

# Punctuality Statistics

Economic Regulation Group

Aviation Data Unit



**Birmingham, Edinburgh, Gatwick, Glasgow, Heathrow, London City, Luton, Manchester, Newcastle, Stansted**

**Full and Summary Analysis**

**August 2005**

**Disclaimer**

The information contained in this report will be compiled from various sources and it will not be possible for the CAA to check and verify whether it is accurate and correct nor does the CAA undertake to do so. Consequently the CAA cannot accept any liability for any financial loss caused by the persons reliance on it.

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## FOREWORD

### 1 CONTENT

- 1.1 *Punctuality Statistics: Heathrow, Gatwick, Manchester, Glasgow, Birmingham, Luton, Stansted, Edinburgh, Newcastle and London City - Full and Summary Analysis* is prepared by the Civil Aviation Authority with the co-operation of the airport operators and Airport Coordination Ltd. Their assistance is gratefully acknowledged.

### 2 ENQUIRIES

- 2.1 **Statistics** Enquiries concerning the information in this publication and distribution enquiries concerning orders and subscriptions should be addressed to:

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- 2.2 Enquiries concerning further analysis of punctuality or other UK civil aviation statistics should be addressed to:

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Please note that we are unable to publish statistics or provide ad hoc data extracts at lower than monthly aggregate level.

2.3 **Website** Our tables are available on the Internet free of charge, address  
[www.caaerg.co.uk](http://www.caaerg.co.uk)

#### 2.4 Coverage

Data has been published as follows: -  
for Heathrow, Gatwick, Manchester, Birmingham, Luton, and Stansted from April 1989  
for Glasgow from July 1993  
for Edinburgh and Newcastle from April 1996  
and London City from April 1997

## INTRODUCTORY NOTES

1. These figures are compiled by the Civil Aviation Authority with the co-operation of airports and Airport Coordination Ltd.
2. The figures cover both arrivals and departures aggregated, except in the case of the Full Analysis with Arrival – Departure Split. In this table, arrivals and departures are stated separately.
3. Actual times of operation are derived from the flight by flight air transport movement returns made by airports to the CAA. The planned times supplied by Airport Coordination Ltd include changes made up to 24 hours before operation.
4. Only obvious mismatches between the two sources have been reconciled.
5. When the two sets of data are matched, if an airline appears to operate a series of flights significantly “off slot”, the Aviation Data Unit will substitute information from published timetables (where such are available) in place of the ACL slot data.
6. Prior to April 1998, Luton planned times of operation were taken from daily flight plans provided by the airport. These were completed before the week in question and, therefore, did not reflect any changes to the plan made at short notice.
7. Because the planned time of operation relates to the arrival/departure at the stand, whilst the actual time of operation relates to wheels on/off the runway, the following taxi time assumptions have been built in following information provided by Airport Coordination Ltd or the airport.

|          |            |            |      |
|----------|------------|------------|------|
| Heathrow | Arrivals   | 10 minutes | (i)  |
|          | Departures | 20 minutes | (i)  |
| Gatwick  | Arrivals   | 10 minutes |      |
|          | Departures | 15 minutes | (ii) |
| Stansted | Arrivals   | 5 minutes  |      |
|          | Departures | 10 minutes |      |

|             |            |            |       |
|-------------|------------|------------|-------|
| Luton       | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| Manchester  | Arrivals   | 10 minutes | (iv)  |
|             | Departures | 20 minutes | (iv)  |
| Birmingham  | Arrivals   | 0 minutes  | (iii) |
|             | Departures | 0 minutes  | (iii) |
| Glasgow     | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| Edinburgh   | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes | (iv)  |
| Newcastle   | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| London City | Arrivals   | 3 minutes  | (iv)  |
|             | Departures | 6 minutes  | (iv)  |

- (i) No account is taken of the different taxi-ing times associated with the terminal building used.
  - (ii) Prior to October 2003 Gatwick recorded the departure time from the stand. With effect from October 2003 the runway time is recorded for departures and a taxi time of 15 minutes is assumed.
  - (iii) Birmingham Airport record actual time of operation as arrival/departure at the stand.
  - (iv) After a review of taxi time assumptions, changes have been made to Edinburgh, London City and Manchester. Edinburgh and London City have been implemented wef the January 2001 publication, and Manchester wef February 2001 publication. Data for the same month in previous year has also been re-calculated using the new taxi times for comparison purposes. These should not though be compared with data published for periods prior to 2001.
8. The number of unmatched actual flights represented those air transport movements which actually took place at the airport but for which no corresponding planned flight was found. The reasons for this would normally be:

- (a) the flight was a diversion from another airport;
  - (b) the flight was not recorded with Airport Coordination Ltd or airport (see notes 4 and 5);
  - (c) the flight was a short-haul flight more than one hour before the planned time;
  - (d) the flight was planned to take place in the previous month;
  - (e) the plan or the air transport movement record contained an incorrectly reported item of data causing the flight not to match.
9. The number of unmatched planned flights represents those Airport Coordination Ltd or airport flights planned (see notes 4 and 5) for which a corresponding Air Transport Movement return has not been found. The reasons for these would normally be:
- (a) the flight was diverted to another airport;
  - (b) the flight was cancelled;
  - (c) the planned time was for a short haul flight more than one hour after the flight;
  - (d) the flight took place in the following month;
  - (e) either the plan or the air transport movement record contained an incorrectly reported item of data causing it not to match.
10. With effect from January 2000 data month, early flights are set to zero delay. Prior to this, an early flight will show a negative delay. This will affect the 'average delay' column. Average delays from January 2000 onwards should not be compared to average delays prior to January 2000. Tables for January to December 2000 inclusive do not include columns relating to the corresponding month the previous year for this reason. These tables should also not be compared with previously published tables.
11. Routes – airline combinations are shown where there is more than one matched flight. Any lines omitted for this reason will still be included in total figures however. For this reason, the totals shown may not always exactly match the data in the table.
12. All-cargo services and air taxi services are excluded from the analysis.



13. Positioning, private, corporate, military, local and other non air transport movements are excluded from the analysis.
14. Figures for domestic shuttle services should be treated with caution. Only the main flights are notified to Airport Coordination Ltd. Back-up flights are not and are therefore recorded as unmatched actual flights.
15. Flights are allocated to airlines according to the flight prefix of the service. Therefore, in the case of a sub-charter service, the flight is shown against the airline commercially responsible for the service. In the case of franchise operations, the service is recorded against the operating carrier.
16. The aircraft origin/destination represents the final point on the service. An aircraft serving more than one point on the route is therefore shown once only in these tables.
17. Some apparently domestic routes listed in this publication may be domestic sectors of international services.
18. Flights between any two of the ten airports (eg Heathrow-Manchester) are counted twice.
19. Care should be taken in comparing the average delays during the current year, with the average delays during the previous year. The number of flights may change from one year to the next, and the average may also be calculated on a small number of flights in either year.

