 69                         | 18               | 8                | 5                      | 0                      | 0                       | 16                         | 84                       | 11                         | 62                      |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 123               | 0        | 0         | 54                         | 23               | 18               | 5                      | 0                      | 0                       | 19                         | 49                       | 38                         | 116                     |
| TOTAL ORLANDO                    |                             |                   | 185               | 0        | 0         | 59                         | 21               | 15               | 5                      | 0                      | 0                       | 18                         | 61                       | 29                         | 178                     |
| PHILADELPHIA INTERNATIONAL       | US AIRWAYS                  | S                 | 62                | 0        | 0         | 61                         | 29               | 8                | 2                      | 0                      | 0                       | 13                         | 35                       | 41                         | 54                      |
| TOTAL PHILADELPHIA INTERNATIONAL |                             |                   | 62                | 0        | 0         | 61                         | 29               | 8                | 2                      | 0                      | 0                       | 13                         | 35                       | 41                         | 55                      |
| RALEIGH                          | AMERICAN AIRLINES           | S                 | 62                | 0        | 0         | 74                         | 19               | 5                | 2                      | 0                      | 0                       | 10                         | 56                       | 19                         | 62                      |
| TOTAL RALEIGH                    |                             |                   | 62                | 0        | 0         | 74                         | 19               | 5                | 2                      | 0                      | 0                       | 10                         | 56                       | 19                         | 62                      |
| SANFORD                          | AIR ATLANTA EUROPE LTD      | C                 | 5                 | 0        | 0         | 40                         | 20               | 0                | 40                     | 0                      | 0                       | 38                         | 75                       | 28                         | 12                      |
|                                  | EXCEL AIRWAYS LTD           | C                 | 14                | 0        | 0         | 50                         | 21               | 0                | 29                     | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
|                                  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 38                         | 0                | 13               | 38                     | 13                     | 0                       | 88                         | 25                       | 27                         | 8                       |
|                                  | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 7                          | 75                       | 11                         | 8                       |
|                                  | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                  | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 16                         | 75                       | 13                         | 12                      |
| TOTAL SANFORD                    |                             |                   | 47                | 0        | 0         | 51                         | 21               | 6                | 19                     | 2                      | 0                       | 36                         | 65                       | 20                         | 40                      |
| TAMPA                            | BRITISH AIRWAYS PLC         | S                 | 44                | 0        | 0         | 80                         | 9                | 9                | 2                      | 0                      | 0                       | 11                         | 70                       | 22                         | 43                      |
| TOTAL TAMPA                      |                             |                   | 44                | 0        | 0         | 80                         | 9                | 9                | 2                      | 0                      | 0                       | 11                         | 70                       | 22                         | 43                      |
| TOTAL USA                        |                             |                   | 1523              | 1        | 2         | 64                         | 19               | 13               | 5                      | 0                      | 0                       | 17                         | 59                       | 23                         | 1457                    |
| VENEZUELA                        |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PORLAMAR                         | FIRST CHOICE AIRWAYS LTD    | C                 | 5                 | 1        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 14                         | 60                       | 38                         | 5                       |
| TOTAL PORLAMAR                   |                             |                   | 5                 | 1        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 14                         | 60                       | 38                         | 5                       |
| TOTAL VENEZUELA                  |                             |                   | 5                 | 1        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 14                         | 60                       | 38                         | 5                       |
| ZIMBABWE                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HARARE                           | AIR ZIMBABWE                | S                 | 26                | 2        | 2         | 27                         | 23               | 19               | 23                     | 0                      | 8                       | 67                         | 69                       | 49                         | 26                      |
| TOTAL HARARE                     |                             |                   | 26                | 2        | 2         | 27                         | 23               | 19               | 23                     | 0                      | 8                       | 67                         | 69                       | 49                         | 26                      |
| TOTAL ZIMBABWE                   |                             |                   | 26                | 2        | 2         | 27                         | 23               | 19               | 23                     | 0                      | 8                       | 67                         | 69                       | 49                         | 26                      |
| TOTAL GATWICK                    |                             |                   | 19582             | 123      | 104       | 67                         | 16               | 10               | 6                      | 1                      | 0                       | 20                         | 70                       | 19                         | 19300                   |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------------|--------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                          |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                          |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                        |                          |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                             | AUSTRIAN ARROWS          | C                 | 8                 | 0         | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL INNSBRUCK</b>                |                          |                   | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>75</b>                  | <b>13</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>                | <b>6</b>                   | <b>8</b>                |
| SALZBURG                              | THOMSONFLY LTD           | C                 | 8                 | 0         | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 7                       |
| <b>TOTAL SALZBURG</b>                 |                          |                   | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>88</b>                  | <b>0</b>         | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>100</b>               | <b>3</b>                   | <b>7</b>                |
| <b>TOTAL AUSTRIA</b>                  |                          |                   | <b>16</b>         | <b>0</b>  | <b>0</b>  | <b>81</b>                  | <b>6</b>         | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>93</b>                | <b>5</b>                   | <b>15</b>               |
| <b>BELGIUM</b>                        |                          |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                              | SN BRUSSELS AIRLINES     | S                 | 9                 | 0         | 0         | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL BRUSSELS</b>                 |                          |                   | <b>9</b>          | <b>0</b>  | <b>0</b>  | <b>67</b>                  | <b>22</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BELGIUM</b>                  |                          |                   | <b>9</b>          | <b>0</b>  | <b>0</b>  | <b>67</b>                  | <b>22</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>CANADA</b>                         |                          |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                               | AIR TRANSAT              | S                 | 10                | 0         | 0         | 40                         | 20               | 40               | 0                      | 0                      | 0                       | 27                         | 40                       | 40                         | 10                      |
|                                       | ZOOM AIRLINES            | S                 | 21                | 14        | 0         | 33                         | 24               | 19               | 0                      | 19                     | 5                       | 85                         | 40                       | 52                         | 10                      |
| <b>TOTAL TORONTO</b>                  |                          |                   | <b>31</b>         | <b>14</b> | <b>0</b>  | <b>35</b>                  | <b>23</b>        | <b>26</b>        | <b>0</b>               | <b>13</b>              | <b>3</b>                | <b>66</b>                  | <b>40</b>                | <b>46</b>                  | <b>20</b>               |
| VANCOUVER                             | ZOOM AIRLINES            | S                 | 10                | 4         | 0         | 50                         | 0                | 20               | 10                     | 20                     | 0                       | 75                         | 90                       | 4                          | 10                      |
| <b>TOTAL VANCOUVER</b>                |                          |                   | <b>10</b>         | <b>4</b>  | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>20</b>        | <b>10</b>              | <b>20</b>              | <b>0</b>                | <b>75</b>                  | <b>90</b>                | <b>4</b>                   | <b>10</b>               |
| <b>TOTAL CANADA</b>                   |                          |                   | <b>41</b>         | <b>18</b> | <b>0</b>  | <b>39</b>                  | <b>17</b>        | <b>24</b>        | <b>2</b>               | <b>15</b>              | <b>2</b>                | <b>68</b>                  | <b>57</b>                | <b>32</b>                  | <b>30</b>               |
| <b>CYPRUS</b>                         |                          |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                                | FIRST CHOICE AIRWAYS LTD | S                 | 6                 | 0         | 0         | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 10                         | 100                      | 7                          | 10                      |
|                                       | FLYGLOBESPAN             | S                 | 11                | 0         | 0         | 64                         | 27               | 9                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                       | THOMSONFLY LTD           | C                 | 10                | 0         | 0         | 70                         | 0                | 10               | 0                      | 0                      | 20                      | 114                        | 70                       | 11                         | 10                      |
| <b>TOTAL PAPHOS</b>                   |                          |                   | <b>28</b>         | <b>0</b>  | <b>0</b>  | <b>64</b>                  | <b>18</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>48</b>                  | <b>70</b>                | <b>10</b>                  | <b>27</b>               |
| <b>TOTAL CYPRUS</b>                   |                          |                   | <b>29</b>         | <b>0</b>  | <b>0</b>  | <b>66</b>                  | <b>17</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>46</b>                  | <b>70</b>                | <b>11</b>                  | <b>30</b>               |
| <b>CZECH REPUBLIC</b>                 |                          |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                                | FLYGLOBESPAN             | S                 | 62                | 0         | 0         | 69                         | 24               | 3                | 0                      | 0                      | 3                       | 37                         | 68                       | 14                         | 62                      |
| <b>TOTAL PRAGUE</b>                   |                          |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>69</b>                  | <b>24</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>37</b>                  | <b>76</b>                | <b>12</b>                  | <b>129</b>              |
| <b>TOTAL CZECH REPUBLIC</b>           |                          |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>69</b>                  | <b>24</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>37</b>                  | <b>76</b>                | <b>12</b>                  | <b>129</b>              |
| <b>DENMARK</b>                        |                          |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                            | BMI REGIONAL             | S                 | 54                | 5         | 0         | 96                         | 2                | 2                | 0                      | 0                      | 0                       | 2                          | 90                       | 7                          | 49                      |
| <b>TOTAL COPENHAGEN</b>               |                          |                   | <b>54</b>         | <b>5</b>  | <b>0</b>  | <b>96</b>                  | <b>2</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>90</b>                | <b>7</b>                   | <b>49</b>               |
| <b>TOTAL DENMARK</b>                  |                          |                   | <b>54</b>         | <b>5</b>  | <b>0</b>  | <b>96</b>                  | <b>2</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>90</b>                | <b>7</b>                   | <b>49</b>               |
| <b>EGYPT</b>                          |                          |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)              | THOMAS COOK AIRLINES LTD | C                 | 15                | 0         | 0         | 53                         | 27               | 7                | 0                      | 0                      | 13                      | 212                        | 75                       | 43                         | 8                       |
|                                       | THOMSONFLY LTD           | C                 | 10                | 0         | 0         | 50                         | 10               | 30               | 10                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                          |                   | <b>25</b>         | <b>0</b>  | <b>0</b>  | <b>52</b>                  | <b>20</b>        | <b>16</b>        | <b>4</b>               | <b>0</b>               | <b>8</b>                | <b>138</b>                 | <b>75</b>                | <b>43</b>                  | <b>8</b>                |
| <b>TOTAL EGYPT</b>                    |                          |                   | <b>25</b>         | <b>0</b>  | <b>0</b>  | <b>52</b>                  | <b>20</b>        | <b>16</b>        | <b>4</b>               | <b>0</b>               | <b>8</b>                | <b>138</b>                 | <b>75</b>                | <b>43</b>                  | <b>8</b>                |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>FRANCE</b>                          |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LYON                                   | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|  | THOMSONFLY LTD           | C                 | 8                 | 0        | 0         | 0                          | 50               | 13               | 38                     | 0                      | 0                       | 66                         | 78                       | 14                         | 9                       |
| <b>TOTAL LYON</b>                      |                          |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>25</b>        | <b>6</b>         | <b>31</b>              | <b>0</b>               | <b>0</b>                | <b>45</b>                  | <b>78</b>                | <b>14</b>                  | <b>9</b>                |
| PARIS (CHARLES DE GAULLE)              | BA CONNECT LTD           | S                 | 36                | 0        | 0         | 64                         | 11               | 22               | 3                      | 0                      | 0                       | 17                         | 87                       | 12                         | 39                      |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                          |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>11</b>        | <b>22</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>87</b>                | <b>12</b>                  | <b>39</b>               |
| TOULOUSE (BLAGNAC)                     | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0        | 0         | 50                         | 25               | 0                | 0                      | 0                      | 25                      | 261                        | 75                       | 30                         | 8                       |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>        |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>25</b>               | <b>261</b>                 | <b>75</b>                | <b>30</b>                  | <b>8</b>                |
| <b>TOTAL FRANCE</b>                    |                          |                   | <b>61</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>16</b>        | <b>15</b>        | <b>10</b>              | <b>0</b>               | <b>3</b>                | <b>57</b>                  | <b>81</b>                | <b>15</b>                  | <b>58</b>               |
| <b>GERMANY</b>                         |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FRANKFURT MAIN                         | BA CONNECT LTD           | S                 | 65                | 0        | 0         | 78                         | 11               | 6                | 5                      | 0                      | 0                       | 10                         | 90                       | 5                          | 20                      |
| <b>TOTAL FRANKFURT MAIN</b>            |                          |                   | <b>65</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>90</b>                | <b>5</b>                   | <b>20</b>               |
| MUNICH                                 | BA CONNECT LTD           | S                 | 46                | 0        | 0         | 80                         | 11               | 7                | 2                      | 0                      | 0                       | 9                          | 68                       | 12                         | 41                      |
| <b>TOTAL MUNICH</b>                    |                          |                   | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>11</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>68</b>                | <b>12</b>                  | <b>41</b>               |
| <b>TOTAL GERMANY</b>                   |                          |                   | <b>111</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>                | <b>10</b>                  | <b>61</b>               |
| <b>ICELAND</b>                         |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                               | ICELANDAIR               | S                 | 34                | 0        | 2         | 71                         | 24               | 6                | 0                      | 0                      | 0                       | 11                         | 81                       | 9                          | 36                      |
|  | JET X                    | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 0                      | 50                     | 0                       | 123                        | 0                        | 0                          | 0                       |
| <b>TOTAL KEFLAVIK</b>                  |                          |                   | <b>36</b>         | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>22</b>        | <b>6</b>         | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>81</b>                | <b>9</b>                   | <b>36</b>               |
| <b>TOTAL ICELAND</b>                   |                          |                   | <b>36</b>         | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>22</b>        | <b>6</b>         | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>81</b>                | <b>9</b>                   | <b>36</b>               |
| <b>IRISH REPUBLIC</b>                  |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORK                                   | LOGANAIR                 | S                 | 38                | 0        | 0         | 61                         | 13               | 16               | 11                     | 0                      | 0                       | 20                         | 85                       | 7                          | 40                      |
| <b>TOTAL CORK</b>                      |                          |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>13</b>        | <b>16</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>85</b>                | <b>7</b>                   | <b>40</b>               |
| DUBLIN                                 | AER LINGUS               | S                 | 132               | 0        | 4         | 61                         | 20               | 13               | 6                      | 0                      | 0                       | 18                         | 74                       | 11                         | 176                     |
|  | LOGANAIR                 | S                 | 61                | 2        | 0         | 72                         | 11               | 10               | 3                      | 3                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBLIN</b>                    |                          |                   | <b>193</b>        | <b>2</b> | <b>4</b>  | <b>65</b>                  | <b>17</b>        | <b>12</b>        | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>74</b>                | <b>11</b>                  | <b>176</b>              |
| <b>TOTAL KERRY COUNTY</b>              |                          |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL IRISH REPUBLIC</b>            |                          |                   | <b>234</b>        | <b>2</b> | <b>4</b>  | <b>64</b>                  | <b>16</b>        | <b>13</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>78</b>                | <b>10</b>                  | <b>242</b>              |
| <b>ITALY</b>                           |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ROME (FIUMICINO)                       | TRAVEL SERVICE AIRLINES  | C                 | 2                 | 0        | 0         | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| <b>TOTAL ROME (FIUMICINO)</b>          |                          |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TURIN                                  | FIRST CHOICE AIRWAYS LTD | C                 | 7                 | 1        | 0         | 71                         | 14               | 0                | 0                      | 0                      | 14                      | 118                        | 0                        | 0                          | 0                       |
| <b>TOTAL TURIN</b>                     |                          |                   | <b>7</b>          | <b>1</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>118</b>                 | <b>63</b>                | <b>113</b>                 | <b>8</b>                |
| <b>TOTAL ITALY</b>                     |                          |                   | <b>9</b>          | <b>1</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>96</b>                  | <b>62</b>                | <b>72</b>                  | <b>13</b>               |
| <b>MALTA</b>                           |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                                  | AIR MALTA                | S                 | 18                | 0        | 0         | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 12                         | 10                       | 55                         | 10                      |
| <b>TOTAL MALTA</b>                     |                          |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>22</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>45</b>                | <b>34</b>                  | <b>20</b>               |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

## Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MALTA</b>                       |                          |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>22</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>45</b>                | <b>34</b>                  | <b>20</b>               |
| <b>NETHERLANDS</b>                       |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AMSTERDAM</b>                         | FLYGLOBESPAN             | S                 | 16                | 0          | 0        | 75                         | 19               | 6                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|  | KLM CITYHOPPER           | S                 | 224               | 0          | 0        | 65                         | 15               | 9                | 12                     | 0                      | 0                       | 20                         | 75                       | 19                         | 218                     |
| <b>TOTAL AMSTERDAM</b>                   |                          |                   | <b>240</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>15</b>        | <b>9</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>75</b>                | <b>18</b>                  | <b>278</b>              |
| <b>TOTAL NETHERLANDS</b>                 |                          |                   | <b>240</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>15</b>        | <b>9</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>75</b>                | <b>18</b>                  | <b>278</b>              |
| <b>PAKISTAN</b>                          |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ISLAMABAD</b>                         | PAKISTAN INTL AIRLINES   | S                 | 9                 | 0          | 0        | 33                         | 33               | 11               | 22                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
| <b>TOTAL ISLAMABAD</b>                   |                          |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>33</b>        | <b>11</b>        | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>36</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>LAHORE</b>                            | PAKISTAN INTL AIRLINES   | S                 | 9                 | 0          | 0        | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL LAHORE</b>                      |                          |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>33</b>        | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL PAKISTAN</b>                    |                          |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>33</b>        | <b>22</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>FARO</b>                              | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 11                         | 88                       | 6                          | 8                       |
|  | FLYGLOBESPAN             | S                 | 13                | 0          | 0        | 46                         | 15               | 23               | 15                     | 0                      | 0                       | 28                         | 75                       | 8                          | 4                       |
|  | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 63                         | 13               | 0                | 0                      | 0                      | 25                      | 199                        | 88                       | 6                          | 8                       |
| <b>TOTAL FARO</b>                        |                          |                   | <b>29</b>         | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>21</b>        | <b>10</b>        | <b>7</b>               | <b>0</b>               | <b>7</b>                | <b>70</b>                  | <b>89</b>                | <b>6</b>                   | <b>28</b>               |
| <b>LISBON</b>                            | FIRST CHOICE AIRWAYS LTD | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL LISBON</b>                      |                          |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                          |                   | <b>31</b>         | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>19</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>6</b>                | <b>67</b>                  | <b>89</b>                | <b>6</b>                   | <b>28</b>               |
| <b>PORTUGAL(MADEIRA)</b>                 |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>FUNCHAL</b>                           | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 14                         | 100                      | 1                          | 8                       |
| <b>TOTAL FUNCHAL</b>                     |                          |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>13</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>100</b>               | <b>1</b>                   | <b>8</b>                |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                          |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>13</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>100</b>               | <b>1</b>                   | <b>8</b>                |
| <b>SPAIN</b>                             |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ALICANTE</b>                          | FLYGLOBESPAN             | S                 | 62                | 0          | 4        | 58                         | 18               | 15               | 3                      | 2                      | 5                       | 76                         | 65                       | 13                         | 46                      |
|  | GREECE AIRWAYS           | S                 | 16                | 0          | 0        | 81                         | 6                | 0                | 13                     | 0                      | 0                       | 18                         | 82                       | 29                         | 17                      |
|  | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 88                       | 4                          | 8                       |
|  | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 70                         | 10               | 20               | 0                      | 0                      | 0                       | 13                         | 100                      | 2                          | 18                      |
| <b>TOTAL ALICANTE</b>                    |                          |                   | <b>99</b>         | <b>0</b>   | <b>4</b> | <b>67</b>                  | <b>13</b>        | <b>11</b>        | <b>5</b>               | <b>1</b>               | <b>3</b>                | <b>53</b>                  | <b>78</b>                | <b>12</b>                  | <b>101</b>              |
| <b>BARCELONA</b>                         | FLYGLOBESPAN             | S                 | 59                | 0          | 2        | 75                         | 10               | 3                | 8                      | 3                      | 0                       | 23                         | 70                       | 9                          | 10                      |
| <b>TOTAL BARCELONA</b>                   |                          |                   | <b>59</b>         | <b>0</b>   | <b>2</b> | <b>75</b>                  | <b>10</b>        | <b>3</b>         | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>23</b>                  | <b>70</b>                | <b>9</b>                   | <b>10</b>               |
| <b>IBIZA</b>                             | FLYGLOBESPAN             | S                 | 3                 | 0          | 0        | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL IBIZA</b>                       |                          |                   | <b>3</b>          | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>33</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>MALAGA</b>                            | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 38                         | 38               | 0                | 0                      | 0                      | 25                      | 250                        | 88                       | 11                         | 8                       |
|  | FLYGLOBESPAN             | S                 | 62                | 0          | 1        | 65                         | 23               | 5                | 0                      | 5                      | 3                       | 58                         | 82                       | 11                         | 50                      |
|  | GREECE AIRWAYS           | S                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 366                        | 39                       | 71                         | 18                      |
|  | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 13                     | 0                      | 13                      | 103                        | 63                       | 22                         | 8                       |
|  | THOMSONFLY LTD           | C                 | 8                 | 0          | 0        | 25                         | 38               | 13               | 13                     | 13                     | 0                       | 57                         | 88                       | 5                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |          |
|--|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|  |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|  |                             |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| <b>TOTAL MALAGA</b>                    |                             |                   | <b>94</b>         | <b>0</b>   | <b>1</b>            | <b>61</b>                  | <b>21</b>        | <b>4</b>               | <b>2</b>               | <b>4</b>                | <b>7</b>                   | <b>104</b>               | <b>74</b>                  | <b>22</b>               | 100      |
| <b>PALMA DE MALLORCA</b>               | AIR EUROPA                  | C                 | 10                | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0        |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 2                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 100                        | 7                       | 3        |
|  | FLYGLOBESPAN                | S                 | 12                | 0          | 0                   | 17                         | 8                | 50                     | 17                     | 8                       | 0                          | 61                       | 88                         | 5                       | 8        |
|  | THOMSONFLY LTD              | C                 | 17                | 0          | 0                   | 76                         | 12               | 6                      | 6                      | 0                       | 0                          | 13                       | 90                         | 4                       | 10       |
| <b>TOTAL PALMA DE MALLORCA</b>         |                             |                   | <b>41</b>         | <b>0</b>   | <b>0</b>            | <b>66</b>                  | <b>7</b>         | <b>17</b>              | <b>7</b>               | <b>2</b>                | <b>0</b>                   | <b>24</b>                | <b>88</b>                  | <b>16</b>               | 41       |
| <b>SEVILLE</b>                         | THOMSONFLY LTD              | C                 | 2                 | 0          | 0                   | 0                          | 0                | 0                      | 100                    | 0                       | 0                          | 120                      | 0                          | 0                       | 0        |
| <b>TOTAL SEVILLE</b>                   |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>0</b>                   | <b>0</b>         | <b>0</b>               | <b>100</b>             | <b>0</b>                | <b>0</b>                   | <b>120</b>               | <b>0</b>                   | <b>0</b>                | 0        |
| <b>VALENCIA</b>                        | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0                   | 75                         | 0                | 25                     | 0                      | 0                       | 0                          | 15                       | 0                          | 0                       | 0        |
|  | FLYJET LTD                  | C                 | 2                 | 0          | 0                   | 50                         | 0                | 0                      | 50                     | 0                       | 0                          | 36                       | 0                          | 0                       | 0        |
|  | MY TRAVEL AIRWAYS UK        | C                 | 2                 | 0          | 0                   | 0                          | 0                | 50                     | 50                     | 0                       | 0                          | 68                       | 0                          | 0                       | 0        |
|  | THOMAS COOK AIRLINES LTD    | C                 | 11                | 0          | 0                   | 55                         | 0                | 36                     | 9                      | 0                       | 0                          | 28                       | 0                          | 0                       | 0        |
|  | THOMSONFLY LTD              | C                 | 4                 | 0          | 0                   | 25                         | 50               | 0                      | 25                     | 0                       | 0                          | 46                       | 0                          | 0                       | 0        |
| <b>TOTAL VALENCIA</b>                  |                             |                   | <b>25</b>         | <b>0</b>   | <b>0</b>            | <b>44</b>                  | <b>8</b>         | <b>28</b>              | <b>20</b>              | <b>0</b>                | <b>0</b>                   | <b>38</b>                | <b>0</b>                   | <b>0</b>                | 0        |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>323</b>        | <b>0</b>   | <b>7</b>            | <b>64</b>                  | <b>14</b>        | <b>10</b>              | <b>7</b>               | <b>2</b>                | <b>3</b>                   | <b>58</b>                | <b>77</b>                  | <b>16</b>               | 253      |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| <b>ARRECIFE</b>                        | FIRST CHOICE AIRWAYS LTD    | C                 | 6                 | 0          | 0                   | 67                         | 0                | 33                     | 0                      | 0                       | 0                          | 15                       | 100                        | 3                       | 10       |
|  | FLYGLOBESPAN                | S                 | 17                | 0          | 0                   | 53                         | 6                | 18                     | 12                     | 0                       | 12                         | 124                      | 0                          | 0                       | 0        |
|  | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0                   | 70                         | 10               | 10                     | 10                     | 0                       | 0                          | 19                       | 50                         | 25                      | 10       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0          | 0                   | 84                         | 0                | 16                     | 0                      | 0                       | 0                          | 9                        | 85                         | 5                       | 20       |
|  | THOMSONFLY LTD              | C                 | 8                 | 0          | 0                   | 75                         | 0                | 0                      | 0                      | 0                       | 25                         | 140                      | 100                        | 0                       | 9        |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b>            | <b>70</b>                  | <b>3</b>         | <b>15</b>              | <b>5</b>               | <b>0</b>                | <b>7</b>                   | <b>61</b>                | <b>84</b>                  | <b>8</b>                | 49       |
| <b>FUERTEVENTURA</b>                   | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0                   | 90                         | 0                | 0                      | 10                     | 0                       | 0                          | 9                        | 80                         | 23                      | 10       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0                   | 90                         | 0                | 0                      | 10                     | 0                       | 0                          | 10                       | 100                        | 2                       | 10       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>20</b>         | <b>0</b>   | <b>0</b>            | <b>90</b>                  | <b>0</b>         | <b>0</b>               | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>90</b>                  | <b>13</b>               | 20       |
| <b>LAS PALMAS</b>                      | FLYGLOBESPAN                | S                 | 14                | 0          | 0                   | 50                         | 29               | 21                     | 0                      | 0                       | 0                          | 18                       | 0                          | 0                       | 0        |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0                   | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 10                       | 75                         | 9                       | 8        |
|  | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                        | 82                         | 6                       | 11       |
|  | THOMSONFLY LTD              | C                 | 8                 | 0          | 0                   | 75                         | 0                | 25                     | 0                      | 0                       | 0                          | 14                       | 78                         | 7                       | 9        |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>38</b>         | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>16</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>82</b>                  | <b>7</b>                | 34       |
| <b>TENERIFE (SURREINA SOFIA)</b>       | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 2                       | 18       |
|  | FLYGLOBESPAN                | S                 | 62                | 0          | 0                   | 85                         | 3                | 5                      | 0                      | 3                       | 3                          | 40                       | 28                         | 60                      | 18       |
|  | FUTURA AIRLINES             | C                 | 2                 | 0          | 0                   | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 21                       | 0                          | 62                      | 2        |
|  | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0          | 0                   | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 4                        | 39                         | 25                      | 18       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0          | 0                   | 82                         | 11               | 7                      | 0                      | 0                       | 0                          | 7                        | 78                         | 7                       | 32       |
|  | THOMSONFLY LTD              | C                 | 18                | 0          | 0                   | 72                         | 17               | 11                     | 0                      | 0                       | 0                          | 10                       | 94                         | 4                       | 18       |
|  | VOLAR AIRLINES              | C                 | 14                | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                        | 75                         | 10                      | 8        |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>143</b>        | <b>0</b>   | <b>0</b>            | <b>85</b>                  | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>1</b>                   | <b>21</b>                | <b>68</b>                  | <b>18</b>               | 114      |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>261</b>        | <b>0</b>   | <b>0</b>            | <b>80</b>                  | <b>7</b>         | <b>8</b>               | <b>2</b>               | <b>1</b>                | <b>2</b>                   | <b>28</b>                | <b>76</b>                  | <b>14</b>               | 217      |
| <b>SWITZERLAND</b>                     |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| <b>GENEVA</b>                          | EASYJET AIRLINE COMPANY LTD | S                 | 8                 | 0          | 0                   | 50                         | 38               | 13                     | 0                      | 0                       | 0                          | 16                       | 0                          | 0                       | 0        |
|  | THOMSONFLY LTD              | C                 | 8                 | 0          | 0                   | 38                         | 25               | 0                      | 0                      | 38                      | 0                          | 87                       | 75                         | 9                       | 8        |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GENEVA                   |                             |                   | 16                | 0          | 8        | 44                         | 31               | 6                | 0                      | 19                     | 0                       | 51                         | 70                       | 24                         | 47                      |
| TOTAL SWITZERLAND              |                             |                   | 17                | 0          | 8        | 41                         | 29               | 12               | 0                      | 18                     | 0                       | 50                         | 70                       | 24                         | 47                      |
| TUNISIA                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                       | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 63                         | 0                | 13               | 0                      | 0                      | 25                      | 110                        | 38                       | 18                         | 8                       |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 7                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 88                       | 7                          | 8                       |
| TOTAL MONASTIR                 |                             |                   | 15                | 0          | 0        | 80                         | 0                | 7                | 0                      | 0                      | 13                      | 59                         | 63                       | 13                         | 16                      |
| TOTAL TUNISIA                  |                             |                   | 15                | 0          | 0        | 80                         | 0                | 7                | 0                      | 0                      | 13                      | 59                         | 63                       | 13                         | 16                      |
| TURKEY                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TURKEY                   |                             |                   | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 12                         | 33                       | 28                         | 3                       |
| UNITED ARAB EMIRATES           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                          | EMIRATES                    | S                 | 62                | 0          | 0        | 60                         | 16               | 13               | 5                      | 6                      | 0                       | 37                         | 56                       | 18                         | 62                      |
| TOTAL DUBAI                    |                             |                   | 62                | 0          | 0        | 60                         | 16               | 13               | 5                      | 6                      | 0                       | 37                         | 56                       | 18                         | 62                      |
| TOTAL UNITED ARAB EMIRATES     |                             |                   | 62                | 0          | 0        | 60                         | 16               | 13               | 5                      | 6                      | 0                       | 37                         | 56                       | 18                         | 62                      |
| UNITED KINGDOM                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BARRA                          | LOGANAIR                    | S                 | 43                | 0          | 0        | 72                         | 14               | 9                | 5                      | 0                      | 0                       | 14                         | 92                       | 6                          | 52                      |
| TOTAL BARRA                    |                             |                   | 43                | 0          | 0        | 72                         | 14               | 9                | 5                      | 0                      | 0                       | 14                         | 92                       | 6                          | 52                      |
| BELFAST CITY                   | FLYBE LTD                   | S                 | 202               | 0          | 6        | 89                         | 4                | 4                | 2                      | 0                      | 0                       | 8                          | 85                       | 8                          | 216                     |
| TOTAL BELFAST CITY             |                             |                   | 202               | 0          | 6        | 89                         | 4                | 4                | 2                      | 0                      | 0                       | 8                          | 85                       | 8                          | 216                     |
| BELFAST INTERNATIONAL          | EASYJET AIRLINE COMPANY LTD | S                 | 224               | 0          | 8        | 84                         | 8                | 5                | 1                      | 2                      | 0                       | 11                         | 89                       | 10                         | 240                     |
| TOTAL BELFAST INTERNATIONAL    |                             |                   | 224               | 0          | 8        | 84                         | 8                | 5                | 1                      | 2                      | 0                       | 11                         | 89                       | 10                         | 240                     |
| BENBECULA                      | LOGANAIR                    | S                 | 88                | 6          | 0        | 61                         | 18               | 5                | 13                     | 3                      | 0                       | 28                         | 61                       | 20                         | 74                      |
| TOTAL BENBECULA                |                             |                   | 88                | 6          | 0        | 61                         | 18               | 5                | 13                     | 3                      | 0                       | 28                         | 61                       | 20                         | 74                      |
| BIRMINGHAM                     | BA CONNECT LTD              | S                 | 242               | 2          | 0        | 76                         | 10               | 6                | 9                      | 0                      | 0                       | 15                         | 86                       | 8                          | 221                     |
|                                | FLYBE LTD                   | S                 | 295               | 0          | 13       | 88                         | 4                | 3                | 4                      | 0                      | 0                       | 9                          | 84                       | 10                         | 307                     |
| TOTAL BIRMINGHAM               |                             |                   | 537               | 2          | 13       | 83                         | 6                | 4                | 6                      | 0                      | 0                       | 12                         | 85                       | 9                          | 528                     |
| BRISTOL                        | BA CONNECT LTD              | S                 | 188               | 0          | 0        | 82                         | 7                | 4                | 7                      | 0                      | 0                       | 13                         | 75                       | 15                         | 190                     |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 164               | 0          | 6        | 69                         | 17               | 9                | 5                      | 0                      | 0                       | 15                         | 82                       | 10                         | 168                     |
| TOTAL BRISTOL                  |                             |                   | 352               | 0          | 6        | 76                         | 12               | 7                | 6                      | 0                      | 0                       | 14                         | 78                       | 12                         | 358                     |
| CAMPBELTOWN                    | LOGANAIR                    | S                 | 80                | 0          | 0        | 84                         | 5                | 1                | 9                      | 1                      | 0                       | 14                         | 84                       | 10                         | 87                      |
| TOTAL CAMPBELTOWN              |                             |                   | 80                | 0          | 0        | 84                         | 5                | 1                | 9                      | 1                      | 0                       | 14                         | 84                       | 10                         | 87                      |
| CARDIFF WALES                  | BMIBABY LTD                 | S                 | 22                | 0          | 0        | 59                         | 14               | 9                | 18                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL CARDIFF WALES            |                             |                   | 22                | 0          | 0        | 59                         | 14               | 9                | 18                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| CITY OF DERRY (EGLINTON)       | LOGANAIR                    | S                 | 61                | 1          | 0        | 69                         | 15               | 8                | 7                      | 0                      | 2                       | 23                         | 82                       | 13                         | 62                      |
| TOTAL CITY OF DERRY (EGLINTON) |                             |                   | 61                | 1          | 0        | 69                         | 15               | 8                | 7                      | 0                      | 2                       | 23                         | 82                       | 13                         | 62                      |
| EXETER                         | FLYBE LTD                   | S                 | 110               | 0          | 4        | 72                         | 20               | 4                | 3                      | 2                      | 0                       | 14                         | 89                       | 10                         | 62                      |
| TOTAL EXETER                   |                             |                   | 110               | 0          | 4        | 72                         | 20               | 4                | 3                      | 2                      | 0                       | 14                         | 89                       | 10                         | 62                      |
| GATWICK                        | BRITISH AIRWAYS PLC         | S                 | 330               | 0          | 0        | 69                         | 14               | 12               | 5                      | 0                      | 0                       | 15                         | 80                       | 10                         | 326                     |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GATWICK                        |                             |                   | 330               | 1        | 0         | 69                         | 14               | 12               | 5                      | 0                      | 0                       | 15                         | 79                       | 11                         | 335                     |
| HEATHROW                             | BMI BRITISH MIDLAND         | S                 | 458               | 0        | 10        | 83                         | 10               | 4                | 2                      | 0                      | 0                       | 11                         | 80                       | 9                          | 469                     |
|                                      | BRITISH AIRWAYS PLC         | S                 | 631               | 2        | 1         | 61                         | 22               | 12               | 4                      | 0                      | 0                       | 18                         | 70                       | 14                         | 666                     |
| TOTAL HEATHROW                       |                             |                   | 1089              | 2        | 11        | 71                         | 17               | 9                | 3                      | 0                      | 0                       | 15                         | 74                       | 12                         | 1135                    |
| ISLAY                                | LOGANAIR                    | S                 | 85                | 1        | 0         | 80                         | 14               | 6                | 0                      | 0                      | 0                       | 8                          | 85                       | 10                         | 98                      |
| TOTAL ISLAY                          |                             |                   | 85                | 1        | 0         | 80                         | 14               | 6                | 0                      | 0                      | 0                       | 8                          | 85                       | 10                         | 98                      |
| ISLE OF MAN                          | LOGANAIR                    | S                 | 64                | 2        | 0         | 77                         | 13               | 8                | 3                      | 0                      | 0                       | 12                         | 79                       | 11                         | 58                      |
| TOTAL ISLE OF MAN                    |                             |                   | 64                | 2        | 0         | 77                         | 13               | 8                | 3                      | 0                      | 0                       | 12                         | 72                       | 12                         | 163                     |
| LEEDS BRADFORD                       | BMI REGIONAL                | S                 | 140               | 1        | 0         | 90                         | 4                | 3                | 3                      | 0                      | 0                       | 8                          | 79                       | 13                         | 132                     |
| TOTAL LEEDS BRADFORD                 |                             |                   | 140               | 1        | 0         | 90                         | 4                | 3                | 3                      | 0                      | 0                       | 8                          | 79                       | 13                         | 132                     |
| LUTON                                | EASYJET AIRLINE COMPANY LTD | S                 | 325               | 0        | 7         | 78                         | 10               | 6                | 4                      | 2                      | 0                       | 15                         | 84                       | 11                         | 338                     |
| TOTAL LUTON                          |                             |                   | 325               | 3        | 7         | 78                         | 10               | 6                | 4                      | 2                      | 0                       | 15                         | 84                       | 11                         | 338                     |
| MANCHESTER                           | BA CONNECT LTD              | S                 | 300               | 0        | 0         | 73                         | 13               | 9                | 5                      | 0                      | 0                       | 14                         | 86                       | 8                          | 301                     |
|                                      | BMI REGIONAL                | S                 | 180               | 5        | 0         | 89                         | 6                | 4                | 1                      | 0                      | 0                       | 5                          | 96                       | 3                          | 189                     |
| TOTAL MANCHESTER                     |                             |                   | 480               | 10       | 0         | 79                         | 10               | 7                | 4                      | 0                      | 0                       | 10                         | 90                       | 6                          | 490                     |
| NORWICH                              | FLYBE LTD                   | S                 | 46                | 2        | 2         | 87                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL NORWICH                        |                             |                   | 46                | 2        | 2         | 87                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| NOTTINGHAM EAST MIDLANDS INT'L       | BMIBABY LTD                 | S                 | 162               | 0        | 0         | 82                         | 3                | 7                | 7                      | 1                      | 0                       | 15                         | 82                       | 15                         | 152                     |
| TOTAL NOTTINGHAM EAST MIDLANDS INT'L |                             |                   | 162               | 0        | 0         | 82                         | 3                | 7                | 7                      | 1                      | 0                       | 15                         | 82                       | 15                         | 152                     |
| SOUTHAMPTON                          | BA CONNECT LTD              | S                 | 208               | 1        | 0         | 85                         | 3                | 8                | 4                      | 0                      | 0                       | 9                          | 81                       | 10                         | 198                     |
|                                      | FLYBE LTD                   | S                 | 244               | 0        | 10        | 82                         | 15               | 2                | 1                      | 0                      | 0                       | 7                          | 88                       | 9                          | 160                     |
| TOTAL SOUTHAMPTON                    |                             |                   | 452               | 1        | 10        | 84                         | 10               | 5                | 2                      | 0                      | 0                       | 8                          | 84                       | 9                          | 358                     |
| STANSTED                             | AIR BERLIN                  | S                 | 105               | 0        | 3         | 49                         | 23               | 26               | 1                      | 2                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|                                      | EASYJET AIRLINE COMPANY LTD | S                 | 282               | 0        | 6         | 82                         | 9                | 5                | 1                      | 2                      | 0                       | 13                         | 85                       | 9                          | 286                     |
|                                      | FLYGLOBESPAN                | S                 | 8                 | 0        | 0         | 38                         | 13               | 0                | 50                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
| TOTAL STANSTED                       |                             |                   | 395               | 0        | 9         | 72                         | 13               | 11               | 2                      | 2                      | 0                       | 17                         | 85                       | 9                          | 286                     |
| STORNOWAY                            | LOGANAIR                    | S                 | 180               | 2        | 0         | 71                         | 12               | 7                | 10                     | 1                      | 0                       | 19                         | 93                       | 4                          | 108                     |
| TOTAL STORNOWAY                      |                             |                   | 180               | 2        | 0         | 71                         | 12               | 7                | 10                     | 1                      | 0                       | 19                         | 93                       | 4                          | 108                     |
| SUMBURGH                             | LOGANAIR                    | S                 | 113               | 0        | 0         | 60                         | 21               | 6                | 7                      | 5                      | 0                       | 30                         | 84                       | 11                         | 115                     |
| TOTAL SUMBURGH                       |                             |                   | 113               | 0        | 0         | 60                         | 21               | 6                | 7                      | 5                      | 0                       | 30                         | 84                       | 11                         | 115                     |
| TIREE                                | LOGANAIR                    | S                 | 50                | 0        | 0         | 84                         | 4                | 6                | 4                      | 2                      | 0                       | 18                         | 66                       | 17                         | 50                      |
| TOTAL TIREE                          |                             |                   | 50                | 0        | 0         | 84                         | 4                | 6                | 4                      | 2                      | 0                       | 18                         | 66                       | 17                         | 50                      |
| TOTAL UNITED KINGDOM                 |                             |                   | 5630              | 38       | 76        | 77                         | 12               | 7                | 4                      | 1                      | 0                       | 14                         | 82                       | 10                         | 5455                    |
| USA                                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (NEWARK)                    | CONTINENTAL AIRLINES        | S                 | 60                | 0        | 2         | 30                         | 33               | 23               | 13                     | 0                      | 0                       | 36                         | 67                       | 24                         | 60                      |
| TOTAL NEW YORK (NEWARK)              |                             |                   | 60                | 0        | 2         | 30                         | 33               | 23               | 13                     | 0                      | 0                       | 36                         | 67                       | 24                         | 60                      |
| TOTAL USA                            |                             |                   | 60                | 0        | 2         | 30                         | 33               | 23               | 13                     | 0                      | 0                       | 36                         | 67                       | 24                         | 60                      |
| TOTAL GLASGOW                        |                             |                   | 7373              | 65       | 100       | 74                         | 12               | 8                | 4                      | 1                      | 0                       | 19                         | 80                       | 12                         | 7134                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

|                                    |                             | Reporting Airport: HEATHROW (Full Analysis) |                   |           |   |                            |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |  |
|------------------------------------|-----------------------------|---|-------------------|-----------|---|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED                           | NUMBER OF FLIGHTS |           |   | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                    |                             |   | MATCHED           | UNMATCHED |   | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) |                          |                            |                         |  |
|                                    |                             |   | Actual (7)        | Plan (8)  |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| <b>ALGERIA</b>                     |                             |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| ALGIERS                            | AIR ALGERIE                 | S   | 34                | 0         | 0 | 50                         | 24               | 26               | 0                      | 0                      | 0                       | 19                         | 38                       | 23                         | 34                      |  |
| TOTAL ALGIERS                      |                             |   | 34                | 0         | 0 | 50                         | 24               | 26               | 0                      | 0                      | 0                       | 19                         | 38                       | 23                         | 34                      |  |
| TOTAL ALGERIA                      |                             |   | 34                | 0         | 0 | 50                         | 24               | 26               | 0                      | 0                      | 0                       | 19                         | 38                       | 23                         | 34                      |  |
| <b>ANGOLA</b>                      |                             |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| LUANDA                             | BRITISH AIRWAYS PLC         | S   | 9                 | 0         | 0 | 44                         | 22               | 33               | 0                      | 0                      | 0                       | 19                         | 75                       | 14                         | 8                       |  |
| TOTAL LUANDA                       |                             |   | 9                 | 0         | 0 | 44                         | 22               | 33               | 0                      | 0                      | 0                       | 19                         | 75                       | 14                         | 8                       |  |
| TOTAL ANGOLA                       |                             |   | 9                 | 0         | 0 | 44                         | 22               | 33               | 0                      | 0                      | 0                       | 19                         | 75                       | 14                         | 8                       |  |
| <b>ARGENTINA</b>                   |                             |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BUENOS AIRES                       | BRITISH AIRWAYS PLC         | S   | 36                | 1         | 0 | 67                         | 14               | 14               | 6                      | 0                      | 0                       | 17                         | 66                       | 59                         | 35                      |  |
| TOTAL BUENOS AIRES                 |                             |   | 36                | 1         | 0 | 67                         | 14               | 14               | 6                      | 0                      | 0                       | 17                         | 66                       | 59                         | 35                      |  |
| TOTAL ARGENTINA                    |                             |   | 36                | 1         | 0 | 67                         | 14               | 14               | 6                      | 0                      | 0                       | 17                         | 66                       | 59                         | 35                      |  |
| <b>AUSTRALIA</b>                   |                             |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| MELBOURNE                          | BRITISH AIRWAYS PLC         | S   | 53                | 0         | 0 | 83                         | 4                | 9                | 4                      | 0                      | 0                       | 11                         | 50                       | 38                         | 62                      |  |
|                                    | QANTAS                      | S   | 73                | 0         | 0 | 59                         | 15               | 18               | 8                      | 0                      | 0                       | 21                         | 68                       | 14                         | 59                      |  |
| TOTAL MELBOURNE                    |                             |   | 126               | 0         | 0 | 69                         | 10               | 14               | 6                      | 0                      | 0                       | 17                         | 59                       | 26                         | 121                     |  |
| PERTH (AUSTRALIA)                  | QANTAS                      | S   | 22                | 0         | 0 | 55                         | 23               | 14               | 5                      | 5                      | 0                       | 29                         | 71                       | 13                         | 28                      |  |
| TOTAL PERTH (AUSTRALIA)            |                             |   | 22                | 0         | 0 | 55                         | 23               | 14               | 5                      | 5                      | 0                       | 29                         | 71                       | 13                         | 28                      |  |
| SYDNEY                             | BRITISH AIRWAYS PLC         | S   | 122               | 0         | 1 | 63                         | 18               | 10               | 7                      | 1                      | 2                       | 34                         | 65                       | 29                         | 124                     |  |
|                                    | QANTAS                      | S   | 153               | 0         | 0 | 55                         | 24               | 16               | 5                      | 1                      | 0                       | 20                         | 57                       | 35                         | 153                     |  |
|                                    | VIRGIN ATLANTIC AIRWAYS LTD | S   | 62                | 0         | 0 | 55                         | 27               | 11               | 6                      | 0                      | 0                       | 20                         | 45                       | 22                         | 62                      |  |
| TOTAL SYDNEY                       |                             |   | 337               | 0         | 1 | 58                         | 23               | 13               | 6                      | 1                      | 1                       | 25                         | 58                       | 31                         | 339                     |  |
| TOTAL AUSTRALIA                    |                             |   | 485               | 0         | 1 | 61                         | 19               | 13               | 6                      | 1                      | 0                       | 23                         | 59                       | 28                         | 488                     |  |
| <b>AUSTRIA</b>                     |                             |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| VIENNA                             | AUSTRIAN AIRLINES           | S   | 296               | 0         | 2 | 64                         | 20               | 14               | 3                      | 0                      | 0                       | 15                         | 62                       | 17                         | 304                     |  |
|                                    | BRITISH AIRWAYS PLC         | S   | 248               | 0         | 0 | 70                         | 13               | 10               | 7                      | 0                      | 0                       | 15                         | 66                       | 19                         | 248                     |  |
| TOTAL VIENNA                       |                             |   | 544               | 0         | 2 | 67                         | 17               | 12               | 5                      | 0                      | 0                       | 15                         | 64                       | 18                         | 552                     |  |
| TOTAL AUSTRIA                      |                             |   | 544               | 0         | 2 | 67                         | 17               | 12               | 5                      | 0                      | 0                       | 15                         | 64                       | 18                         | 552                     |  |
| <b>AZERBAIJAN</b>                  |                             |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BAKU ( HEYDER ALIYEV INT'L )       | BMED                        | S   | 40                | 1         | 0 | 75                         | 13               | 3                | 8                      | 3                      | 0                       | 20                         | 42                       | 34                         | 36                      |  |
| TOTAL BAKU ( HEYDER ALIYEV INT'L ) |                             |   | 40                | 1         | 0 | 75                         | 13               | 3                | 8                      | 3                      | 0                       | 20                         | 42                       | 34                         | 36                      |  |
| TOTAL AZERBAIJAN                   |                             |   | 40                | 1         | 0 | 75                         | 13               | 3                | 8                      | 3                      | 0                       | 20                         | 42                       | 34                         | 36                      |  |
| <b>BAHRAIN</b>                     |                             |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BAHRAIN                            | GULF AIR                    | S   | 124               | 0         | 0 | 73                         | 12               | 10               | 2                      | 2                      | 0                       | 16                         | 59                       | 17                         | 116                     |  |
| TOTAL BAHRAIN                      |                             |   | 124               | 0         | 0 | 73                         | 12               | 10               | 2                      | 2                      | 0                       | 16                         | 59                       | 17                         | 116                     |  |
| TOTAL BAHRAIN                      |                             |   | 124               | 0         | 0 | 73                         | 12               | 10               | 2                      | 2                      | 0                       | 16                         | 59                       | 17                         | 116                     |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                   | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |            |
|--------------------------------------|---------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|                                      |                           |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|                                      |                           |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| <b>BANGLADESH</b>                    |                           |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| DACCA                                | BIMAN BANGLADESH AIRLINES | S                 | 42                | 0          | 0                   | 14                         | 19               | 24                     | 26                     | 7                       | 10                         | 100                      | 15                         | 80                      | 53         |
|                                      | BRITISH AIRWAYS PLC       | S                 | 27                | 0          | 0                   | 59                         | 26               | 4                      | 11                     | 0                       | 0                          | 19                       | 46                         | 31                      | 26         |
| <b>TOTAL DACCA</b>                   |                           |                   | <b>69</b>         | <b>0</b>   | <b>0</b>            | <b>32</b>                  | <b>22</b>        | <b>16</b>              | <b>20</b>              | <b>4</b>                | <b>6</b>                   | <b>68</b>                | <b>25</b>                  | <b>64</b>               | <b>79</b>  |
| <b>TOTAL BANGLADESH</b>              |                           |                   | <b>69</b>         | <b>0</b>   | <b>0</b>            | <b>32</b>                  | <b>22</b>        | <b>16</b>              | <b>20</b>              | <b>4</b>                | <b>6</b>                   | <b>68</b>                | <b>25</b>                  | <b>64</b>               | <b>79</b>  |
| <b>BELGIUM</b>                       |                           |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BRUSSELS                             | BMI BRITISH MIDLAND       | S                 | 364               | 0          | 0                   | 73                         | 17               | 9                      | 1                      | 0                       | 0                          | 11                       | 73                         | 13                      | 368        |
|                                      | BRITISH AIRWAYS PLC       | S                 | 466               | 0          | 0                   | 70                         | 13               | 9                      | 8                      | 0                       | 0                          | 16                       | 65                         | 18                      | 454        |
|                                      | SN BRUSSELS AIRLINES      | S                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                        | 75                         | 7                       | 8          |
| <b>TOTAL BRUSSELS</b>                |                           |                   | <b>838</b>        | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>14</b>        | <b>9</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>69</b>                  | <b>15</b>               | <b>830</b> |
| <b>TOTAL BELGIUM</b>                 |                           |                   | <b>838</b>        | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>14</b>        | <b>9</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>69</b>                  | <b>15</b>               | <b>830</b> |
| <b>BRAZIL</b>                        |                           |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| RIO DE JANEIRO (GALEAO)              | BRITISH AIRWAYS PLC       | S                 | 25                | 0          | 1                   | 60                         | 8                | 16                     | 12                     | 0                       | 4                          | 47                       | 70                         | 32                      | 27         |
|                                      | VARIG                     | S                 | 47                | 0          | 0                   | 23                         | 19               | 34                     | 17                     | 4                       | 2                          | 56                       | 40                         | 28                      | 62         |
| <b>TOTAL RIO DE JANEIRO (GALEAO)</b> |                           |                   | <b>72</b>         | <b>0</b>   | <b>1</b>            | <b>36</b>                  | <b>15</b>        | <b>28</b>              | <b>15</b>              | <b>3</b>                | <b>3</b>                   | <b>53</b>                | <b>49</b>                  | <b>29</b>               | <b>89</b>  |
| SAO PAULO (GUARULHOS)                | VARIG                     | S                 | 15                | 0          | 0                   | 0                          | 27               | 40                     | 20                     | 7                       | 7                          | 76                       | 0                          | 0                       | 0          |
| <b>TOTAL SAO PAULO (GUARULHOS)</b>   |                           |                   | <b>15</b>         | <b>0</b>   | <b>0</b>            | <b>0</b>                   | <b>27</b>        | <b>40</b>              | <b>20</b>              | <b>7</b>                | <b>7</b>                   | <b>76</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>TOTAL BRAZIL</b>                  |                           |                   | <b>87</b>         | <b>0</b>   | <b>1</b>            | <b>30</b>                  | <b>17</b>        | <b>30</b>              | <b>16</b>              | <b>3</b>                | <b>3</b>                   | <b>57</b>                | <b>49</b>                  | <b>29</b>               | <b>89</b>  |
| <b>BRUNEI</b>                        |                           |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BANDAR SERI BEGAWAN                  | ROYAL BRUNEI AIRLINES     | S                 | 62                | 0          | 0                   | 61                         | 16               | 15                     | 8                      | 0                       | 0                          | 20                       | 52                         | 22                      | 62         |
| <b>TOTAL BANDAR SERI BEGAWAN</b>     |                           |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>61</b>                  | <b>16</b>        | <b>15</b>              | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>52</b>                  | <b>22</b>               | <b>62</b>  |
| <b>TOTAL BRUNEI</b>                  |                           |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>61</b>                  | <b>16</b>        | <b>15</b>              | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>52</b>                  | <b>22</b>               | <b>62</b>  |
| <b>BULGARIA</b>                      |                           |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| SOFIA                                | BRITISH AIRWAYS PLC       | S                 | 62                | 0          | 0                   | 56                         | 26               | 13                     | 5                      | 0                       | 0                          | 17                       | 65                         | 16                      | 62         |
| <b>TOTAL SOFIA</b>                   |                           |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>56</b>                  | <b>26</b>        | <b>13</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>65</b>                  | <b>16</b>               | <b>62</b>  |
| <b>TOTAL BULGARIA</b>                |                           |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>56</b>                  | <b>26</b>        | <b>13</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>65</b>                  | <b>16</b>               | <b>62</b>  |
| <b>CANADA</b>                        |                           |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| CALGARY                              | AIR CANADA                | S                 | 62                | 0          | 0                   | 58                         | 23               | 16                     | 3                      | 0                       | 0                          | 16                       | 68                         | 13                      | 62         |
| <b>TOTAL CALGARY</b>                 |                           |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>58</b>                  | <b>23</b>        | <b>16</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>68</b>                  | <b>13</b>               | <b>62</b>  |
| HALIFAX INT                          | AIR CANADA                | S                 | 58                | 0          | 0                   | 66                         | 16               | 16                     | 3                      | 0                       | 0                          | 16                       | 55                         | 22                      | 62         |
| <b>TOTAL HALIFAX INT</b>             |                           |                   | <b>58</b>         | <b>0</b>   | <b>0</b>            | <b>66</b>                  | <b>16</b>        | <b>16</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>55</b>                  | <b>22</b>               | <b>62</b>  |
| MONTREAL (DORVAL)                    | AIR CANADA                | S                 | 62                | 0          | 0                   | 55                         | 27               | 15                     | 3                      | 0                       | 0                          | 18                       | 42                         | 27                      | 62         |
|                                      | BRITISH AIRWAYS PLC       | S                 | 62                | 0          | 0                   | 61                         | 26               | 10                     | 3                      | 0                       | 0                          | 15                       | 44                         | 28                      | 62         |
| <b>TOTAL MONTREAL (DORVAL)</b>       |                           |                   | <b>124</b>        | <b>0</b>   | <b>0</b>            | <b>58</b>                  | <b>27</b>        | <b>12</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>43</b>                  | <b>27</b>               | <b>124</b> |
| OTTAWA INTERNATIONAL                 | AIR CANADA                | S                 | 62                | 0          | 0                   | 82                         | 10               | 8                      | 0                      | 0                       | 0                          | 9                        | 55                         | 15                      | 62         |
| <b>TOTAL OTTAWA INTERNATIONAL</b>    |                           |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>82</b>                  | <b>10</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>55</b>                  | <b>15</b>               | <b>62</b>  |
| TORONTO                              | AIR CANADA                | S                 | 248               | 0          | 0                   | 61                         | 21               | 13                     | 4                      | 0                       | 0                          | 17                       | 51                         | 25                      | 248        |
|                                      | BRITISH AIRWAYS PLC       | S                 | 128               | 0          | 0                   | 57                         | 24               | 12                     | 6                      | 1                       | 0                          | 20                       | 55                         | 20                      | 123        |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL TORONTO</b>            |                             |                   | <b>376</b>        | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>22</b>        | <b>13</b>        | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>52</b>                | <b>23</b>                  | <b>371</b>              |
| <b>VANCOUVER</b>                | AIR CANADA                  | S                 | 62                | 0          | 0        | 69                         | 15               | 8                | 6                      | 2                      | 0                       | 19                         | 55                       | 23                         | 66                      |
|                                 | BRITISH AIRWAYS PLC         | S                 | 66                | 0          | 1        | 35                         | 38               | 15               | 9                      | 3                      | 0                       | 33                         | 26                       | 31                         | 62                      |
| <b>TOTAL VANCOUVER</b>          |                             |                   | <b>128</b>        | <b>0</b>   | <b>1</b> | <b>52</b>                  | <b>27</b>        | <b>12</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>26</b>                  | <b>41</b>                | <b>27</b>                  | <b>128</b>              |
| <b>TOTAL CANADA</b>             |                             |                   | <b>810</b>        | <b>0</b>   | <b>1</b> | <b>60</b>                  | <b>22</b>        | <b>13</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>51</b>                | <b>23</b>                  | <b>809</b>              |
| <b>CAYMAN ISLANDS</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>GRAND CAYMAN</b>             | BRITISH AIRWAYS PLC         | S                 | 36                | 0          | 0        | 64                         | 14               | 11               | 8                      | 3                      | 0                       | 24                         | 63                       | 66                         | 35                      |
| <b>TOTAL GRAND CAYMAN</b>       |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>14</b>        | <b>11</b>        | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>24</b>                  | <b>63</b>                | <b>66</b>                  | <b>35</b>               |
| <b>TOTAL CAYMAN ISLANDS</b>     |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>14</b>        | <b>11</b>        | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>24</b>                  | <b>63</b>                | <b>66</b>                  | <b>35</b>               |
| <b>CHILE</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>SANTIAGO DE CHILE</b>        | VIRGIN ATLANTIC AIRWAYS LTD | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| <b>TOTAL SANTIAGO DE CHILE</b>  |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL CHILE</b>              |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>CHINA</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BEIJING</b>                  | AIR CHINA                   | S                 | 44                | 0          | 0        | 75                         | 14               | 7                | 5                      | 0                      | 0                       | 13                         | 57                       | 16                         | 44                      |
|                                 | BRITISH AIRWAYS PLC         | S                 | 45                | 0          | 0        | 69                         | 11               | 11               | 4                      | 4                      | 0                       | 27                         | 52                       | 30                         | 33                      |
| <b>TOTAL BEIJING</b>            |                             |                   | <b>89</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>12</b>        | <b>9</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>20</b>                  | <b>55</b>                | <b>22</b>                  | <b>77</b>               |
| <b>SHANGHAI (PU DONG)</b>       | BRITISH AIRWAYS PLC         | S                 | 43                | 0          | 0        | 51                         | 23               | 23               | 2                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                                 | CHINA EASTERN AIRLINES      | S                 | 32                | 0          | 4        | 19                         | 9                | 34               | 38                     | 0                      | 0                       | 50                         | 44                       | 65                         | 36                      |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0        | 58                         | 26               | 8                | 8                      | 0                      | 0                       | 20                         | 55                       | 18                         | 44                      |
| <b>TOTAL SHANGHAI (PU DONG)</b> |                             |                   | <b>137</b>        | <b>0</b>   | <b>4</b> | <b>47</b>                  | <b>21</b>        | <b>19</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>50</b>                | <b>39</b>                  | <b>80</b>               |
| <b>TOTAL CHINA</b>              |                             |                   | <b>226</b>        | <b>0</b>   | <b>4</b> | <b>57</b>                  | <b>18</b>        | <b>15</b>        | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>52</b>                | <b>31</b>                  | <b>157</b>              |
| <b>CROATIA</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>DUBROVNIK</b>                | CROATIA AIRLINES            | S                 | 5                 | 0          | 0        | 60                         | 40               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBROVNIK</b>          |                             |                   | <b>5</b>          | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>40</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>ZAGREB</b>                   | CROATIA AIRLINES            | S                 | 75                | 0          | 0        | 77                         | 12               | 8                | 3                      | 0                      | 0                       | 10                         | 56                       | 18                         | 62                      |
| <b>TOTAL ZAGREB</b>             |                             |                   | <b>75</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>12</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>56</b>                | <b>18</b>                  | <b>62</b>               |
| <b>TOTAL CROATIA</b>            |                             |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>14</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>56</b>                | <b>18</b>                  | <b>62</b>               |
| <b>CYPRUS</b>                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>LARNACA</b>                  | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 2        | 45                         | 24               | 24               | 6                      | 0                      | 0                       | 24                         | 45                       | 27                         | 69                      |
|                                 | CYPRUS AIRWAYS              | S                 | 117               | 0          | 0        | 46                         | 27               | 21               | 3                      | 1                      | 2                       | 30                         | 62                       | 20                         | 129                     |
| <b>TOTAL LARNACA</b>            |                             |                   | <b>179</b>        | <b>0</b>   | <b>2</b> | <b>46</b>                  | <b>26</b>        | <b>22</b>        | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>28</b>                  | <b>53</b>                | <b>23</b>                  | <b>234</b>              |
| <b>TOTAL CYPRUS</b>             |                             |                   | <b>179</b>        | <b>0</b>   | <b>2</b> | <b>46</b>                  | <b>26</b>        | <b>22</b>        | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>28</b>                  | <b>53</b>                | <b>23</b>                  | <b>234</b>              |
| <b>CZECH REPUBLIC</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>PRAGUE</b>                   | BRITISH AIRWAYS PLC         | S                 | 184               | 0          | 0        | 51                         | 21               | 18               | 8                      | 1                      | 1                       | 31                         | 51                       | 27                         | 186                     |
|                                 | CSA                         | S                 | 160               | 0          | 3        | 66                         | 16               | 8                | 9                      | 1                      | 0                       | 20                         | 63                       | 17                         | 178                     |
| <b>TOTAL PRAGUE</b>             |                             |                   | <b>344</b>        | <b>0</b>   | <b>3</b> | <b>58</b>                  | <b>19</b>        | <b>14</b>        | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>26</b>                  | <b>57</b>                | <b>22</b>                  | <b>364</b>              |
| <b>TOTAL CZECH REPUBLIC</b>     |                             |                   | <b>344</b>        | <b>0</b>   | <b>3</b> | <b>58</b>                  | <b>19</b>        | <b>14</b>        | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>26</b>                  | <b>57</b>                | <b>22</b>                  | <b>364</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |            |
|---|---------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|   |                     |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|   |                     |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| <b>DENMARK</b>                            |                     |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| COPENHAGEN                                | BRITISH AIRWAYS PLC | S                 | 360               | 0          | 0                   | 71                         | 14               | 9                      | 6                      | 0                       | 0                          | 15                       | 68                         | 18                      | 355        |
|   | SAS                 | S                 | 316               | 0          | 0                   | 57                         | 21               | 16                     | 6                      | 0                       | 0                          | 18                       | 58                         | 22                      | 354        |
|   | VARIG               | S                 | 24                | 0          | 2                   | 33                         | 8                | 21                     | 38                     | 0                       | 0                          | 49                       | 50                         | 34                      | 26         |
| <b>TOTAL COPENHAGEN</b>                   |                     |                   | <b>700</b>        | <b>0</b>   | <b>2</b>            | <b>64</b>                  | <b>17</b>        | <b>13</b>              | <b>7</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>63</b>                  | <b>20</b>               | <b>735</b> |
| <b>TOTAL DENMARK</b>                      |                     |                   | <b>700</b>        | <b>0</b>   | <b>2</b>            | <b>64</b>                  | <b>17</b>        | <b>13</b>              | <b>7</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>63</b>                  | <b>20</b>               | <b>735</b> |
| <b>EGYPT</b>                              |                     |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| CAIRO                                     | BRITISH AIRWAYS PLC | S                 | 62                | 0          | 0                   | 68                         | 21               | 5                      | 5                      | 2                       | 0                          | 15                       | 74                         | 11                      | 62         |
|   | EGYPT AIR           | S                 | 66                | 0          | 0                   | 58                         | 20               | 18                     | 5                      | 0                       | 0                          | 17                       | 19                         | 37                      | 67         |
| <b>TOTAL CAIRO</b>                        |                     |                   | <b>128</b>        | <b>0</b>   | <b>0</b>            | <b>63</b>                  | <b>20</b>        | <b>12</b>              | <b>5</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>                | <b>46</b>                  | <b>24</b>               | <b>129</b> |
| LUXOR                                     | EGYPT AIR           | S                 | 8                 | 0          | 0                   | 75                         | 13               | 13                     | 0                      | 0                       | 0                          | 9                        | 25                         | 35                      | 8          |
| <b>TOTAL LUXOR</b>                        |                     |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>25</b>                  | <b>35</b>               | <b>8</b>   |
| <b>TOTAL EGYPT</b>                        |                     |                   | <b>136</b>        | <b>0</b>   | <b>0</b>            | <b>63</b>                  | <b>20</b>        | <b>12</b>              | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>                | <b>45</b>                  | <b>25</b>               | <b>144</b> |
| <b>ETHIOPIA</b>                           |                     |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| ADDIS ABABA                               | BMED                | S                 | 36                | 0          | 0                   | 61                         | 25               | 6                      | 8                      | 0                       | 0                          | 16                       | 52                         | 18                      | 33         |
|   | ETHIOPIAN AIRLINES  | S                 | 28                | 0          | 0                   | 57                         | 11               | 18                     | 14                     | 0                       | 0                          | 26                       | 56                         | 23                      | 34         |
| <b>TOTAL ADDIS ABABA</b>                  |                     |                   | <b>64</b>         | <b>0</b>   | <b>0</b>            | <b>59</b>                  | <b>19</b>        | <b>11</b>              | <b>11</b>              | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>54</b>                  | <b>21</b>               | <b>67</b>  |
| <b>TOTAL ETHIOPIA</b>                     |                     |                   | <b>64</b>         | <b>0</b>   | <b>0</b>            | <b>59</b>                  | <b>19</b>        | <b>11</b>              | <b>11</b>              | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>54</b>                  | <b>21</b>               | <b>67</b>  |
| <b>FED REP YUGO SERBIA M'ENEGRO</b>       |                     |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BELGRADE                                  | BRITISH AIRWAYS PLC | S                 | 40                | 0          | 0                   | 63                         | 23               | 13                     | 3                      | 0                       | 0                          | 16                       | 76                         | 11                      | 34         |
|   | JATAIRWAYS          | S                 | 62                | 0          | 0                   | 69                         | 8                | 18                     | 5                      | 0                       | 0                          | 17                       | 53                         | 37                      | 59         |
| <b>TOTAL BELGRADE</b>                     |                     |                   | <b>102</b>        | <b>0</b>   | <b>0</b>            | <b>67</b>                  | <b>14</b>        | <b>16</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>61</b>                  | <b>27</b>               | <b>93</b>  |
| <b>TOTAL FED REP YUGO SERBIA M'ENEGRO</b> |                     |                   | <b>102</b>        | <b>0</b>   | <b>0</b>            | <b>67</b>                  | <b>14</b>        | <b>16</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>61</b>                  | <b>27</b>               | <b>93</b>  |
| <b>FINLAND</b>                            |                     |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| HELSINKI                                  | BRITISH AIRWAYS PLC | S                 | 124               | 0          | 0                   | 67                         | 15               | 15                     | 3                      | 0                       | 0                          | 14                       | 65                         | 15                      | 124        |
|   | FINNAIR             | S                 | 248               | 0          | 0                   | 73                         | 17               | 9                      | 1                      | 0                       | 0                          | 11                       | 80                         | 9                       | 234        |
| <b>TOTAL HELSINKI</b>                     |                     |                   | <b>372</b>        | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>16</b>        | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>75</b>                  | <b>11</b>               | <b>358</b> |
| <b>TOTAL FINLAND</b>                      |                     |                   | <b>372</b>        | <b>0</b>   | <b>0</b>            | <b>71</b>                  | <b>16</b>        | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>75</b>                  | <b>11</b>               | <b>358</b> |
| <b>FRANCE</b>                             |                     |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| LYON                                      | AIR FRANCE          | S                 | 50                | 0          | 0                   | 80                         | 16               | 4                      | 0                      | 0                       | 0                          | 9                        | 76                         | 17                      | 138        |
|   | BMI BRITISH MIDLAND | S                 | 34                | 0          | 0                   | 44                         | 32               | 21                     | 3                      | 0                       | 0                          | 19                       | 0                          | 0                       | 0          |
|   | BRITISH AIRWAYS PLC | S                 | 182               | 0          | 0                   | 68                         | 14               | 11                     | 7                      | 0                       | 0                          | 16                       | 64                         | 17                      | 194        |
| <b>TOTAL LYON</b>                         |                     |                   | <b>266</b>        | <b>0</b>   | <b>0</b>            | <b>67</b>                  | <b>17</b>        | <b>11</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>69</b>                  | <b>17</b>               | <b>332</b> |
| NICE                                      | BMI BRITISH MIDLAND | S                 | 48                | 0          | 0                   | 83                         | 13               | 0                      | 4                      | 0                       | 0                          | 10                       | 65                         | 12                      | 72         |
|   | BRITISH AIRWAYS PLC | S                 | 264               | 0          | 0                   | 54                         | 23               | 13                     | 10                     | 0                       | 0                          | 23                       | 63                         | 19                      | 246        |
| <b>TOTAL NICE</b>                         |                     |                   | <b>312</b>        | <b>0</b>   | <b>0</b>            | <b>59</b>                  | <b>21</b>        | <b>11</b>              | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>21</b>                | <b>64</b>                  | <b>17</b>               | <b>318</b> |
| PARIS (CHARLES DE GAULLE)                 | AIR FRANCE          | S                 | 687               | 0          | 0                   | 67                         | 15               | 12                     | 5                      | 0                       | 0                          | 17                       | 60                         | 20                      | 703        |
|   | BMI BRITISH MIDLAND | S                 | 289               | 0          | 1                   | 74                         | 14               | 8                      | 3                      | 0                       | 0                          | 12                       | 58                         | 21                      | 292        |
|   | BRITISH AIRWAYS PLC | S                 | 601               | 0          | 1                   | 70                         | 12               | 12                     | 5                      | 0                       | 0                          | 16                       | 57                         | 27                      | 588        |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                     |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PARIS (CHARLES DE GAULLE) |                     |                   | 1577              | 0          | 2        | 70                         | 14               | 11               | 5                      | 0                      | 0                       | 15                         | 58                       | 23                         | 1583                    |
| TOTAL FRANCE                    |                     |                   | 2155              | 2          | 2        | 68                         | 15               | 11               | 5                      | 0                      | 0                       | 16                         | 61                       | 21                         | 2233                    |
| GEORGIA                         |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TBILISI                         | BMED                | S                 | 26                | 1          | 0        | 54                         | 35               | 12               | 0                      | 0                      | 0                       | 15                         | 39                       | 44                         | 18                      |
| TOTAL TBILISI                   |                     |                   | 26                | 1          | 0        | 54                         | 35               | 12               | 0                      | 0                      | 0                       | 15                         | 39                       | 44                         | 18                      |
| TOTAL GEORGIA                   |                     |                   | 26                | 1          | 0        | 54                         | 35               | 12               | 0                      | 0                      | 0                       | 15                         | 39                       | 44                         | 18                      |
| GERMANY                         |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                  | BRITISH AIRWAYS PLC | S                 | 304               | 0          | 0        | 58                         | 22               | 15               | 5                      | 0                      | 0                       | 18                         | 57                       | 22                         | 302                     |
| TOTAL BERLIN (TEGEL)            |                     |                   | 304               | 0          | 0        | 58                         | 22               | 15               | 5                      | 0                      | 0                       | 18                         | 57                       | 22                         | 302                     |
| COLOGNE (BONN)                  | BRITISH AIRWAYS PLC | S                 | 149               | 0          | 0        | 69                         | 17               | 9                | 5                      | 1                      | 0                       | 17                         | 65                       | 17                         | 184                     |
|                                 | LUFTHANSA CITY LINE | S                 | 166               | 0          | 0        | 66                         | 22               | 11               | 2                      | 0                      | 0                       | 13                         | 84                       | 8                          | 151                     |
| TOTAL COLOGNE (BONN)            |                     |                   | 315               | 0          | 0        | 67                         | 19               | 10               | 3                      | 0                      | 0                       | 15                         | 74                       | 13                         | 335                     |
| DUSSELDORF                      | BRITISH AIRWAYS PLC | S                 | 350               | 0          | 0        | 65                         | 20               | 10               | 5                      | 0                      | 0                       | 16                         | 66                       | 18                         | 352                     |
|                                 | LUFTHANSA           | S                 | 266               | 0          | 4        | 79                         | 12               | 5                | 4                      | 0                      | 0                       | 12                         | 84                       | 9                          | 286                     |
| TOTAL DUSSELDORF                |                     |                   | 616               | 0          | 4        | 71                         | 16               | 8                | 5                      | 0                      | 0                       | 14                         | 74                       | 14                         | 638                     |
| FRANKFURT MAIN                  | BRITISH AIRWAYS PLC | S                 | 440               | 0          | 0        | 61                         | 15               | 15               | 8                      | 1                      | 0                       | 23                         | 66                       | 17                         | 440                     |
|                                 | LUFTHANSA           | S                 | 595               | 1          | 11       | 65                         | 13               | 10               | 12                     | 0                      | 0                       | 22                         | 77                       | 11                         | 611                     |
| TOTAL FRANKFURT MAIN            |                     |                   | 1035              | 1          | 11       | 63                         | 14               | 12               | 10                     | 1                      | 0                       | 23                         | 72                       | 13                         | 1051                    |
| HAMBURG                         | BRITISH AIRWAYS PLC | S                 | 242               | 0          | 0        | 62                         | 17               | 14               | 7                      | 0                      | 0                       | 18                         | 72                       | 13                         | 242                     |
|                                 | LUFTHANSA           | S                 | 186               | 0          | 0        | 78                         | 10               | 10               | 2                      | 0                      | 0                       | 11                         | 83                       | 7                          | 180                     |
| TOTAL HAMBURG                   |                     |                   | 428               | 0          | 0        | 69                         | 14               | 12               | 5                      | 0                      | 0                       | 15                         | 77                       | 11                         | 422                     |
| HANOVER                         | BMI BRITISH MIDLAND | S                 | 144               | 0          | 0        | 85                         | 9                | 5                | 1                      | 0                      | 0                       | 6                          | 81                       | 10                         | 160                     |
|                                 | BRITISH AIRWAYS PLC | C                 | 8                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 67                       | 15                         | 12                      |
| TOTAL HANOVER                   |                     |                   | 152               | 0          | 0        | 84                         | 11               | 5                | 1                      | 0                      | 0                       | 7                          | 80                       | 10                         | 172                     |
| MUNICH                          | BRITISH AIRWAYS PLC | S                 | 311               | 0          | 1        | 59                         | 18               | 14               | 10                     | 0                      | 0                       | 21                         | 69                       | 15                         | 296                     |
|                                 | LUFTHANSA           | S                 | 426               | 0          | 1        | 65                         | 16               | 12               | 8                      | 0                      | 0                       | 17                         | 80                       | 9                          | 427                     |
| TOTAL MUNICH                    |                     |                   | 737               | 0          | 2        | 62                         | 17               | 12               | 9                      | 0                      | 0                       | 19                         | 75                       | 11                         | 723                     |
| STUTTART                        | BRITISH AIRWAYS PLC | S                 | 184               | 0          | 0        | 65                         | 20               | 12               | 3                      | 0                      | 0                       | 15                         | 71                       | 13                         | 182                     |
|                                 | LUFTHANSA CITY LINE | S                 | 109               | 0          | 0        | 66                         | 19               | 9                | 6                      | 0                      | 0                       | 15                         | 90                       | 4                          | 118                     |
| TOTAL STUTTART                  |                     |                   | 293               | 0          | 0        | 66                         | 19               | 11               | 4                      | 0                      | 0                       | 15                         | 79                       | 9                          | 300                     |
| TOTAL GERMANY                   |                     |                   | 3880              | 2          | 17       | 66                         | 16               | 11               | 7                      | 0                      | 0                       | 18                         | 73                       | 13                         | 3943                    |
| GHANA                           |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ACCRA                           | BRITISH AIRWAYS PLC | S                 | 62                | 0          | 0        | 65                         | 10               | 21               | 3                      | 2                      | 0                       | 21                         | 52                       | 19                         | 62                      |
| TOTAL ACCRA                     |                     |                   | 62                | 0          | 0        | 65                         | 10               | 21               | 3                      | 2                      | 0                       | 21                         | 52                       | 19                         | 62                      |
| TOTAL GHANA                     |                     |                   | 62                | 0          | 0        | 65                         | 10               | 21               | 3                      | 2                      | 0                       | 21                         | 52                       | 19                         | 62                      |
| GIBRALTAR                       |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                       | GB AIRWAYS LTD      | S                 | 61                | 0          | 0        | 69                         | 15               | 5                | 11                     | 0                      | 0                       | 19                         | 65                       | 19                         | 62                      |
| TOTAL GIBRALTAR                 |                     |                   | 61                | 0          | 0        | 69                         | 15               | 5                | 11                     | 0                      | 0                       | 19                         | 65                       | 19                         | 62                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

|                                |                             | Reporting Airport: HEATHROW (Full Analysis) |                   |            |          |                            |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|-----------------------------|---|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED                           | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) |                          |                            |                         |
|                                |                             |   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GIBRALTAR                |                             |   | 61                | 0          | 0        | 69                         | 15               | 5                | 11                     | 0                      | 0                       | 19                         | 65                       | 19                         | 62                      |
| GREECE                         |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                         | BRITISH AIRWAYS PLC         | S   | 186               | 0          | 0        | 63                         | 17               | 16               | 4                      | 0                      | 0                       | 17                         | 62                       | 21                         | 184                     |
|                                | OLYMPIC AIRLINES            | S   | 150               | 0          | 2        | 49                         | 25               | 15               | 11                     | 1                      | 0                       | 26                         | 61                       | 18                         | 152                     |
| TOTAL ATHENS                   |                             |   | 336               | 1          | 2        | 57                         | 21               | 15               | 7                      | 0                      | 0                       | 21                         | 65                       | 18                         | 390                     |
| TOTAL GREECE                   |                             |   | 336               | 1          | 2        | 57                         | 21               | 15               | 7                      | 0                      | 0                       | 21                         | 65                       | 18                         | 390                     |
| HONG KONG                      |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HONG KONG (CHEP LAP KOK)       | BRITISH AIRWAYS PLC         | S   | 185               | 0          | 0        | 77                         | 16               | 5                | 2                      | 1                      | 0                       | 11                         | 77                       | 9                          | 149                     |
|                                | CATHAY PACIFIC AIRWAYS      | S   | 247               | 0          | 1        | 70                         | 21               | 8                | 1                      | 0                      | 0                       | 11                         | 74                       | 10                         | 184                     |
| TOTAL HONG KONG (CHEP LAP KOK) |                             |   | 432               | 0          | 1        | 73                         | 19               | 6                | 1                      | 0                      | 0                       | 11                         | 75                       | 10                         | 333                     |
| TOTAL HONG KONG                |                             |   | 432               | 0          | 1        | 73                         | 19               | 6                | 1                      | 0                      | 0                       | 11                         | 75                       | 10                         | 333                     |
| HUNGARY                        |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                       | BRITISH AIRWAYS PLC         | S   | 186               | 0          | 0        | 59                         | 19               | 15               | 6                      | 1                      | 0                       | 19                         | 56                       | 23                         | 186                     |
|                                | MALEV (HUNGARIAN AIRLINES)  | S   | 124               | 0          | 0        | 77                         | 10               | 6                | 6                      | 0                      | 0                       | 13                         | 81                       | 10                         | 124                     |
| TOTAL BUDAPEST                 |                             |   | 310               | 0          | 0        | 66                         | 16               | 12               | 6                      | 0                      | 0                       | 17                         | 66                       | 17                         | 310                     |
| TOTAL HUNGARY                  |                             |   | 310               | 0          | 0        | 66                         | 16               | 12               | 6                      | 0                      | 0                       | 17                         | 66                       | 17                         | 310                     |
| ICELAND                        |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                       | ICELANDAIR                  | S   | 116               | 0          | 0        | 58                         | 20               | 17               | 5                      | 0                      | 0                       | 18                         | 53                       | 24                         | 118                     |
| TOTAL KEFLAVIK                 |                             |   | 116               | 0          | 0        | 58                         | 20               | 17               | 5                      | 0                      | 0                       | 18                         | 53                       | 24                         | 118                     |
| TOTAL ICELAND                  |                             |   | 116               | 1          | 0        | 58                         | 20               | 17               | 5                      | 0                      | 0                       | 18                         | 53                       | 24                         | 118                     |
| INDIA                          |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AHMEDABAD                      | AIR INDIA                   | S   | 9                 | 0          | 0        | 44                         | 11               | 44               | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| TOTAL AHMEDABAD                |                             |   | 9                 | 0          | 0        | 44                         | 11               | 44               | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| BANGALORE                      | BRITISH AIRWAYS PLC         | S   | 43                | 0          | 0        | 65                         | 16               | 12               | 7                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL BANGALORE                |                             |   | 43                | 0          | 0        | 65                         | 16               | 12               | 7                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| CALCUTTA                       | AIR INDIA                   | S   | 24                | 0          | 2        | 13                         | 29               | 8                | 38                     | 4                      | 8                       | 122                        | 0                        | 0                          | 0                       |
|                                | BRITISH AIRWAYS PLC         | S   | 27                | 0          | 0        | 70                         | 15               | 11               | 0                      | 4                      | 0                       | 19                         | 52                       | 70                         | 27                      |
| TOTAL CALCUTTA                 |                             |   | 51                | 0          | 2        | 43                         | 22               | 10               | 18                     | 4                      | 4                       | 68                         | 52                       | 70                         | 27                      |
| DELHI                          | BRITISH AIRWAYS PLC         | S   | 62                | 0          | 0        | 55                         | 23               | 18               | 5                      | 0                      | 0                       | 20                         | 47                       | 21                         | 62                      |
|                                | JET AIRWAYS                 | S   | 62                | 0          | 1        | 76                         | 10               | 8                | 6                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S   | 62                | 0          | 0        | 52                         | 27               | 21               | 0                      | 0                      | 0                       | 17                         | 25                       | 45                         | 61                      |
| TOTAL DELHI                    |                             |   | 186               | 0          | 1        | 61                         | 20               | 16               | 4                      | 0                      | 0                       | 17                         | 36                       | 32                         | 123                     |
| MADRAS/CHENNAI                 | BRITISH AIRWAYS PLC         | S   | 52                | 0          | 0        | 67                         | 15               | 13               | 4                      | 0                      | 0                       | 16                         | 44                       | 19                         | 18                      |
| TOTAL MADRAS/CHENNAI           |                             |   | 52                | 0          | 0        | 67                         | 15               | 13               | 4                      | 0                      | 0                       | 16                         | 44                       | 19                         | 18                      |
| MUMBAI                         | AIR INDIA                   | S   | 148               | 0          | 1        | 36                         | 16               | 24               | 20                     | 1                      | 2                       | 48                         | 45                       | 59                         | 156                     |
|                                | BMI BRITISH MIDLAND         | S   | 36                | 0          | 0        | 50                         | 17               | 22               | 11                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|                                | BRITISH AIRWAYS PLC         | S   | 124               | 0          | 0        | 66                         | 15               | 16               | 2                      | 1                      | 0                       | 15                         | 65                       | 17                         | 84                      |
|                                | JET AIRWAYS                 | S   | 62                | 0          | 0        | 58                         | 24               | 16               | 2                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S   | 62                | 0          | 1        | 68                         | 16               | 11               | 5                      | 0                      | 0                       | 13                         | 50                       | 26                         | 4                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

|                        |                     | Reporting Airport: HEATHROW (Full Analysis) |            |           |                            |                     |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------|---------------------|---|------------|-----------|----------------------------|---------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                     | NUMBER OF FLIGHTS                           |            |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ORIGIN / DESTINATION   | AIRLINE             | CHARTER/<br>SCHED                           | MATCHED    | UNMATCHED |                            | Early to<br>15 mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                     |   | Actual (7) | Plan (8)  |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MUMBAI           |                     |   | 432        | 0         | 2                          | 54                  | 17               | 19               | 9                      | 1                      | 1                       | 27                         | 52                       | 44                         | 244                     |
| TOTAL INDIA            |                     |   | 773        | 0         | 5                          | 56                  | 18               | 17               | 8                      | 1                      | 1                       | 26                         | 47                       | 41                         | 412                     |
| IRAN                   |                     |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEHRAN                 | BMED                | S   | 55         | 0         | 0                          | 62                  | 13               | 18               | 7                      | 0                      | 0                       | 19                         | 50                       | 28                         | 46                      |
|                        | IRAN AIR            | S   | 26         | 0         | 0                          | 27                  | 42               | 27               | 4                      | 0                      | 0                       | 30                         | 4                        | 56                         | 28                      |
| TOTAL TEHRAN           |                     |   | 81         | 0         | 0                          | 51                  | 22               | 21               | 6                      | 0                      | 0                       | 22                         | 32                       | 38                         | 74                      |
| TOTAL IRAN             |                     |   | 81         | 0         | 0                          | 51                  | 22               | 21               | 6                      | 0                      | 0                       | 22                         | 32                       | 38                         | 74                      |
| IRISH REPUBLIC         |                     |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORK                   | AER LINGUS          | S   | 258        | 0         | 0                          | 72                  | 15               | 11               | 2                      | 0                      | 0                       | 13                         | 63                       | 23                         | 204                     |
| TOTAL CORK             |                     |   | 258        | 0         | 0                          | 72                  | 15               | 11               | 2                      | 0                      | 0                       | 13                         | 63                       | 23                         | 204                     |
| DUBLIN                 | AER LINGUS          | S   | 771        | 0         | 1                          | 73                  | 17               | 7                | 3                      | 0                      | 0                       | 12                         | 64                       | 18                         | 775                     |
|                        | BMI BRITISH MIDLAND | S   | 374        | 0         | 1                          | 63                  | 21               | 11               | 6                      | 0                      | 0                       | 17                         | 66                       | 19                         | 374                     |
| TOTAL DUBLIN           |                     |   | 1145       | 2         | 2                          | 70                  | 18               | 8                | 4                      | 0                      | 0                       | 14                         | 65                       | 18                         | 1149                    |
| SHANNON                | AER LINGUS          | S   | 197        | 0         | 0                          | 73                  | 12               | 10               | 5                      | 0                      | 0                       | 14                         | 71                       | 19                         | 195                     |
| TOTAL SHANNON          |                     |   | 197        | 0         | 0                          | 73                  | 12               | 10               | 5                      | 0                      | 0                       | 14                         | 71                       | 19                         | 195                     |
| TOTAL IRISH REPUBLIC   |                     |   | 1600       | 2         | 2                          | 70                  | 17               | 9                | 4                      | 0                      | 0                       | 13                         | 65                       | 19                         | 1548                    |
| ISRAEL                 |                     |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OVDA                   | EL AL               | S   | 7          | 0         | 0                          | 100                 | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 86                       | 7                          | 7                       |
| TOTAL OVDA             |                     |   | 7          | 0         | 0                          | 100                 | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 86                       | 7                          | 7                       |
| TEL AVIV               | BRITISH AIRWAYS PLC | S   | 124        | 0         | 0                          | 65                  | 18               | 13               | 5                      | 0                      | 0                       | 17                         | 64                       | 22                         | 124                     |
|                        | EL AL               | S   | 104        | 0         | 0                          | 55                  | 23               | 17               | 5                      | 0                      | 0                       | 19                         | 64                       | 16                         | 107                     |
| TOTAL TEL AVIV         |                     |   | 228        | 0         | 0                          | 60                  | 20               | 15               | 5                      | 0                      | 0                       | 18                         | 64                       | 19                         | 231                     |
| TOTAL ISRAEL           |                     |   | 235        | 0         | 0                          | 61                  | 20               | 14               | 5                      | 0                      | 0                       | 17                         | 64                       | 19                         | 238                     |
| ITALY                  |                     |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MILAN (LINATE)         | ALITALIA            | S   | 273        | 0         | 6                          | 75                  | 13               | 7                | 5                      | 0                      | 0                       | 12                         | 72                       | 13                         | 218                     |
|                        | BMI BRITISH MIDLAND | S   | 36         | 0         | 0                          | 86                  | 11               | 0                | 3                      | 0                      | 0                       | 9                          | 75                       | 21                         | 56                      |
|                        | BRITISH AIRWAYS PLC | S   | 248        | 0         | 0                          | 51                  | 21               | 20               | 8                      | 0                      | 0                       | 24                         | 55                       | 23                         | 184                     |
| TOTAL MILAN (LINATE)   |                     |   | 557        | 0         | 6                          | 65                  | 16               | 12               | 6                      | 0                      | 0                       | 17                         | 66                       | 18                         | 458                     |
| MILAN (MALPENSA)       | ALITALIA            | S   | 176        | 5         | 2                          | 57                  | 24               | 13               | 6                      | 0                      | 0                       | 18                         | 65                       | 16                         | 237                     |
|                        | BRITISH AIRWAYS PLC | S   | 247        | 0         | 0                          | 65                  | 17               | 10               | 8                      | 0                      | 0                       | 18                         | 58                       | 24                         | 198                     |
| TOTAL MILAN (MALPENSA) |                     |   | 423        | 5         | 2                          | 62                  | 20               | 11               | 7                      | 0                      | 0                       | 18                         | 62                       | 19                         | 435                     |
| NAPLES                 | BMI BRITISH MIDLAND | S   | 12         | 0         | 0                          | 17                  | 42               | 8                | 33                     | 0                      | 0                       | 39                         | 55                       | 20                         | 58                      |
| TOTAL NAPLES           |                     |   | 12         | 0         | 0                          | 17                  | 42               | 8                | 33                     | 0                      | 0                       | 39                         | 55                       | 20                         | 58                      |
| ROME (FIUMICINO)       | ALITALIA            | S   | 309        | 0         | 0                          | 63                  | 17               | 11               | 8                      | 0                      | 0                       | 18                         | 65                       | 17                         | 307                     |
|                        | BRITISH AIRWAYS PLC | S   | 308        | 0         | 0                          | 54                  | 22               | 16               | 7                      | 0                      | 0                       | 25                         | 59                       | 20                         | 308                     |
| TOTAL ROME (FIUMICINO) |                     |   | 617        | 0         | 0                          | 59                  | 20               | 14               | 8                      | 0                      | 0                       | 21                         | 62                       | 19                         | 615                     |
| VENICE                 | BMI BRITISH MIDLAND | S   | 62         | 0         | 0                          | 76                  | 19               | 2                | 3                      | 0                      | 0                       | 11                         | 72                       | 16                         | 60                      |
| TOTAL VENICE           |                     |   | 62         | 0         | 0                          | 76                  | 19               | 2                | 3                      | 0                      | 0                       | 11                         | 72                       | 16                         | 60                      |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ITALY            |                             |                   | 1671              | 5          | 8        | 62                         | 19               | 12               | 7                      | 0                      | 0                       | 19                         | 63                       | 19                         | 1626                    |
| JAMAICA                |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KINGSTON               | AIR JAMAICA                 | S                 | 56                | 0          | 6        | 38                         | 5                | 13               | 21                     | 18                     | 5                       | 99                         | 13                       | 155                        | 60                      |
| TOTAL KINGSTON         |                             |                   | 56                | 0          | 6        | 38                         | 5                | 13               | 21                     | 18                     | 5                       | 99                         | 13                       | 155                        | 60                      |
| TOTAL JAMAICA          |                             |                   | 56                | 0          | 6        | 38                         | 5                | 13               | 21                     | 18                     | 5                       | 99                         | 13                       | 155                        | 60                      |
| JAPAN                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OSAKA (KANSAI)         | JAPAN AIRLINES              | S                 | 62                | 0          | 0        | 79                         | 15               | 3                | 0                      | 3                      | 0                       | 17                         | 69                       | 18                         | 61                      |
| TOTAL OSAKA (KANSAI)   |                             |                   | 62                | 0          | 0        | 79                         | 15               | 3                | 0                      | 3                      | 0                       | 17                         | 69                       | 18                         | 61                      |
| TOKYO (NARITA)         | ALL NIPPON AIRWAYS          | S                 | 62                | 0          | 0        | 82                         | 16               | 2                | 0                      | 0                      | 0                       | 6                          | 81                       | 12                         | 62                      |
|                        | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 1        | 63                         | 23               | 12               | 2                      | 0                      | 0                       | 13                         | 67                       | 15                         | 124                     |
|                        | JAPAN AIRLINES              | S                 | 85                | 1          | 3        | 84                         | 15               | 1                | 0                      | 0                      | 0                       | 6                          | 65                       | 16                         | 123                     |
|                        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 9        | 68                         | 15               | 10               | 3                      | 0                      | 3                       | 29                         | 58                       | 21                         | 57                      |
| TOTAL TOKYO (NARITA)   |                             |                   | 331               | 1          | 13       | 73                         | 18               | 7                | 1                      | 0                      | 1                       | 13                         | 67                       | 16                         | 366                     |
| TOTAL JAPAN            |                             |                   | 393               | 1          | 13       | 74                         | 18               | 6                | 1                      | 1                      | 1                       | 13                         | 67                       | 16                         | 427                     |
| JORDAN                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMMAN                  | BMED                        | S                 | 31                | 0          | 0        | 65                         | 6                | 23               | 6                      | 0                      | 0                       | 21                         | 57                       | 23                         | 30                      |
|                        | ROYAL JORDANIAN             | S                 | 61                | 0          | 1        | 51                         | 31               | 16               | 2                      | 0                      | 0                       | 17                         | 73                       | 13                         | 62                      |
| TOTAL AMMAN            |                             |                   | 92                | 0          | 1        | 55                         | 23               | 18               | 3                      | 0                      | 0                       | 18                         | 67                       | 16                         | 92                      |
| TOTAL JORDAN           |                             |                   | 92                | 0          | 1        | 55                         | 23               | 18               | 3                      | 0                      | 0                       | 18                         | 67                       | 16                         | 92                      |
| KAZAKHSTAN             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALMATY                 | AIR ASTANA                  | S                 | 14                | 2          | 2        | 71                         | 21               | 0                | 7                      | 0                      | 0                       | 15                         | 88                       | 7                          | 17                      |
|                        | BMED                        | S                 | 27                | 0          | 0        | 70                         | 11               | 11               | 4                      | 0                      | 4                       | 41                         | 58                       | 36                         | 26                      |
| TOTAL ALMATY           |                             |                   | 41                | 2          | 2        | 71                         | 15               | 7                | 5                      | 0                      | 2                       | 32                         | 70                       | 25                         | 43                      |
| TOTAL KAZAKHSTAN       |                             |                   | 41                | 2          | 2        | 71                         | 15               | 7                | 5                      | 0                      | 2                       | 32                         | 70                       | 25                         | 43                      |
| KENYA                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NAIROBI                | BRITISH AIRWAYS PLC         | S                 | 88                | 0          | 0        | 41                         | 35               | 14               | 10                     | 0                      | 0                       | 26                         | 60                       | 19                         | 89                      |
|                        | KENYA AIRWAYS               | S                 | 64                | 0          | 0        | 69                         | 13               | 14               | 5                      | 0                      | 0                       | 16                         | 68                       | 42                         | 72                      |
| TOTAL NAIROBI          |                             |                   | 152               | 0          | 0        | 53                         | 26               | 14               | 8                      | 0                      | 0                       | 22                         | 63                       | 29                         | 161                     |
| TOTAL KENYA            |                             |                   | 152               | 0          | 0        | 53                         | 26               | 14               | 8                      | 0                      | 0                       | 22                         | 63                       | 29                         | 161                     |
| KUWAIT                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KUWAIT                 | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 71                         | 18               | 6                | 5                      | 0                      | 0                       | 14                         | 79                       | 10                         | 81                      |
|                        | KUWAIT AIRWAYS              | S                 | 62                | 0          | 0        | 60                         | 21               | 13               | 6                      | 0                      | 0                       | 19                         | 55                       | 24                         | 62                      |
| TOTAL KUWAIT           |                             |                   | 124               | 0          | 0        | 65                         | 19               | 10               | 6                      | 0                      | 0                       | 16                         | 69                       | 16                         | 143                     |
| TOTAL KUWAIT           |                             |                   | 124               | 0          | 0        | 65                         | 19               | 10               | 6                      | 0                      | 0                       | 16                         | 69                       | 16                         | 143                     |
| KYRGYZSTAN             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BISHKEK (FRUNZE)       | BMED                        | S                 | 26                | 0          | 0        | 73                         | 8                | 15               | 4                      | 0                      | 0                       | 14                         | 38                       | 34                         | 26                      |
| TOTAL BISHKEK (FRUNZE) |                             |                   | 26                | 0          | 0        | 73                         | 8                | 15               | 4                      | 0                      | 0                       | 14                         | 38                       | 34                         | 26                      |
| TOTAL KYRGYZSTAN       |                             |                   | 26                | 0          | 0        | 73                         | 8                | 15               | 4                      | 0                      | 0                       | 14                         | 38                       | 34                         | 26                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

|                                    |                             | Reporting Airport: HEATHROW (Full Analysis) |                   |            |          |                            |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |  |
|------------------------------------|-----------------------------|---|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED                           | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                    |                             |   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) |                          |                            |                         |  |
|                                    |                             |   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| <b>LATVIA</b>                      |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| RIGA                               | AIR BALTIC CORPORATION SIA  | S   | 50                | 0          | 0        | 88                         | 10               | 0                | 2                      | 0                      | 0                       | 8                          | 77                       | 10                         | 62                      |  |
|                                    | BRITISH AIRWAYS PLC         | S   | 50                | 0          | 0        | 78                         | 8                | 6                | 8                      | 0                      | 0                       | 13                         | 59                       | 18                         | 54                      |  |
| <b>TOTAL RIGA</b>                  |                             |   | <b>100</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>3</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>14</b>                  | <b>116</b>              |  |
| <b>TOTAL LATVIA</b>                |                             |   | <b>100</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>3</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>14</b>                  | <b>116</b>              |  |
| <b>LEBANON</b>                     |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BEIRUT                             | BMED                        | S   | 8                 | 0          | 0        | 38                         | 0                | 38               | 25                     | 0                      | 0                       | 33                         | 100                      | 0                          | 1                       |  |
|                                    | MEA                         | S   | 44                | 0          | 0        | 57                         | 23               | 14               | 7                      | 0                      | 0                       | 18                         | 67                       | 15                         | 46                      |  |
| <b>TOTAL BEIRUT</b>                |                             |   | <b>52</b>         | <b>0</b>   | <b>0</b> | <b>54</b>                  | <b>19</b>        | <b>17</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>14</b>                  | <b>47</b>               |  |
| <b>TOTAL LEBANON</b>               |                             |   | <b>52</b>         | <b>0</b>   | <b>0</b> | <b>54</b>                  | <b>19</b>        | <b>17</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>14</b>                  | <b>47</b>               |  |
| <b>LIBYA</b>                       |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| TRIPOLI                            | BRITISH AIRWAYS PLC         | S   | 62                | 0          | 0        | 60                         | 21               | 15               | 5                      | 0                      | 0                       | 17                         | 89                       | 8                          | 62                      |  |
|                                    | LIBYAN ARAB AIRLINES        | S   | 18                | 0          | 0        | 56                         | 6                | 17               | 22                     | 0                      | 0                       | 38                         | 28                       | 29                         | 18                      |  |
| <b>TOTAL TRIPOLI</b>               |                             |   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>59</b>                  | <b>18</b>        | <b>15</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>75</b>                | <b>13</b>                  | <b>80</b>               |  |
| <b>TOTAL LIBYA</b>                 |                             |   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>59</b>                  | <b>18</b>        | <b>15</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>75</b>                | <b>13</b>                  | <b>80</b>               |  |
| <b>LUXEMBOURG</b>                  |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| LUXEMBOURG                         | LUXAIR                      | S   | 124               | 0          | 0        | 77                         | 19               | 2                | 2                      | 2                      | 0                       | 14                         | 69                       | 16                         | 124                     |  |
| <b>TOTAL LUXEMBOURG</b>            |                             |   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>19</b>        | <b>2</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>69</b>                | <b>16</b>                  | <b>124</b>              |  |
| <b>TOTAL LUXEMBOURG</b>            |                             |   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>19</b>        | <b>2</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>69</b>                | <b>16</b>                  | <b>124</b>              |  |
| <b>MALAYSIA</b>                    |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| KUALA LUMPUR (SEPANG)              | MALYSIAN AIRLINES SYSTEM-MA | S   | 158               | 0          | 0        | 70                         | 10               | 14               | 6                      | 0                      | 0                       | 15                         | 60                       | 20                         | 160                     |  |
| <b>TOTAL KUALA LUMPUR (SEPANG)</b> |                             |   | <b>158</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>10</b>        | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>60</b>                | <b>20</b>                  | <b>160</b>              |  |
| <b>TOTAL MALAYSIA</b>              |                             |   | <b>158</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>10</b>        | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>60</b>                | <b>20</b>                  | <b>160</b>              |  |
| <b>MALTA</b>                       |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| MALTA                              | AIR MALTA                   | S   | 124               | 0          | 0        | 67                         | 18               | 15               | 1                      | 0                      | 0                       | 14                         | 63                       | 14                         | 124                     |  |
| <b>TOTAL MALTA</b>                 |                             |   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>18</b>        | <b>15</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>63</b>                | <b>14</b>                  | <b>124</b>              |  |
| <b>TOTAL MALTA</b>                 |                             |   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>18</b>        | <b>15</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>63</b>                | <b>14</b>                  | <b>124</b>              |  |
| <b>MAURITIUS</b>                   |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| MAURITIUS                          | AIR MAURITIUS LTD           | S   | 43                | 1          | 3        | 28                         | 37               | 21               | 7                      | 5                      | 2                       | 58                         | 26                       | 241                        | 42                      |  |
|                                    | BRITISH AIRWAYS PLC         | S   | 27                | 0          | 0        | 41                         | 30               | 22               | 7                      | 0                      | 0                       | 26                         | 38                       | 108                        | 26                      |  |
| <b>TOTAL MAURITIUS</b>             |                             |   | <b>70</b>         | <b>1</b>   | <b>3</b> | <b>33</b>                  | <b>34</b>        | <b>21</b>        | <b>7</b>               | <b>3</b>               | <b>1</b>                | <b>46</b>                  | <b>31</b>                | <b>190</b>                 | <b>68</b>               |  |
| <b>TOTAL MAURITIUS</b>             |                             |   | <b>70</b>         | <b>1</b>   | <b>3</b> | <b>33</b>                  | <b>34</b>        | <b>21</b>        | <b>7</b>               | <b>3</b>               | <b>1</b>                | <b>46</b>                  | <b>31</b>                | <b>190</b>                 | <b>68</b>               |  |
| <b>MEXICO</b>                      |                             |   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| MEXICO CITY                        | BRITISH AIRWAYS PLC         | S   | 29                | 0          | 0        | 52                         | 21               | 21               | 7                      | 0                      | 0                       | 21                         | 45                       | 22                         | 29                      |  |
| <b>TOTAL MEXICO CITY</b>           |                             |   | <b>29</b>         | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>21</b>        | <b>21</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>45</b>                | <b>22</b>                  | <b>29</b>               |  |
| <b>TOTAL MEXICO</b>                |                             |   | <b>29</b>         | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>21</b>        | <b>21</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>45</b>                | <b>22</b>                  | <b>29</b>               |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>MOROCCO</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CASABLANCA MOHAMED V                    | ROYAL AIR MAROC             | S                 | 30                | 0        | 0         | 53                         | 20               | 27               | 0                      | 0                      | 0                       | 17                         | 58                       | 21                         | 36                      |
| <b>TOTAL CASABLANCA MOHAMED V</b>       |                             |                   | <b>30</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>20</b>        | <b>27</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>58</b>                | <b>21</b>                  | <b>36</b>               |
| MARRAKESH                               | GB AIRWAYS LTD              | S                 | 60                | 0        | 0         | 57                         | 15               | 18               | 7                      | 3                      | 0                       | 26                         | 66                       | 16                         | 62                      |
|   | ROYAL AIR MAROC             | S                 | 30                | 0        | 0         | 70                         | 13               | 13               | 3                      | 0                      | 0                       | 15                         | 77                       | 15                         | 26                      |
| <b>TOTAL MARRAKESH</b>                  |                             |                   | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>14</b>        | <b>17</b>        | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>22</b>                  | <b>69</b>                | <b>15</b>                  | <b>88</b>               |
| TANGIERS (IBN BATUTA)                   | ROYAL AIR MAROC             | S                 | 16                | 0        | 0         | 63                         | 13               | 0                | 25                     | 0                      | 0                       | 34                         | 56                       | 23                         | 18                      |
| <b>TOTAL TANGIERS (IBN BATUTA)</b>      |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>0</b>         | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>56</b>                | <b>23</b>                  | <b>18</b>               |
| <b>TOTAL MOROCCO</b>                    |                             |                   | <b>136</b>        | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>15</b>        | <b>17</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>65</b>                | <b>18</b>                  | <b>142</b>              |
| <b>NATIONALIST CHINA (TAIWAN)</b>       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TAIPEI                                  | EVA AIR                     | S                 | 54                | 0        | 0         | 33                         | 26               | 31               | 9                      | 0                      | 0                       | 28                         | 26                       | 34                         | 46                      |
| <b>TOTAL TAIPEI</b>                     |                             |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>26</b>        | <b>31</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>26</b>                | <b>34</b>                  | <b>46</b>               |
| <b>TOTAL NATIONALIST CHINA (TAIWAN)</b> |                             |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>26</b>        | <b>31</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>26</b>                | <b>34</b>                  | <b>46</b>               |
| <b>NETHERLANDS</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                               | BMI BRITISH MIDLAND         | S                 | 474               | 0        | 0         | 70                         | 18               | 8                | 4                      | 0                      | 0                       | 14                         | 71                       | 16                         | 453                     |
|   | BRITISH AIRWAYS PLC         | S                 | 426               | 0        | 0         | 74                         | 10               | 10               | 6                      | 1                      | 0                       | 15                         | 69                       | 16                         | 399                     |
|   | KLM                         | S                 | 506               | 0        | 18        | 72                         | 12               | 11               | 5                      | 0                      | 0                       | 15                         | 68                       | 24                         | 529                     |
| <b>TOTAL AMSTERDAM</b>                  |                             |                   | <b>1406</b>       | <b>0</b> | <b>18</b> | <b>72</b>                  | <b>13</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>70</b>                | <b>19</b>                  | <b>1381</b>             |
| EINDHOVEN                               | KLM CITYHOPPER              | S                 | 92                | 0        | 0         | 82                         | 11               | 7                | 1                      | 0                      | 0                       | 9                          | 58                       | 23                         | 88                      |
| <b>TOTAL EINDHOVEN</b>                  |                             |                   | <b>92</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>58</b>                | <b>23</b>                  | <b>88</b>               |
| ROTTERDAM                               | KLM CITYHOPPER              | S                 | 181               | 0        | 0         | 77                         | 12               | 9                | 2                      | 0                      | 0                       | 10                         | 76                       | 10                         | 171                     |
| <b>TOTAL ROTTERDAM</b>                  |                             |                   | <b>181</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>12</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>10</b>                  | <b>171</b>              |
| <b>TOTAL NETHERLANDS</b>                |                             |                   | <b>1679</b>       | <b>0</b> | <b>18</b> | <b>73</b>                  | <b>13</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>70</b>                | <b>18</b>                  | <b>1640</b>             |
| <b>NEW ZEALAND</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AUCKLAND INTERNATIONAL                  | AIR NEW ZEALAND LTD         | S                 | 62                | 0        | 1         | 69                         | 16               | 6                | 5                      | 3                      | 0                       | 22                         | 56                       | 24                         | 62                      |
| <b>TOTAL AUCKLAND INTERNATIONAL</b>     |                             |                   | <b>62</b>         | <b>0</b> | <b>1</b>  | <b>69</b>                  | <b>16</b>        | <b>6</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>22</b>                  | <b>56</b>                | <b>24</b>                  | <b>62</b>               |
| <b>TOTAL NEW ZEALAND</b>                |                             |                   | <b>62</b>         | <b>0</b> | <b>1</b>  | <b>69</b>                  | <b>16</b>        | <b>6</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>22</b>                  | <b>56</b>                | <b>24</b>                  | <b>62</b>               |
| <b>NIGERIA</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABUJA                                   | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 77                         | 16               | 3                | 3                      | 0                      | 0                       | 9                          | 64                       | 51                         | 44                      |
| <b>TOTAL ABUJA</b>                      |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>16</b>        | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>64</b>                | <b>51</b>                  | <b>44</b>               |
| LAGOS                                   | BRITISH AIRWAYS PLC         | S                 | 88                | 0        | 0         | 57                         | 17               | 18               | 8                      | 0                      | 0                       | 22                         | 52                       | 20                         | 62                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 61                | 1        | 2         | 66                         | 18               | 15               | 2                      | 0                      | 0                       | 13                         | 46                       | 26                         | 82                      |
| <b>TOTAL LAGOS</b>                      |                             |                   | <b>149</b>        | <b>1</b> | <b>2</b>  | <b>60</b>                  | <b>17</b>        | <b>17</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>49</b>                | <b>24</b>                  | <b>144</b>              |
| <b>TOTAL NIGERIA</b>                    |                             |                   | <b>211</b>        | <b>1</b> | <b>2</b>  | <b>65</b>                  | <b>17</b>        | <b>13</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>52</b>                | <b>30</b>                  | <b>188</b>              |
| <b>NORWAY</b>                           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)                       | BRITISH AIRWAYS PLC         | S                 | 248               | 0        | 0         | 68                         | 13               | 15               | 4                      | 0                      | 0                       | 15                         | 62                       | 21                         | 246                     |
|   | SAS                         | S                 | 300               | 0        | 2         | 70                         | 16               | 10               | 4                      | 0                      | 0                       | 14                         | 70                       | 15                         | 290                     |
| <b>TOTAL OSLO (GARDERMOEN)</b>          |                             |                   | <b>548</b>        | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>14</b>        | <b>12</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>66</b>                | <b>17</b>                  | <b>536</b>              |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

## Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                        |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                        |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| STAVANGER                                | SAS                    | S                 | 108               | 0          | 0        | 73                         | 15               | 9                | 2                      | 1                      | 0                       | 12                         | 66                       | 18                         | 98                      |
| <b>TOTAL STAVANGER</b>                   |                        |                   | <b>108</b>        | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>15</b>        | <b>9</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>66</b>                | <b>18</b>                  | <b>98</b>               |
| <b>TOTAL NORWAY</b>                      |                        |                   | <b>656</b>        | <b>0</b>   | <b>2</b> | <b>70</b>                  | <b>14</b>        | <b>12</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>66</b>                | <b>18</b>                  | <b>634</b>              |
| <b>OMAN</b>                              |                        |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MUSCAT                                   | BRITISH AIRWAYS PLC    | S                 | 62                | 0          | 0        | 73                         | 18               | 6                | 3                      | 0                      | 0                       | 10                         | 85                       | 7                          | 62                      |
|  | GULF AIR               | S                 | 87                | 0          | 0        | 61                         | 15               | 17               | 7                      | 0                      | 0                       | 19                         | 41                       | 24                         | 85                      |
| <b>TOTAL MUSCAT</b>                      |                        |                   | <b>149</b>        | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>16</b>        | <b>13</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>60</b>                | <b>17</b>                  | <b>147</b>              |
| <b>TOTAL OMAN</b>                        |                        |                   | <b>149</b>        | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>16</b>        | <b>13</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>60</b>                | <b>17</b>                  | <b>147</b>              |
| <b>PAKISTAN</b>                          |                        |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                                | BRITISH AIRWAYS PLC    | S                 | 26                | 0          | 0        | 54                         | 19               | 19               | 8                      | 0                      | 0                       | 22                         | 31                       | 44                         | 26                      |
|  | PAKISTAN INTL AIRLINES | S                 | 34                | 0          | 0        | 15                         | 21               | 44               | 18                     | 3                      | 0                       | 48                         | 28                       | 31                         | 29                      |
| <b>TOTAL ISLAMABAD</b>                   |                        |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>32</b>                  | <b>20</b>        | <b>33</b>        | <b>13</b>              | <b>2</b>               | <b>0</b>                | <b>37</b>                  | <b>29</b>                | <b>37</b>                  | <b>55</b>               |
| KARACHI                                  | PAKISTAN INTL AIRLINES | S                 | 28                | 0          | 0        | 43                         | 25               | 18               | 14                     | 0                      | 0                       | 28                         | 30                       | 34                         | 23                      |
| <b>TOTAL KARACHI</b>                     |                        |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>43</b>                  | <b>25</b>        | <b>18</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>30</b>                | <b>34</b>                  | <b>23</b>               |
| LAHORE                                   | PAKISTAN INTL AIRLINES | S                 | 26                | 0          | 0        | 19                         | 35               | 27               | 12                     | 8                      | 0                       | 52                         | 29                       | 46                         | 28                      |
| <b>TOTAL LAHORE</b>                      |                        |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>19</b>                  | <b>35</b>        | <b>27</b>        | <b>12</b>              | <b>8</b>               | <b>0</b>                | <b>52</b>                  | <b>29</b>                | <b>46</b>                  | <b>28</b>               |
| <b>TOTAL PAKISTAN</b>                    |                        |                   | <b>114</b>        | <b>0</b>   | <b>0</b> | <b>32</b>                  | <b>25</b>        | <b>28</b>        | <b>13</b>              | <b>3</b>               | <b>0</b>                | <b>38</b>                  | <b>29</b>                | <b>39</b>                  | <b>106</b>              |
| <b>POLAND</b>                            |                        |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| WARSAW                                   | BRITISH AIRWAYS PLC    | S                 | 184               | 0          | 0        | 63                         | 18               | 13               | 6                      | 1                      | 0                       | 19                         | 64                       | 18                         | 186                     |
|  | LOT-POLISH AIRLINES    | S                 | 183               | 1          | 2        | 71                         | 13               | 13               | 3                      | 0                      | 0                       | 14                         | 66                       | 15                         | 182                     |
| <b>TOTAL WARSAW</b>                      |                        |                   | <b>367</b>        | <b>2</b>   | <b>2</b> | <b>67</b>                  | <b>16</b>        | <b>13</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>65</b>                | <b>16</b>                  | <b>368</b>              |
| <b>TOTAL POLAND</b>                      |                        |                   | <b>367</b>        | <b>2</b>   | <b>2</b> | <b>67</b>                  | <b>16</b>        | <b>13</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>65</b>                | <b>16</b>                  | <b>368</b>              |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                        |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | AIR PORTUGAL           | S                 | 42                | 0          | 0        | 43                         | 21               | 24               | 12                     | 0                      | 0                       | 29                         | 38                       | 35                         | 40                      |
| <b>TOTAL FARO</b>                        |                        |                   | <b>42</b>         | <b>0</b>   | <b>0</b> | <b>43</b>                  | <b>21</b>        | <b>24</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>38</b>                | <b>35</b>                  | <b>40</b>               |
| LISBON                                   | AIR PORTUGAL           | S                 | 201               | 0          | 0        | 62                         | 18               | 15               | 4                      | 0                      | 0                       | 16                         | 60                       | 19                         | 201                     |
|  | BRITISH AIRWAYS PLC    | S                 | 246               | 0          | 0        | 53                         | 20               | 16               | 11                     | 0                      | 0                       | 24                         | 67                       | 14                         | 246                     |
| <b>TOTAL LISBON</b>                      |                        |                   | <b>447</b>        | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>19</b>        | <b>16</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>64</b>                | <b>16</b>                  | <b>447</b>              |
| OPORTO (PORTUGAL)                        | AIR PORTUGAL           | S                 | 89                | 0          | 0        | 64                         | 9                | 16               | 10                     | 1                      | 0                       | 24                         | 53                       | 24                         | 87                      |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                        |                   | <b>89</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>9</b>         | <b>16</b>        | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>53</b>                | <b>24</b>                  | <b>87</b>               |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                        |                   | <b>578</b>        | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>18</b>        | <b>16</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>60</b>                | <b>19</b>                  | <b>574</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                        |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | AIR PORTUGAL           | S                 | 18                | 0          | 0        | 61                         | 11               | 6                | 22                     | 0                      | 0                       | 27                         | 28                       | 38                         | 18                      |
| <b>TOTAL FUNCHAL</b>                     |                        |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>11</b>        | <b>6</b>         | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>28</b>                | <b>38</b>                  | <b>18</b>               |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                        |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>11</b>        | <b>6</b>         | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>28</b>                | <b>38</b>                  | <b>18</b>               |
| <b>QATAR</b>                             |                        |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DOHA                                     | BRITISH AIRWAYS PLC    | S                 | 62                | 0          | 0        | 68                         | 23               | 8                | 2                      | 0                      | 0                       | 12                         | 82                       | 10                         | 60                      |
|  | QATAR AIRWAYS          | S                 | 136               | 0          | 0        | 55                         | 26               | 10               | 10                     | 0                      | 0                       | 21                         | 67                       | 13                         | 123                     |

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ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DOHA                     |                             |                   | 198               | 0          | 0        | 59                         | 25               | 9                | 7                      | 0                      | 0                       | 18                         | 72                       | 12                         | 183                     |
| TOTAL QATAR                    |                             |                   | 198               | 0          | 0        | 59                         | 25               | 9                | 7                      | 0                      | 0                       | 18                         | 72                       | 12                         | 183                     |
| REPUBLIC OF KOREA              |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SEOUL (INCHEON)                | ASIANA AIRLINES             | S                 | 32                | 0          | 2        | 56                         | 13               | 22               | 9                      | 0                      | 0                       | 25                         | 75                       | 9                          | 28                      |
|                                | KOREAN AIR                  | S                 | 62                | 0          | 0        | 63                         | 26               | 10               | 2                      | 0                      | 0                       | 14                         | 66                       | 10                         | 62                      |
| TOTAL SEOUL (INCHEON)          |                             |                   | 94                | 0          | 2        | 61                         | 21               | 14               | 4                      | 0                      | 0                       | 17                         | 69                       | 10                         | 90                      |
| TOTAL REPUBLIC OF KOREA        |                             |                   | 94                | 0          | 2        | 61                         | 21               | 14               | 4                      | 0                      | 0                       | 17                         | 69                       | 10                         | 90                      |
| REPUBLIC OF SOUTH AFRICA       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CAPE TOWN                      | BRITISH AIRWAYS PLC         | S                 | 101               | 0          | 0        | 64                         | 20               | 10               | 4                      | 1                      | 1                       | 25                         | 59                       | 49                         | 102                     |
|                                | SOUTH AFRICAN AIRWAYS       | S                 | 62                | 0          | 0        | 61                         | 18               | 18               | 0                      | 2                      | 2                       | 24                         | 79                       | 10                         | 78                      |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 52                | 0          | 0        | 77                         | 12               | 10               | 0                      | 2                      | 0                       | 15                         | 57                       | 17                         | 14                      |
| TOTAL CAPE TOWN                |                             |                   | 215               | 0          | 0        | 67                         | 17               | 12               | 2                      | 1                      | 1                       | 22                         | 67                       | 31                         | 194                     |
| JOHANNESBURG                   | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 0        | 62                         | 24               | 12               | 2                      | 0                      | 0                       | 14                         | 68                       | 15                         | 124                     |
|                                | SOUTH AFRICAN AIRWAYS       | S                 | 105               | 0          | 0        | 62                         | 17               | 12               | 9                      | 0                      | 0                       | 20                         | 71                       | 17                         | 124                     |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0        | 35                         | 31               | 23               | 8                      | 3                      | 0                       | 31                         | 47                       | 24                         | 62                      |
| TOTAL JOHANNESBURG             |                             |                   | 291               | 0          | 0        | 56                         | 23               | 14               | 5                      | 1                      | 0                       | 20                         | 65                       | 18                         | 310                     |
| TOTAL REPUBLIC OF SOUTH AFRICA |                             |                   | 506               | 0          | 0        | 61                         | 21               | 13               | 4                      | 1                      | 0                       | 21                         | 66                       | 23                         | 504                     |
| REPUBLIC OF YEMEN              |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SANAA                          | YEMENIA                     | S                 | 18                | 0          | 0        | 39                         | 17               | 28               | 17                     | 0                      | 0                       | 36                         | 78                       | 13                         | 18                      |
| TOTAL SANAA                    |                             |                   | 18                | 0          | 0        | 39                         | 17               | 28               | 17                     | 0                      | 0                       | 36                         | 78                       | 13                         | 18                      |
| TOTAL REPUBLIC OF YEMEN        |                             |                   | 18                | 0          | 0        | 39                         | 17               | 28               | 17                     | 0                      | 0                       | 36                         | 78                       | 13                         | 18                      |
| RUMANIA                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (OTOPENI)            | BRITISH AIRWAYS PLC         | S                 | 73                | 0          | 0        | 47                         | 22               | 16               | 15                     | 0                      | 0                       | 26                         | 56                       | 21                         | 62                      |
|                                | TAROM                       | S                 | 62                | 0          | 0        | 77                         | 10               | 11               | 2                      | 0                      | 0                       | 11                         | 87                       | 6                          | 62                      |
| TOTAL BUCHAREST (OTOPENI)      |                             |                   | 135               | 0          | 0        | 61                         | 16               | 14               | 9                      | 0                      | 0                       | 19                         | 72                       | 13                         | 124                     |
| TOTAL RUMANIA                  |                             |                   | 135               | 0          | 0        | 61                         | 16               | 14               | 9                      | 0                      | 0                       | 19                         | 72                       | 13                         | 124                     |
| RUSSIA                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)            | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 0        | 76                         | 15               | 8                | 2                      | 0                      | 0                       | 10                         | 71                       | 28                         | 121                     |
| TOTAL MOSCOW (DOMODEDOVO)      |                             |                   | 124               | 0          | 0        | 76                         | 15               | 8                | 2                      | 0                      | 0                       | 10                         | 71                       | 28                         | 121                     |
| MOSCOW (SHEREMETYEVO)          | AEROFLOT                    | S                 | 152               | 0          | 0        | 74                         | 16               | 7                | 2                      | 0                      | 0                       | 11                         | 61                       | 19                         | 140                     |
| TOTAL MOSCOW (SHEREMETYEVO)    |                             |                   | 152               | 0          | 0        | 74                         | 16               | 7                | 2                      | 0                      | 0                       | 11                         | 61                       | 19                         | 140                     |
| ST PETERSBURG                  | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 47                         | 34               | 18               | 2                      | 0                      | 0                       | 18                         | 79                       | 9                          | 62                      |
|                                | PULKOVO AVIATION ENTERPRISE | S                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 9                          | 100                      | 4                          | 8                       |
| TOTAL ST PETERSBURG            |                             |                   | 70                | 0          | 0        | 49                         | 34               | 16               | 1                      | 0                      | 0                       | 17                         | 81                       | 9                          | 70                      |
| TOTAL RUSSIA                   |                             |                   | 346               | 0          | 0        | 70                         | 19               | 9                | 2                      | 0                      | 0                       | 12                         | 69                       | 20                         | 331                     |
| SAUDI ARABIA                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAMMAM                         | SAUDI ARABIAN AIRLINES      | S                 | 9                 | 0          | 0        | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL DAMMAM                   |                             |                   | 9                 | 0          | 0        | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| JEDDAH                         | SAUDI ARABIAN AIRLINES         | S                 | 52                | 0          | 0        | 60                         | 29               | 10               | 2                      | 0                      | 0                       | 13                         | 68                       | 13                         | 56                      |
| <b>TOTAL JEDDAH</b>            |                                |                   | <b>52</b>         | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>29</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>73</b>                | <b>15</b>                  | <b>86</b>               |
| RIYADH                         | BMI BRITISH MIDLAND            | S                 | 22                | 0          | 1        | 82                         | 9                | 5                | 5                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                | SAUDI ARABIAN AIRLINES         | S                 | 19                | 0          | 0        | 53                         | 42               | 5                | 0                      | 0                      | 0                       | 13                         | 84                       | 7                          | 25                      |
| <b>TOTAL RIYADH</b>            |                                |                   | <b>41</b>         | <b>0</b>   | <b>1</b> | <b>68</b>                  | <b>24</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>86</b>                | <b>6</b>                   | <b>29</b>               |
| <b>TOTAL SAUDI ARABIA</b>      |                                |                   | <b>102</b>        | <b>0</b>   | <b>1</b> | <b>65</b>                  | <b>26</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>77</b>                | <b>13</b>                  | <b>115</b>              |
| <b>SEYCHELLES</b>              |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SEYCHELLES                     | AIR SEYCHELLES                 | S                 | 18                | 0          | 0        | 22                         | 50               | 17               | 11                     | 0                      | 0                       | 31                         | 47                       | 18                         | 17                      |
| <b>TOTAL SEYCHELLES</b>        |                                |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>22</b>                  | <b>50</b>        | <b>17</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>47</b>                | <b>18</b>                  | <b>17</b>               |
| <b>TOTAL SEYCHELLES</b>        |                                |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>22</b>                  | <b>50</b>        | <b>17</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>47</b>                | <b>18</b>                  | <b>17</b>               |
| <b>SIERRA LEONE</b>            |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FREETOWN                       | BELLVIEW AIRLINES (SIERRA LEO) | S                 | 23                | 0          | 0        | 52                         | 13               | 9                | 26                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
| <b>TOTAL FREETOWN</b>          |                                |                   | <b>23</b>         | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>13</b>        | <b>9</b>         | <b>26</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SIERRA LEONE</b>      |                                |                   | <b>23</b>         | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>13</b>        | <b>9</b>         | <b>26</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SINGAPORE</b>               |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SINGAPORE                      | BRITISH AIRWAYS PLC            | S                 | 9                 | 0          | 0        | 67                         | 11               | 22               | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                                | SINGAPORE AIRLINES             | S                 | 186               | 0          | 1        | 75                         | 16               | 5                | 4                      | 0                      | 0                       | 12                         | 71                       | 17                         | 185                     |
| <b>TOTAL SINGAPORE</b>         |                                |                   | <b>195</b>        | <b>0</b>   | <b>1</b> | <b>75</b>                  | <b>15</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>71</b>                | <b>17</b>                  | <b>185</b>              |
| <b>TOTAL SINGAPORE</b>         |                                |                   | <b>195</b>        | <b>0</b>   | <b>1</b> | <b>75</b>                  | <b>15</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>71</b>                | <b>17</b>                  | <b>185</b>              |
| <b>SPAIN</b>                   |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                       | BMI BRITISH MIDLAND            | S                 | 50                | 0          | 0        | 66                         | 16               | 10               | 8                      | 0                      | 0                       | 19                         | 65                       | 17                         | 62                      |
| <b>TOTAL ALICANTE</b>          |                                |                   | <b>50</b>         | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>16</b>        | <b>10</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>65</b>                | <b>17</b>                  | <b>62</b>               |
| BARCELONA                      | BRITISH AIRWAYS PLC            | S                 | 248               | 0          | 0        | 48                         | 19               | 19               | 11                     | 2                      | 0                       | 29                         | 57                       | 21                         | 246                     |
|                                | IBERIA                         | S                 | 247               | 0          | 1        | 54                         | 16               | 15               | 13                     | 2                      | 0                       | 29                         | 67                       | 19                         | 244                     |
| <b>TOTAL BARCELONA</b>         |                                |                   | <b>495</b>        | <b>0</b>   | <b>1</b> | <b>51</b>                  | <b>18</b>        | <b>17</b>        | <b>12</b>              | <b>2</b>               | <b>0</b>                | <b>29</b>                  | <b>62</b>                | <b>20</b>                  | <b>490</b>              |
| BILBAO                         | IBERIA                         | S                 | 62                | 0          | 0        | 60                         | 13               | 10               | 18                     | 0                      | 0                       | 29                         | 79                       | 13                         | 62                      |
| <b>TOTAL BILBAO</b>            |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>13</b>        | <b>10</b>        | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>79</b>                | <b>13</b>                  | <b>62</b>               |
| LA CORUNA                      | IBERIA                         | S                 | 62                | 0          | 0        | 61                         | 11               | 6                | 21                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| <b>TOTAL LA CORUNA</b>         |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>11</b>        | <b>6</b>         | <b>21</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MADRID                         | BMI BRITISH MIDLAND            | S                 | 44                | 0          | 1        | 48                         | 23               | 20               | 9                      | 0                      | 0                       | 24                         | 79                       | 17                         | 62                      |
|                                | BRITISH AIRWAYS PLC            | S                 | 310               | 0          | 0        | 55                         | 20               | 14               | 12                     | 0                      | 0                       | 25                         | 56                       | 19                         | 308                     |
|                                | IBERIA                         | S                 | 379               | 0          | 1        | 46                         | 22               | 17               | 15                     | 0                      | 0                       | 30                         | 50                       | 23                         | 371                     |
| <b>TOTAL MADRID</b>            |                                |                   | <b>733</b>        | <b>0</b>   | <b>2</b> | <b>50</b>                  | <b>21</b>        | <b>16</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>55</b>                | <b>21</b>                  | <b>741</b>              |
| MALAGA                         | GB AIRWAYS LTD                 | S                 | 124               | 0          | 0        | 46                         | 24               | 17               | 10                     | 2                      | 0                       | 29                         | 62                       | 18                         | 124                     |
|                                | IBERIA                         | S                 | 62                | 0          | 0        | 40                         | 16               | 24               | 19                     | 0                      | 0                       | 35                         | 60                       | 16                         | 62                      |
| <b>TOTAL MALAGA</b>            |                                |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>22</b>        | <b>19</b>        | <b>13</b>              | <b>2</b>               | <b>0</b>                | <b>31</b>                  | <b>61</b>                | <b>17</b>                  | <b>186</b>              |
| PALMA DE MALLORCA              | BMI BRITISH MIDLAND            | S                 | 48                | 0          | 2        | 63                         | 23               | 13               | 2                      | 0                      | 0                       | 14                         | 85                       | 7                          | 62                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                                |                   | <b>48</b>         | <b>0</b>   | <b>2</b> | <b>63</b>                  | <b>23</b>        | <b>13</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>85</b>                | <b>7</b>                   | <b>62</b>               |
| SEVILLE                        | IBERIA                         | S                 | 62                | 0          | 0        | 63                         | 11               | 10               | 13                     | 3                      | 0                       | 29                         | 82                       | 7                          | 62                      |

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| ORIGIN / DESTINATION      | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                     |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SEVILLE             |                     |                   | 62                | 0          | 0        | 63                         | 11               | 10               | 13                     | 3                      | 0                       | 29                         | 82                       | 7                          | 62                      |
| VALENCIA                  | IBERIA              | S                 | 50                | 0          | 0        | 46                         | 22               | 24               | 8                      | 0                      | 0                       | 26                         | 82                       | 15                         | 62                      |
| TOTAL VALENCIA            |                     |                   | 50                | 0          | 0        | 46                         | 22               | 24               | 8                      | 0                      | 0                       | 26                         | 82                       | 15                         | 62                      |
| TOTAL SPAIN               |                     |                   | 1748              | 0          | 5        | 51                         | 19               | 16               | 13                     | 1                      | 0                       | 28                         | 62                       | 18                         | 1789                    |
| SRI LANKA                 |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COLOMBO                   | SRILANKAN AIRLINES  | S                 | 91                | 0          | 3        | 42                         | 15               | 15               | 16                     | 11                     | 0                       | 53                         | 40                       | 28                         | 78                      |
| TOTAL COLOMBO             |                     |                   | 91                | 0          | 3        | 42                         | 15               | 15               | 16                     | 11                     | 0                       | 53                         | 40                       | 28                         | 78                      |
| TOTAL SRI LANKA           |                     |                   | 91                | 0          | 3        | 42                         | 15               | 15               | 16                     | 11                     | 0                       | 53                         | 40                       | 28                         | 78                      |
| SUDAN                     |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KHARTOUM                  | BMED                | S                 | 36                | 0          | 0        | 58                         | 11               | 6                | 25                     | 0                      | 0                       | 27                         | 30                       | 46                         | 27                      |
| TOTAL KHARTOUM            |                     |                   | 36                | 0          | 0        | 58                         | 11               | 6                | 25                     | 0                      | 0                       | 27                         | 30                       | 46                         | 27                      |
| TOTAL SUDAN               |                     |                   | 36                | 0          | 0        | 58                         | 11               | 6                | 25                     | 0                      | 0                       | 27                         | 30                       | 46                         | 27                      |
| SWEDEN                    |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                  | SAS                 | S                 | 124               | 0          | 0        | 77                         | 19               | 4                | 0                      | 0                      | 0                       | 7                          | 81                       | 9                          | 120                     |
| TOTAL GOTEBORG            |                     |                   | 124               | 0          | 0        | 77                         | 19               | 4                | 0                      | 0                      | 0                       | 7                          | 81                       | 9                          | 120                     |
| STOCKHOLM (ARLANDA)       | BRITISH AIRWAYS PLC | S                 | 356               | 0          | 0        | 61                         | 20               | 13               | 6                      | 0                      | 0                       | 18                         | 61                       | 21                         | 356                     |
|                           | SAS                 | S                 | 344               | 0          | 0        | 76                         | 13               | 7                | 4                      | 0                      | 0                       | 12                         | 73                       | 13                         | 333                     |
| TOTAL STOCKHOLM (ARLANDA) |                     |                   | 700               | 0          | 0        | 69                         | 16               | 10               | 5                      | 0                      | 0                       | 15                         | 67                       | 17                         | 689                     |
| TOTAL SWEDEN              |                     |                   | 824               | 0          | 0        | 70                         | 17               | 9                | 4                      | 0                      | 0                       | 14                         | 69                       | 16                         | 809                     |
| SWITZERLAND               |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE            | BRITISH AIRWAYS PLC | S                 | 177               | 0          | 0        | 79                         | 8                | 8                | 4                      | 0                      | 1                       | 14                         | 77                       | 12                         | 179                     |
| TOTAL BASLE MULHOUSE      |                     |                   | 177               | 0          | 0        | 79                         | 8                | 8                | 4                      | 0                      | 1                       | 14                         | 77                       | 12                         | 179                     |
| GENEVA                    | BMI BRITISH MIDLAND | C                 | 8                 | 0          | 0        | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 19                         | 50                       | 14                         | 8                       |
|                           | BRITISH AIRWAYS PLC | S                 | 504               | 0          | 0        | 62                         | 15               | 15               | 8                      | 0                      | 0                       | 20                         | 53                       | 24                         | 494                     |
|                           | SWISS AIRLINES      | S                 | 16                | 1          | 0        | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TOTAL GENEVA              |                     |                   | 528               | 1          | 0        | 62                         | 15               | 15               | 8                      | 0                      | 0                       | 20                         | 53                       | 24                         | 502                     |
| ZURICH                    | BRITISH AIRWAYS PLC | S                 | 360               | 0          | 0        | 66                         | 13               | 15               | 5                      | 0                      | 0                       | 20                         | 66                       | 16                         | 360                     |
|                           | SWISS AIRLINES      | S                 | 369               | 0          | 0        | 64                         | 17               | 10               | 8                      | 0                      | 0                       | 19                         | 67                       | 13                         | 372                     |
| TOTAL ZURICH              |                     |                   | 729               | 0          | 0        | 65                         | 15               | 13               | 7                      | 0                      | 0                       | 19                         | 67                       | 15                         | 732                     |
| TOTAL SWITZERLAND         |                     |                   | 1434              | 1          | 0        | 66                         | 14               | 13               | 7                      | 0                      | 0                       | 19                         | 63                       | 18                         | 1421                    |
| SYRIA                     |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAMASCUS                  | BMED                | S                 | 49                | 1          | 0        | 69                         | 16               | 6                | 6                      | 2                      | 0                       | 17                         | 65                       | 18                         | 57                      |
|                           | SYRIANAIR           | S                 | 26                | 0          | 0        | 42                         | 23               | 27               | 8                      | 0                      | 0                       | 27                         | 48                       | 25                         | 27                      |
| TOTAL DAMASCUS            |                     |                   | 75                | 1          | 0        | 60                         | 19               | 13               | 7                      | 1                      | 0                       | 21                         | 60                       | 20                         | 84                      |
| TOTAL SYRIA               |                     |                   | 75                | 1          | 0        | 60                         | 19               | 13               | 7                      | 1                      | 0                       | 21                         | 60                       | 20                         | 84                      |
| TANZANIA                  |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAR-ES-SALAAM             | BRITISH AIRWAYS PLC | S                 | 26                | 0          | 0        | 69                         | 27               | 0                | 4                      | 0                      | 0                       | 14                         | 58                       | 22                         | 26                      |

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|--------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DAR-ES-SALAAM            |                                |                   | 26                | 0          | 0        | 69                         | 27               | 0                | 4                      | 0                      | 0                       | 14                         | 58                       | 22                         | 26                      |
| TOTAL TANZANIA                 |                                |                   | 26                | 0          | 0        | 69                         | 27               | 0                | 4                      | 0                      | 0                       | 14                         | 58                       | 22                         | 26                      |
| THAILAND                       |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BANGKOK                        | THAI AIRWAYS INTERNATIONAL     | S                 | 124               | 0          | 0        | 56                         | 24               | 17               | 2                      | 0                      | 0                       | 16                         | 68                       | 13                         | 114                     |
| TOTAL BANGKOK                  |                                |                   | 124               | 0          | 0        | 56                         | 24               | 17               | 2                      | 0                      | 0                       | 16                         | 68                       | 13                         | 114                     |
| TOTAL THAILAND                 |                                |                   | 124               | 0          | 0        | 56                         | 24               | 17               | 2                      | 0                      | 0                       | 16                         | 68                       | 13                         | 114                     |
| TRINIDAD AND TOBAGO            |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PORT OF SPAIN                  | BWIA                           | S                 | 62                | 0          | 0        | 31                         | 11               | 29               | 29                     | 0                      | 0                       | 50                         | 37                       | 33                         | 62                      |
| TOTAL PORT OF SPAIN            |                                |                   | 62                | 0          | 0        | 31                         | 11               | 29               | 29                     | 0                      | 0                       | 50                         | 37                       | 33                         | 62                      |
| TOTAL TRINIDAD AND TOBAGO      |                                |                   | 62                | 0          | 0        | 31                         | 11               | 29               | 29                     | 0                      | 0                       | 50                         | 37                       | 33                         | 62                      |
| TUNISIA                        |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TUNIS                          | TUNISAIR                       | S                 | 34                | 0          | 0        | 38                         | 24               | 32               | 6                      | 0                      | 0                       | 27                         | 50                       | 18                         | 34                      |
| TOTAL TUNIS                    |                                |                   | 34                | 0          | 0        | 38                         | 24               | 32               | 6                      | 0                      | 0                       | 27                         | 50                       | 18                         | 34                      |
| TOTAL TUNISIA                  |                                |                   | 34                | 0          | 0        | 38                         | 24               | 32               | 6                      | 0                      | 0                       | 27                         | 50                       | 18                         | 34                      |
| TURKEY                         |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISTANBUL                       | BRITISH AIRWAYS PLC            | S                 | 136               | 0          | 0        | 51                         | 27               | 15               | 6                      | 0                      | 0                       | 21                         | 48                       | 23                         | 124                     |
|                                | THY TURK HAVA YOLLARI TURKIS   | S                 | 186               | 0          | 0        | 50                         | 22               | 24               | 5                      | 0                      | 0                       | 21                         | 51                       | 20                         | 186                     |
| TOTAL ISTANBUL                 |                                |                   | 322               | 0          | 0        | 51                         | 24               | 20               | 5                      | 0                      | 0                       | 21                         | 50                       | 22                         | 310                     |
| IZMIR (ADNAM MENDERES)         | KIBRIS TURKISH AIRLINES - KTHY | S                 | 18                | 0          | 0        | 28                         | 22               | 33               | 17                     | 0                      | 0                       | 37                         | 22                       | 57                         | 18                      |
| TOTAL IZMIR (ADNAM MENDERES)   |                                |                   | 18                | 0          | 0        | 28                         | 22               | 33               | 17                     | 0                      | 0                       | 37                         | 22                       | 57                         | 18                      |
| TOTAL TURKEY                   |                                |                   | 340               | 0          | 0        | 49                         | 24               | 21               | 6                      | 0                      | 0                       | 22                         | 48                       | 24                         | 328                     |
| TURKMENISTAN                   |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ASHKHABAD                      | TURKMENISTAN AIRLINES          | S                 | 16                | 0          | 0        | 44                         | 25               | 0                | 31                     | 0                      | 0                       | 39                         | 33                       | 40                         | 18                      |
| TOTAL ASHKHABAD                |                                |                   | 16                | 0          | 0        | 44                         | 25               | 0                | 31                     | 0                      | 0                       | 39                         | 33                       | 40                         | 18                      |
| TOTAL TURKMENISTAN             |                                |                   | 16                | 0          | 0        | 44                         | 25               | 0                | 31                     | 0                      | 0                       | 39                         | 33                       | 40                         | 18                      |
| TURKS AND CAICOS ISLANDS       |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PROVIDENCIALES                 | BRITISH AIRWAYS PLC            | S                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 73                       | 41                         | 15                      |
| TOTAL PROVIDENCIALES           |                                |                   | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 73                       | 41                         | 15                      |
| TOTAL TURKS AND CAICOS ISLANDS |                                |                   | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 73                       | 41                         | 15                      |
| UGANDA                         |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ENTEBBE                        | BRITISH AIRWAYS PLC            | S                 | 27                | 0          | 0        | 52                         | 26               | 22               | 0                      | 0                      | 0                       | 17                         | 44                       | 30                         | 27                      |
| TOTAL ENTEBBE                  |                                |                   | 27                | 0          | 0        | 52                         | 26               | 22               | 0                      | 0                      | 0                       | 17                         | 44                       | 30                         | 27                      |
| TOTAL UGANDA                   |                                |                   | 27                | 0          | 0        | 52                         | 26               | 22               | 0                      | 0                      | 0                       | 17                         | 44                       | 30                         | 27                      |
| UKRAINE                        |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KIEV (BORISPOL)                | BRITISH AIRWAYS PLC            | S                 | 62                | 0          | 0        | 76                         | 15               | 5                | 5                      | 0                      | 0                       | 13                         | 84                       | 7                          | 62                      |
| TOTAL KIEV (BORISPOL)          |                                |                   | 62                | 0          | 0        | 76                         | 15               | 5                | 5                      | 0                      | 0                       | 13                         | 84                       | 7                          | 62                      |



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|--------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL UKRAINE</b>                 |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>15</b>        | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>84</b>                | <b>7</b>                   | <b>62</b>               |
| <b>UNITED ARAB EMIRATES</b>          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ABU DHABI INTERNATIONAL</b>       | ETIHAD AIRWAYS              | S                 | 88                | 0          | 0        | 70                         | 22               | 6                | 1                      | 1                      | 0                       | 13                         | 80                       | 18                         | 70                      |
|                                      | GULF AIR                    | S                 | 49                | 0          | 0        | 78                         | 6                | 16               | 0                      | 0                      | 0                       | 11                         | 61                       | 23                         | 77                      |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                             |                   | <b>137</b>        | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>16</b>        | <b>9</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>70</b>                | <b>21</b>                  | <b>147</b>              |
| <b>DUBAI</b>                         | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 0        | 55                         | 27               | 15               | 4                      | 0                      | 0                       | 19                         | 65                       | 21                         | 144                     |
|                                      | EMIRATES                    | S                 | 308               | 0          | 1        | 53                         | 23               | 20               | 3                      | 1                      | 0                       | 20                         | 60                       | 16                         | 248                     |
|                                      | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 5                 | 0          | 0        | 40                         | 0                | 40               | 20                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBAI</b>                   |                             |                   | <b>437</b>        | <b>0</b>   | <b>1</b> | <b>53</b>                  | <b>24</b>        | <b>19</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>62</b>                | <b>18</b>                  | <b>392</b>              |
| <b>TOTAL UNITED ARAB EMIRATES</b>    |                             |                   | <b>574</b>        | <b>0</b>   | <b>1</b> | <b>58</b>                  | <b>22</b>        | <b>17</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>64</b>                | <b>19</b>                  | <b>539</b>              |
| <b>UNITED KINGDOM</b>                |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ABERDEEN</b>                      | BMI BRITISH MIDLAND         | S                 | 274               | 0          | 0        | 76                         | 14               | 8                | 3                      | 0                      | 0                       | 12                         | 76                       | 10                         | 274                     |
|                                      | BRITISH AIRWAYS PLC         | S                 | 384               | 0          | 1        | 69                         | 17               | 11               | 2                      | 1                      | 0                       | 15                         | 68                       | 17                         | 380                     |
| <b>TOTAL ABERDEEN</b>                |                             |                   | <b>658</b>        | <b>0</b>   | <b>1</b> | <b>72</b>                  | <b>16</b>        | <b>10</b>        | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>71</b>                | <b>14</b>                  | <b>654</b>              |
| <b>BELFAST CITY</b>                  | BMI BRITISH MIDLAND         | S                 | 480               | 0          | 0        | 75                         | 13               | 9                | 3                      | 0                      | 0                       | 11                         | 75                       | 11                         | 474                     |
| <b>TOTAL BELFAST CITY</b>            |                             |                   | <b>480</b>        | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>13</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>75</b>                | <b>11</b>                  | <b>474</b>              |
| <b>DURHAM TEES VALLEY</b>            | BMI BRITISH MIDLAND         | S                 | 177               | 0          | 0        | 80                         | 11               | 7                | 2                      | 0                      | 0                       | 10                         | 79                       | 11                         | 226                     |
| <b>TOTAL DURHAM TEES VALLEY</b>      |                             |                   | <b>177</b>        | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>11</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>79</b>                | <b>11</b>                  | <b>226</b>              |
| <b>EDINBURGH</b>                     | BMI BRITISH MIDLAND         | S                 | 474               | 0          | 1        | 82                         | 10               | 7                | 2                      | 0                      | 0                       | 9                          | 72                       | 12                         | 476                     |
|                                      | BRITISH AIRWAYS PLC         | S                 | 729               | 0          | 1        | 62                         | 19               | 12               | 6                      | 1                      | 0                       | 20                         | 62                       | 19                         | 739                     |
| <b>TOTAL EDINBURGH</b>               |                             |                   | <b>1203</b>       | <b>0</b>   | <b>2</b> | <b>70</b>                  | <b>16</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>66</b>                | <b>17</b>                  | <b>1215</b>             |
| <b>GLASGOW</b>                       | BMI BRITISH MIDLAND         | S                 | 460               | 0          | 3        | 80                         | 12               | 5                | 2                      | 0                      | 0                       | 12                         | 80                       | 9                          | 469                     |
|                                      | BRITISH AIRWAYS PLC         | S                 | 630               | 0          | 0        | 60                         | 21               | 14               | 5                      | 0                      | 0                       | 18                         | 68                       | 15                         | 666                     |
| <b>TOTAL GLASGOW</b>                 |                             |                   | <b>1090</b>       | <b>0</b>   | <b>3</b> | <b>69</b>                  | <b>17</b>        | <b>10</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>73</b>                | <b>13</b>                  | <b>1135</b>             |
| <b>INVERNESS</b>                     | BMI BRITISH MIDLAND         | S                 | 60                | 0          | 0        | 77                         | 10               | 5                | 8                      | 0                      | 0                       | 14                         | 76                       | 10                         | 62                      |
| <b>TOTAL INVERNESS</b>               |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>10</b>        | <b>5</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>76</b>                | <b>10</b>                  | <b>62</b>               |
| <b>LEEDS BRADFORD</b>                | BMI BRITISH MIDLAND         | S                 | 224               | 0          | 0        | 83                         | 9                | 5                | 2                      | 0                      | 0                       | 9                          | 78                       | 9                          | 210                     |
| <b>TOTAL LEEDS BRADFORD</b>          |                             |                   | <b>224</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>78</b>                | <b>9</b>                   | <b>210</b>              |
| <b>MANCHESTER</b>                    | BMI BRITISH MIDLAND         | S                 | 413               | 0          | 0        | 74                         | 16               | 7                | 3                      | 0                      | 0                       | 11                         | 73                       | 12                         | 413                     |
|                                      | BRITISH AIRWAYS PLC         | S                 | 651               | 0          | 1        | 64                         | 17               | 12               | 6                      | 0                      | 0                       | 17                         | 66                       | 17                         | 654                     |
| <b>TOTAL MANCHESTER</b>              |                             |                   | <b>1064</b>       | <b>0</b>   | <b>1</b> | <b>68</b>                  | <b>17</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>69</b>                | <b>15</b>                  | <b>1106</b>             |
| <b>NEWCASTLE</b>                     | BRITISH AIRWAYS PLC         | S                 | 422               | 0          | 0        | 74                         | 13               | 9                | 4                      | 0                      | 0                       | 13                         | 69                       | 16                         | 416                     |
| <b>TOTAL NEWCASTLE</b>               |                             |                   | <b>422</b>        | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>13</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>69</b>                | <b>16</b>                  | <b>416</b>              |
| <b>TOTAL UNITED KINGDOM</b>          |                             |                   | <b>5378</b>       | <b>1</b>   | <b>7</b> | <b>71</b>                  | <b>15</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>71</b>                | <b>14</b>                  | <b>5500</b>             |
| <b>USA</b>                           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BALTIMORE</b>                     | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 66                         | 16               | 16               | 2                      | 0                      | 0                       | 15                         | 56                       | 19                         | 62                      |
| <b>TOTAL BALTIMORE</b>               |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>16</b>        | <b>16</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>56</b>                | <b>19</b>                  | <b>62</b>               |
| <b>BOSTON</b>                        | AMERICAN AIRLINES           | S                 | 116               | 0          | 0        | 74                         | 14               | 9                | 3                      | 1                      | 0                       | 14                         | 70                       | 24                         | 114                     |
|                                      | BRITISH AIRWAYS PLC         | S                 | 186               | 0          | 0        | 66                         | 22               | 9                | 4                      | 0                      | 0                       | 15                         | 71                       | 30                         | 182                     |
|                                      | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0        | 73                         | 15               | 11               | 2                      | 0                      | 0                       | 13                         | 61                       | 29                         | 61                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BOSTON</b>                     |                             |                   | <b>364</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>18</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>69</b>                | <b>28</b>                  | 357                     |
| <b>CHICAGO (O'HARE)</b>                 | AIR INDIA                   | S                 | 26                | 0        | 0         | 27                         | 23               | 31               | 19                     | 0                      | 0                       | 37                         | 50                       | 25                         | 26                      |
|   | AMERICAN AIRLINES           | S                 | 248               | 0        | 0         | 64                         | 19               | 10               | 5                      | 1                      | 1                       | 25                         | 58                       | 19                         | 248                     |
|   | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 54                         | 24               | 15               | 7                      | 0                      | 0                       | 21                         | 62                       | 18                         | 124                     |
|   | UNITED AIRLINES             | S                 | 186               | 0        | 0         | 59                         | 19               | 17               | 5                      | 1                      | 0                       | 19                         | 61                       | 20                         | 185                     |
| <b>TOTAL CHICAGO (O'HARE)</b>           |                             |                   | <b>584</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>20</b>        | <b>14</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>60</b>                | <b>19</b>                  | 583                     |
| <b>DENVER INTERNATIONAL</b>             | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 63                         | 18               | 16               | 3                      | 0                      | 0                       | 18                         | 60                       | 25                         | 62                      |
| <b>TOTAL DENVER INTERNATIONAL</b>       |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>18</b>        | <b>16</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>60</b>                | <b>25</b>                  | 62                      |
| <b>DETROIT</b>                          | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 55                         | 15               | 26               | 2                      | 2                      | 2                       | 28                         | 57                       | 24                         | 60                      |
| <b>TOTAL DETROIT</b>                    |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>15</b>        | <b>26</b>        | <b>2</b>               | <b>2</b>               | <b>2</b>                | <b>28</b>                  | <b>57</b>                | <b>24</b>                  | 60                      |
| <b>HOUSTON</b>                          | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 58                         | 21               | 18               | 2                      | 0                      | 2                       | 40                         | 60                       | 19                         | 62                      |
| <b>TOTAL HOUSTON</b>                    |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>21</b>        | <b>18</b>        | <b>2</b>               | <b>0</b>               | <b>2</b>                | <b>40</b>                  | <b>60</b>                | <b>19</b>                  | 62                      |
| <b>LOS ANGELES INTERNATIONAL</b>        | AMERICAN AIRLINES           | S                 | 62                | 0        | 0         | 76                         | 10               | 10               | 5                      | 0                      | 0                       | 14                         | 56                       | 21                         | 62                      |
|   | BRITISH AIRWAYS PLC         | S                 | 135               | 0        | 0         | 42                         | 32               | 16               | 8                      | 1                      | 1                       | 32                         | 50                       | 20                         | 127                     |
|   | UNITED AIRLINES             | S                 | 62                | 0        | 0         | 76                         | 16               | 0                | 8                      | 0                      | 0                       | 16                         | 68                       | 17                         | 62                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 124               | 0        | 0         | 48                         | 23               | 15               | 14                     | 1                      | 0                       | 28                         | 37                       | 29                         | 124                     |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b>  |                             |                   | <b>383</b>        | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>23</b>        | <b>12</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>25</b>                  | <b>50</b>                | <b>23</b>                  | 375                     |
| <b>MIAMI INTERNATIONAL</b>              | AMERICAN AIRLINES           | S                 | 76                | 0        | 0         | 71                         | 20               | 8                | 1                      | 0                      | 0                       | 12                         | 68                       | 17                         | 76                      |
|   | BRITISH AIRWAYS PLC         | S                 | 141               | 0        | 0         | 61                         | 26               | 7                | 5                      | 1                      | 0                       | 17                         | 43                       | 31                         | 138                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 45                         | 32               | 16               | 5                      | 2                      | 0                       | 23                         | 35                       | 31                         | 62                      |
| <b>TOTAL MIAMI INTERNATIONAL</b>        |                             |                   | <b>279</b>        | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>26</b>        | <b>9</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>48</b>                | <b>27</b>                  | 276                     |
| <b>NEW YORK (JF KENNEDY)</b>            | AIR INDIA                   | S                 | 62                | 0        | 0         | 18                         | 31               | 24               | 26                     | 2                      | 0                       | 44                         | 23                       | 62                         | 62                      |
|   | AMERICAN AIRLINES           | S                 | 352               | 0        | 1         | 68                         | 17               | 11               | 3                      | 1                      | 0                       | 16                         | 52                       | 26                         | 356                     |
|   | BRITISH AIRWAYS PLC         | S                 | 424               | 0        | 0         | 56                         | 25               | 12               | 7                      | 0                      | 0                       | 21                         | 58                       | 31                         | 420                     |
|   | KUWAIT AIRWAYS              | S                 | 27                | 0        | 0         | 59                         | 26               | 11               | 4                      | 0                      | 0                       | 18                         | 48                       | 42                         | 27                      |
|   | UNITED AIRLINES             | S                 | 62                | 0        | 0         | 74                         | 19               | 2                | 5                      | 0                      | 0                       | 12                         | 72                       | 16                         | 124                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 184               | 0        | 0         | 48                         | 31               | 18               | 3                      | 0                      | 0                       | 19                         | 42                       | 29                         | 182                     |
| <b>TOTAL NEW YORK (JF KENNEDY)</b>      |                             |                   | <b>1111</b>       | <b>1</b> | <b>1</b>  | <b>58</b>                  | <b>23</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>53</b>                | <b>29</b>                  | 1171                    |
| <b>NEW YORK (NEWARK)</b>                | BRITISH AIRWAYS PLC         | S                 | 179               | 0        | 0         | 69                         | 19               | 9                | 3                      | 0                      | 0                       | 14                         | 62                       | 19                         | 172                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 124               | 0        | 0         | 49                         | 24               | 22               | 5                      | 0                      | 0                       | 20                         | 37                       | 27                         | 115                     |
| <b>TOTAL NEW YORK (NEWARK)</b>          |                             |                   | <b>303</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>21</b>        | <b>14</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>52</b>                | <b>22</b>                  | 287                     |
| <b>PHILADELPHIA INTERNATIONAL</b>       | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 69                         | 22               | 4                | 4                      | 0                      | 1                       | 19                         | 64                       | 21                         | 122                     |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>22</b>        | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>1</b>                | <b>19</b>                  | <b>64</b>                | <b>21</b>                  | 122                     |
| <b>PHOENIX</b>                          | BRITISH AIRWAYS PLC         | S                 | 52                | 0        | 0         | 56                         | 19               | 12               | 10                     | 0                      | 4                       | 37                         | 50                       | 22                         | 52                      |
| <b>TOTAL PHOENIX</b>                    |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>19</b>        | <b>12</b>        | <b>10</b>              | <b>0</b>               | <b>4</b>                | <b>37</b>                  | <b>50</b>                | <b>22</b>                  | 52                      |
| <b>SAN FRANCISCO</b>                    | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 72                         | 15               | 10               | 4                      | 0                      | 0                       | 16                         | 66                       | 44                         | 124                     |
|   | UNITED AIRLINES             | S                 | 124               | 0        | 0         | 85                         | 9                | 3                | 2                      | 0                      | 0                       | 8                          | 73                       | 9                          | 124                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 76                         | 21               | 3                | 0                      | 0                      | 0                       | 9                          | 40                       | 26                         | 62                      |
| <b>TOTAL SAN FRANCISCO</b>              |                             |                   | <b>310</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>14</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>64</b>                | <b>26</b>                  | 310                     |
| <b>SEATTLE (TACOMA)</b>                 | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 55                         | 15               | 19               | 10                     | 2                      | 0                       | 28                         | 66                       | 12                         | 62                      |
| <b>TOTAL SEATTLE (TACOMA)</b>           |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>15</b>        | <b>19</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>28</b>                  | <b>66</b>                | <b>12</b>                  | 62                      |
| <b>WASHINGTON (DULLES)</b>              | BRITISH AIRWAYS PLC         | S                 | 133               | 0        | 0         | 60                         | 23               | 15               | 2                      | 0                      | 0                       | 17                         | 69                       | 23                         | 179                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|------------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           | UNMATCHED  |            | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   |                   | Actual (7) | Plan (8)   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| WASHINGTON (DULLES)              | UNITED AIRLINES             | S                 | 184               | 0          | 0          | 74                         | 18               | 4                | 3                      | 1                      | 0                       | 13                         | 66                       | 20                         | 182                     |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0          | 50                         | 24               | 19               | 6                      | 0                      | 0                       | 21                         | 39                       | 27                         | 62                      |
| <b>TOTAL WASHINGTON (DULLES)</b> |                             |                   | <b>379</b>        | <b>0</b>   | <b>0</b>   | <b>65</b>                  | <b>21</b>        | <b>11</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>63</b>                | <b>22</b>                  | <b>423</b>              |
| <b>TOTAL USA</b>                 |                             |                   | <b>4199</b>       | <b>2</b>   | <b>1</b>   | <b>62</b>                  | <b>21</b>        | <b>12</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>57</b>                | <b>25</b>                  | <b>4264</b>             |
| <b>UZBEKISTAN</b>                |                             |                   |                   |            |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TASHKENT                         | BMED                        | S                 | 24                | 0          | 0          | 79                         | 8                | 13               | 0                      | 0                      | 0                       | 9                          | 50                       | 21                         | 26                      |
|                                  | UZBEKISTAN AIRLINES         | S                 | 34                | 0          | 0          | 62                         | 12               | 15               | 12                     | 0                      | 0                       | 25                         | 56                       | 19                         | 34                      |
| <b>TOTAL TASHKENT</b>            |                             |                   | <b>58</b>         | <b>0</b>   | <b>0</b>   | <b>69</b>                  | <b>10</b>        | <b>14</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>53</b>                | <b>20</b>                  | <b>60</b>               |
| <b>TOTAL UZBEKISTAN</b>          |                             |                   | <b>58</b>         | <b>0</b>   | <b>0</b>   | <b>69</b>                  | <b>10</b>        | <b>14</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>53</b>                | <b>20</b>                  | <b>60</b>               |
| <b>ZAMBIA</b>                    |                             |                   |                   |            |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUSAKA                           | BRITISH AIRWAYS PLC         | S                 | 27                | 0          | 0          | 52                         | 19               | 15               | 15                     | 0                      | 0                       | 24                         | 63                       | 20                         | 27                      |
| <b>TOTAL LUSAKA</b>              |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b>   | <b>52</b>                  | <b>19</b>        | <b>15</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>63</b>                | <b>20</b>                  | <b>27</b>               |
| <b>TOTAL ZAMBIA</b>              |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b>   | <b>52</b>                  | <b>19</b>        | <b>15</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>63</b>                | <b>20</b>                  | <b>27</b>               |
| <b>ZIMBABWE</b>                  |                             |                   |                   |            |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HARARE                           | BRITISH AIRWAYS PLC         | S                 | 27                | 0          | 0          | 59                         | 26               | 7                | 7                      | 0                      | 0                       | 15                         | 52                       | 18                         | 27                      |
| <b>TOTAL HARARE</b>              |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b>   | <b>59</b>                  | <b>26</b>        | <b>7</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>52</b>                | <b>18</b>                  | <b>27</b>               |
| <b>TOTAL ZIMBABWE</b>            |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b>   | <b>59</b>                  | <b>26</b>        | <b>7</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>52</b>                | <b>18</b>                  | <b>27</b>               |
| <b>TOTAL HEATHROW</b>            |                             |                   | <b>39629</b>      | <b>28</b>  | <b>124</b> | <b>65</b>                  | <b>17</b>        | <b>12</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>64</b>                | <b>19</b>                  | <b>39319</b>            |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BELGIUM</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTWERP                                | VLM (BELGIUM)               | S                 | 254               | 0        | 0         | 87                         | 9                | 3                | 1                      | 0                      | 0                       | 8                          | 86                       | 9                          | 237                     |
| <b>TOTAL ANTWERP</b>                   |                             |                   | <b>254</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>9</b>         | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>9</b>                   | <b>237</b>              |
| BRUSSELS                               | VLM (BELGIUM)               | S                 | 280               | 0        | 4         | 77                         | 16               | 6                | 0                      | 0                      | 0                       | 10                         | 78                       | 11                         | 216                     |
| <b>TOTAL BRUSSELS</b>                  |                             |                   | <b>280</b>        | <b>0</b> | <b>4</b>  | <b>77</b>                  | <b>16</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>78</b>                | <b>11</b>                  | <b>216</b>              |
| <b>TOTAL BELGIUM</b>                   |                             |                   | <b>534</b>        | <b>1</b> | <b>4</b>  | <b>82</b>                  | <b>13</b>        | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>10</b>                  | <b>453</b>              |
| <b>DENMARK</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                             | SAS                         | S                 | 94                | 0        | 0         | 46                         | 21               | 22               | 11                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| <b>TOTAL COPENHAGEN</b>                |                             |                   | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>46</b>                  | <b>21</b>        | <b>22</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL DENMARK</b>                   |                             |                   | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>46</b>                  | <b>21</b>        | <b>22</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>FRANCE</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PARIS (CHARLES DE GAULLE)              | CITY JET                    | S                 | 50                | 0        | 0         | 50                         | 24               | 24               | 2                      | 0                      | 0                       | 20                         | 60                       | 25                         | 48                      |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                             |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>24</b>        | <b>24</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>60</b>                | <b>25</b>                  | <b>48</b>               |
| PARIS (ORLY)                           | CITY JET                    | S                 | 276               | 1        | 0         | 71                         | 18               | 8                | 2                      | 0                      | 0                       | 13                         | 66                       | 16                         | 208                     |
| <b>TOTAL PARIS (ORLY)</b>              |                             |                   | <b>276</b>        | <b>1</b> | <b>0</b>  | <b>71</b>                  | <b>18</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>66</b>                | <b>16</b>                  | <b>208</b>              |
| <b>TOTAL FRANCE</b>                    |                             |                   | <b>326</b>        | <b>7</b> | <b>0</b>  | <b>68</b>                  | <b>19</b>        | <b>11</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>65</b>                | <b>18</b>                  | <b>256</b>              |
| <b>GERMANY</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BREMEN                                 | OLTOSTFRIESISCHE LUFFTRANSP | S                 | 56                | 0        | 0         | 32                         | 38               | 30               | 0                      | 0                      | 0                       | 22                         | 92                       | 10                         | 86                      |
| <b>TOTAL BREMEN</b>                    |                             |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>38</b>        | <b>30</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>92</b>                | <b>10</b>                  | <b>86</b>               |
| DUSSELDORF                             | EUROWINGS LUFTVERKEHRS      | S                 | 96                | 1        | 0         | 57                         | 26               | 8                | 8                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUSSELDORF</b>                |                             |                   | <b>96</b>         | <b>1</b> | <b>0</b>  | <b>57</b>                  | <b>26</b>        | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>79</b>                | <b>15</b>                  | <b>34</b>               |
| FRANKFURT MAIN                         | AUGSBURG AIRWAYS GMBH       | S                 | 141               | 0        | 0         | 50                         | 21               | 18               | 11                     | 0                      | 0                       | 24                         | 74                       | 12                         | 128                     |
|  | BA CONNECT LTD              | S                 | 140               | 0        | 0         | 54                         | 18               | 18               | 11                     | 0                      | 0                       | 22                         | 63                       | 23                         | 123                     |
| <b>TOTAL FRANKFURT MAIN</b>            |                             |                   | <b>281</b>        | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>19</b>        | <b>18</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>69</b>                | <b>18</b>                  | <b>251</b>              |
| MUNICH                                 | CIRRUS LUFTFAHRT            | S                 | 80                | 2        | 8         | 39                         | 20               | 33               | 8                      | 1                      | 0                       | 30                         | 51                       | 24                         | 79                      |
| <b>TOTAL MUNICH</b>                    |                             |                   | <b>80</b>         | <b>2</b> | <b>8</b>  | <b>39</b>                  | <b>20</b>        | <b>33</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>30</b>                  | <b>51</b>                | <b>24</b>                  | <b>79</b>               |
| STUTTGART                              | EUROWINGS LUFTVERKEHRS      | S                 | 13                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL STUTTGART</b>                 |                             |                   | <b>13</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>0</b>         | <b>0</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL GERMANY</b>                   |                             |                   | <b>526</b>        | <b>3</b> | <b>8</b>  | <b>50</b>                  | <b>22</b>        | <b>19</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>71</b>                | <b>17</b>                  | <b>450</b>              |
| <b>IRISH REPUBLIC</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                                 | CITY JET                    | S                 | 241               | 0        | 0         | 54                         | 24               | 15               | 7                      | 0                      | 0                       | 21                         | 64                       | 19                         | 245                     |
| <b>TOTAL DUBLIN</b>                    |                             |                   | <b>241</b>        | <b>1</b> | <b>0</b>  | <b>54</b>                  | <b>24</b>        | <b>15</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>64</b>                | <b>19</b>                  | <b>245</b>              |
| <b>TOTAL IRISH REPUBLIC</b>            |                             |                   | <b>241</b>        | <b>1</b> | <b>0</b>  | <b>54</b>                  | <b>24</b>        | <b>15</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>64</b>                | <b>19</b>                  | <b>245</b>              |
| <b>LUXEMBOURG</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                             | LUXAIR                      | S                 | 200               | 0        | 0         | 79                         | 14               | 6                | 2                      | 0                      | 0                       | 9                          | 75                       | 10                         | 191                     |
|  | VLM (BELGIUM)               | S                 | 162               | 0        | 0         | 78                         | 13               | 4                | 2                      | 4                      | 0                       | 19                         | 85                       | 9                          | 189                     |
| <b>TOTAL LUXEMBOURG</b>                |                             |                   | <b>362</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>        | <b>5</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>13</b>                  | <b>80</b>                | <b>9</b>                   | <b>380</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------------------|----------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL LUXEMBOURG</b>          |                |                   | <b>362</b>        | <b>0</b>   | <b>0</b>  | <b>78</b>                  | <b>13</b>        | <b>5</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>13</b>                  | <b>80</b>                | <b>9</b>                   | <b>380</b>              |
| <b>NETHERLANDS</b>               |                |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AMSTERDAM</b>                 | KLM CITYHOPPER | S                 | 334               | 2          | 0         | 64                         | 15               | 10               | 10                     | 1                      | 0                       | 20                         | 68                       | 20                         | 266                     |
|                                  | VLM (BELGIUM)  | S                 | 227               | 0          | 9         | 77                         | 12               | 7                | 4                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL AMSTERDAM</b>           |                |                   | <b>561</b>        | <b>2</b>   | <b>9</b>  | <b>69</b>                  | <b>14</b>        | <b>9</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>68</b>                | <b>20</b>                  | <b>266</b>              |
| <b>ROTTERDAM</b>                 | VLM (BELGIUM)  | S                 | 483               | 2          | 5         | 90                         | 5                | 3                | 1                      | 0                      | 0                       | 7                          | 89                       | 7                          | 429                     |
| <b>TOTAL ROTTERDAM</b>           |                |                   | <b>483</b>        | <b>2</b>   | <b>5</b>  | <b>90</b>                  | <b>5</b>         | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>89</b>                | <b>7</b>                   | <b>433</b>              |
| <b>TOTAL NETHERLANDS</b>         |                |                   | <b>1044</b>       | <b>5</b>   | <b>14</b> | <b>79</b>                  | <b>10</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>81</b>                | <b>12</b>                  | <b>699</b>              |
| <b>SWEDEN</b>                    |                |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>STOCKHOLM (ARLANDA)</b>       | SAS            | S                 | 100               | 1          | 0         | 64                         | 21               | 13               | 2                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL STOCKHOLM (ARLANDA)</b> |                |                   | <b>100</b>        | <b>1</b>   | <b>0</b>  | <b>64</b>                  | <b>21</b>        | <b>13</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SWEDEN</b>              |                |                   | <b>100</b>        | <b>1</b>   | <b>0</b>  | <b>64</b>                  | <b>21</b>        | <b>13</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SWITZERLAND</b>               |                |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BASLE MULHOUSE</b>            | SWISS AIRLINES | S                 | 150               | 0          | 3         | 69                         | 12               | 13               | 6                      | 0                      | 0                       | 15                         | 78                       | 10                         | 160                     |
| <b>TOTAL BASLE MULHOUSE</b>      |                |                   | <b>150</b>        | <b>0</b>   | <b>3</b>  | <b>69</b>                  | <b>12</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>78</b>                | <b>10</b>                  | <b>160</b>              |
| <b>BERNE</b>                     | DARWIN AIRLINE | S                 | 55                | 0          | 0         | 67                         | 20               | 9                | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL BERNE</b>               |                |                   | <b>55</b>         | <b>0</b>   | <b>0</b>  | <b>67</b>                  | <b>20</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>GENEVA</b>                    | BA CONNECT LTD | S                 | 148               | 1          | 0         | 55                         | 21               | 16               | 9                      | 0                      | 0                       | 21                         | 52                       | 33                         | 143                     |
|                                  | SWISS AIRLINES | S                 | 226               | 2          | 0         | 53                         | 20               | 21               | 5                      | 0                      | 0                       | 21                         | 41                       | 28                         | 208                     |
| <b>TOTAL GENEVA</b>              |                |                   | <b>374</b>        | <b>5</b>   | <b>0</b>  | <b>54</b>                  | <b>21</b>        | <b>19</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>46</b>                | <b>30</b>                  | <b>351</b>              |
| <b>LUGANO</b>                    | DARWIN AIRLINE | S                 | 45                | 0          | 0         | 76                         | 22               | 2                | 0                      | 0                      | 0                       | 9                          | 83                       | 16                         | 52                      |
| <b>TOTAL LUGANO</b>              |                |                   | <b>45</b>         | <b>0</b>   | <b>0</b>  | <b>76</b>                  | <b>22</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>16</b>                  | <b>52</b>               |
| <b>SION</b>                      | FLYBABOO       | C                 | 6                 | 0          | 0         | 33                         | 33               | 0                | 33                     | 0                      | 0                       | 59                         | 0                        | 0                          | 0                       |
| <b>TOTAL SION</b>                |                |                   | <b>6</b>          | <b>0</b>   | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>0</b>         | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>59</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>ZURICH</b>                    | SWISS AIRLINES | S                 | 306               | 4          | 1         | 58                         | 21               | 14               | 6                      | 0                      | 0                       | 19                         | 63                       | 18                         | 254                     |
| <b>TOTAL ZURICH</b>              |                |                   | <b>306</b>        | <b>5</b>   | <b>1</b>  | <b>58</b>                  | <b>21</b>        | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>63</b>                | <b>18</b>                  | <b>254</b>              |
| <b>TOTAL SWITZERLAND</b>         |                |                   | <b>936</b>        | <b>10</b>  | <b>4</b>  | <b>59</b>                  | <b>19</b>        | <b>15</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>60</b>                | <b>21</b>                  | <b>817</b>              |
| <b>UNITED KINGDOM</b>            |                |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>DUNDEE</b>                    | SCOT AIRWAYS   | S                 | 207               | 1          | 1         | 55                         | 23               | 20               | 1                      | 0                      | 0                       | 18                         | 72                       | 16                         | 190                     |
| <b>TOTAL DUNDEE</b>              |                |                   | <b>207</b>        | <b>1</b>   | <b>1</b>  | <b>55</b>                  | <b>23</b>        | <b>20</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>72</b>                | <b>16</b>                  | <b>190</b>              |
| <b>EDINBURGH</b>                 | BA CONNECT LTD | S                 | 252               | 0          | 0         | 60                         | 23               | 10               | 5                      | 0                      | 0                       | 20                         | 73                       | 17                         | 126                     |
|                                  | SCOT AIRWAYS   | S                 | 414               | 1          | 17        | 72                         | 19               | 8                | 1                      | 0                      | 0                       | 12                         | 75                       | 12                         | 379                     |
| <b>TOTAL EDINBURGH</b>           |                |                   | <b>666</b>        | <b>1</b>   | <b>17</b> | <b>67</b>                  | <b>20</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>75</b>                | <b>13</b>                  | <b>505</b>              |
| <b>ISLE OF MAN</b>               | EUROMANX GMBH  | S                 | 158               | 0          | 4         | 75                         | 16               | 3                | 4                      | 1                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                  | VLM (BELGIUM)  | S                 | 46                | 0          | 0         | 87                         | 9                | 4                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL ISLE OF MAN</b>         |                |                   | <b>204</b>        | <b>0</b>   | <b>4</b>  | <b>77</b>                  | <b>15</b>        | <b>3</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>83</b>                | <b>11</b>                  | <b>166</b>              |
| <b>JERSEY</b>                    | VLM (BELGIUM)  | S                 | 46                | 0          | 0         | 65                         | 24               | 9                | 2                      | 0                      | 0                       | 13                         | 88                       | 7                          | 156                     |
| <b>TOTAL JERSEY</b>              |                |                   | <b>46</b>         | <b>0</b>   | <b>0</b>  | <b>65</b>                  | <b>24</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>88</b>                | <b>7</b>                   | <b>156</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE         | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------|-----------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                 |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                 |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LIVERPOOL                   | VLM (BELGIUM)   | S                 | 207               | 0          | 1         | 81                         | 16               | 1                | 0                      | 1                      | 0                       | 9                          | 91                       | 6                          | 235                     |
| <b>TOTAL LIVERPOOL</b>      |                 |                   | <b>207</b>        | <b>0</b>   | <b>1</b>  | <b>81</b>                  | <b>16</b>        | <b>1</b>         | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>91</b>                | <b>6</b>                   | <b>235</b>              |
| MANCHESTER                  | VLM (BELGIUM)   | S                 | 383               | 0          | 9         | 76                         | 16               | 7                | 1                      | 0                      | 0                       | 10                         | 84                       | 11                         | 341                     |
| <b>TOTAL MANCHESTER</b>     |                 |                   | <b>383</b>        | <b>0</b>   | <b>9</b>  | <b>76</b>                  | <b>16</b>        | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>11</b>                  | <b>341</b>              |
| NEWCASTLE                   | EASTERN AIRWAYS | S                 | 181               | 0          | 3         | 65                         | 21               | 14               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL NEWCASTLE</b>      |                 |                   | <b>181</b>        | <b>0</b>   | <b>3</b>  | <b>65</b>                  | <b>21</b>        | <b>14</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL UNITED KINGDOM</b> |                 |                   | <b>1894</b>       | <b>3</b>   | <b>35</b> | <b>70</b>                  | <b>19</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>82</b>                | <b>11</b>                  | <b>1719</b>             |
| <b>TOTAL LONDON CITY</b>    |                 |                   | <b>6057</b>       | <b>31</b>  | <b>65</b> | <b>68</b>                  | <b>17</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>75</b>                | <b>14</b>                  | <b>5019</b>             |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                        |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                             | AUSTRIAN ARROWS             | C                 | 3                 | 0        | 0         | 33                         | 0                | 0                | 67                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
| <b>TOTAL INNSBRUCK</b>                |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>0</b>         | <b>0</b>         | <b>67</b>              | <b>0</b>               | <b>0</b>                | <b>46</b>                  | <b>0</b>                 | <b>34</b>                  | <b>3</b>                |
| KLAGENFURT                            | STYRIAN SPIRIT              | S                 | 20                | 0        | 0         | 70                         | 0                | 20               | 10                     | 0                      | 19                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL KLAGENFURT</b>               |                             |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>0</b>         | <b>20</b>        | <b>10</b>              | <b>0</b>               | <b>19</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| SALZBURG                              | THOMSONFLY LTD              | C                 | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 16                      | 100                        | 5                        | 7                          |                         |
| <b>TOTAL SALZBURG</b>                 |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>16</b>               | <b>100</b>                 | <b>5</b>                 | <b>7</b>                   |                         |
| <b>TOTAL AUSTRIA</b>                  |                             |                   | <b>26</b>         | <b>1</b> | <b>0</b>  | <b>65</b>                  | <b>0</b>         | <b>19</b>        | <b>15</b>              | <b>0</b>               | <b>21</b>               | <b>70</b>                  | <b>14</b>                | <b>10</b>                  |                         |
| <b>BARBADOS</b>                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN                            | THOMSONFLY LTD              | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 17                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL BRIDGETOWN</b>               |                             |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>17</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL BARBADOS</b>                 |                             |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>17</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>CROATIA</b>                        |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ZAGREB                                | WIZZ AIR                    | S                 | 6                 | 0        | 0         | 33                         | 33               | 33               | 0                      | 0                      | 24                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL ZAGREB</b>                   |                             |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>24</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL CROATIA</b>                  |                             |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>24</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>CYPRUS</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                               | HELIOS AIRWAYS LTD          | S                 | 46                | 3        | 2         | 50                         | 20               | 17               | 13                     | 0                      | 28                      | 59                         | 16                       | 51                         |                         |
| <b>TOTAL LARNACA</b>                  |                             |                   | <b>46</b>         | <b>3</b> | <b>2</b>  | <b>50</b>                  | <b>20</b>        | <b>17</b>        | <b>13</b>              | <b>0</b>               | <b>28</b>               | <b>59</b>                  | <b>16</b>                | <b>51</b>                  |                         |
| PAPHOS                                | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 17                      | 79                         | 33                       | 14                         |                         |
| <b>TOTAL PAPHOS</b>                   |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>17</b>               | <b>79</b>                  | <b>33</b>                | <b>14</b>                  |                         |
| <b>TOTAL CYPRUS</b>                   |                             |                   | <b>54</b>         | <b>3</b> | <b>2</b>  | <b>52</b>                  | <b>19</b>        | <b>19</b>        | <b>11</b>              | <b>0</b>               | <b>27</b>               | <b>63</b>                  | <b>19</b>                | <b>65</b>                  |                         |
| <b>EGYPT</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)              | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 16                      | 50                         | 20                       | 10                         |                         |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>16</b>               | <b>50</b>                  | <b>20</b>                | <b>10</b>                  |                         |
| <b>TOTAL EGYPT</b>                    |                             |                   | <b>8</b>          | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>16</b>               | <b>50</b>                  | <b>20</b>                | <b>10</b>                  |                         |
| <b>FRANCE</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BREST                                 | RYANAIR                     | S                 | 23                | 0        | 3         | 70                         | 13               | 0                | 17                     | 0                      | 20                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL BREST</b>                    |                             |                   | <b>23</b>         | <b>0</b> | <b>3</b>  | <b>70</b>                  | <b>13</b>        | <b>0</b>         | <b>17</b>              | <b>0</b>               | <b>20</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| GRENOBLE                              | EASYJET AIRLINE COMPANY LTD | S                 | 59                | 1        | 3         | 51                         | 17               | 20               | 10                     | 2                      | 27                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL GRENOBLE</b>                 |                             |                   | <b>59</b>         | <b>1</b> | <b>3</b>  | <b>51</b>                  | <b>17</b>        | <b>20</b>        | <b>10</b>              | <b>2</b>               | <b>27</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| NICE                                  | EASYJET AIRLINE COMPANY LTD | S                 | 166               | 0        | 8         | 51                         | 25               | 13               | 11                     | 0                      | 24                      | 56                         | 22                       | 180                        |                         |
|                                       | EUROPEAN AIR CHARTER        | C                 | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 21                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL NICE</b>                     |                             |                   | <b>170</b>        | <b>5</b> | <b>8</b>  | <b>51</b>                  | <b>25</b>        | <b>14</b>        | <b>11</b>              | <b>0</b>               | <b>24</b>               | <b>56</b>                  | <b>22</b>                | <b>180</b>                 |                         |
| NIMES                                 | RYANAIR                     | S                 | 60                | 0        | 2         | 68                         | 15               | 7                | 10                     | 0                      | 15                      | 66                         | 18                       | 62                         |                         |
| <b>TOTAL NIMES</b>                    |                             |                   | <b>60</b>         | <b>0</b> | <b>2</b>  | <b>68</b>                  | <b>15</b>        | <b>7</b>         | <b>10</b>              | <b>0</b>               | <b>15</b>               | <b>66</b>                  | <b>18</b>                | <b>62</b>                  |                         |
| PARIS (CHARLES DE GAULLE)             | EASYJET AIRLINE COMPANY LTD | S                 | 220               | 2        | 10        | 52                         | 18               | 18               | 12                     | 0                      | 26                      | 66                         | 20                       | 175                        |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 220               | 2        | 10        | 52                         | 18               | 18               | 12                     | 0                      | 0                       | 26                         | 66                       | 20                         | 175                     |
| TOTAL FRANCE                    |                             |                   | 532               | 11       | 26        | 54                         | 19               | 15               | 11                     | 0                      | 0                       | 24                         | 63                       | 20                         | 482                     |
| GERMANY                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)             | EASYJET AIRLINE COMPANY LTD | S                 | 162               | 0        | 4         | 59                         | 15               | 18               | 7                      | 1                      | 0                       | 25                         | 68                       | 19                         | 170                     |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 162               | 0        | 4         | 59                         | 15               | 18               | 7                      | 1                      | 0                       | 25                         | 68                       | 19                         | 170                     |
| BREMEN                          | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0        | 2         | 36                         | 21               | 29               | 14                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| TOTAL BREMEN                    |                             |                   | 58                | 0        | 2         | 36                         | 21               | 29               | 14                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| DORTMUND                        | EASYJET AIRLINE COMPANY LTD | S                 | 108               | 0        | 0         | 72                         | 22               | 5                | 1                      | 0                      | 0                       | 10                         | 90                       | 9                          | 107                     |
| TOTAL DORTMUND                  |                             |                   | 108               | 0        | 0         | 72                         | 22               | 5                | 1                      | 0                      | 0                       | 10                         | 90                       | 9                          | 107                     |
| HANOVER                         | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL HANOVER                   |                             |                   | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 80                       | 9                          | 10                      |
| TOTAL GERMANY                   |                             |                   | 332               | 8        | 6         | 60                         | 18               | 15               | 6                      | 1                      | 0                       | 21                         | 76                       | 15                         | 287                     |
| GIBRALTAR                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                       | MONARCH AIRLINES            | S                 | 53                | 0        | 1         | 57                         | 11               | 6                | 25                     | 0                      | 2                       | 36                         | 85                       | 20                         | 46                      |
| TOTAL GIBRALTAR                 |                             |                   | 53                | 0        | 1         | 57                         | 11               | 6                | 25                     | 0                      | 2                       | 36                         | 85                       | 20                         | 46                      |
| TOTAL GIBRALTAR                 |                             |                   | 53                | 0        | 1         | 57                         | 11               | 6                | 25                     | 0                      | 2                       | 36                         | 85                       | 20                         | 46                      |
| GREECE                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                          | EASYJET AIRLINE COMPANY LTD | S                 | 61                | 0        | 1         | 59                         | 23               | 11               | 7                      | 0                      | 0                       | 20                         | 79                       | 22                         | 62                      |
| TOTAL ATHENS                    |                             |                   | 61                | 4        | 1         | 59                         | 23               | 11               | 7                      | 0                      | 0                       | 20                         | 77                       | 23                         | 64                      |
| TOTAL GREECE                    |                             |                   | 61                | 4        | 1         | 59                         | 23               | 11               | 7                      | 0                      | 0                       | 20                         | 77                       | 23                         | 64                      |
| HUNGARY                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                        | EASYJET AIRLINE COMPANY LTD | S                 | 118               | 0        | 2         | 81                         | 11               | 6                | 3                      | 0                      | 0                       | 11                         | 61                       | 24                         | 122                     |
|                                 | WIZZ AIR                    | S                 | 62                | 0        | 0         | 81                         | 5                | 3                | 6                      | 5                      | 0                       | 24                         | 70                       | 15                         | 114                     |
| TOTAL BUDAPEST                  |                             |                   | 180               | 0        | 2         | 81                         | 9                | 5                | 4                      | 2                      | 0                       | 15                         | 65                       | 20                         | 236                     |
| TOTAL HUNGARY                   |                             |                   | 180               | 0        | 2         | 81                         | 9                | 5                | 4                      | 2                      | 0                       | 15                         | 65                       | 20                         | 236                     |
| IRISH REPUBLIC                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT                       | RYANAIR                     | S                 | 62                | 0        | 0         | 84                         | 8                | 0                | 5                      | 3                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL CONNAUGHT                 |                             |                   | 62                | 0        | 0         | 84                         | 8                | 0                | 5                      | 3                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| DUBLIN                          | RYANAIR                     | S                 | 200               | 5        | 5         | 77                         | 14               | 6                | 4                      | 0                      | 0                       | 11                         | 64                       | 20                         | 231                     |
| TOTAL DUBLIN                    |                             |                   | 200               | 10       | 5         | 77                         | 14               | 6                | 4                      | 0                      | 0                       | 11                         | 64                       | 20                         | 231                     |
| GALWAY                          | AER ARRAN                   | S                 | 124               | 0        | 0         | 86                         | 4                | 3                | 5                      | 2                      | 0                       | 14                         | 73                       | 14                         | 88                      |
| TOTAL GALWAY                    |                             |                   | 124               | 0        | 0         | 86                         | 4                | 3                | 5                      | 2                      | 0                       | 14                         | 73                       | 14                         | 88                      |
| SHANNON                         | RYANAIR                     | S                 | 62                | 0        | 0         | 76                         | 13               | 3                | 6                      | 2                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL SHANNON                   |                             |                   | 62                | 0        | 0         | 76                         | 13               | 3                | 6                      | 2                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| WATERFORD                       | AER ARRAN                   | S                 | 124               | 0        | 0         | 81                         | 8                | 4                | 5                      | 2                      | 0                       | 14                         | 74                       | 14                         | 62                      |
| TOTAL WATERFORD                 |                             |                   | 124               | 0        | 0         | 81                         | 8                | 4                | 5                      | 2                      | 0                       | 14                         | 74                       | 14                         | 62                      |
| TOTAL IRISH REPUBLIC            |                             |                   | 573               | 11       | 5         | 81                         | 10               | 4                | 5                      | 1                      | 0                       | 13                         | 68                       | 17                         | 381                     |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ISRAEL</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OVDA                               | FLYJET LTD                  | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL OVDA                         |                             |                   | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 43                       | 18                         | 7                       |
| TOTAL ISRAEL                       |                             |                   | 8                 | 3        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 43                       | 18                         | 7                       |
| <b>ITALY</b>                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                            | RYANAIR                     | S                 | 117               | 0        | 7         | 79                         | 12               | 6                | 2                      | 1                      | 0                       | 12                         | 82                       | 11                         | 123                     |
| TOTAL BERGAMO                      |                             |                   | 117               | 0        | 7         | 79                         | 12               | 6                | 2                      | 1                      | 0                       | 12                         | 82                       | 11                         | 123                     |
| CAGLIARI (ELMAS)                   | EASYJET AIRLINE COMPANY LTD | S                 | 34                | 0        | 0         | 74                         | 6                | 12               | 9                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL CAGLIARI (ELMAS)             |                             |                   | 34                | 0        | 0         | 74                         | 6                | 12               | 9                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| ROME (CIAMPINO)                    | RYANAIR                     | S                 | 62                | 1        | 0         | 40                         | 19               | 19               | 16                     | 0                      | 5                       | 61                         | 69                       | 19                         | 62                      |
| TOTAL ROME (CIAMPINO)              |                             |                   | 62                | 6        | 0         | 40                         | 19               | 19               | 16                     | 0                      | 5                       | 61                         | 69                       | 19                         | 62                      |
| TURIN                              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 55                         | 18               | 15               | 13                     | 0                      | 0                       | 29                         | 55                       | 24                         | 60                      |
| TOTAL TURIN                        |                             |                   | 62                | 0        | 0         | 55                         | 18               | 15               | 13                     | 0                      | 0                       | 29                         | 55                       | 24                         | 60                      |
| TOTAL ITALY                        |                             |                   | 275               | 14       | 7         | 64                         | 14               | 12               | 8                      | 0                      | 1                       | 27                         | 70                       | 17                         | 309                     |
| <b>NETHERLANDS</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | EASYJET AIRLINE COMPANY LTD | S                 | 265               | 0        | 11        | 58                         | 19               | 14               | 8                      | 1                      | 0                       | 22                         | 70                       | 24                         | 277                     |
| TOTAL AMSTERDAM                    |                             |                   | 265               | 2        | 11        | 58                         | 19               | 14               | 8                      | 1                      | 0                       | 22                         | 70                       | 23                         | 279                     |
| TOTAL NETHERLANDS                  |                             |                   | 265               | 3        | 11        | 58                         | 19               | 14               | 8                      | 1                      | 0                       | 22                         | 70                       | 23                         | 279                     |
| <b>POLAND</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                             | WIZZ AIR                    | S                 | 96                | 1        | 0         | 85                         | 8                | 1                | 5                      | 0                      | 0                       | 10                         | 40                       | 44                         | 48                      |
| TOTAL GDANSK                       |                             |                   | 96                | 1        | 0         | 85                         | 8                | 1                | 5                      | 0                      | 0                       | 10                         | 40                       | 44                         | 48                      |
| KATOWICE                           | WIZZ AIR                    | S                 | 124               | 0        | 0         | 77                         | 14               | 4                | 6                      | 0                      | 0                       | 13                         | 67                       | 31                         | 96                      |
| TOTAL KATOWICE                     |                             |                   | 124               | 0        | 0         | 77                         | 14               | 4                | 6                      | 0                      | 0                       | 13                         | 67                       | 31                         | 96                      |
| KRAKOW                             | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 65                         | 18               | 15               | 3                      | 0                      | 0                       | 16                         | 76                       | 13                         | 72                      |
|                                    | THOMSONFLY LTD              | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 11                         | 100                      | 6                          | 2                       |
| TOTAL KRAKOW                       |                             |                   | 64                | 0        | 0         | 66                         | 17               | 14               | 3                      | 0                      | 0                       | 16                         | 74                       | 13                         | 78                      |
| POZNAN                             | WIZZ AIR                    | S                 | 46                | 0        | 0         | 80                         | 15               | 4                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL POZNAN                       |                             |                   | 46                | 0        | 0         | 80                         | 15               | 4                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| WARSAW                             | EASYJET AIRLINE COMPANY LTD | S                 | 102               | 0        | 0         | 66                         | 15               | 11               | 8                      | 1                      | 0                       | 20                         | 74                       | 16                         | 107                     |
|                                    | WIZZ AIR                    | S                 | 122               | 0        | 0         | 76                         | 9                | 5                | 10                     | 0                      | 0                       | 17                         | 44                       | 44                         | 94                      |
| TOTAL WARSAW                       |                             |                   | 224               | 1        | 0         | 71                         | 12               | 8                | 9                      | 0                      | 0                       | 19                         | 60                       | 29                         | 201                     |
| TOTAL POLAND                       |                             |                   | 554               | 2        | 0         | 75                         | 12               | 6                | 6                      | 0                      | 0                       | 15                         | 62                       | 28                         | 423                     |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 63                         | 11               | 11               | 15                     | 0                      | 0                       | 22                         | 70                       | 15                         | 46                      |
|                                    | MONARCH AIRLINES            | S                 | 36                | 0        | 0         | 64                         | 22               | 8                | 6                      | 0                      | 0                       | 18                         | 100                      | 4                          | 26                      |
| TOTAL FARO                         |                             |                   | 98                | 1        | 0         | 63                         | 15               | 10               | 11                     | 0                      | 0                       | 21                         | 81                       | 11                         | 72                      |
| LISBON                             | EASYJET AIRLINE COMPANY LTD | S                 | 59                | 0        | 3         | 54                         | 8                | 17               | 20                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL LISBON                      |                             |                   | 59                | 0        | 3         | 54                         | 8                | 17               | 20                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 157               | 1        | 3         | 60                         | 13               | 13               | 15                     | 0                      | 0                       | 25                         | 81                       | 11                         | 72                      |
| PORTUGAL(MADEIRA)                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 8                       |
| TOTAL FUNCHAL                     |                             |                   | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 8                       |
| TOTAL PORTUGAL(MADEIRA)           |                             |                   | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 8                       |
| SLOVAK REPUBLIC                   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                        | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 71                         | 13               | 11               | 5                      | 0                      | 0                       | 16                         | 69                       | 13                         | 62                      |
| TOTAL BRATISLAVA                  |                             |                   | 62                | 0        | 0         | 71                         | 13               | 11               | 5                      | 0                      | 0                       | 16                         | 69                       | 13                         | 62                      |
| TOTAL SLOVAK REPUBLIC             |                             |                   | 62                | 0        | 0         | 71                         | 13               | 11               | 5                      | 0                      | 0                       | 16                         | 69                       | 13                         | 62                      |
| SPAIN                             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | EASYJET AIRLINE COMPANY LTD | S                 | 66                | 0        | 4         | 48                         | 21               | 12               | 15                     | 3                      | 0                       | 36                         | 55                       | 36                         | 73                      |
|                                   | MONARCH AIRLINES            | S                 | 62                | 0        | 0         | 66                         | 18               | 5                | 11                     | 0                      | 0                       | 19                         | 84                       | 12                         | 62                      |
|                                   | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 15                         | 80                       | 13                         | 10                      |
| TOTAL ALICANTE                    |                             |                   | 136               | 0        | 4         | 58                         | 19               | 9                | 13                     | 1                      | 0                       | 27                         | 69                       | 24                         | 145                     |
| BARCELONA                         | EASYJET AIRLINE COMPANY LTD | S                 | 172               | 0        | 10        | 58                         | 22               | 13               | 5                      | 2                      | 0                       | 23                         | 68                       | 20                         | 181                     |
| TOTAL BARCELONA                   |                             |                   | 173               | 3        | 10        | 58                         | 21               | 13               | 5                      | 2                      | 0                       | 23                         | 67                       | 22                         | 187                     |
| GERONA                            | RYANAIR                     | S                 | 56                | 0        | 6         | 88                         | 7                | 5                | 0                      | 0                      | 0                       | 6                          | 89                       | 12                         | 62                      |
| TOTAL GERONA                      |                             |                   | 56                | 0        | 6         | 88                         | 7                | 5                | 0                      | 0                      | 0                       | 6                          | 89                       | 12                         | 62                      |
| MADRID                            | EASYJET AIRLINE COMPANY LTD | S                 | 119               | 0        | 5         | 58                         | 20               | 14               | 7                      | 1                      | 0                       | 24                         | 70                       | 15                         | 124                     |
| TOTAL MADRID                      |                             |                   | 119               | 0        | 5         | 58                         | 20               | 14               | 7                      | 1                      | 0                       | 24                         | 70                       | 15                         | 124                     |
| MAHON                             | MONARCH AIRLINES            | S                 | 18                | 0        | 0         | 61                         | 22               | 6                | 11                     | 0                      | 0                       | 23                         | 100                      | 5                          | 18                      |
| TOTAL MAHON                       |                             |                   | 18                | 0        | 0         | 61                         | 22               | 6                | 11                     | 0                      | 0                       | 23                         | 100                      | 5                          | 18                      |
| MALAGA                            | ASTRAEUS LTD                | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 54                         | 0                        | 0                          | 0                       |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 102               | 0        | 8         | 50                         | 23               | 16               | 11                     | 1                      | 0                       | 28                         | 60                       | 23                         | 148                     |
|                                   | JET2.COM LTD                | C                 | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                   | MONARCH AIRLINES            | S                 | 70                | 0        | 0         | 54                         | 16               | 16               | 11                     | 3                      | 0                       | 31                         | 71                       | 10                         | 70                      |
|                                   | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 1                          | 8                       |
| TOTAL MALAGA                      |                             |                   | 185               | 1        | 8         | 55                         | 18               | 15               | 11                     | 2                      | 0                       | 28                         | 66                       | 18                         | 229                     |
| MURCIA SAN JAVIER                 | RYANAIR                     | S                 | 62                | 0        | 0         | 76                         | 6                | 11               | 6                      | 0                      | 0                       | 13                         | 87                       | 12                         | 61                      |
| TOTAL MURCIA SAN JAVIER           |                             |                   | 62                | 0        | 0         | 76                         | 6                | 11               | 6                      | 0                      | 0                       | 13                         | 87                       | 12                         | 61                      |
| PALMA DE MALLORCA                 | AIR MEDITERRANEE            | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 58                         | 0                        | 0                          | 0                       |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 45                | 1        | 5         | 49                         | 24               | 4                | 16                     | 7                      | 0                       | 45                         | 67                       | 14                         | 52                      |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL PALMA DE MALLORCA           |                             |                   | 49                | 2        | 5         | 51                         | 22               | 4                | 16                     | 6                      | 0                       | 43                         | 70                       | 13                         | 57                      |
| REUS                              | RYANAIR                     | S                 | 62                | 1        | 0         | 90                         | 3                | 5                | 2                      | 0                      | 0                       | 6                          | 89                       | 4                          | 62                      |
| TOTAL REUS                        |                             |                   | 62                | 1        | 0         | 90                         | 3                | 5                | 2                      | 0                      | 0                       | 6                          | 89                       | 4                          | 62                      |
| TOTAL SPAIN                       |                             |                   | 860               | 8        | 38        | 63                         | 17               | 11               | 8                      | 1                      | 0                       | 23                         | 72                       | 17                         | 947                     |
| SPAIN(CANARY ISLANDS)             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | MONARCH AIRLINES            | S                 | 9                 | 0        | 1         | 56                         | 22               | 11               | 11                     | 0                      | 0                       | 27                         | 60                       | 12                         | 10                      |
|  | THOMSONFLY LTD              | C                 | 10                | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 5                       | 100                        | 1                        | 10                         |                         |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>20</b>         | <b>0</b> | <b>1</b>  | <b>70</b>                  | <b>20</b>        | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>15</b>               | <b>79</b>                  | <b>8</b>                 | <b>29</b>                  |                         |
| FUERTEVENTURA                          | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0        | 0         | 60                         | 40               | 0                | 0                      | 0                      | 11                      | 78                         | 7                        | 9                          |                         |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>40</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>79</b>                  | <b>5</b>                 | <b>19</b>                  |                         |
| LAS PALMAS                             | MONARCH AIRLINES            | S                 | 8                 | 0        | 0         | 25                         | 38               | 38               | 0                      | 0                      | 23                      | 75                         | 12                       | 8                          |                         |
|  | THOMSONFLY LTD              | C                 | 10                | 0        | 0         | 70                         | 30               | 0                | 0                      | 0                      | 9                       | 70                         | 10                       | 10                         |                         |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>33</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>15</b>               | <b>72</b>                  | <b>11</b>                | <b>18</b>                  |                         |
| TENERIFE (SURREINA SOFIA)              | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0        | 0         | 70                         | 10               | 20               | 0                      | 0                      | 16                      | 75                         | 34                       | 8                          |                         |
|  | MONARCH AIRLINES            | S                 | 68                | 0        | 4         | 59                         | 16               | 10               | 9                      | 1                      | 41                      | 83                         | 16                       | 42                         |                         |
|  | THOMSONFLY LTD              | C                 | 18                | 0        | 0         | 72                         | 11               | 6                | 11                     | 0                      | 22                      | 72                         | 19                       | 18                         |                         |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>96</b>         | <b>0</b> | <b>4</b>  | <b>63</b>                  | <b>15</b>        | <b>10</b>        | <b>8</b>               | <b>1</b>               | <b>35</b>               | <b>79</b>                  | <b>19</b>                | <b>68</b>                  |                         |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>144</b>        | <b>0</b> | <b>5</b>  | <b>62</b>                  | <b>19</b>        | <b>10</b>        | <b>6</b>               | <b>1</b>               | <b>28</b>               | <b>78</b>                  | <b>14</b>                | <b>134</b>                 |                         |
| <b>SWEDEN</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VASTERAS                               | RYANAIR                     | S                 | 113               | 0        | 3         | 75                         | 18               | 4                | 3                      | 0                      | 9                       | 73                         | 17                       | 124                        |                         |
| <b>TOTAL VASTERAS</b>                  |                             |                   | <b>113</b>        | <b>0</b> | <b>3</b>  | <b>75</b>                  | <b>18</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>9</b>                | <b>73</b>                  | <b>17</b>                | <b>124</b>                 |                         |
| <b>TOTAL SWEDEN</b>                    |                             |                   | <b>113</b>        | <b>0</b> | <b>3</b>  | <b>75</b>                  | <b>18</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>9</b>                | <b>73</b>                  | <b>17</b>                | <b>124</b>                 |                         |
| <b>SWITZERLAND</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                         | EASYJET AIRLINE COMPANY LTD | S                 | 111               | 0        | 9         | 43                         | 31               | 18               | 6                      | 0                      | 37                      | 62                         | 24                       | 122                        |                         |
| <b>TOTAL BASLE MULHOUSE</b>            |                             |                   | <b>111</b>        | <b>0</b> | <b>9</b>  | <b>43</b>                  | <b>31</b>        | <b>18</b>        | <b>6</b>               | <b>0</b>               | <b>37</b>               | <b>62</b>                  | <b>24</b>                | <b>122</b>                 |                         |
| GENEVA                                 | EASYJET AIRLINE COMPANY LTD | S                 | 302               | 2        | 2         | 53                         | 21               | 20               | 6                      | 1                      | 25                      | 54                         | 30                       | 325                        |                         |
|  | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0        | 0         | 50                         | 0                | 50               | 0                      | 0                      | 23                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>304</b>        | <b>8</b> | <b>2</b>  | <b>53</b>                  | <b>21</b>        | <b>20</b>        | <b>6</b>               | <b>1</b>               | <b>25</b>               | <b>54</b>                  | <b>30</b>                | <b>325</b>                 |                         |
| ZURICH                                 | HELVETIC AIRWAYS            | S                 | 106               | 0        | 0         | 69                         | 20               | 8                | 3                      | 0                      | 13                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL ZURICH</b>                    |                             |                   | <b>106</b>        | <b>1</b> | <b>0</b>  | <b>69</b>                  | <b>20</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>13</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>521</b>        | <b>9</b> | <b>11</b> | <b>54</b>                  | <b>23</b>        | <b>17</b>        | <b>5</b>               | <b>0</b>               | <b>25</b>               | <b>56</b>                  | <b>28</b>                | <b>447</b>                 |                         |
| <b>TUNISIA</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 50                         | 25               | 13               | 13                     | 0                      | 23                      | 75                         | 6                        | 8                          |                         |
| <b>TOTAL MONASTIR</b>                  |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>23</b>               | <b>75</b>                  | <b>6</b>                 | <b>8</b>                   |                         |
| <b>TOTAL TUNISIA</b>                   |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>23</b>               | <b>75</b>                  | <b>6</b>                 | <b>8</b>                   |                         |
| <b>UNITED KINGDOM</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                               | EASYJET AIRLINE COMPANY LTD | S                 | 101               | 0        | 3         | 46                         | 31               | 14               | 10                     | 0                      | 26                      | 66                         | 14                       | 108                        |                         |
| <b>TOTAL ABERDEEN</b>                  |                             |                   | <b>101</b>        | <b>0</b> | <b>3</b>  | <b>46</b>                  | <b>31</b>        | <b>14</b>        | <b>10</b>              | <b>0</b>               | <b>26</b>               | <b>66</b>                  | <b>14</b>                | <b>108</b>                 |                         |
| BELFAST INTERNATIONAL                  | EASYJET AIRLINE COMPANY LTD | S                 | 282               | 1        | 4         | 76                         | 11               | 8                | 5                      | 0                      | 13                      | 74                         | 21                       | 286                        |                         |
| <b>TOTAL BELFAST INTERNATIONAL</b>     |                             |                   | <b>282</b>        | <b>1</b> | <b>4</b>  | <b>76</b>                  | <b>11</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>13</b>               | <b>74</b>                  | <b>21</b>                | <b>286</b>                 |                         |
| EDINBURGH                              | EASYJET AIRLINE COMPANY LTD | S                 | 315               | 0        | 10        | 63                         | 17               | 16               | 5                      | 0                      | 16                      | 71                         | 21                       | 326                        |                         |
| <b>TOTAL EDINBURGH</b>                 |                             |                   | <b>315</b>        | <b>1</b> | <b>10</b> | <b>63</b>                  | <b>17</b>        | <b>16</b>        | <b>5</b>               | <b>0</b>               | <b>16</b>               | <b>71</b>                  | <b>21</b>                | <b>326</b>                 |                         |
| GLASGOW                                | EASYJET AIRLINE COMPANY LTD | S                 | 325               | 0        | 7         | 78                         | 9                | 6                | 4                      | 2                      | 15                      | 85                         | 11                       | 338                        |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GLASGOW        |                             |                   | 325               | 1          | 7        | 78                         | 9                | 6                | 4                      | 2                      | 0                       | 15                         | 85                       | 11                         | 338                     |
| INVERNESS            | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 2        | 52                         | 24               | 21               | 3                      | 0                      | 0                       | 19                         | 70                       | 14                         | 60                      |
| TOTAL INVERNESS      |                             |                   | 62                | 0          | 2        | 52                         | 24               | 21               | 3                      | 0                      | 0                       | 19                         | 70                       | 14                         | 60                      |
| ISLE OF MAN          | AER ARRAN                   | S                 | 108               | 2          | 0        | 86                         | 1                | 1                | 10                     | 2                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                      | BA CONNECT LTD              | S                 | 44                | 0          | 0        | 84                         | 7                | 9                | 0                      | 0                      | 0                       | 6                          | 84                       | 22                         | 44                      |
| TOTAL ISLE OF MAN    |                             |                   | 152               | 2          | 0        | 86                         | 3                | 3                | 7                      | 1                      | 0                       | 14                         | 84                       | 22                         | 44                      |
| MANCHESTER           | FLYJET LTD                  | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL MANCHESTER     |                             |                   | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 33                       | 30                         | 3                       |
| NEWCASTLE            | EASTERN AIRWAYS             | C                 | 4                 | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL NEWCASTLE      |                             |                   | 4                 | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 13                         | 0                        | 33                         | 1                       |
| TOTAL UNITED KINGDOM |                             |                   | 1249              | 6          | 26       | 71                         | 13               | 10               | 5                      | 1                      | 0                       | 16                         | 75                       | 17                         | 1170                    |
| TOTAL LUTON          |                             |                   | 6051              | 120        | 147      | 66                         | 15               | 11               | 7                      | 1                      | 0                       | 20                         | 69                       | 19                         | 5635                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |            |
|-------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|                         |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|                         |                             |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| <b>AUSTRIA</b>          |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| <b>INNSBRUCK</b>        | ASTRAEUS LTD                | C                 | 8                 | 0          | 0                   | 63                         | 13               | 0                      | 25                     | 0                       | 0                          | 45                       | 0                          | 0                       | 0          |
|                         | AUSTRIAN ARROWS             | C                 | 8                 | 0          | 0                   | 75                         | 0                | 0                      | 25                     | 0                       | 0                          | 18                       | 0                          | 0                       | 0          |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 16                | 0          | 0                   | 50                         | 13               | 0                      | 31                     | 6                       | 0                          | 49                       | 50                         | 77                      | 8          |
|                         | LAUDA-AIR                   | C                 | 8                 | 0          | 0                   | 75                         | 0                | 0                      | 13                     | 13                      | 0                          | 45                       | 0                          | 0                       | 0          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0                   | 75                         | 0                | 0                      | 25                     | 0                       | 0                          | 42                       | 75                         | 62                      | 8          |
| <b>TOTAL INNSBRUCK</b>  |                             |                   | <b>48</b>         | <b>0</b>   | <b>0</b>            | <b>65</b>                  | <b>6</b>         | <b>0</b>               | <b>25</b>              | <b>4</b>                | <b>0</b>                   | <b>41</b>                | <b>62</b>                  | <b>32</b>               | <b>47</b>  |
| <b>SALZBURG</b>         | FIRST CHOICE AIRWAYS LTD    | C                 | 7                 | 0          | 0                   | 57                         | 0                | 14                     | 0                      | 29                      | 0                          | 65                       | 50                         | 40                      | 8          |
|                         | MONARCH AIRLINES            | C                 | 6                 | 0          | 0                   | 50                         | 17               | 0                      | 17                     | 17                      | 0                          | 58                       | 0                          | 0                       | 0          |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0                   | 75                         | 0                | 0                      | 25                     | 0                       | 0                          | 32                       | 50                         | 77                      | 8          |
|                         | SKY EUROPE                  | S                 | 18                | 0          | 0                   | 61                         | 6                | 22                     | 11                     | 0                       | 0                          | 27                       | 0                          | 0                       | 0          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 5                 | 0          | 0                   | 20                         | 0                | 40                     | 40                     | 0                       | 0                          | 66                       | 67                         | 73                      | 15         |
|                         | THOMSONFLY LTD              | C                 | 7                 | 0          | 0                   | 71                         | 0                | 0                      | 29                     | 0                       | 0                          | 33                       | 71                         | 16                      | 7          |
| <b>TOTAL SALZBURG</b>   |                             |                   | <b>51</b>         | <b>0</b>   | <b>0</b>            | <b>59</b>                  | <b>4</b>         | <b>14</b>              | <b>18</b>              | <b>6</b>                | <b>0</b>                   | <b>41</b>                | <b>61</b>                  | <b>56</b>               | <b>38</b>  |
| <b>VIENNA</b>           | BA CONNECT LTD              | S                 | 62                | 0          | 0                   | 79                         | 8                | 6                      | 6                      | 0                       | 0                          | 10                       | 85                         | 7                       | 61         |
| <b>TOTAL VIENNA</b>     |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>79</b>                  | <b>8</b>         | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>85</b>                  | <b>7</b>                | <b>61</b>  |
| <b>TOTAL AUSTRIA</b>    |                             |                   | <b>161</b>        | <b>0</b>   | <b>0</b>            | <b>68</b>                  | <b>6</b>         | <b>7</b>               | <b>16</b>              | <b>3</b>                | <b>0</b>                   | <b>29</b>                | <b>71</b>                  | <b>28</b>               | <b>146</b> |
| <b>BARBADOS</b>         |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| <b>BRIDGETOWN</b>       | BMI BRITISH MIDLAND         | S                 | 25                | 0          | 0                   | 24                         | 24               | 20                     | 24                     | 4                       | 4                          | 98                       | 89                         | 4                       | 18         |
|                         | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0                   | 75                         | 0                | 13                     | 13                     | 0                       | 0                          | 17                       | 0                          | 162                     | 8          |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0                   | 25                         | 25               | 25                     | 25                     | 0                       | 0                          | 58                       | 0                          | 0                       | 0          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 15                | 0          | 0                   | 60                         | 7                | 13                     | 13                     | 7                       | 0                          | 45                       | 50                         | 73                      | 16         |
|                         | THOMSONFLY LTD              | C                 | 9                 | 0          | 0                   | 78                         | 22               | 0                      | 0                      | 0                       | 0                          | 6                        | 63                         | 22                      | 19         |
|                         | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 8                 | 0          | 0                   | 50                         | 0                | 38                     | 0                      | 13                      | 0                          | 39                       | 0                          | 0                       | 0          |
| <b>TOTAL BRIDGETOWN</b> |                             |                   | <b>69</b>         | <b>0</b>   | <b>0</b>            | <b>48</b>                  | <b>14</b>        | <b>17</b>              | <b>14</b>              | <b>4</b>                | <b>1</b>                   | <b>56</b>                | <b>59</b>                  | <b>48</b>               | <b>61</b>  |
| <b>TOTAL BARBADOS</b>   |                             |                   | <b>69</b>         | <b>0</b>   | <b>0</b>            | <b>48</b>                  | <b>14</b>        | <b>17</b>              | <b>14</b>              | <b>4</b>                | <b>1</b>                   | <b>56</b>                | <b>59</b>                  | <b>48</b>               | <b>61</b>  |
| <b>BELGIUM</b>          |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| <b>ANTWERP</b>          | VLM (BELGIUM)               | C                 | 2                 | 0          | 0                   | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 9                        | 0                          | 0                       | 0          |
| <b>TOTAL ANTWERP</b>    |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>BRUSSELS</b>         | BA CONNECT LTD              | S                 | 145               | 1          | 0                   | 73                         | 12               | 7                      | 6                      | 3                       | 0                          | 18                       | 78                         | 16                      | 133        |
|                         | SN BRUSSELS AIRLINES        | S                 | 170               | 0          | 0                   | 86                         | 8                | 5                      | 1                      | 0                       | 0                          | 6                        | 86                         | 7                       | 164        |
| <b>TOTAL BRUSSELS</b>   |                             |                   | <b>315</b>        | <b>1</b>   | <b>0</b>            | <b>80</b>                  | <b>10</b>        | <b>6</b>               | <b>3</b>               | <b>1</b>                | <b>0</b>                   | <b>12</b>                | <b>82</b>                  | <b>11</b>               | <b>297</b> |
| <b>TOTAL BELGIUM</b>    |                             |                   | <b>317</b>        | <b>1</b>   | <b>0</b>            | <b>80</b>                  | <b>10</b>        | <b>6</b>               | <b>3</b>               | <b>1</b>                | <b>0</b>                   | <b>12</b>                | <b>82</b>                  | <b>11</b>               | <b>297</b> |
| <b>BULGARIA</b>         |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| <b>PLOVDIV</b>          | BH AIR                      | C                 | 6                 | 0          | 0                   | 67                         | 17               | 17                     | 0                      | 0                       | 0                          | 13                       | 83                         | 9                       | 6          |
|                         | EXCEL AIRWAYS LTD           | C                 | 2                 | 1          | 0                   | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 17                       | 0                          | 0                       | 0          |
| <b>TOTAL PLOVDIV</b>    |                             |                   | <b>8</b>          | <b>1</b>   | <b>0</b>            | <b>63</b>                  | <b>25</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>56</b>                  | <b>29</b>               | <b>9</b>   |
| <b>SOFIA</b>            | BH AIR                      | C                 | 6                 | 0          | 0                   | 83                         | 0                | 17                     | 0                      | 0                       | 0                          | 9                        | 100                        | 1                       | 6          |
|                         | BULGARIA AIR                | S                 | 18                | 0          | 0                   | 89                         | 6                | 6                      | 0                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0          |
|                         | MONARCH AIRLINES            | C                 | 7                 | 0          | 0                   | 57                         | 14               | 0                      | 29                     | 0                       | 0                          | 42                       | 0                          | 0                       | 0          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 7                 | 0          | 0                   | 71                         | 0                | 29                     | 0                      | 0                       | 0                          | 11                       | 71                         | 130                     | 7          |
|                         | THOMSONFLY LTD              | C                 | 5                 | 0          | 0                   | 20                         | 0                | 20                     | 60                     | 0                       | 0                          | 64                       | 0                          | 53                      | 3          |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION       | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|----------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                            |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                            |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SOFIA                |                          |                   | 43                | 0          | 0        | 72                         | 5                | 12               | 12                     | 0                      | 0                       | 20                         | 69                       | 67                         | 16                      |
| TOTAL BULGARIA             |                          |                   | 51                | 1          | 0        | 71                         | 8                | 12               | 10                     | 0                      | 0                       | 19                         | 64                       | 54                         | 25                      |
| <b>CANADA</b>              |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CALGARY                    | MONARCH AIRLINES         | C                 | 18                | 0          | 0        | 67                         | 11               | 6                | 17                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                            | ZOOM AIRLINES            | S                 | 10                | 0          | 0        | 20                         | 40               | 0                | 20                     | 10                     | 10                      | 94                         | 0                        | 0                          | 0                       |
| TOTAL CALGARY              |                          |                   | 28                | 0          | 0        | 50                         | 21               | 4                | 18                     | 4                      | 4                       | 47                         | 67                       | 21                         | 18                      |
| TORONTO                    | AIR TRANSAT              | S                 | 10                | 0          | 0        | 20                         | 10               | 50               | 20                     | 0                      | 0                       | 42                         | 40                       | 44                         | 10                      |
|                            | ZOOM AIRLINES            | S                 | 19                | 0          | 0        | 63                         | 16               | 11               | 0                      | 11                     | 0                       | 36                         | 0                        | 0                          | 0                       |
| TOTAL TORONTO              |                          |                   | 30                | 0          | 0        | 47                         | 13               | 23               | 10                     | 7                      | 0                       | 39                         | 44                       | 51                         | 27                      |
| VANCOUVER                  | ZOOM AIRLINES            | S                 | 10                | 0          | 0        | 60                         | 0                | 20               | 10                     | 10                     | 0                       | 40                         | 0                        | 0                          | 0                       |
| TOTAL VANCOUVER            |                          |                   | 10                | 0          | 0        | 60                         | 0                | 20               | 10                     | 10                     | 0                       | 40                         | 0                        | 109                        | 1                       |
| TOTAL CANADA               |                          |                   | 68                | 0          | 0        | 50                         | 15               | 15               | 13                     | 6                      | 1                       | 42                         | 52                       | 41                         | 46                      |
| <b>CUBA</b>                |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CUNAGUA ( CAYO COCO)       | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0        | 63                         | 0                | 0                | 13                     | 25                     | 0                       | 91                         | 57                       | 124                        | 7                       |
| TOTAL CUNAGUA ( CAYO COCO) |                          |                   | 8                 | 0          | 0        | 63                         | 0                | 0                | 13                     | 25                     | 0                       | 91                         | 57                       | 124                        | 7                       |
| HOLGUIN (FRANK PAIS)       | FIRST CHOICE AIRWAYS LTD | C                 | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                            | THOMAS COOK AIRLINES LTD | C                 | 5                 | 0          | 0        | 0                          | 20               | 20               | 60                     | 0                      | 0                       | 80                         | 75                       | 89                         | 4                       |
| TOTAL HOLGUIN (FRANK PAIS) |                          |                   | 9                 | 0          | 0        | 44                         | 11               | 11               | 33                     | 0                      | 0                       | 48                         | 75                       | 89                         | 4                       |
| VARADERO                   | FIRST CHOICE AIRWAYS LTD | C                 | 5                 | 0          | 0        | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                            | MY TRAVEL AIRWAYS UK     | C                 | 5                 | 5          | 0        | 40                         | 20               | 20               | 20                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
|                            | THOMAS COOK AIRLINES LTD | C                 | 3                 | 0          | 0        | 33                         | 0                | 33               | 33                     | 0                      | 0                       | 38                         | 20                       | 111                        | 5                       |
| TOTAL VARADERO             |                          |                   | 13                | 5          | 0        | 46                         | 15               | 23               | 15                     | 0                      | 0                       | 27                         | 20                       | 111                        | 5                       |
| TOTAL CUBA                 |                          |                   | 30                | 5          | 0        | 50                         | 10               | 13               | 20                     | 7                      | 0                       | 50                         | 50                       | 111                        | 16                      |
| <b>CYPRUS</b>              |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                    | CYPRUS AIRWAYS           | S                 | 28                | 0          | 1        | 50                         | 11               | 11               | 18                     | 11                     | 0                       | 57                         | 74                       | 8                          | 23                      |
|                            | HELIOS AIRWAYS LTD       | S                 | 11                | 0          | 0        | 18                         | 18               | 18               | 27                     | 18                     | 0                       | 89                         | 0                        | 0                          | 0                       |
|                            | THOMAS COOK AIRLINES LTD | C                 | 3                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 50                       | 15                         | 6                       |
| TOTAL LARNACA              |                          |                   | 42                | 0          | 1        | 45                         | 12               | 12               | 19                     | 12                     | 0                       | 61                         | 72                       | 17                         | 57                      |
| PAPHOS                     | EUROCYPRIA AIRLINES LTD  | C                 | 8                 | 0          | 0        | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 29                         | 90                       | 7                          | 20                      |
|                            | EXCEL AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                            | FIRST CHOICE AIRWAYS LTD | S                 | 10                | 0          | 0        | 60                         | 10               | 0                | 20                     | 0                      | 10                      | 135                        | 93                       | 3                          | 14                      |
|                            | GB AIRWAYS LTD           | S                 | 20                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                            | HELIOS AIRWAYS LTD       | S                 | 17                | 0          | 0        | 47                         | 18               | 18               | 18                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                            | THOMAS COOK AIRLINES LTD | C                 | 22                | 0          | 0        | 73                         | 5                | 9                | 14                     | 0                      | 0                       | 17                         | 45                       | 21                         | 20                      |
|                            | THOMSONFLY LTD           | C                 | 19                | 0          | 0        | 74                         | 5                | 5                | 16                     | 0                      | 0                       | 33                         | 94                       | 4                          | 18                      |
| TOTAL PAPHOS               |                          |                   | 104               | 0          | 1        | 67                         | 11               | 9                | 13                     | 0                      | 1                       | 31                         | 81                       | 8                          | 91                      |
| TOTAL CYPRUS               |                          |                   | 146               | 0          | 2        | 61                         | 11               | 10               | 14                     | 3                      | 1                       | 40                         | 78                       | 12                         | 148                     |
| <b>CZECH REPUBLIC</b>      |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                     | BMIBABY LTD              | S                 | 70                | 0          | 1        | 44                         | 21               | 16               | 16                     | 0                      | 3                       | 46                         | 57                       | 20                         | 108                     |
|                            | CSA                      | S                 | 112               | 1          | 4        | 87                         | 11               | 1                | 0                      | 1                      | 1                       | 14                         | 82                       | 17                         | 122                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PRAGUE                    |                          |                   | 182               | 1          | 5        | 70                         | 15               | 7                | 6                      | 1                      | 2                       | 26                         | 70                       | 19                         | 230                     |
| TOTAL CZECH REPUBLIC            |                          |                   | 182               | 1          | 5        | 70                         | 15               | 7                | 6                      | 1                      | 2                       | 26                         | 70                       | 19                         | 230                     |
| <b>DENMARK</b>                  |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BILLUND                         | SUN AIR OF SCANDINAVIA   | S                 | 100               | 0          | 0        | 66                         | 24               | 5                | 5                      | 0                      | 0                       | 14                         | 57                       | 23                         | 92                      |
| TOTAL BILLUND                   |                          |                   | 100               | 0          | 0        | 66                         | 24               | 5                | 5                      | 0                      | 0                       | 14                         | 57                       | 23                         | 92                      |
| COPENHAGEN                      | SAS                      | S                 | 164               | 0          | 2        | 67                         | 18               | 10               | 5                      | 0                      | 0                       | 15                         | 71                       | 13                         | 164                     |
| TOTAL COPENHAGEN                |                          |                   | 164               | 0          | 2        | 67                         | 18               | 10               | 5                      | 0                      | 0                       | 15                         | 67                       | 15                         | 212                     |
| TOTAL DENMARK                   |                          |                   | 264               | 0          | 2        | 67                         | 20               | 8                | 5                      | 0                      | 0                       | 14                         | 64                       | 17                         | 304                     |
| <b>DOMINICAN REPUBLIC</b>       |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LA ROMANA                       | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 50                         | 13               | 13               | 13                     | 0                      | 13                      | 70                         | 78                       | 71                         | 9                       |
| TOTAL LA ROMANA                 |                          |                   | 8                 | 0          | 0        | 50                         | 13               | 13               | 13                     | 0                      | 13                      | 70                         | 78                       | 71                         | 9                       |
| PUERTO PLATA                    | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                 | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 1          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 50                       | 66                         | 10                      |
|                                 | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0        | 38                         | 0                | 25               | 13                     | 13                     | 13                      | 117                        | 40                       | 243                        | 10                      |
|                                 | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 23                         | 89                       | 9                          | 9                       |
| TOTAL PUERTO PLATA              |                          |                   | 34                | 1          | 0        | 76                         | 3                | 6                | 9                      | 3                      | 3                       | 36                         | 59                       | 109                        | 29                      |
| PUNTA CANA                      | FIRST CHOICE AIRWAYS LTD | C                 | 4                 | 0          | 0        | 0                          | 0                | 0                | 25                     | 50                     | 25                      | 274                        | 0                        | 0                          | 0                       |
|                                 | THOMSONFLY LTD           | C                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 10                         | 100                      | 1                          | 10                      |
| TOTAL PUNTA CANA                |                          |                   | 12                | 0          | 0        | 42                         | 25               | 0                | 8                      | 17                     | 8                       | 98                         | 100                      | 1                          | 10                      |
| <b>TOTAL DOMINICAN REPUBLIC</b> |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                 |                          |                   | 54                | 1          | 0        | 65                         | 9                | 6                | 9                      | 6                      | 6                       | 55                         | 71                       | 80                         | 48                      |
| <b>EGYPT</b>                    |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                        | EXCEL AIRWAYS LTD        | C                 | 9                 | 0          | 0        | 56                         | 33               | 0                | 11                     | 0                      | 0                       | 17                         | 13                       | 73                         | 8                       |
|                                 | MY TRAVEL AIRWAYS UK     | C                 | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 15                         | 75                       | 8                          | 8                       |
|                                 | THOMAS COOK AIRLINES LTD | C                 | 10                | 0          | 0        | 60                         | 30               | 10               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                 | THOMSONFLY LTD           | C                 | 8                 | 0          | 0        | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL HURGHADA                  |                          |                   | 37                | 0          | 0        | 62                         | 22               | 8                | 8                      | 0                      | 0                       | 15                         | 44                       | 41                         | 16                      |
| LUXOR                           | MONARCH AIRLINES         | C                 | 8                 | 0          | 0        | 63                         | 0                | 38               | 0                      | 0                      | 0                       | 19                         | 78                       | 9                          | 9                       |
|                                 | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                 | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 100                      | 1                          | 10                      |
| TOTAL LUXOR                     |                          |                   | 26                | 0          | 0        | 81                         | 4                | 15               | 0                      | 0                      | 0                       | 9                          | 89                       | 5                          | 19                      |
| MARSA ALAM                      | THOMAS COOK AIRLINES LTD | C                 | 10                | 0          | 0        | 60                         | 10               | 30               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL MARSA ALAM                |                          |                   | 10                | 0          | 0        | 60                         | 10               | 30               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>SHARM EL SHEIKH (OPHIRA)</b> |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)        | ASTRAEUS LTD             | S                 | 8                 | 0          | 0        | 25                         | 0                | 13               | 50                     | 13                     | 0                       | 87                         | 0                        | 0                          | 0                       |
|                                 | EXCEL AIRWAYS LTD        | C                 | 6                 | 0          | 0        | 0                          | 0                | 17               | 83                     | 0                      | 0                       | 88                         | 67                       | 28                         | 12                      |
|                                 | FIRST CHOICE AIRWAYS LTD | C                 | 18                | 0          | 0        | 56                         | 17               | 11               | 17                     | 0                      | 0                       | 23                         | 70                       | 15                         | 10                      |
|                                 | FLYJET LTD               | C                 | 8                 | 0          | 0        | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 49                         | 0                        | 0                          | 0                       |
|                                 | MY TRAVEL AIRWAYS UK     | C                 | 12                | 0          | 0        | 83                         | 8                | 8                | 0                      | 0                      | 0                       | 8                          | 70                       | 21                         | 10                      |
|                                 | THOMAS COOK AIRLINES LTD | C                 | 10                | 0          | 0        | 50                         | 10               | 30               | 10                     | 0                      | 0                       | 23                         | 56                       | 28                         | 18                      |
|                                 | THOMSONFLY LTD           | C                 | 26                | 0          | 0        | 35                         | 27               | 15               | 19                     | 4                      | 0                       | 36                         | 75                       | 17                         | 16                      |
| TOTAL SHARM EL SHEIKH (OPHIRA)  |                          |                   | 88                | 0          | 0        | 44                         | 15               | 15               | 24                     | 2                      | 0                       | 37                         | 67                       | 22                         | 66                      |
| TABA                            | ASTRAEUS LTD             | C                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 13                         | 88                       | 5                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TABA                                   | FIRST CHOICE AIRWAYS LTD | C                 | 6                 | 2          | 0        | 83                         | 0                | 0                | 17                     | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|  | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 50                         | 10               | 20               | 20                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
| <b>TOTAL TABA</b>                      |                          |                   | <b>24</b>         | <b>2</b>   | <b>0</b> | <b>63</b>                  | <b>17</b>        | <b>8</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>88</b>                | <b>5</b>                   | <b>8</b>                |
| <b>TOTAL EGYPT</b>                     |                          |                   | <b>185</b>        | <b>2</b>   | <b>0</b> | <b>56</b>                  | <b>15</b>        | <b>14</b>        | <b>15</b>              | <b>1</b>               | <b>0</b>                | <b>26</b>                  | <b>68</b>                | <b>21</b>                  | <b>110</b>              |
| <b>ESTONIA</b>                         |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                 | ESTONIAN AIR             | S                 | 18                | 0          | 0        | 72                         | 6                | 6                | 6                      | 11                     | 0                       | 36                         | 0                        | 0                          | 0                       |
| <b>TOTAL TALLIN</b>                    |                          |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>6</b>         | <b>6</b>         | <b>6</b>               | <b>11</b>              | <b>0</b>                | <b>36</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ESTONIA</b>                   |                          |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>6</b>         | <b>6</b>         | <b>6</b>               | <b>11</b>              | <b>0</b>                | <b>36</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>FINLAND</b>                         |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                               | FINNAIR                  | S                 | 114               | 0          | 0        | 52                         | 30               | 13               | 4                      | 1                      | 0                       | 21                         | 74                       | 11                         | 102                     |
| <b>TOTAL HELSINKI</b>                  |                          |                   | <b>114</b>        | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>30</b>        | <b>13</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>74</b>                | <b>11</b>                  | <b>102</b>              |
| KITTILA                                | FIRST CHOICE AIRWAYS LTD | C                 | 7                 | 0          | 0        | 57                         | 14               | 0                | 29                     | 0                      | 0                       | 41                         | 0                        | 0                          | 0                       |
| <b>TOTAL KITTILA</b>                   |                          |                   | <b>7</b>          | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>14</b>        | <b>0</b>         | <b>29</b>              | <b>0</b>               | <b>0</b>                | <b>41</b>                  | <b>71</b>                | <b>48</b>                  | <b>7</b>                |
| <b>TOTAL FINLAND</b>                   |                          |                   | <b>121</b>        | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>29</b>        | <b>12</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>73</b>                | <b>13</b>                  | <b>113</b>              |
| <b>FRANCE</b>                          |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BORDEAUX                               | BMIBABY LTD              | S                 | 44                | 0          | 4        | 57                         | 16               | 18               | 9                      | 0                      | 0                       | 22                         | 100                      | 4                          | 10                      |
| <b>TOTAL BORDEAUX</b>                  |                          |                   | <b>44</b>         | <b>0</b>   | <b>4</b> | <b>57</b>                  | <b>16</b>        | <b>18</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>100</b>               | <b>4</b>                   | <b>10</b>               |
| CHAMBERY                               | ASTRAEUS LTD             | C                 | 24                | 0          | 0        | 46                         | 13               | 0                | 25                     | 17                     | 0                       | 80                         | 84                       | 33                         | 19                      |
|  | EXCEL AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 50                       | 45                         | 16                      |
|  | JET2.COM LTD             | S                 | 44                | 0          | 0        | 68                         | 16               | 7                | 9                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL CHAMBERY</b>                  |                          |                   | <b>76</b>         | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>14</b>        | <b>4</b>         | <b>13</b>              | <b>5</b>               | <b>0</b>                | <b>35</b>                  | <b>58</b>                | <b>40</b>                  | <b>43</b>               |
| GRENOBLE                               | EXCEL AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 50                         | 0                | 13               | 13                     | 25                     | 0                       | 98                         | 0                        | 0                          | 0                       |
|  | FIRST CHOICE AIRWAYS LTD | C                 | 22                | 0          | 0        | 55                         | 5                | 9                | 27                     | 5                      | 0                       | 48                         | 79                       | 30                         | 24                      |
|  | MONARCH AIRLINES         | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 2                          | 8                       |
|  | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL GRENOBLE</b>                  |                          |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>2</b>         | <b>6</b>         | <b>19</b>              | <b>6</b>               | <b>0</b>                | <b>42</b>                  | <b>84</b>                | <b>23</b>                  | <b>32</b>               |
| LYON                                   | BA CONNECT LTD           | C                 | 8                 | 0          | 0        | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 17                         | 88                       | 9                          | 16                      |
|  | BA CONNECT LTD           | S                 | 61                | 0          | 1        | 66                         | 20               | 13               | 2                      | 0                      | 0                       | 12                         | 68                       | 15                         | 60                      |
|  | BMI BRITISH MIDLAND      | C                 | 8                 | 0          | 0        | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0        | 63                         | 0                | 0                | 38                     | 0                      | 0                       | 56                         | 50                       | 33                         | 8                       |
|  | THOMSONFLY LTD           | C                 | 8                 | 0          | 0        | 13                         | 0                | 50               | 38                     | 0                      | 0                       | 62                         | 63                       | 18                         | 8                       |
| <b>TOTAL LYON</b>                      |                          |                   | <b>93</b>         | <b>0</b>   | <b>1</b> | <b>59</b>                  | <b>17</b>        | <b>16</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>70</b>                | <b>16</b>                  | <b>92</b>               |
| PARIS (CHARLES DE GAULLE)              | AIR FRANCE               | S                 | 307               | 0          | 0        | 76                         | 10               | 9                | 5                      | 0                      | 0                       | 14                         | 81                       | 13                         | 344                     |
|  | BA CONNECT LTD           | S                 | 275               | 3          | 0        | 72                         | 10               | 11               | 7                      | 0                      | 0                       | 15                         | 76                       | 25                         | 265                     |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                          |                   | <b>582</b>        | <b>3</b>   | <b>0</b> | <b>74</b>                  | <b>10</b>        | <b>10</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>79</b>                | <b>18</b>                  | <b>609</b>              |
| PERPIGNAN                              | BMIBABY LTD              | S                 | 14                | 0          | 0        | 43                         | 7                | 21               | 14                     | 14                     | 0                       | 65                         | 0                        | 0                          | 0                       |
| <b>TOTAL PERPIGNAN</b>                 |                          |                   | <b>14</b>         | <b>0</b>   | <b>0</b> | <b>43</b>                  | <b>7</b>         | <b>21</b>        | <b>14</b>              | <b>14</b>              | <b>0</b>                | <b>65</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOULOUSE (BLAGNAC)                     | BMI REGIONAL             | S                 | 59                | 0          | 0        | 80                         | 8                | 8                | 3                      | 0                      | 0                       | 10                         | 82                       | 5                          | 62                      |
|  | FIRST CHOICE AIRWAYS LTD | C                 | 13                | 0          | 0        | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 8                          | 75                       | 12                         | 8                       |
|  | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0        | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 12                         | 50                       | 44                         | 8                       |
|  | THOMSONFLY LTD           | C                 | 7                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 63                       | 36                         | 8                       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

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|--------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TOULOUSE (BLAGNAC) |                          |                   | 87                | 0          | 0        | 79                         | 10               | 8                | 2                      | 0                      | 0                       | 9                          | 72                       | 30                         | 101                     |
| TOTAL FRANCE             |                          |                   | 944               | 3          | 6        | 71                         | 11               | 10               | 7                      | 1                      | 0                       | 19                         | 77                       | 19                         | 978                     |
| <b>GAMBIA</b>            |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BANJUL                   | ASTRAEUS LTD             | C                 | 19                | 0          | 0        | 47                         | 11               | 5                | 32                     | 5                      | 0                       | 54                         | 63                       | 22                         | 19                      |
|                          | FIRST CHOICE AIRWAYS LTD | C                 | 10                | 0          | 0        | 30                         | 50               | 0                | 10                     | 10                     | 0                       | 55                         | 75                       | 164                        | 8                       |
|                          | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0        | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 14                         | 88                       | 19                         | 8                       |
| TOTAL BANJUL             |                          |                   | 37                | 0          | 0        | 43                         | 27               | 5                | 19                     | 5                      | 0                       | 46                         | 71                       | 53                         | 35                      |
| TOTAL GAMBIA             |                          |                   | 37                | 0          | 0        | 43                         | 27               | 5                | 19                     | 5                      | 0                       | 46                         | 71                       | 53                         | 35                      |
| <b>GERMANY</b>           |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)           | BA CONNECT LTD           | S                 | 61                | 0          | 1        | 70                         | 15               | 5                | 7                      | 3                      | 0                       | 20                         | 89                       | 7                          | 62                      |
| TOTAL BERLIN (TEGEL)     |                          |                   | 61                | 0          | 1        | 70                         | 15               | 5                | 7                      | 3                      | 0                       | 20                         | 89                       | 6                          | 124                     |
| COLOGNE (BONN)           | HAPAG LLOYD EXPRESS      | S                 | 46                | 0          | 0        | 63                         | 11               | 11               | 13                     | 2                      | 0                       | 29                         | 45                       | 23                         | 66                      |
|                          | VLM (BELGIUM)            | C                 | 8                 | 0          | 0        | 25                         | 63               | 0                | 13                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL COLOGNE (BONN)     |                          |                   | 54                | 0          | 0        | 57                         | 19               | 9                | 13                     | 2                      | 0                       | 29                         | 45                       | 23                         | 66                      |
| DUSSELDORF               | BA CONNECT LTD           | S                 | 159               | 1          | 2        | 82                         | 7                | 7                | 4                      | 0                      | 0                       | 9                          | 90                       | 6                          | 188                     |
|                          | LUFTHANSA CITY LINE      | S                 | 210               | 0          | 0        | 70                         | 14               | 12               | 4                      | 0                      | 0                       | 14                         | 95                       | 3                          | 152                     |
| TOTAL DUSSELDORF         |                          |                   | 369               | 1          | 2        | 75                         | 11               | 10               | 4                      | 0                      | 0                       | 12                         | 90                       | 6                          | 401                     |
| FRANKFURT MAIN           | BA CONNECT LTD           | S                 | 175               | 1          | 6        | 74                         | 8                | 9                | 10                     | 0                      | 0                       | 16                         | 79                       | 11                         | 262                     |
|                          | LUFTHANSA                | S                 | 243               | 0          | 5        | 69                         | 10               | 12               | 9                      | 0                      | 0                       | 19                         | 87                       | 7                          | 244                     |
| TOTAL FRANKFURT MAIN     |                          |                   | 418               | 1          | 11       | 71                         | 9                | 11               | 9                      | 0                      | 0                       | 18                         | 83                       | 9                          | 506                     |
| HAMBURG                  | AIR BERLIN               | S                 | 26                | 0          | 0        | 88                         | 8                | 4                | 0                      | 0                      | 0                       | 6                          | 84                       | 5                          | 58                      |
|                          | LUFTHANSA CITY LINE      | S                 | 102               | 0          | 0        | 91                         | 4                | 5                | 0                      | 0                      | 0                       | 5                          | 85                       | 8                          | 92                      |
| TOTAL HAMBURG            |                          |                   | 128               | 0          | 0        | 91                         | 5                | 5                | 0                      | 0                      | 0                       | 5                          | 85                       | 7                          | 150                     |
| HANOVER                  | BA CONNECT LTD           | S                 | 106               | 2          | 0        | 79                         | 5                | 5                | 10                     | 1                      | 0                       | 18                         | 88                       | 10                         | 100                     |
|                          | HAPAG LLOYD EXPRESS      | S                 | 8                 | 0          | 0        | 88                         | 0                | 0                | 13                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                          | TITAN AIRWAYS LTD        | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 44                         | 0                        | 0                          | 0                       |
| TOTAL HANOVER            |                          |                   | 116               | 2          | 0        | 79                         | 4                | 4                | 11                     | 1                      | 0                       | 18                         | 88                       | 10                         | 100                     |
| MUNICH                   | LUFTHANSA CITY LINE      | S                 | 179               | 1          | 0        | 75                         | 10               | 7                | 7                      | 1                      | 0                       | 14                         | 88                       | 5                          | 178                     |
| TOTAL MUNICH             |                          |                   | 179               | 1          | 0        | 75                         | 10               | 7                | 7                      | 1                      | 0                       | 14                         | 88                       | 5                          | 178                     |
| PADERBORN                | AIR BERLIN               | S                 | 36                | 0          | 0        | 78                         | 14               | 8                | 0                      | 0                      | 0                       | 9                          | 91                       | 4                          | 34                      |
| TOTAL PADERBORN          |                          |                   | 36                | 0          | 0        | 78                         | 14               | 8                | 0                      | 0                      | 0                       | 9                          | 91                       | 4                          | 34                      |
| STUTTGART                | HAPAG LLOYD EXPRESS      | S                 | 38                | 0          | 0        | 61                         | 5                | 13               | 18                     | 3                      | 0                       | 32                         | 54                       | 13                         | 26                      |
| TOTAL STUTTGART          |                          |                   | 38                | 0          | 0        | 61                         | 5                | 13               | 18                     | 3                      | 0                       | 32                         | 54                       | 6                          | 110                     |
| TOTAL GERMANY            |                          |                   | 1399              | 6          | 14       | 74                         | 10               | 9                | 7                      | 0                      | 0                       | 15                         | 85                       | 8                          | 1669                    |
| <b>GIBRALTAR</b>         |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                | MONARCH AIRLINES         | S                 | 36                | 0          | 0        | 83                         | 8                | 8                | 0                      | 0                      | 0                       | 6                          | 88                       | 12                         | 34                      |
| TOTAL GIBRALTAR          |                          |                   | 36                | 0          | 0        | 83                         | 8                | 8                | 0                      | 0                      | 0                       | 6                          | 88                       | 12                         | 34                      |
| TOTAL GIBRALTAR          |                          |                   | 36                | 0          | 0        | 83                         | 8                | 8                | 0                      | 0                      | 0                       | 6                          | 88                       | 12                         | 34                      |
| <b>GREECE</b>            |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                    | OLYMPIC AIRLINES         | S                 | 26                | 0          | 0        | 19                         | 38               | 38               | 4                      | 0                      | 0                       | 30                         | 19                       | 22                         | 16                      |
| <b>TOTAL ATHENS</b>       |                          |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>19</b>                  | <b>38</b>        | <b>38</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>47</b>                | <b>22</b>                  | <b>36</b>               |
| <b>TOTAL GREECE</b>       |                          |                   | <b>27</b>         | <b>0</b>   | <b>0</b> | <b>22</b>                  | <b>37</b>        | <b>37</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>50</b>                | <b>21</b>                  | <b>38</b>               |
| HUNGARY                   |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                  | JET2.COM LTD             | S                 | 36                | 0          | 0        | 69                         | 22               | 0                | 8                      | 0                      | 0                       | 15                         | 74                       | 12                         | 62                      |
| <b>TOTAL BUDAPEST</b>     |                          |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>22</b>        | <b>0</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>74</b>                | <b>12</b>                  | <b>62</b>               |
| <b>TOTAL HUNGARY</b>      |                          |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>22</b>        | <b>0</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>74</b>                | <b>12</b>                  | <b>62</b>               |
| ICELAND                   |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                  | JET X                    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL KEFLAVIK</b>     |                          |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ICELAND</b>      |                          |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| INDIA                     |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOA                       | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 50                         | 13               | 0                | 38                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
|                           | MONARCH AIRLINES         | C                 | 37                | 0          | 0        | 38                         | 5                | 16               | 38                     | 3                      | 0                       | 54                         | 71                       | 20                         | 17                      |
|                           | MY TRAVEL AIRWAYS UK     | C                 | 9                 | 1          | 0        | 56                         | 33               | 11               | 0                      | 0                      | 14                      | 67                         | 12                       | 9                          |                         |
| <b>TOTAL GOA</b>          |                          |                   | <b>54</b>         | <b>1</b>   | <b>0</b> | <b>43</b>                  | <b>11</b>        | <b>13</b>        | <b>31</b>              | <b>2</b>               | <b>0</b>                | <b>45</b>                  | <b>63</b>                | <b>20</b>                  | <b>35</b>               |
| <b>TOTAL INDIA</b>        |                          |                   | <b>54</b>         | <b>1</b>   | <b>0</b> | <b>43</b>                  | <b>11</b>        | <b>13</b>        | <b>31</b>              | <b>2</b>               | <b>0</b>                | <b>45</b>                  | <b>63</b>                | <b>20</b>                  | <b>35</b>               |
| IRAN                      |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEHRAN                    | MAHAN AIR                | S                 | 14                | 0          | 4        | 71                         | 14               | 14               | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL TEHRAN</b>       |                          |                   | <b>14</b>         | <b>0</b>   | <b>4</b> | <b>71</b>                  | <b>14</b>        | <b>14</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL IRAN</b>         |                          |                   | <b>14</b>         | <b>0</b>   | <b>4</b> | <b>71</b>                  | <b>14</b>        | <b>14</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| IRISH REPUBLIC            |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT                 | BMIBABY LTD              | S                 | 61                | 0          | 1        | 77                         | 7                | 13               | 3                      | 0                      | 0                       | 11                         | 92                       | 6                          | 62                      |
| <b>TOTAL CONNAUGHT</b>    |                          |                   | <b>61</b>         | <b>0</b>   | <b>1</b> | <b>77</b>                  | <b>7</b>         | <b>13</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>92</b>                | <b>6</b>                   | <b>62</b>               |
| CORK                      | BMIBABY LTD              | S                 | 62                | 0          | 0        | 85                         | 5                | 0                | 6                      | 3                      | 0                       | 15                         | 80                       | 21                         | 70                      |
| <b>TOTAL CORK</b>         |                          |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>5</b>         | <b>0</b>         | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>15</b>                  | <b>76</b>                | <b>21</b>                  | <b>130</b>              |
| DUBLIN                    | AER LINGUS               | S                 | 240               | 1          | 1        | 85                         | 7                | 6                | 2                      | 0                      | 0                       | 7                          | 72                       | 18                         | 287                     |
|                           | LUXAIR                   | S                 | 61                | 0          | 0        | 84                         | 10               | 7                | 0                      | 0                      | 0                       | 7                          | 84                       | 6                          | 62                      |
|                           | RYANAIR                  | S                 | 238               | 2          | 2        | 66                         | 14               | 14               | 6                      | 0                      | 0                       | 17                         | 86                       | 7                          | 240                     |
| <b>TOTAL DUBLIN</b>       |                          |                   | <b>539</b>        | <b>3</b>   | <b>3</b> | <b>77</b>                  | <b>10</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>12</b>                  | <b>591</b>              |
| GALWAY                    | AER ARRAN                | S                 | 85                | 3          | 1        | 87                         | 2                | 4                | 6                      | 1                      | 0                       | 13                         | 89                       | 6                          | 62                      |
| <b>TOTAL GALWAY</b>       |                          |                   | <b>85</b>         | <b>3</b>   | <b>1</b> | <b>87</b>                  | <b>2</b>         | <b>4</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>89</b>                | <b>6</b>                   | <b>62</b>               |
| KERRY COUNTY              | AER ARRAN                | S                 | 28                | 0          | 0        | 93                         | 4                | 4                | 0                      | 0                      | 0                       | 3                          | 92                       | 11                         | 26                      |
| <b>TOTAL KERRY COUNTY</b> |                          |                   | <b>30</b>         | <b>1</b>   | <b>0</b> | <b>90</b>                  | <b>3</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>92</b>                | <b>11</b>                  | <b>26</b>               |
| SHANNON                   | RYANAIR                  | S                 | 20                | 0          | 2        | 65                         | 10               | 25               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL SHANNON</b>      |                          |                   | <b>20</b>         | <b>0</b>   | <b>2</b> | <b>65</b>                  | <b>10</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>90</b>                | <b>6</b>                   | <b>62</b>               |
| WATERFORD                 | AER ARRAN                | S                 | 26                | 0          | 0        | 85                         | 4                | 12               | 0                      | 0                      | 0                       | 9                          | 96                       | 2                          | 27                      |
|                           | AIR WALES LTD            | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                    | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------|----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                            |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                            |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL WATERFORD          |                            |                   | 28                | 0          | 0        | 82                         | 4                | 14               | 0                      | 0                      | 0                       | 10                         | 96                       | 2                          | 27                      |
| TOTAL IRISH REPUBLIC     |                            |                   | 825               | 7          | 7        | 79                         | 8                | 9                | 4                      | 0                      | 0                       | 12                         | 82                       | 12                         | 960                     |
| ISRAEL                   |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OVDA                     | FLYJET LTD                 | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL OVDA               |                            |                   | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 75                       | 10                         | 8                       |
| TOTAL ISRAEL             |                            |                   | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 75                       | 10                         | 8                       |
| ITALY                    |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                  | MY TRAVEL AIRWAYS UK       | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 98                         | 88                       | 30                         | 8                       |
| TOTAL BERGAMO            |                            |                   | 8                 | 0          | 0        | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 98                         | 70                       | 22                         | 23                      |
| BOLZANO                  | AUSTRIAN ARROWS            | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL BOLZANO            |                            |                   | 8                 | 0          | 0        | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| MILAN (MALPENSA)         | ALITALIA                   | S                 | 121               | 0          | 1        | 64                         | 26               | 8                | 2                      | 0                      | 0                       | 14                         | 81                       | 9                          | 120                     |
|                          | BA CONNECT LTD             | S                 | 114               | 2          | 0        | 69                         | 11               | 10               | 10                     | 0                      | 0                       | 18                         | 76                       | 18                         | 101                     |
| TOTAL MILAN (MALPENSA)   |                            |                   | 235               | 2          | 1        | 66                         | 19               | 9                | 6                      | 0                      | 0                       | 16                         | 76                       | 16                         | 235                     |
| NAPLES                   | THOMSONFLY LTD             | C                 | 3                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 4                          | 3                       |
| TOTAL NAPLES             |                            |                   | 3                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 4                          | 3                       |
| TURIN                    | BA CONNECT LTD             | C                 | 7                 | 0          | 0        | 71                         | 29               | 0                | 0                      | 0                      | 0                       | 8                          | 100                      | 4                          | 7                       |
|                          | FIRST CHOICE AIRWAYS LTD   | C                 | 16                | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 7                          | 88                       | 15                         | 16                      |
|                          | MY TRAVEL AIRWAYS UK       | C                 | 8                 | 0          | 0        | 75                         | 0                | 13               | 0                      | 13                     | 0                       | 39                         | 50                       | 33                         | 8                       |
|                          | THOMAS COOK AIRLINES LTD   | C                 | 6                 | 0          | 0        | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 13                         | 50                       | 20                         | 8                       |
|                          | THOMSONFLY LTD             | C                 | 8                 | 0          | 0        | 50                         | 13               | 13               | 25                     | 0                      | 0                       | 28                         | 50                       | 42                         | 8                       |
| TOTAL TURIN              |                            |                   | 45                | 0          | 0        | 73                         | 13               | 7                | 4                      | 2                      | 0                       | 17                         | 67                       | 24                         | 49                      |
| VERONA VILLAFRANCA       | FIRST CHOICE AIRWAYS LTD   | C                 | 8                 | 0          | 0        | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 50                         | 88                       | 5                          | 8                       |
|                          | THOMAS COOK AIRLINES LTD   | C                 | 2                 | 0          | 0        | 0                          | 0                | 50               | 50                     | 0                      | 0                       | 62                         | 0                        | 0                          | 0                       |
|                          | THOMSONFLY LTD             | C                 | 7                 | 0          | 0        | 14                         | 14               | 29               | 29                     | 14                     | 0                       | 83                         | 14                       | 29                         | 7                       |
| TOTAL VERONA VILLAFRANCA |                            |                   | 17                | 0          | 0        | 24                         | 12               | 24               | 35                     | 6                      | 0                       | 65                         | 53                       | 16                         | 15                      |
| TOTAL ITALY              |                            |                   | 316               | 3          | 2        | 66                         | 16               | 9                | 8                      | 1                      | 1                       | 21                         | 78                       | 14                         | 536                     |
| JAMAICA                  |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONTEGO BAY              | FIRST CHOICE AIRWAYS LTD   | C                 | 6                 | 0          | 0        | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 16                         | 60                       | 18                         | 10                      |
|                          | MY TRAVEL AIRWAYS UK       | C                 | 3                 | 5          | 0        | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 9                          | 50                       | 62                         | 8                       |
|                          | THOMSONFLY LTD             | C                 | 10                | 0          | 0        | 20                         | 30               | 20               | 30                     | 0                      | 0                       | 48                         | 0                        | 0                          | 0                       |
| TOTAL MONTEGO BAY        |                            |                   | 19                | 5          | 0        | 42                         | 21               | 21               | 16                     | 0                      | 0                       | 32                         | 56                       | 38                         | 18                      |
| TOTAL JAMAICA            |                            |                   | 19                | 5          | 0        | 42                         | 21               | 21               | 16                     | 0                      | 0                       | 32                         | 56                       | 38                         | 18                      |
| KENYA                    |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOMBASA                  | FIRST CHOICE AIRWAYS LTD   | C                 | 5                 | 1          | 0        | 40                         | 20               | 0                | 20                     | 20                     | 0                       | 89                         | 0                        | 0                          | 0                       |
| TOTAL MOMBASA            |                            |                   | 5                 | 1          | 0        | 40                         | 20               | 0                | 20                     | 20                     | 0                       | 89                         | 0                        | 0                          | 0                       |
| TOTAL KENYA              |                            |                   | 5                 | 1          | 0        | 40                         | 20               | 0                | 20                     | 20                     | 0                       | 89                         | 0                        | 0                          | 0                       |
| LATVIA                   |                            |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| RIGA                     | AIR BALTIC CORPORATION SIA | S                 | 18                | 0          | 0        | 89                         | 6                | 6                | 0                      | 0                      | 0                       | 6                          | 88                       | 10                         | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL RIGA                  |                             |                   | 18                | 0          | 0        | 89                         | 6                | 6                | 0                      | 0                      | 0                       | 6                          | 88                       | 10                         | 8                       |
| TOTAL LATVIA                |                             |                   | 18                | 0          | 0        | 89                         | 6                | 6                | 0                      | 0                      | 0                       | 6                          | 88                       | 10                         | 8                       |
| LUXEMBOURG                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                  | LUXAIR                      | S                 | 61                | 0          | 0        | 92                         | 2                | 7                | 0                      | 0                      | 0                       | 7                          | 94                       | 6                          | 62                      |
| TOTAL LUXEMBOURG            |                             |                   | 61                | 0          | 0        | 92                         | 2                | 7                | 0                      | 0                      | 0                       | 7                          | 94                       | 6                          | 62                      |
| TOTAL LUXEMBOURG            |                             |                   | 61                | 0          | 0        | 92                         | 2                | 7                | 0                      | 0                      | 0                       | 7                          | 94                       | 6                          | 62                      |
| MALAYSIA                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KUALA LUMPUR (SEPANG)       | MALYSIAN AIRLINES SYSTEM-MA | S                 | 35                | 0          | 1        | 86                         | 3                | 11               | 0                      | 0                      | 0                       | 7                          | 75                       | 22                         | 36                      |
| TOTAL KUALA LUMPUR (SEPANG) |                             |                   | 35                | 0          | 1        | 86                         | 3                | 11               | 0                      | 0                      | 0                       | 7                          | 75                       | 22                         | 36                      |
| TOTAL MALAYSIA              |                             |                   | 35                | 0          | 1        | 86                         | 3                | 11               | 0                      | 0                      | 0                       | 7                          | 75                       | 22                         | 36                      |
| MALDIVE ISLANDS             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALE INTERNATIONAL          | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0        | 0                          | 0                | 25               | 50                     | 25                     | 0                       | 128                        | 0                        | 0                          | 0                       |
|                             | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 50                         | 0                | 13               | 38                     | 0                      | 42                      | 75                         | 12                       | 8                          |                         |
| TOTAL MALE INTERNATIONAL    |                             |                   | 12                | 0          | 0        | 33                         | 0                | 17               | 42                     | 8                      | 0                       | 71                         | 75                       | 12                         | 8                       |
| TOTAL MALDIVE ISLANDS       |                             |                   | 12                | 0          | 0        | 33                         | 0                | 17               | 42                     | 8                      | 0                       | 71                         | 75                       | 12                         | 8                       |
| MALTA                       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                       | AIR MALTA                   | S                 | 62                | 0          | 0        | 55                         | 27               | 10               | 8                      | 0                      | 0                       | 18                         | 60                       | 22                         | 67                      |
|                             | GB AIRWAYS LTD              | S                 | 26                | 0          | 0        | 46                         | 23               | 23               | 8                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                             | HELLO                       | C                 | 18                | 0          | 0        | 22                         | 28               | 44               | 6                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
|                             | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 40                       | 24                         | 10                      |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 63                         | 13               | 13               | 13                     | 0                      | 0                       | 17                         | 40                       | 61                         | 10                      |
|                             | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 70                       | 10                         | 10                      |
| TOTAL MALTA                 |                             |                   | 130               | 0          | 0        | 54                         | 23               | 16               | 7                      | 0                      | 0                       | 19                         | 58                       | 26                         | 105                     |
| TOTAL MALTA                 |                             |                   | 130               | 0          | 0        | 54                         | 23               | 16               | 7                      | 0                      | 0                       | 19                         | 58                       | 26                         | 105                     |
| MEXICO                      |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ACAPULCO                    | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 45                         | 0                        | 0                          | 0                       |
| TOTAL ACAPULCO              |                             |                   | 3                 | 0          | 0        | 0                          | 0                | 67               | 33                     | 0                      | 0                       | 53                         | 0                        | 0                          | 0                       |
| CANCUN                      | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 35                         | 70                       | 41                         | 10                      |
|                             | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 25                         | 13               | 13               | 25                     | 0                      | 25                      | 256                        | 0                        | 0                          | 0                       |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 7                 | 0          | 0        | 29                         | 14               | 0                | 57                     | 0                      | 0                       | 65                         | 0                        | 0                          | 0                       |
|                             | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 13                         | 0                | 63               | 25                     | 0                      | 0                       | 55                         | 67                       | 30                         | 9                       |
| TOTAL CANCUN                |                             |                   | 31                | 10         | 0        | 26                         | 13               | 23               | 32                     | 0                      | 6                       | 104                        | 69                       | 35                         | 29                      |
| TOTAL MEXICO                |                             |                   | 34                | 10         | 0        | 24                         | 12               | 26               | 32                     | 0                      | 6                       | 100                        | 69                       | 35                         | 29                      |
| MOROCCO                     |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AGADIR                      | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 60                         | 30               | 10               | 0                      | 0                      | 0                       | 15                         | 88                       | 2                          | 8                       |
|                             | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 46                         | 8                       |
|                             | THOMSONFLY LTD              | C                 | 7                 | 1          | 0        | 71                         | 0                | 14               | 14                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL AGADIR                |                             |                   | 25                | 1          | 0        | 72                         | 16               | 8                | 4                      | 0                      | 0                       | 12                         | 81                       | 24                         | 16                      |
| MARRAKESH                   | GB AIRWAYS LTD              | S                 | 18                | 0          | 0        | 50                         | 22               | 17               | 11                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MARRAKESH             |                          |                   | 18                | 0          | 0        | 50                         | 22               | 17               | 11                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL MOROCCO               |                          |                   | 43                | 1          | 0        | 63                         | 19               | 12               | 7                      | 0                      | 0                       | 17                         | 81                       | 24                         | 16                      |
| NETHERLANDS                 |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                   | JET2.COM LTD             | S                 | 156               | 0          | 2        | 79                         | 11               | 4                | 4                      | 1                      | 0                       | 13                         | 90                       | 11                         | 158                     |
|                             | KLM                      | S                 | 258               | 0          | 5        | 80                         | 7                | 5                | 7                      | 0                      | 0                       | 13                         | 76                       | 15                         | 174                     |
|                             | KLM CITYHOPPER           | S                 | 120               | 2          | 0        | 69                         | 11               | 9                | 11                     | 0                      | 0                       | 21                         | 62                       | 28                         | 194                     |
|                             | KLM CITYHOPPER           | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
| TOTAL AMSTERDAM             |                          |                   | 536               | 3          | 7        | 77                         | 9                | 6                | 7                      | 1                      | 0                       | 15                         | 74                       | 18                         | 652                     |
| TOTAL NETHERLANDS           |                          |                   | 536               | 3          | 7        | 77                         | 9                | 6                | 7                      | 1                      | 0                       | 15                         | 74                       | 18                         | 652                     |
| NORWAY                      |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)           | BA CONNECT LTD           | S                 | 8                 | 0          | 0        | 0                          | 25               | 50               | 25                     | 0                      | 0                       | 70                         | 85                       | 9                          | 93                      |
|                             | SAS                      | S                 | 36                | 0          | 0        | 64                         | 8                | 22               | 6                      | 0                      | 0                       | 18                         | 79                       | 10                         | 34                      |
| TOTAL OSLO (GARDERMOEN)     |                          |                   | 44                | 0          | 0        | 52                         | 11               | 27               | 9                      | 0                      | 0                       | 28                         | 83                       | 9                          | 127                     |
| TOTAL NORWAY                |                          |                   | 44                | 0          | 0        | 52                         | 11               | 27               | 9                      | 0                      | 0                       | 28                         | 83                       | 9                          | 127                     |
| PAKISTAN                    |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                   | PAKISTAN INTL AIRLINES   | S                 | 41                | 1          | 1        | 24                         | 22               | 32               | 22                     | 0                      | 0                       | 43                         | 47                       | 62                         | 34                      |
| TOTAL ISLAMABAD             |                          |                   | 41                | 1          | 1        | 24                         | 22               | 32               | 22                     | 0                      | 0                       | 43                         | 47                       | 62                         | 34                      |
| KARACHI                     | PAKISTAN INTL AIRLINES   | S                 | 63                | 0          | 0        | 21                         | 38               | 21               | 17                     | 0                      | 3                       | 78                         | 35                       | 37                         | 71                      |
| TOTAL KARACHI               |                          |                   | 63                | 0          | 0        | 21                         | 38               | 21               | 17                     | 0                      | 3                       | 78                         | 35                       | 37                         | 71                      |
| LAHORE                      | PAKISTAN INTL AIRLINES   | S                 | 11                | 0          | 0        | 36                         | 27               | 18               | 9                      | 9                      | 0                       | 46                         | 50                       | 25                         | 10                      |
| TOTAL LAHORE                |                          |                   | 11                | 0          | 0        | 36                         | 27               | 18               | 9                      | 9                      | 0                       | 46                         | 50                       | 25                         | 10                      |
| TOTAL PAKISTAN              |                          |                   | 115               | 1          | 1        | 23                         | 31               | 24               | 18                     | 1                      | 2                       | 62                         | 40                       | 43                         | 115                     |
| POLAND                      |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                      | MONARCH AIRLINES         | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                             | SKY EUROPE               | S                 | 26                | 0          | 0        | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL KRAKOW                |                          |                   | 28                | 0          | 0        | 93                         | 0                | 0                | 7                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| WARSAW                      | LOT-POLISH AIRLINES      | S                 | 52                | 0          | 0        | 79                         | 12               | 4                | 6                      | 0                      | 0                       | 13                         | 81                       | 11                         | 54                      |
| TOTAL WARSAW                |                          |                   | 52                | 0          | 0        | 79                         | 12               | 4                | 6                      | 0                      | 0                       | 13                         | 81                       | 11                         | 54                      |
| TOTAL POLAND                |                          |                   | 80                | 0          | 0        | 84                         | 8                | 3                | 6                      | 0                      | 0                       | 12                         | 81                       | 11                         | 54                      |
| PORTUGAL(EXCLUDING MADEIRA) |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                        | FIRST CHOICE AIRWAYS LTD | C                 | 22                | 3          | 0        | 68                         | 18               | 5                | 5                      | 0                      | 5                       | 35                         | 85                       | 8                          | 26                      |
|                             | JET2.COM LTD             | S                 | 40                | 1          | 0        | 65                         | 8                | 10               | 13                     | 0                      | 5                       | 69                         | 92                       | 4                          | 26                      |
|                             | MONARCH AIRLINES         | S                 | 62                | 0          | 0        | 71                         | 18               | 5                | 6                      | 0                      | 0                       | 14                         | 85                       | 14                         | 62                      |
|                             | MY TRAVEL AIRWAYS UK     | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 90                       | 3                          | 10                      |
|                             | THOMAS COOK AIRLINES LTD | C                 | 17                | 0          | 0        | 53                         | 24               | 12               | 12                     | 0                      | 0                       | 21                         | 95                       | 7                          | 20                      |
|                             | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 80                         | 10               | 0                | 10                     | 0                      | 0                       | 13                         | 90                       | 5                          | 10                      |
| TOTAL FARO                  |                          |                   | 161               | 4          | 0        | 68                         | 15               | 7                | 8                      | 0                      | 2                       | 31                         | 88                       | 9                          | 162                     |
| LISBON                      | FIRST CHOICE AIRWAYS LTD | C                 | 6                 | 0          | 0        | 50                         | 0                | 33               | 17                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL LISBON                |                          |                   | 6                 | 0          | 0        | 50                         | 0                | 33               | 17                     | 0                      | 0                       | 26                         | 79                       | 9                          | 39                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                          |                   | <b>167</b>        | <b>4</b>   | <b>0</b> | <b>68</b>                  | <b>14</b>        | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>2</b>                | <b>31</b>                  | <b>86</b>                | <b>9</b>                   | <b>224</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>FUNCHAL</b>                           | EXCEL AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 8                       |
|  | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 8                       |
|  | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 8                       |
|  | THOMSONFLY LTD           | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 2                          | 8                       |
| <b>TOTAL FUNCHAL</b>                     |                          |                   | <b>32</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>6</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>100</b>                 | <b>1</b>                 | <b>32</b>                  |                         |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                          |                   | <b>32</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>6</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>100</b>                 | <b>1</b>                 | <b>32</b>                  |                         |
| <b>QATAR</b>                             |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>DOHA</b>                              | QATAR AIRWAYS            | S                 | 48                | 0          | 0        | 33                         | 21               | 21               | 25                     | 0                      | 0                       | 38                         | 69                       | 11                         | 36                      |
| <b>TOTAL DOHA</b>                        |                          |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>21</b>        | <b>21</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>38</b>                  | <b>69</b>                | <b>11</b>                  | <b>36</b>               |
| <b>TOTAL QATAR</b>                       |                          |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>21</b>        | <b>21</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>38</b>                  | <b>69</b>                | <b>11</b>                  | <b>36</b>               |
| <b>RUMANIA</b>                           |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BUCHAREST (OTOPENI)</b>               | MY TRAVEL AIRWAYS UK     | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL BUCHAREST (OTOPENI)</b>         |                          |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>91</b>                  | <b>7</b>                |
| <b>TOTAL RUMANIA</b>                     |                          |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>91</b>                  | <b>7</b>                |
| <b>SINGAPORE</b>                         |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>SINGAPORE</b>                         | SINGAPORE AIRLINES       | S                 | 62                | 0          | 3        | 79                         | 10               | 10               | 2                      | 0                      | 0                       | 10                         | 69                       | 14                         | 62                      |
| <b>TOTAL SINGAPORE</b>                   |                          |                   | <b>62</b>         | <b>0</b>   | <b>3</b> | <b>79</b>                  | <b>10</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>14</b>                  | <b>62</b>               |
| <b>TOTAL SINGAPORE</b>                   |                          |                   | <b>62</b>         | <b>0</b>   | <b>3</b> | <b>79</b>                  | <b>10</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>14</b>                  | <b>62</b>               |
| <b>SLOVAK REPUBLIC</b>                   |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BRATISLAVA</b>                        | SKY EUROPE               | S                 | 28                | 0          | 0        | 75                         | 7                | 7                | 11                     | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL BRATISLAVA</b>                  |                          |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>7</b>         | <b>7</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SLOVAK REPUBLIC</b>             |                          |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>7</b>         | <b>7</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SPAIN</b>                             |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ALICANTE</b>                          | BMIBABY LTD              | S                 | 61                | 0          | 1        | 61                         | 18               | 8                | 13                     | 0                      | 0                       | 22                         | 63                       | 13                         | 48                      |
|  | FIRST CHOICE AIRWAYS LTD | C                 | 24                | 0          | 0        | 50                         | 8                | 21               | 13                     | 0                      | 8                       | 57                         | 78                       | 45                         | 36                      |
|  | JET2.COM LTD             | S                 | 40                | 0          | 0        | 65                         | 15               | 0                | 20                     | 0                      | 0                       | 28                         | 60                       | 12                         | 10                      |
|  | MONARCH AIRLINES         | S                 | 98                | 0          | 0        | 66                         | 12               | 8                | 13                     | 0                      | 0                       | 22                         | 90                       | 9                          | 124                     |
|  | MY TRAVEL AIRWAYS UK     | C                 | 16                | 0          | 0        | 63                         | 13               | 19               | 6                      | 0                      | 0                       | 19                         | 63                       | 32                         | 30                      |
|  | THOMAS COOK AIRLINES LTD | C                 | 17                | 0          | 0        | 82                         | 6                | 12               | 0                      | 0                      | 0                       | 6                          | 77                       | 36                         | 30                      |
|  | THOMSONFLY LTD           | C                 | 16                | 0          | 0        | 56                         | 0                | 6                | 25                     | 13                     | 0                       | 48                         | 89                       | 5                          | 38                      |
| <b>TOTAL ALICANTE</b>                    |                          |                   | <b>272</b>        | <b>0</b>   | <b>1</b> | <b>64</b>                  | <b>13</b>        | <b>9</b>         | <b>14</b>              | <b>1</b>               | <b>1</b>                | <b>26</b>                  | <b>79</b>                | <b>18</b>                  | <b>328</b>              |
| <b>ALMERIA</b>                           | MONARCH AIRLINES         | S                 | 34                | 0          | 0        | 68                         | 9                | 9                | 15                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK     | C                 | 10                | 0          | 0        | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 9                          | 80                       | 11                         | 10                      |
| <b>TOTAL ALMERIA</b>                     |                          |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>7</b>         | <b>11</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>86</b>                | <b>8</b>                   | <b>14</b>               |
| <b>BARCELONA</b>                         | GREECE AIRWAYS           | S                 | 7                 | 0          | 0        | 43                         | 14               | 14               | 14                     | 14                     | 0                       | 63                         | 0                        | 0                          | 0                       |
|  | JET2.COM LTD             | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 85                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES         | S                 | 62                | 0          | 0        | 74                         | 10               | 6                | 10                     | 0                      | 0                       | 17                         | 84                       | 7                          | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                          |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BARCELONA         |                          |                   | 71                | 0        | 0         | 70                         | 10               | 7                | 11                     | 1                      | 0                       | 24                         | 84                       | 7                          | 62                      |
| GERONA                  | MY TRAVEL AIRWAYS UK     | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL GERONA            |                          |                   | 8                 | 2        | 2         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| MADRID                  | BA CONNECT LTD           | S                 | 113               | 0        | 1         | 64                         | 8                | 7                | 19                     | 2                      | 0                       | 30                         | 80                       | 11                         | 105                     |
| TOTAL MADRID            |                          |                   | 113               | 0        | 1         | 64                         | 8                | 7                | 19                     | 2                      | 0                       | 30                         | 80                       | 11                         | 105                     |
| MAHON                   | MONARCH AIRLINES         | S                 | 2                 | 0        | 0         | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 77                         | 0                        | 0                          | 0                       |
| TOTAL MAHON             |                          |                   | 2                 | 0        | 0         | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 77                         | 0                        | 0                          | 0                       |
| MALAGA                  | BMIBABY LTD              | S                 | 62                | 0        | 0         | 39                         | 27               | 21               | 13                     | 0                      | 0                       | 28                         | 52                       | 37                         | 46                      |
|                         | FIRST CHOICE AIRWAYS LTD | C                 | 18                | 0        | 0         | 78                         | 17               | 6                | 0                      | 0                      | 0                       | 9                          | 90                       | 5                          | 20                      |
|                         | GB AIRWAYS LTD           | S                 | 62                | 0        | 0         | 44                         | 19               | 21               | 15                     | 2                      | 0                       | 36                         | 79                       | 9                          | 28                      |
|                         | JET2.COM LTD             | S                 | 48                | 0        | 0         | 77                         | 10               | 10               | 2                      | 0                      | 0                       | 10                         | 74                       | 11                         | 62                      |
|                         | MONARCH AIRLINES         | S                 | 97                | 0        | 0         | 61                         | 18               | 8                | 11                     | 2                      | 0                       | 26                         | 88                       | 6                          | 122                     |
|                         | MY TRAVEL AIRWAYS UK     | C                 | 18                | 0        | 0         | 78                         | 6                | 6                | 0                      | 11                     | 0                       | 34                         | 56                       | 69                         | 18                      |
|                         | THOMSONFLY LTD           | C                 | 19                | 0        | 0         | 74                         | 5                | 5                | 16                     | 0                      | 0                       | 18                         | 46                       | 54                         | 26                      |
| TOTAL MALAGA            |                          |                   | 324               | 1        | 1         | 58                         | 17               | 13               | 10                     | 2                      | 0                       | 25                         | 74                       | 19                         | 337                     |
| MURCIA SAN JAVIER       | JET2.COM LTD             | S                 | 40                | 0        | 0         | 90                         | 0                | 8                | 3                      | 0                      | 0                       | 8                          | 85                       | 9                          | 62                      |
| TOTAL MURCIA SAN JAVIER |                          |                   | 40                | 0        | 0         | 90                         | 0                | 8                | 3                      | 0                      | 0                       | 8                          | 84                       | 9                          | 70                      |
| PALMA DE MALLORCA       | BMIBABY LTD              | S                 | 46                | 0        | 0         | 67                         | 13               | 11               | 4                      | 4                      | 0                       | 24                         | 72                       | 15                         | 46                      |
|                         | FIRST CHOICE AIRWAYS LTD | C                 | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 90                       | 5                          | 20                      |
|                         | JET2.COM LTD             | S                 | 12                | 0        | 0         | 42                         | 8                | 17               | 25                     | 8                      | 0                       | 58                         | 0                        | 0                          | 0                       |
|                         | MONARCH AIRLINES         | S                 | 28                | 0        | 0         | 64                         | 4                | 11               | 21                     | 0                      | 0                       | 25                         | 100                      | 0                          | 8                       |
|                         | MY TRAVEL AIRWAYS UK     | C                 | 10                | 0        | 0         | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 6                          | 84                       | 12                         | 19                      |
|                         | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 90                       | 14                         | 10                      |
|                         | THOMSONFLY LTD           | C                 | 19                | 0        | 0         | 84                         | 5                | 11               | 0                      | 0                      | 0                       | 7                          | 100                      | 1                          | 19                      |
| TOTAL PALMA DE MALLORCA |                          |                   | 128               | 0        | 0         | 71                         | 8                | 10               | 9                      | 2                      | 0                       | 22                         | 84                       | 10                         | 124                     |
| VALENCIA                | CITY AIRLINE             | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 66                         | 0                        | 0                          | 0                       |
| TOTAL VALENCIA          |                          |                   | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 66                         | 50                       | 18                         | 26                      |
| TOTAL SPAIN             |                          |                   | 1004              | 3        | 5         | 65                         | 12               | 10               | 12                     | 1                      | 0                       | 25                         | 78                       | 15                         | 1070                    |
| SPAIN(CANARY ISLANDS)   |                          |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                | EXCEL AIRWAYS LTD        | C                 | 20                | 0        | 0         | 40                         | 35               | 5                | 20                     | 0                      | 0                       | 31                         | 63                       | 16                         | 16                      |
|                         | FIRST CHOICE AIRWAYS LTD | C                 | 36                | 0        | 0         | 75                         | 11               | 8                | 6                      | 0                      | 0                       | 13                         | 80                       | 11                         | 45                      |
|                         | FUTURA AIRLINES          | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                         | GB AIRWAYS LTD           | S                 | 18                | 0        | 0         | 78                         | 11               | 6                | 6                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                         | MONARCH AIRLINES         | C                 | 20                | 0        | 0         | 50                         | 5                | 25               | 10                     | 10                     | 0                       | 56                         | 85                       | 13                         | 13                      |
|                         | MY TRAVEL AIRWAYS UK     | C                 | 18                | 0        | 0         | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 11                         | 89                       | 4                          | 19                      |
|                         | THOMAS COOK AIRLINES LTD | C                 | 27                | 0        | 0         | 70                         | 11               | 4                | 15                     | 0                      | 0                       | 22                         | 74                       | 24                         | 47                      |
|                         | THOMSONFLY LTD           | C                 | 28                | 0        | 0         | 71                         | 18               | 11               | 0                      | 0                      | 0                       | 12                         | 81                       | 13                         | 27                      |
|                         | VOLAR AIRLINES           | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL ARRECIFE          |                          |                   | 177               | 0        | 0         | 68                         | 15               | 9                | 7                      | 1                      | 0                       | 20                         | 79                       | 14                         | 187                     |
| FUERTEVENTURA           | EXCEL AIRWAYS LTD        | C                 | 10                | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 7                          | 80                       | 10                         | 10                      |
|                         | FIRST CHOICE AIRWAYS LTD | C                 | 19                | 0        | 0         | 84                         | 5                | 5                | 0                      | 0                      | 5                       | 60                         | 91                       | 4                          | 23                      |
|                         | MY TRAVEL AIRWAYS UK     | C                 | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 47                       | 50                         | 17                      |
|                         | THOMAS COOK AIRLINES LTD | C                 | 18                | 0        | 0         | 56                         | 22               | 11               | 11                     | 0                      | 0                       | 18                         | 86                       | 4                          | 28                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUERTEVENTURA                            | THOMSONFLY LTD           | C                 | 17                | 0          | 0        | 71                         | 18               | 6                | 6                      | 0                      | 0                       | 13                         | 100                      | 1                          | 18                      |
| <b>TOTAL FUERTEVENTURA</b>               |                          |                   | <b>82</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>13</b>        | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>1</b>                | <b>22</b>                  | <b>82</b>                | <b>12</b>                  | <b>96</b>               |
| LAS PALMAS                               | EXCEL AIRWAYS LTD        | C                 | 16                | 0          | 0        | 69                         | 6                | 0                | 13                     | 13                     | 0                       | 50                         | 43                       | 55                         | 7                       |
|  | FIRST CHOICE AIRWAYS LTD | C                 | 15                | 1          | 0        | 73                         | 0                | 7                | 7                      | 0                      | 13                      | 71                         | 87                       | 9                          | 15                      |
|  | GB AIRWAYS LTD           | S                 | 24                | 0          | 0        | 63                         | 13               | 13               | 13                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES         | C                 | 8                 | 0          | 0        | 63                         | 13               | 13               | 13                     | 0                      | 0                       | 18                         | 75                       | 5                          | 8                       |
|  | MY TRAVEL AIRWAYS UK     | C                 | 17                | 0          | 0        | 53                         | 6                | 24               | 18                     | 0                      | 0                       | 25                         | 47                       | 75                         | 15                      |
|  | THOMAS COOK AIRLINES LTD | C                 | 16                | 0          | 0        | 88                         | 0                | 6                | 6                      | 0                      | 0                       | 10                         | 79                       | 11                         | 29                      |
|  | THOMSONFLY LTD           | C                 | 26                | 0          | 0        | 73                         | 8                | 12               | 8                      | 0                      | 0                       | 17                         | 84                       | 8                          | 25                      |
| <b>TOTAL LAS PALMAS</b>                  |                          |                   | <b>122</b>        | <b>1</b>   | <b>0</b> | <b>69</b>                  | <b>7</b>         | <b>11</b>        | <b>11</b>              | <b>2</b>               | <b>2</b>                | <b>29</b>                  | <b>73</b>                | <b>22</b>                  | <b>107</b>              |
| TENERIFE (NORTE LOS RODEOS)              | THOMSONFLY LTD           | C                 | 10                | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 50                       | 19                         | 8                       |
| <b>TOTAL TENERIFE (NORTE LOS RODEOS)</b> |                          |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>50</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>50</b>                | <b>19</b>                  | <b>8</b>                |
| TENERIFE (SURREINA SOFIA)                | EXCEL AIRWAYS LTD        | C                 | 28                | 0          | 0        | 54                         | 7                | 25               | 7                      | 0                      | 7                       | 78                         | 75                       | 11                         | 24                      |
|  | FIRST CHOICE AIRWAYS LTD | C                 | 38                | 0          | 0        | 82                         | 8                | 11               | 0                      | 0                      | 0                       | 8                          | 88                       | 17                         | 52                      |
|  | FLYJET LTD               | C                 | 19                | 0          | 0        | 32                         | 21               | 32               | 16                     | 0                      | 0                       | 31                         | 9                        | 54                         | 22                      |
|  | GB AIRWAYS LTD           | S                 | 71                | 0          | 0        | 69                         | 15               | 4                | 11                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES         | S                 | 62                | 0          | 2        | 58                         | 11               | 15               | 13                     | 3                      | 0                       | 29                         | 75                       | 15                         | 63                      |
|  | MONARCH AIRLINES         | C                 | 26                | 0          | 0        | 73                         | 15               | 12               | 0                      | 0                      | 0                       | 11                         | 83                       | 10                         | 30                      |
|  | MY TRAVEL AIRWAYS UK     | C                 | 28                | 2          | 0        | 82                         | 11               | 7                | 0                      | 0                      | 0                       | 8                          | 73                       | 10                         | 40                      |
|  | THOMAS COOK AIRLINES LTD | C                 | 54                | 0          | 0        | 65                         | 15               | 13               | 7                      | 0                      | 0                       | 16                         | 77                       | 26                         | 75                      |
|  | THOMSONFLY LTD           | C                 | 35                | 0          | 0        | 71                         | 9                | 14               | 3                      | 3                      | 0                       | 20                         | 90                       | 6                          | 42                      |
|  | VOLAR AIRLINES           | C                 | 11                | 0          | 0        | 45                         | 18               | 36               | 0                      | 0                      | 0                       | 21                         | 56                       | 16                         | 16                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b>   |                          |                   | <b>372</b>        | <b>4</b>   | <b>2</b> | <b>66</b>                  | <b>13</b>        | <b>13</b>        | <b>7</b>               | <b>1</b>               | <b>1</b>                | <b>23</b>                  | <b>73</b>                | <b>20</b>                  | <b>422</b>              |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>       |                          |                   | <b>763</b>        | <b>5</b>   | <b>2</b> | <b>68</b>                  | <b>13</b>        | <b>11</b>        | <b>7</b>               | <b>1</b>               | <b>1</b>                | <b>23</b>                  | <b>75</b>                | <b>18</b>                  | <b>820</b>              |
| ST LUCIA                                 |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ST LUCIA (HEWANORRA)                     | BMI BRITISH MIDLAND      | S                 | 8                 | 0          | 0        | 38                         | 0                | 38               | 0                      | 25                     | 0                       | 84                         | 88                       | 5                          | 16                      |
| <b>TOTAL ST LUCIA (HEWANORRA)</b>        |                          |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>38</b>                  | <b>0</b>         | <b>38</b>        | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>84</b>                  | <b>88</b>                | <b>5</b>                   | <b>16</b>               |
| <b>TOTAL ST LUCIA</b>                    |                          |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>38</b>                  | <b>0</b>         | <b>38</b>        | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>84</b>                  | <b>88</b>                | <b>5</b>                   | <b>16</b>               |
| SWEDEN                                   |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                                 | CITY AIRLINE             | S                 | 98                | 0          | 2        | 73                         | 20               | 3                | 3                      | 0                      | 0                       | 11                         | 70                       | 14                         | 92                      |
| <b>TOTAL GOTEBORG</b>                    |                          |                   | <b>98</b>         | <b>0</b>   | <b>2</b> | <b>73</b>                  | <b>20</b>        | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>70</b>                | <b>14</b>                  | <b>92</b>               |
| STOCKHOLM (ARLANDA)                      | SAS                      | S                 | 98                | 0          | 0        | 92                         | 4                | 3                | 1                      | 0                      | 0                       | 5                          | 80                       | 9                          | 76                      |
| <b>TOTAL STOCKHOLM (ARLANDA)</b>         |                          |                   | <b>98</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>4</b>         | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>80</b>                | <b>9</b>                   | <b>76</b>               |
| <b>TOTAL SWEDEN</b>                      |                          |                   | <b>196</b>        | <b>0</b>   | <b>2</b> | <b>83</b>                  | <b>12</b>        | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>74</b>                | <b>12</b>                  | <b>168</b>              |
| SWITZERLAND                              |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERNE                                    | FLYBE LTD                | C                 | 5                 | 0          | 0        | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 13                         | 86                       | 5                          | 7                       |
|  | TITAN AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL BERNE</b>                       |                          |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>15</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>5</b>                   | <b>7</b>                |
| GENEVA                                   | BA CONNECT LTD           | S                 | 70                | 0          | 0        | 57                         | 24               | 11               | 7                      | 0                      | 0                       | 20                         | 74                       | 15                         | 117                     |
|  | BMIBABY LTD              | S                 | 28                | 0          | 0        | 79                         | 4                | 11               | 7                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|  | EXCEL AIRWAYS LTD        | C                 | 8                 | 0          | 0        | 38                         | 13               | 0                | 50                     | 0                      | 0                       | 59                         | 38                       | 37                         | 8                       |
|  | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 63                         | 0                | 0                | 25                     | 13                     | 0                       | 60                         | 38                       | 31                         | 8                       |