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>         |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK              | AUSTRIAN AIRLINES             | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 75                       | 7                          | 8                       |
| <b>TOTAL INNSBRUCK</b> |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>75</b>                | <b>7</b>                   | <b>8</b>                |
| SALZBURG               | EXCEL AIRWAYS LTD             | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                       | 12                         | 8                       |
|                        | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 88                       | 5                          | 8                       |
| <b>TOTAL SALZBURG</b>  |                               |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>77</b>                  | <b>20</b>                | <b>78</b>                  |                         |
| VIENNA                 | BRITISH AIRWAYS CITIEXPRESS L | S                 | 54                | 0        | 0         | 93                         | 4                | 0                | 4                      | 0                      | 6                       | 74                         | 17                       | 50                         |                         |
| <b>TOTAL VIENNA</b>    |                               |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>4</b>         | <b>0</b>         | <b>4</b>               | <b>0</b>               | <b>6</b>                | <b>74</b>                  | <b>17</b>                | <b>50</b>                  |                         |
| <b>TOTAL AUSTRIA</b>   |                               |                   | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>3</b>         | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>5</b>                | <b>76</b>                  | <b>19</b>                | <b>136</b>                 |                         |
| <b>BELGIUM</b>         |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS               | SN BRUSSELS AIRLINES          | S                 | 182               | 0        | 0         | 91                         | 7                | 2                | 1                      | 0                      | 4                       | 73                         | 10                       | 176                        |                         |
| <b>TOTAL BRUSSELS</b>  |                               |                   | <b>182</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>7</b>         | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>4</b>                | <b>73</b>                  | <b>10</b>                | <b>176</b>                 |                         |
| <b>TOTAL BELGIUM</b>   |                               |                   | <b>182</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>7</b>         | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>4</b>                | <b>73</b>                  | <b>10</b>                | <b>176</b>                 |                         |
| <b>BULGARIA</b>        |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                 | BH AIR                        | C                 | 18                | 0        | 0         | 50                         | 11               | 11               | 28                     | 0                      | 41                      | 38                         | 26                       | 8                          |                         |
|                        | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 16                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL BURGAS</b>    |                               |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>12</b>        | <b>15</b>        | <b>19</b>              | <b>0</b>               | <b>33</b>               | <b>38</b>                  | <b>26</b>                | <b>8</b>                   |                         |
| VARNA                  | BH AIR                        | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 17                      | 75                         | 9                        | 8                          |                         |
| <b>TOTAL VARNA</b>     |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>17</b>               | <b>75</b>                  | <b>9</b>                 | <b>8</b>                   |                         |
| <b>TOTAL BULGARIA</b>  |                               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>12</b>        | <b>18</b>        | <b>15</b>              | <b>0</b>               | <b>29</b>               | <b>56</b>                  | <b>18</b>                | <b>16</b>                  |                         |
| <b>CANADA</b>          |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                | AIR INDIA                     | S                 | 26                | 0        | 0         | 46                         | 12               | 23               | 12                     | 0                      | 8                       | 100                        | 0                        | 0                          |                         |
|                        | AIR TRANSAT                   | S                 | 18                | 0        | 0         | 89                         | 6                | 6                | 0                      | 0                      | 5                       | 67                         | 13                       | 18                         |                         |
|                        | THOMAS COOK AIRLINES LTD      | S                 | 8                 | 0        | 0         | 63                         | 13               | 0                | 0                      | 0                      | 25                      | 247                        | 69                       | 15                         |                         |
| <b>TOTAL TORONTO</b>   |                               |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>10</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>8</b>                | <b>90</b>                  | <b>66</b>                | <b>21</b>                  |                         |
| <b>TOTAL CANADA</b>    |                               |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>10</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>8</b>                | <b>90</b>                  | <b>66</b>                | <b>21</b>                  |                         |
| <b>CROATIA</b>         |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK              | FLYBE.BRITISH EUROPEAN        | C                 | 8                 | 0        | 0         | 63                         | 0                | 13               | 25                     | 0                      | 32                      | 80                         | 6                        | 10                         |                         |
| <b>TOTAL DUBROVNIK</b> |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>0</b>         | <b>13</b>        | <b>25</b>              | <b>0</b>               | <b>32</b>               | <b>80</b>                  | <b>6</b>                 | <b>10</b>                  |                         |
| SPLIT                  | FLYBE.BRITISH EUROPEAN        | C                 | 8                 | 0        | 0         | 63                         | 0                | 13               | 25                     | 0                      | 27                      | 13                         | 54                       | 8                          |                         |
| <b>TOTAL SPLIT</b>     |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>0</b>         | <b>13</b>        | <b>25</b>              | <b>0</b>               | <b>27</b>               | <b>13</b>                  | <b>54</b>                | <b>8</b>                   |                         |
| <b>TOTAL CROATIA</b>   |                               |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>0</b>         | <b>13</b>        | <b>25</b>              | <b>0</b>               | <b>30</b>               | <b>50</b>                  | <b>28</b>                | <b>18</b>                  |                         |
| <b>CYPRUS</b>          |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                | AIR MALTA                     | C                 | 9                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 9                       | 63                         | 22                       | 8                          |                         |
|                        | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 38                         | 38               | 25               | 0                      | 0                      | 22                      | 75                         | 99                       | 8                          |                         |
|                        | CYPRUS AIRWAYS                | S                 | 18                | 0        | 0         | 33                         | 22               | 44               | 0                      | 0                      | 23                      | 83                         | 7                        | 18                         |                         |
|                        | EUROCYPRIA AIRLINES LTD       | C                 | 8                 | 0        | 0         | 63                         | 13               | 13               | 13                     | 0                      | 27                      | 35                         | 26                       | 26                         |                         |
|                        | FIRST CHOICE AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 78                         | 22               | 0                | 0                      | 0                      | 9                       | 56                         | 16                       | 9                          |                         |
|                        | HELIOS AIRWAYS LTD            | S                 | 18                | 0        | 0         | 39                         | 28               | 11               | 22                     | 0                      | 32                      | 0                          | 0                        | 0                          |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                               | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 14                         | 25                       | 26                         | 8                       |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0          | 0         | 79                         | 0                | 5                | 0                      | 16                     | 0                       | 40                         | 88                       | 9                          | 8                       |
| <b>TOTAL LARNACA</b>                  |                             |                   | <b>99</b>         | <b>0</b>   | <b>0</b>  | <b>58</b>                  | <b>18</b>        | <b>16</b>        | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>25</b>                  | <b>58</b>                | <b>26</b>                  | <b>85</b>               |
| PAPHOS                                | AIR MALTA                   | C                 | 5                 | 3          | 0         | 80                         | 0                | 20               | 0                      | 0                      | 14                      | 0                          | 0                        | 0                          | 0                       |
|                                       | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0         | 61                         | 0                | 11               | 17                     | 0                      | 11                      | 88                         | 44                       | 42                         | 16                      |
|                                       | FIRST CHOICE AIRWAYS LTD    | S                 | 10                | 0          | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 39                         | 63                       | 28                         | 8                       |
|                                       | MONARCH AIRLINES            | C                 | 18                | 0          | 0         | 56                         | 28               | 17               | 0                      | 0                      | 0                       | 16                         | 63                       | 14                         | 8                       |
|                                       | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 60                       | 33                         | 10                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 2                          | 10                      |
| <b>TOTAL PAPHOS</b>                   |                             |                   | <b>70</b>         | <b>3</b>   | <b>0</b>  | <b>74</b>                  | <b>7</b>         | <b>9</b>         | <b>7</b>               | <b>0</b>               | <b>3</b>                | <b>33</b>                  | <b>63</b>                | <b>26</b>                  | <b>52</b>               |
| <b>TOTAL CYPRUS</b>                   |                             |                   | <b>169</b>        | <b>3</b>   | <b>0</b>  | <b>64</b>                  | <b>14</b>        | <b>13</b>        | <b>6</b>               | <b>2</b>               | <b>1</b>                | <b>28</b>                  | <b>60</b>                | <b>26</b>                  | <b>137</b>              |
| <b>CZECH REPUBLIC</b>                 |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                                | BMIBABY LTD                 | S                 | 62                | 0          | 0         | 52                         | 18               | 24               | 6                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                                       | CSA                         | S                 | 96                | 0          | 0         | 66                         | 26               | 6                | 1                      | 1                      | 0                       | 14                         | 74                       | 9                          | 85                      |
| <b>TOTAL PRAGUE</b>                   |                             |                   | <b>158</b>        | <b>0</b>   | <b>0</b>  | <b>60</b>                  | <b>23</b>        | <b>13</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>74</b>                | <b>9</b>                   | <b>85</b>               |
| <b>TOTAL CZECH REPUBLIC</b>           |                             |                   | <b>158</b>        | <b>0</b>   | <b>0</b>  | <b>60</b>                  | <b>23</b>        | <b>13</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>74</b>                | <b>9</b>                   | <b>85</b>               |
| <b>DENMARK</b>                        |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BILLUND                               | SUN AIR OF SCANDINAVIA      | S                 | 20                | 0          | 34        | 55                         | 25               | 10               | 10                     | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL BILLUND</b>                  |                             |                   | <b>20</b>         | <b>0</b>   | <b>34</b> | <b>55</b>                  | <b>25</b>        | <b>10</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| COPENHAGEN                            | SAS                         | S                 | 116               | 0          | 0         | 87                         | 9                | 3                | 0                      | 0                      | 0                       | 7                          | 83                       | 12                         | 139                     |
| <b>TOTAL COPENHAGEN</b>               |                             |                   | <b>116</b>        | <b>0</b>   | <b>0</b>  | <b>87</b>                  | <b>9</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>12</b>                  | <b>139</b>              |
| <b>TOTAL DENMARK</b>                  |                             |                   | <b>136</b>        | <b>0</b>   | <b>34</b> | <b>82</b>                  | <b>12</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>12</b>                  | <b>139</b>              |
| <b>DOMINICAN REPUBLIC</b>             |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PUERTO PLATA                          | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 34                         | 78                       | 22                         | 9                       |
| <b>TOTAL PUERTO PLATA</b>             |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>  | <b>60</b>                  | <b>20</b>        | <b>0</b>         | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>77</b>                | <b>19</b>                  | <b>13</b>               |
| <b>TOTAL DOMINICAN REPUBLIC</b>       |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>  | <b>60</b>                  | <b>20</b>        | <b>0</b>         | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>77</b>                | <b>19</b>                  | <b>13</b>               |
| <b>EGYPT</b>                          |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUXOR                                 | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>TOTAL LUXOR</b>                    |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| SHARM EL SHEIKH (OPHIRA)              | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                       | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL EGYPT</b>                    |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b>  | <b>93</b>                  | <b>7</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>FINLAND</b>                        |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                              | CITY AIRLINE                | S                 | 31                | 0          | 0         | 68                         | 26               | 3                | 3                      | 0                      | 0                       | 14                         | 88                       | 15                         | 34                      |
| <b>TOTAL HELSINKI</b>                 |                             |                   | <b>31</b>         | <b>0</b>   | <b>0</b>  | <b>68</b>                  | <b>26</b>        | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>88</b>                | <b>15</b>                  | <b>34</b>               |
| <b>TOTAL FINLAND</b>                  |                             |                   | <b>31</b>         | <b>0</b>   | <b>0</b>  | <b>68</b>                  | <b>26</b>        | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>88</b>                | <b>15</b>                  | <b>34</b>               |
| <b>FRANCE</b>                         |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASTIA                                | FLYBE.BRITISH EUROPEAN      | C                 | 8                 | 0          | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 13                         | 100                      | 5                          | 10                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BASTIA                    |                               |                   | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 13                         | 100                      | 5                          | 10                      |
| BERGERAC                        | FLYBE.BRITISH EUROPEAN        | S                 | 44                | 0        | 0         | 45                         | 25               | 11               | 14                     | 5                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| TOTAL BERGERAC                  |                               |                   | 44                | 0        | 0         | 45                         | 25               | 11               | 14                     | 5                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| BORDEAUX                        | BMIBABY LTD                   | S                 | 62                | 0        | 0         | 56                         | 27               | 8                | 5                      | 3                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL BORDEAUX                  |                               |                   | 62                | 0        | 0         | 56                         | 27               | 8                | 5                      | 3                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| BREST                           | FLYBE.BRITISH EUROPEAN        | S                 | 34                | 0        | 0         | 85                         | 9                | 0                | 0                      | 6                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL BREST                     |                               |                   | 34                | 0        | 0         | 85                         | 9                | 0                | 0                      | 6                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| LA ROCHELLE                     | FLYBE.BRITISH EUROPEAN        | S                 | 44                | 0        | 0         | 66                         | 16               | 9                | 9                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL LA ROCHELLE               |                               |                   | 44                | 0        | 0         | 66                         | 16               | 9                | 9                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| LYON                            | BRITISH AIRWAYS CITIEXPRESS L | S                 | 104               | 0        | 0         | 84                         | 7                | 5                | 5                      | 0                      | 0                       | 10                         | 74                       | 12                         | 100                     |
| TOTAL LYON                      |                               |                   | 104               | 0        | 0         | 84                         | 7                | 5                | 5                      | 0                      | 0                       | 10                         | 74                       | 12                         | 100                     |
| NICE                            | BMIBABY LTD                   | S                 | 60                | 2        | 0         | 17                         | 30               | 38               | 8                      | 7                      | 0                       | 49                         | 0                        | 0                          | 0                       |
|                                 | BRITISH AIRWAYS CITIEXPRESS L | S                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                       | 81                         | 8                       |
| TOTAL NICE                      |                               |                   | 68                | 2        | 0         | 26                         | 26               | 34               | 7                      | 6                      | 0                       | 43                         | 75                       | 81                         | 8                       |
| PARIS (CHARLES DE GAULLE)       | BRITISH AIRWAYS CITIEXPRESS L | S                 | 271               | 0        | 0         | 80                         | 9                | 6                | 4                      | 0                      | 0                       | 10                         | 84                       | 8                          | 223                     |
|                                 | CITY JET                      | S                 | 306               | 0        | 0         | 88                         | 9                | 2                | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL PARIS (CHARLES DE GAULLE) |                               |                   | 577               | 0        | 0         | 84                         | 9                | 4                | 2                      | 0                      | 0                       | 8                          | 79                       | 11                         | 525                     |
| PERPIGNAN                       | FLYBE.BRITISH EUROPEAN        | S                 | 42                | 0        | 0         | 64                         | 19               | 12               | 5                      | 0                      | 0                       | 17                         | 55                       | 24                         | 62                      |
| TOTAL PERPIGNAN                 |                               |                   | 42                | 0        | 0         | 64                         | 19               | 12               | 5                      | 0                      | 0                       | 17                         | 55                       | 24                         | 62                      |
| TOULOUSE (BLAGNAC)              | FLYBE.BRITISH EUROPEAN        | S                 | 62                | 1        | 0         | 52                         | 24               | 16               | 6                      | 0                      | 2                       | 28                         | 74                       | 16                         | 62                      |
| TOTAL TOULOUSE (BLAGNAC)        |                               |                   | 62                | 1        | 0         | 52                         | 24               | 16               | 6                      | 0                      | 2                       | 28                         | 74                       | 16                         | 62                      |
| TOTAL FRANCE                    |                               |                   | 1045              | 3        | 0         | 74                         | 13               | 8                | 4                      | 1                      | 0                       | 15                         | 76                       | 13                         | 768                     |
| GERMANY                         |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COLOGNE (BONN)                  | EUROWINGS LUFTVERKEHRS        | S                 | 54                | 0        | 0         | 89                         | 7                | 4                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL COLOGNE (BONN)            |                               |                   | 54                | 0        | 0         | 89                         | 7                | 4                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| DUSSELDORF                      | BRITISH AIRWAYS CITIEXPRESS L | S                 | 208               | 0        | 0         | 88                         | 7                | 3                | 2                      | 0                      | 0                       | 6                          | 89                       | 4                          | 207                     |
|                                 | EUROWINGS LUFTVERKEHRS        | S                 | 124               | 0        | 0         | 85                         | 6                | 7                | 2                      | 0                      | 0                       | 10                         | 82                       | 8                          | 119                     |
| TOTAL DUSSELDORF                |                               |                   | 332               | 0        | 0         | 87                         | 6                | 5                | 2                      | 0                      | 0                       | 7                          | 87                       | 6                          | 326                     |
| FRANKFURT MAIN                  | BRITISH AIRWAYS CITIEXPRESS L | S                 | 241               | 1        | 0         | 91                         | 3                | 3                | 2                      | 0                      | 0                       | 6                          | 91                       | 6                          | 234                     |
|                                 | LUFTHANSA                     | S                 | 220               | 0        | 0         | 89                         | 6                | 3                | 3                      | 0                      | 0                       | 7                          | 82                       | 9                          | 186                     |
| TOTAL FRANKFURT MAIN            |                               |                   | 461               | 1        | 0         | 90                         | 5                | 3                | 2                      | 0                      | 0                       | 6                          | 87                       | 7                          | 420                     |
| HAMBURG                         | BRITISH AIRWAYS CITIEXPRESS L | S                 | 94                | 0        | 0         | 93                         | 0                | 1                | 6                      | 0                      | 0                       | 8                          | 88                       | 5                          | 91                      |
| TOTAL HAMBURG                   |                               |                   | 94                | 0        | 0         | 93                         | 0                | 1                | 6                      | 0                      | 0                       | 8                          | 88                       | 5                          | 91                      |
| HANOVER                         | BRITISH AIRWAYS CITIEXPRESS L | S                 | 59                | 0        | 0         | 92                         | 5                | 3                | 0                      | 0                      | 0                       | 4                          | 95                       | 5                          | 62                      |
| TOTAL HANOVER                   |                               |                   | 59                | 0        | 0         | 92                         | 5                | 3                | 0                      | 0                      | 0                       | 4                          | 95                       | 5                          | 62                      |
| MUNICH                          | LUFTHANSA CITY LINE           | S                 | 178               | 0        | 0         | 84                         | 11               | 2                | 3                      | 0                      | 0                       | 8                          | 87                       | 7                          | 62                      |
| TOTAL MUNICH                    |                               |                   | 178               | 0        | 0         | 84                         | 11               | 2                | 3                      | 0                      | 0                       | 8                          | 87                       | 8                          | 176                     |
| MUNSTER-OSNABRUCK               | EUROPEAN AIR CHARTER          | C                 | 8                 | 0        | 0         | 25                         | 38               | 13               | 25                     | 0                      | 0                       | 50                         | 88                       | 3                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MUNSTER-OSNABRUCK</b> |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>38</b>        | <b>13</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>50</b>                  | <b>88</b>                | <b>3</b>                   | <b>8</b>                |
| PADERBORN                      | EUROPEAN AIR CHARTER          | C                 | 8                 | 0        | 0         | 25                         | 25               | 25               | 25                     | 0                      | 0                       | 45                         | 100                      | 0                          | 10                      |
| <b>TOTAL PADERBORN</b>         |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>        | <b>25</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>45</b>                  | <b>100</b>               | <b>0</b>                   | <b>10</b>               |
| STUTTGART                      | BRITISH AIRWAYS CITIEXPRESS L | S                 | 148               | 0        | 0         | 89                         | 4                | 2                | 5                      | 0                      | 0                       | 7                          | 77                       | 9                          | 147                     |
|                                | TITAN AIRWAYS LTD             | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL STUTTGART</b>         |                               |                   | <b>150</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>4</b>         | <b>2</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>77</b>                | <b>9</b>                   | <b>147</b>              |
| <b>TOTAL GERMANY</b>           |                               |                   | <b>1344</b>       | <b>1</b> | <b>0</b>  | <b>88</b>                  | <b>6</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>86</b>                | <b>7</b>                   | <b>1240</b>             |
| <b>GREECE</b>                  |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHANIA                         | AEGEAN AIRLINES               | C                 | 10                | 0        | 0         | 10                         | 40               | 50               | 0                      | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| <b>TOTAL CHANIA</b>            |                               |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>10</b>                  | <b>40</b>        | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>10</b>                | <b>38</b>                  | <b>10</b>               |
| CORFU                          | AIR MALTA                     | C                 | 10                | 0        | 0         | 20                         | 20               | 10               | 50                     | 0                      | 0                       | 47                         | 0                        | 162                        | 10                      |
|                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 78                       | 15                         | 18                      |
|                                | EUROPEAN AIR CHARTER          | C                 | 10                | 0        | 0         | 30                         | 20               | 0                | 50                     | 0                      | 0                       | 72                         | 0                        | 0                          | 0                       |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 18                | 0        | 0         | 61                         | 11               | 17               | 11                     | 0                      | 0                       | 21                         | 90                       | 3                          | 10                      |
|                                | MONARCH AIRLINES              | C                 | 20                | 0        | 0         | 95                         | 5                | 0                | 0                      | 0                      | 0                       | 3                          | 70                       | 23                         | 20                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 10                | 0        | 0         | 70                         | 10               | 20               | 0                      | 0                      | 0                       | 13                         | 100                      | 4                          | 10                      |
| <b>TOTAL CORFU</b>             |                               |                   | <b>76</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>8</b>         | <b>16</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>65</b>                | <b>39</b>                  | <b>78</b>               |
| HERAKLION                      | BRITANNIA AIRWAYS AND THOMS   | C                 | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 3                          | 20                       | 37                         | 10                      |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 21                         | 75                       | 5                          | 8                       |
|                                | MONARCH AIRLINES              | C                 | 28                | 0        | 0         | 82                         | 4                | 7                | 7                      | 0                      | 0                       | 10                         | 78                       | 6                          | 27                      |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 78                       | 10                         | 18                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 2                          | 9                       |
| <b>TOTAL HERAKLION</b>         |                               |                   | <b>65</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>5</b>         | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>74</b>                | <b>10</b>                  | <b>82</b>               |
| KALAMATA                       | EXCEL AIRWAYS LTD             | C                 | 8                 | 0        | 0         | 13                         | 38               | 0                | 50                     | 0                      | 0                       | 63                         | 0                        | 0                          | 0                       |
| <b>TOTAL KALAMATA</b>          |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>13</b>                  | <b>38</b>        | <b>0</b>         | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>63</b>                  | <b>50</b>                | <b>32</b>                  | <b>10</b>               |
| KAVALLA                        | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 10                      |
| <b>TOTAL KAVALLA</b>           |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>0</b>         | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>100</b>               | <b>3</b>                   | <b>10</b>               |
| KEFALLINIA                     | BMI BRITISH MIDLAND           | C                 | 7                 | 2        | 0         | 14                         | 29               | 14               | 29                     | 0                      | 14                      | 242                        | 0                        | 0                          | 0                       |
|                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 75                       | 7                          | 8                       |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 0                          | 10                      |
| <b>TOTAL KEFALLINIA</b>        |                               |                   | <b>25</b>         | <b>2</b> | <b>0</b>  | <b>72</b>                  | <b>12</b>        | <b>4</b>         | <b>8</b>               | <b>0</b>               | <b>4</b>                | <b>69</b>                  | <b>87</b>                | <b>4</b>                   | <b>38</b>               |
| KOS                            | BMI BRITISH MIDLAND           | C                 | 8                 | 0        | 0         | 25                         | 38               | 38               | 0                      | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 26                         | 78                       | 24                         | 9                       |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 0                          | 8                       |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 75                       | 51                         | 8                       |
| <b>TOTAL KOS</b>               |                               |                   | <b>33</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>9</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>79</b>                | <b>18</b>                  | <b>42</b>               |
| RHODES                         | AIR MALTA                     | C                 | 10                | 0        | 0         | 40                         | 50               | 10               | 0                      | 0                      | 0                       | 19                         | 50                       | 49                         | 8                       |
|                                | BMI BRITISH MIDLAND           | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 75                       | 13                         | 8                       |
|                                | MONARCH AIRLINES              | C                 | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 8                          | 50                       | 13                         | 8                       |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 9                 | 0        | 0         | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 7                          | 38                       | 27                         | 8                       |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 9                 | 0        | 0         | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 4                          | 100                      | 3                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL RHODES            |                             |                   | 55                | 0          | 0        | 82                         | 13               | 5                | 0                      | 0                      | 0                       | 7                          | 67                       | 18                         | 64                      |
| SALONIKA                | BRITANNIA AIRWAYS AND THOMS | C                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 60                       | 66                         | 10                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 88                       | 10                         | 8                       |
| TOTAL SALONIKA          |                             |                   | 17                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 4                          | 72                       | 41                         | 18                      |
| SKIATHOS                | AIR MALTA                   | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 32                         | 7                       |
| TOTAL SKIATHOS          |                             |                   | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 32                         | 7                       |
| THIRA (SANTORINI)       | AEGEAN AIRLINES             | C                 | 9                 | 0          | 0        | 0                          | 0                | 0                | 89                     | 11                     | 0                       | 155                        | 0                        | 0                          | 0                       |
| TOTAL THIRA (SANTORINI) |                             |                   | 9                 | 0          | 0        | 0                          | 0                | 0                | 89                     | 11                     | 0                       | 155                        | 0                        | 0                          | 0                       |
| ZAKINTHOS               | AIR MALTA                   | C                 | 8                 | 0          | 0        | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 31                         | 60                       | 20                         | 10                      |
|                         | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 88                       | 4                          | 8                       |
|                         | EUROPEAN AIR CHARTER        | C                 | 8                 | 0          | 0        | 25                         | 13               | 13               | 13                     | 38                     | 0                       | 128                        | 0                        | 0                          | 0                       |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 1                          | 10                      |
|                         | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 38                         | 25               | 38               | 0                      | 0                      | 0                       | 21                         | 50                       | 22                         | 8                       |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 100                      | 0                          | 8                       |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 50                       | 15                         | 8                       |
| TOTAL ZAKINTHOS         |                             |                   | 60                | 0          | 0        | 67                         | 13               | 10               | 5                      | 5                      | 0                       | 27                         | 75                       | 10                         | 52                      |
| TOTAL GREECE            |                             |                   | 375               | 2          | 0        | 70                         | 12               | 8                | 9                      | 1                      | 0                       | 25                         | 70                       | 20                         | 412                     |
| INDIA                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DELHI                   | AIR INDIA                   | S                 | 26                | 0          | 0        | 50                         | 27               | 15               | 0                      | 0                      | 8                       | 91                         | 0                        | 0                          | 0                       |
| TOTAL DELHI             |                             |                   | 26                | 0          | 0        | 50                         | 27               | 15               | 0                      | 0                      | 8                       | 91                         | 0                        | 0                          | 0                       |
| TOTAL INDIA             |                             |                   | 26                | 0          | 0        | 50                         | 27               | 15               | 0                      | 0                      | 8                       | 91                         | 0                        | 0                          | 0                       |
| IRAN                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEHRAN                  | MAHAN AIR                   | S                 | 16                | 0          | 8        | 38                         | 6                | 13               | 44                     | 0                      | 0                       | 47                         | 44                       | 24                         | 16                      |
| TOTAL TEHRAN            |                             |                   | 16                | 0          | 8        | 38                         | 6                | 13               | 44                     | 0                      | 0                       | 47                         | 44                       | 24                         | 16                      |
| TOTAL IRAN              |                             |                   | 16                | 0          | 8        | 38                         | 6                | 13               | 44                     | 0                      | 0                       | 47                         | 44                       | 24                         | 16                      |
| IRISH REPUBLIC          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT               | BMIBABY LTD                 | S                 | 90                | 0          | 0        | 51                         | 13               | 16               | 18                     | 2                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| TOTAL CONNAUGHT         |                             |                   | 90                | 0          | 0        | 51                         | 13               | 16               | 18                     | 2                      | 0                       | 32                         | 29                       | 38                         | 62                      |
| CORK                    | AER ARRAN                   | S                 | 116               | 0          | 0        | 91                         | 5                | 2                | 1                      | 1                      | 0                       | 6                          | 60                       | 32                         | 116                     |
|                         | BMIBABY LTD                 | S                 | 62                | 0          | 0        | 63                         | 10               | 8                | 19                     | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
| TOTAL CORK              |                             |                   | 178               | 0          | 0        | 81                         | 7                | 4                | 7                      | 1                      | 0                       | 14                         | 61                       | 31                         | 117                     |
| DUBLIN                  | AER LINGUS                  | S                 | 205               | 0          | 1        | 72                         | 18               | 7                | 3                      | 0                      | 0                       | 13                         | 77                       | 12                         | 212                     |
|                         | RYANAIR                     | S                 | 150               | 0          | 0        | 79                         | 12               | 7                | 1                      | 1                      | 0                       | 13                         | 66                       | 18                         | 158                     |
| TOTAL DUBLIN            |                             |                   | 355               | 0          | 1        | 75                         | 15               | 7                | 2                      | 1                      | 0                       | 13                         | 66                       | 17                         | 503                     |
| SHANNON                 | FLYBE.BRITISH EUROPEAN      | S                 | 62                | 0          | 0        | 40                         | 23               | 19               | 11                     | 6                      | 0                       | 39                         | 61                       | 26                         | 61                      |
| TOTAL SHANNON           |                             |                   | 62                | 0          | 0        | 40                         | 23               | 19               | 11                     | 6                      | 0                       | 39                         | 61                       | 26                         | 61                      |
| TOTAL IRISH REPUBLIC    |                             |                   | 685               | 0          | 1        | 70                         | 13               | 8                | 6                      | 1                      | 0                       | 18                         | 62                       | 22                         | 797                     |
| ITALY                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO/SASSARI         | FLYBE.BRITISH EUROPEAN      | C                 | 8                 | 0          | 0        | 38                         | 50               | 13               | 0                      | 0                      | 0                       | 15                         | 75                       | 7                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ALGHERO/SASSARI     |                               |                   | 8                 | 0        | 0         | 38                         | 50               | 13               | 0                      | 0                      | 0                       | 15                         | 75                       | 7                          | 8                       |
| BERGAMO                   | EUROPEAN AIR CHARTER          | C                 | 8                 | 0        | 0         | 0                          | 38               | 13               | 50                     | 0                      | 0                       | 54                         | 63                       | 11                         | 8                       |
| TOTAL BERGAMO             |                               |                   | 8                 | 0        | 0         | 0                          | 38               | 13               | 50                     | 0                      | 0                       | 54                         | 75                       | 9                          | 12                      |
| BRESCIA/MONTICHIARI       | EXCEL AIRWAYS LTD             | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 5                          | 2                       |
| TOTAL BRESCIA/MONTICHIARI |                               |                   | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 5                          | 2                       |
| MILAN (MALPENSA)          | ALITALIA                      | S                 | 123               | 0        | 0         | 73                         | 16               | 6                | 5                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                           | BRITISH AIRWAYS CITIEXPRESS L | S                 | 158               | 0        | 0         | 83                         | 8                | 6                | 4                      | 0                      | 0                       | 9                          | 89                       | 7                          | 160                     |
| TOTAL MILAN (MALPENSA)    |                               |                   | 281               | 0        | 0         | 79                         | 11               | 6                | 4                      | 0                      | 0                       | 11                         | 89                       | 7                          | 160                     |
| NAPLES                    | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 88                       | 5                          | 8                       |
|                           | EUROPEAN AIR CHARTER          | C                 | 8                 | 0        | 0         | 13                         | 38               | 25               | 13                     | 13                     | 0                       | 65                         | 0                        | 0                          | 0                       |
| TOTAL NAPLES              |                               |                   | 16                | 0        | 0         | 50                         | 25               | 13               | 6                      | 6                      | 0                       | 34                         | 81                       | 7                          | 16                      |
| PISA                      | BRITISH AIRWAYS CITIEXPRESS L | C                 | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 20                         | 63                       | 14                         | 8                       |
| TOTAL PISA                |                               |                   | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 20                         | 63                       | 14                         | 8                       |
| ROME (FIUMICINO)          | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0        | 0         | 82                         | 13               | 5                | 0                      | 0                      | 0                       | 7                          | 84                       | 8                          | 62                      |
| TOTAL ROME (FIUMICINO)    |                               |                   | 62                | 0        | 0         | 82                         | 13               | 5                | 0                      | 0                      | 0                       | 7                          | 84                       | 8                          | 62                      |
| VERONA VILLAFRANCA        | BRITANNIA AIRWAYS AND THOMS   | C                 | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 81                       | 7                          | 16                      |
| TOTAL VERONA VILLAFRANCA  |                               |                   | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 81                       | 7                          | 16                      |
| TOTAL ITALY               |                               |                   | 403               | 0        | 0         | 76                         | 13               | 6                | 4                      | 0                      | 0                       | 12                         | 84                       | 8                          | 294                     |
| MALTA                     |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                     | AIR MALTA                     | S                 | 26                | 0        | 0         | 54                         | 35               | 12               | 0                      | 0                      | 0                       | 15                         | 27                       | 37                         | 26                      |
|                           | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0        | 0         | 50                         | 30               | 0                | 20                     | 0                      | 0                       | 42                         | 80                       | 9                          | 10                      |
|                           | HELLO                         | C                 | 8                 | 0        | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                           | MY TRAVEL AIRWAYS UK          | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 90                       | 5                          | 10                      |
|                           | THOMAS COOK AIRLINES LTD      | C                 | 10                | 0        | 0         | 40                         | 40               | 0                | 0                      | 10                     | 10                      | 85                         | 78                       | 35                         | 9                       |
| TOTAL MALTA               |                               |                   | 64                | 0        | 0         | 59                         | 30               | 5                | 3                      | 2                      | 2                       | 27                         | 56                       | 26                         | 55                      |
| TOTAL MALTA               |                               |                   | 64                | 0        | 0         | 59                         | 30               | 5                | 3                      | 2                      | 2                       | 27                         | 56                       | 26                         | 55                      |
| MEXICO                    |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                    | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL CANCUN              |                               |                   | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 33                       | 37                         | 6                       |
| TOTAL MEXICO              |                               |                   | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 33                       | 37                         | 6                       |
| NETHERLANDS               |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                 | BMIBABY LTD                   | S                 | 114               | 0        | 0         | 84                         | 8                | 3                | 4                      | 1                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                           | KLM                           | S                 | 177               | 0        | 4         | 93                         | 4                | 1                | 2                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                           | KLM CITYHOPPER                | S                 | 65                | 0        | 0         | 58                         | 22               | 9                | 11                     | 0                      | 0                       | 25                         | 76                       | 13                         | 302                     |
| TOTAL AMSTERDAM           |                               |                   | 356               | 0        | 4         | 84                         | 8                | 3                | 4                      | 0                      | 0                       | 11                         | 76                       | 13                         | 302                     |
| TOTAL NETHERLANDS         |                               |                   | 356               | 0        | 4         | 84                         | 8                | 3                | 4                      | 0                      | 0                       | 11                         | 76                       | 13                         | 302                     |
| PAKISTAN                  |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                 | PAKISTAN INTL AIRLINES        | S                 | 44                | 0        | 0         | 70                         | 14               | 7                | 9                      | 0                      | 0                       | 13                         | 81                       | 11                         | 37                      |
| TOTAL ISLAMABAD           |                               |                   | 44                | 0        | 0         | 70                         | 14               | 7                | 9                      | 0                      | 0                       | 13                         | 81                       | 11                         | 37                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PAKISTAN                    |                               |                   | 44                | 0          | 0        | 70                         | 14               | 7                | 9                      | 0                      | 0                       | 13                         | 82                       | 11                         | 39                      |
| PORTUGAL(EXCLUDING MADEIRA)       |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | AIR MALTA                     | C                 | 8                 | 0          | 0        | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 21                         | 94                       | 4                          | 16                      |
|                                   | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 94                       | 2                          | 18                      |
|                                   | EUROPEAN AIR CHARTER          | C                 | 8                 | 0          | 0        | 50                         | 13               | 13               | 25                     | 0                      | 0                       | 36                         | 100                      | 1                          | 10                      |
|                                   | FIRST CHOICE AIRWAYS LTD      | C                 | 16                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 8                          | 16                      |
|                                   | FLYBE.BRITISH EUROPEAN        | S                 | 46                | 0          | 0        | 37                         | 20               | 22               | 13                     | 4                      | 4                       | 59                         | 0                        | 0                          | 0                       |
|                                   | MONARCH AIRLINES              | S                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                   | MY TRAVEL AIRWAYS UK          | S                 | 42                | 0          | 0        | 90                         | 0                | 7                | 2                      | 0                      | 0                       | 6                          | 62                       | 27                         | 45                      |
|                                   | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 12                         | 8                       |
|                                   | THOMAS COOK AIRLINES LTD      | C                 | 16                | 0          | 0        | 63                         | 19               | 0                | 19                     | 0                      | 0                       | 29                         | 88                       | 11                         | 26                      |
| TOTAL FARO                        |                               |                   | 160               | 0          | 0        | 71                         | 9                | 9                | 8                      | 1                      | 1                       | 25                         | 77                       | 15                         | 155                     |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                               |                   | 160               | 0          | 0        | 71                         | 9                | 9                | 8                      | 1                      | 1                       | 25                         | 77                       | 15                         | 155                     |
| PORTUGAL(MADEIRA)                 |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | FIRST CHOICE AIRWAYS LTD      | C                 | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 8                          | 100                      | 1                          | 10                      |
| TOTAL FUNCHAL                     |                               |                   | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 8                          | 100                      | 1                          | 10                      |
| TOTAL PORTUGAL(MADEIRA)           |                               |                   | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 8                          | 100                      | 1                          | 10                      |
| SLOVAK REPUBLIC                   |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                        | AIR SLOVAKIA BWJ              | S                 | 16                | 1          | 0        | 50                         | 19               | 19               | 6                      | 0                      | 6                       | 62                         | 55                       | 28                         | 29                      |
| TOTAL BRATISLAVA                  |                               |                   | 16                | 1          | 0        | 50                         | 19               | 19               | 6                      | 0                      | 6                       | 62                         | 55                       | 28                         | 29                      |
| TOTAL SLOVAK REPUBLIC             |                               |                   | 16                | 1          | 0        | 50                         | 19               | 19               | 6                      | 0                      | 6                       | 62                         | 55                       | 28                         | 29                      |
| SPAIN                             |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | AIR MALTA                     | C                 | 8                 | 0          | 0        | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
|                                   | BMIBABY LTD                   | S                 | 54                | 0          | 0        | 63                         | 9                | 19               | 9                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
|                                   | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 58                       | 24                         | 19                      |
|                                   | BRITISH AIRWAYS CITIEXPRESS L | C                 | 8                 | 0          | 0        | 50                         | 25               | 13               | 13                     | 0                      | 0                       | 24                         | 63                       | 14                         | 8                       |
|                                   | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 89                       | 12                         | 18                      |
|                                   | FLYBE.BRITISH EUROPEAN        | S                 | 44                | 0          | 0        | 59                         | 23               | 7                | 11                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                                   | MONARCH AIRLINES              | S                 | 16                | 0          | 0        | 56                         | 31               | 13               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                   | MY TRAVEL AIRWAYS UK          | S                 | 63                | 0          | 4        | 87                         | 11               | 2                | 0                      | 0                      | 0                       | 4                          | 62                       | 26                         | 112                     |
|                                   | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 13                     | 13                     | 0                       | 47                         | 71                       | 20                         | 14                      |
|                                   | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 11                         | 100                      | 1                          | 8                       |
| TOTAL ALICANTE                    |                               |                   | 227               | 0          | 4        | 69                         | 17               | 8                | 5                      | 0                      | 0                       | 14                         | 67                       | 22                         | 187                     |
| ALMERIA                           | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 1                          | 8                       |
|                                   | FLYBE.BRITISH EUROPEAN        | S                 | 26                | 0          | 0        | 27                         | 46               | 12               | 4                      | 0                      | 12                      | 78                         | 0                        | 0                          | 0                       |
|                                   | MY TRAVEL AIRWAYS UK          | S                 | 34                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 77                       | 23                         | 26                      |
| TOTAL ALMERIA                     |                               |                   | 68                | 0          | 0        | 72                         | 18               | 4                | 1                      | 0                      | 4                       | 31                         | 86                       | 15                         | 42                      |
| BARCELONA                         | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0          | 0        | 82                         | 11               | 3                | 3                      | 0                      | 0                       | 8                          | 89                       | 7                          | 62                      |
| TOTAL BARCELONA                   |                               |                   | 62                | 0          | 0        | 82                         | 11               | 3                | 3                      | 0                      | 0                       | 8                          | 65                       | 19                         | 124                     |
| GERONA                            | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 89                       | 34                         | 9                       |
|                                   | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0          | 0        | 63                         | 0                | 0                | 25                     | 13                     | 0                       | 70                         | 67                       | 15                         | 9                       |
|                                   | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 88                       | 3                          | 8                       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION           | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL GERONA</b>            |                               |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>4</b>         | <b>0</b>         | <b>8</b>               | <b>4</b>               | <b>0</b>                | <b>24</b>                  | <b>81</b>                | <b>18</b>                  | <b>26</b>               |
| <b>IBIZA</b>                   | BRITANNIA AIRWAYS AND THOMS   | C                 | 34                | 0        | 0         | 91                         | 0                | 3                | 6                      | 0                      | 0                       | 12                         | 73                       | 9                          | 26                      |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 60                       | 17                         | 10                      |
|                                | MY TRAVEL AIRWAYS UK          | S                 | 27                | 0        | 0         | 74                         | 11               | 15               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 16                | 0        | 0         | 75                         | 13               | 0                | 13                     | 0                      | 0                       | 21                         | 78                       | 10                         | 18                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0        | 0         | 63                         | 0                | 13               | 0                      | 25                     | 0                       | 51                         | 89                       | 15                         | 9                       |
| <b>TOTAL IBIZA</b>             |                               |                   | <b>93</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>8</b>         | <b>6</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>80</b>                | <b>10</b>                  | <b>84</b>               |
| <b>MADRID</b>                  | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0        | 0         | 69                         | 16               | 6                | 8                      | 0                      | 0                       | 13                         | 79                       | 16                         | 62                      |
| <b>TOTAL MADRID</b>            |                               |                   | <b>63</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>16</b>        | <b>6</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>79</b>                | <b>16</b>                  | <b>63</b>               |
| <b>MAHON</b>                   | BRITANNIA AIRWAYS AND THOMS   | C                 | 18                | 0        | 0         | 61                         | 22               | 11               | 6                      | 0                      | 0                       | 15                         | 89                       | 11                         | 18                      |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 10                      |
|                                | MONARCH AIRLINES              | C                 | 16                | 0        | 0         | 88                         | 0                | 0                | 13                     | 0                      | 0                       | 14                         | 88                       | 7                          | 16                      |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0        | 0         | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 55                         | 75                       | 13                         | 16                      |
|                                | MY TRAVEL AIRWAYS UK          | S                 | 26                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 16                | 0        | 0         | 88                         | 0                | 0                | 13                     | 0                      | 0                       | 11                         | 89                       | 11                         | 18                      |
| <b>TOTAL MAHON</b>             |                               |                   | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>6</b>         | <b>3</b>         | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>87</b>                | <b>9</b>                   | <b>78</b>               |
| <b>MALAGA</b>                  | AIR MALTA                     | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                | BMI BRITISH MIDLAND           | C                 | 7                 | 0        | 0         | 14                         | 29               | 43               | 14                     | 0                      | 0                       | 37                         | 0                        | 51                         | 8                       |
|                                | BMIBABY LTD                   | S                 | 71                | 0        | 0         | 46                         | 25               | 24               | 4                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
|                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 16                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 89                       | 4                          | 18                      |
|                                | BRITISH AIRWAYS CITIEXPRESS L | C                 | 8                 | 0        | 0         | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                                | FLYBE.BRITISH EUROPEAN        | S                 | 62                | 0        | 0         | 74                         | 8                | 5                | 6                      | 6                      | 0                       | 32                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES              | S                 | 62                | 0        | 0         | 69                         | 21               | 10               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK          | S                 | 62                | 0        | 0         | 90                         | 5                | 3                | 2                      | 0                      | 0                       | 5                          | 49                       | 34                         | 123                     |
|                                | SPANAIR                       | C                 | 8                 | 0        | 0         | 38                         | 38               | 25               | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 88                       | 6                          | 8                       |
| <b>TOTAL MALAGA</b>            |                               |                   | <b>312</b>        | <b>2</b> | <b>0</b>  | <b>70</b>                  | <b>15</b>        | <b>11</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>57</b>                | <b>27</b>                  | <b>195</b>              |
| <b>MURCIA SAN JAVIER</b>       | BMIBABY LTD                   | S                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                                | FLYBE.BRITISH EUROPEAN        | S                 | 44                | 0        | 0         | 61                         | 23               | 9                | 2                      | 0                      | 5                       | 36                         | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK          | S                 | 62                | 0        | 0         | 87                         | 2                | 6                | 5                      | 0                      | 0                       | 8                          | 47                       | 43                         | 62                      |
| <b>TOTAL MURCIA SAN JAVIER</b> |                               |                   | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>2</b>                | <b>19</b>                  | <b>53</b>                | <b>38</b>                  | <b>70</b>               |
| <b>PALMA DE MALLORCA</b>       | AIR MALTA                     | C                 | 17                | 0        | 0         | 82                         | 18               | 0                | 0                      | 0                      | 0                       | 8                          | 38                       | 16                         | 8                       |
|                                | BMIBABY LTD                   | S                 | 62                | 0        | 0         | 48                         | 40               | 8                | 3                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 50                | 1        | 0         | 78                         | 14               | 4                | 2                      | 2                      | 0                       | 15                         | 72                       | 29                         | 60                      |
|                                | BRITISH AIRWAYS CITIEXPRESS L | C                 | 16                | 1        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 11                         | 38                       | 18                         | 16                      |
|                                | EUROPEAN AIR CHARTER          | C                 | 10                | 0        | 0         | 40                         | 0                | 10               | 30                     | 20                     | 0                       | 99                         | 100                      | 2                          | 10                      |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 44                | 0        | 0         | 75                         | 5                | 7                | 14                     | 0                      | 0                       | 17                         | 86                       | 5                          | 44                      |
|                                | FLYBE.BRITISH EUROPEAN        | S                 | 26                | 0        | 0         | 69                         | 15               | 12               | 4                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES              | C                 | 8                 | 0        | 0         | 13                         | 25               | 63               | 0                      | 0                      | 0                       | 32                         | 38                       | 24                         | 8                       |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 65                       | 28                         | 52                      |
|                                | MY TRAVEL AIRWAYS UK          | S                 | 63                | 0        | 0         | 92                         | 2                | 2                | 5                      | 0                      | 0                       | 7                          | 30                       | 54                         | 61                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 38                | 0        | 0         | 82                         | 8                | 8                | 3                      | 0                      | 0                       | 12                         | 89                       | 9                          | 38                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                               |                   | <b>352</b>        | <b>2</b> | <b>0</b>  | <b>72</b>                  | <b>15</b>        | <b>7</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>64</b>                | <b>25</b>                  | <b>304</b>              |
| <b>REUS</b>                    | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 8                       |
|                                | EUROPEAN AIR CHARTER          | C                 | 10                | 0        | 0         | 50                         | 0                | 20               | 30                     | 0                      | 0                       | 45                         | 0                        | 0                          | 0                       |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 18                | 0        | 0         | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 11                         | 67                       | 18                         | 9                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| REUS                                   | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 67                       | 41                         | 18                      |
| <b>TOTAL REUS</b>                      |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>5</b>         | <b>9</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>70</b>                | <b>41</b>                  | <b>37</b>               |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>1455</b>       | <b>4</b> | <b>4</b>  | <b>73</b>                  | <b>13</b>        | <b>7</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>68</b>                | <b>22</b>                  | <b>1210</b>             |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | AIR EUROPA                  | C                 | 8                 | 0        | 0         | 25                         | 50               | 0                | 25                     | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
|  | AIR MALTA                   | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 25                       | 72                         | 8                       |
|  | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 90                       | 6                          | 10                      |
|  | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 50                       | 13                         | 8                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 17                | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 56                       | 23                         | 18                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 1        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 75                       | 48                         | 8                       |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>57</b>         | <b>2</b> | <b>0</b>  | <b>86</b>                  | <b>11</b>        | <b>0</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>62</b>                | <b>27</b>                  | <b>60</b>               |
| FUERTEVENTURA                          | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 23                         | 70                       | 11                         | 10                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0        | 0         | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 7                          | 75                       | 8                          | 8                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 88                       | 6                          | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 17                         | 88                       | 2                          | 8                       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>39</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>3</b>         | <b>3</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>7</b>                   | <b>34</b>               |
| LAS PALMAS                             | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 40                         | 50               | 10               | 0                      | 0                      | 0                       | 18                         | 83                       | 5                          | 18                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 100                      | 1                          | 9                       |
|  | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0        | 0         | 78                         | 6                | 17               | 0                      | 0                      | 0                       | 9                          | 56                       | 19                         | 27                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 17                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 19                      |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>61</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>15</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>                | <b>9</b>                   | <b>82</b>               |
| TENERIFE (SURREINA SOFIA)              | AIR EUROPA                  | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|  | AIR MALTA                   | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 5                          | 63                       | 17                         | 8                       |
|  | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 94                         | 0                | 0                | 6                      | 0                      | 0                       | 5                          | 89                       | 4                          | 18                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0        | 0         | 72                         | 11               | 6                | 11                     | 0                      | 0                       | 21                         | 58                       | 26                         | 26                      |
|  | MONARCH AIRLINES            | S                 | 62                | 0        | 0         | 74                         | 26               | 0                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 61                       | 9                          | 18                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 2                          | 16                      |
|  | VOLAR AIRLINES              | C                 | 16                | 0        | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 6                          | 82                       | 8                          | 22                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>164</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>13</b>        | <b>1</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>77</b>                | <b>11</b>                  | <b>127</b>              |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>321</b>        | <b>2</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>75</b>                | <b>13</b>                  | <b>303</b>              |
| <b>SWEDEN</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                               | CITY AIRLINE                | S                 | 31                | 0        | 0         | 52                         | 39               | 6                | 3                      | 0                      | 0                       | 18                         | 84                       | 14                         | 44                      |
| <b>TOTAL GOTEBORG</b>                  |                             |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>38</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>84</b>                | <b>14</b>                  | <b>44</b>               |
| STOCKHOLM (ARLANDA)                    | SAS                         | S                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL STOCKHOLM (ARLANDA)</b>       |                             |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>7</b>                   | <b>98</b>               |
| <b>TOTAL SWEDEN</b>                    |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>35</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>86</b>                | <b>9</b>                   | <b>148</b>              |
| <b>SWITZERLAND</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ZURICH                                 | SWISS AIRLINES              | S                 | 167               | 0        | 2         | 70                         | 26               | 4                | 0                      | 0                      | 0                       | 13                         | 66                       | 15                         | 168                     |
| <b>TOTAL ZURICH</b>                    |                             |                   | <b>167</b>        | <b>0</b> | <b>2</b>  | <b>70</b>                  | <b>26</b>        | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>66</b>                | <b>15</b>                  | <b>168</b>              |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>167</b>        | <b>0</b> | <b>2</b>  | <b>70</b>                  | <b>26</b>        | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>76</b>                | <b>11</b>                  | <b>257</b>              |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TUNISIA</b>                      |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                            | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0        | 0         | 80                         | 0                | 0                | 0                      | 10                     | 10                      | 72                         | 50                       | 21                         | 8                       |
|                                     | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 70                       | 11                         | 10                      |
|                                     | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 20                       | 83                         | 10                      |
|                                     | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 25                         | 80                       | 4                          | 10                      |
| <b>TOTAL MONASTIR</b>               |                               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>3</b>         | <b>3</b>         | <b>3</b>               | <b>3</b>               | <b>3</b>                | <b>28</b>                  | <b>55</b>                | <b>30</b>                  | <b>38</b>               |
| <b>TOTAL TUNISIA</b>                |                               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>3</b>         | <b>3</b>         | <b>3</b>               | <b>3</b>               | <b>3</b>                | <b>28</b>                  | <b>55</b>                | <b>30</b>                  | <b>38</b>               |
| <b>TURKEY</b>                       |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                             | THOMAS COOK AIRLINES LTD      | C                 | 19                | 0        | 0         | 84                         | 0                | 11               | 5                      | 0                      | 0                       | 10                         | 70                       | 16                         | 10                      |
| <b>TOTAL ANTALYA</b>                |                               |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>0</b>         | <b>11</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>70</b>                | <b>16</b>                  | <b>10</b>               |
| BODRUM (MILAS)                      | BRITANNIA AIRWAYS AND THOMS   | C                 | 9                 | 0        | 0         | 33                         | 22               | 22               | 22                     | 0                      | 0                       | 32                         | 90                       | 34                         | 10                      |
|                                     | FIRST CHOICE AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 10                      |
|                                     | MONARCH AIRLINES              | C                 | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 90                       | 7                          | 10                      |
|                                     | MY TRAVEL AIRWAYS UK          | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 70                       | 23                         | 10                      |
|                                     | THOMAS COOK AIRLINES LTD      | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 90                       | 3                          | 10                      |
| <b>TOTAL BODRUM (MILAS)</b>         |                               |                   | <b>47</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>6</b>         | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>14</b>                  | <b>50</b>               |
| DALAMAN                             | BMI BRITISH MIDLAND           | C                 | 8                 | 0        | 0         | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
|                                     | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 50                       | 38                         | 10                      |
|                                     | EXCEL AIRWAYS LTD             | C                 | 10                | 0        | 0         | 60                         | 0                | 20               | 20                     | 0                      | 0                       | 28                         | 50                       | 54                         | 8                       |
|                                     | FIRST CHOICE AIRWAYS LTD      | C                 | 18                | 0        | 0         | 83                         | 6                | 11               | 0                      | 0                      | 0                       | 7                          | 89                       | 4                          | 18                      |
|                                     | MY TRAVEL AIRWAYS UK          | C                 | 24                | 1        | 0         | 92                         | 4                | 0                | 0                      | 0                      | 4                       | 36                         | 80                       | 8                          | 25                      |
|                                     | PEGASUS AIRLINES              | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                     | THOMAS COOK AIRLINES LTD      | C                 | 18                | 0        | 0         | 78                         | 0                | 11               | 6                      | 6                      | 0                       | 25                         | 100                      | 3                          | 8                       |
| <b>TOTAL DALAMAN</b>                |                               |                   | <b>96</b>         | <b>1</b> | <b>0</b>  | <b>78</b>                  | <b>7</b>         | <b>9</b>         | <b>3</b>               | <b>1</b>               | <b>1</b>                | <b>21</b>                  | <b>72</b>                | <b>17</b>                  | <b>79</b>               |
| IZMIR (ADNAM MENDERES)              | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 90                       | 4                          | 10                      |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b> |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>90</b>                | <b>4</b>                   | <b>10</b>               |
| <b>TOTAL TURKEY</b>                 |                               |                   | <b>170</b>        | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>6</b>         | <b>8</b>         | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>15</b>                  | <b>79</b>                | <b>15</b>                  | <b>149</b>              |
| <b>TURKMENISTAN</b>                 |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ASHKHABAD                           | TURKMENISTAN AIRLINES         | S                 | 34                | 0        | 0         | 62                         | 15               | 12               | 6                      | 6                      | 0                       | 30                         | 83                       | 11                         | 36                      |
| <b>TOTAL ASHKHABAD</b>              |                               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>15</b>        | <b>12</b>        | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>30</b>                  | <b>83</b>                | <b>11</b>                  | <b>36</b>               |
| <b>TOTAL TURKMENISTAN</b>           |                               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>15</b>        | <b>12</b>        | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>30</b>                  | <b>83</b>                | <b>11</b>                  | <b>36</b>               |
| <b>UNITED ARAB EMIRATES</b>         |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                               | EMIRATES                      | S                 | 62                | 0        | 0         | 56                         | 13               | 24               | 6                      | 0                      | 0                       | 22                         | 66                       | 12                         | 61                      |
| <b>TOTAL DUBAI</b>                  |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>13</b>        | <b>24</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>66</b>                | <b>12</b>                  | <b>61</b>               |
| <b>TOTAL UNITED ARAB EMIRATES</b>   |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>13</b>        | <b>24</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>66</b>                | <b>12</b>                  | <b>61</b>               |
| <b>UNITED KINGDOM</b>               |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                            | BRITISH AIRWAYS CITIEXPRESS L | S                 | 160               | 0        | 0         | 90                         | 4                | 1                | 4                      | 1                      | 0                       | 6                          | 90                       | 4                          | 158                     |
| <b>TOTAL ABERDEEN</b>               |                               |                   | <b>160</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>4</b>         | <b>1</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>4</b>                   | <b>158</b>              |
| BELFAST CITY                        | FLYBE.BRITISH EUROPEAN        | S                 | 378               | 0        | 2         | 69                         | 16               | 9                | 5                      | 1                      | 0                       | 16                         | 65                       | 24                         | 366                     |
| <b>TOTAL BELFAST CITY</b>           |                               |                   | <b>378</b>        | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>16</b>        | <b>9</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>65</b>                | <b>24</b>                  | <b>366</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------------------|-------------------------------|-------------------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                               |                   | MATCHED           |           | UNMATCHED  | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                               |                   | Actual (7)        | Plan (8)  |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BELFAST INTERNATIONAL              | BMIBABY LTD                   | S                 | 136               | 2         | 2          | 48                         | 35               | 12               | 4                      | 1                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                               |                   | <b>136</b>        | <b>2</b>  | <b>2</b>   | <b>48</b>                  | <b>35</b>        | <b>12</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| EDINBURGH                          | BMIBABY LTD                   | S                 | 121               | 1         | 1          | 78                         | 10               | 7                | 5                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                    | BRITISH AIRWAYS CITIEXPRESS L | S                 | 323               | 14        | 0          | 86                         | 5                | 5                | 3                      | 0                      | 0                       | 13                         | 77                       | 16                         | 324                     |
|                                    | FLYBE.BRITISH EUROPEAN        | S                 | 299               | 0         | 19         | 69                         | 10               | 11               | 9                      | 1                      | 0                       | 21                         | 61                       | 20                         | 316                     |
| <b>TOTAL EDINBURGH</b>             |                               |                   | <b>743</b>        | <b>16</b> | <b>20</b>  | <b>78</b>                  | <b>8</b>         | <b>8</b>         | <b>6</b>               | <b>0</b>               | <b>16</b>               | <b>69</b>                  | <b>18</b>                | <b>640</b>                 |                         |
| GLASGOW                            | BRITISH AIRWAYS CITIEXPRESS L | S                 | 276               | 0         | 0          | 88                         | 5                | 5                | 3                      | 0                      | 0                       | 7                          | 85                       | 8                          | 309                     |
|                                    | FLYBE.BRITISH EUROPEAN        | S                 | 296               | 0         | 18         | 78                         | 8                | 6                | 7                      | 1                      | 0                       | 14                         | 69                       | 19                         | 318                     |
| <b>TOTAL GLASGOW</b>               |                               |                   | <b>572</b>        | <b>0</b>  | <b>18</b>  | <b>83</b>                  | <b>6</b>         | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>11</b>               | <b>77</b>                  | <b>14</b>                | <b>628</b>                 |                         |
| GUERNSEY                           | FLYBE.BRITISH EUROPEAN        | S                 | 61                | 0         | 2          | 54                         | 23               | 20               | 2                      | 2                      | 0                       | 23                         | 66                       | 22                         | 71                      |
| <b>TOTAL GUERNSEY</b>              |                               |                   | <b>61</b>         | <b>0</b>  | <b>2</b>   | <b>54</b>                  | <b>23</b>        | <b>20</b>        | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>23</b>                  | <b>66</b>                | <b>22</b>                  | <b>71</b>               |
| INVERNESS                          | EASTERN AIRWAYS               | S                 | 141               | 0         | 1          | 84                         | 9                | 4                | 2                      | 1                      | 0                       | 9                          | 85                       | 7                          | 137                     |
| <b>TOTAL INVERNESS</b>             |                               |                   | <b>141</b>        | <b>0</b>  | <b>1</b>   | <b>84</b>                  | <b>9</b>         | <b>4</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>85</b>                | <b>7</b>                   | <b>137</b>              |
| ISLE OF MAN                        | EASTERN AIRWAYS               | S                 | 141               | 1         | 1          | 98                         | 1                | 1                | 0                      | 0                      | 0                       | 2                          | 97                       | 2                          | 135                     |
|                                    | FLYBE.BRITISH EUROPEAN        | S                 | 62                | 0         | 0          | 61                         | 31               | 8                | 0                      | 0                      | 0                       | 15                         | 66                       | 24                         | 62                      |
| <b>TOTAL ISLE OF MAN</b>           |                               |                   | <b>203</b>        | <b>1</b>  | <b>1</b>   | <b>87</b>                  | <b>10</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>87</b>                  | <b>9</b>                 | <b>197</b>                 |                         |
| JERSEY                             | BRITISH AIRWAYS CITIEXPRESS L | C                 | 4                 | 0         | 0          | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                    | FLYBE.BRITISH EUROPEAN        | S                 | 76                | 0         | 1          | 45                         | 36               | 9                | 8                      | 3                      | 0                       | 31                         | 59                       | 33                         | 79                      |
| <b>TOTAL JERSEY</b>                |                               |                   | <b>80</b>         | <b>0</b>  | <b>1</b>   | <b>48</b>                  | <b>34</b>        | <b>9</b>         | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>29</b>                  | <b>55</b>                | <b>33</b>                  | <b>87</b>               |
| NEWCASTLE                          | EASTERN AIRWAYS               | S                 | 132               | 0         | 0          | 95                         | 4                | 1                | 0                      | 0                      | 0                       | 2                          | 91                       | 6                          | 124                     |
| <b>TOTAL NEWCASTLE</b>             |                               |                   | <b>132</b>        | <b>0</b>  | <b>0</b>   | <b>95</b>                  | <b>4</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>91</b>                | <b>6</b>                   | <b>124</b>              |
| NEWQUAY                            | BMIBABY LTD                   | S                 | 62                | 0         | 0          | 82                         | 8                | 8                | 2                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL NEWQUAY</b>               |                               |                   | <b>62</b>         | <b>0</b>  | <b>0</b>   | <b>82</b>                  | <b>8</b>         | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL UNITED KINGDOM</b>        |                               |                   | <b>2668</b>       | <b>23</b> | <b>47</b>  | <b>77</b>                  | <b>11</b>        | <b>7</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>75</b>                | <b>15</b>                  | <b>2462</b>             |
| <b>USA</b>                         |                               |                   |                   |           |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (NEWARK)                  | CONTINENTAL AIRLINES          | S                 | 123               | 1         | 1          | 62                         | 14               | 15               | 7                      | 2                      | 1                       | 25                         | 77                       | 19                         | 124                     |
| <b>TOTAL NEW YORK (NEWARK)</b>     |                               |                   | <b>123</b>        | <b>1</b>  | <b>1</b>   | <b>62</b>                  | <b>14</b>        | <b>15</b>        | <b>7</b>               | <b>2</b>               | <b>1</b>                | <b>25</b>                  | <b>77</b>                | <b>19</b>                  | <b>124</b>              |
| SANFORD                            | BRITANNIA AIRWAYS AND THOMS   | C                 | 16                | 0         | 0          | 56                         | 13               | 19               | 13                     | 0                      | 0                       | 22                         | 75                       | 18                         | 8                       |
| <b>TOTAL SANFORD</b>               |                               |                   | <b>16</b>         | <b>0</b>  | <b>0</b>   | <b>56</b>                  | <b>13</b>        | <b>19</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>42</b>                | <b>101</b>                 | <b>26</b>               |
| <b>TOTAL USA</b>                   |                               |                   | <b>139</b>        | <b>1</b>  | <b>1</b>   | <b>61</b>                  | <b>14</b>        | <b>15</b>        | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>25</b>                  | <b>71</b>                | <b>33</b>                  | <b>150</b>              |
| <b>UZBEKISTAN</b>                  |                               |                   |                   |           |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TASHKENT                           | UZBEKISTAN AIRLINES           | S                 | 26                | 0         | 8          | 92                         | 0                | 8                | 0                      | 0                      | 0                       | 7                          | 69                       | 13                         | 32                      |
| <b>TOTAL TASHKENT</b>              |                               |                   | <b>26</b>         | <b>0</b>  | <b>8</b>   | <b>92</b>                  | <b>0</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>69</b>                | <b>13</b>                  | <b>32</b>               |
| <b>TOTAL UZBEKISTAN</b>            |                               |                   | <b>26</b>         | <b>0</b>  | <b>8</b>   | <b>92</b>                  | <b>0</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>69</b>                | <b>13</b>                  | <b>32</b>               |
| <b>TOTAL BIRMINGHAM</b>            |                               |                   | <b>10561</b>      | <b>42</b> | <b>109</b> | <b>76</b>                  | <b>12</b>        | <b>7</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>74</b>                | <b>16</b>                  | <b>9762</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION  | AIRLINE                    | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------|----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                       |                            |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                       |                            |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>        |                            |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GRAZ            |                            |                   | 2                 | 0        | 0         | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| INNSBRUCK             | AUSTRIAN AIRLINES          | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL INNSBRUCK       |                            |                   | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 100                        | 2                        | 8                          |                         |
| TOTAL KLAGENFURT      |                            |                   | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| VIENNA                | AUSTRIAN AIRLINES          | C                 | 5                 | 0        | 0         | 60                         | 0                | 20               | 20                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL VIENNA          |                            |                   | 5                 | 0        | 0         | 60                         | 0                | 20               | 20                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL AUSTRIA         |                            |                   | 17                | 0        | 0         | 71                         | 12               | 12               | 6                      | 0                      | 0                       | 13                         | 100                      | 2                          | 8                       |
| <b>BELGIUM</b>        |                            |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS              | BMI REGIONAL               | S                 | 150               | 0        | 0         | 94                         | 3                | 3                | 0                      | 0                      | 0                       | 3                          | 65                       | 21                         | 150                     |
| TOTAL BRUSSELS        |                            |                   | 150               | 0        | 0         | 94                         | 3                | 3                | 0                      | 0                      | 0                       | 3                          | 65                       | 21                         | 150                     |
| TOTAL BELGIUM         |                            |                   | 150               | 0        | 0         | 94                         | 3                | 3                | 0                      | 0                      | 0                       | 3                          | 65                       | 21                         | 150                     |
| <b>BULGARIA</b>       |                            |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                | BH AIR                     | C                 | 18                | 0        | 0         | 67                         | 11               | 22               | 0                      | 0                      | 0                       | 15                         | 45                       | 26                         | 20                      |
| TOTAL BURGAS          |                            |                   | 18                | 0        | 0         | 67                         | 11               | 22               | 0                      | 0                      | 0                       | 15                         | 45                       | 26                         | 20                      |
| VARNA                 | BH AIR                     | C                 | 4                 | 1        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 61                         | 5                       |
| TOTAL VARNA           |                            |                   | 4                 | 1        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 61                         | 5                       |
| TOTAL BULGARIA        |                            |                   | 22                | 1        | 0         | 64                         | 18               | 18               | 0                      | 0                      | 0                       | 15                         | 36                       | 33                         | 25                      |
| <b>CANADA</b>         |                            |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TORONTO               | AIR TRANSAT                | S                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 8                          | 38                       | 24                         | 8                       |
|                       | THOMAS COOK AIRLINES LTD   | S                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 170                        | 57                       | 12                         | 7                       |
| TOTAL TORONTO         |                            |                   | 16                | 0        | 0         | 75                         | 6                | 6                | 0                      | 0                      | 13                      | 89                         | 47                       | 18                         | 15                      |
| TOTAL CANADA          |                            |                   | 16                | 0        | 0         | 75                         | 6                | 6                | 0                      | 0                      | 13                      | 89                         | 47                       | 18                         | 15                      |
| <b>CYPRUS</b>         |                            |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA               | EUROCYPRIA AIRLINES LTD    | C                 | 8                 | 0        | 0         | 38                         | 25               | 25               | 13                     | 0                      | 0                       | 30                         | 20                       | 30                         | 10                      |
| TOTAL LARNACA         |                            |                   | 8                 | 0        | 0         | 38                         | 25               | 25               | 13                     | 0                      | 0                       | 30                         | 20                       | 30                         | 10                      |
| TOTAL CYPRUS          |                            |                   | 8                 | 0        | 0         | 38                         | 25               | 25               | 13                     | 0                      | 0                       | 30                         | 20                       | 30                         | 10                      |
| <b>CZECH REPUBLIC</b> |                            |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                | CSA                        | S                 | 116               | 0        | 0         | 71                         | 20               | 7                | 3                      | 0                      | 0                       | 13                         | 78                       | 10                         | 113                     |
|                       | FLYGLOBESPAN               | S                 | 36                | 0        | 0         | 97                         | 0                | 0                | 3                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL PRAGUE          |                            |                   | 152               | 0        | 0         | 77                         | 15               | 5                | 3                      | 0                      | 0                       | 11                         | 78                       | 10                         | 113                     |
| TOTAL CZECH REPUBLIC  |                            |                   | 152               | 0        | 0         | 77                         | 15               | 5                | 3                      | 0                      | 0                       | 11                         | 78                       | 10                         | 113                     |
| <b>DENMARK</b>        |                            |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BILLUND               | SUN AIR OF SCANDINAVIA     | S                 | 16                | 3        | 0         | 88                         | 0                | 6                | 6                      | 0                      | 0                       | 9                          | 94                       | 6                          | 18                      |
| TOTAL BILLUND         |                            |                   | 16                | 3        | 0         | 88                         | 0                | 6                | 6                      | 0                      | 0                       | 9                          | 94                       | 6                          | 18                      |
| COPENHAGEN            | BMI REGIONAL               | S                 | 108               | 0        | 0         | 89                         | 9                | 2                | 0                      | 0                      | 0                       | 4                          | 92                       | 7                          | 106                     |
|                       | STERLING EUROPEAN AIRLINES | S                 | 16                | 0        | 0         | 44                         | 25               | 19               | 13                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL COPENHAGEN                |                               |                   | 124               | 0          | 0        | 83                         | 11               | 4                | 2                      | 0                      | 0                       | 7                          | 92                       | 7                          | 106                     |
| TOTAL DENMARK                   |                               |                   | 140               | 5          | 0        | 84                         | 10               | 4                | 2                      | 0                      | 0                       | 7                          | 92                       | 6                          | 124                     |
| ESTONIA                         |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                          | ESTONIAN AIR                  | C                 | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 50                       | 9                          | 2                       |
| TOTAL TALLIN                    |                               |                   | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 50                       | 9                          | 2                       |
| TOTAL ESTONIA                   |                               |                   | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 50                       | 9                          | 2                       |
| FAROE ISLANDS                   |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VAGAR                           | ATLANTIC AIRWAYS              | C                 | 6                 | 0          | 0        | 50                         | 0                | 17               | 17                     | 17                     | 0                       | 59                         | 0                        | 0                          | 0                       |
| TOTAL VAGAR                     |                               |                   | 6                 | 0          | 0        | 50                         | 0                | 17               | 17                     | 17                     | 0                       | 59                         | 0                        | 0                          | 0                       |
| TOTAL FAROE ISLANDS             |                               |                   | 6                 | 0          | 0        | 50                         | 0                | 17               | 17                     | 17                     | 0                       | 59                         | 0                        | 0                          | 0                       |
| FINLAND                         |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                        | AIR FINLAND                   | C                 | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL HELSINKI                  |                               |                   | 2                 | 1          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL FINLAND                   |                               |                   | 2                 | 1          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| FRANCE                          |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASTIA                          | CHANNEL EXPRESS (INCORP: JET  | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL BASTIA                    |                               |                   | 2                 | 5          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 25                         | 86                       | 8                          | 7                       |
| NICE                            | CHANNEL EXPRESS (INCORP: JET  | S                 | 16                | 0          | 0        | 69                         | 19               | 13               | 0                      | 0                      | 0                       | 12                         | 39                       | 19                         | 18                      |
|                                 | FLYGLOBESPAN                  | S                 | 32                | 0          | 0        | 59                         | 22               | 19               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL NICE                      |                               |                   | 48                | 2          | 0        | 63                         | 21               | 17               | 0                      | 0                      | 0                       | 14                         | 39                       | 19                         | 18                      |
| PARIS (CHARLES DE GAULLE)       | BRITISH AIRWAYS CITIEXPRESS L | S                 | 176               | 0          | 0        | 67                         | 17               | 13               | 3                      | 0                      | 0                       | 14                         | 76                       | 10                         | 172                     |
|                                 | CITY JET                      | S                 | 132               | 0          | 0        | 77                         | 16               | 5                | 3                      | 0                      | 0                       | 12                         | 77                       | 11                         | 133                     |
| TOTAL PARIS (CHARLES DE GAULLE) |                               |                   | 308               | 0          | 0        | 71                         | 17               | 9                | 3                      | 0                      | 0                       | 13                         | 77                       | 11                         | 305                     |
| PARIS (ORLY)                    | CITY JET                      | S                 | 7                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 3                          | 9                       |
| TOTAL PARIS (ORLY)              |                               |                   | 7                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 3                          | 9                       |
| TOTAL FRANCE                    |                               |                   | 366               | 11         | 0        | 70                         | 17               | 10               | 2                      | 0                      | 0                       | 13                         | 75                       | 11                         | 340                     |
| GERMANY                         |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COLOGNE (BONN)                  | EUROWINGS LUFTVERKEHRS        | S                 | 62                | 0          | 0        | 61                         | 21               | 10               | 8                      | 0                      | 0                       | 19                         | 35                       | 23                         | 62                      |
| TOTAL COLOGNE (BONN)            |                               |                   | 62                | 0          | 0        | 61                         | 21               | 10               | 8                      | 0                      | 0                       | 19                         | 35                       | 23                         | 62                      |
| FRANKFURT MAIN                  | LUFTHANSA                     | S                 | 186               | 0          | 0        | 84                         | 8                | 5                | 3                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL FRANKFURT MAIN            |                               |                   | 187               | 0          | 0        | 84                         | 7                | 5                | 4                      | 0                      | 0                       | 9                          | 85                       | 7                          | 186                     |
| HAMBURG                         | HAPAG LLOYD EXPRESS           | S                 | 33                | 0          | 1        | 82                         | 9                | 3                | 6                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL HAMBURG                   |                               |                   | 33                | 0          | 1        | 82                         | 9                | 3                | 6                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL GERMANY                   |                               |                   | 282               | 0          | 1        | 79                         | 11               | 6                | 5                      | 0                      | 0                       | 12                         | 73                       | 11                         | 259                     |
| GREECE                          |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ZAKINTHOS                       | MONARCH AIRLINES              | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 88                       | 2                          | 8                       |
| TOTAL ZAKINTHOS                 |                               |                   | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 88                       | 2                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GREECE                      |                               |                   | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 81                       | 5                          | 16                      |
| IRISH REPUBLIC                    |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORK                              | AER ARRAN                     | S                 | 88                | 0          | 0        | 76                         | 10               | 14               | 0                      | 0                      | 0                       | 11                         | 54                       | 30                         | 54                      |
| TOTAL CORK                        |                               |                   | 88                | 0          | 0        | 76                         | 10               | 14               | 0                      | 0                      | 0                       | 11                         | 54                       | 30                         | 54                      |
| DUBLIN                            | AER LINGUS                    | S                 | 62                | 0          | 0        | 63                         | 23               | 6                | 6                      | 2                      | 0                       | 21                         | 43                       | 23                         | 90                      |
|                                   | RYANAIR                       | S                 | 178               | 0          | 0        | 80                         | 8                | 9                | 3                      | 0                      | 0                       | 10                         | 69                       | 14                         | 176                     |
| TOTAL DUBLIN                      |                               |                   | 240               | 0          | 0        | 75                         | 12               | 8                | 4                      | 0                      | 0                       | 13                         | 60                       | 17                         | 269                     |
| GALWAY                            | AER ARRAN                     | S                 | 54                | 0          | 0        | 91                         | 2                | 0                | 7                      | 0                      | 0                       | 7                          | 43                       | 33                         | 54                      |
| TOTAL GALWAY                      |                               |                   | 54                | 0          | 0        | 91                         | 2                | 0                | 7                      | 0                      | 0                       | 7                          | 43                       | 33                         | 54                      |
| TOTAL IRISH REPUBLIC              |                               |                   | 382               | 0          | 0        | 78                         | 10               | 8                | 4                      | 0                      | 0                       | 12                         | 57                       | 21                         | 377                     |
| ITALY                             |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BOLOGNA                           | WINDJET SPA                   | C                 | 8                 | 0          | 0        | 13                         | 13               | 13               | 25                     | 38                     | 0                       | 120                        | 0                        | 0                          | 0                       |
| TOTAL BOLOGNA                     |                               |                   | 8                 | 0          | 0        | 13                         | 13               | 13               | 25                     | 38                     | 0                       | 120                        | 41                       | 29                         | 17                      |
| CATANIA (FONTANAROSSA)            | EUROFLY SPA                   | C                 | 8                 | 0          | 0        | 13                         | 25               | 13               | 50                     | 0                      | 0                       | 59                         | 0                        | 0                          | 0                       |
| TOTAL CATANIA (FONTANAROSSA)      |                               |                   | 8                 | 0          | 0        | 13                         | 25               | 13               | 50                     | 0                      | 0                       | 59                         | 0                        | 0                          | 0                       |
| MILAN (MALPENSA)                  | BRITISH AIRWAYS CITIEXPRESS L | S                 | 47                | 0          | 0        | 87                         | 4                | 6                | 2                      | 0                      | 0                       | 8                          | 88                       | 7                          | 24                      |
|                                   | WINDJET SPA                   | C                 | 8                 | 0          | 0        | 13                         | 13               | 0                | 50                     | 25                     | 0                       | 129                        | 0                        | 0                          | 0                       |
| TOTAL MILAN (MALPENSA)            |                               |                   | 55                | 0          | 0        | 76                         | 5                | 5                | 9                      | 4                      | 0                       | 26                         | 71                       | 15                         | 31                      |
| ROME (FIUMICINO)                  | BRITISH AIRWAYS CITIEXPRESS L | S                 | 19                | 0          | 0        | 95                         | 0                | 0                | 5                      | 0                      | 0                       | 8                          | 95                       | 5                          | 21                      |
|                                   | CHANNEL EXPRESS (INCORP: JET  | S                 | 28                | 0          | 0        | 50                         | 21               | 25               | 4                      | 0                      | 0                       | 24                         | 13                       | 26                         | 8                       |
| TOTAL ROME (FIUMICINO)            |                               |                   | 47                | 0          | 0        | 68                         | 13               | 15               | 4                      | 0                      | 0                       | 18                         | 72                       | 10                         | 29                      |
| TOTAL ITALY                       |                               |                   | 118               | 0          | 0        | 64                         | 10               | 10               | 11                     | 4                      | 0                       | 31                         | 59                       | 21                         | 95                      |
| NETHERLANDS                       |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                         | EASYJET AIRLINE COMPANY LTD   | S                 | 62                | 0          | 0        | 68                         | 11               | 13               | 8                      | 0                      | 0                       | 21                         | 54                       | 25                         | 123                     |
|                                   | KLM CITYHOPPER                | S                 | 310               | 0          | 0        | 79                         | 12               | 6                | 4                      | 0                      | 0                       | 11                         | 73                       | 16                         | 305                     |
|                                   | TRANSAVIA                     | C                 | 2                 | 0          | 0        | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 86                         | 0                        | 0                          | 0                       |
| TOTAL AMSTERDAM                   |                               |                   | 374               | 0          | 0        | 77                         | 12               | 7                | 5                      | 0                      | 0                       | 13                         | 68                       | 18                         | 428                     |
| ROTTERDAM                         | TRANSAVIA                     | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL ROTTERDAM                   |                               |                   | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL NETHERLANDS                 |                               |                   | 376               | 0          | 0        | 77                         | 12               | 7                | 5                      | 0                      | 0                       | 13                         | 68                       | 18                         | 428                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | BMI BRITISH MIDLAND           | C                 | 8                 | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 75                       | 13                         | 8                       |
|                                   | FLYGLOBESPAN                  | S                 | 18                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                                   | MONARCH AIRLINES              | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 6                          | 16                      |
| TOTAL FARO                        |                               |                   | 42                | 0          | 0        | 88                         | 7                | 5                | 0                      | 0                      | 0                       | 6                          | 75                       | 9                          | 32                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                               |                   | 42                | 0          | 0        | 88                         | 7                | 5                | 0                      | 0                      | 0                       | 6                          | 75                       | 9                          | 32                      |
| RUSSIA                            |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)               | TRANSAERO AIRLINES            | S                 | 4                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 100                      | 3                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |          |
|---------------------------|-------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                           |                               |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                           |                               |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL MOSCOW (DOMODEDOVO) |                               |                   | 4                 | 0          | 0                   | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 7                        | 100                        | 3                       | 8        |
| TOTAL RUSSIA              |                               |                   | 4                 | 0          | 0                   | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 7                        | 100                        | 3                       | 8        |
| SPAIN                     |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| ALICANTE                  | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 5                        | 0                          | 0                       | 0        |
|                           | FLYGLOBESPAN                  | S                 | 52                | 0          | 0                   | 87                         | 13               | 0                      | 0                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0        |
|                           | GREECE AIRWAYS                | S                 | 10                | 0          | 0                   | 40                         | 30               | 10                     | 0                      | 0                       | 20                         | 120                      | 67                         | 12                      | 24       |
|                           | MONARCH AIRLINES              | C                 | 10                | 0          | 0                   | 70                         | 30               | 0                      | 0                      | 0                       | 0                          | 10                       | 94                         | 3                       | 18       |
| TOTAL ALICANTE            |                               |                   | 82                | 10         | 0                   | 79                         | 17               | 1                      | 0                      | 0                       | 2                          | 20                       | 76                         | 15                      | 62       |
| BARCELONA                 | AIR EUROPA                    | C                 | 10                | 0          | 0                   | 80                         | 0                | 20                     | 0                      | 0                       | 0                          | 10                       | 70                         | 11                      | 10       |
|                           | CHANNEL EXPRESS (INCORP: JET  | S                 | 10                | 0          | 26                  | 60                         | 40               | 0                      | 0                      | 0                       | 0                          | 15                       | 56                         | 25                      | 18       |
|                           | FLYGLOBESPAN                  | S                 | 42                | 0          | 0                   | 83                         | 7                | 5                      | 0                      | 5                       | 0                          | 23                       | 0                          | 0                       | 0        |
| TOTAL BARCELONA           |                               |                   | 62                | 0          | 26                  | 79                         | 11               | 6                      | 0                      | 3                       | 0                          | 19                       | 61                         | 19                      | 36       |
| IBIZA                     | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0          | 0                   | 75                         | 0                | 25                     | 0                      | 0                       | 0                          | 14                       | 0                          | 0                       | 0        |
| TOTAL IBIZA               |                               |                   | 8                 | 0          | 0                   | 75                         | 0                | 25                     | 0                      | 0                       | 0                          | 14                       | 33                         | 43                      | 12       |
| MADRID                    | AIR EUROPA                    | C                 | 18                | 0          | 0                   | 72                         | 6                | 22                     | 0                      | 0                       | 0                          | 13                       | 70                         | 18                      | 10       |
|                           | BRITISH AIRWAYS CITIEXPRESS L | S                 | 45                | 0          | 0                   | 91                         | 4                | 2                      | 2                      | 0                       | 0                          | 5                        | 82                         | 13                      | 39       |
| TOTAL MADRID              |                               |                   | 63                | 0          | 0                   | 86                         | 5                | 8                      | 2                      | 0                       | 0                          | 7                        | 76                         | 14                      | 59       |
| MAHON                     | FUTURA AIRLINES               | C                 | 8                 | 0          | 0                   | 63                         | 38               | 0                      | 0                      | 0                       | 0                          | 10                       | 75                         | 10                      | 8        |
|                           | SPANAIR                       | C                 | 8                 | 0          | 0                   | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0        |
| TOTAL MAHON               |                               |                   | 16                | 0          | 0                   | 75                         | 19               | 6                      | 0                      | 0                       | 0                          | 8                        | 50                         | 25                      | 16       |
| MALAGA                    | CHANNEL EXPRESS (INCORP: JET  | S                 | 8                 | 0          | 0                   | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 13                       | 67                         | 12                      | 24       |
|                           | FLYGLOBESPAN                  | S                 | 60                | 0          | 0                   | 68                         | 15               | 12                     | 5                      | 0                       | 0                          | 15                       | 0                          | 0                       | 0        |
|                           | FUTURA AIRLINES               | C                 | 8                 | 0          | 0                   | 75                         | 0                | 0                      | 0                      | 25                      | 0                          | 60                       | 0                          | 0                       | 0        |
|                           | GREECE AIRWAYS                | S                 | 16                | 0          | 0                   | 25                         | 38               | 19                     | 6                      | 0                       | 13                         | 68                       | 31                         | 56                      | 16       |
| TOTAL MALAGA              |                               |                   | 92                | 0          | 0                   | 62                         | 18               | 11                     | 4                      | 2                       | 2                          | 28                       | 67                         | 21                      | 60       |
| PALMA DE MALLORCA         | AIR EUROPA                    | C                 | 10                | 0          | 0                   | 70                         | 10               | 10                     | 10                     | 0                       | 0                          | 14                       | 88                         | 6                       | 16       |
|                           | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0          | 0                   | 88                         | 13               | 0                      | 0                      | 0                       | 0                          | 4                        | 75                         | 10                      | 8        |
|                           | CHANNEL EXPRESS (INCORP: JET  | S                 | 8                 | 0          | 0                   | 13                         | 38               | 25                     | 25                     | 0                       | 0                          | 41                       | 62                         | 20                      | 26       |
|                           | FLYGLOBESPAN                  | S                 | 62                | 0          | 0                   | 84                         | 6                | 6                      | 0                      | 2                       | 2                          | 19                       | 0                          | 0                       | 0        |
|                           | IBERWORLD                     | C                 | 10                | 0          | 0                   | 70                         | 30               | 0                      | 0                      | 0                       | 0                          | 7                        | 89                         | 8                       | 19       |
|                           | MONARCH AIRLINES              | C                 | 8                 | 0          | 0                   | 38                         | 38               | 25                     | 0                      | 0                       | 0                          | 20                       | 83                         | 7                       | 18       |
| TOTAL PALMA DE MALLORCA   |                               |                   | 106               | 8          | 0                   | 73                         | 14               | 8                      | 3                      | 1                       | 1                          | 18                       | 78                         | 11                      | 87       |
| TOTAL SPAIN               |                               |                   | 429               | 18         | 26                  | 75                         | 14               | 7                      | 2                      | 1                       | 1                          | 19                       | 70                         | 17                      | 332      |
| SPAIN(CANARY ISLANDS)     |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| ARRECIFE                  | SPANAIR                       | C                 | 2                 | 0          | 0                   | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
|                           | VOLAR AIRLINES                | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL ARRECIFE            |                               |                   | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 3                        | 9                          | 67                      | 11       |
| LAS PALMAS                | MONARCH AIRLINES              | C                 | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 3                        | 90                         | 3                       | 10       |
| TOTAL LAS PALMAS          |                               |                   | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 3                        | 90                         | 3                       | 10       |
| TENERIFE (SURREINA SOFIA) | IBERWORLD                     | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 100                        | 0                       | 8        |
|                           | MONARCH AIRLINES              | C                 | 8                 | 0          | 0                   | 50                         | 13               | 38                     | 0                      | 0                       | 0                          | 25                       | 88                         | 6                       | 8        |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | AUG 2004                   |                         |          |
|---------------------------------|-------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                 |                               |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                 |                               |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL TENERIFE (SURREINA SOFIA) |                               |                   | 16                | 0          | 0                   | 75                         | 6                | 19                     | 0                      | 0                       | 0                          | 14                       | 94                         | 3                       | 16       |
| TOTAL SPAIN(CANARY ISLANDS)     |                               |                   | 36                | 0          | 0                   | 83                         | 8                | 8                      | 0                      | 0                       | 0                          | 8                        | 68                         | 22                      | 37       |
| <b>SWEDEN</b>                   |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| STOCKHOLM (ARLANDA)             | SAS                           | S                 | 16                | 0          | 0                   | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 9                        | 93                         | 5                       | 54       |
| TOTAL STOCKHOLM (ARLANDA)       |                               |                   | 16                | 0          | 0                   | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 9                        | 93                         | 5                       | 54       |
| TOTAL SWEDEN                    |                               |                   | 16                | 0          | 0                   | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 9                        | 93                         | 4                       | 56       |
| <b>SWITZERLAND</b>              |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| BERNE                           | CIRRUS LUFTFAHRT              | C                 | 4                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL BERNE                     |                               |                   | 4                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| ZURICH                          | ATLANTIC AIRWAYS              | C                 | 6                 | 0          | 0                   | 33                         | 0                | 17                     | 33                     | 17                      | 0                          | 77                       | 0                          | 0                       | 0        |
| TOTAL ZURICH                    |                               |                   | 7                 | 0          | 0                   | 43                         | 0                | 14                     | 29                     | 14                      | 0                          | 68                       | 47                         | 13                      | 15       |
| TOTAL SWITZERLAND               |                               |                   | 11                | 0          | 0                   | 64                         | 0                | 9                      | 18                     | 9                       | 0                          | 44                       | 47                         | 13                      | 15       |
| <b>TURKEY</b>                   |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| BODRUM (MILAS)                  | ONUR AIR                      | C                 | 10                | 0          | 0                   | 80                         | 10               | 10                     | 0                      | 0                       | 0                          | 9                        | 60                         | 14                      | 10       |
| TOTAL BODRUM (MILAS)            |                               |                   | 10                | 0          | 0                   | 80                         | 10               | 10                     | 0                      | 0                       | 0                          | 9                        | 60                         | 14                      | 10       |
| DALAMAN                         | MONARCH AIRLINES              | C                 | 8                 | 0          | 0                   | 50                         | 13               | 25                     | 13                     | 0                       | 0                          | 25                       | 75                         | 8                       | 8        |
|                                 | PEGASUS AIRLINES              | C                 | 10                | 0          | 0                   | 70                         | 10               | 20                     | 0                      | 0                       | 0                          | 12                       | 0                          | 0                       | 0        |
| TOTAL DALAMAN                   |                               |                   | 18                | 0          | 0                   | 61                         | 11               | 22                     | 6                      | 0                       | 0                          | 18                       | 67                         | 37                      | 18       |
| TOTAL TURKEY                    |                               |                   | 28                | 0          | 0                   | 68                         | 11               | 18                     | 4                      | 0                       | 0                          | 15                       | 64                         | 29                      | 28       |
| <b>UNITED KINGDOM</b>           |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| BELFAST CITY                    | FLYBE.BRITISH EUROPEAN        | S                 | 213               | 0          | 9                   | 64                         | 15               | 12                     | 8                      | 1                       | 0                          | 21                       | 60                         | 16                      | 216      |
| TOTAL BELFAST CITY              |                               |                   | 213               | 0          | 9                   | 64                         | 15               | 12                     | 8                      | 1                       | 0                          | 21                       | 60                         | 16                      | 216      |
| BELFAST INTERNATIONAL           | EASYJET AIRLINE COMPANY LTD   | S                 | 222               | 0          | 2                   | 78                         | 10               | 7                      | 5                      | 0                       | 0                          | 12                       | 58                         | 29                      | 227      |
| TOTAL BELFAST INTERNATIONAL     |                               |                   | 222               | 0          | 2                   | 78                         | 10               | 7                      | 5                      | 0                       | 0                          | 12                       | 58                         | 29                      | 227      |
| BIRMINGHAM                      | BMIBABY LTD                   | S                 | 122               | 0          | 16                  | 75                         | 14               | 6                      | 5                      | 0                       | 0                          | 12                       | 0                          | 0                       | 0        |
|                                 | BRITISH AIRWAYS CITIEXPRESS L | S                 | 227               | 0          | 0                   | 86                         | 5                | 4                      | 4                      | 1                       | 0                          | 10                       | 72                         | 17                      | 231      |
|                                 | FLYBE.BRITISH EUROPEAN        | S                 | 301               | 1          | 17                  | 70                         | 7                | 13                     | 8                      | 1                       | 0                          | 22                       | 65                         | 20                      | 318      |
| TOTAL BIRMINGHAM                |                               |                   | 650               | 1          | 33                  | 77                         | 8                | 8                      | 6                      | 1                       | 0                          | 16                       | 68                         | 19                      | 549      |
| BRISTOL                         | BRITISH AIRWAYS CITIEXPRESS L | S                 | 264               | 0          | 0                   | 78                         | 14               | 6                      | 3                      | 0                       | 0                          | 10                       | 73                         | 18                      | 204      |
|                                 | EASYJET AIRLINE COMPANY LTD   | S                 | 178               | 0          | 0                   | 75                         | 15               | 7                      | 3                      | 0                       | 0                          | 12                       | 63                         | 22                      | 160      |
| TOTAL BRISTOL                   |                               |                   | 442               | 0          | 0                   | 77                         | 14               | 6                      | 3                      | 0                       | 0                          | 11                       | 68                         | 19                      | 364      |
| CARDIFF WALES                   | BMIBABY LTD                   | S                 | 148               | 0          | 4                   | 83                         | 10               | 5                      | 1                      | 0                       | 0                          | 8                        | 42                         | 37                      | 149      |
| TOTAL CARDIFF WALES             |                               |                   | 148               | 0          | 4                   | 83                         | 10               | 5                      | 1                      | 0                       | 0                          | 8                        | 42                         | 37                      | 149      |
| EXETER                          | FLYBE.BRITISH EUROPEAN        | S                 | 116               | 0          | 0                   | 54                         | 12               | 25                     | 7                      | 2                       | 0                          | 27                       | 58                         | 17                      | 62       |
| TOTAL EXETER                    |                               |                   | 116               | 0          | 0                   | 54                         | 12               | 25                     | 7                      | 2                       | 0                          | 27                       | 58                         | 17                      | 62       |
| GATWICK                         | BRITISH AIRWAYS PLC           | S                 | 352               | 0          | 0                   | 57                         | 20               | 16                     | 7                      | 0                       | 0                          | 21                       | 60                         | 20                      | 362      |
|                                 | EASYJET AIRLINE COMPANY LTD   | S                 | 238               | 0          | 2                   | 57                         | 21               | 14                     | 8                      | 0                       | 0                          | 20                       | 61                         | 17                      | 238      |
| TOTAL GATWICK                   |                               |                   | 590               | 0          | 2                   | 57                         | 20               | 15                     | 8                      | 0                       | 0                          | 21                       | 61                         | 19                      | 600      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION                        | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HEATHROW                                    | BMI BRITISH MIDLAND           | S                 | 478               | 3        | 0         | 81                         | 13               | 5                | 2                      | 0                      | 0                       | 9                          | 47                       | 24                         | 475                     |
|   | BRITISH AIRWAYS PLC           | S                 | 691               | 1        | 18        | 72                         | 14               | 7                | 6                      | 0                      | 0                       | 16                         | 41                       | 34                         | 642                     |
| <b>TOTAL HEATHROW</b>                       |                               |                   | <b>1169</b>       | <b>4</b> | <b>18</b> | <b>75</b>                  | <b>13</b>        | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>44</b>                | <b>30</b>                  | 1117                    |
| INVERNESS                                   | LOGANAIR                      | S                 | 80                | 0        | 0         | 96                         | 3                | 1                | 0                      | 0                      | 0                       | 3                          | 51                       | 27                         | 72                      |
| <b>TOTAL INVERNESS</b>                      |                               |                   | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>3</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>51</b>                | <b>27</b>                  | 72                      |
| JERSEY                                      | BMI REGIONAL                  | S                 | 6                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 72                       | 30                         | 18                      |
|   | FLYBE.BRITISH EUROPEAN        | S                 | 16                | 0        | 0         | 69                         | 19               | 13               | 0                      | 0                      | 0                       | 15                         | 25                       | 44                         | 8                       |
| <b>TOTAL JERSEY</b>                         |                               |                   | <b>22</b>         | <b>4</b> | <b>0</b>  | <b>77</b>                  | <b>14</b>        | <b>9</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>55</b>                | <b>25</b>                  | 76                      |
| KIRKWALL                                    | LOGANAIR                      | S                 | 74                | 0        | 0         | 89                         | 9                | 1                | 0                      | 0                      | 0                       | 6                          | 55                       | 22                         | 74                      |
| <b>TOTAL KIRKWALL</b>                       |                               |                   | <b>74</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>9</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>55</b>                | <b>22</b>                  | 74                      |
| LEEDS BRADFORD                              | BMI REGIONAL                  | S                 | 142               | 0        | 0         | 94                         | 1                | 2                | 3                      | 0                      | 0                       | 4                          | 87                       | 8                          | 134                     |
| <b>TOTAL LEEDS BRADFORD</b>                 |                               |                   | <b>142</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>1</b>         | <b>2</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>87</b>                | <b>8</b>                   | 134                     |
| LIVERPOOL                                   | FLYBE.BRITISH EUROPEAN        | S                 | 62                | 0        | 0         | 60                         | 15               | 15               | 11                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL LIVERPOOL</b>                      |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>15</b>        | <b>15</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| LONDON CITY                                 | BRITISH AIRWAYS CITIEXPRESS L | S                 | 245               | 0        | 0         | 81                         | 10               | 6                | 3                      | 0                      | 0                       | 10                         | 64                       | 23                         | 133                     |
|   | SCOT AIRWAYS                  | S                 | 361               | 9        | 32        | 83                         | 11               | 5                | 1                      | 0                      | 0                       | 9                          | 76                       | 11                         | 354                     |
| <b>TOTAL LONDON CITY</b>                    |                               |                   | <b>606</b>        | <b>9</b> | <b>32</b> | <b>82</b>                  | <b>10</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>72</b>                | <b>14</b>                  | 487                     |
| LUTON                                       | EASYJET AIRLINE COMPANY LTD   | S                 | 340               | 3        | 0         | 76                         | 11               | 9                | 4                      | 0                      | 0                       | 13                         | 63                       | 26                         | 333                     |
| <b>TOTAL LUTON</b>                          |                               |                   | <b>340</b>        | <b>6</b> | <b>0</b>  | <b>76</b>                  | <b>11</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>63</b>                | <b>26</b>                  | 333                     |
| MANCHESTER                                  | BMI REGIONAL                  | S                 | 246               | 0        | 0         | 90                         | 9                | 1                | 0                      | 0                      | 0                       | 5                          | 76                       | 11                         | 238                     |
|   | BRITISH AIRWAYS CITIEXPRESS L | S                 | 313               | 0        | 0         | 80                         | 12               | 5                | 3                      | 0                      | 0                       | 10                         | 63                       | 22                         | 308                     |
|   | CHANNEL EXPRESS (INCORP: JET  | S                 | 122               | 0        | 4         | 74                         | 18               | 7                | 1                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL MANCHESTER</b>                     |                               |                   | <b>681</b>        | <b>0</b> | <b>4</b>  | <b>83</b>                  | <b>12</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>69</b>                | <b>17</b>                  | 546                     |
| NORWICH                                     | EASTERN AIRWAYS               | S                 | 137               | 0        | 3         | 87                         | 9                | 4                | 0                      | 0                      | 0                       | 6                          | 67                       | 15                         | 135                     |
|   | FLYBE.BRITISH EUROPEAN        | S                 | 62                | 0        | 0         | 71                         | 6                | 16               | 5                      | 2                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL NORWICH</b>                        |                               |                   | <b>199</b>        | <b>0</b> | <b>3</b>  | <b>82</b>                  | <b>9</b>         | <b>8</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>68</b>                | <b>15</b>                  | 136                     |
| NOTTINGHAM EAST MIDLANDS INT'L              | BMIBABY LTD                   | S                 | 112               | 0        | 4         | 88                         | 3                | 7                | 2                      | 0                      | 0                       | 6                          | 58                       | 23                         | 160                     |
|   | EASYJET AIRLINE COMPANY LTD   | S                 | 108               | 0        | 0         | 81                         | 11               | 4                | 2                      | 2                      | 0                       | 13                         | 58                       | 20                         | 106                     |
| <b>TOTAL NOTTINGHAM EAST MIDLANDS INT'L</b> |                               |                   | <b>220</b>        | <b>0</b> | <b>4</b>  | <b>85</b>                  | <b>7</b>         | <b>5</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>58</b>                | <b>22</b>                  | 266                     |
| SOUTHAMPTON                                 | BRITISH AIRWAYS CITIEXPRESS L | S                 | 210               | 0        | 0         | 72                         | 15               | 10               | 3                      | 0                      | 0                       | 14                         | 67                       | 18                         | 245                     |
|   | FLYBE.BRITISH EUROPEAN        | S                 | 260               | 0        | 8         | 67                         | 18               | 7                | 7                      | 1                      | 0                       | 18                         | 53                       | 19                         | 158                     |
| <b>TOTAL SOUTHAMPTON</b>                    |                               |                   | <b>470</b>        | <b>0</b> | <b>8</b>  | <b>69</b>                  | <b>17</b>        | <b>8</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>61</b>                | <b>18</b>                  | 403                     |
| STANSTED                                    | EASYJET AIRLINE COMPANY LTD   | S                 | 364               | 0        | 2         | 78                         | 14               | 5                | 3                      | 0                      | 0                       | 11                         | 53                       | 28                         | 337                     |
|   | FLYGLOBESPAN                  | S                 | 108               | 0        | 0         | 78                         | 15               | 7                | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL STANSTED</b>                       |                               |                   | <b>474</b>        | <b>0</b> | <b>2</b>  | <b>78</b>                  | <b>14</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>53</b>                | <b>28</b>                  | 337                     |
| STORNOWAY                                   | BMI REGIONAL                  | S                 | 54                | 0        | 0         | 98                         | 2                | 0                | 0                      | 0                      | 0                       | 2                          | 85                       | 9                          | 60                      |
|   | LOGANAIR                      | S                 | 66                | 4        | 0         | 71                         | 23               | 6                | 0                      | 0                      | 0                       | 11                         | 45                       | 17                         | 64                      |
| <b>TOTAL STORNOWAY</b>                      |                               |                   | <b>120</b>        | <b>4</b> | <b>0</b>  | <b>83</b>                  | <b>13</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>65</b>                | <b>13</b>                  | 124                     |
| SUMBURGH                                    | LOGANAIR                      | S                 | 108               | 0        | 0         | 81                         | 11               | 4                | 3                      | 1                      | 0                       | 12                         | 71                       | 22                         | 59                      |
| <b>TOTAL SUMBURGH</b>                       |                               |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>4</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>71</b>                | <b>22</b>                  | 59                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE              | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |          |
|-------------------------|----------------------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                         |                      | CHARTER/<br>SCHED | UNMATCHED |            | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                         |                      |                   | MATCHED   | Actual (7) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL UNITED KINGDOM    |                      |                   | 7149      | 31         | 122                        | 76               | 12               | 7                      | 4                      | 0                       | 0                          | 13                       | 60                         | 22                      | 6504     |
| USA                     |                      |                   |           |            |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |          |
| NEW YORK (NEWARK)       | CONTINENTAL AIRLINES | S                 | 90        | 0          | 0                          | 63               | 19               | 12                     | 6                      | 0                       | 0                          | 16                       | 61                         | 17                      | 62       |
| TOTAL NEW YORK (NEWARK) |                      |                   | 90        | 0          | 0                          | 63               | 19               | 12                     | 6                      | 0                       | 0                          | 16                       | 61                         | 17                      | 62       |
| TOTAL USA               |                      |                   | 90        | 0          | 0                          | 63               | 19               | 12                     | 6                      | 0                       | 0                          | 16                       | 61                         | 17                      | 62       |
| TOTAL EDINBURGH         |                      |                   | 9854      | 67         | 149                        | 76               | 12               | 7                      | 4                      | 0                       | 0                          | 13                       | 62                         | 20                      | 9042     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                                |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ALGERIA</b>                            |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALGIERS                                   | BRITISH AIRWAYS PLC            | S                 | 46                | 0        | 0         | 33                         | 17               | 35               | 15                     | 0                      | 0                       | 36                         | 16                       | 43                         | 44                      |
| <b>TOTAL ALGIERS</b>                      |                                |                   | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>17</b>        | <b>35</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>36</b>                  | <b>16</b>                | <b>43</b>                  | <b>44</b>               |
| HASSI MESSAOUD                            | AIR ALGERIE                    | C                 | 18                | 0        | 0         | 61                         | 22               | 6                | 11                     | 0                      | 0                       | 24                         | 43                       | 20                         | 14                      |
|   | ASTRAEUS LTD                   | C                 | 28                | 0        | 0         | 79                         | 7                | 7                | 7                      | 0                      | 0                       | 14                         | 56                       | 28                         | 34                      |
|   | BRITISH AIRWAYS PLC            | S                 | 18                | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL HASSI MESSAOUD</b>               |                                |                   | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>9</b>         | <b>5</b>         | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>52</b>                | <b>26</b>                  | <b>48</b>               |
| <b>TOTAL ALGERIA</b>                      |                                |                   | <b>110</b>        | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>13</b>        | <b>17</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>35</b>                | <b>34</b>                  | <b>92</b>               |
| <b>ANTIGUA AND BARBUDA</b>                |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTIGUA                                   | FIRST CHOICE AIRWAYS LTD       | C                 | 8                 | 0        | 0         | 38                         | 0                | 13               | 38                     | 13                     | 0                       | 61                         | 63                       | 11                         | 8                       |
|   | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 25                | 0        | 0         | 56                         | 20               | 4                | 12                     | 8                      | 0                       | 42                         | 68                       | 14                         | 25                      |
| <b>TOTAL ANTIGUA</b>                      |                                |                   | <b>33</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>15</b>        | <b>6</b>         | <b>18</b>              | <b>9</b>               | <b>0</b>                | <b>46</b>                  | <b>67</b>                | <b>13</b>                  | <b>33</b>               |
| <b>TOTAL ANTIGUA AND BARBUDA</b>          |                                |                   | <b>33</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>15</b>        | <b>6</b>         | <b>18</b>              | <b>9</b>               | <b>0</b>                | <b>46</b>                  | <b>67</b>                | <b>13</b>                  | <b>33</b>               |
| <b>AUSTRIA</b>                            |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                                 | FIRST CHOICE AIRWAYS LTD       | C                 | 18                | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 5                          | 81                       | 8                          | 16                      |
|   | LAUDA-AIR                      | S                 | 26                | 0        | 0         | 85                         | 12               | 4                | 0                      | 0                      | 0                       | 6                          | 93                       | 3                          | 40                      |
| <b>TOTAL INNSBRUCK</b>                    |                                |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>11</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>89</b>                | <b>4</b>                   | <b>56</b>               |
| SALZBURG                                  | FIRST CHOICE AIRWAYS LTD       | C                 | 18                | 0        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 6                          | 75                       | 22                         | 16                      |
| <b>TOTAL SALZBURG</b>                     |                                |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>17</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>79</b>                | <b>19</b>                  | <b>19</b>               |
| <b>TOTAL AUSTRIA</b>                      |                                |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>13</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>87</b>                | <b>8</b>                   | <b>75</b>               |
| <b>AZERBAIJAN</b>                         |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BAKU ( HEYDER ALIYEV INT'L )              | AZERBAIJAN AIRLINES ( AZAL )   | S                 | 28                | 0        | 0         | 54                         | 14               | 21               | 11                     | 0                      | 0                       | 24                         | 65                       | 16                         | 26                      |
| <b>TOTAL BAKU ( HEYDER ALIYEV INT'L )</b> |                                |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>14</b>        | <b>21</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>65</b>                | <b>16</b>                  | <b>26</b>               |
| <b>TOTAL AZERBAIJAN</b>                   |                                |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>14</b>        | <b>21</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>65</b>                | <b>16</b>                  | <b>26</b>               |
| <b>BAHAMAS</b>                            |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NASSAU                                    | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 10                | 0        | 0         | 30                         | 20               | 40               | 10                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
| <b>TOTAL NASSAU</b>                       |                                |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>30</b>                  | <b>20</b>        | <b>40</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BAHAMAS</b>                      |                                |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>30</b>                  | <b>20</b>        | <b>40</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>BARBADOS</b>                           |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN                                | BRITISH AIRWAYS PLC            | S                 | 62                | 0        | 0         | 65                         | 13               | 18               | 5                      | 0                      | 0                       | 18                         | 74                       | 14                         | 62                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 43                | 0        | 0         | 56                         | 19               | 7                | 19                     | 0                      | 0                       | 27                         | 54                       | 16                         | 35                      |
| <b>TOTAL BRIDGETOWN</b>                   |                                |                   | <b>105</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>15</b>        | <b>13</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>61</b>                | <b>22</b>                  | <b>107</b>              |
| <b>TOTAL BARBADOS</b>                     |                                |                   | <b>105</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>15</b>        | <b>13</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>61</b>                | <b>22</b>                  | <b>107</b>              |
| <b>BELARUS</b>                            |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MINSK                                     | BELAVIA (BELARUSSIAN AIRLINES) | S                 | 26                | 0        | 0         | 50                         | 27               | 12               | 12                     | 0                      | 0                       | 23                         | 35                       | 32                         | 26                      |
| <b>TOTAL MINSK</b>                        |                                |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>27</b>        | <b>12</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>35</b>                | <b>32</b>                  | <b>26</b>               |
| <b>TOTAL BELARUS</b>                      |                                |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>27</b>        | <b>12</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>35</b>                | <b>32</b>                  | <b>26</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BELGIUM</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                       | SN BRUSSELS AIRLINES        | S                 | 68                | 0        | 0         | 63                         | 22               | 13               | 1                      | 0                      | 0                       | 15                         | 55                       | 17                         | 74                      |
| TOTAL BRUSSELS                 |                             |                   | <b>68</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>22</b>        | <b>13</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>55</b>                | <b>17</b>                  | <b>74</b>               |
| TOTAL BELGIUM                  |                             |                   | <b>68</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>22</b>        | <b>13</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>55</b>                | <b>17</b>                  | <b>74</b>               |
| <b>BERMUDA</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERMUDA                        | BRITISH AIRWAYS PLC         | S                 | 45                | 0        | 0         | 76                         | 16               | 9                | 0                      | 0                      | 0                       | 11                         | 70                       | 43                         | 46                      |
| TOTAL BERMUDA                  |                             |                   | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>        | <b>9</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>70</b>                | <b>43</b>                  | <b>46</b>               |
| TOTAL BERMUDA                  |                             |                   | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>        | <b>9</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>70</b>                | <b>43</b>                  | <b>46</b>               |
| <b>BULGARIA</b>                |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                         | BH AIR                      | C                 | 17                | 0        | 0         | 82                         | 12               | 0                | 6                      | 0                      | 0                       | 13                         | 59                       | 20                         | 17                      |
|                                | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 10                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 28                | 0        | 0         | 75                         | 7                | 4                | 14                     | 0                      | 0                       | 19                         | 20                       | 72                         | 20                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 50                         | 30               | 0                | 20                     | 0                      | 0                       | 28                         | 60                       | 11                         | 10                      |
| TOTAL BURGAS                   |                             |                   | <b>63</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>11</b>        | <b>3</b>         | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>53</b>                | <b>34</b>                  | <b>57</b>               |
| SOFIA                          | BRITISH AIRWAYS PLC         | S                 | 26                | 0        | 0         | 65                         | 19               | 4                | 4                      | 0                      | 8                       | 83                         | 0                        | 0                          | 0                       |
|                                | BULGARIA AIR                | S                 | 64                | 0        | 0         | 58                         | 11               | 13               | 13                     | 6                      | 0                       | 40                         | 73                       | 16                         | 62                      |
| TOTAL SOFIA                    |                             |                   | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>13</b>        | <b>10</b>        | <b>10</b>              | <b>4</b>               | <b>2</b>                | <b>53</b>                  | <b>73</b>                | <b>16</b>                  | <b>62</b>               |
| VARNA                          | BH AIR                      | C                 | 16                | 0        | 0         | 56                         | 38               | 6                | 0                      | 0                      | 0                       | 14                         | 75                       | 17                         | 8                       |
|                                | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 12                         | 89                       | 4                          | 9                       |
|                                | BULGARIA AIR                | S                 | 28                | 0        | 0         | 75                         | 11               | 7                | 7                      | 0                      | 0                       | 13                         | 72                       | 8                          | 18                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0        | 0         | 72                         | 17               | 11               | 0                      | 0                      | 0                       | 9                          | 100                      | 3                          | 8                       |
| TOTAL VARNA                    |                             |                   | <b>70</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>20</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>81</b>                | <b>8</b>                   | <b>43</b>               |
| TOTAL BULGARIA                 |                             |                   | <b>223</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>15</b>        | <b>8</b>         | <b>8</b>               | <b>2</b>               | <b>1</b>                | <b>30</b>                  | <b>68</b>                | <b>20</b>                  | <b>162</b>              |
| <b>CANADA</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DEER LAKE (NEWFOUNDLAND)       | ASTRAEUS LTD                | C                 | 9                 | 0        | 0         | 56                         | 11               | 33               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL DEER LAKE (NEWFOUNDLAND) |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>11</b>        | <b>33</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HALIFAX INT                    | THOMAS COOK AIRLINES LTD    | S                 | 8                 | 0        | 0         | 63                         | 0                | 0                | 38                     | 0                      | 0                       | 28                         | 43                       | 152                        | 7                       |
| TOTAL HALIFAX INT              |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>0</b>         | <b>0</b>         | <b>38</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>43</b>                | <b>152</b>                 | <b>7</b>                |
| MONTREAL (DORVAL)              | AIR TRANSAT                 | S                 | 8                 | 0        | 0         | 63                         | 25               | 0                | 13                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD    | S                 | 14                | 0        | 0         | 71                         | 7                | 7                | 7                      | 7                      | 0                       | 33                         | 30                       | 102                        | 10                      |
| TOTAL MONTREAL (DORVAL)        |                             |                   | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>14</b>        | <b>5</b>         | <b>9</b>               | <b>5</b>               | <b>0</b>                | <b>30</b>                  | <b>30</b>                | <b>102</b>                 | <b>10</b>               |
| OTTAWA INTERNATIONAL           | THOMAS COOK AIRLINES LTD    | S                 | 8                 | 0        | 0         | 63                         | 13               | 13               | 13                     | 0                      | 0                       | 19                         | 80                       | 7                          | 10                      |
|                                | ZOOM AIRLINES               | S                 | 9                 | 0        | 0         | 33                         | 22               | 33               | 11                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| TOTAL OTTAWA INTERNATIONAL     |                             |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>47</b>                  | <b>18</b>        | <b>24</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>80</b>                | <b>7</b>                   | <b>10</b>               |
| QUEBEC                         | THOMAS COOK AIRLINES LTD    | S                 | 9                 | 0        | 0         | 56                         | 0                | 0                | 44                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
| TOTAL QUEBEC                   |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>0</b>         | <b>0</b>         | <b>44</b>              | <b>0</b>               | <b>0</b>                | <b>46</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ST JOHNS                       | MONARCH AIRLINES            | C                 | 4                 | 0        | 0         | 25                         | 0                | 25               | 25                     | 25                     | 0                       | 90                         | 0                        | 0                          | 0                       |
| TOTAL ST JOHNS                 |                             |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>0</b>         | <b>25</b>        | <b>25</b>              | <b>25</b>              | <b>0</b>                | <b>90</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TORONTO                        | AIR TRANSAT                 | S                 | 64                | 0        | 0         | 77                         | 2                | 9                | 8                      | 3                      | 2                       | 37                         | 61                       | 43                         | 61                      |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 25                | 0        | 0         | 68                         | 4                | 20               | 8                      | 0                      | 0                       | 20                         | 44                       | 62                         | 27                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                           | SKYSERVICE F B O Inc        | C                 | 36                | 0          | 0        | 39                         | 28               | 8                | 11                     | 14                     | 0                       | 56                         | 46                       | 16                         | 28                      |
|                                   | THOMAS COOK AIRLINES LTD    | S                 | 25                | 4          | 0        | 80                         | 16               | 0                | 0                      | 4                      | 0                       | 14                         | 72                       | 25                         | 36                      |
|                                   | ZOOM AIRLINES               | S                 | 31                | 0          | 2        | 52                         | 16               | 10               | 23                     | 0                      | 0                       | 29                         | 78                       | 10                         | 18                      |
| <b>TOTAL TORONTO</b>              |                             |                   | <b>181</b>        | <b>4</b>   | <b>2</b> | <b>64</b>                  | <b>12</b>        | <b>9</b>         | <b>10</b>              | <b>4</b>               | <b>1</b>                | <b>34</b>                  | <b>60</b>                | <b>34</b>                  | <b>170</b>              |
| VANCOUVER                         | AIR TRANSAT                 | S                 | 36                | 0          | 0        | 64                         | 25               | 6                | 6                      | 0                      | 0                       | 14                         | 73                       | 17                         | 26                      |
|                                   | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0          | 0        | 50                         | 22               | 17               | 11                     | 0                      | 0                       | 23                         | 10                       | 60                         | 10                      |
|                                   | THOMAS COOK AIRLINES LTD    | S                 | 16                | 0          | 0        | 44                         | 19               | 6                | 25                     | 0                      | 6                       | 128                        | 76                       | 14                         | 25                      |
|                                   | ZOOM AIRLINES               | S                 | 20                | 0          | 6        | 55                         | 15               | 15               | 15                     | 0                      | 0                       | 37                         | 70                       | 13                         | 10                      |
| <b>TOTAL VANCOUVER</b>            |                             |                   | <b>90</b>         | <b>0</b>   | <b>6</b> | <b>56</b>                  | <b>21</b>        | <b>10</b>        | <b>12</b>              | <b>0</b>               | <b>1</b>                | <b>41</b>                  | <b>65</b>                | <b>21</b>                  | <b>71</b>               |
| <b>TOTAL CANADA</b>               |                             |                   | <b>340</b>        | <b>4</b>   | <b>8</b> | <b>60</b>                  | <b>14</b>        | <b>10</b>        | <b>12</b>              | <b>3</b>               | <b>1</b>                | <b>35</b>                  | <b>60</b>                | <b>35</b>                  | <b>268</b>              |
| <b>CROATIA</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                         | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 11                         | 60                       | 24                         | 10                      |
|                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                   | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 35                         | 23               | 24               | 18                     | 0                      | 0                       | 35                         | 79                       | 15                         | 34                      |
|                                   | CROATIA AIRLINES            | S                 | 34                | 0          | 0        | 41                         | 32               | 12               | 15                     | 0                      | 0                       | 28                         | 46                       | 29                         | 37                      |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 40                       | 20                         | 5                       |
| <b>TOTAL DUBROVNIK</b>            |                             |                   | <b>116</b>        | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>26</b>        | <b>16</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>60</b>                | <b>22</b>                  | <b>86</b>               |
| PULA                              | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 50                         | 20               | 10               | 20                     | 0                      | 0                       | 46                         | 100                      | 2                          | 10                      |
|                                   | CROATIA AIRLINES            | S                 | 10                | 0          | 0        | 50                         | 40               | 10               | 0                      | 0                      | 0                       | 16                         | 70                       | 11                         | 10                      |
|                                   | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0        | 30                         | 0                | 30               | 30                     | 10                     | 0                       | 77                         | 0                        | 0                          | 0                       |
| <b>TOTAL PULA</b>                 |                             |                   | <b>30</b>         | <b>0</b>   | <b>0</b> | <b>43</b>                  | <b>20</b>        | <b>17</b>        | <b>17</b>              | <b>3</b>               | <b>0</b>                | <b>46</b>                  | <b>85</b>                | <b>6</b>                   | <b>20</b>               |
| SPLIT                             | ASTRAEUS LTD                | C                 | 4                 | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                   | BRITISH AIRWAYS PLC         | S                 | 26                | 0          | 0        | 73                         | 12               | 8                | 8                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                                   | CROATIA AIRLINES            | S                 | 26                | 0          | 0        | 23                         | 38               | 15               | 12                     | 4                      | 8                       | 67                         | 50                       | 26                         | 26                      |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 0                      | 13                     | 13                      | 92                         | 0                        | 0                          | 0                       |
| <b>TOTAL SPLIT</b>                |                             |                   | <b>64</b>         | <b>0</b>   | <b>0</b> | <b>53</b>                  | <b>20</b>        | <b>11</b>        | <b>8</b>               | <b>3</b>               | <b>5</b>                | <b>46</b>                  | <b>56</b>                | <b>23</b>                  | <b>34</b>               |
| ZADAR                             | ASTRAEUS LTD                | C                 | 4                 | 0          | 0        | 25                         | 75               | 0                | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 14                         | 40                       | 15                         | 5                       |
| <b>TOTAL ZADAR</b>                |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>38</b>                  | <b>63</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>40</b>                | <b>15</b>                  | <b>5</b>                |
| <b>TOTAL CROATIA</b>              |                             |                   | <b>219</b>        | <b>0</b>   | <b>0</b> | <b>46</b>                  | <b>25</b>        | <b>14</b>        | <b>12</b>              | <b>1</b>               | <b>1</b>                | <b>36</b>                  | <b>62</b>                | <b>20</b>                  | <b>145</b>              |
| <b>CUBA</b>                       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CUNAGUA ( CAYO COCO)              | EXCEL AIRWAYS LTD           | C                 | 5                 | 0          | 0        | 40                         | 20               | 0                | 0                      | 40                     | 0                       | 98                         | 0                        | 0                          | 0                       |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0        | 22                         | 11               | 33               | 33                     | 0                      | 0                       | 58                         | 89                       | 7                          | 9                       |
| <b>TOTAL CUNAGUA ( CAYO COCO)</b> |                             |                   | <b>14</b>         | <b>0</b>   | <b>0</b> | <b>29</b>                  | <b>14</b>        | <b>21</b>        | <b>21</b>              | <b>14</b>              | <b>0</b>                | <b>73</b>                  | <b>69</b>                | <b>28</b>                  | <b>16</b>               |
| HAVANA                            | CUBANA                      | S                 | 18                | 0          | 1        | 0                          | 17               | 28               | 11                     | 22                     | 22                      | 328                        | 31                       | 59                         | 16                      |
|                                   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 17                | 0          | 0        | 35                         | 18               | 12               | 35                     | 0                      | 0                       | 55                         | 0                        | 0                          | 0                       |
| <b>TOTAL HAVANA</b>               |                             |                   | <b>35</b>         | <b>0</b>   | <b>1</b> | <b>17</b>                  | <b>17</b>        | <b>20</b>        | <b>23</b>              | <b>11</b>              | <b>11</b>               | <b>196</b>                 | <b>31</b>                | <b>59</b>                  | <b>16</b>               |
| HOLGUIN (FRANK PAIS)              | EXCEL AIRWAYS LTD           | C                 | 9                 | 0          | 0        | 22                         | 22               | 0                | 44                     | 11                     | 0                       | 92                         | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0        | 25                         | 25               | 0                | 0                      | 50                     | 0                       | 140                        | 63                       | 11                         | 8                       |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b> |                             |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>23</b>                  | <b>23</b>        | <b>0</b>         | <b>31</b>              | <b>23</b>              | <b>0</b>                | <b>107</b>                 | <b>42</b>                | <b>33</b>                  | <b>12</b>               |
| SANTA CLARA                       | EXCEL AIRWAYS LTD           | C                 | 4                 | 0          | 0        | 0                          | 25               | 25               | 50                     | 0                      | 0                       | 50                         | 0                        | 0                          | 0                       |
| <b>TOTAL SANTA CLARA</b>          |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>0</b>                   | <b>25</b>        | <b>25</b>        | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>50</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VARADERO                    | BRITANNIA AIRWAYS AND THOMS | C                 | 9                 | 0          | 0        | 67                         | 22               | 0                | 11                     | 0                      | 0                       | 16                         | 75                       | 54                         | 8                       |
|                             | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 1          | 0        | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL VARADERO</b>       |                             |                   | <b>13</b>         | <b>1</b>   | <b>0</b> | <b>62</b>                  | <b>23</b>        | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>67</b>                | <b>50</b>                  | <b>12</b>               |
| <b>TOTAL CUBA</b>           |                             |                   | <b>79</b>         | <b>1</b>   | <b>1</b> | <b>27</b>                  | <b>19</b>        | <b>15</b>        | <b>23</b>              | <b>11</b>              | <b>5</b>                | <b>122</b>                 | <b>52</b>                | <b>43</b>                  | <b>56</b>               |
| <b>CYPRUS</b>               |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                     | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 50                         | 11               | 28               | 11                     | 0                      | 0                       | 25                         | 56                       | 18                         | 18                      |
|                             | EUROCYPRIA AIRLINES LTD     | C                 | 26                | 0          | 0        | 38                         | 27               | 8                | 19                     | 8                      | 0                       | 60                         | 24                       | 33                         | 34                      |
|                             | EXCEL AIRWAYS LTD           | C                 | 35                | 0          | 0        | 29                         | 3                | 6                | 37                     | 11                     | 14                      | 237                        | 85                       | 11                         | 26                      |
|                             | FIRST CHOICE AIRWAYS LTD    | S                 | 27                | 0          | 0        | 56                         | 19               | 15               | 11                     | 0                      | 0                       | 29                         | 67                       | 14                         | 18                      |
|                             | FIRST CHOICE AIRWAYS LTD    | C                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 5                          | 1                       |
|                             | FLYJET LTD                  | C                 | 9                 | 0          | 0        | 33                         | 11               | 22               | 33                     | 0                      | 0                       | 40                         | 0                        | 85                         | 10                      |
|                             | HELIOS AIRWAYS LTD          | S                 | 7                 | 0          | 0        | 71                         | 0                | 29               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                             | MONARCH AIRLINES            | C                 | 9                 | 0          | 0        | 67                         | 11               | 22               | 0                      | 0                      | 0                       | 18                         | 25                       | 75                         | 8                       |
|                             | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0          | 0        | 44                         | 11               | 0                | 0                      | 44                     | 0                       | 114                        | 61                       | 19                         | 18                      |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0          | 0        | 50                         | 25               | 4                | 18                     | 0                      | 4                       | 62                         | 83                       | 13                         | 24                      |
|                             | <b>TOTAL LARNACA</b>        |                   |                   | <b>177</b> | <b>0</b> | <b>0</b>                   | <b>47</b>        | <b>15</b>        | <b>11</b>              | <b>18</b>              | <b>6</b>                | <b>3</b>                   | <b>82</b>                | <b>54</b>                  | <b>27</b>               |
| PAPHOS                      | AIR ATLANTA EUROPE LTD      | C                 | 9                 | 1          | 0        | 56                         | 22               | 11               | 11                     | 0                      | 0                       | 18                         | 0                        | 340                        | 2                       |
|                             | ASTRAEUS LTD                | C                 | 10                | 0          | 0        | 20                         | 10               | 30               | 40                     | 0                      | 0                       | 66                         | 50                       | 27                         | 8                       |
|                             | BRITANNIA AIRWAYS AND THOMS | C                 | 36                | 0          | 0        | 86                         | 3                | 11               | 0                      | 0                      | 0                       | 8                          | 83                       | 10                         | 24                      |
|                             | EXCEL AIRWAYS LTD           | C                 | 46                | 1          | 0        | 46                         | 26               | 17               | 4                      | 4                      | 2                       | 47                         | 64                       | 20                         | 44                      |
|                             | FIRST CHOICE AIRWAYS LTD    | S                 | 27                | 0          | 0        | 78                         | 15               | 4                | 4                      | 0                      | 0                       | 12                         | 50                       | 70                         | 26                      |
|                             | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 60                         | 10               | 10               | 10                     | 10                     | 0                       | 45                         | 40                       | 38                         | 10                      |
|                             | FLYJET LTD                  | C                 | 16                | 0          | 0        | 31                         | 19               | 25               | 13                     | 0                      | 13                      | 130                        | 75                       | 10                         | 16                      |
|                             | GB AIRWAYS LTD              | S                 | 62                | 0          | 0        | 68                         | 10               | 10               | 13                     | 0                      | 0                       | 24                         | 62                       | 31                         | 26                      |
|                             | HELIOS AIRWAYS LTD          | S                 | 8                 | 0          | 2        | 63                         | 25               | 0                | 13                     | 0                      | 0                       | 18                         | 50                       | 55                         | 8                       |
|                             | MONARCH AIRLINES            | C                 | 10                | 0          | 0        | 50                         | 0                | 20               | 30                     | 0                      | 0                       | 42                         | 50                       | 92                         | 8                       |
|                             | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0          | 0        | 72                         | 0                | 0                | 17                     | 0                      | 11                      | 85                         | 50                       | 28                         | 18                      |
| THOMAS COOK AIRLINES LTD    | C                           | 19                | 0                 | 0          | 74       | 11                         | 11               | 5                | 0                      | 0                      | 11                      | 86                         | 10                       | 28                         |                         |
| <b>TOTAL PAPHOS</b>         |                             |                   | <b>271</b>        | <b>2</b>   | <b>2</b> | <b>63</b>                  | <b>13</b>        | <b>12</b>        | <b>10</b>              | <b>1</b>               | <b>2</b>                | <b>37</b>                  | <b>63</b>                | <b>33</b>                  | <b>218</b>              |
| <b>TOTAL CYPRUS</b>         |                             |                   | <b>448</b>        | <b>2</b>   | <b>2</b> | <b>57</b>                  | <b>13</b>        | <b>12</b>        | <b>13</b>              | <b>3</b>               | <b>2</b>                | <b>55</b>                  | <b>59</b>                | <b>30</b>                  | <b>377</b>              |
| <b>CZECH REPUBLIC</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                      | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 57                         | 22               | 10               | 12                     | 0                      | 0                       | 22                         | 59                       | 24                         | 54                      |
|                             | CSA                         | S                 | 116               | 0          | 0        | 79                         | 14               | 5                | 2                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                             | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0          | 0        | 37                         | 31               | 20               | 10                     | 2                      | 0                       | 30                         | 82                       | 10                         | 124                     |
| <b>TOTAL PRAGUE</b>         |                             |                   | <b>300</b>        | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>22</b>        | <b>12</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>73</b>                | <b>17</b>                  | <b>239</b>              |
| <b>TOTAL CZECH REPUBLIC</b> |                             |                   | <b>300</b>        | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>22</b>        | <b>12</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>73</b>                | <b>17</b>                  | <b>239</b>              |
| <b>DENMARK</b>              |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BILLUND                     | MAERSK AIR                  | S                 | 162               | 0          | 0        | 69                         | 19               | 9                | 4                      | 0                      | 0                       | 14                         | 84                       | 8                          | 160                     |
| <b>TOTAL BILLUND</b>        |                             |                   | <b>162</b>        | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>19</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>84</b>                | <b>8</b>                   | <b>160</b>              |
| COPENHAGEN                  | MAERSK AIR                  | S                 | 170               | 0          | 0        | 76                         | 16               | 3                | 5                      | 0                      | 0                       | 12                         | 92                       | 5                          | 160                     |
| <b>TOTAL COPENHAGEN</b>     |                             |                   | <b>170</b>        | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>16</b>        | <b>3</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>92</b>                | <b>5</b>                   | <b>160</b>              |
| <b>TOTAL DENMARK</b>        |                             |                   | <b>332</b>        | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>17</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>88</b>                | <b>7</b>                   | <b>320</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>DJIBOUTI REPUBLIC</b>              |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DJIBOUTI                              | DAALLO AIRLINES             | S                 | 16                | 2        | 0         | 50                         | 25               | 19               | 6                      | 0                      | 0                       | 22                         | 44                       | 93                         | 16                      |
| <b>TOTAL DJIBOUTI</b>                 |                             |                   | <b>16</b>         | <b>2</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>44</b>                | <b>93</b>                  | <b>16</b>               |
| <b>TOTAL DJIBOUTI REPUBLIC</b>        |                             |                   | <b>16</b>         | <b>2</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>44</b>                | <b>93</b>                  | <b>16</b>               |
| <b>DOMINICAN REPUBLIC</b>             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LA ROMANA                             | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 70                         | 20               | 0                | 10                     | 0                      | 0                       | 15                         | 56                       | 16                         | 9                       |
| <b>TOTAL LA ROMANA</b>                |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>20</b>        | <b>0</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>56</b>                | <b>16</b>                  | <b>9</b>                |
| PUERTO PLATA                          | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 72                         | 17               | 11               | 0                      | 0                      | 0                       | 11                         | 94                       | 5                          | 18                      |
|                                       | EXCEL AIRWAYS LTD           | C                 | 5                 | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 27                         | 30                       | 61                         | 10                      |
|                                       | FIRST CHOICE AIRWAYS LTD    | C                 | 9                 | 0        | 0         | 78                         | 11               | 0                | 11                     | 0                      | 0                       | 15                         | 80                       | 294                        | 10                      |
|                                       | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 50                         | 0                | 25               | 0                      | 13                     | 13                      | 108                        | 0                        | 0                          | 0                       |
|                                       | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0        | 0         | 67                         | 0                | 22               | 11                     | 0                      | 0                       | 25                         | 75                       | 10                         | 8                       |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 60                         | 20               | 0                | 10                     | 0                      | 10                      | 64                         | 90                       | 6                          | 10                      |
| <b>TOTAL PUERTO PLATA</b>             |                             |                   | <b>59</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>12</b>        | <b>10</b>        | <b>7</b>               | <b>2</b>               | <b>3</b>                | <b>37</b>                  | <b>77</b>                | <b>67</b>                  | <b>56</b>               |
| PUERTA CANA                           | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 50                       | 75                         | 8                       |
|                                       | EXCEL AIRWAYS LTD           | C                 | 5                 | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
|                                       | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0        | 0         | 25                         | 25               | 0                | 0                      | 50                     | 0                       | 109                        | 38                       | 25                         | 8                       |
| <b>TOTAL PUERTA CANA</b>              |                             |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>12</b>        | <b>0</b>         | <b>6</b>               | <b>12</b>              | <b>0</b>                | <b>35</b>                  | <b>44</b>                | <b>50</b>                  | <b>16</b>               |
| <b>TOTAL DOMINICAN REPUBLIC</b>       |                             |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>13</b>        | <b>7</b>         | <b>7</b>               | <b>3</b>               | <b>2</b>                | <b>34</b>                  | <b>68</b>                | <b>58</b>                  | <b>81</b>               |
| <b>EGYPT</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| EL ALAMEIN                            | ASTRAEUS LTD                | C                 | 10                | 0        | 0         | 10                         | 10               | 30               | 50                     | 0                      | 0                       | 63                         | 0                        | 0                          | 0                       |
| <b>TOTAL EL ALAMEIN</b>               |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>10</b>                  | <b>10</b>        | <b>30</b>        | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>63</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HURGHADA                              | ASTRAEUS LTD                | C                 | 8                 | 0        | 0         | 25                         | 25               | 38               | 13                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
|                                       | EXCEL AIRWAYS LTD           | C                 | 24                | 0        | 0         | 63                         | 17               | 13               | 8                      | 0                      | 0                       | 18                         | 81                       | 9                          | 16                      |
| <b>TOTAL HURGHADA</b>                 |                             |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>19</b>        | <b>19</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>81</b>                | <b>9</b>                   | <b>16</b>               |
| LUXOR                                 | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 40                         | 0                | 0                | 40                     | 20                     | 0                       | 91                         | 100                      | 1                          | 8                       |
|                                       | FLYJET LTD                  | C                 | 10                | 0        | 0         | 20                         | 20               | 40               | 0                      | 20                     | 0                       | 73                         | 0                        | 0                          | 0                       |
|                                       | MONARCH AIRLINES            | C                 | 20                | 0        | 0         | 40                         | 25               | 30               | 5                      | 0                      | 0                       | 27                         | 45                       | 79                         | 20                      |
| <b>TOTAL LUXOR</b>                    |                             |                   | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>35</b>                  | <b>18</b>        | <b>25</b>        | <b>13</b>              | <b>10</b>              | <b>0</b>                | <b>55</b>                  | <b>61</b>                | <b>57</b>                  | <b>28</b>               |
| MARSA ALAM                            | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 25                         | 38               | 13               | 25                     | 0                      | 0                       | 44                         | 63                       | 34                         | 8                       |
| <b>TOTAL MARSA ALAM</b>               |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>38</b>        | <b>13</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>44</b>                  | <b>63</b>                | <b>34</b>                  | <b>8</b>                |
| <b>SHARM EL SHEIKH (OPHIRA)</b>       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                       | AIR ATLANTA EUROPE LTD      | C                 | 8                 | 1        | 0         | 13                         | 13               | 25               | 50                     | 0                      | 0                       | 59                         | 10                       | 41                         | 10                      |
|                                       | ASTRAEUS LTD                | S                 | 26                | 0        | 0         | 58                         | 15               | 8                | 19                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
|                                       | BRITANNIA AIRWAYS AND THOMS | C                 | 26                | 0        | 0         | 73                         | 15               | 4                | 8                      | 0                      | 0                       | 14                         | 100                      | 2                          | 10                      |
|                                       | EXCEL AIRWAYS LTD           | C                 | 34                | 1        | 0         | 68                         | 12               | 18               | 3                      | 0                      | 0                       | 14                         | 83                       | 13                         | 18                      |
|                                       | FIRST CHOICE AIRWAYS LTD    | C                 | 16                | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                       | MONARCH AIRLINES            | C                 | 16                | 0        | 0         | 69                         | 0                | 6                | 25                     | 0                      | 0                       | 33                         | 33                       | 88                         | 18                      |
|                                       | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 25                         | 13               | 13               | 25                     | 25                     | 0                       | 125                        | 81                       | 6                          | 16                      |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                             |                   | <b>142</b>        | <b>2</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>9</b>         | <b>13</b>              | <b>1</b>               | <b>0</b>                | <b>27</b>                  | <b>63</b>                | <b>33</b>                  | <b>72</b>               |
| TABA                                  | ASTRAEUS LTD                | C                 | 26                | 1        | 0         | 81                         | 4                | 4                | 12                     | 0                      | 0                       | 14                         | 70                       | 22                         | 43                      |
|                                       | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 63                         | 0                | 38               | 0                      | 0                      | 0                       | 19                         | 89                       | 4                          | 18                      |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TABA                                      | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|   | MONARCH AIRLINES            | C                 | 10                | 0          | 0        | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL TABA</b>                         |                             |                   | <b>52</b>         | <b>1</b>   | <b>0</b> | <b>83</b>                  | <b>2</b>         | <b>10</b>        | <b>6</b>               | <b>0</b>               | <b>12</b>               | <b>75</b>                  | <b>17</b>                | <b>61</b>                  |                         |
| <b>TOTAL EGYPT</b>                        |                             |                   | <b>284</b>        | <b>3</b>   | <b>0</b> | <b>59</b>                  | <b>13</b>        | <b>13</b>        | <b>13</b>              | <b>2</b>               | <b>29</b>               | <b>68</b>                  | <b>29</b>                | <b>185</b>                 |                         |
| <b>EQUATORIAL GUINEA</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALABO                                    | ASTRAEUS LTD                | S                 | 9                 | 0          | 0        | 78                         | 0                | 0                | 11                     | 11                     | 0                       | 54                         | 75                       | 39                         | 8                       |
| <b>TOTAL MALABO</b>                       |                             |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>0</b>         | <b>0</b>         | <b>11</b>              | <b>11</b>              | <b>0</b>                | <b>54</b>                  | <b>75</b>                | <b>39</b>                  | <b>8</b>                |
| <b>TOTAL EQUATORIAL GUINEA</b>            |                             |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>0</b>         | <b>0</b>         | <b>11</b>              | <b>11</b>              | <b>0</b>                | <b>54</b>                  | <b>75</b>                | <b>39</b>                  | <b>8</b>                |
| <b>ESTONIA</b>                            |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                    | ESTONIAN AIR                | S                 | 78                | 0          | 0        | 64                         | 21               | 8                | 3                      | 5                      | 0                       | 26                         | 71                       | 21                         | 80                      |
| <b>TOTAL TALLIN</b>                       |                             |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>21</b>        | <b>8</b>         | <b>3</b>               | <b>5</b>               | <b>0</b>                | <b>26</b>                  | <b>71</b>                | <b>21</b>                  | <b>80</b>               |
| <b>TOTAL ESTONIA</b>                      |                             |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>21</b>        | <b>8</b>         | <b>3</b>               | <b>5</b>               | <b>0</b>                | <b>26</b>                  | <b>71</b>                | <b>21</b>                  | <b>80</b>               |
| <b>ETHIOPIA</b>                           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ADDIS ABABA                               | ETHIOPIAN AIRLINES          | S                 | 18                | 0          | 0        | 28                         | 17               | 17               | 28                     | 11                     | 0                       | 60                         | 0                        | 0                          | 0                       |
| <b>TOTAL ADDIS ABABA</b>                  |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>28</b>                  | <b>17</b>        | <b>17</b>        | <b>28</b>              | <b>11</b>              | <b>0</b>                | <b>60</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ETHIOPIA</b>                     |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>28</b>                  | <b>17</b>        | <b>17</b>        | <b>28</b>              | <b>11</b>              | <b>0</b>                | <b>60</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>FED REP YUGO SERBIA M'ENEGRO</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRISTINA                                  | BRITISH AIRWAYS PLC         | S                 | 36                | 0          | 0        | 28                         | 33               | 25               | 14                     | 0                      | 0                       | 34                         | 38                       | 23                         | 34                      |
| <b>TOTAL PRISTINA</b>                     |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>28</b>                  | <b>33</b>        | <b>25</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>38</b>                | <b>23</b>                  | <b>34</b>               |
| <b>TOTAL FED REP YUGO SERBIA M'ENEGRO</b> |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>28</b>                  | <b>33</b>        | <b>25</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>38</b>                | <b>23</b>                  | <b>34</b>               |
| <b>FRANCE</b>                             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASTIA                                    | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 63                         | 13               | 0                | 25                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
|   | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 50                         | 0                | 25               | 0                      | 25                     | 0                       | 65                         | 78                       | 14                         | 18                      |
|   | GB AIRWAYS LTD              | S                 | 16                | 0          | 0        | 56                         | 19               | 19               | 6                      | 0                      | 0                       | 19                         | 50                       | 17                         | 10                      |
| <b>TOTAL BASTIA</b>                       |                             |                   | <b>32</b>         | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>13</b>        | <b>16</b>        | <b>9</b>               | <b>6</b>               | <b>0</b>                | <b>33</b>                  | <b>68</b>                | <b>15</b>                  | <b>28</b>               |
| BORDEAUX                                  | BRITISH AIRWAYS PLC         | S                 | 176               | 0          | 0        | 40                         | 37               | 16               | 6                      | 1                      | 0                       | 24                         | 46                       | 25                         | 142                     |
| <b>TOTAL BORDEAUX</b>                     |                             |                   | <b>176</b>        | <b>0</b>   | <b>0</b> | <b>40</b>                  | <b>37</b>        | <b>16</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>53</b>                | <b>22</b>                  | <b>194</b>              |
| CALVI                                     | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>TOTAL CALVI</b>                        |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>80</b>                | <b>16</b>                  | <b>10</b>               |
| FIGARI                                    | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 25                         | 0                | 38               | 38                     | 0                      | 0                       | 44                         | 40                       | 32                         | 10                      |
| <b>TOTAL FIGARI</b>                       |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>25</b>                  | <b>0</b>         | <b>38</b>        | <b>38</b>              | <b>0</b>               | <b>0</b>                | <b>44</b>                  | <b>40</b>                | <b>32</b>                  | <b>10</b>               |
| MARSEILLE                                 | BRITISH AIRWAYS PLC         | S                 | 184               | 0          | 0        | 66                         | 17               | 9                | 8                      | 0                      | 0                       | 17                         | 81                       | 12                         | 184                     |
|   | EASYJET AIRLINE COMPANY LTD | S                 | 106               | 0          | 2        | 48                         | 21               | 20               | 11                     | 0                      | 0                       | 26                         | 81                       | 8                          | 124                     |
| <b>TOTAL MARSEILLE</b>                    |                             |                   | <b>290</b>        | <b>0</b>   | <b>2</b> | <b>60</b>                  | <b>19</b>        | <b>13</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>81</b>                | <b>11</b>                  | <b>310</b>              |
| MONTPELLIER                               | GB AIRWAYS LTD              | S                 | 60                | 0          | 0        | 42                         | 28               | 20               | 8                      | 2                      | 0                       | 28                         | 46                       | 33                         | 70                      |
| <b>TOTAL MONTPELLIER</b>                  |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>42</b>                  | <b>28</b>        | <b>20</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>28</b>                  | <b>46</b>                | <b>33</b>                  | <b>70</b>               |
| NANTES                                    | GB AIRWAYS LTD              | S                 | 62                | 0          | 0        | 19                         | 35               | 23               | 16                     | 6                      | 0                       | 54                         | 68                       | 16                         | 62                      |
|   | REGIONAL COMPAGNIE AERIENN  | S                 | 156               | 0          | 0        | 76                         | 13               | 6                | 4                      | 0                      | 0                       | 11                         | 87                       | 6                          | 158                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL NANTES</b>             |                             |                   | <b>218</b>        | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>20</b>        | <b>11</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>23</b>                  | <b>81</b>                | <b>9</b>                   | 220                     |
| <b>NICE</b>                     | BRITISH AIRWAYS PLC         | S                 | 123               | 0          | 0        | 44                         | 28               | 15               | 13                     | 0                      | 0                       | 26                         | 63                       | 18                         | 132                     |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 0          | 0        | 44                         | 23               | 25               | 9                      | 0                      | 0                       | 27                         | 80                       | 9                          | 186                     |
| <b>TOTAL NICE</b>               |                             |                   | <b>309</b>        | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>25</b>        | <b>21</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>73</b>                | <b>13</b>                  | 318                     |
| <b>STRASBOURG</b>               | BRIT AIR                    | S                 | 102               | 0          | 0        | 80                         | 8                | 7                | 5                      | 0                      | 0                       | 13                         | 84                       | 11                         | 108                     |
| <b>TOTAL STRASBOURG</b>         |                             |                   | <b>102</b>        | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>8</b>         | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>84</b>                | <b>11</b>                  | 108                     |
| <b>TOULOUSE (BLAGNAC)</b>       | BRITISH AIRWAYS PLC         | S                 | 186               | 0          | 0        | 58                         | 19               | 16               | 6                      | 1                      | 1                       | 23                         | 64                       | 18                         | 177                     |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0          | 0        | 52                         | 25               | 15               | 7                      | 2                      | 0                       | 23                         | 65                       | 14                         | 124                     |
| <b>TOTAL TOULOUSE (BLAGNAC)</b> |                             |                   | <b>310</b>        | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>21</b>        | <b>15</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>64</b>                | <b>16</b>                  | 301                     |
| <b>TOTAL FRANCE</b>             |                             |                   | <b>1513</b>       | <b>0</b>   | <b>2</b> | <b>54</b>                  | <b>22</b>        | <b>15</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>68</b>                | <b>16</b>                  | 1888                    |
| <b>GAMBIA</b>                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BANJUL</b>                   | MONARCH AIRLINES            | C                 | 18                | 0          | 0        | 33                         | 33               | 17               | 17                     | 0                      | 0                       | 33                         | 28                       | 26                         | 18                      |
| <b>TOTAL BANJUL</b>             |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>33</b>        | <b>17</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>27</b>                | <b>37</b>                  | 26                      |
| <b>TOTAL GAMBIA</b>             |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>33</b>        | <b>17</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>27</b>                | <b>37</b>                  | 26                      |
| <b>GERMANY</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>COLOGNE (BONN)</b>           | EASYJET AIRLINE COMPANY LTD | S                 | 103               | 2          | 4        | 31                         | 29               | 28               | 12                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
|                                 | EUROWINGS LUFTVERKEHRS      | S                 | 124               | 0          | 0        | 78                         | 13               | 5                | 4                      | 0                      | 0                       | 11                         | 77                       | 11                         | 124                     |
| <b>TOTAL COLOGNE (BONN)</b>     |                             |                   | <b>227</b>        | <b>2</b>   | <b>4</b> | <b>57</b>                  | <b>20</b>        | <b>15</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>77</b>                | <b>11</b>                  | 124                     |
| <b>HANOVER</b>                  | BRITISH AIRWAYS PLC         | S                 | 158               | 0          | 0        | 57                         | 23               | 12               | 8                      | 0                      | 0                       | 19                         | 61                       | 18                         | 145                     |
| <b>TOTAL HANOVER</b>            |                             |                   | <b>158</b>        | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>23</b>        | <b>12</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>61</b>                | <b>18</b>                  | 145                     |
| <b>MUNICH</b>                   | BRITISH AIRWAYS PLC         | S                 | 170               | 0          | 0        | 67                         | 15               | 12               | 5                      | 0                      | 1                       | 19                         | 81                       | 13                         | 169                     |
| <b>TOTAL MUNICH</b>             |                             |                   | <b>170</b>        | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>15</b>        | <b>12</b>        | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>19</b>                  | <b>81</b>                | <b>13</b>                  | 169                     |
| <b>TOTAL GERMANY</b>            |                             |                   | <b>555</b>        | <b>2</b>   | <b>4</b> | <b>60</b>                  | <b>20</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>75</b>                | <b>13</b>                  | 522                     |
| <b>GHANA</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ACCRA</b>                    | ASTRAEUS LTD                | S                 | 30                | 0          | 0        | 10                         | 17               | 23               | 47                     | 3                      | 0                       | 77                         | 0                        | 0                          | 0                       |
|                                 | FLYJET LTD                  | C                 | 10                | 0          | 0        | 0                          | 0                | 20               | 80                     | 0                      | 0                       | 76                         | 10                       | 95                         | 10                      |
|                                 | MONARCH AIRLINES            | C                 | 17                | 0          | 0        | 76                         | 6                | 18               | 0                      | 0                      | 0                       | 11                         | 11                       | 38                         | 9                       |
| <b>TOTAL ACCRA</b>              |                             |                   | <b>57</b>         | <b>0</b>   | <b>0</b> | <b>28</b>                  | <b>11</b>        | <b>21</b>        | <b>39</b>              | <b>2</b>               | <b>0</b>                | <b>57</b>                  | <b>8</b>                 | <b>71</b>                  | 26                      |
| <b>TOTAL GHANA</b>              |                             |                   | <b>57</b>         | <b>0</b>   | <b>0</b> | <b>28</b>                  | <b>11</b>        | <b>21</b>        | <b>39</b>              | <b>2</b>               | <b>0</b>                | <b>57</b>                  | <b>8</b>                 | <b>71</b>                  | 26                      |
| <b>GIBRALTAR</b>                |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>GIBRALTAR</b>                | GB AIRWAYS LTD              | S                 | 87                | 0          | 0        | 52                         | 31               | 10               | 7                      | 0                      | 0                       | 22                         | 71                       | 14                         | 111                     |
| <b>TOTAL GIBRALTAR</b>          |                             |                   | <b>87</b>         | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>31</b>        | <b>10</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>71</b>                | <b>14</b>                  | 111                     |
| <b>TOTAL GIBRALTAR</b>          |                             |                   | <b>87</b>         | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>31</b>        | <b>10</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>71</b>                | <b>14</b>                  | 111                     |
| <b>GREECE</b>                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ATHENS</b>                   | EASYJET AIRLINE COMPANY LTD | S                 | 98                | 0          | 0        | 70                         | 19               | 6                | 4                      | 0                      | 0                       | 13                         | 75                       | 12                         | 64                      |
|                                 | OLYMPIC AIRWAYS             | S                 | 52                | 0          | 0        | 25                         | 35               | 25               | 15                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| <b>TOTAL ATHENS</b>             |                             |                   | <b>150</b>        | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>25</b>        | <b>13</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>80</b>                | <b>11</b>                  | 220                     |
| <b>CHANIA</b>                   | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 40                         | 10               | 50               | 0                      | 0                      | 0                       | 26                         | 70                       | 25                         | 10                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHANIA                  | EXCEL AIRWAYS LTD           | C                 | 16                | 0          | 0        | 38                         | 13               | 25               | 25                     | 0                      | 0                       | 44                         | 80                       | 8                          | 10                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 20                | 0          | 0        | 50                         | 20               | 15               | 15                     | 0                      | 0                       | 24                         | 60                       | 19                         | 20                      |
|                         | MONARCH AIRLINES            | C                 | 21                | 1          | 0        | 52                         | 10               | 14               | 24                     | 0                      | 0                       | 35                         | 50                       | 60                         | 20                      |
| <b>TOTAL CHANIA</b>     |                             |                   | <b>67</b>         | <b>1</b>   | <b>0</b> | <b>46</b>                  | <b>13</b>        | <b>22</b>        | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>32</b>                  | <b>64</b>                | <b>28</b>                  | <b>70</b>               |
| CORFU                   | BRITANNIA AIRWAYS AND THOMS | C                 | 44                | 0          | 0        | 73                         | 7                | 18               | 2                      | 0                      | 14                      | 93                         | 7                        | 44                         |                         |
|                         | EXCEL AIRWAYS LTD           | C                 | 60                | 0          | 0        | 53                         | 12               | 7                | 10                     | 8                      | 10                      | 84                         | 50                       | 46                         | 58                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 56                | 0          | 0        | 73                         | 9                | 5                | 9                      | 0                      | 4                       | 30                         | 63                       | 22                         | 56                      |
|                         | FLYJET LTD                  | C                 | 10                | 0          | 0        | 10                         | 10               | 0                | 80                     | 0                      | 0                       | 102                        | 80                       | 15                         | 10                      |
|                         | MONARCH AIRLINES            | C                 | 65                | 0          | 0        | 57                         | 9                | 6                | 25                     | 3                      | 0                       | 44                         | 59                       | 45                         | 46                      |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 60                         | 0                | 0                | 40                     | 0                      | 0                       | 44                         | 35                       | 60                         | 20                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 38                | 0          | 0        | 58                         | 18               | 3                | 16                     | 0                      | 5                       | 43                         | 87                       | 11                         | 46                      |
| <b>TOTAL CORFU</b>      |                             |                   | <b>283</b>        | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>10</b>        | <b>7</b>         | <b>16</b>              | <b>2</b>               | <b>4</b>                | <b>47</b>                  | <b>67</b>                | <b>29</b>                  | <b>281</b>              |
| HERAKLION               | ALEXANDAIR                  | C                 | 7                 | 1          | 0        | 29                         | 0                | 29               | 14                     | 29                     | 0                       | 109                        | 0                        | 0                          | 0                       |
|                         | ASTRAEUS LTD                | C                 | 18                | 1          | 0        | 39                         | 28               | 11               | 17                     | 6                      | 0                       | 41                         | 44                       | 84                         | 9                       |
|                         | BRITANNIA AIRWAYS AND THOMS | C                 | 16                | 1          | 0        | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 6                          | 88                       | 7                          | 17                      |
|                         | EXCEL AIRWAYS LTD           | C                 | 42                | 0          | 0        | 50                         | 14               | 19               | 12                     | 5                      | 0                       | 34                         | 89                       | 67                         | 18                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 45                | 2          | 0        | 76                         | 9                | 9                | 7                      | 0                      | 0                       | 17                         | 60                       | 16                         | 35                      |
|                         | FLYJET LTD                  | C                 | 8                 | 2          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                         | GB AIRWAYS LTD              | S                 | 18                | 0          | 0        | 50                         | 22               | 28               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                         | MONARCH AIRLINES            | C                 | 66                | 0          | 0        | 48                         | 14               | 11               | 15                     | 9                      | 3                       | 71                         | 56                       | 64                         | 45                      |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 40                         | 30               | 10               | 20                     | 0                      | 0                       | 43                         | 56                       | 125                        | 18                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 17                | 1          | 0        | 88                         | 6                | 0                | 0                      | 0                      | 6                       | 24                         | 84                       | 22                         | 19                      |
| <b>TOTAL HERAKLION</b>  |                             |                   | <b>247</b>        | <b>8</b>   | <b>0</b> | <b>59</b>                  | <b>13</b>        | <b>13</b>        | <b>10</b>              | <b>4</b>               | <b>1</b>                | <b>39</b>                  | <b>66</b>                | <b>47</b>                  | <b>181</b>              |
| KALAMATA                | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 50                       | 48                         | 10                      |
|                         | EXCEL AIRWAYS LTD           | C                 | 16                | 0          | 0        | 69                         | 13               | 6                | 0                      | 13                     | 0                       | 32                         | 50                       | 15                         | 20                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 80                       | 17                         | 10                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 35                         | 90                       | 6                          | 10                      |
| <b>TOTAL KALAMATA</b>   |                             |                   | <b>40</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>5</b>         | <b>3</b>         | <b>5</b>               | <b>5</b>               | <b>0</b>                | <b>21</b>                  | <b>64</b>                | <b>20</b>                  | <b>50</b>               |
| KAVALLA                 | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 7                          | 80                       | 10                         | 10                      |
|                         | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 100                      | 2                          | 8                       |
| <b>TOTAL KAVALLA</b>    |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>73</b>                | <b>10</b>                  | <b>26</b>               |
| KEFALLINIA              | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 38                         | 13               | 38               | 13                     | 0                      | 0                       | 34                         | 100                      | 5                          | 10                      |
|                         | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 9                          | 88                       | 4                          | 8                       |
|                         | EXCEL AIRWAYS LTD           | C                 | 34                | 0          | 0        | 79                         | 6                | 3                | 9                      | 3                      | 0                       | 18                         | 73                       | 18                         | 26                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 26                | 0          | 0        | 81                         | 12               | 4                | 4                      | 0                      | 0                       | 10                         | 80                       | 15                         | 30                      |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 60                       | 15                         | 10                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 79                         | 100                      | 1                          | 10                      |
| <b>TOTAL KEFALLINIA</b> |                             |                   | <b>94</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>9</b>         | <b>7</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>21</b>                  | <b>80</b>                | <b>13</b>                  | <b>104</b>              |
| KOS                     | ALEXANDAIR                  | C                 | 6                 | 4          | 0        | 0                          | 17               | 17               | 67                     | 0                      | 0                       | 82                         | 0                        | 0                          | 0                       |
|                         | BRITANNIA AIRWAYS AND THOMS | C                 | 16                | 0          | 0        | 56                         | 6                | 25               | 13                     | 0                      | 0                       | 22                         | 88                       | 8                          | 17                      |
|                         | EXCEL AIRWAYS LTD           | C                 | 35                | 0          | 0        | 54                         | 14               | 6                | 11                     | 14                     | 0                       | 52                         | 80                       | 13                         | 41                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 28                | 0          | 0        | 50                         | 14               | 11               | 21                     | 4                      | 0                       | 41                         | 31                       | 33                         | 16                      |
|                         | MONARCH AIRLINES            | C                 | 26                | 0          | 0        | 46                         | 23               | 15               | 15                     | 0                      | 0                       | 26                         | 50                       | 53                         | 34                      |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 16                         | 67                       | 16                         | 15                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0          | 0        | 37                         | 16               | 5                | 26                     | 16                     | 0                       | 85                         | 76                       | 11                         | 25                      |
| <b>TOTAL KOS</b>        |                             |                   | <b>138</b>        | <b>4</b>   | <b>0</b> | <b>48</b>                  | <b>15</b>        | <b>12</b>        | <b>18</b>              | <b>7</b>               | <b>0</b>                | <b>45</b>                  | <b>67</b>                | <b>24</b>                  | <b>148</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LEMNOS                         | EXCEL AIRWAYS LTD           | C                 | 12                | 0        | 0         | 50                         | 25               | 17               | 8                      | 0                      | 0                       | 20                         | 72                       | 10                         | 18                      |
| <b>TOTAL LEMNOS</b>            |                             |                   | <b>12</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>17</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>72</b>                | <b>10</b>                  | <b>18</b>               |
| MIKONOS                        | ASTRAEUS LTD                | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 12                         | 31                       | 58                         | 16                      |
|                                | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 0                          | 0                | 38               | 63                     | 0                      | 0                       | 83                         | 0                        | 0                          | 0                       |
| <b>TOTAL MIKONOS</b>           |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>6</b>         | <b>25</b>        | <b>31</b>              | <b>0</b>               | <b>0</b>                | <b>47</b>                  | <b>31</b>                | <b>58</b>                  | <b>16</b>               |
| MITILINI                       | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 38                         | 38               | 13               | 0                      | 0                      | 13                      | 91                         | 0                        | 0                          | 0                       |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 7                       | 88                         | 6                        | 8                          |                         |
| <b>TOTAL MITILINI</b>          |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>25</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>49</b>               | <b>81</b>                  | <b>21</b>                | <b>16</b>                  |                         |
| PREVEZA                        | ASTRAEUS LTD                | C                 | 9                 | 0        | 0         | 67                         | 11               | 0                | 0                      | 22                     | 0                       | 53                         | 40                       | 25                         | 10                      |
|                                | EXCEL AIRWAYS LTD           | C                 | 26                | 0        | 0         | 65                         | 23               | 0                | 4                      | 8                      | 0                       | 28                         | 81                       | 10                         | 36                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 16                | 0        | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 9                          | 72                       | 36                         | 18                      |
|                                | MONARCH AIRLINES            | C                 | 16                | 0        | 0         | 50                         | 19               | 25               | 6                      | 0                      | 0                       | 22                         | 80                       | 9                          | 20                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 7                          | 100                      | 3                          | 10                      |
| <b>TOTAL PREVEZA</b>           |                             |                   | <b>76</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>20</b>        | <b>5</b>         | <b>3</b>               | <b>5</b>               | <b>0</b>                | <b>23</b>                  | <b>77</b>                | <b>15</b>                  | <b>94</b>               |
| RHODES                         | ALEXANDAIR                  | C                 | 4                 | 0        | 0         | 0                          | 0                | 25               | 50                     | 25                     | 0                       | 156                        | 0                        | 0                          | 0                       |
|                                | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 56                         | 11               | 22               | 11                     | 0                      | 0                       | 31                         | 83                       | 5                          | 18                      |
|                                | EXCEL AIRWAYS LTD           | C                 | 34                | 0        | 0         | 47                         | 9                | 9                | 29                     | 6                      | 0                       | 52                         | 58                       | 17                         | 43                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 27                | 0        | 0         | 74                         | 11               | 15               | 0                      | 0                      | 0                       | 13                         | 81                       | 9                          | 16                      |
|                                | MONARCH AIRLINES            | C                 | 48                | 0        | 0         | 71                         | 10               | 4                | 8                      | 6                      | 0                       | 33                         | 85                       | 12                         | 33                      |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 70                         | 0                | 30               | 0                      | 0                      | 0                       | 15                         | 25                       | 78                         | 8                       |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 19                | 1        | 0         | 47                         | 16               | 26               | 11                     | 0                      | 0                       | 27                         | 92                       | 3                          | 25                      |
| <b>TOTAL RHODES</b>            |                             |                   | <b>160</b>        | <b>1</b> | <b>0</b>  | <b>60</b>                  | <b>10</b>        | <b>14</b>        | <b>13</b>              | <b>4</b>               | <b>0</b>                | <b>35</b>                  | <b>74</b>                | <b>15</b>                  | <b>150</b>              |
| SALONIKA                       | BRITANNIA AIRWAYS AND THOMS | C                 | 11                | 0        | 0         | 91                         | 9                | 0                | 0                      | 0                      | 0                       | 3                          | 60                       | 15                         | 10                      |
|                                | BRITISH AIRWAYS PLC         | S                 | 36                | 0        | 0         | 61                         | 14               | 17               | 6                      | 3                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                                | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 25                         | 25               | 25               | 0                      | 25                     | 0                       | 91                         | 63                       | 11                         | 8                       |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 22                | 0        | 0         | 68                         | 9                | 14               | 9                      | 0                      | 0                       | 16                         | 80                       | 48                         | 25                      |
|                                | OLYMPIC AIRWAYS             | S                 | 44                | 0        | 0         | 73                         | 14               | 9                | 2                      | 2                      | 0                       | 18                         | 52                       | 16                         | 46                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0        | 0         | 81                         | 6                | 13               | 0                      | 0                      | 0                       | 10                         | 75                       | 14                         | 8                       |
| <b>TOTAL SALONIKA</b>          |                             |                   | <b>137</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>12</b>        | <b>12</b>        | <b>4</b>               | <b>3</b>               | <b>0</b>                | <b>21</b>                  | <b>66</b>                | <b>22</b>                  | <b>105</b>              |
| SAMOS                          | ASTRAEUS LTD                | C                 | 8                 | 0        | 0         | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                                | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 70                         | 20               | 10               | 0                      | 0                      | 0                       | 12                         | 63                       | 12                         | 8                       |
|                                | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 7                          | 75                       | 15                         | 16                      |
| <b>TOTAL SAMOS</b>             |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>23</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>71</b>                | <b>14</b>                  | <b>24</b>               |
| SKIATHOS                       | EXCEL AIRWAYS LTD           | C                 | 28                | 0        | 0         | 43                         | 11               | 32               | 7                      | 0                      | 7                       | 69                         | 79                       | 20                         | 29                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 22                | 0        | 0         | 50                         | 14               | 23               | 14                     | 0                      | 0                       | 27                         | 76                       | 13                         | 17                      |
|                                | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 25                         | 38               | 25               | 13                     | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 13                         | 64                       | 16                         | 11                      |
| <b>TOTAL SKIATHOS</b>          |                             |                   | <b>66</b>         | <b>0</b> | <b>0</b>  | <b>45</b>                  | <b>17</b>        | <b>26</b>        | <b>9</b>               | <b>0</b>               | <b>3</b>                | <b>44</b>                  | <b>75</b>                | <b>17</b>                  | <b>57</b>               |
| THIRA (SANTORINI)              | ASTRAEUS LTD                | C                 | 10                | 0        | 0         | 0                          | 20               | 30               | 30                     | 20                     | 0                       | 99                         | 0                        | 0                          | 0                       |
|                                | EXCEL AIRWAYS LTD           | C                 | 14                | 0        | 0         | 0                          | 21               | 43               | 29                     | 7                      | 0                       | 71                         | 55                       | 13                         | 20                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 30                         | 30               | 30               | 10                     | 0                      | 0                       | 31                         | 80                       | 29                         | 10                      |
| <b>TOTAL THIRA (SANTORINI)</b> |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>9</b>                   | <b>24</b>        | <b>35</b>        | <b>24</b>              | <b>9</b>               | <b>0</b>                | <b>68</b>                  | <b>63</b>                | <b>19</b>                  | <b>30</b>               |
| VOLOS                          | ASTRAEUS LTD                | C                 | 7                 | 1        | 0         | 71                         | 14               | 14               | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 38                       | 28                         | 8                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                       | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL VOLOS</b>                         |                             |                   | <b>15</b>         | <b>1</b>  | <b>0</b>  | <b>80</b>                  | <b>13</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>38</b>                | <b>28</b>                  | 16                      |
| <b>ZAKINTHOS</b>                           | ASTRAEUS LTD                | C                 | 9                 | 0         | 0         | 44                         | 11               | 33               | 11                     | 0                      | 0                       | 35                         | 50                       | 94                         | 18                      |
|  | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0         | 0         | 78                         | 17               | 6                | 0                      | 0                      | 7                       | 89                         | 3                        | 18                         |                         |
|  | EXCEL AIRWAYS LTD           | C                 | 16                | 0         | 0         | 63                         | 6                | 6                | 19                     | 0                      | 6                       | 99                         | 8                        | 30                         |                         |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 36                | 0         | 0         | 64                         | 19               | 11               | 6                      | 0                      | 15                      | 69                         | 22                       | 39                         |                         |
|  | MONARCH AIRLINES            | C                 | 25                | 0         | 0         | 64                         | 12               | 16               | 0                      | 8                      | 33                      | 54                         | 25                       | 28                         |                         |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 5                       | 67                         | 19                       | 18                         |                         |
|  | THOMAS COOK AIRLINES LTD    | C                 | 40                | 0         | 0         | 55                         | 8                | 18               | 20                     | 0                      | 27                      | 79                         | 10                       | 43                         |                         |
| <b>TOTAL ZAKINTHOS</b>                     |                             |                   | <b>152</b>        | <b>0</b>  | <b>0</b>  | <b>64</b>                  | <b>12</b>        | <b>13</b>        | <b>9</b>               | <b>1</b>               | <b>30</b>               | <b>72</b>                  | <b>22</b>                | 194                        |                         |
| <b>TOTAL GREECE</b>                        |                             |                   | <b>1747</b>       | <b>15</b> | <b>0</b>  | <b>59</b>                  | <b>14</b>        | <b>12</b>        | <b>11</b>              | <b>3</b>               | <b>34</b>               | <b>70</b>                  | <b>23</b>                | 1802                       |                         |
| <b>GRENADA</b>                             |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>GRENADA</b>                             | BRITISH AIRWAYS PLC         | S                 | 10                | 0         | 0         | 90                         | 10               | 0                | 0                      | 0                      | 8                       | 89                         | 6                        | 9                          |                         |
|  | EXCEL AIRWAYS LTD           | C                 | 5                 | 0         | 0         | 80                         | 0                | 20               | 0                      | 0                      | 9                       | 10                         | 120                      | 10                         |                         |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 8                 | 0         | 0         | 13                         | 25               | 25               | 38                     | 0                      | 58                      | 0                          | 34                       | 5                          |                         |
| <b>TOTAL GRENADA</b>                       |                             |                   | <b>23</b>         | <b>0</b>  | <b>0</b>  | <b>61</b>                  | <b>13</b>        | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>26</b>               | <b>38</b>                  | <b>59</b>                | 24                         |                         |
| <b>TOTAL GRENADA</b>                       |                             |                   | <b>23</b>         | <b>0</b>  | <b>0</b>  | <b>61</b>                  | <b>13</b>        | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>26</b>               | <b>38</b>                  | <b>59</b>                | 24                         |                         |
| <b>HUNGARY</b>                             |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BUDAPEST</b>                            | BRITISH AIRWAYS PLC         | S                 | 44                | 0         | 0         | 48                         | 16               | 16               | 20                     | 0                      | 28                      | 32                         | 28                       | 44                         |                         |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0         | 0         | 42                         | 19               | 21               | 18                     | 0                      | 35                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL BUDAPEST</b>                      |                             |                   | <b>106</b>        | <b>0</b>  | <b>0</b>  | <b>44</b>                  | <b>18</b>        | <b>19</b>        | <b>19</b>              | <b>0</b>               | <b>32</b>               | <b>32</b>                  | <b>28</b>                | 44                         |                         |
| <b>TOTAL HUNGARY</b>                       |                             |                   | <b>106</b>        | <b>0</b>  | <b>0</b>  | <b>44</b>                  | <b>18</b>        | <b>19</b>        | <b>19</b>              | <b>0</b>               | <b>32</b>               | <b>32</b>                  | <b>28</b>                | 44                         |                         |
| <b>IRISH REPUBLIC</b>                      |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>CONNAUGHT</b>                           | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0         | 0         | 62                         | 13               | 22               | 3                      | 0                      | 18                      | 0                          | 0                        | 0                          |                         |
|  | RYANAIR                     | S                 | 61                | 1         | 1         | 79                         | 16               | 3                | 2                      | 0                      | 10                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL CONNAUGHT</b>                     |                             |                   | <b>121</b>        | <b>1</b>  | <b>1</b>  | <b>70</b>                  | <b>15</b>        | <b>12</b>        | <b>2</b>               | <b>0</b>               | <b>14</b>               | <b>0</b>                   | <b>0</b>                 | 0                          |                         |
| <b>CORK</b>                                | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0         | 0         | 56                         | 22               | 14               | 7                      | 1                      | 22                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL CORK</b>                          |                             |                   | <b>124</b>        | <b>0</b>  | <b>0</b>  | <b>56</b>                  | <b>22</b>        | <b>14</b>        | <b>7</b>               | <b>1</b>               | <b>22</b>               | <b>6</b>                   | <b>37</b>                | 62                         |                         |
| <b>DUBLIN</b>                              | BRITISH AIRWAYS PLC         | S                 | 230               | 0         | 0         | 72                         | 13               | 10               | 4                      | 0                      | 16                      | 61                         | 20                       | 230                        |                         |
|  | RYANAIR                     | S                 | 310               | 0         | 0         | 76                         | 14               | 6                | 4                      | 0                      | 12                      | 70                         | 15                       | 372                        |                         |
| <b>TOTAL DUBLIN</b>                        |                             |                   | <b>541</b>        | <b>0</b>  | <b>0</b>  | <b>74</b>                  | <b>13</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>14</b>               | <b>67</b>                  | <b>17</b>                | 602                        |                         |
| <b>SHANNON</b>                             | EASYJET AIRLINE COMPANY LTD | S                 | 69                | 1         | 2         | 41                         | 19               | 19               | 22                     | 0                      | 35                      | 0                          | 0                        | 0                          |                         |
|  | RYANAIR                     | S                 | 62                | 0         | 0         | 82                         | 10               | 8                | 0                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL SHANNON</b>                       |                             |                   | <b>131</b>        | <b>1</b>  | <b>2</b>  | <b>60</b>                  | <b>15</b>        | <b>14</b>        | <b>11</b>              | <b>0</b>               | <b>22</b>               | <b>0</b>                   | <b>0</b>                 | 0                          |                         |
| <b>TOTAL IRISH REPUBLIC</b>                |                             |                   | <b>917</b>        | <b>2</b>  | <b>3</b>  | <b>69</b>                  | <b>15</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>16</b>               | <b>61</b>                  | <b>19</b>                | 664                        |                         |
| <b>ISLE OF CURACAO NETH.ANTILLES</b>       |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ARUBA</b>                               | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0         | 0         | 75                         | 25               | 0                | 0                      | 0                      | 11                      | 33                         | 111                      | 6                          |                         |
| <b>TOTAL ARUBA</b>                         |                             |                   | <b>4</b>          | <b>0</b>  | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>33</b>                  | <b>111</b>               | 6                          |                         |
| <b>TOTAL ISLE OF CURACAO NETH.ANTILLES</b> |                             |                   | <b>4</b>          | <b>0</b>  | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>33</b>                  | <b>111</b>               | 6                          |                         |
| <b>ISRAEL</b>                              |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TEL AVIV</b>                            | EXCEL AIRWAYS LTD           | C                 | 27                | 0         | 0         | 56                         | 22               | 15               | 7                      | 0                      | 19                      | 67                         | 14                       | 27                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TEL AVIV               |                             |                   | 27                | 0          | 0        | 56                         | 22               | 15               | 7                      | 0                      | 0                       | 19                         | 49                       | 22                         | 80                      |
| TOTAL ISRAEL                 |                             |                   | 27                | 0          | 0        | 56                         | 22               | 15               | 7                      | 0                      | 0                       | 19                         | 49                       | 22                         | 80                      |
| ITALY                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO/SASSARI              | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 38                         | 0                | 13               | 50                     | 0                      | 0                       | 64                         | 0                        | 0                          | 0                       |
| TOTAL ALGHERO/SASSARI        |                             |                   | 8                 | 0          | 0        | 38                         | 0                | 13               | 50                     | 0                      | 0                       | 64                         | 75                       | 10                         | 8                       |
| BARI (PALESE)                | BRITISH AIRWAYS PLC         | S                 | 16                | 0          | 0        | 44                         | 31               | 25               | 0                      | 0                      | 0                       | 19                         | 54                       | 23                         | 26                      |
| TOTAL BARI (PALESE)          |                             |                   | 16                | 0          | 0        | 44                         | 31               | 25               | 0                      | 0                      | 0                       | 19                         | 54                       | 23                         | 26                      |
| BOLOGNA                      | BRITISH AIRWAYS PLC         | S                 | 178               | 0          | 0        | 57                         | 21               | 15               | 8                      | 0                      | 0                       | 21                         | 57                       | 19                         | 176                     |
| TOTAL BOLOGNA                |                             |                   | 178               | 0          | 0        | 57                         | 21               | 15               | 8                      | 0                      | 0                       | 21                         | 57                       | 19                         | 176                     |
| BRESCIA/MONTICHIARI          | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 0                          | 38               | 13               | 50                     | 0                      | 0                       | 50                         | 0                        | 0                          | 0                       |
|                              | EXCEL AIRWAYS LTD           | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 8                          | 63                       | 10                         | 8                       |
| TOTAL BRESCIA/MONTICHIARI    |                             |                   | 10                | 0          | 0        | 20                         | 30               | 10               | 40                     | 0                      | 0                       | 41                         | 63                       | 10                         | 8                       |
| CAGLIARI (ELMAS)             | BRITISH AIRWAYS PLC         | S                 | 24                | 0          | 0        | 54                         | 25               | 17               | 4                      | 0                      | 0                       | 18                         | 42                       | 26                         | 26                      |
|                              | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                              | MERIDIANA AIR               | S                 | 57                | 1          | 0        | 42                         | 30               | 14               | 12                     | 2                      | 0                       | 31                         | 55                       | 26                         | 62                      |
| TOTAL CAGLIARI (ELMAS)       |                             |                   | 89                | 1          | 0        | 48                         | 28               | 13               | 9                      | 1                      | 0                       | 25                         | 51                       | 26                         | 88                      |
| CATANIA (FONTANAROSSA)       | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 8                          | 88                       | 7                          | 8                       |
|                              | BRITISH AIRWAYS PLC         | S                 | 42                | 0          | 0        | 69                         | 21               | 5                | 5                      | 0                      | 0                       | 16                         | 44                       | 28                         | 36                      |
|                              | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 38                         | 38               | 25               | 0                      | 0                      | 0                       | 18                         | 100                      | 3                          | 8                       |