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| ORIGIN / DESTINATION                 | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GENEVA                               | JET2.COM LTD                   | S                 | 78                | 0          | 0        | 73                         | 9                | 9                | 9                      | 0                      | 0                       | 17                         | 82                       | 7                          | 62                      |
|                                      | THOMSONFLY LTD                 | C                 | 16                | 0          | 0        | 56                         | 6                | 13               | 19                     | 6                      | 0                       | 43                         | 58                       | 29                         | 19                      |
| <b>TOTAL GENEVA</b>                  |                                |                   | <b>208</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>13</b>        | <b>10</b>        | <b>11</b>              | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>72</b>                | <b>16</b>                  | <b>222</b>              |
| ZURICH                               | SWISS AIRLINES                 | S                 | 186               | 0          | 0        | 62                         | 17               | 11               | 9                      | 1                      | 0                       | 23                         | 66                       | 14                         | 184                     |
| <b>TOTAL ZURICH</b>                  |                                |                   | <b>186</b>        | <b>1</b>   | <b>0</b> | <b>62</b>                  | <b>17</b>        | <b>11</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>71</b>                | <b>12</b>                  | <b>294</b>              |
| <b>TOTAL SWITZERLAND</b>             |                                |                   | <b>407</b>        | <b>1</b>   | <b>0</b> | <b>64</b>                  | <b>15</b>        | <b>10</b>        | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>73</b>                | <b>13</b>                  | <b>626</b>              |
| <b>SYRIA</b>                         |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAMASCUS                             | SYRIANAIR                      | S                 | 13                | 0          | 0        | 23                         | 23               | 54               | 0                      | 0                      | 0                       | 28                         | 44                       | 23                         | 18                      |
| <b>TOTAL DAMASCUS</b>                |                                |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>23</b>                  | <b>23</b>        | <b>54</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>44</b>                | <b>23</b>                  | <b>18</b>               |
| <b>TOTAL SYRIA</b>                   |                                |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>23</b>                  | <b>23</b>        | <b>54</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>44</b>                | <b>23</b>                  | <b>18</b>               |
| <b>TRINIDAD AND TOBAGO</b>           |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PORT OF SPAIN                        | BWIA                           | S                 | 14                | 0          | 2        | 64                         | 14               | 7                | 0                      | 0                      | 14                      | 154                        | 63                       | 38                         | 16                      |
| <b>TOTAL PORT OF SPAIN</b>           |                                |                   | <b>14</b>         | <b>0</b>   | <b>2</b> | <b>64</b>                  | <b>14</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>154</b>                 | <b>63</b>                | <b>38</b>                  | <b>16</b>               |
| <b>TOTAL TRINIDAD AND TOBAGO</b>     |                                |                   | <b>14</b>         | <b>0</b>   | <b>2</b> | <b>64</b>                  | <b>14</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>154</b>                 | <b>63</b>                | <b>38</b>                  | <b>16</b>               |
| <b>TUNISIA</b>                       |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                             | FIRST CHOICE AIRWAYS LTD       | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 16                         | 63                       | 15                         | 8                       |
|                                      | MY TRAVEL AIRWAYS UK           | C                 | 26                | 0          | 0        | 96                         | 4                | 0                | 0                      | 0                      | 0                       | 3                          | 85                       | 9                          | 13                      |
|                                      | THOMAS COOK AIRLINES LTD       | C                 | 9                 | 0          | 0        | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 6                          | 50                       | 26                         | 8                       |
|                                      | THOMSONFLY LTD                 | C                 | 18                | 0          | 0        | 78                         | 6                | 17               | 0                      | 0                      | 0                       | 14                         | 83                       | 23                         | 18                      |
| <b>TOTAL MONASTIR</b>                |                                |                   | <b>61</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>5</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>71</b>                | <b>18</b>                  | <b>55</b>               |
| <b>TOTAL TUNISIA</b>                 |                                |                   | <b>61</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>5</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>71</b>                | <b>18</b>                  | <b>55</b>               |
| <b>TURKEY</b>                        |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                              | MY TRAVEL AIRWAYS UK           | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                      | ONUR AIR                       | C                 | 3                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                      | THOMAS COOK AIRLINES LTD       | C                 | 13                | 1          | 0        | 69                         | 8                | 0                | 15                     | 8                      | 0                       | 37                         | 71                       | 13                         | 14                      |
| <b>TOTAL ANTALYA</b>                 |                                |                   | <b>18</b>         | <b>1</b>   | <b>0</b> | <b>78</b>                  | <b>6</b>         | <b>0</b>         | <b>11</b>              | <b>6</b>               | <b>0</b>                | <b>27</b>                  | <b>66</b>                | <b>18</b>                  | <b>29</b>               |
| DALAMAN                              | KIBRIS TURKISH AIRLINES - KTHY | S                 | 12                | 0          | 0        | 75                         | 8                | 0                | 17                     | 0                      | 0                       | 21                         | 100                      | 0                          | 2                       |
|                                      | ONUR AIR                       | C                 | 10                | 0          | 0        | 70                         | 10               | 10               | 10                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>                 |                                |                   | <b>23</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>9</b>         | <b>9</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>100</b>               | <b>2</b>                   | <b>11</b>               |
| ISTANBUL                             | THY TURK HAVA YOLLARI TURKIS   | S                 | 62                | 0          | 0        | 32                         | 39               | 23               | 6                      | 0                      | 0                       | 25                         | 47                       | 21                         | 62                      |
| <b>TOTAL ISTANBUL</b>                |                                |                   | <b>63</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>38</b>        | <b>22</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>45</b>                | <b>21</b>                  | <b>69</b>               |
| <b>TOTAL TURKEY</b>                  |                                |                   | <b>104</b>        | <b>1</b>   | <b>0</b> | <b>49</b>                  | <b>26</b>        | <b>15</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>58</b>                | <b>18</b>                  | <b>113</b>              |
| <b>UNITED ARAB EMIRATES</b>          |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABU DHABI INTERNATIONAL              | ETIHAD AIRWAYS                 | S                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                                |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DUBAI                                | EMIRATES                       | S                 | 124               | 0          | 0        | 48                         | 20               | 25               | 7                      | 0                      | 0                       | 24                         | 52                       | 21                         | 124                     |
| <b>TOTAL DUBAI</b>                   |                                |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>48</b>                  | <b>20</b>        | <b>25</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>52</b>                | <b>21</b>                  | <b>124</b>              |
| <b>TOTAL UNITED ARAB EMIRATES</b>    |                                |                   | <b>134</b>        | <b>0</b>   | <b>0</b> | <b>51</b>                  | <b>19</b>        | <b>23</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>52</b>                | <b>21</b>                  | <b>124</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |             |
|------------------------------------|--------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|-------------|
|                                    |                          |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |             |
|                                    |                          |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)    |
| <b>UNITED KINGDOM</b>              |                          |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |             |
| ABERDEEN                           | BA CONNECT LTD           | S                 | 175               | 1          | 2                   | 77                         | 11               | 4                      | 5                      | 3                       | 0                          | 17                       | 88                         | 9                       | 169         |
|                                    | BMI REGIONAL             | S                 | 196               | 0          | 0                   | 85                         | 4                | 4                      | 7                      | 0                       | 0                          | 10                       | 91                         | 5                       | 150         |
| <b>TOTAL ABERDEEN</b>              |                          |                   | <b>371</b>        | <b>1</b>   | <b>2</b>            | <b>81</b>                  | <b>7</b>         | <b>4</b>               | <b>6</b>               | <b>2</b>                | <b>0</b>                   | <b>13</b>                | <b>89</b>                  | <b>7</b>                | <b>319</b>  |
| BELFAST CITY                       | BA CONNECT LTD           | S                 | 340               | 1          | 7                   | 71                         | 13               | 7                      | 8                      | 0                       | 0                          | 16                       | 83                         | 9                       | 345         |
|                                    | FLYBE LTD                | S                 | 216               | 2          | 0                   | 84                         | 7                | 5                      | 3                      | 0                       | 0                          | 8                        | 0                          | 0                       | 0           |
| <b>TOTAL BELFAST CITY</b>          |                          |                   | <b>556</b>        | <b>3</b>   | <b>7</b>            | <b>76</b>                  | <b>11</b>        | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>83</b>                  | <b>9</b>                | <b>345</b>  |
| BELFAST INTERNATIONAL              | BMIBABY LTD              | S                 | 218               | 0          | 12                  | 85                         | 7                | 4                      | 4                      | 0                       | 0                          | 8                        | 87                         | 9                       | 196         |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                          |                   | <b>218</b>        | <b>1</b>   | <b>12</b>           | <b>85</b>                  | <b>7</b>         | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>87</b>                  | <b>9</b>                | <b>196</b>  |
| BIRMINGHAM                         | THOMSONFLY LTD           | C                 | 5                 | 3          | 0                   | 40                         | 0                | 40                     | 20                     | 0                       | 0                          | 48                       | 0                          | 0                       | 0           |
| <b>TOTAL BIRMINGHAM</b>            |                          |                   | <b>5</b>          | <b>4</b>   | <b>0</b>            | <b>40</b>                  | <b>0</b>         | <b>40</b>              | <b>20</b>              | <b>0</b>                | <b>0</b>                   | <b>48</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>    |
| BRISTOL                            | AIR SOUTHWEST            | S                 | 47                | 0          | 1                   | 66                         | 17               | 11                     | 4                      | 2                       | 0                          | 21                       | 88                         | 8                       | 48          |
| <b>TOTAL BRISTOL</b>               |                          |                   | <b>47</b>         | <b>1</b>   | <b>1</b>            | <b>66</b>                  | <b>17</b>        | <b>11</b>              | <b>4</b>               | <b>2</b>                | <b>0</b>                   | <b>21</b>                | <b>88</b>                  | <b>8</b>                | <b>48</b>   |
| EDINBURGH                          | BA CONNECT LTD           | S                 | 314               | 1          | 6                   | 68                         | 14               | 9                      | 8                      | 0                       | 0                          | 17                       | 81                         | 10                      | 308         |
|                                    | BMI REGIONAL             | S                 | 254               | 0          | 0                   | 86                         | 8                | 4                      | 2                      | 0                       | 0                          | 6                        | 92                         | 6                       | 238         |
|                                    | JET2.COM LTD             | S                 | 109               | 0          | 1                   | 94                         | 5                | 0                      | 0                      | 1                       | 0                          | 5                        | 91                         | 5                       | 168         |
| <b>TOTAL EDINBURGH</b>             |                          |                   | <b>677</b>        | <b>2</b>   | <b>7</b>            | <b>79</b>                  | <b>10</b>        | <b>6</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>87</b>                  | <b>7</b>                | <b>714</b>  |
| EXETER                             | FLYBE LTD                | S                 | 108               | 0          | 0                   | 80                         | 6                | 7                      | 4                      | 3                       | 0                          | 16                       | 0                          | 0                       | 0           |
| <b>TOTAL EXETER</b>                |                          |                   | <b>108</b>        | <b>0</b>   | <b>0</b>            | <b>80</b>                  | <b>6</b>         | <b>7</b>               | <b>4</b>               | <b>3</b>                | <b>0</b>                   | <b>16</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>    |
| GATWICK                            | BRITISH AIRWAYS PLC      | S                 | 394               | 0          | 0                   | 76                         | 14               | 6                      | 4                      | 0                       | 0                          | 11                       | 81                         | 12                      | 392         |
|                                    | EXCEL AIRWAYS LTD        | C                 | 4                 | 4          | 0                   | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 20                       | 100                        | 5                       | 2           |
|                                    | JET2.COM LTD             | S                 | 154               | 0          | 0                   | 91                         | 5                | 3                      | 1                      | 0                       | 0                          | 5                        | 94                         | 4                       | 178         |
|                                    | THOMAS COOK AIRLINES LTD | C                 | 5                 | 3          | 0                   | 20                         | 0                | 0                      | 80                     | 0                       | 0                          | 77                       | 0                          | 25                      | 1           |
|                                    | ZOOM AIRLINES            | S                 | 9                 | 0          | 0                   | 33                         | 22               | 0                      | 22                     | 11                      | 11                         | 95                       | 0                          | 0                       | 0           |
| <b>TOTAL GATWICK</b>               |                          |                   | <b>566</b>        | <b>20</b>  | <b>0</b>            | <b>79</b>                  | <b>12</b>        | <b>5</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>84</b>                  | <b>10</b>               | <b>577</b>  |
| GLASGOW                            | BA CONNECT LTD           | S                 | 297               | 1          | 17                  | 79                         | 10               | 6                      | 5                      | 0                       | 0                          | 11                       | 88                         | 7                       | 301         |
|                                    | BMI REGIONAL             | S                 | 185               | 0          | 0                   | 88                         | 8                | 3                      | 1                      | 0                       | 0                          | 5                        | 97                         | 2                       | 189         |
| <b>TOTAL GLASGOW</b>               |                          |                   | <b>482</b>        | <b>1</b>   | <b>17</b>           | <b>82</b>                  | <b>9</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>91</b>                  | <b>5</b>                | <b>490</b>  |
| GUERNSEY                           | AURIGNY AIR SERVICES     | S                 | 114               | 0          | 7                   | 74                         | 11               | 4                      | 10                     | 2                       | 0                          | 23                       | 81                         | 26                      | 117         |
| <b>TOTAL GUERNSEY</b>              |                          |                   | <b>114</b>        | <b>0</b>   | <b>7</b>            | <b>74</b>                  | <b>11</b>        | <b>4</b>               | <b>10</b>              | <b>2</b>                | <b>0</b>                   | <b>23</b>                | <b>81</b>                  | <b>26</b>               | <b>117</b>  |
| HEATHROW                           | BMI BRITISH MIDLAND      | S                 | 413               | 0          | 4                   | 78                         | 13               | 7                      | 3                      | 0                       | 0                          | 10                       | 78                         | 10                      | 413         |
|                                    | BRITISH AIRWAYS PLC      | S                 | 650               | 2          | 1                   | 65                         | 17               | 12                     | 6                      | 0                       | 0                          | 18                       | 69                         | 15                      | 654         |
|                                    | SYRIANAIR                | S                 | 5                 | 2          | 0                   | 40                         | 40               | 20                     | 0                      | 0                       | 0                          | 16                       | 67                         | 12                      | 12          |
| <b>TOTAL HEATHROW</b>              |                          |                   | <b>1068</b>       | <b>4</b>   | <b>5</b>            | <b>70</b>                  | <b>15</b>        | <b>10</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>73</b>                  | <b>13</b>               | <b>1117</b> |
| INVERNESS                          | EASTERN AIRWAYS          | S                 | 130               | 0          | 6                   | 73                         | 8                | 8                      | 11                     | 0                       | 0                          | 15                       | 88                         | 7                       | 134         |
| <b>TOTAL INVERNESS</b>             |                          |                   | <b>130</b>        | <b>0</b>   | <b>6</b>            | <b>73</b>                  | <b>8</b>         | <b>8</b>               | <b>11</b>              | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>88</b>                  | <b>7</b>                | <b>134</b>  |
| ISLE OF MAN                        | AER ARRAN                | S                 | 138               | 0          | 6                   | 87                         | 2                | 4                      | 7                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0           |
|                                    | BA CONNECT LTD           | S                 | 278               | 1          | 16                  | 64                         | 18               | 9                      | 9                      | 1                       | 0                          | 20                       | 87                         | 9                       | 285         |
|                                    | EUROMANX GMBH            | S                 | 164               | 4          | 2                   | 86                         | 9                | 1                      | 4                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0           |
| <b>TOTAL ISLE OF MAN</b>           |                          |                   | <b>580</b>        | <b>5</b>   | <b>24</b>           | <b>76</b>                  | <b>12</b>        | <b>5</b>               | <b>7</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>87</b>                  | <b>9</b>                | <b>307</b>  |
| JERSEY                             | BA CONNECT LTD           | S                 | 60                | 0          | 2                   | 70                         | 15               | 10                     | 5                      | 0                       | 0                          | 14                       | 76                         | 12                      | 62          |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |           | UNMATCHED  | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8)  |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| JERSEY                             | BMIBABY LTD                 | S                 | 56                | 0         | 0          | 54                         | 16               | 20               | 7                      | 4                      | 0                       | 25                         | 67                       | 24                         | 48                      |
| <b>TOTAL JERSEY</b>                |                             |                   | <b>116</b>        | <b>0</b>  | <b>2</b>   | <b>62</b>                  | <b>16</b>        | <b>15</b>        | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>20</b>                  | <b>72</b>                | <b>17</b>                  | <b>110</b>              |
| LONDON CITY                        | VLM (BELGIUM)               | S                 | 380               | 3         | 9          | 82                         | 11               | 6                | 1                      | 0                      | 0                       | 8                          | 88                       | 8                          | 344                     |
| <b>TOTAL LONDON CITY</b>           |                             |                   | <b>380</b>        | <b>3</b>  | <b>9</b>   | <b>82</b>                  | <b>11</b>        | <b>6</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>8</b>                   | <b>344</b>              |
| NEWQUAY                            | BMIBABY LTD                 | S                 | 10                | 2         | 2          | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL NEWQUAY</b>               |                             |                   | <b>11</b>         | <b>2</b>  | <b>2</b>   | <b>82</b>                  | <b>0</b>         | <b>0</b>         | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| NORWICH                            | EASTERN AIRWAYS             | S                 | 136               | 0         | 4          | 90                         | 4                | 5                | 0                      | 0                      | 0                       | 4                          | 94                       | 3                          | 124                     |
| <b>TOTAL NORWICH</b>               |                             |                   | <b>136</b>        | <b>0</b>  | <b>4</b>   | <b>90</b>                  | <b>4</b>         | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>94</b>                | <b>3</b>                   | <b>124</b>              |
| PLYMOUTH                           | AIR SOUTHWEST               | S                 | 105               | 0         | 1          | 52                         | 15               | 16               | 13                     | 3                      | 0                       | 33                         | 86                       | 11                         | 104                     |
| <b>TOTAL PLYMOUTH</b>              |                             |                   | <b>105</b>        | <b>0</b>  | <b>1</b>   | <b>52</b>                  | <b>15</b>        | <b>16</b>        | <b>13</b>              | <b>3</b>               | <b>0</b>                | <b>33</b>                  | <b>86</b>                | <b>11</b>                  | <b>104</b>              |
| SOUTHAMPTON                        | BA CONNECT LTD              | S                 | 255               | 1         | 6          | 78                         | 8                | 7                | 5                      | 2                      | 0                       | 15                         | 86                       | 9                          | 268                     |
|                                    | FLYBE LTD                   | S                 | 192               | 0         | 0          | 79                         | 12               | 6                | 3                      | 0                      | 0                       | 10                         | 79                       | 11                         | 154                     |
| <b>TOTAL SOUTHAMPTON</b>           |                             |                   | <b>447</b>        | <b>1</b>  | <b>6</b>   | <b>79</b>                  | <b>10</b>        | <b>7</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>83</b>                | <b>10</b>                  | <b>422</b>              |
| STANSTED                           | AIR BERLIN                  | S                 | 108               | 0         | 0          | 59                         | 18               | 17               | 6                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL STANSTED</b>              |                             |                   | <b>108</b>        | <b>1</b>  | <b>1</b>   | <b>59</b>                  | <b>18</b>        | <b>17</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>94</b>                | <b>4</b>                   | <b>126</b>              |
| <b>TOTAL UNITED KINGDOM</b>        |                             |                   | <b>6225</b>       | <b>54</b> | <b>113</b> | <b>77</b>                  | <b>11</b>        | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>84</b>                | <b>10</b>                  | <b>5699</b>             |
| <b>USA</b>                         |                             |                   |                   |           |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                            | DELTA AIRLINES              | S                 | 62                | 0         | 0          | 58                         | 16               | 15               | 8                      | 3                      | 0                       | 27                         | 66                       | 14                         | 62                      |
| <b>TOTAL ATLANTA</b>               |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>   | <b>58</b>                  | <b>16</b>        | <b>15</b>        | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>27</b>                  | <b>66</b>                | <b>14</b>                  | <b>62</b>               |
| CHICAGO (O'HARE)                   | AMERICAN AIRLINES           | S                 | 62                | 0         | 0          | 68                         | 8                | 15               | 8                      | 0                      | 2                       | 22                         | 68                       | 18                         | 62                      |
|                                    | BMI BRITISH MIDLAND         | S                 | 62                | 0         | 0          | 66                         | 15               | 18               | 2                      | 0                      | 0                       | 15                         | 74                       | 13                         | 62                      |
|                                    | PAKISTAN INTL AIRLINES      | S                 | 17                | 0         | 0          | 35                         | 47               | 12               | 6                      | 0                      | 0                       | 24                         | 0                        | 38                         | 8                       |
| <b>TOTAL CHICAGO (O'HARE)</b>      |                             |                   | <b>141</b>        | <b>0</b>  | <b>0</b>   | <b>63</b>                  | <b>16</b>        | <b>16</b>        | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>19</b>                  | <b>67</b>                | <b>17</b>                  | <b>132</b>              |
| FORT LAUDERDALE                    | THOMSONFLY LTD              | C                 | 4                 | 0         | 0          | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| <b>TOTAL FORT LAUDERDALE</b>       |                             |                   | <b>4</b>          | <b>0</b>  | <b>0</b>   | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HOUSTON                            | PAKISTAN INTL AIRLINES      | S                 | 8                 | 0         | 0          | 38                         | 13               | 25               | 0                      | 0                      | 25                      | 359                        | 50                       | 17                         | 10                      |
| <b>TOTAL HOUSTON</b>               |                             |                   | <b>8</b>          | <b>0</b>  | <b>0</b>   | <b>38</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>25</b>               | <b>359</b>                 | <b>50</b>                | <b>17</b>                  | <b>10</b>               |
| LAS VEGAS                          | BMI BRITISH MIDLAND         | S                 | 18                | 0         | 2          | 61                         | 11               | 0                | 28                     | 0                      | 0                       | 42                         | 81                       | 14                         | 27                      |
| <b>TOTAL LAS VEGAS</b>             |                             |                   | <b>18</b>         | <b>0</b>  | <b>2</b>   | <b>61</b>                  | <b>11</b>        | <b>0</b>         | <b>28</b>              | <b>0</b>               | <b>0</b>                | <b>42</b>                  | <b>79</b>                | <b>15</b>                  | <b>29</b>               |
| MIAMI INTERNATIONAL                | AMERICAN AIRLINES           | S                 | 34                | 0         | 0          | 76                         | 9                | 9                | 3                      | 3                      | 0                       | 16                         | 74                       | 14                         | 62                      |
| <b>TOTAL MIAMI INTERNATIONAL</b>   |                             |                   | <b>34</b>         | <b>0</b>  | <b>0</b>   | <b>76</b>                  | <b>9</b>         | <b>9</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>16</b>                  | <b>74</b>                | <b>14</b>                  | <b>62</b>               |
| NEW YORK (JF KENNEDY)              | BRITISH AIRWAYS PLC         | S                 | 60                | 0         | 0          | 75                         | 8                | 10               | 3                      | 2                      | 2                       | 21                         | 77                       | 21                         | 61                      |
|                                    | PAKISTAN INTL AIRLINES      | S                 | 35                | 0         | 1          | 34                         | 20               | 17               | 23                     | 3                      | 3                       | 81                         | 21                       | 40                         | 34                      |
| <b>TOTAL NEW YORK (JF KENNEDY)</b> |                             |                   | <b>95</b>         | <b>0</b>  | <b>1</b>   | <b>60</b>                  | <b>13</b>        | <b>13</b>        | <b>11</b>              | <b>2</b>               | <b>2</b>                | <b>43</b>                  | <b>57</b>                | <b>28</b>                  | <b>95</b>               |
| NEW YORK (NEWARK)                  | CONTINENTAL AIRLINES        | S                 | 62                | 0         | 0          | 45                         | 23               | 19               | 11                     | 2                      | 0                       | 29                         | 63                       | 41                         | 62                      |
| <b>TOTAL NEW YORK (NEWARK)</b>     |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>   | <b>45</b>                  | <b>23</b>        | <b>19</b>        | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>29</b>                  | <b>63</b>                | <b>41</b>                  | <b>62</b>               |
| ORLANDO                            | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 52                | 1         | 2          | 67                         | 19               | 12               | 2                      | 0                      | 0                       | 13                         | 74                       | 16                         | 50                      |
| <b>TOTAL ORLANDO</b>               |                             |                   | <b>52</b>         | <b>1</b>  | <b>2</b>   | <b>67</b>                  | <b>19</b>        | <b>12</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>74</b>                | <b>16</b>                  | <b>50</b>               |
| PHILADELPHIA INTERNATIONAL         | US AIRWAYS                  | S                 | 62                | 0         | 0          | 58                         | 15               | 18               | 8                      | 2                      | 0                       | 25                         | 53                       | 27                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                  | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |          |
|----------------------------------|--------------------------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                  |                          | CHARTER/<br>SCHED | UNMATCHED |            | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                  |                          |                   | MATCHED   | Actual (7) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL PHILADELPHIA INTERNATIONAL |                          |                   | 62        | 0          | 0                          | 58               | 15               | 18                     | 8                      | 2                       | 0                          | 25                       | 53                         | 27                      | 62       |
| SANFORD                          | AIR ATLANTA EUROPE LTD   | C                 | 18        | 0          | 0                          | 94               | 0                | 0                      | 6                      | 0                       | 0                          | 8                        | 59                         | 48                      | 17       |
|                                  | FIRST CHOICE AIRWAYS LTD | C                 | 7         | 1          | 0                          | 29               | 43               | 14                     | 14                     | 0                       | 0                          | 24                       | 11                         | 147                     | 9        |
|                                  | MY TRAVEL AIRWAYS UK     | C                 | 8         | 0          | 0                          | 63               | 25               | 0                      | 13                     | 0                       | 0                          | 20                       | 54                         | 95                      | 13       |
|                                  | THOMSONFLY LTD           | C                 | 9         | 0          | 0                          | 44               | 0                | 33                     | 22                     | 0                       | 0                          | 38                       | 63                         | 22                      | 8        |
| TOTAL SANFORD                    |                          |                   | 42        | 1          | 0                          | 67               | 12               | 10                     | 12                     | 0                       | 0                          | 19                       | 48                         | 72                      | 50       |
| TOTAL USA                        |                          |                   | 580       | 3          | 5                          | 61               | 15               | 14                     | 8                      | 1                       | 1                          | 30                       | 65                         | 25                      | 662      |
| TOTAL MANCHESTER                 |                          |                   | 16344     | 124        | 183                        | 71               | 12               | 9                      | 7                      | 1                       | 0                          | 18                       | 78                         | 14                      | 16885    |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

## Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                      | FLYBE LTD                   | C                 | 7                 | 0        | 0         | 43                         | 14               | 14               | 29                     | 0                      | 0                       | 40                         | 50                       | 24                         | 8                       |
| TOTAL INNSBRUCK                |                             |                   | 7                 | 0        | 0         | 43                         | 14               | 14               | 29                     | 0                      | 0                       | 40                         | 50                       | 24                         | 8                       |
| SALZBURG                       | THOMSONFLY LTD              | C                 | 5                 | 0        | 0         | 20                         | 0                | 20               | 60                     | 0                      | 0                       | 85                         | 86                       | 16                         | 7                       |
| TOTAL SALZBURG                 |                             |                   | 5                 | 0        | 0         | 20                         | 0                | 20               | 60                     | 0                      | 0                       | 85                         | 86                       | 16                         | 7                       |
| TOTAL AUSTRIA                  |                             |                   | 12                | 0        | 0         | 33                         | 8                | 17               | 42                     | 0                      | 0                       | 59                         | 67                       | 20                         | 15                      |
| <b>BELGIUM</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                       | SN BRUSSELS AIRLINES        | S                 | 138               | 0        | 2         | 76                         | 11               | 11               | 2                      | 0                      | 0                       | 11                         | 86                       | 7                          | 142                     |
| TOTAL BRUSSELS                 |                             |                   | 138               | 0        | 2         | 76                         | 11               | 11               | 2                      | 0                      | 0                       | 11                         | 86                       | 7                          | 142                     |
| TOTAL BELGIUM                  |                             |                   | 138               | 0        | 2         | 76                         | 11               | 11               | 2                      | 0                      | 0                       | 11                         | 86                       | 7                          | 142                     |
| <b>BULGARIA</b>                |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PLOVDIV                        | BH AIR                      | C                 | 6                 | 2        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 7                          | 50                       | 22                         | 6                       |
| TOTAL PLOVDIV                  |                             |                   | 6                 | 2        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 7                          | 50                       | 22                         | 6                       |
| TOTAL BULGARIA                 |                             |                   | 6                 | 2        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 7                          | 50                       | 22                         | 6                       |
| <b>CYPRUS</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                         | HELIOS AIRWAYS LTD          | S                 | 7                 | 0        | 0         | 43                         | 57               | 0                | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL PAPHOS                   |                             |                   | 8                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 14                         | 100                      | 1                          | 6                       |
| TOTAL CYPRUS                   |                             |                   | 9                 | 0        | 0         | 44                         | 56               | 0                | 0                      | 0                      | 0                       | 16                         | 80                       | 17                         | 10                      |
| <b>CZECH REPUBLIC</b>          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                         | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0        | 2         | 65                         | 18               | 15               | 2                      | 0                      | 0                       | 14                         | 82                       | 10                         | 62                      |
| TOTAL PRAGUE                   |                             |                   | 60                | 0        | 2         | 65                         | 18               | 15               | 2                      | 0                      | 0                       | 14                         | 82                       | 10                         | 62                      |
| TOTAL CZECH REPUBLIC           |                             |                   | 60                | 0        | 2         | 65                         | 18               | 15               | 2                      | 0                      | 0                       | 14                         | 82                       | 10                         | 62                      |
| <b>DENMARK</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                     | CIMBER AIR A/S              | S                 | 62                | 0        | 0         | 66                         | 13               | 16               | 5                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL COPENHAGEN               |                             |                   | 62                | 0        | 0         | 66                         | 13               | 16               | 5                      | 0                      | 0                       | 16                         | 84                       | 9                          | 62                      |
| TOTAL DENMARK                  |                             |                   | 62                | 2        | 0         | 66                         | 13               | 16               | 5                      | 0                      | 0                       | 16                         | 84                       | 9                          | 62                      |
| <b>EGYPT</b>                   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)       | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 75                         | 13               | 0                | 0                      | 0                      | 13                      | 58                         | 0                        | 0                          | 0                       |
|                                | THOMSONFLY LTD              | C                 | 10                | 0        | 0         | 30                         | 40               | 20               | 10                     | 0                      | 0                       | 27                         | 70                       | 52                         | 10                      |
| TOTAL SHARM EL SHEIKH (OPHIRA) |                             |                   | 18                | 0        | 0         | 50                         | 28               | 11               | 6                      | 0                      | 6                       | 41                         | 70                       | 52                         | 10                      |
| TOTAL EGYPT                    |                             |                   | 18                | 0        | 0         | 50                         | 28               | 11               | 6                      | 0                      | 6                       | 41                         | 70                       | 52                         | 10                      |
| <b>FRANCE</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GRENOBLE                       | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 11                         | 100                      | 8                          | 1                       |
| TOTAL GRENOBLE                 |                             |                   | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 11                         | 100                      | 8                          | 1                       |
| LYON                           | JET2.COM LTD                | C                 | 8                 | 0        | 0         | 25                         | 38               | 38               | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
|                                | THOMSONFLY LTD              | C                 | 7                 | 0        | 0         | 43                         | 0                | 14               | 29                     | 14                     | 0                       | 69                         | 50                       | 15                         | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL LYON                      |                             |                   | 15                | 0        | 0         | 33                         | 20               | 27               | 13                     | 7                      | 0                       | 47                         | 50                       | 15                         | 8                       |
| NICE                            | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 2         | 50                         | 21               | 18               | 7                      | 0                      | 4                       | 58                         | 61                       | 27                         | 38                      |
| TOTAL NICE                      |                             |                   | 28                | 0        | 2         | 50                         | 21               | 18               | 7                      | 0                      | 4                       | 58                         | 61                       | 27                         | 38                      |
| PARIS (CHARLES DE GAULLE)       | BRIT AIR                    | S                 | 166               | 0        | 0         | 63                         | 17               | 13               | 7                      | 0                      | 0                       | 18                         | 79                       | 8                          | 29                      |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 59                | 1        | 1         | 66                         | 15               | 12               | 7                      | 0                      | 0                       | 18                         | 66                       | 17                         | 62                      |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 225               | 1        | 3         | 64                         | 17               | 12               | 7                      | 0                      | 0                       | 18                         | 67                       | 19                         | 213                     |
| TOTAL FRANCE                    |                             |                   | 272               | 2        | 5         | 61                         | 18               | 14               | 7                      | 0                      | 0                       | 24                         | 67                       | 20                         | 269                     |
| GERMANY                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)             | EASYJET AIRLINE COMPANY LTD | S                 | 59                | 1        | 3         | 51                         | 14               | 17               | 19                     | 0                      | 0                       | 29                         | 69                       | 15                         | 62                      |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 59                | 1        | 3         | 51                         | 14               | 17               | 19                     | 0                      | 0                       | 29                         | 69                       | 15                         | 62                      |
| DUSSELDORF                      | EUROWINGS LUFTVERKEHRS      | S                 | 54                | 0        | 0         | 74                         | 15               | 11               | 0                      | 0                      | 0                       | 11                         | 96                       | 3                          | 48                      |
| TOTAL DUSSELDORF                |                             |                   | 54                | 0        | 0         | 74                         | 15               | 11               | 0                      | 0                      | 0                       | 11                         | 96                       | 3                          | 48                      |
| HANOVER                         | HAPAG LLOYD EXPRESS         | S                 | 32                | 0        | 0         | 69                         | 13               | 16               | 3                      | 0                      | 0                       | 15                         | 69                       | 18                         | 32                      |
| TOTAL HANOVER                   |                             |                   | 32                | 0        | 0         | 69                         | 13               | 16               | 3                      | 0                      | 0                       | 15                         | 69                       | 18                         | 32                      |
| TOTAL GERMANY                   |                             |                   | 145               | 1        | 3         | 63                         | 14               | 14               | 8                      | 0                      | 0                       | 19                         | 80                       | 14                         | 166                     |
| HUNGARY                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                        | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 67                         | 14               | 3                | 17                     | 0                      | 0                       | 32                         | 87                       | 8                          | 60                      |
| TOTAL BUDAPEST                  |                             |                   | 36                | 0        | 0         | 67                         | 14               | 3                | 17                     | 0                      | 0                       | 32                         | 87                       | 8                          | 60                      |
| TOTAL HUNGARY                   |                             |                   | 36                | 0        | 0         | 67                         | 14               | 3                | 17                     | 0                      | 0                       | 32                         | 87                       | 8                          | 60                      |
| IRISH REPUBLIC                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORK                            | JET2.COM LTD                | S                 | 28                | 0        | 0         | 82                         | 0                | 11               | 7                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL CORK                      |                             |                   | 28                | 0        | 0         | 82                         | 0                | 11               | 7                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| DUBLIN                          | RYANAIR                     | S                 | 116               | 0        | 2         | 69                         | 10               | 12               | 9                      | 0                      | 0                       | 18                         | 82                       | 13                         | 116                     |
| TOTAL DUBLIN                    |                             |                   | 116               | 0        | 2         | 69                         | 10               | 12               | 9                      | 0                      | 0                       | 18                         | 82                       | 13                         | 116                     |
| TOTAL IRISH REPUBLIC            |                             |                   | 144               | 1        | 2         | 72                         | 8                | 12               | 8                      | 0                      | 0                       | 17                         | 82                       | 13                         | 116                     |
| ITALY                           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                         | RYANAIR                     | S                 | 26                | 0        | 28        | 85                         | 8                | 4                | 4                      | 0                      | 0                       | 11                         | 73                       | 25                         | 62                      |
| TOTAL BERGAMO                   |                             |                   | 26                | 0        | 28        | 85                         | 8                | 4                | 4                      | 0                      | 0                       | 11                         | 73                       | 25                         | 62                      |
| ROME (CIAMPINO)                 | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 71                         | 10               | 8                | 10                     | 0                      | 2                       | 28                         | 79                       | 13                         | 62                      |
| TOTAL ROME (CIAMPINO)           |                             |                   | 62                | 0        | 0         | 71                         | 10               | 8                | 10                     | 0                      | 2                       | 28                         | 79                       | 13                         | 62                      |
| TURIN                           | FLYBE LTD                   | C                 | 3                 | 0        | 0         | 0                          | 67               | 33               | 0                      | 0                      | 0                       | 25                         | 43                       | 80                         | 7                       |
| TOTAL TURIN                     |                             |                   | 3                 | 0        | 0         | 0                          | 67               | 33               | 0                      | 0                      | 0                       | 25                         | 43                       | 80                         | 7                       |
| TOTAL ITALY                     |                             |                   | 91                | 0        | 28        | 73                         | 11               | 8                | 8                      | 0                      | 1                       | 23                         | 74                       | 22                         | 131                     |
| MALTA                           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                           | AIR MALTA                   | S                 | 8                 | 0        | 0         | 63                         | 13               | 0                | 25                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|                                 | HELLO                       | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL MALTA                     |                             |                   | 18                | 0        | 0         | 83                         | 6                | 0                | 11                     | 0                      | 0                       | 13                         | 70                       | 24                         | 10                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MALTA                        |                             |                   | 18                | 0        | 0         | 83                         | 6                | 0                | 11                     | 0                      | 0                       | 13                         | 70                       | 24                         | 10                      |
| <b>NETHERLANDS</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | KLM                         | S                 | 58                | 0        | 16        | 78                         | 21               | 2                | 0                      | 0                      | 6                       | 0                          | 0                        | 0                          | 0                       |
|                                    | KLM CITYHOPPER              | S                 | 228               | 0        | 0         | 70                         | 11               | 10               | 9                      | 0                      | 17                      | 70                         | 20                       | 283                        |                         |
| TOTAL AMSTERDAM                    |                             |                   | 286               | 0        | 16        | 71                         | 13               | 8                | 7                      | 0                      | 15                      | 70                         | 20                       | 283                        |                         |
| TOTAL NETHERLANDS                  |                             |                   | 286               | 0        | 16        | 71                         | 13               | 8                | 7                      | 0                      | 15                      | 70                         | 20                       | 283                        |                         |
| <b>NORWAY</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                             | WIDEROE FLYVESELSKAP A/S    | C                 | 8                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 11                      | 0                          | 0                        | 0                          |                         |
|                                    | WIDEROE FLYVESELSKAP A/S    | S                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          |                         |
| TOTAL BERGEN                       |                             |                   | 10                | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 9                       | 100                        | 1                        | 8                          |                         |
| SANDEFJORD(TORP)                   | RYANAIR                     | S                 | 59                | 0        | 3         | 85                         | 7                | 7                | 2                      | 0                      | 5                       | 0                          | 0                        | 0                          |                         |
| TOTAL SANDEFJORD(TORP)             |                             |                   | 59                | 0        | 3         | 85                         | 7                | 7                | 2                      | 0                      | 5                       | 0                          | 0                        | 0                          |                         |
| STAVANGER                          | WIDEROE FLYVESELSKAP A/S    | S                 | 47                | 0        | 7         | 72                         | 4                | 15               | 4                      | 4                      | 25                      | 81                         | 9                        | 48                         |                         |
| TOTAL STAVANGER                    |                             |                   | 47                | 0        | 7         | 72                         | 4                | 15               | 4                      | 4                      | 25                      | 81                         | 9                        | 48                         |                         |
| TOTAL NORWAY                       |                             |                   | 116               | 0        | 10        | 79                         | 5                | 11               | 3                      | 2                      | 14                      | 84                         | 8                        | 56                         |                         |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 42                         | 8                | 19               | 19                     | 12                     | 60                      | 0                          | 0                        | 0                          |                         |
|                                    | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 3                       | 50                         | 95                       | 8                          |                         |
| TOTAL FARO                         |                             |                   | 34                | 0        | 0         | 56                         | 6                | 15               | 15                     | 9                      | 47                      | 67                         | 64                       | 12                         |                         |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                             |                   | 34                | 0        | 0         | 56                         | 6                | 15               | 15                     | 9                      | 47                      | 67                         | 64                       | 12                         |                         |
| <b>PORTUGAL(MADEIRA)</b>           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                            | SATA                        | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 5                       | 100                        | 0                        | 8                          |                         |
| TOTAL FUNCHAL                      |                             |                   | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 5                       | 100                        | 0                        | 8                          |                         |
| TOTAL PORTUGAL(MADEIRA)            |                             |                   | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 5                       | 100                        | 0                        | 8                          |                         |
| <b>SPAIN</b>                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                           | EASYJET AIRLINE COMPANY LTD | S                 | 72                | 0        | 0         | 63                         | 18               | 7                | 13                     | 0                      | 20                      | 79                         | 11                       | 72                         |                         |
|                                    | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 2                       | 50                         | 246                      | 8                          |                         |
|                                    | THOMSONFLY LTD              | C                 | 10                | 0        | 0         | 60                         | 10               | 20               | 10                     | 0                      | 21                      | 94                         | 2                        | 18                         |                         |
| TOTAL ALICANTE                     |                             |                   | 90                | 0        | 0         | 64                         | 17               | 8                | 11                     | 0                      | 19                      | 80                         | 28                       | 98                         |                         |
| BARCELONA                          | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0        | 2         | 73                         | 8                | 8                | 10                     | 0                      | 15                      | 82                         | 15                       | 62                         |                         |
| TOTAL BARCELONA                    |                             |                   | 60                | 0        | 2         | 73                         | 8                | 8                | 10                     | 0                      | 15                      | 82                         | 15                       | 62                         |                         |
| GERONA                             | SN BRUSSELS AIRLINES        | C                 | 7                 | 0        | 0         | 86                         | 14               | 0                | 0                      | 0                      | 6                       | 0                          | 0                        | 0                          |                         |
| TOTAL GERONA                       |                             |                   | 7                 | 0        | 0         | 86                         | 14               | 0                | 0                      | 0                      | 6                       | 0                          | 0                        | 0                          |                         |
| MALAGA                             | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 39                         | 24               | 11               | 26                     | 0                      | 35                      | 82                         | 9                        | 62                         |                         |
|                                    | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 2                       | 100                        | 0                        | 8                          |                         |
| TOTAL MALAGA                       |                             |                   | 70                | 0        | 0         | 46                         | 21               | 10               | 23                     | 0                      | 32                      | 83                         | 10                       | 78                         |                         |
| MURCIA SAN JAVIER                  | JET2.COM LTD                | S                 | 20                | 0        | 0         | 40                         | 35               | 20               | 5                      | 0                      | 23                      | 0                          | 0                        | 0                          |                         |
| TOTAL MURCIA SAN JAVIER            |                             |                   | 20                | 0        | 0         | 40                         | 35               | 20               | 5                      | 0                      | 23                      | 0                          | 0                        | 0                          |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PALMA DE MALLORCA                      | EASYJET AIRLINE COMPANY LTD | S                 | 41                | 0          | 0        | 51                         | 24               | 17               | 7                      | 0                      | 0                       | 21                         | 62                       | 22                         | 39                      |
|  | THOMSONFLY LTD              | C                 | 9                 | 0          | 0        | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 14                         | 100                      | 0                          | 8                       |
| <b>TOTAL PALMA DE MALLORCA</b>         |                             |                   | <b>51</b>         | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>24</b>        | <b>16</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>69</b>                | <b>17</b>                  | <b>55</b>               |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>298</b>        | <b>0</b>   | <b>2</b> | <b>59</b>                  | <b>18</b>        | <b>10</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>79</b>                | <b>18</b>                  | <b>293</b>              |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 2                          | 10                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 80                       | 8                          | 10                      |
|  | THOMSONFLY LTD              | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 10                      |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>30</b>         | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>7</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>93</b>                  | <b>3</b>                 | <b>30</b>                  |                         |
| FUERTEVENTURA                          | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 80                       | 7                          | 10                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 60                         | 0                | 20               | 20                     | 0                      | 0                       | 28                         | 70                       | 7                          | 10                      |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>20</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>0</b>         | <b>10</b>        | <b>10</b>              | <b>0</b>               | <b>14</b>               | <b>75</b>                  | <b>7</b>                 | <b>20</b>                  |                         |
| LAS PALMAS                             | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 8                       |
|  | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 88                       | 6                          | 8                       |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>24</b>         | <b>0</b>   | <b>0</b> | <b>96</b>                  | <b>4</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>96</b>                  | <b>3</b>                 | <b>24</b>                  |                         |
| TENERIFE (SURREINA SOFIA)              | FUTURA AIRLINES             | C                 | 10                | 0          | 0        | 40                         | 40               | 20               | 0                      | 0                      | 0                       | 20                         | 63                       | 53                         | 8                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 17                | 1          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 83                       | 8                          | 18                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 10                         | 88                       | 6                          | 8                       |
|  | THOMSONFLY LTD              | C                 | 17                | 0          | 0        | 53                         | 24               | 24               | 0                      | 0                      | 0                       | 16                         | 100                      | 1                          | 17                      |
|  | VOLAR AIRLINES              | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 10                         | 8                       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>64</b>         | <b>1</b>   | <b>0</b> | <b>73</b>                  | <b>16</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>10</b>               | <b>85</b>                  | <b>12</b>                | <b>59</b>                  |                         |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>138</b>        | <b>1</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>8</b>                | <b>87</b>                  | <b>8</b>                 | <b>133</b>                 |                         |
| <b>SWITZERLAND</b>                     |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GENEVA                                 | BRITISH AIRWAYS PLC         | C                 | 8                 | 0          | 0        | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 12                         | 50                       | 27                         | 8                       |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 76                | 0          | 0        | 55                         | 20               | 14               | 9                      | 1                      | 0                       | 26                         | 37                       | 25                         | 59                      |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>84</b>         | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>20</b>        | <b>14</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>39</b>                | <b>25</b>                  | <b>67</b>               |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>84</b>         | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>20</b>        | <b>14</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>39</b>                | <b>25</b>                  | <b>67</b>               |
| <b>TUNISIA</b>                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|  | THOMSONFLY LTD              | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 100                      | 1                          | 8                       |
| <b>TOTAL MONASTIR</b>                  |                             |                   | <b>16</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>13</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>56</b>                  | <b>41</b>                | <b>16</b>                  |                         |
| <b>TOTAL TUNISIA</b>                   |                             |                   | <b>16</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>13</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>56</b>                  | <b>41</b>                | <b>16</b>                  |                         |
| <b>TURKEY</b>                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 50                         | 10               | 20               | 10                     | 10                     | 0                       | 36                         | 100                      | 0                          | 3                       |
| <b>TOTAL ANTALYA</b>                   |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>10</b>        | <b>20</b>        | <b>10</b>              | <b>10</b>              | <b>0</b>                | <b>36</b>                  | <b>100</b>               | <b>0</b>                   | <b>3</b>                |
| <b>TOTAL TURKEY</b>                    |                             |                   | <b>11</b>         | <b>0</b>   | <b>0</b> | <b>45</b>                  | <b>18</b>        | <b>18</b>        | <b>9</b>               | <b>9</b>               | <b>0</b>                | <b>34</b>                  | <b>100</b>               | <b>0</b>                   | <b>3</b>                |
| <b>UNITED KINGDOM</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                               | EASTERN AIRWAYS             | S                 | 244               | 0          | 2        | 88                         | 5                | 4                | 3                      | 1                      | 0                       | 9                          | 71                       | 23                         | 221                     |
| <b>TOTAL ABERDEEN</b>                  |                             |                   | <b>244</b>        | <b>0</b>   | <b>2</b> | <b>88</b>                  | <b>5</b>         | <b>4</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>23</b>                  | <b>221</b>              |



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| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BELFAST CITY                       | FLYBE LTD                   | S                 | 70                | 0          | 0         | 77                         | 9                | 10               | 4                      | 0                      | 0                       | 13                         | 85                       | 9                          | 158                     |
| <b>TOTAL BELFAST CITY</b>          |                             |                   | <b>70</b>         | <b>0</b>   | <b>0</b>  | <b>77</b>                  | <b>9</b>         | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>85</b>                | <b>9</b>                   | <b>158</b>              |
| BELFAST INTERNATIONAL              | EASYJET AIRLINE COMPANY LTD | S                 | 168               | 0          | 2         | 58                         | 18               | 13               | 11                     | 0                      | 0                       | 21                         | 85                       | 10                         | 170                     |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                             |                   | <b>168</b>        | <b>0</b>   | <b>2</b>  | <b>58</b>                  | <b>18</b>        | <b>13</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>85</b>                | <b>10</b>                  | <b>170</b>              |
| BIRMINGHAM                         | EASTERN AIRWAYS             | S                 | 184               | 0          | 0         | 96                         | 1                | 1                | 2                      | 0                      | 0                       | 4                          | 95                       | 4                          | 165                     |
| <b>TOTAL BIRMINGHAM</b>            |                             |                   | <b>184</b>        | <b>0</b>   | <b>0</b>  | <b>96</b>                  | <b>1</b>         | <b>1</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>95</b>                | <b>4</b>                   | <b>165</b>              |
| BRISTOL                            | EASYJET AIRLINE COMPANY LTD | S                 | 178               | 0          | 0         | 62                         | 19               | 13               | 6                      | 0                      | 0                       | 19                         | 75                       | 13                         | 177                     |
| <b>TOTAL BRISTOL</b>               |                             |                   | <b>178</b>        | <b>0</b>   | <b>0</b>  | <b>62</b>                  | <b>19</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>75</b>                | <b>13</b>                  | <b>177</b>              |
| CARDIFF WALES                      | AIR WALES LTD               | S                 | 73                | 2          | 1         | 64                         | 10               | 11               | 14                     | 1                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| <b>TOTAL CARDIFF WALES</b>         |                             |                   | <b>73</b>         | <b>2</b>   | <b>1</b>  | <b>64</b>                  | <b>10</b>        | <b>11</b>        | <b>14</b>              | <b>1</b>               | <b>0</b>                | <b>28</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| EXETER                             | FLYBE LTD                   | S                 | 72                | 0          | 0         | 92                         | 6                | 0                | 3                      | 0                      | 0                       | 6                          | 68                       | 19                         | 62                      |
| <b>TOTAL EXETER</b>                |                             |                   | <b>72</b>         | <b>0</b>   | <b>0</b>  | <b>92</b>                  | <b>6</b>         | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>68</b>                | <b>19</b>                  | <b>63</b>               |
| GATWICK                            | BRITISH AIRWAYS PLC         | S                 | 238               | 0          | 0         | 72                         | 18               | 5                | 4                      | 0                      | 0                       | 12                         | 89                       | 7                          | 238                     |
| <b>TOTAL GATWICK</b>               |                             |                   | <b>238</b>        | <b>0</b>   | <b>0</b>  | <b>72</b>                  | <b>18</b>        | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>89</b>                | <b>7</b>                   | <b>238</b>              |
| HEATHROW                           | BRITISH AIRWAYS PLC         | S                 | 422               | 0          | 0         | 76                         | 11               | 9                | 4                      | 0                      | 0                       | 13                         | 68                       | 16                         | 416                     |
| <b>TOTAL HEATHROW</b>              |                             |                   | <b>422</b>        | <b>0</b>   | <b>0</b>  | <b>76</b>                  | <b>11</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>68</b>                | <b>16</b>                  | <b>416</b>              |
| ISLE OF MAN                        | EASTERN AIRWAYS             | S                 | 52                | 0          | 2         | 90                         | 0                | 6                | 4                      | 0                      | 0                       | 7                          | 98                       | 1                          | 54                      |
| <b>TOTAL ISLE OF MAN</b>           |                             |                   | <b>52</b>         | <b>0</b>   | <b>2</b>  | <b>90</b>                  | <b>0</b>         | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>98</b>                | <b>1</b>                   | <b>54</b>               |
| LONDON CITY                        | EASTERN AIRWAYS             | S                 | 181               | 0          | 11        | 63                         | 23               | 12               | 1                      | 1                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL LONDON CITY</b>           |                             |                   | <b>181</b>        | <b>0</b>   | <b>11</b> | <b>63</b>                  | <b>23</b>        | <b>12</b>        | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LUTON                              | EASTERN AIRWAYS             | C                 | 3                 | 0          | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL LUTON</b>                 |                             |                   | <b>3</b>          | <b>0</b>   | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>0</b>                 | <b>30</b>                  | <b>1</b>                |
| PLYMOUTH                           | AIR WALES LTD               | S                 | 23                | 2          | 1         | 78                         | 9                | 4                | 0                      | 9                      | 0                       | 26                         | 77                       | 13                         | 97                      |
| <b>TOTAL PLYMOUTH</b>              |                             |                   | <b>23</b>         | <b>2</b>   | <b>1</b>  | <b>78</b>                  | <b>9</b>         | <b>4</b>         | <b>0</b>               | <b>9</b>               | <b>0</b>                | <b>26</b>                  | <b>77</b>                | <b>13</b>                  | <b>97</b>               |
| SOUTHAMPTON                        | EASTERN AIRWAYS             | S                 | 146               | 0          | 0         | 89                         | 2                | 5                | 3                      | 1                      | 0                       | 9                          | 86                       | 8                          | 138                     |
|                                    | FLYBE LTD                   | S                 | 124               | 0          | 2         | 82                         | 7                | 7                | 3                      | 0                      | 0                       | 9                          | 74                       | 9                          | 62                      |
| <b>TOTAL SOUTHAMPTON</b>           |                             |                   | <b>270</b>        | <b>0</b>   | <b>2</b>  | <b>86</b>                  | <b>4</b>         | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>82</b>                | <b>8</b>                   | <b>200</b>              |
| STANSTED                           | EASYJET AIRLINE COMPANY LTD | S                 | 233               | 1          | 5         | 61                         | 17               | 10               | 9                      | 3                      | 0                       | 26                         | 80                       | 14                         | 232                     |
| <b>TOTAL STANSTED</b>              |                             |                   | <b>233</b>        | <b>1</b>   | <b>5</b>  | <b>61</b>                  | <b>17</b>        | <b>10</b>        | <b>9</b>               | <b>3</b>               | <b>0</b>                | <b>26</b>                  | <b>80</b>                | <b>14</b>                  | <b>235</b>              |
| <b>TOTAL UNITED KINGDOM</b>        |                             |                   | <b>2411</b>       | <b>8</b>   | <b>26</b> | <b>75</b>                  | <b>12</b>        | <b>8</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>79</b>                | <b>12</b>                  | <b>2205</b>             |
| <b>TOTAL NEWCASTLE</b>             |                             |                   | <b>4413</b>       | <b>19</b>  | <b>96</b> | <b>72</b>                  | <b>13</b>        | <b>9</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>77</b>                | <b>14</b>                  | <b>4141</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ALBANIA</b>          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TIRANA                  | JET2.COM LTD                | C                 | 3                 | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL TIRANA            |                             |                   | 3                 | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL ALBANIA           |                             |                   | 3                 | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>AUSTRIA</b>          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GRAZ                    | RYANAIR                     | S                 | 62                | 0        | 0         | 63                         | 26               | 10               | 2                      | 0                      | 0                       | 15                         | 44                       | 22                         | 62                      |
| TOTAL GRAZ              |                             |                   | 62                | 0        | 0         | 63                         | 26               | 10               | 2                      | 0                      | 15                      | 44                         | 22                       | 62                         |                         |
| INNSBRUCK               | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 0                      | 13                     | 0                       | 38                         | 38                       | 35                         | 8                       |
| TOTAL INNSBRUCK         |                             |                   | 8                 | 0        | 0         | 75                         | 0                | 13               | 0                      | 13                     | 0                       | 38                         | 38                       | 35                         | 8                       |
| LINZ                    | RYANAIR                     | S                 | 62                | 0        | 0         | 95                         | 5                | 0                | 0                      | 0                      | 0                       | 3                          | 77                       | 13                         | 62                      |
| TOTAL LINZ              |                             |                   | 62                | 0        | 0         | 95                         | 5                | 0                | 0                      | 0                      | 3                       | 77                         | 13                       | 62                         |                         |
| SALZBURG                | RYANAIR                     | S                 | 186               | 0        | 0         | 78                         | 14               | 6                | 2                      | 0                      | 0                       | 9                          | 81                       | 11                         | 167                     |
|                         | THOMSONFLY LTD              | C                 | 7                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 8                          | 3                       |
| TOTAL SALZBURG          |                             |                   | 193               | 0        | 0         | 79                         | 13               | 6                | 2                      | 0                      | 9                       | 82                         | 11                       | 170                        |                         |
| VIENNA                  | NIKI                        | S                 | 26                | 0        | 0         | 65                         | 23               | 8                | 4                      | 0                      | 0                       | 13                         | 68                       | 15                         | 72                      |
| TOTAL VIENNA            |                             |                   | 26                | 0        | 0         | 65                         | 23               | 8                | 4                      | 0                      | 13                      | 67                         | 15                       | 73                         |                         |
| TOTAL AUSTRIA           |                             |                   | 351               | 0        | 0         | 78                         | 15               | 6                | 1                      | 0                      | 10                      | 71                         | 14                       | 435                        |                         |
| <b>CYPRUS</b>           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                 | CYPRUS AIRWAYS              | S                 | 22                | 0        | 0         | 59                         | 32               | 9                | 0                      | 0                      | 0                       | 14                         | 72                       | 13                         | 18                      |
| TOTAL LARNACA           |                             |                   | 22                | 0        | 0         | 59                         | 32               | 9                | 0                      | 0                      | 14                      | 72                         | 13                       | 18                         |                         |
| PAPHOS                  | FIRST CHOICE AIRWAYS LTD    | S                 | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 14                         | 75                       | 10                         | 4                       |
| TOTAL PAPHOS            |                             |                   | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 11                      | 50                         | 47                       | 6                          |                         |
| TOTAL CYPRUS            |                             |                   | 27                | 0        | 0         | 63                         | 30               | 7                | 0                      | 0                      | 14                      | 67                         | 22                       | 24                         |                         |
| <b>CZECH REPUBLIC</b>   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRNO (TURANY)           | RYANAIR                     | S                 | 61                | 0        | 1         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 16                      |
| TOTAL BRNO (TURANY)     |                             |                   | 61                | 0        | 1         | 90                         | 10               | 0                | 0                      | 0                      | 4                       | 100                        | 2                        | 16                         |                         |
| PRAGUE                  | CSA                         | S                 | 114               | 0        | 2         | 85                         | 7                | 4                | 4                      | 0                      | 0                       | 9                          | 73                       | 18                         | 116                     |
|                         | EASYJET AIRLINE COMPANY LTD | S                 | 162               | 0        | 4         | 80                         | 10               | 6                | 4                      | 0                      | 0                       | 10                         | 61                       | 22                         | 123                     |
| TOTAL PRAGUE            |                             |                   | 276               | 0        | 6         | 82                         | 9                | 5                | 4                      | 0                      | 10                      | 67                         | 20                       | 239                        |                         |
| TOTAL CZECH REPUBLIC    |                             |                   | 337               | 0        | 7         | 84                         | 9                | 4                | 3                      | 0                      | 9                       | 69                         | 19                       | 255                        |                         |
| <b>DENMARK</b>          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AARHUS (TIRSTRUP)       | RYANAIR                     | S                 | 90                | 2        | 4         | 87                         | 10               | 2                | 1                      | 0                      | 0                       | 7                          | 70                       | 16                         | 108                     |
| TOTAL AARHUS (TIRSTRUP) |                             |                   | 90                | 2        | 4         | 87                         | 10               | 2                | 1                      | 0                      | 7                       | 70                         | 16                       | 108                        |                         |
| COPENHAGEN              | EASYJET AIRLINE COMPANY LTD | S                 | 178               | 0        | 0         | 84                         | 11               | 5                | 1                      | 0                      | 0                       | 7                          | 60                       | 24                         | 174                     |
| TOTAL COPENHAGEN        |                             |                   | 178               | 0        | 0         | 84                         | 11               | 5                | 1                      | 0                      | 7                       | 60                         | 24                       | 174                        |                         |
| ESBJERG                 | RYANAIR                     | S                 | 62                | 0        | 0         | 79                         | 10               | 8                | 0                      | 3                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL ESBJERG           |                             |                   | 62                | 0        | 0         | 79                         | 10               | 8                | 0                      | 3                      | 15                      | 0                          | 0                        | 0                          |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DENMARK                  |                             |                   | 330               | 2          | 4        | 84                         | 10               | 5                | 1                      | 1                      | 0                       | 8                          | 64                       | 21                         | 282                     |
| EGYPT                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)       | THOMSONFLY LTD              | C                 | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL SHARM EL SHEIKH (OPHIRA) |                             |                   | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL EGYPT                    |                             |                   | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| ESTONIA                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                         | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 89                         | 10               | 2                | 0                      | 0                      | 0                       | 5                          | 61                       | 19                         | 62                      |
| TOTAL TALLIN                   |                             |                   | 62                | 0          | 0        | 89                         | 10               | 2                | 0                      | 0                      | 0                       | 5                          | 61                       | 19                         | 62                      |
| TOTAL ESTONIA                  |                             |                   | 62                | 0          | 0        | 89                         | 10               | 2                | 0                      | 0                      | 0                       | 5                          | 61                       | 19                         | 62                      |
| FAROE ISLANDS                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VAGAR                          | ATLANTIC AIRWAYS            | S                 | 2                 | 0          | 0        | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| TOTAL VAGAR                    |                             |                   | 2                 | 0          | 0        | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| TOTAL FAROE ISLANDS            |                             |                   | 2                 | 0          | 0        | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| FINLAND                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                       | BLUE 1                      | S                 | 22                | 0          | 0        | 45                         | 36               | 18               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL HELSINKI                 |                             |                   | 22                | 0          | 0        | 45                         | 36               | 18               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TAMPERE                        | RYANAIR                     | S                 | 66                | 0          | 0        | 89                         | 8                | 3                | 0                      | 0                      | 0                       | 5                          | 92                       | 5                          | 61                      |
| TOTAL TAMPERE                  |                             |                   | 66                | 0          | 0        | 89                         | 8                | 3                | 0                      | 0                      | 0                       | 5                          | 92                       | 5                          | 61                      |
| TOTAL FINLAND                  |                             |                   | 88                | 0          | 0        | 78                         | 15               | 7                | 0                      | 0                      | 0                       | 8                          | 92                       | 5                          | 61                      |
| FRANCE                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGERAC                       | RYANAIR                     | S                 | 58                | 0          | 4        | 83                         | 9                | 7                | 2                      | 0                      | 0                       | 8                          | 94                       | 12                         | 62                      |
| TOTAL BERGERAC                 |                             |                   | 58                | 0          | 4        | 83                         | 9                | 7                | 2                      | 0                      | 0                       | 8                          | 94                       | 12                         | 62                      |
| BIARRITZ                       | RYANAIR                     | S                 | 58                | 0          | 2        | 90                         | 3                | 5                | 2                      | 0                      | 0                       | 6                          | 89                       | 11                         | 62                      |
| TOTAL BIARRITZ                 |                             |                   | 58                | 0          | 2        | 90                         | 3                | 5                | 2                      | 0                      | 0                       | 6                          | 89                       | 11                         | 62                      |
| CARCASSONNE                    | RYANAIR                     | S                 | 58                | 0          | 4        | 57                         | 22               | 16               | 5                      | 0                      | 0                       | 19                         | 83                       | 7                          | 78                      |
| TOTAL CARCASSONNE              |                             |                   | 58                | 0          | 4        | 57                         | 22               | 16               | 5                      | 0                      | 0                       | 19                         | 83                       | 7                          | 78                      |
| CHAMBERY                       | TITAN AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 50                         | 13               | 38               | 0                      | 0                      | 0                       | 25                         | 33                       | 62                         | 15                      |
| TOTAL CHAMBERY                 |                             |                   | 8                 | 0          | 0        | 50                         | 13               | 38               | 0                      | 0                      | 0                       | 25                         | 33                       | 62                         | 15                      |
| DINARD                         | RYANAIR                     | S                 | 59                | 1          | 2        | 85                         | 3                | 7                | 3                      | 2                      | 0                       | 13                         | 32                       | 35                         | 28                      |
| TOTAL DINARD                   |                             |                   | 59                | 1          | 2        | 85                         | 3                | 7                | 3                      | 2                      | 0                       | 13                         | 32                       | 35                         | 28                      |
| GRENOBLE                       | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 50                         | 13               | 0                | 13                     | 25                     | 0                       | 79                         | 0                        | 0                          | 0                       |
|                                | RYANAIR                     | S                 | 71                | 0          | 3        | 80                         | 10               | 8                | 1                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL GRENOBLE                 |                             |                   | 79                | 0          | 3        | 77                         | 10               | 8                | 3                      | 3                      | 0                       | 16                         | 72                       | 17                         | 68                      |
| LA ROCHELLE                    | RYANAIR                     | S                 | 51                | 0          | 3        | 78                         | 8                | 10               | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL LA ROCHELLE              |                             |                   | 51                | 0          | 3        | 78                         | 8                | 10               | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| LIMOGES                        | RYANAIR                     | S                 | 59                | 2          | 2        | 90                         | 3                | 2                | 3                      | 2                      | 0                       | 11                         | 92                       | 5                          | 48                      |
| TOTAL LIMOGES                  |                             |                   | 59                | 2          | 2        | 90                         | 3                | 2                | 3                      | 2                      | 0                       | 11                         | 92                       | 5                          | 48                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LYON                                   | EASYJET AIRLINE COMPANY LTD | S                 | 144               | 0          | 0         | 77                         | 11               | 7                | 5                      | 0                      | 0                       | 12                         | 56                       | 32                         | 140                     |
|  | EUROPEAN AIR CHARTER        | C                 | 8                 | 0          | 0         | 25                         | 38               | 0                | 38                     | 0                      | 0                       | 54                         | 0                        | 122                        | 8                       |
| <b>TOTAL LYON</b>                      |                             |                   | <b>152</b>        | <b>0</b>   | <b>0</b>  | <b>74</b>                  | <b>13</b>        | <b>7</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>55</b>                | <b>35</b>                  | <b>156</b>              |
| MONTPELLIER                            | RYANAIR                     | S                 | 56                | 0          | 6         | 70                         | 11               | 16               | 4                      | 0                      | 0                       | 16                         | 89                       | 5                          | 61                      |
| <b>TOTAL MONTPELLIER</b>               |                             |                   | <b>56</b>         | <b>0</b>   | <b>6</b>  | <b>70</b>                  | <b>11</b>        | <b>16</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>89</b>                | <b>5</b>                   | <b>61</b>               |
| NANTES                                 | RYANAIR                     | S                 | 55                | 4          | 1         | 78                         | 16               | 5                | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL NANTES</b>                    |                             |                   | <b>55</b>         | <b>4</b>   | <b>1</b>  | <b>78</b>                  | <b>16</b>        | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| NICE                                   | EASYJET AIRLINE COMPANY LTD | S                 | 48                | 0          | 2         | 73                         | 13               | 6                | 8                      | 0                      | 17                      | 65                         | 25                       | 62                         |                         |
| <b>TOTAL NICE</b>                      |                             |                   | <b>48</b>         | <b>0</b>   | <b>2</b>  | <b>73</b>                  | <b>13</b>        | <b>6</b>         | <b>8</b>               | <b>0</b>               | <b>17</b>               | <b>63</b>                  | <b>25</b>                | <b>63</b>                  |                         |
| PARIS (CHARLES DE GAULLE)              | EASTERN AIRWAYS             | C                 | 2                 | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 4                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                             |                   | <b>2</b>          | <b>1</b>   | <b>1</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| PAU                                    | RYANAIR                     | S                 | 60                | 0          | 2         | 75                         | 17               | 7                | 2                      | 0                      | 13                      | 80                         | 8                        | 60                         |                         |
| <b>TOTAL PAU</b>                       |                             |                   | <b>60</b>         | <b>0</b>   | <b>2</b>  | <b>75</b>                  | <b>17</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>13</b>               | <b>80</b>                  | <b>8</b>                 | <b>60</b>                  |                         |
| PERPIGNAN                              | RYANAIR                     | S                 | 57                | 1          | 4         | 82                         | 14               | 0                | 4                      | 0                      | 10                      | 81                         | 15                       | 63                         |                         |
| <b>TOTAL PERPIGNAN</b>                 |                             |                   | <b>57</b>         | <b>1</b>   | <b>4</b>  | <b>82</b>                  | <b>14</b>        | <b>0</b>         | <b>4</b>               | <b>0</b>               | <b>10</b>               | <b>81</b>                  | <b>15</b>                | <b>63</b>                  |                         |
| POITIERS                               | RYANAIR                     | S                 | 59                | 0          | 3         | 92                         | 5                | 2                | 2                      | 0                      | 6                       | 80                         | 11                       | 46                         |                         |
| <b>TOTAL POITIERS</b>                  |                             |                   | <b>59</b>         | <b>0</b>   | <b>3</b>  | <b>92</b>                  | <b>5</b>         | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>6</b>                | <b>80</b>                  | <b>11</b>                | <b>46</b>                  |                         |
| RODEZ                                  | RYANAIR                     | S                 | 22                | 0          | 2         | 36                         | 14               | 9                | 41                     | 0                      | 51                      | 78                         | 8                        | 40                         |                         |
| <b>TOTAL RODEZ</b>                     |                             |                   | <b>22</b>         | <b>0</b>   | <b>2</b>  | <b>36</b>                  | <b>14</b>        | <b>9</b>         | <b>41</b>              | <b>0</b>               | <b>51</b>               | <b>78</b>                  | <b>8</b>                 | <b>40</b>                  |                         |
| ST ETIENNE                             | RYANAIR                     | S                 | 53                | 0          | 7         | 89                         | 11               | 0                | 0                      | 0                      | 7                       | 38                         | 23                       | 60                         |                         |
| <b>TOTAL ST ETIENNE</b>                |                             |                   | <b>53</b>         | <b>0</b>   | <b>7</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>38</b>                  | <b>23</b>                | <b>60</b>                  |                         |
| TOULON / HYERES                        | RYANAIR                     | S                 | 42                | 0          | 6         | 86                         | 7                | 5                | 2                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL TOULON / HYERES</b>           |                             |                   | <b>42</b>         | <b>0</b>   | <b>6</b>  | <b>86</b>                  | <b>7</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| TOULOUSE (BLAGNAC)                     | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0         | 88                         | 13               | 0                | 0                      | 0                      | 6                       | 50                         | 32                       | 8                          |                         |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>        |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>50</b>                  | <b>31</b>                | <b>16</b>                  |                         |
| TOURS                                  | RYANAIR                     | S                 | 44                | 0          | 0         | 70                         | 11               | 11               | 7                      | 0                      | 16                      | 63                         | 19                       | 32                         |                         |
| <b>TOTAL TOURS</b>                     |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b>  | <b>70</b>                  | <b>11</b>        | <b>11</b>        | <b>7</b>               | <b>0</b>               | <b>16</b>               | <b>63</b>                  | <b>19</b>                | <b>32</b>                  |                         |
| <b>TOTAL FRANCE</b>                    |                             |                   | <b>1088</b>       | <b>9</b>   | <b>54</b> | <b>78</b>                  | <b>11</b>        | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>13</b>               | <b>72</b>                  | <b>18</b>                | <b>1047</b>                |                         |
| <b>GERMANY</b>                         |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALTENBURG - WALLBURG                   | RYANAIR                     | S                 | 28                | 0          | 24        | 75                         | 14               | 4                | 7                      | 0                      | 11                      | 84                         | 11                       | 62                         |                         |
| <b>TOTAL ALTENBURG - WALLBURG</b>      |                             |                   | <b>28</b>         | <b>0</b>   | <b>24</b> | <b>75</b>                  | <b>14</b>        | <b>4</b>         | <b>7</b>               | <b>0</b>               | <b>11</b>               | <b>84</b>                  | <b>11</b>                | <b>62</b>                  |                         |
| BERLIN (SCHONEFELD)                    | RYANAIR                     | S                 | 120               | 0          | 0         | 75                         | 16               | 7                | 3                      | 0                      | 11                      | 74                         | 13                       | 124                        |                         |
| <b>TOTAL BERLIN (SCHONEFELD)</b>       |                             |                   | <b>120</b>        | <b>4</b>   | <b>0</b>  | <b>75</b>                  | <b>16</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>11</b>               | <b>74</b>                  | <b>13</b>                | <b>124</b>                 |                         |
| BERLIN (TEGEL)                         | AIR BERLIN                  | S                 | 210               | 1          | 1         | 72                         | 14               | 10               | 3                      | 1                      | 15                      | 66                         | 14                       | 122                        |                         |
| <b>TOTAL BERLIN (TEGEL)</b>            |                             |                   | <b>210</b>        | <b>1</b>   | <b>1</b>  | <b>72</b>                  | <b>14</b>        | <b>10</b>        | <b>3</b>               | <b>1</b>               | <b>15</b>               | <b>66</b>                  | <b>14</b>                | <b>122</b>                 |                         |
| COLOGNE (BONN)                         | EUROWINGS LUFTVERKEHRS      | S                 | 134               | 0          | 0         | 76                         | 13               | 10               | 1                      | 0                      | 10                      | 75                         | 11                       | 122                        |                         |
| <b>TOTAL COLOGNE (BONN)</b>            |                             |                   | <b>135</b>        | <b>0</b>   | <b>0</b>  | <b>76</b>                  | <b>13</b>        | <b>10</b>        | <b>1</b>               | <b>0</b>               | <b>10</b>               | <b>75</b>                  | <b>11</b>                | <b>122</b>                 |                         |
| DUSSELDORF                             | AIR BERLIN                  | S                 | 206               | 0          | 2         | 81                         | 14               | 3                | 2                      | 0                      | 10                      | 74                         | 14                       | 150                        |                         |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DUSSELDORF            |                             |                   | 206               | 0        | 2         | 81                         | 14               | 3                | 2                      | 0                      | 0                       | 10                         | 74                       | 14                         | 150                     |
| FRIEDRICHSHAFEN             | JET2.COM LTD                | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                             | RYANAIR                     | S                 | 92                | 0        | 0         | 92                         | 5                | 0                | 2                      | 0                      | 0                       | 5                          | 80                       | 12                         | 114                     |
| TOTAL FRIEDRICHSHAFEN       |                             |                   | 94                | 0        | 0         | 91                         | 6                | 0                | 2                      | 0                      | 0                       | 5                          | 80                       | 12                         | 114                     |
| HAHN                        | RYANAIR                     | S                 | 226               | 0        | 0         | 80                         | 12               | 5                | 2                      | 0                      | 0                       | 9                          | 74                       | 13                         | 238                     |
| TOTAL HAHN                  |                             |                   | 226               | 0        | 0         | 80                         | 12               | 5                | 2                      | 0                      | 0                       | 9                          | 74                       | 13                         | 238                     |
| HANOVER                     | AIR BERLIN                  | S                 | 112               | 0        | 2         | 67                         | 18               | 7                | 8                      | 0                      | 0                       | 17                         | 63                       | 19                         | 82                      |
| TOTAL HANOVER               |                             |                   | 112               | 0        | 2         | 67                         | 18               | 7                | 8                      | 0                      | 0                       | 17                         | 63                       | 19                         | 82                      |
| KARLSRUHE/BADEN BADEN       | RYANAIR                     | S                 | 108               | 0        | 0         | 93                         | 5                | 3                | 0                      | 0                      | 0                       | 5                          | 66                       | 14                         | 107                     |
| TOTAL KARLSRUHE/BADEN BADEN |                             |                   | 108               | 0        | 0         | 93                         | 5                | 3                | 0                      | 0                      | 0                       | 5                          | 66                       | 14                         | 107                     |
| LEIPZIG                     | AIR BERLIN                  | S                 | 62                | 0        | 0         | 68                         | 11               | 16               | 5                      | 0                      | 0                       | 16                         | 75                       | 19                         | 24                      |
| TOTAL LEIPZIG               |                             |                   | 62                | 0        | 0         | 68                         | 11               | 16               | 5                      | 0                      | 0                       | 16                         | 75                       | 19                         | 24                      |
| LUBECK                      | RYANAIR                     | S                 | 145               | 1        | 4         | 89                         | 7                | 2                | 2                      | 0                      | 0                       | 6                          | 87                       | 7                          | 176                     |
| TOTAL LUBECK                |                             |                   | 145               | 1        | 4         | 89                         | 7                | 2                | 2                      | 0                      | 0                       | 6                          | 87                       | 7                          | 176                     |
| MUNICH                      | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 1         | 57                         | 19               | 11               | 12                     | 1                      | 0                       | 23                         | 58                       | 24                         | 122                     |
| TOTAL MUNICH                |                             |                   | 124               | 1        | 1         | 57                         | 19               | 11               | 12                     | 1                      | 0                       | 23                         | 57                       | 25                         | 126                     |
| MUNSTER-OSNABRUCK           | AIR BERLIN                  | S                 | 62                | 0        | 0         | 82                         | 6                | 5                | 5                      | 2                      | 0                       | 13                         | 90                       | 11                         | 62                      |
| TOTAL MUNSTER-OSNABRUCK     |                             |                   | 62                | 0        | 0         | 82                         | 6                | 5                | 5                      | 2                      | 0                       | 13                         | 90                       | 11                         | 62                      |
| NIEDERRHEIN                 | RYANAIR                     | S                 | 78                | 0        | 0         | 82                         | 10               | 5                | 3                      | 0                      | 0                       | 10                         | 66                       | 15                         | 107                     |
| TOTAL NIEDERRHEIN           |                             |                   | 78                | 0        | 0         | 82                         | 10               | 5                | 3                      | 0                      | 0                       | 10                         | 66                       | 15                         | 107                     |
| NUREMBERG                   | AIR BERLIN                  | S                 | 108               | 0        | 0         | 76                         | 17               | 5                | 3                      | 0                      | 0                       | 12                         | 50                       | 20                         | 70                      |
| TOTAL NUREMBERG             |                             |                   | 108               | 0        | 0         | 76                         | 17               | 5                | 3                      | 0                      | 0                       | 12                         | 50                       | 20                         | 70                      |
| PADERBORN                   | AIR BERLIN                  | S                 | 62                | 0        | 0         | 81                         | 5                | 8                | 6                      | 0                      | 0                       | 16                         | 81                       | 10                         | 85                      |
| TOTAL PADERBORN             |                             |                   | 62                | 0        | 0         | 81                         | 5                | 8                | 6                      | 0                      | 0                       | 16                         | 81                       | 10                         | 85                      |
| ROSTOCK-LAAGE               | JET2.COM LTD                | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL ROSTOCK-LAAGE         |                             |                   | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| STUTTGART                   | EUROWINGS LUFTVERKEHRS      | S                 | 124               | 0        | 0         | 72                         | 14               | 11               | 3                      | 0                      | 0                       | 12                         | 69                       | 12                         | 118                     |
| TOTAL STUTTGART             |                             |                   | 124               | 0        | 0         | 72                         | 14               | 11               | 3                      | 0                      | 0                       | 12                         | 69                       | 12                         | 118                     |
| TOTAL GERMANY               |                             |                   | 2006              | 9        | 35        | 77                         | 12               | 7                | 3                      | 0                      | 0                       | 12                         | 73                       | 14                         | 1892                    |
| HUNGARY                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                    | SKYEUROPE AIRLINES HUNGARY  | S                 | 62                | 0        | 30        | 60                         | 29               | 8                | 3                      | 0                      | 0                       | 16                         | 37                       | 36                         | 78                      |
| TOTAL BUDAPEST              |                             |                   | 62                | 2        | 30        | 60                         | 29               | 8                | 3                      | 0                      | 0                       | 16                         | 51                       | 28                         | 132                     |
| TOTAL HUNGARY               |                             |                   | 62                | 2        | 30        | 60                         | 29               | 8                | 3                      | 0                      | 0                       | 16                         | 51                       | 28                         | 132                     |
| ICELAND                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                    | HELLO                       | S                 | 62                | 0        | 0         | 81                         | 11               | 8                | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL KEFLAVIK              |                             |                   | 62                | 0        | 0         | 81                         | 11               | 8                | 0                      | 0                      | 0                       | 9                          | 63                       | 29                         | 62                      |
| TOTAL ICELAND               |                             |                   | 62                | 0        | 0         | 81                         | 11               | 8                | 0                      | 0                      | 0                       | 9                          | 63                       | 29                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE   | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-------------------------------------|-----------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |           |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |           |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>IRISH REPUBLIC</b>               |           |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT                           | RYANAIR   | S                 | 62                | 0         | 0         | 87                         | 6                | 6                | 0                      | 0                      | 0                       | 6                          | 79                       | 7                          | 62                      |
| <b>TOTAL CONNAUGHT</b>              |           |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>79</b>                | <b>7</b>                   | <b>62</b>               |
| CORK                                | RYANAIR   | S                 | 185               | 0         | 1         | 81                         | 14               | 4                | 2                      | 0                      | 0                       | 9                          | 69                       | 15                         | 246                     |
| <b>TOTAL CORK</b>                   |           |                   | <b>185</b>        | <b>0</b>  | <b>1</b>  | <b>81</b>                  | <b>14</b>        | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>69</b>                | <b>15</b>                  | <b>246</b>              |
| DUBLIN                              | RYANAIR   | S                 | 567               | 10        | 19        | 68                         | 17               | 12               | 3                      | 0                      | 0                       | 15                         | 73                       | 13                         | 707                     |
| <b>TOTAL DUBLIN</b>                 |           |                   | <b>567</b>        | <b>10</b> | <b>19</b> | <b>68</b>                  | <b>17</b>        | <b>12</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>73</b>                | <b>13</b>                  | <b>707</b>              |
| KERRY COUNTY                        | RYANAIR   | S                 | 62                | 0         | 0         | 89                         | 6                | 5                | 0                      | 0                      | 0                       | 6                          | 89                       | 5                          | 70                      |
| <b>TOTAL KERRY COUNTY</b>           |           |                   | <b>63</b>         | <b>0</b>  | <b>0</b>  | <b>89</b>                  | <b>6</b>         | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>89</b>                | <b>5</b>                   | <b>70</b>               |
| SHANNON                             | RYANAIR   | S                 | 164               | 0         | 4         | 87                         | 9                | 2                | 1                      | 1                      | 1                       | 9                          | 71                       | 20                         | 185                     |
| <b>TOTAL SHANNON</b>                |           |                   | <b>164</b>        | <b>0</b>  | <b>4</b>  | <b>87</b>                  | <b>9</b>         | <b>2</b>         | <b>1</b>               | <b>1</b>               | <b>1</b>                | <b>9</b>                   | <b>71</b>                | <b>20</b>                  | <b>185</b>              |
| <b>TOTAL IRISH REPUBLIC</b>         |           |                   | <b>1041</b>       | <b>10</b> | <b>24</b> | <b>76</b>                  | <b>14</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>73</b>                | <b>14</b>                  | <b>1270</b>             |
| <b>ISRAEL</b>                       |           |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                            | EL AL     | S                 | 14                | 0         | 0         | 29                         | 36               | 36               | 0                      | 0                      | 0                       | 23                         | 78                       | 9                          | 9                       |
|                                     | EL AL     | C                 | 18                | 0         | 0         | 11                         | 39               | 28               | 22                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
| <b>TOTAL TEL AVIV</b>               |           |                   | <b>32</b>         | <b>0</b>  | <b>0</b>  | <b>19</b>                  | <b>38</b>        | <b>31</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>48</b>                | <b>24</b>                  | <b>25</b>               |
| <b>TOTAL ISRAEL</b>                 |           |                   | <b>32</b>         | <b>0</b>  | <b>0</b>  | <b>19</b>                  | <b>38</b>        | <b>31</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>48</b>                | <b>24</b>                  | <b>25</b>               |
| <b>ITALY</b>                        |           |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO/SASSARI                     | RYANAIR   | S                 | 38                | 0         | 0         | 74                         | 16               | 11               | 0                      | 0                      | 0                       | 11                         | 73                       | 18                         | 78                      |
| <b>TOTAL ALGHERO/SASSARI</b>        |           |                   | <b>38</b>         | <b>0</b>  | <b>0</b>  | <b>74</b>                  | <b>16</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>                | <b>18</b>                  | <b>78</b>               |
| ANCONA                              | RYANAIR   | S                 | 61                | 0         | 1         | 82                         | 18               | 0                | 0                      | 0                      | 0                       | 8                          | 75                       | 13                         | 59                      |
| <b>TOTAL ANCONA</b>                 |           |                   | <b>61</b>         | <b>0</b>  | <b>1</b>  | <b>82</b>                  | <b>18</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>75</b>                | <b>13</b>                  | <b>59</b>               |
| BARI (PALESE)                       | RYANAIR   | S                 | 36                | 0         | 0         | 86                         | 8                | 6                | 0                      | 0                      | 0                       | 7                          | 53                       | 16                         | 62                      |
| <b>TOTAL BARI (PALESE)</b>          |           |                   | <b>36</b>         | <b>0</b>  | <b>0</b>  | <b>86</b>                  | <b>8</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>53</b>                | <b>16</b>                  | <b>62</b>               |
| BERGAMO                             | RYANAIR   | S                 | 207               | 5         | 1         | 62                         | 24               | 10               | 4                      | 0                      | 0                       | 16                         | 64                       | 21                         | 166                     |
| <b>TOTAL BERGAMO</b>                |           |                   | <b>207</b>        | <b>5</b>  | <b>1</b>  | <b>62</b>                  | <b>24</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>64</b>                | <b>21</b>                  | <b>166</b>              |
| BRESCIA/MONTICHIARI                 | RYANAIR   | S                 | 42                | 0         | 0         | 69                         | 17               | 7                | 7                      | 0                      | 0                       | 16                         | 74                       | 12                         | 112                     |
| <b>TOTAL BRESCIA/MONTICHIARI</b>    |           |                   | <b>42</b>         | <b>0</b>  | <b>0</b>  | <b>69</b>                  | <b>17</b>        | <b>7</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>74</b>                | <b>12</b>                  | <b>112</b>              |
| BRINDISI                            | RYANAIR   | S                 | 25                | 1         | 1         | 56                         | 32               | 4                | 8                      | 0                      | 0                       | 20                         | 58                       | 17                         | 62                      |
| <b>TOTAL BRINDISI</b>               |           |                   | <b>25</b>         | <b>1</b>  | <b>1</b>  | <b>56</b>                  | <b>32</b>        | <b>4</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>58</b>                | <b>17</b>                  | <b>62</b>               |
| CATANIA (FONTANAROSSA)              | BLUE LINE | C                 | 2                 | 0         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |           |                   | <b>2</b>          | <b>0</b>  | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| FORLI                               | RYANAIR   | S                 | 96                | 0         | 0         | 63                         | 20               | 16               | 2                      | 0                      | 0                       | 16                         | 66                       | 17                         | 116                     |
| <b>TOTAL FORLI</b>                  |           |                   | <b>96</b>         | <b>0</b>  | <b>0</b>  | <b>63</b>                  | <b>20</b>        | <b>16</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>66</b>                | <b>17</b>                  | <b>116</b>              |
| GENOA                               | RYANAIR   | S                 | 61                | 0         | 1         | 74                         | 16               | 5                | 2                      | 3                      | 0                       | 20                         | 61                       | 18                         | 62                      |
| <b>TOTAL GENOA</b>                  |           |                   | <b>61</b>         | <b>0</b>  | <b>1</b>  | <b>74</b>                  | <b>16</b>        | <b>5</b>         | <b>2</b>               | <b>3</b>               | <b>0</b>                | <b>20</b>                  | <b>61</b>                | <b>18</b>                  | <b>62</b>               |
| LAMETIA-TERME                       | RYANAIR   | S                 | 30                | 0         | 0         | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL LAMETIA-TERME                  |                             |                   | 30                | 0        | 0         | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| MILAN (MALPENSA)                     | BLUE PANORAMA               | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 39                         | 0                        | 0                          | 0                       |
|                                      | HELVETIC AIRWAYS            | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL MILAN (MALPENSA)               |                             |                   | 4                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| NAPLES                               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 89                         | 6                | 2                | 3                      | 0                      | 0                       | 6                          | 81                       | 10                         | 62                      |
| TOTAL NAPLES                         |                             |                   | 62                | 0        | 0         | 89                         | 6                | 2                | 3                      | 0                      | 0                       | 6                          | 81                       | 10                         | 64                      |
| PALERMO                              | RYANAIR                     | S                 | 66                | 0        | 0         | 61                         | 18               | 18               | 2                      | 0                      | 2                       | 23                         | 78                       | 13                         | 77                      |
| TOTAL PALERMO                        |                             |                   | 66                | 0        | 0         | 61                         | 18               | 18               | 2                      | 0                      | 2                       | 23                         | 78                       | 13                         | 78                      |
| PARMA                                | RYANAIR                     | S                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL PARMA                          |                             |                   | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| PESCARA                              | RYANAIR                     | S                 | 34                | 0        | 0         | 85                         | 9                | 6                | 0                      | 0                      | 0                       | 9                          | 82                       | 7                          | 62                      |
| TOTAL PESCARA                        |                             |                   | 34                | 0        | 0         | 85                         | 9                | 6                | 0                      | 0                      | 0                       | 9                          | 82                       | 7                          | 62                      |
| PISA                                 | RYANAIR                     | S                 | 98                | 0        | 2         | 74                         | 12               | 7                | 6                      | 0                      | 0                       | 15                         | 78                       | 13                         | 185                     |
| TOTAL PISA                           |                             |                   | 98                | 0        | 2         | 74                         | 12               | 7                | 6                      | 0                      | 0                       | 15                         | 78                       | 13                         | 185                     |
| ROME (CIAMPINO)                      | RYANAIR                     | S                 | 268               | 3        | 5         | 76                         | 13               | 7                | 4                      | 0                      | 0                       | 14                         | 82                       | 12                         | 310                     |
| TOTAL ROME (CIAMPINO)                |                             |                   | 268               | 3        | 5         | 76                         | 13               | 7                | 4                      | 0                      | 0                       | 14                         | 82                       | 12                         | 310                     |
| TREVISO                              | RYANAIR                     | S                 | 162               | 0        | 13        | 81                         | 13               | 4                | 1                      | 0                      | 0                       | 9                          | 80                       | 9                          | 183                     |
| TOTAL TREVISO                        |                             |                   | 162               | 0        | 13        | 81                         | 13               | 4                | 1                      | 0                      | 0                       | 9                          | 80                       | 9                          | 183                     |
| TRIESTE (RONCHI DEI LEGIONARI)       | RYANAIR                     | S                 | 62                | 0        | 0         | 52                         | 21               | 19               | 8                      | 0                      | 0                       | 22                         | 82                       | 14                         | 61                      |
| TOTAL TRIESTE (RONCHI DEI LEGIONARI) |                             |                   | 62                | 0        | 0         | 52                         | 21               | 19               | 8                      | 0                      | 0                       | 22                         | 82                       | 14                         | 61                      |
| TURIN                                | FIRST CHOICE AIRWAYS LTD    | C                 | 6                 | 2        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 8                          | 63                       | 37                         | 8                       |
|                                      | RYANAIR                     | S                 | 84                | 1        | 2         | 75                         | 13               | 10               | 1                      | 1                      | 0                       | 15                         | 65                       | 15                         | 124                     |
|                                      | THOMSONFLY LTD              | C                 | 7                 | 0        | 0         | 71                         | 0                | 14               | 14                     | 0                      | 0                       | 18                         | 25                       | 30                         | 8                       |
| TOTAL TURIN                          |                             |                   | 97                | 4        | 2         | 75                         | 12               | 9                | 2                      | 1                      | 0                       | 14                         | 62                       | 18                         | 141                     |
| TOTAL ITALY                          |                             |                   | 1453              | 13       | 26        | 72                         | 16               | 8                | 3                      | 0                      | 0                       | 14                         | 73                       | 14                         | 1863                    |
| LATVIA                               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| RIGA                                 | RYANAIR                     | S                 | 120               | 0        | 0         | 87                         | 13               | 1                | 0                      | 0                      | 0                       | 6                          | 81                       | 10                         | 62                      |
| TOTAL RIGA                           |                             |                   | 120               | 0        | 0         | 87                         | 13               | 1                | 0                      | 0                      | 0                       | 6                          | 81                       | 10                         | 62                      |
| TOTAL LATVIA                         |                             |                   | 120               | 0        | 0         | 87                         | 13               | 1                | 0                      | 0                      | 0                       | 6                          | 81                       | 10                         | 62                      |
| LITHUANIA                            |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KAUNAS                               | RYANAIR                     | S                 | 62                | 0        | 0         | 82                         | 15               | 3                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL KAUNAS                         |                             |                   | 62                | 0        | 0         | 82                         | 15               | 3                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL LITHUANIA                      |                             |                   | 62                | 0        | 0         | 82                         | 15               | 3                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| MALTA                                |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                                | AIR MALTA                   | S                 | 12                | 0        | 0         | 58                         | 33               | 8                | 0                      | 0                      | 0                       | 16                         | 89                       | 5                          | 27                      |
| TOTAL MALTA                          |                             |                   | 12                | 0        | 0         | 58                         | 33               | 8                | 0                      | 0                      | 0                       | 16                         | 89                       | 5                          | 27                      |
| TOTAL MALTA                          |                             |                   | 12                | 0        | 0         | 58                         | 33               | 8                | 0                      | 0                      | 0                       | 16                         | 89                       | 5                          | 27                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>NETHERLANDS</b>                |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                         | EASYJET AIRLINE COMPANY LTD | S                 | 176               | 0        | 2         | 74                         | 15               | 8                | 2                      | 1                      | 0                       | 13                         | 67                       | 28                         | 180                     |
| <b>TOTAL AMSTERDAM</b>            |                             |                   | <b>176</b>        | <b>0</b> | <b>2</b>  | <b>74</b>                  | <b>15</b>        | <b>8</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>67</b>                | <b>28</b>                  | <b>180</b>              |
| EINDHOVEN                         | RYANAIR                     | S                 | 106               | 0        | 0         | 90                         | 8                | 3                | 0                      | 0                      | 0                       | 6                          | 86                       | 6                          | 106                     |
| <b>TOTAL EINDHOVEN</b>            |                             |                   | <b>106</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>8</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>6</b>                   | <b>106</b>              |
| ROTTERDAM                         | TRANSAVIA                   | S                 | 122               | 0        | 0         | 82                         | 4                | 5                | 9                      | 0                      | 0                       | 13                         | 77                       | 14                         | 122                     |
| <b>TOTAL ROTTERDAM</b>            |                             |                   | <b>122</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>4</b>         | <b>5</b>         | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>77</b>                | <b>14</b>                  | <b>122</b>              |
| <b>TOTAL NETHERLANDS</b>          |                             |                   | <b>405</b>        | <b>1</b> | <b>2</b>  | <b>81</b>                  | <b>10</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>75</b>                | <b>18</b>                  | <b>408</b>              |
| <b>NORWAY</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                            | NORWEGIAN AIR SHUTTLE       | S                 | 62                | 0        | 0         | 79                         | 10               | 11               | 0                      | 0                      | 0                       | 9                          | 76                       | 15                         | 42                      |
| <b>TOTAL BERGEN</b>               |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>10</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>76</b>                | <b>15</b>                  | <b>42</b>               |
| HAUGESUND                         | RYANAIR                     | S                 | 61                | 0        | 1         | 89                         | 5                | 2                | 5                      | 0                      | 0                       | 8                          | 71                       | 11                         | 62                      |
| <b>TOTAL HAUGESUND</b>            |                             |                   | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>89</b>                  | <b>5</b>         | <b>2</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>71</b>                | <b>11</b>                  | <b>62</b>               |
| OSLO (GARDERMOEN)                 | NORWEGIAN AIR SHUTTLE       | S                 | 116               | 0        | 0         | 68                         | 15               | 11               | 6                      | 0                      | 0                       | 15                         | 71                       | 17                         | 99                      |
| <b>TOTAL OSLO (GARDERMOEN)</b>    |                             |                   | <b>116</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>15</b>        | <b>11</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>71</b>                | <b>17</b>                  | <b>99</b>               |
| SANDEFJORD(TORP)                  | RYANAIR                     | S                 | 161               | 0        | 8         | 80                         | 9                | 8                | 2                      | 0                      | 0                       | 11                         | 82                       | 8                          | 169                     |
| <b>TOTAL SANDEFJORD(TORP)</b>     |                             |                   | <b>161</b>        | <b>0</b> | <b>8</b>  | <b>80</b>                  | <b>9</b>         | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>82</b>                | <b>8</b>                   | <b>169</b>              |
| TRONDHEIM (VAERNES)               | NORWEGIAN AIR SHUTTLE       | S                 | 54                | 0        | 0         | 83                         | 4                | 9                | 4                      | 0                      | 0                       | 9                          | 77                       | 11                         | 35                      |
| <b>TOTAL TRONDHEIM (VAERNES)</b>  |                             |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>4</b>         | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>77</b>                | <b>11</b>                  | <b>35</b>               |
| <b>TOTAL NORWAY</b>               |                             |                   | <b>454</b>        | <b>0</b> | <b>9</b>  | <b>78</b>                  | <b>9</b>         | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>76</b>                | <b>12</b>                  | <b>415</b>              |
| <b>POLAND</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BYDGOSZCZ/SZWEREDOWO              | RYANAIR                     | S                 | 62                | 0        | 0         | 77                         | 8                | 5                | 10                     | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL BYDGOSZCZ/SZWEREDOWO</b> |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>8</b>         | <b>5</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GDANSK                            | RYANAIR                     | S                 | 62                | 0        | 0         | 81                         | 15               | 5                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL GDANSK</b>               |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>15</b>        | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| KRAKOW                            | RYANAIR                     | S                 | 105               | 6        | 1         | 76                         | 15               | 3                | 5                      | 0                      | 1                       | 18                         | 0                        | 0                          | 0                       |
|                                   | SKY EUROPE                  | S                 | 62                | 0        | 0         | 73                         | 19               | 6                | 2                      | 0                      | 0                       | 10                         | 64                       | 47                         | 53                      |
| <b>TOTAL KRAKOW</b>               |                             |                   | <b>167</b>        | <b>6</b> | <b>1</b>  | <b>75</b>                  | <b>17</b>        | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>64</b>                | <b>47</b>                  | <b>53</b>               |
| LODZ LUBLINEK                     | RYANAIR                     | S                 | 40                | 4        | 5         | 90                         | 8                | 3                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL LODZ LUBLINEK</b>        |                             |                   | <b>40</b>         | <b>4</b> | <b>5</b>  | <b>90</b>                  | <b>8</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| POZNAN                            | RYANAIR                     | S                 | 62                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL POZNAN</b>               |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| RZESZOW                           | RYANAIR                     | S                 | 44                | 0        | 0         | 73                         | 20               | 7                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL RZESZOW</b>              |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>20</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| SZCZECIN (GOLENOW)                | RYANAIR                     | S                 | 61                | 0        | 1         | 75                         | 15               | 3                | 7                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL SZCZECIN (GOLENOW)</b>   |                             |                   | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>75</b>                  | <b>15</b>        | <b>3</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| WARSAW                            | SKY EUROPE                  | S                 | 42                | 0        | 0         | 76                         | 7                | 2                | 14                     | 0                      | 0                       | 22                         | 73                       | 22                         | 60                      |



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|-----------------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                   |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                   |                             |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL WARSAW                      |                             |                   | 42                | 0          | 0                   | 76                         | 7                | 2                      | 14                     | 0                       | 0                          | 22                       | 73                         | 22                      | 60       |
| WROCLAW                           | RYANAIR                     | S                 | 62                | 0          | 0                   | 69                         | 13               | 8                      | 10                     | 0                       | 0                          | 17                       | 63                         | 12                      | 16       |
| TOTAL WROCLAW                     |                             |                   | 62                | 0          | 0                   | 69                         | 13               | 8                      | 10                     | 0                       | 0                          | 17                       | 63                         | 12                      | 16       |
| TOTAL POLAND                      |                             |                   | 602               | 10         | 7                   | 78                         | 13               | 4                      | 5                      | 0                       | 0                          | 13                       | 68                         | 31                      | 129      |
| PORTUGAL(EXCLUDING MADEIRA)       |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| FARO                              | EASYJET AIRLINE COMPANY LTD | S                 | 70                | 0          | 0                   | 69                         | 11               | 10                     | 7                      | 3                       | 0                          | 23                       | 53                         | 21                      | 70       |
| TOTAL FARO                        |                             |                   | 70                | 0          | 0                   | 69                         | 11               | 10                     | 7                      | 3                       | 0                          | 23                       | 53                         | 21                      | 70       |
| OPORTO (PORTUGAL)                 | RYANAIR                     | S                 | 115               | 0          | 7                   | 51                         | 30               | 11                     | 6                      | 1                       | 0                          | 22                       | 60                         | 17                      | 122      |
| TOTAL OPORTO (PORTUGAL)           |                             |                   | 115               | 0          | 7                   | 51                         | 30               | 11                     | 6                      | 1                       | 0                          | 22                       | 60                         | 17                      | 122      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 185               | 2          | 8                   | 58                         | 23               | 11                     | 6                      | 2                       | 0                          | 22                       | 57                         | 19                      | 192      |
| RUMANIA                           |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| BUCHAREST (BANEASA)               | ASTRAEUS LTD                | C                 | 2                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL BUCHAREST (BANEASA)         |                             |                   | 2                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL RUMANIA                     |                             |                   | 2                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 100                        | 9                       | 1        |
| SLOVAK REPUBLIC                   |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| BRATISLAVA                        | RYANAIR                     | S                 | 120               | 2          | 2                   | 63                         | 21               | 8                      | 8                      | 0                       | 0                          | 17                       | 0                          | 0                       | 0        |
|                                   | SKY EUROPE                  | S                 | 86                | 0          | 0                   | 60                         | 16               | 14                     | 7                      | 2                       | 0                          | 24                       | 58                         | 29                      | 71       |
| TOTAL BRATISLAVA                  |                             |                   | 206               | 2          | 2                   | 62                         | 19               | 11                     | 7                      | 1                       | 0                          | 20                       | 58                         | 29                      | 71       |
| TATRY-POPRAD                      | SKY EUROPE                  | S                 | 18                | 0          | 0                   | 83                         | 17               | 0                      | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0        |
| TOTAL TATRY-POPRAD                |                             |                   | 18                | 0          | 0                   | 83                         | 17               | 0                      | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0        |
| TOTAL SLOVAK REPUBLIC             |                             |                   | 224               | 2          | 2                   | 64                         | 19               | 10                     | 7                      | 1                       | 0                          | 19                       | 58                         | 29                      | 71       |
| SLOVENIA                          |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| LJUBLJANA                         | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0                   | 73                         | 10               | 5                      | 13                     | 0                       | 0                          | 18                       | 65                         | 19                      | 62       |
| TOTAL LJUBLJANA                   |                             |                   | 62                | 0          | 0                   | 73                         | 10               | 5                      | 13                     | 0                       | 0                          | 18                       | 65                         | 19                      | 62       |
| TOTAL SLOVENIA                    |                             |                   | 62                | 0          | 0                   | 73                         | 10               | 5                      | 13                     | 0                       | 0                          | 18                       | 65                         | 19                      | 62       |
| SPAIN                             |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| ALICANTE                          | EASYJET AIRLINE COMPANY LTD | S                 | 123               | 0          | 3                   | 75                         | 11               | 3                      | 9                      | 2                       | 0                          | 20                       | 67                         | 20                      | 126      |
| TOTAL ALICANTE                    |                             |                   | 123               | 0          | 3                   | 75                         | 11               | 3                      | 9                      | 2                       | 0                          | 20                       | 66                         | 24                      | 134      |
| ALMERIA                           | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0                   | 71                         | 16               | 5                      | 8                      | 0                       | 0                          | 14                       | 76                         | 12                      | 62       |
|                                   | RYANAIR                     | S                 | 45                | 0          | 3                   | 67                         | 13               | 9                      | 9                      | 2                       | 0                          | 24                       | 84                         | 9                       | 64       |
| TOTAL ALMERIA                     |                             |                   | 107               | 0          | 3                   | 69                         | 15               | 7                      | 8                      | 1                       | 0                          | 19                       | 80                         | 11                      | 126      |
| ASTURIAS                          | EASYJET AIRLINE COMPANY LTD | S                 | 42                | 0          | 0                   | 71                         | 14               | 10                     | 5                      | 0                       | 0                          | 14                       | 56                         | 16                      | 16       |
| TOTAL ASTURIAS                    |                             |                   | 42                | 0          | 0                   | 71                         | 14               | 10                     | 5                      | 0                       | 0                          | 14                       | 56                         | 16                      | 16       |
| BARCELONA                         | EASYJET AIRLINE COMPANY LTD | S                 | 121               | 0          | 3                   | 71                         | 9                | 7                      | 13                     | 0                       | 0                          | 18                       | 47                         | 29                      | 124      |
| TOTAL BARCELONA                   |                             |                   | 121               | 1          | 3                   | 71                         | 9                | 7                      | 13                     | 0                       | 0                          | 18                       | 47                         | 29                      | 125      |
| BILBAO                            | EASYJET AIRLINE COMPANY LTD | S                 | 108               | 0          | 2                   | 68                         | 13               | 9                      | 7                      | 2                       | 1                          | 27                       | 59                         | 25                      | 124      |
| TOTAL BILBAO                      |                             |                   | 108               | 0          | 2                   | 68                         | 13               | 9                      | 7                      | 2                       | 1                          | 27                       | 59                         | 25                      | 124      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GERONA                                      | RYANAIR                     | S                 | 218               | 0          | 13        | 71                         | 14               | 7                | 8                      | 0                      | 0                       | 17                         | 81                       | 13                         | 246                     |
| <b>TOTAL GERONA</b>                         |                             |                   | <b>218</b>        | <b>0</b>   | <b>13</b> | <b>71</b>                  | <b>14</b>        | <b>7</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>81</b>                | <b>13</b>                  | <b>246</b>              |
| GRANADA                                     | RYANAIR                     | S                 | 78                | 2          | 6         | 56                         | 19               | 13               | 10                     | 1                      | 0                       | 22                         | 69                       | 12                         | 62                      |
| <b>TOTAL GRANADA</b>                        |                             |                   | <b>78</b>         | <b>2</b>   | <b>6</b>  | <b>56</b>                  | <b>19</b>        | <b>13</b>        | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>69</b>                | <b>12</b>                  | <b>62</b>               |
| JEREZ                                       | RYANAIR                     | S                 | 94                | 0          | 2         | 66                         | 19               | 9                | 5                      | 1                      | 0                       | 17                         | 90                       | 8                          | 124                     |
| <b>TOTAL JEREZ</b>                          |                             |                   | <b>94</b>         | <b>0</b>   | <b>2</b>  | <b>66</b>                  | <b>19</b>        | <b>9</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>90</b>                | <b>8</b>                   | <b>124</b>              |
| MALAGA                                      | EASYJET AIRLINE COMPANY LTD | S                 | 143               | 0          | 1         | 70                         | 13               | 10               | 6                      | 1                      | 0                       | 17                         | 56                       | 27                         | 140                     |
| <b>TOTAL MALAGA</b>                         |                             |                   | <b>143</b>        | <b>1</b>   | <b>1</b>  | <b>70</b>                  | <b>13</b>        | <b>10</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>58</b>                | <b>25</b>                  | <b>148</b>              |
| MURCIA SAN JAVIER                           | RYANAIR                     | S                 | 124               | 0          | 1         | 74                         | 15               | 9                | 2                      | 0                      | 0                       | 12                         | 72                       | 14                         | 123                     |
| <b>TOTAL MURCIA SAN JAVIER</b>              |                             |                   | <b>124</b>        | <b>0</b>   | <b>1</b>  | <b>74</b>                  | <b>15</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>72</b>                | <b>14</b>                  | <b>123</b>              |
| PALMA DE MALLORCA                           | AIR BERLIN                  | S                 | 26                | 0          | 0         | 42                         | 23               | 19               | 15                     | 0                      | 0                       | 27                         | 67                       | 13                         | 42                      |
|   | EASYJET AIRLINE COMPANY LTD | S                 | 55                | 0          | 0         | 64                         | 13               | 15               | 9                      | 0                      | 0                       | 23                         | 60                       | 35                         | 62                      |
|   | THOMSONFLY LTD              | C                 | 3                 | 0          | 0         | 33                         | 0                | 0                | 67                     | 0                      | 0                       | 61                         | 100                      | 2                          | 3                       |
| <b>TOTAL PALMA DE MALLORCA</b>              |                             |                   | <b>85</b>         | <b>0</b>   | <b>0</b>  | <b>55</b>                  | <b>15</b>        | <b>16</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>64</b>                | <b>25</b>                  | <b>114</b>              |
| REUS  | RYANAIR                     | S                 | 93                | 0          | 3         | 57                         | 16               | 18               | 9                      | 0                      | 0                       | 22                         | 89                       | 5                          | 93                      |
| <b>TOTAL REUS</b>                           |                             |                   | <b>93</b>         | <b>0</b>   | <b>3</b>  | <b>57</b>                  | <b>16</b>        | <b>18</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>89</b>                | <b>5</b>                   | <b>93</b>               |
| SANTANDER                                   | RYANAIR                     | S                 | 62                | 0          | 0         | 74                         | 6                | 8                | 11                     | 0                      | 0                       | 17                         | 60                       | 13                         | 62                      |
| <b>TOTAL SANTANDER</b>                      |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>74</b>                  | <b>6</b>         | <b>8</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>60</b>                | <b>13</b>                  | <b>62</b>               |
| SANTIAGO DE COMPOSTELA (SPAIN)              | RYANAIR                     | S                 | 62                | 0          | 0         | 73                         | 13               | 5                | 10                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>73</b>                  | <b>13</b>        | <b>5</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>100</b>               | <b>0</b>                   | <b>2</b>                |
| SEVILLE                                     | RYANAIR                     | S                 | 90                | 0          | 2         | 68                         | 13               | 11               | 7                      | 1                      | 0                       | 20                         | 84                       | 7                          | 64                      |
| <b>TOTAL SEVILLE</b>                        |                             |                   | <b>90</b>         | <b>0</b>   | <b>2</b>  | <b>68</b>                  | <b>13</b>        | <b>11</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>84</b>                | <b>7</b>                   | <b>64</b>               |
| VALENCIA                                    | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 1         | 73                         | 8                | 6                | 10                     | 3                      | 0                       | 25                         | 70                       | 19                         | 60                      |
|   | RYANAIR                     | S                 | 88                | 0          | 0         | 68                         | 18               | 1                | 8                      | 5                      | 0                       | 27                         | 66                       | 16                         | 122                     |
| <b>TOTAL VALENCIA</b>                       |                             |                   | <b>150</b>        | <b>0</b>   | <b>1</b>  | <b>70</b>                  | <b>14</b>        | <b>3</b>         | <b>9</b>               | <b>4</b>               | <b>0</b>                | <b>26</b>                  | <b>67</b>                | <b>18</b>                  | <b>185</b>              |
| VALLADOLID                                  | RYANAIR                     | S                 | 62                | 0          | 0         | 87                         | 6                | 0                | 3                      | 3                      | 0                       | 14                         | 84                       | 8                          | 63                      |
| <b>TOTAL VALLADOLID</b>                     |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>0</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>14</b>                  | <b>84</b>                | <b>8</b>                   | <b>63</b>               |
| VITORIA                                     | RYANAIR                     | S                 | 62                | 0          | 0         | 52                         | 21               | 18               | 10                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| <b>TOTAL VITORIA</b>                        |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>52</b>                  | <b>21</b>        | <b>18</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ZARAGOZA                                    | RYANAIR                     | S                 | 62                | 0          | 0         | 73                         | 18               | 8                | 2                      | 0                      | 0                       | 12                         | 76                       | 12                         | 62                      |
| <b>TOTAL ZARAGOZA</b>                       |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>73</b>                  | <b>18</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>76</b>                | <b>12</b>                  | <b>62</b>               |
| <b>TOTAL SPAIN</b>                          |                             |                   | <b>1887</b>       | <b>5</b>   | <b>40</b> | <b>69</b>                  | <b>14</b>        | <b>9</b>         | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>71</b>                | <b>16</b>                  | <b>1874</b>             |
| SPAIN(CANARY ISLANDS)                       |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                                    | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0         | 70                         | 20               | 0                | 0                      | 0                      | 10                      | 146                        | 80                       | 14                         | 10                      |
|   | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0         | 80                         | 0                | 10               | 10                     | 0                      | 0                       | 14                         | 80                       | 8                          | 10                      |
|   | THOMSONFLY LTD              | C                 | 8                 | 0          | 0         | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| <b>TOTAL ARRECIFE</b>                       |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b>  | <b>64</b>                  | <b>14</b>        | <b>7</b>         | <b>11</b>              | <b>0</b>               | <b>4</b>                | <b>64</b>                  | <b>80</b>                | <b>11</b>                  | <b>20</b>               |
| FUERTEVENTURA                               | THOMSONFLY LTD              | C                 | 10                | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 70                       | 12                         | 10                      |
| <b>TOTAL FUERTEVENTURA</b>                  |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>70</b>                | <b>12</b>                  | <b>10</b>               |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LAS PALMAS                             | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 8                       |
|  | THOMSONFLY LTD              | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 27                         | 16                      |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>83</b>                  | <b>18</b>                | <b>24</b>                  |                         |
| TENERIFE (SURREINA SOFIA)              | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0        | 0         | 61                         | 22               | 6                | 11                     | 0                      | 0                       | 20                         | 78                       | 7                          | 18                      |
|  | FLYGLOBESPAN                | S                 | 62                | 0        | 0         | 65                         | 16               | 6                | 13                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 75                       | 30                         | 8                       |
|  | THOMSONFLY LTD              | C                 | 18                | 0        | 0         | 78                         | 6                | 11               | 6                      | 0                      | 0                       | 14                         | 78                       | 8                          | 18                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>14</b>        | <b>6</b>         | <b>10</b>              | <b>0</b>               | <b>19</b>               | <b>77</b>                  | <b>11</b>                | <b>44</b>                  |                         |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>162</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>6</b>         | <b>9</b>               | <b>0</b>               | <b>1</b>                | <b>24</b>                  | <b>79</b>                | <b>13</b>                  | <b>98</b>               |
| <b>SWEDEN</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                               | FLYME SWEDEN                | S                 | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL GOTEBORG</b>                  |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GOTEBORG (SAVE)                        | RYANAIR                     | S                 | 139               | 2        | 1         | 65                         | 24               | 10               | 1                      | 0                      | 0                       | 12                         | 74                       | 11                         | 176                     |
| <b>TOTAL GOTEBORG (SAVE)</b>           |                             |                   | <b>139</b>        | <b>2</b> | <b>1</b>  | <b>65</b>                  | <b>24</b>        | <b>10</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>74</b>                | <b>11</b>                  | <b>176</b>              |
| MALMO                                  | RYANAIR                     | S                 | 91                | 2        | 3         | 77                         | 20               | 3                | 0                      | 0                      | 0                       | 9                          | 56                       | 18                         | 108                     |
| <b>TOTAL MALMO</b>                     |                             |                   | <b>91</b>         | <b>2</b> | <b>3</b>  | <b>77</b>                  | <b>20</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>56</b>                | <b>18</b>                  | <b>108</b>              |
| STOCKHOLM (SKAVSTA)                    | RYANAIR                     | S                 | 161               | 1        | 0         | 93                         | 5                | 1                | 1                      | 1                      | 0                       | 7                          | 81                       | 12                         | 178                     |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b>       |                             |                   | <b>161</b>        | <b>1</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>1</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>81</b>                | <b>12</b>                  | <b>178</b>              |
| <b>TOTAL SWEDEN</b>                    |                             |                   | <b>399</b>        | <b>7</b> | <b>4</b>  | <b>78</b>                  | <b>16</b>        | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>10</b>               | <b>73</b>                  | <b>13</b>                | <b>462</b>                 |                         |
| <b>SWITZERLAND</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                         | EASYJET AIRLINE COMPANY LTD | S                 | 61                | 0        | 1         | 79                         | 13               | 8                | 0                      | 0                      | 0                       | 9                          | 60                       | 28                         | 62                      |
| <b>TOTAL BASLE MULHOUSE</b>            |                             |                   | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>79</b>                  | <b>13</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>60</b>                | <b>28</b>                  | <b>62</b>               |
| BERNE                                  | TITAN AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL BERNE</b>                     |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GENEVA                                 | AIR BERLIN                  | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 70                | 0        | 0         | 67                         | 16               | 16               | 1                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|  | EASYJET SWITZERLAND         | S                 | 62                | 0        | 0         | 52                         | 18               | 21               | 10                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|  | EUROPEAN AIR CHARTER        | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 50                         | 88                       | 8                          | 8                       |
|  | FLYGLOBESPAN                | S                 | 30                | 0        | 0         | 73                         | 17               | 3                | 0                      | 7                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 26                         | 38                       | 33                         | 8                       |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>16</b>        | <b>17</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>63</b>                | <b>21</b>                  | <b>16</b>               |
| SAMEDAN/ST MORITZ                      | DANISH AIR TRANSPORT        | C                 | 3                 | 1        | 0         | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL SAMEDAN/ST MORITZ</b>         |                             |                   | <b>3</b>          | <b>1</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>252</b>        | <b>3</b> | <b>3</b>  | <b>66</b>                  | <b>16</b>        | <b>14</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>60</b>                | <b>26</b>                  | <b>78</b>               |
| <b>TUNISIA</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | NOUVELAIR TUNISIE           | C                 | 8                 | 0        | 0         | 25                         | 25               | 25               | 0                      | 25                     | 0                       | 99                         | 50                       | 46                         | 8                       |
| <b>TOTAL MONASTIR</b>                  |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>99</b>                  | <b>50</b>                | <b>46</b>                  | <b>8</b>                |
| <b>TOTAL TUNISIA</b>                   |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>99</b>                  | <b>50</b>                | <b>46</b>                  | <b>8</b>                |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | MAR 2005                   |                         |             |
|---------------------------------------|--------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|-------------|
|                                       |                                |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |             |
|                                       |                                |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)    |
| <b>TURKEY</b>                         |                                |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |             |
| ANTALYA                               | KIBRIS TURKISH AIRLINES - KTHY | S                 | 34                | 0          | 0                   | 29                         | 24               | 32                     | 15                     | 0                       | 0                          | 35                       | 58                         | 20                      | 38          |
|                                       | THOMAS COOK AIRLINES LTD       | C                 | 3                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0           |
| <b>TOTAL ANTALYA</b>                  |                                |                   | <b>37</b>         | <b>0</b>   | <b>0</b>            | <b>35</b>                  | <b>22</b>        | <b>30</b>              | <b>14</b>              | <b>0</b>                | <b>0</b>                   | <b>33</b>                | <b>58</b>                  | <b>20</b>               | <b>38</b>   |
| DALAMAN                               | KIBRIS TURKISH AIRLINES - KTHY | S                 | 8                 | 0          | 0                   | 63                         | 25               | 13                     | 0                      | 0                       | 0                          | 11                       | 0                          | 31                      | 2           |
| <b>TOTAL DALAMAN</b>                  |                                |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>63</b>                  | <b>25</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>0</b>                   | <b>31</b>               | <b>2</b>    |
| ISTANBUL                              | ATLASJET INTERNATIONAL         | C                 | 6                 | 0          | 0                   | 17                         | 67               | 0                      | 17                     | 0                       | 0                          | 32                       | 0                          | 0                       | 0           |
|                                       | THY TURK HAVA YOLLARI TURKIS   | S                 | 20                | 0          | 0                   | 50                         | 35               | 15                     | 0                      | 0                       | 0                          | 17                       | 0                          | 0                       | 0           |
| <b>TOTAL ISTANBUL</b>                 |                                |                   | <b>26</b>         | <b>0</b>   | <b>0</b>            | <b>42</b>                  | <b>42</b>        | <b>12</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>21</b>                | <b>27</b>                  | <b>50</b>               | <b>22</b>   |
| IZMIR (ADNAM MENDERES)                | KIBRIS TURKISH AIRLINES - KTHY | S                 | 12                | 0          | 0                   | 67                         | 17               | 0                      | 17                     | 0                       | 0                          | 29                       | 88                         | 7                       | 8           |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>   |                                |                   | <b>12</b>         | <b>0</b>   | <b>0</b>            | <b>67</b>                  | <b>17</b>        | <b>0</b>               | <b>17</b>              | <b>0</b>                | <b>0</b>                   | <b>29</b>                | <b>88</b>                  | <b>7</b>                | <b>8</b>    |
| <b>TOTAL TURKEY</b>                   |                                |                   | <b>83</b>         | <b>0</b>   | <b>0</b>            | <b>45</b>                  | <b>28</b>        | <b>18</b>              | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>26</b>                | <b>50</b>                  | <b>28</b>               | <b>70</b>   |
| <b>UNITED KINGDOM</b>                 |                                |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |             |
| BELFAST INTERNATIONAL                 | EASYJET AIRLINE COMPANY LTD    | S                 | 286               | 0          | 0                   | 78                         | 9                | 6                      | 6                      | 1                       | 0                          | 14                       | 69                         | 23                      | 284         |
| <b>TOTAL BELFAST INTERNATIONAL</b>    |                                |                   | <b>286</b>        | <b>0</b>   | <b>0</b>            | <b>78</b>                  | <b>9</b>         | <b>6</b>               | <b>6</b>               | <b>1</b>                | <b>0</b>                   | <b>14</b>                | <b>69</b>                  | <b>23</b>               | <b>284</b>  |
| BLACKPOOL                             | RYANAIR                        | S                 | 86                | 0          | 4                   | 85                         | 8                | 3                      | 3                      | 0                       | 0                          | 11                       | 86                         | 8                       | 107         |
| <b>TOTAL BLACKPOOL</b>                |                                |                   | <b>86</b>         | <b>0</b>   | <b>4</b>            | <b>85</b>                  | <b>8</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>86</b>                  | <b>8</b>                | <b>107</b>  |
| CITY OF DERRY (EGLINTON)              | RYANAIR                        | S                 | 99                | 0          | 3                   | 73                         | 19               | 8                      | 0                      | 0                       | 0                          | 10                       | 93                         | 3                       | 61          |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                                |                   | <b>99</b>         | <b>0</b>   | <b>3</b>            | <b>73</b>                  | <b>19</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>93</b>                  | <b>3</b>                | <b>61</b>   |
| EDINBURGH                             | EASYJET AIRLINE COMPANY LTD    | S                 | 326               | 0          | 10                  | 76                         | 12               | 9                      | 3                      | 0                       | 0                          | 12                       | 63                         | 25                      | 332         |
|                                       | FLYGLOBESPAN                   | S                 | 77                | 0          | 0                   | 92                         | 6                | 1                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0           |
| <b>TOTAL EDINBURGH</b>                |                                |                   | <b>403</b>        | <b>0</b>   | <b>10</b>           | <b>79</b>                  | <b>11</b>        | <b>7</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>63</b>                  | <b>25</b>               | <b>332</b>  |
| GLASGOW                               | AIR BERLIN                     | S                 | 104               | 1          | 3                   | 42                         | 34               | 22                     | 0                      | 2                       | 0                          | 25                       | 0                          | 0                       | 0           |
|                                       | EASYJET AIRLINE COMPANY LTD    | S                 | 282               | 0          | 6                   | 77                         | 11               | 8                      | 1                      | 2                       | 0                          | 14                       | 85                         | 10                      | 286         |
|                                       | FLYGLOBESPAN                   | S                 | 8                 | 0          | 0                   | 50                         | 0                | 0                      | 50                     | 0                       | 0                          | 46                       | 0                          | 0                       | 0           |
| <b>TOTAL GLASGOW</b>                  |                                |                   | <b>394</b>        | <b>1</b>   | <b>9</b>            | <b>68</b>                  | <b>16</b>        | <b>12</b>              | <b>2</b>               | <b>2</b>                | <b>0</b>                   | <b>18</b>                | <b>85</b>                  | <b>10</b>               | <b>286</b>  |
| GUERNSEY                              | AURIGNY AIR SERVICES           | S                 | 56                | 0          | 6                   | 84                         | 4                | 5                      | 7                      | 0                       | 0                          | 12                       | 79                         | 17                      | 62          |
| <b>TOTAL GUERNSEY</b>                 |                                |                   | <b>56</b>         | <b>0</b>   | <b>6</b>            | <b>84</b>                  | <b>4</b>         | <b>5</b>               | <b>7</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>79</b>                  | <b>17</b>               | <b>62</b>   |
| MANCHESTER                            | AIR BERLIN                     | S                 | 107               | 0          | 1                   | 59                         | 14               | 21                     | 7                      | 0                       | 0                          | 20                       | 0                          | 0                       | 0           |
| <b>TOTAL MANCHESTER</b>               |                                |                   | <b>107</b>        | <b>0</b>   | <b>1</b>            | <b>59</b>                  | <b>14</b>        | <b>21</b>              | <b>7</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>93</b>                  | <b>6</b>                | <b>126</b>  |
| NEWCASTLE                             | EASYJET AIRLINE COMPANY LTD    | S                 | 232               | 0          | 6                   | 59                         | 18               | 10                     | 11                     | 3                       | 0                          | 26                       | 80                         | 15                      | 232         |
| <b>TOTAL NEWCASTLE</b>                |                                |                   | <b>232</b>        | <b>0</b>   | <b>6</b>            | <b>59</b>                  | <b>18</b>        | <b>10</b>              | <b>11</b>              | <b>3</b>                | <b>0</b>                   | <b>26</b>                | <b>80</b>                  | <b>15</b>               | <b>234</b>  |
| NEWQUAY                               | RYANAIR                        | S                 | 56                | 0          | 6                   | 80                         | 9                | 7                      | 4                      | 0                       | 0                          | 9                        | 79                         | 9                       | 108         |
| <b>TOTAL NEWQUAY</b>                  |                                |                   | <b>56</b>         | <b>0</b>   | <b>6</b>            | <b>80</b>                  | <b>9</b>         | <b>7</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>79</b>                  | <b>9</b>                | <b>108</b>  |
| PRESTWICK                             | RYANAIR                        | S                 | 252               | 0          | 15                  | 87                         | 8                | 4                      | 1                      | 0                       | 0                          | 8                        | 85                         | 12                      | 306         |
| <b>TOTAL PRESTWICK</b>                |                                |                   | <b>252</b>        | <b>0</b>   | <b>15</b>           | <b>87</b>                  | <b>8</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>85</b>                  | <b>12</b>               | <b>306</b>  |
| <b>TOTAL UNITED KINGDOM</b>           |                                |                   | <b>1971</b>       | <b>3</b>   | <b>60</b>           | <b>74</b>                  | <b>12</b>        | <b>8</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>14</b>                | <b>78</b>                  | <b>15</b>               | <b>1954</b> |
| <b>USA</b>                            |                                |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |             |
| NEW YORK (JF KENNEDY)                 | EOS AIRLINES                   | S                 | 62                | 0          | 0                   | 84                         | 10               | 6                      | 0                      | 0                       | 0                          | 8                        | 0                          | 0                       | 0           |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MARCH 2006