| TOTAL CATANIA (FONTANAROSSA) |                             |                   | 58                | 0          | 0        | 67                         | 22               | 7                | 3                      | 0                      | 0                       | 15                         | 63                       | 19                         | 60                      |
| FLORENCE                     | MERIDIANA AIR               | S                 | 83                | 0          | 2        | 57                         | 14               | 16               | 10                     | 4                      | 0                       | 33                         | 55                       | 24                         | 96                      |
| TOTAL FLORENCE               |                             |                   | 83                | 0          | 2        | 57                         | 14               | 16               | 10                     | 4                      | 0                       | 33                         | 55                       | 24                         | 96                      |
| MILAN (LINATE)               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 61                         | 13               | 16               | 10                     | 0                      | 0                       | 20                         | 84                       | 13                         | 62                      |
| TOTAL MILAN (LINATE)         |                             |                   | 62                | 0          | 0        | 61                         | 13               | 16               | 10                     | 0                      | 0                       | 20                         | 84                       | 13                         | 62                      |
| NAPLES                       | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 67                         | 28               | 0                | 6                      | 0                      | 0                       | 15                         | 72                       | 12                         | 18                      |
|                              | BRITISH AIRWAYS PLC         | S                 | 185               | 1          | 1        | 43                         | 30               | 17               | 7                      | 1                      | 2                       | 40                         | 60                       | 21                         | 204                     |
|                              | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 17                         | 88                       | 8                          | 8                       |
|                              | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 43                         | 88                       | 6                          | 8                       |
| TOTAL NAPLES                 |                             |                   | 219               | 1          | 1        | 47                         | 28               | 16               | 7                      | 1                      | 1                       | 37                         | 65                       | 18                         | 316                     |
| OLBIA                        | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
|                              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 50                         | 23               | 24               | 3                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                              | MERIDIANA AIR               | S                 | 18                | 0          | 0        | 56                         | 11               | 22               | 11                     | 0                      | 0                       | 25                         | 78                       | 10                         | 18                      |
| TOTAL OLBIA                  |                             |                   | 88                | 0          | 0        | 51                         | 20               | 22               | 7                      | 0                      | 0                       | 22                         | 65                       | 21                         | 26                      |
| PISA                         | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 75                         | 13               | 0                | 13                     | 0                      | 0                       | 23                         | 75                       | 9                          | 8                       |
|                              | BRITISH AIRWAYS PLC         | S                 | 192               | 0          | 0        | 52                         | 21               | 17               | 9                      | 1                      | 0                       | 25                         | 59                       | 19                         | 204                     |
| TOTAL PISA                   |                             |                   | 200               | 0          | 0        | 53                         | 21               | 17               | 10                     | 1                      | 0                       | 25                         | 58                       | 19                         | 220                     |
| RIMINI                       | EUROPEAN AIR CHARTER        | C                 | 10                | 0          | 0        | 20                         | 20               | 30               | 30                     | 0                      | 0                       | 41                         | 0                        | 0                          | 0                       |
| TOTAL RIMINI                 |                             |                   | 10                | 0          | 0        | 20                         | 20               | 30               | 30                     | 0                      | 0                       | 41                         | 40                       | 58                         | 10                      |
| ROME (CIAMPINO)              | EASYJET AIRLINE COMPANY LTD | S                 | 123               | 1          | 1        | 57                         | 15               | 13               | 15                     | 1                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| TOTAL ROME (CIAMPINO)        |                             |                   | 123               | 1          | 1        | 57                         | 15               | 13               | 15                     | 1                      | 0                       | 27                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ROME (FIUMICINO)                | BRITISH AIRWAYS PLC         | S                 | 122               | 2        | 0         | 34                         | 33               | 20               | 12                     | 1                      | 0                       | 31                         | 65                       | 18                         | 62                      |
| <b>TOTAL ROME (FIUMICINO)</b>   |                             |                   | <b>122</b>        | <b>4</b> | <b>0</b>  | <b>34</b>                  | <b>33</b>        | <b>20</b>        | <b>12</b>              | <b>1</b>               | <b>0</b>                | <b>31</b>                  | <b>65</b>                | <b>18</b>                  | <b>62</b>               |
| TURIN                           | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 52                         | 15               | 24               | 10                     | 0                      | 0                       | 26                         | 42                       | 26                         | 60                      |
| <b>TOTAL TURIN</b>              |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>15</b>        | <b>24</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>42</b>                | <b>26</b>                  | <b>60</b>               |
| VENICE                          | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 17                         | 100                      | 1                          | 8                       |
|                                 | BRITISH AIRWAYS PLC         | S                 | 183               | 0        | 1         | 55                         | 21               | 14               | 9                      | 1                      | 0                       | 26                         | 46                       | 27                         | 194                     |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 123               | 0        | 1         | 50                         | 24               | 13               | 12                     | 1                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|                                 | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 50                         | 13               | 38               | 0                      | 0                      | 0                       | 21                         | 60                       | 47                         | 10                      |
| <b>TOTAL VENICE</b>             |                             |                   | <b>322</b>        | <b>0</b> | <b>2</b>  | <b>53</b>                  | <b>21</b>        | <b>14</b>        | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>25</b>                  | <b>49</b>                | <b>30</b>                  | <b>222</b>              |
| VERONA VILLAFRANCA              | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 67                         | 11               | 22               | 0                      | 0                      | 0                       | 15                         | 94                       | 6                          | 16                      |
|                                 | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 56                         | 15               | 18               | 10                     | 0                      | 1                       | 26                         | 45                       | 25                         | 124                     |
|                                 | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0        | 0         | 56                         | 6                | 17               | 17                     | 6                      | 0                       | 36                         | 44                       | 48                         | 16                      |
| <b>TOTAL VERONA VILLAFRANCA</b> |                             |                   | <b>160</b>        | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>14</b>        | <b>18</b>        | <b>9</b>               | <b>1</b>               | <b>1</b>                | <b>26</b>                  | <b>50</b>                | <b>25</b>                  | <b>157</b>              |
| <b>TOTAL ITALY</b>              |                             |                   | <b>1810</b>       | <b>7</b> | <b>6</b>  | <b>52</b>                  | <b>21</b>        | <b>16</b>        | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>27</b>                  | <b>58</b>                | <b>22</b>                  | <b>1684</b>             |
| <b>JAMAICA</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KINGSTON                        | BRITISH AIRWAYS PLC         | S                 | 27                | 0        | 0         | 30                         | 44               | 19               | 7                      | 0                      | 0                       | 24                         | 56                       | 74                         | 25                      |
| <b>TOTAL KINGSTON</b>           |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>30</b>                  | <b>44</b>        | <b>19</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>56</b>                | <b>74</b>                  | <b>25</b>               |
| MONTEGO BAY                     | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 50                         | 30               | 10               | 10                     | 0                      | 0                       | 25                         | 44                       | 21                         | 9                       |
|                                 | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0        | 0         | 56                         | 11               | 22               | 11                     | 0                      | 0                       | 26                         | 50                       | 16                         | 10                      |
| <b>TOTAL MONTEGO BAY</b>        |                             |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>21</b>        | <b>16</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>47</b>                | <b>19</b>                  | <b>19</b>               |
| <b>TOTAL JAMAICA</b>            |                             |                   | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>39</b>                  | <b>35</b>        | <b>17</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>52</b>                | <b>50</b>                  | <b>44</b>               |
| <b>KENYA</b>                    |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOMBASA                         | AFRICAN SAFARI AIRWAYS-ASA  | C                 | 12                | 0        | 0         | 75                         | 17               | 0                | 8                      | 0                      | 0                       | 13                         | 60                       | 14                         | 10                      |
|                                 | MONARCH AIRLINES            | C                 | 10                | 0        | 0         | 20                         | 30               | 30               | 0                      | 20                     | 0                       | 68                         | 0                        | 0                          | 0                       |
| <b>TOTAL MOMBASA</b>            |                             |                   | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>23</b>        | <b>14</b>        | <b>5</b>               | <b>9</b>               | <b>0</b>                | <b>38</b>                  | <b>60</b>                | <b>14</b>                  | <b>10</b>               |
| <b>TOTAL KENYA</b>              |                             |                   | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>23</b>        | <b>14</b>        | <b>5</b>               | <b>9</b>               | <b>0</b>                | <b>38</b>                  | <b>60</b>                | <b>14</b>                  | <b>10</b>               |
| <b>LIBYA</b>                    |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TRIPOLI                         | AFRIQIYAH AIRWAYS           | S                 | 36                | 0        | 0         | 8                          | 14               | 22               | 42                     | 14                     | 0                       | 86                         | 0                        | 0                          | 0                       |
| <b>TOTAL TRIPOLI</b>            |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>8</b>                   | <b>14</b>        | <b>22</b>        | <b>42</b>              | <b>14</b>              | <b>0</b>                | <b>86</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL LIBYA</b>              |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>8</b>                   | <b>14</b>        | <b>22</b>        | <b>42</b>              | <b>14</b>              | <b>0</b>                | <b>86</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>LITHUANIA</b>                |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VILNIUS                         | AIR BALTIC CORPORATION SIA  | S                 | 62                | 0        | 0         | 82                         | 15               | 3                | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                 | BRITISH AIRWAYS PLC         | S                 | 44                | 0        | 0         | 48                         | 20               | 30               | 2                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|                                 | LITHUANIAN AIRLINES         | S                 | 124               | 0        | 0         | 79                         | 11               | 5                | 5                      | 0                      | 0                       | 12                         | 74                       | 11                         | 106                     |
| <b>TOTAL VILNIUS</b>            |                             |                   | <b>230</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>74</b>                | <b>11</b>                  | <b>106</b>              |
| <b>TOTAL LITHUANIA</b>          |                             |                   | <b>230</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>74</b>                | <b>11</b>                  | <b>106</b>              |
| <b>LUXEMBOURG</b>               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                      | BRITISH AIRWAYS PLC         | S                 | 98                | 0        | 0         | 76                         | 17               | 4                | 3                      | 0                      | 0                       | 13                         | 63                       | 22                         | 86                      |
| <b>TOTAL LUXEMBOURG</b>         |                             |                   | <b>98</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>17</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>63</b>                | <b>22</b>                  | <b>86</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL LUXEMBOURG         |                             |                   | 98                | 0          | 0        | 76                         | 17               | 4                | 3                      | 0                      | 0                       | 13                         | 63                       | 22                         | 86                      |
| MALDIVE ISLANDS          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALE INTERNATIONAL       | MONARCH AIRLINES            | C                 | 27                | 1          | 0        | 74                         | 15               | 11               | 0                      | 0                      | 0                       | 10                         | 53                       | 140                        | 30                      |
| TOTAL MALE INTERNATIONAL |                             |                   | 27                | 1          | 0        | 74                         | 15               | 11               | 0                      | 0                      | 0                       | 10                         | 53                       | 140                        | 30                      |
| TOTAL MALDIVE ISLANDS    |                             |                   | 27                | 1          | 0        | 74                         | 15               | 11               | 0                      | 0                      | 0                       | 10                         | 53                       | 140                        | 30                      |
| MALTA                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                    | AIR MALTA                   | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|                          | AIR MALTA                   | S                 | 125               | 0          | 1        | 58                         | 29               | 10               | 3                      | 0                      | 0                       | 17                         | 63                       | 16                         | 123                     |
|                          | ASTRAEUS LTD                | C                 | 9                 | 0          | 0        | 22                         | 11               | 56               | 0                      | 11                     | 0                       | 54                         | 13                       | 49                         | 8                       |
|                          | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 31                         | 80                       | 10                         | 10                      |
|                          | EXCEL AIRWAYS LTD           | C                 | 18                | 0          | 0        | 50                         | 11               | 33               | 6                      | 0                      | 0                       | 22                         | 75                       | 9                          | 8                       |
|                          | FIRST CHOICE AIRWAYS LTD    | C                 | 20                | 0          | 0        | 65                         | 25               | 0                | 10                     | 0                      | 0                       | 19                         | 54                       | 36                         | 28                      |
|                          | GB AIRWAYS LTD              | S                 | 114               | 0          | 0        | 68                         | 13               | 13               | 4                      | 1                      | 0                       | 20                         | 60                       | 25                         | 97                      |
|                          | HELLO                       | C                 | 62                | 0          | 0        | 77                         | 16               | 3                | 3                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                          | THOMAS COOK AIRLINES LTD    | C                 | 17                | 2          | 0        | 53                         | 24               | 18               | 0                      | 0                      | 6                       | 40                         | 93                       | 4                          | 14                      |
| TOTAL MALTA              |                             |                   | 383               | 2          | 4        | 64                         | 19               | 11               | 4                      | 1                      | 0                       | 19                         | 59                       | 24                         | 352                     |
| TOTAL MALTA              |                             |                   | 383               | 2          | 4        | 64                         | 19               | 11               | 4                      | 1                      | 0                       | 19                         | 59                       | 24                         | 352                     |
| MEXICO                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                   | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 78                         | 6                | 11               | 6                      | 0                      | 0                       | 14                         | 44                       | 36                         | 18                      |
|                          | FIRST CHOICE AIRWAYS LTD    | C                 | 9                 | 1          | 0        | 56                         | 11               | 0                | 11                     | 22                     | 0                       | 85                         | 78                       | 6                          | 9                       |
|                          | MONARCH AIRLINES            | C                 | 9                 | 0          | 0        | 22                         | 33               | 0                | 22                     | 22                     | 0                       | 110                        | 0                        | 0                          | 0                       |
|                          | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0          | 0        | 44                         | 17               | 28               | 11                     | 0                      | 0                       | 23                         | 29                       | 33                         | 17                      |
|                          | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0        | 67                         | 11               | 0                | 0                      | 22                     | 0                       | 78                         | 80                       | 11                         | 10                      |
| TOTAL CANCUN             |                             |                   | 63                | 1          | 0        | 56                         | 14               | 11               | 10                     | 10                     | 0                       | 49                         | 52                       | 25                         | 54                      |
| TOTAL MEXICO             |                             |                   | 63                | 1          | 0        | 56                         | 14               | 11               | 10                     | 10                     | 0                       | 49                         | 52                       | 25                         | 54                      |
| MOROCCO                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AGADIR                   | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                          | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 38                         | 38               | 13               | 13                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL AGADIR             |                             |                   | 16                | 0          | 0        | 63                         | 19               | 13               | 6                      | 0                      | 0                       | 15                         | 56                       | 35                         | 18                      |
| MARRAKESH                | EUROPEAN AIR CHARTER        | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 59                         | 0                        | 0                          | 0                       |
| TOTAL MARRAKESH          |                             |                   | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 59                         | 50                       | 23                         | 12                      |
| TOTAL MOROCCO            |                             |                   | 18                | 0          | 0        | 61                         | 17               | 11               | 11                     | 0                      | 0                       | 20                         | 53                       | 30                         | 30                      |
| NAMIBIA                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| WINDHOEK                 | AIR NAMIBIA                 | S                 | 26                | 0          | 0        | 54                         | 8                | 27               | 12                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL WINDHOEK           |                             |                   | 26                | 0          | 0        | 54                         | 8                | 27               | 12                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL NAMIBIA            |                             |                   | 26                | 0          | 0        | 54                         | 8                | 27               | 12                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| NETHERLANDS              |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                | BRITISH AIRWAYS PLC         | S                 | 310               | 0          | 0        | 66                         | 18               | 11               | 5                      | 0                      | 0                       | 15                         | 69                       | 15                         | 314                     |
|                          | EASYJET AIRLINE COMPANY LTD | S                 | 206               | 0          | 0        | 52                         | 22               | 17               | 7                      | 0                      | 0                       | 23                         | 75                       | 11                         | 222                     |
| TOTAL AMSTERDAM          |                             |                   | 516               | 0          | 0        | 61                         | 20               | 14               | 6                      | 0                      | 0                       | 18                         | 72                       | 13                         | 536                     |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL NETHERLANDS                  |                             |                   | 516               | 0          | 0        | 61                         | 20               | 14               | 6                      | 0                      | 0                       | 18                         | 72                       | 13                         | 536                     |
| <b>NIGERIA</b>                     |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PORT HARCOURT                      | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 27                | 0          | 0        | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 10                         | 35                       | 28                         | 17                      |
| TOTAL PORT HARCOURT                |                             |                   | 27                | 0          | 0        | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 10                         | 35                       | 28                         | 17                      |
| TOTAL NIGERIA                      |                             |                   | 27                | 0          | 0        | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 10                         | 35                       | 28                         | 17                      |
| <b>NORWAY</b>                      |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                             | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 12                         | 100                      | 5                          | 8                       |
|                                    | BRAATHENS ASA               | S                 | 62                | 0          | 0        | 66                         | 21               | 3                | 10                     | 0                      | 0                       | 21                         | 77                       | 12                         | 62                      |
| TOTAL BERGEN                       |                             |                   | 70                | 0          | 0        | 66                         | 21               | 4                | 9                      | 0                      | 0                       | 20                         | 80                       | 12                         | 70                      |
| TOTAL NORWAY                       |                             |                   | 70                | 0          | 0        | 66                         | 21               | 4                | 9                      | 0                      | 0                       | 20                         | 84                       | 9                          | 106                     |
| <b>POLAND</b>                      |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                             | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 40                         | 18               | 19               | 23                     | 0                      | 0                       | 36                         | 76                       | 14                         | 46                      |
|                                    | LOT-POLISH AIRLINES         | S                 | 54                | 0          | 0        | 33                         | 28               | 24               | 15                     | 0                      | 0                       | 31                         | 87                       | 7                          | 62                      |
| TOTAL KRAKOW                       |                             |                   | 116               | 0          | 0        | 37                         | 22               | 22               | 19                     | 0                      | 0                       | 34                         | 82                       | 10                         | 108                     |
| WARSAW                             | LOT-POLISH AIRLINES         | S                 | 54                | 0          | 0        | 44                         | 28               | 15               | 13                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL WARSAW                       |                             |                   | 54                | 0          | 0        | 44                         | 28               | 15               | 13                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL POLAND                       |                             |                   | 170               | 0          | 0        | 39                         | 24               | 19               | 17                     | 0                      | 0                       | 31                         | 82                       | 10                         | 108                     |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AZORES PONTA DELGADA               | SATA                        | S                 | 10                | 0          | 0        | 10                         | 40               | 40               | 10                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| TOTAL AZORES PONTA DELGADA         |                             |                   | 10                | 0          | 0        | 10                         | 40               | 40               | 10                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| <b>FARO</b>                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 16                | 0          | 0        | 88                         | 6                | 0                | 6                      | 0                      | 0                       | 10                         | 89                       | 5                          | 18                      |
|                                    | EASYJET AIRLINE COMPANY LTD | S                 | 78                | 0          | 0        | 54                         | 14               | 21               | 9                      | 3                      | 0                       | 27                         | 76                       | 11                         | 70                      |
|                                    | EXCEL AIRWAYS LTD           | C                 | 24                | 0          | 0        | 25                         | 25               | 13               | 29                     | 8                      | 0                       | 66                         | 80                       | 11                         | 30                      |
|                                    | FIRST CHOICE AIRWAYS LTD    | C                 | 40                | 0          | 0        | 75                         | 20               | 5                | 0                      | 0                      | 0                       | 10                         | 69                       | 41                         | 59                      |
|                                    | FLYJET LTD                  | C                 | 8                 | 0          | 0        | 25                         | 13               | 63               | 0                      | 0                      | 0                       | 31                         | 38                       | 25                         | 8                       |
|                                    | GB AIRWAYS LTD              | S                 | 186               | 0          | 0        | 60                         | 19               | 15               | 6                      | 1                      | 0                       | 21                         | 75                       | 16                         | 194                     |
|                                    | MONARCH AIRLINES            | C                 | 16                | 0          | 0        | 50                         | 31               | 13               | 6                      | 0                      | 0                       | 17                         | 77                       | 13                         | 26                      |
|                                    | MONARCH AIRLINES            | S                 | 70                | 0          | 0        | 43                         | 13               | 14               | 19                     | 7                      | 4                       | 63                         | 73                       | 29                         | 62                      |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 32                | 0          | 0        | 66                         | 6                | 6                | 16                     | 0                      | 6                       | 46                         | 86                       | 6                          | 42                      |
| TOTAL FARO                         |                             |                   | 470               | 0          | 0        | 56                         | 17               | 14               | 10                     | 2                      | 1                       | 31                         | 74                       | 19                         | 563                     |
| LISBON                             | AIR PORTUGAL                | S                 | 124               | 0          | 0        | 42                         | 36               | 15               | 7                      | 0                      | 0                       | 23                         | 73                       | 14                         | 124                     |
|                                    | MONARCH AIRLINES            | S                 | 62                | 0          | 0        | 71                         | 15               | 6                | 3                      | 2                      | 3                       | 33                         | 0                        | 0                          | 0                       |
| TOTAL LISBON                       |                             |                   | 186               | 0          | 0        | 52                         | 29               | 12               | 6                      | 1                      | 1                       | 26                         | 62                       | 24                         | 186                     |
| OPORTO (PORTUGAL)                  | GB AIRWAYS LTD              | S                 | 62                | 0          | 0        | 39                         | 27               | 24               | 8                      | 2                      | 0                       | 29                         | 79                       | 15                         | 62                      |
| TOTAL OPORTO (PORTUGAL)            |                             |                   | 62                | 0          | 0        | 39                         | 27               | 24               | 8                      | 2                      | 0                       | 29                         | 79                       | 15                         | 62                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                             |                   | 728               | 0          | 0        | 53                         | 21               | 15               | 9                      | 2                      | 1                       | 30                         | 72                       | 20                         | 811                     |
| <b>PORTUGAL(MADEIRA)</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                            | AIR PORTUGAL                | S                 | 46                | 0          | 0        | 52                         | 30               | 15               | 2                      | 0                      | 0                       | 16                         | 62                       | 15                         | 26                      |
|                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 70                         | 30               | 0                | 0                      | 0                      | 0                       | 9                          | 70                       | 12                         | 10                      |
|                                    | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0        | 30                         | 10               | 10               | 40                     | 10                     | 0                       | 67                         | 50                       | 14                         | 10                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                               | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 50                         | 40               | 10               | 0                      | 0                      | 0                       | 14                         | 40                       | 34                         | 10                      |
|                                       | GB AIRWAYS LTD              | S                 | 28                | 0          | 0        | 57                         | 25               | 18               | 0                      | 0                      | 0                       | 17                         | 69                       | 41                         | 26                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 6                          | 40                       | 22                         | 10                      |
| <b>TOTAL FUNCHAL</b>                  |                             |                   | <b>114</b>        | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>26</b>        | <b>12</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>59</b>                | <b>25</b>                  | <b>92</b>               |
| <b>TOTAL PORTUGAL(MADEIRA)</b>        |                             |                   | <b>114</b>        | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>26</b>        | <b>12</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>59</b>                | <b>25</b>                  | <b>92</b>               |
| <b>QATAR</b>                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DOHA                                  | QATAR AIRWAYS               | S                 | 62                | 0          | 0        | 66                         | 21               | 5                | 8                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL DOHA</b>                     |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>21</b>        | <b>5</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL QATAR</b>                    |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>21</b>        | <b>5</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>REPUBLIC OF SOUTH AFRICA</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| JOHANNESBURG                          | NATIONWIDE AIR              | S                 | 26                | 0          | 0        | 73                         | 12               | 12               | 4                      | 0                      | 0                       | 15                         | 81                       | 10                         | 26                      |
| <b>TOTAL JOHANNESBURG</b>             |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>12</b>        | <b>12</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>                | <b>10</b>                  | <b>26</b>               |
| <b>TOTAL REPUBLIC OF SOUTH AFRICA</b> |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>12</b>        | <b>12</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>                | <b>10</b>                  | <b>26</b>               |
| <b>RUMANIA</b>                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (OTOPENI)                   | BRITISH AIRWAYS PLC         | S                 | 26                | 0          | 0        | 92                         | 0                | 4                | 4                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL BUCHAREST (OTOPENI)</b>      |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>0</b>         | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL RUMANIA</b>                  |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>0</b>         | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>RUSSIA</b>                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)                   | TRANSAERO AIRLINES          | S                 | 54                | 0          | 1        | 56                         | 26               | 11               | 2                      | 0                      | 6                       | 52                         | 34                       | 31                         | 62                      |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>      |                             |                   | <b>54</b>         | <b>0</b>   | <b>1</b> | <b>56</b>                  | <b>26</b>        | <b>11</b>        | <b>2</b>               | <b>0</b>               | <b>6</b>                | <b>52</b>                  | <b>34</b>                | <b>31</b>                  | <b>62</b>               |
| ST PETERSBURG                         | PULKOVO AVIATION ENTERPRISE | S                 | 22                | 0          | 0        | 14                         | 41               | 32               | 14                     | 0                      | 0                       | 40                         | 33                       | 23                         | 18                      |
| <b>TOTAL ST PETERSBURG</b>            |                             |                   | <b>22</b>         | <b>0</b>   | <b>0</b> | <b>14</b>                  | <b>41</b>        | <b>32</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>26</b>                | <b>45</b>                  | <b>23</b>               |
| <b>TOTAL RUSSIA</b>                   |                             |                   | <b>76</b>         | <b>0</b>   | <b>1</b> | <b>43</b>                  | <b>30</b>        | <b>17</b>        | <b>5</b>               | <b>0</b>               | <b>4</b>                | <b>49</b>                  | <b>32</b>                | <b>35</b>                  | <b>85</b>               |
| <b>SAINT KITTS AND NEVIS</b>          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ST KITTS                              | EXCEL AIRWAYS LTD           | C                 | 4                 | 0          | 0        | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 24                         | 25                       | 30                         | 4                       |
| <b>TOTAL ST KITTS</b>                 |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>25</b>                | <b>30</b>                  | <b>4</b>                |
| <b>TOTAL SAINT KITTS AND NEVIS</b>    |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>25</b>                | <b>30</b>                  | <b>4</b>                |
| <b>SIERRA LEONE</b>                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FREETOWN                              | ASTRAEUS LTD                | S                 | 18                | 0          | 0        | 33                         | 6                | 50               | 0                      | 0                      | 11                      | 65                         | 28                       | 32                         | 18                      |
| <b>TOTAL FREETOWN</b>                 |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>6</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>65</b>                  | <b>28</b>                | <b>32</b>                  | <b>18</b>               |
| <b>TOTAL SIERRA LEONE</b>             |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>6</b>         | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>65</b>                  | <b>28</b>                | <b>32</b>                  | <b>18</b>               |
| <b>SLOVENIA</b>                       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA                             | ADRIA AIRWAYS               | S                 | 62                | 0          | 0        | 55                         | 18               | 18               | 10                     | 0                      | 0                       | 22                         | 71                       | 10                         | 62                      |
| <b>TOTAL LJUBLJANA</b>                |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>18</b>        | <b>18</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>71</b>                | <b>10</b>                  | <b>62</b>               |
| <b>TOTAL SLOVENIA</b>                 |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>18</b>        | <b>18</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>71</b>                | <b>10</b>                  | <b>62</b>               |
| <b>SPAIN</b>                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                              | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 72                         | 6                | 0                | 11                     | 0                      | 11                      | 55                         | 70                       | 11                         | 43                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE               | BRITISH AIRWAYS PLC         | C                 | 8                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 53                         | 100                      | 5                          | 8                       |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 0        | 0         | 65                         | 11               | 11               | 13                     | 0                      | 0                       | 21                         | 81                       | 13                         | 133                     |
|                        | EXCEL AIRWAYS LTD           | C                 | 54                | 0        | 0         | 56                         | 19               | 13               | 4                      | 7                      | 2                       | 48                         | 82                       | 14                         | 45                      |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 35                | 0        | 0         | 69                         | 9                | 14               | 9                      | 0                      | 0                       | 17                         | 69                       | 12                         | 36                      |
|                        | GB AIRWAYS LTD              | S                 | 146               | 0        | 4         | 44                         | 25               | 14               | 12                     | 3                      | 1                       | 40                         | 59                       | 37                         | 124                     |
|                        | MONARCH AIRLINES            | C                 | 33                | 1        | 0         | 61                         | 15               | 9                | 9                      | 6                      | 0                       | 33                         | 50                       | 59                         | 28                      |
|                        | MONARCH AIRLINES            | S                 | 124               | 1        | 0         | 62                         | 11               | 13               | 13                     | 1                      | 0                       | 27                         | 71                       | 13                         | 123                     |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 17                         | 93                       | 3                          | 27                      |
| <b>TOTAL ALICANTE</b>  |                             |                   | <b>612</b>        | <b>2</b> | <b>4</b>  | <b>58</b>                  | <b>15</b>        | <b>12</b>        | <b>12</b>              | <b>2</b>               | <b>1</b>                | <b>31</b>                  | <b>71</b>                | <b>20</b>                  | <b>602</b>              |
| ALMERIA                | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 8                       |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 61                         | 24               | 8                | 6                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 13                         | 63                       | 55                         | 8                       |
|                        | GB AIRWAYS LTD              | S                 | 34                | 0        | 0         | 44                         | 38               | 12               | 0                      | 0                      | 6                       | 41                         | 58                       | 22                         | 36                      |
|                        | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 8                          | 75                       | 16                         | 8                       |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
| <b>TOTAL ALMERIA</b>   |                             |                   | <b>128</b>        | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>26</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>2</b>                | <b>24</b>                  | <b>69</b>                | <b>23</b>                  | <b>84</b>               |
| BARCELONA              | BRITISH AIRWAYS PLC         | S                 | 186               | 0        | 0         | 44                         | 24               | 23               | 9                      | 0                      | 0                       | 26                         | 62                       | 21                         | 186                     |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 248               | 0        | 0         | 48                         | 18               | 22               | 12                     | 0                      | 0                       | 28                         | 71                       | 16                         | 239                     |
| <b>TOTAL BARCELONA</b> |                             |                   | <b>434</b>        | <b>0</b> | <b>0</b>  | <b>46</b>                  | <b>21</b>        | <b>22</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>67</b>                | <b>18</b>                  | <b>426</b>              |
| GERONA                 | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 61                         | 6                | 17               | 17                     | 0                      | 0                       | 22                         | 100                      | 1                          | 18                      |
|                        | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 8                       |
| <b>TOTAL GERONA</b>    |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>8</b>         | <b>12</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>100</b>               | <b>0</b>                   | <b>43</b>               |
| GRANADA                | MONARCH AIRLINES            | S                 | 62                | 0        | 0         | 92                         | 0                | 5                | 3                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL GRANADA</b>   |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>0</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| IBIZA                  | BRITANNIA AIRWAYS AND THOMS | C                 | 52                | 0        | 0         | 88                         | 0                | 4                | 4                      | 4                      | 0                       | 18                         | 86                       | 10                         | 59                      |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 81                         | 13               | 5                | 2                      | 0                      | 0                       | 9                          | 84                       | 12                         | 62                      |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 34                | 0        | 0         | 85                         | 0                | 3                | 9                      | 3                      | 0                       | 16                         | 71                       | 20                         | 35                      |
|                        | GB AIRWAYS LTD              | S                 | 43                | 0        | 0         | 33                         | 28               | 2                | 28                     | 9                      | 0                       | 52                         | 52                       | 49                         | 42                      |
|                        | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 11                         | 78                       | 11                         | 9                       |
|                        | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0        | 0         | 72                         | 6                | 0                | 17                     | 6                      | 0                       | 38                         | 43                       | 53                         | 28                      |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 42                | 0        | 0         | 64                         | 12               | 12               | 2                      | 5                      | 5                       | 59                         | 86                       | 44                         | 43                      |
| <b>TOTAL IBIZA</b>     |                             |                   | <b>259</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>10</b>        | <b>5</b>         | <b>8</b>               | <b>4</b>               | <b>1</b>                | <b>29</b>                  | <b>73</b>                | <b>29</b>                  | <b>288</b>              |
| MADRID                 | AEROLINEAS ARGENTINAS       | S                 | 36                | 0        | 0         | 19                         | 47               | 22               | 8                      | 3                      | 0                       | 35                         | 54                       | 60                         | 24                      |
|                        | BRITISH AIRWAYS PLC         | S                 | 186               | 1        | 0         | 42                         | 19               | 22               | 17                     | 0                      | 0                       | 31                         | 55                       | 24                         | 186                     |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 116               | 0        | 0         | 54                         | 25               | 16               | 4                      | 1                      | 0                       | 22                         | 61                       | 14                         | 62                      |
| <b>TOTAL MADRID</b>    |                             |                   | <b>338</b>        | <b>1</b> | <b>0</b>  | <b>44</b>                  | <b>24</b>        | <b>20</b>        | <b>12</b>              | <b>1</b>               | <b>0</b>                | <b>29</b>                  | <b>58</b>                | <b>24</b>                  | <b>290</b>              |
| MAHON                  | AIR NOSTRUM                 | S                 | 26                | 0        | 0         | 69                         | 27               | 4                | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                        | BRITANNIA AIRWAYS AND THOMS | C                 | 36                | 0        | 0         | 86                         | 11               | 3                | 0                      | 0                      | 0                       | 6                          | 93                       | 5                          | 42                      |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 62                         | 23               | 15               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                        | EXCEL AIRWAYS LTD           | C                 | 26                | 0        | 0         | 65                         | 12               | 4                | 15                     | 4                      | 0                       | 29                         | 74                       | 25                         | 34                      |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 71                | 1        | 0         | 76                         | 17               | 4                | 3                      | 0                      | 0                       | 12                         | 62                       | 30                         | 69                      |
|                        | FLYJET LTD                  | C                 | 8                 | 0        | 0         | 50                         | 13               | 13               | 0                      | 25                     | 0                       | 78                         | 0                        | 0                          | 0                       |
|                        | GB AIRWAYS LTD              | S                 | 28                | 0        | 0         | 54                         | 7                | 21               | 18                     | 0                      | 0                       | 30                         | 77                       | 16                         | 26                      |
|                        | MONARCH AIRLINES            | C                 | 16                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 66                       | 52                         | 38                      |
|                        | MY TRAVEL AIRWAYS UK        | C                 | 16                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 5                          | 63                       | 22                         | 16                      |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 24                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 4                          | 88                       | 19                         | 34                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MAHON</b>             |                             |                   | <b>277</b>        | <b>1</b> | <b>0</b>  | <b>75</b>                  | <b>14</b>        | <b>6</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>74</b>                | <b>25</b>                  | 259                     |
| <b>MALAGA</b>                  | ASTRAEUS LTD                | C                 | 17                | 1        | 0         | 35                         | 18               | 24               | 0                      | 24                     | 0                       | 81                         | 56                       | 27                         | 18                      |
|                                | BRITANNIA AIRWAYS AND THOMS | C                 | 32                | 0        | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 7                          | 75                       | 15                         | 72                      |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 149               | 0        | 0         | 54                         | 21               | 17               | 8                      | 0                      | 0                       | 22                         | 83                       | 9                          | 151                     |
|                                | EXCEL AIRWAYS LTD           | C                 | 65                | 1        | 0         | 63                         | 8                | 11               | 5                      | 8                      | 6                       | 62                         | 59                       | 30                         | 61                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 35                | 0        | 0         | 77                         | 14               | 6                | 3                      | 0                      | 0                       | 9                          | 60                       | 54                         | 35                      |
|                                | FLYJET LTD                  | C                 | 8                 | 0        | 0         | 63                         | 0                | 13               | 25                     | 0                      | 0                       | 32                         | 20                       | 129                        | 10                      |
|                                | FUTURA AIRLINES             | C                 | 3                 | 0        | 0         | 67                         | 0                | 0                | 0                      | 33                     | 0                       | 73                         | 35                       | 48                         | 17                      |
|                                | GB AIRWAYS LTD              | S                 | 248               | 0        | 0         | 63                         | 20               | 11               | 5                      | 1                      | 0                       | 20                         | 69                       | 17                         | 255                     |
|                                | MONARCH AIRLINES            | C                 | 16                | 0        | 0         | 38                         | 31               | 13               | 19                     | 0                      | 0                       | 27                         | 54                       | 58                         | 54                      |
|                                | MONARCH AIRLINES            | S                 | 126               | 0        | 0         | 52                         | 22               | 11               | 10                     | 5                      | 0                       | 35                         | 54                       | 26                         | 123                     |
|                                | SPANAIR                     | C                 | 16                | 0        | 0         | 19                         | 38               | 44               | 0                      | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 11                         | 96                       | 3                          | 24                      |
| <b>TOTAL MALAGA</b>            |                             |                   | <b>723</b>        | <b>2</b> | <b>0</b>  | <b>58</b>                  | <b>19</b>        | <b>13</b>        | <b>7</b>               | <b>3</b>               | <b>1</b>                | <b>28</b>                  | <b>67</b>                | <b>24</b>                  | 831                     |
| <b>MURCIA SAN JAVIER</b>       | ASTRAEUS LTD                | C                 | 8                 | 0        | 0         | 0                          | 13               | 50               | 38                     | 0                      | 0                       | 62                         | 0                        | 74                         | 8                       |
|                                | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                | GB AIRWAYS LTD              | S                 | 62                | 0        | 0         | 37                         | 16               | 21               | 23                     | 3                      | 0                       | 42                         | 78                       | 17                         | 54                      |
| <b>TOTAL MURCIA SAN JAVIER</b> |                             |                   | <b>78</b>         | <b>0</b> | <b>0</b>  | <b>37</b>                  | <b>17</b>        | <b>22</b>        | <b>22</b>              | <b>3</b>               | <b>0</b>                | <b>40</b>                  | <b>68</b>                | <b>25</b>                  | 62                      |
| <b>PALMA DE MALLORCA</b>       | BRITANNIA AIRWAYS AND THOMS | C                 | 114               | 0        | 0         | 57                         | 18               | 14               | 10                     | 2                      | 0                       | 28                         | 90                       | 7                          | 140                     |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 123               | 1        | 1         | 51                         | 15               | 18               | 13                     | 3                      | 0                       | 32                         | 73                       | 16                         | 125                     |
|                                | EXCEL AIRWAYS LTD           | C                 | 26                | 0        | 0         | 58                         | 19               | 8                | 15                     | 0                      | 0                       | 36                         | 72                       | 10                         | 36                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 124               | 0        | 0         | 73                         | 11               | 10               | 6                      | 0                      | 0                       | 16                         | 79                       | 12                         | 127                     |
|                                | FUTURA AIRLINES             | C                 | 8                 | 0        | 0         | 0                          | 13               | 13               | 50                     | 25                     | 0                       | 115                        | 70                       | 11                         | 10                      |
|                                | GB AIRWAYS LTD              | S                 | 70                | 0        | 0         | 53                         | 20               | 13               | 13                     | 1                      | 0                       | 27                         | 81                       | 9                          | 70                      |
|                                | MONARCH AIRLINES            | C                 | 42                | 0        | 0         | 43                         | 26               | 19               | 7                      | 5                      | 0                       | 34                         | 54                       | 26                         | 37                      |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 36                | 0        | 0         | 64                         | 19               | 6                | 6                      | 6                      | 0                       | 25                         | 76                       | 27                         | 51                      |
|                                | SPANAIR                     | C                 | 8                 | 0        | 0         | 38                         | 38               | 13               | 13                     | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 62                | 0        | 0         | 55                         | 16               | 15               | 8                      | 3                      | 3                       | 56                         | 85                       | 12                         | 80                      |
|                                | VOLAR AIRLINES              | C                 | 8                 | 0        | 0         | 38                         | 38               | 0                | 25                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| <b>TOTAL PALMA DE MALLORCA</b> |                             |                   | <b>621</b>        | <b>1</b> | <b>1</b>  | <b>57</b>                  | <b>17</b>        | <b>13</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>31</b>                  | <b>77</b>                | <b>14</b>                  | 742                     |
| <b>REUS</b>                    | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 50                         | 17               | 22               | 11                     | 0                      | 0                       | 21                         | 89                       | 6                          | 18                      |
|                                | FIRST CHOICE AIRWAYS LTD    | C                 | 36                | 0        | 0         | 61                         | 17               | 17               | 0                      | 6                      | 0                       | 26                         | 68                       | 16                         | 28                      |
|                                | MONARCH AIRLINES            | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 0                          | 9                       |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 50                         | 13               | 0                | 25                     | 13                     | 0                       | 62                         | 80                       | 16                         | 10                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 1        | 0         | 90                         | 0                | 0                | 10                     | 0                      | 0                       | 17                         | 88                       | 10                         | 8                       |
| <b>TOTAL REUS</b>              |                             |                   | <b>82</b>         | <b>1</b> | <b>0</b>  | <b>66</b>                  | <b>12</b>        | <b>12</b>        | <b>6</b>               | <b>4</b>               | <b>0</b>                | <b>24</b>                  | <b>81</b>                | <b>11</b>                  | 73                      |
| <b>SEVILLE</b>                 | GB AIRWAYS LTD              | S                 | 54                | 0        | 0         | 65                         | 15               | 6                | 6                      | 9                      | 0                       | 38                         | 70                       | 17                         | 54                      |
| <b>TOTAL SEVILLE</b>           |                             |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>15</b>        | <b>6</b>         | <b>6</b>               | <b>9</b>               | <b>0</b>                | <b>38</b>                  | <b>70</b>                | <b>17</b>                  | 54                      |
| <b>VALENCIA</b>                | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 60                         | 16               | 19               | 5                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                                | GB AIRWAYS LTD              | S                 | 62                | 0        | 0         | 35                         | 23               | 23               | 16                     | 3                      | 0                       | 44                         | 52                       | 20                         | 62                      |
| <b>TOTAL VALENCIA</b>          |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>19</b>        | <b>21</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>32</b>                  | <b>52</b>                | <b>20</b>                  | 62                      |
| <b>TOTAL SPAIN</b>             |                             |                   | <b>3818</b>       | <b>8</b> | <b>5</b>  | <b>58</b>                  | <b>17</b>        | <b>13</b>        | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>28</b>                  | <b>70</b>                | <b>20</b>                  | 3923                    |
| <b>SPAIN(CANARY ISLANDS)</b>   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ARRECIFE</b>                | BRITANNIA AIRWAYS AND THOMS | C                 | 26                | 0        | 0         | 77                         | 12               | 12               | 0                      | 0                      | 0                       | 10                         | 81                       | 9                          | 26                      |
|                                | EXCEL AIRWAYS LTD           | C                 | 26                | 0        | 0         | 69                         | 15               | 8                | 8                      | 0                      | 0                       | 21                         | 56                       | 20                         | 16                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | FIRST CHOICE AIRWAYS LTD    | C                 | 42                | 0          | 0        | 79                         | 12               | 5                | 5                      | 0                      | 0                       | 10                         | 32                       | 44                         | 34                      |
|  | FLYJET LTD                  | C                 | 8                 | 0          | 0        | 88                         | 0                | 13               | 0                      | 0                      | 5                       | 0                          | 0                        | 0                          | 0                       |
|  | GB AIRWAYS LTD              | S                 | 17                | 0          | 0        | 35                         | 29               | 18               | 18                     | 0                      | 34                      | 56                         | 49                       | 18                         |                         |
|  | MONARCH AIRLINES            | C                 | 26                | 0          | 0        | 50                         | 19               | 8                | 8                      | 12                     | 4                       | 83                         | 46                       | 89                         | 26                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 63                         | 13               | 0                | 13                     | 13                     | 0                       | 40                         | 25                       | 38                         | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 25                | 0          | 0        | 68                         | 12               | 8                | 12                     | 0                      | 0                       | 20                         | 65                       | 14                         | 26                      |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>178</b>        | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>15</b>        | <b>8</b>         | <b>7</b>               | <b>2</b>               | <b>1</b>                | <b>27</b>                  | <b>51</b>                | <b>40</b>                  | <b>162</b>              |
| FUERTEVENTURA                          | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 50                         | 10               | 30               | 0                      | 10                     | 0                       | 34                         | 80                       | 5                          | 10                      |
|  | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 6                       | 100                        | 0                        | 8                          |                         |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 1          | 0        | 83                         | 6                | 11               | 0                      | 0                      | 9                       | 96                         | 3                        | 26                         |                         |
|  | FUTURA AIRLINES             | C                 | 9                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 5                       | 0                          | 0                        | 0                          |                         |
|  | MONARCH AIRLINES            | C                 | 18                | 0          | 0        | 67                         | 22               | 11               | 0                      | 0                      | 11                      | 88                         | 3                        | 8                          |                         |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 63                         | 25               | 13               | 0                      | 0                      | 10                      | 69                         | 19                       | 16                         |                         |
| THOMAS COOK AIRLINES LTD               | C                           | 18                | 0                 | 0          | 44       | 11                         | 0                | 28               | 6                      | 11                     | 87                      | 83                         | 10                       | 24                         |                         |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>92</b>         | <b>1</b>   | <b>0</b> | <b>67</b>                  | <b>14</b>        | <b>9</b>         | <b>5</b>               | <b>2</b>               | <b>2</b>                | <b>27</b>                  | <b>82</b>                | <b>9</b>                   | <b>100</b>              |
| LAS PALMAS                             | AIR EUROPA                  | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 10                      | 0                          | 0                        | 0                          |                         |
|  | BRITANNIA AIRWAYS AND THOMS | C                 | 26                | 0          | 0        | 81                         | 15               | 4                | 0                      | 0                      | 9                       | 95                         | 2                        | 37                         |                         |
|  | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0        | 30                         | 20               | 10               | 20                     | 20                     | 0                       | 97                         | 70                       | 31                         | 10                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 5                       | 42                         | 53                       | 19                         |                         |
|  | GB AIRWAYS LTD              | S                 | 27                | 0          | 0        | 33                         | 22               | 11               | 15                     | 19                     | 0                       | 68                         | 61                       | 14                         | 18                      |
|  | IBERWORLD                   | C                 | 5                 | 0          | 0        | 60                         | 40               | 0                | 0                      | 0                      | 10                      | 0                          | 0                        | 0                          |                         |
|  | MONARCH AIRLINES            | C                 | 10                | 0          | 0        | 40                         | 50               | 10               | 0                      | 0                      | 19                      | 80                         | 44                       | 10                         |                         |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 11                      | 58                         | 219                      | 19                         |                         |
|  | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0          | 0        | 78                         | 17               | 6                | 0                      | 0                      | 8                       | 89                         | 6                        | 19                         |                         |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>130</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>18</b>        | <b>7</b>         | <b>5</b>               | <b>5</b>               | <b>0</b>                | <b>28</b>                  | <b>71</b>                | <b>47</b>                  | <b>151</b>              |
| TENERIFE (SURREINA SOFIA)              | ASTRAEUS LTD                | C                 | 16                | 0          | 0        | 56                         | 13               | 19               | 13                     | 0                      | 33                      | 78                         | 11                       | 9                          |                         |
|  | BRITANNIA AIRWAYS AND THOMS | C                 | 35                | 0          | 0        | 71                         | 17               | 11               | 0                      | 0                      | 11                      | 81                         | 14                       | 36                         |                         |
|  | EXCEL AIRWAYS LTD           | C                 | 35                | 0          | 0        | 49                         | 17               | 11               | 11                     | 11                     | 0                       | 54                         | 61                       | 17                         | 44                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 34                | 0          | 0        | 71                         | 9                | 9                | 12                     | 0                      | 20                      | 76                         | 10                       | 42                         |                         |
|  | FLYJET LTD                  | C                 | 26                | 0          | 0        | 19                         | 23               | 27               | 15                     | 0                      | 15                      | 140                        | 29                       | 64                         | 24                      |
|  | FUTURA AIRLINES             | C                 | 16                | 0          | 0        | 19                         | 6                | 13               | 63                     | 0                      | 0                       | 66                         | 38                       | 104                        | 8                       |
|  | GB AIRWAYS LTD              | S                 | 53                | 0          | 1        | 66                         | 19               | 11               | 4                      | 0                      | 0                       | 17                         | 52                       | 26                         | 27                      |
|  | MONARCH AIRLINES            | C                 | 19                | 0          | 0        | 63                         | 16               | 16               | 5                      | 0                      | 0                       | 18                         | 81                       | 8                          | 26                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0          | 0        | 83                         | 11               | 6                | 0                      | 0                      | 0                       | 5                          | 94                       | 4                          | 17                      |
| THOMAS COOK AIRLINES LTD               | C                           | 26                | 0                 | 0          | 65       | 19                         | 4                | 8                | 0                      | 4                      | 40                      | 94                         | 7                        | 36                         |                         |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>279</b>        | <b>0</b>   | <b>1</b> | <b>58</b>                  | <b>16</b>        | <b>12</b>        | <b>10</b>              | <b>1</b>               | <b>2</b>                | <b>38</b>                  | <b>70</b>                | <b>21</b>                  | <b>275</b>              |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>679</b>        | <b>1</b>   | <b>1</b> | <b>63</b>                  | <b>16</b>        | <b>10</b>        | <b>8</b>               | <b>3</b>               | <b>1</b>                | <b>32</b>                  | <b>67</b>                | <b>29</b>                  | <b>688</b>              |
| ST LUCIA                               |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ST LUCIA (HEWANORRA)                   | BRITISH AIRWAYS PLC         | S                 | 18                | 0          | 0        | 56                         | 33               | 11               | 0                      | 0                      | 16                      | 56                         | 28                       | 18                         |                         |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 27                | 0          | 0        | 52                         | 22               | 15               | 11                     | 0                      | 23                      | 63                         | 16                       | 27                         |                         |
| <b>TOTAL ST LUCIA (HEWANORRA)</b>      |                             |                   | <b>45</b>         | <b>0</b>   | <b>0</b> | <b>53</b>                  | <b>27</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>60</b>                | <b>21</b>                  | <b>45</b>               |
| <b>TOTAL ST LUCIA</b>                  |                             |                   | <b>45</b>         | <b>0</b>   | <b>0</b> | <b>53</b>                  | <b>27</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>60</b>                | <b>21</b>                  | <b>45</b>               |
| SWITZERLAND                            |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GENEVA                                 | BRITISH AIRWAYS PLC         | S                 | 160               | 0          | 1        | 74                         | 13               | 7                | 6                      | 0                      | 15                      | 77                         | 10                       | 159                        |                         |
|  | EASYJET SWITZERLAND         | S                 | 186               | 0          | 0        | 77                         | 16               | 6                | 2                      | 0                      | 9                       | 88                         | 7                        | 186                        |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL GENEVA</b>              |                                |                   | <b>346</b>        | <b>1</b>   | <b>1</b> | <b>75</b>                  | <b>14</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>83</b>                | <b>8</b>                   | <b>346</b>              |
| ZURICH                           | BRITISH AIRWAYS PLC            | S                 | 124               | 0          | 0        | 63                         | 19               | 12               | 6                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL ZURICH</b>              |                                |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>19</b>        | <b>12</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SWITZERLAND</b>         |                                |                   | <b>470</b>        | <b>1</b>   | <b>1</b> | <b>72</b>                  | <b>16</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>83</b>                | <b>8</b>                   | <b>346</b>              |
| <b>TRINIDAD AND TOBAGO</b>       |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOBAGO                           | BRITISH AIRWAYS PLC            | S                 | 16                | 0          | 0        | 63                         | 19               | 6                | 13                     | 0                      | 0                       | 21                         | 65                       | 173                        | 17                      |
|                                  | EXCEL AIRWAYS LTD              | C                 | 16                | 0          | 0        | 25                         | 31               | 31               | 13                     | 0                      | 0                       | 30                         | 8                        | 69                         | 13                      |
| <b>TOTAL TOBAGO</b>              |                                |                   | <b>32</b>         | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>25</b>        | <b>19</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>40</b>                | <b>112</b>                 | <b>35</b>               |
| <b>TOTAL TRINIDAD AND TOBAGO</b> |                                |                   | <b>32</b>         | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>25</b>        | <b>19</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>40</b>                | <b>112</b>                 | <b>35</b>               |
| <b>TUNISIA</b>                   |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                         | BRITANNIA AIRWAYS AND THOMS    | C                 | 17                | 0          | 0        | 65                         | 18               | 6                | 0                      | 12                     | 0                       | 35                         | 61                       | 28                         | 18                      |
|                                  | FIRST CHOICE AIRWAYS LTD       | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 60                       | 131                        | 10                      |
|                                  | MY TRAVEL AIRWAYS UK           | C                 | 18                | 0          | 0        | 56                         | 39               | 6                | 0                      | 0                      | 0                       | 12                         | 60                       | 22                         | 10                      |
|                                  | NOUVELAIR TUNISIE              | C                 | 10                | 0          | 0        | 20                         | 20               | 40               | 20                     | 0                      | 0                       | 41                         | 93                       | 3                          | 14                      |
|                                  | NOUVELAIR TUNISIE              | S                 | 8                 | 2          | 0        | 0                          | 13               | 13               | 50                     | 25                     | 0                       | 98                         | 9                        | 101                        | 11                      |
|                                  | THOMAS COOK AIRLINES LTD       | C                 | 18                | 2          | 0        | 44                         | 17               | 6                | 33                     | 0                      | 0                       | 52                         | 45                       | 28                         | 22                      |
| <b>TOTAL MONASTIR</b>            |                                |                   | <b>79</b>         | <b>4</b>   | <b>0</b> | <b>48</b>                  | <b>22</b>        | <b>10</b>        | <b>15</b>              | <b>5</b>               | <b>0</b>                | <b>38</b>                  | <b>55</b>                | <b>45</b>                  | <b>85</b>               |
| TUNIS                            | FLYJET LTD                     | C                 | 8                 | 0          | 0        | 13                         | 25               | 13               | 25                     | 25                     | 0                       | 108                        | 0                        | 0                          | 0                       |
|                                  | GB AIRWAYS LTD                 | S                 | 36                | 0          | 0        | 22                         | 47               | 25               | 6                      | 0                      | 0                       | 27                         | 36                       | 32                         | 36                      |
| <b>TOTAL TUNIS</b>               |                                |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>20</b>                  | <b>43</b>        | <b>23</b>        | <b>9</b>               | <b>5</b>               | <b>0</b>                | <b>42</b>                  | <b>36</b>                | <b>32</b>                  | <b>36</b>               |
| <b>TOTAL TUNISIA</b>             |                                |                   | <b>123</b>        | <b>4</b>   | <b>0</b> | <b>38</b>                  | <b>29</b>        | <b>15</b>        | <b>13</b>              | <b>5</b>               | <b>0</b>                | <b>39</b>                  | <b>50</b>                | <b>40</b>                  | <b>129</b>              |
| <b>TURKEY</b>                    |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                          | BRITANNIA AIRWAYS AND THOMS    | C                 | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                  | EXCEL AIRWAYS LTD              | C                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 3                          | 60                       | 11                         | 10                      |
|                                  | FIRST CHOICE AIRWAYS LTD       | C                 | 26                | 0          | 0        | 65                         | 12               | 8                | 15                     | 0                      | 0                       | 22                         | 33                       | 80                         | 18                      |
|                                  | KIBRIS TURKISH AIRLINES - KTHY | S                 | 18                | 0          | 0        | 17                         | 33               | 28               | 11                     | 11                     | 0                       | 74                         | 32                       | 57                         | 19                      |
|                                  | MNG AIRLINES CARGO             | C                 | 7                 | 0          | 0        | 29                         | 43               | 0                | 14                     | 14                     | 0                       | 48                         | 0                        | 0                          | 0                       |
|                                  | MONARCH AIRLINES               | C                 | 9                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 60                       | 21                         | 10                      |
|                                  | THOMAS COOK AIRLINES LTD       | C                 | 46                | 1          | 0        | 57                         | 11               | 15               | 13                     | 4                      | 0                       | 36                         | 79                       | 6                          | 43                      |
| <b>TOTAL ANTALYA</b>             |                                |                   | <b>125</b>        | <b>2</b>   | <b>0</b> | <b>58</b>                  | <b>16</b>        | <b>11</b>        | <b>10</b>              | <b>4</b>               | <b>0</b>                | <b>32</b>                  | <b>59</b>                | <b>30</b>                  | <b>110</b>              |
| <b>BODRUM (MILAS)</b>            |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                  | ASTRAEUS LTD                   | C                 | 8                 | 0          | 0        | 63                         | 13               | 0                | 13                     | 13                     | 0                       | 43                         | 0                        | 0                          | 0                       |
|                                  | BRITANNIA AIRWAYS AND THOMS    | C                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 0                          | 10                      |
|                                  | EXCEL AIRWAYS LTD              | C                 | 47                | 0          | 0        | 53                         | 9                | 11               | 15                     | 6                      | 6                       | 79                         | 50                       | 40                         | 10                      |
|                                  | FIRST CHOICE AIRWAYS LTD       | C                 | 45                | 0          | 0        | 80                         | 18               | 2                | 0                      | 0                      | 0                       | 6                          | 62                       | 24                         | 45                      |
|                                  | MONARCH AIRLINES               | C                 | 9                 | 0          | 0        | 78                         | 11               | 0                | 11                     | 0                      | 0                       | 11                         | 50                       | 47                         | 20                      |
|                                  | MY TRAVEL AIRWAYS UK           | C                 | 9                 | 1          | 0        | 56                         | 0                | 0                | 44                     | 0                      | 0                       | 47                         | 70                       | 47                         | 10                      |
|                                  | ONUR AIR                       | C                 | 16                | 0          | 0        | 69                         | 6                | 13               | 0                      | 13                     | 0                       | 36                         | 80                       | 37                         | 10                      |
|                                  | THOMAS COOK AIRLINES LTD       | C                 | 28                | 0          | 0        | 71                         | 11               | 4                | 7                      | 7                      | 0                       | 35                         | 83                       | 5                          | 29                      |
| <b>TOTAL BODRUM (MILAS)</b>      |                                |                   | <b>171</b>        | <b>1</b>   | <b>0</b> | <b>68</b>                  | <b>11</b>        | <b>5</b>         | <b>9</b>               | <b>5</b>               | <b>2</b>                | <b>38</b>                  | <b>69</b>                | <b>26</b>                  | <b>134</b>              |
| <b>DALAMAN</b>                   |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                  | AIR ATLANTA EUROPE LTD         | C                 | 9                 | 0          | 0        | 22                         | 11               | 33               | 33                     | 0                      | 0                       | 56                         | 30                       | 53                         | 10                      |
|                                  | BRITANNIA AIRWAYS AND THOMS    | C                 | 26                | 0          | 0        | 73                         | 15               | 12               | 0                      | 0                      | 0                       | 8                          | 94                       | 2                          | 18                      |
|                                  | EXCEL AIRWAYS LTD              | C                 | 92                | 0          | 0        | 38                         | 8                | 15               | 21                     | 8                      | 11                      | 123                        | 78                       | 15                         | 88                      |
|                                  | FIRST CHOICE AIRWAYS LTD       | C                 | 82                | 0          | 0        | 87                         | 7                | 2                | 4                      | 0                      | 0                       | 8                          | 66                       | 33                         | 68                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                              | KIBRIS TURKISH AIRLINES - KTHY | S                 | 8                 | 0          | 0        | 63                         | 13               | 0                | 25                     | 0                      | 0                       | 49                         | 88                       | 6                          | 8                       |
|                                      | MONARCH AIRLINES               | C                 | 63                | 0          | 0        | 44                         | 22               | 19               | 11                     | 2                      | 2                       | 43                         | 54                       | 35                         | 52                      |
|                                      | MY TRAVEL AIRWAYS UK           | C                 | 18                | 0          | 0        | 61                         | 11               | 11               | 17                     | 0                      | 0                       | 30                         | 50                       | 151                        | 26                      |
|                                      | ONUR AIR                       | C                 | 25                | 2          | 0        | 40                         | 8                | 8                | 44                     | 0                      | 0                       | 53                         | 13                       | 230                        | 8                       |
|                                      | PEGASUS AIRLINES               | C                 | 18                | 0          | 0        | 78                         | 0                | 0                | 11                     | 0                      | 11                      | 59                         | 36                       | 29                         | 11                      |
|                                      | THOMAS COOK AIRLINES LTD       | C                 | 53                | 1          | 0        | 58                         | 15               | 19               | 4                      | 0                      | 4                       | 40                         | 84                       | 12                         | 62                      |
| <b>TOTAL DALAMAN</b>                 |                                |                   | <b>394</b>        | <b>4</b>   | <b>0</b> | <b>57</b>                  | <b>11</b>        | <b>12</b>        | <b>13</b>              | <b>2</b>               | <b>4</b>                | <b>53</b>                  | <b>68</b>                | <b>36</b>                  | <b>359</b>              |
| IZMIR (ADNAM MENDERES)               | EXCEL AIRWAYS LTD              | C                 | 8                 | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                                      | THOMAS COOK AIRLINES LTD       | C                 | 16                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 71                       | 26                         | 24                      |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>  |                                |                   | <b>24</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>0</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>71</b>                | <b>26</b>                  | <b>24</b>               |
| <b>TOTAL TURKEY</b>                  |                                |                   | <b>714</b>        | <b>7</b>   | <b>0</b> | <b>61</b>                  | <b>12</b>        | <b>10</b>        | <b>11</b>              | <b>3</b>               | <b>3</b>                | <b>44</b>                  | <b>66</b>                | <b>32</b>                  | <b>635</b>              |
| <b>UKRAINE</b>                       |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KIEV (BORISPOL)                      | UKRAINE INTERNATIONAL AIRLIN   | S                 | 62                | 0          | 0        | 76                         | 15               | 8                | 2                      | 0                      | 0                       | 12                         | 79                       | 10                         | 62                      |
| <b>TOTAL KIEV (BORISPOL)</b>         |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>15</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>10</b>                  | <b>62</b>               |
| <b>TOTAL UKRAINE</b>                 |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>15</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>10</b>                  | <b>62</b>               |
| <b>UNITED ARAB EMIRATES</b>          |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABU DHABI INTERNATIONAL              | ETIHAD AIRWAYS                 | S                 | 62                | 0          | 0        | 77                         | 11               | 3                | 8                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>11</b>        | <b>3</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DUBAI                                | EMIRATES                       | S                 | 186               | 0          | 0        | 77                         | 11               | 7                | 4                      | 1                      | 0                       | 12                         | 71                       | 12                         | 187                     |
| <b>TOTAL DUBAI</b>                   |                                |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>11</b>        | <b>7</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>71</b>                | <b>12</b>                  | <b>187</b>              |
| <b>TOTAL UNITED ARAB EMIRATES</b>    |                                |                   | <b>248</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>11</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>71</b>                | <b>12</b>                  | <b>187</b>              |
| <b>UNITED KINGDOM</b>                |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                             | BRITISH AIRWAYS PLC            | S                 | 182               | 0          | 0        | 55                         | 20               | 17               | 8                      | 0                      | 0                       | 22                         | 62                       | 18                         | 226                     |
| <b>TOTAL ABERDEEN</b>                |                                |                   | <b>182</b>        | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>20</b>        | <b>17</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>62</b>                | <b>18</b>                  | <b>226</b>              |
| BELFAST CITY                         | FLYBE.BRITISH EUROPEAN         | S                 | 222               | 0          | 2        | 58                         | 21               | 12               | 7                      | 1                      | 0                       | 22                         | 67                       | 20                         | 222                     |
| <b>TOTAL BELFAST CITY</b>            |                                |                   | <b>222</b>        | <b>0</b>   | <b>2</b> | <b>58</b>                  | <b>21</b>        | <b>12</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>67</b>                | <b>20</b>                  | <b>222</b>              |
| BELFAST INTERNATIONAL                | EASYJET AIRLINE COMPANY LTD    | S                 | 240               | 0          | 0        | 48                         | 24               | 17               | 10                     | 1                      | 0                       | 26                         | 68                       | 15                         | 240                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>   |                                |                   | <b>240</b>        | <b>0</b>   | <b>0</b> | <b>48</b>                  | <b>24</b>        | <b>17</b>        | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>26</b>                  | <b>68</b>                | <b>15</b>                  | <b>240</b>              |
| EDINBURGH                            | BRITISH AIRWAYS PLC            | S                 | 351               | 1          | 1        | 57                         | 19               | 17               | 7                      | 0                      | 0                       | 21                         | 59                       | 22                         | 362                     |
|                                      | EASYJET AIRLINE COMPANY LTD    | S                 | 238               | 0          | 2        | 52                         | 24               | 14               | 10                     | 0                      | 0                       | 21                         | 59                       | 18                         | 240                     |
| <b>TOTAL EDINBURGH</b>               |                                |                   | <b>589</b>        | <b>1</b>   | <b>3</b> | <b>55</b>                  | <b>21</b>        | <b>16</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>59</b>                | <b>21</b>                  | <b>602</b>              |
| GLASGOW                              | BRITISH AIRWAYS PLC            | S                 | 349               | 0          | 0        | 56                         | 22               | 12               | 9                      | 1                      | 0                       | 23                         | 67                       | 21                         | 350                     |
|                                      | THOMAS COOK AIRLINES LTD       | C                 | 4                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL GLASGOW</b>                 |                                |                   | <b>353</b>        | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>22</b>        | <b>12</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>67</b>                | <b>21</b>                  | <b>350</b>              |
| GUERNSEY                             | AURIGNY AIR SERVICES           | S                 | 248               | 0          | 0        | 66                         | 15               | 10               | 6                      | 2                      | 0                       | 21                         | 68                       | 14                         | 248                     |
|                                      | FLYBE.BRITISH EUROPEAN         | S                 | 292               | 0          | 2        | 86                         | 8                | 2                | 3                      | 0                      | 0                       | 8                          | 86                       | 9                          | 247                     |
| <b>TOTAL GUERNSEY</b>                |                                |                   | <b>540</b>        | <b>0</b>   | <b>2</b> | <b>77</b>                  | <b>11</b>        | <b>6</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>77</b>                | <b>11</b>                  | <b>495</b>              |
| INVERNESS                            | BRITISH AIRWAYS CITIEXPRESS L  | S                 | 186               | 0          | 0        | 67                         | 20               | 10               | 3                      | 0                      | 0                       | 13                         | 68                       | 18                         | 183                     |
|                                      | EASYJET AIRLINE COMPANY LTD    | S                 | 62                | 0          | 0        | 35                         | 34               | 16               | 15                     | 0                      | 0                       | 33                         | 56                       | 18                         | 62                      |
| <b>TOTAL INVERNESS</b>               |                                |                   | <b>248</b>        | <b>0</b>   | <b>0</b> | <b>59</b>                  | <b>24</b>        | <b>11</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>65</b>                | <b>18</b>                  | <b>245</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------------------|-------------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                               |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                               |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLE OF MAN                      | BRITISH AIRWAYS CITIEXPRESS L | S                 | 170               | 0         | 0         | 66                         | 21               | 11               | 2                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL ISLE OF MAN</b>         |                               |                   | <b>170</b>        | <b>0</b>  | <b>0</b>  | <b>66</b>                  | <b>21</b>        | <b>11</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>65</b>                | <b>18</b>                  | <b>168</b>              |
| JERSEY                           | BRITISH AIRWAYS PLC           | S                 | 322               | 0         | 0         | 60                         | 14               | 15               | 10                     | 0                      | 0                       | 22                         | 63                       | 18                         | 324                     |
|                                  | FLYBE.BRITISH EUROPEAN        | S                 | 246               | 0         | 2         | 72                         | 15               | 8                | 6                      | 0                      | 0                       | 16                         | 81                       | 14                         | 254                     |
| <b>TOTAL JERSEY</b>              |                               |                   | <b>568</b>        | <b>0</b>  | <b>2</b>  | <b>65</b>                  | <b>14</b>        | <b>12</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>71</b>                | <b>16</b>                  | <b>578</b>              |
| MANCHESTER                       | BRITISH AIRWAYS PLC           | S                 | 373               | 1         | 3         | 67                         | 16               | 12               | 5                      | 1                      | 0                       | 17                         | 63                       | 17                         | 378                     |
|                                  | CHANNEL EXPRESS (INCORP: JET  | S                 | 152               | 0         | 0         | 73                         | 14               | 11               | 3                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL MANCHESTER</b>          |                               |                   | <b>525</b>        | <b>22</b> | <b>3</b>  | <b>69</b>                  | <b>16</b>        | <b>11</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>63</b>                | <b>17</b>                  | <b>378</b>              |
| NEWCASTLE                        | BRITISH AIRWAYS PLC           | S                 | 238               | 0         | 0         | 68                         | 16               | 11               | 5                      | 0                      | 0                       | 16                         | 70                       | 15                         | 234                     |
| <b>TOTAL NEWCASTLE</b>           |                               |                   | <b>238</b>        | <b>2</b>  | <b>0</b>  | <b>68</b>                  | <b>16</b>        | <b>11</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>70</b>                | <b>15</b>                  | <b>234</b>              |
| NEWQUAY                          | AIR SOUTHWEST                 | S                 | 92                | 0         | 1         | 80                         | 12               | 4                | 3                      | 0                      | 0                       | 12                         | 80                       | 13                         | 88                      |
| <b>TOTAL NEWQUAY</b>             |                               |                   | <b>92</b>         | <b>0</b>  | <b>1</b>  | <b>80</b>                  | <b>12</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>                | <b>13</b>                  | <b>88</b>               |
| PLYMOUTH                         | AIR SOUTHWEST                 | S                 | 154               | 0         | 1         | 80                         | 14               | 5                | 2                      | 0                      | 0                       | 10                         | 78                       | 13                         | 144                     |
| <b>TOTAL PLYMOUTH</b>            |                               |                   | <b>154</b>        | <b>0</b>  | <b>1</b>  | <b>80</b>                  | <b>14</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>78</b>                | <b>13</b>                  | <b>144</b>              |
| <b>TOTAL UNITED KINGDOM</b>      |                               |                   | <b>4121</b>       | <b>28</b> | <b>14</b> | <b>64</b>                  | <b>18</b>        | <b>12</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>68</b>                | <b>17</b>                  | <b>3970</b>             |
| <b>USA</b>                       |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                          | BRITISH AIRWAYS PLC           | S                 | 62                | 0         | 0         | 55                         | 29               | 10               | 6                      | 0                      | 0                       | 20                         | 56                       | 20                         | 62                      |
|                                  | DELTA AIRLINES                | S                 | 248               | 0         | 0         | 74                         | 14               | 5                | 6                      | 1                      | 0                       | 16                         | 76                       | 12                         | 242                     |
| <b>TOTAL ATLANTA</b>             |                               |                   | <b>310</b>        | <b>0</b>  | <b>0</b>  | <b>70</b>                  | <b>17</b>        | <b>6</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>72</b>                | <b>14</b>                  | <b>304</b>              |
| CHARLOTTE                        | US AIRWAYS                    | S                 | 62                | 0         | 0         | 71                         | 15               | 8                | 6                      | 0                      | 0                       | 15                         | 55                       | 28                         | 60                      |
| <b>TOTAL CHARLOTTE</b>           |                               |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>71</b>                  | <b>15</b>        | <b>8</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>55</b>                | <b>28</b>                  | <b>60</b>               |
| CINCINNATI                       | DELTA AIRLINES                | S                 | 62                | 0         | 0         | 77                         | 16               | 2                | 5                      | 0                      | 0                       | 11                         | 79                       | 12                         | 62                      |
| <b>TOTAL CINCINNATI</b>          |                               |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>77</b>                  | <b>16</b>        | <b>2</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>79</b>                | <b>12</b>                  | <b>62</b>               |
| CLEVELAND                        | CONTINENTAL AIRLINES          | S                 | 62                | 0         | 0         | 65                         | 23               | 6                | 6                      | 0                      | 0                       | 17                         | 84                       | 11                         | 62                      |
| <b>TOTAL CLEVELAND</b>           |                               |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>65</b>                  | <b>23</b>        | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>84</b>                | <b>11</b>                  | <b>62</b>               |
| DALLAS/FORT WORTH                | AMERICAN AIRLINES             | S                 | 156               | 0         | 0         | 66                         | 17               | 8                | 9                      | 0                      | 0                       | 18                         | 75                       | 15                         | 150                     |
|                                  | BRITISH AIRWAYS PLC           | S                 | 62                | 0         | 0         | 61                         | 19               | 11               | 8                      | 0                      | 0                       | 20                         | 69                       | 17                         | 62                      |
| <b>TOTAL DALLAS/FORT WORTH</b>   |                               |                   | <b>218</b>        | <b>0</b>  | <b>0</b>  | <b>65</b>                  | <b>17</b>        | <b>9</b>         | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>74</b>                | <b>15</b>                  | <b>212</b>              |
| DETROIT                          | NORTHWEST AIRLINES            | S                 | 60                | 0         | 0         | 75                         | 12               | 5                | 8                      | 0                      | 0                       | 17                         | 84                       | 9                          | 62                      |
| <b>TOTAL DETROIT</b>             |                               |                   | <b>60</b>         | <b>0</b>  | <b>0</b>  | <b>75</b>                  | <b>12</b>        | <b>5</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>84</b>                | <b>9</b>                   | <b>62</b>               |
| HOUSTON                          | BRITISH AIRWAYS PLC           | S                 | 114               | 0         | 0         | 75                         | 15               | 6                | 4                      | 0                      | 0                       | 13                         | 72                       | 14                         | 86                      |
|                                  | CONTINENTAL AIRLINES          | S                 | 124               | 0         | 0         | 60                         | 22               | 8                | 9                      | 2                      | 0                       | 23                         | 78                       | 11                         | 124                     |
| <b>TOTAL HOUSTON</b>             |                               |                   | <b>238</b>        | <b>0</b>  | <b>0</b>  | <b>67</b>                  | <b>18</b>        | <b>7</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>76</b>                | <b>12</b>                  | <b>210</b>              |
| LAS VEGAS                        | VIRGIN ATLANTIC AIRWAYS LTD   | S                 | 46                | 0         | 0         | 61                         | 15               | 11               | 13                     | 0                      | 0                       | 24                         | 51                       | 22                         | 35                      |
| <b>TOTAL LAS VEGAS</b>           |                               |                   | <b>46</b>         | <b>0</b>  | <b>0</b>  | <b>61</b>                  | <b>15</b>        | <b>11</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>51</b>                | <b>22</b>                  | <b>35</b>               |
| MINNEAPOLIS-ST PAUL              | NORTHWEST AIRLINES            | S                 | 62                | 0         | 0         | 45                         | 18               | 16               | 19                     | 2                      | 0                       | 40                         | 87                       | 13                         | 62                      |
| <b>TOTAL MINNEAPOLIS-ST PAUL</b> |                               |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>45</b>                  | <b>18</b>        | <b>16</b>        | <b>19</b>              | <b>2</b>               | <b>0</b>                | <b>40</b>                  | <b>87</b>                | <b>13</b>                  | <b>62</b>               |
| NEW YORK (NEWARK)                | CONTINENTAL AIRLINES          | S                 | 140               | 1         | 0         | 60                         | 22               | 11               | 7                      | 0                      | 0                       | 19                         | 63                       | 21                         | 124                     |
| <b>TOTAL NEW YORK (NEWARK)</b>   |                               |                   | <b>140</b>        | <b>1</b>  | <b>0</b>  | <b>60</b>                  | <b>22</b>        | <b>11</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>63</b>                | <b>21</b>                  | <b>124</b>              |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ORLANDO                                 | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0         | 81                         | 11               | 3                | 5                      | 0                      | 0                       | 10                         | 63                       | 21                         | 60                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 149               | 0          | 0         | 41                         | 24               | 16               | 19                     | 0                      | 0                       | 32                         | 47                       | 44                         | 149                     |
| <b>TOTAL ORLANDO</b>                    |                             |                   | <b>211</b>        | <b>0</b>   | <b>0</b>  | <b>53</b>                  | <b>20</b>        | <b>12</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>52</b>                | <b>37</b>                  | <b>209</b>              |
| PHILADELPHIA INTERNATIONAL              | US AIRWAYS                  | S                 | 62                | 0          | 0         | 48                         | 24               | 15               | 13                     | 0                      | 0                       | 28                         | 31                       | 36                         | 62                      |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>48</b>                  | <b>24</b>        | <b>15</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>31</b>                | <b>36</b>                  | <b>62</b>               |
| RALEIGH                                 | AMERICAN AIRLINES           | S                 | 62                | 0          | 0         | 71                         | 13               | 8                | 6                      | 2                      | 0                       | 20                         | 76                       | 12                         | 62                      |
| <b>TOTAL RALEIGH</b>                    |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>  | <b>71</b>                  | <b>13</b>        | <b>8</b>         | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>20</b>                  | <b>76</b>                | <b>12</b>                  | <b>62</b>               |
| SANFORD                                 | AIR ATLANTA EUROPE LTD      | C                 | 56                | 2          | 0         | 18                         | 11               | 25               | 41                     | 5                      | 0                       | 68                         | 20                       | 185                        | 59                      |
|   | BRITANNIA AIRWAYS AND THOMS | C                 | 16                | 0          | 0         | 88                         | 6                | 6                | 0                      | 0                      | 0                       | 10                         | 59                       | 23                         | 17                      |
|   | EXCEL AIRWAYS LTD           | C                 | 7                 | 0          | 0         | 29                         | 29               | 14               | 29                     | 0                      | 0                       | 42                         | 0                        | 0                          | 0                       |
|   | FIRST CHOICE AIRWAYS LTD    | C                 | 14                | 0          | 0         | 79                         | 7                | 0                | 14                     | 0                      | 0                       | 20                         | 59                       | 99                         | 17                      |
|   | MONARCH AIRLINES            | C                 | 16                | 0          | 0         | 63                         | 13               | 13               | 0                      | 13                     | 0                       | 55                         | 44                       | 30                         | 16                      |
|   | MY TRAVEL AIRWAYS UK        | C                 | 26                | 0          | 0         | 65                         | 15               | 19               | 0                      | 0                      | 0                       | 15                         | 23                       | 55                         | 26                      |
|   | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0         | 75                         | 13               | 0                | 0                      | 0                      | 13                      | 219                        | 63                       | 19                         | 8                       |
| <b>TOTAL SANFORD</b>                    |                             |                   | <b>143</b>        | <b>2</b>   | <b>0</b>  | <b>49</b>                  | <b>12</b>        | <b>16</b>        | <b>19</b>              | <b>3</b>               | <b>1</b>                | <b>53</b>                  | <b>35</b>                | <b>105</b>                 | <b>143</b>              |
| TAMPA                                   | BRITISH AIRWAYS PLC         | S                 | 43                | 0          | 0         | 79                         | 14               | 7                | 0                      | 0                      | 0                       | 8                          | 83                       | 18                         | 42                      |
| <b>TOTAL TAMPA</b>                      |                             |                   | <b>43</b>         | <b>0</b>   | <b>0</b>  | <b>79</b>                  | <b>14</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>18</b>                  | <b>42</b>               |
| <b>TOTAL USA</b>                        |                             |                   | <b>1781</b>       | <b>3</b>   | <b>0</b>  | <b>63</b>                  | <b>18</b>        | <b>9</b>         | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>66</b>                | <b>26</b>                  | <b>1774</b>             |
| VENEZUELA                               |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PORLAMAR                                | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0         | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 48                         | 0                        | 0                          | 0                       |
| <b>TOTAL PORLAMAR</b>                   |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b>  | <b>0</b>                   | <b>50</b>        | <b>25</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>48</b>                  | <b>38</b>                | <b>115</b>                 | <b>8</b>                |
| <b>TOTAL VENEZUELA</b>                  |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b>  | <b>0</b>                   | <b>50</b>        | <b>25</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>48</b>                  | <b>38</b>                | <b>115</b>                 | <b>8</b>                |
| ZIMBABWE                                |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HARARE                                  | AIR ZIMBABWE                | S                 | 29                | 3          | 5         | 14                         | 3                | 10               | 17                     | 41                     | 14                      | 208                        | 21                       | 62                         | 42                      |
| <b>TOTAL HARARE</b>                     |                             |                   | <b>29</b>         | <b>3</b>   | <b>5</b>  | <b>14</b>                  | <b>3</b>         | <b>10</b>        | <b>17</b>              | <b>41</b>              | <b>14</b>               | <b>208</b>                 | <b>21</b>                | <b>62</b>                  | <b>42</b>               |
| <b>TOTAL ZIMBABWE</b>                   |                             |                   | <b>29</b>         | <b>3</b>   | <b>5</b>  | <b>14</b>                  | <b>3</b>         | <b>10</b>        | <b>17</b>              | <b>41</b>              | <b>14</b>               | <b>208</b>                 | <b>21</b>                | <b>62</b>                  | <b>42</b>               |
| <b>TOTAL GATWICK</b>                    |                             |                   | <b>24794</b>      | <b>102</b> | <b>57</b> | <b>60</b>                  | <b>18</b>        | <b>12</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>26</b>                  | <b>67</b>                | <b>21</b>                  | <b>23850</b>            |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                    |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SALZBURG                          | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL SALZBURG</b>             |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>100</b>               | <b>2</b>                   | <b>16</b>               |
| <b>TOTAL AUSTRIA</b>              |                             |                   | <b>9</b>          | <b>1</b> | <b>0</b>  | <b>44</b>                  | <b>22</b>        | <b>22</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>100</b>               | <b>2</b>                   | <b>16</b>               |
| <b>BELGIUM</b>                    |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                          | SN BRUSSELS AIRLINES        | S                 | 72                | 0        | 0         | 90                         | 8                | 1                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL BRUSSELS</b>             |                             |                   | <b>72</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>8</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BELGIUM</b>              |                             |                   | <b>72</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>8</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>BULGARIA</b>                   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                            | BH AIR                      | C                 | 21                | 0        | 0         | 86                         | 10               | 5                | 0                      | 0                      | 0                       | 7                          | 60                       | 16                         | 25                      |
|                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 70                       | 11                         | 10                      |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 90                       | 16                         | 10                      |
| <b>TOTAL BURGAS</b>               |                             |                   | <b>51</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>4</b>         | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>69</b>                | <b>15</b>                  | <b>45</b>               |
| VARNA                             | BH AIR                      | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 40                       | 20                         | 10                      |
| <b>TOTAL VARNA</b>                |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>40</b>                | <b>20</b>                  | <b>10</b>               |
| <b>TOTAL BULGARIA</b>             |                             |                   | <b>59</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>5</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>64</b>                | <b>16</b>                  | <b>55</b>               |
| <b>CANADA</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OTTAWA INTERNATIONAL              | ZOOM AIRLINES               | S                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 8                          | 50                       | 36                         | 4                       |
| <b>TOTAL OTTAWA INTERNATIONAL</b> |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>50</b>                | <b>36</b>                  | <b>4</b>                |
| TORONTO                           | AIR CANADA                  | S                 | 62                | 0        | 0         | 55                         | 16               | 10               | 13                     | 6                      | 0                       | 39                         | 57                       | 22                         | 61                      |
|                                   | AIR TRANSAT                 | S                 | 24                | 0        | 0         | 71                         | 8                | 4                | 17                     | 0                      | 0                       | 19                         | 81                       | 6                          | 26                      |
|                                   | MY TRAVEL AIRWAYS UK        | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                                   | THOMAS COOK AIRLINES LTD    | S                 | 34                | 0        | 0         | 76                         | 6                | 9                | 6                      | 0                      | 3                       | 32                         | 60                       | 47                         | 25                      |
|                                   | ZOOM AIRLINES               | S                 | 18                | 0        | 0         | 72                         | 11               | 11               | 0                      | 6                      | 0                       | 22                         | 71                       | 9                          | 17                      |
| <b>TOTAL TORONTO</b>              |                             |                   | <b>140</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>12</b>        | <b>9</b>         | <b>10</b>              | <b>4</b>               | <b>1</b>                | <b>31</b>                  | <b>64</b>                | <b>22</b>                  | <b>129</b>              |
| VANCOUVER                         | AIR TRANSAT                 | S                 | 20                | 0        | 0         | 65                         | 15               | 15               | 5                      | 0                      | 0                       | 15                         | 44                       | 23                         | 18                      |
|                                   | MY TRAVEL AIRWAYS UK        | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 88                         | 1                       |
|                                   | ZOOM AIRLINES               | S                 | 18                | 3        | 0         | 72                         | 11               | 11               | 0                      | 6                      | 0                       | 22                         | 50                       | 19                         | 14                      |
| <b>TOTAL VANCOUVER</b>            |                             |                   | <b>40</b>         | <b>3</b> | <b>0</b>  | <b>70</b>                  | <b>13</b>        | <b>13</b>        | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>45</b>                | <b>23</b>                  | <b>33</b>               |
| <b>TOTAL CANADA</b>               |                             |                   | <b>188</b>        | <b>4</b> | <b>0</b>  | <b>66</b>                  | <b>12</b>        | <b>10</b>        | <b>8</b>               | <b>3</b>               | <b>1</b>                | <b>27</b>                  | <b>59</b>                | <b>32</b>                  | <b>177</b>              |
| <b>CROATIA</b>                    |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                         | DUBROVNIK AIRLINE           | C                 | 10                | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBROVNIK</b>            |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>20</b>        | <b>0</b>         | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>0</b>                 | <b>82</b>                  | <b>2</b>                |
| <b>TOTAL CROATIA</b>              |                             |                   | <b>11</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>18</b>        | <b>0</b>         | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>0</b>                 | <b>82</b>                  | <b>2</b>                |
| <b>CYPRUS</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                           | BMI BRITISH MIDLAND         | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 52                         | 0                        | 0                          | 0                       |
|                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 50                         | 25               | 13               | 13                     | 0                      | 0                       | 24                         | 90                       | 16                         | 10                      |
|                                   | EUROCYPRIA AIRLINES LTD     | C                 | 9                 | 0        | 0         | 33                         | 22               | 22               | 22                     | 0                      | 0                       | 37                         | 25                       | 39                         | 12                      |
|                                   | FUTURA AIRLINES             | C                 | 2                 | 0        | 0         | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 42                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                                | HELIOS AIRWAYS LTD            | S                 | 8                 | 0          | 0        | 13                         | 13               | 13               | 38                     | 25                     | 0                       | 115                        | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK          | C                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 5                          | 25                       | 46                         | 8                       |
|  | THOMAS COOK AIRLINES LTD      | C                 | 6                 | 0          | 0        | 17                         | 33               | 17               | 33                     | 0                      | 0                       | 40                         | 100                      | 5                          | 4                       |
| <b>TOTAL LARNACA</b>                   |                               |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>41</b>                  | <b>18</b>        | <b>16</b>        | <b>20</b>              | <b>5</b>               | <b>0</b>                | <b>44</b>                  | <b>53</b>                | <b>30</b>                  | <b>34</b>               |
| PAPHOS                                 | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0          | 0        | 70                         | 10               | 0                | 20                     | 0                      | 0                       | 21                         | 75                       | 10                         | 8                       |
|  | EUROCYPRIA AIRLINES LTD       | C                 | 9                 | 0          | 0        | 67                         | 11               | 0                | 22                     | 0                      | 0                       | 29                         | 90                       | 4                          | 10                      |
|  | FIRST CHOICE AIRWAYS LTD      | S                 | 10                | 0          | 0        | 70                         | 20               | 10               | 0                      | 0                      | 0                       | 13                         | 88                       | 15                         | 8                       |
|  | FLYGLOBESPAN                  | S                 | 18                | 0          | 0        | 56                         | 22               | 22               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL PAPHOS</b>                    |                               |                   | <b>47</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>17</b>        | <b>11</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>85</b>                | <b>9</b>                   | <b>26</b>               |
| <b>TOTAL CYPRUS</b>                    |                               |                   | <b>91</b>         | <b>0</b>   | <b>0</b> | <b>53</b>                  | <b>18</b>        | <b>13</b>        | <b>14</b>              | <b>2</b>               | <b>0</b>                | <b>31</b>                  | <b>67</b>                | <b>21</b>                  | <b>60</b>               |
| <b>CZECH REPUBLIC</b>                  |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                                 | FLYGLOBESPAN                  | S                 | 62                | 0          | 0        | 90                         | 5                | 5                | 0                      | 0                      | 0                       | 4                          | 78                       | 77                         | 18                      |
| <b>TOTAL PRAGUE</b>                    |                               |                   | <b>63</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>78</b>                | <b>77</b>                  | <b>18</b>               |
| <b>TOTAL CZECH REPUBLIC</b>            |                               |                   | <b>63</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>78</b>                | <b>77</b>                  | <b>18</b>               |
| <b>DENMARK</b>                         |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                             | BMI REGIONAL                  | S                 | 62                | 0          | 0        | 92                         | 2                | 6                | 0                      | 0                      | 0                       | 5                          | 92                       | 7                          | 60                      |
| <b>TOTAL COPENHAGEN</b>                |                               |                   | <b>62</b>         | <b>1</b>   | <b>0</b> | <b>92</b>                  | <b>2</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>92</b>                | <b>7</b>                   | <b>60</b>               |
| <b>TOTAL DENMARK</b>                   |                               |                   | <b>62</b>         | <b>1</b>   | <b>0</b> | <b>92</b>                  | <b>2</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>92</b>                | <b>7</b>                   | <b>60</b>               |
| <b>DOMINICAN REPUBLIC</b>              |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PUERTO PLATA                           | FIRST CHOICE AIRWAYS LTD      | C                 | 4                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 66                         | 4                       |
|  | MY TRAVEL AIRWAYS UK          | C                 | 9                 | 0          | 0        | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL PUERTO PLATA</b>              |                               |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>8</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>17</b>                | <b>73</b>                  | <b>6</b>                |
| <b>TOTAL DOMINICAN REPUBLIC</b>        |                               |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>8</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>17</b>                | <b>73</b>                  | <b>6</b>                |
| <b>EGYPT</b>                           |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                               | FLYGLOBESPAN                  | C                 | 8                 | 0          | 0        | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL HURGHADA</b>                  |                               |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL EGYPT</b>                     |                               |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>FRANCE</b>                          |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NICE                                   | FLYGLOBESPAN                  | S                 | 18                | 0          | 0        | 89                         | 6                | 6                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL NICE</b>                      |                               |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>6</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>50</b>                | <b>42</b>                  | <b>18</b>               |
| PARIS (CHARLES DE GAULLE)              | BRITISH AIRWAYS CITIEXPRESS L | S                 | 42                | 0          | 0        | 86                         | 10               | 5                | 0                      | 0                      | 0                       | 5                          | 93                       | 4                          | 45                      |
|  | GREECE AIRWAYS                | S                 | 18                | 0          | 0        | 50                         | 28               | 17               | 0                      | 0                      | 6                       | 51                         | 0                        | 0                          | 0                       |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                               |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>15</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>19</b>                  | <b>93</b>                | <b>4</b>                   | <b>45</b>               |
| <b>TOTAL FRANCE</b>                    |                               |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>13</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>81</b>                | <b>15</b>                  | <b>63</b>               |
| <b>GERMANY</b>                         |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FRANKFURT MAIN                         | BRITISH AIRWAYS CITIEXPRESS L | S                 | 22                | 0          | 0        | 91                         | 0                | 5                | 5                      | 0                      | 0                       | 10                         | 83                       | 10                         | 24                      |
| <b>TOTAL FRANKFURT MAIN</b>            |                               |                   | <b>22</b>         | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>0</b>         | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>10</b>                  | <b>24</b>               |
| MUNICH                                 | BRITISH AIRWAYS CITIEXPRESS L | S                 | 40                | 0          | 0        | 88                         | 8                | 3                | 3                      | 0                      | 0                       | 8                          | 91                       | 4                          | 44                      |

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ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

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| ORIGIN / DESTINATION   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MUNICH</b>    |                             |                   | <b>40</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>8</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>91</b>                | <b>4</b>                   | <b>44</b>               |
| <b>TOTAL GERMANY</b>   |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>6</b>                   | <b>87</b>               |
| <b>GREECE</b>          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ATHENS</b>          | GREECE AIRWAYS              | S                 | 18                | 0          | 0        | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 13                         | 78                       | 13                         | 18                      |
| <b>TOTAL ATHENS</b>    |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>22</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>78</b>                | <b>13</b>                  | <b>18</b>               |
| <b>CORFU</b>           | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 92                       | 4                          | 13                      |
|                        | EXCEL AIRWAYS LTD           | C                 | 20                | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 70                       | 13                         | 10                      |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 13                         | 13               | 50               | 25                     | 0                      | 0                       | 43                         | 100                      | 0                          | 8                       |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0          | 0        | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 6                          | 92                       | 4                          | 12                      |
| <b>TOTAL CORFU</b>     |                             |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>15</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>75</b>                | <b>13</b>                  | <b>53</b>               |
| <b>HERAKLION</b>       | EXCEL AIRWAYS LTD           | C                 | 18                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 76                       | 12                         | 17                      |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 90                       | 5                          | 10                      |
|                        | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 89                       | 4                          | 9                       |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 5                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 2                          | 5                       |
| <b>TOTAL HERAKLION</b> |                             |                   | <b>43</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>5</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>71</b>                | <b>13</b>                  | <b>49</b>               |
| <b>KOS</b>             | BMI BRITISH MIDLAND         | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 16                         | 89                       | 3                          | 9                       |
|                        | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 2                          | 8                       |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0        | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 11                         | 75                       | 7                          | 8                       |
| <b>TOTAL KOS</b>       |                             |                   | <b>25</b>         | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>12</b>        | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>88</b>                | <b>4</b>                   | <b>25</b>               |
| <b>RHODES</b>          | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 1                          | 8                       |
|                        | EXCEL AIRWAYS LTD           | C                 | 17                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 82                       | 23                         | 17                      |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 9                 | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 50                       | 22                         | 8                       |
|                        | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 6                          | 25                       | 95                         | 8                       |
| <b>TOTAL RHODES</b>    |                             |                   | <b>46</b>         | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>7</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>68</b>                | <b>32</b>                  | <b>41</b>               |
| <b>ZAKINTHOS</b>       | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 6                          | 78                       | 14                         | 9                       |
|                        | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 80                       | 22                         | 10                      |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 11                | 0          | 0        | 64                         | 27               | 9                | 0                      | 0                      | 0                       | 13                         | 75                       | 9                          | 12                      |
| <b>TOTAL ZAKINTHOS</b> |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>15</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>76</b>                | <b>14</b>                  | <b>41</b>               |
| <b>TOTAL GREECE</b>    |                             |                   | <b>207</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>75</b>                | <b>15</b>                  | <b>227</b>              |
| <b>ICELAND</b>         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>KEFLAVIK</b>        | ICELANDAIR                  | S                 | 44                | 0          | 0        | 41                         | 50               | 7                | 2                      | 0                      | 0                       | 19                         | 30                       | 46                         | 44                      |
| <b>TOTAL KEFLAVIK</b>  |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>41</b>                  | <b>50</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>30</b>                | <b>46</b>                  | <b>44</b>               |
| <b>TOTAL ICELAND</b>   |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>41</b>                  | <b>50</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>30</b>                | <b>46</b>                  | <b>44</b>               |
| <b>IRISH REPUBLIC</b>  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>CORK</b>            | LOGANAIR                    | S                 | 62                | 0          | 0        | 82                         | 10               | 5                | 3                      | 0                      | 0                       | 12                         | 67                       | 18                         | 58                      |
| <b>TOTAL CORK</b>      |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>10</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>67</b>                | <b>18</b>                  | <b>58</b>               |
| <b>DUBLIN</b>          | AER LINGUS                  | S                 | 170               | 0          | 0        | 82                         | 10               | 3                | 4                      | 1                      | 0                       | 10                         | 46                       | 24                         | 136                     |
|                        | LOGANAIR                    | S                 | 62                | 0          | 0        | 74                         | 18               | 6                | 0                      | 2                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBLIN</b>    |                             |                   | <b>232</b>        | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>12</b>        | <b>4</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>46</b>                | <b>24</b>                  | <b>136</b>              |
| <b>GALWAY</b>          | LOGANAIR                    | S                 | 24                | 0          | 0        | 67                         | 21               | 13               | 0                      | 0                      | 0                       | 14                         | 25                       | 37                         | 44                      |