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE        | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005                 |                            |                         |          |
|-----------------------------|----------------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                             |                | CHARTER/<br>SCHED | UNMATCHED |            | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                             |                |                   | MATCHED   | Actual (7) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| NEW YORK (JF KENNEDY)       | MAXJET AIRWAYS | S                 | 52        | 2          | 0                          | 63               | 13               | 17                     | 6                      | 0                       | 0                          | 17                       | 0                          | 0                       | 0        |
| TOTAL NEW YORK (JF KENNEDY) |                |                   | 114       | 2          | 0                          | 75               | 11               | 11                     | 3                      | 0                       | 0                          | 12                       | 0                          | 0                       | 0        |
| TOTAL USA                   |                |                   | 114       | 2          | 0                          | 75               | 11               | 11                     | 3                      | 0                       | 0                          | 12                       | 0                          | 45                      | 1        |
| TOTAL STANSTED              |                |                   | 13960     | 90         | 315                        | 75               | 13               | 8                      | 4                      | 0                       | 0                          | 14                       | 72                         | 16                      | 13325    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|--------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| AARHUS (TIRSTRUP)                    |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | STANSTED          | RYANAIR                     |                | S A      | 45                | 1        | 0         | 96                         | 2             | 0             | 2                | 0                | 0                 | 3                    | 80            | 11                   | 54                 |  |
|                                      | STANSTED          | RYANAIR                     |                | S D      | 45                | 1        | 4         | 78                         | 18            | 4             | 0                | 0                | 10                | 61                   | 20            | 54                   |                    |  |
| <b>TOTAL AARHUS (TIRSTRUP)</b>       |                   |                             |                |          | <b>90</b>         | <b>2</b> | <b>4</b>  | <b>87</b>                  | <b>10</b>     | <b>2</b>      | <b>1</b>         | <b>0</b>         | <b>7</b>          | <b>70</b>            | <b>16</b>     | <b>16</b>            |                    |  |
| ABERDEEN                             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | BIRMINGHAM        | BA CONNECT LTD              |                | S A      | 81                | 0        | 0         | 75                         | 11            | 5             | 7                | 1                | 0                 | 15                   | 88            | 9                    | 76                 |  |
|                                      | BIRMINGHAM        | BA CONNECT LTD              |                | S D      | 81                | 0        | 0         | 79                         | 10            | 5             | 6                | 0                | 0                 | 11                   | 92            | 5                    | 76                 |  |
|                                      | MANCHESTER        | BA CONNECT LTD              |                | S A      | 87                | 1        | 1         | 76                         | 10            | 5             | 5                | 5                | 0                 | 20                   | 87            | 8                    | 84                 |  |
|                                      | MANCHESTER        | BA CONNECT LTD              |                | S D      | 88                | 0        | 1         | 78                         | 11            | 3             | 5                | 2                | 0                 | 14                   | 88            | 10                   | 85                 |  |
|                                      | HEATHROW          | BMI BRITISH MIDLAND         |                | S A      | 136               | 0        | 0         | 72                         | 14            | 10            | 4                | 0                | 0                 | 14                   | 69            | 13                   | 137                |  |
|                                      | HEATHROW          | BMI BRITISH MIDLAND         |                | S D      | 138               | 0        | 0         | 79                         | 13            | 6             | 1                | 1                | 0                 | 10                   | 83            | 8                    | 137                |  |
|                                      | MANCHESTER        | BMI REGIONAL                |                | S A      | 97                | 0        | 0         | 81                         | 6             | 5             | 7                | 0                | 0                 | 12                   | 91            | 6                    | 75                 |  |
|                                      | MANCHESTER        | BMI REGIONAL                |                | S D      | 99                | 0        | 0         | 89                         | 2             | 3             | 6                | 0                | 0                 | 8                    | 91            | 4                    | 75                 |  |
|                                      | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 110               | 0        | 0         | 61                         | 24            | 12            | 4                | 0                | 0                 | 17                   | 75            | 13                   | 113                |  |
|                                      | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 111               | 0        | 0         | 77                         | 14            | 7             | 2                | 0                | 0                 | 10                   | 79            | 10                   | 113                |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 191               | 0        | 1         | 67                         | 16            | 13            | 3                | 2                | 0                 | 18                   | 69            | 15                   | 190                |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 193               | 0        | 0         | 71                         | 18            | 10            | 1                | 0                | 0                 | 12                   | 66            | 18                   | 190                |  |
|                                      | NEWCASTLE         | EASTERN AIRWAYS             |                | S A      | 122               | 0        | 1         | 88                         | 5             | 4             | 2                | 2                | 0                 | 10                   | 74            | 21                   | 110                |  |
|                                      | NEWCASTLE         | EASTERN AIRWAYS             |                | S D      | 122               | 0        | 1         | 88                         | 5             | 3             | 4                | 0                | 0                 | 7                    | 69            | 24                   | 111                |  |
|                                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 50                | 0        | 2         | 50                         | 26            | 16            | 8                | 0                | 0                 | 25                   | 74            | 12                   | 54                 |  |
|                                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 51                | 0        | 1         | 41                         | 35            | 12            | 12               | 0                | 0                 | 26                   | 57            | 17                   | 54                 |  |
| <b>TOTAL ABERDEEN</b>                |                   |                             |                |          | <b>1757</b>       | <b>3</b> | <b>8</b>  | <b>75</b>                  | <b>13</b>     | <b>7</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>77</b>     | <b>13</b>            | <b>13</b>          |  |
| ABU DHABI INTERNATIONAL              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | GATWICK           | ETIHAD AIRWAYS              |                | S A      | 31                | 0        | 0         | 84                         | 13            | 3             | 0                | 0                | 0                 | 5                    | 71            | 9                    | 31                 |  |
|                                      | GATWICK           | ETIHAD AIRWAYS              |                | S D      | 31                | 0        | 0         | 87                         | 6             | 3             | 0                | 3                | 0                 | 15                   | 84            | 7                    | 31                 |  |
|                                      | HEATHROW          | ETIHAD AIRWAYS              |                | S A      | 44                | 0        | 0         | 77                         | 14            | 7             | 0                | 2                | 0                 | 12                   | 91            | 14                   | 35                 |  |
|                                      | HEATHROW          | ETIHAD AIRWAYS              |                | S D      | 44                | 0        | 0         | 64                         | 30            | 5             | 2                | 0                | 0                 | 14                   | 69            | 22                   | 35                 |  |
|                                      | MANCHESTER        | ETIHAD AIRWAYS              |                | S A      | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
|                                      | MANCHESTER        | ETIHAD AIRWAYS              |                | S D      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
|                                      | HEATHROW          | GULF AIR                    |                | S A      | 25                | 0        | 0         | 72                         | 8             | 20            | 0                | 0                | 0                 | 12                   | 51            | 32                   | 35                 |  |
|                                      | HEATHROW          | GULF AIR                    |                | S D      | 24                | 0        | 0         | 83                         | 4             | 13            | 0                | 0                | 0                 | 9                    | 69            | 16                   | 42                 |  |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                   |                             |                |          | <b>209</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>14</b>     | <b>7</b>      | <b>0</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>72</b>     | <b>17</b>            | <b>17</b>          |  |
| ABUJA                                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 31                | 0        | 0         | 77                         | 23            | 0             | 0                | 0                | 0                 | 6                    | 50            | 89                   | 22                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                      | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |  |
|--------------------------|-------------------|------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                          |                   |                              |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                          |                   |                              |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| ABUJA                    |                   |                              |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC          |                | S D      | 31                | 0        | 0         | 77                         | 10            | 6             | 6                | 0                | 0                 | 12                   | 77            | 12                   | 22                 |  |  |
| <b>TOTAL ABUJA</b>       |                   |                              |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>16</b>     | <b>3</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>64</b>     | <b>51</b>            | <b>51</b>          |  |  |
| ACAPULCO                 |                   |                              |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| <b>TOTAL ACAPULCO</b>    |                   |                              |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>13</b>     | <b>25</b>     | <b>38</b>        | <b>0</b>         | <b>0</b>          | <b>58</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |  |
| ACCRA                    |                   |                              |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | GATWICK           | ASTRAEUS LTD                 |                | S A      | 8                 | 0        | 0         | 13                         | 13            | 75            | 0                | 0                | 0                 | 39                   | 0             | 152                  | 2                  |  |  |
|                          | GATWICK           | ASTRAEUS LTD                 |                | S D      | 9                 | 0        | 0         | 0                          | 44            | 44            | 11               | 0                | 0                 | 46                   | 0             | 158                  | 2                  |  |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC          |                | S A      | 31                | 0        | 0         | 90                         | 0             | 6             | 3                | 0                | 0                 | 9                    | 84            | 7                    | 31                 |  |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC          |                | S D      | 31                | 0        | 0         | 39                         | 19            | 35            | 3                | 3                | 0                 | 33                   | 19            | 30                   | 31                 |  |  |
|                          | GATWICK           | GHANA INTERNATIONAL AIRLINES |                | S A      | 29                | 0        | 0         | 93                         | 3             | 3             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |  |
|                          | GATWICK           | GHANA INTERNATIONAL AIRLINES |                | S D      | 29                | 0        | 0         | 14                         | 41            | 31            | 14               | 0                | 0                 | 35                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL ACCRA</b>       |                   |                              |                |          | <b>137</b>        | <b>1</b> | <b>0</b>  | <b>53</b>                  | <b>18</b>     | <b>24</b>     | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>23</b>            | <b>40</b>     | <b>34</b>            | <b>34</b>          |  |  |
| ADDIS ABABA              |                   |                              |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | HEATHROW          | BMED                         |                | S A      | 18                | 0        | 0         | 83                         | 11            | 6             | 0                | 0                | 0                 | 7                    | 65            | 11                   | 17                 |  |  |
|                          | HEATHROW          | BMED                         |                | S D      | 18                | 0        | 0         | 39                         | 39            | 6             | 17               | 0                | 0                 | 25                   | 38            | 25                   | 16                 |  |  |
|                          | GATWICK           | ETHIOPIAN AIRLINES           |                | S A      | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |  |
|                          | GATWICK           | ETHIOPIAN AIRLINES           |                | S D      | 12                | 0        | 1         | 67                         | 8             | 17            | 0                | 8                | 0                 | 29                   | 0             | 0                    | 0                  |  |  |
|                          | HEATHROW          | ETHIOPIAN AIRLINES           |                | S A      | 14                | 0        | 0         | 57                         | 7             | 21            | 14               | 0                | 0                 | 28                   | 53            | 24                   | 17                 |  |  |
|                          | HEATHROW          | ETHIOPIAN AIRLINES           |                | S D      | 14                | 0        | 0         | 57                         | 14            | 14            | 14               | 0                | 0                 | 23                   | 59            | 22                   | 17                 |  |  |
| <b>TOTAL ADDIS ABABA</b> |                   |                              |                |          | <b>89</b>         | <b>0</b> | <b>1</b>  | <b>65</b>                  | <b>15</b>     | <b>11</b>     | <b>8</b>         | <b>1</b>         | <b>0</b>          | <b>19</b>            | <b>54</b>     | <b>21</b>            | <b>21</b>          |  |  |
| AGADIR                   |                   |                              |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD     |                | C A      | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 18                   | 75            | 5                    | 4                  |  |  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD     |                | C D      | 5                 | 0        | 0         | 60                         | 40            | 0             | 0                | 0                | 0                 | 11                   | 100           | 0                    | 4                  |  |  |
|                          | GATWICK           | GB AIRWAYS LTD               |                | S A      | 13                | 0        | 0         | 77                         | 15            | 8             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |  |
|                          | GATWICK           | GB AIRWAYS LTD               |                | S D      | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 7                    | 56            | 14                   | 9                  |  |  |
|                          | BIRMINGHAM        | MY TRAVEL AIRWAYS UK         |                | C A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |  |
|                          | BIRMINGHAM        | MY TRAVEL AIRWAYS UK         |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |  |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK         |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 0             | 0                | 0                | 25                | 310                  | 0             | 0                    | 0                  |  |  |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK         |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK         |                | C A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 75            | 51                   | 4                  |  |  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK         |                | C D      | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 4                    | 75            | 41                   | 4                  |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |  |
|------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|--|
|                              |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |  |
|                              |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
| AGADIR                       |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 40            | 40            | 0                | 20               | 0                 | 0                    | 22            | 50                   | 19                 | 8         |  |  |
|                              | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 12            | 88                   | 9                  | 8         |  |  |
|                              | GATWICK           | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |  |  |
|                              | GATWICK           | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |  |  |
|                              | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 3                 | 1        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 33            | 0                    | 0                  | 0         |  |  |
|                              | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |  |  |
| <b>TOTAL AGADIR</b>          |                   |                          |                |          | <b>85</b>         | <b>1</b> | <b>0</b>                   | <b>79</b>     | <b>11</b>     | <b>7</b>         | <b>2</b>         | <b>0</b>          | <b>1</b>             | <b>23</b>     | <b>71</b>            | <b>18</b>          | <b>18</b> |  |  |
| AGRA (KHERIA)                |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | GATWICK           | ASTRAEUS LTD             | C              | A        | 5                 | 0        | 0                          | 0             | 0             | 60               | 40               | 0                 | 0                    | 61            | 0                    | 0                  | 0         |  |  |
|                              | GATWICK           | ASTRAEUS LTD             | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |  |  |
| <b>TOTAL AGRA (KHERIA)</b>   |                   |                          |                |          | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>44</b>     | <b>0</b>      | <b>33</b>        | <b>22</b>        | <b>0</b>          | <b>0</b>             | <b>36</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |  |  |
| AHMEDABAD                    |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | HEATHROW          | AIR INDIA                | S              | A        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 21            | 0                    | 0                  | 0         |  |  |
|                              | HEATHROW          | AIR INDIA                | S              | D        | 5                 | 0        | 0                          | 60            | 0             | 40               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |  |  |
| <b>TOTAL AHMEDABAD</b>       |                   |                          |                |          | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>44</b>     | <b>11</b>     | <b>44</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>18</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |  |  |
| ALEXANDRIA (BORG EL ARA)     |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
| ALGHERO/SASSARI              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | STANSTED          | RYANAIR                  | S              | A        | 19                | 0        | 0                          | 63            | 26            | 11               | 0                | 0                 | 0                    | 13            | 72                   | 21                 | 39        |  |  |
|                              | STANSTED          | RYANAIR                  | S              | D        | 19                | 0        | 0                          | 84            | 5             | 11               | 0                | 0                 | 0                    | 8             | 74                   | 15                 | 39        |  |  |
| <b>TOTAL ALGHERO/SASSARI</b> |                   |                          |                |          | <b>38</b>         | <b>0</b> | <b>0</b>                   | <b>74</b>     | <b>16</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>73</b>            | <b>18</b>          | <b>18</b> |  |  |
| ALGIERS                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | HEATHROW          | AIR ALGERIE              | S              | A        | 17                | 0        | 0                          | 35            | 24            | 41               | 0                | 0                 | 0                    | 24            | 12                   | 29                 | 17        |  |  |
|                              | HEATHROW          | AIR ALGERIE              | S              | D        | 17                | 0        | 0                          | 65            | 24            | 12               | 0                | 0                 | 0                    | 14            | 65                   | 16                 | 17        |  |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC      | S              | A        | 20                | 0        | 0                          | 40            | 25            | 30               | 5                | 0                 | 0                    | 25            | 67                   | 12                 | 18        |  |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC      | S              | D        | 20                | 0        | 0                          | 45            | 40            | 10               | 5                | 0                 | 0                    | 21            | 67                   | 12                 | 18        |  |  |
| <b>TOTAL ALGIERS</b>         |                   |                          |                |          | <b>74</b>         | <b>3</b> | <b>0</b>                   | <b>46</b>     | <b>28</b>     | <b>23</b>        | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>21</b>     | <b>53</b>            | <b>17</b>          | <b>17</b> |  |  |
| ALICANTE                     |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | HEATHROW          | BMI BRITISH MIDLAND      | S              | A        | 25                | 0        | 0                          | 56            | 24            | 12               | 8                | 0                 | 0                    | 21            | 68                   | 17                 | 31        |  |  |
|                              | HEATHROW          | BMI BRITISH MIDLAND      | S              | D        | 25                | 0        | 0                          | 76            | 8             | 8                | 8                | 0                 | 0                    | 17            | 61                   | 16                 | 31        |  |  |
|                              | BIRMINGHAM        | BMIBABY LTD              | S              | A        | 31                | 0        | 0                          | 61            | 19            | 6                | 13               | 0                 | 0                    | 21            | 53                   | 27                 | 30        |  |  |
|                              | BIRMINGHAM        | BMIBABY LTD              | S              | D        | 31                | 0        | 0                          | 58            | 23            | 10               | 10               | 0                 | 0                    | 22            | 33                   | 36                 | 30        |  |  |
|                              | MANCHESTER        | BMIBABY LTD              | S              | A        | 30                | 0        | 1                          | 53            | 23            | 7                | 17               | 0                 | 0                    | 25            | 50                   | 17                 | 24        |  |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| ALICANTE             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | MANCHESTER        | BMIBABY LTD                 |                | S D      | 31                | 0        | 0                          | 68            | 13            | 10               | 10               | 0                 | 0                    | 19            | 75                   | 10                 | 24      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 61                | 1        | 1                          | 67            | 15            | 5                | 13               | 0                 | 0                    | 20            | 81                   | 20                 | 62      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 62                | 0        | 1                          | 65            | 21            | 6                | 8                | 0                 | 0                    | 19            | 76                   | 22                 | 62      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 33                | 0        | 2                          | 58            | 12            | 12               | 15               | 3                 | 0                    | 35            | 61                   | 39                 | 36      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 33                | 0        | 2                          | 39            | 30            | 12               | 15               | 3                 | 0                    | 37            | 49                   | 33                 | 37      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S A      | 36                | 0        | 0                          | 67            | 11            | 6                | 17               | 0                 | 0                    | 22            | 81                   | 10                 | 36      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S D      | 36                | 0        | 0                          | 58            | 25            | 8                | 8                | 0                 | 0                    | 18            | 78                   | 12                 | 36      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S A      | 61                | 0        | 2                          | 80            | 3             | 5                | 8                | 3                 | 0                    | 19            | 67                   | 20                 | 63      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S D      | 62                | 0        | 1                          | 69            | 18            | 2                | 10               | 2                 | 0                    | 22            | 68                   | 19                 | 63      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    |                | C A      | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 25            | 78                   | 18                 | 9       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    |                | C D      | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 5                  | 9       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    |                | C A      | 12                | 0        | 0                          | 33            | 17            | 17               | 25               | 0                 | 8                    | 65            | 72                   | 82                 | 18      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    |                | C D      | 12                | 0        | 0                          | 67            | 0             | 25               | 0                | 0                 | 8                    | 49            | 83                   | 9                  | 18      |           |
|                      | BIRMINGHAM        | FLYBE LTD                   |                | S A      | 14                | 0        | 0                          | 64            | 7             | 14               | 7                | 7                 | 0                    | 35            | 100                  | 5                  | 3       |           |
|                      | BIRMINGHAM        | FLYBE LTD                   |                | S D      | 14                | 0        | 0                          | 57            | 29            | 0                | 14               | 0                 | 0                    | 22            | 100                  | 4                  | 3       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                |                | S A      | 14                | 0        | 0                          | 71            | 14            | 14               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                |                | S D      | 14                | 0        | 0                          | 79            | 14            | 7                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       |           |
|                      | GLASGOW           | FLYGLOBESPAN                |                | S A      | 31                | 0        | 2                          | 58            | 16            | 16               | 3                | 0                 | 6                    | 77            | 48                   | 16                 | 23      |           |
|                      | GLASGOW           | FLYGLOBESPAN                |                | S D      | 31                | 0        | 2                          | 58            | 19            | 13               | 3                | 3                 | 3                    | 76            | 83                   | 9                  | 23      |           |
|                      | GATWICK           | GB AIRWAYS LTD              |                | S A      | 31                | 0        | 0                          | 71            | 10            | 16               | 3                | 0                 | 0                    | 16            | 67                   | 14                 | 36      |           |
|                      | GATWICK           | GB AIRWAYS LTD              |                | S D      | 32                | 0        | 0                          | 78            | 3             | 9                | 9                | 0                 | 0                    | 18            | 47                   | 19                 | 36      |           |
|                      | EDINBURGH         | GREECE AIRWAYS              |                | S A      | 8                 | 0        | 0                          | 63            | 0             | 25               | 13               | 0                 | 0                    | 35            | 78                   | 34                 | 9       |           |
|                      | EDINBURGH         | GREECE AIRWAYS              |                | S D      | 8                 | 0        | 0                          | 63            | 13            | 0                | 25               | 0                 | 0                    | 24            | 67                   | 48                 | 9       |           |
|                      | GLASGOW           | GREECE AIRWAYS              |                | S A      | 8                 | 0        | 0                          | 63            | 13            | 0                | 25               | 0                 | 0                    | 34            | 88                   | 17                 | 8       |           |
|                      | GLASGOW           | GREECE AIRWAYS              |                | S D      | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 78                   | 39                 | 9       |           |
|                      | MANCHESTER        | JET2.COM LTD                |                | S A      | 20                | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 36            | 20                   | 22                 | 5       |           |
|                      | MANCHESTER        | JET2.COM LTD                |                | S D      | 20                | 0        | 0                          | 80            | 5             | 0                | 15               | 0                 | 0                    | 19            | 100                  | 2                  | 5       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            |                | S A      | 13                | 0        | 0                          | 38            | 8             | 31               | 15               | 8                 | 0                    | 50            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            |                | S D      | 13                | 0        | 0                          | 38            | 15            | 15               | 23               | 8                 | 0                    | 53            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES            |                | S A      | 47                | 1        | 0                          | 64            | 17            | 15               | 4                | 0                 | 0                    | 17            | 84                   | 8                  | 62      |           |
|                      | GATWICK           | MONARCH AIRLINES            |                | S D      | 48                | 0        | 0                          | 83            | 6             | 6                | 4                | 0                 | 0                    | 11            | 85                   | 7                  | 62      |           |
|                      | LUTON             | MONARCH AIRLINES            |                | S A      | 31                | 0        | 0                          | 55            | 26            | 6                | 13               | 0                 | 0                    | 23            | 84                   | 14                 | 31      |           |
|                      | LUTON             | MONARCH AIRLINES            |                | S D      | 31                | 0        | 0                          | 77            | 10            | 3                | 10               | 0                 | 0                    | 15            | 84                   | 10                 | 31      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|-----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                       |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                       |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| ALICANTE              | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 49                | 0        | 0                          | 55               | 16               | 12                     | 16                     | 0                       | 0                          | 28                  | 85                         | 11                       | 62        |
|                       | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 49                | 0        | 0                          | 78               | 8                | 4                      | 10                     | 0                       | 0                          | 16                  | 94                         | 7                        | 62        |
|                       | BIRMINGHAM        | MY TRAVEL AIRWAYS UK        | C                 | A           | 4                 | 0        | 0                          | 50               | 25               | 0                      | 25                     | 0                       | 0                          | 20                  | 0                          | 0                        | 0         |
|                       | BIRMINGHAM        | MY TRAVEL AIRWAYS UK        | C                 | D           | 4                 | 0        | 0                          | 50               | 0                | 25                     | 25                     | 0                       | 0                          | 37                  | 0                          | 0                        | 0         |
|                       | GLASGOW           | MY TRAVEL AIRWAYS UK        | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 75                         | 7                        | 4         |
|                       | GLASGOW           | MY TRAVEL AIRWAYS UK        | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 2                        | 4         |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | A           | 8                 | 0        | 0                          | 75               | 13               | 0                      | 13                     | 0                       | 0                          | 15                  | 43                         | 39                       | 14        |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | D           | 8                 | 0        | 0                          | 50               | 13               | 38                     | 0                      | 0                       | 0                          | 22                  | 81                         | 25                       | 16        |
|                       | NEWCASTLE         | MY TRAVEL AIRWAYS UK        | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 50                         | 288                      | 4         |
|                       | NEWCASTLE         | MY TRAVEL AIRWAYS UK        | C                 | D           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 4                   | 50                         | 204                      | 4         |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 8                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 11                  | 73                         | 37                       | 15        |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 9                 | 0        | 0                          | 89               | 11               | 0                      | 0                      | 0                       | 0                          | 3                   | 80                         | 34                       | 15        |
|                       | BIRMINGHAM        | THOMSONFLY LTD              | C                 | A           | 8                 | 0        | 0                          | 63               | 0                | 38                     | 0                      | 0                       | 0                          | 14                  | 80                         | 6                        | 10        |
|                       | BIRMINGHAM        | THOMSONFLY LTD              | C                 | D           | 8                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 91                         | 5                        | 11        |
|                       | GATWICK           | THOMSONFLY LTD              | C                 | A           | 8                 | 0        | 0                          | 63               | 25               | 13                     | 0                      | 0                       | 0                          | 14                  | 89                         | 15                       | 9         |
|                       | GATWICK           | THOMSONFLY LTD              | C                 | D           | 8                 | 0        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 19                  | 100                        | 1                        | 9         |
|                       | GLASGOW           | THOMSONFLY LTD              | C                 | A           | 5                 | 0        | 0                          | 60               | 0                | 40                     | 0                      | 0                       | 0                          | 20                  | 100                        | 1                        | 9         |
|                       | GLASGOW           | THOMSONFLY LTD              | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 2                        | 9         |
|                       | LUTON             | THOMSONFLY LTD              | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 11                  | 80                         | 7                        | 5         |
|                       | LUTON             | THOMSONFLY LTD              | C                 | D           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 19                  | 80                         | 18                       | 5         |
|                       | MANCHESTER        | THOMSONFLY LTD              | C                 | A           | 8                 | 0        | 0                          | 50               | 0                | 13                     | 25                     | 13                      | 0                          | 47                  | 89                         | 4                        | 19        |
|                       | MANCHESTER        | THOMSONFLY LTD              | C                 | D           | 8                 | 0        | 0                          | 63               | 0                | 0                      | 25                     | 13                      | 0                          | 50                  | 89                         | 5                        | 19        |
|                       | NEWCASTLE         | THOMSONFLY LTD              | C                 | A           | 5                 | 0        | 0                          | 40               | 20               | 20                     | 20                     | 0                       | 0                          | 28                  | 89                         | 3                        | 9         |
|                       | NEWCASTLE         | THOMSONFLY LTD              | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 14                  | 100                        | 0                        | 9         |
| <b>TOTAL ALICANTE</b> |                   |                             |                   |             | <b>1259</b>       | <b>2</b> | <b>14</b>                  | <b>66</b>        | <b>14</b>        | <b>9</b>               | <b>10</b>              | <b>1</b>                | <b>0</b>                   | <b>25</b>           | <b>75</b>                  | <b>18</b>                | <b>18</b> |
| ALMATY                | HEATHROW          | AIR ASTANA                  | S                 | A           | 7                 | 1        | 1                          | 71               | 14               | 0                      | 14                     | 0                       | 0                          | 19                  | 89                         | 7                        | 9         |
|                       | HEATHROW          | AIR ASTANA                  | S                 | D           | 7                 | 1        | 1                          | 71               | 29               | 0                      | 0                      | 0                       | 0                          | 11                  | 88                         | 6                        | 8         |
|                       | HEATHROW          | BMED                        | S                 | A           | 14                | 0        | 0                          | 79               | 14               | 0                      | 0                      | 0                       | 7                          | 58                  | 46                         | 39                       | 13        |
|                       | HEATHROW          | BMED                        | S                 | D           | 13                | 0        | 0                          | 62               | 8                | 23                     | 8                      | 0                       | 0                          | 22                  | 69                         | 33                       | 13        |
| <b>TOTAL ALMATY</b>   |                   |                             |                   |             | <b>41</b>         | <b>2</b> | <b>2</b>                   | <b>71</b>        | <b>15</b>        | <b>7</b>               | <b>5</b>               | <b>0</b>                | <b>2</b>                   | <b>32</b>           | <b>70</b>                  | <b>25</b>                | <b>25</b> |
| ALMERIA               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 27                | 0        | 0                          | 56               | 22               | 7                      | 11                     | 4                       | 0                          | 31                  | 94                         | 8                        | 31        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | MAR 2005         |                   |                      |               |                      |                    |
|-----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                   |                   |                             |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                   |                   |                             |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| ALMERIA                           |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 27                | 0        | 0                          | 56        | 26               | 11            | 7             | 0                | 0                | 21                | 90                   | 9             | 31                   |                    |
|                                   | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 74        | 16               | 3             | 6             | 0                | 0                | 11                | 81                   | 10            | 31                   |                    |
|                                   | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 68        | 16               | 6             | 10            | 0                | 0                | 17                | 71                   | 15            | 31                   |                    |
|                                   | MANCHESTER        | MONARCH AIRLINES            | S              | A        | 17                | 0        | 0                          | 59        | 12               | 12            | 18            | 0                | 0                | 35                | 0                    | 0             | 0                    |                    |
|                                   | MANCHESTER        | MONARCH AIRLINES            | S              | D        | 17                | 0        | 0                          | 76        | 6                | 6             | 12            | 0                | 0                | 18                | 0                    | 0             | 0                    |                    |
|                                   | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | A        | 5                 | 0        | 0                          | 80        | 0                | 20            | 0             | 0                | 0                | 10                | 80                   | 12            | 5                    |                    |
|                                   | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | D        | 5                 | 0        | 0                          | 80        | 0                | 20            | 0             | 0                | 0                | 8                 | 80                   | 9             | 5                    |                    |
|                                   | STANSTED          | RYANAIR                     | S              | A        | 22                | 0        | 2                          | 77        | 5                | 9             | 9             | 0                | 0                | 16                | 91                   | 7             | 32                   |                    |
|                                   | STANSTED          | RYANAIR                     | S              | D        | 23                | 0        | 1                          | 57        | 22               | 9             | 9             | 4                | 0                | 32                | 78                   | 11            | 32                   |                    |
| <b>TOTAL ALMERIA</b>              |                   |                             |                |          | <b>205</b>        | <b>0</b> | <b>3</b>                   | <b>66</b> | <b>16</b>        | <b>8</b>      | <b>9</b>      | <b>1</b>         | <b>0</b>         | <b>21</b>         | <b>85</b>            | <b>10</b>     | <b>10</b>            |                    |
| ALTENBURG - WALLBURG              |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | STANSTED          | RYANAIR                     | S              | A        | 14                | 0        | 12                         | 71        | 21               | 0             | 7             | 0                | 0                | 9                 | 90                   | 7             | 31                   |                    |
|                                   | STANSTED          | RYANAIR                     | S              | D        | 14                | 0        | 12                         | 79        | 7                | 7             | 7             | 0                | 0                | 12                | 77                   | 14            | 31                   |                    |
| <b>TOTAL ALTENBURG - WALLBURG</b> |                   |                             |                |          | <b>28</b>         | <b>0</b> | <b>24</b>                  | <b>75</b> | <b>14</b>        | <b>4</b>      | <b>7</b>      | <b>0</b>         | <b>0</b>         | <b>11</b>         | <b>84</b>            | <b>11</b>     | <b>11</b>            |                    |
| AMMAN                             |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | HEATHROW          | BMED                        | S              | A        | 16                | 0        | 0                          | 81        | 0                | 13            | 6             | 0                | 0                | 15                | 80                   | 18            | 15                   |                    |
|                                   | HEATHROW          | BMED                        | S              | D        | 15                | 0        | 0                          | 47        | 13               | 33            | 7             | 0                | 0                | 27                | 33                   | 29            | 15                   |                    |
|                                   | HEATHROW          | ROYAL JORDANIAN             | S              | A        | 31                | 0        | 0                          | 55        | 19               | 23            | 3             | 0                | 0                | 17                | 84                   | 10            | 31                   |                    |
|                                   | HEATHROW          | ROYAL JORDANIAN             | S              | D        | 30                | 0        | 1                          | 47        | 43               | 10            | 0             | 0                | 0                | 16                | 61                   | 16            | 31                   |                    |
| <b>TOTAL AMMAN</b>                |                   |                             |                |          | <b>92</b>         | <b>0</b> | <b>1</b>                   | <b>55</b> | <b>23</b>        | <b>18</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>18</b>         | <b>67</b>            | <b>16</b>     | <b>16</b>            |                    |
| AMRITSAR                          |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| AMSTERDAM                         |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 237               | 0        | 0                          | 71        | 14               | 11            | 4             | 0                | 0                | 13                | 68                   | 18            | 226                  |                    |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 237               | 0        | 0                          | 69        | 21               | 6             | 4             | 0                | 0                | 14                | 75                   | 14            | 227                  |                    |
|                                   | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 58                | 0        | 0                          | 76        | 3                | 9             | 10            | 2                | 0                | 23                | 46                   | 27            | 56                   |                    |
|                                   | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 58                | 0        | 0                          | 71        | 10               | 7             | 10            | 2                | 0                | 23                | 48                   | 27            | 56                   |                    |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 162               | 0        | 0                          | 82        | 6                | 8             | 4             | 0                | 0                | 13                | 77                   | 16            | 156                  |                    |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 162               | 0        | 0                          | 80        | 9                | 6             | 4             | 0                | 0                | 12                | 78                   | 11            | 156                  |                    |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 213               | 0        | 0                          | 76        | 9                | 8             | 7             | 0                | 0                | 14                | 72                   | 16            | 199                  |                    |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 213               | 0        | 0                          | 72        | 11               | 11            | 5             | 1                | 0                | 16                | 67                   | 16            | 200                  |                    |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 81        | 6                | 10            | 3             | 0                | 0                | 9                 | 63                   | 44            | 30                   |                    |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 68        | 16               | 16            | 0             | 0                | 0                | 13                | 57                   | 37            | 30                   |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | MAR 2005            |                            |                          |           |           |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                        |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| AMSTERDAM              |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 115               | 0        | 1                      | 75                         | 15               | 8                      | 3                      | 0                       | 0                          | 11                  | 68                         | 27                       | 113       |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 115               | 0        | 1                      | 76                         | 11               | 11                     | 2                      | 0                       | 0                          | 12                  | 61                         | 20                       | 114       |           |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 132               | 0        | 6                      | 63                         | 17               | 11                     | 8                      | 1                       | 0                          | 19                  | 71                         | 25                       | 138       |           |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 133               | 0        | 5                      | 54                         | 21               | 16                     | 8                      | 1                       | 0                          | 24                  | 69                         | 22                       | 139       |           |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 88                | 0        | 1                      | 83                         | 9                | 5                      | 2                      | 1                       | 0                          | 10                  | 74                         | 28                       | 90        |           |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 88                | 0        | 1                      | 66                         | 20               | 11                     | 1                      | 1                       | 0                          | 17                  | 59                         | 28                       | 90        |           |
|                        | GLASGOW           | FLYGLOBESPAN                | S                 | A           | 8                 | 0        | 0                      | 88                         | 13               | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |           |
|                        | GLASGOW           | FLYGLOBESPAN                | S                 | D           | 8                 | 0        | 0                      | 63                         | 25               | 13                     | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |           |
|                        | MANCHESTER        | JET2.COM LTD                | S                 | A           | 77                | 0        | 2                      | 75                         | 13               | 6                      | 4                      | 1                       | 0                          | 15                  | 90                         | 14                       | 79        |           |
|                        | MANCHESTER        | JET2.COM LTD                | S                 | D           | 79                | 0        | 0                      | 84                         | 9                | 3                      | 4                      | 1                       | 0                          | 10                  | 90                         | 8                        | 79        |           |
|                        | BIRMINGHAM        | KLM                         | S                 | A           | 85                | 0        | 5                      | 81                         | 7                | 6                      | 6                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |           |
|                        | BIRMINGHAM        | KLM                         | S                 | D           | 85                | 0        | 6                      | 74                         | 16               | 8                      | 1                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |           |
|                        | HEATHROW          | KLM                         | S                 | A           | 253               | 0        | 9                      | 76                         | 11               | 9                      | 4                      | 0                       | 0                          | 13                  | 71                         | 21                       | 264       |           |
|                        | HEATHROW          | KLM                         | S                 | D           | 253               | 0        | 9                      | 68                         | 14               | 13                     | 5                      | 0                       | 0                          | 17                  | 66                         | 27                       | 265       |           |
|                        | MANCHESTER        | KLM                         | S                 | A           | 129               | 0        | 2                      | 79                         | 8                | 5                      | 7                      | 1                       | 0                          | 15                  | 76                         | 14                       | 87        |           |
|                        | MANCHESTER        | KLM                         | S                 | D           | 129               | 0        | 3                      | 81                         | 6                | 5                      | 8                      | 0                       | 0                          | 12                  | 77                         | 15                       | 87        |           |
|                        | NEWCASTLE         | KLM                         | S                 | A           | 29                | 0        | 8                      | 86                         | 14               | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |           |
|                        | NEWCASTLE         | KLM                         | S                 | D           | 29                | 0        | 8                      | 69                         | 28               | 3                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         |           |
|                        | BIRMINGHAM        | KLM CITYHOPPER              | S                 | A           | 85                | 0        | 0                      | 61                         | 13               | 18                     | 8                      | 0                       | 0                          | 21                  | 77                         | 18                       | 188       |           |
|                        | BIRMINGHAM        | KLM CITYHOPPER              | S                 | D           | 84                | 0        | 0                      | 58                         | 18               | 14                     | 8                      | 1                       | 0                          | 24                  | 74                         | 19                       | 183       |           |
|                        | EDINBURGH         | KLM CITYHOPPER              | S                 | A           | 145               | 0        | 0                      | 72                         | 11               | 9                      | 8                      | 0                       | 0                          | 17                  | 74                         | 18                       | 137       |           |
|                        | EDINBURGH         | KLM CITYHOPPER              | S                 | D           | 145               | 0        | 0                      | 68                         | 13               | 10                     | 8                      | 2                       | 0                          | 22                  | 65                         | 27                       | 134       |           |
|                        | GLASGOW           | KLM CITYHOPPER              | S                 | A           | 112               | 0        | 0                      | 72                         | 7                | 8                      | 13                     | 0                       | 0                          | 18                  | 79                         | 16                       | 110       |           |
|                        | GLASGOW           | KLM CITYHOPPER              | S                 | D           | 112               | 0        | 0                      | 57                         | 22               | 10                     | 11                     | 0                       | 0                          | 23                  | 71                         | 21                       | 108       |           |
|                        | LONDON CITY       | KLM CITYHOPPER              | S                 | A           | 167               | 1        | 0                      | 77                         | 11               | 5                      | 7                      | 0                       | 0                          | 12                  | 77                         | 12                       | 133       |           |
|                        | LONDON CITY       | KLM CITYHOPPER              | S                 | D           | 167               | 1        | 0                      | 51                         | 19               | 16                     | 13                     | 1                       | 0                          | 28                  | 59                         | 27                       | 133       |           |
|                        | MANCHESTER        | KLM CITYHOPPER              | S                 | A           | 60                | 1        | 0                      | 62                         | 17               | 12                     | 10                     | 0                       | 0                          | 22                  | 61                         | 26                       | 96        |           |
|                        | MANCHESTER        | KLM CITYHOPPER              | S                 | D           | 60                | 1        | 0                      | 77                         | 5                | 7                      | 12                     | 0                       | 0                          | 19                  | 62                         | 29                       | 98        |           |
|                        | NEWCASTLE         | KLM CITYHOPPER              | S                 | A           | 114               | 0        | 0                      | 70                         | 9                | 12                     | 9                      | 0                       | 0                          | 17                  | 71                         | 18                       | 142       |           |
|                        | NEWCASTLE         | KLM CITYHOPPER              | S                 | D           | 114               | 0        | 0                      | 69                         | 14               | 8                      | 9                      | 0                       | 0                          | 17                  | 68                         | 21                       | 141       |           |
|                        | LONDON CITY       | VLM (BELGIUM)               | S                 | A           | 114               | 0        | 4                      | 83                         | 9                | 5                      | 3                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |           |
|                        | LONDON CITY       | VLM (BELGIUM)               | S                 | D           | 113               | 0        | 5                      | 71                         | 15               | 9                      | 5                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |           |
| <b>TOTAL AMSTERDAM</b> |                   |                             |                   |             | <b>4831</b>       | <b>8</b> | <b>76</b>              | <b>72</b>                  | <b>13</b>        | <b>9</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>           | <b>70</b>                  | <b>20</b>                | <b>20</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| ANCONA               | STANSTED          | RYANAIR                        | S              | A        | 30                | 0        | 1         | 83                         | 17            | 0             | 0                | 0                | 0                 | 8                    | 80            | 13                   | 30                 |
|                      | STANSTED          | RYANAIR                        | S              | D        | 31                | 0        | 0         | 81                         | 19            | 0             | 0                | 0                | 0                 | 9                    | 69            | 13                   | 29                 |
| <b>TOTAL ANCONA</b>  |                   |                                |                |          | <b>61</b>         | <b>1</b> | <b>1</b>  | <b>82</b>                  | <b>18</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>75</b>     | <b>13</b>            | <b>13</b>          |
| ANTALYA              | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | A        | 17                | 0        | 0         | 41                         | 24            | 24            | 12               | 0                | 0                 | 26                   | 68            | 13                   | 19                 |
|                      | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 17                | 0        | 0         | 18                         | 24            | 41            | 18               | 0                | 0                 | 43                   | 47            | 26                   | 19                 |
|                      | GATWICK           | MONARCH AIRLINES               | C              | A        | 3                 | 0        | 0         | 0                          | 0             | 67            | 33               | 0                | 0                 | 51                   | 0             | 0                    | 0                  |
|                      | GATWICK           | MONARCH AIRLINES               | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |
|                      | GATWICK           | ONUR AIR                       | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                      | MANCHESTER        | ONUR AIR                       | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD       | C              | A        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 12                   | 63            | 39                   | 8                  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD       | C              | D        | 11                | 0        | 0         | 45                         | 36            | 18            | 0                | 0                | 0                 | 17                   | 78            | 34                   | 9                  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD       | C              | A        | 6                 | 0        | 0         | 67                         | 17            | 0             | 17               | 0                | 0                 | 26                   | 57            | 16                   | 7                  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD       | C              | D        | 7                 | 1        | 0         | 71                         | 0             | 0             | 14               | 14               | 0                 | 46                   | 86            | 9                    | 7                  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD       | C              | A        | 5                 | 0        | 0         | 40                         | 20            | 20            | 0                | 20               | 0                 | 48                   | 100           | 0                    | 1                  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD       | C              | D        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 23                   | 100           | 0                    | 2                  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD       | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
| <b>TOTAL ANTALYA</b> |                   |                                |                |          | <b>94</b>         | <b>1</b> | <b>0</b>  | <b>52</b>                  | <b>17</b>     | <b>19</b>     | <b>10</b>        | <b>2</b>         | <b>0</b>          | <b>26</b>            | <b>65</b>     | <b>20</b>            | <b>20</b>          |
| ANTIGUA              | GATWICK           | FIRST CHOICE AIRWAYS LTD       | C              | A        | 4                 | 0        | 0         | 0                          | 25            | 25            | 0                | 25               | 25                | 438                  | 0             | 84                   | 1                  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD       | C              | D        | 5                 | 0        | 0         | 40                         | 40            | 0             | 0                | 20               | 0                 | 73                   | 25            | 24                   | 4                  |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S              | A        | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 6                    | 92            | 7                    | 13                 |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S              | D        | 14                | 0        | 0         | 64                         | 29            | 7             | 0                | 0                | 0                 | 13                   | 62            | 18                   | 13                 |
| <b>TOTAL ANTIGUA</b> |                   |                                |                |          | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>19</b>     | <b>8</b>      | <b>0</b>         | <b>6</b>         | <b>3</b>          | <b>66</b>            | <b>69</b>     | <b>15</b>            | <b>15</b>          |
| ANTWERP              | LONDON CITY       | VLM (BELGIUM)                  | S              | A        | 127               | 0        | 0         | 91                         | 6             | 1             | 2                | 0                | 0                 | 7                    | 89            | 6                    | 118                |
|                      | LONDON CITY       | VLM (BELGIUM)                  | S              | D        | 127               | 0        | 0         | 83                         | 11            | 6             | 1                | 0                | 0                 | 10                   | 84            | 11                   | 119                |
| <b>TOTAL ANTWERP</b> |                   |                                |                |          | <b>256</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>9</b>      | <b>3</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>86</b>     | <b>9</b>             | <b>9</b>           |
| AQABA                | GATWICK           | ASTRAEUS LTD                   | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 18                   | 80            | 13                   | 5                  |
|                      | GATWICK           | ASTRAEUS LTD                   | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 80            | 10                   | 5                  |
| <b>TOTAL AQABA</b>   |                   |                                |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>     | <b>13</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>64</b>     | <b>15</b>            | <b>15</b>          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |         |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| ARRECIFE             |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | BIRMINGHAM        | AIR MALTA                | C                 | A           | 5                 | 0        | 0                          | 40               | 20               | 20                     | 20                     | 0                       | 0                          | 44                  | 0                          | 0                        | 0       | 0         |
|                      | BIRMINGHAM        | AIR MALTA                | C                 | D           | 5                 | 0        | 0                          | 40               | 0                | 20                     | 40                     | 0                       | 0                          | 55                  | 0                          | 0                        | 0       | 0         |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C                 | A           | 11                | 0        | 0                          | 55               | 9                | 9                      | 18                     | 0                       | 9                          | 67                  | 83                         | 15                       | 12      | 12        |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C                 | D           | 11                | 0        | 0                          | 73               | 0                | 0                      | 18                     | 0                       | 9                          | 60                  | 85                         | 11                       | 13      | 13        |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C                 | A           | 10                | 0        | 0                          | 40               | 30               | 10                     | 20                     | 0                       | 0                          | 34                  | 43                         | 20                       | 7       | 7         |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C                 | D           | 10                | 0        | 0                          | 40               | 40               | 0                      | 20                     | 0                       | 0                          | 27                  | 78                         | 13                       | 9       | 9         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | A           | 14                | 0        | 0                          | 86               | 14               | 0                      | 0                      | 0                       | 0                          | 5                   | 89                         | 5                        | 18      | 18        |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | D           | 14                | 0        | 0                          | 79               | 21               | 0                      | 0                      | 0                       | 0                          | 10                  | 70                         | 11                       | 20      | 20        |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C                 | A           | 3                 | 0        | 0                          | 67               | 0                | 33                     | 0                      | 0                       | 0                          | 13                  | 100                        | 2                        | 5       | 5         |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C                 | D           | 3                 | 0        | 0                          | 67               | 0                | 33                     | 0                      | 0                       | 0                          | 18                  | 100                        | 4                        | 5       | 5         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C                 | A           | 18                | 0        | 0                          | 78               | 11               | 0                      | 11                     | 0                       | 0                          | 13                  | 82                         | 8                        | 22      | 22        |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C                 | D           | 18                | 0        | 0                          | 72               | 11               | 17                     | 0                      | 0                       | 0                          | 12                  | 78                         | 14                       | 23      | 23        |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 60               | 20               | 0                      | 0                      | 0                       | 20                         | 285                 | 80                         | 12                       | 5       | 5         |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 80                         | 17                       | 5       | 5         |
|                      | GLASGOW           | FLYGLOBESPAN             | S                 | A           | 8                 | 0        | 0                          | 63               | 0                | 13                     | 13                     | 0                       | 13                         | 130                 | 0                          | 0                        | 0       | 0         |
|                      | GLASGOW           | FLYGLOBESPAN             | S                 | D           | 9                 | 0        | 0                          | 44               | 11               | 22                     | 11                     | 0                       | 11                         | 118                 | 0                          | 0                        | 0       | 0         |
|                      | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 30                | 0        | 0                          | 83               | 10               | 3                      | 3                      | 0                       | 0                          | 8                   | 52                         | 19                       | 27      | 27        |
|                      | GATWICK           | GB AIRWAYS LTD           | S                 | D           | 26                | 0        | 0                          | 77               | 15               | 4                      | 4                      | 0                       | 0                          | 11                  | 44                         | 24                       | 27      | 27        |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S                 | A           | 9                 | 0        | 0                          | 89               | 0                | 11                     | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0       | 0         |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S                 | D           | 9                 | 0        | 0                          | 67               | 22               | 0                      | 11                     | 0                       | 0                          | 15                  | 0                          | 0                        | 0       | 0         |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C                 | A           | 5                 | 0        | 0                          | 40               | 0                | 40                     | 20                     | 0                       | 0                          | 40                  | 80                         | 26                       | 5       | 5         |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 80                         | 28                       | 5       | 5         |
|                      | GATWICK           | MONARCH AIRLINES         | C                 | A           | 10                | 0        | 0                          | 50               | 10               | 20                     | 20                     | 0                       | 0                          | 35                  | 80                         | 10                       | 15      | 15        |
|                      | GATWICK           | MONARCH AIRLINES         | C                 | D           | 10                | 0        | 0                          | 40               | 30               | 10                     | 20                     | 0                       | 0                          | 33                  | 81                         | 14                       | 16      | 16        |
|                      | LUTON             | MONARCH AIRLINES         | S                 | A           | 4                 | 0        | 1                          | 25               | 50               | 25                     | 0                      | 0                       | 0                          | 23                  | 80                         | 7                        | 5       | 5         |
|                      | LUTON             | MONARCH AIRLINES         | S                 | D           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 30                  | 40                         | 17                       | 5       | 5         |
|                      | MANCHESTER        | MONARCH AIRLINES         | C                 | A           | 10                | 0        | 0                          | 40               | 10               | 30                     | 10                     | 10                      | 0                          | 61                  | 83                         | 15                       | 6       | 6         |
|                      | MANCHESTER        | MONARCH AIRLINES         | C                 | D           | 10                | 0        | 0                          | 60               | 0                | 20                     | 10                     | 10                      | 0                          | 51                  | 86                         | 11                       | 7       | 7         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 75                         | 23                       | 4       | 4         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 75                         | 23                       | 4       | 4         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 0                          | 40               | 40               | 0                      | 20                     | 0                       | 0                          | 25                  | 89                         | 5                        | 9       | 9         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 12                  | 89                         | 3                        | 9       | 9         |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 30                  | 40                         | 26                       | 5       | 5         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |         |           |  |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|--|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |  |
|                      |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |  |
| ARRECIFE             |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |         |           |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 8                   | 60                         | 24                       | 5       |           |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | A           | 9                 | 0        | 0                          | 89               | 0                | 11                     | 0                      | 0                       | 0                          | 11                  | 80                         | 7                        | 10      |           |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | D           | 9                 | 0        | 0                          | 67               | 22               | 11                     | 0                      | 0                       | 0                          | 11                  | 100                        | 1                        | 9       |           |  |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 3                        | 5       |           |  |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 5       |           |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 7                   | 100                        | 0                        | 5       |           |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 60               | 20               | 20                     | 0                      | 0                       | 0                          | 13                  | 100                        | 5                        | 5       |           |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 10                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 93                         | 33                       | 14      |           |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 12                | 0        | 0                          | 83               | 8                | 8                      | 0                      | 0                       | 0                          | 7                   | 71                         | 34                       | 14      |           |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0                          | 89               | 0                | 11                     | 0                      | 0                       | 0                          | 7                   | 80                         | 6                        | 10      |           |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 10                | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 10                  | 90                         | 5                        | 10      |           |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 14                | 0        | 0                          | 64               | 7                | 7                      | 21                     | 0                       | 0                          | 28                  | 70                         | 24                       | 23      |           |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 13                | 0        | 0                          | 77               | 15               | 0                      | 8                      | 0                       | 0                          | 15                  | 79                         | 23                       | 24      |           |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 80                         | 6                        | 5       |           |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 80                         | 9                        | 5       |           |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 16                  | 100                        | 5                        | 5       |           |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 11                  | 60                         | 11                       | 5       |           |  |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C                 | A           | 9                 | 0        | 0                          | 44               | 11               | 33                     | 11                     | 0                       | 0                          | 35                  | 67                         | 10                       | 9       |           |  |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C                 | D           | 9                 | 0        | 0                          | 56               | 0                | 22                     | 11                     | 11                      | 0                          | 40                  | 89                         | 8                        | 9       |           |  |
|                      | GATWICK           | THOMSONFLY LTD           | C                 | A           | 14                | 0        | 0                          | 71               | 7                | 7                      | 14                     | 0                       | 0                          | 17                  | 86                         | 5                        | 14      |           |  |
|                      | GATWICK           | THOMSONFLY LTD           | C                 | D           | 14                | 0        | 0                          | 64               | 14               | 14                     | 7                      | 0                       | 0                          | 19                  | 86                         | 13                       | 14      |           |  |
|                      | GLASGOW           | THOMSONFLY LTD           | C                 | A           | 4                 | 0        | 0                          | 75               | 0                | 0                      | 0                      | 0                       | 25                         | 132                 | 100                        | 0                        | 4       |           |  |
|                      | GLASGOW           | THOMSONFLY LTD           | C                 | D           | 4                 | 0        | 0                          | 75               | 0                | 0                      | 0                      | 0                       | 25                         | 148                 | 100                        | 0                        | 5       |           |  |
|                      | LUTON             | THOMSONFLY LTD           | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 0                        | 5       |           |  |
|                      | LUTON             | THOMSONFLY LTD           | C                 | D           | 5                 | 0        | 0                          | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 1                        | 5       |           |  |
|                      | MANCHESTER        | THOMSONFLY LTD           | C                 | A           | 14                | 0        | 0                          | 64               | 21               | 14                     | 0                      | 0                       | 0                          | 14                  | 77                         | 13                       | 13      |           |  |
|                      | MANCHESTER        | THOMSONFLY LTD           | C                 | D           | 14                | 0        | 0                          | 79               | 14               | 7                      | 0                      | 0                       | 0                          | 10                  | 86                         | 13                       | 14      |           |  |
|                      | NEWCASTLE         | THOMSONFLY LTD           | C                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 0                        | 5       |           |  |
|                      | NEWCASTLE         | THOMSONFLY LTD           | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 0                        | 5       |           |  |
|                      | STANSTED          | THOMSONFLY LTD           | C                 | A           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0       |           |  |
|                      | STANSTED          | THOMSONFLY LTD           | C                 | D           | 4                 | 0        | 0                          | 0                | 50               | 0                      | 50                     | 0                       | 0                          | 43                  | 0                          | 0                        | 0       |           |  |
|                      | BIRMINGHAM        | VOLAR AIRLINES           | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |  |
|                      | BIRMINGHAM        | VOLAR AIRLINES           | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0       |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                        |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                        |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| ARRECIFE               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | MANCHESTER        | VOLAR AIRLINES              | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | VOLAR AIRLINES              | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
| <b>TOTAL ARRECIFE</b>  |                   |                             |                |          | <b>567</b>        | <b>1</b> | <b>1</b>  | <b>71</b>                  | <b>11</b>     | <b>9</b>      | <b>7</b>         | <b>1</b>         | <b>1</b>          | <b>26</b>            | <b>79</b>     | <b>13</b>            | <b>13</b>          |  |
| ASHKHABAD              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES       | S              | A        | 17                | 1        | 7         | 82                         | 0             | 12            | 6                | 0                | 0                 | 14                   | 82            | 8                    | 17                 |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES       | S              | D        | 16                | 2        | 8         | 63                         | 13            | 19            | 6                | 0                | 0                 | 19                   | 53            | 16                   | 17                 |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES       | S              | A        | 8                 | 0        | 0         | 38                         | 38            | 0             | 25               | 0                | 0                 | 40                   | 22            | 48                   | 9                  |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES       | S              | D        | 8                 | 0        | 0         | 50                         | 13            | 0             | 38               | 0                | 0                 | 38                   | 44            | 33                   | 9                  |  |
| <b>TOTAL ASHKHABAD</b> |                   |                             |                |          | <b>49</b>         | <b>3</b> | <b>15</b> | <b>63</b>                  | <b>12</b>     | <b>10</b>     | <b>14</b>        | <b>0</b>         | <b>0</b>          | <b>24</b>            | <b>56</b>     | <b>22</b>            | <b>22</b>          |  |
| ASTURIAS               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 21                | 0        | 0         | 81                         | 10            | 5             | 5                | 0                | 0                 | 9                    | 63            | 10                   | 8                  |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 21                | 0        | 0         | 62                         | 19            | 14            | 5                | 0                | 0                 | 18                   | 50            | 21                   | 8                  |  |
| <b>TOTAL ASTURIAS</b>  |                   |                             |                |          | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>     | <b>10</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>59</b>     | <b>14</b>            | <b>14</b>          |  |
| ASWAN                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | GATWICK           | ASTRAEUS LTD                | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 19                   | 100           | 3                    | 4                  |  |
|                        | GATWICK           | ASTRAEUS LTD                | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 10                   | 100           | 4                    | 4                  |  |
| <b>TOTAL ASWAN</b>     |                   |                             |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>     | <b>13</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>100</b>    | <b>3</b>             | <b>3</b>           |  |
| ATHENS                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 93                | 0        | 0         | 76                         | 10            | 12            | 2                | 0                | 0                 | 12                   | 73            | 15                   | 92                 |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 93                | 0        | 0         | 51                         | 24            | 20            | 5                | 0                | 0                 | 22                   | 51            | 27                   | 92                 |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 74                         | 10            | 16            | 0                | 0                | 0                 | 11                   | 90            | 13                   | 31                 |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 71                         | 13            | 13            | 3                | 0                | 0                 | 13                   | 84            | 15                   | 31                 |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 1         | 67                         | 17            | 13            | 3                | 0                | 0                 | 15                   | 81            | 21                   | 31                 |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 52                         | 29            | 10            | 10               | 0                | 0                 | 24                   | 77            | 23                   | 31                 |  |
|                        | BIRMINGHAM        | MONARCH AIRLINES            | C              | A        | 3                 | 0        | 0         | 33                         | 33            | 33            | 0                | 0                | 0                 | 27                   | 0             | 0                    | 0                  |  |
|                        | BIRMINGHAM        | MONARCH AIRLINES            | C              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                        | GATWICK           | MONARCH AIRLINES            | C              | A        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                        | GATWICK           | MONARCH AIRLINES            | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                        | GATWICK           | OLYMPIC AIRLINES            | S              | A        | 18                | 0        | 1         | 44                         | 50            | 6             | 0                | 0                | 0                 | 15                   | 67            | 13                   | 9                  |  |
|                        | GATWICK           | OLYMPIC AIRLINES            | S              | D        | 18                | 0        | 1         | 56                         | 22            | 11            | 11               | 0                | 0                 | 22                   | 56            | 18                   | 9                  |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: A

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|-------------------------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                     |                   |                     |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                     |                   |                     |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| ATHENS                              | HEATHROW          | OLYMPIC AIRLINES    | S              | A        | 75                | 0        | 1                          | 45            | 27            | 16               | 12               | 0                 | 0                    | 23            | 66                   | 16                 | 76        |
|                                     | HEATHROW          | OLYMPIC AIRLINES    | S              | D        | 75                | 0        | 1                          | 52            | 24            | 13               | 9                | 1                 | 0                    | 29            | 57                   | 20                 | 76        |
|                                     | MANCHESTER        | OLYMPIC AIRLINES    | S              | A        | 13                | 0        | 0                          | 23            | 54            | 23               | 0                | 0                 | 0                    | 24            | 13                   | 20                 | 8         |
|                                     | MANCHESTER        | OLYMPIC AIRLINES    | S              | D        | 13                | 0        | 0                          | 15            | 23            | 54               | 8                | 0                 | 0                    | 37            | 25                   | 23                 | 8         |
| <b>TOTAL ATHENS</b>                 |                   |                     |                |          | <b>539</b>        | <b>6</b> | <b>6</b>                   | <b>57</b>     | <b>22</b>     | <b>16</b>        | <b>6</b>         | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>66</b>            | <b>19</b>          | <b>19</b> |
| ATLANTA                             | GATWICK           | BRITISH AIRWAYS PLC | S              | A        | 31                | 0        | 0                          | 45            | 19            | 26               | 10               | 0                 | 0                    | 23            | 29                   | 30                 | 31        |
|                                     | GATWICK           | BRITISH AIRWAYS PLC | S              | D        | 31                | 0        | 0                          | 74            | 19            | 3                | 3                | 0                 | 0                    | 12            | 74                   | 19                 | 31        |
|                                     | GATWICK           | DELTA AIRLINES      | S              | A        | 92                | 0        | 1                          | 54            | 24            | 13               | 9                | 0                 | 0                    | 22            | 46                   | 24                 | 83        |
|                                     | GATWICK           | DELTA AIRLINES      | S              | D        | 92                | 0        | 1                          | 74            | 13            | 5                | 8                | 0                 | 0                    | 14            | 83                   | 10                 | 82        |
|                                     | MANCHESTER        | DELTA AIRLINES      | S              | A        | 31                | 0        | 0                          | 26            | 32            | 29               | 6                | 6                 | 0                    | 41            | 39                   | 26                 | 31        |
|                                     | MANCHESTER        | DELTA AIRLINES      | S              | D        | 31                | 0        | 0                          | 90            | 0             | 0                | 10               | 0                 | 0                    | 12            | 94                   | 2                  | 31        |
| <b>TOTAL ATLANTA</b>                |                   |                     |                |          | <b>308</b>        | <b>0</b> | <b>2</b>                   | <b>62</b>     | <b>18</b>     | <b>11</b>        | <b>8</b>         | <b>1</b>          | <b>0</b>             | <b>20</b>     | <b>62</b>            | <b>18</b>          | <b>18</b> |
| AUCKLAND INTERNATIONAL              | HEATHROW          | AIR NEW ZEALAND LTD | S              | A        | 31                | 0        | 1                          | 68            | 10            | 10               | 10               | 3                 | 0                    | 27            | 29                   | 37                 | 31        |
|                                     | HEATHROW          | AIR NEW ZEALAND LTD | S              | D        | 31                | 0        | 0                          | 71            | 23            | 3                | 0                | 3                 | 0                    | 18            | 84                   | 11                 | 31        |
| <b>TOTAL AUCKLAND INTERNATIONAL</b> |                   |                     |                |          | <b>62</b>         | <b>0</b> | <b>1</b>                   | <b>69</b>     | <b>16</b>     | <b>6</b>         | <b>5</b>         | <b>3</b>          | <b>0</b>             | <b>22</b>     | <b>56</b>            | <b>24</b>          | <b>24</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION                      | REPORTING AIRPORT | AIRLINE                      | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|---|-------------------|------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|   |                   |                              |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|   |                   |                              |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BAHRAIN                                   | HEATHROW          | GULF AIR                     | S              | A        | 62                | 0        | 0         | 69                         | 15            | 10            | 2                | 5                | 0                 | 20                   | 63            | 17                   | 62                 |
|   | HEATHROW          | GULF AIR                     | S              | D        | 62                | 0        | 0         | 77                         | 10            | 10            | 3                | 0                | 0                 | 12                   | 56            | 17                   | 54                 |
| <b>TOTAL BAHRAIN</b>                      |                   |                              |                |          | <b>124</b>        | <b>3</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>     | <b>10</b>     | <b>2</b>         | <b>2</b>         | <b>0</b>          | <b>16</b>            | <b>59</b>     | <b>17</b>            | <b>17</b>          |
| BAKU ( HEYDER ALIYEV INT'L                | GATWICK           | AZERBAIJAN AIRLINES ( AZAL ) | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 3                    | 62            | 17                   | 13                 |
|   | GATWICK           | AZERBAIJAN AIRLINES ( AZAL ) | S              | D        | 9                 | 0        | 0         | 56                         | 33            | 11            | 0                | 0                | 0                 | 14                   | 69            | 41                   | 13                 |
|   | HEATHROW          | BMED                         | S              | A        | 20                | 0        | 0         | 90                         | 10            | 0             | 0                | 0                | 0                 | 4                    | 44            | 33                   | 18                 |
|   | HEATHROW          | BMED                         | S              | D        | 20                | 1        | 0         | 60                         | 15            | 5             | 15               | 5                | 0                 | 36                   | 39            | 34                   | 18                 |
| <b>TOTAL BAKU ( HEYDER ALIYEV INT'L )</b> |                   |                              |                |          | <b>58</b>         | <b>1</b> | <b>0</b>  | <b>74</b>                  | <b>16</b>     | <b>3</b>      | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>17</b>            | <b>52</b>     | <b>31</b>            | <b>31</b>          |
| BALTIMORE                                 | HEATHROW          | BRITISH AIRWAYS PLC          | S              | A        | 31                | 0        | 0         | 90                         | 3             | 3             | 3                | 0                | 0                 | 9                    | 58            | 21                   | 31                 |
|   | HEATHROW          | BRITISH AIRWAYS PLC          | S              | D        | 31                | 0        | 0         | 42                         | 29            | 29            | 0                | 0                | 0                 | 21                   | 55            | 16                   | 31                 |
| <b>TOTAL BALTIMORE</b>                    |                   |                              |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>16</b>     | <b>16</b>     | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>56</b>     | <b>19</b>            | <b>19</b>          |
| BANDAR SERI BEGAWAN                       | HEATHROW          | ROYAL BRUNEI AIRLINES        | S              | A        | 31                | 0        | 0         | 55                         | 6             | 23            | 16               | 0                | 0                 | 27                   | 42            | 27                   | 31                 |
|   | HEATHROW          | ROYAL BRUNEI AIRLINES        | S              | D        | 31                | 0        | 0         | 68                         | 26            | 6             | 0                | 0                | 0                 | 13                   | 61            | 16                   | 31                 |
| <b>TOTAL BANDAR SERI BEGAWAN</b>          |                   |                              |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>16</b>     | <b>15</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>52</b>     | <b>22</b>            | <b>22</b>          |
| BANGALORE                                 | HEATHROW          | BRITISH AIRWAYS PLC          | S              | A        | 22                | 0        | 0         | 73                         | 9             | 9             | 9                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |
|   | HEATHROW          | BRITISH AIRWAYS PLC          | S              | D        | 21                | 0        | 0         | 57                         | 24            | 14            | 5                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |
| <b>TOTAL BANGALORE</b>                    |                   |                              |                |          | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>16</b>     | <b>12</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| BANGKOK                                   | HEATHROW          | THAI AIRWAYS INTERNATIONAL   | S              | A        | 62                | 0        | 0         | 65                         | 11            | 21            | 3                | 0                | 0                 | 16                   | 67            | 15                   | 57                 |
|   | HEATHROW          | THAI AIRWAYS INTERNATIONAL   | S              | D        | 62                | 0        | 0         | 48                         | 37            | 13            | 2                | 0                | 0                 | 17                   | 70            | 11                   | 57                 |
| <b>TOTAL BANGKOK</b>                      |                   |                              |                |          | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>24</b>     | <b>17</b>     | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>16</b>            | <b>71</b>     | <b>14</b>            | <b>14</b>          |
| BANGOR                                    |                   |                              |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BANJUL                                    | MANCHESTER        | ASTRAEUS LTD                 | C              | A        | 10                | 0        | 0         | 30                         | 10            | 10            | 40               | 10               | 0                 | 75                   | 44            | 28                   | 9                  |
|   | MANCHESTER        | ASTRAEUS LTD                 | C              | D        | 9                 | 0        | 0         | 67                         | 11            | 0             | 22               | 0                | 0                 | 31                   | 80            | 15                   | 10                 |
|   | GATWICK           | FIRST CHOICE AIRWAYS LTD     | C              | A        | 5                 | 0        | 0         | 60                         | 20            | 0             | 0                | 0                | 20                | 293                  | 40            | 52                   | 5                  |
|   | GATWICK           | FIRST CHOICE AIRWAYS LTD     | C              | D        | 5                 | 0        | 0         | 20                         | 60            | 20            | 0                | 0                | 0                 | 22                   | 0             | 32                   | 5                  |
|   | MANCHESTER        | FIRST CHOICE AIRWAYS LTD     | C              | A        | 5                 | 0        | 0         | 20                         | 60            | 0             | 0                | 20               | 0                 | 68                   | 50            | 326                  | 4                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| BANJUL               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 5                 | 0        | 0         | 40                         | 40            | 0             | 20               | 0                | 0                 | 41                   | 100           | 2                    | 4                  |  |  |
|                      | GATWICK           | MONARCH AIRLINES            | C              | A        | 9                 | 0        | 0         | 11                         | 11            | 44            | 33               | 0                | 0                 | 53                   | 33            | 31                   | 9                  |  |  |
|                      | GATWICK           | MONARCH AIRLINES            | C              | D        | 9                 | 0        | 0         | 22                         | 33            | 22            | 22               | 0                | 0                 | 33                   | 56            | 17                   | 9                  |  |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 5                 | 0        | 0         | 0                          | 80            | 20            | 0                | 0                | 0                 | 25                   | 75            | 10                   | 4                  |  |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 11                   | 100           | 4                    | 4                  |  |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 21                   | 75            | 35                   | 4                  |  |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 100           | 2                    | 4                  |  |  |
| <b>TOTAL BANJUL</b>  |                   |                             |                |          | <b>75</b>         | <b>0</b> | <b>0</b>  | <b>36</b>                  | <b>31</b>     | <b>13</b>     | <b>16</b>        | <b>3</b>         | <b>1</b>          | <b>56</b>            | <b>54</b>     | <b>41</b>            | <b>41</b>          |  |  |
| BARCELONA            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                      | BIRMINGHAM        | BA CONNECT LTD              | S              | A        | 19                | 0        | 0         | 74                         | 5             | 5             | 11               | 0                | 5                 | 33                   | 75            | 14                   | 20                 |  |  |
|                      | BIRMINGHAM        | BA CONNECT LTD              | S              | D        | 19                | 0        | 0         | 79                         | 11            | 11            | 0                | 0                | 0                 | 11                   | 85            | 10                   | 20                 |  |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 82                | 0        | 0         | 63                         | 16            | 15            | 6                | 0                | 0                 | 19                   | 68            | 15                   | 92                 |  |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 82                | 0        | 0         | 67                         | 16            | 13            | 4                | 0                | 0                 | 15                   | 79            | 13                   | 92                 |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 124               | 0        | 0         | 52                         | 15            | 18            | 14               | 2                | 0                 | 29                   | 59            | 22                   | 123                |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 124               | 0        | 0         | 45                         | 23            | 20            | 9                | 2                | 0                 | 28                   | 56            | 20                   | 123                |  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 92                | 0        | 2         | 57                         | 23            | 13            | 8                | 0                | 0                 | 20                   | 61            | 25                   | 93                 |  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 92                | 0        | 1         | 63                         | 18            | 12            | 7                | 0                | 0                 | 17                   | 55            | 24                   | 93                 |  |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 85                | 0        | 6         | 60                         | 15            | 16            | 6                | 2                | 0                 | 26                   | 72            | 21                   | 90                 |  |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 87                | 0        | 4         | 56                         | 28            | 10            | 5                | 1                | 0                 | 20                   | 64            | 20                   | 91                 |  |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 1         | 77                         | 7             | 7             | 10               | 0                | 0                 | 14                   | 87            | 17                   | 31                 |  |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 30                | 0        | 1         | 70                         | 10            | 10            | 10               | 0                | 0                 | 16                   | 77            | 12                   | 31                 |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 61                | 0        | 1         | 74                         | 7             | 3             | 16               | 0                | 0                 | 17                   | 56            | 27                   | 62                 |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 60                | 0        | 2         | 68                         | 12            | 10            | 10               | 0                | 0                 | 19                   | 37            | 31                   | 62                 |  |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | A        | 3                 | 0        | 0         | 0                          | 0             | 67            | 0                | 33               | 0                 | 97                   | 0             | 0                    | 0                  |  |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |  |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 15                | 1        | 0         | 73                         | 0             | 7             | 20               | 0                | 0                 | 23                   | 0             | 0                    | 0                  |  |  |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 16                | 1        | 0         | 63                         | 13            | 13            | 13               | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |  |
|                      | GLASGOW           | FLYGLOBESPAN                | S              | A        | 29                | 0        | 1         | 72                         | 10            | 3             | 10               | 3                | 0                 | 25                   | 60            | 10                   | 5                  |  |  |
|                      | GLASGOW           | FLYGLOBESPAN                | S              | D        | 30                | 0        | 1         | 77                         | 10            | 3             | 7                | 3                | 0                 | 22                   | 80            | 8                    | 5                  |  |  |
|                      | MANCHESTER        | GREECE AIRWAYS              | S              | A        | 3                 | 0        | 0         | 0                          | 33            | 33            | 0                | 33               | 0                 | 85                   | 0             | 0                    | 0                  |  |  |
|                      | MANCHESTER        | GREECE AIRWAYS              | S              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 46                   | 0             | 0                    | 0                  |  |  |
|                      | HEATHROW          | IBERIA                      | S              | A        | 123               | 0        | 1         | 50                         | 19            | 16            | 14               | 2                | 0                 | 29                   | 62            | 21                   | 121                |  |  |
|                      | HEATHROW          | IBERIA                      | S              | D        | 124               | 0        | 0         | 58                         | 14            | 15            | 12               | 2                | 0                 | 28                   | 72            | 17                   | 123                |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |  |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                             |                   |                             |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                             |                   |                             |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BARCELONA                   |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | GATWICK           | MONARCH AIRLINES            | C              | A        | 2                 | 0         | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 51                   | 0             | 33                   | 3                  |  |
|                             | GATWICK           | MONARCH AIRLINES            | C              | D        | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 57                   | 3                  |  |
|                             | MANCHESTER        | MONARCH AIRLINES            | S              | A        | 31                | 0         | 0         | 61                         | 16            | 10            | 13               | 0                | 24                | 74                   | 11            | 31                   |                    |  |
|                             | MANCHESTER        | MONARCH AIRLINES            | S              | D        | 31                | 0         | 0         | 87                         | 3             | 3             | 6                | 0                | 11                | 94                   | 3             | 31                   |                    |  |
| <b>TOTAL BARCELONA</b>      |                   |                             |                |          | <b>1408</b>       | <b>13</b> | <b>21</b> | <b>60</b>                  | <b>16</b>     | <b>13</b>     | <b>10</b>        | <b>1</b>         | <b>0</b>          | <b>23</b>            | <b>64</b>     | <b>21</b>            | <b>21</b>          |  |
| BARI (PALESE)               |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | STANSTED          | RYANAIR                     | S              | A        | 18                | 0         | 0         | 83                         | 6             | 11            | 0                | 0                | 7                 | 61                   | 12            | 31                   |                    |  |
|                             | STANSTED          | RYANAIR                     | S              | D        | 18                | 0         | 0         | 89                         | 11            | 0             | 0                | 0                | 8                 | 45                   | 19            | 31                   |                    |  |
| <b>TOTAL BARI (PALESE)</b>  |                   |                             |                |          | <b>38</b>         | <b>0</b>  | <b>0</b>  | <b>84</b>                  | <b>11</b>     | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>7</b>          | <b>52</b>            | <b>16</b>     | <b>16</b>            |                    |  |
| BARRA                       |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | GLASGOW           | LOGANAIR                    | S              | A        | 21                | 0         | 0         | 71                         | 14            | 14            | 0                | 0                | 12                | 92                   | 5             | 26                   |                    |  |
|                             | GLASGOW           | LOGANAIR                    | S              | D        | 22                | 0         | 0         | 73                         | 14            | 5             | 9                | 0                | 17                | 92                   | 8             | 26                   |                    |  |
| <b>TOTAL BARRA</b>          |                   |                             |                |          | <b>43</b>         | <b>0</b>  | <b>0</b>  | <b>72</b>                  | <b>14</b>     | <b>9</b>      | <b>5</b>         | <b>0</b>         | <b>14</b>         | <b>92</b>            | <b>6</b>      | <b>6</b>             |                    |  |
| BASLE MULHOUSE              |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 88                | 0         | 0         | 85                         | 3             | 7             | 3                | 0                | 1                 | 15                   | 81            | 8                    | 89                 |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 89                | 0         | 0         | 72                         | 13            | 10            | 4                | 0                | 13                | 72                   | 16            | 90                   |                    |  |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 55                | 0         | 5         | 51                         | 24            | 18            | 5                | 0                | 2                 | 34                   | 72            | 22                   | 61                 |  |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 56                | 0         | 4         | 36                         | 38            | 18            | 7                | 0                | 2                 | 39                   | 52            | 26                   | 61                 |  |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0         | 1         | 83                         | 10            | 7             | 0                | 0                | 8                 | 58                   | 29            | 31                   |                    |  |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0         | 0         | 74                         | 16            | 10            | 0                | 0                | 11                | 61                   | 26            | 31                   |                    |  |
|                             | LONDON CITY       | SWISS AIRLINES              | S              | A        | 74                | 0         | 1         | 91                         | 3             | 5             | 1                | 0                | 7                 | 90                   | 4             | 80                   |                    |  |
|                             | LONDON CITY       | SWISS AIRLINES              | S              | D        | 76                | 0         | 2         | 47                         | 21            | 21            | 11               | 0                | 23                | 66                   | 15            | 80                   |                    |  |
| <b>TOTAL BASLE MULHOUSE</b> |                   |                             |                |          | <b>499</b>        | <b>0</b>  | <b>13</b> | <b>68</b>                  | <b>15</b>     | <b>12</b>     | <b>5</b>         | <b>0</b>         | <b>1</b>          | <b>19</b>            | <b>75</b>     | <b>14</b>            | <b>14</b>          |  |
| BEIJING                     |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | HEATHROW          | AIR CHINA                   | S              | A        | 22                | 0         | 0         | 77                         | 0             | 14            | 9                | 0                | 16                | 45                   | 21            | 22                   |                    |  |
|                             | HEATHROW          | AIR CHINA                   | S              | D        | 22                | 0         | 0         | 73                         | 27            | 0             | 0                | 0                | 10                | 68                   | 11            | 22                   |                    |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 22                | 0         | 0         | 68                         | 9             | 14            | 5                | 5                | 28                | 47                   | 27            | 17                   |                    |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 23                | 0         | 0         | 70                         | 13            | 9             | 4                | 4                | 26                | 56                   | 33            | 16                   |                    |  |
| <b>TOTAL BEIJING</b>        |                   |                             |                |          | <b>89</b>         | <b>0</b>  | <b>0</b>  | <b>72</b>                  | <b>12</b>     | <b>9</b>      | <b>4</b>         | <b>2</b>         | <b>0</b>          | <b>20</b>            | <b>55</b>     | <b>22</b>            | <b>22</b>          |  |
| BEIRUT                      |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | HEATHROW          | BMED                        | S              | A        | 3                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 0             | 1                    |                    |  |
|                             | HEATHROW          | BMED                        | S              | D        | 5                 | 0         | 0         | 0                          | 0             | 60            | 40               | 0                | 0                 | 52                   | 0             | 0                    |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|---------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                           |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                           |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BEIRUT                    | HEATHROW          | MEA                         |                | S A      | 22                | 0        | 0         | 64                         | 27            | 5             | 5                | 0                | 0                 | 14                   | 65            | 14                   | 23                 |
|                           | HEATHROW          | MEA                         |                | S D      | 22                | 0        | 0         | 50                         | 18            | 23            | 9                | 0                | 0                 | 22                   | 70            | 15                   | 23                 |
| <b>TOTAL BEIRUT</b>       |                   |                             |                |          | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>19</b>     | <b>17</b>     | <b>10</b>        | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>68</b>     | <b>14</b>            | <b>14</b>          |
| BELFAST CITY              | MANCHESTER        | BA CONNECT LTD              |                | S A      | 169               | 1        | 4         | 63                         | 20            | 8             | 9                | 0                | 0                 | 20                   | 78            | 11                   | 173                |
|                           | MANCHESTER        | BA CONNECT LTD              |                | S D      | 171               | 0        | 3         | 80                         | 7             | 6             | 7                | 0                | 0                 | 13                   | 88            | 6                    | 172                |
|                           | HEATHROW          | BMI BRITISH MIDLAND         |                | S A      | 240               | 0        | 0         | 76                         | 11            | 9             | 4                | 0                | 0                 | 11                   | 78            | 10                   | 237                |
|                           | HEATHROW          | BMI BRITISH MIDLAND         |                | S D      | 240               | 0        | 0         | 75                         | 15            | 9             | 2                | 0                | 0                 | 11                   | 72            | 13                   | 237                |
|                           | BIRMINGHAM        | FLYBE LTD                   |                | S A      | 162               | 0        | 6         | 92                         | 2             | 5             | 0                | 1                | 0                 | 6                    | 83            | 10                   | 183                |
|                           | BIRMINGHAM        | FLYBE LTD                   |                | S D      | 165               | 0        | 3         | 76                         | 14            | 6             | 4                | 0                | 0                 | 13                   | 74            | 17                   | 185                |
|                           | EDINBURGH         | FLYBE LTD                   |                | S A      | 102               | 0        | 2         | 77                         | 6             | 8             | 8                | 1                | 0                 | 16                   | 74            | 12                   | 99                 |
|                           | EDINBURGH         | FLYBE LTD                   |                | S D      | 102               | 0        | 2         | 71                         | 13            | 9             | 6                | 2                | 0                 | 20                   | 67            | 17                   | 99                 |
|                           | GATWICK           | FLYBE LTD                   |                | S A      | 112               | 0        | 0         | 81                         | 13            | 4             | 2                | 0                | 0                 | 9                    | 78            | 10                   | 112                |
|                           | GATWICK           | FLYBE LTD                   |                | S D      | 111               | 0        | 1         | 82                         | 14            | 2             | 2                | 1                | 0                 | 9                    | 76            | 10                   | 112                |
|                           | GLASGOW           | FLYBE LTD                   |                | S A      | 101               | 0        | 3         | 91                         | 3             | 3             | 3                | 0                | 0                 | 6                    | 86            | 8                    | 108                |
|                           | GLASGOW           | FLYBE LTD                   |                | S D      | 101               | 0        | 3         | 86                         | 6             | 5             | 2                | 1                | 0                 | 10                   | 83            | 9                    | 108                |
|                           | MANCHESTER        | FLYBE LTD                   |                | S A      | 108               | 1        | 0         | 82                         | 9             | 5             | 4                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                           | MANCHESTER        | FLYBE LTD                   |                | S D      | 108               | 1        | 0         | 86                         | 6             | 6             | 3                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                           | NEWCASTLE         | FLYBE LTD                   |                | S A      | 35                | 0        | 0         | 83                         | 6             | 9             | 3                | 0                | 0                 | 9                    | 86            | 8                    | 79                 |
|                           | NEWCASTLE         | FLYBE LTD                   |                | S D      | 35                | 0        | 0         | 71                         | 11            | 11            | 6                | 0                | 0                 | 16                   | 84            | 11                   | 79                 |
| <b>TOTAL BELFAST CITY</b> |                   |                             |                |          | <b>2062</b>       | <b>3</b> | <b>27</b> | <b>79</b>                  | <b>10</b>     | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>78</b>     | <b>11</b>            | <b>11</b>          |
| BELFAST INTERNATIONAL     | BIRMINGHAM        | BMIBABY LTD                 |                | S A      | 84                | 0        | 1         | 71                         | 12            | 8             | 4                | 5                | 0                 | 22                   | 62            | 15                   | 61                 |
|                           | BIRMINGHAM        | BMIBABY LTD                 |                | S D      | 85                | 0        | 0         | 64                         | 15            | 9             | 7                | 5                | 0                 | 27                   | 79            | 13                   | 61                 |
|                           | MANCHESTER        | BMIBABY LTD                 |                | S A      | 109               | 0        | 6         | 86                         | 7             | 3             | 4                | 0                | 0                 | 8                    | 84            | 13                   | 98                 |
|                           | MANCHESTER        | BMIBABY LTD                 |                | S D      | 109               | 0        | 6         | 84                         | 6             | 5             | 5                | 0                | 0                 | 7                    | 90            | 6                    | 98                 |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S A      | 112               | 0        | 1         | 81                         | 10            | 7             | 2                | 0                | 0                 | 8                    | 66            | 26                   | 118                |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S D      | 112               | 0        | 1         | 80                         | 9             | 8             | 3                | 0                | 0                 | 9                    | 65            | 25                   | 118                |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 119               | 0        | 1         | 80                         | 11            | 8             | 2                | 0                | 0                 | 9                    | 67            | 18                   | 120                |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 119               | 0        | 1         | 62                         | 22            | 14            | 2                | 0                | 0                 | 15                   | 61            | 20                   | 120                |
|                           | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                | S A      | 112               | 0        | 4         | 88                         | 5             | 4             | 0                | 2                | 0                 | 9                    | 89            | 10                   | 120                |
|                           | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                | S D      | 112               | 0        | 4         | 80                         | 11            | 5             | 2                | 2                | 0                 | 13                   | 88            | 11                   | 120                |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 141               | 0        | 2         | 87                         | 3             | 6             | 4                | 0                | 0                 | 9                    | 78            | 20                   | 143                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                    |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                    |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BELFAST INTERNATIONAL              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 141               | 1        | 2         | 65                         | 20            | 10            | 6                | 0                | 0                 | 17                   | 69            | 22                   | 143                |  |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 84                | 0        | 1         | 63                         | 17            | 10            | 11               | 0                | 0                 | 19                   | 86            | 9                    | 85                 |  |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 84                | 0        | 1         | 54                         | 20            | 15            | 11               | 0                | 0                 | 23                   | 84            | 10                   | 85                 |  |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 143               | 0        | 0         | 85                         | 3             | 4             | 6                | 1                | 0                 | 13                   | 79            | 17                   | 141                |  |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 143               | 0        | 0         | 71                         | 15            | 8             | 6                | 1                | 0                 | 16                   | 60            | 29                   | 143                |  |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                   |                             |                |          | <b>1809</b>       | <b>2</b> | <b>31</b> | <b>76</b>                  | <b>11</b>     | <b>8</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>13</b>            | <b>75</b>     | <b>17</b>            | <b>17</b>          |  |
| BELGRADE                           |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 20                | 0        | 0         | 65                         | 15            | 15            | 5                | 0                | 0                 | 16                   | 88            | 7                    | 17                 |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 20                | 0        | 0         | 60                         | 30            | 10            | 0                | 0                | 0                 | 16                   | 65            | 15                   | 17                 |  |
|                                    | HEATHROW          | JATAIRWAYS                  | S              | A        | 31                | 0        | 0         | 74                         | 6             | 13            | 6                | 0                | 0                 | 15                   | 48            | 36                   | 29                 |  |
|                                    | HEATHROW          | JATAIRWAYS                  | S              | D        | 31                | 0        | 0         | 65                         | 10            | 23            | 3                | 0                | 0                 | 18                   | 57            | 37                   | 30                 |  |
| <b>TOTAL BELGRADE</b>              |                   |                             |                |          | <b>102</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>14</b>     | <b>16</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>16</b>            | <b>61</b>     | <b>27</b>            | <b>27</b>          |  |
| BENBECULA                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | GLASGOW           | LOGANAIR                    | S              | A        | 44                | 3        | 0         | 68                         | 14            | 0             | 14               | 5                | 0                 | 26                   | 65            | 19                   | 37                 |  |
|                                    | GLASGOW           | LOGANAIR                    | S              | D        | 44                | 3        | 0         | 55                         | 23            | 9             | 11               | 2                | 0                 | 29                   | 57            | 20                   | 37                 |  |
| <b>TOTAL BENBECULA</b>             |                   |                             |                |          | <b>88</b>         | <b>6</b> | <b>0</b>  | <b>61</b>                  | <b>18</b>     | <b>5</b>      | <b>13</b>        | <b>3</b>         | <b>0</b>          | <b>28</b>            | <b>61</b>     | <b>20</b>            | <b>20</b>          |  |
| BERGAMO                            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | BIRMINGHAM        | BA CONNECT LTD              | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 75            | 11                   | 4                  |  |
|                                    | BIRMINGHAM        | BA CONNECT LTD              | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 3                    | 4                  |  |
|                                    | GATWICK           | BRITISH AIRWAYS PLC         | C              | A        | 8                 | 0        | 0         | 38                         | 50            | 13            | 0                | 0                | 0                 | 17                   | 63            | 12                   | 8                  |  |
|                                    | GATWICK           | BRITISH AIRWAYS PLC         | C              | D        | 8                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 75            | 13                   | 8                  |  |
|                                    | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 0                | 25                | 98                   | 75            | 60                   | 4                  |  |
|                                    | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 0                | 25                | 99                   | 100           | 0                    | 4                  |  |
|                                    | LUTON             | RYANAIR                     | S              | A        | 56                | 0        | 6         | 88                         | 9             | 2             | 2                | 0                | 0                 | 8                    | 82            | 11                   | 62                 |  |
|                                    | LUTON             | RYANAIR                     | S              | D        | 61                | 0        | 1         | 72                         | 15            | 10            | 2                | 2                | 0                 | 16                   | 82            | 12                   | 61                 |  |
|                                    | NEWCASTLE         | RYANAIR                     | S              | A        | 13                | 0        | 14        | 92                         | 8             | 0             | 0                | 0                | 0                 | 3                    | 77            | 22                   | 31                 |  |
|                                    | NEWCASTLE         | RYANAIR                     | S              | D        | 13                | 0        | 14        | 77                         | 8             | 8             | 8                | 0                | 0                 | 18                   | 68            | 29                   | 31                 |  |
|                                    | STANSTED          | RYANAIR                     | S              | A        | 103               | 5        | 1         | 68                         | 20            | 8             | 3                | 1                | 0                 | 14                   | 67            | 22                   | 84                 |  |
|                                    | STANSTED          | RYANAIR                     | S              | D        | 104               | 0        | 0         | 57                         | 27            | 12            | 5                | 0                | 0                 | 18                   | 62            | 21                   | 82                 |  |
| <b>TOTAL BERGAMO</b>               |                   |                             |                |          | <b>382</b>        | <b>5</b> | <b>36</b> | <b>70</b>                  | <b>19</b>     | <b>8</b>      | <b>3</b>         | <b>1</b>         | <b>1</b>          | <b>16</b>            | <b>73</b>     | <b>18</b>            | <b>18</b>          |  |
| BERGEN                             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | GATWICK           | BRAATHENS ASA               | S              | A        | 31                | 0        | 0         | 77                         | 16            | 6             | 0                | 0                | 0                 | 10                   | 77            | 29                   | 30                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |           |           |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| BERGEN                           |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                  | GATWICK           | BRAATHENS ASA               | S              | D        | 31                | 0        | 0                          | 77            | 13            | 10               | 0                | 0                 | 0                    | 9             | 67                   | 40                 | 30        |           |
|                                  | STANSTED          | NORWEGIAN AIR SHUTTLE       | S              | A        | 31                | 0        | 0                          | 77            | 13            | 10               | 0                | 0                 | 0                    | 8             | 76                   | 13                 | 21        |           |
|                                  | STANSTED          | NORWEGIAN AIR SHUTTLE       | S              | D        | 31                | 0        | 0                          | 81            | 6             | 13               | 0                | 0                 | 0                    | 9             | 76                   | 16                 | 21        |           |
|                                  | EDINBURGH         | WIDEROE FLYVESELSKAP A/S    | S              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |           |
|                                  | EDINBURGH         | WIDEROE FLYVESELSKAP A/S    | S              | D        | 3                 | 0        | 0                          | 33            | 33            | 33               | 0                | 0                 | 0                    | 24            | 0                    | 0                  | 0         |           |
|                                  | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S    | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |
|                                  | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S    | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |           |
| <b>TOTAL BERGEN</b>              |                   |                             |                |          | <b>140</b>        | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>11</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>75</b>            | <b>24</b>          | <b>24</b> |           |
| BERGERAC                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                  | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 11                | 0        | 0                          | 91            | 0             | 0                | 9                | 0                 | 0                    | 14            | 50                   | 80                 | 2         |           |
|                                  | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 11                | 0        | 0                          | 55            | 36            | 9                | 0                | 0                 | 0                    | 13            | 50                   | 89                 | 2         |           |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 29                | 0        | 2                          | 86            | 7             | 7                | 0                | 0                 | 0                    | 6             | 94                   | 19                 | 31        |           |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 29                | 0        | 2                          | 79            | 10            | 7                | 3                | 0                 | 0                    | 10            | 94                   | 6                  | 31        |           |
| <b>TOTAL BERGERAC</b>            |                   |                             |                |          | <b>80</b>         | <b>0</b> | <b>4</b>                   | <b>80</b>     | <b>11</b>     | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>91</b>            | <b>17</b>          | <b>17</b> |           |
| BERLIN (SCHONEFELD)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 54                | 0        | 0                          | 65            | 15            | 15               | 6                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |           |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 54                | 0        | 0                          | 65            | 19            | 11               | 6                | 0                 | 0                    | 16            | 0                    | 0                  | 0         |           |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 79                | 0        | 4                          | 66            | 14            | 13               | 6                | 1                 | 0                    | 20            | 72                   | 17                 | 85        |           |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 83                | 0        | 0                          | 52            | 16            | 23               | 8                | 1                 | 0                    | 30            | 64                   | 21                 | 85        |           |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 1                          | 53            | 13            | 13               | 20               | 0                 | 0                    | 28            | 71                   | 19                 | 31        |           |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 29                | 1        | 2                          | 48            | 14            | 21               | 17               | 0                 | 0                    | 29            | 68                   | 12                 | 31        |           |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 60                | 0        | 0                          | 83            | 12            | 3                | 2                | 0                 | 0                    | 7             | 73                   | 12                 | 62        |           |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 60                | 0        | 0                          | 67            | 20            | 10               | 3                | 0                 | 0                    | 15            | 76                   | 14                 | 62        |           |
| <b>TOTAL BERLIN (SCHONEFELD)</b> |                   |                             |                |          | <b>449</b>        | <b>6</b> | <b>7</b>                   | <b>63</b>     | <b>15</b>     | <b>14</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>70</b>            | <b>16</b>          | <b>16</b> |           |
| BERLIN (TEGEL)                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                  | STANSTED          | AIR BERLIN                  | S              | A        | 106               | 0        | 0                          | 79            | 9             | 8                | 2                | 1                 | 0                    | 13            | 77                   | 9                  | 61        |           |
|                                  | STANSTED          | AIR BERLIN                  | S              | D        | 104               | 1        | 1                          | 65            | 19            | 11               | 4                | 1                 | 0                    | 17            | 54                   | 19                 | 61        |           |
|                                  | BIRMINGHAM        | BA CONNECT LTD              | S              | A        | 6                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |           |
|                                  | BIRMINGHAM        | BA CONNECT LTD              | S              | D        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |           |
|                                  | MANCHESTER        | BA CONNECT LTD              | S              | A        | 30                | 0        | 1                          | 63            | 20            | 7                | 7                | 3                 | 0                    | 23            | 87                   | 8                  | 31        |           |
|                                  | MANCHESTER        | BA CONNECT LTD              | S              | D        | 31                | 0        | 0                          | 77            | 10            | 3                | 6                | 3                 | 0                    | 17            | 90                   | 5                  | 31        |           |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 152               | 0        | 0                          | 55            | 23            | 16               | 6                | 0                 | 0                    | 19            | 56                   | 23                 | 151       |           |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 152               | 0        | 0                          | 61            | 20            | 14               | 5                | 0                 | 0                    | 17            | 59                   | 20                 | 151       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |  |
|-----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                             |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                             |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BERLIN (TEGEL)              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL BERLIN (TEGEL)</b> |                   |                             |                   |             | <b>587</b>        | <b>2</b> | <b>2</b>  | <b>65</b>                  | <b>18</b>        | <b>12</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>66</b>           | <b>16</b>                  | <b>16</b>                |  |
| BERLIN (TEMPLEHOF)          |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BERMUDA                     |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC         |                   | S A         | 20                | 0        | 0         | 75                         | 15               | 5                | 5                      | 0                      | 0                       | 11                         | 83                  | 8                          | 18                       |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 20                | 0        | 0         | 80                         | 15               | 5                | 0                      | 0                      | 0                       | 8                          | 74                  | 16                         | 19                       |  |
| <b>TOTAL BERMUDA</b>        |                   |                             |                   |             | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>15</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>10</b>               | <b>78</b>                  | <b>12</b>           | <b>12</b>                  |                          |  |
| BERNE                       |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | LONDON CITY       | DARWIN AIRLINE              |                   | S A         | 25                | 0        | 0         | 88                         | 4                | 8                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                             | LONDON CITY       | DARWIN AIRLINE              |                   | S D         | 30                | 0        | 0         | 50                         | 33               | 10               | 7                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |  |
|                             | BIRMINGHAM        | FLYBE LTD                   |                   | C A         | 3                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                             | BIRMINGHAM        | FLYBE LTD                   |                   | S A         | 6                 | 0        | 0         | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |
|                             | BIRMINGHAM        | FLYBE LTD                   |                   | C D         | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 37                         | 0                   | 0                          | 0                        |  |
|                             | BIRMINGHAM        | FLYBE LTD                   |                   | S D         | 6                 | 0        | 1         | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | FLYBE LTD                   |                   | C A         | 3                 | 0        | 0         | 67                         | 0                | 0                | 33                     | 0                      | 0                       | 55                         | 25                  | 101                        | 4                        |  |
|                             | GATWICK           | FLYBE LTD                   |                   | C D         | 3                 | 0        | 0         | 33                         | 33               | 0                | 33                     | 0                      | 0                       | 47                         | 67                  | 66                         | 3                        |  |
|                             | MANCHESTER        | FLYBE LTD                   |                   | C A         | 2                 | 0        | 0         | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 24                         | 75                  | 5                          | 4                        |  |
|                             | MANCHESTER        | FLYBE LTD                   |                   | C D         | 3                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 4                          | 3                        |  |
|                             | MANCHESTER        | TITAN AIRWAYS LTD           |                   | C A         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                             | MANCHESTER        | TITAN AIRWAYS LTD           |                   | C D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                             | STANSTED          | TITAN AIRWAYS LTD           |                   | C A         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |
|                             | STANSTED          | TITAN AIRWAYS LTD           |                   | C D         | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL BERNE</b>          |                   |                             |                   |             | <b>99</b>         | <b>0</b> | <b>1</b>  | <b>67</b>                  | <b>20</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>15</b>               | <b>64</b>                  | <b>46</b>           | <b>46</b>                  |                          |  |
| BIARRITZ                    |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | STANSTED          | RYANAIR                     |                   | S A         | 29                | 0        | 1         | 86                         | 7                | 3                | 3                      | 0                      | 0                       | 7                          | 87                  | 13                         | 31                       |  |
|                             | STANSTED          | RYANAIR                     |                   | S D         | 29                | 0        | 1         | 93                         | 0                | 7                | 0                      | 0                      | 0                       | 5                          | 90                  | 10                         | 31                       |  |
| <b>TOTAL BIARRITZ</b>       |                   |                             |                   |             | <b>58</b>         | <b>0</b> | <b>2</b>  | <b>90</b>                  | <b>3</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>6</b>                | <b>89</b>                  | <b>11</b>           | <b>11</b>                  |                          |  |
| BILBAO                      |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S A         | 54                | 0        | 1         | 76                         | 4                | 9                | 6                      | 4                      | 2                       | 34                         | 73                  | 20                         | 62                       |  |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S D         | 54                | 0        | 1         | 59                         | 22               | 9                | 9                      | 0                      | 0                       | 20                         | 45                  | 31                         | 62                       |  |
|                             | HEATHROW          | IBERIA                      |                   | S A         | 31                | 0        | 0         | 58                         | 16               | 6                | 19                     | 0                      | 0                       | 29                         | 71                  | 14                         | 31                       |  |
|                             | HEATHROW          | IBERIA                      |                   | S D         | 31                | 0        | 0         | 61                         | 10               | 13               | 16                     | 0                      | 0                       | 29                         | 87                  | 12                         | 31                       |  |
| <b>TOTAL BILBAO</b>         |                   |                             |                   |             | <b>170</b>        | <b>0</b> | <b>2</b>  | <b>65</b>                  | <b>13</b>        | <b>9</b>         | <b>11</b>              | <b>1</b>               | <b>1</b>                | <b>28</b>                  | <b>65</b>           | <b>22</b>                  | <b>22</b>                |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |           |
|-------------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                               |                   |                        |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                               |                   |                        |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| BILLUND                       |                   |                        |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                               | GATWICK           | MAERSK AIR             | S                 | A           | 64                | 0        | 0                          | 66               | 22               | 8                      | 3                      | 2                       | 0                          | 18                  | 79                         | 13                       | 81        |           |
|                               | GATWICK           | MAERSK AIR             | S                 | D           | 64                | 0        | 0                          | 73               | 13               | 11                     | 2                      | 2                       | 0                          | 16                  | 81                         | 11                       | 81        |           |
|                               | GATWICK           | STERLING AIRLINES      | S                 | A           | 11                | 0        | 0                          | 36               | 36               | 18                     | 9                      | 0                       | 0                          | 25                  | 0                          | 0                        | 0         |           |
|                               | GATWICK           | STERLING AIRLINES      | S                 | D           | 11                | 0        | 0                          | 64               | 0                | 36                     | 0                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0         |           |
|                               | BIRMINGHAM        | SUN AIR OF SCANDINAVIA | S                 | A           | 21                | 0        | 5                          | 14               | 24               | 57                     | 5                      | 0                       | 0                          | 33                  | 0                          | 0                        | 0         |           |
|                               | BIRMINGHAM        | SUN AIR OF SCANDINAVIA | S                 | D           | 21                | 0        | 5                          | 24               | 38               | 38                     | 0                      | 0                       | 0                          | 27                  | 0                          | 0                        | 0         |           |
|                               | MANCHESTER        | SUN AIR OF SCANDINAVIA | S                 | A           | 50                | 0        | 0                          | 50               | 36               | 8                      | 6                      | 0                       | 0                          | 19                  | 43                         | 26                       | 46        |           |
|                               | MANCHESTER        | SUN AIR OF SCANDINAVIA | S                 | D           | 50                | 0        | 0                          | 82               | 12               | 2                      | 4                      | 0                       | 0                          | 9                   | 70                         | 19                       | 46        |           |
| <b>TOTAL BILLUND</b>          |                   |                        |                   |             | <b>293</b>        | <b>0</b> | <b>10</b>                  | <b>60</b>        | <b>22</b>        | <b>15</b>              | <b>3</b>               | <b>1</b>                | <b>0</b>                   | <b>18</b>           | <b>72</b>                  | <b>16</b>                | <b>16</b> |           |
| BIRMINGHAM                    |                   |                        |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                               | EDINBURGH         | BA CONNECT LTD         | S                 | A           | 149               | 0        | 0                          | 77               | 3                | 7                      | 11                     | 1                       | 0                          | 17                  | 85                         | 10                       | 108       |           |
|                               | EDINBURGH         | BA CONNECT LTD         | S                 | D           | 154               | 0        | 0                          | 76               | 3                | 10                     | 10                     | 1                       | 0                          | 18                  | 79                         | 16                       | 112       |           |
|                               | GLASGOW           | BA CONNECT LTD         | S                 | A           | 121               | 1        | 0                          | 71               | 12               | 7                      | 11                     | 0                       | 0                          | 17                  | 87                         | 9                        | 112       |           |
|                               | GLASGOW           | BA CONNECT LTD         | S                 | D           | 121               | 1        | 0                          | 80               | 7                | 5                      | 7                      | 1                       | 0                          | 14                  | 86                         | 8                        | 109       |           |
|                               | EDINBURGH         | BMIBABY LTD            | S                 | A           | 62                | 0        | 1                          | 82               | 6                | 3                      | 5                      | 3                       | 0                          | 18                  | 67                         | 17                       | 57        |           |
|                               | EDINBURGH         | BMIBABY LTD            | S                 | D           | 62                | 0        | 1                          | 76               | 8                | 8                      | 3                      | 5                       | 0                          | 25                  | 67                         | 17                       | 57        |           |
|                               | NEWCASTLE         | EASTERN AIRWAYS        | S                 | A           | 92                | 0        | 0                          | 97               | 1                | 1                      | 1                      | 0                       | 0                          | 3                   | 95                         | 4                        | 82        |           |
|                               | NEWCASTLE         | EASTERN AIRWAYS        | S                 | D           | 92                | 0        | 0                          | 96               | 1                | 1                      | 2                      | 0                       | 0                          | 4                   | 95                         | 3                        | 83        |           |
|                               | EDINBURGH         | FLYBE LTD              | S                 | A           | 154               | 0        | 1                          | 82               | 9                | 6                      | 3                      | 0                       | 0                          | 8                   | 75                         | 11                       | 155       |           |
|                               | EDINBURGH         | FLYBE LTD              | S                 | D           | 155               | 0        | 0                          | 76               | 14               | 5                      | 4                      | 1                       | 0                          | 14                  | 72                         | 15                       | 154       |           |
|                               | GLASGOW           | FLYBE LTD              | S                 | A           | 148               | 0        | 6                          | 90               | 3                | 3                      | 4                      | 0                       | 0                          | 8                   | 83                         | 11                       | 153       |           |
|                               | GLASGOW           | FLYBE LTD              | S                 | D           | 147               | 0        | 7                          | 87               | 5                | 3                      | 4                      | 1                       | 0                          | 11                  | 85                         | 9                        | 154       |           |
|                               | MANCHESTER        | THOMSONFLY LTD         | C                 | A           | 4                 | 0        | 0                          | 50               | 0                | 25                     | 25                     | 0                       | 0                          | 50                  | 0                          | 0                        | 0         |           |
| <b>TOTAL BIRMINGHAM</b>       |                   |                        |                   |             | <b>1462</b>       | <b>6</b> | <b>16</b>                  | <b>82</b>        | <b>6</b>         | <b>5</b>               | <b>6</b>               | <b>1</b>                | <b>0</b>                   | <b>13</b>           | <b>82</b>                  | <b>11</b>                | <b>11</b> |           |
| BISHKEK (FRUNZE)              |                   |                        |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                               | HEATHROW          | BMED                   | S                 | A           | 13                | 0        | 0                          | 85               | 8                | 8                      | 0                      | 0                       | 0                          | 7                   | 54                         | 21                       | 13        |           |
|                               | HEATHROW          | BMED                   | S                 | D           | 13                | 0        | 0                          | 62               | 8                | 23                     | 8                      | 0                       | 0                          | 20                  | 23                         | 48                       | 13        |           |
| <b>TOTAL BISHKEK (FRUNZE)</b> |                   |                        |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>73</b>        | <b>8</b>         | <b>15</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>38</b>                  | <b>34</b>                | <b>34</b> |           |
| BLACKPOOL                     |                   |                        |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                               | STANSTED          | RYANAIR                | S                 | A           | 42                | 0        | 3                          | 86               | 7                | 2                      | 5                      | 0                       | 0                          | 10                  | 87                         | 7                        | 53        |           |
|                               | STANSTED          | RYANAIR                | S                 | D           | 44                | 0        | 1                          | 84               | 9                | 5                      | 2                      | 0                       | 0                          | 11                  | 85                         | 9                        | 54        |           |
| <b>TOTAL BLACKPOOL</b>        |                   |                        |                   |             | <b>86</b>         | <b>0</b> | <b>4</b>                   | <b>85</b>        | <b>8</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>84</b>                  | <b>9</b>                 | <b>9</b>  |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                       |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                       |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| BODRUM (MILAS)        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| BOLOGNA               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 80                | 0        | 0                          | 73            | 16            | 6                | 5                | 0                 | 0                    | 14            | 79                   | 12                 | 81        |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 80                | 0        | 0                          | 75            | 15            | 9                | 1                | 0                 | 0                    | 12            | 67                   | 16                 | 81        |  |
| <b>TOTAL BOLOGNA</b>  |                   |                             |                |          | <b>160</b>        | <b>0</b> | <b>0</b>                   | <b>74</b>     | <b>16</b>     | <b>8</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>70</b>            | <b>15</b>          | <b>15</b> |  |
| BOLZANO               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                       | BIRMINGHAM        | AUSTRIAN ARROWS             | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |  |
|                       | BIRMINGHAM        | AUSTRIAN ARROWS             | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |  |
|                       | GATWICK           | AUSTRIAN ARROWS             | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 46            | 0                    | 0                  | 0         |  |
|                       | GATWICK           | AUSTRIAN ARROWS             | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 45            | 0                    | 0                  | 0         |  |
|                       | MANCHESTER        | AUSTRIAN ARROWS             | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 16            | 0                    | 0                  | 0         |  |
|                       | MANCHESTER        | AUSTRIAN ARROWS             | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 25            | 0                    | 0                  | 0         |  |
| <b>TOTAL BOLZANO</b>  |                   |                             |                |          | <b>24</b>         | <b>0</b> | <b>0</b>                   | <b>58</b>     | <b>13</b>     | <b>8</b>         | <b>21</b>        | <b>0</b>          | <b>0</b>             | <b>26</b>     | <b>36</b>            | <b>33</b>          | <b>33</b> |  |
| BORDEAUX              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                       | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 17                | 0        | 0                          | 76            | 0             | 18               | 6                | 0                 | 0                    | 20            | 0                    | 0                  | 0         |  |
|                       | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 17                | 0        | 0                          | 65            | 12            | 18               | 6                | 0                 | 0                    | 22            | 0                    | 0                  | 0         |  |
|                       | MANCHESTER        | BMIBABY LTD                 | S              | A        | 22                | 0        | 2                          | 32            | 27            | 27               | 14               | 0                 | 0                    | 32            | 100                  | 6                  | 5         |  |
|                       | MANCHESTER        | BMIBABY LTD                 | S              | D        | 22                | 0        | 2                          | 82            | 5             | 9                | 5                | 0                 | 0                    | 12            | 100                  | 1                  | 5         |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 57                | 0        | 0                          | 68            | 12            | 9                | 11               | 0                 | 0                    | 19            | 84                   | 8                  | 56        |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 57                | 0        | 0                          | 68            | 18            | 7                | 7                | 0                 | 0                    | 15            | 84                   | 8                  | 56        |  |
| <b>TOTAL BORDEAUX</b> |                   |                             |                |          | <b>192</b>        | <b>0</b> | <b>4</b>                   | <b>66</b>     | <b>14</b>     | <b>12</b>        | <b>8</b>         | <b>0</b>          | <b>0</b>             | <b>19</b>     | <b>85</b>            | <b>8</b>           | <b>8</b>  |  |
| BOSTON                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                       | HEATHROW          | AMERICAN AIRLINES           | S              | A        | 58                | 0        | 0                          | 69            | 16            | 10               | 3                | 2                 | 0                    | 19            | 47                   | 42                 | 57        |  |
|                       | HEATHROW          | AMERICAN AIRLINES           | S              | D        | 58                | 0        | 0                          | 79            | 12            | 7                | 2                | 0                 | 0                    | 10            | 93                   | 6                  | 57        |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 93                | 0        | 0                          | 74            | 19            | 4                | 2                | 0                 | 0                    | 11            | 80                   | 42                 | 91        |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 93                | 0        | 0                          | 57            | 24            | 13               | 6                | 0                 | 0                    | 19            | 63                   | 18                 | 91        |  |
|                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                          | 81            | 6             | 13               | 0                | 0                 | 0                    | 9             | 63                   | 36                 | 30        |  |
|                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                          | 65            | 23            | 10               | 3                | 0                 | 0                    | 16            | 58                   | 23                 | 31        |  |
| <b>TOTAL BOSTON</b>   |                   |                             |                |          | <b>364</b>        | <b>0</b> | <b>0</b>                   | <b>70</b>     | <b>18</b>     | <b>9</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>69</b>            | <b>28</b>          | <b>28</b> |  |
| BRATISLAVA            |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                       | BIRMINGHAM        | AIR SLOVAKIA BWJ            | S              | A        | 8                 | 1        | 1                          | 0             | 0             | 25               | 38               | 25                | 13                   | 161           | 13                   | 219                | 15        |  |
|                       | BIRMINGHAM        | AIR SLOVAKIA BWJ            | S              | D        | 9                 | 0        | 0                          | 22            | 33            | 0                | 0                | 33                | 11                   | 218           | 0                    | 111                | 13        |  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 81            | 6             | 10               | 3                | 0                 | 0                    | 11            | 84                   | 8                  | 31        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|----------------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                  |                   |                                   |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                  |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BRATISLAVA                       |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 31                | 0        | 0         | 61                         | 19               | 13               | 6                      | 0                      | 0                       | 21                         | 55                  | 19                         | 31                       |  |
|                                  | STANSTED          | RYANAIR                           | S                 | A           | 59                | 1        | 2         | 75                         | 12               | 5                | 8                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |
|                                  | STANSTED          | RYANAIR                           | S                 | D           | 61                | 1        | 0         | 52                         | 30               | 11               | 7                      | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                                  | MANCHESTER        | SKY EUROPE                        | S                 | A           | 14                | 0        | 0         | 79                         | 0                | 7                | 14                     | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |  |
|                                  | MANCHESTER        | SKY EUROPE                        | S                 | D           | 14                | 0        | 0         | 71                         | 14               | 7                | 7                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |  |
|                                  | STANSTED          | SKY EUROPE                        | S                 | A           | 43                | 0        | 0         | 72                         | 14               | 9                | 2                      | 2                      | 0                       | 17                         | 75                  | 23                         | 36                       |  |
|                                  | STANSTED          | SKY EUROPE                        | S                 | D           | 43                | 0        | 0         | 49                         | 19               | 19               | 12                     | 2                      | 0                       | 31                         | 40                  | 36                         | 35                       |  |
| <b>TOTAL BRATISLAVA</b>          |                   |                                   |                   |             | <b>313</b>        | <b>3</b> | <b>3</b>  | <b>62</b>                  | <b>17</b>        | <b>11</b>        | <b>8</b>               | <b>2</b>               | <b>1</b>                | <b>28</b>                  | <b>53</b>           | <b>47</b>                  | <b>47</b>                |  |
| BREMEN                           |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 28                | 0        | 2         | 46                         | 18               | 29               | 7                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 30                | 0        | 0         | 27                         | 23               | 30               | 20                     | 0                      | 0                       | 39                         | 0                   | 0                          | 0                        |  |
|                                  | LONDON CITY       | OLTOSTFRIESISCHE<br>LUFFTRANSPORT | S                 | A           | 28                | 0        | 0         | 46                         | 36               | 18               | 0                      | 0                      | 0                       | 18                         | 95                  | 7                          | 43                       |  |
|                                  | LONDON CITY       | OLTOSTFRIESISCHE<br>LUFFTRANSPORT | S                 | D           | 28                | 0        | 0         | 18                         | 39               | 43               | 0                      | 0                      | 0                       | 27                         | 88                  | 13                         | 43                       |  |
| <b>TOTAL BREMEN</b>              |                   |                                   |                   |             | <b>114</b>        | <b>1</b> | <b>3</b>  | <b>34</b>                  | <b>29</b>        | <b>30</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>92</b>           | <b>10</b>                  | <b>10</b>                |  |
| BRESCIA/MONTICHIARI              |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | STANSTED          | RYANAIR                           | S                 | A           | 21                | 0        | 0         | 71                         | 14               | 10               | 5                      | 0                      | 0                       | 12                         | 73                  | 10                         | 55                       |  |
|                                  | STANSTED          | RYANAIR                           | S                 | D           | 21                | 0        | 0         | 67                         | 19               | 5                | 10                     | 0                      | 0                       | 19                         | 75                  | 14                         | 57                       |  |
| <b>TOTAL BRESCIA/MONTICHIARI</b> |                   |                                   |                   |             | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>17</b>        | <b>7</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>74</b>           | <b>12</b>                  | <b>12</b>                |  |
| BREST                            |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | BIRMINGHAM        | FLYBE LTD                         | S                 | A           | 11                | 0        | 0         | 27                         | 18               | 36               | 9                      | 9                      | 0                       | 46                         | 50                  | 12                         | 4                        |  |
|                                  | BIRMINGHAM        | FLYBE LTD                         | S                 | D           | 11                | 0        | 0         | 27                         | 36               | 36               | 0                      | 0                      | 0                       | 25                         | 75                  | 19                         | 4                        |  |
|                                  | LUTON             | RYANAIR                           | S                 | A           | 11                | 0        | 2         | 73                         | 9                | 0                | 18                     | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                                  | LUTON             | RYANAIR                           | S                 | D           | 12                | 0        | 1         | 67                         | 17               | 0                | 17                     | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL BREST</b>               |                   |                                   |                   |             | <b>45</b>         | <b>1</b> | <b>3</b>  | <b>49</b>                  | <b>20</b>        | <b>18</b>        | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>28</b>                  | <b>63</b>           | <b>15</b>                  | <b>15</b>                |  |
| BRIDGETOWN                       |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | MANCHESTER        | BMI BRITISH MIDLAND               | S                 | A           | 12                | 0        | 0         | 17                         | 33               | 17               | 17                     | 8                      | 8                       | 153                        | 100                 | 0                          | 9                        |  |
|                                  | MANCHESTER        | BMI BRITISH MIDLAND               | S                 | D           | 13                | 0        | 0         | 31                         | 15               | 23               | 31                     | 0                      | 0                       | 48                         | 78                  | 8                          | 9                        |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC               | S                 | A           | 39                | 0        | 0         | 77                         | 15               | 8                | 0                      | 0                      | 0                       | 8                          | 82                  | 9                          | 39                       |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC               | S                 | D           | 39                | 0        | 0         | 85                         | 13               | 3                | 0                      | 0                      | 0                       | 8                          | 84                  | 10                         | 38                       |  |
|                                  | GATWICK           | EXCEL AIRWAYS LTD                 | C                 | A           | 4                 | 0        | 0         | 25                         | 25               | 0                | 50                     | 0                      | 0                       | 37                         | 0                   | 138                        | 3                        |  |
|                                  | GATWICK           | EXCEL AIRWAYS LTD                 | C                 | D           | 5                 | 0        | 0         | 60                         | 40               | 0                | 0                      | 0                      | 0                       | 12                         | 25                  | 125                        | 4                        |  |

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| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |
|-------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                         |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                         |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| BRIDGETOWN              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                         | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | A        | 3                 | 0        | 0                          | 33            | 0             | 33               | 33               | 0                 | 0                    | 38            | 0                    | 209                | 4         |  |
|                         | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 115                | 4         |  |
|                         | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |  |
|                         | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 2                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 107           | 0                    | 0                  | 0         |  |
|                         | GATWICK           | MONARCH AIRLINES            | C              | A        | 3                 | 0        | 0                          | 0             | 67            | 33               | 0                | 0                 | 0                    | 31            | 33                   | 136                | 3         |  |
|                         | GATWICK           | MONARCH AIRLINES            | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 21            | 33                   | 29                 | 3         |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 10                | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 19            | 25                   | 325                | 8         |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 9                 | 0        | 0                          | 44            | 11            | 22               | 11               | 0                 | 11                   | 63            | 63                   | 63                 | 8         |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 8                 | 0        | 0                          | 63            | 0             | 13               | 13               | 13                | 0                    | 60            | 63                   | 79                 | 8         |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 7                 | 0        | 0                          | 57            | 14            | 14               | 14               | 0                 | 0                    | 28            | 38                   | 68                 | 8         |  |
|                         | BIRMINGHAM        | THOMSONFLY LTD              | C              | A        | 7                 | 0        | 0                          | 71            | 0             | 29               | 0                | 0                 | 0                    | 16            | 83                   | 5                  | 6         |  |
|                         | BIRMINGHAM        | THOMSONFLY LTD              | C              | D        | 7                 | 0        | 0                          | 71            | 14            | 14               | 0                | 0                 | 0                    | 12            | 83                   | 6                  | 6         |  |
|                         | GATWICK           | THOMSONFLY LTD              | C              | A        | 6                 | 0        | 0                          | 67            | 0             | 17               | 0                | 0                 | 17                   | 184           | 0                    | 39                 | 2         |  |
|                         | GATWICK           | THOMSONFLY LTD              | C              | D        | 6                 | 0        | 0                          | 50            | 33            | 17               | 0                | 0                 | 0                    | 16            | 50                   | 25                 | 6         |  |
|                         | MANCHESTER        | THOMSONFLY LTD              | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 33                   | 38                 | 9         |  |
|                         | MANCHESTER        | THOMSONFLY LTD              | C              | D        | 6                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 9             | 90                   | 8                  | 10        |  |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                          | 77            | 10            | 10               | 3                | 0                 | 0                    | 9             | 90                   | 6                  | 31        |  |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                          | 71            | 19            | 6                | 3                | 0                 | 0                    | 17            | 74                   | 12                 | 31        |  |
|                         | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |  |
|                         | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 4                 | 0        | 0                          | 25            | 0             | 50               | 0                | 25                | 0                    | 64            | 0                    | 0                  | 0         |  |
| <b>TOTAL BRIDGETOWN</b> |                   |                             |                |          | <b>272</b>        | <b>0</b> | <b>0</b>                   | <b>65</b>     | <b>15</b>     | <b>11</b>        | <b>6</b>         | <b>1</b>          | <b>1</b>             | <b>29</b>     | <b>70</b>            | <b>36</b>          | <b>36</b> |  |
| BRINDISI                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                         | STANSTED          | RYANAIR                     | S              | A        | 12                | 1        | 1                          | 33            | 42            | 8                | 17               | 0                 | 0                    | 32            | 52                   | 20                 | 31        |  |
|                         | STANSTED          | RYANAIR                     | S              | D        | 13                | 0        | 0                          | 77            | 23            | 0                | 0                | 0                 | 0                    | 9             | 65                   | 14                 | 31        |  |
| <b>TOTAL BRINDISI</b>   |                   |                             |                |          | <b>25</b>         | <b>2</b> | <b>1</b>                   | <b>56</b>     | <b>32</b>     | <b>4</b>         | <b>8</b>         | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>58</b>            | <b>17</b>          | <b>17</b> |  |
| BRISTOL                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                         | MANCHESTER        | AIR SOUTHWEST               | S              | A        | 23                | 0        | 1                          | 61            | 26            | 9                | 4                | 0                 | 0                    | 20            | 88                   | 9                  | 24        |  |
|                         | MANCHESTER        | AIR SOUTHWEST               | S              | D        | 24                | 0        | 0                          | 71            | 8             | 13               | 4                | 4                 | 0                    | 21            | 88                   | 6                  | 24        |  |
|                         | EDINBURGH         | BA CONNECT LTD              | S              | A        | 132               | 0        | 0                          | 74            | 11            | 6                | 7                | 2                 | 0                    | 17            | 64                   | 19                 | 102       |  |
|                         | EDINBURGH         | BA CONNECT LTD              | S              | D        | 131               | 0        | 0                          | 69            | 13            | 9                | 8                | 1                 | 0                    | 19            | 75                   | 19                 | 112       |  |
|                         | GLASGOW           | BA CONNECT LTD              | S              | A        | 81                | 0        | 0                          | 79            | 9             | 4                | 9                | 0                 | 0                    | 16            | 73                   | 17                 | 85        |  |
|                         | GLASGOW           | BA CONNECT LTD              | S              | D        | 107               | 0        | 0                          | 84            | 6             | 5                | 6                | 0                 | 0                    | 12            | 77                   | 12                 | 105       |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 84                | 0        | 1                          | 68            | 13            | 10               | 8                | 1                 | 0                    | 19            | 79                   | 10                 | 86        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                            |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                            |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BRISTOL                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 84                | 0        | 1         | 35                         | 35            | 18            | 12               | 1                | 0                 | 30                   | 66            | 18                   | 86                 |
|                            | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 82                | 0        | 3         | 82                         | 10            | 5             | 4                | 0                | 0                 | 10                   | 83            | 8                    | 84                 |
|                            | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 82                | 0        | 3         | 56                         | 24            | 13            | 6                | 0                | 0                 | 21                   | 80            | 12                   | 84                 |
|                            | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 89                | 0        | 0         | 66                         | 17            | 11            | 6                | 0                | 0                 | 17                   | 81            | 11                   | 88                 |
|                            | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 89                | 0        | 0         | 58                         | 20            | 15            | 7                | 0                | 0                 | 20                   | 70            | 14                   | 89                 |
| <b>TOTAL BRISTOL</b>       |                   |                             |                |          | <b>1008</b>       | <b>1</b> | <b>9</b>  | <b>68</b>                  | <b>15</b>     | <b>9</b>      | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>18</b>            | <b>75</b>     | <b>14</b>            | <b>14</b>          |
| BRNO (TURANY)              | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 8                  |
|                            | STANSTED          | RYANAIR                     | S              | D        | 30                | 0        | 1         | 83                         | 17            | 0             | 0                | 0                | 0                 | 6                    | 100           | 5                    | 8                  |
| <b>TOTAL BRNO (TURANY)</b> |                   |                             |                |          | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>90</b>                  | <b>10</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>100</b>    | <b>2</b>             | <b>2</b>           |
| BRUSSELS                   | MANCHESTER        | BA CONNECT LTD              | S              | A        | 72                | 1        | 0         | 71                         | 14            | 7             | 6                | 3                | 0                 | 21                   | 74            | 15                   | 66                 |
|                            | MANCHESTER        | BA CONNECT LTD              | S              | D        | 73                | 0        | 0         | 75                         | 10            | 7             | 5                | 3                | 0                 | 16                   | 82            | 17                   | 67                 |
|                            | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 182               | 0        | 0         | 74                         | 16            | 9             | 1                | 0                | 0                 | 10                   | 72            | 14                   | 184                |
|                            | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 182               | 0        | 0         | 71                         | 18            | 10            | 1                | 0                | 0                 | 11                   | 74            | 12                   | 184                |
|                            | EDINBURGH         | BMI REGIONAL                | S              | A        | 75                | 0        | 0         | 95                         | 3             | 3             | 0                | 0                | 0                 | 3                    | 92            | 7                    | 75                 |
|                            | EDINBURGH         | BMI REGIONAL                | S              | D        | 75                | 0        | 0         | 84                         | 11            | 5             | 0                | 0                | 0                 | 6                    | 89            | 8                    | 74                 |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 233               | 0        | 0         | 76                         | 11            | 6             | 7                | 0                | 0                 | 13                   | 69            | 16                   | 227                |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 233               | 0        | 0         | 64                         | 15            | 12            | 9                | 0                | 0                 | 19                   | 62            | 19                   | 227                |
|                            | BIRMINGHAM        | SN BRUSSELS AIRLINES        | S              | A        | 124               | 0        | 1         | 88                         | 6             | 6             | 0                | 0                | 0                 | 6                    | 87            | 9                    | 116                |
|                            | BIRMINGHAM        | SN BRUSSELS AIRLINES        | S              | D        | 125               | 0        | 1         | 86                         | 11            | 2             | 0                | 0                | 0                 | 5                    | 85            | 9                    | 117                |
|                            | GATWICK           | SN BRUSSELS AIRLINES        | S              | A        | 52                | 0        | 2         | 79                         | 12            | 10            | 0                | 0                | 0                 | 9                    | 87            | 9                    | 46                 |
|                            | GATWICK           | SN BRUSSELS AIRLINES        | S              | D        | 52                | 0        | 2         | 71                         | 23            | 6             | 0                | 0                | 0                 | 10                   | 78            | 10                   | 46                 |
|                            | GLASGOW           | SN BRUSSELS AIRLINES        | S              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                            | GLASGOW           | SN BRUSSELS AIRLINES        | S              | D        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 21                   | 0             | 0                    | 0                  |
|                            | HEATHROW          | SN BRUSSELS AIRLINES        | S              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 6                    | 4                  |
|                            | HEATHROW          | SN BRUSSELS AIRLINES        | S              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 50            | 9                    | 4                  |
|                            | MANCHESTER        | SN BRUSSELS AIRLINES        | S              | A        | 85                | 0        | 0         | 80                         | 13            | 6             | 1                | 0                | 0                 | 9                    | 84            | 9                    | 82                 |
|                            | MANCHESTER        | SN BRUSSELS AIRLINES        | S              | D        | 85                | 0        | 0         | 93                         | 4             | 4             | 0                | 0                | 0                 | 3                    | 88            | 5                    | 82                 |
|                            | NEWCASTLE         | SN BRUSSELS AIRLINES        | S              | A        | 69                | 0        | 1         | 72                         | 10            | 14            | 3                | 0                | 0                 | 12                   | 80            | 7                    | 71                 |
|                            | NEWCASTLE         | SN BRUSSELS AIRLINES        | S              | D        | 69                | 0        | 1         | 80                         | 12            | 7             | 1                | 0                | 0                 | 9                    | 92            | 6                    | 71                 |
|                            | LONDON CITY       | VLM (BELGIUM)               | S              | A        | 140               | 0        | 2         | 76                         | 16            | 9             | 0                | 0                | 0                 | 11                   | 78            | 10                   | 108                |
|                            | LONDON CITY       | VLM (BELGIUM)               | S              | D        | 140               | 0        | 2         | 79                         | 17            | 4             | 0                | 0                | 0                 | 8                    | 79            | 11                   | 108                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| BRUSSELS                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| <b>TOTAL BRUSSELS</b>            |                   |                             |                |          | <b>2083</b>       | <b>1</b> | <b>12</b>                  | <b>77</b>     | <b>13</b>     | <b>7</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>78</b>            | <b>12</b>          | <b>12</b> |
| BUCHAREST (BANEASA)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| <b>TOTAL BUCHAREST (BANEASA)</b> |                   |                             |                |          | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>100</b>    | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>0</b>      | <b>50</b>            | <b>22</b>          | <b>22</b> |
| BUCHAREST (OTOPENI)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 36                | 0        | 0                          | 56            | 17            | 14               | 14               | 0                 | 0                    | 23            | 52                   | 21                 | 31        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 37                | 0        | 0                          | 38            | 27            | 19               | 16               | 0                 | 0                    | 29            | 61                   | 20                 | 31        |
|                                  | HEATHROW          | TAROM                       |                | S A      | 31                | 0        | 0                          | 77            | 6             | 13               | 3                | 0                 | 0                    | 12            | 90                   | 5                  | 31        |
|                                  | HEATHROW          | TAROM                       |                | S D      | 31                | 0        | 0                          | 77            | 13            | 10               | 0                | 0                 | 0                    | 10            | 84                   | 7                  | 31        |
| <b>TOTAL BUCHAREST (OTOPENI)</b> |                   |                             |                |          | <b>137</b>        | <b>0</b> | <b>0</b>                   | <b>61</b>     | <b>16</b>     | <b>14</b>        | <b>9</b>         | <b>0</b>          | <b>0</b>             | <b>19</b>     | <b>69</b>            | <b>17</b>          | <b>17</b> |
| BUDAPEST                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                  | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 14                | 0        | 0                          | 71            | 21            | 7                | 0                | 0                 | 0                    | 10            | 80                   | 8                  | 5         |
|                                  | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 14                | 0        | 0                          | 79            | 7             | 14               | 0                | 0                 | 0                    | 10            | 40                   | 34                 | 5         |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 93                | 0        | 0                          | 66            | 17            | 12               | 4                | 1                 | 0                    | 15            | 60                   | 20                 | 93        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 93                | 0        | 0                          | 52            | 22            | 18               | 9                | 0                 | 0                    | 23            | 52                   | 25                 | 93        |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 31                | 0        | 0                          | 68            | 13            | 16               | 3                | 0                 | 0                    | 12            | 13                   | 30                 | 31        |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 31                | 0        | 0                          | 55            | 23            | 23               | 0                | 0                 | 0                    | 15            | 77                   | 10                 | 31        |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 58                | 0        | 2                          | 86            | 7             | 5                | 2                | 0                 | 0                    | 7             | 61                   | 25                 | 61        |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 60                | 0        | 0                          | 75            | 15            | 7                | 3                | 0                 | 0                    | 14            | 61                   | 24                 | 61        |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S A      | 18                | 0        | 0                          | 67            | 17            | 0                | 17               | 0                 | 0                    | 31            | 87                   | 7                  | 30        |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S D      | 18                | 0        | 0                          | 67            | 11            | 6                | 17               | 0                 | 0                    | 33            | 87                   | 9                  | 30        |
|                                  | MANCHESTER        | JET2.COM LTD                |                | S A      | 18                | 0        | 0                          | 61            | 28            | 0                | 11               | 0                 | 0                    | 20            | 77                   | 9                  | 31        |
|                                  | MANCHESTER        | JET2.COM LTD                |                | S D      | 18                | 0        | 0                          | 78            | 17            | 0                | 6                | 0                 | 0                    | 10            | 71                   | 16                 | 31        |
|                                  | HEATHROW          | MALEV (HUNGARIAN AIRLINES)  |                | S A      | 62                | 0        | 0                          | 68            | 11            | 11               | 10               | 0                 | 0                    | 18            | 73                   | 12                 | 62        |
|                                  | HEATHROW          | MALEV (HUNGARIAN AIRLINES)  |                | S D      | 62                | 0        | 0                          | 85            | 10            | 2                | 3                | 0                 | 0                    | 7             | 89                   | 7                  | 62        |
|                                  | STANSTED          | SKYEUROPE AIRLINES HUNGARY  |                | S A      | 31                | 0        | 15                         | 77            | 16            | 6                | 0                | 0                 | 0                    | 11            | 46                   | 30                 | 39        |
|                                  | STANSTED          | SKYEUROPE AIRLINES HUNGARY  |                | S D      | 31                | 0        | 15                         | 42            | 42            | 10               | 6                | 0                 | 0                    | 22            | 28                   | 42                 | 39        |
|                                  | LUTON             | WIZZ AIR                    |                | S A      | 31                | 0        | 0                          | 81            | 3             | 3                | 6                | 6                 | 0                    | 26            | 81                   | 8                  | 57        |
|                                  | LUTON             | WIZZ AIR                    |                | S D      | 31                | 0        | 0                          | 81            | 6             | 3                | 6                | 3                 | 0                    | 21            | 60                   | 22                 | 57        |
| <b>TOTAL BUDAPEST</b>            |                   |                             |                |          | <b>714</b>        | <b>2</b> | <b>32</b>                  | <b>69</b>     | <b>16</b>     | <b>9</b>         | <b>5</b>         | <b>1</b>          | <b>0</b>             | <b>16</b>     | <b>64</b>            | <b>19</b>          | <b>19</b> |
| BUENOS AIRES                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 18                | 0        | 0                          | 78            | 0             | 22               | 0                | 0                 | 0                    | 12            | 76                   | 53                 | 17        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 18                | 1        | 0                          | 56            | 28            | 6                | 11               | 0                 | 0                    | 23            | 56                   | 65                 | 18        |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: B

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | MAR 2005         |                   |                      |               |                      |                    |
|-----------------------------------|-------------------|---------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                   |                   |         |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                   |                   |         |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| BUENOS AIRES                      |                   |         |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL BUENOS AIRES</b>         |                   |         |                |          | <b>36</b>         | <b>1</b> | <b>0</b>                   | <b>67</b> | <b>14</b>        | <b>14</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>17</b>         | <b>66</b>            | <b>59</b>     | <b>59</b>            |                    |
| BYDGOSZCZ/SZWEREDOWO              |                   |         |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | STANSTED          | RYANAIR | S              | A        | 31                | 0        | 0                          | 81        | 0                | 6             | 13            | 0                | 0                | 15                | 0                    | 0             | 0                    |                    |
|                                   | STANSTED          | RYANAIR | S              | D        | 31                | 0        | 0                          | 74        | 16               | 3             | 6             | 0                | 0                | 14                | 0                    | 0             | 0                    |                    |
| <b>TOTAL BYDGOSZCZ/SZWEREDOWO</b> |                   |         |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>77</b> | <b>8</b>         | <b>5</b>      | <b>10</b>     | <b>0</b>         | <b>0</b>         | <b>15</b>         | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: C

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|-------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                               |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                               |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CAGLIARI (ELMAS)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 17                | 0        | 0         | 71                         | 6             | 12            | 12               | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 17                | 0        | 0         | 76                         | 6             | 12            | 6                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                               | BIRMINGHAM        | MONARCH AIRLINES            | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |
|                               | BIRMINGHAM        | MONARCH AIRLINES            | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
| <b>TOTAL CAGLIARI (ELMAS)</b> |                   |                             |                |          | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>5</b>      | <b>11</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>71</b>     | <b>15</b>            | <b>15</b>          |  |
| CAIRO                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0         | 84                         | 13            | 0             | 0                | 3                | 0                 | 10                   | 90            | 5                    | 31                 |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0         | 52                         | 29            | 10            | 10               | 0                | 0                 | 21                   | 58            | 17                   | 31                 |  |
|                               | HEATHROW          | EGYPT AIR                   | S              | A        | 33                | 0        | 0         | 64                         | 18            | 12            | 6                | 0                | 0                 | 15                   | 28            | 35                   | 32                 |  |
|                               | HEATHROW          | EGYPT AIR                   | S              | D        | 33                | 0        | 0         | 52                         | 21            | 24            | 3                | 0                | 0                 | 20                   | 11            | 39                   | 35                 |  |
| <b>TOTAL CAIRO</b>            |                   |                             |                |          | <b>128</b>        | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>20</b>     | <b>12</b>     | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>46</b>     | <b>25</b>            | <b>25</b>          |  |
| CALCUTTA                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | HEATHROW          | AIR INDIA                   | S              | A        | 12                | 0        | 1         | 17                         | 8             | 8             | 50               | 8                | 8                 | 139                  | 0             | 0                    | 0                  |  |
|                               | HEATHROW          | AIR INDIA                   | S              | D        | 12                | 0        | 1         | 8                          | 50            | 8             | 25               | 0                | 8                 | 105                  | 0             | 0                    | 0                  |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 14                | 0        | 0         | 86                         | 7             | 0             | 0                | 7                | 0                 | 19                   | 54            | 117                  | 13                 |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 13                | 0        | 0         | 54                         | 23            | 23            | 0                | 0                | 0                 | 19                   | 50            | 26                   | 14                 |  |
| <b>TOTAL CALCUTTA</b>         |                   |                             |                |          | <b>51</b>         | <b>0</b> | <b>2</b>  | <b>43</b>                  | <b>22</b>     | <b>10</b>     | <b>18</b>        | <b>4</b>         | <b>4</b>          | <b>68</b>            | <b>52</b>     | <b>70</b>            | <b>70</b>          |  |
| CALGARY                       |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | HEATHROW          | AIR CANADA                  | S              | A        | 31                | 0        | 0         | 55                         | 19            | 19            | 6                | 0                | 0                 | 19                   | 65            | 15                   | 31                 |  |
|                               | HEATHROW          | AIR CANADA                  | S              | D        | 31                | 0        | 0         | 61                         | 26            | 13            | 0                | 0                | 0                 | 14                   | 71            | 12                   | 31                 |  |
|                               | GATWICK           | MONARCH AIRLINES            | C              | A        | 9                 | 0        | 0         | 78                         | 0             | 11            | 11               | 0                | 0                 | 28                   | 33            | 52                   | 9                  |  |
|                               | GATWICK           | MONARCH AIRLINES            | C              | D        | 9                 | 0        | 0         | 56                         | 33            | 0             | 11               | 0                | 0                 | 31                   | 67            | 36                   | 9                  |  |
|                               | MANCHESTER        | MONARCH AIRLINES            | C              | A        | 9                 | 0        | 0         | 56                         | 11            | 11            | 22               | 0                | 0                 | 30                   | 0             | 0                    | 0                  |  |
|                               | MANCHESTER        | MONARCH AIRLINES            | C              | D        | 9                 | 0        | 0         | 78                         | 11            | 0             | 11               | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                               | GATWICK           | ZOOM AIRLINES               | S              | A        | 5                 | 0        | 0         | 0                          | 60            | 0             | 20               | 20               | 0                 | 84                   | 0             | 0                    | 0                  |  |
|                               | GATWICK           | ZOOM AIRLINES               | S              | D        | 5                 | 0        | 0         | 60                         | 20            | 0             | 0                | 0                | 20                | 86                   | 0             | 0                    | 0                  |  |
|                               | MANCHESTER        | ZOOM AIRLINES               | S              | A        | 5                 | 0        | 0         | 0                          | 80            | 0             | 0                | 20               | 0                 | 75                   | 0             | 0                    | 0                  |  |
|                               | MANCHESTER        | ZOOM AIRLINES               | S              | D        | 5                 | 0        | 0         | 40                         | 0             | 0             | 40               | 0                | 20                | 112                  | 0             | 0                    | 0                  |  |
| <b>TOTAL CALGARY</b>          |                   |                             |                |          | <b>118</b>        | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>23</b>     | <b>10</b>     | <b>8</b>         | <b>2</b>         | <b>2</b>          | <b>31</b>            | <b>64</b>     | <b>20</b>            | <b>20</b>          |  |
| CAMBRIDGE                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CAMPBELTOWN                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | GLASGOW           | LOGANAIR                    | S              | A        | 40                | 0        | 0         | 88                         | 0             | 3             | 10               | 0                | 0                 | 12                   | 86            | 8                    | 43                 |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: C

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                          |                   |                             |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                          |                   |                             |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| CAMPBELTOWN              | GLASGOW           | LOGANAIR                    |                | S D      | 40                | 0         | 0         | 80                         | 10            | 0             | 8                | 3                | 0                 | 16                   | 82            | 11                   | 44                 |
| <b>TOTAL CAMPBELTOWN</b> |                   |                             |                |          | <b>80</b>         | <b>0</b>  | <b>0</b>  | <b>84</b>                  | <b>5</b>      | <b>1</b>      | <b>9</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>84</b>     | <b>10</b>            | <b>10</b>          |
| CANCUN                   | GATWICK           | FIRST CHOICE AIRWAYS LTD    |                | C A      | 8                 | 0         | 0         | 38                         | 25            | 13            | 13               | 0                | 13                | 206                  | 40            | 99                   | 5                  |
|                          | GATWICK           | FIRST CHOICE AIRWAYS LTD    |                | C D      | 7                 | 0         | 0         | 71                         | 14            | 0             | 0                | 0                | 14                | 214                  | 60            | 78                   | 5                  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    |                | C A      | 4                 | 0         | 0         | 0                          | 25            | 25            | 50               | 0                | 0                 | 65                   | 60            | 53                   | 5                  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    |                | C D      | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 6                 | 80                   | 29            | 5                    |                    |
|                          | GATWICK           | MONARCH AIRLINES            |                | C A      | 4                 | 0         | 0         | 0                          | 0             | 25            | 50               | 0                | 25                | 340                  | 0             | 0                    | 0                  |
|                          | GATWICK           | MONARCH AIRLINES            |                | C D      | 4                 | 0         | 0         | 25                         | 25            | 0             | 25               | 0                | 25                | 288                  | 0             | 0                    | 0                  |
|                          | MANCHESTER        | MONARCH AIRLINES            |                | C A      | 4                 | 0         | 0         | 0                          | 25            | 25            | 25               | 0                | 25                | 252                  | 0             | 0                    | 0                  |
|                          | MANCHESTER        | MONARCH AIRLINES            |                | C D      | 4                 | 0         | 0         | 50                         | 0             | 0             | 25               | 0                | 25                | 261                  | 0             | 0                    | 0                  |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK        |                | C A      | 5                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 40                   | 19            | 5                    |                    |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK        |                | C D      | 5                 | 0         | 0         | 60                         | 40            | 0             | 0                | 0                | 10                | 60                   | 15            | 5                    |                    |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD    |                | C A      | 4                 | 0         | 0         | 25                         | 0             | 0             | 75               | 0                | 0                 | 77                   | 50            | 23                   | 2                  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD    |                | C D      | 4                 | 0         | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 21                   | 67            | 16                   | 3                  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD    |                | C A      | 3                 | 0         | 0         | 0                          | 0             | 0             | 100              | 0                | 0                 | 106                  | 0             | 0                    | 0                  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD    |                | C D      | 4                 | 0         | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 35                   | 0             | 0                    | 0                  |
|                          | BIRMINGHAM        | THOMSONFLY LTD              |                | C A      | 4                 | 0         | 0         | 0                          | 25            | 50            | 25               | 0                | 0                 | 68                   | 0             | 0                    | 0                  |
|                          | BIRMINGHAM        | THOMSONFLY LTD              |                | C D      | 4                 | 0         | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 46                   | 0             | 0                    | 0                  |
|                          | GATWICK           | THOMSONFLY LTD              |                | C A      | 4                 | 0         | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 25                   | 100           | 7                    | 5                  |
|                          | GATWICK           | THOMSONFLY LTD              |                | C D      | 4                 | 0         | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 36                   | 80            | 10                   | 5                  |
|                          | MANCHESTER        | THOMSONFLY LTD              |                | C A      | 4                 | 0         | 0         | 0                          | 0             | 75            | 25               | 0                | 0                 | 63                   | 50            | 62                   | 4                  |
|                          | MANCHESTER        | THOMSONFLY LTD              |                | C D      | 4                 | 0         | 0         | 25                         | 0             | 50            | 25               | 0                | 0                 | 47                   | 80            | 5                    | 5                  |
| <b>TOTAL CANCUN</b>      |                   |                             |                |          | <b>88</b>         | <b>10</b> | <b>0</b>  | <b>35</b>                  | <b>18</b>     | <b>17</b>     | <b>23</b>        | <b>0</b>         | <b>7</b>          | <b>114</b>           | <b>66</b>     | <b>35</b>            | <b>35</b>          |
| CAPE TOWN                | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 51                | 0         | 0         | 90                         | 4             | 0             | 4                | 0                | 2                 | 25                   | 82            | 41                   | 51                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 50                | 0         | 0         | 38                         | 36            | 20            | 4                | 2                | 0                 | 25                   | 35            | 57                   | 51                 |
|                          | HEATHROW          | SOUTH AFRICAN AIRWAYS       |                | S A      | 31                | 0         | 0         | 87                         | 6             | 0             | 0                | 3                | 3                 | 25                   | 90            | 4                    | 39                 |
|                          | HEATHROW          | SOUTH AFRICAN AIRWAYS       |                | S D      | 31                | 0         | 0         | 35                         | 29            | 35            | 0                | 0                | 0                 | 22                   | 69            | 15                   | 39                 |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 27                | 0         | 0         | 63                         | 19            | 19            | 0                | 0                | 0                 | 13                   | 57            | 15                   | 7                  |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 25                | 0         | 0         | 92                         | 4             | 0             | 0                | 4                | 0                 | 16                   | 57            | 18                   | 7                  |
| <b>TOTAL CAPE TOWN</b>   |                   |                             |                |          | <b>215</b>        | <b>0</b>  | <b>0</b>  | <b>67</b>                  | <b>17</b>     | <b>12</b>     | <b>2</b>         | <b>1</b>         | <b>1</b>          | <b>22</b>            | <b>67</b>     | <b>31</b>            | <b>31</b>          |
| CARCASSONNE              |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: C