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ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GALWAY                       |                             |                   | 24                | 0        | 0         | 67                         | 21               | 13               | 0                      | 0                      | 0                       | 14                         | 25                       | 37                         | 44                      |
| TOTAL IRISH REPUBLIC               |                             |                   | 318               | 0        | 0         | 80                         | 12               | 5                | 3                      | 1                      | 0                       | 12                         | 47                       | 25                         | 238                     |
| <b>ITALY</b>                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NAPLES                             | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 8                       |
| TOTAL NAPLES                       |                             |                   | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 8                       |
| PISA                               | BMI BRITISH MIDLAND         | C                 | 8                 | 0        | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 12                         | 0                        | 55                         | 8                       |
| TOTAL PISA                         |                             |                   | 8                 | 0        | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 12                         | 0                        | 55                         | 8                       |
| RIMINI                             | BMI REGIONAL                | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 8                          | 100                      | 4                          | 2                       |
| TOTAL RIMINI                       |                             |                   | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 8                          | 100                      | 6                          | 6                       |
| VENICE                             | BMI BRITISH MIDLAND         | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 11                         | 100                      | 2                          | 10                      |
| TOTAL VENICE                       |                             |                   | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 11                         | 100                      | 2                          | 10                      |
| VERONA VILLAFRANCA                 | BMI BRITISH MIDLAND         | C                 | 8                 | 0        | 0         | 13                         | 25               | 13               | 50                     | 0                      | 0                       | 52                         | 0                        | 88                         | 8                       |
|                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 80                         | 10               | 0                | 10                     | 0                      | 0                       | 10                         | 75                       | 9                          | 8                       |
| TOTAL VERONA VILLAFRANCA           |                             |                   | 18                | 0        | 0         | 50                         | 17               | 6                | 28                     | 0                      | 0                       | 29                         | 38                       | 49                         | 16                      |
| TOTAL ITALY                        |                             |                   | 50                | 0        | 0         | 66                         | 18               | 6                | 10                     | 0                      | 0                       | 17                         | 52                       | 27                         | 66                      |
| <b>MALTA</b>                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                              | AIR MALTA                   | S                 | 18                | 0        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 4                          | 81                       | 9                          | 16                      |
|                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 5                          | 56                       | 63                         | 9                       |
|                                    | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 10                      |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0        | 0         | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 45                         | 100                      | 0                          | 2                       |
| TOTAL MALTA                        |                             |                   | 40                | 0        | 0         | 83                         | 10               | 8                | 0                      | 0                      | 0                       | 6                          | 81                       | 20                         | 37                      |
| TOTAL MALTA                        |                             |                   | 40                | 0        | 0         | 83                         | 10               | 8                | 0                      | 0                      | 0                       | 6                          | 81                       | 20                         | 37                      |
| <b>MEXICO</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                             | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                    | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 70                         | 30               | 0                | 0                      | 0                      | 0                       | 7                          | 44                       | 27                         | 9                       |
| TOTAL CANCUN                       |                             |                   | 14                | 0        | 0         | 71                         | 21               | 7                | 0                      | 0                      | 0                       | 9                          | 44                       | 27                         | 9                       |
| TOTAL MEXICO                       |                             |                   | 14                | 0        | 0         | 71                         | 21               | 7                | 0                      | 0                      | 0                       | 9                          | 44                       | 27                         | 9                       |
| <b>NETHERLANDS</b>                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 76                         | 13               | 3                | 8                      | 0                      | 0                       | 16                         | 89                       | 6                          | 62                      |
|                                    | KLM CITYHOPPER              | S                 | 247               | 1        | 0         | 76                         | 13               | 8                | 3                      | 0                      | 0                       | 11                         | 76                       | 11                         | 244                     |
| TOTAL AMSTERDAM                    |                             |                   | 309               | 1        | 0         | 76                         | 13               | 7                | 4                      | 0                      | 0                       | 12                         | 79                       | 10                         | 306                     |
| TOTAL NETHERLANDS                  |                             |                   | 309               | 1        | 0         | 76                         | 13               | 7                | 4                      | 0                      | 0                       | 12                         | 79                       | 10                         | 306                     |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 0                          | 8                       |
|                                    | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 63                         | 0                | 25               | 13                     | 0                      | 0                       | 36                         | 63                       | 12                         | 16                      |
|                                    | FLYGLOBESPAN                | S                 | 62                | 0        | 0         | 81                         | 8                | 5                | 6                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                    | MY TRAVEL AIRWAYS UK        | C                 | 16                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 63                       | 23                         | 8                       |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 67                       | 18                         | 6                       |
| TOTAL FARO                         |                             |                   | 104               | 0        | 0         | 84                         | 7                | 5                | 5                      | 0                      | 0                       | 10                         | 71                       | 12                         | 70                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>104</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>7</b>         | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>71</b>                | <b>12</b>                  | <b>70</b>               |
| <b>PORTUGAL(MADEIRA)</b>                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 70                       | 10                         | 10                      |
| <b>TOTAL FUNCHAL</b>                     |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>83</b>                | <b>5</b>                   | <b>18</b>               |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>83</b>                | <b>5</b>                   | <b>18</b>               |
| <b>SPAIN</b>                             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                                 | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 68                       | 16                         | 19                      |
|  | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 8                          | 75                       | 10                         | 8                       |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 19                         | 88                       | 5                          | 8                       |
|  | FLYGLOBESPAN                | S                 | 62                | 0          | 0        | 90                         | 3                | 2                | 3                      | 2                      | 0                       | 12                         | 85                       | 30                         | 53                      |
|  | GREECE AIRWAYS              | S                 | 18                | 0          | 0        | 67                         | 17               | 6                | 0                      | 0                      | 11                      | 67                         | 82                       | 9                          | 17                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 68                       | 37                         | 25                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 80                       | 7                          | 10                      |
| <b>TOTAL ALICANTE</b>                    |                             |                   | <b>135</b>        | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>7</b>         | <b>3</b>         | <b>1</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>77</b>                | <b>24</b>                  | <b>151</b>              |
| ALMERIA                                  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 75                       | 36                         | 8                       |
| <b>TOTAL ALMERIA</b>                     |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>75</b>                | <b>36</b>                  | <b>8</b>                |
| BARCELONA                                | FLYGLOBESPAN                | S                 | 62                | 0          | 0        | 76                         | 13               | 5                | 6                      | 0                      | 0                       | 14                         | 13                       | 25                         | 8                       |
| <b>TOTAL BARCELONA</b>                   |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>13</b>        | <b>5</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>60</b>                | <b>24</b>                  | <b>58</b>               |
| GERONA                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 2                          | 80                       | 73                         | 10                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 59                       | 27                         | 17                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                       | 12                         | 8                       |
| <b>TOTAL GERONA</b>                      |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>6</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>71</b>                | <b>30</b>                  | <b>51</b>               |
| IBIZA                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 17                | 0          | 0        | 71                         | 6                | 12               | 12                     | 0                      | 0                       | 16                         | 88                       | 5                          | 24                      |
|  | FUTURA AIRLINES             | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 16                | 0          | 0        | 88                         | 6                | 6                | 0                      | 0                      | 0                       | 7                          | 94                       | 5                          | 18                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 60                         | 30               | 10               | 0                      | 0                      | 0                       | 13                         | 67                       | 13                         | 9                       |
| <b>TOTAL IBIZA</b>                       |                             |                   | <b>45</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>11</b>        | <b>11</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>85</b>                | <b>7</b>                   | <b>54</b>               |
| MAHON                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 8                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 15                | 1          | 0        | 87                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 38                       | 28                         | 16                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 7                 | 0          | 0        | 86                         | 0                | 0                | 14                     | 0                      | 0                       | 18                         | 83                       | 6                          | 12                      |
| <b>TOTAL MAHON</b>                       |                             |                   | <b>33</b>         | <b>1</b>   | <b>0</b> | <b>88</b>                  | <b>6</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>73</b>                | <b>12</b>                  | <b>45</b>               |
| MALAGA                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 9                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 18                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 6                 | 0          | 0        | 67                         | 17               | 0                | 17                     | 0                      | 0                       | 20                         | 100                      | 4                          | 8                       |
|  | FLYGLOBESPAN                | S                 | 70                | 0          | 0        | 93                         | 6                | 0                | 1                      | 0                      | 0                       | 5                          | 82                       | 24                         | 62                      |
|  | GREECE AIRWAYS              | S                 | 16                | 0          | 0        | 56                         | 19               | 13               | 0                      | 6                      | 6                       | 59                         | 60                       | 48                         | 15                      |
|  | SPANAIR                     | C                 | 8                 | 0          | 0        | 25                         | 25               | 38               | 13                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
| <b>TOTAL MALAGA</b>                      |                             |                   | <b>110</b>        | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>10</b>        | <b>5</b>         | <b>3</b>               | <b>1</b>               | <b>1</b>                | <b>16</b>                  | <b>83</b>                | <b>22</b>                  | <b>135</b>              |
| PALMA DE MALLORCA                        | AIR EUROPA                  | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 13                         | 90                       | 5                          | 10                      |
|  | BMI BRITISH MIDLAND         | C                 | 2                 | 0          | 0        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 83                         | 100                      | 0                          | 1                       |
|  | BRITANNIA AIRWAYS AND THOMS | C                 | 35                | 0          | 0        | 83                         | 9                | 9                | 0                      | 0                      | 0                       | 8                          | 82                       | 8                          | 45                      |
|  | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 53                         | 8                       |
|  | FLYGLOBESPAN                | S                 | 70                | 0          | 0        | 86                         | 3                | 6                | 6                      | 0                      | 0                       | 10                         | 84                       | 16                         | 73                      |
|  | FUTURA AIRLINES             | C                 | 12                | 0          | 0        | 33                         | 17               | 33               | 8                      | 8                      | 0                       | 47                         | 0                        | 0                          | 0                       |

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Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PALMA DE MALLORCA                      | GREECE AIRWAYS              | S                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 59                       | 44                         | 17                      |
|  | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 35                | 0        | 0         | 83                         | 9                | 9                | 0                      | 0                      | 0                       | 9                          | 48                       | 47                         | 33                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 34                | 0        | 0         | 71                         | 12               | 9                | 9                      | 0                      | 0                       | 18                         | 100                      | 2                          | 23                      |
| <b>TOTAL PALMA DE MALLORCA</b>         |                             |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>9</b>         | <b>9</b>         | <b>5</b>               | <b>0</b>               | <b>13</b>               | <b>75</b>                  | <b>22</b>                | <b>246</b>                 |                         |
| REUS                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 100                      | 4                          | 8                       |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 13                | 1        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 10                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0        | 0         | 83                         | 0                | 6                | 6                      | 0                      | 6                       | 36                         | 42                       | 171                        | 19                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 15                | 0        | 0         | 80                         | 7                | 0                | 13                     | 0                      | 0                       | 12                         | 93                       | 23                         | 14                      |
| <b>TOTAL REUS</b>                      |                             |                   | <b>55</b>         | <b>1</b> | <b>0</b>  | <b>85</b>                  | <b>5</b>         | <b>2</b>         | <b>5</b>               | <b>0</b>               | <b>16</b>               | <b>76</b>                  | <b>71</b>                | <b>51</b>                  |                         |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>687</b>        | <b>2</b> | <b>0</b>  | <b>81</b>                  | <b>9</b>         | <b>6</b>         | <b>4</b>               | <b>1</b>               | <b>14</b>               | <b>76</b>                  | <b>25</b>                | <b>801</b>                 |                         |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 50                       | 21                         | 8                       |
|  | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 5                          | 75                       | 11                         | 8                       |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 38                       | 151                        | 8                       |
|  | FLYGLOBESPAN                | S                 | 17                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 2                          | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 70                         | 30               | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 39                         | 2                       |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>7</b>         | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>5</b>                | <b>60</b>                  | <b>41</b>                | <b>42</b>                  |                         |
| FUERTEVENTURA                          | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 88                       | 18                         | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 60                         | 10               | 10               | 20                     | 0                      | 0                       | 34                         | 63                       | 18                         | 8                       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>21</b>         | <b>1</b> | <b>0</b>  | <b>81</b>                  | <b>5</b>         | <b>5</b>         | <b>10</b>              | <b>0</b>               | <b>16</b>               | <b>75</b>                  | <b>18</b>                | <b>16</b>                  |                         |
| <b>LAS PALMAS</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LAS PALMAS                             | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 80                       | 5                          | 10                      |
|  | FLYGLOBESPAN                | S                 | 18                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|  | FUTURA AIRLINES             | C                 | 2                 | 0        | 0         | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 124                        | 0                        | 0                          | 0                       |
|  | IBERWORLD                   | C                 | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 88                       | 8                          | 8                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0        | 0         | 72                         | 17               | 11               | 0                      | 0                      | 0                       | 10                         | 60                       | 51                         | 10                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 11                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 80                       | 24                         | 10                      |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>8</b>                | <b>74</b>                  | <b>21</b>                | <b>46</b>                  |                         |
| <b>TENERIFE (SURREINA SOFIA)</b>       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TENERIFE (SURREINA SOFIA)              | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 8                          | 76                       | 33                         | 17                      |
|  | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 7                          | 75                       | 27                         | 8                       |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 63                         | 0                | 13               | 25                     | 0                      | 0                       | 31                         | 100                      | 0                          | 8                       |
|  | FLYGLOBESPAN                | S                 | 62                | 0        | 0         | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 2                          | 83                       | 7                          | 18                      |
|  | FUTURA AIRLINES             | C                 | 4                 | 0        | 0         | 25                         | 0                | 0                | 50                     | 25                     | 0                       | 96                         | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 29                         | 88                       | 7                          | 25                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 22                         | 100                      | 0                          | 4                       |
|  | VOLAR AIRLINES              | C                 | 20                | 0        | 0         | 75                         | 5                | 20               | 0                      | 0                      | 0                       | 10                         | 100                      | 2                          | 3                       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>123</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>3</b>         | <b>4</b>         | <b>6</b>               | <b>1</b>               | <b>12</b>               | <b>83</b>                  | <b>13</b>                | <b>96</b>                  |                         |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>266</b>        | <b>1</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>3</b>         | <b>5</b>               | <b>0</b>               | <b>10</b>               | <b>76</b>                  | <b>21</b>                | <b>200</b>                 |                         |
| <b>TUNISIA</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 16                         | 100                      | 4                          | 10                      |
| <b>TOTAL MONASTIR</b>                  |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>16</b>               | <b>70</b>                  | <b>41</b>                | <b>20</b>                  |                         |
| <b>TOTAL TUNISIA</b>                   |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>16</b>               | <b>70</b>                  | <b>41</b>                | <b>20</b>                  |                         |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                                |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TURKEY</b>                         |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                               | KIBRIS TURKISH AIRLINES - KTHY | S                 | 10                | 0        | 0         | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 10                         | 80                       | 5                          | 10                      |
|                                       | THOMAS COOK AIRLINES LTD       | C                 | 9                 | 0        | 0         | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 12                         | 90                       | 4                          | 10                      |
| <b>TOTAL ANTALYA</b>                  |                                |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>15</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>85</b>                | <b>5</b>                   | <b>20</b>               |
| BODRUM (MILAS)                        | FIRST CHOICE AIRWAYS LTD       | C                 | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 80                       | 24                         | 10                      |
|                                       | PEGASUS AIRLINES               | C                 | 14                | 0        | 0         | 86                         | 7                | 0                | 7                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL BODRUM (MILAS)</b>           |                                |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>4</b>         | <b>0</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>65</b>                | <b>25</b>                  | <b>20</b>               |
| <b>DALAMAN</b>                        |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                                       | BRITANNIA AIRWAYS AND THOMS    | C                 | 10                | 0        | 0         | 30                         | 50               | 20               | 0                      | 0                      | 0                       | 19                         | 90                       | 4                          | 10                      |
|                                       | EXCEL AIRWAYS LTD              | C                 | 10                | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                       | FIRST CHOICE AIRWAYS LTD       | C                 | 13                | 0        | 0         | 69                         | 15               | 0                | 8                      | 8                      | 0                       | 32                         | 70                       | 14                         | 10                      |
|                                       | MY TRAVEL AIRWAYS UK           | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 15                         | 63                       | 16                         | 8                       |
|                                       | ONUR AIR                       | C                 | 8                 | 1        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                                       | PEGASUS AIRLINES               | C                 | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                       | THOMAS COOK AIRLINES LTD       | C                 | 13                | 0        | 0         | 85                         | 0                | 0                | 15                     | 0                      | 0                       | 14                         | 75                       | 8                          | 12                      |
| <b>TOTAL DALAMAN</b>                  |                                |                   | <b>68</b>         | <b>1</b> | <b>0</b>  | <b>69</b>                  | <b>13</b>        | <b>10</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>75</b>                | <b>10</b>                  | <b>40</b>               |
| <b>TOTAL TURKEY</b>                   |                                |                   | <b>113</b>        | <b>1</b> | <b>0</b>  | <b>74</b>                  | <b>12</b>        | <b>8</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>75</b>                | <b>12</b>                  | <b>80</b>               |
| <b>UNITED ARAB EMIRATES</b>           |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                                 | EMIRATES                       | S                 | 62                | 0        | 0         | 74                         | 13               | 8                | 5                      | 0                      | 0                       | 15                         | 63                       | 19                         | 62                      |
| <b>TOTAL DUBAI</b>                    |                                |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>13</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>63</b>                | <b>19</b>                  | <b>62</b>               |
| <b>TOTAL UNITED ARAB EMIRATES</b>     |                                |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>13</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>63</b>                | <b>19</b>                  | <b>62</b>               |
| <b>UNITED KINGDOM</b>                 |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BARRA                                 | LOGANAIR                       | S                 | 82                | 3        | 0         | 74                         | 10               | 5                | 9                      | 2                      | 0                       | 21                         | 68                       | 15                         | 60                      |
| <b>TOTAL BARRA</b>                    |                                |                   | <b>82</b>         | <b>3</b> | <b>0</b>  | <b>74</b>                  | <b>10</b>        | <b>5</b>         | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>15</b>                  | <b>60</b>               |
| BELFAST CITY                          | FLYBE.BRITISH EUROPEAN         | S                 | 255               | 0        | 13        | 78                         | 10               | 5                | 7                      | 0                      | 0                       | 16                         | 79                       | 16                         | 228                     |
| <b>TOTAL BELFAST CITY</b>             |                                |                   | <b>255</b>        | <b>0</b> | <b>13</b> | <b>78</b>                  | <b>10</b>        | <b>5</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>79</b>                | <b>16</b>                  | <b>228</b>              |
| BELFAST INTERNATIONAL                 | EASYJET AIRLINE COMPANY LTD    | S                 | 220               | 0        | 0         | 84                         | 9                | 4                | 3                      | 0                      | 0                       | 8                          | 82                       | 10                         | 230                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>    |                                |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>         | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>82</b>                | <b>10</b>                  | <b>230</b>              |
| BENBECULA                             | LOGANAIR                       | S                 | 116               | 0        | 0         | 70                         | 10               | 9                | 10                     | 1                      | 0                       | 20                         | 72                       | 19                         | 88                      |
| <b>TOTAL BENBECULA</b>                |                                |                   | <b>116</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>10</b>        | <b>9</b>         | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>72</b>                | <b>19</b>                  | <b>88</b>               |
| BIRMINGHAM                            | BRITISH AIRWAYS CITIEXPRESS L  | S                 | 234               | 0        | 0         | 87                         | 4                | 6                | 3                      | 0                      | 0                       | 8                          | 89                       | 8                          | 227                     |
|                                       | FLYBE.BRITISH EUROPEAN         | S                 | 298               | 2        | 16        | 76                         | 9                | 7                | 7                      | 1                      | 0                       | 16                         | 70                       | 19                         | 323                     |
| <b>TOTAL BIRMINGHAM</b>               |                                |                   | <b>532</b>        | <b>2</b> | <b>16</b> | <b>81</b>                  | <b>7</b>         | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>77</b>                | <b>15</b>                  | <b>555</b>              |
| BRISTOL                               | BRITISH AIRWAYS CITIEXPRESS L  | S                 | 194               | 0        | 0         | 82                         | 10               | 5                | 3                      | 0                      | 0                       | 8                          | 90                       | 6                          | 181                     |
|                                       | EASYJET AIRLINE COMPANY LTD    | S                 | 162               | 0        | 0         | 81                         | 14               | 4                | 1                      | 0                      | 0                       | 9                          | 74                       | 12                         | 158                     |
| <b>TOTAL BRISTOL</b>                  |                                |                   | <b>356</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>82</b>                | <b>9</b>                   | <b>339</b>              |
| CAMPBELTOWN                           | LOGANAIR                       | S                 | 84                | 0        | 0         | 88                         | 12               | 0                | 0                      | 0                      | 0                       | 6                          | 97                       | 3                          | 86                      |
| <b>TOTAL CAMPBELTOWN</b>              |                                |                   | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>12</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>97</b>                | <b>3</b>                   | <b>86</b>               |
| CITY OF DERRY (EGLINTON)              | LOGANAIR                       | S                 | 62                | 0        | 0         | 68                         | 16               | 10               | 6                      | 0                      | 0                       | 18                         | 40                       | 92                         | 57                      |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                                |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>16</b>        | <b>10</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>40</b>                | <b>92</b>                  | <b>57</b>               |
| EXETER                                | FLYBE.BRITISH EUROPEAN         | S                 | 62                | 0        | 0         | 76                         | 5                | 10               | 5                      | 3                      | 2                       | 25                         | 82                       | 11                         | 62                      |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL EXETER                         |                               |                   | 62                | 0        | 0         | 76                         | 5                | 10               | 5                      | 3                      | 2                       | 25                         | 82                       | 11                         | 62                      |
| GATWICK                              | BRITISH AIRWAYS PLC           | S                 | 349               | 0        | 0         | 61                         | 18               | 13               | 8                      | 1                      | 0                       | 21                         | 74                       | 18                         | 350                     |
| TOTAL GATWICK                        |                               |                   | 349               | 2        | 0         | 61                         | 18               | 13               | 8                      | 1                      | 0                       | 21                         | 74                       | 18                         | 350                     |
| HEATHROW                             | BMI BRITISH MIDLAND           | S                 | 460               | 0        | 2         | 85                         | 10               | 3                | 1                      | 0                      | 0                       | 7                          | 60                       | 18                         | 459                     |
|                                      | BRITISH AIRWAYS PLC           | S                 | 634               | 1        | 13        | 71                         | 15               | 9                | 4                      | 0                      | 0                       | 14                         | 46                       | 27                         | 617                     |
| TOTAL HEATHROW                       |                               |                   | 1094              | 2        | 15        | 77                         | 13               | 7                | 3                      | 0                      | 0                       | 11                         | 52                       | 23                         | 1076                    |
| ISLAY                                | LOGANAIR                      | S                 | 96                | 3        | 0         | 71                         | 20               | 3                | 3                      | 3                      | 0                       | 19                         | 82                       | 8                          | 96                      |
| TOTAL ISLAY                          |                               |                   | 96                | 3        | 0         | 71                         | 20               | 3                | 3                      | 3                      | 0                       | 19                         | 82                       | 8                          | 96                      |
| ISLE OF MAN                          | EUROMANX GMBH                 | S                 | 106               | 0        | 0         | 68                         | 14               | 9                | 8                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                                      | LOGANAIR                      | S                 | 62                | 0        | 0         | 87                         | 8                | 5                | 0                      | 0                      | 0                       | 8                          | 55                       | 28                         | 62                      |
| TOTAL ISLE OF MAN                    |                               |                   | 168               | 0        | 0         | 75                         | 12               | 8                | 5                      | 0                      | 0                       | 13                         | 60                       | 30                         | 169                     |
| JERSEY                               | BMI REGIONAL                  | S                 | 16                | 0        | 0         | 69                         | 19               | 0                | 13                     | 0                      | 0                       | 22                         | 83                       | 8                          | 24                      |
|                                      | FLYBE.BRITISH EUROPEAN        | S                 | 16                | 0        | 0         | 31                         | 19               | 25               | 13                     | 6                      | 6                       | 66                         | 38                       | 20                         | 8                       |
| TOTAL JERSEY                         |                               |                   | 32                | 8        | 0         | 50                         | 19               | 13               | 13                     | 3                      | 3                       | 44                         | 72                       | 11                         | 32                      |
| LEEDS BRADFORD                       | BMI REGIONAL                  | S                 | 134               | 1        | 0         | 95                         | 2                | 1                | 1                      | 0                      | 0                       | 4                          | 85                       | 6                          | 130                     |
| TOTAL LEEDS BRADFORD                 |                               |                   | 134               | 1        | 0         | 95                         | 2                | 1                | 1                      | 0                      | 0                       | 4                          | 85                       | 6                          | 130                     |
| LIVERPOOL                            | FLYBE.BRITISH EUROPEAN        | S                 | 18                | 1        | 0         | 94                         | 0                | 0                | 6                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL LIVERPOOL                      |                               |                   | 18                | 1        | 0         | 94                         | 0                | 0                | 6                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| LUTON                                | EASYJET AIRLINE COMPANY LTD   | S                 | 331               | 0        | 1         | 87                         | 8                | 3                | 3                      | 0                      | 0                       | 8                          | 79                       | 16                         | 329                     |
| TOTAL LUTON                          |                               |                   | 331               | 0        | 1         | 87                         | 8                | 3                | 3                      | 0                      | 0                       | 8                          | 79                       | 16                         | 329                     |
| MANCHESTER                           | BMI REGIONAL                  | S                 | 181               | 0        | 0         | 87                         | 8                | 4                | 1                      | 0                      | 0                       | 5                          | 91                       | 6                          | 220                     |
|                                      | BRITISH AIRWAYS CITIEXPRESS L | S                 | 304               | 0        | 0         | 87                         | 5                | 6                | 3                      | 0                      | 0                       | 8                          | 62                       | 20                         | 292                     |
|                                      | FIRST CHOICE AIRWAYS LTD      | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| TOTAL MANCHESTER                     |                               |                   | 488               | 5        | 0         | 87                         | 6                | 5                | 2                      | 0                      | 0                       | 7                          | 75                       | 14                         | 514                     |
| NORWICH                              | FLYBE.BRITISH EUROPEAN        | S                 | 62                | 0        | 0         | 40                         | 23               | 15               | 23                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
| TOTAL NORWICH                        |                               |                   | 62                | 0        | 0         | 40                         | 23               | 15               | 23                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
| NOTTINGHAM EAST MIDLANDS INT'L       | BMIBABY LTD                   | S                 | 158               | 0        | 4         | 84                         | 7                | 7                | 3                      | 0                      | 0                       | 8                          | 76                       | 20                         | 156                     |
| TOTAL NOTTINGHAM EAST MIDLANDS INT'L |                               |                   | 158               | 0        | 4         | 84                         | 7                | 7                | 3                      | 0                      | 0                       | 8                          | 76                       | 20                         | 156                     |
| SOUTHAMPTON                          | BRITISH AIRWAYS CITIEXPRESS L | S                 | 209               | 0        | 0         | 78                         | 11               | 8                | 3                      | 0                      | 0                       | 13                         | 73                       | 16                         | 242                     |
|                                      | FLYBE.BRITISH EUROPEAN        | S                 | 219               | 0        | 1         | 71                         | 11               | 10               | 6                      | 2                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL SOUTHAMPTON                    |                               |                   | 428               | 0        | 1         | 74                         | 11               | 9                | 5                      | 1                      | 0                       | 16                         | 73                       | 16                         | 242                     |
| STANSTED                             | EASYJET AIRLINE COMPANY LTD   | S                 | 283               | 1        | 3         | 88                         | 6                | 2                | 2                      | 1                      | 0                       | 9                          | 79                       | 15                         | 275                     |
|                                      | FLYGLOBESPAN                  | S                 | 108               | 0        | 0         | 86                         | 10               | 3                | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL STANSTED                       |                               |                   | 391               | 1        | 3         | 88                         | 7                | 2                | 2                      | 1                      | 0                       | 8                          | 79                       | 15                         | 275                     |
| STORNOWAY                            | LOGANAIR                      | S                 | 216               | 0        | 0         | 68                         | 19               | 10               | 3                      | 0                      | 0                       | 13                         | 84                       | 14                         | 104                     |
| TOTAL STORNOWAY                      |                               |                   | 216               | 0        | 0         | 68                         | 19               | 10               | 3                      | 0                      | 0                       | 13                         | 84                       | 14                         | 104                     |
| SUMBURGH                             | LOGANAIR                      | S                 | 116               | 0        | 0         | 87                         | 7                | 5                | 1                      | 0                      | 0                       | 7                          | 63                       | 20                         | 115                     |
| TOTAL SUMBURGH                       |                               |                   | 116               | 0        | 0         | 87                         | 7                | 5                | 1                      | 0                      | 0                       | 7                          | 63                       | 20                         | 115                     |
| TIREE                                | LOGANAIR                      | S                 | 52                | 2        | 0         | 44                         | 31               | 4                | 13                     | 8                      | 0                       | 46                         | 73                       | 9                          | 52                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                          |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TIREE                      |                          |                   | 52                | 2          | 0        | 44                         | 31               | 4                | 13                     | 8                      | 0                       | 46                         | 73                       | 9                          | 52                      |
| TOTAL UNITED KINGDOM             |                          |                   | 5902              | 31         | 53       | 78                         | 11               | 6                | 4                      | 0                      | 0                       | 13                         | 71                       | 17                         | 5348                    |
| USA                              |                          |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHICAGO (O'HARE)                 | AMERICAN AIRLINES        | S                 | 62                | 0          | 0        | 92                         | 3                | 0                | 3                      | 2                      | 0                       | 10                         | 79                       | 11                         | 62                      |
| TOTAL CHICAGO (O'HARE)           |                          |                   | 62                | 0          | 0        | 92                         | 3                | 0                | 3                      | 2                      | 0                       | 10                         | 79                       | 11                         | 62                      |
| NEW YORK (NEWARK)                | CONTINENTAL AIRLINES     | S                 | 96                | 0          | 0        | 79                         | 13               | 6                | 2                      | 0                      | 0                       | 9                          | 71                       | 28                         | 62                      |
| TOTAL NEW YORK (NEWARK)          |                          |                   | 96                | 0          | 0        | 79                         | 13               | 6                | 2                      | 0                      | 0                       | 9                          | 71                       | 28                         | 62                      |
| PHILADELPHIA INTERNATIONAL       | US AIRWAYS               | S                 | 62                | 0          | 0        | 87                         | 5                | 3                | 3                      | 2                      | 0                       | 11                         | 76                       | 20                         | 62                      |
| TOTAL PHILADELPHIA INTERNATIONAL |                          |                   | 62                | 0          | 0        | 87                         | 5                | 3                | 3                      | 2                      | 0                       | 11                         | 76                       | 20                         | 62                      |
| SANFORD                          | AIR ATLANTA EUROPE LTD   | C                 | 2                 | 0          | 0        | 0                          | 0                | 0                | 50                     | 50                     | 0                       | 162                        | 0                        | 186                        | 1                       |
|                                  | FIRST CHOICE AIRWAYS LTD | C                 | 8                 | 0          | 0        | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 16                         | 50                       | 200                        | 8                       |
|                                  | MONARCH AIRLINES         | C                 | 8                 | 0          | 0        | 38                         | 25               | 13               | 25                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
|                                  | MY TRAVEL AIRWAYS UK     | C                 | 16                | 0          | 0        | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 6                          | 53                       | 70                         | 17                      |
| TOTAL SANFORD                    |                          |                   | 34                | 0          | 0        | 59                         | 24               | 6                | 9                      | 3                      | 0                       | 24                         | 56                       | 120                        | 34                      |
| TOTAL USA                        |                          |                   | 254               | 1          | 0        | 81                         | 10               | 4                | 4                      | 1                      | 0                       | 12                         | 72                       | 35                         | 220                     |
| TOTAL GLASGOW                    |                          |                   | 9105              | 44         | 53       | 78                         | 11               | 6                | 4                      | 1                      | 0                       | 13                         | 71                       | 19                         | 8309                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

|                                    |                             | Reporting Airport: HEATHROW (Full Analysis) |                   |           |          |                            |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |  |
|------------------------------------|-----------------------------|---|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED                           | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                    |                             |   | MATCHED           | UNMATCHED |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) |                          |                            |                         |  |
| Actual (7)                         | Plan (8)                    |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| <b>ALGERIA</b>                     |                             |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| ALGIERS                            | AIR ALGERIE                 | S   | 44                | 0         | 0        | 39                         | 18               | 30               | 14                     | 0                      | 0                       | 29                         | 41                       | 30                         | 46                      |  |
| TOTAL ALGIERS                      |                             |   | <b>44</b>         | <b>0</b>  | <b>0</b> | <b>39</b>                  | <b>18</b>        | <b>30</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>41</b>                | <b>30</b>                  | <b>46</b>               |  |
| TOTAL ALGERIA                      |                             |   | <b>44</b>         | <b>0</b>  | <b>0</b> | <b>39</b>                  | <b>18</b>        | <b>30</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>41</b>                | <b>30</b>                  | <b>46</b>               |  |
| <b>ANGOLA</b>                      |                             |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| LUANDA                             | BRITISH AIRWAYS PLC         | S   | 6                 | 0         | 0        | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 14                         | 78                       | 24                         | 9                       |  |
| TOTAL LUANDA                       |                             |   | <b>6</b>          | <b>0</b>  | <b>0</b> | <b>67</b>                  | <b>17</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>78</b>                | <b>24</b>                  | <b>9</b>                |  |
| TOTAL ANGOLA                       |                             |   | <b>6</b>          | <b>0</b>  | <b>0</b> | <b>67</b>                  | <b>17</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>78</b>                | <b>24</b>                  | <b>9</b>                |  |
| <b>ARGENTINA</b>                   |                             |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BUENOS AIRES                       | BRITISH AIRWAYS PLC         | S   | 33                | 1         | 0        | 58                         | 18               | 15               | 9                      | 0                      | 0                       | 21                         | 76                       | 10                         | 34                      |  |
| TOTAL BUENOS AIRES                 |                             |   | <b>33</b>         | <b>1</b>  | <b>0</b> | <b>58</b>                  | <b>18</b>        | <b>15</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>76</b>                | <b>10</b>                  | <b>34</b>               |  |
| TOTAL ARGENTINA                    |                             |   | <b>33</b>         | <b>1</b>  | <b>0</b> | <b>58</b>                  | <b>18</b>        | <b>15</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>76</b>                | <b>10</b>                  | <b>34</b>               |  |
| <b>AUSTRALIA</b>                   |                             |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| MELBOURNE                          | BRITISH AIRWAYS PLC         | S   | 59                | 0         | 0        | 58                         | 32               | 7                | 3                      | 0                      | 0                       | 16                         | 60                       | 26                         | 62                      |  |
|                                    | QANTAS                      | S   | 58                | 0         | 1        | 62                         | 14               | 21               | 2                      | 2                      | 0                       | 19                         | 50                       | 22                         | 56                      |  |
| TOTAL MELBOURNE                    |                             |   | <b>117</b>        | <b>0</b>  | <b>1</b> | <b>60</b>                  | <b>23</b>        | <b>14</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>55</b>                | <b>24</b>                  | <b>118</b>              |  |
| PERTH (AUSTRALIA)                  | QANTAS                      | S   | 26                | 0         | 0        | 65                         | 19               | 8                | 8                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |  |
| TOTAL PERTH (AUSTRALIA)            |                             |   | <b>26</b>         | <b>0</b>  | <b>0</b> | <b>65</b>                  | <b>19</b>        | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |  |
| SYDNEY                             | BRITISH AIRWAYS PLC         | S   | 118               | 0         | 0        | 66                         | 15               | 11               | 8                      | 0                      | 0                       | 17                         | 44                       | 24                         | 124                     |  |
|                                    | QANTAS                      | S   | 146               | 2         | 1        | 60                         | 14               | 14               | 9                      | 2                      | 1                       | 29                         | 72                       | 15                         | 129                     |  |
|                                    | VIRGIN ATLANTIC AIRWAYS LTD | S   | 61                | 1         | 1        | 52                         | 21               | 13               | 11                     | 0                      | 2                       | 45                         | 0                        | 0                          | 0                       |  |
| TOTAL SYDNEY                       |                             |   | <b>325</b>        | <b>3</b>  | <b>2</b> | <b>61</b>                  | <b>16</b>        | <b>13</b>        | <b>9</b>               | <b>1</b>               | <b>1</b>                | <b>28</b>                  | <b>58</b>                | <b>19</b>                  | <b>253</b>              |  |
| TOTAL AUSTRALIA                    |                             |   | <b>468</b>        | <b>3</b>  | <b>3</b> | <b>61</b>                  | <b>18</b>        | <b>13</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>57</b>                | <b>21</b>                  | <b>371</b>              |  |
| <b>AUSTRIA</b>                     |                             |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| VIENNA                             | AUSTRIAN AIRLINES           | S   | 302               | 0         | 0        | 66                         | 23               | 8                | 4                      | 0                      | 0                       | 14                         | 49                       | 26                         | 302                     |  |
|                                    | BRITISH AIRWAYS PLC         | S   | 236               | 0         | 1        | 78                         | 10               | 6                | 6                      | 1                      | 0                       | 14                         | 65                       | 19                         | 248                     |  |
| TOTAL VIENNA                       |                             |   | <b>538</b>        | <b>0</b>  | <b>1</b> | <b>71</b>                  | <b>17</b>        | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>56</b>                | <b>23</b>                  | <b>550</b>              |  |
| TOTAL AUSTRIA                      |                             |   | <b>538</b>        | <b>0</b>  | <b>1</b> | <b>71</b>                  | <b>17</b>        | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>56</b>                | <b>23</b>                  | <b>550</b>              |  |
| <b>AZERBAIJAN</b>                  |                             |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BAKU ( HEYDER ALIYEV INT'L )       | BMED                        | S   | 59                | 1         | 0        | 73                         | 8                | 17               | 0                      | 2                      | 0                       | 16                         | 69                       | 15                         | 35                      |  |
| TOTAL BAKU ( HEYDER ALIYEV INT'L ) |                             |   | <b>59</b>         | <b>1</b>  | <b>0</b> | <b>73</b>                  | <b>8</b>         | <b>17</b>        | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>69</b>                | <b>15</b>                  | <b>35</b>               |  |
| TOTAL AZERBAIJAN                   |                             |   | <b>59</b>         | <b>1</b>  | <b>0</b> | <b>73</b>                  | <b>8</b>         | <b>17</b>        | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>69</b>                | <b>15</b>                  | <b>35</b>               |  |
| <b>BAHRAIN</b>                     |                             |   |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BAHRAIN                            | GULF AIR                    | S   | 114               | 0         | 1        | 54                         | 25               | 17               | 4                      | 1                      | 0                       | 21                         | 48                       | 32                         | 124                     |  |
| TOTAL BAHRAIN                      |                             |   | <b>114</b>        | <b>0</b>  | <b>1</b> | <b>54</b>                  | <b>25</b>        | <b>17</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>48</b>                | <b>32</b>                  | <b>124</b>              |  |
| TOTAL BAHRAIN                      |                             |   | <b>114</b>        | <b>0</b>  | <b>1</b> | <b>54</b>                  | <b>25</b>        | <b>17</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>48</b>                | <b>32</b>                  | <b>124</b>              |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                   | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------------|---------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                           |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                           |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BANGLADESH</b>                    |                           |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DACCA                                | BIMAN BANGLADESH AIRLINES | S                 | 53                | 2        | 1         | 42                         | 25               | 19               | 9                      | 6                      | 0                       | 40                         | 41                       | 43                         | 54                      |
|                                      | BRITISH AIRWAYS PLC       | S                 | 24                | 0        | 1         | 58                         | 17               | 8                | 17                     | 0                      | 0                       | 26                         | 50                       | 38                         | 26                      |
| <b>TOTAL DACCA</b>                   |                           |                   | <b>77</b>         | <b>2</b> | <b>2</b>  | <b>47</b>                  | <b>22</b>        | <b>16</b>        | <b>12</b>              | <b>4</b>               | <b>0</b>                | <b>36</b>                  | <b>44</b>                | <b>41</b>                  | <b>80</b>               |
| <b>TOTAL BANGLADESH</b>              |                           |                   | <b>77</b>         | <b>2</b> | <b>2</b>  | <b>47</b>                  | <b>22</b>        | <b>16</b>        | <b>12</b>              | <b>4</b>               | <b>0</b>                | <b>36</b>                  | <b>44</b>                | <b>41</b>                  | <b>80</b>               |
| <b>BELGIUM</b>                       |                           |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                             | BMI BRITISH MIDLAND       | S                 | 324               | 0        | 0         | 88                         | 6                | 5                | 1                      | 0                      | 0                       | 6                          | 47                       | 27                         | 301                     |
|                                      | BRITISH AIRWAYS PLC       | S                 | 436               | 0        | 1         | 72                         | 14               | 10               | 3                      | 0                      | 0                       | 14                         | 50                       | 26                         | 430                     |
|                                      | SN BRUSSELS AIRLINES      | S                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 7                          | 78                       | 7                          | 9                       |
| <b>TOTAL BRUSSELS</b>                |                           |                   | <b>768</b>        | <b>0</b> | <b>1</b>  | <b>79</b>                  | <b>11</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>49</b>                | <b>26</b>                  | <b>741</b>              |
| <b>TOTAL BELGIUM</b>                 |                           |                   | <b>768</b>        | <b>0</b> | <b>1</b>  | <b>79</b>                  | <b>11</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>49</b>                | <b>26</b>                  | <b>741</b>              |
| <b>BRAZIL</b>                        |                           |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| RIO DE JANEIRO (GALEAO)              | BRITISH AIRWAYS PLC       | S                 | 26                | 0        | 0         | 65                         | 15               | 15               | 4                      | 0                      | 0                       | 15                         | 79                       | 12                         | 28                      |
| <b>TOTAL RIO DE JANEIRO (GALEAO)</b> |                           |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>15</b>        | <b>15</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>46</b>                | <b>27</b>                  | <b>90</b>               |
| SAO PAULO (GUARULHOS)                | VARIG                     | S                 | 62                | 0        | 0         | 31                         | 23               | 35               | 6                      | 3                      | 2                       | 45                         | 0                        | 0                          | 0                       |
| <b>TOTAL SAO PAULO (GUARULHOS)</b>   |                           |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>31</b>                  | <b>23</b>        | <b>35</b>        | <b>6</b>               | <b>3</b>               | <b>2</b>                | <b>45</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BRAZIL</b>                  |                           |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>41</b>                  | <b>20</b>        | <b>30</b>        | <b>6</b>               | <b>2</b>               | <b>1</b>                | <b>36</b>                  | <b>46</b>                | <b>27</b>                  | <b>90</b>               |
| <b>BRUNEI</b>                        |                           |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BANDAR SERI BEGAWAN                  | ROYAL BRUNEI AIRLINES     | S                 | 62                | 0        | 0         | 58                         | 23               | 13               | 6                      | 0                      | 0                       | 20                         | 44                       | 24                         | 62                      |
| <b>TOTAL BANDAR SERI BEGAWAN</b>     |                           |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>23</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>44</b>                | <b>24</b>                  | <b>62</b>               |
| <b>TOTAL BRUNEI</b>                  |                           |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>23</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>44</b>                | <b>24</b>                  | <b>62</b>               |
| <b>BULGARIA</b>                      |                           |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SOFIA                                | BRITISH AIRWAYS PLC       | S                 | 60                | 0        | 0         | 45                         | 25               | 23               | 3                      | 3                      | 0                       | 28                         | 32                       | 31                         | 62                      |
| <b>TOTAL SOFIA</b>                   |                           |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>45</b>                  | <b>25</b>        | <b>23</b>        | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>28</b>                  | <b>32</b>                | <b>31</b>                  | <b>62</b>               |
| <b>TOTAL BULGARIA</b>                |                           |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>45</b>                  | <b>25</b>        | <b>23</b>        | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>28</b>                  | <b>32</b>                | <b>31</b>                  | <b>62</b>               |
| <b>CANADA</b>                        |                           |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CALGARY                              | AIR CANADA                | S                 | 124               | 0        | 0         | 69                         | 16               | 10               | 5                      | 0                      | 0                       | 14                         | 37                       | 46                         | 124                     |
| <b>TOTAL CALGARY</b>                 |                           |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>16</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>37</b>                | <b>46</b>                  | <b>124</b>              |
| HALIFAX INT                          | AIR CANADA                | S                 | 62                | 0        | 0         | 81                         | 13               | 5                | 0                      | 2                      | 0                       | 10                         | 60                       | 23                         | 62                      |
| <b>TOTAL HALIFAX INT</b>             |                           |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>13</b>        | <b>5</b>         | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>10</b>                  | <b>60</b>                | <b>23</b>                  | <b>62</b>               |
| MONTREAL (DORVAL)                    | AIR CANADA                | S                 | 124               | 0        | 0         | 79                         | 10               | 8                | 2                      | 1                      | 0                       | 11                         | 52                       | 21                         | 124                     |
|                                      | BRITISH AIRWAYS PLC       | S                 | 59                | 1        | 0         | 59                         | 17               | 14               | 7                      | 2                      | 2                       | 32                         | 52                       | 28                         | 62                      |
| <b>TOTAL MONTREAL (DORVAL)</b>       |                           |                   | <b>183</b>        | <b>1</b> | <b>0</b>  | <b>73</b>                  | <b>13</b>        | <b>10</b>        | <b>3</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>52</b>                | <b>24</b>                  | <b>186</b>              |
| OTTAWA INTERNATIONAL                 | AIR CANADA                | S                 | 62                | 0        | 0         | 68                         | 16               | 11               | 5                      | 0                      | 0                       | 14                         | 65                       | 15                         | 62                      |
| <b>TOTAL OTTAWA INTERNATIONAL</b>    |                           |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>16</b>        | <b>11</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>65</b>                | <b>15</b>                  | <b>62</b>               |
| TORONTO                              | AIR CANADA                | S                 | 310               | 0        | 0         | 62                         | 20               | 11               | 6                      | 1                      | 0                       | 21                         | 45                       | 29                         | 310                     |
|                                      | BRITISH AIRWAYS PLC       | S                 | 138               | 1        | 1         | 55                         | 19               | 14               | 11                     | 1                      | 0                       | 24                         | 40                       | 34                         | 159                     |
| <b>TOTAL TORONTO</b>                 |                           |                   | <b>448</b>        | <b>1</b> | <b>1</b>  | <b>60</b>                  | <b>19</b>        | <b>12</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>43</b>                | <b>31</b>                  | <b>469</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VANCOUVER                       | AIR CANADA                  | S                 | 186               | 0          | 0        | 69                         | 16               | 11               | 4                      | 0                      | 0                       | 15                         | 56                       | 22                         | 186                     |
|                                 | BRITISH AIRWAYS PLC         | S                 | 85                | 0          | 0        | 58                         | 18               | 15               | 9                      | 0                      | 0                       | 21                         | 50                       | 45                         | 60                      |
| <b>TOTAL VANCOUVER</b>          |                             |                   | <b>271</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>17</b>        | <b>12</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>54</b>                | <b>28</b>                  | <b>246</b>              |
| <b>TOTAL CANADA</b>             |                             |                   | <b>1150</b>       | <b>2</b>   | <b>1</b> | <b>66</b>                  | <b>17</b>        | <b>11</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>48</b>                | <b>29</b>                  | <b>1149</b>             |
| <b>CAYMAN ISLANDS</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GRAND CAYMAN                    | BRITISH AIRWAYS PLC         | S                 | 33                | 0          | 0        | 82                         | 6                | 6                | 6                      | 0                      | 0                       | 11                         | 65                       | 20                         | 34                      |
| <b>TOTAL GRAND CAYMAN</b>       |                             |                   | <b>33</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>6</b>         | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>65</b>                | <b>20</b>                  | <b>34</b>               |
| <b>TOTAL CAYMAN ISLANDS</b>     |                             |                   | <b>33</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>6</b>         | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>65</b>                | <b>20</b>                  | <b>34</b>               |
| <b>CHINA</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BEIJING                         | AIR CHINA                   | S                 | 62                | 0          | 0        | 47                         | 11               | 18               | 18                     | 3                      | 3                       | 86                         | 52                       | 26                         | 62                      |
|                                 | BRITISH AIRWAYS PLC         | S                 | 48                | 0          | 0        | 54                         | 19               | 13               | 15                     | 0                      | 0                       | 28                         | 58                       | 24                         | 45                      |
| <b>TOTAL BEIJING</b>            |                             |                   | <b>110</b>        | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>15</b>        | <b>15</b>        | <b>16</b>              | <b>2</b>               | <b>2</b>                | <b>61</b>                  | <b>54</b>                | <b>25</b>                  | <b>107</b>              |
| SHANGHAI (PU DONG)              | BRITISH AIRWAYS PLC         | S                 | 42                | 0          | 0        | 60                         | 21               | 10               | 10                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                                 | CHINA EASTERN AIRLINES      | S                 | 34                | 0          | 2        | 56                         | 15               | 12               | 15                     | 3                      | 0                       | 32                         | 59                       | 24                         | 34                      |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 44                | 1          | 1        | 59                         | 16               | 9                | 16                     | 0                      | 0                       | 27                         | 48                       | 41                         | 44                      |
| <b>TOTAL SHANGHAI (PU DONG)</b> |                             |                   | <b>120</b>        | <b>1</b>   | <b>3</b> | <b>58</b>                  | <b>18</b>        | <b>10</b>        | <b>13</b>              | <b>1</b>               | <b>0</b>                | <b>26</b>                  | <b>53</b>                | <b>33</b>                  | <b>78</b>               |
| <b>TOTAL CHINA</b>              |                             |                   | <b>230</b>        | <b>1</b>   | <b>3</b> | <b>54</b>                  | <b>16</b>        | <b>13</b>        | <b>15</b>              | <b>1</b>               | <b>1</b>                | <b>43</b>                  | <b>54</b>                | <b>29</b>                  | <b>185</b>              |
| <b>CROATIA</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                       | BMI BRITISH MIDLAND         | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBROVNIK</b>          |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>13</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| SPLIT                           | CROATIA AIRLINES            | S                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 8                          | 25                       | 32                         | 8                       |
| <b>TOTAL SPLIT</b>              |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>13</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>25</b>                | <b>32</b>                  | <b>8</b>                |
| ZAGREB                          | CROATIA AIRLINES            | S                 | 72                | 0          | 0        | 68                         | 14               | 14               | 4                      | 0                      | 0                       | 14                         | 59                       | 24                         | 70                      |
| <b>TOTAL ZAGREB</b>             |                             |                   | <b>72</b>         | <b>0</b>   | <b>0</b> | <b>68</b>                  | <b>14</b>        | <b>14</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>59</b>                | <b>24</b>                  | <b>70</b>               |
| <b>TOTAL CROATIA</b>            |                             |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>14</b>        | <b>13</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>55</b>                | <b>25</b>                  | <b>78</b>               |
| <b>CYPRUS</b>                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                         | BRITISH AIRWAYS PLC         | S                 | 98                | 0          | 1        | 67                         | 20               | 7                | 4                      | 1                      | 0                       | 17                         | 25                       | 38                         | 69                      |
|                                 | CYPRUS AIRWAYS              | S                 | 160               | 0          | 0        | 65                         | 19               | 6                | 11                     | 0                      | 0                       | 21                         | 61                       | 22                         | 158                     |
|                                 | HELIOS AIRWAYS LTD          | S                 | 56                | 0          | 0        | 63                         | 14               | 16               | 7                      | 0                      | 0                       | 17                         | 29                       | 39                         | 34                      |
| <b>TOTAL LARNACA</b>            |                             |                   | <b>314</b>        | <b>0</b>   | <b>1</b> | <b>65</b>                  | <b>18</b>        | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>47</b>                | <b>28</b>                  | <b>261</b>              |
| <b>TOTAL CYPRUS</b>             |                             |                   | <b>314</b>        | <b>0</b>   | <b>1</b> | <b>65</b>                  | <b>18</b>        | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>47</b>                | <b>28</b>                  | <b>261</b>              |
| <b>CZECH REPUBLIC</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                          | BRITISH AIRWAYS PLC         | S                 | 177               | 0          | 0        | 63                         | 19               | 11               | 8                      | 0                      | 0                       | 19                         | 38                       | 43                         | 184                     |
|                                 | CSA                         | S                 | 178               | 0          | 0        | 66                         | 13               | 15               | 6                      | 1                      | 0                       | 18                         | 62                       | 19                         | 178                     |
| <b>TOTAL PRAGUE</b>             |                             |                   | <b>355</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>16</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>50</b>                | <b>31</b>                  | <b>362</b>              |
| <b>TOTAL CZECH REPUBLIC</b>     |                             |                   | <b>355</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>16</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>50</b>                | <b>31</b>                  | <b>362</b>              |
| <b>DENMARK</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                      | BRITISH AIRWAYS PLC         | S                 | 334               | 0          | 1        | 70                         | 13               | 13               | 4                      | 0                      | 0                       | 13                         | 60                       | 20                         | 344                     |
|                                 | SAS                         | S                 | 356               | 0          | 0        | 74                         | 16               | 7                | 3                      | 1                      | 0                       | 14                         | 64                       | 16                         | 354                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|---------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                     |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                     |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                                | VARIG               | S                 | 26                | 0          | 0         | 46                         | 4                | 23               | 27                     | 0                      | 0                       | 35                         | 42                       | 38                         | 26                      |
| <b>TOTAL COPENHAGEN</b>                   |                     |                   | <b>716</b>        | <b>0</b>   | <b>1</b>  | <b>71</b>                  | <b>14</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>61</b>                | <b>19</b>                  | <b>726</b>              |
| <b>TOTAL DENMARK</b>                      |                     |                   | <b>716</b>        | <b>0</b>   | <b>1</b>  | <b>71</b>                  | <b>14</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>61</b>                | <b>19</b>                  | <b>727</b>              |
| <b>EGYPT</b>                              |                     |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALEXANDRIA (BORG EL ARAB)                 | BMED                | S                 | 26                | 0          | 0         | 73                         | 12               | 12               | 0                      | 4                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL ALEXANDRIA (BORG EL ARAB)</b>    |                     |                   | <b>26</b>         | <b>0</b>   | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>12</b>        | <b>0</b>               | <b>4</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| CAIRO                                     | BRITISH AIRWAYS PLC | S                 | 56                | 0          | 0         | 68                         | 18               | 14               | 0                      | 0                      | 0                       | 13                         | 60                       | 27                         | 62                      |
|   | EGYPT AIR           | S                 | 62                | 0          | 0         | 52                         | 19               | 19               | 8                      | 2                      | 0                       | 28                         | 21                       | 35                         | 63                      |
| <b>TOTAL CAIRO</b>                        |                     |                   | <b>118</b>        | <b>0</b>   | <b>0</b>  | <b>59</b>                  | <b>19</b>        | <b>17</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>40</b>                | <b>31</b>                  | <b>125</b>              |
| LUXOR                                     | EGYPT AIR           | S                 | 10                | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 60                       | 16                         | 10                      |
| <b>TOTAL LUXOR</b>                        |                     |                   | <b>10</b>         | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>60</b>                | <b>16</b>                  | <b>10</b>               |
| SHARM EL SHEIKH (OPHIRA)                  | EGYPT AIR           | S                 | 8                 | 0          | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 56                       | 11                         | 9                       |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b>     |                     |                   | <b>8</b>          | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>56</b>                | <b>11</b>                  | <b>9</b>                |
| <b>TOTAL EGYPT</b>                        |                     |                   | <b>162</b>        | <b>0</b>   | <b>0</b>  | <b>66</b>                  | <b>15</b>        | <b>14</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>42</b>                | <b>29</b>                  | <b>144</b>              |
| <b>ETHIOPIA</b>                           |                     |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ADDIS ABABA                               | BMED                | S                 | 26                | 0          | 0         | 42                         | 12               | 31               | 15                     | 0                      | 0                       | 29                         | 60                       | 28                         | 35                      |
|   | ETHIOPIAN AIRLINES  | S                 | 34                | 0          | 0         | 35                         | 35               | 18               | 12                     | 0                      | 0                       | 26                         | 50                       | 17                         | 34                      |
| <b>TOTAL ADDIS ABABA</b>                  |                     |                   | <b>60</b>         | <b>0</b>   | <b>0</b>  | <b>38</b>                  | <b>25</b>        | <b>23</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>55</b>                | <b>23</b>                  | <b>69</b>               |
| <b>TOTAL ETHIOPIA</b>                     |                     |                   | <b>60</b>         | <b>0</b>   | <b>0</b>  | <b>38</b>                  | <b>25</b>        | <b>23</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>55</b>                | <b>23</b>                  | <b>69</b>               |
| <b>FED REP YUGO SERBIA M'ENEGRO</b>       |                     |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BELGRADE                                  | BRITISH AIRWAYS PLC | S                 | 40                | 0          | 0         | 65                         | 13               | 13               | 5                      | 5                      | 0                       | 25                         | 61                       | 25                         | 44                      |
|   | JATAIRWAYS          | S                 | 62                | 0          | 0         | 50                         | 24               | 18               | 6                      | 2                      | 0                       | 26                         | 58                       | 16                         | 62                      |
| <b>TOTAL BELGRADE</b>                     |                     |                   | <b>102</b>        | <b>0</b>   | <b>0</b>  | <b>56</b>                  | <b>20</b>        | <b>16</b>        | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>26</b>                  | <b>59</b>                | <b>20</b>                  | <b>106</b>              |
| TIVAT                                     | JATAIRWAYS          | S                 | 8                 | 0          | 0         | 13                         | 38               | 38               | 13                     | 0                      | 0                       | 33                         | 50                       | 43                         | 8                       |
| <b>TOTAL TIVAT</b>                        |                     |                   | <b>8</b>          | <b>0</b>   | <b>0</b>  | <b>13</b>                  | <b>38</b>        | <b>38</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>50</b>                | <b>43</b>                  | <b>8</b>                |
| <b>TOTAL FED REP YUGO SERBIA M'ENEGRO</b> |                     |                   | <b>110</b>        | <b>0</b>   | <b>0</b>  | <b>53</b>                  | <b>21</b>        | <b>17</b>        | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>26</b>                  | <b>59</b>                | <b>22</b>                  | <b>114</b>              |
| <b>FINLAND</b>                            |                     |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                                  | BRITISH AIRWAYS PLC | S                 | 116               | 1          | 1         | 78                         | 16               | 3                | 3                      | 1                      | 0                       | 14                         | 43                       | 31                         | 118                     |
|   | FINNAIR             | S                 | 237               | 1          | 9         | 85                         | 12               | 2                | 1                      | 0                      | 0                       | 7                          | 66                       | 15                         | 249                     |
| <b>TOTAL HELSINKI</b>                     |                     |                   | <b>353</b>        | <b>2</b>   | <b>10</b> | <b>83</b>                  | <b>13</b>        | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>59</b>                | <b>20</b>                  | <b>367</b>              |
| <b>TOTAL FINLAND</b>                      |                     |                   | <b>353</b>        | <b>2</b>   | <b>10</b> | <b>83</b>                  | <b>13</b>        | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>59</b>                | <b>20</b>                  | <b>367</b>              |
| <b>FRANCE</b>                             |                     |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AJACCIO                                   | BMI BRITISH MIDLAND | C                 | 8                 | 0          | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 30                       | 55                         | 10                      |
| <b>TOTAL AJACCIO</b>                      |                     |                   | <b>8</b>          | <b>0</b>   | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>30</b>                | <b>55</b>                  | <b>10</b>               |
| LYON                                      | AIR FRANCE          | S                 | 62                | 0          | 0         | 84                         | 6                | 10               | 0                      | 0                      | 0                       | 8                          | 82                       | 10                         | 178                     |
|   | BRITISH AIRWAYS PLC | S                 | 174               | 0          | 0         | 74                         | 14               | 7                | 5                      | 0                      | 0                       | 13                         | 53                       | 27                         | 180                     |
| <b>TOTAL LYON</b>                         |                     |                   | <b>236</b>        | <b>0</b>   | <b>0</b>  | <b>77</b>                  | <b>12</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>68</b>                | <b>19</b>                  | <b>358</b>              |
| NICE                                      | BMI BRITISH MIDLAND | S                 | 124               | 0          | 0         | 69                         | 20               | 7                | 4                      | 0                      | 0                       | 13                         | 44                       | 28                         | 124                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

## Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                     |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NICE                                   | BRITISH AIRWAYS PLC | S                 | 242               | 0          | 2        | 51                         | 26               | 17               | 6                      | 0                      | 0                       | 22                         | 29                       | 41                         | 252                     |
| <b>TOTAL NICE</b>                      |                     |                   | <b>366</b>        | <b>0</b>   | <b>2</b> | <b>57</b>                  | <b>24</b>        | <b>13</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>34</b>                | <b>37</b>                  | <b>376</b>              |
| PARIS (CHARLES DE GAULLE)              | AIR FRANCE          | S                 | 708               | 0          | 2        | 80                         | 13               | 5                | 1                      | 0                      | 9                       | 69                         | 15                       | 762                        |                         |
|  | BMI BRITISH MIDLAND | S                 | 278               | 0          | 0        | 71                         | 19               | 8                | 2                      | 0                      | 12                      | 43                         | 25                       | 279                        |                         |
|  | BRITISH AIRWAYS PLC | S                 | 606               | 0          | 2        | 67                         | 17               | 10               | 5                      | 0                      | 16                      | 56                         | 22                       | 619                        |                         |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                     |                   | <b>1592</b>       | <b>0</b>   | <b>4</b> | <b>73</b>                  | <b>16</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>12</b>               | <b>60</b>                  | <b>19</b>                | <b>1660</b>                |                         |
| <b>TOTAL FRANCE</b>                    |                     |                   | <b>2203</b>       | <b>0</b>   | <b>6</b> | <b>71</b>                  | <b>17</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>13</b>               | <b>57</b>                  | <b>22</b>                | <b>2404</b>                |                         |
| <b>GEORGIA</b>                         |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TBILISI                                | BMED                | S                 | 26                | 0          | 0        | 88                         | 12               | 0                | 0                      | 0                      | 4                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL TBILISI</b>                   |                     |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>12</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL GEORGIA</b>                   |                     |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>12</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>GERMANY</b>                         |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                         | BRITISH AIRWAYS PLC | S                 | 290               | 0          | 0        | 79                         | 12               | 5                | 4                      | 0                      | 11                      | 49                         | 34                       | 284                        |                         |
| <b>TOTAL BERLIN (TEGEL)</b>            |                     |                   | <b>290</b>        | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>12</b>        | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>11</b>               | <b>49</b>                  | <b>34</b>                | <b>284</b>                 |                         |
| COLOGNE (BONN)                         | BRITISH AIRWAYS PLC | S                 | 174               | 0          | 0        | 76                         | 16               | 5                | 3                      | 0                      | 11                      | 49                         | 32                       | 179                        |                         |
|  | LUFTHANSA CITY LINE | S                 | 142               | 0          | 0        | 89                         | 2                | 2                | 6                      | 0                      | 9                       | 80                         | 11                       | 168                        |                         |
| <b>TOTAL COLOGNE (BONN)</b>            |                     |                   | <b>316</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>10</b>        | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>10</b>               | <b>64</b>                  | <b>22</b>                | <b>347</b>                 |                         |
| DUSSELDORF                             | BRITISH AIRWAYS PLC | S                 | 330               | 0          | 0        | 82                         | 11               | 4                | 3                      | 0                      | 9                       | 56                         | 27                       | 313                        |                         |
|  | LUFTHANSA           | S                 | 298               | 0          | 0        | 87                         | 10               | 2                | 1                      | 0                      | 6                       | 70                         | 13                       | 301                        |                         |
| <b>TOTAL DUSSELDORF</b>                |                     |                   | <b>628</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>10</b>        | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>8</b>                | <b>63</b>                  | <b>20</b>                | <b>614</b>                 |                         |
| FRANKFURT MAIN                         | BRITISH AIRWAYS PLC | S                 | 432               | 0          | 2        | 75                         | 13               | 8                | 4                      | 0                      | 14                      | 44                         | 36                       | 406                        |                         |
|  | LUFTHANSA           | S                 | 618               | 0          | 0        | 80                         | 13               | 5                | 3                      | 0                      | 10                      | 72                         | 13                       | 616                        |                         |
| <b>TOTAL FRANKFURT MAIN</b>            |                     |                   | <b>1050</b>       | <b>0</b>   | <b>2</b> | <b>78</b>                  | <b>13</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>11</b>               | <b>61</b>                  | <b>22</b>                | <b>1022</b>                |                         |
| HAMBURG                                | BRITISH AIRWAYS PLC | S                 | 224               | 0          | 2        | 79                         | 9                | 7                | 4                      | 0                      | 12                      | 51                         | 32                       | 234                        |                         |
|  | LUFTHANSA           | S                 | 186               | 0          | 0        | 96                         | 3                | 1                | 0                      | 0                      | 3                       | 78                         | 11                       | 186                        |                         |
| <b>TOTAL HAMBURG</b>                   |                     |                   | <b>410</b>        | <b>0</b>   | <b>2</b> | <b>87</b>                  | <b>7</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>8</b>                | <b>63</b>                  | <b>23</b>                | <b>420</b>                 |                         |
| HANOVER                                | BMI BRITISH MIDLAND | S                 | 108               | 0          | 0        | 86                         | 7                | 6                | 0                      | 0                      | 6                       | 65                         | 19                       | 148                        |                         |
| <b>TOTAL HANOVER</b>                   |                     |                   | <b>108</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>7</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>65</b>                  | <b>19</b>                | <b>148</b>                 |                         |
| MUNICH                                 | BRITISH AIRWAYS PLC | S                 | 286               | 0          | 1        | 80                         | 11               | 6                | 3                      | 0                      | 10                      | 47                         | 25                       | 280                        |                         |
|  | LUFTHANSA           | S                 | 434               | 0          | 0        | 83                         | 11               | 5                | 1                      | 0                      | 8                       | 75                         | 12                       | 370                        |                         |
| <b>TOTAL MUNICH</b>                    |                     |                   | <b>720</b>        | <b>0</b>   | <b>1</b> | <b>82</b>                  | <b>11</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>9</b>                | <b>63</b>                  | <b>18</b>                | <b>650</b>                 |                         |
| STUTTART                               | BRITISH AIRWAYS PLC | S                 | 174               | 0          | 0        | 74                         | 15               | 6                | 5                      | 0                      | 14                      | 48                         | 31                       | 176                        |                         |
|  | LUFTHANSA CITY LINE | S                 | 123               | 0          | 0        | 93                         | 6                | 2                | 0                      | 0                      | 4                       | 81                         | 9                        | 178                        |                         |
| <b>TOTAL STUTTART</b>                  |                     |                   | <b>297</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>11</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>10</b>               | <b>65</b>                  | <b>20</b>                | <b>354</b>                 |                         |
| <b>TOTAL GERMANY</b>                   |                     |                   | <b>3819</b>       | <b>0</b>   | <b>5</b> | <b>82</b>                  | <b>11</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>9</b>                | <b>62</b>                  | <b>22</b>                | <b>3839</b>                |                         |
| <b>GHANA</b>                           |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ACCRA                                  | BRITISH AIRWAYS PLC | S                 | 58                | 0          | 0        | 59                         | 16               | 14               | 12                     | 0                      | 23                      | 45                         | 34                       | 62                         |                         |
| <b>TOTAL ACCRA</b>                     |                     |                   | <b>58</b>         | <b>0</b>   | <b>0</b> | <b>59</b>                  | <b>16</b>        | <b>14</b>        | <b>12</b>              | <b>0</b>               | <b>23</b>               | <b>41</b>                  | <b>46</b>                | <b>71</b>                  |                         |
| <b>TOTAL GHANA</b>                     |                     |                   | <b>58</b>         | <b>0</b>   | <b>0</b> | <b>59</b>                  | <b>16</b>        | <b>14</b>        | <b>12</b>              | <b>0</b>               | <b>23</b>               | <b>41</b>                  | <b>46</b>                | <b>71</b>                  |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>GIBRALTAR</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                             | GB AIRWAYS LTD              | S                 | 60                | 0        | 0         | 73                         | 7                | 17               | 3                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL GIBRALTAR</b>                |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>7</b>         | <b>17</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL GIBRALTAR</b>                |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>7</b>         | <b>17</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>GREECE</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                                | BRITISH AIRWAYS PLC         | S                 | 177               | 0        | 1         | 72                         | 15               | 11               | 2                      | 0                      | 0                       | 13                         | 56                       | 21                         | 194                     |
|                                       | OLYMPIC AIRWAYS             | S                 | 186               | 0        | 0         | 44                         | 24               | 24               | 6                      | 1                      | 1                       | 29                         | 74                       | 13                         | 186                     |
|                                       | QANTAS                      | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 16                         | 50                       | 23                         | 4                       |
| <b>TOTAL ATHENS</b>                   |                             |                   | <b>365</b>        | <b>0</b> | <b>1</b>  | <b>58</b>                  | <b>19</b>        | <b>18</b>        | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>21</b>                  | <b>64</b>                | <b>18</b>                  | <b>454</b>              |
| CORFU                                 | BMI BRITISH MIDLAND         | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL CORFU</b>                    |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>25</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL GREECE</b>                   |                             |                   | <b>373</b>        | <b>0</b> | <b>1</b>  | <b>58</b>                  | <b>20</b>        | <b>18</b>        | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>21</b>                  | <b>65</b>                | <b>18</b>                  | <b>474</b>              |
| <b>HONG KONG</b>                      |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HONG KONG (CHEP LAP KOK)              | BRITISH AIRWAYS PLC         | S                 | 175               | 0        | 1         | 77                         | 15               | 6                | 1                      | 0                      | 1                       | 15                         | 63                       | 19                         | 150                     |
|                                       | CATHAY PACIFIC AIRWAYS      | S                 | 183               | 3        | 3         | 70                         | 20               | 7                | 3                      | 0                      | 0                       | 14                         | 65                       | 14                         | 185                     |
| <b>TOTAL HONG KONG (CHEP LAP KOK)</b> |                             |                   | <b>358</b>        | <b>3</b> | <b>5</b>  | <b>73</b>                  | <b>18</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>14</b>                  | <b>63</b>                | <b>16</b>                  | <b>397</b>              |
| <b>TOTAL HONG KONG</b>                |                             |                   | <b>358</b>        | <b>3</b> | <b>5</b>  | <b>73</b>                  | <b>18</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>14</b>                  | <b>63</b>                | <b>16</b>                  | <b>397</b>              |
| <b>HUNGARY</b>                        |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                              | BRITISH AIRWAYS PLC         | S                 | 178               | 0        | 0         | 67                         | 13               | 15               | 5                      | 0                      | 0                       | 16                         | 34                       | 36                         | 121                     |
|                                       | MALEV (HUNGARIAN AIRLINES)  | S                 | 124               | 0        | 0         | 79                         | 9                | 6                | 6                      | 0                      | 0                       | 12                         | 67                       | 17                         | 124                     |
| <b>TOTAL BUDAPEST</b>                 |                             |                   | <b>302</b>        | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>11</b>        | <b>12</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>51</b>                | <b>26</b>                  | <b>245</b>              |
| <b>TOTAL HUNGARY</b>                  |                             |                   | <b>302</b>        | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>11</b>        | <b>12</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>51</b>                | <b>26</b>                  | <b>245</b>              |
| <b>ICELAND</b>                        |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                              | ICELANDAIR                  | S                 | 124               | 0        | 0         | 70                         | 15               | 10               | 5                      | 0                      | 0                       | 15                         | 48                       | 29                         | 124                     |
| <b>TOTAL KEFLAVIK</b>                 |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>15</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>48</b>                | <b>29</b>                  | <b>124</b>              |
| <b>TOTAL ICELAND</b>                  |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>15</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>48</b>                | <b>29</b>                  | <b>124</b>              |
| <b>INDIA</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CALCUTTA                              | AIR INDIA                   | S                 | 26                | 0        | 0         | 73                         | 12               | 12               | 0                      | 0                      | 4                       | 42                         | 0                        | 0                          | 0                       |
|                                       | BRITISH AIRWAYS PLC         | S                 | 24                | 0        | 0         | 71                         | 13               | 8                | 8                      | 0                      | 0                       | 16                         | 46                       | 28                         | 26                      |
| <b>TOTAL CALCUTTA</b>                 |                             |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>12</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>2</b>                | <b>29</b>                  | <b>46</b>                | <b>28</b>                  | <b>26</b>               |
| DELHI                                 | BRITISH AIRWAYS PLC         | S                 | 59                | 1        | 0         | 56                         | 25               | 14               | 2                      | 3                      | 0                       | 23                         | 68                       | 15                         | 62                      |
|                                       | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 63                | 0        | 3         | 44                         | 25               | 21               | 6                      | 2                      | 2                       | 45                         | 23                       | 33                         | 26                      |
| <b>TOTAL DELHI</b>                    |                             |                   | <b>122</b>        | <b>1</b> | <b>3</b>  | <b>50</b>                  | <b>25</b>        | <b>17</b>        | <b>4</b>               | <b>2</b>               | <b>1</b>                | <b>35</b>                  | <b>55</b>                | <b>20</b>                  | <b>88</b>               |
| MADRAS/CHENNAI                        | AIR INDIA                   | S                 | 4                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 64                         | 0                        | 0                          | 0                       |
|                                       | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 12                         | 56                       | 86                         | 18                      |
| <b>TOTAL MADRAS/CHENNAI</b>           |                             |                   | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>14</b>        | <b>14</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>56</b>                | <b>86</b>                  | <b>18</b>               |
| MUMBAI                                | AIR INDIA                   | S                 | 147               | 6        | 6         | 46                         | 17               | 12               | 15                     | 9                      | 1                       | 61                         | 40                       | 48                         | 107                     |
|                                       | BMI BRITISH MIDLAND         | S                 | 33                | 0        | 2         | 85                         | 0                | 6                | 9                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                       | BRITISH AIRWAYS PLC         | S                 | 59                | 1        | 0         | 64                         | 20               | 12               | 3                      | 0                      | 0                       | 15                         | 61                       | 17                         | 62                      |



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ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MUMBAI                              | JET AIRWAYS                 | S                 | 61                | 0          | 1         | 82                         | 10               | 7                | 2                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                                     | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 25                | 1          | 1         | 56                         | 12               | 20               | 8                      | 4                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| <b>TOTAL MUMBAI</b>                 |                             |                   | <b>325</b>        | <b>8</b>   | <b>10</b> | <b>61</b>                  | <b>14</b>        | <b>11</b>        | <b>9</b>               | <b>4</b>               | <b>1</b>                | <b>36</b>                  | <b>48</b>                | <b>37</b>                  | 169                     |
| <b>TOTAL INDIA</b>                  |                             |                   | <b>519</b>        | <b>9</b>   | <b>13</b> | <b>59</b>                  | <b>17</b>        | <b>13</b>        | <b>8</b>               | <b>3</b>               | <b>1</b>                | <b>34</b>                  | <b>50</b>                | <b>34</b>                  | 301                     |
| <b>IRAN</b>                         |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEHRAN                              | BMED                        | S                 | 59                | 1          | 0         | 73                         | 8                | 12               | 7                      | 0                      | 0                       | 16                         | 31                       | 48                         | 54                      |
|                                     | IRAN AIR                    | S                 | 34                | 0          | 0         | 9                          | 21               | 56               | 12                     | 3                      | 0                       | 47                         | 14                       | 81                         | 37                      |
| <b>TOTAL TEHRAN</b>                 |                             |                   | <b>93</b>         | <b>1</b>   | <b>0</b>  | <b>49</b>                  | <b>13</b>        | <b>28</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>27</b>                  | <b>24</b>                | <b>61</b>                  | 91                      |
| <b>TOTAL IRAN</b>                   |                             |                   | <b>93</b>         | <b>1</b>   | <b>0</b>  | <b>49</b>                  | <b>13</b>        | <b>28</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>27</b>                  | <b>24</b>                | <b>61</b>                  | 91                      |
| <b>IRISH REPUBLIC</b>               |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORK                                | AER LINGUS                  | S                 | 302               | 0          | 2         | 74                         | 14               | 8                | 4                      | 0                      | 0                       | 13                         | 57                       | 27                         | 248                     |
| <b>TOTAL CORK</b>                   |                             |                   | <b>302</b>        | <b>0</b>   | <b>2</b>  | <b>74</b>                  | <b>14</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>57</b>                | <b>27</b>                  | 248                     |
| DUBLIN                              | AER LINGUS                  | S                 | 796               | 0          | 1         | 83                         | 10               | 4                | 4                      | 0                      | 0                       | 10                         | 60                       | 22                         | 794                     |
|                                     | BMI BRITISH MIDLAND         | S                 | 388               | 0          | 0         | 80                         | 13               | 6                | 1                      | 0                      | 0                       | 9                          | 52                       | 27                         | 442                     |
| <b>TOTAL DUBLIN</b>                 |                             |                   | <b>1184</b>       | <b>1</b>   | <b>1</b>  | <b>82</b>                  | <b>11</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>57</b>                | <b>24</b>                  | 1236                    |
| SHANNON                             | AER LINGUS                  | S                 | 241               | 0          | 0         | 85                         | 6                | 4                | 4                      | 2                      | 0                       | 14                         | 63                       | 23                         | 238                     |
| <b>TOTAL SHANNON</b>                |                             |                   | <b>241</b>        | <b>0</b>   | <b>0</b>  | <b>85</b>                  | <b>6</b>         | <b>4</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>63</b>                | <b>23</b>                  | 238                     |
| <b>TOTAL IRISH REPUBLIC</b>         |                             |                   | <b>1727</b>       | <b>1</b>   | <b>3</b>  | <b>81</b>                  | <b>11</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>58</b>                | <b>24</b>                  | 1722                    |
| <b>ISRAEL</b>                       |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                            | BRITISH AIRWAYS PLC         | S                 | 119               | 0          | 1         | 78                         | 15               | 5                | 2                      | 0                      | 0                       | 10                         | 59                       | 20                         | 122                     |
|                                     | EL AL                       | S                 | 100               | 0          | 1         | 72                         | 12               | 11               | 3                      | 0                      | 2                       | 22                         | 57                       | 61                         | 100                     |
| <b>TOTAL TEL AVIV</b>               |                             |                   | <b>219</b>        | <b>0</b>   | <b>2</b>  | <b>75</b>                  | <b>14</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>59</b>                | <b>38</b>                  | 226                     |
| <b>TOTAL ISRAEL</b>                 |                             |                   | <b>219</b>        | <b>0</b>   | <b>2</b>  | <b>75</b>                  | <b>14</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>59</b>                | <b>38</b>                  | 226                     |
| <b>ITALY</b>                        |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CAGLIARI (ELMAS)                    | BMI BRITISH MIDLAND         | C                 | 8                 | 0          | 0         | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 15                         | 13                       | 29                         | 8                       |
| <b>TOTAL CAGLIARI (ELMAS)</b>       |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>13</b>                | <b>29</b>                  | 8                       |
| CATANIA (FONTANAROSSA)              | BMI BRITISH MIDLAND         | C                 | 8                 | 0          | 0         | 13                         | 50               | 38               | 0                      | 0                      | 0                       | 27                         | 63                       | 17                         | 8                       |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>  | <b>13</b>                  | <b>50</b>        | <b>38</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>63</b>                | <b>17</b>                  | 8                       |
| MILAN (LINATE)                      | ALITALIA                    | S                 | 231               | 0          | 1         | 81                         | 6                | 7                | 4                      | 0                      | 0                       | 13                         | 83                       | 12                         | 166                     |
|                                     | BMI BRITISH MIDLAND         | S                 | 62                | 0          | 0         | 65                         | 27               | 6                | 2                      | 0                      | 0                       | 13                         | 45                       | 27                         | 62                      |
|                                     | BRITISH AIRWAYS PLC         | S                 | 172               | 0          | 1         | 75                         | 13               | 6                | 6                      | 0                      | 0                       | 14                         | 47                       | 33                         | 178                     |
| <b>TOTAL MILAN (LINATE)</b>         |                             |                   | <b>465</b>        | <b>0</b>   | <b>2</b>  | <b>77</b>                  | <b>12</b>        | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>61</b>                | <b>23</b>                  | 406                     |
| MILAN (MALPENSA)                    | ALITALIA                    | S                 | 246               | 0          | 0         | 59                         | 20               | 13               | 8                      | 0                      | 0                       | 21                         | 62                       | 18                         | 310                     |
|                                     | BRITISH AIRWAYS PLC         | S                 | 235               | 0          | 0         | 52                         | 23               | 18               | 6                      | 1                      | 0                       | 23                         | 43                       | 37                         | 170                     |
| <b>TOTAL MILAN (MALPENSA)</b>       |                             |                   | <b>481</b>        | <b>0</b>   | <b>0</b>  | <b>55</b>                  | <b>21</b>        | <b>16</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>55</b>                | <b>25</b>                  | 480                     |
| NAPLES                              | BMI BRITISH MIDLAND         | S                 | 70                | 0          | 0         | 63                         | 21               | 11               | 4                      | 0                      | 0                       | 17                         | 65                       | 15                         | 62                      |
| <b>TOTAL NAPLES</b>                 |                             |                   | <b>70</b>         | <b>1</b>   | <b>0</b>  | <b>63</b>                  | <b>21</b>        | <b>11</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>60</b>                | <b>17</b>                  | 70                      |
| ROME (FIUMICINO)                    | ALITALIA                    | S                 | 308               | 0          | 2         | 62                         | 17               | 17               | 4                      | 0                      | 0                       | 17                         | 63                       | 19                         | 310                     |
|                                     | BRITISH AIRWAYS PLC         | S                 | 292               | 0          | 2         | 66                         | 17               | 11               | 6                      | 0                      | 0                       | 16                         | 39                       | 40                         | 304                     |

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|------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ROME (FIUMICINO) |                             |                   | 600               | 0          | 4        | 64                         | 17               | 14               | 5                      | 0                      | 0                       | 17                         | 51                       | 29                         | 614                     |
| VENICE                 | BMI BRITISH MIDLAND         | S                 | 62                | 0          | 0        | 65                         | 18               | 10               | 8                      | 0                      | 0                       | 23                         | 34                       | 32                         | 62                      |
| TOTAL VENICE           |                             |                   | 62                | 0          | 0        | 65                         | 18               | 10               | 8                      | 0                      | 0                       | 23                         | 33                       | 32                         | 64                      |
| TOTAL ITALY            |                             |                   | 1694              | 1          | 6        | 65                         | 17               | 12               | 5                      | 0                      | 0                       | 18                         | 54                       | 26                         | 1658                    |
| JAMAICA                |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KINGSTON               | AIR JAMAICA                 | S                 | 61                | 0          | 0        | 49                         | 26               | 16               | 7                      | 2                      | 0                       | 27                         | 11                       | 98                         | 80                      |
| TOTAL KINGSTON         |                             |                   | 61                | 0          | 0        | 49                         | 26               | 16               | 7                      | 2                      | 0                       | 27                         | 11                       | 98                         | 80                      |
| TOTAL JAMAICA          |                             |                   | 61                | 0          | 0        | 49                         | 26               | 16               | 7                      | 2                      | 0                       | 27                         | 11                       | 98                         | 80                      |
| JAPAN                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OSAKA (KANSAI)         | JAPAN AIRLINES              | S                 | 61                | 0          | 1        | 75                         | 16               | 5                | 2                      | 0                      | 2                       | 17                         | 63                       | 20                         | 62                      |
| TOTAL OSAKA (KANSAI)   |                             |                   | 61                | 0          | 1        | 75                         | 16               | 5                | 2                      | 0                      | 2                       | 17                         | 63                       | 20                         | 62                      |
| TOKYO (NARITA)         | ALL NIPPON AIRWAYS          | S                 | 62                | 0          | 0        | 82                         | 10               | 8                | 0                      | 0                      | 0                       | 8                          | 76                       | 12                         | 62                      |
|                        | BRITISH AIRWAYS PLC         | S                 | 110               | 0          | 2        | 57                         | 27               | 9                | 6                      | 0                      | 0                       | 17                         | 48                       | 32                         | 122                     |
|                        | JAPAN AIRLINES              | S                 | 124               | 0          | 0        | 72                         | 18               | 7                | 2                      | 0                      | 1                       | 16                         | 54                       | 20                         | 124                     |
|                        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 59                | 1          | 1        | 63                         | 19               | 14               | 5                      | 0                      | 0                       | 16                         | 47                       | 34                         | 60                      |
| TOTAL TOKYO (NARITA)   |                             |                   | 355               | 1          | 3        | 68                         | 19               | 9                | 4                      | 0                      | 0                       | 15                         | 55                       | 25                         | 368                     |
| TOTAL JAPAN            |                             |                   | 416               | 1          | 4        | 69                         | 19               | 8                | 3                      | 0                      | 0                       | 15                         | 56                       | 24                         | 430                     |
| JORDAN                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMMAN                  | BMED                        | S                 | 26                | 0          | 0        | 69                         | 23               | 4                | 0                      | 4                      | 0                       | 19                         | 69                       | 13                         | 35                      |
|                        | ROYAL JORDANIAN             | S                 | 62                | 0          | 0        | 52                         | 23               | 23               | 3                      | 0                      | 0                       | 18                         | 45                       | 35                         | 62                      |
| TOTAL AMMAN            |                             |                   | 88                | 0          | 0        | 57                         | 23               | 17               | 2                      | 1                      | 0                       | 18                         | 54                       | 27                         | 97                      |
| TOTAL JORDAN           |                             |                   | 88                | 0          | 0        | 57                         | 23               | 17               | 2                      | 1                      | 0                       | 18                         | 54                       | 27                         | 97                      |
| KAZAKHSTAN             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALMA ATA               | AIR ASTANA                  | S                 | 18                | 0          | 0        | 83                         | 11               | 6                | 0                      | 0                      | 0                       | 6                          | 83                       | 6                          | 18                      |
|                        | BMED                        | S                 | 24                | 0          | 0        | 71                         | 21               | 4                | 4                      | 0                      | 0                       | 14                         | 48                       | 43                         | 27                      |
| TOTAL ALMA ATA         |                             |                   | 42                | 0          | 0        | 76                         | 17               | 5                | 2                      | 0                      | 0                       | 11                         | 62                       | 28                         | 45                      |
| TOTAL KAZAKHSTAN       |                             |                   | 42                | 0          | 0        | 76                         | 17               | 5                | 2                      | 0                      | 0                       | 11                         | 62                       | 28                         | 45                      |
| KENYA                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NAIROBI                | BRITISH AIRWAYS PLC         | S                 | 83                | 1          | 2        | 64                         | 19               | 7                | 10                     | 0                      | 0                       | 19                         | 51                       | 27                         | 88                      |
|                        | KENYA AIRWAYS               | S                 | 87                | 0          | 0        | 84                         | 7                | 3                | 6                      | 0                      | 0                       | 11                         | 88                       | 7                          | 90                      |
| TOTAL NAIROBI          |                             |                   | 170               | 1          | 2        | 74                         | 13               | 5                | 8                      | 0                      | 0                       | 15                         | 66                       | 23                         | 201                     |
| TOTAL KENYA            |                             |                   | 170               | 1          | 2        | 74                         | 13               | 5                | 8                      | 0                      | 0                       | 15                         | 66                       | 22                         | 214                     |
| KUWAIT                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KUWAIT                 | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 70                         | 13               | 8                | 8                      | 0                      | 0                       | 15                         | 65                       | 20                         | 60                      |
|                        | KUWAIT AIRWAYS              | S                 | 70                | 0          | 0        | 43                         | 29               | 21               | 7                      | 0                      | 0                       | 24                         | 45                       | 28                         | 80                      |
| TOTAL KUWAIT           |                             |                   | 130               | 0          | 0        | 55                         | 22               | 15               | 8                      | 0                      | 0                       | 20                         | 54                       | 24                         | 140                     |
| TOTAL KUWAIT           |                             |                   | 130               | 0          | 0        | 55                         | 22               | 15               | 8                      | 0                      | 0                       | 20                         | 54                       | 24                         | 140                     |

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|-----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>KYRGYZSTAN</b>           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BISHKEK (FRUNZE)            | BMED                        | S                 | 24                | 0        | 0         | 50                         | 25               | 8                | 8                      | 4                      | 4                       | 52                         | 52                       | 24                         | 27                      |
| TOTAL BISHKEK (FRUNZE)      |                             |                   | 24                | 0        | 0         | 50                         | 25               | 8                | 8                      | 4                      | 4                       | 52                         | 52                       | 24                         | 27                      |
| TOTAL KYRGYZSTAN            |                             |                   | 24                | 0        | 0         | 50                         | 25               | 8                | 8                      | 4                      | 4                       | 52                         | 52                       | 24                         | 27                      |
| <b>LATVIA</b>               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| RIGA                        | AIR BALTIC CORPORATION SIA  | S                 | 54                | 0        | 0         | 67                         | 20               | 9                | 4                      | 0                      | 0                       | 13                         | 57                       | 27                         | 54                      |
|                             | BRITISH AIRWAYS PLC         | S                 | 60                | 0        | 1         | 82                         | 10               | 5                | 3                      | 0                      | 0                       | 14                         | 69                       | 16                         | 42                      |
| TOTAL RIGA                  |                             |                   | 114               | 0        | 1         | 75                         | 15               | 7                | 4                      | 0                      | 0                       | 14                         | 63                       | 22                         | 96                      |
| TOTAL LATVIA                |                             |                   | 114               | 0        | 1         | 75                         | 15               | 7                | 4                      | 0                      | 0                       | 14                         | 63                       | 22                         | 96                      |
| <b>LEBANON</b>              |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BEIRUT                      | MEA                         | S                 | 62                | 0        | 0         | 63                         | 18               | 15               | 3                      | 0                      | 2                       | 27                         | 58                       | 16                         | 62                      |
| TOTAL BEIRUT                |                             |                   | 62                | 0        | 0         | 63                         | 18               | 15               | 3                      | 0                      | 2                       | 27                         | 59                       | 19                         | 80                      |
| TOTAL LEBANON               |                             |                   | 62                | 0        | 0         | 63                         | 18               | 15               | 3                      | 0                      | 2                       | 27                         | 59                       | 19                         | 80                      |
| <b>LIBYA</b>                |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TRIPOLI                     | BRITISH AIRWAYS PLC         | S                 | 59                | 0        | 1         | 78                         | 10               | 7                | 5                      | 0                      | 0                       | 13                         | 37                       | 31                         | 46                      |
|                             | LIBYAN ARAB AIRLINES        | S                 | 26                | 0        | 0         | 23                         | 12               | 23               | 42                     | 0                      | 0                       | 55                         | 69                       | 26                         | 16                      |
| TOTAL TRIPOLI               |                             |                   | 85                | 0        | 1         | 61                         | 11               | 12               | 16                     | 0                      | 0                       | 26                         | 45                       | 30                         | 62                      |
| TOTAL LIBYA                 |                             |                   | 85                | 0        | 1         | 61                         | 11               | 12               | 16                     | 0                      | 0                       | 26                         | 43                       | 32                         | 72                      |
| <b>LUXEMBOURG</b>           |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                  | LUXAIR                      | S                 | 124               | 0        | 0         | 80                         | 13               | 6                | 2                      | 0                      | 0                       | 9                          | 60                       | 14                         | 124                     |
| TOTAL LUXEMBOURG            |                             |                   | 124               | 0        | 0         | 80                         | 13               | 6                | 2                      | 0                      | 0                       | 9                          | 60                       | 14                         | 124                     |
| TOTAL LUXEMBOURG            |                             |                   | 124               | 0        | 0         | 80                         | 13               | 6                | 2                      | 0                      | 0                       | 9                          | 60                       | 14                         | 124                     |
| <b>MALAYSIA</b>             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KUALA LUMPUR (SEPANG)       | MALYSIAN AIRLINES SYSTEM-MA | S                 | 160               | 0        | 0         | 77                         | 11               | 8                | 3                      | 1                      | 0                       | 14                         | 76                       | 11                         | 160                     |
| TOTAL KUALA LUMPUR (SEPANG) |                             |                   | 160               | 0        | 0         | 77                         | 11               | 8                | 3                      | 1                      | 0                       | 14                         | 76                       | 11                         | 160                     |
| TOTAL MALAYSIA              |                             |                   | 160               | 0        | 0         | 77                         | 11               | 8                | 3                      | 1                      | 0                       | 14                         | 76                       | 11                         | 160                     |
| <b>MALTA</b>                |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                       | AIR MALTA                   | S                 | 140               | 0        | 0         | 76                         | 14               | 6                | 4                      | 0                      | 0                       | 11                         | 63                       | 16                         | 140                     |
| TOTAL MALTA                 |                             |                   | 140               | 0        | 0         | 76                         | 14               | 6                | 4                      | 0                      | 0                       | 11                         | 63                       | 16                         | 140                     |
| TOTAL MALTA                 |                             |                   | 140               | 0        | 0         | 76                         | 14               | 6                | 4                      | 0                      | 0                       | 11                         | 63                       | 16                         | 140                     |
| <b>MAURITIUS</b>            |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MAURITIUS                   | AIR MAURITIUS LTD           | S                 | 54                | 0        | 0         | 56                         | 19               | 6                | 15                     | 2                      | 4                       | 52                         | 32                       | 96                         | 44                      |
|                             | BRITISH AIRWAYS PLC         | S                 | 23                | 0        | 0         | 65                         | 22               | 4                | 9                      | 0                      | 0                       | 16                         | 58                       | 19                         | 26                      |
| TOTAL MAURITIUS             |                             |                   | 77                | 0        | 0         | 58                         | 19               | 5                | 13                     | 1                      | 3                       | 41                         | 41                       | 67                         | 70                      |
| TOTAL MAURITIUS             |                             |                   | 77                | 0        | 0         | 58                         | 19               | 5                | 13                     | 1                      | 3                       | 41                         | 41                       | 67                         | 70                      |
| <b>MEXICO</b>               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MEXICO CITY                 | BRITISH AIRWAYS PLC         | S                 | 34                | 0        | 1         | 56                         | 9                | 21               | 15                     | 0                      | 0                       | 32                         | 45                       | 25                         | 44                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MEXICO CITY                 |                             |                   | 34                | 0          | 1        | 56                         | 9                | 21               | 15                     | 0                      | 0                       | 32                         | 45                       | 25                         | 44                      |
| TOTAL MEXICO                      |                             |                   | 34                | 0          | 1        | 56                         | 9                | 21               | 15                     | 0                      | 0                       | 32                         | 45                       | 25                         | 44                      |
| <b>MOROCCO</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CASABLANCA MOHAMED V              | GB AIRWAYS LTD              | S                 | 15                | 1          | 0        | 20                         | 67               | 7                | 7                      | 0                      | 0                       | 25                         | 29                       | 32                         | 17                      |
|                                   | ROYAL AIR MAROC             | S                 | 57                | 0          | 0        | 68                         | 16               | 9                | 5                      | 2                      | 0                       | 19                         | 55                       | 20                         | 62                      |
| TOTAL CASABLANCA MOHAMED V        |                             |                   | 72                | 1          | 0        | 58                         | 26               | 8                | 6                      | 1                      | 0                       | 21                         | 49                       | 23                         | 79                      |
| MARRAKESH                         | GB AIRWAYS LTD              | S                 | 44                | 0          | 0        | 61                         | 14               | 11               | 11                     | 2                      | 0                       | 27                         | 42                       | 54                         | 45                      |
|                                   | ROYAL AIR MAROC             | S                 | 6                 | 0          | 0        | 33                         | 17               | 50               | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL MARRAKESH                   |                             |                   | 50                | 0          | 0        | 58                         | 14               | 16               | 10                     | 2                      | 0                       | 26                         | 42                       | 54                         | 45                      |
| TANGIERS (IBN BATUTA)             | ROYAL AIR MAROC             | S                 | 25                | 0          | 0        | 40                         | 48               | 12               | 0                      | 0                      | 0                       | 15                         | 18                       | 51                         | 11                      |
| TOTAL TANGIERS (IBN BATUTA)       |                             |                   | 25                | 0          | 0        | 40                         | 48               | 12               | 0                      | 0                      | 0                       | 15                         | 18                       | 51                         | 11                      |
| TOTAL MOROCCO                     |                             |                   | 147               | 1          | 0        | 55                         | 26               | 12               | 6                      | 1                      | 0                       | 22                         | 44                       | 36                         | 135                     |
| <b>NATIONALIST CHINA (TAIWAN)</b> |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TAIPEI                            | EVA AIR                     | S                 | 44                | 0          | 0        | 66                         | 14               | 16               | 5                      | 0                      | 0                       | 14                         | 69                       | 14                         | 42                      |
| TOTAL TAIPEI                      |                             |                   | 44                | 0          | 0        | 66                         | 14               | 16               | 5                      | 0                      | 0                       | 14                         | 69                       | 14                         | 42                      |
| TOTAL NATIONALIST CHINA (TAIWAN)  |                             |                   | 44                | 0          | 0        | 66                         | 14               | 16               | 5                      | 0                      | 0                       | 14                         | 69                       | 14                         | 42                      |
| <b>NETHERLANDS</b>                |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                         | BMI BRITISH MIDLAND         | S                 | 454               | 0          | 0        | 84                         | 9                | 6                | 2                      | 0                      | 0                       | 8                          | 58                       | 20                         | 451                     |
|                                   | BRITISH AIRWAYS PLC         | S                 | 450               | 0          | 2        | 81                         | 8                | 8                | 4                      | 0                      | 0                       | 10                         | 69                       | 16                         | 456                     |
|                                   | KLM                         | S                 | 548               | 0          | 0        | 84                         | 9                | 5                | 1                      | 1                      | 0                       | 9                          | 70                       | 14                         | 548                     |
| TOTAL AMSTERDAM                   |                             |                   | 1452              | 0          | 2        | 83                         | 9                | 6                | 2                      | 0                      | 0                       | 9                          | 66                       | 17                         | 1455                    |
| EINDHOVEN                         | KLM CITYHOPPER              | S                 | 138               | 0          | 0        | 89                         | 8                | 1                | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL EINDHOVEN                   |                             |                   | 138               | 0          | 0        | 89                         | 8                | 1                | 1                      | 0                      | 0                       | 6                          | 63                       | 29                         | 84                      |
| ROTTERDAM                         | KLM CITYHOPPER              | S                 | 156               | 0          | 0        | 89                         | 5                | 3                | 3                      | 0                      | 0                       | 7                          | 100                      | 4                          | 10                      |
| TOTAL ROTTERDAM                   |                             |                   | 156               | 0          | 4        | 89                         | 5                | 3                | 3                      | 0                      | 0                       | 7                          | 80                       | 9                          | 202                     |
| TOTAL NETHERLANDS                 |                             |                   | 1746              | 0          | 6        | 84                         | 8                | 5                | 2                      | 0                      | 0                       | 9                          | 67                       | 16                         | 1741                    |
| <b>NEW ZEALAND</b>                |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AUCKLAND INTERNATIONAL            | AIR NEW ZEALAND LTD         | S                 | 62                | 0          | 0        | 60                         | 23               | 13               | 5                      | 0                      | 0                       | 18                         | 65                       | 20                         | 62                      |
| TOTAL AUCKLAND INTERNATIONAL      |                             |                   | 62                | 0          | 0        | 60                         | 23               | 13               | 5                      | 0                      | 0                       | 18                         | 65                       | 20                         | 62                      |
| TOTAL NEW ZEALAND                 |                             |                   | 62                | 0          | 0        | 60                         | 23               | 13               | 5                      | 0                      | 0                       | 18                         | 65                       | 20                         | 62                      |
| <b>NIGERIA</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABUJA                             | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 80                         | 13               | 7                | 0                      | 0                      | 0                       | 8                          | 60                       | 20                         | 45                      |
| TOTAL ABUJA                       |                             |                   | 60                | 0          | 0        | 80                         | 13               | 7                | 0                      | 0                      | 0                       | 8                          | 60                       | 20                         | 45                      |
| LAGOS                             | BRITISH AIRWAYS PLC         | S                 | 85                | 1          | 0        | 28                         | 35               | 26               | 9                      | 1                      | 0                       | 31                         | 29                       | 25                         | 62                      |
|                                   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 94                | 0          | 0        | 59                         | 17               | 18               | 5                      | 1                      | 0                       | 19                         | 21                       | 29                         | 62                      |
| TOTAL LAGOS                       |                             |                   | 179               | 1          | 0        | 44                         | 26               | 22               | 7                      | 1                      | 0                       | 25                         | 25                       | 27                         | 124                     |
| TOTAL NIGERIA                     |                             |                   | 239               | 1          | 0        | 53                         | 23               | 18               | 5                      | 1                      | 0                       | 21                         | 34                       | 25                         | 169                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                        |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                        |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>NORWAY</b>                            |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)                        | BRITISH AIRWAYS PLC    | S                 | 232               | 0        | 2         | 74                         | 13               | 7                | 6                      | 0                      | 0                       | 15                         | 58                       | 22                         | 240                     |
|  | SAS                    | S                 | 302               | 0        | 0         | 85                         | 9                | 4                | 2                      | 0                      | 0                       | 8                          | 77                       | 10                         | 300                     |
| <b>TOTAL OSLO (GARDERMOEN)</b>           |                        |                   | <b>534</b>        | <b>0</b> | <b>2</b>  | <b>80</b>                  | <b>10</b>        | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>68</b>                | <b>15</b>                  | <b>540</b>              |
| STAVANGER                                | SAS                    | S                 | 108               | 0        | 0         | 85                         | 10               | 4                | 1                      | 0                      | 0                       | 6                          | 84                       | 8                          | 106                     |
| <b>TOTAL STAVANGER</b>                   |                        |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>84</b>                | <b>8</b>                   | <b>106</b>              |
| <b>TOTAL NORWAY</b>                      |                        |                   | <b>642</b>        | <b>0</b> | <b>2</b>  | <b>81</b>                  | <b>10</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>71</b>                | <b>14</b>                  | <b>646</b>              |
| <b>OMAN</b>                              |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MUSCAT                                   | BRITISH AIRWAYS PLC    | S                 | 57                | 1        | 0         | 79                         | 11               | 7                | 2                      | 0                      | 2                       | 22                         | 61                       | 23                         | 31                      |
|  | GULF AIR               | S                 | 116               | 0        | 0         | 67                         | 17               | 13               | 2                      | 1                      | 0                       | 16                         | 50                       | 22                         | 105                     |
| <b>TOTAL MUSCAT</b>                      |                        |                   | <b>173</b>        | <b>1</b> | <b>0</b>  | <b>71</b>                  | <b>15</b>        | <b>11</b>        | <b>2</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>53</b>                | <b>22</b>                  | <b>136</b>              |
| <b>TOTAL OMAN</b>                        |                        |                   | <b>173</b>        | <b>1</b> | <b>0</b>  | <b>71</b>                  | <b>15</b>        | <b>11</b>        | <b>2</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>53</b>                | <b>22</b>                  | <b>136</b>              |
| <b>PAKISTAN</b>                          |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                                | BRITISH AIRWAYS PLC    | S                 | 24                | 0        | 0         | 17                         | 17               | 25               | 42                     | 0                      | 0                       | 52                         | 31                       | 55                         | 26                      |
|  | PAKISTAN INTL AIRLINES | S                 | 36                | 0        | 0         | 17                         | 17               | 36               | 22                     | 6                      | 3                       | 65                         | 8                        | 46                         | 26                      |
| <b>TOTAL ISLAMABAD</b>                   |                        |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>17</b>                  | <b>17</b>        | <b>32</b>        | <b>30</b>              | <b>3</b>               | <b>2</b>                | <b>59</b>                  | <b>19</b>                | <b>50</b>                  | <b>52</b>               |
| KARACHI                                  | PAKISTAN INTL AIRLINES | S                 | 26                | 0        | 0         | 38                         | 35               | 15               | 12                     | 0                      | 0                       | 30                         | 65                       | 44                         | 26                      |
| <b>TOTAL KARACHI</b>                     |                        |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>35</b>        | <b>15</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>65</b>                | <b>44</b>                  | <b>26</b>               |
| LAHORE                                   | PAKISTAN INTL AIRLINES | S                 | 26                | 0        | 0         | 27                         | 31               | 27               | 15                     | 0                      | 0                       | 31                         | 31                       | 39                         | 26                      |
| <b>TOTAL LAHORE</b>                      |                        |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>27</b>                  | <b>31</b>        | <b>27</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>31</b>                | <b>39</b>                  | <b>26</b>               |
| <b>TOTAL PAKISTAN</b>                    |                        |                   | <b>112</b>        | <b>0</b> | <b>0</b>  | <b>24</b>                  | <b>24</b>        | <b>27</b>        | <b>22</b>              | <b>2</b>               | <b>1</b>                | <b>46</b>                  | <b>34</b>                | <b>46</b>                  | <b>104</b>              |
| <b>POLAND</b>                            |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| WARSAW                                   | BRITISH AIRWAYS PLC    | S                 | 176               | 0        | 1         | 70                         | 15               | 8                | 6                      | 0                      | 1                       | 18                         | 38                       | 34                         | 180                     |
|  | LOT-POLISH AIRLINES    | S                 | 186               | 0        | 0         | 73                         | 14               | 7                | 5                      | 1                      | 1                       | 18                         | 51                       | 18                         | 186                     |
| <b>TOTAL WARSAW</b>                      |                        |                   | <b>362</b>        | <b>0</b> | <b>1</b>  | <b>72</b>                  | <b>14</b>        | <b>7</b>         | <b>6</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>45</b>                | <b>26</b>                  | <b>366</b>              |
| <b>TOTAL POLAND</b>                      |                        |                   | <b>362</b>        | <b>0</b> | <b>1</b>  | <b>72</b>                  | <b>14</b>        | <b>7</b>         | <b>6</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>45</b>                | <b>26</b>                  | <b>366</b>              |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | AIR PORTUGAL           | S                 | 62                | 0        | 0         | 69                         | 16               | 15               | 0                      | 0                      | 0                       | 12                         | 61                       | 17                         | 62                      |
| <b>TOTAL FARO</b>                        |                        |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>16</b>        | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>61</b>                | <b>17</b>                  | <b>62</b>               |
| LISBON                                   | AIR PORTUGAL           | S                 | 186               | 0        | 0         | 42                         | 23               | 23               | 11                     | 0                      | 1                       | 31                         | 25                       | 59                         | 184                     |
|  | BRITISH AIRWAYS PLC    | S                 | 232               | 0        | 2         | 71                         | 19               | 7                | 3                      | 0                      | 0                       | 13                         | 47                       | 32                         | 242                     |
| <b>TOTAL LISBON</b>                      |                        |                   | <b>418</b>        | <b>0</b> | <b>2</b>  | <b>58</b>                  | <b>21</b>        | <b>14</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>38</b>                | <b>44</b>                  | <b>426</b>              |
| OPORTO (PORTUGAL)                        | AIR PORTUGAL           | S                 | 124               | 0        | 0         | 59                         | 24               | 14               | 3                      | 0                      | 0                       | 16                         | 44                       | 30                         | 124                     |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                        |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>24</b>        | <b>14</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>44</b>                | <b>30</b>                  | <b>124</b>              |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                        |                   | <b>604</b>        | <b>0</b> | <b>2</b>  | <b>59</b>                  | <b>21</b>        | <b>14</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>41</b>                | <b>38</b>                  | <b>612</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | AIR PORTUGAL           | S                 | 16                | 0        | 0         | 69                         | 25               | 6                | 0                      | 0                      | 0                       | 12                         | 39                       | 38                         | 18                      |
| <b>TOTAL FUNCHAL</b>                     |                        |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>25</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>39</b>                | <b>38</b>                  | <b>18</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

|                                       |                             | Reporting Airport: HEATHROW (Full Analysis) |            |           |                            |                     |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|-----------------------------|---|------------|-----------|----------------------------|---------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             | NUMBER OF FLIGHTS                           |            |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED                           | MATCHED    | UNMATCHED |                            | Early to<br>15 mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |   | Actual (7) | Plan (8)  |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL PORTUGAL(MADEIRA)</b>        |                             |   | <b>16</b>  | <b>0</b>  | <b>0</b>                   | <b>69</b>           | <b>25</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>39</b>                | <b>38</b>                  | <b>18</b>               |
| <b>QATAR</b>                          |                             |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DOHA                                  | BRITISH AIRWAYS PLC         | S   | 59         | 0         | 0                          | 69                  | 14               | 14               | 3                      | 0                      | 0                       | 14                         | 61                       | 16                         | 62                      |
|                                       | QATAR AIRWAYS               | S   | 124        | 0         | 0                          | 69                  | 19               | 9                | 2                      | 1                      | 0                       | 13                         | 73                       | 11                         | 124                     |
| <b>TOTAL DOHA</b>                     |                             |   | <b>183</b> | <b>0</b>  | <b>0</b>                   | <b>69</b>           | <b>17</b>        | <b>10</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>69</b>                | <b>13</b>                  | <b>186</b>              |
| <b>TOTAL QATAR</b>                    |                             |   | <b>183</b> | <b>0</b>  | <b>0</b>                   | <b>69</b>           | <b>17</b>        | <b>10</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>69</b>                | <b>13</b>                  | <b>186</b>              |
| <b>REPUBLIC OF KOREA</b>              |                             |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SEOUL (INCHEON)                       | ASIANA AIRLINES             | S   | 26         | 0         | 0                          | 77                  | 15               | 4                | 4                      | 0                      | 0                       | 11                         | 50                       | 21                         | 36                      |
|                                       | KOREAN AIR                  | S   | 61         | 1         | 1                          | 80                  | 16               | 3                | 0                      | 0                      | 0                       | 8                          | 69                       | 12                         | 62                      |
| <b>TOTAL SEOUL (INCHEON)</b>          |                             |   | <b>87</b>  | <b>1</b>  | <b>1</b>                   | <b>79</b>           | <b>16</b>        | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>62</b>                | <b>15</b>                  | <b>98</b>               |
| <b>TOTAL REPUBLIC OF KOREA</b>        |                             |   | <b>87</b>  | <b>1</b>  | <b>1</b>                   | <b>79</b>           | <b>16</b>        | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>62</b>                | <b>15</b>                  | <b>98</b>               |
| <b>REPUBLIC OF SOUTH AFRICA</b>       |                             |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CAPE TOWN                             | BRITISH AIRWAYS PLC         | S   | 57         | 1         | 0                          | 68                  | 21               | 7                | 4                      | 0                      | 0                       | 13                         | 55                       | 83                         | 60                      |
|                                       | SOUTH AFRICAN AIRWAYS       | S   | 62         | 0         | 1                          | 74                  | 16               | 6                | 2                      | 0                      | 2                       | 22                         | 69                       | 13                         | 80                      |
| <b>TOTAL CAPE TOWN</b>                |                             |   | <b>119</b> | <b>1</b>  | <b>1</b>                   | <b>71</b>           | <b>18</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>18</b>                  | <b>63</b>                | <b>43</b>                  | <b>140</b>              |
| JOHANNESBURG                          | BRITISH AIRWAYS PLC         | S   | 116        | 2         | 0                          | 71                  | 12               | 15               | 3                      | 0                      | 0                       | 13                         | 57                       | 28                         | 122                     |
|                                       | SOUTH AFRICAN AIRWAYS       | S   | 123        | 0         | 1                          | 67                  | 20               | 8                | 5                      | 0                      | 0                       | 15                         | 69                       | 17                         | 124                     |
|                                       | VIRGIN ATLANTIC AIRWAYS LTD | S   | 62         | 0         | 1                          | 60                  | 21               | 13               | 5                      | 2                      | 0                       | 21                         | 48                       | 53                         | 62                      |
| <b>TOTAL JOHANNESBURG</b>             |                             |   | <b>301</b> | <b>2</b>  | <b>2</b>                   | <b>67</b>           | <b>17</b>        | <b>12</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>60</b>                | <b>29</b>                  | <b>308</b>              |
| <b>TOTAL REPUBLIC OF SOUTH AFRICA</b> |                             |   | <b>420</b> | <b>3</b>  | <b>3</b>                   | <b>68</b>           | <b>18</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>61</b>                | <b>33</b>                  | <b>448</b>              |
| <b>REPUBLIC OF YEMEN</b>              |                             |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SANAA                                 | YEMENIA                     | S   | 18         | 0         | 0                          | 61                  | 11               | 17               | 11                     | 0                      | 0                       | 22                         | 56                       | 18                         | 16                      |
| <b>TOTAL SANAA</b>                    |                             |   | <b>18</b>  | <b>0</b>  | <b>0</b>                   | <b>61</b>           | <b>11</b>        | <b>17</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>56</b>                | <b>18</b>                  | <b>16</b>               |
| <b>TOTAL REPUBLIC OF YEMEN</b>        |                             |   | <b>18</b>  | <b>0</b>  | <b>0</b>                   | <b>61</b>           | <b>11</b>        | <b>17</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>56</b>                | <b>18</b>                  | <b>16</b>               |
| <b>RUMANIA</b>                        |                             |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (OTOPENI)                   | BRITISH AIRWAYS PLC         | S   | 57         | 0         | 1                          | 58                  | 12               | 23               | 7                      | 0                      | 0                       | 23                         | 48                       | 31                         | 62                      |
|                                       | TAROM                       | S   | 64         | 0         | 0                          | 78                  | 16               | 3                | 3                      | 0                      | 0                       | 10                         | 90                       | 6                          | 62                      |
| <b>TOTAL BUCHAREST (OTOPENI)</b>      |                             |   | <b>121</b> | <b>0</b>  | <b>1</b>                   | <b>69</b>           | <b>14</b>        | <b>12</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>69</b>                | <b>19</b>                  | <b>124</b>              |
| <b>TOTAL RUMANIA</b>                  |                             |   | <b>121</b> | <b>0</b>  | <b>1</b>                   | <b>69</b>           | <b>14</b>        | <b>12</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>69</b>                | <b>19</b>                  | <b>124</b>              |
| <b>RUSSIA</b>                         |                             |   |            |           |                            |                     |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)                   | BRITISH AIRWAYS PLC         | S   | 126        | 0         | 3                          | 69                  | 17               | 8                | 6                      | 0                      | 0                       | 15                         | 42                       | 34                         | 137                     |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>      |                             |   | <b>126</b> | <b>0</b>  | <b>3</b>                   | <b>69</b>           | <b>17</b>        | <b>8</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>42</b>                | <b>34</b>                  | <b>137</b>              |
| MOSCOW (SHEREMETYEVO)                 | AEROFLOT                    | S   | 156        | 0         | 0                          | 73                  | 17               | 6                | 4                      | 0                      | 0                       | 12                         | 58                       | 15                         | 168                     |
| <b>TOTAL MOSCOW (SHEREMETYEVO)</b>    |                             |   | <b>156</b> | <b>0</b>  | <b>0</b>                   | <b>73</b>           | <b>17</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>58</b>                | <b>15</b>                  | <b>168</b>              |
| ST PETERSBURG                         | BRITISH AIRWAYS PLC         | S   | 59         | 0         | 1                          | 68                  | 14               | 12               | 7                      | 0                      | 0                       | 17                         | 65                       | 20                         | 62                      |
|                                       | PULKOVO AVIATION ENTERPRISE | S   | 8          | 0         | 0                          | 50                  | 38               | 13               | 0                      | 0                      | 0                       | 18                         | 75                       | 10                         | 8                       |
| <b>TOTAL ST PETERSBURG</b>            |                             |   | <b>67</b>  | <b>0</b>  | <b>1</b>                   | <b>66</b>           | <b>16</b>        | <b>12</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>66</b>                | <b>19</b>                  | <b>70</b>               |
| <b>TOTAL RUSSIA</b>                   |                             |   | <b>349</b> | <b>0</b>  | <b>4</b>                   | <b>70</b>           | <b>17</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>54</b>                | <b>23</b>                  | <b>375</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                        | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                        |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                        |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>SAUDI ARABIA</b>                         |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAMMAM                                      | SAUDI ARABIAN AIRLINES | S                 | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| <b>TOTAL DAMMAM</b>                         |                        |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| JEDDAH                                      | SAUDI ARABIAN AIRLINES | S                 | 62                | 0        | 0         | 61                         | 26               | 10               | 2                      | 2                      | 0                       | 17                         | 69                       | 13                         | 62                      |
| <b>TOTAL JEDDAH</b>                         |                        |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>26</b>        | <b>10</b>        | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>17</b>                  | <b>60</b>                | <b>18</b>                  | <b>97</b>               |
| RIYADH                                      | SAUDI ARABIAN AIRLINES | S                 | 38                | 0        | 0         | 82                         | 8                | 8                | 3                      | 0                      | 0                       | 11                         | 58                       | 15                         | 36                      |
| <b>TOTAL RIYADH</b>                         |                        |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>8</b>         | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>46</b>                | <b>26</b>                  | <b>71</b>               |
| <b>TOTAL SAUDI ARABIA</b>                   |                        |                   | <b>104</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>19</b>        | <b>10</b>        | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>54</b>                | <b>22</b>                  | <b>168</b>              |
| <b>SEYCHELLES</b>                           |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SEYCHELLES                                  | AIR SEYCHELLES         | S                 | 16                | 0        | 0         | 69                         | 19               | 13               | 0                      | 0                      | 0                       | 13                         | 50                       | 18                         | 18                      |
| <b>TOTAL SEYCHELLES</b>                     |                        |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>50</b>                | <b>18</b>                  | <b>18</b>               |
| <b>TOTAL SEYCHELLES</b>                     |                        |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>50</b>                | <b>18</b>                  | <b>18</b>               |
| <b>SINGAPORE</b>                            |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SINGAPORE                                   | SINGAPORE AIRLINES     | S                 | 186               | 0        | 0         | 78                         | 10               | 9                | 3                      | 0                      | 1                       | 16                         | 76                       | 12                         | 186                     |
| <b>TOTAL SINGAPORE</b>                      |                        |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>16</b>                  | <b>76</b>                | <b>12</b>                  | <b>186</b>              |
| <b>TOTAL SINGAPORE</b>                      |                        |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>16</b>                  | <b>76</b>                | <b>12</b>                  | <b>186</b>              |
| <b>SPAIN</b>                                |                        |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                                    | BMI BRITISH MIDLAND    | S                 | 62                | 0        | 0         | 58                         | 26               | 10               | 6                      | 0                      | 0                       | 20                         | 35                       | 34                         | 62                      |
| <b>TOTAL ALICANTE</b>                       |                        |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>26</b>        | <b>10</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>35</b>                | <b>34</b>                  | <b>62</b>               |
| BARCELONA                                   | BRITISH AIRWAYS PLC    | S                 | 235               | 0        | 0         | 59                         | 23               | 14               | 5                      | 0                      | 0                       | 17                         | 41                       | 41                         | 260                     |
|   | IBERIA                 | S                 | 246               | 1        | 1         | 70                         | 17               | 8                | 4                      | 0                      | 0                       | 17                         | 73                       | 14                         | 248                     |
| <b>TOTAL BARCELONA</b>                      |                        |                   | <b>481</b>        | <b>1</b> | <b>1</b>  | <b>65</b>                  | <b>20</b>        | <b>11</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>56</b>                | <b>27</b>                  | <b>510</b>              |
| BILBAO                                      | IBERIA                 | S                 | 62                | 0        | 0         | 82                         | 10               | 8                | 0                      | 0                      | 0                       | 8                          | 85                       | 8                          | 62                      |
| <b>TOTAL BILBAO</b>                         |                        |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>10</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>61</b>                | <b>17</b>                  | <b>124</b>              |
| JEREZ                                       | QANTAS                 | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL JEREZ</b>                          |                        |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MADRID                                      | BMI BRITISH MIDLAND    | S                 | 62                | 0        | 0         | 84                         | 11               | 2                | 3                      | 0                      | 0                       | 8                          | 63                       | 13                         | 62                      |
|   | BRITISH AIRWAYS PLC    | S                 | 294               | 0        | 2         | 60                         | 20               | 12               | 9                      | 0                      | 0                       | 20                         | 40                       | 37                         | 298                     |
|   | IBERIA                 | S                 | 370               | 0        | 0         | 58                         | 22               | 15               | 5                      | 0                      | 0                       | 19                         | 61                       | 22                         | 372                     |
| <b>TOTAL MADRID</b>                         |                        |                   | <b>726</b>        | <b>0</b> | <b>2</b>  | <b>61</b>                  | <b>20</b>        | <b>12</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>53</b>                | <b>27</b>                  | <b>732</b>              |
| MALAGA                                      | GB AIRWAYS LTD         | S                 | 119               | 1        | 0         | 66                         | 18               | 13               | 3                      | 1                      | 0                       | 19                         | 45                       | 34                         | 124                     |
|   | IBERIA                 | S                 | 62                | 0        | 0         | 69                         | 23               | 6                | 2                      | 0                      | 0                       | 12                         | 69                       | 17                         | 62                      |
| <b>TOTAL MALAGA</b>                         |                        |                   | <b>181</b>        | <b>1</b> | <b>0</b>  | <b>67</b>                  | <b>19</b>        | <b>10</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>53</b>                | <b>28</b>                  | <b>186</b>              |
| PALMA DE MALLORCA                           | BMI BRITISH MIDLAND    | S                 | 70                | 0        | 0         | 76                         | 20               | 1                | 3                      | 0                      | 0                       | 10                         | 37                       | 22                         | 70                      |
| <b>TOTAL PALMA DE MALLORCA</b>              |                        |                   | <b>70</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>20</b>        | <b>1</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>37</b>                | <b>22</b>                  | <b>70</b>               |
| SANTIAGO DE COMPOSTELA (SPAIN)              | IBERIA                 | S                 | 62                | 0        | 0         | 81                         | 10               | 6                | 3                      | 0                      | 0                       | 10                         | 92                       | 4                          | 62                      |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                        |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>10</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>92</b>                | <b>4</b>                   | <b>62</b>               |
| SEVILLE                                     | IBERIA                 | S                 | 62                | 0        | 0         | 69                         | 16               | 10               | 5                      | 0                      | 0                       | 16                         | 82                       | 29                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                     |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SEVILLE             |                     |                   | 62                | 0          | 0        | 69                         | 16               | 10               | 5                      | 0                      | 0                       | 16                         | 82                       | 29                         | 62                      |
| VALENCIA                  | IBERIA              | S                 | 62                | 0          | 0        | 69                         | 16               | 8                | 3                      | 3                      | 0                       | 20                         | 79                       | 11                         | 62                      |
| TOTAL VALENCIA            |                     |                   | 62                | 0          | 0        | 69                         | 16               | 8                | 3                      | 3                      | 0                       | 20                         | 79                       | 11                         | 62                      |
| TOTAL SPAIN               |                     |                   | 1770              | 2          | 3        | 65                         | 19               | 11               | 5                      | 0                      | 0                       | 17                         | 56                       | 26                         | 1878                    |
| SRI LANKA                 |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COLOMBO                   | SRILANKAN AIRLINES  | S                 | 102               | 0          | 2        | 74                         | 15               | 7                | 5                      | 0                      | 0                       | 14                         | 62                       | 28                         | 108                     |
| TOTAL COLOMBO             |                     |                   | 102               | 0          | 2        | 74                         | 15               | 7                | 5                      | 0                      | 0                       | 14                         | 62                       | 28                         | 108                     |
| TOTAL SRI LANKA           |                     |                   | 102               | 0          | 2        | 74                         | 15               | 7                | 5                      | 0                      | 0                       | 14                         | 62                       | 28                         | 108                     |
| SUDAN                     |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KHARTOUM                  | BMED                | S                 | 31                | 0          | 0        | 32                         | 29               | 19               | 19                     | 0                      | 0                       | 38                         | 33                       | 48                         | 27                      |
| TOTAL KHARTOUM            |                     |                   | 31                | 0          | 0        | 32                         | 29               | 19               | 19                     | 0                      | 0                       | 38                         | 33                       | 48                         | 27                      |
| TOTAL SUDAN               |                     |                   | 31                | 0          | 0        | 32                         | 29               | 19               | 19                     | 0                      | 0                       | 38                         | 33                       | 48                         | 27                      |
| SWEDEN                    |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                  | SAS                 | S                 | 120               | 0          | 0        | 84                         | 9                | 3                | 3                      | 2                      | 0                       | 14                         | 79                       | 14                         | 124                     |
| TOTAL GOTEBORG            |                     |                   | 120               | 0          | 0        | 84                         | 9                | 3                | 3                      | 2                      | 0                       | 14                         | 79                       | 14                         | 124                     |
| STOCKHOLM (ARLANDA)       | BRITISH AIRWAYS PLC | S                 | 332               | 0          | 1        | 78                         | 11               | 6                | 5                      | 0                      | 0                       | 12                         | 46                       | 31                         | 339                     |
|                           | SAS                 | S                 | 313               | 0          | 1        | 77                         | 13               | 6                | 3                      | 0                      | 0                       | 12                         | 66                       | 15                         | 338                     |
| TOTAL STOCKHOLM (ARLANDA) |                     |                   | 645               | 0          | 2        | 78                         | 12               | 6                | 4                      | 0                      | 0                       | 12                         | 56                       | 23                         | 677                     |
| TOTAL SWEDEN              |                     |                   | 765               | 0          | 2        | 79                         | 12               | 5                | 4                      | 0                      | 0                       | 12                         | 60                       | 21                         | 801                     |
| SWITZERLAND               |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE            | BRITISH AIRWAYS PLC | S                 | 172               | 0          | 1        | 83                         | 7                | 3                | 6                      | 1                      | 1                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL BASLE MULHOUSE      |                     |                   | 172               | 0          | 1        | 83                         | 7                | 3                | 6                      | 1                      | 1                       | 17                         | 88                       | 6                          | 184                     |
| GENEVA                    | BRITISH AIRWAYS PLC | S                 | 467               | 1          | 1        | 82                         | 8                | 6                | 3                      | 0                      | 0                       | 10                         | 64                       | 17                         | 341                     |
| TOTAL GENEVA              |                     |                   | 467               | 1          | 1        | 82                         | 8                | 6                | 3                      | 0                      | 0                       | 10                         | 72                       | 14                         | 589                     |
| ZURICH                    | BRITISH AIRWAYS PLC | S                 | 346               | 0          | 1        | 78                         | 13               | 6                | 3                      | 0                      | 0                       | 13                         | 49                       | 25                         | 340                     |
|                           | SWISS AIRLINES      | S                 | 373               | 0          | 0        | 71                         | 19               | 9                | 1                      | 0                      | 0                       | 11                         | 60                       | 18                         | 430                     |
| TOTAL ZURICH              |                     |                   | 719               | 0          | 1        | 74                         | 16               | 7                | 2                      | 0                      | 0                       | 12                         | 55                       | 21                         | 770                     |
| TOTAL SWITZERLAND         |                     |                   | 1358              | 1          | 3        | 78                         | 12               | 6                | 3                      | 0                      | 0                       | 12                         | 66                       | 16                         | 1543                    |
| SYRIA                     |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAMASCUS                  | BMED                | S                 | 54                | 0          | 0        | 70                         | 13               | 9                | 6                      | 2                      | 0                       | 18                         | 65                       | 16                         | 62                      |
|                           | SYRIANAIR           | S                 | 27                | 0          | 0        | 44                         | 15               | 15               | 22                     | 0                      | 4                       | 48                         | 30                       | 46                         | 27                      |
| TOTAL DAMASCUS            |                     |                   | 81                | 0          | 0        | 62                         | 14               | 11               | 11                     | 1                      | 1                       | 28                         | 54                       | 25                         | 89                      |
| TOTAL SYRIA               |                     |                   | 81                | 0          | 0        | 62                         | 14               | 11               | 11                     | 1                      | 1                       | 28                         | 54                       | 25                         | 89                      |
| TANZANIA                  |                     |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAR-ES-SALAAM             | BRITISH AIRWAYS PLC | S                 | 24                | 0          | 0        | 83                         | 0                | 8                | 8                      | 0                      | 0                       | 20                         | 59                       | 26                         | 27                      |
| TOTAL DAR-ES-SALAAM       |                     |                   | 24                | 0          | 0        | 83                         | 0                | 8                | 8                      | 0                      | 0                       | 20                         | 59                       | 26                         | 27                      |
| TOTAL TANZANIA            |                     |                   | 24                | 0          | 0        | 83                         | 0                | 8                | 8                      | 0                      | 0                       | 20                         | 59                       | 26                         | 27                      |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