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |
|-------------------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                     |                   |                     |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                     |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| CARCASSONNE                         | STANSTED          | RYANAIR             | S                 | A           | 29                | 0        | 2         | 69                         | 14               | 14               | 3                      | 0                      | 0                       | 16                         | 87                  | 5                          | 39                       |
|                                     | STANSTED          | RYANAIR             | S                 | D           | 29                | 0        | 2         | 45                         | 31               | 17               | 7                      | 0                      | 0                       | 22                         | 79                  | 9                          | 39                       |
| <b>TOTAL CARCASSONNE</b>            |                   |                     |                   |             | <b>58</b>         | <b>0</b> | <b>4</b>  | <b>57</b>                  | <b>22</b>        | <b>16</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>83</b>           | <b>7</b>                   | <b>7</b>                 |
| CARDIFF WALES                       | NEWCASTLE         | AIR WALES LTD       | S                 | A           | 26                | 1        | 0         | 50                         | 15               | 15               | 19                     | 0                      | 0                       | 33                         | 0                   | 0                          | 0                        |
|                                     | NEWCASTLE         | AIR WALES LTD       | S                 | D           | 47                | 1        | 1         | 72                         | 6                | 9                | 11                     | 2                      | 0                       | 25                         | 0                   | 0                          | 0                        |
|                                     | EDINBURGH         | BMIBABY LTD         | S                 | A           | 66                | 0        | 0         | 86                         | 3                | 5                | 6                      | 0                      | 0                       | 8                          | 75                  | 15                         | 71                       |
|                                     | EDINBURGH         | BMIBABY LTD         | S                 | D           | 66                | 0        | 0         | 77                         | 8                | 5                | 11                     | 0                      | 0                       | 14                         | 72                  | 18                         | 71                       |
|                                     | GLASGOW           | BMIBABY LTD         | S                 | A           | 11                | 0        | 0         | 64                         | 9                | 9                | 18                     | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |
|                                     | GLASGOW           | BMIBABY LTD         | S                 | D           | 11                | 0        | 0         | 55                         | 18               | 9                | 18                     | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |
| <b>TOTAL CARDIFF WALES</b>          |                   |                     |                   |             | <b>227</b>        | <b>3</b> | <b>1</b>  | <b>74</b>                  | <b>7</b>         | <b>7</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>74</b>           | <b>16</b>                  | <b>16</b>                |
| CASABLANCA MOHAMED V                | HEATHROW          | ROYAL AIR MAROC     | S                 | A           | 30                | 0        | 0         | 53                         | 20               | 27               | 0                      | 0                      | 0                       | 17                         | 58                  | 20                         | 31                       |
| <b>TOTAL CASABLANCA MOHAMED V</b>   |                   |                     |                   |             | <b>30</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>20</b>        | <b>27</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>58</b>           | <b>21</b>                  | <b>21</b>                |
| CATANIA (FONTANAROSSA)              | GATWICK           | BRITISH AIRWAYS PLC | S                 | A           | 17                | 0        | 0         | 53                         | 35               | 0                | 12                     | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |
|                                     | GATWICK           | BRITISH AIRWAYS PLC | S                 | D           | 17                | 0        | 0         | 76                         | 12               | 0                | 12                     | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                   |                     |                   |             | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>22</b>        | <b>0</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>0</b>            | <b>53</b>                  | <b>53</b>                |
| CHAMBERY                            | BIRMINGHAM        | AIR MALTA           | C                 | A           | 4                 | 0        | 0         | 0                          | 25               | 75               | 0                      | 0                      | 0                       | 37                         | 0                   | 0                          | 0                        |
|                                     | BIRMINGHAM        | AIR MALTA           | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|                                     | GATWICK           | ASTRAEUS LTD        | C                 | A           | 36                | 0        | 0         | 50                         | 19               | 11               | 19                     | 0                      | 0                       | 32                         | 54                  | 54                         | 24                       |
|                                     | GATWICK           | ASTRAEUS LTD        | C                 | D           | 36                | 0        | 0         | 64                         | 19               | 8                | 8                      | 0                      | 0                       | 17                         | 46                  | 50                         | 24                       |
|                                     | MANCHESTER        | ASTRAEUS LTD        | C                 | A           | 12                | 0        | 0         | 42                         | 8                | 0                | 33                     | 17                     | 0                       | 98                         | 78                  | 47                         | 9                        |
|                                     | MANCHESTER        | ASTRAEUS LTD        | C                 | D           | 12                | 0        | 0         | 50                         | 17               | 0                | 17                     | 17                     | 0                       | 61                         | 90                  | 20                         | 10                       |
|                                     | GATWICK           | EXCEL AIRWAYS LTD   | C                 | A           | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 15                         | 56                  | 96                         | 16                       |
|                                     | GATWICK           | EXCEL AIRWAYS LTD   | C                 | D           | 4                 | 0        | 0         | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 30                         | 69                  | 27                         | 16                       |
|                                     | MANCHESTER        | EXCEL AIRWAYS LTD   | C                 | A           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 63                  | 59                         | 8                        |
|                                     | MANCHESTER        | EXCEL AIRWAYS LTD   | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 38                  | 31                         | 8                        |
|                                     | BIRMINGHAM        | FLYBE LTD           | S                 | A           | 19                | 0        | 0         | 53                         | 16               | 0                | 26                     | 5                      | 0                       | 55                         | 0                   | 134                        | 4                        |
|                                     | BIRMINGHAM        | FLYBE LTD           | C                 | A           | 4                 | 1        | 0         | 25                         | 0                | 50               | 25                     | 0                      | 0                       | 65                         | 25                  | 61                         | 4                        |
|                                     | BIRMINGHAM        | FLYBE LTD           | S                 | D           | 19                | 0        | 0         | 68                         | 21               | 11               | 0                      | 0                      | 0                       | 11                         | 25                  | 122                        | 4                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: C

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAR 2005      |                      |                    |           |
|-------------------------------|-------------------|------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                               |                   |                        |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                               |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| CHAMBERY                      | BIRMINGHAM        | FLYBE LTD              | C              | D        | 4                 | 0        | 0                          | 0             | 25            | 50               | 25               | 0                 | 0                    | 43            | 25                   | 47                 | 4         |
|                               | EDINBURGH         | FLYBE LTD              | C              | A        | 4                 | 0        | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 53            | 75                   | 11                 | 4         |
|                               | EDINBURGH         | FLYBE LTD              | C              | D        | 4                 | 0        | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 75            | 50                   | 63                 | 4         |
|                               | MANCHESTER        | JET2.COM LTD           | S              | A        | 22                | 0        | 0                          | 73            | 14            | 5                | 9                | 0                 | 0                    | 16            | 0                    | 0                  | 0         |
|                               | MANCHESTER        | JET2.COM LTD           | S              | D        | 22                | 0        | 0                          | 64            | 18            | 9                | 9                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |
|                               | STANSTED          | TITAN AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 24            | 33                   | 75                 | 6         |
|                               | STANSTED          | TITAN AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 26            | 33                   | 53                 | 9         |
| <b>TOTAL CHAMBERY</b>         |                   |                        |                |          | <b>227</b>        | <b>1</b> | <b>0</b>                   | <b>54</b>     | <b>19</b>     | <b>11</b>        | <b>14</b>        | <b>2</b>          | <b>0</b>             | <b>32</b>     | <b>47</b>            | <b>54</b>          | <b>54</b> |
| CHANIA                        |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| CHARLOTTE                     | GATWICK           | US AIRWAYS             | S              | A        | 31                | 0        | 0                          | 42            | 29            | 29               | 0                | 0                 | 0                    | 21            | 52                   | 25                 | 31        |
|                               | GATWICK           | US AIRWAYS             | S              | D        | 31                | 0        | 0                          | 81            | 13            | 6                | 0                | 0                 | 0                    | 7             | 58                   | 20                 | 31        |
| <b>TOTAL CHARLOTTE</b>        |                   |                        |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>61</b>     | <b>21</b>     | <b>18</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>55</b>            | <b>23</b>          | <b>23</b> |
| CHICAGO (O'HARE)              | HEATHROW          | AIR INDIA              | S              | A        | 13                | 0        | 0                          | 46            | 31            | 15               | 8                | 0                 | 0                    | 24            | 54                   | 24                 | 13        |
|                               | HEATHROW          | AIR INDIA              | S              | D        | 13                | 0        | 0                          | 8             | 15            | 46               | 31               | 0                 | 0                    | 50            | 46                   | 26                 | 13        |
|                               | HEATHROW          | AMERICAN AIRLINES      | S              | A        | 124               | 0        | 0                          | 46            | 23            | 20               | 9                | 1                 | 2                    | 37            | 32                   | 30                 | 124       |
|                               | HEATHROW          | AMERICAN AIRLINES      | S              | D        | 124               | 0        | 0                          | 82            | 15            | 1                | 1                | 2                 | 0                    | 14            | 85                   | 7                  | 124       |
|                               | MANCHESTER        | AMERICAN AIRLINES      | S              | A        | 31                | 0        | 0                          | 39            | 13            | 29               | 16               | 0                 | 3                    | 43            | 42                   | 32                 | 31        |
|                               | MANCHESTER        | AMERICAN AIRLINES      | S              | D        | 31                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 1             | 94                   | 4                  | 31        |
|                               | MANCHESTER        | BMI BRITISH MIDLAND    | S              | A        | 31                | 0        | 0                          | 58            | 13            | 29               | 0                | 0                 | 0                    | 19            | 52                   | 23                 | 31        |
|                               | MANCHESTER        | BMI BRITISH MIDLAND    | S              | D        | 31                | 0        | 0                          | 74            | 16            | 6                | 3                | 0                 | 0                    | 12            | 97                   | 3                  | 31        |
|                               | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 62                | 0        | 0                          | 55            | 19            | 18               | 8                | 0                 | 0                    | 20            | 60                   | 19                 | 62        |
|                               | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 62                | 0        | 0                          | 53            | 29            | 11               | 6                | 0                 | 0                    | 22            | 65                   | 18                 | 62        |
|                               | MANCHESTER        | PAKISTAN INTL AIRLINES | S              | A        | 9                 | 0        | 0                          | 22            | 44            | 22               | 11               | 0                 | 0                    | 30            | 0                    | 51                 | 4         |
|                               | MANCHESTER        | PAKISTAN INTL AIRLINES | S              | D        | 8                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 17            | 0                    | 25                 | 4         |
|                               | HEATHROW          | UNITED AIRLINES        | S              | A        | 93                | 0        | 0                          | 42            | 23            | 27               | 8                | 1                 | 0                    | 27            | 34                   | 31                 | 93        |
|                               | HEATHROW          | UNITED AIRLINES        | S              | D        | 93                | 0        | 0                          | 76            | 15            | 6                | 2                | 0                 | 0                    | 12            | 88                   | 8                  | 92        |
| <b>TOTAL CHICAGO (O'HARE)</b> |                   |                        |                |          | <b>725</b>        | <b>0</b> | <b>0</b>                   | <b>60</b>     | <b>19</b>     | <b>14</b>        | <b>6</b>         | <b>1</b>          | <b>0</b>             | <b>22</b>     | <b>61</b>            | <b>19</b>          | <b>19</b> |
| CINCINNATI                    | GATWICK           | DELTA AIRLINES         | S              | A        | 31                | 0        | 0                          | 74            | 13            | 3                | 10               | 0                 | 0                    | 15            | 35                   | 26                 | 31        |
|                               | GATWICK           | DELTA AIRLINES         | S              | D        | 31                | 0        | 0                          | 87            | 10            | 0                | 3                | 0                 | 0                    | 6             | 77                   | 10                 | 31        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: C

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |
|---------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                       |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                       |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| CINCINNATI                            |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL CINCINNATI</b>               |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>2</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>56</b>           | <b>18</b>                  | <b>18</b>                |
| CITY OF DERRY (EGLINTON)              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                       | GLASGOW           | LOGANAIR                    | S                 | A           | 31                | 0        | 0         | 74                         | 3                | 10               | 10                     | 0                      | 3                       | 30                         | 81                  | 11                         | 31                       |
|                                       | GLASGOW           | LOGANAIR                    | S                 | D           | 30                | 1        | 0         | 63                         | 27               | 7                | 3                      | 0                      | 0                       | 17                         | 84                  | 15                         | 31                       |
|                                       | STANSTED          | RYANAIR                     | S                 | A           | 49                | 0        | 2         | 84                         | 12               | 4                | 0                      | 0                      | 7                       | 93                         | 2                   | 30                         |                          |
|                                       | STANSTED          | RYANAIR                     | S                 | D           | 50                | 0        | 1         | 62                         | 26               | 12               | 0                      | 0                      | 14                      | 94                         | 4                   | 31                         |                          |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                   |                             |                   |             | <b>160</b>        | <b>1</b> | <b>3</b>  | <b>71</b>                  | <b>18</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>88</b>           | <b>10</b>                  | <b>10</b>                |
| COLOGNE (BONN)                        |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 75                | 0        | 0         | 73                         | 15               | 8                | 4                      | 0                      | 14                      | 68                         | 17                  | 92                         |                          |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 74                | 0        | 0         | 65                         | 19               | 9                | 5                      | 1                      | 19                      | 62                         | 18                  | 92                         |                          |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0         | 68                         | 6                | 19               | 6                      | 0                      | 19                      | 62                         | 22                  | 55                         |                          |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 52                         | 19               | 19               | 10                     | 0                      | 22                      | 70                         | 17                  | 57                         |                          |
|                                       | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS      | S                 | A           | 14                | 0        | 0         | 86                         | 7                | 0                | 7                      | 0                      | 9                       | 0                          | 0                   | 0                          |                          |
|                                       | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS      | S                 | D           | 14                | 0        | 0         | 71                         | 14               | 7                | 7                      | 0                      | 14                      | 0                          | 0                   | 0                          |                          |
|                                       | EDINBURGH         | EUROWINGS LUFTVERKEHRS      | S                 | A           | 15                | 0        | 0         | 60                         | 20               | 13               | 7                      | 0                      | 22                      | 93                         | 4                   | 14                         |                          |
|                                       | EDINBURGH         | EUROWINGS LUFTVERKEHRS      | S                 | D           | 15                | 0        | 0         | 53                         | 13               | 13               | 20                     | 0                      | 36                      | 86                         | 10                  | 14                         |                          |
|                                       | STANSTED          | EUROWINGS LUFTVERKEHRS      | S                 | A           | 67                | 0        | 0         | 78                         | 13               | 9                | 0                      | 0                      | 7                       | 84                         | 6                   | 61                         |                          |
|                                       | STANSTED          | EUROWINGS LUFTVERKEHRS      | S                 | D           | 67                | 0        | 0         | 75                         | 12               | 12               | 1                      | 0                      | 12                      | 67                         | 17                  | 61                         |                          |
|                                       | MANCHESTER        | HAPAG LLOYD EXPRESS         | S                 | A           | 23                | 0        | 0         | 65                         | 9                | 13               | 13                     | 0                      | 23                      | 48                         | 24                  | 33                         |                          |
|                                       | MANCHESTER        | HAPAG LLOYD EXPRESS         | S                 | D           | 23                | 0        | 0         | 61                         | 13               | 9                | 13                     | 4                      | 35                      | 42                         | 23                  | 33                         |                          |
|                                       | HEATHROW          | LUFTHANSA CITY LINE         | S                 | A           | 83                | 0        | 0         | 69                         | 22               | 8                | 1                      | 0                      | 12                      | 80                         | 9                   | 76                         |                          |
|                                       | HEATHROW          | LUFTHANSA CITY LINE         | S                 | D           | 83                | 0        | 0         | 63                         | 22               | 13               | 2                      | 0                      | 14                      | 88                         | 6                   | 75                         |                          |
|                                       | MANCHESTER        | VLM (BELGIUM)               | C                 | A           | 4                 | 0        | 0         | 0                          | 100              | 0                | 0                      | 0                      | 24                      | 0                          | 0                   | 0                          |                          |
|                                       | MANCHESTER        | VLM (BELGIUM)               | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 26                      | 0                          | 0                   | 0                          |                          |
| <b>TOTAL COLOGNE (BONN)</b>           |                   |                             |                   |             | <b>624</b>        | <b>1</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>11</b>        | <b>5</b>               | <b>0</b>               | <b>16</b>               | <b>72</b>                  | <b>14</b>           | <b>14</b>                  |                          |
| COLOMBO                               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                       | HEATHROW          | SRILANKAN AIRLINES          | S                 | A           | 46                | 0        | 1         | 52                         | 11               | 15               | 11                     | 11                     | 0                       | 46                         | 38                  | 23                         | 39                       |
|                                       | HEATHROW          | SRILANKAN AIRLINES          | S                 | D           | 45                | 0        | 2         | 31                         | 20               | 16               | 22                     | 11                     | 0                       | 61                         | 41                  | 33                         | 39                       |
| <b>TOTAL COLOMBO</b>                  |                   |                             |                   |             | <b>91</b>         | <b>0</b> | <b>3</b>  | <b>42</b>                  | <b>15</b>        | <b>15</b>        | <b>16</b>              | <b>11</b>              | <b>0</b>                | <b>53</b>                  | <b>40</b>           | <b>28</b>                  | <b>28</b>                |
| CONNAUGHT                             |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                       | BIRMINGHAM        | BMIBABY LTD                 | S                 | A           | 32                | 0        | 0         | 66                         | 19               | 13               | 3                      | 0                      | 15                      | 73                         | 16                  | 26                         |                          |
|                                       | BIRMINGHAM        | BMIBABY LTD                 | S                 | D           | 32                | 0        | 0         | 69                         | 9                | 13               | 9                      | 0                      | 19                      | 70                         | 22                  | 27                         |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: C

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                        |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                        |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CONNAUGHT              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | MANCHESTER        | BMIBABY LTD                 |                | S A      | 30                | 0        | 1         | 80                         | 3             | 13            | 3                | 0                | 0                 | 9                    | 90            | 6                    | 31                 |  |
|                        | MANCHESTER        | BMIBABY LTD                 |                | S D      | 31                | 0        | 0         | 74                         | 10            | 13            | 3                | 0                | 0                 | 13                   | 94            | 6                    | 31                 |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 31                | 0        | 0         | 68                         | 13            | 16            | 0                | 3                | 0                 | 21                   | 77            | 14                   | 31                 |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 31                | 0        | 0         | 65                         | 16            | 19            | 0                | 0                | 0                 | 14                   | 77            | 15                   | 31                 |  |
|                        | GATWICK           | RYANAIR                     |                | S A      | 31                | 0        | 0         | 48                         | 19            | 13            | 19               | 0                | 0                 | 32                   | 84            | 11                   | 31                 |  |
|                        | GATWICK           | RYANAIR                     |                | S D      | 31                | 0        | 0         | 48                         | 35            | 0             | 16               | 0                | 0                 | 25                   | 90            | 9                    | 31                 |  |
|                        | LUTON             | RYANAIR                     |                | S A      | 31                | 0        | 0         | 87                         | 3             | 0             | 6                | 3                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                        | LUTON             | RYANAIR                     |                | S D      | 31                | 0        | 0         | 81                         | 13            | 0             | 3                | 3                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                        | STANSTED          | RYANAIR                     |                | S A      | 31                | 0        | 0         | 84                         | 10            | 6             | 0                | 0                | 0                 | 5                    | 81            | 5                    | 31                 |  |
|                        | STANSTED          | RYANAIR                     |                | S D      | 31                | 0        | 0         | 90                         | 3             | 6             | 0                | 0                | 0                 | 7                    | 77            | 8                    | 31                 |  |
| <b>TOTAL CONNAUGHT</b> |                   |                             |                |          | <b>373</b>        | <b>0</b> | <b>1</b>  | <b>72</b>                  | <b>13</b>     | <b>9</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>84</b>     | <b>10</b>            | <b>10</b>          |  |
| COPENHAGEN             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | EDINBURGH         | BMI REGIONAL                |                | S A      | 52                | 0        | 0         | 85                         | 6             | 6             | 2                | 2                | 0                 | 12                   | 71            | 19                   | 51                 |  |
|                        | EDINBURGH         | BMI REGIONAL                |                | S D      | 53                | 0        | 0         | 92                         | 4             | 0             | 4                | 0                | 0                 | 9                    | 84            | 12                   | 51                 |  |
|                        | GLASGOW           | BMI REGIONAL                |                | S A      | 25                | 5        | 0         | 92                         | 4             | 4             | 0                | 0                | 0                 | 3                    | 92            | 8                    | 24                 |  |
|                        | GLASGOW           | BMI REGIONAL                |                | S D      | 29                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 88            | 5                    | 25                 |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 180               | 0        | 0         | 73                         | 13            | 7             | 7                | 0                | 0                 | 14                   | 69            | 18                   | 177                |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 180               | 0        | 0         | 69                         | 14            | 12            | 5                | 0                | 0                 | 16                   | 67            | 18                   | 178                |  |
|                        | NEWCASTLE         | CIMBER AIR A/S              |                | S A      | 31                | 0        | 0         | 65                         | 16            | 16            | 3                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                        | NEWCASTLE         | CIMBER AIR A/S              |                | S D      | 31                | 0        | 0         | 68                         | 10            | 16            | 6                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S A      | 89                | 0        | 0         | 92                         | 4             | 2             | 1                | 0                | 0                 | 4                    | 68            | 24                   | 87                 |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S D      | 89                | 0        | 0         | 75                         | 17            | 8             | 0                | 0                | 0                 | 10                   | 53            | 24                   | 87                 |  |
|                        | GATWICK           | MAERSK AIR                  |                | S A      | 71                | 0        | 0         | 58                         | 25            | 10            | 7                | 0                | 0                 | 18                   | 79            | 13                   | 85                 |  |
|                        | GATWICK           | MAERSK AIR                  |                | S D      | 71                | 0        | 0         | 63                         | 20            | 10            | 7                | 0                | 0                 | 19                   | 74            | 16                   | 85                 |  |
|                        | BIRMINGHAM        | SAS                         |                | S A      | 52                | 6        | 4         | 62                         | 25            | 12            | 2                | 0                | 0                 | 15                   | 85            | 8                    | 47                 |  |
|                        | BIRMINGHAM        | SAS                         |                | S D      | 52                | 6        | 4         | 52                         | 31            | 12            | 6                | 0                | 0                 | 21                   | 73            | 15                   | 48                 |  |
|                        | HEATHROW          | SAS                         |                | S A      | 158               | 0        | 0         | 54                         | 22            | 16            | 9                | 0                | 0                 | 21                   | 51            | 23                   | 177                |  |
|                        | HEATHROW          | SAS                         |                | S D      | 158               | 0        | 0         | 61                         | 20            | 16            | 3                | 0                | 0                 | 15                   | 66            | 20                   | 177                |  |
|                        | LONDON CITY       | SAS                         |                | S A      | 47                | 0        | 0         | 68                         | 13            | 13            | 6                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                        | LONDON CITY       | SAS                         |                | S D      | 47                | 0        | 0         | 23                         | 30            | 32            | 15               | 0                | 0                 | 35                   | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | SAS                         |                | S A      | 82                | 0        | 1         | 63                         | 21            | 12            | 4                | 0                | 0                 | 15                   | 67            | 14                   | 82                 |  |
|                        | MANCHESTER        | SAS                         |                | S D      | 82                | 0        | 1         | 71                         | 15            | 9             | 6                | 0                | 0                 | 15                   | 76            | 12                   | 82                 |  |
|                        | EDINBURGH         | STERLING AIRLINES           |                | S A      | 17                | 0        | 0         | 18                         | 35            | 35            | 12               | 0                | 0                 | 38                   | 0             | 0                    | 0                  |  |

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Origin / Destinations: C

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|-------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                         |                   |                             |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                         |                   |                             |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| COPENHAGEN              |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | EDINBURGH         | STERLING AIRLINES           | S              | D        | 17                | 0         | 0         | 29                         | 35            | 24            | 12               | 0                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                         | GATWICK           | STERLING AIRLINES           | S              | A        | 18                | 0         | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                         | GATWICK           | STERLING AIRLINES           | S              | D        | 18                | 0         | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                         | HEATHROW          | VARIG                       | S              | A        | 12                | 0         | 1         | 67                         | 17            | 17            | 0                | 0                | 0                 | 13                   | 85            | 11                   | 13                 |  |
|                         | HEATHROW          | VARIG                       | S              | D        | 12                | 0         | 1         | 0                          | 0             | 25            | 75               | 0                | 0                 | 86                   | 15            | 57                   | 13                 |  |
| <b>TOTAL COPENHAGEN</b> |                   |                             |                |          | <b>1673</b>       | <b>17</b> | <b>12</b> | <b>67</b>                  | <b>16</b>     | <b>11</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>16</b>            | <b>68</b>     | <b>18</b>            | <b>18</b>          |  |
| CORK                    |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | BIRMINGHAM        | AER ARRAN                   | S              | A        | 46                | 0         | 0         | 96                         | 2             | 2             | 0                | 0                | 0                 | 3                    | 79            | 15                   | 57                 |  |
|                         | BIRMINGHAM        | AER ARRAN                   | S              | D        | 46                | 0         | 0         | 80                         | 13            | 7             | 0                | 0                | 0                 | 7                    | 79            | 17                   | 57                 |  |
|                         | EDINBURGH         | AER ARRAN                   | S              | A        | 45                | 0         | 0         | 87                         | 2             | 4             | 7                | 0                | 0                 | 10                   | 81            | 14                   | 27                 |  |
|                         | EDINBURGH         | AER ARRAN                   | S              | D        | 45                | 0         | 0         | 80                         | 7             | 4             | 9                | 0                | 0                 | 14                   | 70            | 15                   | 27                 |  |
|                         | HEATHROW          | AER LINGUS                  | S              | A        | 129               | 0         | 0         | 69                         | 17            | 12            | 2                | 0                | 0                 | 14                   | 71            | 21                   | 102                |  |
|                         | HEATHROW          | AER LINGUS                  | S              | D        | 129               | 0         | 0         | 74                         | 13            | 11            | 2                | 0                | 0                 | 12                   | 55            | 25                   | 102                |  |
|                         | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 31                | 0         | 0         | 68                         | 16            | 10            | 3                | 3                | 0                 | 18                   | 60            | 8                    | 5                  |  |
|                         | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 31                | 0         | 0         | 74                         | 16            | 3             | 3                | 3                | 0                 | 16                   | 60            | 10                   | 5                  |  |
|                         | MANCHESTER        | BMIBABY LTD                 | S              | A        | 31                | 0         | 0         | 84                         | 6             | 0             | 6                | 3                | 0                 | 17                   | 71            | 33                   | 35                 |  |
|                         | MANCHESTER        | BMIBABY LTD                 | S              | D        | 31                | 0         | 0         | 87                         | 3             | 0             | 6                | 3                | 0                 | 13                   | 89            | 9                    | 35                 |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 84                | 0         | 1         | 81                         | 7             | 10            | 2                | 0                | 0                 | 10                   | 79            | 11                   | 57                 |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 84                | 0         | 1         | 70                         | 14            | 11            | 5                | 0                | 0                 | 13                   | 81            | 14                   | 57                 |  |
|                         | NEWCASTLE         | JET2.COM LTD                | S              | A        | 14                | 0         | 0         | 79                         | 0             | 14            | 7                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|                         | NEWCASTLE         | JET2.COM LTD                | S              | D        | 14                | 0         | 0         | 86                         | 0             | 7             | 7                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
|                         | GLASGOW           | LOGANAIR                    | S              | A        | 19                | 0         | 0         | 74                         | 11            | 5             | 11               | 0                | 0                 | 15                   | 95            | 3                    | 20                 |  |
|                         | GLASGOW           | LOGANAIR                    | S              | D        | 19                | 0         | 0         | 47                         | 16            | 26            | 11               | 0                | 0                 | 25                   | 75            | 11                   | 20                 |  |
|                         | GATWICK           | RYANAIR                     | S              | A        | 62                | 0         | 0         | 90                         | 6             | 2             | 2                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |
|                         | GATWICK           | RYANAIR                     | S              | D        | 62                | 0         | 0         | 87                         | 6             | 6             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                         | STANSTED          | RYANAIR                     | S              | A        | 92                | 0         | 1         | 87                         | 5             | 4             | 3                | 0                | 0                 | 8                    | 67            | 16                   | 122                |  |
|                         | STANSTED          | RYANAIR                     | S              | D        | 93                | 0         | 0         | 74                         | 22            | 3             | 1                | 0                | 0                 | 10                   | 70            | 14                   | 124                |  |
| <b>TOTAL CORK</b>       |                   |                             |                |          | <b>1107</b>       | <b>0</b>  | <b>3</b>  | <b>79</b>                  | <b>11</b>     | <b>7</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>72</b>     | <b>17</b>            | <b>17</b>          |  |
| COVENTRY                |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CUNAGUA ( CAYO COCO)    |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 5                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 40            | 143                  | 5                  |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0         | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 7                    | 40            | 159                  | 5                  |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0         | 0         | 50                         | 0             | 0             | 25               | 25               | 0                 | 111                  | 33            | 177                  | 3                  |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: C

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|-----------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                   |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                   |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| CUNAGUA ( CAYO COCO)              | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 25               | 0                 | 71                   | 75            | 84                   | 4                  |
| <b>TOTAL CUNAGUA ( CAYO COCO)</b> |                   |                          |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>0</b>      | <b>6</b>      | <b>6</b>         | <b>11</b>        | <b>0</b>          | <b>42</b>            | <b>47</b>     | <b>140</b>           | <b>140</b>         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: D

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |  |
|--------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| DACCA                          |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | BIMAN BANGLADESH AIRLINES      | S                 | A           | 21                | 0        | 0         | 19                         | 14               | 19               | 29                     | 10                     | 10                      | 107                        | 15                  | 99                         | 27                       |  |
|                                | HEATHROW          | BIMAN BANGLADESH AIRLINES      | S                 | D           | 21                | 0        | 0         | 10                         | 24               | 29               | 24                     | 5                      | 10                      | 92                         | 15                  | 60                         | 26                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | A           | 13                | 0        | 0         | 69                         | 15               | 0                | 15                     | 0                      | 0                       | 15                         | 54                  | 27                         | 13                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | D           | 14                | 0        | 0         | 50                         | 36               | 7                | 7                      | 0                      | 0                       | 22                         | 38                  | 36                         | 13                       |  |
| <b>TOTAL DACCA</b>             |                   |                                |                   |             | <b>69</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>22</b>        | <b>16</b>        | <b>20</b>              | <b>4</b>               | <b>6</b>                | <b>68</b>                  | <b>25</b>           | <b>64</b>                  | <b>64</b>                |  |
| DALAMAN                        |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | MANCHESTER        | KIBRIS TURKISH AIRLINES - KTHY | S                 | A           | 6                 | 0        | 0         | 67                         | 17               | 0                | 17                     | 0                      | 0                       | 26                         | 100                 | 0                          | 1                        |  |
|                                | MANCHESTER        | KIBRIS TURKISH AIRLINES - KTHY | S                 | D           | 6                 | 0        | 0         | 83                         | 0                | 0                | 17                     | 0                      | 0                       | 16                         | 100                 | 0                          | 1                        |  |
|                                | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 32                         | 1                        |  |
|                                | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S                 | D           | 4                 | 0        | 0         | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 20                         | 0                   | 30                         | 1                        |  |
|                                | GATWICK           | ONUR AIR                       | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                                | GATWICK           | ONUR AIR                       | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |  |
|                                | MANCHESTER        | ONUR AIR                       | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                                | MANCHESTER        | ONUR AIR                       | C                 | D           | 5                 | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL DALAMAN</b>           |                   |                                |                   |             | <b>47</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>13</b>        | <b>11</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>81</b>           | <b>6</b>                   | <b>6</b>                 |  |
| DALLAS/FORT WORTH              |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | AMERICAN AIRLINES              | S                 | A           | 74                | 0        | 0         | 50                         | 22               | 19               | 7                      | 3                      | 0                       | 27                         | 19                  | 37                         | 83                       |  |
|                                | GATWICK           | AMERICAN AIRLINES              | S                 | D           | 74                | 0        | 0         | 81                         | 9                | 7                | 3                      | 0                      | 0                       | 12                         | 84                  | 11                         | 83                       |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC            | S                 | A           | 31                | 0        | 0         | 52                         | 16               | 29               | 3                      | 0                      | 0                       | 20                         | 65                  | 14                         | 31                       |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC            | S                 | D           | 31                | 0        | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 9                          | 71                  | 14                         | 31                       |  |
| <b>TOTAL DALLAS/FORT WORTH</b> |                   |                                |                   |             | <b>210</b>        | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>16</b>        | <b>13</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>56</b>           | <b>21</b>                  | <b>21</b>                |  |
| DAMASCUS                       |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | BMED                           | S                 | A           | 23                | 1        | 0         | 87                         | 9                | 4                | 0                      | 0                      | 0                       | 5                          | 83                  | 11                         | 29                       |  |
|                                | HEATHROW          | BMED                           | S                 | D           | 26                | 0        | 0         | 54                         | 23               | 8                | 12                     | 4                      | 0                       | 28                         | 46                  | 26                         | 28                       |  |
|                                | HEATHROW          | SYRIANAIR                      | S                 | A           | 13                | 0        | 0         | 31                         | 15               | 38               | 15                     | 0                      | 0                       | 36                         | 23                  | 37                         | 13                       |  |
|                                | HEATHROW          | SYRIANAIR                      | S                 | D           | 13                | 0        | 0         | 54                         | 31               | 15               | 0                      | 0                      | 0                       | 19                         | 71                  | 13                         | 14                       |  |
|                                | MANCHESTER        | SYRIANAIR                      | S                 | A           | 6                 | 0        | 0         | 17                         | 17               | 67               | 0                      | 0                      | 0                       | 32                         | 25                  | 35                         | 8                        |  |
|                                | MANCHESTER        | SYRIANAIR                      | S                 | D           | 7                 | 0        | 0         | 29                         | 29               | 43               | 0                      | 0                      | 0                       | 24                         | 60                  | 14                         | 10                       |  |
| <b>TOTAL DAMASCUS</b>          |                   |                                |                   |             | <b>88</b>         | <b>1</b> | <b>0</b>  | <b>55</b>                  | <b>19</b>        | <b>19</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>57</b>           | <b>21</b>                  | <b>21</b>                |  |
| DAMMAM                         |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | SAUDI ARABIAN AIRLINES         | S                 | A           | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                                | HEATHROW          | SAUDI ARABIAN AIRLINES         | S                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: D

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|---------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                       |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                       |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| DAMMAM                                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| <b>TOTAL DAMMAM</b>                   |                   |                             |                |          | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>22</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>0</b>             | <b>0</b>           | <b>0</b>  |
| DAR-ES-SALAAM                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 13                | 0        | 0                          | 69            | 23            | 0                | 8                | 0                 | 0                    | 15            | 62                   | 16                 | 13        |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 13                | 0        | 0                          | 69            | 31            | 0                | 0                | 0                 | 0                    | 12            | 54                   | 27                 | 13        |
| <b>TOTAL DAR-ES-SALAAM</b>            |                   |                             |                |          | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>69</b>     | <b>27</b>     | <b>0</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>58</b>            | <b>22</b>          | <b>22</b> |
| DEER LAKE (NEWFOUNDLAN                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                       | GATWICK           | ASTRAEUS LTD                | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 60                   | 23                 | 5         |
|                                       | GATWICK           | ASTRAEUS LTD                | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 14            | 60                   | 21                 | 5         |
| <b>TOTAL DEER LAKE (NEWFOUNDLAND)</b> |                   |                             |                |          | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>89</b>     | <b>11</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>60</b>            | <b>22</b>          | <b>22</b> |
| DELHI                                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                       | BIRMINGHAM        | AIR INDIA                   | S              | A        | 14                | 0        | 0                          | 29            | 14            | 43               | 14               | 0                 | 0                    | 30            | 0                    | 0                  | 0         |
|                                       | BIRMINGHAM        | AIR INDIA                   | S              | D        | 13                | 0        | 0                          | 15            | 23            | 46               | 15               | 0                 | 0                    | 44            | 0                    | 0                  | 0         |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0                          | 81            | 10            | 3                | 6                | 0                 | 0                    | 10            | 68                   | 11                 | 31        |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                          | 29            | 35            | 32               | 3                | 0                 | 0                    | 29            | 26                   | 30                 | 31        |
|                                       | HEATHROW          | JET AIRWAYS                 | S              | A        | 31                | 0        | 0                          | 77            | 10            | 3                | 10               | 0                 | 0                    | 16            | 0                    | 0                  | 0         |
|                                       | HEATHROW          | JET AIRWAYS                 | S              | D        | 31                | 0        | 1                          | 74            | 10            | 13               | 3                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                          | 52            | 19            | 29               | 0                | 0                 | 0                    | 19            | 3                    | 66                 | 30        |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                          | 52            | 35            | 13               | 0                | 0                 | 0                    | 15            | 45                   | 24                 | 31        |
| <b>TOTAL DELHI</b>                    |                   |                             |                |          | <b>213</b>        | <b>0</b> | <b>1</b>                   | <b>56</b>     | <b>20</b>     | <b>19</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>19</b>     | <b>38</b>            | <b>33</b>          | <b>33</b> |
| DENVER INTERNATIONAL                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0                          | 58            | 16            | 23               | 3                | 0                 | 0                    | 21            | 61                   | 24                 | 31        |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                          | 68            | 19            | 10               | 3                | 0                 | 0                    | 15            | 58                   | 25                 | 31        |
|                                       | GATWICK           | THOMSONFLY LTD              | C              | A        | 9                 | 0        | 0                          | 11            | 22            | 44               | 22               | 0                 | 0                    | 42            | 0                    | 0                  | 0         |
|                                       | GATWICK           | THOMSONFLY LTD              | C              | D        | 9                 | 0        | 0                          | 22            | 56            | 22               | 0                | 0                 | 0                    | 21            | 0                    | 0                  | 0         |
| <b>TOTAL DENVER INTERNATIONAL</b>     |                   |                             |                |          | <b>80</b>         | <b>0</b> | <b>0</b>                   | <b>53</b>     | <b>23</b>     | <b>20</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>21</b>     | <b>60</b>            | <b>25</b>          | <b>25</b> |
| DETROIT                               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0                          | 48            | 23            | 26               | 0                | 0                 | 3                    | 28            | 37                   | 27                 | 30        |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                          | 61            | 6             | 26               | 3                | 3                 | 0                    | 27            | 77                   | 20                 | 30        |
|                                       | GATWICK           | NORTHWEST AIRLINES          | S              | A        | 31                | 0        | 0                          | 65            | 23            | 3                | 6                | 3                 | 0                    | 21            | 65                   | 16                 | 31        |
|                                       | GATWICK           | NORTHWEST AIRLINES          | S              | D        | 31                | 0        | 0                          | 87            | 3             | 3                | 6                | 0                 | 0                    | 9             | 97                   | 4                  | 31        |
| <b>TOTAL DETROIT</b>                  |                   |                             |                |          | <b>124</b>        | <b>0</b> | <b>0</b>                   | <b>65</b>     | <b>14</b>     | <b>15</b>        | <b>4</b>         | <b>2</b>          | <b>1</b>             | <b>21</b>     | <b>69</b>            | <b>17</b>          | <b>17</b> |
| DIJON                                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: D

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DINARD                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | STANSTED          | RYANAIR                     |                | S A      | 30                | 0        | 1         | 83                         | 3             | 7             | 3                | 3                | 0                 | 15                   | 43            | 41                   | 14                 |  |
|                       | STANSTED          | RYANAIR                     |                | S D      | 29                | 1        | 1         | 86                         | 3             | 7             | 3                | 0                | 0                 | 11                   | 21            | 28                   | 14                 |  |
| <b>TOTAL DINARD</b>   |                   |                             |                |          | <b>59</b>         | <b>1</b> | <b>2</b>  | <b>85</b>                  | <b>3</b>      | <b>7</b>      | <b>3</b>         | <b>2</b>         | <b>0</b>          | <b>13</b>            | <b>62</b>     | <b>21</b>            | <b>21</b>          |  |
| DJANET                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DJIBOUTI              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | DAALLO AIRLINES             |                | S A      | 5                 | 0        | 0         | 0                          | 20            | 40            | 40               | 0                | 0                 | 57                   | 25            | 216                  | 4                  |  |
|                       | GATWICK           | DAALLO AIRLINES             |                | S D      | 5                 | 0        | 0         | 20                         | 20            | 40            | 20               | 0                | 0                 | 35                   | 20            | 184                  | 5                  |  |
| <b>TOTAL DJIBOUTI</b> |                   |                             |                |          | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>10</b>                  | <b>20</b>     | <b>40</b>     | <b>30</b>        | <b>0</b>         | <b>0</b>          | <b>46</b>            | <b>22</b>     | <b>198</b>           | <b>198</b>         |  |
| DOHA                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 31                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 97            | 4                    | 30                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 31                | 0        | 0         | 35                         | 45            | 16            | 3                | 0                | 0                 | 22                   | 67            | 16                   | 30                 |  |
|                       | GATWICK           | QATAR AIRWAYS               |                | S A      | 31                | 0        | 0         | 65                         | 13            | 13            | 10               | 0                | 0                 | 20                   | 90            | 4                    | 31                 |  |
|                       | GATWICK           | QATAR AIRWAYS               |                | S D      | 31                | 0        | 0         | 58                         | 19            | 19            | 3                | 0                | 0                 | 17                   | 71            | 13                   | 31                 |  |
|                       | HEATHROW          | QATAR AIRWAYS               |                | S A      | 68                | 0        | 0         | 49                         | 19            | 13            | 19               | 0                | 0                 | 29                   | 63            | 14                   | 62                 |  |
|                       | HEATHROW          | QATAR AIRWAYS               |                | S D      | 68                | 0        | 0         | 62                         | 32            | 6             | 0                | 0                | 0                 | 14                   | 72            | 11                   | 61                 |  |
|                       | MANCHESTER        | QATAR AIRWAYS               |                | S A      | 24                | 0        | 0         | 21                         | 21            | 29            | 29               | 0                | 0                 | 47                   | 56            | 13                   | 18                 |  |
|                       | MANCHESTER        | QATAR AIRWAYS               |                | S D      | 24                | 0        | 0         | 46                         | 21            | 13            | 21               | 0                | 0                 | 29                   | 83            | 10                   | 18                 |  |
| <b>TOTAL DOHA</b>     |                   |                             |                |          | <b>308</b>        | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>22</b>     | <b>12</b>     | <b>10</b>        | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>74</b>     | <b>11</b>            | <b>11</b>          |  |
| DONCASTER SHEFFIELD   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DORTMUND              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 54                | 0        | 0         | 91                         | 7             | 2             | 0                | 0                | 0                 | 4                    | 96            | 9                    | 53                 |  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 54                | 0        | 0         | 54                         | 37            | 7             | 2                | 0                | 0                 | 15                   | 83            | 10                   | 54                 |  |
| <b>TOTAL DORTMUND</b> |                   |                             |                |          | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>22</b>     | <b>5</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>90</b>     | <b>9</b>             | <b>9</b>           |  |
| DUBAI                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 62                | 0        | 0         | 56                         | 26            | 13            | 5                | 0                | 0                 | 18                   | 69            | 24                   | 72                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 62                | 0        | 0         | 53                         | 27            | 16            | 3                | 0                | 0                 | 19                   | 61            | 18                   | 72                 |  |
|                       | BIRMINGHAM        | EMIRATES                    |                | S A      | 62                | 0        | 0         | 55                         | 21            | 16            | 8                | 0                | 0                 | 20                   | 55            | 18                   | 31                 |  |
|                       | BIRMINGHAM        | EMIRATES                    |                | S D      | 62                | 0        | 0         | 63                         | 21            | 10            | 6                | 0                | 0                 | 18                   | 45            | 22                   | 31                 |  |
|                       | GATWICK           | EMIRATES                    |                | S A      | 93                | 0        | 0         | 63                         | 18            | 11            | 8                | 0                | 0                 | 18                   | 59            | 15                   | 93                 |  |
|                       | GATWICK           | EMIRATES                    |                | S D      | 93                | 0        | 0         | 71                         | 13            | 12            | 4                | 0                | 0                 | 13                   | 83            | 9                    | 93                 |  |
|                       | GLASGOW           | EMIRATES                    |                | S A      | 31                | 0        | 0         | 52                         | 23            | 13            | 6                | 6                | 0                 | 40                   | 68            | 13                   | 31                 |  |
|                       | GLASGOW           | EMIRATES                    |                | S D      | 31                | 0        | 0         | 68                         | 10            | 13            | 3                | 6                | 0                 | 34                   | 45            | 22                   | 31                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DUBAI                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | HEATHROW          | EMIRATES                    | S              | A        | 154               | 0        | 0         | 52                         | 25            | 20            | 2                | 1                | 0                 | 19                   | 64            | 15                   | 124                |  |
|                      | HEATHROW          | EMIRATES                    | S              | D        | 154               | 0        | 1         | 54                         | 21            | 20            | 4                | 1                | 0                 | 22                   | 56            | 17                   | 124                |  |
|                      | MANCHESTER        | EMIRATES                    | S              | A        | 62                | 0        | 0         | 48                         | 24            | 21            | 6                | 0                | 0                 | 22                   | 53            | 21                   | 62                 |  |
|                      | MANCHESTER        | EMIRATES                    | S              | D        | 62                | 0        | 0         | 47                         | 16            | 29            | 8                | 0                | 0                 | 26                   | 52            | 22                   | 62                 |  |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 2                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 62                   | 0             | 0                    | 0                  |  |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |
| <b>TOTAL DUBAI</b>   |                   |                             |                |          | <b>933</b>        | <b>0</b> | <b>1</b>  | <b>56</b>                  | <b>21</b>     | <b>17</b>     | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>21</b>            | <b>61</b>     | <b>17</b>            | <b>17</b>          |  |
| DUBLIN               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | BIRMINGHAM        | AER LINGUS                  | S              | A        | 118               | 1        | 0         | 81                         | 14            | 4             | 1                | 1                | 0                 | 10                   | 72            | 15                   | 121                |  |
|                      | BIRMINGHAM        | AER LINGUS                  | S              | D        | 119               | 0        | 0         | 69                         | 18            | 10            | 3                | 1                | 0                 | 16                   | 52            | 22                   | 123                |  |
|                      | EDINBURGH         | AER LINGUS                  | S              | A        | 35                | 1        | 0         | 86                         | 11            | 3             | 0                | 0                | 0                 | 6                    | 53            | 32                   | 53                 |  |
|                      | EDINBURGH         | AER LINGUS                  | S              | D        | 34                | 0        | 0         | 68                         | 18            | 9             | 6                | 0                | 0                 | 14                   | 49            | 37                   | 53                 |  |
|                      | GLASGOW           | AER LINGUS                  | S              | A        | 66                | 0        | 2         | 62                         | 21            | 11            | 6                | 0                | 0                 | 17                   | 77            | 9                    | 88                 |  |
|                      | GLASGOW           | AER LINGUS                  | S              | D        | 66                | 0        | 2         | 61                         | 18            | 15            | 6                | 0                | 0                 | 19                   | 72            | 13                   | 88                 |  |
|                      | HEATHROW          | AER LINGUS                  | S              | A        | 386               | 0        | 0         | 72                         | 18            | 7             | 3                | 0                | 0                 | 12                   | 60            | 19                   | 388                |  |
|                      | HEATHROW          | AER LINGUS                  | S              | D        | 385               | 0        | 1         | 74                         | 16            | 7             | 3                | 0                | 0                 | 12                   | 68            | 17                   | 387                |  |
|                      | MANCHESTER        | AER LINGUS                  | S              | A        | 119               | 1        | 1         | 86                         | 7             | 7             | 1                | 0                | 0                 | 7                    | 69            | 18                   | 144                |  |
|                      | MANCHESTER        | AER LINGUS                  | S              | D        | 121               | 0        | 0         | 85                         | 7             | 5             | 2                | 0                | 0                 | 7                    | 74            | 18                   | 143                |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 187               | 0        | 0         | 63                         | 21            | 10            | 6                | 1                | 0                 | 18                   | 65            | 20                   | 187                |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 187               | 0        | 1         | 63                         | 21            | 12            | 5                | 0                | 0                 | 16                   | 67            | 17                   | 187                |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 114               | 0        | 0         | 64                         | 14            | 18            | 4                | 0                | 1                 | 25                   | 67            | 14                   | 117                |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 114               | 0        | 0         | 72                         | 17            | 10            | 2                | 0                | 0                 | 12                   | 85            | 9                    | 117                |  |
|                      | LONDON CITY       | CITY JET                    | S              | A        | 120               | 0        | 0         | 68                         | 22            | 5             | 5                | 0                | 0                 | 15                   | 73            | 14                   | 123                |  |
|                      | LONDON CITY       | CITY JET                    | S              | D        | 121               | 0        | 0         | 40                         | 27            | 24            | 8                | 0                | 0                 | 27                   | 54            | 24                   | 122                |  |
|                      | BIRMINGHAM        | EIRJET                      | C              | A        | 3                 | 1        | 0         | 33                         | 0             | 33            | 33               | 0                | 0                 | 63                   | 0             | 48                   | 1                  |  |
|                      | BIRMINGHAM        | EIRJET                      | C              | D        | 4                 | 0        | 0         | 0                          | 0             | 75            | 25               | 0                | 0                 | 70                   | 0             | 34                   | 2                  |  |
|                      | GLASGOW           | LOGANAIR                    | S              | A        | 31                | 1        | 0         | 71                         | 6             | 13            | 3                | 6                | 0                 | 27                   | 0             | 0                    | 0                  |  |
|                      | GLASGOW           | LOGANAIR                    | S              | D        | 30                | 1        | 0         | 73                         | 17            | 7             | 3                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | LUXAIR                      | S              | A        | 30                | 0        | 0         | 77                         | 13            | 10            | 0                | 0                | 0                 | 10                   | 74            | 9                    | 31                 |  |
|                      | MANCHESTER        | LUXAIR                      | S              | D        | 31                | 0        | 0         | 90                         | 6             | 3             | 0                | 0                | 0                 | 3                    | 94            | 3                    | 31                 |  |
|                      | BIRMINGHAM        | RYANAIR                     | S              | A        | 85                | 0        | 1         | 73                         | 18            | 7             | 2                | 0                | 0                 | 11                   | 86            | 7                    | 77                 |  |
|                      | BIRMINGHAM        | RYANAIR                     | S              | D        | 85                | 0        | 1         | 66                         | 16            | 12            | 6                | 0                | 0                 | 17                   | 77            | 11                   | 78                 |  |
|                      | EDINBURGH         | RYANAIR                     | S              | A        | 89                | 1        | 0         | 75                         | 11            | 8             | 6                | 0                | 0                 | 12                   | 84            | 10                   | 88                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: D

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |
|---------------------------------|-------------------|---------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                 |                   |                     |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                 |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| DUBLIN                          |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | EDINBURGH         | RYANAIR             | S              | D        | 90                | 0         | 0                          | 66            | 17            | 10               | 8                | 0                 | 0                    | 17            | 80                   | 12                 | 88        |  |
|                                 | GATWICK           | RYANAIR             | S              | A        | 154               | 0         | 1                          | 64            | 23            | 8                | 6                | 0                 | 0                    | 16            | 83                   | 11                 | 180       |  |
|                                 | GATWICK           | RYANAIR             | S              | D        | 154               | 0         | 1                          | 60            | 21            | 12               | 6                | 0                 | 0                    | 20            | 84                   | 14                 | 180       |  |
|                                 | LUTON             | RYANAIR             | S              | A        | 100               | 3         | 3                          | 72            | 19            | 5                | 4                | 0                 | 0                    | 13            | 60                   | 23                 | 115       |  |
|                                 | LUTON             | RYANAIR             | S              | D        | 100               | 2         | 2                          | 82            | 8             | 7                | 3                | 0                 | 0                    | 10            | 68                   | 17                 | 116       |  |
|                                 | MANCHESTER        | RYANAIR             | S              | A        | 119               | 2         | 1                          | 62            | 16            | 15               | 7                | 0                 | 0                    | 18            | 83                   | 8                  | 120       |  |
|                                 | MANCHESTER        | RYANAIR             | S              | D        | 119               | 0         | 1                          | 70            | 12            | 13               | 5                | 1                 | 0                    | 16            | 88                   | 6                  | 120       |  |
|                                 | NEWCASTLE         | RYANAIR             | S              | A        | 58                | 0         | 1                          | 71            | 10            | 12               | 7                | 0                 | 0                    | 16            | 83                   | 13                 | 58        |  |
|                                 | NEWCASTLE         | RYANAIR             | S              | D        | 58                | 0         | 1                          | 67            | 10            | 12               | 10               | 0                 | 0                    | 19            | 81                   | 13                 | 58        |  |
|                                 | STANSTED          | RYANAIR             | S              | A        | 282               | 6         | 11                         | 71            | 13            | 12               | 4                | 0                 | 0                    | 15            | 69                   | 15                 | 351       |  |
|                                 | STANSTED          | RYANAIR             | S              | D        | 285               | 4         | 8                          | 65            | 21            | 12               | 2                | 0                 | 0                    | 15            | 76                   | 12                 | 356       |  |
| <b>TOTAL DUBLIN</b>             |                   |                     |                |          | <b>4201</b>       | <b>36</b> | <b>39</b>                  | <b>69</b>     | <b>17</b>     | <b>10</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>71</b>            | <b>15</b>          | <b>15</b> |  |
| DUBROVNIK                       |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | GATWICK           | BRITISH AIRWAYS PLC | S              | A        | 16                | 0         | 0                          | 75            | 6             | 13               | 6                | 0                 | 0                    | 14            | 60                   | 15                 | 5         |  |
|                                 | GATWICK           | BRITISH AIRWAYS PLC | S              | D        | 16                | 0         | 0                          | 69            | 25            | 0                | 6                | 0                 | 0                    | 13            | 60                   | 16                 | 5         |  |
|                                 | HEATHROW          | CROATIA AIRLINES    | S              | A        | 4                 | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |  |
| <b>TOTAL DUBROVNIK</b>          |                   |                     |                |          | <b>37</b>         | <b>0</b>  | <b>0</b>                   | <b>70</b>     | <b>19</b>     | <b>5</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>60</b>            | <b>15</b>          | <b>15</b> |  |
| DUNDEE                          |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | LONDON CITY       | SCOT AIRWAYS        | S              | A        | 104               | 0         | 0                          | 61            | 19            | 18               | 2                | 0                 | 0                    | 17            | 73                   | 14                 | 96        |  |
|                                 | LONDON CITY       | SCOT AIRWAYS        | S              | D        | 103               | 1         | 1                          | 50            | 27            | 22               | 1                | 0                 | 0                    | 19            | 70                   | 17                 | 94        |  |
| <b>TOTAL DUNDEE</b>             |                   |                     |                |          | <b>207</b>        | <b>1</b>  | <b>1</b>                   | <b>55</b>     | <b>23</b>     | <b>20</b>        | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>18</b>     | <b>72</b>            | <b>16</b>          | <b>16</b> |  |
| DURHAM TEES VALLEY              |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | HEATHROW          | BMI BRITISH MIDLAND | S              | A        | 88                | 0         | 0                          | 77            | 15            | 6                | 2                | 0                 | 0                    | 10            | 80                   | 11                 | 113       |  |
|                                 | HEATHROW          | BMI BRITISH MIDLAND | S              | D        | 89                | 0         | 0                          | 83            | 7             | 9                | 1                | 0                 | 0                    | 9             | 78                   | 11                 | 113       |  |
|                                 | GATWICK           | BMIBABY LTD         | S              | A        | 27                | 0         | 0                          | 85            | 4             | 4                | 7                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |  |
|                                 | GATWICK           | BMIBABY LTD         | S              | D        | 27                | 0         | 0                          | 85            | 7             | 0                | 7                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |  |
| <b>TOTAL DURHAM TEES VALLEY</b> |                   |                     |                |          | <b>232</b>        | <b>3</b>  | <b>0</b>                   | <b>81</b>     | <b>10</b>     | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>79</b>            | <b>11</b>          | <b>11</b> |  |
| DUSSELDORF                      |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | STANSTED          | AIR BERLIN          | S              | A        | 104               | 0         | 0                          | 87            | 12            | 0                | 2                | 0                 | 0                    | 8             | 80                   | 9                  | 75        |  |
|                                 | STANSTED          | AIR BERLIN          | S              | D        | 102               | 0         | 2                          | 75            | 16            | 7                | 3                | 0                 | 0                    | 13            | 68                   | 18                 | 75        |  |
|                                 | BIRMINGHAM        | BA CONNECT LTD      | S              | A        | 108               | 0         | 0                          | 80            | 8             | 6                | 6                | 0                 | 0                    | 12            | 92                   | 5                  | 100       |  |
|                                 | BIRMINGHAM        | BA CONNECT LTD      | S              | D        | 108               | 1         | 0                          | 69            | 15            | 11               | 5                | 0                 | 0                    | 15            | 89                   | 8                  | 101       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: D

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|-------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                         |                   |                        |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                         |                   |                        |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| DUSSELDORF              | MANCHESTER        | BA CONNECT LTD         | S                 | A           | 79                | 1        | 1                          | 81               | 6                | 8                      | 5                      | 0                       | 0                          | 10                  | 91                         | 5                        | 94        |
|                         | MANCHESTER        | BA CONNECT LTD         | S                 | D           | 80                | 0        | 1                          | 83               | 8                | 6                      | 4                      | 0                       | 0                          | 8                   | 89                         | 7                        | 94        |
|                         | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | A           | 175               | 0        | 0                          | 65               | 22               | 9                      | 5                      | 0                       | 0                          | 15                  | 68                         | 20                       | 176       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | D           | 175               | 0        | 0                          | 65               | 18               | 11                     | 5                      | 0                       | 0                          | 17                  | 65                         | 16                       | 176       |
|                         | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS | S                 | A           | 97                | 0        | 0                          | 61               | 18               | 19                     | 3                      | 0                       | 0                          | 17                  | 85                         | 8                        | 72        |
|                         | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS | S                 | D           | 98                | 0        | 0                          | 59               | 15               | 20                     | 5                      | 0                       | 0                          | 19                  | 85                         | 7                        | 72        |
|                         | LONDON CITY       | EUROWINGS LUFTVERKEHRS | S                 | A           | 49                | 0        | 0                          | 71               | 16               | 4                      | 8                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |
|                         | LONDON CITY       | EUROWINGS LUFTVERKEHRS | S                 | D           | 47                | 1        | 0                          | 43               | 36               | 13                     | 9                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0         |
|                         | NEWCASTLE         | EUROWINGS LUFTVERKEHRS | S                 | A           | 27                | 0        | 0                          | 70               | 19               | 11                     | 0                      | 0                       | 0                          | 11                  | 96                         | 2                        | 24        |
|                         | NEWCASTLE         | EUROWINGS LUFTVERKEHRS | S                 | D           | 27                | 0        | 0                          | 78               | 11               | 11                     | 0                      | 0                       | 0                          | 10                  | 96                         | 4                        | 24        |
|                         | HEATHROW          | LUFTHANSA              | S                 | A           | 133               | 0        | 2                          | 77               | 14               | 5                      | 5                      | 0                       | 0                          | 12                  | 82                         | 10                       | 143       |
|                         | HEATHROW          | LUFTHANSA              | S                 | D           | 133               | 0        | 2                          | 82               | 10               | 5                      | 4                      | 0                       | 0                          | 11                  | 86                         | 7                        | 143       |
|                         | MANCHESTER        | LUFTHANSA CITY LINE    | S                 | A           | 105               | 0        | 0                          | 63               | 17               | 15                     | 5                      | 0                       | 0                          | 17                  | 95                         | 4                        | 76        |
|                         | MANCHESTER        | LUFTHANSA CITY LINE    | S                 | D           | 105               | 0        | 0                          | 77               | 10               | 10                     | 3                      | 0                       | 0                          | 10                  | 95                         | 2                        | 76        |
| <b>TOTAL DUSSELDORF</b> |                   |                        |                   |             | <b>1752</b>       | <b>5</b> | <b>8</b>                   | <b>72</b>        | <b>15</b>        | <b>9</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>82</b>                  | <b>10</b>                | <b>10</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: E

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |           |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                        |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| EDINBURGH              | BIRMINGHAM        | BA CONNECT LTD              | S              | A        | 171               | 0        | 0                          | 79            | 5             | 10               | 6                | 1                 | 0                    | 13            | 85                   | 11                 | 157       |
|                        | BIRMINGHAM        | BA CONNECT LTD              | S              | D        | 173               | 1        | 0                          | 75            | 5             | 9                | 10               | 1                 | 0                    | 18            | 84                   | 10                 | 161       |
|                        | LONDON CITY       | BA CONNECT LTD              | S              | A        | 127               | 0        | 0                          | 76            | 15            | 6                | 3                | 0                 | 0                    | 12            | 87                   | 11                 | 62        |
|                        | LONDON CITY       | BA CONNECT LTD              | S              | D        | 125               | 0        | 0                          | 45            | 32            | 14               | 7                | 1                 | 1                    | 28            | 59                   | 23                 | 64        |
|                        | MANCHESTER        | BA CONNECT LTD              | S              | A        | 155               | 0        | 3                          | 63            | 20            | 9                | 8                | 0                 | 0                    | 18            | 78                   | 12                 | 155       |
|                        | MANCHESTER        | BA CONNECT LTD              | S              | D        | 159               | 1        | 3                          | 74            | 9             | 9                | 8                | 1                 | 0                    | 15            | 84                   | 7                  | 153       |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 237               | 0        | 0                          | 81            | 10            | 7                | 3                | 0                 | 0                    | 10            | 71                   | 14                 | 238       |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 237               | 0        | 1                          | 83            | 11            | 6                | 0                | 0                 | 0                    | 8             | 73                   | 11                 | 238       |
|                        | MANCHESTER        | BMI REGIONAL                | S              | A        | 127               | 0        | 0                          | 82            | 11            | 5                | 2                | 0                 | 0                    | 8             | 88                   | 7                  | 119       |
|                        | MANCHESTER        | BMI REGIONAL                | S              | D        | 127               | 0        | 0                          | 90            | 5             | 4                | 2                | 0                 | 0                    | 5             | 95                   | 4                  | 119       |
|                        | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 62                | 0        | 1                          | 84            | 2             | 6                | 3                | 5                 | 0                    | 21            | 63                   | 19                 | 57        |
|                        | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 63                | 0        | 0                          | 79            | 6             | 6                | 5                | 3                 | 0                    | 21            | 67                   | 13                 | 57        |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 168               | 0        | 0                          | 65            | 17            | 14               | 4                | 0                 | 0                    | 15            | 65                   | 18                 | 194       |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 167               | 0        | 0                          | 80            | 10            | 7                | 4                | 0                 | 0                    | 10            | 79                   | 12                 | 194       |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 364               | 0        | 1                          | 58            | 21            | 14               | 6                | 1                 | 0                    | 22            | 61                   | 21                 | 369       |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 365               | 0        | 0                          | 65            | 17            | 10               | 6                | 1                 | 0                    | 19            | 64                   | 18                 | 370       |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 115               | 0        | 2                          | 75            | 12            | 9                | 4                | 0                 | 0                    | 12            | 55                   | 22                 | 117       |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 116               | 0        | 1                          | 68            | 16            | 12               | 3                | 0                 | 0                    | 14            | 47                   | 24                 | 116       |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 157               | 0        | 3                          | 71            | 14            | 10               | 4                | 0                 | 0                    | 12            | 77                   | 17                 | 163       |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 158               | 0        | 7                          | 54            | 19            | 21               | 6                | 0                 | 0                    | 20            | 64                   | 24                 | 163       |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 163               | 0        | 3                          | 82            | 11            | 6                | 1                | 1                 | 0                    | 8             | 71                   | 22                 | 166       |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 163               | 0        | 7                          | 71            | 12            | 12               | 5                | 0                 | 0                    | 15            | 55                   | 29                 | 166       |
|                        | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 154               | 0        | 0                          | 86            | 6             | 3                | 3                | 1                 | 0                    | 10            | 78                   | 9                  | 153       |
|                        | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 154               | 0        | 1                          | 76            | 14            | 6                | 3                | 1                 | 0                    | 12            | 67                   | 15                 | 155       |
|                        | STANSTED          | FLYGLOBESPAN                | S              | A        | 38                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |
|                        | STANSTED          | FLYGLOBESPAN                | S              | D        | 39                | 0        | 0                          | 87            | 10            | 3                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                        | MANCHESTER        | JET2.COM LTD                | S              | A        | 54                | 0        | 1                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 4             | 92                   | 5                  | 84        |
|                        | MANCHESTER        | JET2.COM LTD                | S              | D        | 55                | 0        | 0                          | 98            | 0             | 0                | 0                | 2                 | 0                    | 5             | 90                   | 6                  | 84        |
|                        | LONDON CITY       | SCOT AIRWAYS                | S              | A        | 209               | 0        | 8                          | 71            | 19            | 8                | 2                | 0                 | 0                    | 12            | 71                   | 14                 | 188       |
|                        | LONDON CITY       | SCOT AIRWAYS                | S              | D        | 205               | 1        | 9                          | 73            | 18            | 8                | 1                | 0                 | 0                    | 11            | 80                   | 10                 | 191       |
| <b>TOTAL EDINBURGH</b> |                   |                             |                |          | <b>4607</b>       | <b>6</b> | <b>51</b>                  | <b>73</b>     | <b>13</b>     | <b>9</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>72</b>            | <b>15</b>          | <b>15</b> |
| EINDHOVEN              | HEATHROW          | KLM CITYHOPPER              | S              | A        | 46                | 0        | 0                          | 83            | 9             | 9                | 0                | 0                 | 0                    | 8             | 57                   | 22                 | 44        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: E

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        | MAR 2005               |                         |                            |                     |                            |                          |
|------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                        |                   |                     |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                        |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| EINDHOVEN              | HEATHROW          | KLM CITYHOPPER      | S                 | D           | 46                | 0        | 0                          | 80        | 13                     | 4                | 2                | 0                      | 0                      | 9                       | 59                         | 25                  | 44                         |                          |
|                        | STANSTED          | RYANAIR             | S                 | A           | 53                | 0        | 0                          | 94        | 4                      | 2                | 0                | 0                      | 0                      | 4                       | 87                         | 5                   | 52                         |                          |
|                        | STANSTED          | RYANAIR             | S                 | D           | 53                | 0        | 0                          | 85        | 11                     | 4                | 0                | 0                      | 0                      | 8                       | 85                         | 7                   | 54                         |                          |
| <b>TOTAL EINDHOVEN</b> |                   |                     |                   |             | <b>198</b>        | <b>0</b> | <b>0</b>                   | <b>86</b> | <b>9</b>               | <b>5</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>73</b>                  | <b>14</b>           | <b>14</b>                  |                          |
| EKATERINBURG           |                   |                     |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ENTEBBE                | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 14                | 0        | 0                          | 71        | 7                      | 21               | 0                | 0                      | 0                      | 15                      | 54                         | 21                  | 13                         |                          |
|                        | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 13                | 0        | 0                          | 31        | 46                     | 23               | 0                | 0                      | 0                      | 19                      | 36                         | 37                  | 14                         |                          |
| <b>TOTAL ENTEBBE</b>   |                   |                     |                   |             | <b>27</b>         | <b>0</b> | <b>0</b>                   | <b>52</b> | <b>26</b>              | <b>22</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>17</b>               | <b>44</b>                  | <b>30</b>           | <b>30</b>                  |                          |
| ERBIL INTERNATIONAL    |                   |                     |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ESBJERG                | STANSTED          | RYANAIR             | S                 | A           | 31                | 0        | 0                          | 87        | 3                      | 6                | 0                | 3                      | 0                      | 11                      | 0                          | 0                   | 0                          |                          |
|                        | STANSTED          | RYANAIR             | S                 | D           | 31                | 0        | 0                          | 71        | 16                     | 10               | 0                | 3                      | 0                      | 18                      | 0                          | 0                   | 0                          |                          |
| <b>TOTAL ESBJERG</b>   |                   |                     |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>79</b> | <b>10</b>              | <b>8</b>         | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>15</b>               | <b>63</b>                  | <b>17</b>           | <b>17</b>                  |                          |
| EXETER                 |                   |                     |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | EDINBURGH         | FLYBE LTD           | S                 | A           | 58                | 0        | 0                          | 66        | 12                     | 10               | 12               | 0                      | 0                      | 19                      | 63                         | 20                  | 35                         |                          |
|                        | EDINBURGH         | FLYBE LTD           | S                 | D           | 58                | 0        | 0                          | 66        | 12                     | 9                | 14               | 0                      | 0                      | 21                      | 71                         | 14                  | 35                         |                          |
|                        | GLASGOW           | FLYBE LTD           | S                 | A           | 55                | 0        | 2                          | 75        | 20                     | 2                | 2                | 2                      | 0                      | 13                      | 84                         | 11                  | 31                         |                          |
|                        | GLASGOW           | FLYBE LTD           | S                 | D           | 55                | 0        | 2                          | 69        | 20                     | 5                | 4                | 2                      | 0                      | 15                      | 94                         | 9                   | 31                         |                          |
|                        | MANCHESTER        | FLYBE LTD           | S                 | A           | 54                | 0        | 0                          | 81        | 7                      | 7                | 2                | 2                      | 0                      | 14                      | 0                          | 0                   | 0                          |                          |
|                        | MANCHESTER        | FLYBE LTD           | S                 | D           | 54                | 0        | 0                          | 78        | 6                      | 7                | 6                | 4                      | 0                      | 19                      | 0                          | 0                   | 0                          |                          |
|                        | NEWCASTLE         | FLYBE LTD           | S                 | A           | 36                | 0        | 0                          | 94        | 3                      | 0                | 3                | 0                      | 0                      | 6                       | 68                         | 18                  | 31                         |                          |
|                        | NEWCASTLE         | FLYBE LTD           | S                 | D           | 36                | 0        | 0                          | 89        | 8                      | 0                | 3                | 0                      | 0                      | 7                       | 68                         | 20                  | 31                         |                          |
| <b>TOTAL EXETER</b>    |                   |                     |                   |             | <b>406</b>        | <b>0</b> | <b>4</b>                   | <b>76</b> | <b>12</b>              | <b>6</b>         | <b>6</b>         | <b>1</b>               | <b>0</b>               | <b>15</b>               | <b>74</b>                  | <b>15</b>           | <b>15</b>                  |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: F

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |  |
|------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|--|
|                              |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |  |
|                              |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
| FAGERNES/LEIRIN              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | GATWICK           | ASTRAEUS LTD                | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 50                   | 38                 | 4         |  |  |
|                              | GATWICK           | ASTRAEUS LTD                | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 25                   | 47                 | 4         |  |  |
|                              | BIRMINGHAM        | SN BRUSSELS AIRLINES        | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |  |  |
|                              | BIRMINGHAM        | SN BRUSSELS AIRLINES        | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |  |  |
| <b>TOTAL FAGERNES/LEIRIN</b> |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>83</b>     | <b>11</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>71</b>            | <b>21</b>          | <b>21</b> |  |  |
| FARNBOROUGH                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
| FARO                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                              | HEATHROW          | AIR PORTUGAL                | S              | A        | 21                | 0        | 0                          | 33            | 19            | 33               | 14               | 0                 | 0                    | 35            | 20                   | 44                 | 20        |  |  |
|                              | HEATHROW          | AIR PORTUGAL                | S              | D        | 21                | 0        | 0                          | 52            | 24            | 14               | 10               | 0                 | 0                    | 23            | 55                   | 25                 | 20        |  |  |
|                              | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 77            | 13            | 0                | 10               | 0                 | 0                    | 15            | 77                   | 31                 | 31        |  |  |
|                              | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 32                | 0        | 0                          | 81            | 9             | 3                | 6                | 0                 | 0                    | 11            | 74                   | 22                 | 31        |  |  |
|                              | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 74            | 3             | 10               | 13               | 0                 | 0                    | 19            | 74                   | 11                 | 23        |  |  |
|                              | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 52            | 19            | 13               | 16               | 0                 | 0                    | 26            | 65                   | 19                 | 23        |  |  |
|                              | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0                          | 38            | 0             | 15               | 23               | 23                | 0                    | 88            | 0                    | 0                  | 0         |  |  |
|                              | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0                          | 46            | 15            | 23               | 15               | 0                 | 0                    | 32            | 0                    | 0                  | 0         |  |  |
|                              | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 35                | 0        | 0                          | 77            | 9             | 3                | 9                | 3                 | 0                    | 19            | 60                   | 20                 | 35        |  |  |
|                              | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 35                | 0        | 0                          | 60            | 14            | 17               | 6                | 3                 | 0                    | 27            | 46                   | 23                 | 35        |  |  |
|                              | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 6         |  |  |
|                              | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 2                  | 6         |  |  |
|                              | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 9                 | 0        | 0                          | 67            | 22            | 0                | 11               | 0                 | 0                    | 14            | 77                   | 13                 | 13        |  |  |
|                              | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 9                 | 0        | 0                          | 56            | 22            | 11               | 11               | 0                 | 0                    | 22            | 62                   | 16                 | 13        |  |  |
|                              | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 75                   | 8                  | 4         |  |  |
|                              | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 100                  | 4                  | 4         |  |  |
|                              | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 11                | 2        | 0                          | 73            | 18            | 0                | 0                | 0                 | 9                    | 53            | 85                   | 8                  | 13        |  |  |
|                              | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 11                | 1        | 0                          | 64            | 18            | 9                | 9                | 0                 | 0                    | 17            | 85                   | 8                  | 13        |  |  |
|                              | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 14                | 0        | 0                          | 71            | 7             | 14               | 7                | 0                 | 0                    | 20            | 0                    | 28                 | 4         |  |  |
|                              | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 14                | 0        | 0                          | 79            | 7             | 7                | 7                | 0                 | 0                    | 13            | 50                   | 20                 | 4         |  |  |
|                              | GLASGOW           | FLYGLOBESPAN                | S              | A        | 7                 | 0        | 0                          | 71            | 0             | 14               | 14               | 0                 | 0                    | 18            | 100                  | 0                  | 2         |  |  |
|                              | GLASGOW           | FLYGLOBESPAN                | S              | D        | 6                 | 0        | 0                          | 17            | 33            | 33               | 17               | 0                 | 0                    | 39            | 50                   | 15                 | 2         |  |  |
|                              | GATWICK           | GB AIRWAYS LTD              | S              | A        | 52                | 0        | 1                          | 63            | 12            | 6                | 19               | 0                 | 0                    | 28            | 82                   | 9                  | 55        |  |  |
|                              | GATWICK           | GB AIRWAYS LTD              | S              | D        | 52                | 0        | 1                          | 48            | 25            | 10               | 17               | 0                 | 0                    | 31            | 65                   | 15                 | 55        |  |  |
|                              | MANCHESTER        | JET2.COM LTD                | S              | A        | 20                | 0        | 0                          | 50            | 10            | 20               | 10               | 0                 | 10                   | 119           | 100                  | 1                  | 13        |  |  |
|                              | MANCHESTER        | JET2.COM LTD                | S              | D        | 20                | 1        | 0                          | 80            | 5             | 0                | 15               | 0                 | 0                    | 19            | 85                   | 7                  | 13        |  |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: F

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |
|-----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                          |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| FARO                  | GATWICK           | MONARCH AIRLINES         | S                 | A           | 31                | 0        | 0         | 68                         | 3                | 13               | 16                     | 0                      | 0                       | 23                         | 70                  | 18                         | 23                       |
|                       | GATWICK           | MONARCH AIRLINES         | S                 | D           | 31                | 0        | 0         | 52                         | 0                | 23               | 26                     | 0                      | 0                       | 33                         | 74                  | 21                         | 23                       |
|                       | LUTON             | MONARCH AIRLINES         | S                 | A           | 18                | 0        | 0         | 44                         | 39               | 6                | 11                     | 0                      | 0                       | 26                         | 100                 | 2                          | 13                       |
|                       | LUTON             | MONARCH AIRLINES         | S                 | D           | 18                | 0        | 0         | 83                         | 6                | 11               | 0                      | 0                      | 0                       | 11                         | 100                 | 5                          | 13                       |
|                       | MANCHESTER        | MONARCH AIRLINES         | S                 | A           | 31                | 0        | 0         | 61                         | 29               | 3                | 6                      | 0                      | 0                       | 16                         | 84                  | 15                         | 31                       |
|                       | MANCHESTER        | MONARCH AIRLINES         | S                 | D           | 31                | 0        | 0         | 81                         | 6                | 6                | 6                      | 0                      | 0                       | 12                         | 87                  | 14                         | 31                       |
|                       | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | A           | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 197                        | 75                  | 5                          | 4                        |
|                       | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 0                | 0                      | 0                      | 25                      | 201                        | 100                 | 7                          | 4                        |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 11                         | 80                  | 6                          | 5                        |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 0                          | 5                        |
|                       | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 50                  | 94                         | 4                        |
|                       | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 50                  | 95                         | 4                        |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0         | 20                         | 40               | 20               | 20                     | 0                      | 0                       | 36                         | 60                  | 54                         | 10                       |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0         | 20                         | 0                | 60               | 20                     | 0                      | 0                       | 42                         | 55                  | 62                         | 11                       |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0         | 33                         | 33               | 22               | 11                     | 0                      | 0                       | 25                         | 90                  | 13                         | 10                       |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 8                 | 0        | 0         | 75                         | 13               | 0                | 13                     | 0                      | 0                       | 16                         | 100                 | 2                          | 10                       |
|                       | BIRMINGHAM        | THOMSONFLY LTD           | C                 | A           | 5                 | 0        | 0         | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |
|                       | BIRMINGHAM        | THOMSONFLY LTD           | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | THOMSONFLY LTD           | C                 | A           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 5                        |
|                       | GATWICK           | THOMSONFLY LTD           | C                 | D           | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 1                          | 5                        |
|                       | MANCHESTER        | THOMSONFLY LTD           | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 20                         | 100                 | 4                          | 5                        |
|                       | MANCHESTER        | THOMSONFLY LTD           | C                 | D           | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 6                          | 80                  | 6                          | 5                        |
| <b>TOTAL FARO</b>     |                   |                          |                   |             | <b>752</b>        | <b>6</b> | <b>2</b>  | <b>64</b>                  | <b>13</b>        | <b>10</b>        | <b>11</b>              | <b>1</b>               | <b>1</b>                | <b>27</b>                  | <b>74</b>           | <b>17</b>                  | <b>17</b>                |
| FEZ                   | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 9                 | 0        | 1         | 56                         | 22               | 11               | 0                      | 11                     | 0                       | 35                         | 60                  | 8                          | 5                        |
|                       | GATWICK           | GB AIRWAYS LTD           | S                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
| <b>TOTAL FEZ</b>      |                   |                          |                   |             | <b>13</b>         | <b>0</b> | <b>1</b>  | <b>62</b>                  | <b>23</b>        | <b>8</b>         | <b>0</b>               | <b>8</b>               | <b>0</b>                | <b>26</b>                  | <b>60</b>           | <b>8</b>                   | <b>8</b>                 |
| FLORENCE              | GATWICK           | MERIDIANA AIR            | S                 | A           | 28                | 0        | 0         | 32                         | 14               | 29               | 21                     | 4                      | 0                       | 43                         | 88                  | 9                          | 25                       |
|                       | GATWICK           | MERIDIANA AIR            | S                 | D           | 28                | 0        | 0         | 54                         | 18               | 18               | 11                     | 0                      | 0                       | 28                         | 79                  | 10                         | 28                       |
| <b>TOTAL FLORENCE</b> |                   |                          |                   |             | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>43</b>                  | <b>16</b>        | <b>23</b>        | <b>16</b>              | <b>2</b>               | <b>0</b>                | <b>36</b>                  | <b>83</b>           | <b>10</b>                  | <b>10</b>                |
| FORLI                 | STANSTED          | RYANAIR                  | S                 | A           | 48                | 0        | 0         | 60                         | 19               | 19               | 2                      | 0                      | 0                       | 17                         | 62                  | 17                         | 58                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: F

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|------------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                              |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                              |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| FORLI                        | STANSTED          | RYANAIR                          |                | S D      | 48                | 0        | 0         | 65                         | 21            | 13            | 2                | 0                | 0                 | 15                   | 69            | 17                   | 58                 |
| <b>TOTAL FORLI</b>           |                   |                                  |                |          | <b>96</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>20</b>     | <b>16</b>     | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>16</b>            | <b>66</b>     | <b>17</b>            | <b>17</b>          |
| FORT LAUDERDALE              | MANCHESTER        | THOMSONFLY LTD                   |                | C A      | 2                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 42                   | 0             | 0                    | 0                  |
|                              | MANCHESTER        | THOMSONFLY LTD                   |                | C D      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
| <b>TOTAL FORT LAUDERDALE</b> |                   |                                  |                |          | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>     | <b>25</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>24</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| FRANKFURT MAIN               | LONDON CITY       | AUGSBURG AIRWAYS GMBH            |                | S A      | 71                | 0        | 0         | 58                         | 24            | 10            | 8                | 0                | 0                 | 19                   | 88            | 7                    | 64                 |
|                              | LONDON CITY       | AUGSBURG AIRWAYS GMBH            |                | S D      | 70                | 0        | 0         | 41                         | 17            | 27            | 14               | 0                | 0                 | 29                   | 61            | 17                   | 64                 |
|                              | BIRMINGHAM        | BA CONNECT LTD                   |                | S A      | 123               | 1        | 0         | 75                         | 14            | 9             | 2                | 0                | 0                 | 10                   | 88            | 5                    | 120                |
|                              | BIRMINGHAM        | BA CONNECT LTD                   |                | S D      | 125               | 0        | 0         | 74                         | 9             | 11            | 6                | 0                | 0                 | 13                   | 88            | 9                    | 122                |
|                              | GLASGOW           | BA CONNECT LTD                   |                | S A      | 42                | 0        | 0         | 76                         | 10            | 7             | 7                | 0                | 0                 | 12                   | 90            | 5                    | 20                 |
|                              | GLASGOW           | BA CONNECT LTD                   |                | S D      | 23                | 0        | 0         | 83                         | 13            | 4             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                              | LONDON CITY       | BA CONNECT LTD                   |                | S A      | 71                | 0        | 0         | 69                         | 13            | 13            | 6                | 0                | 0                 | 16                   | 82            | 14                   | 62                 |
|                              | LONDON CITY       | BA CONNECT LTD                   |                | S D      | 69                | 0        | 0         | 38                         | 23            | 23            | 16               | 0                | 0                 | 29                   | 43            | 32                   | 61                 |
|                              | MANCHESTER        | BA CONNECT LTD                   |                | S A      | 88                | 0        | 3         | 69                         | 10            | 10            | 10               | 0                | 0                 | 18                   | 74            | 13                   | 130                |
|                              | MANCHESTER        | BA CONNECT LTD                   |                | S D      | 87                | 1        | 3         | 78                         | 6             | 7             | 9                | 0                | 0                 | 14                   | 84            | 8                    | 132                |
|                              | HEATHROW          | BRITISH AIRWAYS PLC              |                | S A      | 220               | 0        | 0         | 68                         | 10            | 12            | 8                | 1                | 0                 | 22                   | 74            | 13                   | 220                |
|                              | HEATHROW          | BRITISH AIRWAYS PLC              |                | S D      | 220               | 0        | 0         | 55                         | 20            | 17            | 8                | 1                | 0                 | 24                   | 58            | 20                   | 220                |
|                              | BIRMINGHAM        | LUFTHANSA                        |                | S A      | 121               | 0        | 3         | 64                         | 17            | 12            | 7                | 0                | 0                 | 19                   | 83            | 7                    | 89                 |
|                              | BIRMINGHAM        | LUFTHANSA                        |                | S D      | 121               | 0        | 3         | 52                         | 22            | 14            | 12               | 0                | 0                 | 24                   | 82            | 10                   | 90                 |
|                              | EDINBURGH         | LUFTHANSA                        |                | S A      | 90                | 0        | 3         | 64                         | 10            | 19            | 7                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |
|                              | EDINBURGH         | LUFTHANSA                        |                | S D      | 91                | 0        | 2         | 55                         | 18            | 16            | 10               | 1                | 0                 | 25                   | 0             | 0                    | 0                  |
|                              | HEATHROW          | LUFTHANSA                        |                | S A      | 298               | 1        | 5         | 64                         | 12            | 11            | 12               | 0                | 0                 | 21                   | 76            | 11                   | 306                |
|                              | HEATHROW          | LUFTHANSA                        |                | S D      | 297               | 0        | 6         | 65                         | 13            | 9             | 11               | 1                | 0                 | 24                   | 78            | 10                   | 305                |
|                              | MANCHESTER        | LUFTHANSA                        |                | S A      | 121               | 0        | 3         | 64                         | 13            | 16            | 7                | 0                | 0                 | 19                   | 85            | 8                    | 122                |
|                              | MANCHESTER        | LUFTHANSA                        |                | S D      | 122               | 0        | 2         | 74                         | 7             | 9             | 11               | 0                | 0                 | 18                   | 89            | 6                    | 122                |
| <b>TOTAL FRANKFURT MAIN</b>  |                   |                                  |                |          | <b>2470</b>       | <b>6</b> | <b>33</b> | <b>64</b>                  | <b>14</b>     | <b>13</b>     | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>76</b>     | <b>12</b>            | <b>12</b>          |
| FREETOWN                     | GATWICK           | ASTRAEUS LTD                     |                | S A      | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 78            | 17                   | 9                  |
|                              | GATWICK           | ASTRAEUS LTD                     |                | S D      | 9                 | 0        | 0         | 67                         | 0             | 22            | 0                | 0                | 11                | 79                   | 25            | 21                   | 8                  |
|                              | HEATHROW          | BELLVIEW AIRLINES (SIERRA LEONE) |                | S A      | 11                | 0        | 0         | 27                         | 18            | 9             | 45               | 0                | 0                 | 61                   | 0             | 0                    | 0                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: F

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |
|------------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                              |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                              |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| FREETOWN                     | HEATHROW          | BELLVIEW AIRLINES (SIERRA LEONE) | S              | D        | 12                | 0        | 0         | 75                         | 8             | 8             | 8                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |
| <b>TOTAL FREETOWN</b>        |                   |                                  |                |          | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>8</b>      | <b>10</b>     | <b>15</b>        | <b>0</b>         | <b>3</b>          | <b>39</b>            | <b>53</b>     | <b>19</b>            | <b>19</b>          |
| FRIEDRICHSHAFEN              | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |
|                              | GATWICK           | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0         | 25                         | 50            | 0             | 25               | 0                | 0                 | 35                   | 0             | 0                    | 0                  |
|                              | STANSTED          | RYANAIR                          | S              | A        | 46                | 0        | 0         | 96                         | 2             | 0             | 2                | 0                | 0                 | 3                    | 89            | 9                    | 57                 |
|                              | STANSTED          | RYANAIR                          | S              | D        | 46                | 0        | 0         | 89                         | 9             | 0             | 2                | 0                | 0                 | 7                    | 70            | 15                   | 57                 |
| <b>TOTAL FRIEDRICHSHAFEN</b> |                   |                                  |                |          | <b>102</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>9</b>      | <b>1</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>74</b>     | <b>21</b>            | <b>21</b>          |
| FUERTEVENTURA                | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 19                   | 50            | 30                   | 6                  |
|                              | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 13                   | 57            | 22                   | 7                  |
|                              | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 9                    | 60            | 15                   | 5                  |
|                              | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 4                    | 100           | 5                    | 5                  |
|                              | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 14                | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 4                    | 89            | 6                    | 19                 |
|                              | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 14                | 0        | 0         | 79                         | 7             | 14            | 0                | 0                | 0                 | 11                   | 79            | 18                   | 19                 |
|                              | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 5                    | 100           | 2                    | 4                  |
|                              | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0         | 40                         | 60            | 0             | 0                | 0                | 0                 | 17                   | 60            | 11                   | 5                  |
|                              | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0         | 67                         | 11            | 11            | 0                | 0                | 11                | 122                  | 82            | 6                    | 11                 |
|                              | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 10                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 1                    | 12                 |
|                              | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 5                  |
|                              | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 5                  |
|                              | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 15                   | 60            | 42                   | 5                  |
|                              | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 4                    | 5                  |
|                              | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 3                    | 50            | 62                   | 8                  |
|                              | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 44            | 40                   | 9                  |
|                              | NEWCASTLE         | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 80            | 6                    | 5                  |
|                              | NEWCASTLE         | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 80            | 8                    | 5                  |
|                              | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | A        | 9                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 9                    | 100           | 3                    | 8                  |
|                              | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | D        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 9                    | 89            | 2                    | 9                  |
|                              | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 10                | 0        | 0         | 70                         | 0             | 20            | 10               | 0                | 0                 | 21                   | 78            | 14                   | 9                  |
|                              | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 11                | 0        | 0         | 73                         | 9             | 9             | 9                | 0                | 0                 | 22                   | 78            | 18                   | 9                  |
|                              | GLASGOW           | THOMAS COOK AIRLINES LTD         | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 15                   | 100           | 4                    | 5                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: F

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|----------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                            |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                            |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| FUERTEVENTURA              | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 5         |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0                          | 44               | 22               | 22                     | 11                     | 0                       | 0                          | 23                  | 79                         | 5                        | 14        |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0                          | 67               | 22               | 0                      | 11                     | 0                       | 0                          | 14                  | 93                         | 3                        | 14        |
|                            | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 40               | 0                | 20                     | 40                     | 0                       | 0                          | 47                  | 80                         | 5                        | 5         |
|                            | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 10                  | 60                         | 10                       | 5         |
|                            | BIRMINGHAM        | THOMSONFLY LTD           | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 80                         | 13                       | 5         |
|                            | BIRMINGHAM        | THOMSONFLY LTD           | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 80                         | 19                       | 5         |
|                            | GATWICK           | THOMSONFLY LTD           | C                 | A           | 9                 | 0        | 0                          | 78               | 11               | 0                      | 11                     | 0                       | 0                          | 12                  | 78                         | 172                      | 9         |
|                            | GATWICK           | THOMSONFLY LTD           | C                 | D           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 56                         | 43                       | 9         |
|                            | MANCHESTER        | THOMSONFLY LTD           | C                 | A           | 8                 | 0        | 0                          | 50               | 25               | 13                     | 13                     | 0                       | 0                          | 21                  | 100                        | 1                        | 9         |
|                            | MANCHESTER        | THOMSONFLY LTD           | C                 | D           | 9                 | 0        | 0                          | 89               | 11               | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 0                        | 9         |
|                            | STANSTED          | THOMSONFLY LTD           | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 80                         | 7                        | 5         |
|                            | STANSTED          | THOMSONFLY LTD           | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 60                         | 16                       | 5         |
| <b>TOTAL FUERTEVENTURA</b> |                   |                          |                   |             | <b>255</b>        | <b>1</b> | <b>0</b>                   | <b>80</b>        | <b>11</b>        | <b>5</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>80</b>                  | <b>17</b>                | <b>17</b> |
| FUNCHAL                    | GATWICK           | AIR PORTUGAL             | S                 | A           | 22                | 0        | 0                          | 50               | 27               | 18                     | 5                      | 0                       | 0                          | 22                  | 43                         | 20                       | 14        |
|                            | GATWICK           | AIR PORTUGAL             | S                 | D           | 22                | 0        | 0                          | 73               | 9                | 14                     | 5                      | 0                       | 0                          | 13                  | 86                         | 6                        | 14        |
|                            | HEATHROW          | AIR PORTUGAL             | S                 | A           | 9                 | 0        | 0                          | 44               | 22               | 11                     | 22                     | 0                       | 0                          | 26                  | 33                         | 33                       | 9         |
|                            | HEATHROW          | AIR PORTUGAL             | S                 | D           | 9                 | 0        | 0                          | 78               | 0                | 0                      | 22                     | 0                       | 0                          | 27                  | 22                         | 42                       | 9         |
|                            | GATWICK           | EXCEL AIRWAYS LTD        | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 4                   | 25                         | 25                       | 4         |
|                            | GATWICK           | EXCEL AIRWAYS LTD        | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 5                        | 4         |
|                            | MANCHESTER        | EXCEL AIRWAYS LTD        | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 0                        | 4         |
|                            | MANCHESTER        | EXCEL AIRWAYS LTD        | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 1                        | 4         |
|                            | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 4                        | 4         |
|                            | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 3                        | 4         |
|                            | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 15                  | 50                         | 25                       | 4         |
|                            | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 50                         | 19                       | 4         |
|                            | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 0                        | 4         |
|                            | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 19                  | 100                        | 1                        | 4         |
|                            | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 2                        | 4         |
|                            | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 0                        | 4         |
|                            | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 31                | 0        | 0                          | 77               | 13               | 3                      | 6                      | 0                       | 0                          | 16                  | 77                         | 15                       | 30        |
|                            | GATWICK           | GB AIRWAYS LTD           | S                 | D           | 31                | 0        | 0                          | 68               | 19               | 3                      | 6                      | 3                       | 0                          | 21                  | 80                         | 19                       | 30        |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| FUNCHAL              | NEWCASTLE         | SATA                     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 4         |
|                      | NEWCASTLE         | SATA                     | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 4         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 65                 | 4         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 78                 | 4         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 2                  | 4         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4         |
|                      | GATWICK           | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 12            | 75                   | 4                  | 4         |
|                      | GATWICK           | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 75                   | 6                  | 4         |
|                      | LUTON             | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 100                  | 2                  | 4         |
|                      | LUTON             | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 2                  | 4         |
|                      | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 5                  | 4         |
|                      | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4         |
| <b>TOTAL FUNCHAL</b> |                   |                          |                |          | <b>220</b>        | <b>0</b> | <b>0</b>                   | <b>75</b>     | <b>14</b>     | <b>6</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>77</b>            | <b>15</b>          | <b>15</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                             |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                             |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| GALWAY               |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | EDINBURGH         | AER ARRAN                   | S              | A        | 27                | 0         | 0         | 52                         | 7             | 11            | 26               | 4                | 0                 | 39                   | 100           | 1                    | 17                 |  |
|                      | EDINBURGH         | AER ARRAN                   | S              | D        | 27                | 0         | 0         | 44                         | 11            | 19            | 22               | 4                | 0                 | 41                   | 94            | 7                    | 17                 |  |
|                      | LUTON             | AER ARRAN                   | S              | A        | 62                | 0         | 0         | 85                         | 3             | 5             | 5                | 2                | 0                 | 14                   | 79            | 13                   | 43                 |  |
|                      | LUTON             | AER ARRAN                   | S              | D        | 62                | 0         | 0         | 87                         | 5             | 2             | 5                | 2                | 0                 | 14                   | 67            | 15                   | 45                 |  |
|                      | MANCHESTER        | AER ARRAN                   | S              | A        | 43                | 0         | 1         | 88                         | 0             | 5             | 7                | 0                | 0                 | 11                   | 87            | 6                    | 31                 |  |
|                      | MANCHESTER        | AER ARRAN                   | S              | D        | 42                | 3         | 0         | 86                         | 5             | 2             | 5                | 2                | 0                 | 15                   | 90            | 6                    | 31                 |  |
| <b>TOTAL GALWAY</b>  |                   |                             |                |          | <b>263</b>        | <b>3</b>  | <b>1</b>  | <b>79</b>                  | <b>5</b>      | <b>6</b>      | <b>9</b>         | <b>2</b>         | <b>0</b>          | <b>19</b>            | <b>82</b>     | <b>10</b>            | <b>10</b>          |  |
| GATWICK              |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | EDINBURGH         | BRITISH AIRWAYS PLC         | S              | A        | 167               | 1         | 0         | 81                         | 10            | 5             | 4                | 0                | 0                 | 9                    | 81            | 11                   | 194                |  |
|                      | EDINBURGH         | BRITISH AIRWAYS PLC         | S              | D        | 168               | 0         | 0         | 73                         | 15            | 7             | 4                | 0                | 0                 | 12                   | 71            | 17                   | 194                |  |
|                      | GLASGOW           | BRITISH AIRWAYS PLC         | S              | A        | 165               | 0         | 0         | 72                         | 14            | 10            | 4                | 0                | 0                 | 14                   | 81            | 9                    | 163                |  |
|                      | GLASGOW           | BRITISH AIRWAYS PLC         | S              | D        | 165               | 0         | 0         | 67                         | 15            | 13            | 5                | 0                | 0                 | 16                   | 79            | 11                   | 163                |  |
|                      | MANCHESTER        | BRITISH AIRWAYS PLC         | S              | A        | 197               | 0         | 0         | 74                         | 15            | 7             | 4                | 0                | 0                 | 13                   | 78            | 12                   | 196                |  |
|                      | MANCHESTER        | BRITISH AIRWAYS PLC         | S              | D        | 197               | 0         | 0         | 78                         | 13            | 5             | 4                | 0                | 0                 | 10                   | 84            | 11                   | 196                |  |
|                      | NEWCASTLE         | BRITISH AIRWAYS PLC         | S              | A        | 119               | 0         | 0         | 71                         | 19            | 5             | 4                | 0                | 0                 | 12                   | 89            | 7                    | 119                |  |
|                      | NEWCASTLE         | BRITISH AIRWAYS PLC         | S              | D        | 119               | 0         | 0         | 73                         | 18            | 6             | 3                | 0                | 0                 | 12                   | 88            | 7                    | 119                |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 115               | 0         | 2         | 79                         | 10            | 8             | 3                | 0                | 0                 | 10                   | 65            | 18                   | 117                |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 115               | 0         | 2         | 59                         | 23            | 12            | 6                | 0                | 0                 | 18                   | 41            | 29                   | 117                |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | A        | 4                 | 1         | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 20                   | 100           | 9                    | 1                  |  |
|                      | MANCHESTER        | JET2.COM LTD                | S              | A        | 77                | 0         | 0         | 87                         | 8             | 4             | 1                | 0                | 0                 | 6                    | 90            | 5                    | 89                 |  |
|                      | MANCHESTER        | JET2.COM LTD                | S              | D        | 77                | 0         | 0         | 95                         | 1             | 3             | 1                | 0                | 0                 | 3                    | 98            | 3                    | 89                 |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0         | 0         | 25                         | 0             | 0             | 75               | 0                | 0                 | 68                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | ZOOM AIRLINES               | S              | A        | 5                 | 0         | 0         | 20                         | 40            | 0             | 20               | 0                | 20                | 102                  | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | ZOOM AIRLINES               | S              | D        | 4                 | 0         | 0         | 50                         | 0             | 0             | 25               | 25               | 0                 | 87                   | 0             | 0                    | 0                  |  |
| <b>TOTAL GATWICK</b> |                   |                             |                |          | <b>1699</b>       | <b>22</b> | <b>4</b>  | <b>74</b>                  | <b>14</b>     | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>78</b>     | <b>12</b>            | <b>12</b>          |  |
| GDANSK               |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | EDINBURGH         | LOT-POLISH AIRLINES         | S              | A        | 2                 | 0         | 1         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                      | EDINBURGH         | LOT-POLISH AIRLINES         | S              | D        | 3                 | 0         | 0         | 67                         | 0             | 0             | 0                | 33               | 0                 | 89                   | 0             | 0                    | 0                  |  |
|                      | STANSTED          | RYANAIR                     | S              | A        | 31                | 0         | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                      | STANSTED          | RYANAIR                     | S              | D        | 31                | 0         | 0         | 65                         | 26            | 10            | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
|                      | LUTON             | WIZZ AIR                    | S              | A        | 48                | 0         | 0         | 94                         | 4             | 0             | 2                | 0                | 0                 | 4                    | 21            | 53                   | 24                 |  |
|                      | LUTON             | WIZZ AIR                    | S              | D        | 48                | 1         | 0         | 77                         | 13            | 2             | 8                | 0                | 0                 | 16                   | 58            | 35                   | 24                 |  |
| <b>TOTAL GDANSK</b>  |                   |                             |                |          | <b>163</b>        | <b>1</b>  | <b>1</b>  | <b>83</b>                  | <b>10</b>     | <b>2</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>10</b>            | <b>40</b>     | <b>44</b>            | <b>44</b>          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| GENEVA               | STANSTED          | AIR BERLIN                  | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 32            | 0                    | 0                  | 0       |
|                      | STANSTED          | AIR BERLIN                  | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       |
|                      | GATWICK           | ASTRAEUS LTD                | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 32            | 33                   | 51                 | 6       |
|                      | GATWICK           | ASTRAEUS LTD                | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 26            | 33                   | 46                 | 6       |
|                      | BIRMINGHAM        | BA CONNECT LTD              | S              | A        | 15                | 0        | 0                          | 40            | 20            | 27               | 13               | 0                 | 0                    | 29            | 75                   | 9                  | 4       |
|                      | BIRMINGHAM        | BA CONNECT LTD              | S              | D        | 14                | 0        | 0                          | 79            | 7             | 0                | 14               | 0                 | 0                    | 16            | 75                   | 7                  | 4       |
|                      | EDINBURGH         | BA CONNECT LTD              | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 0                | 25                | 0                    | 62            | 0                    | 0                  | 0       |
|                      | EDINBURGH         | BA CONNECT LTD              | C              | D        | 4                 | 0        | 0                          | 0             | 50            | 25               | 0                | 25                | 0                    | 65            | 0                    | 0                  | 0       |
|                      | LONDON CITY       | BA CONNECT LTD              | S              | A        | 73                | 1        | 0                          | 77            | 12            | 7                | 4                | 0                 | 0                    | 10            | 75                   | 22                 | 71      |
|                      | LONDON CITY       | BA CONNECT LTD              | S              | D        | 75                | 0        | 0                          | 33            | 29            | 24               | 13               | 0                 | 0                    | 32            | 31                   | 43                 | 72      |
|                      | MANCHESTER        | BA CONNECT LTD              | S              | A        | 35                | 0        | 0                          | 49            | 26            | 14               | 11               | 0                 | 0                    | 26            | 66                   | 20                 | 58      |
|                      | MANCHESTER        | BA CONNECT LTD              | S              | D        | 35                | 0        | 0                          | 66            | 23            | 9                | 3                | 0                 | 0                    | 15            | 83                   | 9                  | 59      |
|                      | EDINBURGH         | BMI BRITISH MIDLAND         | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 50               | 25               | 0                 | 0                    | 51            | 0                    | 50                 | 7       |
|                      | EDINBURGH         | BMI BRITISH MIDLAND         | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 16            | 56                   | 24                 | 9       |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 36            | 25                   | 20                 | 4       |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 7                  | 4       |
|                      | EDINBURGH         | BMI REGIONAL                | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 0                | 25                | 0                    | 101           | 0                    | 0                  | 0       |
|                      | EDINBURGH         | BMI REGIONAL                | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 71            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 18                | 0        | 0                          | 89            | 0             | 6                | 6                | 0                 | 0                    | 11            | 75                   | 33                 | 4       |
|                      | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 18                | 0        | 0                          | 61            | 33            | 0                | 6                | 0                 | 0                    | 18            | 50                   | 47                 | 4       |
|                      | MANCHESTER        | BMIBABY LTD                 | S              | A        | 14                | 0        | 0                          | 79            | 7             | 7                | 7                | 0                 | 0                    | 15            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | BMIBABY LTD                 | S              | D        | 14                | 0        | 0                          | 79            | 0             | 14               | 7                | 0                 | 0                    | 15            | 0                    | 0                  | 0       |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 99                | 0        | 0                          | 66            | 19            | 11               | 4                | 0                 | 0                    | 14            | 50                   | 25                 | 96      |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | C              | A        | 32                | 0        | 0                          | 53            | 25            | 13               | 6                | 3                 | 0                    | 26            | 38                   | 23                 | 32      |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 99                | 0        | 0                          | 75            | 12            | 11               | 2                | 0                 | 0                    | 13            | 57                   | 18                 | 105     |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | C              | D        | 32                | 0        | 0                          | 38            | 41            | 16               | 3                | 3                 | 0                    | 26            | 74                   | 12                 | 23      |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 252               | 0        | 0                          | 64            | 13            | 15               | 8                | 0                 | 0                    | 20            | 49                   | 26                 | 247     |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 252               | 0        | 0                          | 60            | 17            | 14               | 8                | 0                 | 0                    | 20            | 56                   | 22                 | 247     |
|                      | NEWCASTLE         | BRITISH AIRWAYS PLC         | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 18            | 50                   | 26                 | 4       |
|                      | NEWCASTLE         | BRITISH AIRWAYS PLC         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 50                   | 28                 | 4       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 40                | 0        | 1                          | 55            | 38            | 5                | 0                | 3                 | 0                    | 22            | 60                   | 29                 | 40      |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 40                | 0        | 1                          | 55            | 28            | 18               | 0                | 0                 | 0                    | 15            | 60                   | 23                 | 40      |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 23            | 0                    | 0                  | 0       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| GENEVA               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       | 0         |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 151               | 1        | 1                          | 48            | 21            | 23               | 7                | 1                 | 1                    | 29            | 56                   | 32                 | 162     | 162       |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 151               | 1        | 1                          | 58            | 21            | 17               | 5                | 0                 | 0                    | 21            | 52                   | 28                 | 163     | 163       |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 38                | 0        | 0                          | 55            | 21            | 11               | 11               | 3                 | 0                    | 27            | 41                   | 25                 | 29      | 29        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 38                | 0        | 0                          | 55            | 18            | 18               | 8                | 0                 | 0                    | 24            | 33                   | 25                 | 30      | 30        |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 35                | 0        | 0                          | 57            | 20            | 20               | 3                | 0                 | 0                    | 20            | 0                    | 0                  | 0       | 0         |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 35                | 0        | 0                          | 77            | 11            | 11               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       | 0         |
|                      | EDINBURGH         | EASYJET SWITZERLAND         | S              | A        | 30                | 0        | 1                          | 70            | 13            | 13               | 3                | 0                 | 0                    | 13            | 0                    | 0                  | 0       | 0         |
|                      | EDINBURGH         | EASYJET SWITZERLAND         | S              | D        | 31                | 0        | 0                          | 58            | 16            | 16               | 10               | 0                 | 0                    | 21            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | EASYJET SWITZERLAND         | S              | A        | 124               | 0        | 0                          | 50            | 15            | 24               | 10               | 2                 | 0                    | 28            | 71                   | 21                 | 123     | 123       |
|                      | GATWICK           | EASYJET SWITZERLAND         | S              | D        | 124               | 0        | 0                          | 41            | 18            | 29               | 12               | 0                 | 0                    | 32            | 54                   | 28                 | 123     | 123       |
|                      | STANSTED          | EASYJET SWITZERLAND         | S              | A        | 31                | 0        | 0                          | 61            | 16            | 19               | 3                | 0                 | 0                    | 19            | 0                    | 0                  | 0       | 0         |
|                      | STANSTED          | EASYJET SWITZERLAND         | S              | D        | 31                | 0        | 0                          | 42            | 19            | 23               | 16               | 0                 | 0                    | 28            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | A        | 12                | 0        | 0                          | 42            | 8             | 17               | 25               | 8                 | 0                    | 57            | 0                    | 58                 | 8       | 8         |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | D        | 12                | 0        | 0                          | 83            | 8             | 0                | 0                | 8                 | 0                    | 24            | 75                   | 17                 | 8       | 8         |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 0                | 75               | 0                 | 0                    | 81            | 0                    | 49                 | 4       | 4         |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 37            | 75                   | 25                 | 4       | 4         |
|                      | EDINBURGH         | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 25               | 50               | 0                 | 0                    | 45            | 0                    | 46                 | 4       | 4         |
|                      | EDINBURGH         | FIRST CHOICE AIRWAYS LTD    | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 20            | 50                   | 13                 | 4       | 4         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 8                 | 0        | 0                          | 50            | 13            | 0                | 38               | 0                 | 0                    | 43            | 22                   | 45                 | 9       | 9         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 18            | 44                   | 33                 | 9       | 9         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 25               | 25                | 0                    | 77            | 25                   | 48                 | 4       | 4         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 42            | 50                   | 14                 | 4       | 4         |
|                      | BIRMINGHAM        | FLYBE LTD                   | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 75                   | 9                  | 4       | 4         |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 21            | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | FLYBE LTD                   | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 13            | 25                   | 20                 | 4       | 4         |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 31                | 0        | 0                          | 74            | 6             | 13               | 6                | 0                 | 0                    | 15            | 67                   | 19                 | 9       | 9         |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 31                | 0        | 0                          | 77            | 10            | 6                | 6                | 0                 | 0                    | 12            | 67                   | 17                 | 9       | 9         |
|                      | STANSTED          | FLYGLOBESPAN                | S              | A        | 15                | 0        | 0                          | 73            | 20            | 0                | 0                | 7                 | 0                    | 27            | 0                    | 0                  | 0       | 0         |
|                      | STANSTED          | FLYGLOBESPAN                | S              | D        | 15                | 0        | 0                          | 73            | 13            | 7                | 0                | 7                 | 0                    | 30            | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | JET2.COM LTD                | S              | A        | 39                | 0        | 0                          | 72            | 13            | 5                | 10               | 0                 | 0                    | 18            | 90                   | 5                  | 31      | 31        |
|                      | MANCHESTER        | JET2.COM LTD                | S              | D        | 39                | 0        | 0                          | 74            | 5             | 13               | 8                | 0                 | 0                    | 16            | 74                   | 10                 | 31      | 31        |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                          |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| GENEVA               | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 4                 | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 26            | 25                   | 44                 | 4         |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 50                   | 14                 | 4         |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 4                 | 0         | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 63            | 0                    | 66                 | 4         |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 75                   | 17                 | 4         |
|                      | STANSTED          | MONARCH AIRLINES         | C              | A        | 4                 | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 27            | 25                   | 34                 | 4         |
|                      | STANSTED          | MONARCH AIRLINES         | C              | D        | 4                 | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 24            | 50                   | 33                 | 4         |
|                      | HEATHROW          | SWISS AIRLINES           | S              | A        | 8                 | 1         | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 30            | 0                    | 0                  | 0         |
|                      | HEATHROW          | SWISS AIRLINES           | S              | D        | 8                 | 0         | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 31            | 0                    | 0                  | 0         |
|                      | LONDON CITY       | SWISS AIRLINES           | S              | A        | 113               | 1         | 0                          | 69            | 14            | 14               | 3                | 0                 | 0                    | 14            | 63                   | 17                 | 104       |
|                      | LONDON CITY       | SWISS AIRLINES           | S              | D        | 113               | 1         | 0                          | 37            | 27            | 27               | 8                | 1                 | 0                    | 28            | 19                   | 39                 | 104       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0         | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 28            | 0                    | 48                 | 8         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 50                   | 16                 | 8         |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C              | A        | 4                 | 0         | 0                          | 25            | 0             | 0                | 75               | 0                 | 0                    | 75            | 25                   | 46                 | 4         |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 25                   | 28                 | 4         |
|                      | GATWICK           | THOMSONFLY LTD           | C              | A        | 16                | 0         | 0                          | 44            | 13            | 25               | 19               | 0                 | 0                    | 42            | 31                   | 40                 | 16        |
|                      | GATWICK           | THOMSONFLY LTD           | C              | D        | 16                | 0         | 0                          | 56            | 25            | 13               | 6                | 0                 | 0                    | 17            | 56                   | 26                 | 16        |
|                      | GLASGOW           | THOMSONFLY LTD           | C              | A        | 4                 | 0         | 0                          | 25            | 25            | 0                | 0                | 50                | 0                    | 114           | 50                   | 14                 | 4         |
|                      | GLASGOW           | THOMSONFLY LTD           | C              | D        | 4                 | 0         | 0                          | 50            | 25            | 0                | 0                | 25                | 0                    | 60            | 100                  | 4                  | 4         |
|                      | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 8                 | 0         | 0                          | 50            | 13            | 13               | 13               | 13                | 0                    | 47            | 56                   | 28                 | 9         |
|                      | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 8                 | 0         | 0                          | 63            | 0             | 13               | 25               | 0                 | 0                    | 39            | 60                   | 31                 | 10        |
| <b>TOTAL GENEVA</b>  |                   |                          |                |          | <b>2632</b>       | <b>23</b> | <b>13</b>                  | <b>58</b>     | <b>18</b>     | <b>16</b>        | <b>7</b>         | <b>1</b>          | <b>0</b>             | <b>23</b>     | <b>54</b>            | <b>25</b>          | <b>25</b> |
| GENOA                | STANSTED          | RYANAIR                  | S              | A        | 30                | 0         | 1                          | 73            | 17            | 3                | 0                | 7                 | 0                    | 23            | 65                   | 17                 | 31        |
|                      | STANSTED          | RYANAIR                  | S              | D        | 31                | 0         | 0                          | 74            | 16            | 6                | 3                | 0                 | 0                    | 16            | 58                   | 18                 | 31        |
| <b>TOTAL GENOA</b>   |                   |                          |                |          | <b>61</b>         | <b>0</b>  | <b>1</b>                   | <b>74</b>     | <b>16</b>     | <b>5</b>         | <b>2</b>         | <b>3</b>          | <b>0</b>             | <b>20</b>     | <b>70</b>            | <b>14</b>          | <b>14</b> |
| GERONA               | BIRMINGHAM        | BA CONNECT LTD           | C              | A        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |
|                      | BIRMINGHAM        | BA CONNECT LTD           | C              | D        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 4                 | 0         | 0                          | 25            | 25            | 25               | 0                | 25                | 0                    | 69            | 0                    | 0                  | 0         |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 4                 | 0         | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 58            | 0                    | 0                  | 0         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |
|                      | LUTON             | RYANAIR                  | S              | A        | 28                | 0         | 3                          | 89            | 7             | 4                | 0                | 0                 | 0                    | 5             | 94                   | 13                 | 31        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                        |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                        |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| GERONA                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | LUTON             | RYANAIR                     |                | S D      | 28                | 0        | 3         | 86                         | 7             | 7             | 0                | 0                | 0                 | 7                    | 84            | 10                   | 31                 |  |
|                        | STANSTED          | RYANAIR                     |                | S A      | 109               | 0        | 11        | 73                         | 10            | 6             | 10               | 1                | 0                 | 18                   | 80            | 17                   | 122                |  |
|                        | STANSTED          | RYANAIR                     |                | S D      | 109               | 0        | 2         | 68                         | 17            | 8             | 6                | 0                | 0                 | 16                   | 83            | 9                    | 124                |  |
|                        | NEWCASTLE         | SN BRUSSELS AIRLINES        |                | C A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |
|                        | NEWCASTLE         | SN BRUSSELS AIRLINES        |                | C D      | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
| <b>TOTAL GERONA</b>    |                   |                             |                |          | <b>305</b>        | <b>2</b> | <b>21</b> | <b>74</b>                  | <b>12</b>     | <b>6</b>      | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>15</b>            | <b>83</b>     | <b>12</b>            | <b>12</b>          |  |
| GIBRALTAR              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | GATWICK           | GB AIRWAYS LTD              |                | S A      | 31                | 0        | 0         | 74                         | 10            | 6             | 10               | 0                | 0                 | 20                   | 87            | 8                    | 31                 |  |
|                        | GATWICK           | GB AIRWAYS LTD              |                | S D      | 31                | 0        | 0         | 77                         | 10            | 3             | 10               | 0                | 0                 | 15                   | 68            | 13                   | 31                 |  |
|                        | HEATHROW          | GB AIRWAYS LTD              |                | S A      | 30                | 0        | 0         | 67                         | 13            | 3             | 17               | 0                | 0                 | 23                   | 45            | 27                   | 31                 |  |
|                        | HEATHROW          | GB AIRWAYS LTD              |                | S D      | 31                | 0        | 0         | 71                         | 16            | 6             | 6                | 0                | 0                 | 15                   | 84            | 10                   | 31                 |  |
|                        | LUTON             | MONARCH AIRLINES            |                | S A      | 26                | 0        | 1         | 54                         | 12            | 4             | 27               | 0                | 4                 | 43                   | 78            | 26                   | 23                 |  |
|                        | LUTON             | MONARCH AIRLINES            |                | S D      | 27                | 0        | 0         | 59                         | 11            | 7             | 22               | 0                | 0                 | 30                   | 91            | 14                   | 23                 |  |
|                        | MANCHESTER        | MONARCH AIRLINES            |                | S A      | 18                | 0        | 0         | 78                         | 6             | 17            | 0                | 0                | 0                 | 9                    | 82            | 13                   | 17                 |  |
|                        | MANCHESTER        | MONARCH AIRLINES            |                | S D      | 18                | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 3                    | 94            | 11                   | 17                 |  |
| <b>TOTAL GIBRALTAR</b> |                   |                             |                |          | <b>212</b>        | <b>1</b> | <b>1</b>  | <b>70</b>                  | <b>11</b>     | <b>6</b>      | <b>12</b>        | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>77</b>     | <b>15</b>            | <b>15</b>          |  |
| GLASGOW                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | STANSTED          | AIR BERLIN                  |                | S A      | 52                | 1        | 1         | 46                         | 35            | 17            | 0                | 2                | 0                 | 23                   | 0             | 0                    | 0                  |  |
|                        | STANSTED          | AIR BERLIN                  |                | S D      | 52                | 0        | 2         | 38                         | 33            | 27            | 0                | 2                | 0                 | 26                   | 0             | 0                    | 0                  |  |
|                        | BIRMINGHAM        | BA CONNECT LTD              |                | S A      | 159               | 2        | 0         | 84                         | 6             | 6             | 4                | 0                | 0                 | 9                    | 89            | 8                    | 129                |  |
|                        | BIRMINGHAM        | BA CONNECT LTD              |                | S D      | 161               | 1        | 0         | 76                         | 9             | 7             | 7                | 0                | 0                 | 14                   | 86            | 11                   | 131                |  |
|                        | MANCHESTER        | BA CONNECT LTD              |                | S A      | 147               | 0        | 10        | 76                         | 12            | 7             | 5                | 0                | 0                 | 12                   | 89            | 7                    | 150                |  |
|                        | MANCHESTER        | BA CONNECT LTD              |                | S D      | 150               | 1        | 7         | 81                         | 9             | 5             | 5                | 0                | 0                 | 10                   | 87            | 6                    | 151                |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         |                | S A      | 229               | 0        | 2         | 78                         | 12            | 7             | 2                | 0                | 1                 | 15                   | 79            | 9                    | 234                |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         |                | S D      | 231               | 0        | 1         | 81                         | 13            | 4             | 2                | 0                | 0                 | 8                    | 81            | 8                    | 235                |  |
|                        | MANCHESTER        | BMI REGIONAL                |                | S A      | 93                | 0        | 0         | 82                         | 13            | 4             | 1                | 0                | 0                 | 7                    | 96            | 3                    | 94                 |  |
|                        | MANCHESTER        | BMI REGIONAL                |                | S D      | 92                | 0        | 0         | 95                         | 2             | 2             | 1                | 0                | 0                 | 3                    | 99            | 1                    | 95                 |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 165               | 0        | 1         | 60                         | 22            | 12            | 5                | 0                | 0                 | 18                   | 73            | 12                   | 163                |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 165               | 0        | 0         | 69                         | 15            | 11            | 5                | 0                | 0                 | 15                   | 79            | 11                   | 163                |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 315               | 0        | 0         | 62                         | 20            | 13            | 4                | 1                | 0                 | 17                   | 70            | 15                   | 333                |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 315               | 0        | 0         | 59                         | 22            | 14            | 5                | 0                | 0                 | 18                   | 66            | 16                   | 333                |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 163               | 0        | 3         | 85                         | 7             | 4             | 2                | 1                | 0                 | 9                    | 88            | 9                    | 169                |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 162               | 0        | 4         | 72                         | 11            | 9             | 6                | 3                | 0                 | 21                   | 81            | 13                   | 169                |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| GLASGOW              | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 141               | 0        | 3                      | 83                         | 9                | 5                      | 1                      | 3                       | 0                          | 12                  | 90                         | 6                        | 143       |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 141               | 0        | 3                      | 72                         | 13               | 11                     | 2                      | 2                       | 0                          | 17                  | 79                         | 14                       | 143       |
|                      | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 146               | 0        | 18                     | 90                         | 2                | 4                      | 3                      | 1                       | 0                          | 8                   | 91                         | 5                        | 154       |
|                      | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 147               | 0        | 7                      | 80                         | 12               | 4                      | 3                      | 1                       | 0                          | 13                  | 81                         | 13                       | 154       |
|                      | STANSTED          | FLYGLOBESPAN                | S                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0         |
|                      | STANSTED          | FLYGLOBESPAN                | S                 | D           | 4                 | 0        | 0                      | 0                          | 0                | 0                      | 100                    | 0                       | 0                          | 87                  | 0                          | 0                        | 0         |
| <b>TOTAL GLASGOW</b> |                   |                             |                   |             | <b>3236</b>       | <b>8</b> | <b>62</b>              | <b>74</b>                  | <b>13</b>        | <b>8</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>14</b>           | <b>81</b>                  | <b>10</b>                | <b>10</b> |
| GOA                  | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 6                 | 0        | 0                      | 50                         | 0                | 17                     | 0                      | 0                       | 33                         | 479                 | 38                         | 29                       | 8         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 6                 | 0        | 0                      | 67                         | 0                | 0                      | 17                     | 0                       | 17                         | 256                 | 78                         | 12                       | 9         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0        | 0                      | 25                         | 25               | 0                      | 50                     | 0                       | 0                          | 54                  | 0                          | 0                        | 0         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0        | 0                      | 75                         | 0                | 0                      | 25                     | 0                       | 0                          | 18                  | 0                          | 0                        | 0         |
|                      | GATWICK           | MONARCH AIRLINES            | C                 | A           | 19                | 0        | 0                      | 47                         | 21               | 21                     | 11                     | 0                       | 0                          | 27                  | 31                         | 42                       | 16        |
|                      | GATWICK           | MONARCH AIRLINES            | C                 | D           | 20                | 0        | 0                      | 70                         | 5                | 15                     | 10                     | 0                       | 0                          | 21                  | 65                         | 28                       | 17        |
|                      | MANCHESTER        | MONARCH AIRLINES            | C                 | A           | 18                | 0        | 0                      | 22                         | 6                | 22                     | 44                     | 6                       | 0                          | 68                  | 56                         | 34                       | 9         |
|                      | MANCHESTER        | MONARCH AIRLINES            | C                 | D           | 19                | 0        | 0                      | 53                         | 5                | 11                     | 32                     | 0                       | 0                          | 41                  | 88                         | 5                        | 8         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK        | C                 | A           | 9                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 75                         | 218                      | 4         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK        | C                 | D           | 8                 | 0        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 50                         | 13                       | 4         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | A           | 4                 | 1        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 7                   | 50                         | 22                       | 4         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | D           | 5                 | 0        | 0                      | 40                         | 40               | 20                     | 0                      | 0                       | 0                          | 19                  | 80                         | 4                        | 5         |
|                      | BIRMINGHAM        | THOMSONFLY LTD              | C                 | A           | 4                 | 0        | 0                      | 0                          | 25               | 75                     | 0                      | 0                       | 0                          | 44                  | 0                          | 0                        | 0         |
|                      | BIRMINGHAM        | THOMSONFLY LTD              | C                 | D           | 4                 | 0        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|                      | GATWICK           | THOMSONFLY LTD              | C                 | A           | 5                 | 0        | 0                      | 20                         | 60               | 20                     | 0                      | 0                       | 0                          | 23                  | 60                         | 9                        | 5         |
|                      | GATWICK           | THOMSONFLY LTD              | C                 | D           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 40                         | 27                       | 5         |
| <b>TOTAL GOA</b>     |                   |                             |                   |             | <b>140</b>        | <b>1</b> | <b>0</b>               | <b>55</b>                  | <b>13</b>        | <b>14</b>              | <b>16</b>              | <b>1</b>                | <b>2</b>                   | <b>58</b>           | <b>56</b>                  | <b>30</b>                | <b>30</b> |
| GOTEBORG             | BIRMINGHAM        | CITY AIRLINE                | S                 | A           | 39                | 1        | 2                      | 77                         | 15               | 3                      | 5                      | 0                       | 0                          | 11                  | 64                         | 32                       | 22        |
|                      | BIRMINGHAM        | CITY AIRLINE                | S                 | D           | 48                | 0        | 1                      | 83                         | 8                | 2                      | 6                      | 0                       | 0                          | 10                  | 56                         | 30                       | 25        |
|                      | MANCHESTER        | CITY AIRLINE                | S                 | A           | 49                | 0        | 1                      | 57                         | 37               | 2                      | 4                      | 0                       | 0                          | 16                  | 59                         | 18                       | 46        |
|                      | MANCHESTER        | CITY AIRLINE                | S                 | D           | 49                | 0        | 1                      | 90                         | 4                | 4                      | 2                      | 0                       | 0                          | 6                   | 80                         | 10                       | 46        |
|                      | STANSTED          | FLYME SWEDEN                | S                 | A           | 4                 | 0        | 0                      | 50                         | 25               | 25                     | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0         |
|                      | STANSTED          | FLYME SWEDEN                | S                 | D           | 4                 | 0        | 0                      | 50                         | 25               | 25                     | 0                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0         |
|                      | HEATHROW          | SAS                         | S                 | A           | 62                | 0        | 0                      | 65                         | 29               | 6                      | 0                      | 0                       | 0                          | 10                  | 77                         | 11                       | 60        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |
|------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                              |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                              |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| GOTEBORG                     | HEATHROW          | SAS                         |                   | S D         | 62                | 0        | 0         | 90                         | 8                | 2                | 0                      | 0                      | 0                       | 4                          | 85                  | 8                          | 60                       |
| <b>TOTAL GOTEBORG</b>        |                   |                             |                   |             | <b>317</b>        | <b>1</b> | <b>5</b>  | <b>76</b>                  | <b>17</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>73</b>           | <b>15</b>                  | <b>15</b>                |
| GOTEBORG (SAVE)              | STANSTED          | RYANAIR                     |                   | S A         | 69                | 1        | 1         | 78                         | 13               | 9                | 0                      | 0                      | 0                       | 8                          | 85                  | 7                          | 88                       |
|                              | STANSTED          | RYANAIR                     |                   | S D         | 70                | 1        | 0         | 51                         | 36               | 11               | 1                      | 0                      | 0                       | 16                         | 64                  | 14                         | 88                       |
| <b>TOTAL GOTEBORG (SAVE)</b> |                   |                             |                   |             | <b>139</b>        | <b>2</b> | <b>1</b>  | <b>65</b>                  | <b>24</b>        | <b>10</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>74</b>           | <b>11</b>                  | <b>11</b>                |
| GRANADA                      | GATWICK           | MONARCH AIRLINES            |                   | S A         | 22                | 0        | 0         | 77                         | 9                | 9                | 5                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                              | GATWICK           | MONARCH AIRLINES            |                   | S D         | 22                | 0        | 0         | 91                         | 5                | 5                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                              | STANSTED          | RYANAIR                     |                   | S A         | 39                | 1        | 3         | 62                         | 10               | 15               | 10                     | 3                      | 0                       | 24                         | 81                  | 8                          | 31                       |
|                              | STANSTED          | RYANAIR                     |                   | S D         | 39                | 1        | 3         | 51                         | 28               | 10               | 10                     | 0                      | 0                       | 21                         | 58                  | 16                         | 31                       |
| <b>TOTAL GRANADA</b>         |                   |                             |                   |             | <b>122</b>        | <b>2</b> | <b>6</b>  | <b>66</b>                  | <b>15</b>        | <b>11</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>69</b>           | <b>12</b>                  | <b>12</b>                |
| GRAND CAYMAN                 | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 18                | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 12                         | 82                  | 99                         | 17                       |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 18                | 0        | 0         | 39                         | 28               | 22               | 6                      | 6                      | 0                       | 36                         | 44                  | 35                         | 18                       |
| <b>TOTAL GRAND CAYMAN</b>    |                   |                             |                   |             | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>14</b>        | <b>11</b>        | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>24</b>                  | <b>63</b>           | <b>66</b>                  | <b>66</b>                |
| GRAZ                         | STANSTED          | RYANAIR                     |                   | S A         | 31                | 0        | 0         | 71                         | 16               | 13               | 0                      | 0                      | 0                       | 12                         | 48                  | 20                         | 31                       |
|                              | STANSTED          | RYANAIR                     |                   | S D         | 31                | 0        | 0         | 55                         | 35               | 6                | 3                      | 0                      | 0                       | 18                         | 39                  | 24                         | 31                       |
| <b>TOTAL GRAZ</b>            |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>26</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>44</b>           | <b>22</b>                  | <b>22</b>                |
| GRENADA                      | GATWICK           | BRITISH AIRWAYS PLC         |                   | S A         | 9                 | 0        | 0         | 56                         | 44               | 0                | 0                      | 0                      | 0                       | 10                         | 56                  | 23                         | 9                        |
|                              | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 67                  | 18                         | 9                        |
|                              | GATWICK           | EXCEL AIRWAYS LTD           |                   | C A         | 4                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 25                         | 80                  | 38                         | 5                        |
|                              | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                   | S A         | 5                 | 0        | 0         | 0                          | 20               | 20               | 60                     | 0                      | 0                       | 69                         | 80                  | 5                          | 5                        |
|                              | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                   | S D         | 5                 | 0        | 0         | 40                         | 60               | 0                | 0                      | 0                      | 0                       | 17                         | 50                  | 22                         | 4                        |
| <b>TOTAL GRENADA</b>         |                   |                             |                   |             | <b>31</b>         | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>35</b>        | <b>3</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>64</b>           | <b>21</b>                  | <b>21</b>                |
| GRENOBLE                     | GATWICK           | BRITISH AIRWAYS PLC         |                   | S A         | 23                | 0        | 0         | 78                         | 13               | 9                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                              | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 23                | 0        | 0         | 65                         | 26               | 9                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|                              | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 29                | 1        | 0         | 86                         | 7                | 0                | 7                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                              | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 30                | 0        | 0         | 60                         | 30               | 3                | 3                      | 3                      | 0                       | 20                         | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |
|-----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                             |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| GRENOBLE              | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 29                | 1         | 2        | 48                         | 21               | 21               | 7                      | 3                      | 0                       | 29                         | 0                   | 0                          | 0                        |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 30                | 0         | 1        | 53                         | 13               | 20               | 13                     | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | EXCEL AIRWAYS LTD           | C                 | A           | 4                 | 0         | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 41                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | EXCEL AIRWAYS LTD           | C                 | D           | 4                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD           | C                 | A           | 4                 | 0         | 0        | 25                         | 0                | 25               | 25                     | 25                     | 0                       | 114                        | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD           | C                 | D           | 4                 | 0         | 0        | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 81                         | 0                   | 0                          | 0                        |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0         | 0        | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 32                         | 75                  | 4                          | 4                        |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 6                          | 4                        |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 15                | 0         | 0        | 33                         | 7                | 27               | 27                     | 7                      | 0                       | 51                         | 37                  | 29                         | 19                       |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 15                | 0         | 0        | 33                         | 33               | 13               | 13                     | 7                      | 0                       | 43                         | 37                  | 30                         | 19                       |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 11                | 0         | 0        | 45                         | 0                | 18               | 27                     | 9                      | 0                       | 61                         | 75                  | 35                         | 12                       |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 11                | 0         | 0        | 64                         | 9                | 0                | 27                     | 0                      | 0                       | 34                         | 83                  | 25                         | 12                       |
|                       | NEWCASTLE         | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 2                 | 0         | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |
|                       | NEWCASTLE         | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 2                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 8                          | 1                        |
|                       | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0         | 0        | 25                         | 25               | 0                | 25                     | 25                     | 0                       | 100                        | 0                   | 0                          | 0                        |
|                       | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0         | 0        | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 58                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | MONARCH AIRLINES            | C                 | A           | 5                 | 0         | 0        | 60                         | 40               | 0                | 0                      | 0                      | 0                       | 11                         | 80                  | 9                          | 5                        |
|                       | GATWICK           | MONARCH AIRLINES            | C                 | D           | 5                 | 0         | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 2                          | 6                        |
|                       | MANCHESTER        | MONARCH AIRLINES            | C                 | A           | 5                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 2                          | 4                        |
|                       | MANCHESTER        | MONARCH AIRLINES            | C                 | D           | 5                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 2                          | 4                        |
|                       | GATWICK           | MY TRAVEL AIRWAYS UK        | C                 | A           | 4                 | 0         | 0        | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 40                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | MY TRAVEL AIRWAYS UK        | C                 | D           | 4                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | A           | 4                 | 0         | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 42                         | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | D           | 4                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                       | STANSTED          | RYANAIR                     | S                 | A           | 35                | 0         | 2        | 83                         | 9                | 6                | 3                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                       | STANSTED          | RYANAIR                     | S                 | D           | 36                | 0         | 1        | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0         | 0        | 25                         | 25               | 25               | 25                     | 0                      | 0                       | 41                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
| <b>TOTAL GRENOBLE</b> |                   |                             |                   |             | <b>367</b>        | <b>2</b>  | <b>6</b> | <b>66</b>                  | <b>14</b>        | <b>10</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>23</b>                  | <b>69</b>           | <b>19</b>                  | <b>19</b>                |
| GRONINGEN             |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| GUERNSEY              |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                       | GATWICK           | AURIGNY AIR SERVICES        | S                 | A           | 118               | 0         | 2        | 81                         | 6                | 3                | 10                     | 0                      | 0                       | 16                         | 82                  | 17                         | 124                      |
|                       | GATWICK           | AURIGNY AIR SERVICES        | S                 | D           | 119               | 0         | 4        | 76                         | 6                | 6                | 11                     | 2                      | 0                       | 22                         | 77                  | 18                         | 124                      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: G

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE              | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |
|-----------------------|-------------------|----------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                      |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                      |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| GUERNSEY              |                   |                      |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                       | MANCHESTER        | AURIGNY AIR SERVICES | S                 | A           | 57                | 0        | 3                          | 74        | 9                      | 7                | 9                | 2                      | 0                      | 23                      | 78                         | 18                  | 58                         |                          |
|                       | MANCHESTER        | AURIGNY AIR SERVICES | S                 | D           | 57                | 0        | 4                          | 74        | 14                     | 0                | 11               | 2                      | 0                      | 24                      | 85                         | 33                  | 59                         |                          |
|                       | STANSTED          | AURIGNY AIR SERVICES | S                 | A           | 28                | 0        | 3                          | 86        | 4                      | 4                | 7                | 0                      | 0                      | 11                      | 84                         | 14                  | 31                         |                          |
|                       | STANSTED          | AURIGNY AIR SERVICES | S                 | D           | 28                | 0        | 3                          | 82        | 4                      | 7                | 7                | 0                      | 0                      | 14                      | 74                         | 20                  | 31                         |                          |
|                       | BIRMINGHAM        | FLYBE LTD            | S                 | A           | 26                | 0        | 2                          | 62        | 23                     | 8                | 8                | 0                      | 0                      | 22                      | 73                         | 15                  | 26                         |                          |
|                       | BIRMINGHAM        | FLYBE LTD            | S                 | D           | 26                | 0        | 1                          | 73        | 15                     | 8                | 4                | 0                      | 0                      | 16                      | 70                         | 13                  | 23                         |                          |
|                       | GATWICK           | FLYBE LTD            | S                 | A           | 115               | 0        | 5                          | 86        | 5                      | 4                | 3                | 1                      | 0                      | 9                       | 82                         | 18                  | 129                        |                          |
|                       | GATWICK           | FLYBE LTD            | S                 | D           | 119               | 0        | 6                          | 84        | 8                      | 7                | 2                | 0                      | 0                      | 9                       | 80                         | 19                  | 133                        |                          |
| <b>TOTAL GUERNSEY</b> |                   |                      |                   |             | <b>693</b>        | <b>2</b> | <b>33</b>                  | <b>79</b> | <b>8</b>               | <b>5</b>         | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>16</b>               | <b>80</b>                  | <b>19</b>           | <b>19</b>                  |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: H

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |           |
|--------------------------|-------------------|------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                          |                   |                        |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                          |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| HAHN                     |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | STANSTED          | RYANAIR                |                | S A      | 113               | 0        | 0                          | 86            | 8             | 4                | 3                | 0                 | 0                    | 7             | 82                   | 10                 | 118       |           |
|                          | STANSTED          | RYANAIR                |                | S D      | 113               | 0        | 0                          | 74            | 17            | 7                | 2                | 0                 | 0                    | 11            | 67                   | 16                 | 120       |           |
| <b>TOTAL HAHN</b>        |                   |                        |                |          | <b>226</b>        | <b>0</b> | <b>0</b>                   | <b>80</b>     | <b>12</b>     | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>74</b>            | <b>13</b>          | <b>13</b> |           |
| HALIFAX INT              |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | HEATHROW          | AIR CANADA             |                | S A      | 29                | 0        | 0                          | 59            | 17            | 17               | 7                | 0                 | 0                    | 19            | 45                   | 32                 | 31        |           |
|                          | HEATHROW          | AIR CANADA             |                | S D      | 29                | 0        | 0                          | 72            | 14            | 14               | 0                | 0                 | 0                    | 12            | 65                   | 12                 | 31        |           |
| <b>TOTAL HALIFAX INT</b> |                   |                        |                |          | <b>58</b>         | <b>0</b> | <b>0</b>                   | <b>66</b>     | <b>16</b>     | <b>16</b>        | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>16</b>     | <b>56</b>            | <b>21</b>          | <b>21</b> |           |
| HAMBURG                  |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | MANCHESTER        | AIR BERLIN             |                | S A      | 13                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 10            | 83                   | 5                  | 29        |           |
|                          | MANCHESTER        | AIR BERLIN             |                | S D      | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 2             | 86                   | 4                  | 29        |           |
|                          | BIRMINGHAM        | BA CONNECT LTD         |                | S A      | 48                | 0        | 0                          | 83            | 4             | 13               | 0                | 0                 | 0                    | 8             | 93                   | 2                  | 46        |           |
|                          | BIRMINGHAM        | BA CONNECT LTD         |                | S D      | 49                | 0        | 0                          | 84            | 0             | 16               | 0                | 0                 | 0                    | 8             | 89                   | 5                  | 46        |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC    |                | S A      | 121               | 0        | 0                          | 60            | 17            | 13               | 10               | 0                 | 0                    | 19            | 77                   | 12                 | 121       |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC    |                | S D      | 121               | 0        | 0                          | 64            | 17            | 15               | 4                | 0                 | 0                    | 17            | 68                   | 15                 | 121       |           |
|                          | GATWICK           | EUROWINGS LUFTVERKEHRS |                | S A      | 58                | 0        | 1                          | 72            | 16            | 3                | 7                | 2                 | 0                    | 20            | 0                    | 0                  | 0         |           |
|                          | GATWICK           | EUROWINGS LUFTVERKEHRS |                | S D      | 58                | 0        | 1                          | 62            | 22            | 7                | 7                | 2                 | 0                    | 24            | 0                    | 0                  | 0         |           |
|                          | HEATHROW          | LUFTHANSA              |                | S A      | 93                | 0        | 0                          | 78            | 11            | 8                | 3                | 0                 | 0                    | 11            | 78                   | 7                  | 90        |           |
|                          | HEATHROW          | LUFTHANSA              |                | S D      | 93                | 0        | 0                          | 77            | 10            | 12               | 1                | 0                 | 0                    | 11            | 88                   | 6                  | 90        |           |
|                          | MANCHESTER        | LUFTHANSA CITY LINE    |                | S A      | 51                | 0        | 0                          | 90            | 4             | 6                | 0                | 0                 | 0                    | 6             | 83                   | 9                  | 46        |           |
|                          | MANCHESTER        | LUFTHANSA CITY LINE    |                | S D      | 51                | 0        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 3             | 87                   | 6                  | 46        |           |
| <b>TOTAL HAMBURG</b>     |                   |                        |                |          | <b>769</b>        | <b>1</b> | <b>2</b>                   | <b>74</b>     | <b>12</b>     | <b>10</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>81</b>            | <b>9</b>           | <b>9</b>  |           |
| HANOVER                  |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | STANSTED          | AIR BERLIN             |                | S A      | 56                | 0        | 1                          | 77            | 9             | 7                | 7                | 0                 | 0                    | 14            | 68                   | 20                 | 41        |           |
|                          | STANSTED          | AIR BERLIN             |                | S D      | 56                | 0        | 1                          | 57            | 27            | 7                | 9                | 0                 | 0                    | 21            | 59                   | 18                 | 41        |           |
|                          | BIRMINGHAM        | BA CONNECT LTD         |                | S A      | 30                | 0        | 0                          | 77            | 7             | 10               | 7                | 0                 | 0                    | 12            | 97                   | 2                  | 31        |           |
|                          | BIRMINGHAM        | BA CONNECT LTD         |                | S D      | 31                | 0        | 0                          | 87            | 3             | 3                | 6                | 0                 | 0                    | 10            | 97                   | 4                  | 31        |           |
|                          | MANCHESTER        | BA CONNECT LTD         |                | S A      | 53                | 1        | 0                          | 74            | 8             | 6                | 11               | 2                 | 0                    | 22            | 84                   | 9                  | 50        |           |
|                          | MANCHESTER        | BA CONNECT LTD         |                | S D      | 53                | 1        | 0                          | 85            | 2             | 4                | 9                | 0                 | 0                    | 13            | 92                   | 11                 | 50        |           |
|                          | HEATHROW          | BMI BRITISH MIDLAND    |                | S A      | 72                | 0        | 0                          | 86            | 7             | 6                | 1                | 0                 | 0                    | 6             | 78                   | 12                 | 80        |           |
|                          | HEATHROW          | BMI BRITISH MIDLAND    |                | S D      | 72                | 0        | 0                          | 85            | 11            | 4                | 0                | 0                 | 0                    | 7             | 85                   | 9                  | 80        |           |
|                          | GATWICK           | BRITISH AIRWAYS PLC    |                | S A      | 65                | 0        | 0                          | 80            | 9             | 6                | 5                | 0                 | 0                    | 12            | 70                   | 13                 | 79        |           |
|                          | GATWICK           | BRITISH AIRWAYS PLC    |                | S D      | 64                | 0        | 0                          | 80            | 11            | 6                | 3                | 0                 | 0                    | 12            | 77                   | 12                 | 79        |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC    |                | C A      | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 15            | 67                   | 20                 | 6         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: H

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |           |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                             |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| HANOVER                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 12            | 67                   | 11                 | 6         |           |
|                             | LUTON             | FIRST CHOICE AIRWAYS LTD    | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |           |
|                             | LUTON             | FIRST CHOICE AIRWAYS LTD    | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |           |           |
|                             | MANCHESTER        | HAPAG LLOYD EXPRESS         | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |           |           |
|                             | MANCHESTER        | HAPAG LLOYD EXPRESS         | S              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 39                   | 0             | 0                    | 0                  |           |           |
|                             | NEWCASTLE         | HAPAG LLOYD EXPRESS         | S              | A        | 16                | 0        | 0                          | 75            | 6             | 19               | 0                | 0                 | 13                   | 69            | 16                   | 16                 |           |           |
|                             | NEWCASTLE         | HAPAG LLOYD EXPRESS         | S              | D        | 16                | 0        | 0                          | 63            | 19            | 13               | 6                | 0                 | 17                   | 69            | 20                   | 16                 |           |           |
| <b>TOTAL HANOVER</b>        |                   |                             |                |          | <b>608</b>        | <b>2</b> | <b>2</b>                   | <b>78</b>     | <b>10</b>     | <b>6</b>         | <b>5</b>         | <b>0</b>          | <b>13</b>            | <b>79</b>     | <b>12</b>            | <b>12</b>          |           |           |
| HARARE                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | GATWICK           | AIR ZIMBABWE                | S              | A        | 13                | 1        | 1                          | 15            | 23            | 23               | 31               | 0                 | 8                    | 77            | 77                   | 51                 | 13        |           |
|                             | GATWICK           | AIR ZIMBABWE                | S              | D        | 13                | 1        | 1                          | 38            | 23            | 15               | 15               | 0                 | 8                    | 58            | 62                   | 48                 | 13        |           |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 14                | 0        | 0                          | 79            | 14            | 7                | 0                | 0                 | 6                    | 85            | 7                    | 13                 |           |           |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 13                | 0        | 0                          | 38            | 38            | 8                | 15               | 0                 | 24                   | 21            | 29                   | 14                 |           |           |
| <b>TOTAL HARARE</b>         |                   |                             |                |          | <b>53</b>         | <b>2</b> | <b>2</b>                   | <b>43</b>     | <b>25</b>     | <b>13</b>        | <b>15</b>        | <b>0</b>          | <b>4</b>             | <b>41</b>     | <b>60</b>            | <b>33</b>          | <b>33</b> |           |
| HASSI MESSAOUD              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | GATWICK           | AIR ALGERIE                 | C              | A        | 10                | 0        | 0                          | 30            | 60            | 10               | 0                | 0                 | 20                   | 11            | 30                   | 9                  |           |           |
|                             | GATWICK           | AIR ALGERIE                 | C              | D        | 10                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 56            | 18                   | 9                  |           |           |
|                             | GATWICK           | ASTRAEUS LTD                | C              | A        | 14                | 0        | 0                          | 43            | 29            | 21               | 7                | 0                 | 25                   | 43            | 48                   | 14                 |           |           |
|                             | GATWICK           | ASTRAEUS LTD                | C              | D        | 14                | 0        | 0                          | 71            | 14            | 7                | 7                | 0                 | 14                   | 64            | 30                   | 14                 |           |           |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0                          | 67            | 11            | 0                | 22               | 0                 | 24                   | 0             | 0                    | 0                  |           |           |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |           |           |
| <b>TOTAL HASSI MESSAOUD</b> |                   |                             |                |          | <b>66</b>         | <b>0</b> | <b>0</b>                   | <b>65</b>     | <b>21</b>     | <b>8</b>         | <b>6</b>         | <b>0</b>          | <b>16</b>            | <b>46</b>     | <b>33</b>            | <b>33</b>          |           |           |
| HAUGESUND                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | STANSTED          | RYANAIR                     | S              | A        | 30                | 0        | 1                          | 93            | 0             | 3                | 3                | 0                 | 6                    | 71            | 10                   | 31                 |           |           |
|                             | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0                          | 84            | 10            | 0                | 6                | 0                 | 11                   | 71            | 11                   | 31                 |           |           |
| <b>TOTAL HAUGESUND</b>      |                   |                             |                |          | <b>61</b>         | <b>0</b> | <b>1</b>                   | <b>89</b>     | <b>5</b>      | <b>2</b>         | <b>5</b>         | <b>0</b>          | <b>8</b>             | <b>71</b>     | <b>11</b>            | <b>11</b>          |           |           |
| HAVANA                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | GATWICK           | CUBANA                      | S              | A        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 15                   | 56            | 15                   | 9                  |           |           |
|                             | GATWICK           | CUBANA                      | S              | D        | 9                 | 0        | 0                          | 44            | 33            | 11               | 11               | 0                 | 29                   | 25            | 70                   | 8                  |           |           |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 9                 | 0        | 0                          | 56            | 22            | 22               | 0                | 0                 | 15                   | 0             | 0                    | 0                  |           |           |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 8                 | 1        | 0                          | 63            | 13            | 25               | 0                | 0                 | 19                   | 0             | 0                    | 0                  |           |           |
| <b>TOTAL HAVANA</b>         |                   |                             |                |          | <b>35</b>         | <b>3</b> | <b>0</b>                   | <b>60</b>     | <b>20</b>     | <b>14</b>        | <b>6</b>         | <b>0</b>          | <b>19</b>            | <b>39</b>     | <b>42</b>            | <b>42</b>          |           |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: H

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|------------------------|-------------------|---------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                        |                   |                     |                |          | MATCHED           |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                        |                   |                     |                |          | Actual (7)        | Plan (8)  |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| HEATHROW               | EDINBURGH         | BMI BRITISH MIDLAND | S              | A        | 237               | 2         | 2                          | 87            | 6             | 6                | 0                | 0                 | 0                    | 7             | 80                   | 9                  | 238       |
|                        | EDINBURGH         | BMI BRITISH MIDLAND | S              | D        | 237               | 1         | 1                          | 81            | 11            | 7                | 1                | 0                 | 0                    | 9             | 69                   | 14                 | 238       |
|                        | GLASGOW           | BMI BRITISH MIDLAND | S              | A        | 230               | 0         | 4                          | 84            | 10            | 4                | 1                | 0                 | 0                    | 8             | 80                   | 8                  | 235       |
|                        | GLASGOW           | BMI BRITISH MIDLAND | S              | D        | 228               | 0         | 6                          | 82            | 11            | 4                | 2                | 0                 | 1                    | 13            | 80                   | 9                  | 234       |
|                        | MANCHESTER        | BMI BRITISH MIDLAND | S              | A        | 207               | 0         | 2                          | 71            | 18            | 9                | 2                | 0                 | 0                    | 12            | 72                   | 12                 | 207       |
|                        | MANCHESTER        | BMI BRITISH MIDLAND | S              | D        | 206               | 0         | 2                          | 85            | 8             | 4                | 3                | 0                 | 0                    | 7             | 84                   | 8                  | 206       |
|                        | EDINBURGH         | BRITISH AIRWAYS PLC | S              | A        | 365               | 1         | 0                          | 63            | 19            | 11               | 6                | 1                 | 0                    | 19            | 64                   | 18                 | 370       |
|                        | EDINBURGH         | BRITISH AIRWAYS PLC | S              | D        | 362               | 0         | 3                          | 67            | 16            | 11               | 5                | 1                 | 0                    | 17            | 67                   | 18                 | 366       |
|                        | GLASGOW           | BRITISH AIRWAYS PLC | S              | A        | 315               | 2         | 1                          | 56            | 26            | 13               | 4                | 0                 | 0                    | 19            | 63                   | 18                 | 333       |
|                        | GLASGOW           | BRITISH AIRWAYS PLC | S              | D        | 316               | 0         | 0                          | 67            | 19            | 10               | 3                | 1                 | 0                    | 18            | 78                   | 11                 | 333       |
|                        | MANCHESTER        | BRITISH AIRWAYS PLC | S              | A        | 326               | 0         | 0                          | 53            | 23            | 16               | 8                | 0                 | 0                    | 22            | 58                   | 20                 | 327       |
|                        | MANCHESTER        | BRITISH AIRWAYS PLC | S              | D        | 324               | 2         | 1                          | 78            | 10            | 8                | 4                | 0                 | 0                    | 14            | 81                   | 9                  | 327       |
|                        | NEWCASTLE         | BRITISH AIRWAYS PLC | S              | A        | 211               | 0         | 0                          | 65            | 16            | 13               | 5                | 0                 | 0                    | 17            | 59                   | 19                 | 208       |
|                        | NEWCASTLE         | BRITISH AIRWAYS PLC | S              | D        | 211               | 0         | 0                          | 86            | 7             | 4                | 2                | 0                 | 0                    | 8             | 76                   | 14                 | 208       |
|                        | MANCHESTER        | SYRIANAIR           | S              | A        | 3                 | 1         | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 14            | 57                   | 11                 | 7         |
|                        | MANCHESTER        | SYRIANAIR           | S              | D        | 2                 | 1         | 0                          | 0             | 100           | 0                | 0                | 0                 | 0                    | 20            | 80                   | 14                 | 5         |
| <b>TOTAL HEATHROW</b>  |                   |                     |                |          | <b>3780</b>       | <b>10</b> | <b>22</b>                  | <b>72</b>     | <b>15</b>     | <b>9</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>71</b>            | <b>14</b>          | <b>14</b> |
| HELSINKI               | STANSTED          | BLUE 1              | S              | A        | 11                | 0         | 0                          | 45            | 36            | 18               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |
|                        | STANSTED          | BLUE 1              | S              | D        | 11                | 0         | 0                          | 45            | 36            | 18               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |
|                        | HEATHROW          | BRITISH AIRWAYS PLC | S              | A        | 62                | 0         | 0                          | 76            | 13            | 11               | 0                | 0                 | 0                    | 9             | 74                   | 12                 | 62        |
|                        | HEATHROW          | BRITISH AIRWAYS PLC | S              | D        | 62                | 0         | 0                          | 58            | 18            | 18               | 6                | 0                 | 0                    | 19            | 55                   | 18                 | 62        |
|                        | BIRMINGHAM        | CITY AIRLINE        | S              | A        | 9                 | 0         | 0                          | 67            | 22            | 0                | 11               | 0                 | 0                    | 18            | 50                   | 30                 | 24        |
|                        | HEATHROW          | FINNAIR             | S              | A        | 124               | 0         | 0                          | 77            | 14            | 9                | 1                | 0                 | 0                    | 10            | 80                   | 7                  | 117       |
|                        | HEATHROW          | FINNAIR             | S              | D        | 124               | 0         | 0                          | 69            | 20            | 10               | 2                | 0                 | 0                    | 13            | 79                   | 10                 | 117       |
|                        | MANCHESTER        | FINNAIR             | S              | A        | 57                | 0         | 0                          | 30            | 46            | 19               | 4                | 2                 | 0                    | 26            | 63                   | 12                 | 51        |
|                        | MANCHESTER        | FINNAIR             | S              | D        | 57                | 0         | 0                          | 74            | 14            | 7                | 5                | 0                 | 0                    | 15            | 84                   | 10                 | 51        |
| <b>TOTAL HELSINKI</b>  |                   |                     |                |          | <b>520</b>        | <b>0</b>  | <b>0</b>                   | <b>65</b>     | <b>20</b>     | <b>12</b>        | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>73</b>            | <b>12</b>          | <b>12</b> |
| HERAKLION              | GATWICK           | GB AIRWAYS LTD      | S              | A        | 2                 | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 32            | 0                    | 0                  | 0         |
|                        | GATWICK           | GB AIRWAYS LTD      | S              | D        | 2                 | 0         | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 48            | 0                    | 0                  | 0         |
|                        | GATWICK           | THOMSONFLY LTD      | C              | D        | 2                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
| <b>TOTAL HERAKLION</b> |                   |                     |                |          | <b>7</b>          | <b>0</b>  | <b>0</b>                   | <b>57</b>     | <b>0</b>      | <b>29</b>        | <b>14</b>        | <b>0</b>          | <b>0</b>             | <b>25</b>     | <b>100</b>           | <b>3</b>           | <b>3</b>  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: H

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |           |  |
|---------------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                                       |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                                       |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| HOLGUIN (FRANK PAIS)                  |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                       | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 78            | 60                   | 16                 | 5         |           |  |
|                                       | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 75            | 60                   | 29                 | 5         |           |  |
|                                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |           |  |
|                                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |           |  |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 58            | 0                    | 0                  | 0         |           |  |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 40            | 40            | 0                | 20               | 0                 | 0                    | 32            | 100                  | 13                 | 1         |           |  |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 0             | 25            | 25               | 50               | 0                 | 0                    | 69            | 75                   | 89                 | 4         |           |  |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b>     |                   |                          |                |          | <b>22</b>         | <b>0</b> | <b>0</b>                   | <b>45</b>     | <b>14</b>     | <b>5</b>         | <b>36</b>        | <b>0</b>          | <b>0</b>             | <b>51</b>     | <b>67</b>            | <b>40</b>          | <b>40</b> |           |  |
| HONG KONG (CHEP LAP KOK)              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 92                | 0        | 0                          | 96            | 4             | 0                | 0                | 0                 | 0                    | 3             | 93                   | 2                  | 74        |           |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 93                | 0        | 0                          | 59            | 27            | 10               | 3                | 1                 | 0                    | 19            | 60                   | 17                 | 75        |           |  |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS   | S              | A        | 124               | 0        | 0                          | 83            | 13            | 3                | 1                | 0                 | 0                    | 6             | 85                   | 6                  | 91        |           |  |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS   | S              | D        | 123               | 0        | 1                          | 56            | 30            | 12               | 2                | 0                 | 0                    | 15            | 63                   | 13                 | 93        |           |  |
| <b>TOTAL HONG KONG (CHEP LAP KOK)</b> |                   |                          |                |          | <b>432</b>        | <b>0</b> | <b>1</b>                   | <b>73</b>     | <b>19</b>     | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>75</b>            | <b>10</b>          | <b>10</b> |           |  |
| HOUSTON                               |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                       | GATWICK           | BRITISH AIRWAYS PLC      | S              | A        | 50                | 0        | 0                          | 72            | 14            | 14               | 0                | 0                 | 0                    | 11            | 67                   | 17                 | 45        |           |  |
|                                       | GATWICK           | BRITISH AIRWAYS PLC      | S              | D        | 51                | 0        | 0                          | 80            | 18            | 2                | 0                | 0                 | 0                    | 8             | 67                   | 13                 | 46        |           |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 31                | 0        | 0                          | 45            | 26            | 26               | 0                | 0                 | 3                    | 63            | 42                   | 24                 | 31        |           |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 31                | 0        | 0                          | 71            | 16            | 10               | 3                | 0                 | 0                    | 17            | 77                   | 14                 | 31        |           |  |
|                                       | GATWICK           | CONTINENTAL AIRLINES     | S              | A        | 62                | 0        | 0                          | 21            | 31            | 42               | 5                | 2                 | 0                    | 33            | 23                   | 41                 | 62        |           |  |
|                                       | GATWICK           | CONTINENTAL AIRLINES     | S              | D        | 62                | 0        | 0                          | 81            | 15            | 5                | 0                | 0                 | 0                    | 8             | 71                   | 15                 | 62        |           |  |
|                                       | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | A        | 4                 | 0        | 0                          | 0             | 25            | 50               | 0                | 0                 | 25                   | 362           | 20                   | 26                 | 5         |           |  |
|                                       | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 0                 | 25                   | 355           | 80                   | 8                  | 5         |           |  |
| <b>TOTAL HOUSTON</b>                  |                   |                          |                |          | <b>295</b>        | <b>0</b> | <b>0</b>                   | <b>61</b>     | <b>20</b>     | <b>17</b>        | <b>1</b>         | <b>0</b>          | <b>1</b>             | <b>30</b>     | <b>56</b>            | <b>22</b>          | <b>22</b> |           |  |
| HURGHADA                              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                       | BIRMINGHAM        | AIR MALTA                | C              | A        | 5                 | 0        | 0                          | 20            | 0             | 0                | 80               | 0                 | 0                    | 89            | 0                    | 0                  | 0         |           |  |
|                                       | BIRMINGHAM        | AIR MALTA                | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |           |  |
|                                       | GATWICK           | ASTRAEUS LTD             | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 44            | 0                    | 0                  | 0         |           |  |
|                                       | GATWICK           | ASTRAEUS LTD             | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 43            | 0                    | 0                  | 0         |           |  |
|                                       | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 6                 | 0        | 0                          | 50            | 17            | 17               | 0                | 17                | 0                    | 49            | 100                  | 5                  | 1         |           |  |
|                                       | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 6                 | 0        | 0                          | 67            | 17            | 0                | 0                | 17                | 0                    | 46            | 0                    | 196                | 1         |           |  |
|                                       | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 24            | 0                    | 88                 | 4         |           |  |
|                                       | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 12            | 25                   | 57                 | 4         |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: H

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |  |
|-----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
|                       |                   |                          |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |
|                       |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| HURGHADA              |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                       | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 9                 | 0        | 0                          | 89               | 11               | 0                      | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |           |  |
|                       | GATWICK           | GB AIRWAYS LTD           | S                 | D           | 9                 | 0        | 44                         | 22               | 33               | 0                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |           |  |
|                       | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 40                         | 20               | 40               | 0                      | 0                      | 0                       | 26                         | 50                  | 20                         | 4                        |           |  |
|                       | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 40                         | 40               | 0                | 20                     | 0                      | 0                       | 24                         | 100                 | 6                          | 4                        |           |  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 13                         | 50                  | 16                         | 4                        |           |  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 16                         | 100                 | 1                          | 4                        |           |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 60                         | 0                | 40               | 0                      | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |           |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |           |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 20                         | 60               | 20               | 0                      | 0                      | 0                       | 25                         | 0                   | 0                          | 0                        |           |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |           |  |
|                       | GATWICK           | THOMSONFLY LTD           | C                 | A           | 4                 | 0        | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 22                         | 75                  | 15                         | 4                        |           |  |
|                       | GATWICK           | THOMSONFLY LTD           | C                 | D           | 4                 | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 75                  | 11                         | 4                        |           |  |
|                       | MANCHESTER        | THOMSONFLY LTD           | C                 | A           | 4                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 28                         | 0                   | 0                          | 0                        |           |  |
|                       | MANCHESTER        | THOMSONFLY LTD           | C                 | D           | 4                 | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |           |  |
| <b>TOTAL HURGHADA</b> |                   |                          |                   |             | <b>115</b>        | <b>0</b> | <b>0</b>                   | <b>53</b>        | <b>24</b>        | <b>12</b>              | <b>9</b>               | <b>2</b>                | <b>0</b>                   | <b>26</b>           | <b>52</b>                  | <b>39</b>                | <b>39</b> |  |
| HYDERABAD             |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: I

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| IBIZA                | GLASGOW           | FLYGLOBESPAN             |                | S D      | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |
| <b>TOTAL IBIZA</b>   |                   |                          |                |          | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| INNSBRUCK            | GATWICK           | ASTRAEUS LTD             |                | C A      | 5                 | 0        | 0         | 40                         | 0             | 60            | 0                | 0                | 0                 | 21                   | 0             | 0                    | 0                  |
|                      | GATWICK           | ASTRAEUS LTD             |                | C D      | 6                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |
|                      | MANCHESTER        | ASTRAEUS LTD             |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 51                   | 0             | 0                    | 0                  |
|                      | MANCHESTER        | ASTRAEUS LTD             |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 40                   | 0             | 0                    | 0                  |
|                      | GLASGOW           | AUSTRIAN ARROWS          |                | C A      | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                      | GLASGOW           | AUSTRIAN ARROWS          |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |
|                      | LUTON             | AUSTRIAN ARROWS          |                | C A      | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 31                   | 0             | 0                    | 0                  |
|                      | MANCHESTER        | AUSTRIAN ARROWS          |                | C A      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 19                   | 0             | 0                    | 0                  |
|                      | MANCHESTER        | AUSTRIAN ARROWS          |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 17                   | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | BA CONNECT LTD           |                | C A      | 3                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 42                   | 100           | 2                    | 4                  |
|                      | BIRMINGHAM        | BA CONNECT LTD           |                | C D      | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 38                   | 100           | 0                    | 3                  |
|                      | GATWICK           | BRITISH AIRWAYS PLC      |                | S A      | 20                | 0        | 0         | 50                         | 15            | 25            | 5                | 5                | 0                 | 32                   | 0             | 0                    | 0                  |
|                      | GATWICK           | BRITISH AIRWAYS PLC      |                | S D      | 20                | 0        | 0         | 60                         | 15            | 20            | 0                | 5                | 0                 | 28                   | 0             | 0                    | 0                  |
|                      | GATWICK           | EXCEL AIRWAYS LTD        |                | C A      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 45                   | 0             | 0                    | 0                  |
|                      | GATWICK           | EXCEL AIRWAYS LTD        |                | C D      | 4                 | 0        | 0         | 25                         | 50            | 0             | 25               | 0                | 0                 | 43                   | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 0             | 0                | 25               | 0                 | 92                   | 25            | 38                   | 4                  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 14                   | 0             | 46                   | 4                  |
|                      | EDINBURGH         | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0         | 25                         | 50            | 0             | 25               | 0                | 0                 | 25                   | 75            | 5                    | 4                  |
|                      | EDINBURGH         | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 34                   | 100           | 5                    | 3                  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C A      | 8                 | 0        | 0         | 50                         | 25            | 0             | 0                | 13               | 13                | 85                   | 50            | 27                   | 8                  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C D      | 8                 | 0        | 0         | 88                         | 0             | 0             | 0                | 13               | 0                 | 40                   | 63            | 26                   | 8                  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C A      | 8                 | 0        | 0         | 50                         | 13            | 0             | 25               | 13               | 0                 | 53                   | 50            | 73                   | 4                  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C D      | 8                 | 0        | 0         | 50                         | 13            | 0             | 38               | 0                | 0                 | 44                   | 50            | 81                   | 4                  |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 25               | 0                 | 62                   | 25            | 29                   | 4                  |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 14                   | 50            | 40                   | 4                  |
|                      | NEWCASTLE         | FLYBE LTD                |                | C A      | 4                 | 0        | 0         | 0                          | 25            | 25            | 50               | 0                | 0                 | 69                   | 25            | 39                   | 4                  |
|                      | NEWCASTLE         | FLYBE LTD                |                | C D      | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 75            | 9                    | 4                  |
|                      | GATWICK           | LAUDA-AIR                |                | S A      | 11                | 0        | 0         | 64                         | 18            | 0             | 9                | 9                | 0                 | 29                   | 77            | 20                   | 13                 |
|                      | GATWICK           | LAUDA-AIR                |                | S D      | 11                | 0        | 0         | 55                         | 9             | 9             | 9                | 18               | 0                 | 53                   | 69            | 22                   | 13                 |
|                      | MANCHESTER        | LAUDA-AIR                |                | C A      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 44                   | 0             | 0                    | 0                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: I

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |                  | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   |                      | MAR 2005      |                      |                    |           |           |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                        |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                        |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| INNSBRUCK              |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | MANCHESTER        | LAUDA-AIR                   | C              | D        | 4                 | 0        | 0                | 75                         | 0             | 0                | 0                | 25                | 0                    | 46            | 0                    | 0                  | 0         |           |  |
|                        | GATWICK           | MONARCH AIRLINES            | C              | A        | 12                | 0        | 0                | 25                         | 17            | 8                | 25               | 8                 | 17                   | 219           | 63                   | 26                 | 8         |           |  |
|                        | GATWICK           | MONARCH AIRLINES            | C              | D        | 12                | 0        | 0                | 58                         | 0             | 0                | 33               | 0                 | 8                    | 74            | 88                   | 21                 | 8         |           |  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 8                 | 0        | 0                | 38                         | 13            | 0                | 25               | 0                 | 25                   | 255           | 75                   | 10                 | 8         |           |  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 7                 | 0        | 0                | 57                         | 0             | 14               | 29               | 0                 | 0                    | 27            | 71                   | 11                 | 7         |           |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                | 75                         | 0             | 0                | 25               | 0                 | 0                    | 48            | 75                   | 63                 | 4         |           |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                | 75                         | 0             | 0                | 25               | 0                 | 0                    | 35            | 75                   | 60                 | 4         |           |  |
| <b>TOTAL INNSBRUCK</b> |                   |                             |                |          | <b>231</b>        | <b>1</b> | <b>0</b>         | <b>56</b>                  | <b>12</b>     | <b>9</b>         | <b>16</b>        | <b>5</b>          | <b>3</b>             | <b>56</b>     | <b>60</b>            | <b>23</b>          | <b>23</b> |           |  |
| INVERNESS              |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | GATWICK           | BA CONNECT LTD              | S              | A        | 84                | 0        | 2                | 83                         | 11            | 2                | 4                | 0                 | 0                    | 10            | 88                   | 5                  | 83        |           |  |
|                        | GATWICK           | BA CONNECT LTD              | S              | D        | 85                | 0        | 1                | 85                         | 9             | 1                | 5                | 0                 | 0                    | 11            | 84                   | 8                  | 83        |           |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 30                | 0        | 0                | 80                         | 3             | 3                | 13               | 0                 | 0                    | 16            | 65                   | 13                 | 31        |           |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 30                | 0        | 0                | 73                         | 17            | 7                | 3                | 0                 | 0                    | 13            | 87                   | 6                  | 31        |           |  |
|                        | BIRMINGHAM        | EASTERN AIRWAYS             | S              | A        | 69                | 1        | 4                | 81                         | 9             | 6                | 4                | 0                 | 0                    | 9             | 87                   | 7                  | 68        |           |  |
|                        | BIRMINGHAM        | EASTERN AIRWAYS             | S              | D        | 68                | 1        | 5                | 79                         | 6             | 9                | 6                | 0                 | 0                    | 11            | 93                   | 6                  | 69        |           |  |
|                        | MANCHESTER        | EASTERN AIRWAYS             | S              | A        | 65                | 0        | 3                | 69                         | 8             | 8                | 15               | 0                 | 0                    | 20            | 85                   | 8                  | 66        |           |  |
|                        | MANCHESTER        | EASTERN AIRWAYS             | S              | D        | 65                | 0        | 3                | 77                         | 9             | 8                | 6                | 0                 | 0                    | 11            | 91                   | 5                  | 68        |           |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                | 65                         | 10            | 13               | 13               | 0                 | 0                    | 21            | 45                   | 27                 | 31        |           |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                | 68                         | 6             | 19               | 6                | 0                 | 0                    | 19            | 32                   | 33                 | 31        |           |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 1                | 55                         | 23            | 19               | 3                | 0                 | 0                    | 17            | 77                   | 12                 | 30        |           |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 1                | 48                         | 26            | 23               | 3                | 0                 | 0                    | 20            | 63                   | 15                 | 30        |           |  |
|                        | EDINBURGH         | LOGANAIR                    | S              | A        | 77                | 0        | 0                | 66                         | 13            | 8                | 10               | 3                 | 0                    | 27            | 64                   | 32                 | 77        |           |  |
| <b>TOTAL INVERNESS</b> |                   |                             |                |          | <b>698</b>        | <b>2</b> | <b>20</b>        | <b>74</b>                  | <b>11</b>     | <b>8</b>         | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>78</b>            | <b>12</b>          | <b>12</b> |           |  |
| ISLAMABAD              |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 13                | 0        | 0                | 62                         | 0             | 23               | 15               | 0                 | 0                    | 25            | 38                   | 49                 | 13        |           |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 13                | 0        | 0                | 46                         | 38            | 15               | 0                | 0                 | 0                    | 18            | 23                   | 39                 | 13        |           |  |
|                        | BIRMINGHAM        | PAKISTAN INTL AIRLINES      | S              | A        | 22                | 0        | 0                | 45                         | 23            | 18               | 9                | 0                 | 5                    | 47            | 68                   | 17                 | 19        |           |  |
|                        | BIRMINGHAM        | PAKISTAN INTL AIRLINES      | S              | D        | 22                | 0        | 0                | 77                         | 5             | 9                | 5                | 0                 | 5                    | 35            | 74                   | 12                 | 19        |           |  |
|                        | GLASGOW           | PAKISTAN INTL AIRLINES      | S              | A        | 4                 | 0        | 0                | 0                          | 75            | 0                | 25               | 0                 | 0                    | 34            | 0                    | 0                  | 0         |           |  |
|                        | GLASGOW           | PAKISTAN INTL AIRLINES      | S              | D        | 5                 | 0        | 0                | 60                         | 0             | 20               | 20               | 0                 | 0                    | 37            | 0                    | 0                  | 0         |           |  |
|                        | HEATHROW          | PAKISTAN INTL AIRLINES      | S              | A        | 17                | 0        | 0                | 24                         | 12            | 29               | 29               | 6                 | 0                    | 57            | 19                   | 37                 | 16        |           |  |
|                        | HEATHROW          | PAKISTAN INTL AIRLINES      | S              | D        | 17                | 0        | 0                | 6                          | 29            | 59               | 6                | 0                 | 0                    | 38            | 38                   | 24                 | 13        |           |  |
|                        | MANCHESTER        | PAKISTAN INTL AIRLINES      | S              | A        | 25                | 0        | 0                | 16                         | 28            | 28               | 28               | 0                 | 0                    | 50            | 39                   | 47                 | 18        |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: I

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|--------------------------|-------------------|------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                          |                   |                        |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                          |                   |                        |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| ISLAMABAD                | MANCHESTER        | PAKISTAN INTL AIRLINES |                | S D      | 16                | 1        | 1         | 38                         | 13            | 38            | 13               | 0                | 0                 | 31                   | 56            | 79                   | 16                 |
| <b>TOTAL ISLAMABAD</b>   |                   |                        |                |          | <b>154</b>        | <b>1</b> | <b>1</b>  | <b>38</b>                  | <b>19</b>     | <b>26</b>     | <b>14</b>        | <b>1</b>         | <b>1</b>          | <b>40</b>            | <b>46</b>     | <b>37</b>            | <b>37</b>          |
| ISLAY                    | GLASGOW           | LOGANAIR               |                | S A      | 42                | 1        | 0         | 88                         | 10            | 2             | 0                | 0                | 0                 | 4                    | 94            | 6                    | 48                 |
|                          | GLASGOW           | LOGANAIR               |                | S D      | 43                | 0        | 0         | 72                         | 19            | 9             | 0                | 0                | 0                 | 13                   | 76            | 15                   | 50                 |
| <b>TOTAL ISLAY</b>       |                   |                        |                |          | <b>85</b>         | <b>1</b> | <b>0</b>  | <b>80</b>                  | <b>14</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>85</b>     | <b>10</b>            | <b>10</b>          |
| ISLE OF MAN              | LUTON             | AER ARRAN              |                | S A      | 54                | 1        | 0         | 87                         | 0             | 0             | 11               | 2                | 0                 | 16                   | 0             | 0                    | 0                  |
|                          | LUTON             | AER ARRAN              |                | S D      | 54                | 1        | 0         | 85                         | 2             | 2             | 9                | 2                | 0                 | 18                   | 0             | 0                    | 0                  |
|                          | MANCHESTER        | AER ARRAN              |                | S A      | 69                | 0        | 3         | 86                         | 0             | 6             | 9                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                          | MANCHESTER        | AER ARRAN              |                | S D      | 69                | 0        | 3         | 88                         | 4             | 1             | 6                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |
|                          | GATWICK           | BA CONNECT LTD         |                | S A      | 84                | 0        | 1         | 74                         | 18            | 1             | 6                | 1                | 0                 | 16                   | 77            | 15                   | 82                 |
|                          | GATWICK           | BA CONNECT LTD         |                | S D      | 84                | 0        | 1         | 73                         | 15            | 5             | 6                | 1                | 0                 | 19                   | 73            | 18                   | 82                 |
|                          | LUTON             | BA CONNECT LTD         |                | S A      | 22                | 0        | 0         | 82                         | 9             | 9             | 0                | 0                | 0                 | 7                    | 86            | 20                   | 22                 |
|                          | LUTON             | BA CONNECT LTD         |                | S D      | 22                | 0        | 0         | 86                         | 5             | 9             | 0                | 0                | 0                 | 6                    | 82            | 24                   | 22                 |
|                          | MANCHESTER        | BA CONNECT LTD         |                | S A      | 139               | 0        | 8         | 54                         | 25            | 12            | 8                | 1                | 0                 | 24                   | 83            | 11                   | 142                |
|                          | MANCHESTER        | BA CONNECT LTD         |                | S D      | 139               | 1        | 8         | 73                         | 11            | 5             | 10               | 1                | 0                 | 17                   | 90            | 7                    | 143                |
|                          | BIRMINGHAM        | EASTERN AIRWAYS        |                | S A      | 71                | 0        | 6         | 92                         | 1             | 3             | 4                | 0                | 0                 | 7                    | 91            | 6                    | 68                 |
|                          | BIRMINGHAM        | EASTERN AIRWAYS        |                | S D      | 74                | 0        | 3         | 91                         | 1             | 4             | 4                | 0                | 0                 | 7                    | 93            | 6                    | 67                 |
|                          | NEWCASTLE         | EASTERN AIRWAYS        |                | S A      | 25                | 0        | 2         | 92                         | 0             | 8             | 0                | 0                | 0                 | 4                    | 100           | 0                    | 27                 |
|                          | NEWCASTLE         | EASTERN AIRWAYS        |                | S D      | 27                | 0        | 0         | 89                         | 0             | 4             | 7                | 0                | 0                 | 9                    | 96            | 2                    | 27                 |
|                          | LONDON CITY       | EUROMANX GMBH          |                | S A      | 79                | 0        | 2         | 85                         | 9             | 1             | 4                | 1                | 0                 | 12                   | 0             | 0                    | 0                  |
|                          | LONDON CITY       | EUROMANX GMBH          |                | S D      | 79                | 0        | 2         | 65                         | 24            | 5             | 5                | 1                | 0                 | 18                   | 0             | 0                    | 0                  |
|                          | MANCHESTER        | EUROMANX GMBH          |                | S A      | 82                | 2        | 1         | 78                         | 17            | 1             | 4                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |
|                          | MANCHESTER        | EUROMANX GMBH          |                | S D      | 82                | 2        | 1         | 94                         | 1             | 0             | 5                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                          | BIRMINGHAM        | FLYBE LTD              |                | S A      | 26                | 0        | 1         | 65                         | 15            | 15            | 4                | 0                | 0                 | 18                   | 63            | 13                   | 30                 |
|                          | BIRMINGHAM        | FLYBE LTD              |                | S D      | 27                | 0        | 0         | 56                         | 26            | 15            | 4                | 0                | 0                 | 21                   | 70            | 13                   | 30                 |
|                          | GLASGOW           | LOGANAIR               |                | S A      | 32                | 1        | 0         | 81                         | 9             | 6             | 3                | 0                | 0                 | 10                   | 76            | 10                   | 29                 |
|                          | GLASGOW           | LOGANAIR               |                | S D      | 32                | 1        | 0         | 72                         | 16            | 9             | 3                | 0                | 0                 | 14                   | 83            | 13                   | 29                 |
|                          | LONDON CITY       | VLM (BELGIUM)          |                | S A      | 23                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                          | LONDON CITY       | VLM (BELGIUM)          |                | S D      | 23                | 0        | 0         | 87                         | 4             | 9             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
| <b>TOTAL ISLE OF MAN</b> |                   |                        |                |          | <b>1419</b>       | <b>9</b> | <b>42</b> | <b>78</b>                  | <b>11</b>     | <b>5</b>      | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>82</b>     | <b>12</b>            | <b>12</b>          |
| ISTANBUL                 |                   |                        |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: I

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |           |  |
|-------------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                                     |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                                     |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| ISTANBUL                            |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                     | STANSTED          | ATLASJET INTERNATIONAL         | C              | A        | 3                 | 0        | 0                          | 33            | 67            | 0                | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0         |           |  |
|                                     | STANSTED          | ATLASJET INTERNATIONAL         | C              | D        | 3                 | 0        | 0                          | 0             | 67            | 0                | 33               | 0                 | 0                    | 44            | 0                    | 0                  | 0         |           |  |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 68                | 0        | 0                          | 53            | 29            | 12               | 6                | 0                 | 0                    | 19            | 50                   | 22                 | 62        |           |  |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 68                | 0        | 0                          | 50            | 25            | 19               | 6                | 0                 | 0                    | 22            | 47                   | 25                 | 62        |           |  |
|                                     | HEATHROW          | THY TURK HAVA YOLLARI TURKISH  | S              | A        | 93                | 0        | 0                          | 47            | 25            | 23               | 5                | 0                 | 0                    | 22            | 47                   | 22                 | 93        |           |  |
|                                     | HEATHROW          | THY TURK HAVA YOLLARI TURKISH  | S              | D        | 93                | 0        | 0                          | 53            | 18            | 25               | 4                | 0                 | 0                    | 20            | 55                   | 18                 | 93        |           |  |
|                                     | MANCHESTER        | THY TURK HAVA YOLLARI TURKISH  | S              | A        | 31                | 0        | 0                          | 32            | 42            | 23               | 3                | 0                 | 0                    | 23            | 48                   | 21                 | 31        |           |  |
|                                     | MANCHESTER        | THY TURK HAVA YOLLARI TURKISH  | S              | D        | 31                | 0        | 0                          | 32            | 35            | 23               | 10               | 0                 | 0                    | 27            | 45                   | 22                 | 31        |           |  |
|                                     | STANSTED          | THY TURK HAVA YOLLARI TURKISH  | S              | A        | 10                | 0        | 0                          | 70            | 30            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |  |
|                                     | STANSTED          | THY TURK HAVA YOLLARI TURKISH  | S              | D        | 10                | 0        | 0                          | 30            | 40            | 30               | 0                | 0                 | 0                    | 25            | 0                    | 0                  | 0         |           |  |
| <b>TOTAL ISTANBUL</b>               |                   |                                |                |          | <b>411</b>        | <b>0</b> | <b>0</b>                   | <b>47</b>     | <b>27</b>     | <b>20</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>21</b>     | <b>48</b>            | <b>23</b>          | <b>23</b> |           |  |
| IZMIR (ADNAM MENDERES)              |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                     | GATWICK           | BRITISH AIRWAYS PLC            | S              | A        | 3                 | 0        | 0                          | 0             | 33            | 33               | 33               | 0                 | 0                    | 50            | 0                    | 0                  | 0         |           |  |
|                                     | GATWICK           | BRITISH AIRWAYS PLC            | S              | D        | 3                 | 0        | 0                          | 33            | 0             | 33               | 33               | 0                 | 0                    | 43            | 0                    | 0                  | 0         |           |  |
|                                     | HEATHROW          | KIBRIS TURKISH AIRLINES - KTHY | S              | A        | 9                 | 0        | 0                          | 44            | 22            | 22               | 11               | 0                 | 0                    | 25            | 22                   | 50                 | 9         |           |  |
|                                     | HEATHROW          | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 9                 | 0        | 0                          | 11            | 22            | 44               | 22               | 0                 | 0                    | 50            | 22                   | 64                 | 9         |           |  |
|                                     | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | A        | 6                 | 0        | 0                          | 67            | 17            | 0                | 17               | 0                 | 0                    | 29            | 100                  | 6                  | 4         |           |  |
|                                     | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 6                 | 0        | 0                          | 67            | 17            | 0                | 17               | 0                 | 0                    | 28            | 75                   | 8                  | 4         |           |  |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b> |                   |                                |                |          | <b>36</b>         | <b>0</b> | <b>0</b>                   | <b>39</b>     | <b>19</b>     | <b>22</b>        | <b>19</b>        | <b>0</b>          | <b>0</b>             | <b>36</b>     | <b>42</b>            | <b>42</b>          | <b>42</b> |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: J

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|----------------------|-------------------|------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                        |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                        |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| JEDDAH               | HEATHROW          | SAUDI ARABIAN AIRLINES | S              | A        | 26                | 0        | 0         | 62                         | 31            | 8             | 0                | 0                | 0                 | 11                   | 71            | 10                   | 28                 |
|                      | HEATHROW          | SAUDI ARABIAN AIRLINES | S              | D        | 26                | 0        | 0         | 58                         | 27            | 12            | 4                | 0                | 0                 | 15                   | 64            | 17                   | 28                 |
| <b>TOTAL JEDDAH</b>  |                   |                        |                |          | <b>52</b>         | <b>2</b> | <b>0</b>  | <b>60</b>                  | <b>29</b>     | <b>10</b>     | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>73</b>     | <b>15</b>            | <b>15</b>          |
| JERBA                | GATWICK           | NOUVELAIR TUNISIE      | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 14                   | 25            | 55                   | 4                  |
|                      | GATWICK           | NOUVELAIR TUNISIE      | C              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 15                   | 25            | 61                   | 4                  |
| <b>TOTAL JERBA</b>   |                   |                        |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>25</b>     | <b>13</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>25</b>     | <b>58</b>            | <b>58</b>          |
| JEREZ                | STANSTED          | RYANAIR                | S              | A        | 47                | 0        | 1         | 70                         | 15            | 6             | 6                | 2                | 0                 | 19                   | 89            | 7                    | 62                 |
|                      | STANSTED          | RYANAIR                | S              | D        | 47                | 0        | 1         | 62                         | 23            | 11            | 4                | 0                | 0                 | 15                   | 90            | 9                    | 62                 |
| <b>TOTAL JEREZ</b>   |                   |                        |                |          | <b>94</b>         | <b>1</b> | <b>2</b>  | <b>66</b>                  | <b>19</b>     | <b>9</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>17</b>            | <b>90</b>     | <b>8</b>             | <b>8</b>           |
| JERSEY               | MANCHESTER        | BA CONNECT LTD         | S              | A        | 30                | 0        | 1         | 63                         | 20            | 10            | 7                | 0                | 0                 | 16                   | 74            | 14                   | 31                 |
|                      | MANCHESTER        | BA CONNECT LTD         | S              | D        | 30                | 0        | 1         | 77                         | 10            | 10            | 3                | 0                | 0                 | 12                   | 77            | 10                   | 31                 |
|                      | MANCHESTER        | BMIBABY LTD            | S              | A        | 28                | 0        | 0         | 54                         | 14            | 18            | 11               | 4                | 0                 | 28                   | 71            | 23                   | 24                 |
|                      | MANCHESTER        | BMIBABY LTD            | S              | D        | 28                | 0        | 0         | 54                         | 18            | 21            | 4                | 4                | 0                 | 22                   | 63            | 25                   | 24                 |
|                      | GATWICK           | BRITISH AIRWAYS PLC    | S              | A        | 153               | 0        | 0         | 71                         | 13            | 14            | 2                | 1                | 0                 | 14                   | 78            | 18                   | 150                |
|                      | GATWICK           | BRITISH AIRWAYS PLC    | S              | D        | 153               | 0        | 0         | 82                         | 10            | 7             | 1                | 0                | 0                 | 9                    | 81            | 17                   | 150                |
|                      | BIRMINGHAM        | FLYBE LTD              | S              | A        | 28                | 0        | 0         | 36                         | 46            | 14            | 4                | 0                | 0                 | 23                   | 53            | 30                   | 34                 |
|                      | BIRMINGHAM        | FLYBE LTD              | S              | D        | 28                | 0        | 1         | 54                         | 39            | 4             | 4                | 0                | 0                 | 19                   | 65            | 26                   | 37                 |
|                      | EDINBURGH         | FLYBE LTD              | S              | A        | 5                 | 0        | 0         | 20                         | 40            | 20            | 20               | 0                | 0                 | 38                   | 0             | 0                    | 0                  |
|                      | EDINBURGH         | FLYBE LTD              | S              | D        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 24                   | 0             | 0                    | 0                  |
|                      | GATWICK           | FLYBE LTD              | S              | A        | 118               | 0        | 3         | 77                         | 13            | 3             | 7                | 1                | 0                 | 16                   | 79            | 17                   | 138                |
|                      | GATWICK           | FLYBE LTD              | S              | D        | 115               | 0        | 3         | 71                         | 11            | 7             | 9                | 2                | 0                 | 21                   | 79            | 18                   | 134                |
|                      | LONDON CITY       | VLM (BELGIUM)          | S              | A        | 23                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 4                    | 92            | 5                    | 78                 |
|                      | LONDON CITY       | VLM (BELGIUM)          | S              | D        | 23                | 0        | 0         | 43                         | 35            | 17            | 4                | 0                | 0                 | 22                   | 83            | 10                   | 78                 |
| <b>TOTAL JERSEY</b>  |                   |                        |                |          | <b>767</b>        | <b>0</b> | <b>9</b>  | <b>70</b>                  | <b>15</b>     | <b>9</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>78</b>     | <b>17</b>            | <b>17</b>          |
| JOHANNESBURG         | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 62                | 0        | 0         | 68                         | 26            | 5             | 2                | 0                | 0                 | 10                   | 87            | 6                    | 62                 |
|                      | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 62                | 0        | 0         | 56                         | 23            | 19            | 2                | 0                | 0                 | 19                   | 48            | 24                   | 62                 |
|                      | GATWICK           | NATIONWIDE AIR         | S              | A        | 13                | 0        | 0         | 15                         | 23            | 23            | 31               | 8                | 0                 | 54                   | 15            | 38                   | 13                 |
|                      | GATWICK           | NATIONWIDE AIR         | S              | D        | 13                | 0        | 0         | 85                         | 8             | 0             | 8                | 0                | 0                 | 12                   | 100           | 2                    | 13                 |



ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: J

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | MAR 2005         |                   |                      |               |                      |                    |
|---------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                           |                   |                             |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                           |                   |                             |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| JOHANNESBURG              | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S              | A        | 52                | 0        | 0                          | 63        | 13               | 12            | 12            | 0                | 0                | 19                | 76                   | 22            | 62                   |                    |
|                           | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S              | D        | 53                | 0        | 0                          | 60        | 21               | 13            | 6             | 0                | 0                | 20                | 66                   | 13            | 62                   |                    |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                          | 16        | 35               | 29            | 16            | 3                | 0                | 41                | 45                   | 28            | 31                   |                    |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                          | 55        | 26               | 16            | 0             | 3                | 0                | 22                | 48                   | 19            | 31                   |                    |
| <b>TOTAL JOHANNESBURG</b> |                   |                             |                |          | <b>317</b>        | <b>0</b> | <b>0</b>                   | <b>56</b> | <b>22</b>        | <b>14</b>     | <b>7</b>      | <b>1</b>         | <b>0</b>         | <b>21</b>         | <b>64</b>            | <b>18</b>     | <b>18</b>            |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|------------------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                    |                   |                        |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                    |                   |                        |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| KARACHI                            |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | HEATHROW          | PAKISTAN INTL AIRLINES | S                 | A           | 14                | 0        | 0         | 43                         | 14               | 21               | 21                     | 0                      | 0                       | 33                         | 20                  | 34                         | 10                       |  |
|                                    | HEATHROW          | PAKISTAN INTL AIRLINES | S                 | D           | 14                | 0        | 0         | 43                         | 36               | 14               | 7                      | 0                      | 0                       | 23                         | 38                  | 33                         | 13                       |  |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES | S                 | A           | 28                | 0        | 0         | 32                         | 43               | 18               | 7                      | 0                      | 0                       | 25                         | 49                  | 24                         | 35                       |  |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES | S                 | D           | 35                | 0        | 0         | 11                         | 34               | 23               | 26                     | 0                      | 6                       | 120                        | 22                  | 49                         | 36                       |  |
| <b>TOTAL KARACHI</b>               |                   |                        |                   |             | <b>91</b>         | <b>0</b> | <b>0</b>  | <b>27</b>                  | <b>34</b>        | <b>20</b>        | <b>16</b>              | <b>0</b>               | <b>2</b>                | <b>62</b>                  | <b>34</b>           | <b>36</b>                  | <b>36</b>                |  |
| KARLSRUHE/BADEN BADEN              |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | STANSTED          | RYANAIR                | S                 | A           | 54                | 0        | 0         | 98                         | 0                | 2                | 0                      | 0                      | 0                       | 2                          | 75                  | 9                          | 53                       |  |
|                                    | STANSTED          | RYANAIR                | S                 | D           | 54                | 0        | 0         | 87                         | 9                | 4                | 0                      | 0                      | 0                       | 8                          | 57                  | 19                         | 54                       |  |
| <b>TOTAL KARLSRUHE/BADEN BADEN</b> |                   |                        |                   |             | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>66</b>           | <b>14</b>                  | <b>14</b>                |  |
| KATOWICE                           |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | LUTON             | WIZZ AIR               | S                 | A           | 62                | 0        | 0         | 82                         | 5                | 3                | 10                     | 0                      | 0                       | 14                         | 83                  | 17                         | 48                       |  |
|                                    | LUTON             | WIZZ AIR               | S                 | D           | 62                | 0        | 0         | 71                         | 23               | 5                | 2                      | 0                      | 0                       | 12                         | 50                  | 45                         | 48                       |  |
| <b>TOTAL KATOWICE</b>              |                   |                        |                   |             | <b>126</b>        | <b>0</b> | <b>2</b>  | <b>75</b>                  | <b>13</b>        | <b>4</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>67</b>           | <b>31</b>                  | <b>31</b>                |  |
| KAUNAS                             |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | STANSTED          | RYANAIR                | S                 | A           | 31                | 0        | 0         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                                    | STANSTED          | RYANAIR                | S                 | D           | 31                | 0        | 0         | 71                         | 29               | 0                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL KAUNAS</b>                |                   |                        |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>15</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| KEFLAVIK                           |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | GATWICK           | BRITISH AIRWAYS PLC    | S                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                                    | GATWICK           | BRITISH AIRWAYS PLC    | S                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                                    | STANSTED          | HELLO                  | S                 | A           | 31                | 0        | 0         | 84                         | 10               | 6                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                                    | STANSTED          | HELLO                  | S                 | D           | 31                | 0        | 0         | 77                         | 13               | 10               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
|                                    | GLASGOW           | ICELANDAIR             | S                 | A           | 17                | 0        | 1         | 71                         | 24               | 6                | 0                      | 0                      | 0                       | 11                         | 78                  | 10                         | 18                       |  |
|                                    | GLASGOW           | ICELANDAIR             | S                 | D           | 17                | 0        | 1         | 71                         | 24               | 6                | 0                      | 0                      | 0                       | 10                         | 83                  | 8                          | 18                       |  |
|                                    | HEATHROW          | ICELANDAIR             | S                 | A           | 58                | 0        | 0         | 67                         | 17               | 14               | 2                      | 0                      | 0                       | 14                         | 54                  | 22                         | 59                       |  |
|                                    | HEATHROW          | ICELANDAIR             | S                 | D           | 58                | 0        | 0         | 48                         | 22               | 21               | 9                      | 0                      | 0                       | 22                         | 51                  | 26                         | 59                       |  |
| <b>TOTAL KEFLAVIK</b>              |                   |                        |                   |             | <b>224</b>        | <b>0</b> | <b>2</b>  | <b>68</b>                  | <b>17</b>        | <b>12</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>60</b>           | <b>23</b>                  | <b>23</b>                |  |
| KENT INTERNATIONAL                 |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| KERRY COUNTY                       |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | MANCHESTER        | AER ARRAN              | S                 | A           | 14                | 0        | 0         | 93                         | 7                | 0                | 0                      | 0                      | 0                       | 3                          | 92                  | 12                         | 13                       |  |
|                                    | MANCHESTER        | AER ARRAN              | S                 | D           | 14                | 0        | 0         | 93                         | 0                | 7                | 0                      | 0                      | 0                       | 3                          | 92                  | 10                         | 13                       |  |
|                                    | STANSTED          | RYANAIR                | S                 | A           | 31                | 0        | 0         | 90                         | 6                | 3                | 0                      | 0                      | 0                       | 5                          | 91                  | 4                          | 35                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: K

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |
|------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                              |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                              |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| KERRY COUNTY                 | STANSTED          | RYANAIR                        |                   | S D         | 31                | 0        | 0         | 87                         | 6                | 6                | 0                      | 0                      | 0                       | 7                          | 86                  | 7                          | 35                       |
| <b>TOTAL KERRY COUNTY</b>    |                   |                                |                   |             | <b>101</b>        | <b>5</b> | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>90</b>           | <b>7</b>                   | <b>7</b>                 |
| KHARTOUM                     | HEATHROW          | BMED                           |                   | S A         | 18                | 0        | 0         | 61                         | 6                | 6                | 28                     | 0                      | 0                       | 24                         | 29                  | 44                         | 14                       |
|                              | HEATHROW          | BMED                           |                   | S D         | 18                | 0        | 0         | 56                         | 17               | 6                | 22                     | 0                      | 0                       | 29                         | 31                  | 47                         | 13                       |
| <b>TOTAL KHARTOUM</b>        |                   |                                |                   |             | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>11</b>        | <b>6</b>         | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>30</b>           | <b>46</b>                  | <b>46</b>                |
| KIEV (BORISPOL)              | BIRMINGHAM        | AEROSVIT AIRLINES              |                   | S A         | 9                 | 0        | 0         | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                              | BIRMINGHAM        | AEROSVIT AIRLINES              |                   | S D         | 9                 | 0        | 0         | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                              | GATWICK           | BRITISH AIRWAYS PLC            |                   | S A         | 3                 | 0        | 0         | 0                          | 33               | 33               | 33                     | 0                      | 0                       | 39                         | 0                   | 0                          | 0                        |
|                              | GATWICK           | BRITISH AIRWAYS PLC            |                   | S D         | 3                 | 0        | 0         | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |
|                              | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S A         | 31                | 0        | 0         | 68                         | 19               | 6                | 6                      | 0                      | 0                       | 15                         | 81                  | 7                          | 31                       |
|                              | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S D         | 31                | 0        | 0         | 84                         | 10               | 3                | 3                      | 0                      | 0                       | 11                         | 87                  | 7                          | 31                       |
|                              | GATWICK           | UKRAINE INTERNATIONAL AIRLINES |                   | S A         | 31                | 0        | 0         | 77                         | 19               | 3                | 0                      | 0                      | 0                       | 10                         | 74                  | 9                          | 31                       |
|                              | GATWICK           | UKRAINE INTERNATIONAL AIRLINES |                   | S D         | 31                | 0        | 0         | 87                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 87                  | 5                          | 31                       |
| <b>TOTAL KIEV (BORISPOL)</b> |                   |                                |                   |             | <b>148</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>82</b>           | <b>7</b>                   | <b>7</b>                 |
| KINGSTON                     | HEATHROW          | AIR JAMAICA                    |                   | S A         | 28                | 0        | 3         | 43                         | 4                | 14               | 18                     | 18                     | 4                       | 85                         | 13                  | 135                        | 30                       |
|                              | HEATHROW          | AIR JAMAICA                    |                   | S D         | 28                | 0        | 3         | 32                         | 7                | 11               | 25                     | 18                     | 7                       | 114                        | 13                  | 175                        | 30                       |
|                              | GATWICK           | BRITISH AIRWAYS PLC            |                   | S A         | 13                | 0        | 0         | 62                         | 15               | 15               | 8                      | 0                      | 0                       | 22                         | 64                  | 21                         | 14                       |
|                              | GATWICK           | BRITISH AIRWAYS PLC            |                   | S D         | 14                | 0        | 0         | 29                         | 43               | 7                | 21                     | 0                      | 0                       | 38                         | 46                  | 23                         | 13                       |
| <b>TOTAL KINGSTON</b>        |                   |                                |                   |             | <b>83</b>         | <b>0</b> | <b>6</b>  | <b>40</b>                  | <b>13</b>        | <b>12</b>        | <b>19</b>              | <b>12</b>              | <b>4</b>                | <b>77</b>                  | <b>26</b>           | <b>114</b>                 | <b>114</b>               |
| KIRKWALL                     | EDINBURGH         | LOGANAIR                       |                   | S A         | 15                | 0        | 0         | 73                         | 20               | 7                | 0                      | 0                      | 0                       | 13                         | 86                  | 6                          | 7                        |
|                              | EDINBURGH         | LOGANAIR                       |                   | S D         | 57                | 0        | 0         | 67                         | 11               | 9                | 14                     | 0                      | 0                       | 24                         | 64                  | 23                         | 58                       |
| <b>TOTAL KIRKWALL</b>        |                   |                                |                   |             | <b>72</b>         | <b>1</b> | <b>0</b>  | <b>68</b>                  | <b>13</b>        | <b>8</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>66</b>           | <b>21</b>                  | <b>21</b>                |
| KITTILA                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD       |                   | C A         | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 31                         | 0                   | 0                          | 0                        |
|                              | MANCHESTER        | FIRST CHOICE AIRWAYS LTD       |                   | C D         | 3                 | 0        | 0         | 33                         | 33               | 0                | 33                     | 0                      | 0                       | 55                         | 0                   | 0                          | 0                        |
|                              | GATWICK           | MONARCH AIRLINES               |                   | C A         | 4                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 41                         | 50                  | 18                         | 4                        |
|                              | GATWICK           | MONARCH AIRLINES               |                   | C D         | 3                 | 0        | 0         | 0                          | 0                | 33               | 67                     | 0                      | 0                       | 86                         | 0                   | 34                         | 3                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |
|------------------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                    |                   |                                   |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                    |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| KITTLA                             |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL KITTLA</b>                |                   |                                   |                   |             | <b>15</b>         | <b>0</b> | <b>0</b>  | <b>40</b>                  | <b>7</b>         | <b>13</b>        | <b>40</b>              | <b>0</b>               | <b>0</b>                | <b>49</b>                  | <b>47</b>           | <b>36</b>                  | <b>36</b>                |
| KLAGENFURT                         |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | LUTON             | STYRIAN SPIRIT                    | S                 | A           | 10                | 0        | 0         | 70                         | 0                | 20               | 10                     | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |
|                                    | LUTON             | STYRIAN SPIRIT                    | S                 | D           | 10                | 0        | 0         | 70                         | 0                | 20               | 10                     | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |
| <b>TOTAL KLAGENFURT</b>            |                   |                                   |                   |             | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>0</b>         | <b>20</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>72</b>           | <b>13</b>                  | <b>13</b>                |
| KRAKOW                             |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | GATWICK           | BRITISH AIRWAYS PLC               | S                 | A           | 24                | 0        | 0         | 88                         | 8                | 4                | 0                      | 0                      | 0                       | 8                          | 68                  | 15                         | 19                       |
|                                    | GATWICK           | BRITISH AIRWAYS PLC               | S                 | D           | 24                | 0        | 0         | 79                         | 17               | 4                | 0                      | 0                      | 0                       | 9                          | 74                  | 15                         | 19                       |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 31                | 0        | 0         | 65                         | 16               | 16               | 3                      | 0                      | 0                       | 15                         | 89                  | 9                          | 36                       |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 31                | 0        | 0         | 65                         | 19               | 13               | 3                      | 0                      | 0                       | 17                         | 64                  | 16                         | 36                       |
|                                    | GATWICK           | LOT-POLISH AIRLINES               | S                 | A           | 29                | 0        | 0         | 48                         | 28               | 7                | 17                     | 0                      | 0                       | 26                         | 59                  | 24                         | 27                       |
|                                    | GATWICK           | LOT-POLISH AIRLINES               | S                 | D           | 29                | 0        | 0         | 41                         | 38               | 3                | 14                     | 0                      | 3                       | 43                         | 70                  | 17                         | 27                       |
|                                    | STANSTED          | RYANAIR                           | S                 | A           | 54                | 1        | 1         | 83                         | 6                | 2                | 7                      | 0                      | 2                       | 22                         | 0                   | 0                          | 0                        |
|                                    | STANSTED          | RYANAIR                           | S                 | D           | 51                | 5        | 0         | 69                         | 25               | 4                | 2                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                                    | MANCHESTER        | SKY EUROPE                        | S                 | A           | 13                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                                    | MANCHESTER        | SKY EUROPE                        | S                 | D           | 13                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                                    | STANSTED          | SKY EUROPE                        | S                 | A           | 31                | 0        | 0         | 90                         | 6                | 3                | 0                      | 0                      | 0                       | 4                          | 73                  | 41                         | 26                       |
|                                    | STANSTED          | SKY EUROPE                        | S                 | D           | 31                | 0        | 0         | 55                         | 32               | 10               | 3                      | 0                      | 0                       | 16                         | 56                  | 53                         | 27                       |
| <b>TOTAL KRAKOW</b>                |                   |                                   |                   |             | <b>365</b>        | <b>6</b> | <b>1</b>  | <b>71</b>                  | <b>18</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>17</b>                  | <b>69</b>           | <b>23</b>                  | <b>23</b>                |
| KUALA LUMPUR (SEPANG)              |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | A           | 79                | 0        | 0         | 56                         | 11               | 22               | 11                     | 0                      | 0                       | 23                         | 53                  | 26                         | 80                       |
|                                    | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | D           | 79                | 0        | 0         | 84                         | 9                | 6                | 1                      | 0                      | 0                       | 8                          | 68                  | 14                         | 80                       |
|                                    | MANCHESTER        | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | A           | 18                | 0        | 0         | 78                         | 6                | 17               | 0                      | 0                      | 0                       | 11                         | 67                  | 29                         | 18                       |
|                                    | MANCHESTER        | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | D           | 17                | 0        | 1         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 3                          | 83                  | 15                         | 18                       |
| <b>TOTAL KUALA LUMPUR (SEPANG)</b> |                   |                                   |                   |             | <b>193</b>        | <b>0</b> | <b>1</b>  | <b>73</b>                  | <b>9</b>         | <b>13</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>63</b>           | <b>20</b>                  | <b>20</b>                |
| KUUSAMO                            |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | GATWICK           | THOMSONFLY LTD                    | C                 | A           | 4                 | 0        | 0         | 25                         | 75               | 0                | 0                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|                                    | GATWICK           | THOMSONFLY LTD                    | C                 | D           | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
| <b>TOTAL KUUSAMO</b>               |                   |                                   |                   |             | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>56</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| KUWAIT                             |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAR 2005      |                      |                    |            |
|----------------------|-------------------|---------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
|                      |                   |                     |                |          | MATCHED           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |
|                      |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | Actual (7) |
| KUWAIT               | HEATHROW          | BRITISH AIRWAYS PLC | S              | A        | 31                | 0         | 0                          | 94            | 0             | 3                | 3                | 0                 | 0                    | 6             | 90                   | 5                  | 39         |
|                      | HEATHROW          | BRITISH AIRWAYS PLC | S              | D        | 31                | 0         | 0                          | 48            | 35            | 10               | 6                | 0                 | 0                    | 21            | 69                   | 15                 | 42         |
|                      | HEATHROW          | KUWAIT AIRWAYS      | S              | A        | 31                | 0         | 0                          | 65            | 23            | 10               | 3                | 0                 | 0                    | 12            | 39                   | 34                 | 31         |
|                      | HEATHROW          | KUWAIT AIRWAYS      | S              | D        | 31                | 0         | 0                          | 55            | 19            | 16               | 10               | 0                 | 0                    | 25            | 71                   | 15                 | 31         |
| <b>TOTAL KUWAIT</b>  |                   |                     |                |          | <b>124</b>        | <b>0</b>  | <b>0</b>                   | <b>65</b>     | <b>19</b>     | <b>10</b>        | <b>6</b>         | <b>0</b>          | <b>0</b>             | <b>16</b>     | <b>69</b>            | <b>16</b>          | <b>16</b>  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |  |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                          |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                          |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| LA CORUNA                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | HEATHROW          | IBERIA                      |                | S A      | 31                | 0        | 0         | 61                         | 6             | 10            | 23               | 0                | 0                 | 30                   | 0             | 0                    | 0                  |  |  |
|                          | HEATHROW          | IBERIA                      |                | S D      | 31                | 0        | 0         | 61                         | 16            | 3             | 19               | 0                | 0                 | 29                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL LA CORUNA</b>   |                   |                             |                |          | <b>62</b>         | <b>1</b> | <b>0</b>  | <b>61</b>                  | <b>11</b>     | <b>6</b>      | <b>21</b>        | <b>0</b>         | <b>0</b>          | <b>30</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |  |
| LA ROCHELLE              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | BIRMINGHAM        | FLYBE LTD                   |                | S A      | 3                 | 0        | 0         | 33                         | 33            | 33            | 0                | 0                | 0                 | 22                   | 50            | 25                   | 2                  |  |  |
|                          | BIRMINGHAM        | FLYBE LTD                   |                | S D      | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 7                    | 100           | 9                    | 2                  |  |  |
|                          | STANSTED          | RYANAIR                     |                | S A      | 25                | 0        | 2         | 88                         | 0             | 8             | 4                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |  |
|                          | STANSTED          | RYANAIR                     |                | S D      | 26                | 0        | 1         | 69                         | 15            | 12            | 4                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL LA ROCHELLE</b> |                   |                             |                |          | <b>57</b>         | <b>0</b> | <b>3</b>  | <b>75</b>                  | <b>11</b>     | <b>11</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>75</b>     | <b>17</b>            | <b>17</b>          |  |  |
| LA ROMANA                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK        |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 0             | 0                | 0                | 25                | 111                  | 80            | 64                   | 5                  |  |  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK        |                | C D      | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 28                   | 75            | 80                   | 4                  |  |  |
| <b>TOTAL LA ROMANA</b>   |                   |                             |                |          | <b>8</b>          | <b>8</b> | <b>0</b>  | <b>50</b>                  | <b>13</b>     | <b>13</b>     | <b>13</b>        | <b>0</b>         | <b>13</b>         | <b>70</b>            | <b>78</b>     | <b>71</b>            | <b>71</b>          |  |  |
| LAGOS                    |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 44                | 0        | 0         | 82                         | 5             | 9             | 5                | 0                | 0                 | 11                   | 74            | 14                   | 31                 |  |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 44                | 0        | 0         | 32                         | 30            | 27            | 11               | 0                | 0                 | 32                   | 29            | 27                   | 31                 |  |  |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 30                | 1        | 2         | 97                         | 0             | 3             | 0                | 0                | 0                 | 2                    | 78            | 13                   | 41                 |  |  |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 31                | 0        | 0         | 35                         | 35            | 26            | 3                | 0                | 0                 | 23                   | 15            | 38                   | 41                 |  |  |
|                          | GATWICK           | VIRGIN NIGERIA AIRWAYS      |                | S A      | 13                | 0        | 1         | 77                         | 8             | 8             | 8                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |  |
|                          | GATWICK           | VIRGIN NIGERIA AIRWAYS      |                | S D      | 13                | 0        | 1         | 46                         | 31            | 15            | 8                | 0                | 0                 | 32                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL LAGOS</b>       |                   |                             |                |          | <b>175</b>        | <b>1</b> | <b>4</b>  | <b>61</b>                  | <b>18</b>     | <b>16</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>49</b>     | <b>24</b>            | <b>24</b>          |  |  |
| LAHORE                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | GLASGOW           | PAKISTAN INTL AIRLINES      |                | S A      | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |  |
|                          | GLASGOW           | PAKISTAN INTL AIRLINES      |                | S D      | 4                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 32                   | 0             | 0                    | 0                  |  |  |
|                          | HEATHROW          | PAKISTAN INTL AIRLINES      |                | S A      | 13                | 0        | 0         | 23                         | 23            | 31            | 8                | 15               | 0                 | 69                   | 43            | 50                   | 14                 |  |  |
|                          | HEATHROW          | PAKISTAN INTL AIRLINES      |                | S D      | 13                | 0        | 0         | 15                         | 46            | 23            | 15               | 0                | 0                 | 36                   | 14            | 43                   | 14                 |  |  |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES      |                | S A      | 6                 | 0        | 0         | 50                         | 17            | 33            | 0                | 0                | 0                 | 17                   | 20            | 26                   | 5                  |  |  |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES      |                | S D      | 5                 | 0        | 0         | 20                         | 40            | 0             | 20               | 20               | 0                 | 81                   | 80            | 24                   | 5                  |  |  |
| <b>TOTAL LAHORE</b>      |                   |                             |                |          | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>26</b>                  | <b>33</b>     | <b>26</b>     | <b>9</b>         | <b>7</b>         | <b>0</b>          | <b>45</b>            | <b>34</b>     | <b>41</b>            | <b>41</b>          |  |  |
| LAMETIA-TERME            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                          | STANSTED          | RYANAIR                     |                | S A      | 15                | 0        | 0         | 20                         | 47            | 33            | 0                | 0                | 0                 | 25                   | 0             | 0                    | 0                  |  |  |
|                          | STANSTED          | RYANAIR                     |                | S D      | 15                | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                          |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                          |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>LAMETIA-TERME</b> |                   |                          |                |          | <b>30</b>         | <b>0</b>  | <b>0</b> | <b>50</b>                  | <b>33</b>     | <b>17</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>16</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| <b>LARNACA</b>       |                   |                          |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                      | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 30                | 0         | 2        | 57                         | 17            | 20            | 7                | 0                | 0                 | 22                   | 32            | 32                   | 34                 |
|                      | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 32                | 0         | 0        | 34                         | 31            | 28            | 6                | 0                | 0                 | 26                   | 57            | 21                   | 35                 |
|                      | BIRMINGHAM        | CYPRUS AIRWAYS           | S              | A        | 5                 | 1         | 0        | 0                          | 20            | 60            | 20               | 0                | 0                 | 46                   | 80            | 8                    | 5                  |
|                      | BIRMINGHAM        | CYPRUS AIRWAYS           | S              | D        | 6                 | 0         | 0        | 17                         | 0             | 50            | 17               | 0                | 17                | 222                  | 40            | 20                   | 5                  |
|                      | HEATHROW          | CYPRUS AIRWAYS           | S              | A        | 58                | 0         | 0        | 52                         | 26            | 17            | 2                | 2                | 2                 | 30                   | 72            | 16                   | 64                 |
|                      | HEATHROW          | CYPRUS AIRWAYS           | S              | D        | 59                | 0         | 0        | 41                         | 29            | 24            | 5                | 0                | 2                 | 31                   | 52            | 24                   | 65                 |
|                      | MANCHESTER        | CYPRUS AIRWAYS           | S              | A        | 14                | 0         | 1        | 57                         | 14            | 7             | 7                | 14               | 0                 | 52                   | 85            | 4                    | 13                 |
|                      | MANCHESTER        | CYPRUS AIRWAYS           | S              | D        | 14                | 0         | 0        | 43                         | 7             | 14            | 29               | 7                | 0                 | 62                   | 60            | 13                   | 10                 |
|                      | STANSTED          | CYPRUS AIRWAYS           | S              | A        | 11                | 0         | 0        | 73                         | 27            | 0             | 0                | 0                | 0                 | 12                   | 100           | 4                    | 9                  |
|                      | STANSTED          | CYPRUS AIRWAYS           | S              | D        | 11                | 0         | 0        | 45                         | 36            | 18            | 0                | 0                | 0                 | 16                   | 44            | 22                   | 9                  |
|                      | BIRMINGHAM        | HELIOS AIRWAYS LTD       | S              | A        | 5                 | 0         | 0        | 40                         | 60            | 0             | 0                | 0                | 0                 | 18                   | 50            | 20                   | 4                  |
|                      | BIRMINGHAM        | HELIOS AIRWAYS LTD       | S              | D        | 5                 | 0         | 0        | 0                          | 40            | 60            | 0                | 0                | 0                 | 31                   | 0             | 43                   | 4                  |
|                      | GATWICK           | HELIOS AIRWAYS LTD       | S              | D        | 9                 | 1         | 1        | 44                         | 44            | 11            | 0                | 0                | 0                 | 16                   | 25            | 36                   | 4                  |
|                      | LUTON             | HELIOS AIRWAYS LTD       | S              | A        | 24                | 1         | 1        | 63                         | 13            | 13            | 13               | 0                | 0                 | 22                   | 88            | 8                    | 25                 |
|                      | LUTON             | HELIOS AIRWAYS LTD       | S              | D        | 22                | 2         | 1        | 36                         | 27            | 23            | 14               | 0                | 0                 | 35                   | 31            | 23                   | 26                 |
|                      | MANCHESTER        | HELIOS AIRWAYS LTD       | S              | A        | 5                 | 0         | 0        | 40                         | 20            | 0             | 20               | 20               | 0                 | 81                   | 0             | 0                    | 0                  |
|                      | MANCHESTER        | HELIOS AIRWAYS LTD       | S              | D        | 6                 | 0         | 0        | 0                          | 17            | 33            | 33               | 17               | 0                 | 96                   | 0             | 0                    | 0                  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 50            | 21                   | 4                  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 67                   | 16            | 3                    | 3                  |
| <b>TOTAL LARNACA</b> |                   |                          |                |          | <b>323</b>        | <b>5</b>  | <b>6</b> | <b>46</b>                  | <b>24</b>     | <b>20</b>     | <b>7</b>         | <b>2</b>         | <b>1</b>          | <b>35</b>            | <b>56</b>     | <b>22</b>            | <b>22</b>          |
| <b>LAS PALMAS</b>    |                   |                          |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 8                 | 1         | 0        | 63                         | 13            | 0             | 25               | 0                | 0                 | 28                   | 63            | 26                   | 8                  |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 8                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 63            | 26                   | 8                  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 8                 | 0         | 0        | 75                         | 13            | 0             | 0                | 13               | 0                 | 41                   | 0             | 72                   | 3                  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 8                 | 0         | 0        | 63                         | 0             | 0             | 25               | 13               | 0                 | 59                   | 75            | 42                   | 4                  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 6                 | 1         | 0        | 67                         | 33            | 0             | 0                | 0                | 0                 | 10                   | 83            | 11                   | 12                 |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 7                 | 0         | 0        | 57                         | 29            | 14            | 0                | 0                | 0                 | 15                   | 58            | 17                   | 12                 |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 7                 | 1         | 0        | 86                         | 0             | 0             | 0                | 0                | 14                | 60                   | 86            | 7                    | 7                  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 8                 | 0         | 0        | 63                         | 0             | 13            | 13               | 0                | 13                | 80                   | 88            | 11                   | 8                  |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 0             | 0                    | 4                  |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 3             | 3                    | 4                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |         |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| LAS PALMAS           |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GLASGOW           | FLYGLOBESPAN             | S                 | A           | 7                 | 0        | 0                          | 71               | 14               | 14                     | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | FLYGLOBESPAN             | S                 | D           | 7                 | 0        | 0                          | 29               | 43               | 29                     | 0                      | 0                       | 0                          | 25                  | 0                          | 0                        | 0       |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 25                | 0        | 0                          | 56               | 16               | 4                      | 20                     | 4                       | 0                          | 33                  | 46                         | 24                       | 24      |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S                 | D           | 28                | 0        | 0                          | 54               | 7                | 21                     | 11                     | 7                       | 0                          | 35                  | 72                         | 14                       | 25      |           |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S                 | A           | 12                | 0        | 0                          | 50               | 25               | 8                      | 17                     | 0                       | 0                          | 27                  | 0                          | 0                        | 0       |           |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S                 | D           | 12                | 0        | 0                          | 75               | 0                | 17                     | 8                      | 0                       | 0                          | 20                  | 0                          | 0                        | 0       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C                 | A           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 12                  | 75                         | 11                       | 4       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 9                   | 50                         | 19                       | 4       |           |
|                      | LUTON             | MONARCH AIRLINES         | S                 | A           | 4                 | 0        | 0                          | 25               | 25               | 50                     | 0                      | 0                       | 0                          | 25                  | 50                         | 23                       | 4       |           |
|                      | LUTON             | MONARCH AIRLINES         | S                 | D           | 4                 | 0        | 0                          | 25               | 50               | 25                     | 0                      | 0                       | 0                          | 20                  | 100                        | 2                        | 4       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C                 | A           | 4                 | 0        | 0                          | 50               | 25               | 0                      | 25                     | 0                       | 0                          | 20                  | 50                         | 10                       | 4       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C                 | D           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 15                  | 100                        | 1                        | 4       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 75                         | 11                       | 4       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 75                         | 11                       | 4       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 33                         | 66                       | 3       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 50                         | 66                       | 4       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 11                  | 50                         | 17                       | 4       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | D           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 1                        | 4       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | A           | 8                 | 0        | 0                          | 50               | 0                | 25                     | 25                     | 0                       | 0                          | 27                  | 43                         | 81                       | 7       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | D           | 9                 | 0        | 0                          | 56               | 11               | 22                     | 11                     | 0                       | 0                          | 22                  | 50                         | 70                       | 8       |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 2                        | 4       |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 2                        | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 2                        | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 2                        | 4       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 6                 | 0        | 0                          | 50               | 33               | 0                      | 17                     | 0                       | 0                          | 25                  | 63                         | 68                       | 8       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 6                 | 0        | 0                          | 67               | 17               | 0                      | 17                     | 0                       | 0                          | 19                  | 88                         | 57                       | 8       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 80                         | 8                        | 5       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 83                         | 5                        | 6       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0                          | 88               | 0                | 0                      | 13                     | 0                       | 0                          | 12                  | 73                         | 16                       | 15      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 8                 | 0        | 0                          | 88               | 0                | 13                     | 0                      | 0                       | 0                          | 8                   | 86                         | 7                        | 14      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 3                        | 4       |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                             |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| LAS PALMAS                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                             | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4         |
|                             | BIRMINGHAM        | THOMSONFLY LTD              | C              | A        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 7             | 78                   | 5                  | 9         |
|                             | BIRMINGHAM        | THOMSONFLY LTD              | C              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 5                    | 89            | 2                    | 9                  |           |
|                             | GATWICK           | THOMSONFLY LTD              | C              | A        | 13                | 0        | 0                          | 85            | 8             | 0                | 8                | 0                 | 13                   | 77            | 28                   | 13                 |           |
|                             | GATWICK           | THOMSONFLY LTD              | C              | D        | 13                | 0        | 0                          | 62            | 15            | 15               | 8                | 0                 | 24                   | 85            | 8                    | 13                 |           |
|                             | GLASGOW           | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 14                   | 60            | 11                   | 5                  |           |
|                             | GLASGOW           | THOMSONFLY LTD              | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 15                   | 100           | 2                    | 4                  |           |
|                             | LUTON             | THOMSONFLY LTD              | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 7                    | 100           | 3                    | 5                  |           |
|                             | LUTON             | THOMSONFLY LTD              | C              | D        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 12                   | 40            | 17                   | 5                  |           |
|                             | MANCHESTER        | THOMSONFLY LTD              | C              | A        | 13                | 0        | 0                          | 77            | 8             | 8                | 8                | 0                 | 15                   | 83            | 11                   | 12                 |           |
|                             | MANCHESTER        | THOMSONFLY LTD              | C              | D        | 13                | 0        | 0                          | 69            | 8             | 15               | 8                | 0                 | 20                   | 85            | 5                    | 13                 |           |
|                             | NEWCASTLE         | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 75            | 12                   | 4                  |           |
|                             | NEWCASTLE         | THOMSONFLY LTD              | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 4                  |           |
|                             | STANSTED          | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 88            | 14                   | 8                  |           |
|                             | STANSTED          | THOMSONFLY LTD              | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 63            | 40                   | 8                  |           |
| <b>TOTAL LAS PALMAS</b>     |                   |                             |                |          | <b>396</b>        | <b>3</b> | <b>0</b>                   | <b>72</b>     | <b>11</b>     | <b>8</b>         | <b>7</b>         | <b>1</b>          | <b>1</b>             | <b>20</b>     | <b>73</b>            | <b>19</b>          | <b>19</b> |
| LAS VEGAS                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                             | MANCHESTER        | BMI BRITISH MIDLAND         | S              | A        | 9                 | 0        | 1                          | 33            | 22            | 0                | 44               | 0                 | 0                    | 62            | 77                   | 20                 | 13        |
|                             | MANCHESTER        | BMI BRITISH MIDLAND         | S              | D        | 9                 | 0        | 1                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 22            | 86                   | 9                  | 14        |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 27                | 0        | 0                          | 59            | 15            | 26               | 0                | 0                 | 17                   | 33            | 40                   | 18                 |           |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 27                | 0        | 0                          | 74            | 15            | 11               | 0                | 0                 | 13                   | 63            | 26                   | 19                 |           |
| <b>TOTAL LAS VEGAS</b>      |                   |                             |                |          | <b>72</b>         | <b>0</b> | <b>2</b>                   | <b>65</b>     | <b>14</b>     | <b>14</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>22</b>     | <b>62</b>            | <b>25</b>          | <b>25</b> |
| LEEDS BRADFORD              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                             | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 112               | 0        | 0                          | 81            | 9             | 6                | 3                | 1                 | 0                    | 11            | 78                   | 8                  | 104       |
|                             | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 112               | 0        | 0                          | 85            | 9             | 4                | 2                | 0                 | 0                    | 7             | 78                   | 9                  | 106       |
|                             | EDINBURGH         | BMI REGIONAL                | S              | A        | 89                | 0        | 0                          | 88            | 2             | 7                | 3                | 0                 | 0                    | 8             | 86                   | 7                  | 86        |
|                             | EDINBURGH         | BMI REGIONAL                | S              | D        | 89                | 0        | 0                          | 87            | 2             | 6                | 6                | 0                 | 0                    | 11            | 84                   | 10                 | 86        |
|                             | GLASGOW           | BMI REGIONAL                | S              | A        | 71                | 1        | 0                          | 89            | 4             | 3                | 4                | 0                 | 0                    | 9             | 82                   | 12                 | 65        |
|                             | GLASGOW           | BMI REGIONAL                | S              | D        | 69                | 0        | 0                          | 91            | 4             | 3                | 1                | 0                 | 0                    | 7             | 76                   | 13                 | 67        |
| <b>TOTAL LEEDS BRADFORD</b> |                   |                             |                |          | <b>542</b>        | <b>1</b> | <b>0</b>                   | <b>86</b>     | <b>6</b>      | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>82</b>            | <b>9</b>           | <b>9</b>  |
| LEIPZIG                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                             | STANSTED          | AIR BERLIN                  | S              | A        | 31                | 0        | 0                          | 84            | 6             | 6                | 3                | 0                 | 0                    | 8             | 83                   | 10                 | 12        |
|                             | STANSTED          | AIR BERLIN                  | S              | D        | 31                | 0        | 0                          | 52            | 16            | 26               | 6                | 0                 | 0                    | 25            | 67                   | 27                 | 12        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                        |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| LEIPZIG                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL LEIPZIG</b>   |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>11</b>        | <b>16</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>75</b>           | <b>19</b>                  | <b>19</b>                |
| LIMOGES                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 29                | 2        | 1         | 86                         | 0                | 3                | 7                      | 3                      | 0                       | 17                         | 100                 | 1                          | 24                       |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 30                | 0        | 1         | 93                         | 7                | 0                | 0                      | 0                      | 0                       | 6                          | 83                  | 10                         | 24                       |
| <b>TOTAL LIMOGES</b>   |                   |                             |                   |             | <b>59</b>         | <b>3</b> | <b>2</b>  | <b>90</b>                  | <b>3</b>         | <b>2</b>         | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>92</b>           | <b>5</b>                   | <b>5</b>                 |
| LINZ                   |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0         | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 1                          | 94                  | 9                          | 31                       |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 4                          | 61                  | 17                         | 31                       |
| <b>TOTAL LINZ</b>      |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>5</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>77</b>           | <b>13</b>                  | <b>13</b>                |
| LISBON                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | GATWICK           | AIR PORTUGAL                | S                 | A           | 62                | 0        | 0         | 66                         | 13               | 15               | 6                      | 0                      | 0                       | 17                         | 53                  | 21                         | 62                       |
|                        | GATWICK           | AIR PORTUGAL                | S                 | D           | 76                | 0        | 5         | 67                         | 18               | 11               | 4                      | 0                      | 0                       | 15                         | 65                  | 17                         | 74                       |
|                        | HEATHROW          | AIR PORTUGAL                | S                 | A           | 108               | 0        | 0         | 53                         | 23               | 19               | 6                      | 0                      | 0                       | 19                         | 46                  | 24                         | 108                      |
|                        | HEATHROW          | AIR PORTUGAL                | S                 | D           | 93                | 0        | 0         | 72                         | 13               | 12               | 3                      | 0                      | 0                       | 13                         | 76                  | 14                         | 93                       |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 123               | 0        | 0         | 58                         | 15               | 16               | 10                     | 1                      | 0                       | 23                         | 73                  | 12                         | 123                      |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 123               | 0        | 0         | 48                         | 24               | 16               | 11                     | 0                      | 0                       | 25                         | 61                  | 16                         | 123                      |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 28                | 0        | 3         | 39                         | 11               | 21               | 29                     | 0                      | 0                       | 38                         | 0                   | 0                          | 0                        |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 68                         | 6                | 13               | 13                     | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 3                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 3                 | 0        | 0         | 33                         | 0                | 33               | 33                     | 0                      | 0                       | 41                         | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                        | GATWICK           | MONARCH AIRLINES            | S                 | A           | 31                | 0        | 0         | 84                         | 10               | 6                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                        | GATWICK           | MONARCH AIRLINES            | S                 | D           | 31                | 0        | 0         | 94                         | 3                | 3                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
| <b>TOTAL LISBON</b>    |                   |                             |                   |             | <b>723</b>        | <b>2</b> | <b>9</b>  | <b>62</b>                  | <b>16</b>        | <b>14</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>64</b>           | <b>16</b>                  | <b>16</b>                |
| LIVERPOOL              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | LONDON CITY       | VLM (BELGIUM)               | S                 | A           | 104               | 0        | 0         | 87                         | 11               | 2                | 0                      | 1                      | 0                       | 8                          | 91                  | 5                          | 117                      |
|                        | LONDON CITY       | VLM (BELGIUM)               | S                 | D           | 103               | 0        | 1         | 76                         | 22               | 1                | 0                      | 1                      | 0                       | 11                         | 92                  | 6                          | 118                      |
| <b>TOTAL LIVERPOOL</b> |                   |                             |                   |             | <b>207</b>        | <b>3</b> | <b>1</b>  | <b>81</b>                  | <b>16</b>        | <b>1</b>         | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>90</b>           | <b>6</b>                   | <b>6</b>                 |
| LJUBLJANA              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | GATWICK           | ADRIA AIRWAYS               | S                 | A           | 27                | 0        | 0         | 59                         | 22               | 15               | 4                      | 0                      | 0                       | 16                         | 81                  | 9                          | 27                       |
|                        | GATWICK           | ADRIA AIRWAYS               | S                 | D           | 27                | 0        | 0         | 63                         | 26               | 11               | 0                      | 0                      | 0                       | 14                         | 85                  | 12                         | 27                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|--|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|  |                   |                             |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|  |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| LJUBLJANA                              | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0         | 0                          | 71            | 13            | 3                | 13               | 0                 | 0                    | 17            | 68                   | 20                 | 31        |
|  | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0         | 0                          | 74            | 6             | 6                | 13               | 0                 | 0                    | 20            | 61                   | 17                 | 31        |
| <b>TOTAL LJUBLJANA</b>                 |                   |                             |                |          | <b>116</b>        | <b>0</b>  | <b>0</b>                   | <b>67</b>     | <b>16</b>     | <b>9</b>         | <b>8</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>73</b>            | <b>15</b>          | <b>15</b> |
| LODZ LUBLINEK                          | STANSTED          | RYANAIR                     | S              | A        | 20                | 2         | 3                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |
|  | STANSTED          | RYANAIR                     | S              | D        | 20                | 2         | 2                          | 80            | 15            | 5                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
| <b>TOTAL LODZ LUBLINEK</b>             |                   |                             |                |          | <b>40</b>         | <b>4</b>  | <b>5</b>                   | <b>90</b>     | <b>8</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>4</b>      | <b>0</b>             | <b>0</b>           | <b>0</b>  |
| LONDON CITY                            | EDINBURGH         | BA CONNECT LTD              | S              | A        | 124               | 0         | 0                          | 69            | 15            | 10               | 6                | 0                 | 1                    | 19            | 70                   | 15                 | 64        |
|  | EDINBURGH         | BA CONNECT LTD              | S              | D        | 127               | 0         | 0                          | 70            | 18            | 8                | 3                | 1                 | 0                    | 16            | 80                   | 12                 | 64        |
|  | NEWCASTLE         | EASTERN AIRWAYS             | S              | A        | 90                | 0         | 6                          | 67            | 17            | 16               | 0                | 1                 | 0                    | 14            | 0                    | 0                  | 0         |
|  | NEWCASTLE         | EASTERN AIRWAYS             | S              | D        | 91                | 0         | 5                          | 59            | 30            | 9                | 1                | 1                 | 0                    | 15            | 0                    | 0                  | 0         |
|  | EDINBURGH         | SCOT AIRWAYS                | S              | A        | 206               | 1         | 8                          | 67            | 23            | 10               | 1                | 0                 | 0                    | 13            | 72                   | 13                 | 191       |
|  | EDINBURGH         | SCOT AIRWAYS                | S              | D        | 200               | 9         | 12                         | 86            | 8             | 6                | 1                | 0                 | 0                    | 7             | 84                   | 10                 | 189       |
|  | MANCHESTER        | VLM (BELGIUM)               | S              | A        | 190               | 2         | 4                          | 72            | 17            | 9                | 1                | 1                 | 0                    | 12            | 80                   | 13                 | 172       |
|  | MANCHESTER        | VLM (BELGIUM)               | S              | D        | 190               | 1         | 5                          | 93            | 4             | 3                | 1                | 0                 | 0                    | 4             | 95                   | 3                  | 172       |
| <b>TOTAL LONDON CITY</b>               |                   |                             |                |          | <b>1218</b>       | <b>14</b> | <b>40</b>                  | <b>75</b>     | <b>15</b>     | <b>8</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>81</b>            | <b>10</b>          | <b>10</b> |
| LOS ANGELES INTERNATIONAL              | HEATHROW          | AMERICAN AIRLINES           | S              | A        | 31                | 0         | 0                          | 74            | 10            | 13               | 3                | 0                 | 0                    | 13            | 32                   | 35                 | 31        |
|  | HEATHROW          | AMERICAN AIRLINES           | S              | D        | 31                | 0         | 0                          | 77            | 10            | 6                | 6                | 0                 | 0                    | 14            | 81                   | 7                  | 31        |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 67                | 0         | 0                          | 51            | 25            | 12               | 9                | 1                 | 1                    | 33            | 54                   | 18                 | 63        |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 68                | 0         | 0                          | 34            | 38            | 19               | 7                | 1                 | 0                    | 30            | 47                   | 22                 | 64        |
|  | HEATHROW          | UNITED AIRLINES             | S              | A        | 31                | 0         | 0                          | 77            | 13            | 0                | 10               | 0                 | 0                    | 16            | 48                   | 23                 | 31        |
|  | HEATHROW          | UNITED AIRLINES             | S              | D        | 31                | 0         | 0                          | 74            | 19            | 0                | 6                | 0                 | 0                    | 16            | 87                   | 11                 | 31        |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 62                | 0         | 0                          | 50            | 19            | 15               | 15               | 2                 | 0                    | 30            | 29                   | 33                 | 62        |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 62                | 0         | 0                          | 45            | 26            | 16               | 13               | 0                 | 0                    | 26            | 45                   | 25                 | 62        |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b> |                   |                             |                |          | <b>383</b>        | <b>1</b>  | <b>0</b>                   | <b>55</b>     | <b>23</b>     | <b>12</b>        | <b>9</b>         | <b>1</b>          | <b>0</b>             | <b>25</b>     | <b>50</b>            | <b>23</b>          | <b>23</b> |
| LUANDA                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 4                 | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 18            | 100                  | 3                  | 4         |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 5                 | 0         | 0                          | 40            | 20            | 40               | 0                | 0                 | 0                    | 20            | 50                   | 25                 | 4         |
| <b>TOTAL LUANDA</b>                    |                   |                             |                |          | <b>9</b>          | <b>0</b>  | <b>0</b>                   | <b>44</b>     | <b>22</b>     | <b>33</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>19</b>     | <b>75</b>            | <b>14</b>          | <b>14</b> |
| LUBECK                                 |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| LUBECK                  | STANSTED          | RYANAIR                     | S                 | A           | 71                | 1        | 4         | 94                         | 1                | 3                | 1                      | 0                      | 0                       | 5                          | 90                  | 6                          | 87                       |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 74                | 0        | 0         | 84                         | 12               | 1                | 3                      | 0                      | 0                       | 8                          | 84                  | 8                          | 89                       |
| <b>TOTAL LUBECK</b>     |                   |                             |                   |             | <b>145</b>        | <b>1</b> | <b>4</b>  | <b>89</b>                  | <b>7</b>         | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>87</b>           | <b>7</b>                   | <b>7</b>                 |
| LUGANO                  | LONDON CITY       | DARWIN AIRLINE              | S                 | A           | 25                | 0        | 0         | 68                         | 28               | 4                | 0                      | 0                      | 0                       | 10                         | 85                  | 16                         | 26                       |
|                         | LONDON CITY       | DARWIN AIRLINE              | S                 | D           | 20                | 0        | 0         | 85                         | 15               | 0                | 0                      | 0                      | 0                       | 8                          | 81                  | 16                         | 26                       |
| <b>TOTAL LUGANO</b>     |                   |                             |                   |             | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>22</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>           | <b>16</b>                  | <b>16</b>                |
| LUSAKA                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0        | 0         | 54                         | 31               | 8                | 8                      | 0                      | 0                       | 17                         | 79                  | 19                         | 14                       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 14                | 0        | 0         | 50                         | 7                | 21               | 21                     | 0                      | 0                       | 30                         | 46                  | 22                         | 13                       |
| <b>TOTAL LUSAKA</b>     |                   |                             |                   |             | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>19</b>        | <b>15</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>63</b>           | <b>20</b>                  | <b>20</b>                |
| LUTON                   | NEWCASTLE         | EASTERN AIRWAYS             | C                 | A           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 158               | 0        | 2         | 66                         | 22               | 9                | 3                      | 0                      | 0                       | 14                         | 77                  | 18                         | 163                      |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 157               | 0        | 3         | 67                         | 16               | 12               | 5                      | 0                      | 0                       | 15                         | 69                  | 22                         | 163                      |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 162               | 0        | 4         | 80                         | 8                | 5                | 4                      | 3                      | 0                       | 16                         | 86                  | 10                         | 169                      |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 163               | 0        | 3         | 76                         | 12               | 7                | 4                      | 1                      | 0                       | 14                         | 82                  | 12                         | 169                      |
| <b>TOTAL LUTON</b>      |                   |                             |                   |             | <b>644</b>        | <b>5</b> | <b>12</b> | <b>73</b>                  | <b>14</b>        | <b>8</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>78</b>           | <b>16</b>                  | <b>16</b>                |
| LUXEMBOURG              | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 48                | 0        | 0         | 88                         | 4                | 8                | 0                      | 0                      | 0                       | 7                          | 91                  | 4                          | 45                       |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 48                | 0        | 0         | 83                         | 13               | 2                | 2                      | 0                      | 0                       | 8                          | 91                  | 7                          | 45                       |
|                         | HEATHROW          | LUXAIR                      | S                 | A           | 62                | 0        | 0         | 66                         | 29               | 2                | 2                      | 2                      | 0                       | 17                         | 56                  | 22                         | 62                       |
|                         | HEATHROW          | LUXAIR                      | S                 | D           | 62                | 0        | 0         | 87                         | 8                | 2                | 2                      | 2                      | 0                       | 11                         | 81                  | 10                         | 62                       |
|                         | LONDON CITY       | LUXAIR                      | S                 | A           | 100               | 0        | 0         | 83                         | 12               | 4                | 1                      | 0                      | 0                       | 8                          | 82                  | 7                          | 95                       |
|                         | LONDON CITY       | LUXAIR                      | S                 | D           | 100               | 0        | 0         | 75                         | 15               | 8                | 2                      | 0                      | 0                       | 11                         | 68                  | 13                         | 96                       |
|                         | MANCHESTER        | LUXAIR                      | S                 | A           | 31                | 0        | 0         | 97                         | 0                | 3                | 0                      | 0                      | 0                       | 6                          | 97                  | 4                          | 31                       |
|                         | MANCHESTER        | LUXAIR                      | S                 | D           | 30                | 0        | 0         | 87                         | 3                | 10               | 0                      | 0                      | 0                       | 7                          | 90                  | 7                          | 31                       |
|                         | LONDON CITY       | VLM (BELGIUM)               | S                 | A           | 81                | 0        | 0         | 84                         | 9                | 1                | 2                      | 4                      | 0                       | 18                         | 93                  | 7                          | 95                       |
|                         | LONDON CITY       | VLM (BELGIUM)               | S                 | D           | 81                | 0        | 0         | 72                         | 17               | 6                | 1                      | 4                      | 0                       | 19                         | 78                  | 10                         | 94                       |
| <b>TOTAL LUXEMBOURG</b> |                   |                             |                   |             | <b>643</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>12</b>        | <b>5</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>81</b>           | <b>10</b>                  | <b>10</b>                |
| LUXOR                   | GATWICK           | ASTRAEUS LTD                | C                 | A           | 4                 | 0        | 0         | 0                          | 25               | 75               | 0                      | 0                      | 0                       | 39                         | 0                   | 1270                       | 1                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| LUXOR                | GATWICK           | ASTRAEUS LTD             | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 24            | 0                    | 425                | 1         |
|                      | HEATHROW          | EGYPT AIR                | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 25                   | 30                 | 4         |
|                      | HEATHROW          | EGYPT AIR                | S              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 25                   | 40                 | 4         |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 50                   | 319                | 4         |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 5                  | 5         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 8                 | 0        | 0                          | 38            | 13            | 38               | 13               | 0                 | 0                    | 28            | 58                   | 23                 | 12        |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 7             | 75                   | 8                  | 12        |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 75               | 0                | 0                 | 0                    | 37            | 60                   | 17                 | 5         |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 4         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 21            | 0                    | 0                  | 0         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0                          | 20            | 40            | 40               | 0                | 0                 | 0                    | 21            | 40                   | 18                 | 5         |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 8             | 80                   | 8                  | 5         |
|                      | GATWICK           | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 80                   | 13                 | 5         |
|                      | GATWICK           | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 80                   | 13                 | 5         |
|                      | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 14            | 100                  | 1                  | 5         |
|                      | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 5         |
| <b>TOTAL LUXOR</b>   |                   |                          |                |          | <b>103</b>        | <b>0</b> | <b>0</b>                   | <b>71</b>     | <b>13</b>     | <b>15</b>        | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>68</b>            | <b>49</b>          | <b>49</b> |
| LYON                 | HEATHROW          | AIR FRANCE               | S              | A        | 25                | 0        | 0                          | 68            | 28            | 4                | 0                | 0                 | 0                    | 11            | 71                   | 19                 | 69        |
|                      | HEATHROW          | AIR FRANCE               | S              | D        | 25                | 0        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 6             | 81                   | 16                 | 69        |
|                      | BIRMINGHAM        | BA CONNECT LTD           | S              | A        | 54                | 0        | 0                          | 63            | 22            | 11               | 4                | 0                 | 0                    | 16            | 84                   | 11                 | 50        |
|                      | BIRMINGHAM        | BA CONNECT LTD           | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 27            | 75                   | 12                 | 4         |
|                      | BIRMINGHAM        | BA CONNECT LTD           | S              | D        | 54                | 0        | 0                          | 67            | 11            | 19               | 4                | 0                 | 0                    | 18            | 84                   | 9                  | 50        |
|                      | BIRMINGHAM        | BA CONNECT LTD           | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 100                  | 4                  | 4         |
|                      | MANCHESTER        | BA CONNECT LTD           | S              | A        | 30                | 0        | 1                          | 63            | 20            | 13               | 3                | 0                 | 0                    | 14            | 63                   | 18                 | 30        |
|                      | MANCHESTER        | BA CONNECT LTD           | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 26            | 88                   | 11                 | 8         |
|                      | MANCHESTER        | BA CONNECT LTD           | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 88                   | 8                  | 8         |
|                      | MANCHESTER        | BA CONNECT LTD           | S              | D        | 31                | 0        | 0                          | 68            | 19            | 13               | 0                | 0                 | 0                    | 11            | 73                   | 13                 | 30        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| LYON                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 17                | 0        | 0                          | 29            | 35            | 29               | 6                | 0                 | 0                    | 25            | 0                    | 0                  | 0       |           |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 17                | 0        | 0                          | 59            | 29            | 12               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | BMI BRITISH MIDLAND         | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | BMI BRITISH MIDLAND         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | C              | A        | 8                 | 0        | 0                          | 63            | 0             | 25               | 13               | 0                 | 0                    | 27            | 50                   | 26                 | 4       |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | C              | D        | 8                 | 0        | 0                          | 63            | 25            | 0                | 13               | 0                 | 0                    | 28            | 80                   | 18                 | 5       |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 91                | 0        | 0                          | 75            | 9             | 9                | 8                | 0                 | 0                    | 14            | 69                   | 15                 | 97      |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 91                | 0        | 0                          | 62            | 19            | 13               | 7                | 0                 | 0                    | 18            | 59                   | 19                 | 97      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 72                | 0        | 0                          | 86            | 4             | 6                | 4                | 0                 | 0                    | 8             | 64                   | 29                 | 70      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 72                | 0        | 0                          | 68            | 18            | 8                | 6                | 0                 | 0                    | 16            | 49                   | 35                 | 70      |           |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER        | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 36            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER        | C              | D        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0       |           |
|                      | STANSTED          | EUROPEAN AIR CHARTER        | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 0                | 50               | 0                 | 0                    | 68            | 0                    | 121                | 4       |           |
|                      | STANSTED          | EUROPEAN AIR CHARTER        | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 41            | 0                    | 123                | 4       |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | A        | 3                 | 1        | 0                          | 33            | 0             | 0                | 67               | 0                 | 0                    | 58            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 38            | 0                    | 0                  | 0       |           |
|                      | NEWCASTLE         | JET2.COM LTD                | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 75               | 0                | 0                 | 0                    | 38            | 0                    | 0                  | 0       |           |
|                      | NEWCASTLE         | JET2.COM LTD                | C              | D        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES            | C              | A        | 8                 | 0        | 0                          | 0             | 13            | 13               | 75               | 0                 | 0                    | 69            | 38                   | 16                 | 8       |           |
|                      | GATWICK           | MONARCH AIRLINES            | C              | D        | 8                 | 0        | 0                          | 63            | 25            | 13               | 0                | 0                 | 0                    | 16            | 63                   | 33                 | 8       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 48            | 25                   | 27                 | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 44            | 50                   | 22                 | 4       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 17                | 0        | 0                          | 59            | 18            | 12               | 6                | 6                 | 0                    | 34            | 69                   | 19                 | 16      |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 17                | 0        | 0                          | 53            | 24            | 6                | 12               | 6                 | 0                    | 36            | 81                   | 11                 | 16      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 44            | 0                    | 0                  | 0       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 78            | 0                    | 61                 | 4       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 35            | 100                  | 5                  | 4       |           |
|                      | GATWICK           | THOMSONFLY LTD              | C              | A        | 8                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 19            | 63                   | 18                 | 8       |           |
|                      | GATWICK           | THOMSONFLY LTD              | C              | D        | 8                 | 0        | 0                          | 63            | 25            | 0                | 13               | 0                 | 0                    | 17            | 75                   | 17                 | 8       |           |
|                      | GLASGOW           | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 25               | 50               | 0                 | 0                    | 84            | 50                   | 23                 | 4       |           |
|                      | GLASGOW           | THOMSONFLY LTD              | C              | D        | 4                 | 0        | 0                          | 0             | 75            | 0                | 25               | 0                 | 0                    | 47            | 100                  | 8                  | 5       |           |
|                      | MANCHESTER        | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 75            | 50                   | 25                 | 4       |           |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|----------------------|-------------------|----------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| LYON                 | MANCHESTER        | THOMSONFLY LTD | C              | D        | 4                 | 0        | 0         | 25                         | 0             | 50            | 25               | 0                | 0                 | 50                   | 75            | 11                   | 4                  |
|                      | NEWCASTLE         | THOMSONFLY LTD | C              | A        | 4                 | 0        | 0         | 25                         | 0             | 25            | 25               | 25               | 0                 | 82                   | 25            | 19                   | 4                  |
|                      | NEWCASTLE         | THOMSONFLY LTD | C              | D        | 3                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 53                   | 75            | 10                   | 4                  |
| <b>TOTAL LYON</b>    |                   |                |                |          | <b>763</b>        | <b>1</b> | <b>1</b>  | <b>64</b>                  | <b>16</b>     | <b>11</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>68</b>     | <b>20</b>            | <b>20</b>          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                             |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                             |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| MAASTRICHT                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| MADRAS/CHENNAI              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 26                | 0        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 3             | 56                   | 13                 | 9         |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 26                | 0        | 0                          | 42            | 27            | 23               | 8                | 0                 | 0                    | 29            | 33                   | 25                 | 9         |  |
| <b>TOTAL MADRAS/CHENNAI</b> |                   |                             |                |          | <b>52</b>         | <b>0</b> | <b>0</b>                   | <b>67</b>     | <b>15</b>     | <b>13</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>16</b>     | <b>44</b>            | <b>19</b>          | <b>19</b> |  |
| MADRID                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                             | GATWICK           | AEROLINEAS ARGENTINAS       |                | S A      | 29                | 0        | 0                          | 59            | 10            | 3                | 28               | 0                 | 0                    | 33            | 67                   | 13                 | 18        |  |
|                             | GATWICK           | AEROLINEAS ARGENTINAS       |                | S D      | 29                | 0        | 0                          | 59            | 10            | 3                | 24               | 3                 | 0                    | 36            | 89                   | 11                 | 18        |  |
|                             | BIRMINGHAM        | BA CONNECT LTD              |                | S A      | 30                | 0        | 0                          | 63            | 7             | 20               | 7                | 0                 | 3                    | 31            | 79                   | 11                 | 28        |  |
|                             | BIRMINGHAM        | BA CONNECT LTD              |                | S D      | 31                | 0        | 0                          | 71            | 10            | 6                | 10               | 0                 | 3                    | 29            | 86                   | 13                 | 29        |  |
|                             | EDINBURGH         | BA CONNECT LTD              |                | S A      | 24                | 0        | 0                          | 67            | 8             | 13               | 13               | 0                 | 0                    | 20            | 85                   | 10                 | 26        |  |
|                             | EDINBURGH         | BA CONNECT LTD              |                | S D      | 17                | 0        | 0                          | 88            | 6             | 6                | 0                | 0                 | 0                    | 5             | 83                   | 7                  | 18        |  |
|                             | MANCHESTER        | BA CONNECT LTD              |                | S A      | 56                | 0        | 1                          | 59            | 11            | 9                | 20               | 2                 | 0                    | 33            | 77                   | 10                 | 52        |  |
|                             | MANCHESTER        | BA CONNECT LTD              |                | S D      | 57                | 0        | 0                          | 68            | 5             | 5                | 19               | 2                 | 0                    | 27            | 83                   | 12                 | 53        |  |
|                             | HEATHROW          | BMI BRITISH MIDLAND         |                | S A      | 22                | 0        | 1                          | 36            | 27            | 23               | 14               | 0                 | 0                    | 30            | 81                   | 23                 | 31        |  |
|                             | HEATHROW          | BMI BRITISH MIDLAND         |                | S D      | 22                | 0        | 0                          | 59            | 18            | 18               | 5                | 0                 | 0                    | 19            | 77                   | 10                 | 31        |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 91                | 1        | 0                          | 58            | 18            | 12               | 12               | 0                 | 0                    | 22            | 55                   | 22                 | 92        |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 92                | 0        | 0                          | 71            | 17            | 7                | 5                | 0                 | 0                    | 14            | 76                   | 15                 | 92        |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 155               | 0        | 0                          | 55            | 17            | 15               | 12               | 1                 | 0                    | 27            | 47                   | 22                 | 154       |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 155               | 0        | 0                          | 54            | 23            | 12               | 11               | 0                 | 0                    | 24            | 64                   | 17                 | 154       |  |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 85                | 0        | 0                          | 71            | 12            | 5                | 13               | 0                 | 0                    | 17            | 72                   | 17                 | 36        |  |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 85                | 0        | 0                          | 60            | 15            | 16               | 8                | 0                 | 0                    | 21            | 81                   | 10                 | 36        |  |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 59                | 0        | 3                          | 63            | 17            | 14               | 5                | 2                 | 0                    | 23            | 77                   | 11                 | 62        |  |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 60                | 0        | 2                          | 53            | 23            | 15               | 8                | 0                 | 0                    | 25            | 63                   | 18                 | 62        |  |
|                             | HEATHROW          | IBERIA                      |                | S A      | 189               | 0        | 1                          | 43            | 24            | 18               | 15               | 0                 | 0                    | 29            | 46                   | 23                 | 186       |  |
|                             | HEATHROW          | IBERIA                      |                | S D      | 190               | 0        | 0                          | 49            | 20            | 16               | 14               | 1                 | 0                    | 31            | 53                   | 23                 | 185       |  |
| <b>TOTAL MADRID</b>         |                   |                             |                |          | <b>1482</b>       | <b>5</b> | <b>9</b>                   | <b>57</b>     | <b>17</b>     | <b>13</b>        | <b>12</b>        | <b>0</b>          | <b>0</b>             | <b>25</b>     | <b>63</b>            | <b>18</b>          | <b>18</b> |  |
| MAHON                       |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                             | GATWICK           | AIR NOSTRUM                 |                | S A      | 13                | 0        | 0                          | 77            | 15            | 0                | 8                | 0                 | 0                    | 16            | 0                    | 0                  | 0         |  |
|                             | GATWICK           | AIR NOSTRUM                 |                | S D      | 13                | 0        | 0                          | 85            | 0             | 8                | 8                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |  |
|                             | GATWICK           | GB AIRWAYS LTD              |                | S A      | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 36            | 100                  | 6                  | 8         |  |
|                             | GATWICK           | GB AIRWAYS LTD              |                | S D      | 2                 | 0        | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 51            | 100                  | 2                  | 8         |  |
|                             | LUTON             | MONARCH AIRLINES            |                | S A      | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 19            | 100                  | 2                  | 9         |  |
|                             | LUTON             | MONARCH AIRLINES            |                | S D      | 9                 | 0        | 0                          | 44            | 33            | 11               | 11               | 0                 | 0                    | 27            | 100                  | 8                  | 9         |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| MAHON                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL MAHON</b>   |                   |                             |                   |             | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>14</b>        | <b>6</b>         | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>100</b>          | <b>4</b>                   | <b>4</b>                 |  |
| MALABO               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GATWICK           | ASTRAEUS LTD                | S                 | A           | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 10                         | 60                  | 13                         | 5                        |  |
|                      | GATWICK           | ASTRAEUS LTD                | S                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 40                  | 41                         | 5                        |  |
| <b>TOTAL MALABO</b>  |                   |                             |                   |             | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>50</b>                  | <b>27</b>           | <b>27</b>                  |                          |  |
| MALAGA               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | BIRMINGHAM        | BMIBABY LTD                 | S                 | A           | 31                | 1        | 1         | 23                         | 26               | 23               | 26                     | 0                      | 3                       | 68                         | 63                  | 14                         | 30                       |  |
|                      | BIRMINGHAM        | BMIBABY LTD                 | S                 | D           | 31                | 0        | 1         | 42                         | 16               | 19               | 19                     | 0                      | 3                       | 58                         | 52                  | 25                         | 31                       |  |
|                      | MANCHESTER        | BMIBABY LTD                 | S                 | A           | 31                | 0        | 0         | 19                         | 32               | 32               | 16                     | 0                      | 0                       | 38                         | 35                  | 45                         | 23                       |  |
|                      | MANCHESTER        | BMIBABY LTD                 | S                 | D           | 31                | 0        | 0         | 58                         | 23               | 10               | 10                     | 0                      | 0                       | 19                         | 70                  | 29                         | 23                       |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 61                | 0        | 2         | 66                         | 20               | 10               | 5                      | 0                      | 0                       | 16                         | 65                  | 22                         | 63                       |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 1         | 71                         | 11               | 13               | 5                      | 0                      | 0                       | 15                         | 76                  | 20                         | 63                       |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 51                | 0        | 4         | 41                         | 29               | 16               | 12                     | 2                      | 0                       | 32                         | 68                  | 22                         | 74                       |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 51                | 0        | 4         | 59                         | 16               | 16               | 10                     | 0                      | 0                       | 24                         | 53                  | 24                         | 74                       |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0         | 35                         | 23               | 13               | 29                     | 0                      | 0                       | 40                         | 84                  | 10                         | 31                       |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 42                         | 26               | 10               | 23                     | 0                      | 0                       | 31                         | 81                  | 9                          | 31                       |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 71                | 0        | 1         | 70                         | 11               | 11               | 6                      | 1                      | 0                       | 17                         | 57                  | 26                         | 69                       |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 72                | 0        | 0         | 69                         | 15               | 10               | 6                      | 0                      | 0                       | 17                         | 55                  | 27                         | 71                       |  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 50                  | 12                         | 4                        |  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 50                  | 11                         | 4                        |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 10                         | 100                 | 0                          | 4                        |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 10                         | 75                  | 10                         | 4                        |  |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0        | 0         | 25                         | 50               | 0                | 0                      | 0                      | 25                      | 249                        | 75                  | 17                         | 4                        |  |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 0                | 0                      | 0                      | 25                      | 251                        | 100                 | 6                          | 4                        |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 9                 | 0        | 0         | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 14                         | 80                  | 7                          | 10                       |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 2                          | 10                       |  |
|                      | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 9                 | 0        | 0         | 11                         | 22               | 56               | 0                      | 11                     | 0                       | 53                         | 40                  | 44                         | 5                        |  |
|                      | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 9                 | 0        | 0         | 67                         | 11               | 11               | 11                     | 0                      | 0                       | 33                         | 60                  | 26                         | 5                        |  |
|                      | EDINBURGH         | FLYGLOBESPAN                | S                 | A           | 14                | 0        | 0         | 93                         | 0                | 7                | 0                      | 0                      | 0                       | 4                          | 100                 | 7                          | 2                        |  |
|                      | EDINBURGH         | FLYGLOBESPAN                | S                 | D           | 14                | 0        | 0         | 64                         | 0                | 21               | 14                     | 0                      | 0                       | 25                         | 75                  | 15                         | 4                        |  |
|                      | GLASGOW           | FLYGLOBESPAN                | S                 | A           | 31                | 0        | 0         | 68                         | 19               | 3                | 0                      | 6                      | 3                       | 58                         | 76                  | 12                         | 25                       |  |
|                      | GLASGOW           | FLYGLOBESPAN                | S                 | D           | 31                | 0        | 1         | 61                         | 26               | 6                | 0                      | 3                      | 3                       | 58                         | 88                  | 11                         | 25                       |  |
|                      | GATWICK           | GB AIRWAYS LTD              | S                 | A           | 37                | 0        | 0         | 38                         | 24               | 5                | 27                     | 5                      | 0                       | 51                         | 79                  | 12                         | 56                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| MALAGA               |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GATWICK           | GB AIRWAYS LTD           |                | S D      | 37                | 0        | 0                          | 35            | 30            | 14               | 16               | 5                 | 0                    | 42            | 70                   | 16                 | 56      |           |
|                      | HEATHROW          | GB AIRWAYS LTD           |                | S A      | 62                | 0        | 0                          | 34            | 27            | 23               | 13               | 3                 | 0                    | 36            | 55                   | 21                 | 62      |           |
|                      | HEATHROW          | GB AIRWAYS LTD           |                | S D      | 62                | 0        | 0                          | 58            | 21            | 11               | 8                | 2                 | 0                    | 23            | 69                   | 16                 | 62      |           |
|                      | MANCHESTER        | GB AIRWAYS LTD           |                | S A      | 31                | 0        | 0                          | 35            | 23            | 26               | 16               | 0                 | 0                    | 37            | 79                   | 11                 | 14      |           |
|                      | MANCHESTER        | GB AIRWAYS LTD           |                | S D      | 31                | 0        | 0                          | 52            | 16            | 16               | 13               | 3                 | 0                    | 35            | 79                   | 8                  | 14      |           |
|                      | EDINBURGH         | GREECE AIRWAYS           |                | S A      | 3                 | 1        | 1                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 22                   | 74                 | 9       |           |
|                      | EDINBURGH         | GREECE AIRWAYS           |                | S D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 0                 | 25                   | 370           | 22                   | 79                 | 9       |           |
|                      | GLASGOW           | GREECE AIRWAYS           |                | S A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 0                 | 25                   | 361           | 22                   | 79                 | 9       |           |
|                      | GLASGOW           | GREECE AIRWAYS           |                | S D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 0                 | 25                   | 370           | 56                   | 63                 | 9       |           |
|                      | HEATHROW          | IBERIA                   |                | S A      | 31                | 0        | 0                          | 26            | 23            | 32               | 19               | 0                 | 0                    | 37            | 48                   | 18                 | 31      |           |
|                      | HEATHROW          | IBERIA                   |                | S D      | 31                | 0        | 0                          | 55            | 10            | 16               | 19               | 0                 | 0                    | 34            | 71                   | 13                 | 31      |           |
|                      | LUTON             | JET2.COM LTD             |                | C D      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | JET2.COM LTD             |                | S A      | 24                | 0        | 0                          | 63            | 17            | 17               | 4                | 0                 | 0                    | 15            | 48                   | 21                 | 31      |           |
|                      | MANCHESTER        | JET2.COM LTD             |                | S D      | 24                | 0        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 5             | 100                  | 1                  | 31      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         |                | S A      | 28                | 0        | 0                          | 36            | 25            | 21               | 18               | 0                 | 0                    | 38            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         |                | S D      | 28                | 0        | 0                          | 86            | 0             | 11               | 4                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES         |                | S A      | 62                | 0        | 0                          | 55            | 18            | 16               | 11               | 0                 | 0                    | 23            | 56                   | 19                 | 62      |           |
|                      | GATWICK           | MONARCH AIRLINES         |                | S D      | 62                | 0        | 0                          | 79            | 15            | 3                | 3                | 0                 | 0                    | 10            | 87                   | 7                  | 62      |           |
|                      | LUTON             | MONARCH AIRLINES         |                | S A      | 35                | 0        | 0                          | 46            | 17            | 17               | 17               | 3                 | 0                    | 40            | 63                   | 12                 | 35      |           |
|                      | LUTON             | MONARCH AIRLINES         |                | S D      | 35                | 0        | 0                          | 63            | 14            | 14               | 6                | 3                 | 0                    | 21            | 80                   | 7                  | 35      |           |
|                      | MANCHESTER        | MONARCH AIRLINES         |                | S A      | 49                | 0        | 0                          | 49            | 27            | 10               | 12               | 2                 | 0                    | 33            | 82                   | 9                  | 61      |           |
|                      | MANCHESTER        | MONARCH AIRLINES         |                | S D      | 48                | 0        | 0                          | 73            | 8             | 6                | 10               | 2                 | 0                    | 19            | 93                   | 3                  | 61      |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 33            | 50                   | 34                 | 4       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 0                 | 25                   | 173           | 75                   | 10                 | 4       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C A      | 9                 | 0        | 0                          | 78            | 0             | 11               | 0                | 11                | 0                    | 37            | 44                   | 75                 | 9       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C D      | 9                 | 0        | 0                          | 78            | 11            | 0                | 0                | 11                | 0                    | 31            | 67                   | 64                 | 9       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 16            | 100                  | 3                  | 7       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD |                | C D      | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 12            | 100                  | 5                  | 6       |           |
|                      | GATWICK           | THOMSONFLY LTD           |                | C A      | 9                 | 0        | 0                          | 56            | 0             | 33               | 11               | 0                 | 0                    | 28            | 56                   | 18                 | 9       |           |
|                      | GATWICK           | THOMSONFLY LTD           |                | C D      | 9                 | 0        | 0                          | 56            | 0             | 33               | 11               | 0                 | 0                    | 30            | 100                  | 4                  | 9       |           |
|                      | GLASGOW           | THOMSONFLY LTD           |                | C A      | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 49            | 100                  | 6                  | 4       |           |
|                      | GLASGOW           | THOMSONFLY LTD           |                | C D      | 4                 | 0        | 0                          | 25            | 50            | 0                | 0                | 25                | 0                    | 66            | 75                   | 5                  | 4       |           |
|                      | LUTON             | THOMSONFLY LTD           |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |
|---------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                 |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                 |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| MALAGA                          | LUTON             | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 2                    | 4                  |
|                                 | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 9                 | 0        | 0         | 78                         | 0             | 11            | 11               | 0                | 0                 | 16                   | 46            | 50                   | 13                 |
|                                 | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 10                | 0        | 0         | 70                         | 10            | 0             | 20               | 0                | 0                 | 20                   | 46            | 58                   | 13                 |
|                                 | NEWCASTLE         | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 0             | 4                    |                    |
|                                 | NEWCASTLE         | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 3                 | 100                  | 0             | 4                    |                    |
| <b>TOTAL MALAGA</b>             |                   |                          |                |          | <b>1538</b>       | <b>7</b> | <b>17</b> | <b>57</b>                  | <b>17</b>     | <b>13</b>     | <b>10</b>        | <b>1</b>         | <b>1</b>          | <b>32</b>            | <b>70</b>     | <b>18</b>            | <b>18</b>          |
| MALE INTERNATIONAL              | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 3                 | 1        | 0         | 33                         | 0             | 33            | 0                | 0                | 33                | 511                  | 50            | 33                   | 4                  |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 0                | 25                | 370                  | 50            | 25                   | 4                  |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 2                 | 0        | 0         | 0                          | 0             | 0             | 50               | 50               | 0                 | 197                  | 0             | 0                    | 0                  |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 2                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 59                   | 0             | 0                    | 0                  |
|                                 | GATWICK           | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0         | 25                         | 0             | 50            | 25               | 0                | 0                 | 46                   | 0             | 48                   | 4                  |
|                                 | GATWICK           | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 13                | 50                   | 22            | 4                    |                    |
|                                 | GATWICK           | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0         | 0                          | 25            | 25            | 50               | 0                | 0                 | 63                   | 50            | 34                   | 4                  |
|                                 | GATWICK           | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 32                   | 100           | 5                    | 4                  |
|                                 | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0         | 0                          | 0             | 25            | 75               | 0                | 0                 | 84                   | 50            | 25                   | 4                  |
|                                 | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 0             | 4                    |                    |
| <b>TOTAL MALE INTERNATIONAL</b> |                   |                          |                |          | <b>35</b>         | <b>1</b> | <b>0</b>  | <b>43</b>                  | <b>6</b>      | <b>17</b>     | <b>26</b>        | <b>3</b>         | <b>6</b>          | <b>128</b>           | <b>56</b>     | <b>24</b>            | <b>24</b>          |
| MALMO                           | STANSTED          | RYANAIR                  | S              | A        | 45                | 1        | 2         | 80                         | 20            | 0             | 0                | 0                | 7                 | 67                   | 14            | 54                   |                    |
|                                 | STANSTED          | RYANAIR                  | S              | D        | 46                | 1        | 1         | 74                         | 20            | 7             | 0                | 0                | 11                | 46                   | 22            | 54                   |                    |
| <b>TOTAL MALMO</b>              |                   |                          |                |          | <b>91</b>         | <b>2</b> | <b>3</b>  | <b>77</b>                  | <b>20</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>9</b>          | <b>56</b>            | <b>18</b>     | <b>18</b>            |                    |
| MALTA                           | BIRMINGHAM        | AIR MALTA                | S              | A        | 9                 | 0        | 0         | 67                         | 11            | 11            | 11               | 0                | 0                 | 19                   | 78            | 12                   | 9                  |
|                                 | BIRMINGHAM        | AIR MALTA                | S              | D        | 9                 | 0        | 0         | 44                         | 11            | 22            | 22               | 0                | 0                 | 40                   | 78            | 20                   | 9                  |
|                                 | GATWICK           | AIR MALTA                | S              | A        | 41                | 0        | 0         | 83                         | 15            | 2             | 0                | 0                | 7                 | 79                   | 12            | 42                   |                    |
|                                 | GATWICK           | AIR MALTA                | S              | D        | 41                | 0        | 0         | 63                         | 27            | 10            | 0                | 0                | 13                | 63                   | 18            | 41                   |                    |
|                                 | GLASGOW           | AIR MALTA                | S              | A        | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 8                 | 20                   | 44            | 5                    |                    |
|                                 | GLASGOW           | AIR MALTA                | S              | D        | 9                 | 0        | 0         | 56                         | 22            | 22            | 0                | 0                | 16                | 0                    | 66            | 5                    |                    |
|                                 | HEATHROW          | AIR MALTA                | S              | A        | 62                | 0        | 0         | 74                         | 16            | 10            | 0                | 0                | 10                | 74                   | 9             | 62                   |                    |
|                                 | HEATHROW          | AIR MALTA                | S              | D        | 62                | 0        | 0         | 60                         | 19            | 19            | 2                | 0                | 17                | 52                   | 19            | 62                   |                    |
|                                 | MANCHESTER        | AIR MALTA                | S              | A        | 31                | 0        | 0         | 55                         | 32            | 10            | 3                | 0                | 15                | 67                   | 19            | 33                   |                    |
|                                 | MANCHESTER        | AIR MALTA                | S              | D        | 31                | 0        | 0         | 55                         | 23            | 10            | 13               | 0                | 20                | 53                   | 25            | 34                   |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| MALTA                |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | NEWCASTLE         | AIR MALTA                |                | S A      | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 27            | 0                    | 0                  | 0         | 0         |
|                      | NEWCASTLE         | AIR MALTA                |                | S D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 26            | 0                    | 0                  | 0         | 0         |
|                      | STANSTED          | AIR MALTA                |                | S A      | 6                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 11            | 85                   | 5                  | 13        |           |
|                      | STANSTED          | AIR MALTA                |                | S D      | 6                 | 0        | 0                          | 50            | 33            | 17               | 0                | 0                 | 0                    | 20            | 93                   | 5                  | 14        |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 12            | 100                  | 2                  | 5         |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 2                  | 5         |           |
|                      | GATWICK           | GB AIRWAYS LTD           |                | S A      | 31                | 1        | 0                          | 68            | 13            | 6                | 6                | 6                 | 0                    | 33            | 54                   | 20                 | 35        |           |
|                      | GATWICK           | GB AIRWAYS LTD           |                | S D      | 31                | 0        | 0                          | 55            | 23            | 10               | 6                | 6                 | 0                    | 34            | 52                   | 19                 | 33        |           |
|                      | MANCHESTER        | GB AIRWAYS LTD           |                | S A      | 13                | 0        | 0                          | 31            | 31            | 31               | 8                | 0                 | 0                    | 28            | 0                    | 0                  | 0         |           |
|                      | MANCHESTER        | GB AIRWAYS LTD           |                | S D      | 13                | 0        | 0                          | 62            | 15            | 15               | 8                | 0                 | 0                    | 20            | 0                    | 0                  | 0         |           |
|                      | BIRMINGHAM        | HELLO                    |                | C A      | 5                 | 0        | 0                          | 20            | 40            | 40               | 0                | 0                 | 0                    | 25            | 0                    | 0                  | 0         |           |
|                      | BIRMINGHAM        | HELLO                    |                | C D      | 5                 | 0        | 0                          | 0             | 60            | 40               | 0                | 0                 | 0                    | 30            | 0                    | 0                  | 0         |           |
|                      | GATWICK           | HELLO                    |                | C A      | 13                | 0        | 0                          | 62            | 31            | 8                | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0         |           |
|                      | GATWICK           | HELLO                    |                | C D      | 13                | 0        | 0                          | 38            | 15            | 38               | 8                | 0                 | 0                    | 27            | 0                    | 0                  | 0         |           |
|                      | MANCHESTER        | HELLO                    |                | C A      | 9                 | 0        | 0                          | 22            | 33            | 44               | 0                | 0                 | 0                    | 27            | 0                    | 0                  | 0         |           |
|                      | MANCHESTER        | HELLO                    |                | C D      | 9                 | 0        | 0                          | 22            | 22            | 44               | 11               | 0                 | 0                    | 34            | 0                    | 0                  | 0         |           |
|                      | NEWCASTLE         | HELLO                    |                | C A      | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |           |
|                      | NEWCASTLE         | HELLO                    |                | C D      | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 40                   | 29                 | 5         |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 40                   | 19                 | 5         |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 10            | 80                   | 4                  | 5         |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 3                  | 5         |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 18            | 40                   | 59                 | 5         |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD |                | C D      | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 15            | 40                   | 64                 | 5         |           |
|                      | BIRMINGHAM        | THOMSONFLY LTD           |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 80                   | 7                  | 5         |           |
|                      | BIRMINGHAM        | THOMSONFLY LTD           |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 2                  | 5         |           |
|                      | GATWICK           | THOMSONFLY LTD           |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 3                  | 5         |           |
|                      | GATWICK           | THOMSONFLY LTD           |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 5                  | 5         |           |
|                      | MANCHESTER        | THOMSONFLY LTD           |                | C A      | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 80                   | 4                  | 5         |           |
|                      | MANCHESTER        | THOMSONFLY LTD           |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 60                   | 16                 | 5         |           |
| <b>TOTAL MALTA</b>   |                   |                          |                |          | <b>532</b>        | <b>1</b> | <b>0</b>                   | <b>64</b>     | <b>19</b>     | <b>12</b>        | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>17</b>     | <b>65</b>            | <b>18</b>          | <b>18</b> |           |
| MANCHESTER           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | STANSTED          | AIR BERLIN               |                | S A      | 53                | 0        | 1                          | 60            | 11            | 23               | 6                | 0                 | 0                    | 20            | 0                    | 0                  | 0         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|-------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                         |                   |                          |                   |             | Actual<br>(7)     | Plan (8)  | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                         |                   |                          |                   |             |                   |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| MANCHESTER              | STANSTED          | AIR BERLIN               | S                 | D           | 54                | 0         | 0                          | 57               | 17               | 19                     | 7                      | 0                       | 0                          | 20                  | 0                          | 0                        | 0         |
|                         | EDINBURGH         | BA CONNECT LTD           | S                 | A           | 160               | 0         | 0                          | 68               | 11               | 11                     | 11                     | 1                       | 0                          | 19                  | 83                         | 9                        | 155       |
|                         | EDINBURGH         | BA CONNECT LTD           | S                 | D           | 155               | 0         | 0                          | 65               | 19               | 7                      | 8                      | 0                       | 0                          | 18                  | 79                         | 13                       | 155       |
|                         | GLASGOW           | BA CONNECT LTD           | S                 | A           | 151               | 0         | 0                          | 74               | 11               | 9                      | 7                      | 0                       | 0                          | 14                  | 82                         | 9                        | 151       |
|                         | GLASGOW           | BA CONNECT LTD           | S                 | D           | 149               | 0         | 0                          | 72               | 15               | 9                      | 4                      | 0                       | 0                          | 13                  | 89                         | 7                        | 150       |
|                         | HEATHROW          | BMI BRITISH MIDLAND      | S                 | A           | 206               | 0         | 0                          | 76               | 13               | 8                      | 3                      | 0                       | 0                          | 11                  | 74                         | 12                       | 206       |
|                         | HEATHROW          | BMI BRITISH MIDLAND      | S                 | D           | 207               | 0         | 0                          | 73               | 18               | 6                      | 2                      | 0                       | 0                          | 11                  | 73                         | 12                       | 207       |
|                         | EDINBURGH         | BMI REGIONAL             | S                 | A           | 127               | 0         | 0                          | 87               | 6                | 6                      | 2                      | 0                       | 0                          | 6                   | 93                         | 5                        | 119       |
|                         | EDINBURGH         | BMI REGIONAL             | S                 | D           | 127               | 0         | 0                          | 80               | 13               | 4                      | 3                      | 0                       | 0                          | 9                   | 90                         | 7                        | 119       |
|                         | GLASGOW           | BMI REGIONAL             | S                 | A           | 92                | 0         | 0                          | 92               | 2                | 4                      | 1                      | 0                       | 0                          | 4                   | 96                         | 2                        | 95        |
|                         | GLASGOW           | BMI REGIONAL             | S                 | D           | 88                | 5         | 0                          | 86               | 9                | 3                      | 1                      | 0                       | 0                          | 6                   | 96                         | 3                        | 94        |
|                         | GATWICK           | BRITISH AIRWAYS PLC      | S                 | A           | 197               | 0         | 0                          | 55               | 25               | 15                     | 5                      | 0                       | 0                          | 19                  | 67                         | 19                       | 196       |
|                         | GATWICK           | BRITISH AIRWAYS PLC      | S                 | D           | 197               | 0         | 0                          | 83               | 10               | 5                      | 3                      | 0                       | 0                          | 9                   | 80                         | 11                       | 196       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | A           | 325               | 0         | 1                          | 67               | 16               | 11                     | 6                      | 0                       | 0                          | 17                  | 67                         | 16                       | 327       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | D           | 326               | 0         | 0                          | 62               | 19               | 13                     | 6                      | 0                       | 0                          | 18                  | 65                         | 17                       | 327       |
|                         | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | A           | 3                 | 6         | 0                          | 67               | 33               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 2                        | 4         |
|                         | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | D           | 3                 | 6         | 0                          | 67               | 0                | 0                      | 33                     | 0                       | 0                          | 29                  | 100                        | 0                        | 5         |
|                         | LUTON             | FLYJET LTD               | C                 | A           | 4                 | 0         | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                         | LUTON             | FLYJET LTD               | C                 | D           | 4                 | 0         | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0         |
|                         | EDINBURGH         | JET2.COM LTD             | S                 | A           | 55                | 0         | 4                          | 93               | 5                | 0                      | 0                      | 2                       | 0                          | 7                   | 90                         | 6                        | 84        |
|                         | EDINBURGH         | JET2.COM LTD             | S                 | D           | 55                | 0         | 4                          | 89               | 9                | 0                      | 0                      | 0                       | 2                          | 11                  | 94                         | 5                        | 84        |
|                         | GATWICK           | JET2.COM LTD             | S                 | A           | 77                | 0         | 0                          | 86               | 6                | 6                      | 1                      | 0                       | 0                          | 8                   | 93                         | 5                        | 89        |
|                         | GATWICK           | JET2.COM LTD             | S                 | D           | 77                | 0         | 0                          | 87               | 9                | 3                      | 1                      | 0                       | 0                          | 6                   | 91                         | 5                        | 89        |
|                         | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C                 | A           | 2                 | 0         | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                         | GATWICK           | THOMSONFLY LTD           | C                 | A           | 4                 | 0         | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 4         |
|                         | GATWICK           | THOMSONFLY LTD           | C                 | D           | 3                 | 0         | 0                          | 0                | 0                | 67                     | 33                     | 0                       | 0                          | 64                  | 50                         | 29                       | 4         |
|                         | LONDON CITY       | VLM (BELGIUM)            | S                 | A           | 191               | 0         | 5                          | 81               | 13               | 6                      | 1                      | 0                       | 0                          | 8                   | 89                         | 6                        | 170       |
|                         | LONDON CITY       | VLM (BELGIUM)            | S                 | D           | 192               | 0         | 4                          | 71               | 19               | 9                      | 1                      | 1                       | 0                          | 13                  | 80                         | 15                       | 171       |
| <b>TOTAL MANCHESTER</b> |                   |                          |                   |             | <b>3287</b>       | <b>54</b> | <b>19</b>                  | <b>73</b>        | <b>14</b>        | <b>9</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>80</b>                  | <b>11</b>                | <b>11</b> |
| MARRAKESH               | GATWICK           | ATLAS BLUE               | S                 | A           | 20                | 0         | 0                          | 55               | 25               | 10                     | 10                     | 0                       | 0                          | 20                  | 0                          | 0                        | 0         |
|                         | GATWICK           | ATLAS BLUE               | S                 | D           | 20                | 0         | 0                          | 60               | 15               | 15                     | 10                     | 0                       | 0                          | 21                  | 0                          | 0                        | 0         |
|                         | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 18                | 0         | 0                          | 50               | 11               | 11                     | 22                     | 6                       | 0                          | 43                  | 62                         | 20                       | 13        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|-------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                         |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                         |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MARRAKESH               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | GATWICK           | GB AIRWAYS LTD              |                | S D      | 24                | 0        | 0         | 58                         | 8             | 13            | 13               | 8                | 0                 | 42                   | 67            | 18                   | 9                  |  |
|                         | HEATHROW          | GB AIRWAYS LTD              |                | S A      | 30                | 0        | 0         | 70                         | 13            | 10            | 3                | 3                | 0                 | 19                   | 77            | 14                   | 31                 |  |
|                         | HEATHROW          | GB AIRWAYS LTD              |                | S D      | 30                | 0        | 0         | 43                         | 17            | 27            | 10               | 3                | 0                 | 33                   | 55            | 17                   | 31                 |  |
|                         | MANCHESTER        | GB AIRWAYS LTD              |                | S A      | 9                 | 0        | 0         | 33                         | 22            | 33            | 11               | 0                | 0                 | 32                   | 0             | 0                    | 0                  |  |
|                         | MANCHESTER        | GB AIRWAYS LTD              |                | S D      | 9                 | 0        | 0         | 67                         | 22            | 0             | 11               | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                         | HEATHROW          | ROYAL AIR MAROC             |                | S D      | 30                | 0        | 0         | 70                         | 13            | 13            | 3                | 0                | 0                 | 15                   | 77            | 15                   | 26                 |  |
| <b>TOTAL MARRAKESH</b>  |                   |                             |                |          | <b>192</b>        | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>15</b>     | <b>15</b>     | <b>9</b>         | <b>3</b>         | <b>0</b>          | <b>27</b>            | <b>69</b>     | <b>18</b>            | <b>18</b>          |  |
| MARSA ALAM              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD    |                | C A      | 5                 | 0        | 0         | 40                         | 20            | 40            | 0                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD    |                | C D      | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
|                         | GATWICK           | THOMSONFLY LTD              |                | C A      | 5                 | 0        | 0         | 40                         | 0             | 60            | 0                | 0                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                         | GATWICK           | THOMSONFLY LTD              |                | C D      | 5                 | 0        | 0         | 40                         | 60            | 0             | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
| <b>TOTAL MARSA ALAM</b> |                   |                             |                |          | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>20</b>     | <b>30</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>75</b>     | <b>11</b>            | <b>11</b>          |  |
| MARSEILLE               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 88                | 0        | 0         | 73                         | 15            | 6             | 7                | 0                | 0                 | 14                   | 77            | 14                   | 93                 |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 88                | 0        | 0         | 67                         | 14            | 9             | 10               | 0                | 0                 | 17                   | 80            | 11                   | 92                 |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 29                | 0        | 2         | 79                         | 14            | 3             | 0                | 3                | 0                 | 15                   | 77            | 22                   | 31                 |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 29                | 0        | 2         | 66                         | 24            | 7             | 0                | 3                | 0                 | 16                   | 71            | 14                   | 31                 |  |
| <b>TOTAL MARSEILLE</b>  |                   |                             |                |          | <b>234</b>        | <b>0</b> | <b>4</b>  | <b>71</b>                  | <b>15</b>     | <b>7</b>      | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>78</b>     | <b>14</b>            | <b>14</b>          |  |
| MAURITIUS               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | HEATHROW          | AIR MAURITIUS LTD           |                | S A      | 21                | 1        | 2         | 19                         | 48            | 24            | 5                | 5                | 0                 | 36                   | 29            | 250                  | 21                 |  |
|                         | HEATHROW          | AIR MAURITIUS LTD           |                | S D      | 22                | 0        | 1         | 36                         | 27            | 18            | 9                | 5                | 5                 | 80                   | 24            | 232                  | 21                 |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 13                | 0        | 0         | 31                         | 31            | 31            | 8                | 0                | 0                 | 30                   | 38            | 193                  | 13                 |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 14                | 0        | 0         | 50                         | 29            | 14            | 7                | 0                | 0                 | 23                   | 38            | 23                   | 13                 |  |
| <b>TOTAL MAURITIUS</b>  |                   |                             |                |          | <b>70</b>         | <b>1</b> | <b>3</b>  | <b>33</b>                  | <b>34</b>     | <b>21</b>     | <b>7</b>         | <b>3</b>         | <b>1</b>          | <b>46</b>            | <b>31</b>     | <b>190</b>           | <b>190</b>         |  |
| MELBOURNE               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 28                | 0        | 0         | 93                         | 0             | 4             | 4                | 0                | 0                 | 5                    | 58            | 51                   | 31                 |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 25                | 0        | 0         | 72                         | 8             | 16            | 4                | 0                | 0                 | 17                   | 42            | 24                   | 31                 |  |
|                         | HEATHROW          | QANTAS                      |                | S A      | 36                | 0        | 0         | 78                         | 6             | 11            | 6                | 0                | 0                 | 14                   | 71            | 15                   | 31                 |  |
|                         | HEATHROW          | QANTAS                      |                | S D      | 37                | 0        | 0         | 41                         | 24            | 24            | 11               | 0                | 0                 | 27                   | 64            | 14                   | 28                 |  |
| <b>TOTAL MELBOURNE</b>  |                   |                             |                |          | <b>126</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>10</b>     | <b>14</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>59</b>     | <b>26</b>            | <b>26</b>          |  |
| MEXICO CITY             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MEXICO CITY                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 14                | 0        | 0         | 86                         | 0             | 14            | 0                | 0                | 0                 | 10                   | 60            | 15                   | 15                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 15                | 0        | 0         | 20                         | 40            | 27            | 13               | 0                | 0                 | 31                   | 29            | 30                   | 14                 |  |
| <b>TOTAL MEXICO CITY</b>         |                   |                             |                |          | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>21</b>     | <b>21</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>45</b>     | <b>22</b>            | <b>22</b>          |  |
| MIAMI INTERNATIONAL              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | AMERICAN AIRLINES           | S              | A        | 38                | 0        | 0         | 63                         | 24            | 13            | 0                | 0                | 0                 | 14                   | 50            | 30                   | 38                 |  |
|                                  | HEATHROW          | AMERICAN AIRLINES           | S              | D        | 38                | 0        | 0         | 79                         | 16            | 3             | 3                | 0                | 0                 | 10                   | 87            | 4                    | 38                 |  |
|                                  | MANCHESTER        | AMERICAN AIRLINES           | S              | A        | 17                | 0        | 0         | 59                         | 18            | 18            | 6                | 0                | 0                 | 17                   | 61            | 22                   | 31                 |  |
|                                  | MANCHESTER        | AMERICAN AIRLINES           | S              | D        | 17                | 0        | 0         | 94                         | 0             | 0             | 0                | 6                | 0                 | 15                   | 87            | 5                    | 31                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 71                | 0        | 0         | 86                         | 8             | 0             | 4                | 1                | 0                 | 11                   | 71            | 16                   | 69                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 70                | 0        | 0         | 36                         | 44            | 14            | 6                | 0                | 0                 | 23                   | 14            | 46                   | 69                 |  |
|                                  | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 2                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 26                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 2                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0         | 61                         | 23            | 10            | 3                | 3                | 0                 | 20                   | 48            | 30                   | 31                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0         | 29                         | 42            | 23            | 6                | 0                | 0                 | 27                   | 23            | 32                   | 31                 |  |
| <b>TOTAL MIAMI INTERNATIONAL</b> |                   |                             |                |          | <b>317</b>        | <b>1</b> | <b>0</b>  | <b>61</b>                  | <b>24</b>     | <b>10</b>     | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>17</b>            | <b>53</b>     | <b>25</b>            | <b>25</b>          |  |
| MILAN (LINATE)                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | ALITALIA                    | S              | A        | 137               | 0        | 3         | 76                         | 14            | 5             | 5                | 0                | 0                 | 12                   | 73            | 11                   | 109                |  |
|                                  | HEATHROW          | ALITALIA                    | S              | D        | 136               | 0        | 3         | 75                         | 12            | 8             | 5                | 0                | 0                 | 12                   | 72            | 15                   | 109                |  |
|                                  | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 18                | 0        | 0         | 78                         | 17            | 0             | 6                | 0                | 0                 | 13                   | 75            | 23                   | 28                 |  |
|                                  | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 6                    | 75            | 19                   | 28                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 124               | 0        | 0         | 44                         | 25            | 21            | 10               | 0                | 0                 | 27                   | 54            | 24                   | 92                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 124               | 0        | 0         | 58                         | 17            | 19            | 6                | 0                | 0                 | 21                   | 55            | 22                   | 92                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 55                         | 23            | 16            | 3                | 3                | 0                 | 27                   | 87            | 12                   | 31                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 52                         | 19            | 16            | 13               | 0                | 0                 | 24                   | 65            | 21                   | 31                 |  |
| <b>TOTAL MILAN (LINATE)</b>      |                   |                             |                |          | <b>619</b>        | <b>2</b> | <b>6</b>  | <b>64</b>                  | <b>17</b>     | <b>12</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>18</b>            | <b>67</b>     | <b>18</b>            | <b>18</b>          |  |
| MILAN (MALPENSA)                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | ALITALIA                    | S              | A        | 85                | 5        | 1         | 48                         | 26            | 21            | 5                | 0                | 0                 | 21                   | 74            | 13                   | 119                |  |
|                                  | HEATHROW          | ALITALIA                    | S              | D        | 91                | 0        | 1         | 66                         | 23            | 4             | 7                | 0                | 0                 | 15                   | 56            | 19                   | 118                |  |
|                                  | MANCHESTER        | ALITALIA                    | S              | A        | 60                | 0        | 1         | 47                         | 35            | 15            | 3                | 0                | 0                 | 19                   | 83            | 9                    | 60                 |  |
|                                  | MANCHESTER        | ALITALIA                    | S              | D        | 61                | 0        | 0         | 80                         | 16            | 2             | 2                | 0                | 0                 | 10                   | 78            | 10                   | 60                 |  |
|                                  | BIRMINGHAM        | BA CONNECT LTD              | S              | A        | 54                | 1        | 0         | 81                         | 6             | 9             | 4                | 0                | 0                 | 10                   | 88            | 14                   | 73                 |  |
|                                  | BIRMINGHAM        | BA CONNECT LTD              | S              | D        | 54                | 0        | 0         | 74                         | 11            | 13            | 2                | 0                | 0                 | 11                   | 88            | 9                    | 74                 |  |
|                                  | MANCHESTER        | BA CONNECT LTD              | S              | A        | 57                | 1        | 0         | 67                         | 14            | 9             | 11               | 0                | 0                 | 19                   | 67            | 23                   | 49                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|----------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MILAN (MALPENSA)                 |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | MANCHESTER        | BA CONNECT LTD                 | S              | D        | 57                | 1        | 0         | 72                         | 9             | 11            | 9                | 0                | 0                 | 17                   | 85            | 13                   | 52                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 123               | 0        | 0         | 67                         | 15            | 10            | 7                | 1                | 0                 | 17                   | 57            | 26                   | 99                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 124               | 0        | 0         | 62                         | 19            | 10            | 9                | 0                | 0                 | 20                   | 59            | 21                   | 99                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 53                | 0        | 1         | 60                         | 15            | 15            | 9                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 54                | 0        | 0         | 48                         | 22            | 22            | 7                | 0                | 0                 | 24                   | 0             | 0                    | 0                  |  |
| <b>TOTAL MILAN (MALPENSA)</b>    |                   |                                |                |          | <b>877</b>        | <b>8</b> | <b>4</b>  | <b>64</b>                  | <b>18</b>     | <b>11</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>72</b>     | <b>16</b>            | <b>16</b>          |  |
| MINNEAPOLIS-ST PAUL              |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | NORTHWEST AIRLINES             | S              | A        | 21                | 0        | 0         | 76                         | 14            | 10            | 0                | 0                | 0                 | 8                    | 48            | 33                   | 31                 |  |
|                                  | GATWICK           | NORTHWEST AIRLINES             | S              | D        | 21                | 0        | 0         | 67                         | 14            | 19            | 0                | 0                | 0                 | 16                   | 68            | 16                   | 31                 |  |
| <b>TOTAL MINNEAPOLIS-ST PAUL</b> |                   |                                |                |          | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>     | <b>14</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>58</b>     | <b>24</b>            | <b>24</b>          |  |
| MINSK                            |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES) | S              | A        | 9                 | 0        | 0         | 56                         | 44            | 0             | 0                | 0                | 0                 | 15                   | 89            | 8                    | 9                  |  |
|                                  | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES) | S              | D        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 8                    | 44            | 14                   | 9                  |  |
| <b>TOTAL MINSK</b>               |                   |                                |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>28</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>67</b>     | <b>11</b>            | <b>11</b>          |  |
| MOMBASA                          |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | AFRICAN SAFARI AIRWAYS-ASA     | C              | A        | 4                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 43                   | 0             | 32                   | 2                  |  |
|                                  | GATWICK           | AFRICAN SAFARI AIRWAYS-ASA     | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 20                   | 50            | 23                   | 2                  |  |
|                                  | GATWICK           | FIRST CHOICE AIRWAYS LTD       | C              | A        | 4                 | 0        | 0         | 0                          | 0             | 75            | 0                | 0                | 25                | 331                  | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | FIRST CHOICE AIRWAYS LTD       | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 0                | 0                | 20                | 237                  | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | FIRST CHOICE AIRWAYS LTD       | C              | A        | 3                 | 0        | 0         | 33                         | 33            | 0             | 33               | 0                | 0                 | 56                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | FIRST CHOICE AIRWAYS LTD       | C              | D        | 2                 | 1        | 0         | 50                         | 0             | 0             | 0                | 50               | 0                 | 139                  | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | MONARCH AIRLINES               | C              | A        | 4                 | 0        | 0         | 0                          | 50            | 0             | 25               | 0                | 25                | 145                  | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 25            | 0                | 0                | 25                | 129                  | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | THOMSONFLY LTD                 | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 13                   | 50            | 15                   | 4                  |  |
|                                  | GATWICK           | THOMSONFLY LTD                 | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 8                    | 100           | 4                    | 4                  |  |
| <b>TOTAL MOMBASA</b>             |                   |                                |                |          | <b>38</b>         | <b>1</b> | <b>0</b>  | <b>45</b>                  | <b>13</b>     | <b>21</b>     | <b>8</b>         | <b>3</b>         | <b>11</b>         | <b>115</b>           | <b>50</b>     | <b>16</b>            | <b>16</b>          |  |
| MONASTIR                         |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | FIRST CHOICE AIRWAYS LTD       | C              | A        | 4                 | 0        | 0         | 25                         | 0             | 25            | 0                | 50               | 0                 | 136                  | 100           | 3                    | 4                  |  |
|                                  | GATWICK           | FIRST CHOICE AIRWAYS LTD       | C              | D        | 4                 | 0        | 0         | 25                         | 25            | 0             | 0                | 50               | 0                 | 128                  | 75            | 5                    | 4                  |  |
|                                  | GLASGOW           | FIRST CHOICE AIRWAYS LTD       | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 25            | 0                | 0                | 25                | 116                  | 25            | 20                   | 4                  |  |
|                                  | GLASGOW           | FIRST CHOICE AIRWAYS LTD       | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 0                | 25                | 105                  | 50            | 17                   | 4                  |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|-----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                       |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                       |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| MONASTIR              | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 24            | 75                   | 15                 | 4         |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 50                   | 15                 | 4         |
|                       | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 3         |
|                       | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 9                  | 4         |
|                       | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 8                  | 4         |
|                       | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 7                  | 4         |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 4             | 83                   | 7                  | 6         |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 86                   | 10                 | 7         |
|                       | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |
|                       | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |
|                       | GATWICK           | NOUVELAIR TUNISIE        | S              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 27            | 25                   | 73                 | 8         |
|                       | GATWICK           | NOUVELAIR TUNISIE        | S              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 23            | 25                   | 83                 | 8         |
|                       | STANSTED          | NOUVELAIR TUNISIE        | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 0                | 0                | 25                | 0                    | 97            | 50                   | 44                 | 4         |
|                       | STANSTED          | NOUVELAIR TUNISIE        | C              | D        | 4                 | 0        | 0                          | 25            | 0             | 50               | 0                | 25                | 0                    | 101           | 50                   | 48                 | 4         |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 50                   | 24                 | 4         |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 50                   | 40                 | 4         |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 21            | 40                   | 15                 | 5         |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 16            | 33                   | 23                 | 6         |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 50                   | 41                 | 4         |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 50                   | 11                 | 4         |
|                       | BIRMINGHAM        | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 19            | 100                  | 3                  | 5         |
|                       | BIRMINGHAM        | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 5         |
|                       | GATWICK           | THOMSONFLY LTD           | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 4             | 78                   | 10                 | 9         |
|                       | GATWICK           | THOMSONFLY LTD           | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 89                   | 5                  | 9         |
|                       | LUTON             | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 0             | 50            | 25               | 25               | 0                 | 0                    | 41            | 50                   | 11                 | 4         |
|                       | LUTON             | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 4         |
|                       | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 17            | 78                   | 24                 | 9         |
|                       | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 10            | 89                   | 23                 | 9         |
|                       | NEWCASTLE         | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 100                  | 1                  | 4         |
|                       | NEWCASTLE         | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 2                  | 4         |
| <b>TOTAL MONASTIR</b> |                   |                          |                |          | <b>176</b>        | <b>0</b> | <b>0</b>                   | <b>75</b>     | <b>12</b>     | <b>7</b>         | <b>1</b>         | <b>3</b>          | <b>1</b>             | <b>23</b>     | <b>65</b>            | <b>23</b>          | <b>23</b> |
| MONTEGO BAY           | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 20            | 0                    | 0                  | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | MAR 2005         |                   |                      |               |                      |                    |
|------------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                    |                   |                          |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                    |                   |                          |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| MONTEGO BAY                        |                   |                          |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 3                 | 0        | 0                          | 67        | 0                | 33            | 0             | 0                | 0                | 13                | 40                   | 24            | 5                    |                    |
|                                    | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 3                 | 0        | 0                          | 67        | 0                | 33            | 0             | 0                | 0                | 19                | 80                   | 13            | 5                    |                    |
|                                    | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 75        | 0                | 25            | 0             | 0                | 0                | 14                | 0                    | 108           | 4                    |                    |
|                                    | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 2                 | 3        | 0                          | 0         | 0                | 50            | 0             | 50               | 0                | 162               | 50                   | 73            | 4                    |                    |
|                                    | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 3                 | 1        | 0                          | 67        | 33               | 0             | 0             | 0                | 9                | 75                | 39                   | 4             |                      |                    |
|                                    | GATWICK           | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0                          | 40        | 20               | 40            | 0             | 0                | 0                | 27                | 80                   | 15            | 5                    |                    |
|                                    | GATWICK           | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 50        | 50               | 0             | 0             | 0                | 0                | 15                | 80                   | 11            | 5                    |                    |
|                                    | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0                          | 0         | 40               | 20            | 40            | 0                | 0                | 62                | 0                    | 0             | 0                    |                    |
|                                    | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0                          | 40        | 20               | 20            | 20            | 0                | 0                | 34                | 0                    | 0             | 0                    |                    |
| <b>TOTAL MONTEGO BAY</b>           |                   |                          |                |          | <b>37</b>         | <b>9</b> | <b>0</b>                   | <b>43</b> | <b>24</b>        | <b>22</b>     | <b>8</b>      | <b>3</b>         | <b>0</b>         | <b>33</b>         | <b>56</b>            | <b>42</b>     | <b>42</b>            |                    |
| MONTPELLIER                        |                   |                          |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | STANSTED          | RYANAIR                  | S              | A        | 28                | 0        | 3                          | 86        | 4                | 7             | 4             | 0                | 0                | 11                | 90                   | 4             | 30                   |                    |
|                                    | STANSTED          | RYANAIR                  | S              | D        | 28                | 0        | 3                          | 54        | 18               | 25            | 4             | 0                | 0                | 20                | 87                   | 6             | 31                   |                    |
| <b>TOTAL MONTPELLIER</b>           |                   |                          |                |          | <b>56</b>         | <b>0</b> | <b>6</b>                   | <b>70</b> | <b>11</b>        | <b>16</b>     | <b>4</b>      | <b>0</b>         | <b>0</b>         | <b>16</b>         | <b>88</b>            | <b>5</b>      | <b>5</b>             |                    |
| MONTREAL (DORVAL)                  |                   |                          |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | HEATHROW          | AIR CANADA               | S              | A        | 31                | 0        | 0                          | 42        | 32               | 23            | 3             | 0                | 0                | 22                | 29                   | 35            | 31                   |                    |
|                                    | HEATHROW          | AIR CANADA               | S              | D        | 31                | 0        | 0                          | 68        | 23               | 6             | 3             | 0                | 0                | 14                | 55                   | 18            | 31                   |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 31                | 0        | 0                          | 65        | 19               | 10            | 6             | 0                | 0                | 16                | 45                   | 26            | 31                   |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 31                | 0        | 0                          | 58        | 32               | 10            | 0             | 0                | 0                | 14                | 42                   | 29            | 31                   |                    |
| <b>TOTAL MONTREAL (DORVAL)</b>     |                   |                          |                |          | <b>124</b>        | <b>1</b> | <b>0</b>                   | <b>58</b> | <b>27</b>        | <b>12</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>17</b>         | <b>43</b>            | <b>27</b>     | <b>27</b>            |                    |
| MOSCOW (DOMODEDOVO)                |                   |                          |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 62                | 0        | 0                          | 87        | 10               | 0             | 3             | 0                | 0                | 5                 | 80                   | 38            | 60                   |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 62                | 0        | 0                          | 65        | 19               | 16            | 0             | 0                | 0                | 15                | 62                   | 18            | 61                   |                    |
|                                    | GATWICK           | TRANSAERO AIRLINES       | S              | A        | 26                | 0        | 2                          | 69        | 12               | 4             | 12            | 0                | 4                | 39                | 68                   | 19            | 31                   |                    |
|                                    | GATWICK           | TRANSAERO AIRLINES       | S              | D        | 26                | 0        | 2                          | 73        | 12               | 0             | 12            | 0                | 4                | 32                | 74                   | 18            | 31                   |                    |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>   |                   |                          |                |          | <b>176</b>        | <b>2</b> | <b>4</b>                   | <b>74</b> | <b>14</b>        | <b>6</b>      | <b>5</b>      | <b>0</b>         | <b>1</b>         | <b>18</b>         | <b>71</b>            | <b>25</b>     | <b>25</b>            |                    |
| MOSCOW (SHEREMETYEVO)              |                   |                          |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | HEATHROW          | AEROFLOT                 | S              | A        | 76                | 0        | 0                          | 68        | 22               | 7             | 3             | 0                | 0                | 12                | 56                   | 20            | 70                   |                    |
|                                    | HEATHROW          | AEROFLOT                 | S              | D        | 76                | 0        | 0                          | 80        | 11               | 8             | 1             | 0                | 0                | 10                | 66                   | 19            | 70                   |                    |
| <b>TOTAL MOSCOW (SHEREMETYEVO)</b> |                   |                          |                |          | <b>152</b>        | <b>2</b> | <b>0</b>                   | <b>74</b> | <b>16</b>        | <b>7</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>11</b>         | <b>61</b>            | <b>19</b>     | <b>19</b>            |                    |
| MOSCOW (VNUKOVO)                   |                   |                          |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| MUMBAI                             |                   |                          |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| MUMBAI               | HEATHROW          | AIR INDIA                   | S                 | A           | 75                | 0        | 0         | 39                         | 16               | 15               | 25                     | 3                      | 3                       | 58                         | 55                  | 55                         | 77                       |
|                      | HEATHROW          | AIR INDIA                   | S                 | D           | 73                | 0        | 1         | 34                         | 16               | 34               | 14                     | 0                      | 1                       | 38                         | 35                  | 62                         | 79                       |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S                 | A           | 18                | 0        | 0         | 39                         | 11               | 33               | 17                     | 0                      | 0                       | 31                         | 0                   | 0                          | 0                        |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S                 | D           | 18                | 0        | 0         | 61                         | 22               | 11               | 6                      | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 62                | 0        | 0         | 74                         | 11               | 13               | 0                      | 2                      | 0                       | 12                         | 76                  | 13                         | 42                       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 62                | 0        | 0         | 58                         | 19               | 19               | 3                      | 0                      | 0                       | 17                         | 55                  | 21                         | 42                       |
|                      | HEATHROW          | JET AIRWAYS                 | S                 | A           | 31                | 0        | 0         | 52                         | 26               | 19               | 3                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |
|                      | HEATHROW          | JET AIRWAYS                 | S                 | D           | 31                | 0        | 0         | 65                         | 23               | 13               | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0        | 1         | 74                         | 16               | 6                | 3                      | 0                      | 0                       | 8                          | 0                   | 46                         | 2                        |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0        | 0         | 61                         | 16               | 16               | 6                      | 0                      | 0                       | 17                         | 100                 | 7                          | 2                        |
| <b>TOTAL MUMBAI</b>  |                   |                             |                   |             | <b>432</b>        | <b>1</b> | <b>2</b>  | <b>54</b>                  | <b>17</b>        | <b>19</b>        | <b>9</b>               | <b>1</b>               | <b>1</b>                | <b>27</b>                  | <b>52</b>           | <b>44</b>                  | <b>44</b>                |
| MUNICH               | GLASGOW           | BA CONNECT LTD              | S                 | A           | 25                | 0        | 0         | 80                         | 12               | 4                | 4                      | 0                      | 0                       | 10                         | 62                  | 17                         | 21                       |
|                      | GLASGOW           | BA CONNECT LTD              | S                 | D           | 21                | 0        | 0         | 81                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 75                  | 7                          | 20                       |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 69                | 0        | 0         | 72                         | 10               | 14               | 1                      | 1                      | 0                       | 15                         | 69                  | 15                         | 89                       |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 68                | 0        | 0         | 69                         | 15               | 12               | 4                      | 0                      | 0                       | 16                         | 69                  | 14                         | 89                       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 155               | 0        | 1         | 60                         | 15               | 14               | 10                     | 1                      | 0                       | 22                         | 68                  | 15                         | 148                      |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 156               | 0        | 0         | 58                         | 21               | 13               | 9                      | 0                      | 0                       | 21                         | 70                  | 15                         | 148                      |
|                      | LONDON CITY       | CIRRUS LUFTFAHRT            | S                 | A           | 40                | 1        | 4         | 50                         | 20               | 25               | 3                      | 3                      | 0                       | 24                         | 67                  | 15                         | 39                       |
|                      | LONDON CITY       | CIRRUS LUFTFAHRT            | S                 | D           | 40                | 1        | 4         | 28                         | 20               | 40               | 13                     | 0                      | 0                       | 36                         | 35                  | 32                         | 40                       |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 1         | 66                         | 15               | 6                | 11                     | 2                      | 0                       | 20                         | 75                  | 20                         | 61                       |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0         | 48                         | 23               | 16               | 13                     | 0                      | 0                       | 26                         | 41                  | 29                         | 61                       |
|                      | HEATHROW          | LUFTHANSA                   | S                 | A           | 213               | 0        | 0         | 62                         | 15               | 14               | 9                      | 0                      | 0                       | 19                         | 79                  | 9                          | 214                      |
|                      | HEATHROW          | LUFTHANSA                   | S                 | D           | 213               | 0        | 1         | 67                         | 17               | 10               | 6                      | 0                      | 0                       | 15                         | 82                  | 8                          | 213                      |
|                      | BIRMINGHAM        | LUFTHANSA CITY LINE         | S                 | A           | 86                | 0        | 0         | 69                         | 16               | 6                | 8                      | 1                      | 0                       | 19                         | 0                   | 0                          | 0                        |
|                      | BIRMINGHAM        | LUFTHANSA CITY LINE         | S                 | D           | 86                | 0        | 0         | 70                         | 15               | 9                | 6                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
|                      | MANCHESTER        | LUFTHANSA CITY LINE         | S                 | A           | 89                | 1        | 0         | 66                         | 15               | 9                | 9                      | 1                      | 0                       | 20                         | 82                  | 8                          | 89                       |
|                      | MANCHESTER        | LUFTHANSA CITY LINE         | S                 | D           | 90                | 0        | 0         | 84                         | 6                | 4                | 6                      | 0                      | 0                       | 9                          | 93                  | 3                          | 89                       |
| <b>TOTAL MUNICH</b>  |                   |                             |                   |             | <b>1475</b>       | <b>7</b> | <b>11</b> | <b>64</b>                  | <b>16</b>        | <b>12</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>74</b>           | <b>12</b>                  | <b>12</b>                |
| MUNSTER-OSNABRUCK    | STANSTED          | AIR BERLIN                  | S                 | A           | 31                | 0        | 0         | 94                         | 3                | 0                | 3                      | 0                      | 0                       | 4                          | 100                 | 1                          | 31                       |
|                      | STANSTED          | AIR BERLIN                  | S                 | D           | 31                | 0        | 0         | 71                         | 10               | 10               | 6                      | 3                      | 0                       | 21                         | 81                  | 20                         | 31                       |
|                      | BIRMINGHAM        | AIR SLOVAKIA BWJ            | C                 | A           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: M

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | MAR 2005            |                            |                          |           |
|--------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                |                   |                             |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| MUNSTER-OSNABRUCK              | BIRMINGHAM        | AIR SLOVAKIA BWJ            | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0         |
| <b>TOTAL MUNSTER-OSNABRUCK</b> |                   |                             |                   |             | <b>72</b>         | <b>0</b> | <b>0</b>                   | <b>85</b>        | <b>6</b>         | <b>4</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>11</b>           | <b>90</b>                  | <b>10</b>                | <b>10</b> |
| MURCIA SAN JAVIER              | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                          | 74               | 10               | 13                     | 3                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                          | 68               | 16               | 13                     | 3                      | 0                       | 0                          | 15                  | 0                          | 0                        | 0         |
|                                | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 12                | 0        | 0                          | 58               | 17               | 8                      | 17                     | 0                       | 0                          | 20                  | 75                         | 11                       | 4         |
|                                | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 12                | 0        | 0                          | 67               | 17               | 17                     | 0                      | 0                       | 0                          | 17                  | 100                        | 9                        | 4         |
|                                | MANCHESTER        | JET2.COM LTD                | S                 | A           | 20                | 0        | 0                          | 85               | 0                | 10                     | 5                      | 0                       | 0                          | 12                  | 71                         | 17                       | 31        |
|                                | MANCHESTER        | JET2.COM LTD                | S                 | D           | 20                | 0        | 0                          | 95               | 0                | 5                      | 0                      | 0                       | 0                          | 5                   | 100                        | 1                        | 31        |
|                                | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 10                | 0        | 0                          | 60               | 20               | 10                     | 10                     | 0                       | 0                          | 24                  | 0                          | 0                        | 0         |
|                                | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 10                | 0        | 0                          | 20               | 50               | 30                     | 0                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0         |
|                                | LUTON             | RYANAIR                     | S                 | A           | 31                | 0        | 0                          | 77               | 3                | 13                     | 6                      | 0                       | 0                          | 13                  | 90                         | 4                        | 30        |
|                                | LUTON             | RYANAIR                     | S                 | D           | 31                | 0        | 0                          | 74               | 10               | 10                     | 6                      | 0                       | 0                          | 13                  | 84                         | 19                       | 31        |
|                                | STANSTED          | RYANAIR                     | S                 | A           | 62                | 0        | 1                          | 81               | 11               | 6                      | 2                      | 0                       | 0                          | 8                   | 80                         | 11                       | 61        |
|                                | STANSTED          | RYANAIR                     | S                 | D           | 62                | 0        | 0                          | 68               | 19               | 11                     | 2                      | 0                       | 0                          | 16                  | 65                         | 17                       | 62        |
| <b>TOTAL MURCIA SAN JAVIER</b> |                   |                             |                   |             | <b>332</b>        | <b>0</b> | <b>1</b>                   | <b>73</b>        | <b>13</b>        | <b>11</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>80</b>                  | <b>12</b>                | <b>12</b> |
| MUSCAT                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0                          | 97               | 0                | 0                      | 3                      | 0                       | 0                          | 4                   | 97                         | 2                        | 31        |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0                          | 48               | 35               | 13                     | 3                      | 0                       | 0                          | 17                  | 74                         | 12                       | 31        |
|                                | HEATHROW          | GULF AIR                    | S                 | A           | 43                | 0        | 0                          | 53               | 19               | 19                     | 9                      | 0                       | 0                          | 20                  | 45                         | 25                       | 42        |
|                                | HEATHROW          | GULF AIR                    | S                 | D           | 44                | 0        | 0                          | 68               | 11               | 16                     | 5                      | 0                       | 0                          | 18                  | 37                         | 23                       | 43        |
| <b>TOTAL MUSCAT</b>            |                   |                             |                   |             | <b>149</b>        | <b>0</b> | <b>0</b>                   | <b>66</b>        | <b>16</b>        | <b>13</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>           | <b>60</b>                  | <b>17</b>                | <b>17</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                                   | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|----------------------|-------------------|---|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |   |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |   |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| NAIROBI              |                   |   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC                       | S                 | A           | 44                | 0        | 0         | 50                         | 27               | 14               | 9                      | 0                      | 0                       | 23                         | 64                  | 17                         | 44                       |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC                       | S                 | D           | 44                | 0        | 0         | 32                         | 43               | 14               | 11                     | 0                      | 0                       | 30                         | 56                  | 21                         | 45                       |  |
|                      | HEATHROW          | KENYA AIRWAYS                             | S                 | A           | 32                | 0        | 0         | 63                         | 13               | 19               | 6                      | 0                      | 0                       | 19                         | 69                  | 36                         | 36                       |  |
|                      | HEATHROW          | KENYA AIRWAYS                             | S                 | D           | 32                | 0        | 0         | 75                         | 13               | 9                | 3                      | 0                      | 0                       | 13                         | 67                  | 49                         | 36                       |  |
| <b>TOTAL NAIROBI</b> |                   |   |                   |             | <b>152</b>        | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>26</b>        | <b>14</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>63</b>           | <b>29</b>                  | <b>29</b>                |  |
| NANTES               |                   |   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GATWICK           | GB AIRWAYS LTD                            | S                 | A           | 22                | 0        | 0         | 55                         | 14               | 5                | 18                     | 9                      | 0                       | 57                         | 54                  | 25                         | 24                       |  |
|                      | GATWICK           | GB AIRWAYS LTD                            | S                 | D           | 22                | 0        | 0         | 36                         | 27               | 9                | 18                     | 9                      | 0                       | 60                         | 72                  | 14                         | 25                       |  |
|                      | GATWICK           | REGIONAL COMPAGNIE<br>AERIENNE EUROPEENNE | S                 | A           | 44                | 0        | 0         | 80                         | 16               | 2                | 2                      | 0                      | 0                       | 11                         | 85                  | 8                          | 71                       |  |
|                      | GATWICK           | REGIONAL COMPAGNIE<br>AERIENNE EUROPEENNE | S                 | D           | 44                | 0        | 0         | 68                         | 23               | 7                | 0                      | 2                      | 0                       | 16                         | 80                  | 10                         | 71                       |  |
|                      | STANSTED          | RYANAIR                                   | S                 | A           | 27                | 2        | 1         | 89                         | 7                | 4                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                      | STANSTED          | RYANAIR                                   | S                 | D           | 28                | 2        | 0         | 68                         | 25               | 7                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL NANTES</b>  |                   |   |                   |             | <b>187</b>        | <b>4</b> | <b>1</b>  | <b>68</b>                  | <b>19</b>        | <b>5</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>22</b>                  | <b>78</b>           | <b>12</b>                  | <b>12</b>                |  |
| NAPLES               |                   |   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND                       | S                 | A           | 6                 | 0        | 0         | 17                         | 33               | 0                | 50                     | 0                      | 0                       | 49                         | 48                  | 25                         | 29                       |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND                       | S                 | D           | 6                 | 0        | 0         | 17                         | 50               | 17               | 17                     | 0                      | 0                       | 30                         | 62                  | 16                         | 29                       |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC                       | S                 | A           | 68                | 0        | 0         | 54                         | 28               | 10               | 7                      | 0                      | 0                       | 20                         | 78                  | 10                         | 67                       |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC                       | S                 | D           | 68                | 0        | 0         | 66                         | 15               | 12               | 7                      | 0                      | 0                       | 18                         | 66                  | 17                         | 67                       |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD               | S                 | A           | 31                | 0        | 0         | 90                         | 3                | 3                | 3                      | 0                      | 0                       | 6                          | 84                  | 8                          | 31                       |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD               | S                 | D           | 31                | 0        | 0         | 87                         | 10               | 0                | 3                      | 0                      | 0                       | 7                          | 77                  | 11                         | 31                       |  |
|                      | GATWICK           | THOMSONFLY LTD                            | C                 | D           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 2                        |  |
|                      | MANCHESTER        | THOMSONFLY LTD                            | C                 | D           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 2                        |  |
| <b>TOTAL NAPLES</b>  |                   |   |                   |             | <b>216</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>18</b>        | <b>8</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>70</b>           | <b>14</b>                  | <b>14</b>                |  |
| NASSAU               |                   |   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD               | S                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD               | S                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL NASSAU</b>  |                   |   |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| NATAL                |                   |   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GATWICK           | THOMSONFLY LTD                            | C                 | A           | 5                 | 0        | 0         | 20                         | 20               | 20               | 40                     | 0                      | 0                       | 67                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | THOMSONFLY LTD                            | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL NATAL</b>   |                   |   |                   |             | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>22</b>        | <b>11</b>        | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: N

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |           |
|------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                    |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| NEW ORLEANS                        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| NEW YORK (JF KENNEDY)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                    | HEATHROW          | AIR INDIA                   | S              | A        | 31                | 0        | 0                          | 26            | 29            | 35               | 10               | 0                 | 0                    | 30            | 6                    | 67                 | 31        |           |
|                                    | HEATHROW          | AIR INDIA                   | S              | D        | 31                | 0        | 0                          | 10            | 32            | 13               | 42               | 3                 | 0                    | 58            | 39                   | 57                 | 31        |           |
|                                    | HEATHROW          | AMERICAN AIRLINES           | S              | A        | 176               | 0        | 0                          | 53            | 22            | 19               | 6                | 1                 | 0                    | 24            | 24                   | 43                 | 178       |           |
|                                    | HEATHROW          | AMERICAN AIRLINES           | S              | D        | 176               | 0        | 1                          | 84            | 13            | 3                | 0                | 1                 | 0                    | 8             | 81                   | 9                  | 178       |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 212               | 0        | 0                          | 55            | 26            | 10               | 8                | 0                 | 0                    | 21            | 56                   | 39                 | 210       |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 212               | 0        | 0                          | 58            | 24            | 13               | 6                | 0                 | 0                    | 20            | 59                   | 23                 | 210       |           |
|                                    | MANCHESTER        | BRITISH AIRWAYS PLC         | S              | A        | 30                | 0        | 0                          | 73            | 10            | 10               | 3                | 0                 | 3                    | 23            | 67                   | 24                 | 30        |           |
|                                    | MANCHESTER        | BRITISH AIRWAYS PLC         | S              | D        | 30                | 0        | 0                          | 77            | 7             | 10               | 3                | 3                 | 0                    | 20            | 87                   | 18                 | 31        |           |
|                                    | STANSTED          | EOS AIRLINES                | S              | A        | 31                | 0        | 0                          | 77            | 13            | 10               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |           |
|                                    | STANSTED          | EOS AIRLINES                | S              | D        | 31                | 0        | 0                          | 90            | 6             | 3                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |
|                                    | HEATHROW          | KUWAIT AIRWAYS              | S              | A        | 14                | 0        | 0                          | 64            | 14            | 14               | 7                | 0                 | 0                    | 20            | 77                   | 18                 | 13        |           |
|                                    | HEATHROW          | KUWAIT AIRWAYS              | S              | D        | 13                | 0        | 0                          | 54            | 38            | 8                | 0                | 0                 | 0                    | 16            | 21                   | 64                 | 14        |           |
|                                    | STANSTED          | MAXJET AIRWAYS              | S              | A        | 26                | 1        | 0                          | 35            | 23            | 31               | 12               | 0                 | 0                    | 30            | 0                    | 0                  | 0         |           |
|                                    | STANSTED          | MAXJET AIRWAYS              | S              | D        | 26                | 1        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |           |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES      | S              | A        | 16                | 0        | 0                          | 38            | 31            | 19               | 6                | 0                 | 6                    | 95            | 18                   | 32                 | 17        |           |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES      | S              | D        | 19                | 0        | 1                          | 32            | 11            | 16               | 37               | 5                 | 0                    | 69            | 24                   | 49                 | 17        |           |
|                                    | HEATHROW          | UNITED AIRLINES             | S              | A        | 31                | 0        | 0                          | 65            | 23            | 3                | 10               | 0                 | 0                    | 17            | 55                   | 25                 | 62        |           |
|                                    | HEATHROW          | UNITED AIRLINES             | S              | D        | 31                | 0        | 0                          | 84            | 16            | 0                | 0                | 0                 | 0                    | 6             | 89                   | 7                  | 62        |           |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 92                | 0        | 0                          | 46            | 26            | 22               | 7                | 0                 | 0                    | 22            | 22                   | 40                 | 91        |           |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 92                | 0        | 0                          | 50            | 36            | 14               | 0                | 0                 | 0                    | 17            | 62                   | 18                 | 91        |           |
| <b>TOTAL NEW YORK (JF KENNEDY)</b> |                   |                             |                |          | <b>1320</b>       | <b>3</b> | <b>2</b>                   | <b>59</b>     | <b>22</b>     | <b>13</b>        | <b>6</b>         | <b>0</b>          | <b>0</b>             | <b>21</b>     | <b>53</b>            | <b>29</b>          | <b>29</b> |           |
| NEW YORK (LA GUARDIA)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| NEW YORK (NEWARK)                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 89                | 0        | 0                          | 64            | 17            | 13               | 6                | 0                 | 0                    | 17            | 48                   | 26                 | 86        |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 90                | 0        | 0                          | 73            | 21            | 4                | 1                | 0                 | 0                    | 11            | 76                   | 11                 | 86        |           |
|                                    | BIRMINGHAM        | CONTINENTAL AIRLINES        | S              | A        | 31                | 0        | 0                          | 48            | 13            | 29               | 10               | 0                 | 0                    | 24            | 32                   | 40                 | 60        |           |
|                                    | BIRMINGHAM        | CONTINENTAL AIRLINES        | S              | D        | 31                | 0        | 0                          | 42            | 13            | 32               | 10               | 3                 | 0                    | 36            | 82                   | 18                 | 60        |           |
|                                    | EDINBURGH         | CONTINENTAL AIRLINES        | S              | A        | 31                | 1        | 0                          | 19            | 29            | 29               | 16               | 6                 | 0                    | 51            | 33                   | 44                 | 30        |           |
|                                    | EDINBURGH         | CONTINENTAL AIRLINES        | S              | D        | 31                | 1        | 0                          | 23            | 26            | 26               | 19               | 6                 | 0                    | 52            | 53                   | 45                 | 30        |           |
|                                    | GATWICK           | CONTINENTAL AIRLINES        | S              | A        | 69                | 0        | 0                          | 36            | 22            | 28               | 14               | 0                 | 0                    | 28            | 44                   | 33                 | 62        |           |
|                                    | GATWICK           | CONTINENTAL AIRLINES        | S              | D        | 69                | 0        | 0                          | 81            | 14            | 4                | 0                | 0                 | 0                    | 9             | 81                   | 13                 | 62        |           |
|                                    | GLASGOW           | CONTINENTAL AIRLINES        | S              | A        | 30                | 0        | 1                          | 27            | 33            | 27               | 13               | 0                 | 0                    | 38            | 43                   | 42                 | 30        |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: N

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| NEW YORK (NEWARK)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | GLASGOW           | CONTINENTAL AIRLINES        | S              | D        | 30                | 0        | 1         | 33                         | 33            | 20            | 13               | 0                | 0                 | 34                   | 90            | 6                    | 30                 |  |
|                                | MANCHESTER        | CONTINENTAL AIRLINES        | S              | A        | 31                | 0        | 0         | 29                         | 26            | 32            | 13               | 0                | 0                 | 36                   | 45            | 51                   | 31                 |  |
|                                | MANCHESTER        | CONTINENTAL AIRLINES        | S              | D        | 31                | 0        | 0         | 61                         | 19            | 6             | 10               | 3                | 0                 | 23                   | 81            | 31                   | 31                 |  |
|                                | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 62                | 0        | 0         | 31                         | 26            | 34            | 10               | 0                | 0                 | 28                   | 25            | 30                   | 57                 |  |
|                                | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 62                | 0        | 0         | 68                         | 23            | 10            | 0                | 0                | 0                 | 12                   | 48            | 23                   | 58                 |  |
| <b>TOTAL NEW YORK (NEWARK)</b> |                   |                             |                |          | <b>687</b>        | <b>3</b> | <b>2</b>  | <b>51</b>                  | <b>22</b>     | <b>18</b>     | <b>8</b>         | <b>1</b>         | <b>0</b>          | <b>24</b>            | <b>56</b>     | <b>27</b>            | <b>27</b>          |  |
| NEWCASTLE                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 119               | 0        | 0         | 66                         | 23            | 8             | 3                | 0                | 0                 | 13                   | 83            | 9                    | 119                |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 119               | 0        | 0         | 70                         | 21            | 6             | 3                | 0                | 0                 | 12                   | 84            | 8                    | 119                |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 211               | 0        | 0         | 82                         | 9             | 7             | 2                | 0                | 0                 | 10                   | 71            | 16                   | 208                |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 211               | 0        | 0         | 66                         | 17            | 11            | 5                | 0                | 0                 | 16                   | 66            | 16                   | 208                |  |
|                                | BIRMINGHAM        | EASTERN AIRWAYS             | S              | A        | 92                | 0        | 0         | 92                         | 5             | 0             | 2                | 0                | 0                 | 5                    | 93            | 5                    | 83                 |  |
|                                | BIRMINGHAM        | EASTERN AIRWAYS             | S              | D        | 92                | 0        | 0         | 96                         | 2             | 1             | 1                | 0                | 0                 | 3                    | 95            | 3                    | 82                 |  |
|                                | LONDON CITY       | EASTERN AIRWAYS             | S              | A        | 91                | 0        | 1         | 67                         | 22            | 11            | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                                | LONDON CITY       | EASTERN AIRWAYS             | S              | D        | 90                | 0        | 2         | 63                         | 20            | 17            | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|                                | LUTON             | EASTERN AIRWAYS             | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 26                   | 0             | 0                    | 0                  |  |
|                                | LUTON             | EASTERN AIRWAYS             | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                                | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 115               | 0        | 4         | 70                         | 10            | 8             | 9                | 4                | 0                 | 25                   | 88            | 8                    | 116                |  |
|                                | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 117               | 0        | 2         | 48                         | 26            | 12            | 13               | 1                | 0                 | 27                   | 72            | 21                   | 116                |  |
| <b>TOTAL NEWCASTLE</b>         |                   |                             |                |          | <b>1261</b>       | <b>3</b> | <b>9</b>  | <b>72</b>                  | <b>15</b>     | <b>8</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>78</b>     | <b>12</b>            | <b>12</b>          |  |
| NEWQUAY                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | GATWICK           | AIR SOUTHWEST               | S              | D        | 92                | 0        | 1         | 68                         | 12            | 10            | 9                | 1                | 0                 | 20                   | 85            | 9                    | 92                 |  |
|                                | MANCHESTER        | BMIBABY LTD                 | S              | A        | 5                 | 1        | 1         | 80                         | 0             | 0             | 20               | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                                | MANCHESTER        | BMIBABY LTD                 | S              | D        | 5                 | 1        | 1         | 80                         | 0             | 0             | 20               | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |
|                                | STANSTED          | RYANAIR                     | S              | A        | 27                | 0        | 4         | 78                         | 11            | 11            | 0                | 0                | 0                 | 7                    | 89            | 6                    | 53                 |  |
|                                | STANSTED          | RYANAIR                     | S              | D        | 29                | 0        | 2         | 83                         | 7             | 3             | 7                | 0                | 0                 | 10                   | 69            | 12                   | 55                 |  |
| <b>TOTAL NEWQUAY</b>           |                   |                             |                |          | <b>159</b>        | <b>2</b> | <b>9</b>  | <b>74</b>                  | <b>10</b>     | <b>8</b>      | <b>8</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>82</b>     | <b>9</b>             | <b>9</b>           |  |
| NICE                           |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 24                | 0        | 0         | 83                         | 13            | 0             | 4                | 0                | 0                 | 9                    | 69            | 10                   | 36                 |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 24                | 0        | 0         | 83                         | 13            | 0             | 4                | 0                | 0                 | 10                   | 61            | 13                   | 36                 |  |
|                                | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 20                | 0        | 0         | 80                         | 10            | 5             | 5                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                                | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 20                | 0        | 0         | 65                         | 25            | 5             | 5                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 36                | 0        | 0         | 42                         | 19            | 28            | 11               | 0                | 0                 | 29                   | 69            | 12                   | 36                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: N

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |           |
|--------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                          |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                          |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| NICE                     |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                          | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 36                | 0        | 0                          | 61               | 17               | 14                     | 8                      | 0                       | 0                          | 20                  | 72                         | 12                       | 36        |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 132               | 0        | 0                          | 58               | 20               | 12                     | 9                      | 1                       | 0                          | 20                  | 70                         | 17                       | 123       |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 132               | 0        | 0                          | 50               | 27               | 13                     | 11                     | 0                       | 0                          | 25                  | 56                         | 21                       | 123       |           |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 33                | 0        | 1                          | 61               | 27               | 12                     | 0                      | 0                       | 0                          | 14                  | 67                         | 28                       | 33        |           |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 33                | 0        | 1                          | 55               | 33               | 12                     | 0                      | 0                       | 0                          | 16                  | 62                         | 28                       | 34        |           |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S A         | 83                | 0        | 4                          | 55               | 20               | 14                     | 10                     | 0                       | 0                          | 22                  | 62                         | 22                       | 90        |           |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S D         | 83                | 0        | 4                          | 46               | 29               | 12                     | 13                     | 0                       | 0                          | 26                  | 49                         | 23                       | 90        |           |
|                          | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                   | S A         | 14                | 0        | 1                          | 50               | 21               | 14                     | 7                      | 0                       | 7                          | 95                  | 53                         | 30                       | 19        |           |
|                          | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                   | S D         | 14                | 0        | 1                          | 50               | 21               | 21                     | 7                      | 0                       | 0                          | 22                  | 68                         | 25                       | 19        |           |
|                          | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S A         | 24                | 0        | 1                          | 79               | 8                | 4                      | 8                      | 0                       | 0                          | 14                  | 68                         | 25                       | 31        |           |
|                          | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S D         | 24                | 0        | 1                          | 67               | 17               | 8                      | 8                      | 0                       | 0                          | 19                  | 61                         | 25                       | 31        |           |
|                          | LUTON             | EUROPEAN AIR CHARTER        |                   | C A         | 2                 | 0        | 0                          | 0                | 50               | 50                     | 0                      | 0                       | 0                          | 29                  | 0                          | 0                        | 0         |           |
|                          | LUTON             | EUROPEAN AIR CHARTER        |                   | C D         | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |           |
| <b>TOTAL NICE</b>        |                   |                             |                   |             | <b>736</b>        | <b>7</b> | <b>15</b>                  | <b>57</b>        | <b>22</b>        | <b>12</b>              | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>22</b>           | <b>64</b>                  | <b>19</b>                | <b>19</b> |           |
| NIEDERRHEIN              |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                          | STANSTED          | RYANAIR                     |                   | S A         | 39                | 0        | 0                          | 87               | 10               | 0                      | 3                      | 0                       | 0                          | 6                   | 70                         | 13                       | 53        |           |
|                          | STANSTED          | RYANAIR                     |                   | S D         | 39                | 0        | 0                          | 77               | 10               | 10                     | 3                      | 0                       | 0                          | 13                  | 63                         | 18                       | 54        |           |
| <b>TOTAL NIEDERRHEIN</b> |                   |                             |                   |             | <b>78</b>         | <b>0</b> | <b>0</b>                   | <b>82</b>        | <b>10</b>        | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>66</b>                  | <b>15</b>                | <b>15</b> |           |
| NIMES                    |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                          | LUTON             | RYANAIR                     |                   | S A         | 30                | 0        | 1                          | 77               | 13               | 0                      | 10                     | 0                       | 0                          | 11                  | 74                         | 14                       | 31        |           |
|                          | LUTON             | RYANAIR                     |                   | S D         | 30                | 0        | 1                          | 60               | 17               | 13                     | 10                     | 0                       | 0                          | 19                  | 58                         | 22                       | 31        |           |
| <b>TOTAL NIMES</b>       |                   |                             |                   |             | <b>60</b>         | <b>0</b> | <b>2</b>                   | <b>68</b>        | <b>15</b>        | <b>7</b>               | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>73</b>                  | <b>13</b>                | <b>13</b> |           |
| NIS                      |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                          | GATWICK           | THOMSONFLY LTD              |                   | C A         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |
|                          | GATWICK           | THOMSONFLY LTD              |                   | C D         | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         |           |
| <b>TOTAL NIS</b>         |                   |                             |                   |             | <b>5</b>          | <b>0</b> | <b>0</b>                   | <b>100</b>       | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>            | <b>0</b>                   | <b>0</b>                 | <b>0</b>  |           |
| NORWICH                  |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                          | EDINBURGH         | EASTERN AIRWAYS             |                   | S A         | 35                | 0        | 4                          | 91               | 0                | 6                      | 3                      | 0                       | 0                          | 9                   | 74                         | 11                       | 88        |           |
|                          | EDINBURGH         | EASTERN AIRWAYS             |                   | S D         | 34                | 0        | 5                          | 88               | 3                | 6                      | 3                      | 0                       | 0                          | 9                   | 81                         | 10                       | 89        |           |
|                          | MANCHESTER        | EASTERN AIRWAYS             |                   | S A         | 68                | 0        | 2                          | 88               | 6                | 6                      | 0                      | 0                       | 0                          | 6                   | 92                         | 4                        | 62        |           |
|                          | MANCHESTER        | EASTERN AIRWAYS             |                   | S D         | 68                | 0        | 2                          | 93               | 3                | 4                      | 0                      | 0                       | 0                          | 3                   | 97                         | 2                        | 62        |           |
|                          | EDINBURGH         | FLYBE LTD                   |                   | S A         | 50                | 0        | 1                          | 80               | 8                | 6                      | 6                      | 0                       | 0                          | 13                  | 60                         | 22                       | 5         |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: N

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|---|-------------------|-------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|   |                   |             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|   |                   |             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| NORWICH                                     | EDINBURGH         | FLYBE LTD   | S              | D        | 50                | 0        | 1                          | 74            | 10            | 10               | 4                | 2                 | 0                    | 19            | 80                   | 17                 | 5         |
|   | GLASGOW           | FLYBE LTD   | S              | A        | 23                | 1        | 1                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|   | GLASGOW           | FLYBE LTD   | S              | D        | 23                | 1        | 1                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
| <b>TOTAL NORWICH</b>                        |                   |             |                |          | <b>351</b>        | <b>2</b> | <b>17</b>                  | <b>86</b>     | <b>6</b>      | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>84</b>            | <b>8</b>           | <b>8</b>  |
| NOTTINGHAM EAST MIDLAN                      | EDINBURGH         | BMIBABY LTD | S              | A        | 78                | 0        | 0                          | 85            | 4             | 5                | 6                | 0                 | 0                    | 11            | 82                   | 15                 | 72        |
|   | EDINBURGH         | BMIBABY LTD | S              | D        | 78                | 0        | 0                          | 74            | 12            | 9                | 5                | 0                 | 0                    | 13            | 79                   | 16                 | 72        |
|   | GLASGOW           | BMIBABY LTD | S              | A        | 81                | 0        | 0                          | 83            | 4             | 6                | 6                | 1                 | 0                    | 13            | 84                   | 13                 | 76        |
|   | GLASGOW           | BMIBABY LTD | S              | D        | 81                | 0        | 0                          | 81            | 2             | 7                | 7                | 1                 | 0                    | 16            | 80                   | 16                 | 76        |
| <b>TOTAL NOTTINGHAM EAST MIDLANDS INT'L</b> |                   |             |                |          | <b>318</b>        | <b>1</b> | <b>0</b>                   | <b>81</b>     | <b>5</b>      | <b>7</b>         | <b>6</b>         | <b>1</b>          | <b>0</b>             | <b>13</b>     | <b>80</b>            | <b>15</b>          | <b>15</b> |
| NOUAKCHOTT                                  |                   |             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| NUREMBERG                                   | STANSTED          | AIR BERLIN  | S              | A        | 54                | 0        | 0                          | 81            | 13            | 4                | 2                | 0                 | 0                    | 9             | 57                   | 18                 | 35        |
|   | STANSTED          | AIR BERLIN  | S              | D        | 54                | 0        | 0                          | 70            | 20            | 6                | 4                | 0                 | 0                    | 15            | 43                   | 23                 | 35        |
| <b>TOTAL NUREMBERG</b>                      |                   |             |                |          | <b>108</b>        | <b>0</b> | <b>0</b>                   | <b>76</b>     | <b>17</b>     | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>50</b>            | <b>20</b>          | <b>20</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: O

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|--------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| OLBIA                          |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 20                | 0        | 0         | 80                         | 10               | 5                | 0                      | 5                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 20                | 0        | 0         | 55                         | 30               | 10               | 0                      | 5                      | 0                       | 26                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL OLBIA</b>             |                   |                             |                   |             | <b>40</b>         | <b>2</b> | <b>0</b>  | <b>68</b>                  | <b>20</b>        | <b>8</b>         | <b>0</b>               | <b>5</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| OPORTO (PORTUGAL)              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | AIR PORTUGAL                | S                 | A           | 24                | 0        | 0         | 33                         | 46               | 8                | 13                     | 0                      | 0                       | 26                         | 63                  | 16                         | 24                       |  |
|                                | GATWICK           | AIR PORTUGAL                | S                 | D           | 9                 | 0        | 0         | 78                         | 0                | 22               | 0                      | 0                      | 0                       | 13                         | 91                  | 16                         | 11                       |  |
|                                | HEATHROW          | AIR PORTUGAL                | S                 | A           | 37                | 0        | 0         | 49                         | 19               | 19               | 11                     | 3                      | 0                       | 30                         | 44                  | 24                         | 36                       |  |
|                                | HEATHROW          | AIR PORTUGAL                | S                 | D           | 52                | 0        | 0         | 75                         | 2                | 13               | 10                     | 0                      | 0                       | 20                         | 59                  | 23                         | 51                       |  |
|                                | STANSTED          | RYANAIR                     | S                 | A           | 57                | 0        | 4         | 56                         | 26               | 11               | 5                      | 2                      | 0                       | 21                         | 57                  | 19                         | 60                       |  |
|                                | STANSTED          | RYANAIR                     | S                 | D           | 58                | 0        | 3         | 47                         | 34               | 12               | 7                      | 0                      | 0                       | 23                         | 63                  | 16                         | 62                       |  |
| <b>TOTAL OPORTO (PORTUGAL)</b> |                   |                             |                   |             | <b>237</b>        | <b>0</b> | <b>7</b>  | <b>55</b>                  | <b>23</b>        | <b>13</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>63</b>           | <b>17</b>                  | <b>17</b>                |  |
| ORLANDO                        |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 65                         | 26               | 6                | 3                      | 0                      | 0                       | 13                         | 84                  | 10                         | 31                       |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 74                         | 10               | 10               | 6                      | 0                      | 0                       | 18                         | 84                  | 11                         | 31                       |  |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 61                | 0        | 0         | 56                         | 26               | 15               | 3                      | 0                      | 0                       | 17                         | 45                  | 39                         | 58                       |  |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 62                | 0        | 0         | 53                         | 19               | 21               | 6                      | 0                      | 0                       | 22                         | 53                  | 37                         | 58                       |  |
|                                | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 27                | 0        | 0         | 63                         | 19               | 15               | 4                      | 0                      | 0                       | 14                         | 88                  | 6                          | 24                       |  |
|                                | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 25                | 1        | 2         | 72                         | 20               | 8                | 0                      | 0                      | 0                       | 13                         | 62                  | 26                         | 26                       |  |
| <b>TOTAL ORLANDO</b>           |                   |                             |                   |             | <b>237</b>        | <b>1</b> | <b>2</b>  | <b>61</b>                  | <b>21</b>        | <b>14</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>64</b>           | <b>26</b>                  | <b>26</b>                |  |
| OSAKA (KANSAI)                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | JAPAN AIRLINES              | S                 | A           | 31                | 0        | 0         | 87                         | 6                | 3                | 0                      | 3                      | 0                       | 15                         | 87                  | 13                         | 30                       |  |
|                                | HEATHROW          | JAPAN AIRLINES              | S                 | D           | 31                | 0        | 0         | 71                         | 23               | 3                | 0                      | 3                      | 0                       | 20                         | 52                  | 22                         | 31                       |  |
| <b>TOTAL OSAKA (KANSAI)</b>    |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>15</b>        | <b>3</b>         | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>69</b>           | <b>18</b>                  | <b>18</b>                |  |
| OSLO (GARDERMOEN)              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | MANCHESTER        | BA CONNECT LTD              | S                 | A           | 4                 | 0        | 0         | 0                          | 25               | 50               | 25                     | 0                      | 0                       | 74                         | 84                  | 9                          | 45                       |  |
|                                | MANCHESTER        | BA CONNECT LTD              | S                 | D           | 4                 | 0        | 0         | 0                          | 25               | 50               | 25                     | 0                      | 0                       | 66                         | 85                  | 8                          | 48                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 124               | 0        | 0         | 73                         | 8                | 17               | 2                      | 0                      | 0                       | 12                         | 62                  | 21                         | 123                      |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 124               | 0        | 0         | 64                         | 17               | 13               | 6                      | 1                      | 0                       | 19                         | 62                  | 21                         | 123                      |  |
|                                | STANSTED          | NORWEGIAN AIR SHUTTLE       | S                 | A           | 58                | 0        | 0         | 71                         | 14               | 10               | 5                      | 0                      | 0                       | 14                         | 80                  | 13                         | 49                       |  |
|                                | STANSTED          | NORWEGIAN AIR SHUTTLE       | S                 | D           | 58                | 0        | 0         | 66                         | 16               | 12               | 7                      | 0                      | 0                       | 17                         | 62                  | 22                         | 50                       |  |
|                                | HEATHROW          | SAS                         | S                 | A           | 151               | 0        | 0         | 70                         | 16               | 11               | 4                      | 0                      | 0                       | 13                         | 74                  | 12                         | 145                      |  |
|                                | HEATHROW          | SAS                         | S                 | D           | 149               | 0        | 2         | 71                         | 15               | 9                | 4                      | 0                      | 0                       | 14                         | 66                  | 17                         | 145                      |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: O

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE    | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |            | PERCENTAGE OF FLIGHTS LATE |          |                  |               |               |                  | MAR 2005         |                   |                      |               |                      |                    |
|-----------------------------------|-------------------|------------|----------------|----------|-------------------|------------|----------------------------|----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                   |                   |            |                |          | MATCHED           |            | UNMATCHED                  |          | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                   |                   |            |                |          | Actual (7)        | Plan (8)   | Actual (7)                 | Plan (8) |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| OSLO (GARDERMOEN)                 |                   | MANCHESTER | SAS            | S        | A                 | 18         | 0                          | 0        | 61               | 6             | 28            | 6                | 0                | 0                 | 22                   | 76            | 12                   | 17                 |
|                                   |                   | MANCHESTER | SAS            | S        | D                 | 18         | 0                          | 0        | 67               | 11            | 17            | 6                | 0                | 0                 | 15                   | 82            | 9                    | 17                 |
| <b>TOTAL OSLO (GARDERMOEN)</b>    |                   |            |                |          |                   | <b>708</b> | <b>0</b>                   | <b>2</b> | <b>68</b>        | <b>14</b>     | <b>13</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>70</b>     | <b>16</b>            | <b>16</b>          |
| OSTEND                            |                   |            |                |          |                   |            |                            |          |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| OSTERSUND / FROSON                |                   | GATWICK    | ASTRAEUS LTD   | C        | A                 | 4          | 0                          | 0        | 0                | 50            | 50            | 0                | 0                | 0                 | 28                   | 0             | 0                    | 0                  |
|                                   |                   | GATWICK    | ASTRAEUS LTD   | C        | D                 | 4          | 0                          | 0        | 25               | 50            | 25            | 0                | 0                | 0                 | 23                   | 0             | 0                    | 0                  |
| <b>TOTAL OSTERSUND / FROSON</b>   |                   |            |                |          |                   | <b>8</b>   | <b>0</b>                   | <b>0</b> | <b>13</b>        | <b>50</b>     | <b>38</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>25</b>            | <b>38</b>     | <b>32</b>            | <b>32</b>          |
| OTTAWA INTERNATIONAL              |                   | HEATHROW   | AIR CANADA     | S        | A                 | 31         | 0                          | 0        | 77               | 13            | 10            | 0                | 0                | 0                 | 10                   | 48            | 17                   | 31                 |
|                                   |                   | HEATHROW   | AIR CANADA     | S        | D                 | 31         | 0                          | 0        | 87               | 6             | 6             | 0                | 0                | 0                 | 9                    | 61            | 13                   | 31                 |
| <b>TOTAL OTTAWA INTERNATIONAL</b> |                   |            |                |          |                   | <b>62</b>  | <b>0</b>                   | <b>0</b> | <b>82</b>        | <b>10</b>     | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>56</b>     | <b>15</b>            | <b>15</b>          |
| OVDA                              |                   | HEATHROW   | EL AL          | S        | A                 | 4          | 0                          | 0        | 100              | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 6                    | 4                  |
|                                   |                   | HEATHROW   | EL AL          | S        | D                 | 3          | 0                          | 0        | 100              | 0             | 0             | 0                | 0                | 0                 | 0                    | 67            | 8                    | 3                  |
|                                   |                   | GATWICK    | FLYJET LTD     | C        | A                 | 3          | 0                          | 0        | 0                | 0             | 0             | 100              | 0                | 0                 | 121                  | 0             | 0                    | 0                  |
|                                   |                   | GATWICK    | FLYJET LTD     | C        | D                 | 3          | 0                          | 0        | 0                | 67            | 0             | 33               | 0                | 0                 | 57                   | 0             | 0                    | 0                  |
|                                   |                   | LUTON      | FLYJET LTD     | C        | A                 | 4          | 0                          | 0        | 75               | 25            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                                   |                   | LUTON      | FLYJET LTD     | C        | D                 | 4          | 0                          | 0        | 75               | 0             | 25            | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |
|                                   |                   | MANCHESTER | FLYJET LTD     | C        | A                 | 4          | 0                          | 0        | 100              | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                                   |                   | MANCHESTER | FLYJET LTD     | C        | D                 | 4          | 0                          | 0        | 100              | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
| <b>TOTAL OVDA</b>                 |                   |            |                |          |                   | <b>29</b>  | <b>0</b>                   | <b>0</b> | <b>72</b>        | <b>10</b>     | <b>3</b>      | <b>14</b>        | <b>0</b>         | <b>0</b>          | <b>22</b>            | <b>68</b>     | <b>12</b>            | <b>12</b>          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PADERBORN              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | MANCHESTER        | AIR BERLIN                  | S                 | A           | 18                | 0        | 0         | 72                         | 17               | 11               | 0                      | 0                      | 0                       | 12                         | 82                  | 6                          | 17                       |  |
|                        | MANCHESTER        | AIR BERLIN                  | S                 | D           | 18                | 0        | 0         | 83                         | 11               | 6                | 0                      | 0                      | 0                       | 6                          | 100                 | 1                          | 17                       |  |
|                        | STANSTED          | AIR BERLIN                  | S                 | A           | 31                | 0        | 0         | 84                         | 3                | 6                | 6                      | 0                      | 0                       | 13                         | 88                  | 9                          | 42                       |  |
|                        | STANSTED          | AIR BERLIN                  | S                 | D           | 31                | 0        | 0         | 77                         | 6                | 10               | 6                      | 0                      | 0                       | 18                         | 74                  | 12                         | 43                       |  |
|                        | BIRMINGHAM        | AIR SLOVAKIA BWJ            | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                        | BIRMINGHAM        | AIR SLOVAKIA BWJ            | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL PADERBORN</b> |                   |                             |                   |             | <b>106</b>        | <b>4</b> | <b>0</b>  | <b>81</b>                  | <b>8</b>         | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>85</b>           | <b>8</b>                   | <b>8</b>                 |  |
| PALANGA                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | GATWICK           | LITHUANIAN AIRLINES         | S                 | A           | 7                 | 0        | 0         | 71                         | 0                | 14               | 14                     | 0                      | 0                       | 30                         | 0                   | 0                          | 0                        |  |
|                        | GATWICK           | LITHUANIAN AIRLINES         | S                 | D           | 7                 | 0        | 0         | 71                         | 14               | 14               | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL PALANGA</b>   |                   |                             |                   |             | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>7</b>         | <b>14</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| PALERMO                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 33                | 0        | 0         | 58                         | 30               | 6                | 3                      | 0                      | 3                       | 29                         | 79                  | 11                         | 38                       |  |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 33                | 0        | 0         | 64                         | 6                | 30               | 0                      | 0                      | 0                       | 17                         | 77                  | 15                         | 39                       |  |
| <b>TOTAL PALERMO</b>   |                   |                             |                   |             | <b>66</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>18</b>        | <b>18</b>        | <b>2</b>               | <b>0</b>               | <b>2</b>                | <b>23</b>                  | <b>78</b>           | <b>13</b>                  | <b>13</b>                |  |
| PALMA DE MALLORCA      |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | AIR BERLIN                  | S                 | A           | 13                | 0        | 0         | 38                         | 23               | 23               | 15                     | 0                      | 0                       | 30                         | 48                  | 16                         | 21                       |  |
|                        | STANSTED          | AIR BERLIN                  | S                 | D           | 13                | 0        | 0         | 46                         | 23               | 15               | 15                     | 0                      | 0                       | 24                         | 86                  | 11                         | 21                       |  |
|                        | GLASGOW           | AIR EUROPA                  | C                 | A           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                        | GLASGOW           | AIR EUROPA                  | C                 | D           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S                 | A           | 24                | 0        | 1         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 14                         | 77                  | 10                         | 31                       |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S                 | D           | 24                | 0        | 1         | 63                         | 21               | 13               | 4                      | 0                      | 0                       | 14                         | 94                  | 5                          | 31                       |  |
|                        | BIRMINGHAM        | BMIBABY LTD                 | S                 | A           | 17                | 0        | 0         | 71                         | 0                | 12               | 18                     | 0                      | 0                       | 27                         | 83                  | 7                          | 12                       |  |
|                        | BIRMINGHAM        | BMIBABY LTD                 | S                 | D           | 17                | 0        | 0         | 59                         | 24               | 12               | 6                      | 0                      | 0                       | 21                         | 62                  | 13                         | 13                       |  |
|                        | MANCHESTER        | BMIBABY LTD                 | S                 | A           | 23                | 0        | 0         | 52                         | 13               | 22               | 9                      | 4                      | 0                       | 35                         | 65                  | 20                         | 23                       |  |
|                        | MANCHESTER        | BMIBABY LTD                 | S                 | D           | 23                | 0        | 0         | 83                         | 13               | 0                | 0                      | 4                      | 0                       | 14                         | 78                  | 10                         | 23                       |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0         | 52                         | 23               | 23               | 3                      | 0                      | 0                       | 21                         | 61                  | 29                         | 31                       |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 39                         | 23               | 35               | 3                      | 0                      | 0                       | 26                         | 32                  | 38                         | 31                       |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                | 0        | 3         | 64                         | 9                | 5                | 14                     | 9                      | 0                       | 46                         | 65                  | 12                         | 26                       |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 23                | 1        | 2         | 35                         | 39               | 4                | 17                     | 4                      | 0                       | 43                         | 69                  | 16                         | 26                       |  |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 20                | 0        | 0         | 40                         | 25               | 25               | 10                     | 0                      | 0                       | 28                         | 63                  | 28                         | 19                       |  |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 21                | 0        | 0         | 62                         | 24               | 10               | 5                      | 0                      | 0                       | 15                         | 60                  | 16                         | 20                       |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 28                | 0        | 0         | 75                         | 4                | 11               | 11                     | 0                      | 0                       | 20                         | 68                  | 32                         | 31                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|--------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| PALMA DE MALLORCA              | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 27                | 0        | 0                          | 52               | 22               | 19                     | 7                      | 0                       | 0                          | 25                  | 52                         | 37                       | 31        |
|                                | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 89                         | 5                        | 9         |
|                                | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 91                         | 6                        | 11        |
|                                | EDINBURGH         | FLYGLOBESPAN                | S                 | A           | 7                 | 0        | 0                          | 86               | 0                | 14                     | 0                      | 0                       | 0                          | 9                   | 100                        | 3                        | 2         |
|                                | EDINBURGH         | FLYGLOBESPAN                | S                 | D           | 6                 | 0        | 0                          | 83               | 17               | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 14                       | 2         |
|                                | GLASGOW           | FLYGLOBESPAN                | S                 | A           | 7                 | 0        | 0                          | 14               | 14               | 43                     | 29                     | 0                       | 0                          | 53                  | 75                         | 5                        | 4         |
|                                | GLASGOW           | FLYGLOBESPAN                | S                 | D           | 5                 | 0        | 0                          | 20               | 0                | 60                     | 0                      | 20                      | 0                          | 71                  | 100                        | 6                        | 4         |
|                                | GATWICK           | GB AIRWAYS LTD              | S                 | A           | 4                 | 0        | 0                          | 25               | 25               | 0                      | 50                     | 0                       | 0                          | 49                  | 67                         | 14                       | 12        |
|                                | GATWICK           | GB AIRWAYS LTD              | S                 | D           | 4                 | 0        | 0                          | 25               | 0                | 50                     | 25                     | 0                       | 0                          | 38                  | 83                         | 7                        | 12        |
|                                | MANCHESTER        | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0                          | 33               | 17               | 0                      | 50                     | 0                       | 0                          | 66                  | 0                          | 0                        | 0         |
|                                | MANCHESTER        | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0                          | 50               | 0                | 33                     | 0                      | 17                      | 0                          | 49                  | 0                          | 0                        | 0         |
|                                | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 14                | 0        | 0                          | 64               | 0                | 14                     | 21                     | 0                       | 0                          | 26                  | 100                        | 0                        | 4         |
|                                | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 14                | 0        | 0                          | 64               | 7                | 7                      | 21                     | 0                       | 0                          | 23                  | 100                        | 0                        | 4         |
|                                | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 7                   | 78                         | 9                        | 9         |
|                                | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 90                         | 14                       | 10        |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 3                        | 5         |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 80                         | 26                       | 5         |
|                                | BIRMINGHAM        | THOMSONFLY LTD              | C                 | A           | 8                 | 1        | 0                          | 63               | 25               | 0                      | 0                      | 13                      | 0                          | 39                  | 100                        | 4                        | 9         |
|                                | BIRMINGHAM        | THOMSONFLY LTD              | C                 | D           | 10                | 0        | 0                          | 80               | 10               | 0                      | 0                      | 10                      | 0                          | 33                  | 100                        | 1                        | 10        |
|                                | GATWICK           | THOMSONFLY LTD              | C                 | A           | 5                 | 0        | 0                          | 40               | 40               | 0                      | 20                     | 0                       | 0                          | 23                  | 63                         | 33                       | 8         |
|                                | GATWICK           | THOMSONFLY LTD              | C                 | D           | 6                 | 0        | 0                          | 83               | 0                | 17                     | 0                      | 0                       | 0                          | 12                  | 63                         | 62                       | 8         |
|                                | GLASGOW           | THOMSONFLY LTD              | C                 | A           | 8                 | 0        | 0                          | 75               | 0                | 13                     | 13                     | 0                       | 0                          | 17                  | 80                         | 4                        | 5         |
|                                | GLASGOW           | THOMSONFLY LTD              | C                 | D           | 9                 | 0        | 0                          | 78               | 22               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 5         |
|                                | MANCHESTER        | THOMSONFLY LTD              | C                 | A           | 9                 | 0        | 0                          | 78               | 0                | 22                     | 0                      | 0                       | 0                          | 11                  | 100                        | 1                        | 9         |
|                                | MANCHESTER        | THOMSONFLY LTD              | C                 | D           | 10                | 0        | 0                          | 90               | 10               | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 0                        | 10        |
|                                | NEWCASTLE         | THOMSONFLY LTD              | C                 | A           | 4                 | 0        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 22                  | 100                        | 1                        | 4         |
|                                | NEWCASTLE         | THOMSONFLY LTD              | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 0                        | 4         |
|                                | STANSTED          | THOMSONFLY LTD              | C                 | D           | 2                 | 0        | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 0                          | 34                  | 100                        | 3                        | 2         |
| <b>TOTAL PALMA DE MALLORCA</b> |                   |                             |                   |             | <b>554</b>        | <b>4</b> | <b>7</b>                   | <b>61</b>        | <b>16</b>        | <b>14</b>              | <b>8</b>               | <b>2</b>                | <b>0</b>                   | <b>24</b>           | <b>74</b>                  | <b>16</b>                | <b>16</b> |
| PAPEETE                        |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| PAPHOS                         |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
|                                | GATWICK           | EUROCYPRIA AIRLINES LTD     | C                 | A           | 4                 | 0        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 17                  | 75                         | 10                       | 12        |
|                                | GATWICK           | EUROCYPRIA AIRLINES LTD     | C                 | D           | 4                 | 0        | 0                          | 25               | 25               | 25                     | 25                     | 0                       | 0                          | 40                  | 42                         | 23                       | 12        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |                  | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                          |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| PAPHOS               | MANCHESTER        | EUROCYPRIA AIRLINES LTD  | C              | A        | 4                 | 0        | 0                | 75                         | 0             | 0                | 25               | 0                 | 0                    | 19            | 90                   | 6                  | 10      |
|                      | MANCHESTER        | EUROCYPRIA AIRLINES LTD  | C              | D        | 4                 | 0        | 0                | 0                          | 50            | 25               | 25               | 0                 | 0                    | 40            | 90                   | 8                  | 10      |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0                | 75                         | 25            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | S              | A        | 5                 | 0        | 0                | 60                         | 20            | 20               | 0                | 0                 | 0                    | 10            | 100                  | 0                  | 5       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | S              | D        | 5                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 5       |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | S              | A        | 9                 | 0        | 0                | 56                         | 11            | 11               | 11               | 0                 | 11                   | 144           | 73                   | 10                 | 11      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | S              | D        | 9                 | 0        | 0                | 33                         | 44            | 0                | 11               | 0                 | 11                   | 153           | 64                   | 20                 | 11      |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | S              | A        | 3                 | 0        | 0                | 33                         | 33            | 33               | 0                | 0                 | 0                    | 17            | 100                  | 5                  | 5       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | S              | D        | 3                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 8                  | 5       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | S              | A        | 5                 | 0        | 0                | 40                         | 20            | 0                | 20               | 0                 | 20                   | 242           | 100                  | 2                  | 7       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | S              | D        | 5                 | 0        | 0                | 80                         | 0             | 0                | 20               | 0                 | 0                    | 28            | 86                   | 3                  | 7       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | S              | A        | 2                 | 0        | 0                | 50                         | 50            | 0                | 0                | 0                 | 0                    | 21            | 100                  | 3                  | 2       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | S              | D        | 2                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 7             | 50                   | 18                 | 2       |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | A        | 5                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | D        | 6                 | 0        | 0                | 33                         | 50            | 17               | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0       |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 27                | 0        | 1                | 67                         | 22            | 4                | 7                | 0                 | 0                    | 16            | 69                   | 20                 | 16      |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 28                | 0        | 0                | 50                         | 29            | 11               | 11               | 0                 | 0                    | 26            | 59                   | 21                 | 17      |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S              | A        | 10                | 0        | 0                | 80                         | 10            | 10               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S              | D        | 10                | 0        | 0                | 80                         | 10            | 10               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       |
|                      | GATWICK           | HELIOS AIRWAYS LTD       | S              | A        | 9                 | 0        | 0                | 89                         | 0             | 11               | 0                | 0                 | 0                    | 7             | 50                   | 22                 | 4       |
|                      | MANCHESTER        | HELIOS AIRWAYS LTD       | S              | A        | 9                 | 0        | 0                | 56                         | 22            | 0                | 22               | 0                 | 0                    | 21            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | HELIOS AIRWAYS LTD       | S              | D        | 8                 | 0        | 0                | 38                         | 13            | 38               | 13               | 0                 | 0                    | 28            | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | HELIOS AIRWAYS LTD       | S              | A        | 4                 | 0        | 0                | 25                         | 75            | 0                | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | HELIOS AIRWAYS LTD       | S              | D        | 3                 | 0        | 0                | 67                         | 33            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                | 80                         | 20            | 0                | 0                | 0                 | 0                    | 7             | 57                   | 35                 | 7       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 6                 | 0        | 0                | 83                         | 0             | 17               | 0                | 0                 | 0                    | 10            | 71                   | 11                 | 7       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 10                | 0        | 0                | 60                         | 10            | 10               | 20               | 0                 | 0                    | 25            | 20                   | 29                 | 10      |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 12                | 0        | 0                | 83                         | 0             | 8                | 8                | 0                 | 0                    | 11            | 70                   | 13                 | 10      |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 86                   | 13                 | 7       |
|                      | BIRMINGHAM        | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                | 50                         | 25            | 25               | 0                | 0                 | 0                    | 17            | 71                   | 15                 | 7       |
|                      | GATWICK           | THOMSONFLY LTD           | C              | A        | 10                | 0        | 0                | 40                         | 30            | 20               | 10               | 0                 | 0                    | 25            | 56                   | 36                 | 9       |
|                      | GATWICK           | THOMSONFLY LTD           | C              | D        | 9                 | 0        | 0                | 78                         | 11            | 0                | 11               | 0                 | 0                    | 19            | 67                   | 40                 | 9       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|---------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                           |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                           |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| PAPHOS                    | GLASGOW           | THOMSONFLY LTD              | C              | A        | 5                 | 0        | 0         | 60                         | 0             | 20            | 0                | 0                | 20                | 117                  | 80            | 7                    | 5                  |
|                           | GLASGOW           | THOMSONFLY LTD              | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 0                | 0                | 20                | 111                  | 60            | 14                   | 5                  |
|                           | LUTON             | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 15                | 86                   | 27            | 7                    |                    |
|                           | LUTON             | THOMSONFLY LTD              | C              | D        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 19                | 71                   | 38            | 7                    |                    |
|                           | MANCHESTER        | THOMSONFLY LTD              | C              | A        | 10                | 0        | 0         | 70                         | 0             | 10            | 20               | 0                | 39                | 89                   | 4             | 9                    |                    |
|                           | MANCHESTER        | THOMSONFLY LTD              | C              | D        | 9                 | 0        | 0         | 78                         | 11            | 0             | 11               | 0                | 26                | 100                  | 3             | 9                    |                    |
| <b>TOTAL PAPHOS</b>       |                   |                             |                |          | <b>295</b>        | <b>0</b> | <b>2</b>  | <b>64</b>                  | <b>18</b>     | <b>9</b>      | <b>8</b>         | <b>0</b>         | <b>2</b>          | <b>33</b>            | <b>73</b>     | <b>16</b>            | <b>16</b>          |
| PARIS (CHARLES DE GAULLE) | HEATHROW          | AIR FRANCE                  | S              | A        | 344               | 0        | 0         | 67                         | 15            | 12            | 6                | 0                | 17                | 61                   | 20            | 352                  |                    |
|                           | HEATHROW          | AIR FRANCE                  | S              | D        | 343               | 0        | 0         | 67                         | 16            | 12            | 4                | 1                | 16                | 59                   | 21            | 351                  |                    |
|                           | MANCHESTER        | AIR FRANCE                  | S              | A        | 154               | 0        | 0         | 76                         | 12            | 7             | 5                | 0                | 13                | 81                   | 13            | 172                  |                    |
|                           | MANCHESTER        | AIR FRANCE                  | S              | D        | 153               | 0        | 0         | 76                         | 8             | 10            | 5                | 1                | 14                | 82                   | 13            | 172                  |                    |
|                           | BIRMINGHAM        | BA CONNECT LTD              | S              | A        | 135               | 1        | 0         | 81                         | 8             | 7             | 4                | 0                | 10                | 76                   | 17            | 129                  |                    |
|                           | BIRMINGHAM        | BA CONNECT LTD              | S              | D        | 135               | 0        | 0         | 80                         | 8             | 7             | 4                | 0                | 11                | 78                   | 15            | 129                  |                    |
|                           | EDINBURGH         | BA CONNECT LTD              | S              | A        | 81                | 0        | 0         | 80                         | 9             | 6             | 5                | 0                | 11                | 75                   | 23            | 80                   |                    |
|                           | EDINBURGH         | BA CONNECT LTD              | S              | D        | 81                | 0        | 0         | 53                         | 30            | 11            | 6                | 0                | 20                | 63                   | 27            | 81                   |                    |
|                           | GLASGOW           | BA CONNECT LTD              | S              | A        | 21                | 0        | 0         | 71                         | 14            | 14            | 0                | 0                | 12                | 84                   | 16            | 19                   |                    |
|                           | GLASGOW           | BA CONNECT LTD              | S              | D        | 15                | 0        | 0         | 53                         | 7             | 33            | 7                | 0                | 25                | 90                   | 8             | 20                   |                    |
|                           | MANCHESTER        | BA CONNECT LTD              | S              | A        | 137               | 2        | 0         | 73                         | 7             | 10            | 9                | 0                | 17                | 72                   | 29            | 132                  |                    |
|                           | MANCHESTER        | BA CONNECT LTD              | S              | D        | 138               | 1        | 0         | 71                         | 12            | 12            | 5                | 0                | 14                | 80                   | 21            | 133                  |                    |
|                           | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 144               | 0        | 1         | 76                         | 13            | 7             | 4                | 0                | 11                | 58                   | 24            | 146                  |                    |
|                           | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 145               | 0        | 0         | 73                         | 15            | 10            | 2                | 0                | 12                | 59                   | 18            | 146                  |                    |
|                           | NEWCASTLE         | BRIT AIR                    | S              | A        | 83                | 0        | 0         | 69                         | 13            | 12            | 6                | 0                | 16                | 87                   | 6             | 15                   |                    |
|                           | NEWCASTLE         | BRIT AIR                    | S              | D        | 83                | 0        | 0         | 57                         | 22            | 13            | 8                | 0                | 20                | 71                   | 9             | 14                   |                    |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 300               | 0        | 1         | 71                         | 9             | 13            | 6                | 0                | 16                | 57                   | 31            | 294                  |                    |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 301               | 0        | 0         | 69                         | 15            | 11            | 5                | 1                | 17                | 57                   | 23            | 294                  |                    |
|                           | BIRMINGHAM        | CITY JET                    | S              | A        | 174               | 0        | 0         | 88                         | 3             | 5             | 3                | 0                | 7                 | 93                   | 2             | 27                   |                    |
|                           | BIRMINGHAM        | CITY JET                    | S              | D        | 173               | 0        | 0         | 88                         | 5             | 3             | 3                | 0                | 8                 | 86                   | 11            | 28                   |                    |
|                           | EDINBURGH         | CITY JET                    | S              | A        | 63                | 1        | 0         | 78                         | 13            | 5             | 5                | 0                | 13                | 75                   | 13            | 61                   |                    |
|                           | EDINBURGH         | CITY JET                    | S              | D        | 61                | 0        | 0         | 69                         | 18            | 8             | 3                | 2                | 16                | 60                   | 26            | 62                   |                    |
|                           | LONDON CITY       | CITY JET                    | S              | A        | 27                | 0        | 0         | 81                         | 7             | 11            | 0                | 0                | 8                 | 78                   | 14            | 27                   |                    |
|                           | LONDON CITY       | CITY JET                    | S              | D        | 23                | 0        | 0         | 13                         | 43            | 39            | 4                | 0                | 33                | 38                   | 39            | 21                   |                    |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 109               | 1        | 6         | 60                         | 14            | 12            | 15               | 0                | 25                | 67                   | 22            | 86                   |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|--|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|  |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|  |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PARIS (CHARLES DE GAULLE)              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 111               | 1        | 4         | 45                         | 22               | 24               | 9                      | 0                      | 0                       | 27                         | 64                  | 19                         | 89                       |  |
|  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 29                | 1        | 1         | 66                         | 14               | 14               | 7                      | 0                      | 0                       | 17                         | 81                  | 15                         | 31                       |  |
|  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 30                | 0        | 0         | 67                         | 17               | 10               | 7                      | 0                      | 0                       | 19                         | 52                  | 20                         | 31                       |  |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                   |                             |                   |             | <b>3596</b>       | <b>9</b> | <b>16</b> | <b>71</b>                  | <b>13</b>        | <b>11</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>67</b>           | <b>21</b>                  | <b>21</b>                |  |
| PARIS (LE BOURGET)                     |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PARIS (ORLY)                           |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | LONDON CITY       | CITY JET                    | S                 | A           | 136               | 0        | 0         | 78                         | 15               | 4                | 2                      | 0                      | 0                       | 11                         | 78                  | 12                         | 100                      |  |
|  | LONDON CITY       | CITY JET                    | S                 | D           | 140               | 1        | 0         | 65                         | 21               | 12               | 2                      | 0                      | 0                       | 15                         | 55                  | 20                         | 108                      |  |
| <b>TOTAL PARIS (ORLY)</b>              |                   |                             |                   |             | <b>278</b>        | <b>1</b> | <b>0</b>  | <b>72</b>                  | <b>18</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>66</b>           | <b>16</b>                  | <b>16</b>                |  |
| PARMA                                  |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL PARMA</b>                     |                   |                             |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| PAU                                    |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | STANSTED          | RYANAIR                     | S                 | A           | 30                | 0        | 1         | 90                         | 3                | 3                | 3                      | 0                      | 0                       | 10                         | 90                  | 6                          | 30                       |  |
|  | STANSTED          | RYANAIR                     | S                 | D           | 30                | 0        | 1         | 60                         | 30               | 10               | 0                      | 0                      | 0                       | 16                         | 70                  | 9                          | 30                       |  |
| <b>TOTAL PAU</b>                       |                   |                             |                   |             | <b>60</b>         | <b>0</b> | <b>2</b>  | <b>75</b>                  | <b>17</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>80</b>           | <b>8</b>                   | <b>8</b>                 |  |
| PERPIGNAN                              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | MANCHESTER        | BMIBABY LTD                 | S                 | A           | 7                 | 0        | 0         | 43                         | 0                | 14               | 29                     | 14                     | 0                       | 71                         | 0                   | 0                          | 0                        |  |
|  | MANCHESTER        | BMIBABY LTD                 | S                 | D           | 7                 | 0        | 0         | 43                         | 14               | 29               | 0                      | 14                     | 0                       | 60                         | 0                   | 0                          | 0                        |  |
|  | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 3                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 7                          | 50                  | 24                         | 2                        |  |
|  | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 50                  | 32                         | 2                        |  |
|  | STANSTED          | RYANAIR                     | S                 | A           | 29                | 0        | 2         | 79                         | 17               | 0                | 3                      | 0                      | 0                       | 10                         | 75                  | 21                         | 32                       |  |
|  | STANSTED          | RYANAIR                     | S                 | D           | 28                | 1        | 2         | 86                         | 11               | 0                | 4                      | 0                      | 0                       | 9                          | 87                  | 10                         | 31                       |  |
| <b>TOTAL PERPIGNAN</b>                 |                   |                             |                   |             | <b>77</b>         | <b>1</b> | <b>4</b>  | <b>75</b>                  | <b>13</b>        | <b>4</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>19</b>                  | <b>79</b>           | <b>16</b>                  | <b>16</b>                |  |
| PERTH (AUSTRALIA)                      |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | HEATHROW          | QANTAS                      | S                 | A           | 11                | 0        | 0         | 73                         | 9                | 9                | 0                      | 9                      | 0                       | 32                         | 93                  | 4                          | 14                       |  |
|  | HEATHROW          | QANTAS                      | S                 | D           | 11                | 0        | 0         | 36                         | 36               | 18               | 9                      | 0                      | 0                       | 27                         | 50                  | 21                         | 14                       |  |
| <b>TOTAL PERTH (AUSTRALIA)</b>         |                   |                             |                   |             | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>23</b>        | <b>14</b>        | <b>5</b>               | <b>5</b>               | <b>0</b>                | <b>29</b>                  | <b>71</b>           | <b>13</b>                  | <b>13</b>                |  |
| PERUGIA                                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PESCARA                                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | STANSTED          | RYANAIR                     | S                 | A           | 17                | 0        | 0         | 82                         | 12               | 6                | 0                      | 0                      | 0                       | 9                          | 94                  | 3                          | 31                       |  |
|  | STANSTED          | RYANAIR                     | S                 | D           | 17                | 0        | 0         | 88                         | 6                | 6                | 0                      | 0                      | 0                       | 9                          | 71                  | 12                         | 31                       |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | MAR 2005                |                            |                     |                            |                          |
|---|-------------------|--------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|   |                   |                          |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|   |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| PESCARA                                 |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL PESCARA</b>                    |                   |                          |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>82</b>           | <b>7</b>                   | <b>7</b>                 |
| PHILADELPHIA INTERNATIONAL              |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | A           | 62                | 0        | 0         | 71                         | 21               | 3                | 3                      | 0                      | 2                       | 22                         | 72                  | 18                         | 61                       |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | D           | 62                | 0        | 0         | 68                         | 23               | 5                | 5                      | 0                      | 0                       | 17                         | 56                  | 23                         | 61                       |
|   | GATWICK           | US AIRWAYS               | S                 | A           | 31                | 0        | 0         | 48                         | 35               | 13               | 3                      | 0                      | 0                       | 18                         | 7                   | 59                         | 27                       |
|   | GATWICK           | US AIRWAYS               | S                 | D           | 31                | 0        | 0         | 74                         | 23               | 3                | 0                      | 0                      | 0                       | 9                          | 63                  | 23                         | 27                       |
|   | MANCHESTER        | US AIRWAYS               | S                 | A           | 31                | 0        | 0         | 45                         | 19               | 23               | 13                     | 0                      | 0                       | 27                         | 10                  | 52                         | 31                       |
|   | MANCHESTER        | US AIRWAYS               | S                 | D           | 31                | 0        | 0         | 71                         | 10               | 13               | 3                      | 3                      | 0                       | 24                         | 97                  | 1                          | 31                       |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                   |                          |                   |             | <b>248</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>22</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>54</b>           | <b>27</b>                  | <b>27</b>                |
| PHOENIX                                 |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | A           | 26                | 0        | 0         | 62                         | 4                | 19               | 12                     | 0                      | 4                       | 35                         | 50                  | 21                         | 26                       |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | D           | 26                | 0        | 0         | 50                         | 35               | 4                | 8                      | 0                      | 4                       | 38                         | 50                  | 23                         | 26                       |
| <b>TOTAL PHOENIX</b>                    |                   |                          |                   |             | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>19</b>        | <b>12</b>        | <b>10</b>              | <b>0</b>               | <b>4</b>                | <b>37</b>                  | <b>50</b>           | <b>22</b>                  | <b>22</b>                |
| PISA                                    |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | GATWICK           | BRITISH AIRWAYS PLC      | S                 | A           | 67                | 0        | 0         | 70                         | 18               | 10               | 1                      | 0                      | 0                       | 14                         | 73                  | 11                         | 67                       |
|   | GATWICK           | BRITISH AIRWAYS PLC      | S                 | D           | 67                | 0        | 0         | 75                         | 22               | 1                | 1                      | 0                      | 0                       | 10                         | 81                  | 12                         | 67                       |
|   | STANSTED          | RYANAIR                  | S                 | A           | 48                | 0        | 2         | 69                         | 13               | 10               | 8                      | 0                      | 0                       | 16                         | 79                  | 13                         | 92                       |
|   | STANSTED          | RYANAIR                  | S                 | D           | 50                | 0        | 0         | 80                         | 12               | 4                | 4                      | 0                      | 0                       | 14                         | 76                  | 13                         | 93                       |
| <b>TOTAL PISA</b>                       |                   |                          |                   |             | <b>232</b>        | <b>2</b> | <b>3</b>  | <b>73</b>                  | <b>17</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>81</b>           | <b>11</b>                  | <b>11</b>                |
| PLOVDIV                                 |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | BIRMINGHAM        | BH AIR                   | C                 | A           | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|   | BIRMINGHAM        | BH AIR                   | C                 | D           | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|   | EDINBURGH         | BH AIR                   | C                 | A           | 2                 | 0        | 0         | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 28                         | 0                   | 0                          | 0                        |
|   | GATWICK           | BH AIR                   | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 1                          | 4                        |
|   | GATWICK           | BH AIR                   | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 0                | 0                      | 0                      | 25                      | 177                        | 75                  | 9                          | 4                        |
|   | MANCHESTER        | BH AIR                   | C                 | A           | 3                 | 0        | 0         | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 25                         | 100                 | 6                          | 3                        |
|   | MANCHESTER        | BH AIR                   | C                 | D           | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 67                  | 11                         | 3                        |
|   | NEWCASTLE         | BH AIR                   | C                 | A           | 3                 | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 33                  | 30                         | 3                        |
|   | NEWCASTLE         | BH AIR                   | C                 | D           | 3                 | 1        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 8                          | 67                  | 14                         | 3                        |
|   | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 33                  | 24                         | 3                        |
|   | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 3                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 8                          | 33                  | 24                         | 3                        |
|   | GATWICK           | THOMSONFLY LTD           | C                 | A           | 3                 | 0        | 0         | 0                          | 33               | 33               | 33                     | 0                      | 0                       | 50                         | 0                   | 37                         | 2                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|----------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                            |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                            |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| PLOVDIV                    | GATWICK           | THOMSONFLY LTD           | C              | D        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 37                   | 100           | 6                    | 1                  |
| <b>TOTAL PLOVDIV</b>       |                   |                          |                |          | <b>42</b>         | <b>3</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>     | <b>7</b>      | <b>5</b>         | <b>0</b>         | <b>2</b>          | <b>28</b>            | <b>56</b>     | <b>21</b>            | <b>21</b>          |
| PLYMOUTH                   | GATWICK           | AIR SOUTHWEST            | S              | A        | 122               | 0        | 2         | 65                         | 13            | 12            | 9                | 1                | 0                 | 23                   | 83            | 10                   | 123                |
|                            | GATWICK           | AIR SOUTHWEST            | S              | D        | 31                | 0        | 0         | 68                         | 13            | 10            | 10               | 0                | 0                 | 20                   | 74            | 13                   | 31                 |
|                            | MANCHESTER        | AIR SOUTHWEST            | S              | A        | 53                | 0        | 0         | 43                         | 21            | 17            | 15               | 4                | 0                 | 38                   | 81            | 15                   | 52                 |
|                            | MANCHESTER        | AIR SOUTHWEST            | S              | D        | 52                | 0        | 1         | 62                         | 10            | 15            | 12               | 2                | 0                 | 27                   | 90            | 7                    | 52                 |
|                            | NEWCASTLE         | AIR WALES LTD            | S              | A        | 23                | 0        | 0         | 78                         | 9             | 4             | 0                | 9                | 0                 | 26                   | 73            | 15                   | 49                 |
| <b>TOTAL PLYMOUTH</b>      |                   |                          |                |          | <b>281</b>        | <b>2</b> | <b>4</b>  | <b>62</b>                  | <b>14</b>     | <b>13</b>     | <b>10</b>        | <b>2</b>         | <b>0</b>          | <b>26</b>            | <b>81</b>     | <b>11</b>            | <b>11</b>          |
| POITIERS                   | STANSTED          | RYANAIR                  | S              | A        | 29                | 0        | 2         | 90                         | 7             | 0             | 3                | 0                | 0                 | 7                    | 78            | 12                   | 23                 |
|                            | STANSTED          | RYANAIR                  | S              | D        | 30                | 0        | 1         | 93                         | 3             | 3             | 0                | 0                | 0                 | 5                    | 83            | 10                   | 23                 |
| <b>TOTAL POITIERS</b>      |                   |                          |                |          | <b>59</b>         | <b>0</b> | <b>3</b>  | <b>92</b>                  | <b>5</b>      | <b>2</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>80</b>     | <b>11</b>            | <b>11</b>          |
| PORLAMAR                   | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 2                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 50            | 31                   | 2                  |
|                            | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 19                   | 67            | 43                   | 3                  |
| <b>TOTAL PORLAMAR</b>      |                   |                          |                |          | <b>5</b>          | <b>1</b> | <b>0</b>  | <b>80</b>                  | <b>0</b>      | <b>20</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>64</b>     | <b>35</b>            | <b>35</b>          |
| PORT HARCOURT              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| PORT OF SPAIN              | HEATHROW          | BWIA                     | S              | A        | 31                | 0        | 0         | 39                         | 6             | 23            | 32               | 0                | 0                 | 47                   | 42            | 30                   | 31                 |
|                            | HEATHROW          | BWIA                     | S              | D        | 31                | 0        | 0         | 23                         | 16            | 35            | 26               | 0                | 0                 | 53                   | 32            | 37                   | 31                 |
|                            | MANCHESTER        | BWIA                     | S              | A        | 7                 | 0        | 1         | 71                         | 0             | 14            | 0                | 0                | 14                | 158                  | 75            | 36                   | 8                  |
|                            | MANCHESTER        | BWIA                     | S              | D        | 7                 | 0        | 1         | 57                         | 29            | 0             | 0                | 0                | 14                | 150                  | 50            | 39                   | 8                  |
| <b>TOTAL PORT OF SPAIN</b> |                   |                          |                |          | <b>76</b>         | <b>0</b> | <b>2</b>  | <b>37</b>                  | <b>12</b>     | <b>25</b>     | <b>24</b>        | <b>0</b>         | <b>3</b>          | <b>69</b>            | <b>42</b>     | <b>34</b>            | <b>34</b>          |
| POZNAN                     | STANSTED          | RYANAIR                  | S              | A        | 31                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                            | STANSTED          | RYANAIR                  | S              | D        | 31                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                            | LUTON             | WIZZ AIR                 | S              | A        | 23                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                            | LUTON             | WIZZ AIR                 | S              | D        | 23                | 0        | 0         | 74                         | 17            | 9             | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |
| <b>TOTAL POZNAN</b>        |                   |                          |                |          | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>10</b>     | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| PRAGUE                     | BIRMINGHAM        | BMIBABY LTD              | S              | A        | 31                | 0        | 0         | 65                         | 6             | 16            | 10               | 3                | 0                 | 31                   | 57            | 19                   | 23                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                        |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| PRAGUE                 | BIRMINGHAM        | BMIBABY LTD                 | S                 | D           | 31                | 0        | 0                          | 58               | 6                | 23                     | 10                     | 3                       | 0                          | 35                  | 42                         | 31                       | 24        |
|                        | MANCHESTER        | BMIBABY LTD                 | S                 | A           | 35                | 0        | 1                          | 43               | 14               | 20                     | 20                     | 0                       | 3                          | 53                  | 41                         | 28                       | 54        |
|                        | MANCHESTER        | BMIBABY LTD                 | S                 | D           | 35                | 0        | 0                          | 46               | 29               | 11                     | 11                     | 0                       | 3                          | 40                  | 74                         | 12                       | 54        |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 29                | 0        | 0                          | 76               | 7                | 14                     | 0                      | 0                       | 3                          | 31                  | 85                         | 8                        | 20        |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 29                | 0        | 0                          | 86               | 3                | 10                     | 0                      | 0                       | 0                          | 8                   | 65                         | 16                       | 20        |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 92                | 0        | 0                          | 59               | 13               | 20                     | 5                      | 1                       | 2                          | 31                  | 61                         | 24                       | 93        |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 92                | 0        | 0                          | 43               | 28               | 17                     | 10                     | 1                       | 0                          | 30                  | 40                         | 29                       | 93        |
|                        | BIRMINGHAM        | CSA                         | S                 | A           | 15                | 0        | 1                          | 80               | 13               | 0                      | 7                      | 0                       | 0                          | 10                  | 89                         | 7                        | 46        |
|                        | BIRMINGHAM        | CSA                         | S                 | D           | 15                | 0        | 1                          | 13               | 53               | 27                     | 0                      | 0                       | 7                          | 58                  | 89                         | 5                        | 46        |
|                        | EDINBURGH         | CSA                         | S                 | A           | 47                | 0        | 1                          | 77               | 11               | 2                      | 9                      | 2                       | 0                          | 15                  | 87                         | 14                       | 30        |
|                        | EDINBURGH         | CSA                         | S                 | D           | 47                | 0        | 1                          | 62               | 32               | 4                      | 2                      | 0                       | 0                          | 13                  | 63                         | 34                       | 30        |
|                        | HEATHROW          | CSA                         | S                 | A           | 80                | 0        | 2                          | 65               | 13               | 9                      | 13                     | 1                       | 0                          | 22                  | 53                         | 21                       | 89        |
|                        | HEATHROW          | CSA                         | S                 | D           | 80                | 0        | 1                          | 66               | 20               | 8                      | 5                      | 1                       | 0                          | 17                  | 73                         | 13                       | 89        |
|                        | MANCHESTER        | CSA                         | S                 | A           | 56                | 1        | 2                          | 89               | 7                | 0                      | 0                      | 2                       | 2                          | 21                  | 87                         | 8                        | 61        |
|                        | MANCHESTER        | CSA                         | S                 | D           | 56                | 0        | 2                          | 84               | 14               | 2                      | 0                      | 0                       | 0                          | 7                   | 77                         | 27                       | 61        |
|                        | STANSTED          | CSA                         | S                 | A           | 57                | 0        | 1                          | 88               | 5                | 4                      | 4                      | 0                       | 0                          | 7                   | 79                         | 13                       | 58        |
|                        | STANSTED          | CSA                         | S                 | D           | 57                | 0        | 1                          | 82               | 9                | 5                      | 4                      | 0                       | 0                          | 11                  | 67                         | 22                       | 58        |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 60                | 0        | 2                          | 70               | 13               | 12                     | 5                      | 0                       | 0                          | 15                  | 50                         | 25                       | 62        |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 60                | 0        | 2                          | 68               | 12               | 15                     | 5                      | 0                       | 0                          | 18                  | 45                         | 26                       | 62        |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 30                | 0        | 1                          | 70               | 17               | 13                     | 0                      | 0                       | 0                          | 11                  | 87                         | 9                        | 31        |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 30                | 0        | 1                          | 60               | 20               | 17                     | 3                      | 0                       | 0                          | 18                  | 77                         | 11                       | 31        |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 81                | 0        | 2                          | 89               | 1                | 5                      | 5                      | 0                       | 0                          | 7                   | 70                         | 19                       | 61        |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 81                | 0        | 2                          | 72               | 20               | 6                      | 2                      | 0                       | 0                          | 13                  | 52                         | 26                       | 62        |
|                        | GLASGOW           | FLYGLOBESPAN                | S                 | A           | 31                | 0        | 0                          | 61               | 29               | 6                      | 0                      | 0                       | 3                          | 41                  | 58                         | 17                       | 31        |
|                        | GLASGOW           | FLYGLOBESPAN                | S                 | D           | 31                | 0        | 0                          | 77               | 19               | 0                      | 0                      | 0                       | 3                          | 34                  | 77                         | 11                       | 31        |
| <b>TOTAL PRAGUE</b>    |                   |                             |                   |             | <b>1288</b>       | <b>1</b> | <b>24</b>                  | <b>69</b>        | <b>15</b>        | <b>10</b>              | <b>5</b>               | <b>1</b>                | <b>1</b>                   | <b>21</b>           | <b>67</b>                  | <b>19</b>                | <b>19</b> |
| PRESTWICK              | STANSTED          | RYANAIR                     | S                 | A           | 126               | 0        | 6                          | 89               | 7                | 2                      | 2                      | 0                       | 0                          | 5                   | 85                         | 14                       | 151       |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 126               | 0        | 9                          | 84               | 10               | 5                      | 1                      | 0                       | 1                          | 10                  | 85                         | 11                       | 155       |
| <b>TOTAL PRESTWICK</b> |                   |                             |                   |             | <b>252</b>        | <b>0</b> | <b>15</b>                  | <b>87</b>        | <b>8</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>            | <b>85</b>                  | <b>12</b>                | <b>12</b> |
| PRISTINA               | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 16                | 0        | 0                          | 75               | 6                | 13                     | 6                      | 0                       | 0                          | 13                  | 77                         | 10                       | 13        |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 16                | 0        | 0                          | 69               | 19               | 6                      | 6                      | 0                       | 0                          | 16                  | 69                         | 14                       | 13        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: P

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|-----------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                             |                   |                          |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                             |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PRISTINA                    |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL PRISTINA</b>       |                   |                          |                   |             | <b>33</b>         | <b>5</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>9</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>74</b>           | <b>12</b>                  | <b>12</b>                |  |
| PROVIDENCIALES              |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC      |                   | S A         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 33                         | 8                        |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC      |                   | S D         | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 71                  | 49                         | 7                        |  |
| <b>TOTAL PROVIDENCIALES</b> |                   |                          |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>73</b>           | <b>41</b>                  | <b>41</b>                |  |
| PUERTO PLATA                |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | FIRST CHOICE AIRWAYS LTD |                   | C A         | 4                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 39                         | 75                  | 6                          | 4                        |  |
|                             | GATWICK           | FIRST CHOICE AIRWAYS LTD |                   | C D         | 4                 | 0        | 0         | 25                         | 0                | 25               | 25                     | 25                     | 0                       | 87                         | 50                  | 16                         | 4                        |  |
|                             | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                   | C A         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                             | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                   | C D         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | MY TRAVEL AIRWAYS UK     |                   | C A         | 4                 | 1        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 19                         | 80                  | 8                          | 5                        |  |
|                             | GATWICK           | MY TRAVEL AIRWAYS UK     |                   | C D         | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 34                         | 80                  | 14                         | 5                        |  |
|                             | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                   | C A         | 4                 | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 60                         | 57                  | 5                          |                          |  |
|                             | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                   | C D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 40                         | 75                  | 5                          |                          |  |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD |                   | C A         | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 36                         | 60                  | 221                        | 5                        |  |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD |                   | C D         | 4                 | 0        | 0         | 25                         | 25               | 0                | 50                     | 0                      | 0                       | 60                         | 100                 | 3                          | 3                        |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD |                   | C A         | 4                 | 0        | 0         | 50                         | 0                | 25               | 0                      | 0                      | 25                      | 114                        | 40                  | 398                        | 5                        |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD |                   | C D         | 4                 | 0        | 0         | 25                         | 0                | 25               | 25                     | 25                     | 0                       | 120                        | 40                  | 88                         | 5                        |  |
|                             | GATWICK           | THOMSONFLY LTD           |                   | C A         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 80                  | 7                          | 5                        |  |
|                             | GATWICK           | THOMSONFLY LTD           |                   | C D         | 5                 | 0        | 0         | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 12                         | 67                  | 10                         | 6                        |  |
|                             | MANCHESTER        | THOMSONFLY LTD           |                   | C A         | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 17                         | 80                  | 11                         | 5                        |  |
|                             | MANCHESTER        | THOMSONFLY LTD           |                   | C D         | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 30                         | 100                 | 6                          | 4                        |  |
| <b>TOTAL PUERTO PLATA</b>   |                   |                          |                   |             | <b>68</b>         | <b>2</b> | <b>0</b>  | <b>66</b>                  | <b>7</b>         | <b>7</b>         | <b>15</b>              | <b>3</b>               | <b>1</b>                | <b>36</b>                  | <b>67</b>           | <b>69</b>                  | <b>69</b>                |  |
| PUNTA CANA                  |                   |                          |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | FIRST CHOICE AIRWAYS LTD |                   | C A         | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | FIRST CHOICE AIRWAYS LTD |                   | C D         | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                             | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                   | C A         | 2                 | 0        | 0         | 0                          | 0                | 0                | 50                     | 50                     | 0                       | 200                        | 0                   | 0                          | 0                        |  |
|                             | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                   | C D         | 2                 | 0        | 0         | 0                          | 0                | 0                | 0                      | 50                     | 50                      | 348                        | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | THOMSONFLY LTD           |                   | C A         | 5                 | 0        | 0         | 60                         | 0                | 0                | 40                     | 0                      | 0                       | 33                         | 75                  | 5                          | 4                        |  |
|                             | GATWICK           | THOMSONFLY LTD           |                   | C D         | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 13                         | 80                  | 13                         | 5                        |  |
|                             | MANCHESTER        | THOMSONFLY LTD           |                   | C A         | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 100                 | 0                          | 5                        |  |
|                             | MANCHESTER        | THOMSONFLY LTD           |                   | C D         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 2                          | 5                        |  |
| <b>TOTAL PUNTA CANA</b>     |                   |                          |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>15</b>        | <b>4</b>         | <b>12</b>              | <b>8</b>               | <b>4</b>                | <b>55</b>                  | <b>89</b>           | <b>5</b>                   | <b>5</b>                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: R

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                    | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |
|--------------------------------------|-------------------|----------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                      |                   |                            |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                      |                   |                            |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| RALEIGH                              | GATWICK           | AMERICAN AIRLINES          | S              | A        | 31                | 0        | 0                          | 68        | 26               | 6             | 0             | 0                | 0                | 10                | 39                   | 22            | 31                   |                    |
|                                      | GATWICK           | AMERICAN AIRLINES          | S              | D        | 31                | 0        | 0                          | 81        | 13               | 3             | 3             | 0                | 0                | 10                | 74                   | 16            | 31                   |                    |
| <b>TOTAL RALEIGH</b>                 |                   |                            |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>74</b> | <b>19</b>        | <b>5</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>10</b>         | <b>56</b>            | <b>19</b>     | <b>19</b>            |                    |
| RENNES                               |                   |                            |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| REUS                                 | LUTON             | RYANAIR                    | S              | A        | 31                | 1        | 0                          | 87        | 6                | 3             | 3             | 0                | 0                | 6                 | 97                   | 1             | 31                   |                    |
|                                      | LUTON             | RYANAIR                    | S              | D        | 31                | 0        | 0                          | 94        | 0                | 6             | 0             | 0                | 0                | 7                 | 81                   | 7             | 31                   |                    |
|                                      | STANSTED          | RYANAIR                    | S              | A        | 46                | 0        | 2                          | 65        | 9                | 17            | 9             | 0                | 0                | 20                | 93                   | 2             | 46                   |                    |
|                                      | STANSTED          | RYANAIR                    | S              | D        | 47                | 0        | 1                          | 49        | 23               | 19            | 9             | 0                | 0                | 24                | 85                   | 8             | 47                   |                    |
| <b>TOTAL REUS</b>                    |                   |                            |                |          | <b>155</b>        | <b>1</b> | <b>3</b>                   | <b>70</b> | <b>11</b>        | <b>13</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>16</b>         | <b>89</b>            | <b>5</b>      | <b>5</b>             |                    |
| REYKJAVIK                            |                   |                            |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| RHODES                               |                   |                            |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| RIGA                                 | GATWICK           | AIR BALTIC CORPORATION SIA | S              | A        | 6                 | 0        | 0                          | 67        | 0                | 0             | 33            | 0                | 0                | 35                | 0                    | 0             | 0                    |                    |
|                                      | GATWICK           | AIR BALTIC CORPORATION SIA | S              | D        | 6                 | 0        | 0                          | 67        | 0                | 0             | 33            | 0                | 0                | 35                | 0                    | 0             | 0                    |                    |
|                                      | HEATHROW          | AIR BALTIC CORPORATION SIA | S              | A        | 25                | 0        | 0                          | 92        | 8                | 0             | 0             | 0                | 4                | 84                | 6                    | 31            |                      |                    |
|                                      | HEATHROW          | AIR BALTIC CORPORATION SIA | S              | D        | 25                | 0        | 0                          | 84        | 12               | 0             | 4             | 0                | 12               | 71                | 14                   | 31            |                      |                    |
|                                      | MANCHESTER        | AIR BALTIC CORPORATION SIA | S              | A        | 9                 | 0        | 0                          | 78        | 11               | 11            | 0             | 0                | 9                | 100               | 5                    | 4             |                      |                    |
|                                      | MANCHESTER        | AIR BALTIC CORPORATION SIA | S              | D        | 9                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 2                | 75                | 15                   | 4             |                      |                    |
|                                      | GATWICK           | BRITISH AIRWAYS PLC        | S              | A        | 6                 | 0        | 0                          | 83        | 0                | 17            | 0             | 0                | 15               | 0                 | 0                    | 0             |                      |                    |
|                                      | GATWICK           | BRITISH AIRWAYS PLC        | S              | D        | 6                 | 0        | 0                          | 67        | 17               | 17            | 0             | 0                | 11               | 0                 | 0                    | 0             |                      |                    |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 25                | 0        | 0                          | 80        | 8                | 4             | 8             | 0                | 10               | 78                | 12                   | 27            |                      |                    |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 25                | 0        | 0                          | 76        | 8                | 8             | 8             | 0                | 15               | 41                | 24                   | 27            |                      |                    |
|                                      | STANSTED          | RYANAIR                    | S              | A        | 60                | 0        | 0                          | 87        | 12               | 2             | 0             | 0                | 5                | 90                | 6                    | 31            |                      |                    |
|                                      | STANSTED          | RYANAIR                    | S              | D        | 60                | 0        | 0                          | 87        | 13               | 0             | 0             | 0                | 7                | 71                | 14                   | 31            |                      |                    |
| <b>TOTAL RIGA</b>                    |                   |                            |                |          | <b>262</b>        | <b>0</b> | <b>0</b>                   | <b>84</b> | <b>10</b>        | <b>3</b>      | <b>3</b>      | <b>0</b>         | <b>9</b>         | <b>74</b>         | <b>12</b>            | <b>12</b>     |                      |                    |
| RIO DE JANEIRO (GALEAO)              | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 13                | 0        | 0                          | 69        | 8                | 8             | 8             | 0                | 8                | 63                | 71                   | 37            | 14                   |                    |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 12                | 0        | 1                          | 50        | 8                | 25            | 17            | 0                | 29               | 69                | 25                   | 13            |                      |                    |
|                                      | HEATHROW          | VARIG                      | S              | A        | 23                | 0        | 0                          | 17        | 9                | 30            | 35            | 4                | 4                | 80                | 39                   | 35            | 31                   |                    |
|                                      | HEATHROW          | VARIG                      | S              | D        | 24                | 0        | 0                          | 29        | 29               | 38            | 0             | 4                | 0                | 34                | 42                   | 21            | 31                   |                    |
| <b>TOTAL RIO DE JANEIRO (GALEAO)</b> |                   |                            |                |          | <b>72</b>         | <b>0</b> | <b>1</b>                   | <b>36</b> | <b>15</b>        | <b>28</b>     | <b>15</b>     | <b>3</b>         | <b>3</b>         | <b>53</b>         | <b>49</b>            | <b>29</b>     | <b>29</b>            |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: R

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|-------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                               |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                               |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| RIYADH                        | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 11                | 0        | 0                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|                               | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 11                | 0        | 1                          | 73            | 9             | 9                | 9                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |
|                               | HEATHROW          | SAUDI ARABIAN AIRLINES      | S              | A        | 9                 | 0        | 0                          | 56            | 33            | 11               | 0                | 0                 | 0                    | 14            | 92                   | 4                  | 13        |
|                               | HEATHROW          | SAUDI ARABIAN AIRLINES      | S              | D        | 10                | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 75                   | 11                 | 12        |
| <b>TOTAL RIYADH</b>           |                   |                             |                |          | <b>41</b>         | <b>0</b> | <b>1</b>                   | <b>68</b>     | <b>24</b>     | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>86</b>            | <b>6</b>           | <b>6</b>  |
| ROCHEFORT/SAINT-AGNANT        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| RODEZ                         | STANSTED          | RYANAIR                     | S              | A        | 11                | 0        | 1                          | 55            | 18            | 9                | 18               | 0                 | 0                    | 29            | 85                   | 6                  | 20        |
|                               | STANSTED          | RYANAIR                     | S              | D        | 11                | 0        | 1                          | 18            | 9             | 9                | 64               | 0                 | 0                    | 73            | 70                   | 9                  | 20        |
| <b>TOTAL RODEZ</b>            |                   |                             |                |          | <b>22</b>         | <b>0</b> | <b>2</b>                   | <b>36</b>     | <b>14</b>     | <b>9</b>         | <b>41</b>        | <b>0</b>          | <b>0</b>             | <b>51</b>     | <b>78</b>            | <b>8</b>           | <b>8</b>  |
| ROME (CIAMPINO)               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 62                | 0        | 0                          | 56            | 15            | 21               | 8                | 0                 | 0                    | 23            | 79                   | 12                 | 62        |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 62                | 0        | 0                          | 61            | 18            | 16               | 5                | 0                 | 0                    | 17            | 79                   | 15                 | 62        |
|                               | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 68            | 6             | 10               | 13               | 0                 | 3                    | 43            | 77                   | 19                 | 31        |
|                               | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 74            | 13            | 6                | 6                | 0                 | 0                    | 13            | 81                   | 8                  | 31        |
|                               | LUTON             | RYANAIR                     | S              | A        | 31                | 1        | 0                          | 32            | 19            | 29               | 16               | 0                 | 3                    | 59            | 61                   | 20                 | 31        |
|                               | LUTON             | RYANAIR                     | S              | D        | 31                | 0        | 0                          | 48            | 19            | 10               | 16               | 0                 | 6                    | 63            | 77                   | 19                 | 31        |
|                               | STANSTED          | RYANAIR                     | S              | A        | 133               | 2        | 3                          | 72            | 14            | 8                | 5                | 0                 | 0                    | 15            | 85                   | 14                 | 155       |
|                               | STANSTED          | RYANAIR                     | S              | D        | 135               | 1        | 2                          | 80            | 11            | 5                | 4                | 0                 | 0                    | 13            | 79                   | 11                 | 155       |
| <b>TOTAL ROME (CIAMPINO)</b>  |                   |                             |                |          | <b>516</b>        | <b>9</b> | <b>5</b>                   | <b>67</b>     | <b>14</b>     | <b>11</b>        | <b>7</b>         | <b>0</b>          | <b>1</b>             | <b>23</b>     | <b>80</b>            | <b>13</b>          | <b>13</b> |
| ROME (FIUMICINO)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                               | HEATHROW          | ALITALIA                    | S              | A        | 154               | 0        | 0                          | 67            | 18            | 8                | 6                | 0                 | 0                    | 16            | 67                   | 15                 | 153       |
|                               | HEATHROW          | ALITALIA                    | S              | D        | 155               | 0        | 0                          | 60            | 17            | 14               | 9                | 0                 | 0                    | 20            | 62                   | 20                 | 154       |
|                               | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0                          | 48            | 23            | 26               | 3                | 0                 | 0                    | 22            | 56                   | 21                 | 62        |
|                               | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                          | 58            | 35            | 3                | 3                | 0                 | 0                    | 17            | 71                   | 14                 | 62        |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 154               | 0        | 0                          | 52            | 20            | 18               | 10               | 0                 | 1                    | 31            | 55                   | 21                 | 154       |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 154               | 0        | 0                          | 56            | 23            | 15               | 5                | 0                 | 0                    | 19            | 64                   | 19                 | 154       |
| <b>TOTAL ROME (FIUMICINO)</b> |                   |                             |                |          | <b>687</b>        | <b>0</b> | <b>0</b>                   | <b>58</b>     | <b>21</b>     | <b>14</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>21</b>     | <b>65</b>            | <b>17</b>          | <b>17</b> |
| ROSTOCK-LAAGE                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| <b>TOTAL ROSTOCK-LAAGE</b>    |                   |                             |                |          | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>50</b>     | <b>50</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |
| ROTTERDAM                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                               | HEATHROW          | KLM CITYHOPPER              | S              | A        | 91                | 0        | 0                          | 84            | 8             | 8                | 1                | 0                 | 0                    | 7             | 78                   | 8                  | 86        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: R

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |          |
|------------------------|-------------------|----------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                        |                   |                |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                        |                   |                |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
| ROTTERDAM              | HEATHROW          | KLM CITYHOPPER | S                 | D           | 90                | 0        | 0                          | 71               | 16               | 11                     | 2                      | 0                       | 0                          | 13                  | 74                         | 11                       | 85       |
|                        | STANSTED          | TRANSAVIA      | S                 | A           | 61                | 0        | 0                          | 85               | 2                | 3                      | 10                     | 0                       | 0                          | 12                  | 87                         | 9                        | 61       |
|                        | STANSTED          | TRANSAVIA      | S                 | D           | 61                | 0        | 0                          | 79               | 7                | 7                      | 8                      | 0                       | 0                          | 14                  | 67                         | 20                       | 61       |
|                        | LONDON CITY       | VLM (BELGIUM)  | S                 | A           | 242               | 1        | 2                          | 93               | 3                | 2                      | 1                      | 0                       | 0                          | 5                   | 91                         | 4                        | 213      |
|                        | LONDON CITY       | VLM (BELGIUM)  | S                 | D           | 241               | 1        | 3                          | 86               | 7                | 4                      | 2                      | 0                       | 0                          | 9                   | 88                         | 9                        | 216      |
| <b>TOTAL ROTTERDAM</b> |                   |                |                   |             | <b>786</b>        | <b>2</b> | <b>5</b>                   | <b>86</b>        | <b>7</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>84</b>                  | <b>9</b>                 | <b>9</b> |
| ROVANIEMI              |                   |                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
| RZESZOW                |                   |                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                        | STANSTED          | RYANAIR        | S                 | A           | 22                | 0        | 0                          | 77               | 14               | 9                      | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0        |
|                        | STANSTED          | RYANAIR        | S                 | D           | 22                | 0        | 0                          | 68               | 27               | 5                      | 0                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0        |
| <b>TOTAL RZESZOW</b>   |                   |                |                   |             | <b>46</b>         | <b>0</b> | <b>0</b>                   | <b>70</b>        | <b>20</b>        | <b>7</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>0</b>                   | <b>0</b>                 | <b>0</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |
|-----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                       |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                       |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SALONIKA              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC      |                | S A      | 23                | 0        | 0                          | 91            | 0             | 4                | 0                | 4                 | 0                    | 15            | 33                   | 22                 | 3         |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC      |                | S D      | 23                | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 7             | 67                   | 9                  | 3         |  |
|                       | GATWICK           | OLYMPIC AIRLINES         |                | S A      | 17                | 0        | 0                          | 82            | 0             | 0                | 12               | 6                 | 0                    | 30            | 75                   | 10                 | 20        |  |
|                       | GATWICK           | OLYMPIC AIRLINES         |                | S D      | 17                | 0        | 0                          | 82            | 0             | 0                | 12               | 6                 | 0                    | 27            | 70                   | 15                 | 20        |  |
| <b>TOTAL SALONIKA</b> |                   |                          |                |          | <b>80</b>         | <b>1</b> | <b>0</b>                   | <b>84</b>     | <b>6</b>      | <b>1</b>         | <b>5</b>         | <b>4</b>          | <b>0</b>             | <b>18</b>     | <b>70</b>            | <b>13</b>          | <b>13</b> |  |
| SALZBURG              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                       | BIRMINGHAM        | BA CONNECT LTD           |                | C A      | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 16            | 75                   | 10                 | 4         |  |
|                       | BIRMINGHAM        | BA CONNECT LTD           |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 20            | 75                   | 11                 | 4         |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC      |                | C A      | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 29            | 75                   | 5                  | 4         |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC      |                | C D      | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 14            | 100                  | 8                  | 4         |  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0                          | 25            | 0             | 25               | 50               | 0                 | 0                    | 70            | 50                   | 20                 | 4         |  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0                          | 25            | 0             | 25               | 50               | 0                 | 0                    | 60            | 25                   | 45                 | 4         |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 54            | 50                   | 34                 | 4         |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C D      | 3                 | 0        | 0                          | 33            | 0             | 33               | 0                | 33                | 0                    | 81            | 50                   | 47                 | 4         |  |
|                       | BIRMINGHAM        | FLYBE LTD                |                | S A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 15            | 75                   | 18                 | 4         |  |
|                       | BIRMINGHAM        | FLYBE LTD                |                | S D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 50                   | 17                 | 4         |  |
|                       | GATWICK           | MONARCH AIRLINES         |                | C A      | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 35            | 50                   | 18                 | 4         |  |
|                       | GATWICK           | MONARCH AIRLINES         |                | C D      | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 29            | 33                   | 32                 | 3         |  |
|                       | MANCHESTER        | MONARCH AIRLINES         |                | C A      | 3                 | 0        | 0                          | 33            | 33            | 0                | 0                | 33                | 0                    | 70            | 0                    | 0                  | 0         |  |
|                       | MANCHESTER        | MONARCH AIRLINES         |                | C D      | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 45            | 0                    | 0                  | 0         |  |
|                       | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 50                   | 65                 | 4         |  |
|                       | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 27            | 75                   | 30                 | 4         |  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 43            | 50                   | 88                 | 4         |  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 21            | 50                   | 67                 | 4         |  |
|                       | STANSTED          | RYANAIR                  |                | S A      | 93                | 0        | 0                          | 78            | 13            | 8                | 1                | 0                 | 0                    | 9             | 82                   | 10                 | 83        |  |
|                       | STANSTED          | RYANAIR                  |                | S D      | 93                | 0        | 0                          | 78            | 15            | 4                | 2                | 0                 | 0                    | 10            | 81                   | 11                 | 84        |  |
|                       | MANCHESTER        | SKY EUROPE               |                | S A      | 9                 | 0        | 0                          | 56            | 11            | 22               | 11               | 0                 | 0                    | 30            | 0                    | 0                  | 0         |  |
|                       | MANCHESTER        | SKY EUROPE               |                | S D      | 9                 | 0        | 0                          | 67            | 0             | 22               | 11               | 0                 | 0                    | 23            | 0                    | 0                  | 0         |  |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 100                  | 0                  | 4         |  |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD |                | C D      | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 3                  | 4         |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 30            | 50                   | 16                 | 4         |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD |                | C D      | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 38            | 50                   | 20                 | 4         |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD |                | C A      | 3                 | 0        | 0                          | 33            | 0             | 33               | 33               | 0                 | 0                    | 58            | 75                   | 73                 | 8         |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE    | CHARTER/ SCHED              | ARR/ DEP | NUMBER OF FLIGHTS |            | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |           |
|--------------------------------|-------------------|------------|-----------------------------|----------|-------------------|------------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                |                   |            |                             |          | Actual (7)        | Plan (8)   | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                |                   |            |                             |          |                   |            |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| SALZBURG                       |                   | MANCHESTER | THOMAS COOK AIRLINES LTD    | C        | D                 | 2          | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 79            | 57                   | 73                 | 7         |           |
|                                |                   | BIRMINGHAM | THOMSONFLY LTD              | C        | A                 | 4          | 0                          | 0             | 75            | 0                | 0                | 25                | 0                    | 19            | 50                   | 23                 | 4         |           |
|                                |                   | BIRMINGHAM | THOMSONFLY LTD              | C        | D                 | 3          | 0                          | 0             | 67            | 0                | 33               | 0                 | 0                    | 17            | 100                  | 0                  | 3         |           |
|                                |                   | GATWICK    | THOMSONFLY LTD              | C        | A                 | 8          | 0                          | 0             | 38            | 25               | 13               | 25                | 0                    | 28            | 75                   | 17                 | 8         |           |
|                                |                   | GATWICK    | THOMSONFLY LTD              | C        | D                 | 8          | 0                          | 0             | 63            | 13               | 0                | 25                | 0                    | 27            | 38                   | 32                 | 8         |           |
|                                |                   | GLASGOW    | THOMSONFLY LTD              | C        | A                 | 4          | 0                          | 0             | 75            | 0                | 25               | 0                 | 0                    | 9             | 100                  | 3                  | 4         |           |
|                                |                   | GLASGOW    | THOMSONFLY LTD              | C        | D                 | 4          | 0                          | 0             | 100           | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 3         |           |
|                                |                   | LUTON      | THOMSONFLY LTD              | C        | A                 | 2          | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 24            | 100                  | 5                  | 4         |           |
|                                |                   | MANCHESTER | THOMSONFLY LTD              | C        | A                 | 4          | 0                          | 0             | 75            | 0                | 0                | 25                | 0                    | 31            | 75                   | 23                 | 4         |           |
|                                |                   | MANCHESTER | THOMSONFLY LTD              | C        | D                 | 3          | 0                          | 0             | 67            | 0                | 0                | 33                | 0                    | 37            | 67                   | 7                  | 3         |           |
|                                |                   | NEWCASTLE  | THOMSONFLY LTD              | C        | A                 | 3          | 0                          | 0             | 33            | 0                | 0                | 67                | 0                    | 80            | 75                   | 26                 | 4         |           |
|                                |                   | NEWCASTLE  | THOMSONFLY LTD              | C        | D                 | 2          | 0                          | 0             | 0             | 0                | 50               | 50                | 0                    | 92            | 100                  | 4                  | 3         |           |
|                                |                   | STANSTED   | THOMSONFLY LTD              | C        | A                 | 4          | 0                          | 0             | 100           | 0                | 0                | 0                 | 0                    | 1             | 100                  | 12                 | 2         |           |
|                                |                   | STANSTED   | THOMSONFLY LTD              | C        | D                 | 3          | 0                          | 0             | 100           | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 1         |           |
| <b>TOTAL SALZBURG</b>          |                   |            |                             |          |                   | <b>346</b> | <b>0</b>                   | <b>0</b>      | <b>70</b>     | <b>11</b>        | <b>10</b>        | <b>8</b>          | <b>1</b>             | <b>0</b>      | <b>19</b>            | <b>75</b>          | <b>18</b> | <b>18</b> |
| SAMEDAN/ST MORITZ              |                   | STANSTED   | DANISH AIR TRANSPORT        | C        | A                 | 2          | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 28            | 0                    | 0                  | 0         |           |
| <b>TOTAL SAMEDAN/ST MORITZ</b> |                   |            |                             |          |                   | <b>3</b>   | <b>1</b>                   | <b>0</b>      | <b>33</b>     | <b>33</b>        | <b>33</b>        | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |           |
| SAN FRANCISCO                  |                   | HEATHROW   | BRITISH AIRWAYS PLC         | S        | A                 | 62         | 0                          | 0             | 89            | 6                | 3                | 2                 | 0                    | 8             | 73                   | 49                 | 62        |           |
|                                |                   | HEATHROW   | BRITISH AIRWAYS PLC         | S        | D                 | 62         | 0                          | 0             | 55            | 23               | 16               | 6                 | 0                    | 23            | 60                   | 39                 | 62        |           |
|                                |                   | HEATHROW   | UNITED AIRLINES             | S        | A                 | 62         | 0                          | 0             | 94            | 2                | 2                | 3                 | 0                    | 6             | 60                   | 14                 | 62        |           |
|                                |                   | HEATHROW   | UNITED AIRLINES             | S        | D                 | 62         | 0                          | 0             | 77            | 16               | 5                | 2                 | 0                    | 9             | 87                   | 5                  | 62        |           |
|                                |                   | HEATHROW   | VIRGIN ATLANTIC AIRWAYS LTD | S        | A                 | 31         | 0                          | 0             | 84            | 13               | 3                | 0                 | 0                    | 7             | 23                   | 32                 | 31        |           |
|                                |                   | HEATHROW   | VIRGIN ATLANTIC AIRWAYS LTD | S        | D                 | 31         | 0                          | 0             | 68            | 29               | 3                | 0                 | 0                    | 11            | 58                   | 20                 | 31        |           |
| <b>TOTAL SAN FRANCISCO</b>     |                   |            |                             |          |                   | <b>310</b> | <b>0</b>                   | <b>0</b>      | <b>78</b>     | <b>14</b>        | <b>6</b>         | <b>3</b>          | <b>0</b>             | <b>11</b>     | <b>64</b>            | <b>26</b>          | <b>26</b> |           |
| SAN JUAN (PUERTO RICO)         |                   |            |                             |          |                   |            |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| SANAA                          |                   | HEATHROW   | YEMENIA                     | S        | A                 | 9          | 0                          | 0             | 22            | 11               | 44               | 22                | 0                    | 47            | 67                   | 17                 | 9         |           |
|                                |                   | HEATHROW   | YEMENIA                     | S        | D                 | 9          | 0                          | 0             | 56            | 22               | 11               | 11                | 0                    | 26            | 89                   | 10                 | 9         |           |
| <b>TOTAL SANAA</b>             |                   |            |                             |          |                   | <b>18</b>  | <b>0</b>                   | <b>0</b>      | <b>39</b>     | <b>17</b>        | <b>28</b>        | <b>17</b>         | <b>0</b>             | <b>36</b>     | <b>78</b>            | <b>13</b>          | <b>13</b> |           |
| SANDEFJORD(TORP)               |                   |            |                             |          |                   |            |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|-------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                               |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                               |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| SANDEFJORD(TORP)              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | NEWCASTLE         | RYANAIR                  |                | S A      | 29                | 0        | 2         | 86                         | 7             | 7             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |
|                               | NEWCASTLE         | RYANAIR                  |                | S D      | 30                | 0        | 1         | 83                         | 7             | 7             | 3                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                               | STANSTED          | RYANAIR                  |                | S A      | 78                | 0        | 6         | 87                         | 4             | 8             | 1                | 0                | 0                 | 8                    | 82            | 7                    | 84                 |  |
|                               | STANSTED          | RYANAIR                  |                | S D      | 83                | 0        | 2         | 73                         | 14            | 8             | 4                | 0                | 0                 | 13                   | 81            | 10                   | 85                 |  |
| <b>TOTAL SANDEFJORD(TORP)</b> |                   |                          |                |          | <b>220</b>        | <b>1</b> | <b>11</b> | <b>81</b>                  | <b>9</b>      | <b>8</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>82</b>     | <b>8</b>             | <b>8</b>           |  |
| SANFORD                       |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | GATWICK           | AIR ATLANTA EUROPE LTD   |                | C A      | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 49                   | 80            | 17                   | 5                  |  |
|                               | GATWICK           | AIR ATLANTA EUROPE LTD   |                | C D      | 3                 | 0        | 0         | 33                         | 33            | 0             | 33               | 0                | 0                 | 31                   | 71            | 35                   | 7                  |  |
|                               | MANCHESTER        | AIR ATLANTA EUROPE LTD   |                | C A      | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 88            | 37                   | 8                  |  |
|                               | MANCHESTER        | AIR ATLANTA EUROPE LTD   |                | C D      | 9                 | 0        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 13                   | 33            | 59                   | 9                  |  |
|                               | GATWICK           | EXCEL AIRWAYS LTD        |                | C A      | 7                 | 0        | 0         | 43                         | 14            | 0             | 43               | 0                | 0                 | 45                   | 0             | 0                    | 0                  |  |
|                               | GATWICK           | EXCEL AIRWAYS LTD        |                | C D      | 7                 | 0        | 0         | 57                         | 29            | 0             | 14               | 0                | 0                 | 34                   | 0             | 0                    | 0                  |  |
|                               | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0         | 25                         | 0             | 25            | 25               | 25               | 0                 | 104                  | 0             | 32                   | 4                  |  |
|                               | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 73                   | 50            | 22                   | 4                  |  |
|                               | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C A      | 3                 | 1        | 0         | 33                         | 33            | 33            | 0                | 0                | 0                 | 20                   | 0             | 181                  | 4                  |  |
|                               | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0         | 25                         | 50            | 0             | 25               | 0                | 0                 | 27                   | 20            | 120                  | 5                  |  |
|                               | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 4                    | 4                  |  |
|                               | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C D      | 5                 | 0        | 0         | 40                         | 60            | 0             | 0                | 0                | 0                 | 12                   | 50            | 18                   | 4                  |  |
|                               | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 15                   | 20            | 131                  | 5                  |  |
|                               | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 26                   | 75            | 73                   | 8                  |  |
|                               | GATWICK           | THOMAS COOK AIRLINES LTD |                | C D      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                               | GATWICK           | THOMSONFLY LTD           |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 14                   | 40            | 20                   | 5                  |  |
|                               | GATWICK           | THOMSONFLY LTD           |                | C D      | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 18                   | 100           | 7                    | 7                  |  |
|                               | MANCHESTER        | THOMSONFLY LTD           |                | C A      | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 34                   | 50            | 21                   | 4                  |  |
|                               | MANCHESTER        | THOMSONFLY LTD           |                | C D      | 5                 | 0        | 0         | 40                         | 0             | 40            | 20               | 0                | 0                 | 41                   | 75            | 22                   | 4                  |  |
| <b>TOTAL SANFORD</b>          |                   |                          |                |          | <b>89</b>         | <b>1</b> | <b>0</b>  | <b>58</b>                  | <b>17</b>     | <b>8</b>      | <b>16</b>        | <b>1</b>         | <b>0</b>          | <b>28</b>            | <b>55</b>     | <b>49</b>            | <b>49</b>          |  |
| SANTA CRUZ DE LA PALMA        |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| SANTANDER                     |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | STANSTED          | RYANAIR                  |                | S A      | 31                | 0        | 0         | 77                         | 6             | 3             | 13               | 0                | 0                 | 15                   | 87            | 4                    | 31                 |  |
|                               | STANSTED          | RYANAIR                  |                | S D      | 31                | 0        | 0         | 71                         | 6             | 13            | 10               | 0                | 0                 | 20                   | 32            | 21                   | 31                 |  |
| <b>TOTAL SANTANDER</b>        |                   |                          |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>6</b>      | <b>8</b>      | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>60</b>     | <b>13</b>            | <b>13</b>          |  |
| SANTIAGO DE CHILE             |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|---|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|   |                   |                     |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|   |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| SANTIAGO DE CHILE                           |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| <b>TOTAL SANTIAGO DE CHILE</b>              |                   |                     |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>50</b>        | <b>0</b>         | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>26</b>           | <b>0</b>                   | <b>0</b>                 | <b>0</b>  |
| SANTIAGO DE COMPOSTELA                      |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
|   | STANSTED          | RYANAIR             | S                 | A           | 31                | 0        | 0                          | 81               | 10               | 0                      | 10                     | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |
|   | STANSTED          | RYANAIR             | S                 | D           | 31                | 0        | 0                          | 65               | 16               | 10                     | 10                     | 0                       | 0                          | 21                  | 0                          | 0                        | 0         |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                   |                     |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>73</b>        | <b>13</b>        | <b>5</b>               | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>17</b>           | <b>84</b>                  | <b>11</b>                | <b>11</b> |
| SAO PAULO (GUARULHOS)                       |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
|   | HEATHROW          | VARIG               | S                 | A           | 8                 | 0        | 0                          | 0                | 0                | 50                     | 25                     | 13                      | 13                         | 113                 | 0                          | 0                        | 0         |
|   | HEATHROW          | VARIG               | S                 | D           | 7                 | 0        | 0                          | 0                | 57               | 29                     | 14                     | 0                       | 0                          | 33                  | 0                          | 0                        | 0         |
| <b>TOTAL SAO PAULO (GUARULHOS)</b>          |                   |                     |                   |             | <b>15</b>         | <b>0</b> | <b>0</b>                   | <b>0</b>         | <b>27</b>        | <b>40</b>              | <b>20</b>              | <b>7</b>                | <b>7</b>                   | <b>76</b>           | <b>0</b>                   | <b>0</b>                 | <b>0</b>  |
| SEATTLE (TACOMA)                            |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
|   | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 31                | 0        | 0                          | 77               | 3                | 10                     | 10                     | 0                       | 0                          | 17                  | 94                         | 2                        | 31        |
|   | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 31                | 0        | 0                          | 32               | 26               | 29                     | 10                     | 3                       | 0                          | 39                  | 39                         | 22                       | 31        |
| <b>TOTAL SEATTLE (TACOMA)</b>               |                   |                     |                   |             | <b>62</b>         | <b>1</b> | <b>0</b>                   | <b>55</b>        | <b>15</b>        | <b>19</b>              | <b>10</b>              | <b>2</b>                | <b>0</b>                   | <b>28</b>           | <b>66</b>                  | <b>12</b>                | <b>12</b> |
| SEBHA                                       |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| SEOUL (INCHEON)                             |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
|   | HEATHROW          | ASIANA AIRLINES     | S                 | A           | 16                | 0        | 1                          | 31               | 13               | 38                     | 19                     | 0                       | 0                          | 41                  | 71                         | 12                       | 14        |
|   | HEATHROW          | ASIANA AIRLINES     | S                 | D           | 16                | 0        | 1                          | 81               | 13               | 6                      | 0                      | 0                       | 0                          | 9                   | 79                         | 7                        | 14        |
|   | HEATHROW          | KOREAN AIR          | S                 | A           | 31                | 0        | 0                          | 52               | 29               | 16                     | 3                      | 0                       | 0                          | 18                  | 74                         | 8                        | 31        |
|   | HEATHROW          | KOREAN AIR          | S                 | D           | 31                | 0        | 0                          | 74               | 23               | 3                      | 0                      | 0                       | 0                          | 9                   | 58                         | 12                       | 31        |
| <b>TOTAL SEOUL (INCHEON)</b>                |                   |                     |                   |             | <b>94</b>         | <b>1</b> | <b>2</b>                   | <b>61</b>        | <b>21</b>        | <b>14</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>           | <b>69</b>                  | <b>10</b>                | <b>10</b> |
| SEVILLE                                     |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
|   | BIRMINGHAM        | EXCEL AIRWAYS LTD   | C                 | A           | 2                 | 0        | 0                          | 0                | 0                | 0                      | 100                    | 0                       | 0                          | 106                 | 0                          | 0                        | 0         |
|   | BIRMINGHAM        | EXCEL AIRWAYS LTD   | C                 | D           | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         |
|   | GATWICK           | GB AIRWAYS LTD      | S                 | A           | 23                | 0        | 0                          | 65               | 17               | 9                      | 4                      | 4                       | 0                          | 23                  | 65                         | 15                       | 31        |
|   | GATWICK           | GB AIRWAYS LTD      | S                 | D           | 23                | 0        | 0                          | 65               | 26               | 4                      | 4                      | 0                       | 0                          | 19                  | 48                         | 18                       | 31        |
|   | HEATHROW          | IBERIA              | S                 | A           | 31                | 0        | 0                          | 61               | 16               | 6                      | 13                     | 3                       | 0                          | 26                  | 77                         | 8                        | 31        |
|   | HEATHROW          | IBERIA              | S                 | D           | 31                | 0        | 0                          | 65               | 6                | 13                     | 13                     | 3                       | 0                          | 32                  | 87                         | 6                        | 31        |
|   | STANSTED          | RYANAIR             | S                 | A           | 44                | 0        | 2                          | 68               | 16               | 7                      | 9                      | 0                       | 0                          | 19                  | 88                         | 6                        | 32        |
|   | STANSTED          | RYANAIR             | S                 | D           | 46                | 0        | 0                          | 67               | 11               | 15                     | 4                      | 2                       | 0                          | 22                  | 81                         | 7                        | 32        |
| <b>TOTAL SEVILLE</b>                        |                   |                     |                   |             | <b>206</b>        | <b>0</b> | <b>2</b>                   | <b>64</b>        | <b>14</b>        | <b>9</b>               | <b>11</b>              | <b>2</b>                | <b>0</b>                   | <b>26</b>           | <b>74</b>                  | <b>11</b>                | <b>11</b> |
| SEYCHELLES                                  |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
|   | HEATHROW          | AIR SEYCHELLES      | S                 | A           | 9                 | 0        | 0                          | 0                | 56               | 22                     | 22                     | 0                       | 0                          | 46                  | 22                         | 26                       | 9         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                 |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| SEYCHELLES                      | HEATHROW          | AIR SEYCHELLES              |                | S D      | 9                 | 0        | 0         | 44                         | 44            | 11            | 0                | 0                | 0                 | 16                   | 75            | 8                    | 8                  |
| <b>TOTAL SEYCHELLES</b>         |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>22</b>                  | <b>50</b>     | <b>17</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>31</b>            | <b>47</b>     | <b>18</b>            | <b>18</b>          |
| SHANGHAI (PU DONG)              | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 21                | 0        | 0         | 52                         | 24            | 19            | 5                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 22                | 0        | 0         | 50                         | 23            | 27            | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES      |                | S A      | 16                | 0        | 2         | 0                          | 6             | 44            | 50               | 0                | 0                 | 68                   | 22            | 44                   | 18                 |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES      |                | S D      | 16                | 0        | 2         | 38                         | 13            | 25            | 25               | 0                | 0                 | 31                   | 67            | 85                   | 18                 |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 31                | 0        | 0         | 58                         | 26            | 6             | 10               | 0                | 0                 | 20                   | 50            | 22                   | 22                 |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 31                | 0        | 0         | 58                         | 26            | 10            | 6                | 0                | 0                 | 20                   | 59            | 14                   | 22                 |
| <b>TOTAL SHANGHAI (PU DONG)</b> |                   |                             |                |          | <b>137</b>        | <b>0</b> | <b>4</b>  | <b>47</b>                  | <b>21</b>     | <b>19</b>     | <b>13</b>        | <b>0</b>         | <b>0</b>          | <b>27</b>            | <b>50</b>     | <b>39</b>            | <b>39</b>          |
| SHANNON                         | HEATHROW          | AER LINGUS                  |                | S A      | 99                | 0        | 0         | 74                         | 10            | 9             | 7                | 0                | 0                 | 15                   | 73            | 19                   | 98                 |
|                                 | HEATHROW          | AER LINGUS                  |                | S D      | 98                | 0        | 0         | 72                         | 13            | 11            | 3                | 0                | 0                 | 13                   | 68            | 19                   | 97                 |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 30                | 0        | 0         | 80                         | 13            | 3             | 0                | 3                | 0                 | 13                   | 61            | 13                   | 31                 |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 30                | 0        | 0         | 73                         | 13            | 10            | 0                | 3                | 0                 | 19                   | 68            | 15                   | 31                 |
|                                 | GATWICK           | RYANAIR                     |                | S A      | 31                | 0        | 0         | 68                         | 19            | 6             | 3                | 3                | 0                 | 20                   | 0             | 0                    | 0                  |
|                                 | GATWICK           | RYANAIR                     |                | S D      | 31                | 0        | 0         | 58                         | 23            | 16            | 3                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |
|                                 | LUTON             | RYANAIR                     |                | S A      | 31                | 0        | 0         | 71                         | 19            | 3             | 6                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |
|                                 | LUTON             | RYANAIR                     |                | S D      | 31                | 0        | 0         | 81                         | 6             | 3             | 6                | 3                | 0                 | 18                   | 0             | 0                    | 0                  |
|                                 | MANCHESTER        | RYANAIR                     |                | S A      | 10                | 0        | 1         | 60                         | 10            | 30            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                                 | MANCHESTER        | RYANAIR                     |                | S D      | 10                | 0        | 1         | 70                         | 10            | 20            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                                 | STANSTED          | RYANAIR                     |                | S A      | 82                | 0        | 2         | 91                         | 5             | 1             | 0                | 1                | 1                 | 10                   | 70            | 22                   | 92                 |
|                                 | STANSTED          | RYANAIR                     |                | S D      | 82                | 0        | 2         | 83                         | 12            | 2             | 2                | 0                | 0                 | 8                    | 73            | 18                   | 93                 |
| <b>TOTAL SHANNON</b>            |                   |                             |                |          | <b>566</b>        | <b>0</b> | <b>6</b>  | <b>76</b>                  | <b>12</b>     | <b>7</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>71</b>     | <b>17</b>            | <b>17</b>          |
| SHARM EL SHEIKH (OPHIRA)        | BIRMINGHAM        | AIR MALTA                   |                | C A      | 7                 | 1        | 0         | 0                          | 0             | 14            | 86               | 0                | 0                 | 88                   | 0             | 0                    | 0                  |
|                                 | BIRMINGHAM        | AIR MALTA                   |                | C D      | 8                 | 0        | 0         | 13                         | 50            | 38            | 0                | 0                | 0                 | 26                   | 0             | 0                    | 0                  |
|                                 | GATWICK           | ASTRAEUS LTD                |                | S A      | 9                 | 0        | 0         | 0                          | 22            | 44            | 22               | 11               | 0                 | 70                   | 50            | 34                   | 4                  |
|                                 | GATWICK           | ASTRAEUS LTD                |                | S D      | 9                 | 0        | 0         | 11                         | 33            | 22            | 33               | 0                | 0                 | 59                   | 50            | 26                   | 4                  |
|                                 | MANCHESTER        | ASTRAEUS LTD                |                | S A      | 4                 | 0        | 0         | 25                         | 0             | 0             | 50               | 25               | 0                 | 105                  | 0             | 0                    | 0                  |
|                                 | MANCHESTER        | ASTRAEUS LTD                |                | S D      | 4                 | 0        | 0         | 25                         | 0             | 25            | 50               | 0                | 0                 | 70                   | 0             | 0                    | 0                  |
|                                 | GATWICK           | EXCEL AIRWAYS LTD           |                | C A      | 14                | 0        | 0         | 36                         | 36            | 14            | 14               | 0                | 0                 | 28                   | 22            | 53                   | 9                  |
|                                 | GATWICK           | EXCEL AIRWAYS LTD           |                | C D      | 16                | 0        | 0         | 31                         | 50            | 13            | 6                | 0                | 0                 | 26                   | 45            | 26                   | 11                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |  |
|--------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|--|
|                          |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |  |
|                          |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |  |
| SHARM EL SHEIKH (OPHIRA) |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |  |
|                          | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 3                 | 0        | 0                          | 0             | 0             | 0                | 100              | 0                 | 0                    | 105           | 40                   | 50                 | 5       |           |  |
|                          | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 3                 | 0        | 0                          | 0             | 0             | 33               | 67               | 0                 | 0                    | 72            | 86                   | 11                 | 7       |           |  |
|                          | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |  |
|                          | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |  |
|                          | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 40            | 40            | 20               | 0                | 0                 | 0                    | 24            | 20                   | 50                 | 5       |           |  |
|                          | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 6                 | 0        | 0                          | 50            | 33            | 17               | 0                | 0                 | 0                    | 17            | 29                   | 21                 | 7       |           |  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 44            | 11            | 22               | 22               | 0                 | 0                    | 30            | 40                   | 26                 | 5       |           |  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 67            | 22            | 0                | 11               | 0                 | 0                    | 17            | 100                  | 5                  | 5       |           |  |
|                          | MANCHESTER        | FLYJET LTD               | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 25               | 75               | 0                 | 0                    | 89            | 0                    | 0                  | 0       |           |  |
|                          | MANCHESTER        | FLYJET LTD               | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       |           |  |
|                          | GATWICK           | GB AIRWAYS LTD           | S              | A        | 13                | 0        | 0                          | 38            | 0             | 15               | 31               | 15                | 0                    | 80            | 0                    | 0                  | 0       |           |  |
|                          | GATWICK           | GB AIRWAYS LTD           | S              | D        | 13                | 0        | 0                          | 38            | 23            | 0                | 23               | 15                | 0                    | 74            | 0                    | 0                  | 0       |           |  |
|                          | GATWICK           | MONARCH AIRLINES         | C              | A        | 9                 | 0        | 0                          | 33            | 0             | 22               | 44               | 0                 | 0                    | 57            | 22                   | 91                 | 9       |           |  |
|                          | GATWICK           | MONARCH AIRLINES         | C              | D        | 10                | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 29            | 50                   | 42                 | 10      |           |  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 6                 | 0        | 0                          | 67            | 17            | 17               | 0                | 0                 | 0                    | 14            | 40                   | 40                 | 5       |           |  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 6                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 5       |           |  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 9                 | 0        | 0                          | 44            | 11            | 22               | 22               | 0                 | 0                    | 33            | 20                   | 45                 | 10      |           |  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 56            | 22            | 11               | 11               | 0                 | 0                    | 19            | 70                   | 14                 | 10      |           |  |
|                          | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 7                 | 0        | 0                          | 43            | 29            | 14               | 0                | 0                 | 14                   | 229           | 75                   | 45                 | 4       |           |  |
|                          | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 8                 | 0        | 0                          | 63            | 25            | 0                | 0                | 0                 | 13                   | 197           | 75                   | 42                 | 4       |           |  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 20            | 0             | 60               | 20               | 0                 | 0                    | 40            | 13                   | 59                 | 8       |           |  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 90                   | 4                  | 10      |           |  |
|                          | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 0                 | 25                   | 114           | 0                    | 0                  | 0       |           |  |
|                          | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |           |  |
|                          | BIRMINGHAM        | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0                          | 40            | 40            | 20               | 0                | 0                 | 0                    | 22            | 0                    | 0                  | 0       |           |  |
|                          | BIRMINGHAM        | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |           |  |
|                          | GATWICK           | THOMSONFLY LTD           | C              | A        | 13                | 0        | 0                          | 46            | 15            | 15               | 15               | 8                 | 0                    | 52            | 75                   | 26                 | 8       |           |  |
|                          | GATWICK           | THOMSONFLY LTD           | C              | D        | 13                | 0        | 0                          | 69            | 15            | 0                | 8                | 8                 | 0                    | 42            | 88                   | 6                  | 8       |           |  |
|                          | GLASGOW           | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0                          | 20            | 20            | 40               | 20               | 0                 | 0                    | 39            | 0                    | 0                  | 0       |           |  |
|                          | GLASGOW           | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |           |  |
|                          | LUTON             | THOMSONFLY LTD           | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 27            | 20                   | 34                 | 5       |           |  |
|                          | LUTON             | THOMSONFLY LTD           | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 80                   | 6                  | 5       |           |  |
|                          | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 13                | 0        | 0                          | 8             | 31            | 23               | 31               | 8                 | 0                    | 56            | 50                   | 30                 | 8       |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |  |  |
|---------------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                                       |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                                       |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| SHARM EL SHEIKH (OPHIRA)              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                       | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 13                | 0        | 0         | 62                         | 23            | 8             | 8                | 0                | 0                 | 16                   | 100           | 4                    | 8                  |  |  |
|                                       | NEWCASTLE         | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0         | 20                         | 20            | 40            | 20               | 0                | 0                 | 38                   | 60            | 92                   | 5                  |  |  |
|                                       | NEWCASTLE         | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0         | 40                         | 60            | 0             | 0                | 0                | 0                 | 16                   | 80            | 13                   | 5                  |  |  |
|                                       | STANSTED          | THOMSONFLY LTD           | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 28                   | 0             | 0                    | 0                  |  |  |
|                                       | STANSTED          | THOMSONFLY LTD           | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 28                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                   |                          |                |          | <b>334</b>        | <b>1</b> | <b>0</b>  | <b>44</b>                  | <b>20</b>     | <b>15</b>     | <b>18</b>        | <b>3</b>         | <b>1</b>          | <b>47</b>            | <b>55</b>     | <b>33</b>            | <b>33</b>          |  |  |
| SINGAPORE                             |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 5                 | 0        | 0         | 40                         | 20            | 40            | 0                | 0                | 0                 | 25                   | 0             | 0                    | 0                  |  |  |
|                                       | HEATHROW          | SINGAPORE AIRLINES       | S              | A        | 93                | 0        | 1         | 83                         | 6             | 5             | 5                | 0                | 0                 | 10                   | 75            | 17                   | 92                 |  |  |
|                                       | HEATHROW          | SINGAPORE AIRLINES       | S              | D        | 93                | 0        | 0         | 68                         | 25            | 4             | 3                | 0                | 0                 | 13                   | 68            | 17                   | 93                 |  |  |
|                                       | MANCHESTER        | SINGAPORE AIRLINES       | S              | A        | 31                | 0        | 3         | 81                         | 6             | 13            | 0                | 0                | 0                 | 9                    | 52            | 20                   | 31                 |  |  |
|                                       | MANCHESTER        | SINGAPORE AIRLINES       | S              | D        | 31                | 0        | 0         | 77                         | 13            | 6             | 3                | 0                | 0                 | 11                   | 87            | 8                    | 31                 |  |  |
| <b>TOTAL SINGAPORE</b>                |                   |                          |                |          | <b>257</b>        | <b>0</b> | <b>4</b>  | <b>76</b>                  | <b>14</b>     | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>71</b>     | <b>16</b>            | <b>16</b>          |  |  |
| SION                                  |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                       | LONDON CITY       | FLYBABOO                 | C              | A        | 3                 | 0        | 0         | 33                         | 33            | 0             | 33               | 0                | 0                 | 58                   | 0             | 0                    | 0                  |  |  |
|                                       | LONDON CITY       | FLYBABOO                 | C              | D        | 3                 | 0        | 0         | 33                         | 33            | 0             | 33               | 0                | 0                 | 59                   | 0             | 0                    | 0                  |  |  |
|                                       | GATWICK           | FLYBE LTD                | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 34                   | 50            | 63                   | 4                  |  |  |
|                                       | GATWICK           | FLYBE LTD                | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 76                   | 4                  |  |  |
| <b>TOTAL SION</b>                     |                   |                          |                |          | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>14</b>     | <b>7</b>      | <b>21</b>        | <b>0</b>         | <b>0</b>          | <b>36</b>            | <b>13</b>     | <b>94</b>            | <b>94</b>          |  |  |
| SOFIA                                 |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                       | GATWICK           | BH AIR                   | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 23                   | 75            | 7                    | 4                  |  |  |
|                                       | GATWICK           | BH AIR                   | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 29                   | 50            | 31                   | 4                  |  |  |
|                                       | MANCHESTER        | BH AIR                   | C              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 100           | 1                    | 3                  |  |  |
|                                       | MANCHESTER        | BH AIR                   | C              | D        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 12                   | 100           | 0                    | 3                  |  |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 31                | 0        | 0         | 52                         | 29            | 13            | 6                | 0                | 0                 | 19                   | 58            | 19                   | 31                 |  |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 31                | 0        | 0         | 61                         | 23            | 13            | 3                | 0                | 0                 | 14                   | 71            | 14                   | 31                 |  |  |
|                                       | GATWICK           | BULGARIA AIR             | S              | A        | 36                | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 7                    | 71            | 28                   | 31                 |  |  |
|                                       | GATWICK           | BULGARIA AIR             | S              | D        | 36                | 0        | 0         | 86                         | 11            | 3             | 0                | 0                | 0                 | 6                    | 52            | 31                   | 31                 |  |  |
|                                       | MANCHESTER        | BULGARIA AIR             | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |  |
|                                       | MANCHESTER        | BULGARIA AIR             | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |  |
|                                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | A        | 3                 | 0        | 0         | 67                         | 0             | 0             | 0                | 33               | 0                 | 80                   | 100           | 0                    | 2                  |  |  |
|                                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | D        | 2                 | 0        | 0         | 50                         | 0             | 0             | 0                | 50               | 0                 | 129                  | 100           | 0                    | 1                  |  |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |  |
|--------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                          |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                          |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SOFIA                    |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                          | GATWICK           | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 0             | 75            | 25               | 0                | 0                 | 0                    | 30            | 80                   | 23                 | 5         |  |
|                          | GATWICK           | MONARCH AIRLINES         | C              | D        | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 13            | 75                   | 20                 | 4         |  |
|                          | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 46            | 0                    | 0                  | 0         |  |
|                          | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 36            | 0                    | 0                  | 0         |  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 19            | 75                   | 7                  | 4         |  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 37            | 100                  | 2                  | 3         |  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 75                   | 113                | 4         |  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 12            | 67                   | 154                | 3         |  |
|                          | GATWICK           | THOMSONFLY LTD           | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 25            | 50                   | 74                 | 4         |  |
|                          | GATWICK           | THOMSONFLY LTD           | C              | D        | 2                 | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 0                    | 43            | 67                   | 85                 | 3         |  |
|                          | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 3                 | 0        | 0                          | 33            | 0             | 0                | 67               | 0                 | 0                    | 55            | 0                    | 48                 | 2         |  |
|                          | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 2                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 79            | 0                    | 65                 | 1         |  |
| <b>TOTAL SOFIA</b>       |                   |                          |                |          | <b>209</b>        | <b>0</b> | <b>0</b>                   | <b>67</b>     | <b>17</b>     | <b>9</b>         | <b>5</b>         | <b>1</b>          | <b>0</b>             | <b>17</b>     | <b>66</b>            | <b>28</b>          | <b>28</b> |  |
| SONDERBORG               |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SOUTHAMPTON              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                          | EDINBURGH         | BA CONNECT LTD           | S              | A        | 107               | 0        | 0                          | 80            | 10            | 7                | 2                | 0                 | 0                    | 11            | 78                   | 11                 | 99        |  |
|                          | EDINBURGH         | BA CONNECT LTD           | S              | D        | 107               | 0        | 0                          | 76            | 13            | 7                | 5                | 0                 | 0                    | 12            | 77                   | 11                 | 99        |  |
|                          | GLASGOW           | BA CONNECT LTD           | S              | A        | 104               | 1        | 0                          | 84            | 5             | 8                | 4                | 0                 | 0                    | 10            | 78                   | 11                 | 99        |  |
|                          | GLASGOW           | BA CONNECT LTD           | S              | D        | 104               | 0        | 0                          | 87            | 2             | 8                | 4                | 0                 | 0                    | 9             | 85                   | 9                  | 99        |  |
|                          | MANCHESTER        | BA CONNECT LTD           | S              | A        | 126               | 1        | 4                          | 81            | 10            | 4                | 3                | 2                 | 0                    | 13            | 84                   | 9                  | 133       |  |
|                          | MANCHESTER        | BA CONNECT LTD           | S              | D        | 129               | 0        | 2                          | 75            | 6             | 11               | 6                | 2                 | 0                    | 17            | 87                   | 9                  | 135       |  |
|                          | NEWCASTLE         | EASTERN AIRWAYS          | S              | A        | 73                | 0        | 0                          | 88            | 3             | 4                | 5                | 0                 | 0                    | 8             | 80                   | 10                 | 69        |  |
|                          | NEWCASTLE         | EASTERN AIRWAYS          | S              | D        | 73                | 0        | 0                          | 90            | 1             | 5                | 1                | 1                 | 0                    | 9             | 91                   | 6                  | 69        |  |
|                          | EDINBURGH         | FLYBE LTD                | S              | A        | 126               | 0        | 1                          | 83            | 6             | 6                | 5                | 0                 | 0                    | 10            | 78                   | 12                 | 87        |  |
|                          | EDINBURGH         | FLYBE LTD                | S              | D        | 125               | 0        | 2                          | 65            | 18            | 12               | 6                | 0                 | 0                    | 17            | 66                   | 17                 | 87        |  |
|                          | GLASGOW           | FLYBE LTD                | S              | A        | 122               | 0        | 5                          | 89            | 9             | 2                | 1                | 0                 | 0                    | 5             | 88                   | 8                  | 80        |  |
|                          | GLASGOW           | FLYBE LTD                | S              | D        | 122               | 0        | 5                          | 76            | 20            | 2                | 1                | 0                 | 0                    | 9             | 88                   | 9                  | 80        |  |
|                          | MANCHESTER        | FLYBE LTD                | S              | A        | 96                | 0        | 0                          | 77            | 13            | 7                | 3                | 0                 | 0                    | 11            | 74                   | 14                 | 77        |  |
|                          | MANCHESTER        | FLYBE LTD                | S              | D        | 96                | 0        | 0                          | 81            | 11            | 4                | 3                | 0                 | 0                    | 9             | 84                   | 9                  | 77        |  |
|                          | NEWCASTLE         | FLYBE LTD                | S              | A        | 62                | 0        | 1                          | 81            | 10            | 6                | 3                | 0                 | 0                    | 8             | 77                   | 8                  | 31        |  |
|                          | NEWCASTLE         | FLYBE LTD                | S              | D        | 62                | 0        | 1                          | 84            | 5             | 8                | 3                | 0                 | 0                    | 9             | 71                   | 11                 | 31        |  |
| <b>TOTAL SOUTHAMPTON</b> |                   |                          |                |          | <b>1634</b>       | <b>2</b> | <b>21</b>                  | <b>80</b>     | <b>9</b>      | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>81</b>            | <b>10</b>          | <b>10</b> |  |

SPLIT

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | MAR 2005         |                   |                      |               |                      |                    |
|-----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                   |                   |                             |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                   |                   |                             |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| SPLIT                             |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 5                 | 0        | 0                          | 80        | 20               | 0             | 0             | 0                | 0                | 7                 | 100                  | 2             | 3                    |                    |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 5                 | 0        | 0                          | 60        | 40               | 0             | 0             | 0                | 0                | 8                 | 100                  | 10            | 3                    |                    |
| <b>TOTAL SPLIT</b>                |                   |                             |                |          | <b>10</b>         | <b>0</b> | <b>2</b>                   | <b>70</b> | <b>30</b>        | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>8</b>          | <b>89</b>            | <b>7</b>      | <b>7</b>             |                    |
| ST ETIENNE                        |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | STANSTED          | RYANAIR                     |                | S A      | 26                | 0        | 4                          | 96        | 4                | 0             | 0             | 0                | 0                | 3                 | 50                   | 20            | 30                   |                    |
|                                   | STANSTED          | RYANAIR                     |                | S D      | 27                | 0        | 3                          | 81        | 19               | 0             | 0             | 0                | 0                | 11                | 27                   | 26            | 30                   |                    |
| <b>TOTAL ST ETIENNE</b>           |                   |                             |                |          | <b>53</b>         | <b>0</b> | <b>7</b>                   | <b>89</b> | <b>11</b>        | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>7</b>          | <b>38</b>            | <b>23</b>     | <b>23</b>            |                    |
| ST KITTS                          |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | GATWICK           | EXCEL AIRWAYS LTD           |                | C D      | 4                 | 0        | 0                          | 25        | 25               | 50            | 0             | 0                | 0                | 24                | 0                    | 64            | 4                    |                    |
| <b>TOTAL ST KITTS</b>             |                   |                             |                |          | <b>4</b>          | <b>0</b> | <b>0</b>                   | <b>25</b> | <b>25</b>        | <b>50</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>24</b>         | <b>14</b>            | <b>52</b>     | <b>52</b>            |                    |
| ST LUCIA (HEWANORRA)              |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | MANCHESTER        | BMI BRITISH MIDLAND         |                | S A      | 4                 | 0        | 0                          | 25        | 0                | 50            | 0             | 25               | 0                | 78                | 88                   | 5             | 8                    |                    |
|                                   | MANCHESTER        | BMI BRITISH MIDLAND         |                | S D      | 4                 | 0        | 0                          | 50        | 0                | 25            | 0             | 25               | 0                | 90                | 88                   | 5             | 8                    |                    |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 9                 | 0        | 0                          | 67        | 22               | 0             | 11            | 0                | 0                | 16                | 89                   | 14            | 9                    |                    |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 9                 | 0        | 0                          | 67        | 22               | 11            | 0             | 0                | 0                | 15                | 67                   | 28            | 9                    |                    |
|                                   | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 13                | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 3                 | 85                   | 14            | 13                   |                    |
|                                   | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 13                | 0        | 0                          | 62        | 31               | 8             | 0             | 0                | 0                | 10                | 77                   | 24            | 13                   |                    |
| <b>TOTAL ST LUCIA (HEWANORRA)</b> |                   |                             |                |          | <b>52</b>         | <b>1</b> | <b>0</b>                   | <b>69</b> | <b>15</b>        | <b>10</b>     | <b>2</b>      | <b>4</b>         | <b>0</b>         | <b>22</b>         | <b>82</b>            | <b>16</b>     | <b>16</b>            |                    |
| ST PETERSBURG                     |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 31                | 0        | 0                          | 58        | 26               | 16            | 0             | 0                | 0                | 13                | 81                   | 7             | 31                   |                    |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 31                | 0        | 0                          | 35        | 42               | 19            | 3             | 0                | 0                | 23                | 77                   | 11            | 31                   |                    |
|                                   | GATWICK           | PULKOVO AVIATION ENTERPRISE |                | S A      | 4                 | 0        | 0                          | 50        | 50               | 0             | 0             | 0                | 0                | 14                | 100                  | 9             | 2                    |                    |
|                                   | GATWICK           | PULKOVO AVIATION ENTERPRISE |                | S D      | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 6                 | 0                    | 24            | 2                    |                    |
|                                   | HEATHROW          | PULKOVO AVIATION ENTERPRISE |                | S A      | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 4                 | 100                  | 2             | 4                    |                    |
|                                   | HEATHROW          | PULKOVO AVIATION ENTERPRISE |                | S D      | 4                 | 0        | 0                          | 25        | 75               | 0             | 0             | 0                | 0                | 14                | 100                  | 5             | 4                    |                    |
| <b>TOTAL ST PETERSBURG</b>        |                   |                             |                |          | <b>78</b>         | <b>1</b> | <b>0</b>                   | <b>51</b> | <b>33</b>        | <b>14</b>     | <b>1</b>      | <b>0</b>         | <b>0</b>         | <b>16</b>         | <b>79</b>            | <b>9</b>      | <b>9</b>             |                    |
| ST THOMAS ISLANDS                 |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| STANSTED                          |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                   | GLASGOW           | AIR BERLIN                  |                | S A      | 52                | 0        | 2                          | 56        | 15               | 27            | 0             | 2                | 0                | 23                | 0                    | 0             | 0                    |                    |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAR 2005      |                      |                    |           |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                  |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| STANSTED                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                  | GLASGOW           | AIR BERLIN                  |                | S D      | 53                | 0        | 1                          | 42            | 30            | 25               | 2                | 2                 | 0                    | 27            | 0                    | 0                  | 0         |  |
|                                  | MANCHESTER        | AIR BERLIN                  |                | S A      | 54                | 0        | 0                          | 48            | 26            | 19               | 7                | 0                 | 0                    | 24            | 0                    | 0                  | 0         |  |
|                                  | MANCHESTER        | AIR BERLIN                  |                | S D      | 54                | 0        | 0                          | 70            | 9             | 15               | 6                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |  |
|                                  | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S A      | 163               | 0        | 3                          | 77            | 13            | 6                | 4                | 0                 | 0                    | 10            | 72                   | 21                 | 166       |  |
|                                  | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S D      | 163               | 0        | 3                          | 79            | 11            | 9                | 1                | 1                 | 0                    | 11            | 58                   | 27                 | 166       |  |
|                                  | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                | S A      | 141               | 0        | 3                          | 83            | 11            | 3                | 1                | 2                 | 0                    | 12            | 85                   | 9                  | 143       |  |
|                                  | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                | S D      | 141               | 0        | 3                          | 81            | 8             | 8                | 1                | 3                 | 0                    | 15            | 85                   | 9                  | 143       |  |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S A      | 117               | 0        | 2                          | 62            | 19            | 10               | 9                | 1                 | 0                    | 21            | 79                   | 16                 | 116       |  |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S D      | 116               | 1        | 3                          | 61            | 15            | 9                | 10               | 4                 | 0                    | 31            | 81                   | 12                 | 116       |  |
|                                  | EDINBURGH         | FLYGLOBESPAN                |                | S A      | 39                | 0        | 0                          | 92            | 5             | 3                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |  |
|                                  | EDINBURGH         | FLYGLOBESPAN                |                | S D      | 38                | 0        | 0                          | 82            | 16            | 3                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |  |
|                                  | GLASGOW           | FLYGLOBESPAN                |                | S A      | 4                 | 0        | 0                          | 0             | 0             | 0                | 100              | 0                 | 0                    | 82            | 0                    | 0                  | 0         |  |
|                                  | GLASGOW           | FLYGLOBESPAN                |                | S D      | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |  |
| <b>TOTAL STANSTED</b>            |                   |                             |                |          | <b>1139</b>       | <b>3</b> | <b>21</b>                  | <b>71</b>     | <b>14</b>     | <b>10</b>        | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>16</b>     | <b>78</b>            | <b>15</b>          | <b>15</b> |  |
| STAVANGER                        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                  | HEATHROW          | SAS                         |                | S A      | 54                | 0        | 0                          | 74            | 15            | 9                | 2                | 0                 | 0                    | 10            | 71                   | 16                 | 49        |  |
|                                  | HEATHROW          | SAS                         |                | S D      | 54                | 0        | 0                          | 72            | 15            | 9                | 2                | 2                 | 0                    | 14            | 61                   | 21                 | 49        |  |
|                                  | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S    |                | S A      | 24                | 0        | 3                          | 75            | 8             | 8                | 4                | 4                 | 0                    | 22            | 83                   | 7                  | 24        |  |
|                                  | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S    |                | S D      | 23                | 0        | 4                          | 70            | 0             | 22               | 4                | 4                 | 0                    | 28            | 79                   | 11                 | 24        |  |
| <b>TOTAL STAVANGER</b>           |                   |                             |                |          | <b>155</b>        | <b>0</b> | <b>7</b>                   | <b>73</b>     | <b>12</b>     | <b>11</b>        | <b>3</b>         | <b>2</b>          | <b>0</b>             | <b>16</b>     | <b>71</b>            | <b>15</b>          | <b>15</b> |  |
| STOCKHOLM (ARLANDA)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 178               | 0        | 0                          | 70            | 15            | 10               | 5                | 0                 | 0                    | 14            | 63                   | 21                 | 178       |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 178               | 0        | 0                          | 53            | 25            | 16               | 6                | 1                 | 0                    | 22            | 60                   | 22                 | 178       |  |
|                                  | EDINBURGH         | SAS                         |                | S A      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 62                   | 16                 | 13        |  |
|                                  | EDINBURGH         | SAS                         |                | S D      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 62                   | 14                 | 13        |  |
|                                  | HEATHROW          | SAS                         |                | S A      | 172               | 0        | 0                          | 76            | 13            | 7                | 4                | 0                 | 0                    | 11            | 74                   | 11                 | 167       |  |
|                                  | HEATHROW          | SAS                         |                | S D      | 172               | 0        | 0                          | 77            | 12            | 6                | 4                | 1                 | 0                    | 13            | 72                   | 15                 | 166       |  |
|                                  | LONDON CITY       | SAS                         |                | S A      | 50                | 0        | 0                          | 82            | 14            | 4                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |  |
|                                  | LONDON CITY       | SAS                         |                | S D      | 50                | 1        | 0                          | 46            | 28            | 22               | 4                | 0                 | 0                    | 21            | 0                    | 0                  | 0         |  |
|                                  | MANCHESTER        | SAS                         |                | S A      | 49                | 0        | 0                          | 90            | 6             | 4                | 0                | 0                 | 0                    | 6             | 71                   | 13                 | 38        |  |
|                                  | MANCHESTER        | SAS                         |                | S D      | 49                | 0        | 0                          | 94            | 2             | 2                | 2                | 0                 | 0                    | 4             | 89                   | 5                  | 38        |  |
| <b>TOTAL STOCKHOLM (ARLANDA)</b> |                   |                             |                |          | <b>902</b>        | <b>1</b> | <b>0</b>                   | <b>71</b>     | <b>16</b>     | <b>9</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>69</b>            | <b>16</b>          | <b>16</b> |  |
| STOCKHOLM (SKAVSTA)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|----------------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                  |                   |                        |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                  |                   |                        |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| STOCKHOLM (SKAVSTA)              | STANSTED          | RYANAIR                | S                 | A           | 81                | 0        | 0                          | 90               | 6                | 1                      | 1                      | 1                       | 0                          | 9                   | 82                         | 12                       | 89        |
|                                  | STANSTED          | RYANAIR                | S                 | D           | 80                | 1        | 0                          | 95               | 4                | 1                      | 0                      | 0                       | 0                          | 5                   | 81                         | 11                       | 89        |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b> |                   |                        |                   |             | <b>161</b>        | <b>1</b> | <b>0</b>                   | <b>93</b>        | <b>5</b>         | <b>1</b>               | <b>1</b>               | <b>1</b>                | <b>0</b>                   | <b>7</b>            | <b>81</b>                  | <b>12</b>                | <b>12</b> |
| STORNOWAY                        | EDINBURGH         | BMI REGIONAL           | S                 | A           | 25                | 0        | 0                          | 96               | 4                | 0                      | 0                      | 0                       | 0                          | 2                   | 96                         | 2                        | 25        |
|                                  | EDINBURGH         | BMI REGIONAL           | S                 | D           | 25                | 0        | 0                          | 96               | 0                | 4                      | 0                      | 0                       | 0                          | 3                   | 64                         | 16                       | 25        |
|                                  | EDINBURGH         | LOGANAIR               | S                 | A           | 17                | 0        | 0                          | 65               | 24               | 6                      | 0                      | 6                       | 0                          | 26                  | 93                         | 4                        | 28        |
|                                  | EDINBURGH         | LOGANAIR               | S                 | D           | 52                | 0        | 0                          | 58               | 13               | 10                     | 15                     | 4                       | 0                          | 40                  | 58                         | 28                       | 53        |
|                                  | GLASGOW           | LOGANAIR               | S                 | A           | 89                | 1        | 0                          | 73               | 10               | 4                      | 11                     | 1                       | 0                          | 20                  | 96                         | 1                        | 54        |
|                                  | GLASGOW           | LOGANAIR               | S                 | D           | 91                | 1        | 0                          | 68               | 14               | 9                      | 9                      | 0                       | 0                          | 18                  | 89                         | 7                        | 54        |
| <b>TOTAL STORNOWAY</b>           |                   |                        |                   |             | <b>299</b>        | <b>2</b> | <b>0</b>                   | <b>72</b>        | <b>11</b>        | <b>6</b>               | <b>9</b>               | <b>1</b>                | <b>0</b>                   | <b>20</b>           | <b>82</b>                  | <b>11</b>                | <b>11</b> |
| STRASBOURG                       | GATWICK           | BRIT AIR               | S                 | A           | 60                | 0        | 1                          | 77               | 13               | 3                      | 7                      | 0                       | 0                          | 14                  | 81                         | 8                        | 54        |
|                                  | GATWICK           | BRIT AIR               | S                 | D           | 60                | 0        | 1                          | 82               | 10               | 3                      | 5                      | 0                       | 0                          | 10                  | 74                         | 14                       | 54        |
| <b>TOTAL STRASBOURG</b>          |                   |                        |                   |             | <b>120</b>        | <b>0</b> | <b>2</b>                   | <b>79</b>        | <b>12</b>        | <b>3</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>           | <b>77</b>                  | <b>11</b>                | <b>11</b> |
| STUTTGART                        | BIRMINGHAM        | BA CONNECT LTD         | S                 | A           | 75                | 0        | 0                          | 79               | 7                | 9                      | 5                      | 0                       | 0                          | 12                  | 92                         | 4                        | 66        |
|                                  | BIRMINGHAM        | BA CONNECT LTD         | S                 | D           | 75                | 0        | 0                          | 87               | 3                | 7                      | 4                      | 0                       | 0                          | 10                  | 90                         | 7                        | 68        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | A           | 92                | 0        | 0                          | 65               | 17               | 12                     | 5                      | 0                       | 0                          | 17                  | 68                         | 13                       | 91        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | D           | 92                | 0        | 0                          | 65               | 22               | 12                     | 1                      | 0                       | 0                          | 13                  | 75                         | 13                       | 91        |
|                                  | LONDON CITY       | EUROWINGS LUFTVERKEHRS | S                 | A           | 6                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                                  | LONDON CITY       | EUROWINGS LUFTVERKEHRS | S                 | D           | 7                 | 0        | 0                          | 86               | 0                | 0                      | 14                     | 0                       | 0                          | 23                  | 0                          | 0                        | 0         |
|                                  | STANSTED          | EUROWINGS LUFTVERKEHRS | S                 | A           | 62                | 0        | 0                          | 79               | 13               | 5                      | 3                      | 0                       | 0                          | 10                  | 81                         | 8                        | 59        |
|                                  | STANSTED          | EUROWINGS LUFTVERKEHRS | S                 | D           | 62                | 0        | 0                          | 65               | 15               | 18                     | 3                      | 0                       | 0                          | 15                  | 58                         | 17                       | 59        |
|                                  | MANCHESTER        | HAPAG LLOYD EXPRESS    | S                 | A           | 19                | 0        | 0                          | 58               | 5                | 11                     | 26                     | 0                       | 0                          | 35                  | 62                         | 13                       | 13        |
|                                  | MANCHESTER        | HAPAG LLOYD EXPRESS    | S                 | D           | 19                | 0        | 0                          | 63               | 5                | 16                     | 11                     | 5                       | 0                          | 28                  | 46                         | 13                       | 13        |
|                                  | HEATHROW          | LUFTHANSA CITY LINE    | S                 | A           | 55                | 0        | 0                          | 62               | 22               | 13                     | 4                      | 0                       | 0                          | 17                  | 90                         | 4                        | 59        |
|                                  | HEATHROW          | LUFTHANSA CITY LINE    | S                 | D           | 54                | 0        | 0                          | 70               | 17               | 6                      | 7                      | 0                       | 0                          | 14                  | 90                         | 4                        | 59        |
| <b>TOTAL STUTTGART</b>           |                   |                        |                   |             | <b>618</b>        | <b>0</b> | <b>0</b>                   | <b>71</b>        | <b>13</b>        | <b>10</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>80</b>                  | <b>9</b>                 | <b>9</b>  |
| SUMBURGH                         | EDINBURGH         | LOGANAIR               | S                 | A           | 49                | 0        | 0                          | 71               | 4                | 2                      | 22                     | 0                       | 0                          | 30                  | 76                         | 15                       | 54        |
|                                  | EDINBURGH         | LOGANAIR               | S                 | D           | 51                | 1        | 0                          | 59               | 22               | 8                      | 10                     | 2                       | 0                          | 25                  | 62                         | 22                       | 53        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: S

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                 |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| SUMBURGH                        | GLASGOW           | LOGANAIR                    | S              | A        | 57                | 0        | 0                          | 63            | 16            | 5                | 7                | 9                 | 0                    | 36            | 89                   | 6                  | 57        |
|                                 | GLASGOW           | LOGANAIR                    | S              | D        | 56                | 0        | 0                          | 57            | 27            | 7                | 7                | 2                 | 0                    | 24            | 79                   | 15                 | 58        |
| <b>TOTAL SUMBURGH</b>           |                   |                             |                |          | <b>213</b>        | <b>1</b> | <b>0</b>                   | <b>62</b>     | <b>17</b>     | <b>6</b>         | <b>11</b>        | <b>3</b>          | <b>0</b>             | <b>29</b>     | <b>77</b>            | <b>14</b>          | <b>14</b> |
| SYDNEY                          | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 60                | 0        | 1                          | 82            | 2             | 5                | 7                | 2                 | 3                    | 44            | 65                   | 43                 | 62        |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0        | 0                          | 45            | 34            | 15               | 6                | 0                 | 0                    | 23            | 65                   | 15                 | 62        |
|                                 | HEATHROW          | QANTAS                      | S              | A        | 77                | 0        | 0                          | 65            | 17            | 12               | 5                | 1                 | 0                    | 19            | 67                   | 34                 | 75        |
|                                 | HEATHROW          | QANTAS                      | S              | D        | 76                | 0        | 0                          | 45            | 32            | 20               | 4                | 0                 | 0                    | 22            | 47                   | 37                 | 78        |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                          | 48            | 29            | 16               | 6                | 0                 | 0                    | 24            | 48                   | 23                 | 31        |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                          | 61            | 26            | 6                | 6                | 0                 | 0                    | 16            | 42                   | 22                 | 31        |
| <b>TOTAL SYDNEY</b>             |                   |                             |                |          | <b>337</b>        | <b>0</b> | <b>1</b>                   | <b>58</b>     | <b>23</b>     | <b>13</b>        | <b>6</b>         | <b>1</b>          | <b>1</b>             | <b>25</b>     | <b>58</b>            | <b>31</b>          | <b>31</b> |
| SZCZECIN (GOLENOW)              | STANSTED          | RYANAIR                     | S              | A        | 30                | 0        | 1                          | 93            | 0             | 0                | 7                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|                                 | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0                          | 58            | 29            | 6                | 6                | 0                 | 0                    | 21            | 0                    | 0                  | 0         |
| <b>TOTAL SZCZECIN (GOLENOW)</b> |                   |                             |                |          | <b>61</b>         | <b>0</b> | <b>1</b>                   | <b>75</b>     | <b>15</b>     | <b>3</b>         | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | MAR 2005            |                            |                          |           |           |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                      |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| TABA                 |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | GATWICK           | ASTRAEUS LTD                | C                 | A           | 10                | 0        | 0                      | 60                         | 10               | 20                     | 10                     | 0                       | 0                          | 24                  | 50                         | 26                       | 8         |           |  |
|                      | GATWICK           | ASTRAEUS LTD                | C                 | D           | 11                | 0        | 0                      | 45                         | 27               | 18                     | 9                      | 0                       | 0                          | 26                  | 36                         | 29                       | 11        |           |  |
|                      | MANCHESTER        | ASTRAEUS LTD                | C                 | A           | 4                 | 0        | 0                      | 25                         | 75               | 0                      | 0                      | 0                       | 0                          | 22                  | 75                         | 9                        | 4         |           |  |
|                      | MANCHESTER        | ASTRAEUS LTD                | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 2                        | 4         |           |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C                 | A           | 4                 | 0        | 0                      | 50                         | 0                | 25                     | 25                     | 0                       | 0                          | 39                  | 0                          | 89                       | 4         |           |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C                 | D           | 4                 | 0        | 0                      | 50                         | 0                | 0                      | 50                     | 0                       | 0                          | 37                  | 0                          | 83                       | 4         |           |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0        | 0                      | 25                         | 25               | 25                     | 25                     | 0                       | 0                          | 40                  | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0        | 0                      | 75                         | 0                | 0                      | 25                     | 0                       | 0                          | 25                  | 0                          | 0                        | 0         |           |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 3                 | 1        | 0                      | 67                         | 0                | 0                      | 33                     | 0                       | 0                          | 32                  | 0                          | 0                        | 0         |           |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 3                 | 1        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | MONARCH AIRLINES            | C                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 88                         | 3                        | 8         |           |  |
|                      | GATWICK           | MONARCH AIRLINES            | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 1                        | 8         |           |  |
|                      | GATWICK           | THOMSONFLY LTD              | C                 | A           | 5                 | 0        | 0                      | 20                         | 20               | 40                     | 20                     | 0                       | 0                          | 36                  | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | THOMSONFLY LTD              | C                 | D           | 5                 | 0        | 0                      | 60                         | 40               | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |           |  |
|                      | MANCHESTER        | THOMSONFLY LTD              | C                 | A           | 5                 | 0        | 0                      | 40                         | 0                | 40                     | 20                     | 0                       | 0                          | 44                  | 0                          | 0                        | 0         |           |  |
|                      | MANCHESTER        | THOMSONFLY LTD              | C                 | D           | 5                 | 0        | 0                      | 60                         | 20               | 0                      | 20                     | 0                       | 0                          | 23                  | 0                          | 0                        | 0         |           |  |
| <b>TOTAL TABA</b>    |                   |                             |                   |             | <b>80</b>         | <b>2</b> | <b>0</b>               | <b>58</b>                  | <b>16</b>        | <b>13</b>              | <b>14</b>              | <b>0</b>                | <b>0</b>                   | <b>24</b>           | <b>59</b>                  | <b>24</b>                | <b>24</b> |           |  |
| TAIPEI               |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | HEATHROW          | EVA AIR                     | S                 | A           | 27                | 0        | 0                      | 19                         | 26               | 41                     | 15                     | 0                       | 0                          | 35                  | 22                         | 37                       | 23        |           |  |
|                      | HEATHROW          | EVA AIR                     | S                 | D           | 27                | 0        | 0                      | 48                         | 26               | 22                     | 4                      | 0                       | 0                          | 21                  | 30                         | 31                       | 23        |           |  |
| <b>TOTAL TAIPEI</b>  |                   |                             |                   |             | <b>54</b>         | <b>0</b> | <b>0</b>               | <b>33</b>                  | <b>26</b>        | <b>31</b>              | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>28</b>           | <b>26</b>                  | <b>34</b>                | <b>34</b> |           |  |
| TALLIN               |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                      | 94                         | 6                | 0                      | 0                      | 0                       | 0                          | 2                   | 68                         | 18                       | 31        |           |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                      | 84                         | 13               | 3                      | 0                      | 0                       | 0                          | 9                   | 55                         | 20                       | 31        |           |  |
|                      | GATWICK           | ESTONIAN AIR                | S                 | A           | 40                | 0        | 0                      | 83                         | 5                | 5                      | 5                      | 3                       | 0                          | 16                  | 68                         | 14                       | 38        |           |  |
|                      | GATWICK           | ESTONIAN AIR                | S                 | D           | 40                | 0        | 0                      | 80                         | 5                | 5                      | 8                      | 3                       | 0                          | 19                  | 68                         | 14                       | 38        |           |  |
|                      | MANCHESTER        | ESTONIAN AIR                | S                 | A           | 9                 | 0        | 0                      | 67                         | 11               | 11                     | 0                      | 11                      | 0                          | 32                  | 0                          | 0                        | 0         |           |  |
|                      | MANCHESTER        | ESTONIAN AIR                | S                 | D           | 9                 | 0        | 0                      | 78                         | 0                | 0                      | 11                     | 11                      | 0                          | 40                  | 0                          | 0                        | 0         |           |  |
| <b>TOTAL TALLIN</b>  |                   |                             |                   |             | <b>160</b>        | <b>0</b> | <b>0</b>               | <b>83</b>                  | <b>7</b>         | <b>4</b>               | <b>4</b>               | <b>3</b>                | <b>0</b>                   | <b>15</b>           | <b>65</b>                  | <b>16</b>                | <b>16</b> |           |  |
| TAMPA                |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 22                | 0        | 0                      | 77                         | 14               | 9                      | 0                      | 0                       | 0                          | 10                  | 71                         | 25                       | 21        |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 22                | 0        | 0                      | 82                         | 5                | 9                      | 5                      | 0                       | 0                          | 13                  | 68                         | 18                       | 22        |           |  |
| <b>TOTAL TAMPA</b>   |                   |                             |                   |             | <b>44</b>         | <b>0</b> | <b>0</b>               | <b>80</b>                  | <b>9</b>         | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>70</b>                  | <b>22</b>                | <b>22</b> |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|------------------------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                    |                   |                     |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                    |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| TAMPERE                            | STANSTED          | RYANAIR             | S              | A        | 33                | 0        | 0                          | 94            | 3             | 3                | 0                | 0                 | 0                    | 4             | 90                   | 5                  | 30        |
|                                    | STANSTED          | RYANAIR             | S              | D        | 33                | 0        | 0                          | 85            | 12            | 3                | 0                | 0                 | 0                    | 7             | 94                   | 5                  | 31        |
| <b>TOTAL TAMPERE</b>               |                   |                     |                |          | <b>66</b>         | <b>0</b> | <b>0</b>                   | <b>89</b>     | <b>8</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>5</b>      | <b>92</b>            | <b>5</b>           | <b>5</b>  |
| TANGIERS (IBN BATUTA)              | HEATHROW          | ROYAL AIR MAROC     | S              | A        | 8                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 37            | 56                   | 24                 | 9         |
|                                    | HEATHROW          | ROYAL AIR MAROC     | S              | D        | 8                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 31            | 56                   | 21                 | 9         |
| <b>TOTAL TANGIERS (IBN BATUTA)</b> |                   |                     |                |          | <b>16</b>         | <b>0</b> | <b>0</b>                   | <b>63</b>     | <b>13</b>     | <b>0</b>         | <b>25</b>        | <b>0</b>          | <b>0</b>             | <b>34</b>     | <b>56</b>            | <b>23</b>          | <b>23</b> |
| TARBES-LOURDES INTERNA             |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| TASHKENT                           | HEATHROW          | BMED                | S              | A        | 12                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 3             | 54                   | 12                 | 13        |
|                                    | HEATHROW          | BMED                | S              | D        | 12                | 0        | 0                          | 67            | 17            | 17               | 0                | 0                 | 0                    | 14            | 46                   | 31                 | 13        |
|                                    | BIRMINGHAM        | UZBEKISTAN AIRLINES | S              | A        | 14                | 0        | 4                          | 86            | 7             | 0                | 7                | 0                 | 0                    | 10            | 69                   | 19                 | 16        |
|                                    | BIRMINGHAM        | UZBEKISTAN AIRLINES | S              | D        | 14                | 0        | 4                          | 57            | 14            | 7                | 21               | 0                 | 0                    | 26            | 25                   | 51                 | 16        |
|                                    | HEATHROW          | UZBEKISTAN AIRLINES | S              | A        | 17                | 0        | 0                          | 65            | 12            | 12               | 12               | 0                 | 0                    | 23            | 65                   | 14                 | 17        |
|                                    | HEATHROW          | UZBEKISTAN AIRLINES | S              | D        | 17                | 0        | 0                          | 59            | 12            | 18               | 12               | 0                 | 0                    | 27            | 47                   | 25                 | 17        |
| <b>TOTAL TASHKENT</b>              |                   |                     |                |          | <b>86</b>         | <b>0</b> | <b>8</b>                   | <b>70</b>     | <b>10</b>     | <b>10</b>        | <b>9</b>         | <b>0</b>          | <b>0</b>             | <b>18</b>     | <b>51</b>            | <b>25</b>          | <b>25</b> |
| TATRY-POPRAD                       | STANSTED          | SKY EUROPE          | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|                                    | STANSTED          | SKY EUROPE          | S              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
| <b>TOTAL TATRY-POPRAD</b>          |                   |                     |                |          | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>83</b>     | <b>17</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>0</b>             | <b>0</b>           | <b>0</b>  |
| TBILISI                            | HEATHROW          | BMED                | S              | A        | 13                | 1        | 0                          | 77            | 15            | 8                | 0                | 0                 | 0                    | 8             | 67                   | 43                 | 9         |
|                                    | HEATHROW          | BMED                | S              | D        | 13                | 0        | 0                          | 31            | 54            | 15               | 0                | 0                 | 0                    | 22            | 11                   | 45                 | 9         |
| <b>TOTAL TBILISI</b>               |                   |                     |                |          | <b>26</b>         | <b>1</b> | <b>0</b>                   | <b>54</b>     | <b>35</b>     | <b>12</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>39</b>            | <b>44</b>          | <b>44</b> |
| TEHRAN                             | HEATHROW          | BMED                | S              | A        | 27                | 0        | 0                          | 70            | 7             | 15               | 7                | 0                 | 0                    | 15            | 48                   | 28                 | 23        |
|                                    | HEATHROW          | BMED                | S              | D        | 28                | 0        | 0                          | 54            | 18            | 21               | 7                | 0                 | 0                    | 22            | 52                   | 28                 | 23        |
|                                    | HEATHROW          | IRAN AIR            | S              | A        | 13                | 0        | 0                          | 8             | 38            | 46               | 8                | 0                 | 0                    | 41            | 0                    | 61                 | 14        |
|                                    | HEATHROW          | IRAN AIR            | S              | D        | 13                | 0        | 0                          | 46            | 46            | 8                | 0                | 0                 | 0                    | 18            | 7                    | 51                 | 14        |
|                                    | BIRMINGHAM        | MAHAN AIR           | S              | A        | 10                | 0        | 0                          | 40            | 10            | 30               | 20               | 0                 | 0                    | 45            | 0                    | 78                 | 8         |
|                                    | BIRMINGHAM        | MAHAN AIR           | S              | D        | 10                | 0        | 0                          | 40            | 0             | 30               | 20               | 10                | 0                    | 52            | 0                    | 79                 | 8         |
|                                    | MANCHESTER        | MAHAN AIR           | S              | A        | 7                 | 0        | 2                          | 57            | 29            | 14               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION                     | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|--|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|  |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|  |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| TEHRAN                                   | MANCHESTER        | MAHAN AIR                |                | S D      | 7                 | 0        | 2         | 86                         | 0             | 14            | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
| <b>TOTAL TEHRAN</b>                      |                   |                          |                |          | <b>115</b>        | <b>0</b> | <b>4</b>  | <b>51</b>                  | <b>18</b>     | <b>22</b>     | <b>8</b>         | <b>1</b>         | <b>0</b>          | <b>25</b>            | <b>27</b>     | <b>46</b>            | <b>46</b>          |
| TEL AVIV                                 | HEATHROW          | BRITISH AIRWAYS PLC      |                | S A      | 62                | 0        | 0         | 66                         | 15            | 15            | 5                | 0                | 0                 | 15                   | 61            | 21                   | 62                 |
|  | HEATHROW          | BRITISH AIRWAYS PLC      |                | S D      | 62                | 0        | 0         | 63                         | 21            | 11            | 5                | 0                | 0                 | 19                   | 66            | 22                   | 62                 |
|  | HEATHROW          | EL AL                    |                | S A      | 52                | 0        | 0         | 54                         | 19            | 23            | 4                | 0                | 0                 | 20                   | 60            | 17                   | 53                 |
|  | HEATHROW          | EL AL                    |                | S D      | 52                | 0        | 0         | 56                         | 27            | 12            | 6                | 0                | 0                 | 18                   | 67            | 15                   | 54                 |
|  | STANSTED          | EL AL                    |                | C A      | 9                 | 0        | 0         | 22                         | 44            | 11            | 22               | 0                | 0                 | 33                   | 0             | 0                    | 0                  |
|  | STANSTED          | EL AL                    |                | S A      | 7                 | 0        | 0         | 57                         | 29            | 14            | 0                | 0                | 0                 | 15                   | 100           | 6                    | 5                  |
|  | STANSTED          | EL AL                    |                | S D      | 7                 | 0        | 0         | 0                          | 43            | 57            | 0                | 0                | 0                 | 31                   | 50            | 13                   | 4                  |
|  | STANSTED          | EL AL                    |                | C D      | 9                 | 0        | 0         | 0                          | 33            | 44            | 22               | 0                | 0                 | 41                   | 0             | 0                    | 0                  |
| <b>TOTAL TEL AVIV</b>                    |                   |                          |                |          | <b>260</b>        | <b>3</b> | <b>0</b>  | <b>55</b>                  | <b>22</b>     | <b>17</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>62</b>     | <b>20</b>            | <b>20</b>          |
| TENERIFE (NORTE LOS ROD)                 | GATWICK           | GB AIRWAYS LTD           |                | S A      | 9                 | 0        | 0         | 56                         | 22            | 11            | 11               | 0                | 0                 | 19                   | 67            | 20                   | 9                  |
|  | GATWICK           | GB AIRWAYS LTD           |                | S D      | 9                 | 0        | 0         | 56                         | 33            | 11            | 0                | 0                | 0                 | 15                   | 67            | 26                   | 9                  |
|  | GATWICK           | THOMSONFLY LTD           |                | C A      | 5                 | 0        | 0         | 40                         | 40            | 0             | 0                | 0                | 20                | 118                  | 100           | 5                    | 4                  |
|  | GATWICK           | THOMSONFLY LTD           |                | C D      | 5                 | 0        | 0         | 80                         | 0             | 0             | 0                | 0                | 20                | 108                  | 100           | 3                    | 4                  |
|  | MANCHESTER        | THOMSONFLY LTD           |                | C A      | 5                 | 0        | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 25                   | 25            | 28                   | 4                  |
|  | MANCHESTER        | THOMSONFLY LTD           |                | C D      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 75            | 11                   | 4                  |
| <b>TOTAL TENERIFE (NORTE LOS RODEOS)</b> |                   |                          |                |          | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>32</b>     | <b>5</b>      | <b>3</b>         | <b>0</b>         | <b>5</b>          | <b>42</b>            | <b>71</b>     | <b>16</b>            | <b>16</b>          |
| TENERIFE (SURREINA SOFIA)                | GATWICK           | EXCEL AIRWAYS LTD        |                | C A      | 10                | 0        | 0         | 40                         | 20            | 30            | 10               | 0                | 0                 | 29                   | 50            | 25                   | 16                 |
|  | GATWICK           | EXCEL AIRWAYS LTD        |                | C D      | 11                | 0        | 0         | 55                         | 27            | 9             | 9                | 0                | 0                 | 19                   | 69            | 9                    | 16                 |
|  | MANCHESTER        | EXCEL AIRWAYS LTD        |                | C A      | 14                | 0        | 0         | 29                         | 7             | 43            | 14               | 0                | 7                 | 91                   | 50            | 18                   | 12                 |
|  | MANCHESTER        | EXCEL AIRWAYS LTD        |                | C D      | 14                | 0        | 0         | 79                         | 7             | 7             | 0                | 0                | 7                 | 65                   | 100           | 3                    | 12                 |
|  | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD |                | C A      | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 11                   | 89            | 3                    | 9                  |
|  | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD |                | C D      | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 3                    | 89            | 5                    | 9                  |
|  | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C A      | 20                | 0        | 0         | 65                         | 20            | 5             | 10               | 0                | 0                 | 16                   | 74            | 11                   | 23                 |
|  | GATWICK           | FIRST CHOICE AIRWAYS LTD |                | C D      | 20                | 0        | 0         | 70                         | 30            | 0             | 0                | 0                | 0                 | 11                   | 65            | 13                   | 23                 |
|  | GLASGOW           | FIRST CHOICE AIRWAYS LTD |                | C A      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 9                  |
|  | GLASGOW           | FIRST CHOICE AIRWAYS LTD |                | C D      | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 9                    | 100           | 4                    | 9                  |
|  | LUTON             | FIRST CHOICE AIRWAYS LTD |                | C A      | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 18                   | 75            | 33                   | 4                  |
|  | LUTON             | FIRST CHOICE AIRWAYS LTD |                | C D      | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 14                   | 75            | 35                   | 4                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |
|---------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                           |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                           | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 19                | 0        | 0                          | 68            | 11            | 21               | 0                | 0                 | 0                    | 13            | 81                   | 19                 | 26      |           |
|                           | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 19                | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 3             | 96                   | 15                 | 26      |           |
|                           | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 19            | 89                   | 4                  | 9       |           |
|                           | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 56            | 33            | 0                | 11               | 0                 | 0                    | 21            | 67                   | 10                 | 9       |           |
|                           | GLASGOW           | FLYGLOBESPAN             | S              | A        | 31                | 0        | 0                          | 87            | 0             | 6                | 0                | 3                 | 3                    | 40            | 22                   | 68                 | 9       |           |
|                           | GLASGOW           | FLYGLOBESPAN             | S              | D        | 31                | 0        | 0                          | 84            | 6             | 3                | 0                | 3                 | 3                    | 41            | 33                   | 53                 | 9       |           |
|                           | STANSTED          | FLYGLOBESPAN             | S              | A        | 31                | 0        | 0                          | 65            | 10            | 10               | 16               | 0                 | 0                    | 28            | 0                    | 0                  | 0       |           |
|                           | STANSTED          | FLYGLOBESPAN             | S              | D        | 31                | 0        | 0                          | 65            | 23            | 3                | 10               | 0                 | 0                    | 18            | 0                    | 0                  | 0       |           |
|                           | GATWICK           | FLYJET LTD               | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 32            | 0                    | 371                | 2       |           |
|                           | GATWICK           | FLYJET LTD               | C              | D        | 6                 | 0        | 0                          | 67            | 0             | 17               | 17               | 0                 | 0                    | 42            | 0                    | 374                | 2       |           |
|                           | MANCHESTER        | FLYJET LTD               | C              | A        | 9                 | 0        | 0                          | 0             | 33            | 56               | 11               | 0                 | 0                    | 39            | 0                    | 72                 | 11      |           |
|                           | MANCHESTER        | FLYJET LTD               | C              | D        | 10                | 0        | 0                          | 60            | 10            | 10               | 20               | 0                 | 0                    | 24            | 18                   | 36                 | 11      |           |
|                           | NEWCASTLE         | FUTURA AIRLINES          | C              | A        | 5                 | 0        | 0                          | 40            | 40            | 20               | 0                | 0                 | 0                    | 21            | 75                   | 32                 | 4       |           |
|                           | NEWCASTLE         | FUTURA AIRLINES          | C              | D        | 5                 | 0        | 0                          | 40            | 40            | 20               | 0                | 0                 | 0                    | 19            | 50                   | 75                 | 4       |           |
|                           | GATWICK           | GB AIRWAYS LTD           | S              | A        | 58                | 1        | 1                          | 52            | 17            | 17               | 12               | 0                 | 2                    | 46            | 54                   | 21                 | 46      |           |
|                           | GATWICK           | GB AIRWAYS LTD           | S              | D        | 60                | 0        | 0                          | 65            | 12            | 12               | 12               | 0                 | 0                    | 22            | 66                   | 14                 | 47      |           |
|                           | MANCHESTER        | GB AIRWAYS LTD           | S              | A        | 35                | 0        | 0                          | 69            | 14            | 9                | 9                | 0                 | 0                    | 21            | 0                    | 0                  | 0       |           |
|                           | MANCHESTER        | GB AIRWAYS LTD           | S              | D        | 36                | 0        | 0                          | 69            | 17            | 0                | 14               | 0                 | 0                    | 20            | 0                    | 0                  | 0       |           |
|                           | EDINBURGH         | IBERWORLD                | C              | A        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 16            | 75                   | 7                  | 4       |           |
|                           | EDINBURGH         | IBERWORLD                | C              | D        | 5                 | 0        | 0                          | 20            | 60            | 20               | 0                | 0                 | 0                    | 24            | 75                   | 11                 | 4       |           |
|                           | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 9                 | 0        | 0                          | 33            | 33            | 22               | 11               | 0                 | 0                    | 34            | 69                   | 16                 | 13      |           |
|                           | BIRMINGHAM        | MONARCH AIRLINES         | S              | A        | 30                | 1        | 1                          | 63            | 10            | 20               | 7                | 0                 | 0                    | 20            | 0                    | 0                  | 0       |           |
|                           | BIRMINGHAM        | MONARCH AIRLINES         | S              | D        | 31                | 0        | 0                          | 52            | 13            | 23               | 13               | 0                 | 0                    | 28            | 0                    | 0                  | 0       |           |
|                           | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 15            | 77                   | 15                 | 13      |           |
|                           | GATWICK           | MONARCH AIRLINES         | C              | A        | 15                | 1        | 0                          | 47            | 13            | 20               | 13               | 7                 | 0                    | 35            | 68                   | 15                 | 19      |           |
|                           | GATWICK           | MONARCH AIRLINES         | C              | D        | 15                | 0        | 0                          | 67            | 20            | 0                | 13               | 0                 | 0                    | 24            | 79                   | 10                 | 19      |           |
|                           | LUTON             | MONARCH AIRLINES         | S              | A        | 32                | 0        | 4                          | 50            | 28            | 9                | 6                | 3                 | 3                    | 41            | 81                   | 18                 | 21      |           |
|                           | LUTON             | MONARCH AIRLINES         | S              | D        | 36                | 0        | 0                          | 67            | 6             | 11               | 11               | 0                 | 6                    | 40            | 86                   | 14                 | 21      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 13                | 0        | 0                          | 62            | 23            | 15               | 0                | 0                 | 0                    | 14            | 80                   | 11                 | 15      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | S              | A        | 31                | 0        | 2                          | 45            | 10            | 26               | 16               | 3                 | 0                    | 38            | 63                   | 19                 | 32      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 13                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 7             | 87                   | 9                  | 15      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | S              | D        | 31                | 0        | 0                          | 71            | 13            | 3                | 10               | 3                 | 0                    | 19            | 87                   | 10                 | 31      |           |
|                           | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 78                   | 11                 | 9       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |
|---------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                           |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                           | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 78                   | 8                  | 9       |           |
|                           | EDINBURGH         | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |           |
|                           | EDINBURGH         | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       |           |
|                           | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 8             | 80                   | 5                  | 5       |           |
|                           | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 5             | 60                   | 15                 | 5       |           |
|                           | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 11                   | 33                 | 9       |           |
|                           | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 67                   | 16                 | 9       |           |
|                           | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 13                | 2        | 0                          | 77            | 23            | 0                | 0                | 0                 | 0                    | 7             | 55                   | 17                 | 20      |           |
|                           | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 15                | 0        | 0                          | 87            | 0             | 13               | 0                | 0                 | 0                    | 8             | 90                   | 3                  | 20      |           |
|                           | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 67                   | 14                 | 9       |           |
|                           | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 9       |           |
|                           | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 8       |           |
|                           | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 89                   | 6                  | 9       |           |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 17                | 0        | 0                          | 47            | 47            | 6                | 0                | 0                 | 0                    | 15            | 65                   | 46                 | 17      |           |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 18                | 0        | 0                          | 61            | 28            | 6                | 6                | 0                 | 0                    | 15            | 82                   | 20                 | 17      |           |
|                           | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 13                | 0        | 0                          | 77            | 23            | 0                | 0                | 0                 | 0                    | 6             | 81                   | 7                  | 16      |           |
|                           | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 15                | 0        | 0                          | 87            | 0             | 13               | 0                | 0                 | 0                    | 9             | 75                   | 8                  | 16      |           |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 27                | 0        | 0                          | 41            | 22            | 26               | 11               | 0                 | 0                    | 25            | 73                   | 26                 | 37      |           |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 27                | 0        | 0                          | 89            | 7             | 0                | 4                | 0                 | 0                    | 7             | 82                   | 25                 | 38      |           |
|                           | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 14            | 75                   | 9                  | 4       |           |
|                           | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 3                  | 4       |           |
|                           | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 27                 | 4       |           |
|                           | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 33                 | 4       |           |
|                           | BIRMINGHAM        | THOMSONFLY LTD           | C              | A        | 10                | 0        | 0                          | 80            | 10            | 10               | 0                | 0                 | 0                    | 9             | 100                  | 1                  | 12      |           |
|                           | BIRMINGHAM        | THOMSONFLY LTD           | C              | D        | 9                 | 0        | 0                          | 56            | 0             | 33               | 11               | 0                 | 0                    | 25            | 69                   | 13                 | 13      |           |
|                           | GATWICK           | THOMSONFLY LTD           | C              | A        | 18                | 1        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 8             | 81                   | 7                  | 21      |           |
|                           | GATWICK           | THOMSONFLY LTD           | C              | D        | 18                | 1        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 10            | 77                   | 11                 | 22      |           |
|                           | GLASGOW           | THOMSONFLY LTD           | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 5             | 89                   | 3                  | 9       |           |
|                           | GLASGOW           | THOMSONFLY LTD           | C              | D        | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 14            | 100                  | 4                  | 9       |           |
|                           | LUTON             | THOMSONFLY LTD           | C              | A        | 9                 | 0        | 0                          | 67            | 11            | 0                | 22               | 0                 | 0                    | 30            | 89                   | 15                 | 9       |           |
|                           | LUTON             | THOMSONFLY LTD           | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 14            | 56                   | 23                 | 9       |           |
|                           | MANCHESTER        | THOMSONFLY LTD           | C              | A        | 17                | 0        | 0                          | 65            | 12            | 12               | 6                | 6                 | 0                    | 29            | 86                   | 8                  | 21      |           |
|                           | MANCHESTER        | THOMSONFLY LTD           | C              | D        | 18                | 0        | 0                          | 78            | 6             | 17               | 0                | 0                 | 0                    | 12            | 95                   | 3                  | 21      |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |
|--|-------------------|---------------------|----------------|----------|-------------------|-----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|  |                   |                     |                |          | MATCHED           |           | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|  |                   |                     |                |          | Actual (7)        | Plan (8)  |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| TENERIFE (SURREINA SOFIA)              |                   |                     |                |          |                   |           |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|  | NEWCASTLE         | THOMSONFLY LTD      | C              | A        | 8                 | 0         | 0                          | 50        | 38               | 13            | 0             | 0                | 0                | 15                | 100                  | 0             | 8                    |                    |
|  | NEWCASTLE         | THOMSONFLY LTD      | C              | D        | 9                 | 0         | 0                          | 56        | 11               | 33            | 0             | 0                | 0                | 17                | 100                  | 2             | 9                    |                    |
|  | STANSTED          | THOMSONFLY LTD      | C              | A        | 9                 | 0         | 0                          | 67        | 11               | 22            | 0             | 0                | 0                | 14                | 78                   | 7             | 9                    |                    |
|  | STANSTED          | THOMSONFLY LTD      | C              | D        | 9                 | 0         | 0                          | 89        | 0                | 0             | 11            | 0                | 0                | 13                | 78                   | 9             | 9                    |                    |
|  | BIRMINGHAM        | VOLAR AIRLINES      | C              | A        | 5                 | 0         | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 2                 | 83                   | 7             | 6                    |                    |
|  | BIRMINGHAM        | VOLAR AIRLINES      | C              | D        | 5                 | 0         | 0                          | 80        | 20               | 0             | 0             | 0                | 0                | 11                | 33                   | 19            | 6                    |                    |
|  | GLASGOW           | VOLAR AIRLINES      | C              | A        | 7                 | 0         | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 3                 | 75                   | 9             | 4                    |                    |
|  | GLASGOW           | VOLAR AIRLINES      | C              | D        | 7                 | 0         | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 4                 | 75                   | 11            | 4                    |                    |
|  | MANCHESTER        | VOLAR AIRLINES      | C              | A        | 6                 | 0         | 0                          | 50        | 0                | 50            | 0             | 0                | 0                | 23                | 63                   | 12            | 8                    |                    |
|  | MANCHESTER        | VOLAR AIRLINES      | C              | D        | 5                 | 0         | 0                          | 40        | 40               | 20            | 0             | 0                | 0                | 20                | 50                   | 20            | 8                    |                    |
|  | NEWCASTLE         | VOLAR AIRLINES      | C              | A        | 5                 | 0         | 0                          | 80        | 20               | 0             | 0             | 0                | 0                | 4                 | 75                   | 11            | 4                    |                    |
|  | NEWCASTLE         | VOLAR AIRLINES      | C              | D        | 5                 | 0         | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 2                 | 75                   | 9             | 4                    |                    |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                   |                     |                |          | <b>1275</b>       | <b>10</b> | <b>8</b>                   | <b>68</b> | <b>14</b>        | <b>11</b>     | <b>6</b>      | <b>1</b>         | <b>1</b>         | <b>22</b>         | <b>72</b>            | <b>19</b>     | <b>19</b>            |                    |
| TETERBORO                              |                   |                     |                |          |                   |           |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| TIRANA                                 |                   |                     |                |          |                   |           |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|  | GATWICK           | BRITISH AIRWAYS PLC | S              | A        | 2                 | 0         | 0                          | 0         | 0                | 100           | 0             | 0                | 0                | 48                | 0                    | 0             | 0                    |                    |
|  | GATWICK           | BRITISH AIRWAYS PLC | S              | D        | 2                 | 0         | 0                          | 0         | 0                | 100           | 0             | 0                | 0                | 31                | 0                    | 0             | 0                    |                    |
|  | STANSTED          | JET2.COM LTD        | C              | A        | 3                 | 1         | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL TIRANA</b>                    |                   |                     |                |          | <b>7</b>          | <b>3</b>  | <b>0</b>                   | <b>43</b> | <b>0</b>         | <b>57</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>23</b>         | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |
| TIREE                                  |                   |                     |                |          |                   |           |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|  | GLASGOW           | LOGANAIR            | S              | A        | 25                | 0         | 0                          | 84        | 4                | 4             | 4             | 4                | 0                | 23                | 72                   | 17            | 25                   |                    |
|  | GLASGOW           | LOGANAIR            | S              | D        | 25                | 0         | 0                          | 84        | 4                | 8             | 4             | 0                | 0                | 14                | 60                   | 17            | 25                   |                    |
| <b>TOTAL TIREE</b>                     |                   |                     |                |          | <b>50</b>         | <b>0</b>  | <b>0</b>                   | <b>84</b> | <b>4</b>         | <b>6</b>      | <b>4</b>      | <b>2</b>         | <b>0</b>         | <b>18</b>         | <b>66</b>            | <b>17</b>     | <b>17</b>            |                    |
| TOBAGO                                 |                   |                     |                |          |                   |           |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|  | GATWICK           | BRITISH AIRWAYS PLC | S              | A        | 12                | 0         | 0                          | 75        | 25               | 0             | 0             | 0                | 0                | 7                 | 83                   | 20            | 12                   |                    |
|  | GATWICK           | BRITISH AIRWAYS PLC | S              | D        | 12                | 0         | 0                          | 58        | 25               | 17            | 0             | 0                | 0                | 14                | 83                   | 10            | 12                   |                    |
|  | GATWICK           | EXCEL AIRWAYS LTD   | C              | A        | 9                 | 0         | 0                          | 78        | 0                | 11            | 11            | 0                | 0                | 16                | 60                   | 83            | 5                    |                    |
|  | GATWICK           | EXCEL AIRWAYS LTD   | C              | D        | 9                 | 0         | 0                          | 56        | 0                | 22            | 22            | 0                | 0                | 41                | 40                   | 60            | 10                   |                    |
| <b>TOTAL TOBAGO</b>                    |                   |                     |                |          | <b>42</b>         | <b>0</b>  | <b>0</b>                   | <b>67</b> | <b>14</b>        | <b>12</b>     | <b>7</b>      | <b>0</b>         | <b>0</b>         | <b>18</b>         | <b>69</b>            | <b>35</b>     | <b>35</b>            |                    |
| TOKYO (NARITA)                         |                   |                     |                |          |                   |           |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|  | HEATHROW          | ALL NIPPON AIRWAYS  | S              | A        | 31                | 0         | 0                          | 90        | 6                | 3             | 0             | 0                | 0                | 5                 | 84                   | 8             | 31                   |                    |
|  | HEATHROW          | ALL NIPPON AIRWAYS  | S              | D        | 31                | 0         | 0                          | 74        | 26               | 0             | 0             | 0                | 0                | 6                 | 77                   | 17            | 31                   |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |  |
|------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                              |                   |                             |                   |             | MATCHED           |           | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                              |                   |                             |                   |             | Actual<br>(7)     | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TOKYO (NARITA)               |                   |                             |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 62                | 0         | 1         | 95                         | 0                | 5                | 0                      | 0                      | 0                       | 4                          | 81                  | 13                         | 62                       |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 62                | 0         | 0         | 31                         | 47               | 19               | 3                      | 0                      | 0                       | 22                         | 53                  | 18                         | 62                       |  |
|                              | HEATHROW          | JAPAN AIRLINES              |                   | S A         | 42                | 1         | 2         | 90                         | 10               | 0                | 0                      | 0                      | 3                       | 67                         | 18                  | 61                         |                          |  |
|                              | HEATHROW          | JAPAN AIRLINES              |                   | S D         | 43                | 0         | 1         | 77                         | 21               | 2                | 0                      | 0                      | 9                       | 63                         | 15                  | 62                         |                          |  |
|                              | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                   | S A         | 30                | 0         | 9         | 93                         | 0                | 0                | 3                      | 0                      | 3                       | 21                         | 77                  | 12                         | 26                       |  |
|                              | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                   | S D         | 30                | 0         | 0         | 43                         | 30               | 20               | 3                      | 0                      | 3                       | 38                         | 42                  | 29                         | 31                       |  |
| <b>TOTAL TOKYO (NARITA)</b>  |                   |                             |                   |             | <b>331</b>        | <b>1</b>  | <b>13</b> | <b>73</b>                  | <b>18</b>        | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>13</b>                  | <b>67</b>           | <b>16</b>                  | <b>16</b>                |  |
| TORONTO                      |                   |                             |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | HEATHROW          | AIR CANADA                  |                   | S A         | 124               | 0         | 0         | 50                         | 27               | 15               | 7                      | 1                      | 0                       | 22                         | 30                  | 37                         | 124                      |  |
|                              | HEATHROW          | AIR CANADA                  |                   | S D         | 124               | 0         | 0         | 72                         | 16               | 11               | 1                      | 0                      | 0                       | 12                         | 72                  | 13                         | 124                      |  |
|                              | BIRMINGHAM        | AIR INDIA                   |                   | S A         | 13                | 0         | 0         | 23                         | 46               | 31               | 0                      | 0                      | 0                       | 25                         | 0                   | 0                          | 0                        |  |
|                              | BIRMINGHAM        | AIR INDIA                   |                   | S D         | 14                | 0         | 0         | 29                         | 7                | 43               | 14                     | 7                      | 0                       | 54                         | 0                   | 0                          | 0                        |  |
|                              | GATWICK           | AIR TRANSAT                 |                   | S A         | 14                | 0         | 0         | 50                         | 36               | 14               | 0                      | 0                      | 0                       | 19                         | 23                  | 44                         | 13                       |  |
|                              | GATWICK           | AIR TRANSAT                 |                   | S D         | 14                | 0         | 0         | 71                         | 0                | 29               | 0                      | 0                      | 0                       | 16                         | 46                  | 33                         | 13                       |  |
|                              | GLASGOW           | AIR TRANSAT                 |                   | S A         | 5                 | 0         | 0         | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 18                         | 40                  | 31                         | 5                        |  |
|                              | GLASGOW           | AIR TRANSAT                 |                   | S D         | 5                 | 0         | 0         | 20                         | 20               | 60               | 0                      | 0                      | 0                       | 35                         | 40                  | 49                         | 5                        |  |
|                              | MANCHESTER        | AIR TRANSAT                 |                   | S A         | 5                 | 0         | 0         | 20                         | 0                | 60               | 20                     | 0                      | 0                       | 38                         | 40                  | 46                         | 5                        |  |
|                              | MANCHESTER        | AIR TRANSAT                 |                   | S D         | 5                 | 0         | 0         | 20                         | 20               | 40               | 20                     | 0                      | 0                       | 46                         | 40                  | 41                         | 5                        |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 64                | 0         | 0         | 80                         | 11               | 6                | 3                      | 0                      | 0                       | 10                         | 62                  | 16                         | 61                       |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 64                | 0         | 0         | 34                         | 38               | 17               | 9                      | 2                      | 0                       | 30                         | 48                  | 25                         | 62                       |  |
|                              | GATWICK           | ZOOM AIRLINES               |                   | S A         | 13                | 0         | 0         | 31                         | 31               | 15               | 15                     | 0                      | 8                       | 66                         | 22                  | 26                         | 9                        |  |
|                              | GATWICK           | ZOOM AIRLINES               |                   | S D         | 13                | 0         | 0         | 46                         | 8                | 23               | 15                     | 8                      | 0                       | 47                         | 63                  | 43                         | 8                        |  |
|                              | GLASGOW           | ZOOM AIRLINES               |                   | S A         | 11                | 7         | 0         | 27                         | 27               | 27               | 0                      | 9                      | 9                       | 86                         | 50                  | 28                         | 6                        |  |
|                              | GLASGOW           | ZOOM AIRLINES               |                   | S D         | 10                | 7         | 0         | 40                         | 20               | 10               | 0                      | 30                     | 0                       | 83                         | 25                  | 89                         | 4                        |  |
|                              | MANCHESTER        | ZOOM AIRLINES               |                   | S A         | 9                 | 0         | 0         | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |  |
|                              | MANCHESTER        | ZOOM AIRLINES               |                   | S D         | 10                | 0         | 0         | 60                         | 10               | 10               | 0                      | 20                     | 0                       | 56                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL TORONTO</b>         |                   |                             |                   |             | <b>518</b>        | <b>14</b> | <b>0</b>  | <b>55</b>                  | <b>22</b>        | <b>16</b>        | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>25</b>                  | <b>50</b>           | <b>27</b>                  | <b>27</b>                |  |
| TOULON / HYERES              |                   |                             |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | STANSTED          | RYANAIR                     |                   | S A         | 21                | 0         | 3         | 86                         | 10               | 5                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                              | STANSTED          | RYANAIR                     |                   | S D         | 21                | 0         | 3         | 86                         | 5                | 5                | 5                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL TOULON / HYERES</b> |                   |                             |                   |             | <b>42</b>         | <b>0</b>  | <b>6</b>  | <b>86</b>                  | <b>7</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| TOULOUSE (BLAGNAC)           |                   |                             |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | MANCHESTER        | BMI REGIONAL                |                   | S A         | 29                | 0         | 0         | 79                         | 7                | 10               | 3                      | 0                      | 0                       | 12                         | 81                  | 7                          | 31                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| TOULOUSE (BLAGNAC)              | MANCHESTER        | BMI REGIONAL                | S              | D        | 30                | 0        | 0                          | 80            | 10            | 7                | 3                | 0                 | 0                    | 9             | 84                   | 4                  | 31        |
|                                 | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 86                | 0        | 0                          | 60            | 20            | 8                | 8                | 2                 | 1                    | 28            | 81                   | 11                 | 89        |
|                                 | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 86                | 0        | 0                          | 67            | 17            | 8                | 7                | 0                 | 0                    | 17            | 75                   | 12                 | 89        |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 60                | 0        | 1                          | 70            | 12            | 8                | 10               | 0                 | 0                    | 16            | 75                   | 16                 | 57        |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 60                | 0        | 1                          | 65            | 18            | 8                | 8                | 0                 | 0                    | 19            | 67                   | 21                 | 57        |
|                                 | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 9                  | 4         |
|                                 | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 4         |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 0                | 50               | 0                 | 0                    | 53            | 25                   | 50                 | 8         |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 3                 | 0        | 0                          | 33            | 0             | 0                | 67               | 0                 | 0                    | 56            | 38                   | 28                 | 8         |
|                                 | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 0                 | 25                   | 263           | 50                   | 55                 | 4         |
|                                 | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 0                 | 25                   | 260           | 100                  | 5                  | 4         |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 7                 | 0        | 0                          | 71            | 14            | 14               | 0                | 0                 | 0                    | 14            | 50                   | 23                 | 4         |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 6                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 2                  | 4         |
|                                 | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 25                   | 45                 | 4         |
|                                 | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 75                   | 19                 | 4         |
|                                 | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 25                | 0        | 2                          | 72            | 8             | 8                | 12               | 0                 | 0                    | 17            | 83                   | 13                 | 18        |
|                                 | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 27                | 0        | 0                          | 96            | 4             | 0                | 0                | 0                 | 0                    | 5             | 89                   | 7                  | 19        |
|                                 | GATWICK           | MONARCH AIRLINES            | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 14            | 33                   | 192                | 9         |
|                                 | GATWICK           | MONARCH AIRLINES            | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 88                   | 36                 | 8         |
|                                 | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 9             | 50                   | 100                | 4         |
|                                 | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 12            | 25                   | 57                 | 4         |
|                                 | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 16            | 50                   | 61                 | 4         |
|                                 | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 8             | 50                   | 27                 | 4         |
|                                 | GATWICK           | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 35            | 50                   | 36                 | 4         |
|                                 | GATWICK           | THOMSONFLY LTD              | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 100                  | 2                  | 4         |
|                                 | MANCHESTER        | THOMSONFLY LTD              | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 50                   | 48                 | 4         |
|                                 | MANCHESTER        | THOMSONFLY LTD              | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 24                 | 4         |
| <b>TOTAL TOULOUSE (BLAGNAC)</b> |                   |                             |                |          | <b>483</b>        | <b>0</b> | <b>4</b>                   | <b>70</b>     | <b>14</b>     | <b>8</b>         | <b>7</b>         | <b>0</b>          | <b>1</b>             | <b>21</b>     | <b>73</b>            | <b>23</b>          | <b>23</b> |
| TOURS                           | STANSTED          | RYANAIR                     | S              | A        | 22                | 0        | 0                          | 77            | 9             | 9                | 5                | 0                 | 0                    | 12            | 81                   | 11                 | 16        |
|                                 | STANSTED          | RYANAIR                     | S              | D        | 22                | 0        | 0                          | 64            | 14            | 14               | 9                | 0                 | 0                    | 20            | 44                   | 26                 | 16        |
| <b>TOTAL TOURS</b>              |                   |                             |                |          | <b>44</b>         | <b>0</b> | <b>0</b>                   | <b>70</b>     | <b>11</b>     | <b>11</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>16</b>     | <b>63</b>            | <b>19</b>          | <b>19</b> |
| TREVISO                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|---|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|   |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|   |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| TREVISO                                     | STANSTED          | RYANAIR                  | S              | A        | 80                | 0        | 13                         | 88            | 8             | 4                | 1                | 0                 | 0                    | 6             | 88                   | 7                  | 90        |
|   | STANSTED          | RYANAIR                  | S              | D        | 82                | 0        | 0                          | 76            | 18            | 5                | 1                | 0                 | 0                    | 12            | 72                   | 12                 | 93        |
| <b>TOTAL TREVISO</b>                        |                   |                          |                |          | <b>162</b>        | <b>0</b> | <b>13</b>                  | <b>81</b>     | <b>13</b>     | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>75</b>            | <b>12</b>          | <b>12</b> |
| TRIESTE (RONCHI DEI LEGIO)                  | STANSTED          | RYANAIR                  | S              | A        | 31                | 0        | 0                          | 58            | 16            | 19               | 6                | 0                 | 0                    | 20            | 84                   | 18                 | 31        |
|   | STANSTED          | RYANAIR                  | S              | D        | 31                | 0        | 0                          | 45            | 26            | 19               | 10               | 0                 | 0                    | 24            | 80                   | 11                 | 30        |
| <b>TOTAL TRIESTE (RONCHI DEI LEGIONARI)</b> |                   |                          |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>52</b>     | <b>21</b>     | <b>19</b>        | <b>8</b>         | <b>0</b>          | <b>0</b>             | <b>22</b>     | <b>81</b>            | <b>15</b>          | <b>15</b> |
| TRIPOLI                                     | GATWICK           | AFRIQIYAH AIRWAYS        | S              | A        | 21                | 0        | 0                          | 62            | 24            | 0                | 5                | 10                | 0                    | 37            | 35                   | 20                 | 17        |
|   | GATWICK           | AFRIQIYAH AIRWAYS        | S              | D        | 21                | 0        | 0                          | 10            | 24            | 29               | 29               | 10                | 0                    | 66            | 29                   | 33                 | 17        |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 31                | 0        | 0                          | 61            | 19            | 16               | 3                | 0                 | 0                    | 16            | 87                   | 7                  | 31        |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 31                | 0        | 0                          | 58            | 23            | 13               | 6                | 0                 | 0                    | 18            | 90                   | 9                  | 31        |
|   | HEATHROW          | LIBYAN ARAB AIRLINES     | S              | A        | 9                 | 0        | 0                          | 56            | 11            | 11               | 22               | 0                 | 0                    | 38            | 22                   | 28                 | 9         |
|   | HEATHROW          | LIBYAN ARAB AIRLINES     | S              | D        | 9                 | 0        | 0                          | 56            | 0             | 22               | 22               | 0                 | 0                    | 37            | 33                   | 31                 | 9         |
| <b>TOTAL TRIPOLI</b>                        |                   |                          |                |          | <b>122</b>        | <b>0</b> | <b>0</b>                   | <b>51</b>     | <b>20</b>     | <b>15</b>        | <b>11</b>        | <b>3</b>          | <b>0</b>             | <b>32</b>     | <b>62</b>            | <b>17</b>          | <b>17</b> |
| TRIVANDRUM                                  | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 2                 | 0        | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 45            | 0                    | 0                  | 0         |
|   | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 3                 | 0        | 0                          | 0             | 67            | 0                | 33               | 0                 | 0                    | 39            | 0                    | 0                  | 0         |
| <b>TOTAL TRIVANDRUM</b>                     |                   |                          |                |          | <b>5</b>          | <b>0</b> | <b>0</b>                   | <b>0</b>      | <b>60</b>     | <b>0</b>         | <b>40</b>        | <b>0</b>          | <b>0</b>             | <b>41</b>     | <b>100</b>           | <b>3</b>           | <b>3</b>  |
| TRONDHEIM (VAERNES)                         | STANSTED          | NORWEGIAN AIR SHUTTLE    | S              | A        | 27                | 0        | 0                          | 85            | 4             | 7                | 4                | 0                 | 0                    | 7             | 83                   | 12                 | 18        |
|   | STANSTED          | NORWEGIAN AIR SHUTTLE    | S              | D        | 27                | 0        | 0                          | 81            | 4             | 11               | 4                | 0                 | 0                    | 11            | 71                   | 10                 | 17        |
| <b>TOTAL TRONDHEIM (VAERNES)</b>            |                   |                          |                |          | <b>54</b>         | <b>0</b> | <b>0</b>                   | <b>83</b>     | <b>4</b>      | <b>9</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>77</b>            | <b>11</b>          | <b>11</b> |
| TUNIS                                       | GATWICK           | GB AIRWAYS LTD           | S              | A        | 23                | 0        | 0                          | 48            | 26            | 17               | 9                | 0                 | 0                    | 23            | 59                   | 19                 | 17        |
|   | GATWICK           | GB AIRWAYS LTD           | S              | D        | 22                | 0        | 0                          | 59            | 18            | 18               | 5                | 0                 | 0                    | 21            | 65                   | 16                 | 17        |
|   | HEATHROW          | TUNISAIR                 | S              | A        | 17                | 0        | 0                          | 29            | 35            | 24               | 12               | 0                 | 0                    | 30            | 59                   | 15                 | 17        |
|   | HEATHROW          | TUNISAIR                 | S              | D        | 17                | 0        | 0                          | 47            | 12            | 41               | 0                | 0                 | 0                    | 25            | 41                   | 22                 | 17        |
| <b>TOTAL TUNIS</b>                          |                   |                          |                |          | <b>79</b>         | <b>0</b> | <b>0</b>                   | <b>47</b>     | <b>23</b>     | <b>24</b>        | <b>6</b>         | <b>0</b>          | <b>0</b>             | <b>24</b>     | <b>58</b>            | <b>17</b>          | <b>17</b> |
| TURIN                                       | BIRMINGHAM        | BA CONNECT LTD           | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 15            | 38                   | 33                 | 8         |
|   | BIRMINGHAM        | BA CONNECT LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 75                   | 11                 | 8         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |         |           |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|--|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |  |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |  |
| TURIN                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |  |
|                      | MANCHESTER        | BA CONNECT LTD              | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 100                  | 0                  | 0       | 4         |  |
|                      | MANCHESTER        | BA CONNECT LTD              | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 10                 | 0       | 3         |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0                          | 39            | 29            | 23               | 10               | 0                 | 0                    | 26            | 45                   | 26                 | 0       | 31        |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                          | 71            | 19            | 6                | 3                | 0                 | 0                    | 14            | 58                   | 16                 | 0       | 31        |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 42            | 23            | 23               | 13               | 0                 | 0                    | 33            | 53                   | 26                 | 0       | 30        |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 68            | 13            | 6                | 13               | 0                 | 0                    | 25            | 57                   | 21                 | 0       | 30        |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 8                 | 0        | 0                          | 38            | 0             | 25               | 25               | 0                 | 13                   | 77            | 88                   | 3                  | 0       | 8         |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 8                 | 0        | 0                          | 25            | 25            | 25               | 13               | 0                 | 13                   | 80            | 75                   | 10                 | 0       | 8         |  |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 0                 | 25                   | 199           | 0                    | 0                  | 0       | 0         |  |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 3                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       | 0         |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 88                   | 14                 | 0       | 8         |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 88                   | 17                 | 0       | 8         |  |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C              | A        | 3                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 75                   | 35                 | 0       | 4         |  |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C              | D        | 3                 | 1        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 9             | 50                   | 40                 | 0       | 4         |  |
|                      | BIRMINGHAM        | FLYBE LTD                   | C              | A        | 3                 | 0        | 0                          | 0             | 33            | 0                | 33               | 33                | 0                    | 95            | 50                   | 82                 | 0       | 4         |  |
|                      | BIRMINGHAM        | FLYBE LTD                   | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 0                | 0                | 50                | 0                    | 100           | 25                   | 98                 | 0       | 4         |  |
|                      | NEWCASTLE         | FLYBE LTD                   | C              | A        | 2                 | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 0                    | 27            | 25                   | 133                | 0       | 4         |  |
|                      | GATWICK           | MONARCH AIRLINES            | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 0                | 25                | 0                    | 68            | 0                    | 214                | 0       | 4         |  |
|                      | GATWICK           | MONARCH AIRLINES            | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 54            | 75                   | 64                 | 0       | 4         |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK        | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 23            | 0                    | 119                | 0       | 4         |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK        | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 50                   | 85                 | 0       | 4         |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 0                | 25                | 0                    | 75            | 0                    | 59                 | 0       | 4         |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 7                  | 0       | 4         |  |
|                      | STANSTED          | RYANAIR                     | S              | A        | 41                | 1        | 1                          | 78            | 7             | 10               | 2                | 2                 | 0                    | 18            | 65                   | 16                 | 0       | 62        |  |
|                      | STANSTED          | RYANAIR                     | S              | D        | 43                | 0        | 1                          | 72            | 19            | 9                | 0                | 0                 | 0                    | 12            | 66                   | 13                 | 0       | 62        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 27            | 0                    | 48                 | 0       | 4         |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 5                  | 0       | 4         |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 3                 | 0        | 0                          | 33            | 33            | 33               | 0                | 0                 | 0                    | 26            | 25                   | 37                 | 0       | 4         |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 4                  | 0       | 4         |  |
|                      | BIRMINGHAM        | THOMSONFLY LTD              | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 21            | 50                   | 23                 | 0       | 4         |  |
|                      | BIRMINGHAM        | THOMSONFLY LTD              | C              | D        | 2                 | 0        | 0                          | 0             | 100           | 0                | 0                | 0                 | 0                    | 23            | 100                  | 3                  | 0       | 3         |  |
|                      | GATWICK           | THOMSONFLY LTD              | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 8             | 75                   | 17                 | 0       | 8         |  |
|                      | GATWICK           | THOMSONFLY LTD              | C              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 89                   | 5                  | 0       | 9         |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | MAR 2005         |                   |                      |               |                      |                    |
|----------------------|-------------------|----------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| TURIN                | MANCHESTER        | THOMSONFLY LTD | C              | A        | 4                 | 0        | 0                          | 25        | 25               | 25            | 25            | 0                | 0                | 38                | 25                   | 63            | 4                    |                    |
|                      | MANCHESTER        | THOMSONFLY LTD | C              | D        | 4                 | 0        | 0                          | 75        | 0                | 0             | 25            | 0                | 0                | 18                | 75                   | 20            | 4                    |                    |
|                      | STANSTED          | THOMSONFLY LTD | C              | A        | 4                 | 0        | 0                          | 50        | 0                | 25            | 25            | 0                | 0                | 28                | 0                    | 42            | 4                    |                    |
|                      | STANSTED          | THOMSONFLY LTD | C              | D        | 3                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 6                 | 50                   | 18            | 4                    |                    |
| <b>TOTAL TURIN</b>   |                   |                |                |          | <b>350</b>        | <b>5</b> | <b>2</b>                   | <b>63</b> | <b>17</b>        | <b>12</b>     | <b>6</b>      | <b>2</b>         | <b>1</b>         | <b>25</b>         | <b>59</b>            | <b>27</b>     | <b>27</b>            |                    |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: U

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE      | NUMBER OF FLIGHTS |          |            |          |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |
|----------------------|-------------------|--------------|-------------------|----------|------------|----------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |              | CHARTER/ SCHED    | ARR/ DEP | MATCHED    |          | UNMATCHED |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |              |                   |          | Actual (7) | Plan (8) |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| URALSK               |                   |              |                   |          |            |          |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                      | GATWICK           | ASTRAEUS LTD | S                 | A        | 5          | 0        | 0         | 80        | 0                          | 0             | 0             | 20               | 0                | 39                | 0                    | 0             | 0                    | 0                  |
|                      | GATWICK           | ASTRAEUS LTD | S                 | D        | 5          | 0        | 0         | 80        | 0                          | 0             | 0             | 20               | 0                | 43                | 0                    | 0             | 0                    | 0                  |
| <b>TOTAL URALSK</b>  |                   |              |                   |          | <b>10</b>  | <b>0</b> | <b>0</b>  | <b>80</b> | <b>0</b>                   | <b>0</b>      | <b>0</b>      | <b>20</b>        | <b>0</b>         | <b>41</b>         | <b>0</b>             | <b>0</b>      | <b>0</b>             | <b>0</b>           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: V

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |           |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                         |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| VAGAR                   |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
| <b>TOTAL VAGAR</b>      |                   |                             |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>0</b>         | <b>0</b>         | <b>100</b>             | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>35</b>           | <b>0</b>                   | <b>0</b>                 | <b>0</b>  | <b>0</b>  |
| VALENCIA                |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                | 0        | 0                          | 41               | 27               | 23                     | 9                      | 0                       | 0                          | 25                  | 84                         | 42                       | 31        |           |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 22                | 0        | 0                          | 45               | 23               | 27                     | 5                      | 0                       | 0                          | 22                  | 87                         | 8                        | 31        |           |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 1                          | 71               | 6                | 3                      | 16                     | 3                       | 0                          | 33                  | 73                         | 17                       | 30        |           |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                          | 74               | 10               | 10                     | 3                      | 3                       | 0                          | 18                  | 67                         | 20                       | 30        |           |
|                         | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 2                 | 0        | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 0                          | 30                  | 0                          | 0                        | 0         |           |
|                         | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0         |           |
|                         | GLASGOW           | FLYJET LTD                  | C                 | D           | 2                 | 0        | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 0                          | 36                  | 0                          | 0                        | 0         |           |
|                         | GATWICK           | GB AIRWAYS LTD              | S                 | A           | 14                | 0        | 0                          | 43               | 21               | 7                      | 29                     | 0                       | 0                          | 37                  | 31                         | 42                       | 26        |           |
|                         | GATWICK           | GB AIRWAYS LTD              | S                 | D           | 14                | 0        | 0                          | 71               | 0                | 0                      | 29                     | 0                       | 0                          | 40                  | 54                         | 30                       | 26        |           |
|                         | HEATHROW          | IBERIA                      | S                 | A           | 25                | 0        | 0                          | 44               | 28               | 20                     | 8                      | 0                       | 0                          | 27                  | 81                         | 15                       | 31        |           |
|                         | HEATHROW          | IBERIA                      | S                 | D           | 25                | 0        | 0                          | 48               | 16               | 28                     | 8                      | 0                       | 0                          | 25                  | 84                         | 14                       | 31        |           |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 44                | 0        | 0                          | 57               | 27               | 2                      | 7                      | 7                       | 0                          | 35                  | 67                         | 18                       | 61        |           |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 44                | 0        | 0                          | 80               | 9                | 0                      | 9                      | 2                       | 0                          | 20                  | 66                         | 14                       | 61        |           |
|                         | GLASGOW           | THOMAS COOK AIRLINES LTD    | C                 | A           | 5                 | 0        | 0                          | 20               | 0                | 60                     | 20                     | 0                       | 0                          | 46                  | 0                          | 0                        | 0         |           |
|                         | GLASGOW           | THOMAS COOK AIRLINES LTD    | C                 | D           | 6                 | 0        | 0                          | 83               | 0                | 17                     | 0                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |           |
|                         | GLASGOW           | THOMSONFLY LTD              | C                 | A           | 2                 | 0        | 0                          | 0                | 50               | 0                      | 50                     | 0                       | 0                          | 80                  | 0                          | 0                        | 0         |           |
|                         | GLASGOW           | THOMSONFLY LTD              | C                 | D           | 2                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |           |
| <b>TOTAL VALENCIA</b>   |                   |                             |                   |             | <b>299</b>        | <b>0</b> | <b>1</b>                   | <b>59</b>        | <b>16</b>        | <b>12</b>              | <b>11</b>              | <b>2</b>                | <b>0</b>                   | <b>28</b>           | <b>68</b>                  | <b>21</b>                | <b>21</b> |           |
| VALLADOLID              |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0                          | 90               | 3                | 0                      | 3                      | 3                       | 0                          | 14                  | 94                         | 5                        | 32        |           |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0                          | 84               | 10               | 0                      | 3                      | 3                       | 0                          | 15                  | 74                         | 11                       | 31        |           |
| <b>TOTAL VALLADOLID</b> |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>87</b>        | <b>6</b>         | <b>0</b>               | <b>3</b>               | <b>3</b>                | <b>0</b>                   | <b>14</b>           | <b>84</b>                  | <b>8</b>                 | <b>8</b>  |           |
| VANCOUVER               |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                         | HEATHROW          | AIR CANADA                  | S                 | A           | 31                | 0        | 0                          | 71               | 13               | 10                     | 6                      | 0                       | 0                          | 13                  | 55                         | 21                       | 33        |           |
|                         | HEATHROW          | AIR CANADA                  | S                 | D           | 31                | 0        | 0                          | 68               | 16               | 6                      | 6                      | 3                       | 0                          | 25                  | 55                         | 24                       | 33        |           |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 33                | 0        | 1                          | 45               | 33               | 9                      | 9                      | 3                       | 0                          | 30                  | 35                         | 29                       | 31        |           |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 33                | 0        | 0                          | 24               | 42               | 21                     | 9                      | 3                       | 0                          | 35                  | 16                         | 33                       | 31        |           |
|                         | GATWICK           | MY TRAVEL AIRWAYS UK        | C                 | A           | 4                 | 0        | 0                          | 25               | 25               | 25                     | 25                     | 0                       | 0                          | 40                  | 100                        | 12                       | 1         |           |
|                         | GATWICK           | MY TRAVEL AIRWAYS UK        | C                 | D           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 15                  | 0                          | 21                       | 1         |           |
|                         | GATWICK           | ZOOM AIRLINES               | S                 | A           | 9                 | 0        | 0                          | 22               | 44               | 22                     | 0                      | 0                       | 11                         | 64                  | 46                         | 37                       | 13        |           |
|                         | GATWICK           | ZOOM AIRLINES               | S                 | D           | 9                 | 0        | 0                          | 44               | 22               | 22                     | 0                      | 11                      | 0                          | 53                  | 79                         | 17                       | 14        |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: V

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                        |                   |                             |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                        |                   |                             |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| VANCOUVER              |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | GLASGOW           | ZOOM AIRLINES               | S              | A        | 5                 | 4         | 0         | 60                         | 0             | 20            | 0                | 20               | 0                 | 63                   | 100           | 1                    | 5                  |  |
|                        | GLASGOW           | ZOOM AIRLINES               | S              | D        | 5                 | 0         | 0         | 40                         | 0             | 20            | 20               | 20               | 0                 | 86                   | 80            | 7                    | 5                  |  |
|                        | MANCHESTER        | ZOOM AIRLINES               | S              | A        | 5                 | 0         | 0         | 60                         | 0             | 20            | 0                | 20               | 0                 | 54                   | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | ZOOM AIRLINES               | S              | D        | 5                 | 0         | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 26                   | 0             | 0                    | 0                  |  |
| <b>TOTAL VANCOUVER</b> |                   |                             |                |          | <b>174</b>        | <b>4</b>  | <b>1</b>  | <b>50</b>                  | <b>24</b>     | <b>14</b>     | <b>7</b>         | <b>4</b>         | <b>1</b>          | <b>33</b>            | <b>47</b>     | <b>26</b>            | <b>26</b>          |  |
| VARADERO               |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 3                 | 0         | 0         | 33                         | 33            | 0             | 0                | 0                | 33                | 221                  | 0             | 0                    | 0                  |  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 3                 | 0         | 0         | 33                         | 33            | 0             | 0                | 0                | 33                | 239                  | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 3                 | 0         | 0         | 33                         | 33            | 33            | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |
|                        | GATWICK           | MY TRAVEL AIRWAYS UK        | C              | D        | 5                 | 0         | 0         | 60                         | 0             | 0             | 40               | 0                | 0                 | 41                   | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | A        | 5                 | 0         | 0         | 40                         | 20            | 20            | 20               | 0                | 0                 | 34                   | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 3                 | 0         | 0         | 33                         | 0             | 33            | 33               | 0                | 0                 | 38                   | 20            | 111                  | 5                  |  |
|                        | GATWICK           | THOMSONFLY LTD              | C              | A        | 5                 | 0         | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 8                    | 60            | 17                   | 5                  |  |
|                        | GATWICK           | THOMSONFLY LTD              | C              | D        | 5                 | 0         | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 18                   | 60            | 30                   | 5                  |  |
| <b>TOTAL VARADERO</b>  |                   |                             |                |          | <b>35</b>         | <b>10</b> | <b>0</b>  | <b>51</b>                  | <b>20</b>     | <b>11</b>     | <b>11</b>        | <b>0</b>         | <b>6</b>          | <b>60</b>            | <b>43</b>     | <b>80</b>            | <b>80</b>          |  |
| VARNA                  |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | GATWICK           | BULGARIA AIR                | S              | A        | 9                 | 0         | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                        | GATWICK           | BULGARIA AIR                | S              | D        | 9                 | 0         | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
| <b>TOTAL VARNA</b>     |                   |                             |                |          | <b>20</b>         | <b>0</b>  | <b>0</b>  | <b>70</b>                  | <b>15</b>     | <b>5</b>      | <b>10</b>        | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| VASTERAS               |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | LUTON             | RYANAIR                     | S              | A        | 56                | 0         | 2         | 77                         | 16            | 4             | 4                | 0                | 0                 | 10                   | 76            | 17                   | 62                 |  |
|                        | LUTON             | RYANAIR                     | S              | D        | 57                | 0         | 1         | 74                         | 19            | 5             | 2                | 0                | 0                 | 9                    | 69            | 17                   | 62                 |  |
| <b>TOTAL VASTERAS</b>  |                   |                             |                |          | <b>113</b>        | <b>2</b>  | <b>3</b>  | <b>75</b>                  | <b>18</b>     | <b>4</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>73</b>     | <b>17</b>            | <b>17</b>          |  |
| VENICE                 |                   |                             |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 31                | 0         | 0         | 71                         | 19            | 3             | 6                | 0                | 0                 | 13                   | 70            | 16                   | 30                 |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 31                | 0         | 0         | 81                         | 19            | 0             | 0                | 0                | 0                 | 8                    | 73            | 16                   | 30                 |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 68                | 0         | 0         | 65                         | 21            | 7             | 4                | 1                | 1                 | 24                   | 76            | 15                   | 67                 |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 68                | 0         | 0         | 72                         | 19            | 6             | 3                | 0                | 0                 | 14                   | 78            | 10                   | 67                 |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 62                | 0         | 0         | 82                         | 11            | 6             | 0                | 0                | 0                 | 8                    | 74            | 16                   | 62                 |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 62                | 0         | 0         | 73                         | 21            | 5             | 2                | 0                | 0                 | 12                   | 79            | 14                   | 62                 |  |
| <b>TOTAL VENICE</b>    |                   |                             |                |          | <b>322</b>        | <b>0</b>  | <b>0</b>  | <b>73</b>                  | <b>18</b>     | <b>5</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>76</b>     | <b>14</b>            | <b>14</b>          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: V

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                    | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|---------------------------------|-------------------|----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                 |                   |                            |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                 |                   |                            |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| VERONA VILLAFRANCA              | GATWICK           | BRITISH AIRWAYS PLC        | S              | A        | 36                | 0        | 0                          | 78            | 3             | 17               | 3                | 0                 | 0                    | 14            | 80                   | 7                  | 35        |
|                                 | GATWICK           | BRITISH AIRWAYS PLC        | S              | D        | 36                | 0        | 0                          | 67            | 14            | 17               | 3                | 0                 | 0                    | 16            | 77                   | 10                 | 35        |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD   | C              | A        | 4                 | 0        | 0                          | 0             | 50            | 25               | 25               | 0                 | 0                    | 44            | 0                    | 0                  | 0         |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD   | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD   | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 25               | 50               | 0                 | 0                    | 74            | 100                  | 3                  | 4         |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD   | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 27            | 75                   | 7                  | 4         |
|                                 | GATWICK           | THOMAS COOK AIRLINES LTD   | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 23            | 50                   | 14                 | 4         |
|                                 | GATWICK           | THOMAS COOK AIRLINES LTD   | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 11                 | 4         |
|                                 | GATWICK           | THOMSONFLY LTD             | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 50               | 25               | 0                 | 0                    | 60            | 0                    | 36                 | 4         |
|                                 | GATWICK           | THOMSONFLY LTD             | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 20            | 75                   | 11                 | 4         |
|                                 | MANCHESTER        | THOMSONFLY LTD             | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 25               | 25               | 25                | 0                    | 99            | 0                    | 39                 | 4         |
|                                 | MANCHESTER        | THOMSONFLY LTD             | C              | D        | 3                 | 0        | 0                          | 33            | 0             | 33               | 33               | 0                 | 0                    | 61            | 33                   | 17                 | 3         |
| <b>TOTAL VERONA VILLAFRANCA</b> |                   |                            |                |          | <b>113</b>        | <b>0</b> | <b>0</b>                   | <b>59</b>     | <b>12</b>     | <b>19</b>        | <b>9</b>         | <b>1</b>          | <b>0</b>             | <b>25</b>     | <b>67</b>            | <b>13</b>          | <b>13</b> |
| VIENNA                          | HEATHROW          | AUSTRIAN AIRLINES          | S              | A        | 148               | 0        | 1                          | 69            | 18            | 11               | 2                | 0                 | 0                    | 12            | 64                   | 15                 | 152       |
|                                 | HEATHROW          | AUSTRIAN AIRLINES          | S              | D        | 148               | 0        | 1                          | 59            | 21            | 16               | 4                | 0                 | 0                    | 18            | 59                   | 20                 | 152       |
|                                 | MANCHESTER        | BA CONNECT LTD             | S              | A        | 31                | 0        | 0                          | 77            | 6             | 10               | 6                | 0                 | 0                    | 12            | 87                   | 8                  | 30        |
|                                 | MANCHESTER        | BA CONNECT LTD             | S              | D        | 31                | 0        | 0                          | 81            | 10            | 3                | 6                | 0                 | 0                    | 9             | 84                   | 7                  | 31        |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 124               | 0        | 0                          | 75            | 10            | 7                | 7                | 0                 | 0                    | 14            | 68                   | 19                 | 124       |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 124               | 0        | 0                          | 65            | 16            | 12               | 6                | 0                 | 0                    | 17            | 64                   | 18                 | 124       |
|                                 | STANSTED          | NIKI                       | S              | A        | 13                | 0        | 0                          | 77            | 15            | 8                | 0                | 0                 | 0                    | 10            | 72                   | 15                 | 36        |
|                                 | STANSTED          | NIKI                       | S              | D        | 13                | 0        | 0                          | 54            | 31            | 8                | 8                | 0                 | 0                    | 15            | 64                   | 14                 | 36        |
| <b>TOTAL VIENNA</b>             |                   |                            |                |          | <b>632</b>        | <b>2</b> | <b>2</b>                   | <b>68</b>     | <b>16</b>     | <b>11</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>68</b>            | <b>16</b>          | <b>16</b> |
| VILNIUS                         | GATWICK           | AIR BALTIC CORPORATION SIA | S              | A        | 30                | 0        | 1                          | 90            | 7             | 0                | 0                | 3                 | 0                    | 14            | 87                   | 5                  | 31        |
|                                 | GATWICK           | AIR BALTIC CORPORATION SIA | S              | D        | 30                | 0        | 1                          | 93            | 0             | 3                | 0                | 3                 | 0                    | 12            | 87                   | 5                  | 31        |
|                                 | GATWICK           | BRITISH AIRWAYS PLC        | S              | A        | 23                | 1        | 0                          | 74            | 17            | 9                | 0                | 0                 | 0                    | 10            | 33                   | 38                 | 3         |
|                                 | GATWICK           | BRITISH AIRWAYS PLC        | S              | D        | 24                | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 67                   | 31                 | 3         |
|                                 | GATWICK           | LITHUANIAN AIRLINES        | S              | A        | 36                | 1        | 0                          | 81            | 11            | 3                | 3                | 0                 | 3                    | 22            | 88                   | 8                  | 60        |
|                                 | GATWICK           | LITHUANIAN AIRLINES        | S              | D        | 36                | 0        | 0                          | 92            | 3             | 0                | 3                | 0                 | 3                    | 21            | 85                   | 8                  | 60        |
| <b>TOTAL VILNIUS</b>            |                   |                            |                |          | <b>179</b>        | <b>3</b> | <b>2</b>                   | <b>85</b>     | <b>9</b>      | <b>2</b>         | <b>1</b>         | <b>1</b>          | <b>1</b>             | <b>15</b>     | <b>86</b>            | <b>8</b>           | <b>8</b>  |
| VITORIA                         | STANSTED          | RYANAIR                    | S              | A        | 31                | 0        | 0                          | 74            | 16            | 0                | 10               | 0                 | 0                    | 15            | 0                    | 0                  | 0         |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | NUMBER OF FLIGHTS |             |               |          |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |
|----------------------|-------------------|---------|-------------------|-------------|---------------|----------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |         | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED |           | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |         |                   |             | Actual<br>(7) | Plan (8) |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| VITORIA              | STANSTED          | RYANAIR | S                 | D           | 31            | 0        | 0         | 29        | 26                         | 35               | 10               | 0                      | 0                      | 32                      | 0                          | 0                   | 0                          |                          |
| <b>TOTAL VITORIA</b> |                   |         |                   |             | <b>62</b>     | <b>0</b> | <b>0</b>  | <b>52</b> | <b>21</b>                  | <b>18</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>24</b>               | <b>0</b>                   | <b>0</b>            | <b>0</b>                   |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: W

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAR 2005             |               |                      |                    |           |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| WARSAW                           | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 92                | 0        | 0                          | 65            | 18            | 9                | 8                | 0                 | 0                    | 18            | 69                   | 18                 | 93        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 92                | 0        | 0                          | 60            | 18            | 16               | 4                | 1                 | 0                    | 20            | 59                   | 18                 | 93        |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 51                | 0        | 0                          | 73            | 10            | 10               | 8                | 0                 | 0                    | 18            | 79                   | 14                 | 53        |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 51                | 0        | 0                          | 59            | 20            | 12               | 8                | 2                 | 0                    | 23            | 69                   | 19                 | 54        |
|                                  | EDINBURGH         | LOT-POLISH AIRLINES         | S              | A        | 16                | 0        | 0                          | 38            | 19            | 31               | 0                | 6                 | 6                    | 72            | 0                    | 0                  | 0         |
|                                  | EDINBURGH         | LOT-POLISH AIRLINES         | S              | D        | 15                | 0        | 1                          | 47            | 20            | 13               | 20               | 0                 | 0                    | 31            | 0                    | 0                  | 0         |
|                                  | GATWICK           | LOT-POLISH AIRLINES         | S              | A        | 54                | 0        | 0                          | 63            | 19            | 11               | 6                | 0                 | 2                    | 25            | 56                   | 16                 | 27        |
|                                  | GATWICK           | LOT-POLISH AIRLINES         | S              | D        | 54                | 0        | 0                          | 61            | 20            | 9                | 9                | 0                 | 0                    | 18            | 63                   | 17                 | 27        |
|                                  | HEATHROW          | LOT-POLISH AIRLINES         | S              | A        | 92                | 0        | 1                          | 63            | 15            | 18               | 3                | 0                 | 0                    | 17            | 52                   | 20                 | 91        |
|                                  | HEATHROW          | LOT-POLISH AIRLINES         | S              | D        | 91                | 1        | 1                          | 79            | 11            | 8                | 2                | 0                 | 0                    | 11            | 81                   | 10                 | 91        |
|                                  | MANCHESTER        | LOT-POLISH AIRLINES         | S              | A        | 26                | 0        | 0                          | 73            | 15            | 8                | 4                | 0                 | 0                    | 11            | 70                   | 19                 | 27        |
|                                  | MANCHESTER        | LOT-POLISH AIRLINES         | S              | D        | 26                | 0        | 0                          | 85            | 8             | 0                | 8                | 0                 | 0                    | 15            | 93                   | 3                  | 27        |
|                                  | STANSTED          | SKY EUROPE                  | S              | A        | 21                | 0        | 0                          | 86            | 0             | 0                | 14               | 0                 | 0                    | 17            | 87                   | 11                 | 30        |
|                                  | STANSTED          | SKY EUROPE                  | S              | D        | 21                | 0        | 0                          | 67            | 14            | 5                | 14               | 0                 | 0                    | 26            | 60                   | 33                 | 30        |
|                                  | LUTON             | WIZZ AIR                    | S              | A        | 61                | 0        | 0                          | 80            | 10            | 3                | 7                | 0                 | 0                    | 12            | 70                   | 31                 | 47        |
|                                  | LUTON             | WIZZ AIR                    | S              | D        | 61                | 0        | 0                          | 72            | 8             | 7                | 13               | 0                 | 0                    | 22            | 17                   | 57                 | 47        |
| <b>TOTAL WARSAW</b>              |                   |                             |                |          | <b>824</b>        | <b>3</b> | <b>3</b>                   | <b>68</b>     | <b>15</b>     | <b>10</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>19</b>     | <b>65</b>            | <b>20</b>          | <b>20</b> |
| WASHINGTON (DULLES)              | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 66                | 0        | 0                          | 71            | 15            | 12               | 2                | 0                 | 0                    | 13            | 73                   | 14                 | 89        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 67                | 0        | 0                          | 49            | 30            | 18               | 3                | 0                 | 0                    | 21            | 66                   | 31                 | 90        |
|                                  | HEATHROW          | UNITED AIRLINES             | S              | A        | 92                | 0        | 0                          | 68            | 21            | 7                | 3                | 1                 | 0                    | 17            | 47                   | 30                 | 91        |
|                                  | HEATHROW          | UNITED AIRLINES             | S              | D        | 92                | 0        | 0                          | 80            | 15            | 2                | 2                | 0                 | 0                    | 10            | 85                   | 10                 | 91        |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                          | 58            | 10            | 26               | 6                | 0                 | 0                    | 20            | 23                   | 33                 | 31        |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                          | 42            | 39            | 13               | 6                | 0                 | 0                    | 22            | 55                   | 21                 | 31        |
| <b>TOTAL WASHINGTON (DULLES)</b> |                   |                             |                |          | <b>379</b>        | <b>0</b> | <b>0</b>                   | <b>65</b>     | <b>21</b>     | <b>11</b>        | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>16</b>     | <b>65</b>            | <b>21</b>          | <b>21</b> |
| WATERFORD                        | LUTON             | AER ARRAN                   | S              | A        | 62                | 0        | 0                          | 87            | 5             | 2                | 5                | 2                 | 0                    | 12            | 74                   | 11                 | 31        |
|                                  | LUTON             | AER ARRAN                   | S              | D        | 62                | 0        | 0                          | 76            | 11            | 6                | 5                | 2                 | 0                    | 17            | 74                   | 18                 | 31        |
|                                  | MANCHESTER        | AER ARRAN                   | S              | A        | 13                | 0        | 0                          | 85            | 0             | 15               | 0                | 0                 | 0                    | 10            | 92                   | 2                  | 13        |
|                                  | MANCHESTER        | AER ARRAN                   | S              | D        | 13                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 8             | 100                  | 1                  | 14        |
| <b>TOTAL WATERFORD</b>           |                   |                             |                |          | <b>152</b>        | <b>0</b> | <b>0</b>                   | <b>82</b>     | <b>7</b>      | <b>6</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>14</b>     | <b>81</b>            | <b>10</b>          | <b>10</b> |
| WEST PALM BEACH                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: W

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | MAR 2005          |                      |               |                      |                    |
|-----------------------|-------------------|-------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |             |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |             |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| WINDHOEK              | GATWICK           | AIR NAMIBIA | S              | A        | 14                | 0        | 0                          | 86        | 0                | 7             | 7             | 0                | 0                | 9                 | 0                    | 0             | 0                    |                    |
|                       | GATWICK           | AIR NAMIBIA | S              | D        | 14                | 0        | 0                          | 93        | 7                | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL WINDHOEK</b> |                   |             |                |          | <b>28</b>         | <b>0</b> | <b>0</b>                   | <b>89</b> | <b>4</b>         | <b>4</b>      | <b>4</b>      | <b>0</b>         | <b>0</b>         | <b>6</b>          | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |
| WROCLAW               | STANSTED          | RYANAIR     | S              | A        | 31                | 0        | 0                          | 81        | 3                | 6             | 10            | 0                | 0                | 15                | 88                   | 3             | 8                    |                    |
|                       | STANSTED          | RYANAIR     | S              | D        | 31                | 0        | 0                          | 58        | 23               | 10            | 10            | 0                | 0                | 19                | 38                   | 21            | 8                    |                    |
| <b>TOTAL WROCLAW</b>  |                   |             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>69</b> | <b>13</b>        | <b>8</b>      | <b>10</b>     | <b>0</b>         | <b>0</b>         | <b>17</b>         | <b>63</b>            | <b>12</b>     | <b>12</b>            |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MARCH 2006

Origin / Destinations: Z

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                     |                            |                          |           |
|-----------------------|-------------------|---------------------|-------------------|-------------|-------------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                       |                   |                     |                   |             | MATCHED           |           | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                       |                   |                     |                   |             | Actual<br>(7)     | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| ZAGREB                | HEATHROW          | CROATIA AIRLINES    | S                 | A           | 36                | 0         | 0                          | 81               | 8                | 8                      | 3                      | 0                       | 0                          | 10                  | 61                         | 17                       | 31        |
|                       | HEATHROW          | CROATIA AIRLINES    | S                 | D           | 39                | 0         | 0                          | 74               | 15               | 8                      | 3                      | 0                       | 0                          | 11                  | 52                         | 20                       | 31        |
|                       | LUTON             | WIZZ AIR            | S                 | A           | 3                 | 0         | 0                          | 33               | 33               | 33                     | 0                      | 0                       | 0                          | 22                  | 0                          | 0                        | 0         |
|                       | LUTON             | WIZZ AIR            | S                 | D           | 3                 | 0         | 0                          | 33               | 33               | 33                     | 0                      | 0                       | 0                          | 25                  | 0                          | 0                        | 0         |
| <b>TOTAL ZAGREB</b>   |                   |                     |                   |             | <b>81</b>         | <b>0</b>  | <b>0</b>                   | <b>74</b>        | <b>14</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>56</b>                  | <b>18</b>                | <b>18</b> |
| ZARAGOZA              | STANSTED          | RYANAIR             | S                 | A           | 31                | 0         | 0                          | 74               | 10               | 13                     | 3                      | 0                       | 0                          | 14                  | 77                         | 11                       | 31        |
|                       | STANSTED          | RYANAIR             | S                 | D           | 31                | 0         | 0                          | 71               | 26               | 3                      | 0                      | 0                       | 0                          | 11                  | 74                         | 12                       | 31        |
| <b>TOTAL ZARAGOZA</b> |                   |                     |                   |             | <b>62</b>         | <b>0</b>  | <b>0</b>                   | <b>73</b>        | <b>18</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>           | <b>75</b>                  | <b>12</b>                | <b>12</b> |
| ZURICH                | GATWICK           | BRITISH AIRWAYS PLC | S                 | A           | 60                | 0         | 0                          | 68               | 13               | 8                      | 10                     | 0                       | 0                          | 18                  | 71                         | 14                       | 62        |
|                       | GATWICK           | BRITISH AIRWAYS PLC | S                 | D           | 61                | 0         | 0                          | 75               | 8                | 13                     | 3                      | 0                       | 0                          | 15                  | 77                         | 12                       | 62        |
|                       | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 180               | 0         | 0                          | 66               | 11               | 17                     | 7                      | 0                       | 1                          | 24                  | 68                         | 14                       | 180       |
|                       | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 180               | 0         | 0                          | 67               | 16               | 13                     | 4                      | 0                       | 0                          | 16                  | 65                         | 18                       | 180       |
|                       | LUTON             | HELVETIC AIRWAYS    | S                 | A           | 53                | 0         | 0                          | 72               | 15               | 11                     | 2                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |
|                       | LUTON             | HELVETIC AIRWAYS    | S                 | D           | 53                | 0         | 0                          | 66               | 25               | 6                      | 4                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |
|                       | BIRMINGHAM        | SWISS AIRLINES      | S                 | A           | 89                | 0         | 4                          | 58               | 30               | 3                      | 8                      | 0                       | 0                          | 19                  | 82                         | 10                       | 88        |
|                       | BIRMINGHAM        | SWISS AIRLINES      | S                 | D           | 89                | 0         | 4                          | 62               | 26               | 3                      | 9                      | 0                       | 0                          | 20                  | 61                         | 15                       | 88        |
|                       | HEATHROW          | SWISS AIRLINES      | S                 | A           | 185               | 0         | 0                          | 63               | 17               | 11                     | 9                      | 0                       | 0                          | 19                  | 68                         | 12                       | 186       |
|                       | HEATHROW          | SWISS AIRLINES      | S                 | D           | 184               | 0         | 0                          | 66               | 17               | 9                      | 7                      | 0                       | 0                          | 19                  | 67                         | 15                       | 186       |
|                       | LONDON CITY       | SWISS AIRLINES      | S                 | A           | 154               | 2         | 1                          | 71               | 16               | 8                      | 5                      | 0                       | 0                          | 13                  | 81                         | 8                        | 128       |
|                       | LONDON CITY       | SWISS AIRLINES      | S                 | D           | 152               | 2         | 0                          | 45               | 26               | 20                     | 8                      | 1                       | 0                          | 25                  | 44                         | 27                       | 126       |
|                       | MANCHESTER        | SWISS AIRLINES      | S                 | A           | 93                | 0         | 0                          | 59               | 22               | 9                      | 10                     | 1                       | 0                          | 24                  | 59                         | 16                       | 92        |
|                       | MANCHESTER        | SWISS AIRLINES      | S                 | D           | 93                | 0         | 0                          | 66               | 12               | 13                     | 9                      | 1                       | 0                          | 22                  | 74                         | 13                       | 92        |
| <b>TOTAL ZURICH</b>   |                   |                     |                   |             | <b>1627</b>       | <b>10</b> | <b>11</b>                  | <b>64</b>        | <b>18</b>        | <b>11</b>              | <b>7</b>               | <b>0</b>                | <b>0</b>                   | <b>19</b>           | <b>69</b>                  | <b>14</b>                | <b>14</b> |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: BIRMINGHAM (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 710               | 14         | 0        | 70                         | 11               | 11               | 6                      | 1                      | 0                       | 18                         | 76                       | 14                         | 685                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 8031              | 35         | 142      | 73                         | 12               | 9                | 5                      | 1                      | 0                       | 16                         | 78                       | 13                         | 8010                    |
| AIRPORT TOTAL                 | 8741              | 49         | 142      | 73                         | 12               | 9                | 5                      | 1                      | 0                       | 16                         | 78                       | 13                         | 8695                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: EDINBURGH (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 83                | 8          | 0        | 40                         | 28               | 14               | 13                     | 5                      | 0                       | 38                         | 62                       | 20                         | 114                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 9039              | 29         | 87       | 73                         | 12               | 8                | 5                      | 1                      | 0                       | 15                         | 73                       | 16                         | 8746                    |
| AIRPORT TOTAL                 | 9122              | 37         | 87       | 73                         | 12               | 8                | 6                      | 1                      | 0                       | 15                         | 73                       | 16                         | 8860                    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: GATWICK (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 2559              | 106        | 0        | 57                         | 18               | 12               | 11                     | 1                      | 1                       | 36                         | 60                       | 32                         | 2834                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 17023             | 17         | 104      | 68                         | 16               | 10               | 5                      | 1                      | 0                       | 17                         | 72                       | 16                         | 16466                   |
| AIRPORT TOTAL                 | 19582             | 123        | 104      | 67                         | 16               | 10               | 6                      | 1                      | 0                       | 20                         | 70                       | 19                         | 19300                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: GLASGOW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 414               | 7          | 0        | 70                         | 11               | 9                | 5                      | 1                      | 4                       | 48                         | 80                       | 12                         | 443                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6959              | 58         | 100      | 74                         | 13               | 8                | 4                      | 1                      | 0                       | 17                         | 80                       | 12                         | 6691                    |
| AIRPORT TOTAL                 | 7373              | 65         | 100      | 74                         | 12               | 8                | 4                      | 1                      | 0                       | 19                         | 80                       | 12                         | 7134                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: HEATHROW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 18                | 8          | 0        | 61                         | 22               | 11               | 6                      | 0                      | 0                       | 17                         | 59                       | 15                         | 22                      |
| SCHEDULED FLIGHTS(ALL ROUTES) | 39611             | 20         | 124      | 65                         | 17               | 12               | 6                      | 0                      | 0                       | 18                         | 64                       | 19                         | 39297                   |
| AIRPORT TOTAL                 | 39629             | 28         | 124      | 65                         | 17               | 12               | 6                      | 0                      | 0                       | 18                         | 64                       | 19                         | 39319                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: LONDON CITY (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 6                 | 13         | 0        | 33                         | 33               | 0                | 33                     | 0                      | 0                       | 59                         | 0                        | 0                          | 0                       |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6051              | 18         | 65       | 69                         | 17               | 10               | 4                      | 0                      | 0                       | 15                         | 75                       | 14                         | 5019                    |
| AIRPORT TOTAL                 | 6057              | 31         | 65       | 68                         | 17               | 10               | 4                      | 0                      | 0                       | 15                         | 75                       | 14                         | 5019                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: LUTON (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 158               | 96         | 0        | 73                         | 13               | 9                | 4                      | 0                      | 0                       | 14                         | 71                       | 16                         | 202                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 5893              | 24         | 147      | 66                         | 15               | 11               | 7                      | 1                      | 0                       | 20                         | 69                       | 19                         | 5433                    |
| AIRPORT TOTAL                 | 6051              | 120        | 147      | 66                         | 15               | 11               | 7                      | 1                      | 0                       | 20                         | 69                       | 19                         | 5635                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: MANCHESTER (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 2052              | 68         | 0        | 64                         | 11               | 10               | 11                     | 2                      | 1                       | 29                         | 71                       | 27                         | 2302                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 14292             | 56         | 183      | 72                         | 12               | 9                | 6                      | 1                      | 0                       | 17                         | 80                       | 12                         | 14583                   |
| AIRPORT TOTAL                 | 16344             | 124        | 183      | 71                         | 12               | 9                | 7                      | 1                      | 0                       | 18                         | 78                       | 14                         | 16885                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: NEWCASTLE (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 313               | 12         | 0        | 74                         | 12               | 9                | 4                      | 1                      | 0                       | 15                         | 78                       | 22                         | 333                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 4100              | 7          | 96       | 72                         | 13               | 9                | 6                      | 1                      | 0                       | 16                         | 77                       | 14                         | 3808                    |
| AIRPORT TOTAL                 | 4413              | 19         | 96       | 72                         | 13               | 9                | 6                      | 1                      | 0                       | 16                         | 77                       | 14                         | 4141                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MARCH 2006

Reporting Airport: STANSTED (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | MAR 2005                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 262               | 17         | 0        | 65                         | 15               | 10               | 8                      | 2                      | 0                       | 28                         | 59                       | 30                         | 315                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 13698             | 73         | 315      | 75                         | 13               | 7                | 4                      | 0                      | 0                       | 14                         | 73                       | 15                         | 13010                   |
| AIRPORT TOTAL                 | 13960             | 90         | 315      | 75                         | 13               | 8                | 4                      | 0                      | 0                       | 14                         | 72                       | 16                         | 13325                   |