|                                 |                                | Reporting Airport: HEATHROW (Full Analysis) |                   |           |   |                            |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |  |
|---------------------------------|--------------------------------|---|-------------------|-----------|---|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
| ORIGIN / DESTINATION            | AIRLINE                        | CHARTER/<br>SCHED                           | NUMBER OF FLIGHTS |           |   | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                 |                                |   | MATCHED           | UNMATCHED |   | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) |                          |                            |                         |  |
| Actual (7)                      | Plan (8)                       |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| <b>THAILAND</b>                 |                                |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BANGKOK                         | THAI AIRWAYS INTERNATIONAL     | S   | 124               | 0         | 0 | 78                         | 12               | 7                | 2                      | 0                      | 1                       | 17                         | 73                       | 13                         | 116                     |  |
| TOTAL BANGKOK                   |                                |   | 124               | 0         | 0 | 78                         | 12               | 7                | 2                      | 0                      | 1                       | 17                         | 73                       | 13                         | 116                     |  |
| TOTAL THAILAND                  |                                |   | 124               | 0         | 0 | 78                         | 12               | 7                | 2                      | 0                      | 1                       | 17                         | 73                       | 13                         | 116                     |  |
| <b>TRINIDAD AND TOBAGO</b>      |                                |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| PORT OF SPAIN                   | BWIA                           | S   | 62                | 0         | 0 | 10                         | 5                | 26               | 56                     | 3                      | 0                       | 82                         | 18                       | 54                         | 62                      |  |
| TOTAL PORT OF SPAIN             |                                |   | 62                | 0         | 0 | 10                         | 5                | 26               | 56                     | 3                      | 0                       | 82                         | 18                       | 54                         | 62                      |  |
| TOTAL TRINIDAD AND TOBAGO       |                                |   | 62                | 0         | 0 | 10                         | 5                | 26               | 56                     | 3                      | 0                       | 82                         | 18                       | 54                         | 62                      |  |
| <b>TUNISIA</b>                  |                                |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| TUNIS                           | TUNISAIR                       | S   | 34                | 0         | 0 | 15                         | 26               | 29               | 29                     | 0                      | 0                       | 50                         | 19                       | 50                         | 36                      |  |
| TOTAL TUNIS                     |                                |   | 34                | 0         | 0 | 15                         | 26               | 29               | 29                     | 0                      | 0                       | 50                         | 19                       | 50                         | 36                      |  |
| TOTAL TUNISIA                   |                                |   | 34                | 0         | 0 | 15                         | 26               | 29               | 29                     | 0                      | 0                       | 50                         | 19                       | 50                         | 36                      |  |
| <b>TURKEY</b>                   |                                |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| ANTALYA                         | KIBRIS TURKISH AIRLINES - KTHY | S   | 8                 | 0         | 0 | 13                         | 25               | 38               | 25                     | 0                      | 0                       | 43                         | 0                        | 52                         | 8                       |  |
| TOTAL ANTALYA                   |                                |   | 8                 | 0         | 0 | 13                         | 25               | 38               | 25                     | 0                      | 0                       | 43                         | 0                        | 52                         | 8                       |  |
| DALAMAN                         | BMI BRITISH MIDLAND            | C   | 8                 | 0         | 0 | 25                         | 38               | 38               | 0                      | 0                      | 0                       | 25                         | 25                       | 74                         | 8                       |  |
| TOTAL DALAMAN                   |                                |   | 8                 | 0         | 0 | 25                         | 38               | 38               | 0                      | 0                      | 0                       | 25                         | 25                       | 74                         | 8                       |  |
| ISTANBUL                        | BRITISH AIRWAYS PLC            | S   | 118               | 1         | 2 | 57                         | 22               | 17               | 4                      | 0                      | 0                       | 18                         | 43                       | 35                         | 122                     |  |
|                                 | THY TURK HAVA YOLLARI TURKIS   | S   | 186               | 0         | 0 | 30                         | 30               | 23               | 17                     | 0                      | 0                       | 36                         | 39                       | 28                         | 186                     |  |
| TOTAL ISTANBUL                  |                                |   | 304               | 1         | 2 | 40                         | 27               | 21               | 12                     | 0                      | 0                       | 29                         | 40                       | 31                         | 318                     |  |
| IZMIR (ADNAM MENDERES)          | KIBRIS TURKISH AIRLINES - KTHY | S   | 26                | 0         | 0 | 58                         | 42               | 0                | 0                      | 0                      | 0                       | 14                         | 21                       | 35                         | 28                      |  |
| TOTAL IZMIR (ADNAM MENDERES)    |                                |   | 26                | 0         | 0 | 58                         | 42               | 0                | 0                      | 0                      | 0                       | 14                         | 21                       | 35                         | 28                      |  |
| TOTAL TURKEY                    |                                |   | 346               | 1         | 2 | 41                         | 28               | 20               | 11                     | 0                      | 0                       | 28                         | 38                       | 33                         | 362                     |  |
| <b>TURKMENISTAN</b>             |                                |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| ASHKHABAD                       | TURKMENISTAN AIRLINES          | S   | 18                | 0         | 2 | 17                         | 44               | 6                | 22                     | 0                      | 11                      | 73                         | 22                       | 30                         | 18                      |  |
| TOTAL ASHKHABAD                 |                                |   | 18                | 0         | 2 | 17                         | 44               | 6                | 22                     | 0                      | 11                      | 73                         | 22                       | 30                         | 18                      |  |
| TOTAL TURKMENISTAN              |                                |   | 18                | 0         | 2 | 17                         | 44               | 6                | 22                     | 0                      | 11                      | 73                         | 22                       | 30                         | 18                      |  |
| <b>TURKS AND CAICOS ISLANDS</b> |                                |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| PROVIDENCIALES                  | BRITISH AIRWAYS PLC            | S   | 9                 | 0         | 0 | 78                         | 0                | 0                | 22                     | 0                      | 0                       | 21                         | 80                       | 7                          | 10                      |  |
| TOTAL PROVIDENCIALES            |                                |   | 9                 | 0         | 0 | 78                         | 0                | 0                | 22                     | 0                      | 0                       | 21                         | 80                       | 7                          | 10                      |  |
| TOTAL TURKS AND CAICOS ISLANDS  |                                |   | 9                 | 0         | 0 | 78                         | 0                | 0                | 22                     | 0                      | 0                       | 21                         | 80                       | 7                          | 10                      |  |
| <b>UGANDA</b>                   |                                |   |                   |           |   |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| ENTEBBE                         | BRITISH AIRWAYS PLC            | S   | 25                | 0         | 0 | 72                         | 20               | 4                | 4                      | 0                      | 0                       | 11                         | 59                       | 33                         | 27                      |  |
| TOTAL ENTEBBE                   |                                |   | 25                | 0         | 0 | 72                         | 20               | 4                | 4                      | 0                      | 0                       | 11                         | 59                       | 33                         | 27                      |  |
| TOTAL UGANDA                    |                                |   | 25                | 0         | 0 | 72                         | 20               | 4                | 4                      | 0                      | 0                       | 11                         | 59                       | 33                         | 27                      |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |  |
|--------------------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
|                                      |                     |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                      |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| <b>UKRAINE</b>                       |                     |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| KIEV (BORISPOL)                      | BRITISH AIRWAYS PLC | S                 | 60                | 0        | 1         | 52                         | 23               | 13               | 12                     | 0                      | 0                       | 23                         | 64                       | 12                         | 44                      |  |
| <b>TOTAL KIEV (BORISPOL)</b>         |                     |                   | <b>60</b>         | <b>0</b> | <b>1</b>  | <b>52</b>                  | <b>23</b>        | <b>13</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>64</b>                | <b>12</b>                  | <b>44</b>               |  |
| <b>TOTAL UKRAINE</b>                 |                     |                   | <b>60</b>         | <b>0</b> | <b>1</b>  | <b>52</b>                  | <b>23</b>        | <b>13</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>64</b>                | <b>12</b>                  | <b>44</b>               |  |
| <b>UNITED ARAB EMIRATES</b>          |                     |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| ABU DHABI INTERNATIONAL              | ETIHAD AIRWAYS      | S                 | 86                | 0        | 0         | 79                         | 9                | 7                | 2                      | 2                      | 0                       | 16                         | 83                       | 8                          | 88                      |  |
|                                      | GULF AIR            | S                 | 72                | 0        | 0         | 76                         | 13               | 11               | 0                      | 0                      | 0                       | 9                          | 62                       | 34                         | 69                      |  |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                     |                   | <b>158</b>        | <b>2</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>9</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>77</b>                | <b>19</b>                  | <b>189</b>              |  |
| DUBAI                                | BRITISH AIRWAYS PLC | S                 | 117               | 1        | 0         | 78                         | 13               | 7                | 3                      | 0                      | 0                       | 11                         | 71                       | 16                         | 122                     |  |
|                                      | EMIRATES            | S                 | 309               | 1        | 1         | 52                         | 29               | 15               | 4                      | 0                      | 0                       | 19                         | 47                       | 22                         | 248                     |  |
| <b>TOTAL DUBAI</b>                   |                     |                   | <b>426</b>        | <b>2</b> | <b>1</b>  | <b>59</b>                  | <b>25</b>        | <b>13</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>55</b>                | <b>20</b>                  | <b>370</b>              |  |
| <b>TOTAL UNITED ARAB EMIRATES</b>    |                     |                   | <b>584</b>        | <b>5</b> | <b>1</b>  | <b>64</b>                  | <b>21</b>        | <b>12</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>62</b>                | <b>20</b>                  | <b>559</b>              |  |
| <b>UNITED KINGDOM</b>                |                     |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| ABERDEEN                             | BMI BRITISH MIDLAND | S                 | 274               | 0        | 0         | 85                         | 10               | 4                | 2                      | 0                      | 0                       | 7                          | 60                       | 18                         | 272                     |  |
|                                      | BRITISH AIRWAYS PLC | S                 | 383               | 1        | 1         | 78                         | 12               | 5                | 4                      | 1                      | 0                       | 13                         | 51                       | 24                         | 366                     |  |
| <b>TOTAL ABERDEEN</b>                |                     |                   | <b>657</b>        | <b>1</b> | <b>1</b>  | <b>81</b>                  | <b>11</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>55</b>                | <b>22</b>                  | <b>638</b>              |  |
| BELFAST CITY                         | BMI BRITISH MIDLAND | S                 | 472               | 0        | 0         | 82                         | 10               | 7                | 1                      | 0                      | 0                       | 8                          | 58                       | 22                         | 477                     |  |
| <b>TOTAL BELFAST CITY</b>            |                     |                   | <b>472</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>10</b>        | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>58</b>                | <b>22</b>                  | <b>477</b>              |  |
| DURHAM TEES VALLEY                   | BMI BRITISH MIDLAND | S                 | 168               | 0        | 2         | 79                         | 12               | 8                | 1                      | 0                      | 0                       | 9                          | 71                       | 18                         | 166                     |  |
| <b>TOTAL DURHAM TEES VALLEY</b>      |                     |                   | <b>168</b>        | <b>0</b> | <b>2</b>  | <b>79</b>                  | <b>12</b>        | <b>8</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>18</b>                  | <b>166</b>              |  |
| EDINBURGH                            | BMI BRITISH MIDLAND | S                 | 480               | 0        | 1         | 82                         | 12               | 4                | 2                      | 0                      | 0                       | 8                          | 45                       | 25                         | 475                     |  |
|                                      | BRITISH AIRWAYS PLC | S                 | 692               | 0        | 2         | 73                         | 13               | 7                | 7                      | 0                      | 0                       | 15                         | 40                       | 34                         | 643                     |  |
| <b>TOTAL EDINBURGH</b>               |                     |                   | <b>1172</b>       | <b>0</b> | <b>3</b>  | <b>77</b>                  | <b>12</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>42</b>                | <b>30</b>                  | <b>1118</b>             |  |
| GLASGOW                              | BMI BRITISH MIDLAND | S                 | 460               | 0        | 0         | 87                         | 7                | 4                | 1                      | 0                      | 0                       | 6                          | 59                       | 17                         | 459                     |  |
|                                      | BRITISH AIRWAYS PLC | S                 | 635               | 0        | 3         | 73                         | 15               | 8                | 4                      | 0                      | 0                       | 13                         | 46                       | 28                         | 621                     |  |
| <b>TOTAL GLASGOW</b>                 |                     |                   | <b>1095</b>       | <b>0</b> | <b>3</b>  | <b>79</b>                  | <b>12</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>52</b>                | <b>24</b>                  | <b>1080</b>             |  |
| INVERNESS                            | BMI BRITISH MIDLAND | S                 | 62                | 0        | 0         | 81                         | 13               | 3                | 2                      | 2                      | 0                       | 12                         | 61                       | 18                         | 62                      |  |
| <b>TOTAL INVERNESS</b>               |                     |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>13</b>        | <b>3</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>61</b>                | <b>18</b>                  | <b>62</b>               |  |
| LEEDS BRADFORD                       | BMI BRITISH MIDLAND | S                 | 220               | 0        | 0         | 85                         | 7                | 4                | 4                      | 0                      | 0                       | 8                          | 77                       | 13                         | 212                     |  |
| <b>TOTAL LEEDS BRADFORD</b>          |                     |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>7</b>         | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>77</b>                | <b>13</b>                  | <b>212</b>              |  |
| MANCHESTER                           | BMI BRITISH MIDLAND | S                 | 406               | 0        | 0         | 82                         | 8                | 8                | 1                      | 0                      | 0                       | 9                          | 61                       | 22                         | 396                     |  |
|                                      | BRITISH AIRWAYS PLC | S                 | 581               | 0        | 2         | 73                         | 15               | 7                | 5                      | 0                      | 0                       | 14                         | 51                       | 28                         | 575                     |  |
|                                      | QANTAS              | S                 | 33                | 0        | 3         | 91                         | 6                | 0                | 3                      | 0                      | 0                       | 5                          | 78                       | 12                         | 93                      |  |
| <b>TOTAL MANCHESTER</b>              |                     |                   | <b>1020</b>       | <b>0</b> | <b>5</b>  | <b>77</b>                  | <b>12</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>57</b>                | <b>24</b>                  | <b>1064</b>             |  |
| NEWCASTLE                            | BRITISH AIRWAYS PLC | S                 | 384               | 0        | 1         | 80                         | 10               | 7                | 3                      | 1                      | 0                       | 11                         | 46                       | 31                         | 332                     |  |
| <b>TOTAL NEWCASTLE</b>               |                     |                   | <b>384</b>        | <b>0</b> | <b>1</b>  | <b>80</b>                  | <b>10</b>        | <b>7</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>46</b>                | <b>31</b>                  | <b>332</b>              |  |
| <b>TOTAL UNITED KINGDOM</b>          |                     |                   | <b>5250</b>       | <b>2</b> | <b>15</b> | <b>79</b>                  | <b>11</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>53</b>                | <b>25</b>                  | <b>5149</b>             |  |
| <b>USA</b>                           |                     |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |  |
| BALTIMORE                            | BRITISH AIRWAYS PLC | S                 | 57                | 1        | 0         | 77                         | 14               | 7                | 2                      | 0                      | 0                       | 10                         | 76                       | 32                         | 62                      |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BALTIMORE</b>                  |                             |                   | <b>57</b>         | <b>1</b> | <b>0</b>  | <b>77</b>                  | <b>14</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>32</b>                  | 62                      |
| <b>BOSTON</b>                           | AMERICAN AIRLINES           | S                 | 124               | 0        | 0         | 85                         | 10               | 4                | 1                      | 0                      | 0                       | 6                          | 68                       | 13                         | 116                     |
|   | BRITISH AIRWAYS PLC         | S                 | 172               | 1        | 1         | 72                         | 17               | 7                | 4                      | 0                      | 0                       | 13                         | 59                       | 22                         | 186                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 74                         | 18               | 8                | 0                      | 0                      | 0                       | 9                          | 45                       | 31                         | 88                      |
| <b>TOTAL BOSTON</b>                     |                             |                   | <b>358</b>        | <b>1</b> | <b>1</b>  | <b>77</b>                  | <b>15</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>58</b>                | <b>21</b>                  | 390                     |
| <b>CHICAGO (O'HARE)</b>                 | AIR INDIA                   | S                 | 27                | 1        | 0         | 41                         | 4                | 22               | 19                     | 7                      | 7                       | 110                        | 56                       | 48                         | 27                      |
|   | AMERICAN AIRLINES           | S                 | 305               | 1        | 1         | 81                         | 11               | 5                | 2                      | 1                      | 0                       | 10                         | 77                       | 13                         | 310                     |
|   | BRITISH AIRWAYS PLC         | S                 | 112               | 1        | 3         | 66                         | 16               | 10               | 7                      | 1                      | 0                       | 20                         | 59                       | 20                         | 122                     |
|   | UNITED AIRLINES             | S                 | 187               | 0        | 1         | 72                         | 12               | 10               | 6                      | 0                      | 0                       | 14                         | 70                       | 14                         | 186                     |
| <b>TOTAL CHICAGO (O'HARE)</b>           |                             |                   | <b>631</b>        | <b>3</b> | <b>5</b>  | <b>74</b>                  | <b>12</b>        | <b>8</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>71</b>                | <b>16</b>                  | 645                     |
| <b>DENVER INTERNATIONAL</b>             | BRITISH AIRWAYS PLC         | S                 | 58                | 0        | 0         | 59                         | 21               | 12               | 9                      | 0                      | 0                       | 19                         | 55                       | 25                         | 62                      |
| <b>TOTAL DENVER INTERNATIONAL</b>       |                             |                   | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>21</b>        | <b>12</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>55</b>                | <b>25</b>                  | 62                      |
| <b>DETROIT</b>                          | BRITISH AIRWAYS PLC         | S                 | 57                | 0        | 0         | 74                         | 14               | 11               | 2                      | 0                      | 0                       | 10                         | 82                       | 7                          | 62                      |
| <b>TOTAL DETROIT</b>                    |                             |                   | <b>57</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>        | <b>11</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>82</b>                | <b>7</b>                   | 62                      |
| <b>HOUSTON</b>                          | BRITISH AIRWAYS PLC         | S                 | 59                | 1        | 0         | 83                         | 8                | 5                | 3                      | 0                      | 0                       | 10                         | 74                       | 18                         | 62                      |
| <b>TOTAL HOUSTON</b>                    |                             |                   | <b>59</b>         | <b>1</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>74</b>                | <b>18</b>                  | 62                      |
| <b>LOS ANGELES INTERNATIONAL</b>        | AMERICAN AIRLINES           | S                 | 124               | 0        | 0         | 84                         | 8                | 4                | 2                      | 2                      | 0                       | 12                         | 61                       | 18                         | 124                     |
|   | BRITISH AIRWAYS PLC         | S                 | 176               | 2        | 0         | 63                         | 14               | 18               | 5                      | 1                      | 0                       | 18                         | 34                       | 56                         | 151                     |
|   | UNITED AIRLINES             | S                 | 62                | 0        | 0         | 81                         | 8                | 6                | 5                      | 0                      | 0                       | 11                         | 89                       | 6                          | 62                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 124               | 0        | 0         | 64                         | 17               | 10               | 10                     | 0                      | 0                       | 19                         | 49                       | 38                         | 124                     |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b>  |                             |                   | <b>486</b>        | <b>2</b> | <b>0</b>  | <b>71</b>                  | <b>13</b>        | <b>11</b>        | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>53</b>                | <b>34</b>                  | 461                     |
| <b>MIAMI INTERNATIONAL</b>              | AMERICAN AIRLINES           | S                 | 68                | 0        | 0         | 74                         | 10               | 9                | 6                      | 1                      | 0                       | 19                         | 82                       | 15                         | 71                      |
|   | BRITISH AIRWAYS PLC         | S                 | 116               | 2        | 0         | 40                         | 26               | 22               | 12                     | 0                      | 1                       | 38                         | 37                       | 60                         | 123                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 69                         | 13               | 10               | 5                      | 3                      | 0                       | 20                         | 31                       | 26                         | 62                      |
| <b>TOTAL MIAMI INTERNATIONAL</b>        |                             |                   | <b>246</b>        | <b>2</b> | <b>0</b>  | <b>57</b>                  | <b>18</b>        | <b>15</b>        | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>29</b>                  | <b>48</b>                | <b>39</b>                  | 256                     |
| <b>NEW YORK (JF KENNEDY)</b>            | AIR INDIA                   | S                 | 60                | 1        | 2         | 37                         | 20               | 13               | 27                     | 3                      | 0                       | 51                         | 39                       | 51                         | 62                      |
|   | AMERICAN AIRLINES           | S                 | 366               | 0        | 0         | 71                         | 14               | 10               | 5                      | 1                      | 0                       | 17                         | 65                       | 22                         | 361                     |
|   | BRITISH AIRWAYS PLC         | S                 | 395               | 2        | 1         | 52                         | 22               | 16               | 9                      | 1                      | 0                       | 24                         | 52                       | 39                         | 421                     |
|   | KUWAIT AIRWAYS              | S                 | 26                | 0        | 0         | 65                         | 8                | 19               | 8                      | 0                      | 0                       | 18                         | 62                       | 33                         | 26                      |
|   | UNITED AIRLINES             | S                 | 79                | 0        | 0         | 78                         | 11               | 5                | 4                      | 1                      | 0                       | 15                         | 75                       | 17                         | 124                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 184               | 0        | 1         | 54                         | 20               | 17               | 8                      | 1                      | 0                       | 24                         | 41                       | 44                         | 185                     |
| <b>TOTAL NEW YORK (JF KENNEDY)</b>      |                             |                   | <b>1110</b>       | <b>3</b> | <b>4</b>  | <b>60</b>                  | <b>18</b>        | <b>13</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>56</b>                | <b>33</b>                  | 1179                    |
| <b>NEW YORK (NEWARK)</b>                | BRITISH AIRWAYS PLC         | S                 | 164               | 1        | 1         | 77                         | 14               | 5                | 3                      | 0                      | 0                       | 10                         | 66                       | 17                         | 166                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 118               | 0        | 0         | 64                         | 21               | 9                | 5                      | 0                      | 0                       | 18                         | 37                       | 42                         | 123                     |
| <b>TOTAL NEW YORK (NEWARK)</b>          |                             |                   | <b>282</b>        | <b>1</b> | <b>1</b>  | <b>72</b>                  | <b>17</b>        | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>54</b>                | <b>28</b>                  | 289                     |
| <b>PHILADELPHIA INTERNATIONAL</b>       | BRITISH AIRWAYS PLC         | S                 | 115               | 1        | 0         | 65                         | 17               | 16               | 3                      | 0                      | 0                       | 16                         | 45                       | 31                         | 122                     |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                             |                   | <b>115</b>        | <b>1</b> | <b>0</b>  | <b>65</b>                  | <b>17</b>        | <b>16</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>45</b>                | <b>31</b>                  | 122                     |
| <b>PHOENIX</b>                          | BRITISH AIRWAYS PLC         | S                 | 50                | 1        | 0         | 72                         | 22               | 4                | 2                      | 0                      | 0                       | 12                         | 48                       | 53                         | 52                      |
| <b>TOTAL PHOENIX</b>                    |                             |                   | <b>50</b>         | <b>1</b> | <b>0</b>  | <b>72</b>                  | <b>22</b>        | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>48</b>                | <b>53</b>                  | 52                      |
| <b>SAN FRANCISCO</b>                    | BRITISH AIRWAYS PLC         | S                 | 118               | 2        | 0         | 65                         | 18               | 9                | 8                      | 0                      | 0                       | 17                         | 57                       | 27                         | 124                     |
|   | UNITED AIRLINES             | S                 | 170               | 0        | 0         | 87                         | 7                | 4                | 2                      | 0                      | 0                       | 7                          | 72                       | 14                         | 124                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 71                         | 24               | 3                | 2                      | 0                      | 0                       | 9                          | 52                       | 41                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | AUG 2004                   |                         |          |
|---------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                           |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                           |                             |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL SAN FRANCISCO       |                             |                   | 350               | 2          | 0                   | 77                         | 14               | 6                      | 4                      | 0                       | 0                          | 11                       | 62                         | 24                      | 310      |
| SEATTLE (TACOMA)          | BRITISH AIRWAYS PLC         | S                 | 56                | 0          | 0                   | 50                         | 30               | 14                     | 5                      | 0                       | 0                          | 19                       | 52                         | 49                      | 62       |
| TOTAL SEATTLE (TACOMA)    |                             |                   | 56                | 0          | 0                   | 50                         | 30               | 14                     | 5                      | 0                       | 0                          | 19                       | 52                         | 49                      | 62       |
| WASHINGTON (DULLES)       | BRITISH AIRWAYS PLC         | S                 | 172               | 1          | 2                   | 73                         | 13               | 9                      | 5                      | 0                       | 1                          | 21                       | 60                         | 21                      | 185      |
|                           | UNITED AIRLINES             | S                 | 242               | 1          | 0                   | 74                         | 13               | 7                      | 5                      | 2                       | 0                          | 18                       | 67                         | 17                      | 248      |
|                           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0                   | 65                         | 23               | 8                      | 5                      | 0                       | 0                          | 17                       | 36                         | 25                      | 88       |
| TOTAL WASHINGTON (DULLES) |                             |                   | 476               | 2          | 2                   | 72                         | 14               | 8                      | 5                      | 1                       | 0                          | 19                       | 59                         | 20                      | 521      |
| TOTAL USA                 |                             |                   | 4391              | 20         | 13                  | 69                         | 15               | 10                     | 5                      | 1                       | 0                          | 17                       | 59                         | 27                      | 4535     |
| UZBEKISTAN                |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| TASHKENT                  | BMED                        | S                 | 26                | 0          | 0                   | 54                         | 15               | 12                     | 12                     | 4                       | 4                          | 62                       | 62                         | 15                      | 26       |
|                           | UZBEKISTAN AIRLINES         | S                 | 34                | 0          | 0                   | 85                         | 6                | 6                      | 3                      | 0                       | 0                          | 8                        | 78                         | 11                      | 36       |
| TOTAL TASHKENT            |                             |                   | 60                | 0          | 0                   | 72                         | 10               | 8                      | 7                      | 2                       | 2                          | 31                       | 71                         | 13                      | 62       |
| TOTAL UZBEKISTAN          |                             |                   | 60                | 0          | 0                   | 72                         | 10               | 8                      | 7                      | 2                       | 2                          | 31                       | 71                         | 13                      | 62       |
| ZAMBIA                    |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| LUSAKA                    | BRITISH AIRWAYS PLC         | S                 | 24                | 0          | 0                   | 63                         | 8                | 13                     | 4                      | 13                      | 0                          | 43                       | 54                         | 41                      | 26       |
| TOTAL LUSAKA              |                             |                   | 24                | 0          | 0                   | 63                         | 8                | 13                     | 4                      | 13                      | 0                          | 43                       | 54                         | 41                      | 26       |
| TOTAL ZAMBIA              |                             |                   | 24                | 0          | 0                   | 63                         | 8                | 13                     | 4                      | 13                      | 0                          | 43                       | 54                         | 41                      | 26       |
| ZIMBABWE                  |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| HARARE                    | BRITISH AIRWAYS PLC         | S                 | 24                | 0          | 0                   | 38                         | 29               | 13                     | 21                     | 0                       | 0                          | 36                       | 38                         | 35                      | 26       |
| TOTAL HARARE              |                             |                   | 24                | 0          | 0                   | 38                         | 29               | 13                     | 21                     | 0                       | 0                          | 36                       | 38                         | 35                      | 26       |
| TOTAL ZIMBABWE            |                             |                   | 24                | 0          | 0                   | 38                         | 29               | 13                     | 21                     | 0                       | 0                          | 36                       | 38                         | 35                      | 26       |
| TOTAL HEATHROW            |                             |                   | 39963             | 67         | 138                 | 72                         | 14               | 9                      | 4                      | 0                       | 0                          | 15                       | 57                         | 24                      | 40248    |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>BELGIUM</b>                         |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTWERP                                | VLM (BELGIUM)                 | S                 | 247               | 0        | 1         | 92                         | 5                | 2                | 0                      | 0                      | 0                       | 5                          | 94                       | 4                          | 245                     |
| <b>TOTAL ANTWERP</b>                   |                               |                   | <b>247</b>        | <b>0</b> | <b>1</b>  | <b>92</b>                  | <b>5</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>94</b>                | <b>4</b>                   | <b>245</b>              |
| BRUSSELS                               | VLM (BELGIUM)                 | S                 | 222               | 0        | 4         | 90                         | 6                | 4                | 0                      | 0                      | 0                       | 6                          | 59                       | 17                         | 222                     |
| <b>TOTAL BRUSSELS</b>                  |                               |                   | <b>222</b>        | <b>0</b> | <b>4</b>  | <b>90</b>                  | <b>6</b>         | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>59</b>                | <b>17</b>                  | <b>222</b>              |
| <b>TOTAL BELGIUM</b>                   |                               |                   | <b>469</b>        | <b>0</b> | <b>5</b>  | <b>91</b>                  | <b>6</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>78</b>                | <b>11</b>                  | <b>467</b>              |
| <b>FRANCE</b>                          |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PARIS (CHARLES DE GAULLE)              | CITY JET                      | S                 | 49                | 0        | 0         | 71                         | 14               | 14               | 0                      | 0                      | 0                       | 13                         | 65                       | 11                         | 49                      |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                               |                   | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>        | <b>14</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>65</b>                | <b>11</b>                  | <b>49</b>               |
| PARIS (ORLY)                           | CITY JET                      | S                 | 65                | 0        | 0         | 83                         | 8                | 8                | 2                      | 0                      | 0                       | 11                         | 82                       | 9                          | 55                      |
| <b>TOTAL PARIS (ORLY)</b>              |                               |                   | <b>65</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>82</b>                | <b>9</b>                   | <b>55</b>               |
| <b>TOTAL FRANCE</b>                    |                               |                   | <b>114</b>        | <b>3</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>11</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>74</b>                | <b>10</b>                  | <b>104</b>              |
| <b>GERMANY</b>                         |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BREMEN                                 | OLTOSTFRIESISCHE LUFTTRANSP   | S                 | 100               | 0        | 0         | 91                         | 9                | 0                | 0                      | 0                      | 0                       | 5                          | 96                       | 3                          | 98                      |
| <b>TOTAL BREMEN</b>                    |                               |                   | <b>100</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>9</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>96</b>                | <b>3</b>                   | <b>98</b>               |
| DUSSELDORF                             | EUROWINGS LUFTVERKEHRS        | S                 | 86                | 0        | 0         | 92                         | 6                | 2                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL DUSSELDORF</b>                |                               |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>6</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>95</b>                | <b>4</b>                   | <b>76</b>               |
| FRANKFURT MAIN                         | AUGSBURG AIRWAYS GMBH         | S                 | 138               | 0        | 0         | 84                         | 9                | 6                | 1                      | 0                      | 0                       | 9                          | 90                       | 7                          | 42                      |
|  | BRITISH AIRWAYS CITIEXPRESS L | S                 | 132               | 1        | 0         | 70                         | 10               | 11               | 9                      | 0                      | 0                       | 18                         | 76                       | 18                         | 130                     |
| <b>TOTAL FRANKFURT MAIN</b>            |                               |                   | <b>270</b>        | <b>1</b> | <b>0</b>  | <b>77</b>                  | <b>9</b>         | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>80</b>                | <b>13</b>                  | <b>267</b>              |
| MUNICH                                 | CIRRUS LUFTFAHRT              | S                 | 88                | 0        | 2         | 81                         | 11               | 2                | 6                      | 0                      | 0                       | 10                         | 87                       | 7                          | 76                      |
| <b>TOTAL MUNICH</b>                    |                               |                   | <b>88</b>         | <b>0</b> | <b>2</b>  | <b>81</b>                  | <b>11</b>        | <b>2</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>87</b>                | <b>7</b>                   | <b>76</b>               |
| <b>TOTAL GERMANY</b>                   |                               |                   | <b>544</b>        | <b>1</b> | <b>2</b>  | <b>83</b>                  | <b>9</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>86</b>                | <b>9</b>                   | <b>517</b>              |
| <b>IRISH REPUBLIC</b>                  |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                                 | CITY JET                      | S                 | 210               | 2        | 0         | 84                         | 10               | 4                | 2                      | 0                      | 0                       | 8                          | 75                       | 11                         | 202                     |
| <b>TOTAL DUBLIN</b>                    |                               |                   | <b>210</b>        | <b>3</b> | <b>0</b>  | <b>84</b>                  | <b>10</b>        | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>75</b>                | <b>11</b>                  | <b>202</b>              |
| GALWAY                                 | EUROMANX GMBH                 | S                 | 86                | 1        | 0         | 69                         | 12               | 17               | 2                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL GALWAY</b>                    |                               |                   | <b>86</b>         | <b>1</b> | <b>0</b>  | <b>69</b>                  | <b>12</b>        | <b>17</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL IRISH REPUBLIC</b>            |                               |                   | <b>296</b>        | <b>4</b> | <b>0</b>  | <b>79</b>                  | <b>10</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>                | <b>11</b>                  | <b>202</b>              |
| <b>LUXEMBOURG</b>                      |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                             | LUXAIR                        | S                 | 198               | 0        | 0         | 91                         | 5                | 4                | 0                      | 0                      | 0                       | 5                          | 84                       | 7                          | 150                     |
|  | VLM (BELGIUM)                 | S                 | 191               | 0        | 1         | 90                         | 8                | 2                | 0                      | 0                      | 0                       | 5                          | 88                       | 6                          | 147                     |
| <b>TOTAL LUXEMBOURG</b>                |                               |                   | <b>389</b>        | <b>0</b> | <b>1</b>  | <b>90</b>                  | <b>6</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>86</b>                | <b>6</b>                   | <b>297</b>              |
| <b>TOTAL LUXEMBOURG</b>                |                               |                   | <b>389</b>        | <b>0</b> | <b>1</b>  | <b>90</b>                  | <b>6</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>86</b>                | <b>6</b>                   | <b>297</b>              |
| <b>NETHERLANDS</b>                     |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                              | KLM CITYHOPPER                | S                 | 297               | 0        | 0         | 83                         | 8                | 6                | 2                      | 0                      | 0                       | 10                         | 82                       | 10                         | 206                     |
|  | VLM (BELGIUM)                 | S                 | 174               | 0        | 2         | 93                         | 3                | 3                | 1                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|  | VLM (BELGIUM)                 | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | AUG 2004                   |                         |          |
|-----------------------------|-------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                             |                               |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                             |                               |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| <b>TOTAL AMSTERDAM</b>      |                               |                   | <b>473</b>        | <b>0</b>   | <b>2</b>            | <b>86</b>                  | <b>7</b>         | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>82</b>                  | <b>10</b>               | 206      |
| <b>ROTTERDAM</b>            | KLM CITYHOPPER                | S                 | 47                | 0          | 0                   | 81                         | 11               | 4                      | 4                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
|                             | VLM (BELGIUM)                 | S                 | 281               | 0          | 3                   | 95                         | 3                | 1                      | 0                      | 0                       | 0                          | 3                        | 96                         | 2                       | 228      |
| <b>TOTAL ROTTERDAM</b>      |                               |                   | <b>328</b>        | <b>0</b>   | <b>3</b>            | <b>93</b>                  | <b>4</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>                 | <b>96</b>                  | <b>2</b>                | 228      |
| <b>TOTAL NETHERLANDS</b>    |                               |                   | <b>801</b>        | <b>0</b>   | <b>5</b>            | <b>89</b>                  | <b>6</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>89</b>                  | <b>6</b>                | 434      |
| <b>SWITZERLAND</b>          |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| <b>BASLE MULHOUSE</b>       | SWISS AIRLINES                | S                 | 150               | 6          | 0                   | 86                         | 11               | 1                      | 2                      | 0                       | 0                          | 6                        | 75                         | 11                      | 12       |
| <b>TOTAL BASLE MULHOUSE</b> |                               |                   | <b>150</b>        | <b>6</b>   | <b>0</b>            | <b>86</b>                  | <b>11</b>        | <b>1</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>75</b>                  | <b>11</b>               | 12       |
| <b>GENEVA</b>               | BRITISH AIRWAYS CITIEXPRESS L | S                 | 139               | 0          | 0                   | 74                         | 12               | 6                      | 9                      | 0                       | 0                          | 17                       | 67                         | 17                      | 132      |
|                             | SWISS AIRLINES                | S                 | 200               | 0          | 0                   | 78                         | 14               | 6                      | 3                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| <b>TOTAL GENEVA</b>         |                               |                   | <b>339</b>        | <b>0</b>   | <b>0</b>            | <b>76</b>                  | <b>13</b>        | <b>6</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>67</b>                  | <b>17</b>               | 132      |
| <b>ZURICH</b>               | SWISS AIRLINES                | S                 | 290               | 1          | 8                   | 77                         | 15               | 7                      | 1                      | 0                       | 0                          | 10                       | 65                         | 16                      | 210      |
| <b>TOTAL ZURICH</b>         |                               |                   | <b>290</b>        | <b>1</b>   | <b>8</b>            | <b>77</b>                  | <b>15</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>65</b>                  | <b>16</b>               | 210      |
| <b>TOTAL SWITZERLAND</b>    |                               |                   | <b>779</b>        | <b>7</b>   | <b>8</b>            | <b>78</b>                  | <b>13</b>        | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>66</b>                  | <b>16</b>               | 354      |
| <b>UNITED KINGDOM</b>       |                               |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| <b>DUNDEE</b>               | SCOT AIRWAYS                  | S                 | 202               | 0          | 2                   | 75                         | 13               | 9                      | 3                      | 0                       | 0                          | 12                       | 72                         | 14                      | 191      |
| <b>TOTAL DUNDEE</b>         |                               |                   | <b>202</b>        | <b>0</b>   | <b>2</b>            | <b>75</b>                  | <b>13</b>        | <b>9</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>72</b>                  | <b>14</b>               | 191      |
| <b>EDINBURGH</b>            | BRITISH AIRWAYS CITIEXPRESS L | S                 | 245               | 0          | 0                   | 78                         | 9                | 9                      | 3                      | 0                       | 0                          | 12                       | 57                         | 27                      | 134      |
|                             | SCOT AIRWAYS                  | S                 | 364               | 5          | 15                  | 82                         | 10               | 7                      | 1                      | 0                       | 0                          | 9                        | 66                         | 14                      | 348      |
| <b>TOTAL EDINBURGH</b>      |                               |                   | <b>609</b>        | <b>5</b>   | <b>15</b>           | <b>80</b>                  | <b>10</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>63</b>                  | <b>17</b>               | 482      |
| <b>ISLE OF MAN</b>          | EUROMANX GMBH                 | S                 | 160               | 2          | 0                   | 89                         | 6                | 3                      | 2                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0        |
| <b>TOTAL ISLE OF MAN</b>    |                               |                   | <b>160</b>        | <b>2</b>   | <b>0</b>            | <b>89</b>                  | <b>6</b>         | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>69</b>                  | <b>19</b>               | 51       |
| <b>JERSEY</b>               | VLM (BELGIUM)                 | S                 | 160               | 0          | 0                   | 83                         | 8                | 8                      | 1                      | 1                       | 0                          | 10                       | 94                         | 5                       | 157      |
| <b>TOTAL JERSEY</b>         |                               |                   | <b>160</b>        | <b>0</b>   | <b>0</b>            | <b>83</b>                  | <b>8</b>         | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>0</b>                   | <b>10</b>                | <b>94</b>                  | <b>5</b>                | 157      |
| <b>LIVERPOOL</b>            | VLM (BELGIUM)                 | S                 | 210               | 0          | 0                   | 87                         | 3                | 7                      | 3                      | 0                       | 0                          | 9                        | 88                         | 6                       | 246      |
| <b>TOTAL LIVERPOOL</b>      |                               |                   | <b>210</b>        | <b>0</b>   | <b>0</b>            | <b>87</b>                  | <b>3</b>         | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>88</b>                  | <b>6</b>                | 246      |
| <b>MANCHESTER</b>           | VLM (BELGIUM)                 | S                 | 332               | 0          | 16                  | 80                         | 12               | 6                      | 2                      | 0                       | 0                          | 9                        | 89                         | 6                       | 343      |
| <b>TOTAL MANCHESTER</b>     |                               |                   | <b>332</b>        | <b>0</b>   | <b>16</b>           | <b>80</b>                  | <b>12</b>        | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>89</b>                  | <b>6</b>                | 343      |
| <b>TOTAL UNITED KINGDOM</b> |                               |                   | <b>1673</b>       | <b>8</b>   | <b>33</b>           | <b>82</b>                  | <b>9</b>         | <b>7</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>78</b>                  | <b>11</b>               | 1609     |
| <b>TOTAL LONDON CITY</b>    |                               |                   | <b>5065</b>       | <b>26</b>  | <b>54</b>           | <b>84</b>                  | <b>9</b>         | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>80</b>                  | <b>10</b>               | 3984     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>CYPRUS</b>                          |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                                | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0         | 0         | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 48                         | 70                       | 11                         | 10                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 9                 | 0         | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 8                       |
|  | HELIOS AIRWAYS LTD          | S                 | 70                | 0         | 2         | 53                         | 21               | 13               | 10                     | 3                      | 0                       | 28                         | 63                       | 16                         | 64                      |
|  | MONARCH AIRLINES            | C                 | 9                 | 0         | 0         | 44                         | 11               | 22               | 22                     | 0                      | 0                       | 34                         | 38                       | 29                         | 8                       |
| <b>TOTAL LARNACA</b>                   |                             |                   | <b>96</b>         | <b>1</b>  | <b>2</b>  | <b>57</b>                  | <b>18</b>        | <b>11</b>        | <b>9</b>               | <b>4</b>               | <b>0</b>                | <b>28</b>                  | <b>59</b>                | <b>23</b>                  | 103                     |
| PAPHOS                                 | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0         | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 6                          | 88                       | 8                          | 25                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0         | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 13                         | 70                       | 14                         | 10                      |
| <b>TOTAL PAPHOS</b>                    |                             |                   | <b>26</b>         | <b>0</b>  | <b>0</b>  | <b>77</b>                  | <b>23</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>10</b>                  | 35                      |
| <b>TOTAL CYPRUS</b>                    |                             |                   | <b>122</b>        | <b>1</b>  | <b>2</b>  | <b>61</b>                  | <b>19</b>        | <b>9</b>         | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>24</b>                  | <b>65</b>                | <b>20</b>                  | 138                     |
| <b>DENMARK</b>                         |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                             | BRITISH AIRWAYS PLC         | C                 | 2                 | 0         | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|  | HELLO                       | C                 | 2                 | 0         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL COPENHAGEN</b>                |                             |                   | <b>4</b>          | <b>2</b>  | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| ESBJERG                                | RYANAIR                     | S                 | 62                | 0         | 0         | 82                         | 8                | 6                | 3                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL ESBJERG</b>                   |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>82</b>                  | <b>8</b>         | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>TOTAL DENMARK</b>                   |                             |                   | <b>66</b>         | <b>2</b>  | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>EGYPT</b>                           |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)               | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b>  |                             |                   | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>TOTAL EGYPT</b>                     |                             |                   | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>FRANCE</b>                          |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DINARD                                 | RYANAIR                     | S                 | 61                | 0         | 1         | 84                         | 13               | 3                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL DINARD</b>                    |                             |                   | <b>61</b>         | <b>0</b>  | <b>1</b>  | <b>84</b>                  | <b>13</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| GRENOBLE                               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0         | 0         | 45                         | 32               | 21               | 2                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL GRENOBLE</b>                  |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>45</b>                  | <b>32</b>        | <b>21</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| NICE                                   | EASYJET AIRLINE COMPANY LTD | S                 | 248               | 0         | 0         | 58                         | 23               | 15               | 4                      | 0                      | 0                       | 18                         | 75                       | 17                         | 308                     |
| <b>TOTAL NICE</b>                      |                             |                   | <b>248</b>        | <b>10</b> | <b>0</b>  | <b>58</b>                  | <b>23</b>        | <b>15</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>75</b>                | <b>17</b>                  | 308                     |
| NIMES                                  | RYANAIR                     | S                 | 62                | 0         | 0         | 92                         | 5                | 3                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL NIMES</b>                     |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>92</b>                  | <b>5</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| PARIS (CHARLES DE GAULLE)              | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 1         | 0         | 73                         | 16               | 5                | 5                      | 0                      | 1                       | 15                         | 68                       | 17                         | 274                     |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                             |                   | <b>186</b>        | <b>2</b>  | <b>0</b>  | <b>73</b>                  | <b>16</b>        | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>68</b>                | <b>17</b>                  | 274                     |
| <b>TOTAL FRANCE</b>                    |                             |                   | <b>620</b>        | <b>20</b> | <b>1</b>  | <b>67</b>                  | <b>19</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>72</b>                | <b>17</b>                  | 582                     |
| <b>GERMANY</b>                         |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)                    | EASYJET AIRLINE COMPANY LTD | S                 | 170               | 0         | 0         | 82                         | 12               | 3                | 3                      | 0                      | 0                       | 9                          | 75                       | 12                         | 168                     |
| <b>TOTAL BERLIN (SCHONEFELD)</b>       |                             |                   | <b>170</b>        | <b>0</b>  | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>75</b>                | <b>12</b>                  | 168                     |
| DORTMUND                               | EASYJET AIRLINE COMPANY LTD | S                 | 108               | 0         | 0         | 88                         | 6                | 3                | 2                      | 2                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL DORTMUND</b>                  |                             |                   | <b>108</b>        | <b>0</b>  | <b>0</b>  | <b>88</b>                  | <b>6</b>         | <b>3</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GERMANY        |                             |                   | 280               | 4        | 0         | 84                         | 10               | 3                | 3                      | 1                      | 0                       | 9                          | 75                       | 12                         | 169                     |
| GIBRALTAR            |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR            | MONARCH AIRLINES            | S                 | 62                | 0        | 0         | 82                         | 15               | 3                | 0                      | 0                      | 0                       | 8                          | 67                       | 26                         | 55                      |
| TOTAL GIBRALTAR      |                             |                   | 62                | 1        | 0         | 82                         | 15               | 3                | 0                      | 0                      | 0                       | 8                          | 67                       | 26                         | 55                      |
| TOTAL GIBRALTAR      |                             |                   | 62                | 1        | 0         | 82                         | 15               | 3                | 0                      | 0                      | 0                       | 8                          | 67                       | 26                         | 55                      |
| GREECE               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATHENS               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 74                         | 10               | 8                | 8                      | 0                      | 0                       | 18                         | 71                       | 23                         | 126                     |
| TOTAL ATHENS         |                             |                   | 62                | 4        | 0         | 74                         | 10               | 8                | 8                      | 0                      | 0                       | 18                         | 71                       | 23                         | 126                     |
| CORFU                | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 63                         | 0                | 0                | 0                      | 38                     | 0                       | 93                         | 82                       | 16                         | 17                      |
|                      | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 11                         | 75                       | 8                          | 8                       |
|                      | MONARCH AIRLINES            | C                 | 8                 | 1        | 0         | 38                         | 63               | 0                | 0                      | 0                      | 0                       | 16                         | 63                       | 129                        | 8                       |
| TOTAL CORFU          |                             |                   | 24                | 2        | 0         | 58                         | 29               | 0                | 0                      | 13                     | 0                       | 40                         | 67                       | 39                         | 39                      |
| KEFALLINIA           | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 88                       | 3                          | 8                       |
|                      | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 90                       | 5                          | 10                      |
| TOTAL KEFALLINIA     |                             |                   | 18                | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 89                       | 4                          | 18                      |
| KOS                  | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 8                       |
| TOTAL KOS            |                             |                   | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 8                       |
| RHODES               | BRITANNIA AIRWAYS AND THOMS | C                 | 17                | 0        | 0         | 76                         | 6                | 6                | 0                      | 0                      | 12                      | 119                        | 75                       | 17                         | 8                       |
| TOTAL RHODES         |                             |                   | 17                | 2        | 0         | 76                         | 6                | 6                | 0                      | 0                      | 12                      | 119                        | 75                       | 17                         | 8                       |
| SALONIKA             | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 70                         | 10               | 20               | 0                      | 0                      | 0                       | 14                         | 70                       | 13                         | 10                      |
| TOTAL SALONIKA       |                             |                   | 10                | 0        | 0         | 70                         | 10               | 20               | 0                      | 0                      | 0                       | 14                         | 70                       | 13                         | 10                      |
| ZAKINTHOS            | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                      | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 16                         | 50                       | 17                         | 8                       |
| TOTAL ZAKINTHOS      |                             |                   | 16                | 0        | 0         | 81                         | 6                | 13               | 0                      | 0                      | 0                       | 8                          | 33                       | 20                         | 12                      |
| TOTAL GREECE         |                             |                   | 155               | 11       | 0         | 75                         | 12               | 6                | 3                      | 2                      | 1                       | 29                         | 69                       | 25                         | 236                     |
| HUNGARY              |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST             | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 69                         | 17               | 10               | 5                      | 0                      | 0                       | 14                         | 79                       | 8                          | 62                      |
|                      | WIZZ AIR                    | S                 | 58                | 4        | 0         | 59                         | 21               | 17               | 3                      | 0                      | 0                       | 18                         | 33                       | 27                         | 97                      |
| TOTAL BUDAPEST       |                             |                   | 182               | 4        | 0         | 65                         | 18               | 12               | 4                      | 0                      | 0                       | 15                         | 51                       | 20                         | 159                     |
| TOTAL HUNGARY        |                             |                   | 182               | 4        | 0         | 65                         | 18               | 12               | 4                      | 0                      | 0                       | 15                         | 51                       | 20                         | 159                     |
| IRISH REPUBLIC       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN               | RYANAIR                     | S                 | 240               | 1        | 0         | 83                         | 9                | 5                | 3                      | 1                      | 0                       | 11                         | 78                       | 10                         | 302                     |
| TOTAL DUBLIN         |                             |                   | 240               | 2        | 0         | 83                         | 9                | 5                | 3                      | 1                      | 0                       | 11                         | 78                       | 10                         | 302                     |
| GALWAY               | AER ARRAN                   | S                 | 124               | 0        | 0         | 85                         | 7                | 4                | 4                      | 0                      | 0                       | 9                          | 58                       | 36                         | 124                     |
| TOTAL GALWAY         |                             |                   | 124               | 0        | 0         | 85                         | 7                | 4                | 4                      | 0                      | 0                       | 9                          | 58                       | 36                         | 124                     |
| SHANNON              | RYANAIR                     | S                 | 62                | 0        | 0         | 76                         | 11               | 10               | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL SHANNON        |                             |                   | 62                | 0        | 0         | 76                         | 11               | 10               | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| WATERFORD            | AER ARRAN                   | S                 | 124               | 0        | 0         | 86                         | 6                | 4                | 4                      | 0                      | 0                       | 8                          | 64                       | 34                         | 124                     |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | AUG 2004                   |                         |          |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                             |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                             |                             |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL WATERFORD             |                             |                   | 124               | 0          | 0                   | 86                         | 6                | 4                      | 4                      | 0                       | 0                          | 8                        | 64                         | 34                      | 124      |
| TOTAL IRISH REPUBLIC        |                             |                   | 550               | 2          | 0                   | 83                         | 8                | 5                      | 3                      | 0                       | 0                          | 10                       | 70                         | 21                      | 550      |
| ITALY                       |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| BERGAMO                     | RYANAIR                     | S                 | 124               | 0          | 0                   | 90                         | 5                | 5                      | 0                      | 0                       | 0                          | 6                        | 88                         | 6                       | 124      |
| TOTAL BERGAMO               |                             |                   | 124               | 0          | 0                   | 90                         | 5                | 5                      | 0                      | 0                       | 0                          | 6                        | 88                         | 6                       | 124      |
| CAGLIARI (ELMAS)            | EASYJET AIRLINE COMPANY LTD | S                 | 70                | 0          | 0                   | 69                         | 21               | 9                      | 0                      | 1                       | 0                          | 16                       | 0                          | 0                       | 0        |
| TOTAL CAGLIARI (ELMAS)      |                             |                   | 70                | 1          | 0                   | 69                         | 21               | 9                      | 0                      | 1                       | 0                          | 16                       | 50                         | 21                      | 26       |
| NAPLES                      | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                        | 88                         | 3                       | 8        |
| TOTAL NAPLES                |                             |                   | 8                 | 1          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                        | 88                         | 3                       | 8        |
| ROME (CIAMPINO)             | RYANAIR                     | S                 | 61                | 0          | 1                   | 74                         | 16               | 10                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| TOTAL ROME (CIAMPINO)       |                             |                   | 61                | 2          | 1                   | 74                         | 16               | 10                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| TREVISO                     | RYANAIR                     | S                 | 62                | 0          | 0                   | 79                         | 18               | 0                      | 3                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TOTAL TREVISO               |                             |                   | 62                | 2          | 0                   | 79                         | 18               | 0                      | 3                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TURIN                       | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 1          | 0                   | 68                         | 24               | 6                      | 2                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TOTAL TURIN                 |                             |                   | 62                | 1          | 0                   | 68                         | 24               | 6                      | 2                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TOTAL ITALY                 |                             |                   | 387               | 14         | 1                   | 79                         | 15               | 6                      | 1                      | 0                       | 0                          | 11                       | 81                         | 10                      | 160      |
| MALTA                       |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| MALTA                       | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0                   | 70                         | 10               | 0                      | 20                     | 0                       | 0                          | 21                       | 40                         | 59                      | 10       |
| TOTAL MALTA                 |                             |                   | 10                | 1          | 0                   | 70                         | 10               | 0                      | 20                     | 0                       | 0                          | 21                       | 40                         | 59                      | 10       |
| TOTAL MALTA                 |                             |                   | 10                | 1          | 0                   | 70                         | 10               | 0                      | 20                     | 0                       | 0                          | 21                       | 40                         | 59                      | 10       |
| NETHERLANDS                 |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| AMSTERDAM                   | EASYJET AIRLINE COMPANY LTD | S                 | 276               | 0          | 0                   | 73                         | 14               | 7                      | 5                      | 0                       | 0                          | 15                       | 69                         | 16                      | 317      |
| TOTAL AMSTERDAM             |                             |                   | 276               | 0          | 0                   | 73                         | 14               | 7                      | 5                      | 0                       | 0                          | 15                       | 69                         | 16                      | 317      |
| TOTAL NETHERLANDS           |                             |                   | 276               | 0          | 0                   | 73                         | 14               | 7                      | 5                      | 0                       | 0                          | 15                       | 69                         | 16                      | 317      |
| POLAND                      |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| GDANSK                      | WIZZ AIR                    | S                 | 80                | 0          | 0                   | 66                         | 19               | 14                     | 1                      | 0                       | 0                          | 15                       | 23                         | 26                      | 44       |
| TOTAL GDANSK                |                             |                   | 80                | 2          | 0                   | 66                         | 19               | 14                     | 1                      | 0                       | 0                          | 15                       | 23                         | 26                      | 44       |
| KATOWICE                    | WIZZ AIR                    | S                 | 98                | 8          | 0                   | 69                         | 14               | 9                      | 5                      | 2                       | 0                          | 18                       | 62                         | 24                      | 122      |
| TOTAL KATOWICE              |                             |                   | 98                | 8          | 0                   | 69                         | 14               | 9                      | 5                      | 2                       | 0                          | 18                       | 62                         | 24                      | 122      |
| KRAKOW                      | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0                   | 79                         | 10               | 3                      | 8                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TOTAL KRAKOW                |                             |                   | 62                | 0          | 0                   | 79                         | 10               | 3                      | 8                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| WARSAW                      | EASYJET AIRLINE COMPANY LTD | S                 | 108               | 0          | 0                   | 84                         | 10               | 5                      | 1                      | 0                       | 0                          | 8                        | 0                          | 0                       | 0        |
|                             | WIZZ AIR                    | S                 | 70                | 8          | 0                   | 77                         | 9                | 13                     | 1                      | 0                       | 0                          | 10                       | 49                         | 30                      | 87       |
| TOTAL WARSAW                |                             |                   | 178               | 9          | 0                   | 81                         | 10               | 8                      | 1                      | 0                       | 0                          | 9                        | 49                         | 30                      | 87       |
| TOTAL POLAND                |                             |                   | 418               | 19         | 0                   | 75                         | 12               | 9                      | 3                      | 0                       | 0                          | 13                       | 51                         | 26                      | 253      |
| PORTUGAL(EXCLUDING MADEIRA) |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |          |
| FARO                        | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 1          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 4                       | 10       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0          | 0        | 79                         | 14               | 5                | 2                      | 0                      | 0                       | 9                          | 82                       | 9                          | 124                     |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 88                       | 9                          | 8                       |
|  | MONARCH AIRLINES            | S                 | 44                | 0          | 0        | 73                         | 18               | 5                | 5                      | 0                      | 0                       | 15                         | 77                       | 17                         | 26                      |
| <b>TOTAL FARO</b>                        |                             |                   | <b>184</b>        | <b>1</b>   | <b>0</b> | <b>79</b>                  | <b>14</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>79</b>                | <b>12</b>                  | <b>189</b>              |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>184</b>        | <b>2</b>   | <b>0</b> | <b>79</b>                  | <b>14</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>79</b>                | <b>12</b>                  | <b>189</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 80                       | 50                         | 10                      |
| <b>TOTAL FUNCHAL</b>                     |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>80</b>                | <b>50</b>                  | <b>10</b>               |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>80</b>                | <b>50</b>                  | <b>10</b>               |
| <b>SLOVAK REPUBLIC</b>                   |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                               | EASYJET AIRLINE COMPANY LTD | S                 | 61                | 1          | 1        | 70                         | 16               | 10               | 3                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL BRATISLAVA</b>                  |                             |                   | <b>61</b>         | <b>1</b>   | <b>1</b> | <b>70</b>                  | <b>16</b>        | <b>10</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SLOVAK REPUBLIC</b>             |                             |                   | <b>61</b>         | <b>1</b>   | <b>1</b> | <b>70</b>                  | <b>16</b>        | <b>10</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SPAIN</b>                             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                                 | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 6                          | 10                      |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 130               | 1          | 1        | 65                         | 17               | 11               | 7                      | 0                      | 1                       | 23                         | 67                       | 26                         | 123                     |
|  | MONARCH AIRLINES            | S                 | 62                | 0          | 0        | 77                         | 16               | 6                | 0                      | 0                      | 0                       | 9                          | 71                       | 35                         | 62                      |
| <b>TOTAL ALICANTE</b>                    |                             |                   | <b>210</b>        | <b>1</b>   | <b>1</b> | <b>71</b>                  | <b>15</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>70</b>                | <b>27</b>                  | <b>209</b>              |
| BARCELONA                                | EASYJET AIRLINE COMPANY LTD | S                 | 194               | 0          | 0        | 60                         | 25               | 10               | 5                      | 0                      | 0                       | 17                         | 69                       | 18                         | 204                     |
| <b>TOTAL BARCELONA</b>                   |                             |                   | <b>194</b>        | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>25</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>69</b>                | <b>18</b>                  | <b>204</b>              |
| GERONA                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 80                       | 4                          | 10                      |
|  | RYANAIR                     | S                 | 70                | 0          | 0        | 74                         | 10               | 10               | 3                      | 3                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL GERONA</b>                      |                             |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>10</b>        | <b>9</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>18</b>                  | <b>80</b>                | <b>4</b>                   | <b>10</b>               |
| IBIZA                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 26                | 0          | 0        | 73                         | 23               | 4                | 0                      | 0                      | 0                       | 8                          | 74                       | 11                         | 34                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 1                          | 9                       |
| <b>TOTAL IBIZA</b>                       |                             |                   | <b>34</b>         | <b>1</b>   | <b>0</b> | <b>79</b>                  | <b>18</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>79</b>                | <b>9</b>                   | <b>43</b>               |
| MADRID                                   | EASYJET AIRLINE COMPANY LTD | S                 | 123               | 0          | 1        | 86                         | 7                | 4                | 2                      | 0                      | 0                       | 8                          | 52                       | 28                         | 123                     |
| <b>TOTAL MADRID</b>                      |                             |                   | <b>123</b>        | <b>0</b>   | <b>1</b> | <b>86</b>                  | <b>7</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>52</b>                | <b>28</b>                  | <b>123</b>              |
| MAHON                                    | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 63                         | 13               | 0                | 25                     | 0                      | 0                       | 26                         | 100                      | 2                          | 18                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 60                       | 34                         | 10                      |
|  | MONARCH AIRLINES            | S                 | 28                | 0          | 0        | 82                         | 4                | 11               | 4                      | 0                      | 0                       | 12                         | 92                       | 7                          | 26                      |
|  | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 88                       | 15                         | 8                       |
|  | SPANAIR                     | C                 | 8                 | 0          | 0        | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 16                         | 29                       | 52                         | 7                       |
| <b>TOTAL MAHON</b>                       |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>3</b>         | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>83</b>                | <b>15</b>                  | <b>69</b>               |
| MALAGA                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 16                | 1          | 0        | 81                         | 6                | 0                | 13                     | 0                      | 0                       | 17                         | 89                       | 5                          | 18                      |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 210               | 0          | 0        | 69                         | 19               | 7                | 5                      | 1                      | 0                       | 18                         | 59                       | 22                         | 212                     |
|  | MONARCH AIRLINES            | S                 | 70                | 0          | 0        | 79                         | 11               | 9                | 1                      | 0                      | 0                       | 9                          | 86                       | 33                         | 70                      |
| <b>TOTAL MALAGA</b>                      |                             |                   | <b>297</b>        | <b>1</b>   | <b>0</b> | <b>72</b>                  | <b>16</b>        | <b>7</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>67</b>                | <b>23</b>                  | <b>306</b>              |
| MURCIA SAN JAVIER                        | RYANAIR                     | S                 | 61                | 0          | 1        | 79                         | 13               | 3                | 2                      | 3                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL MURCIA SAN JAVIER</b>           |                             |                   | <b>61</b>         | <b>0</b>   | <b>1</b> | <b>79</b>                  | <b>13</b>        | <b>3</b>         | <b>2</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PALMA DE MALLORCA                      | BRITANNIA AIRWAYS AND THOMS | C                 | 33                | 2          | 0        | 82                         | 0                | 12               | 6                      | 0                      | 0                       | 17                         | 77                       | 23                         | 53                      |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 139               | 1          | 0        | 61                         | 18               | 16               | 5                      | 0                      | 0                       | 18                         | 64                       | 29                         | 141                     |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 26                | 0          | 0        | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 3                          | 96                       | 3                          | 26                      |
|  | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 16                         | 88                       | 20                         | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 6                          | 53                       | 37                         | 15                      |
| <b>TOTAL PALMA DE MALLORCA</b>         |                             |                   | <b>216</b>        | <b>3</b>   | <b>0</b> | <b>69</b>                  | <b>13</b>        | <b>13</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>67</b>                | <b>28</b>                  | <b>260</b>              |
| REUS                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 90                       | 7                          | 10                      |
|  | RYANAIR                     | S                 | 70                | 0          | 0        | 84                         | 7                | 6                | 3                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL REUS</b>                      |                             |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>6</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>86</b>                | <b>9</b>                   | <b>22</b>               |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>1357</b>       | <b>9</b>   | <b>3</b> | <b>73</b>                  | <b>14</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>68</b>                | <b>23</b>                  | <b>1254</b>             |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 1          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 23                         | 8                       |
|  | MONARCH AIRLINES            | S                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>18</b>         | <b>1</b>   | <b>0</b> | <b>89</b>                  | <b>6</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>36</b>                | <b>33</b>                  | <b>22</b>               |
| FUERTEVENTURA                          | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 0                          | 8                       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>10</b>         | <b>1</b>   | <b>0</b> | <b>80</b>                  | <b>20</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>94</b>                | <b>2</b>                   | <b>18</b>               |
| LAS PALMAS                             | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 8                       |
|  | MONARCH AIRLINES            | S                 | 10                | 0          | 0        | 60                         | 10               | 30               | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>11</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>83</b>                | <b>16</b>                  | <b>18</b>               |
| TENERIFE (SURREINA SOFIA)              | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 1          | 0        | 78                         | 6                | 6                | 6                      | 0                      | 6                       | 31                         | 61                       | 37                         | 18                      |
|  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 8                          | 100                      | 2                          | 8                       |
|  | MONARCH AIRLINES            | S                 | 41                | 2          | 1        | 59                         | 34               | 7                | 0                      | 0                      | 0                       | 14                         | 69                       | 19                         | 35                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>67</b>         | <b>3</b>   | <b>1</b> | <b>69</b>                  | <b>22</b>        | <b>6</b>         | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>18</b>                  | <b>74</b>                | <b>33</b>                  | <b>80</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>113</b>        | <b>5</b>   | <b>1</b> | <b>73</b>                  | <b>18</b>        | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>14</b>                  | <b>72</b>                | <b>27</b>                  | <b>138</b>              |
| <b>SWEDEN</b>                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| STOCKHOLM (SKAVSTA)                    | SWEFLY                      | S                 | 18                | 0          | 0        | 17                         | 22               | 17               | 39                     | 6                      | 0                       | 61                         | 0                        | 0                          | 0                       |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b>       |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>17</b>                  | <b>22</b>        | <b>17</b>        | <b>39</b>              | <b>6</b>               | <b>0</b>                | <b>61</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| VASTERAS                               | RYANAIR                     | S                 | 107               | 0          | 0        | 90                         | 4                | 4                | 3                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL VASTERAS</b>                  |                             |                   | <b>107</b>        | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>4</b>         | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SWEDEN</b>                    |                             |                   | <b>126</b>        | <b>3</b>   | <b>0</b> | <b>79</b>                  | <b>6</b>         | <b>6</b>         | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SWITZERLAND</b>                     |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                         | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0          | 0        | 40                         | 35               | 22               | 3                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL BASLE MULHOUSE</b>            |                             |                   | <b>124</b>        | <b>1</b>   | <b>0</b> | <b>40</b>                  | <b>35</b>        | <b>22</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GENEVA                                 | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 0          | 0        | 45                         | 33               | 16               | 7                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>186</b>        | <b>1</b>   | <b>0</b> | <b>45</b>                  | <b>33</b>        | <b>16</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>78</b>                | <b>13</b>                  | <b>248</b>              |
| ZURICH                                 | HELVETIC AIRWAYS            | S                 | 52                | 0          | 0        | 75                         | 17               | 8                | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL ZURICH</b>                    |                             |                   | <b>52</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>17</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>60</b>                | <b>18</b>                  | <b>186</b>              |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>362</b>        | <b>2</b>   | <b>0</b> | <b>48</b>                  | <b>31</b>        | <b>17</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>70</b>                | <b>16</b>                  | <b>434</b>              |
| <b>TUNISIA</b>                         |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                           | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 80                       | 8                          | 10                      |
| <b>TOTAL MONASTIR</b>              |                               |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>83</b>                | <b>6</b>                   | <b>18</b>               |
| <b>TOTAL TUNISIA</b>               |                               |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>83</b>                | <b>6</b>                   | <b>18</b>               |
| <b>TURKEY</b>                      |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                            | SUNEXPRESS                    | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>               |                               |                   | <b>10</b>         | <b>1</b>   | <b>0</b> | <b>80</b>                  | <b>10</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>10</b>                | <b>32</b>                  | <b>10</b>               |
| BODRUM (MILAS)                     | BRITANNIA AIRWAYS AND THOMS   | C                 | 9                 | 0          | 0        | 67                         | 11               | 0                | 11                     | 11                     | 0                       | 48                         | 0                        | 0                          | 0                       |
|                                    | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0          | 0        | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 7                          | 100                      | 4                          | 8                       |
| <b>TOTAL BODRUM (MILAS)</b>        |                               |                   | <b>17</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>6</b>         | <b>6</b>         | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>28</b>                  | <b>100</b>               | <b>4</b>                   | <b>8</b>                |
| DALAMAN                            | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 40                       | 79                         | 10                      |
|                                    | FIRST CHOICE AIRWAYS LTD      | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 2                          | 80                       | 24                         | 10                      |
|                                    | SUNEXPRESS                    | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>               |                               |                   | <b>30</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>10</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>67</b>                | <b>34</b>                  | <b>36</b>               |
| <b>TOTAL TURKEY</b>                |                               |                   | <b>58</b>         | <b>1</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>5</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>61</b>                | <b>29</b>                  | <b>54</b>               |
| <b>UNITED KINGDOM</b>              |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                           | EASYJET AIRLINE COMPANY LTD   | S                 | 108               | 0          | 0        | 53                         | 24               | 17               | 6                      | 0                      | 0                       | 21                         | 68                       | 16                         | 105                     |
| <b>TOTAL ABERDEEN</b>              |                               |                   | <b>108</b>        | <b>0</b>   | <b>0</b> | <b>53</b>                  | <b>24</b>        | <b>17</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>16</b>                  | <b>105</b>              |
| BELFAST INTERNATIONAL              | EASYJET AIRLINE COMPANY LTD   | S                 | 278               | 0          | 0        | 77                         | 15               | 6                | 2                      | 0                      | 0                       | 10                         | 70                       | 17                         | 283                     |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                               |                   | <b>278</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>15</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>70</b>                | <b>17</b>                  | <b>283</b>              |
| CARDIFF WALES                      | FLIGHTLINE LTD                | C                 | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 19                         | 50                       | 18                         | 2                       |
| <b>TOTAL CARDIFF WALES</b>         |                               |                   | <b>2</b>          | <b>1</b>   | <b>0</b> | <b>50</b>                  | <b>50</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>50</b>                | <b>18</b>                  | <b>2</b>                |
| EDINBURGH                          | EASYJET AIRLINE COMPANY LTD   | S                 | 340               | 3          | 0        | 76                         | 11               | 8                | 4                      | 0                      | 0                       | 12                         | 57                       | 28                         | 334                     |
| <b>TOTAL EDINBURGH</b>             |                               |                   | <b>340</b>        | <b>5</b>   | <b>0</b> | <b>76</b>                  | <b>11</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>57</b>                | <b>28</b>                  | <b>334</b>              |
| GLASGOW                            | EASYJET AIRLINE COMPANY LTD   | S                 | 332               | 0          | 0        | 87                         | 8                | 2                | 3                      | 0                      | 0                       | 8                          | 78                       | 17                         | 329                     |
| <b>TOTAL GLASGOW</b>               |                               |                   | <b>332</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>8</b>         | <b>2</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>78</b>                | <b>17</b>                  | <b>330</b>              |
| INVERNESS                          | EASYJET AIRLINE COMPANY LTD   | S                 | 78                | 0          | 0        | 77                         | 10               | 9                | 4                      | 0                      | 0                       | 11                         | 59                       | 18                         | 80                      |
| <b>TOTAL INVERNESS</b>             |                               |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>10</b>        | <b>9</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>59</b>                | <b>18</b>                  | <b>80</b>               |
| ISLE OF MAN                        | BRITISH AIRWAYS CITIEXPRESS L | S                 | 60                | 0          | 0        | 83                         | 8                | 8                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL ISLE OF MAN</b>           |                               |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>8</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>9</b>                   | <b>58</b>               |
| JERSEY                             | FLYBE.BRITISH EUROPEAN        | S                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 10                         | 88                       | 7                          | 8                       |
| <b>TOTAL JERSEY</b>                |                               |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>38</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>                | <b>7</b>                   | <b>8</b>                |
| <b>TOTAL UNITED KINGDOM</b>        |                               |                   | <b>1206</b>       | <b>25</b>  | <b>0</b> | <b>78</b>                  | <b>13</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>68</b>                | <b>19</b>                  | <b>1203</b>             |
| <b>TOTAL LUTON</b>                 |                               |                   | <b>6621</b>       | <b>159</b> | <b>9</b> | <b>74</b>                  | <b>14</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>69</b>                | <b>20</b>                  | <b>5929</b>             |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                                |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>          |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK               | FIRST CHOICE AIRWAYS LTD       | C                 | 18                | 0        | 0         | 89                         | 0                | 6                | 6                      | 0                      | 0                       | 9                          | 88                       | 6                          | 16                      |
| <b>TOTAL INNSBRUCK</b>  |                                |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>0</b>         | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>88</b>                | <b>6</b>                   | <b>16</b>               |
| <b>SALZBURG</b>         |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                         | ASTRAEUS LTD                   | C                 | 18                | 0        | 0         | 78                         | 11               | 0                | 0                      | 11                     | 0                       | 26                         | 88                       | 5                          | 16                      |
|                         | EXCEL AIRWAYS LTD              | C                 | 18                | 0        | 0         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 3                          | 81                       | 7                          | 16                      |
| <b>TOTAL SALZBURG</b>   |                                |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>6</b>         | <b>3</b>         | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>15</b>                  | <b>84</b>                | <b>6</b>                   | <b>32</b>               |
| <b>VIENNA</b>           |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                         | BRITISH AIRWAYS CITIEXPRESS L  | S                 | 62                | 0        | 0         | 79                         | 18               | 3                | 0                      | 0                      | 0                       | 8                          | 42                       | 23                         | 60                      |
| <b>TOTAL VIENNA</b>     |                                |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>18</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>42</b>                | <b>23</b>                  | <b>60</b>               |
| <b>TOTAL AUSTRIA</b>    |                                |                   | <b>116</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>        | <b>3</b>         | <b>1</b>               | <b>2</b>               | <b>0</b>                | <b>10</b>                  | <b>61</b>                | <b>15</b>                  | <b>108</b>              |
| <b>BAHAMAS</b>          |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| NASSAU                  | FIRST CHOICE AIRWAYS LTD       | C                 | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL NASSAU</b>     |                                |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BAHAMAS</b>    |                                |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>BARBADOS</b>         |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN              | BMI BRITISH MIDLAND            | S                 | 17                | 0        | 0         | 82                         | 0                | 18               | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL BRIDGETOWN</b> |                                |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>0</b>         | <b>18</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>70</b>                | <b>78</b>                  | <b>10</b>               |
| <b>TOTAL BARBADOS</b>   |                                |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>0</b>         | <b>18</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>70</b>                | <b>78</b>                  | <b>10</b>               |
| <b>BELARUS</b>          |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MINSK                   | BELAVIA (BELARUSSIAN AIRLINES) | S                 | 10                | 0        | 0         | 70                         | 20               | 10               | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL MINSK</b>      |                                |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>20</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>28</b>                  | <b>1</b>                |
| <b>TOTAL BELARUS</b>    |                                |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>20</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>28</b>                  | <b>1</b>                |
| <b>BELGIUM</b>          |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                | BRITISH AIRWAYS CITIEXPRESS L  | S                 | 142               | 0        | 0         | 89                         | 4                | 2                | 4                      | 0                      | 0                       | 7                          | 60                       | 17                         | 132                     |
|                         | SN BRUSSELS AIRLINES           | S                 | 142               | 0        | 0         | 92                         | 2                | 4                | 1                      | 0                      | 0                       | 5                          | 84                       | 7                          | 140                     |
| <b>TOTAL BRUSSELS</b>   |                                |                   | <b>284</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>72</b>                | <b>12</b>                  | <b>272</b>              |
| <b>TOTAL BELGIUM</b>    |                                |                   | <b>284</b>        | <b>2</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>72</b>                | <b>12</b>                  | <b>272</b>              |
| <b>BULGARIA</b>         |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                  | BH AIR                         | C                 | 46                | 0        | 0         | 57                         | 7                | 22               | 15                     | 0                      | 0                       | 27                         | 48                       | 29                         | 44                      |
|                         | BRITANNIA AIRWAYS AND THOMS    | C                 | 10                | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 12                         | 88                       | 3                          | 8                       |
|                         | EXCEL AIRWAYS LTD              | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                         | FIRST CHOICE AIRWAYS LTD       | C                 | 18                | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 11                         | 33                       | 53                         | 18                      |
|                         | MY TRAVEL AIRWAYS UK           | C                 | 10                | 0        | 0         | 80                         | 0                | 0                | 0                      | 20                     | 0                       | 61                         | 80                       | 65                         | 10                      |
|                         | THOMAS COOK AIRLINES LTD       | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 30                       | 86                         | 10                      |
| <b>TOTAL BURGAS</b>     |                                |                   | <b>104</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>3</b>         | <b>12</b>        | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>21</b>                  | <b>51</b>                | <b>41</b>                  | <b>92</b>               |
| <b>VARNA</b>            |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
|                         | BH AIR                         | C                 | 26                | 0        | 0         | 27                         | 12               | 8                | 54                     | 0                      | 0                       | 52                         | 31                       | 48                         | 26                      |
|                         | BRITANNIA AIRWAYS AND THOMS    | C                 | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 0                          | 1                       |
|                         | FIRST CHOICE AIRWAYS LTD       | C                 | 26                | 0        | 0         | 92                         | 4                | 4                | 0                      | 0                      | 0                       | 4                          | 88                       | 12                         | 16                      |
|                         | THOMAS COOK AIRLINES LTD       | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL VARNA</b>      |                                |                   | <b>69</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>6</b>         | <b>4</b>         | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>61</b>                | <b>29</b>                  | <b>51</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION       | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                            |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                            |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BULGARIA             |                             |                   | 173               | 0          | 0        | 73                         | 4                | 9                | 13                     | 1                      | 0                       | 21                         | 55                       | 36                         | 143                     |
| <b>CANADA</b>              |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CALGARY                    | ZOOM AIRLINES               | S                 | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL CALGARY              |                             |                   | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| HALIFAX INT                | THOMAS COOK AIRLINES LTD    | S                 | 10                | 0          | 0        | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL HALIFAX INT          |                             |                   | 10                | 0          | 0        | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| OTTAWA INTERNATIONAL       | THOMAS COOK AIRLINES LTD    | S                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL OTTAWA INTERNATIONAL |                             |                   | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| ST JOHNS                   | MONARCH AIRLINES            | C                 | 2                 | 0          | 0        | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 47                         | 0                        | 0                          | 0                       |
| TOTAL ST JOHNS             |                             |                   | 2                 | 0          | 0        | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 47                         | 0                        | 0                          | 0                       |
| TORONTO                    | AIR CANADA                  | S                 | 62                | 0          | 0        | 69                         | 13               | 2                | 8                      | 6                      | 2                       | 54                         | 0                        | 0                          | 0                       |
|                            | AIR TRANSAT                 | S                 | 36                | 0          | 0        | 78                         | 6                | 11               | 0                      | 6                      | 0                       | 23                         | 82                       | 9                          | 28                      |
|                            | PAKISTAN INTL AIRLINES      | S                 | 18                | 0          | 0        | 61                         | 11               | 6                | 17                     | 6                      | 0                       | 36                         | 59                       | 30                         | 17                      |
|                            | SKYSERVICE F B O Inc        | C                 | 18                | 0          | 0        | 78                         | 11               | 0                | 11                     | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                            | THOMAS COOK AIRLINES LTD    | S                 | 42                | 0          | 0        | 83                         | 2                | 5                | 10                     | 0                      | 0                       | 15                         | 71                       | 53                         | 17                      |
|                            | ZOOM AIRLINES               | S                 | 15                | 0          | 0        | 60                         | 0                | 27               | 13                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL TORONTO              |                             |                   | 191               | 0          | 0        | 73                         | 8                | 6                | 8                      | 4                      | 1                       | 32                         | 71                       | 25                         | 143                     |
| VANCOUVER                  | AIR TRANSAT                 | S                 | 18                | 0          | 0        | 67                         | 6                | 22               | 6                      | 0                      | 0                       | 16                         | 78                       | 12                         | 18                      |
|                            | MY TRAVEL AIRWAYS UK        | C                 | 17                | 0          | 0        | 35                         | 24               | 35               | 6                      | 0                      | 0                       | 26                         | 13                       | 234                        | 8                       |
|                            | THOMAS COOK AIRLINES LTD    | S                 | 17                | 0          | 0        | 59                         | 0                | 6                | 6                      | 6                      | 24                      | 344                        | 60                       | 228                        | 10                      |
|                            | ZOOM AIRLINES               | S                 | 17                | 0          | 0        | 47                         | 6                | 29               | 18                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL VANCOUVER            |                             |                   | 69                | 0          | 0        | 52                         | 9                | 23               | 9                      | 1                      | 6                       | 102                        | 58                       | 122                        | 36                      |
| TOTAL CANADA               |                             |                   | 284               | 0          | 0        | 68                         | 8                | 11               | 8                      | 3                      | 2                       | 47                         | 68                       | 45                         | 183                     |
| <b>CROATIA</b>             |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                  | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 38                         | 38               | 0                | 25                     | 0                      | 0                       | 52                         | 100                      | 0                          | 10                      |
|                            | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 50                         | 0                | 13               | 38                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
|                            | CROATIA AIRLINES            | S                 | 18                | 0          | 0        | 78                         | 6                | 6                | 11                     | 0                      | 0                       | 16                         | 72                       | 11                         | 18                      |
|                            | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 100                      | 4                          | 10                      |
|                            | GB AIRWAYS LTD              | S                 | 24                | 0          | 0        | 58                         | 25               | 13               | 4                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                            | TRADE AIR                   | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 64                         | 0                        | 0                          | 0                       |
| TOTAL DUBROVNIK            |                             |                   | 68                | 0          | 0        | 63                         | 16               | 7                | 13                     | 0                      | 0                       | 24                         | 87                       | 7                          | 38                      |
| PULA                       | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 60                         | 0                | 40               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                            | CROATIA AIRLINES            | S                 | 10                | 0          | 0        | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 8                          | 60                       | 14                         | 10                      |
| TOTAL PULA                 |                             |                   | 20                | 0          | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 13                         | 75                       | 8                          | 20                      |
| SPLIT                      | CROATIA AIRLINES            | S                 | 10                | 0          | 0        | 30                         | 20               | 10               | 0                      | 0                      | 40                      | 241                        | 90                       | 10                         | 10                      |
|                            | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL SPLIT                |                             |                   | 18                | 0          | 0        | 39                         | 22               | 17               | 0                      | 0                      | 22                      | 142                        | 94                       | 6                          | 18                      |
| TOTAL CROATIA              |                             |                   | 106               | 0          | 0        | 61                         | 14               | 12               | 8                      | 0                      | 4                       | 42                         | 86                       | 7                          | 76                      |
| <b>CUBA</b>                |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CUNAGUA ( CAYO COCO)       | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 278                        | 0                        | 0                          | 0                       |
|                            | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 1          | 0        | 11                         | 22               | 0                | 33                     | 11                     | 22                      | 315                        | 63                       | 31                         | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL CUNAGUA ( CAYO COCO)</b> |                             |                   | <b>17</b>         | <b>1</b> | <b>0</b>  | <b>41</b>                  | <b>12</b>        | <b>0</b>         | <b>18</b>              | <b>6</b>               | <b>24</b>               | <b>298</b>                 | <b>63</b>                | <b>31</b>                  | <b>8</b>                |
| HOLGUIN (FRANK PAIS)              | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                   | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 50                         | 13               | 25               | 13                     | 0                      | 0                       | 26                         | 20                       | 272                        | 5                       |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b> |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>20</b>                | <b>272</b>                 | <b>5</b>                |
| VARADERO                          | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0        | 0         | 25                         | 0                | 25               | 50                     | 0                      | 0                       | 67                         | 0                        | 0                          | 0                       |
| <b>TOTAL VARADERO</b>             |                             |                   | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>7</b>         | <b>7</b>         | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>38</b>                | <b>172</b>                 | <b>8</b>                |
| <b>TOTAL CUBA</b>                 |                             |                   | <b>47</b>         | <b>1</b> | <b>0</b>  | <b>57</b>                  | <b>11</b>        | <b>9</b>         | <b>13</b>              | <b>2</b>               | <b>9</b>                | <b>121</b>                 | <b>43</b>                | <b>142</b>                 | <b>21</b>               |
| <b>CYPRUS</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                           | BRITANNIA AIRWAYS AND THOMS | C                 | 17                | 0        | 0         | 65                         | 0                | 29               | 6                      | 0                      | 0                       | 21                         | 78                       | 18                         | 18                      |
|                                   | CYPRUS AIRWAYS              | S                 | 28                | 0        | 0         | 61                         | 18               | 14               | 0                      | 7                      | 0                       | 29                         | 79                       | 10                         | 34                      |
|                                   | EUROCYPRIA AIRLINES LTD     | C                 | 36                | 0        | 0         | 36                         | 8                | 19               | 36                     | 0                      | 0                       | 43                         | 25                       | 32                         | 8                       |
|                                   | EXCEL AIRWAYS LTD           | C                 | 26                | 0        | 0         | 69                         | 8                | 8                | 12                     | 0                      | 4                       | 35                         | 22                       | 94                         | 36                      |
|                                   | FIRST CHOICE AIRWAYS LTD    | S                 | 26                | 0        | 0         | 50                         | 38               | 0                | 12                     | 0                      | 0                       | 20                         | 71                       | 12                         | 28                      |
|                                   | FLYJET LTD                  | C                 | 8                 | 0        | 0         | 25                         | 25               | 13               | 38                     | 0                      | 0                       | 47                         | 50                       | 35                         | 10                      |
|                                   | FUTURA AIRLINES             | C                 | 9                 | 0        | 0         | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|                                   | HELIOS AIRWAYS LTD          | C                 | 17                | 0        | 0         | 35                         | 47               | 6                | 12                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|                                   | MONARCH AIRLINES            | C                 | 2                 | 0        | 0         | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                                   | MY TRAVEL AIRWAYS UK        | C                 | 18                | 0        | 0         | 78                         | 6                | 6                | 6                      | 6                      | 0                       | 23                         | 54                       | 45                         | 28                      |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 32                | 0        | 0         | 59                         | 13               | 9                | 19                     | 0                      | 0                       | 26                         | 88                       | 10                         | 26                      |
| <b>TOTAL LARNACA</b>              |                             |                   | <b>219</b>        | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>17</b>        | <b>13</b>        | <b>15</b>              | <b>1</b>               | <b>0</b>                | <b>29</b>                  | <b>59</b>                | <b>34</b>                  | <b>206</b>              |
| PAPHOS                            | AIR ATLANTA EUROPE LTD      | C                 | 10                | 2        | 0         | 10                         | 10               | 20               | 40                     | 20                     | 0                       | 118                        | 20                       | 57                         | 10                      |
|                                   | BRITANNIA AIRWAYS AND THOMS | C                 | 28                | 0        | 0         | 79                         | 4                | 4                | 7                      | 7                      | 0                       | 31                         | 63                       | 27                         | 16                      |
|                                   | EXCEL AIRWAYS LTD           | C                 | 10                | 0        | 0         | 20                         | 10               | 30               | 20                     | 0                      | 20                      | 134                        | 25                       | 28                         | 8                       |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0        | 0         | 67                         | 11               | 11               | 11                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD    | S                 | 19                | 0        | 0         | 74                         | 11               | 5                | 11                     | 0                      | 0                       | 14                         | 72                       | 10                         | 18                      |
|                                   | FLYJET LTD                  | C                 | 8                 | 0        | 0         | 0                          | 0                | 38               | 63                     | 0                      | 0                       | 70                         | 63                       | 12                         | 8                       |
|                                   | GB AIRWAYS LTD              | S                 | 28                | 0        | 0         | 79                         | 7                | 14               | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                   | HELIOS AIRWAYS LTD          | S                 | 3                 | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 8                          | 75                       | 12                         | 8                       |
|                                   | MONARCH AIRLINES            | C                 | 10                | 0        | 0         | 50                         | 10               | 10               | 30                     | 0                      | 0                       | 37                         | 13                       | 22                         | 8                       |
|                                   | MY TRAVEL AIRWAYS UK        | C                 | 19                | 0        | 0         | 79                         | 5                | 11               | 5                      | 0                      | 0                       | 11                         | 61                       | 111                        | 18                      |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 27                | 0        | 0         | 56                         | 15               | 4                | 11                     | 15                     | 0                       | 53                         | 65                       | 33                         | 20                      |
| <b>TOTAL PAPHOS</b>               |                             |                   | <b>180</b>        | <b>2</b> | <b>0</b>  | <b>61</b>                  | <b>9</b>         | <b>11</b>        | <b>13</b>              | <b>4</b>               | <b>1</b>                | <b>38</b>                  | <b>54</b>                | <b>38</b>                  | <b>124</b>              |
| <b>TOTAL CYPRUS</b>               |                             |                   | <b>399</b>        | <b>2</b> | <b>0</b>  | <b>57</b>                  | <b>14</b>        | <b>12</b>        | <b>14</b>              | <b>3</b>               | <b>1</b>                | <b>33</b>                  | <b>57</b>                | <b>35</b>                  | <b>330</b>              |
| <b>CZECH REPUBLIC</b>             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                            | BMIBABY LTD                 | S                 | 70                | 0        | 0         | 77                         | 16               | 3                | 1                      | 3                      | 0                       | 13                         | 40                       | 38                         | 62                      |
|                                   | CSA                         | S                 | 150               | 0        | 0         | 81                         | 13               | 5                | 1                      | 0                      | 0                       | 8                          | 75                       | 11                         | 111                     |
| <b>TOTAL PRAGUE</b>               |                             |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>14</b>        | <b>4</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>62</b>                | <b>20</b>                  | <b>173</b>              |
| <b>TOTAL CZECH REPUBLIC</b>       |                             |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>14</b>        | <b>4</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>62</b>                | <b>20</b>                  | <b>173</b>              |
| <b>DENMARK</b>                    |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BILLUND                           | SUN AIR OF SCANDINAVIA      | S                 | 98                | 0        | 2         | 69                         | 19               | 5                | 6                      | 0                      | 0                       | 15                         | 59                       | 16                         | 98                      |
| <b>TOTAL BILLUND</b>              |                             |                   | <b>98</b>         | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>19</b>        | <b>5</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>59</b>                | <b>16</b>                  | <b>98</b>               |
| COPENHAGEN                        | MAERSK AIR                  | S                 | 54                | 0        | 0         | 69                         | 24               | 4                | 4                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                      | SAS                         | S                 | 176               | 0          | 0        | 86                         | 9                | 3                | 1                      | 0                      | 0                       | 7                          | 88                       | 6                          | 203                     |
| <b>TOTAL COPENHAGEN</b>         |                             |                   | <b>231</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>13</b>        | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>                | <b>10</b>                  | <b>343</b>              |
| <b>TOTAL DENMARK</b>            |                             |                   | <b>329</b>        | <b>0</b>   | <b>2</b> | <b>78</b>                  | <b>15</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>11</b>                  | <b>441</b>              |
| <b>DOMINICAN REPUBLIC</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LA ROMANA                       | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 60                         | 10               | 10               | 20                     | 0                      | 0                       | 26                         | 50                       | 17                         | 10                      |
| <b>TOTAL LA ROMANA</b>          |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>10</b>        | <b>10</b>        | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>50</b>                | <b>17</b>                  | <b>10</b>               |
| PUERTO PLATA                    | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 83                         | 0                | 6                | 6                      | 0                      | 6                       | 85                         | 79                       | 26                         | 19                      |
|                                 | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 7                          | 46                       | 224                        | 13                      |
|                                 | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 78                       | 58                         | 9                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 40                         | 0                | 30               | 10                     | 0                      | 20                      | 156                        | 0                        | 0                          | 0                       |
| <b>TOTAL PUERTO PLATA</b>       |                             |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>2</b>         | <b>13</b>        | <b>4</b>               | <b>0</b>               | <b>6</b>                | <b>67</b>                  | <b>68</b>                | <b>96</b>                  | <b>41</b>               |
| PUNTA CANA                      | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 70                         | 30               | 0                | 0                      | 0                      | 0                       | 9                          | 63                       | 17                         | 8                       |
|                                 | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0          | 0        | 25                         | 0                | 75               | 0                      | 0                      | 0                       | 30                         | 25                       | 94                         | 8                       |
| <b>TOTAL PUNTA CANA</b>         |                             |                   | <b>14</b>         | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>21</b>        | <b>21</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>44</b>                | <b>55</b>                  | <b>16</b>               |
| <b>TOTAL DOMINICAN REPUBLIC</b> |                             |                   | <b>72</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>7</b>         | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>4</b>                | <b>51</b>                  | <b>60</b>                | <b>74</b>                  | <b>67</b>               |
| <b>EGYPT</b>                    |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                        | AIR ATLANTA EUROPE LTD      | C                 | 9                 | 3          | 0        | 11                         | 33               | 0                | 56                     | 0                      | 0                       | 53                         | 0                        | 0                          | 0                       |
|                                 | ASTRAEUS LTD                | C                 | 8                 | 0          | 0        | 13                         | 38               | 13               | 38                     | 0                      | 0                       | 65                         | 0                        | 0                          | 0                       |
|                                 | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 72                         | 11               | 11               | 6                      | 0                      | 0                       | 11                         | 90                       | 5                          | 10                      |
|                                 | EXCEL AIRWAYS LTD           | C                 | 19                | 5          | 0        | 42                         | 26               | 11               | 21                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
|                                 | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0          | 0        | 78                         | 11               | 0                | 11                     | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                 | MY TRAVEL AIRWAYS UK        | C                 | 16                | 0          | 0        | 88                         | 0                | 6                | 6                      | 0                      | 0                       | 11                         | 38                       | 54                         | 8                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 17                | 1          | 0        | 76                         | 24               | 0                | 0                      | 0                      | 0                       | 8                          | 75                       | 24                         | 8                       |
| <b>TOTAL HURGHADA</b>           |                             |                   | <b>105</b>        | <b>9</b>   | <b>0</b> | <b>61</b>                  | <b>18</b>        | <b>6</b>         | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>56</b>                | <b>39</b>                  | <b>34</b>               |
| LUXOR                           | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 60                         | 10               | 30               | 0                      | 0                      | 0                       | 17                         | 100                      | 3                          | 8                       |
|                                 | FLYJET LTD                  | C                 | 9                 | 0          | 0        | 44                         | 22               | 22               | 0                      | 11                     | 0                       | 41                         | 0                        | 0                          | 0                       |
|                                 | MONARCH AIRLINES            | C                 | 9                 | 1          | 0        | 22                         | 33               | 33               | 11                     | 0                      | 0                       | 40                         | 60                       | 56                         | 10                      |
| <b>TOTAL LUXOR</b>              |                             |                   | <b>28</b>         | <b>1</b>   | <b>0</b> | <b>43</b>                  | <b>21</b>        | <b>29</b>        | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>32</b>                  | <b>78</b>                | <b>33</b>                  | <b>18</b>               |
| TABA                            | ASTRAEUS LTD                | C                 | 18                | 0          | 0        | 67                         | 11               | 22               | 0                      | 0                      | 0                       | 16                         | 100                      | 1                          | 20                      |
| <b>TOTAL TABA</b>               |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>11</b>        | <b>22</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>100</b>               | <b>1</b>                   | <b>20</b>               |
| <b>TOTAL EGYPT</b>              |                             |                   | <b>151</b>        | <b>10</b>  | <b>0</b> | <b>58</b>                  | <b>18</b>        | <b>12</b>        | <b>11</b>              | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>74</b>                | <b>27</b>                  | <b>72</b>               |
| <b>ESTONIA</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                          | ESTONIAN AIR                | S                 | 26                | 0          | 0        | 88                         | 4                | 0                | 4                      | 4                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL TALLIN</b>             |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>4</b>         | <b>0</b>         | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ESTONIA</b>            |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>4</b>         | <b>0</b>         | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>FINLAND</b>                  |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                        | FINNAIR                     | S                 | 81                | 0          | 0        | 78                         | 15               | 7                | 0                      | 0                      | 0                       | 9                          | 89                       | 10                         | 114                     |
| <b>TOTAL HELSINKI</b>           |                             |                   | <b>81</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>15</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>10</b>                  | <b>114</b>              |
| <b>TOTAL FINLAND</b>            |                             |                   | <b>81</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>15</b>        | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>10</b>                  | <b>114</b>              |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>FRANCE</b>                             |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BORDEAUX                                  | BMIBABY LTD                   | S                 | 62                | 0        | 0         | 74                         | 18               | 8                | 0                      | 0                      | 0                       | 11                         | 65                       | 20                         | 62                      |
| <b>TOTAL BORDEAUX</b>                     |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>18</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>65</b>                | <b>20</b>                  | <b>62</b>               |
| CALVI                                     | ASTRAEUS LTD                  | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 30                         | 100                      | 1                          | 10                      |
| <b>TOTAL CALVI</b>                        |                               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>0</b>         | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>100</b>               | <b>1</b>                   | <b>10</b>               |
| LYON                                      | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0        | 0         | 81                         | 13               | 5                | 2                      | 0                      | 0                       | 7                          | 95                       | 3                          | 62                      |
| <b>TOTAL LYON</b>                         |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>13</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>95</b>                | <b>3</b>                   | <b>62</b>               |
| NICE                                      | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0        | 0         | 73                         | 10               | 2                | 15                     | 0                      | 2                       | 25                         | 61                       | 31                         | 61                      |
|   | CHANNEL EXPRESS (INCORP: JET  | S                 | 62                | 0        | 0         | 66                         | 15               | 6                | 13                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL NICE</b>                         |                               |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>12</b>        | <b>4</b>         | <b>14</b>              | <b>0</b>               | <b>1</b>                | <b>22</b>                  | <b>61</b>                | <b>31</b>                  | <b>61</b>               |
| PARIS (CHARLES DE GAULLE)                 | AIR FRANCE                    | S                 | 309               | 0        | 1         | 83                         | 11               | 6                | 0                      | 0                      | 0                       | 7                          | 80                       | 10                         | 372                     |
|   | BRITISH AIRWAYS CITIEXPRESS L | C                 | 4                 | 4        | 0         | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 25                         | 33                       | 30                         | 6                       |
|   | BRITISH AIRWAYS CITIEXPRESS L | S                 | 275               | 1        | 0         | 83                         | 9                | 5                | 3                      | 0                      | 0                       | 8                          | 77                       | 13                         | 270                     |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b>    |                               |                   | <b>588</b>        | <b>5</b> | <b>1</b>  | <b>83</b>                  | <b>10</b>        | <b>6</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>75</b>                | <b>15</b>                  | <b>710</b>              |
| TARBES-LOURDES INTERNATIONAL              | AIR MEDITERRANEE              | C                 | 3                 | 0        | 0         | 0                          | 33               | 33               | 33                     | 0                      | 0                       | 52                         | 0                        | 0                          | 0                       |
|   | EUROPEAN AIR CHARTER          | C                 | 14                | 0        | 0         | 43                         | 21               | 7                | 29                     | 0                      | 0                       | 42                         | 53                       | 25                         | 19                      |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                               |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>35</b>                  | <b>24</b>        | <b>12</b>        | <b>29</b>              | <b>0</b>               | <b>0</b>                | <b>44</b>                  | <b>52</b>                | <b>30</b>                  | <b>21</b>               |
| TOULOUSE (BLAGNAC)                        | BMI REGIONAL                  | S                 | 62                | 0        | 0         | 81                         | 15               | 5                | 0                      | 0                      | 0                       | 8                          | 79                       | 11                         | 62                      |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>           |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>15</b>        | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>79</b>                | <b>11</b>                  | <b>62</b>               |
| <b>TOTAL FRANCE</b>                       |                               |                   | <b>923</b>        | <b>5</b> | <b>1</b>  | <b>79</b>                  | <b>12</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>75</b>                | <b>15</b>                  | <b>988</b>              |
| <b>GERMANY</b>                            |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                            | AIR BERLIN                    | S                 | 16                | 0        | 0         | 31                         | 19               | 13               | 31                     | 6                      | 0                       | 50                         | 0                        | 0                          | 0                       |
|   | BRITISH AIRWAYS CITIEXPRESS L | S                 | 61                | 0        | 0         | 95                         | 3                | 0                | 2                      | 0                      | 0                       | 3                          | 73                       | 16                         | 60                      |
| <b>TOTAL BERLIN (TEGEL)</b>               |                               |                   | <b>77</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>6</b>         | <b>3</b>         | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>73</b>                | <b>16</b>                  | <b>60</b>               |
| COLOGNE (BONN)                            | HAPAG LLOYD EXPRESS           | S                 | 62                | 0        | 0         | 50                         | 18               | 13               | 15                     | 5                      | 0                       | 36                         | 63                       | 15                         | 82                      |
| <b>TOTAL COLOGNE (BONN)</b>               |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>18</b>        | <b>13</b>        | <b>15</b>              | <b>5</b>               | <b>0</b>                | <b>36</b>                  | <b>63</b>                | <b>15</b>                  | <b>82</b>               |
| DUSSELDORF                                | AIR BERLIN                    | S                 | 16                | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|   | BRITISH AIRWAYS CITIEXPRESS L | S                 | 156               | 0        | 0         | 94                         | 3                | 1                | 2                      | 0                      | 0                       | 4                          | 88                       | 8                          | 197                     |
|   | LUFTHANSA CITY LINE           | S                 | 143               | 0        | 0         | 78                         | 11               | 8                | 3                      | 0                      | 0                       | 11                         | 80                       | 8                          | 160                     |
| <b>TOTAL DUSSELDORF</b>                   |                               |                   | <b>315</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>7</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>85</b>                | <b>8</b>                   | <b>357</b>              |
| FRANKFURT MAIN                            | BRITISH AIRWAYS CITIEXPRESS L | S                 | 278               | 0        | 0         | 86                         | 8                | 4                | 2                      | 0                      | 0                       | 7                          | 85                       | 7                          | 272                     |
|   | LUFTHANSA                     | S                 | 248               | 0        | 0         | 88                         | 8                | 3                | 1                      | 0                      | 0                       | 7                          | 84                       | 8                          | 247                     |
| <b>TOTAL FRANKFURT MAIN</b>               |                               |                   | <b>526</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>8</b>         | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>85</b>                | <b>8</b>                   | <b>520</b>              |
| HAMBURG                                   | AIR BERLIN                    | S                 | 44                | 0        | 0         | 82                         | 9                | 7                | 2                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|   | LUFTHANSA CITY LINE           | S                 | 97                | 0        | 0         | 91                         | 6                | 3                | 0                      | 0                      | 0                       | 4                          | 79                       | 10                         | 106                     |
| <b>TOTAL HAMBURG</b>                      |                               |                   | <b>141</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>7</b>         | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>79</b>                | <b>10</b>                  | <b>106</b>              |
| HANOVER                                   | BRITISH AIRWAYS CITIEXPRESS L | S                 | 106               | 0        | 0         | 93                         | 4                | 2                | 1                      | 0                      | 0                       | 3                          | 89                       | 6                          | 104                     |
| <b>TOTAL HANOVER</b>                      |                               |                   | <b>106</b>        | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>4</b>         | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>89</b>                | <b>6</b>                   | <b>104</b>              |
| MUNICH                                    | LUFTHANSA CITY LINE           | S                 | 185               | 0        | 0         | 82                         | 13               | 4                | 1                      | 0                      | 0                       | 9                          | 88                       | 7                          | 186                     |
| <b>TOTAL MUNICH</b>                       |                               |                   | <b>185</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>13</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>88</b>                | <b>7</b>                   | <b>186</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE                         | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------|---------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                                 |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                                 |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PADERBORN              | AIR BERLIN                      | S                 | 36                | 0          | 0        | 75                         | 11               | 3                | 8                      | 3                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL PADERBORN</b> |                                 |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>11</b>        | <b>3</b>         | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>18</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| STUTTGART              | BRITANNIA AIRWAYS CITIEXPRESS L | S                 | 52                | 0          | 0        | 94                         | 2                | 2                | 2                      | 0                      | 0                       | 4                          | 78                       | 17                         | 80                      |
|                        | HAPAG LLOYD EXPRESS             | S                 | 36                | 0          | 0        | 50                         | 22               | 28               | 0                      | 0                      | 0                       | 19                         | 69                       | 13                         | 36                      |
| <b>TOTAL STUTTGART</b> |                                 |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>10</b>        | <b>13</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>                | <b>16</b>                  | <b>116</b>              |
| <b>TOTAL GERMANY</b>   |                                 |                   | <b>1536</b>       | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>9</b>         | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>81</b>                | <b>10</b>                  | <b>1593</b>             |
| GIBRALTAR              | MONARCH AIRLINES                | S                 | 36                | 0          | 0        | 78                         | 19               | 0                | 3                      | 0                      | 0                       | 9                          | 64                       | 28                         | 36                      |
| <b>TOTAL GIBRALTAR</b> |                                 |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>19</b>        | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>64</b>                | <b>28</b>                  | <b>36</b>               |
| <b>TOTAL GIBRALTAR</b> |                                 |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>19</b>        | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>64</b>                | <b>28</b>                  | <b>36</b>               |
| GREECE                 | MAERSK AIR                      | C                 | 2                 | 0          | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
|                        | OLYMPIC AIRWAYS                 | S                 | 16                | 0          | 0        | 38                         | 50               | 13               | 0                      | 0                      | 0                       | 21                         | 28                       | 24                         | 18                      |
| <b>TOTAL ATHENS</b>    |                                 |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>33</b>                  | <b>50</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>36</b>                | <b>30</b>                  | <b>61</b>               |
| CHANIA                 | BRITANNIA AIRWAYS AND THOMS     | C                 | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 17                         | 60                       | 22                         | 10                      |
|                        | EXCEL AIRWAYS LTD               | C                 | 20                | 0          | 0        | 50                         | 10               | 15               | 25                     | 0                      | 0                       | 40                         | 40                       | 42                         | 10                      |
|                        | FIRST CHOICE AIRWAYS LTD        | C                 | 10                | 0          | 0        | 70                         | 10               | 0                | 20                     | 0                      | 0                       | 23                         | 70                       | 9                          | 10                      |
|                        | MONARCH AIRLINES                | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 7                          | 80                       | 88                         | 10                      |
| <b>TOTAL CHANIA</b>    |                                 |                   | <b>50</b>         | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>8</b>         | <b>8</b>         | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>63</b>                | <b>40</b>                  | <b>40</b>               |
| CORFU                  | BRITANNIA AIRWAYS AND THOMS     | C                 | 26                | 0          | 0        | 77                         | 15               | 8                | 0                      | 0                      | 0                       | 9                          | 69                       | 27                         | 36                      |
|                        | EXCEL AIRWAYS LTD               | C                 | 48                | 0          | 0        | 50                         | 8                | 17               | 15                     | 2                      | 8                       | 72                         | 71                       | 22                         | 48                      |
|                        | FIRST CHOICE AIRWAYS LTD        | C                 | 38                | 0          | 0        | 47                         | 32               | 13               | 8                      | 0                      | 0                       | 25                         | 42                       | 59                         | 38                      |
|                        | FLYJET LTD                      | C                 | 10                | 0          | 0        | 40                         | 10               | 20               | 20                     | 10                     | 0                       | 47                         | 30                       | 56                         | 10                      |
|                        | MONARCH AIRLINES                | C                 | 44                | 0          | 0        | 52                         | 7                | 11               | 27                     | 2                      | 0                       | 39                         | 53                       | 42                         | 36                      |
|                        | MY TRAVEL AIRWAYS UK            | C                 | 20                | 0          | 0        | 45                         | 0                | 10               | 5                      | 20                     | 20                      | 189                        | 38                       | 167                        | 26                      |
|                        | THOMAS COOK AIRLINES LTD        | C                 | 34                | 0          | 0        | 68                         | 6                | 3                | 12                     | 6                      | 6                       | 60                         | 56                       | 46                         | 27                      |
| <b>TOTAL CORFU</b>     |                                 |                   | <b>220</b>        | <b>0</b>   | <b>0</b> | <b>55</b>                  | <b>12</b>        | <b>11</b>        | <b>13</b>              | <b>4</b>               | <b>5</b>                | <b>58</b>                  | <b>54</b>                | <b>56</b>                  | <b>239</b>              |
| HERAKLION              | AEGEAN AIRLINES                 | C                 | 8                 | 0          | 0        | 0                          | 0                | 50               | 25                     | 25                     | 0                       | 116                        | 0                        | 0                          | 0                       |
|                        | ALEXANDAIR                      | C                 | 16                | 3          | 0        | 69                         | 19               | 6                | 0                      | 0                      | 6                       | 50                         | 0                        | 0                          | 0                       |
|                        | BRITANNIA AIRWAYS AND THOMS     | C                 | 17                | 0          | 0        | 88                         | 6                | 6                | 0                      | 0                      | 0                       | 5                          | 89                       | 4                          | 18                      |
|                        | EXCEL AIRWAYS LTD               | C                 | 34                | 0          | 0        | 59                         | 6                | 6                | 6                      | 0                      | 24                      | 294                        | 80                       | 10                         | 10                      |
|                        | FINNAIR                         | C                 | 10                | 0          | 0        | 40                         | 10               | 20               | 30                     | 0                      | 0                       | 50                         | 0                        | 0                          | 0                       |
|                        | FIRST CHOICE AIRWAYS LTD        | C                 | 28                | 0          | 0        | 68                         | 14               | 4                | 14                     | 0                      | 0                       | 23                         | 22                       | 61                         | 27                      |
|                        | FLYJET LTD                      | C                 | 18                | 0          | 0        | 6                          | 22               | 17               | 44                     | 6                      | 6                       | 104                        | 25                       | 32                         | 8                       |
|                        | MONARCH AIRLINES                | C                 | 28                | 0          | 0        | 75                         | 14               | 7                | 4                      | 0                      | 0                       | 11                         | 45                       | 109                        | 29                      |
|                        | MY TRAVEL AIRWAYS UK            | C                 | 19                | 1          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 71                       | 54                         | 28                      |
|                        | THOMAS COOK AIRLINES LTD        | C                 | 33                | 0          | 0        | 76                         | 6                | 0                | 12                     | 0                      | 6                       | 44                         | 53                       | 41                         | 19                      |
| <b>TOTAL HERAKLION</b> |                                 |                   | <b>211</b>        | <b>4</b>   | <b>0</b> | <b>63</b>                  | <b>11</b>        | <b>8</b>         | <b>11</b>              | <b>1</b>               | <b>6</b>                | <b>79</b>                  | <b>51</b>                | <b>62</b>                  | <b>167</b>              |
| KALAMATA               | EXCEL AIRWAYS LTD               | C                 | 9                 | 0          | 0        | 22                         | 22               | 11               | 44                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
|                        | MY TRAVEL AIRWAYS UK            | C                 | 8                 | 0          | 0        | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 15                         | 90                       | 2                          | 10                      |
| <b>TOTAL KALAMATA</b>  |                                 |                   | <b>17</b>         | <b>0</b>   | <b>0</b> | <b>41</b>                  | <b>18</b>        | <b>18</b>        | <b>24</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>97</b>                | <b>2</b>                   | <b>30</b>               |
| KAVALLA                | BRITANNIA AIRWAYS AND THOMS     | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 90                       | 6                          | 10                      |
|                        | EXCEL AIRWAYS LTD               | C                 | 10                | 0          | 0        | 60                         | 10               | 20               | 0                      | 10                     | 0                       | 40                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL KAVALLA</b>    |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>6</b>         | <b>11</b>        | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>23</b>                  | <b>92</b>                | <b>4</b>                   | <b>26</b>               |
| <b>KEFALLINIA</b>       | ASTRAEUS LTD                | C                 | 10                | 0        | 0         | 60                         | 30               | 10               | 0                      | 0                      | 0                       | 12                         | 70                       | 16                         | 20                      |
|                         | BMI BRITISH MIDLAND         | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                         | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 2                          | 75                       | 15                         | 8                       |
|                         | EUROPEAN AIR CHARTER        | C                 | 18                | 0        | 0         | 56                         | 6                | 6                | 22                     | 11                     | 0                       | 58                         | 80                       | 8                          | 10                      |
|                         | EXCEL AIRWAYS LTD           | C                 | 16                | 0        | 0         | 38                         | 6                | 0                | 44                     | 13                     | 0                       | 67                         | 67                       | 18                         | 18                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 25                         | 50               | 0                | 25                     | 0                      | 0                       | 47                         | 20                       | 63                         | 10                      |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 80                         | 10               | 0                | 10                     | 0                      | 0                       | 10                         | 60                       | 35                         | 10                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 90                       | 3                          | 10                      |
| <b>TOTAL KEFALLINIA</b> |                             |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>14</b>        | <b>2</b>         | <b>16</b>              | <b>5</b>               | <b>0</b>                | <b>32</b>                  | <b>61</b>                | <b>38</b>                  | <b>96</b>               |
| <b>KOS</b>              | ALEXANDAIR                  | C                 | 4                 | 2        | 0         | 0                          | 25               | 25               | 50                     | 0                      | 0                       | 57                         | 0                        | 0                          | 0                       |
|                         | ASTRAEUS LTD                | C                 | 18                | 0        | 0         | 50                         | 17               | 17               | 17                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|                         | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 78                         | 75                       | 7                          | 8                       |
|                         | EXCEL AIRWAYS LTD           | C                 | 25                | 3        | 0         | 56                         | 16               | 12               | 8                      | 0                      | 8                       | 137                        | 52                       | 22                         | 25                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 19                | 0        | 0         | 84                         | 5                | 5                | 5                      | 0                      | 0                       | 13                         | 50                       | 36                         | 16                      |
|                         | MONARCH AIRLINES            | C                 | 9                 | 0        | 0         | 33                         | 11               | 0                | 56                     | 0                      | 0                       | 86                         | 82                       | 11                         | 17                      |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 63                         | 25               | 0                | 13                     | 0                      | 0                       | 14                         | 71                       | 24                         | 17                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0        | 0         | 63                         | 11               | 11               | 16                     | 0                      | 0                       | 28                         | 75                       | 14                         | 8                       |
| <b>TOTAL KOS</b>        |                             |                   | <b>110</b>        | <b>5</b> | <b>0</b>  | <b>59</b>                  | <b>13</b>        | <b>9</b>         | <b>15</b>              | <b>2</b>               | <b>2</b>                | <b>58</b>                  | <b>65</b>                | <b>21</b>                  | <b>91</b>               |
| <b>MIKONOS</b>          | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 63                         | 0                | 13               | 25                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| <b>TOTAL MIKONOS</b>    |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>0</b>         | <b>13</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>63</b>                | <b>60</b>                  | <b>8</b>                |
| <b>MITILINI</b>         | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 63                         | 25               | 0                | 0                      | 0                      | 13                      | 81                         | 0                        | 0                          | 0                       |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 100                      | 3                          | 8                       |
| <b>TOTAL MITILINI</b>   |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>45</b>                  | <b>75</b>                | <b>10</b>                  | <b>24</b>               |
| <b>PREVEZA</b>          | BMI BRITISH MIDLAND         | C                 | 8                 | 0        | 0         | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 16                         | 30                       | 53                         | 10                      |
|                         | EXCEL AIRWAYS LTD           | C                 | 24                | 0        | 0         | 54                         | 4                | 13               | 4                      | 17                     | 8                       | 169                        | 56                       | 20                         | 18                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 0                          | 8                       |
| <b>TOTAL PREVEZA</b>    |                             |                   | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>13</b>        | <b>10</b>        | <b>3</b>               | <b>10</b>              | <b>5</b>                | <b>106</b>                 | <b>52</b>                | <b>61</b>                  | <b>50</b>               |
| <b>RHODES</b>           | AIR ATLANTA EUROPE LTD      | C                 | 10                | 0        | 0         | 0                          | 20               | 30               | 30                     | 0                      | 20                      | 225                        | 0                        | 0                          | 0                       |
|                         | BRITANNIA AIRWAYS AND THOMS | C                 | 17                | 0        | 0         | 76                         | 6                | 0                | 6                      | 12                     | 0                       | 32                         | 94                       | 56                         | 17                      |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 27                | 0        | 0         | 59                         | 11               | 15               | 15                     | 0                      | 0                       | 27                         | 44                       | 32                         | 16                      |
|                         | FLYJET LTD                  | C                 | 10                | 0        | 0         | 40                         | 20               | 20               | 0                      | 0                      | 20                      | 94                         | 0                        | 0                          | 0                       |
|                         | MONARCH AIRLINES            | C                 | 43                | 0        | 0         | 47                         | 12               | 26               | 12                     | 5                      | 0                       | 39                         | 57                       | 15                         | 42                      |
|                         | MY TRAVEL AIRWAYS UK        | C                 | 19                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 44                       | 76                         | 16                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0        | 0         | 42                         | 21               | 11               | 26                     | 0                      | 0                       | 29                         | 72                       | 13                         | 25                      |
| <b>TOTAL RHODES</b>     |                             |                   | <b>145</b>        | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>12</b>        | <b>15</b>        | <b>12</b>              | <b>3</b>               | <b>3</b>                | <b>46</b>                  | <b>64</b>                | <b>27</b>                  | <b>159</b>              |
| <b>SALONIKA</b>         | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 2                          | 88                       | 8                          | 8                       |
|                         | EXCEL AIRWAYS LTD           | C                 | 16                | 0        | 0         | 88                         | 6                | 0                | 0                      | 0                      | 6                       | 39                         | 100                      | 2                          | 8                       |
|                         | FIRST CHOICE AIRWAYS LTD    | C                 | 16                | 1        | 0         | 75                         | 6                | 19               | 0                      | 0                      | 0                       | 11                         | 60                       | 53                         | 15                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 75                       | 19                         | 8                       |
| <b>TOTAL SALONIKA</b>   |                             |                   | <b>50</b>         | <b>1</b> | <b>0</b>  | <b>84</b>                  | <b>8</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>17</b>                  | <b>81</b>                | <b>22</b>                  | <b>47</b>               |
| <b>SAMOS</b>            | ASTRAEUS LTD                | C                 | 7                 | 3        | 0         | 86                         | 14               | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 7                       |
|                         | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 22                         | 0                        | 82                         | 8                       |
| <b>TOTAL SAMOS</b>      |                             |                   | <b>15</b>         | <b>3</b> | <b>0</b>  | <b>80</b>                  | <b>7</b>         | <b>0</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>47</b>                | <b>44</b>                  | <b>15</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SKIATHOS                       | ASTRAEUS LTD                  | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 58                       | 24                         | 12                      |
|                                | EXCEL AIRWAYS LTD             | C                 | 12                | 0          | 0        | 42                         | 8                | 25               | 17                     | 8                      | 0                       | 50                         | 60                       | 35                         | 15                      |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 19                | 0          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 6                          | 78                       | 30                         | 18                      |
|                                | MONARCH AIRLINES              | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 9                 | 1          | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 7                       |
| <b>TOTAL SKIATHOS</b>          |                               |                   | <b>56</b>         | <b>1</b>   | <b>0</b> | <b>80</b>                  | <b>9</b>         | <b>5</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>71</b>                | <b>26</b>                  | <b>52</b>               |
| THIRA (SANTORINI)              | ASTRAEUS LTD                  | C                 | 10                | 0          | 0        | 40                         | 0                | 20               | 20                     | 0                      | 20                      | 127                        | 0                        | 0                          | 0                       |
|                                | EXCEL AIRWAYS LTD             | C                 | 10                | 0          | 0        | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 17                         | 80                       | 8                          | 10                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 10                | 0          | 0        | 70                         | 0                | 30               | 0                      | 0                      | 0                       | 17                         | 90                       | 3                          | 10                      |
| <b>TOTAL THIRA (SANTORINI)</b> |                               |                   | <b>30</b>         | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>0</b>         | <b>17</b>        | <b>13</b>              | <b>0</b>               | <b>7</b>                | <b>53</b>                  | <b>79</b>                | <b>15</b>                  | <b>28</b>               |
| VOLOS                          | EXCEL AIRWAYS LTD             | C                 | 4                 | 0          | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| <b>TOTAL VOLOS</b>             |                               |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>0</b>                   | <b>50</b>        | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>93</b>                | <b>8</b>                   | <b>14</b>               |
| ZAKINTHOS                      | ALEXANDAIR                    | C                 | 8                 | 0          | 0        | 0                          | 0                | 13               | 63                     | 0                      | 25                      | 309                        | 0                        | 0                          | 0                       |
|                                | ASTRAEUS LTD                  | C                 | 8                 | 0          | 0        | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 12                         | 63                       | 18                         | 8                       |
|                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 18                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 50                       | 21                         | 18                      |
|                                | EXCEL AIRWAYS LTD             | C                 | 16                | 0          | 0        | 75                         | 6                | 6                | 13                     | 0                      | 0                       | 19                         | 70                       | 13                         | 30                      |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 18                | 0          | 0        | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 9                          | 55                       | 21                         | 20                      |
|                                | FLYJET LTD                    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES              | C                 | 8                 | 2          | 0        | 63                         | 0                | 0                | 25                     | 13                     | 0                       | 63                         | 54                       | 19                         | 28                      |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 33                | 1          | 0        | 94                         | 3                | 3                | 0                      | 0                      | 0                       | 2                          | 65                       | 23                         | 34                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 39                | 0          | 0        | 90                         | 3                | 5                | 3                      | 0                      | 0                       | 6                          | 89                       | 11                         | 36                      |
| <b>TOTAL ZAKINTHOS</b>         |                               |                   | <b>156</b>        | <b>3</b>   | <b>0</b> | <b>83</b>                  | <b>3</b>         | <b>4</b>         | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>25</b>                  | <b>66</b>                | <b>17</b>                  | <b>174</b>              |
| <b>TOTAL GREECE</b>            |                               |                   | <b>1250</b>       | <b>17</b>  | <b>0</b> | <b>64</b>                  | <b>11</b>        | <b>9</b>         | <b>11</b>              | <b>2</b>               | <b>3</b>                | <b>48</b>                  | <b>62</b>                | <b>36</b>                  | <b>1321</b>             |
| <b>HUNGARY</b>                 |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                       | BMI BRITISH MIDLAND           | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                | CHANNEL EXPRESS (INCORP: JET  | S                 | 34                | 0          | 0        | 74                         | 15               | 9                | 3                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                | MALEV (HUNGARIAN AIRLINES)    | C                 | 2                 | 0          | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| <b>TOTAL BUDAPEST</b>          |                               |                   | <b>38</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>13</b>        | <b>11</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DEBRECEN                       | BULGARIAN AIR CHARTER         | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 41                         | 0                        | 0                          | 0                       |
|                                | DUBROVNIK AIRLINE             | C                 | 2                 | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL DEBRECEN</b>          |                               |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>25</b>        | <b>0</b>         | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL HUNGARY</b>           |                               |                   | <b>42</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>14</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>IRISH REPUBLIC</b>          |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT                      | BMIBABY LTD                   | S                 | 62                | 0          | 0        | 85                         | 0                | 8                | 3                      | 3                      | 0                       | 18                         | 55                       | 20                         | 62                      |
| <b>TOTAL CONNAUGHT</b>         |                               |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>0</b>         | <b>8</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>18</b>                  | <b>65</b>                | <b>17</b>                  | <b>98</b>               |
| CORK                           | BMIBABY LTD                   | S                 | 115               | 0          | 1        | 69                         | 14               | 4                | 12                     | 1                      | 0                       | 20                         | 39                       | 40                         | 61                      |
|                                | BRITISH AIRWAYS CITIEXPRESS L | S                 | 60                | 0          | 0        | 83                         | 10               | 3                | 3                      | 0                      | 0                       | 11                         | 69                       | 15                         | 61                      |
| <b>TOTAL CORK</b>              |                               |                   | <b>175</b>        | <b>0</b>   | <b>1</b> | <b>74</b>                  | <b>13</b>        | <b>4</b>         | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>54</b>                | <b>28</b>                  | <b>122</b>              |
| DUBLIN                         | AER LINGUS                    | S                 | 262               | 0          | 0        | 77                         | 13               | 7                | 2                      | 0                      | 0                       | 9                          | 69                       | 16                         | 276                     |
|                                | LUXAIR                        | S                 | 56                | 0          | 0        | 73                         | 11               | 13               | 4                      | 0                      | 0                       | 12                         | 71                       | 11                         | 62                      |
|                                | RYANAIR                       | S                 | 240               | 0          | 0        | 73                         | 14               | 12               | 0                      | 0                      | 0                       | 10                         | 71                       | 14                         | 255                     |
| <b>TOTAL DUBLIN</b>            |                               |                   | <b>558</b>        | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>13</b>        | <b>10</b>        | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>70</b>                | <b>15</b>                  | <b>593</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GALWAY                              | AER ARRAN                     | S                 | 88                | 0          | 0        | 91                         | 5                | 1                | 2                      | 1                      | 0                       | 6                          | 84                       | 11                         | 62                      |
| <b>TOTAL GALWAY</b>                 |                               |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>5</b>         | <b>1</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>6</b>                   | <b>84</b>                | <b>11</b>                  | <b>62</b>               |
| KERRY COUNTY                        | AER ARRAN                     | S                 | 46                | 0          | 0        | 91                         | 0                | 9                | 0                      | 0                      | 4                       | 81                         | 12                       | 26                         |                         |
| <b>TOTAL KERRY COUNTY</b>           |                               |                   | <b>46</b>         | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>0</b>         | <b>9</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>81</b>                  | <b>12</b>                | <b>26</b>                  |                         |
| SHANNON                             | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0          | 0        | 81                         | 3                | 8                | 8                      | 0                      | 13                      | 79                         | 12                       | 62                         |                         |
| <b>TOTAL SHANNON</b>                |                               |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>3</b>         | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>13</b>               | <b>79</b>                  | <b>12</b>                | <b>62</b>                  |                         |
| WATERFORD                           | AER ARRAN                     | S                 | 26                | 0          | 0        | 96                         | 4                | 0                | 0                      | 0                      | 2                       | 71                         | 17                       | 28                         |                         |
| <b>TOTAL WATERFORD</b>              |                               |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>96</b>                  | <b>4</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>71</b>                  | <b>17</b>                | <b>28</b>                  |                         |
| <b>TOTAL IRISH REPUBLIC</b>         |                               |                   | <b>1017</b>       | <b>0</b>   | <b>1</b> | <b>79</b>                  | <b>10</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>11</b>               | <b>70</b>                  | <b>16</b>                | <b>991</b>                 |                         |
| <b>ITALY</b>                        |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                             | ASTRAEUS LTD                  | C                 | 10                | 0          | 0        | 90                         | 0                | 10               | 0                      | 0                      | 4                       | 100                        | 1                        | 8                          |                         |
| <b>TOTAL BERGAMO</b>                |                               |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>0</b>         | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>100</b>                 | <b>1</b>                 | <b>8</b>                   |                         |
| BRESCIA/MONTICHIARI                 | EXCEL AIRWAYS LTD             | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL BRESCIA/MONTICHIARI</b>    |                               |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| CAGLIARI (ELMAS)                    | BRITISH AIRWAYS CITIEXPRESS L | C                 | 8                 | 0          | 0        | 25                         | 25               | 50               | 0                      | 0                      | 23                      | 88                         | 10                       | 8                          |                         |
| <b>TOTAL CAGLIARI (ELMAS)</b>       |                               |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>25</b>                  | <b>25</b>        | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>23</b>               | <b>88</b>                  | <b>10</b>                | <b>8</b>                   |                         |
| CATANIA (FONTANAROSSA)              | MONARCH AIRLINES              | C                 | 8                 | 0          | 0        | 50                         | 38               | 13               | 0                      | 0                      | 14                      | 63                         | 33                       | 8                          |                         |
|                                     | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0          | 0        | 25                         | 13               | 25               | 13                     | 0                      | 25                      | 116                        | 38                       | 25                         |                         |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                               |                   | <b>16</b>         | <b>0</b>   | <b>0</b> | <b>38</b>                  | <b>25</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>13</b>               | <b>65</b>                  | <b>50</b>                | <b>29</b>                  |                         |
| MILAN (MALPENSA)                    | ALITALIA                      | S                 | 124               | 0          | 0        | 64                         | 19               | 10               | 7                      | 0                      | 18                      | 60                         | 18                       | 139                        |                         |
|                                     | BRITISH AIRWAYS CITIEXPRESS L | S                 | 105               | 0          | 0        | 72                         | 15               | 7                | 6                      | 0                      | 16                      | 85                         | 12                       | 99                         |                         |
| <b>TOTAL MILAN (MALPENSA)</b>       |                               |                   | <b>229</b>        | <b>0</b>   | <b>0</b> | <b>68</b>                  | <b>17</b>        | <b>9</b>         | <b>7</b>               | <b>0</b>               | <b>17</b>               | <b>69</b>                  | <b>17</b>                | <b>255</b>                 |                         |
| NAPLES                              | ASTRAEUS LTD                  | C                 | 8                 | 0          | 0        | 50                         | 13               | 13               | 25                     | 0                      | 44                      | 0                          | 0                        | 0                          |                         |
|                                     | BRITANNIA AIRWAYS AND THOMS   | C                 | 18                | 0          | 0        | 83                         | 17               | 0                | 0                      | 0                      | 6                       | 61                         | 41                       | 18                         |                         |
|                                     | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0          | 0        | 75                         | 0                | 0                | 0                      | 25                     | 67                      | 100                        | 4                        | 8                          |                         |
|                                     | MONARCH AIRLINES              | S                 | 62                | 0          | 0        | 74                         | 10               | 10               | 6                      | 0                      | 13                      | 0                          | 0                        | 0                          |                         |
|                                     | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0          | 0        | 88                         | 0                | 0                | 13                     | 0                      | 8                       | 88                         | 7                        | 8                          |                         |
|                                     | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 3                       | 88                         | 4                        | 8                          |                         |
| <b>TOTAL NAPLES</b>                 |                               |                   | <b>112</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>9</b>         | <b>6</b>         | <b>6</b>               | <b>2</b>               | <b>17</b>               | <b>70</b>                  | <b>21</b>                | <b>50</b>                  |                         |
| OLBIA                               | ASTRAEUS LTD                  | C                 | 8                 | 0          | 0        | 50                         | 0                | 25               | 0                      | 0                      | 25                      | 283                        | 75                       | 10                         |                         |
| <b>TOTAL OLBIA</b>                  |                               |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>25</b>               | <b>283</b>                 | <b>75</b>                | <b>10</b>                  |                         |
| PISA                                | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 8                       | 75                         | 11                       | 8                          |                         |
|                                     | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0          | 0        | 69                         | 8                | 16               | 6                      | 0                      | 18                      | 70                         | 25                       | 61                         |                         |
|                                     | CHANNEL EXPRESS (INCORP: JET  | S                 | 62                | 0          | 0        | 87                         | 5                | 3                | 5                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL PISA</b>                   |                               |                   | <b>132</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>8</b>         | <b>9</b>         | <b>5</b>               | <b>0</b>               | <b>12</b>               | <b>69</b>                  | <b>24</b>                | <b>77</b>                  |                         |
| RIMINI                              | EUROPEAN AIR CHARTER          | C                 | 10                | 0          | 0        | 10                         | 30               | 0                | 60                     | 0                      | 58                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL RIMINI</b>                 |                               |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>10</b>                  | <b>30</b>        | <b>0</b>         | <b>60</b>              | <b>0</b>               | <b>58</b>               | <b>70</b>                  | <b>35</b>                | <b>10</b>                  |                         |
| ROME (CIAMPINO)                     | PRIVATAIR SA                  | C                 | 2                 | 0          | 0        | 50                         | 0                | 0                | 50                     | 0                      | 51                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL ROME (CIAMPINO)</b>        |                               |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>0</b>         | <b>50</b>              | <b>0</b>               | <b>51</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| ROME (FIUMICINO)                    | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0          | 0        | 66                         | 10               | 15               | 10                     | 0                      | 22                      | 83                         | 8                        | 106                        |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ROME (FIUMICINO)</b>      |                               |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>10</b>        | <b>15</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>83</b>                | <b>8</b>                   | 107                     |
| <b>VENICE</b>                      | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 6                          | 8                       |
|                                    | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0        | 0         | 79                         | 8                | 13               | 0                      | 0                      | 0                       | 8                          | 66                       | 17                         | 61                      |
|                                    | CHANNEL EXPRESS (INCORP: JET  | S                 | 62                | 0        | 0         | 82                         | 11               | 2                | 5                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                    | MONARCH AIRLINES              | C                 | 8                 | 0        | 0         | 38                         | 25               | 13               | 0                      | 0                      | 25                      | 152                        | 40                       | 36                         | 10                      |
| <b>TOTAL VENICE</b>                |                               |                   | <b>140</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>18</b>                  | <b>64</b>                | <b>17</b>                  | 90                      |
| <b>VERONA VILLAFRANCA</b>          | BRITANNIA AIRWAYS AND THOMS   | C                 | 18                | 0        | 0         | 72                         | 11               | 0                | 17                     | 0                      | 0                       | 20                         | 69                       | 12                         | 16                      |
|                                    | BRITISH AIRWAYS CITIEXPRESS L | C                 | 16                | 0        | 0         | 50                         | 13               | 25               | 13                     | 0                      | 0                       | 25                         | 13                       | 43                         | 16                      |
|                                    | EXCEL AIRWAYS LTD             | C                 | 10                | 0        | 0         | 70                         | 20               | 0                | 10                     | 0                      | 0                       | 16                         | 25                       | 49                         | 8                       |
| <b>TOTAL VERONA VILLAFRANCA</b>    |                               |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>14</b>        | <b>9</b>         | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>38</b>                | <b>32</b>                  | 40                      |
| <b>TOTAL ITALY</b>                 |                               |                   | <b>775</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>12</b>        | <b>9</b>         | <b>7</b>               | <b>0</b>               | <b>1</b>                | <b>21</b>                  | <b>69</b>                | <b>18</b>                  | 731                     |
| <b>JAMAICA</b>                     |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>MONTEGO BAY</b>                 | BRITANNIA AIRWAYS AND THOMS   | C                 | 8                 | 0        | 0         | 75                         | 13               | 0                | 0                      | 13                     | 0                       | 42                         | 0                        | 0                          | 0                       |
|                                    | MY TRAVEL AIRWAYS UK          | C                 | 10                | 0        | 0         | 60                         | 10               | 10               | 20                     | 0                      | 0                       | 33                         | 40                       | 50                         | 10                      |
| <b>TOTAL MONTEGO BAY</b>           |                               |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>6</b>         | <b>11</b>              | <b>6</b>               | <b>0</b>                | <b>37</b>                  | <b>53</b>                | <b>52</b>                  | 19                      |
| <b>TOTAL JAMAICA</b>               |                               |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>6</b>         | <b>11</b>              | <b>6</b>               | <b>0</b>                | <b>37</b>                  | <b>31</b>                | <b>111</b>                 | 35                      |
| <b>LATVIA</b>                      |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>RIGA</b>                        | AIR BALTIC CORPORATION SIA    | S                 | 28                | 0        | 0         | 68                         | 7                | 14               | 11                     | 0                      | 0                       | 17                         | 57                       | 15                         | 14                      |
| <b>TOTAL RIGA</b>                  |                               |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>7</b>         | <b>14</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>57</b>                | <b>15</b>                  | 14                      |
| <b>TOTAL LATVIA</b>                |                               |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>7</b>         | <b>14</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>57</b>                | <b>15</b>                  | 14                      |
| <b>LUXEMBOURG</b>                  |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>LUXEMBOURG</b>                  | LUXAIR                        | S                 | 56                | 0        | 0         | 82                         | 9                | 5                | 4                      | 0                      | 0                       | 10                         | 87                       | 8                          | 62                      |
| <b>TOTAL LUXEMBOURG</b>            |                               |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>87</b>                | <b>8</b>                   | 62                      |
| <b>TOTAL LUXEMBOURG</b>            |                               |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>87</b>                | <b>8</b>                   | 62                      |
| <b>MALAYSIA</b>                    |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>KUALA LUMPUR (SEPANG)</b>       | MALAYSIAN AIRLINES SYSTEM-MA  | S                 | 34                | 0        | 0         | 91                         | 6                | 3                | 0                      | 0                      | 0                       | 4                          | 78                       | 13                         | 36                      |
| <b>TOTAL KUALA LUMPUR (SEPANG)</b> |                               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>6</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>78</b>                | <b>13</b>                  | 36                      |
| <b>TOTAL MALAYSIA</b>              |                               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>6</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>78</b>                | <b>13</b>                  | 36                      |
| <b>MALDIVE ISLANDS</b>             |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>MALE INTERNATIONAL</b>          | MONARCH AIRLINES              | C                 | 19                | 0        | 0         | 63                         | 5                | 21               | 5                      | 0                      | 5                       | 82                         | 72                       | 34                         | 18                      |
| <b>TOTAL MALE INTERNATIONAL</b>    |                               |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>5</b>         | <b>21</b>        | <b>5</b>               | <b>0</b>               | <b>5</b>                | <b>82</b>                  | <b>72</b>                | <b>34</b>                  | 18                      |
| <b>TOTAL MALDIVE ISLANDS</b>       |                               |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>5</b>         | <b>21</b>        | <b>5</b>               | <b>0</b>               | <b>5</b>                | <b>82</b>                  | <b>72</b>                | <b>34</b>                  | 18                      |
| <b>MALTA</b>                       |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>MALTA</b>                       | AIR MALTA                     | C                 | 8                 | 0        | 0         | 50                         | 0                | 38               | 13                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
|                                    | AIR MALTA                     | S                 | 86                | 0        | 0         | 78                         | 17               | 3                | 1                      | 0                      | 0                       | 8                          | 62                       | 23                         | 85                      |
|                                    | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0        | 0         | 70                         | 20               | 10               | 0                      | 0                      | 0                       | 10                         | 80                       | 6                          | 10                      |
|                                    | EXCEL AIRWAYS LTD             | C                 | 18                | 0        | 0         | 67                         | 17               | 11               | 6                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                    | FIRST CHOICE AIRWAYS LTD      | C                 | 10                | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 15                         | 10                       | 83                         | 10                      |
|                                    | GB AIRWAYS LTD                | S                 | 46                | 0        | 0         | 63                         | 26               | 9                | 2                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>MALTA</b>                   | HELLO                         | C                 | 36                | 0          | 0        | 69                         | 14               | 11               | 0                      | 6                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 10                | 0          | 0        | 40                         | 0                | 20               | 10                     | 30                     | 0                       | 108                        | 70                       | 71                         | 20                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 10                | 0          | 0        | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 15                         | 100                      | 0                          | 9                       |
| <b>TOTAL MALTA</b>             |                               |                   | <b>234</b>        | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>17</b>        | <b>10</b>        | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>18</b>                  | <b>71</b>                | <b>25</b>                  | <b>181</b>              |
| <b>TOTAL MALTA</b>             |                               |                   | <b>234</b>        | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>17</b>        | <b>10</b>        | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>18</b>                  | <b>71</b>                | <b>25</b>                  | <b>181</b>              |
| <b>MEXICO</b>                  |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>CANCUN</b>                  | BRITANNIA AIRWAYS AND THOMS   | C                 | 17                | 6          | 0        | 88                         | 0                | 12               | 0                      | 0                      | 0                       | 7                          | 82                       | 5                          | 17                      |
|                                | FIRST CHOICE AIRWAYS LTD      | C                 | 9                 | 0          | 0        | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 12                         | 10                       | 332                        | 10                      |
|                                | MONARCH AIRLINES              | C                 | 9                 | 0          | 0        | 22                         | 11               | 22               | 22                     | 22                     | 0                       | 119                        | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 19                | 0          | 0        | 74                         | 11               | 5                | 11                     | 0                      | 0                       | 14                         | 62                       | 58                         | 21                      |
|                                | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 2          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 20                       | 288                        | 10                      |
| <b>TOTAL CANCUN</b>            |                               |                   | <b>62</b>         | <b>8</b>   | <b>0</b> | <b>73</b>                  | <b>10</b>        | <b>8</b>         | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>25</b>                  | <b>52</b>                | <b>129</b>                 | <b>58</b>               |
| <b>TOTAL MEXICO</b>            |                               |                   | <b>62</b>         | <b>8</b>   | <b>0</b> | <b>73</b>                  | <b>10</b>        | <b>8</b>         | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>25</b>                  | <b>52</b>                | <b>129</b>                 | <b>58</b>               |
| <b>MOROCCO</b>                 |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AGADIR</b>                  | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0          | 0        | 50                         | 25               | 0                | 0                      | 25                     | 0                       | 75                         | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0          | 0        | 50                         | 0                | 0                | 25                     | 0                      | 25                      | 145                        | 0                        | 0                          | 0                       |
| <b>TOTAL AGADIR</b>            |                               |                   | <b>16</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>13</b>        | <b>0</b>         | <b>13</b>              | <b>13</b>              | <b>13</b>               | <b>110</b>                 | <b>90</b>                | <b>21</b>                  | <b>10</b>               |
| <b>TOTAL MOROCCO</b>           |                               |                   | <b>16</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>13</b>        | <b>0</b>         | <b>13</b>              | <b>13</b>              | <b>13</b>               | <b>110</b>                 | <b>90</b>                | <b>21</b>                  | <b>10</b>               |
| <b>NETHERLANDS</b>             |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AMSTERDAM</b>               | CHANNEL EXPRESS (INCORP: JET  | S                 | 170               | 0          | 0        | 91                         | 4                | 2                | 2                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                | KLM                           | S                 | 198               | 0          | 0        | 87                         | 9                | 3                | 2                      | 0                      | 0                       | 7                          | 73                       | 16                         | 142                     |
|                                | KLM CITYHOPPER                | S                 | 176               | 0          | 0        | 56                         | 19               | 14               | 12                     | 0                      | 0                       | 23                         | 65                       | 18                         | 282                     |
| <b>TOTAL AMSTERDAM</b>         |                               |                   | <b>544</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>11</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>74</b>                | <b>14</b>                  | <b>590</b>              |
| <b>TOTAL NETHERLANDS</b>       |                               |                   | <b>544</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>11</b>        | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>74</b>                | <b>14</b>                  | <b>590</b>              |
| <b>NORWAY</b>                  |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>OSLO (GARDERMOEN)</b>       | BRITISH AIRWAYS CITIEXPRESS L | S                 | 62                | 0          | 0        | 79                         | 10               | 8                | 3                      | 0                      | 0                       | 12                         | 90                       | 7                          | 123                     |
|                                | SAS                           | S                 | 34                | 0          | 0        | 62                         | 24               | 9                | 6                      | 0                      | 0                       | 15                         | 64                       | 14                         | 36                      |
| <b>TOTAL OSLO (GARDERMOEN)</b> |                               |                   | <b>96</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>15</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>84</b>                | <b>8</b>                   | <b>159</b>              |
| <b>TOTAL NORWAY</b>            |                               |                   | <b>96</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>15</b>        | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>85</b>                | <b>9</b>                   | <b>216</b>              |
| <b>PAKISTAN</b>                |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ISLAMABAD</b>               | PAKISTAN INTL AIRLINES        | S                 | 45                | 0          | 0        | 49                         | 11               | 18               | 18                     | 4                      | 0                       | 41                         | 40                       | 42                         | 47                      |
| <b>TOTAL ISLAMABAD</b>         |                               |                   | <b>45</b>         | <b>0</b>   | <b>0</b> | <b>49</b>                  | <b>11</b>        | <b>18</b>        | <b>18</b>              | <b>4</b>               | <b>0</b>                | <b>41</b>                  | <b>40</b>                | <b>42</b>                  | <b>47</b>               |
| <b>KARACHI</b>                 | PAKISTAN INTL AIRLINES        | S                 | 74                | 1          | 1        | 49                         | 16               | 12               | 16                     | 7                      | 0                       | 46                         | 61                       | 37                         | 96                      |
| <b>TOTAL KARACHI</b>           |                               |                   | <b>74</b>         | <b>1</b>   | <b>1</b> | <b>49</b>                  | <b>16</b>        | <b>12</b>        | <b>16</b>              | <b>7</b>               | <b>0</b>                | <b>46</b>                  | <b>61</b>                | <b>37</b>                  | <b>96</b>               |
| <b>LAHORE</b>                  | PAKISTAN INTL AIRLINES        | S                 | 21                | 0          | 0        | 67                         | 14               | 5                | 5                      | 10                     | 0                       | 36                         | 62                       | 62                         | 13                      |
| <b>TOTAL LAHORE</b>            |                               |                   | <b>21</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>14</b>        | <b>5</b>         | <b>5</b>               | <b>10</b>              | <b>0</b>                | <b>36</b>                  | <b>62</b>                | <b>62</b>                  | <b>13</b>               |
| <b>TOTAL PAKISTAN</b>          |                               |                   | <b>140</b>        | <b>1</b>   | <b>1</b> | <b>51</b>                  | <b>14</b>        | <b>13</b>        | <b>15</b>              | <b>6</b>               | <b>0</b>                | <b>43</b>                  | <b>55</b>                | <b>41</b>                  | <b>156</b>              |
| <b>POLAND</b>                  |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>KRAKOW</b>                  | SKY EUROPE                    | S                 | 26                | 0          | 0        | 85                         | 12               | 4                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL KRAKOW                      |                               |                   | 26                | 0          | 0        | 85                         | 12               | 4                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| WARSAW                            | LOT-POLISH AIRLINES           | S                 | 54                | 0          | 0        | 96                         | 0                | 4                | 0                      | 0                      | 0                       | 3                          | 89                       | 5                          | 53                      |
| TOTAL WARSAW                      |                               |                   | 54                | 0          | 0        | 96                         | 0                | 4                | 0                      | 0                      | 0                       | 3                          | 89                       | 5                          | 53                      |
| TOTAL POLAND                      |                               |                   | 80                | 0          | 0        | 93                         | 4                | 4                | 0                      | 0                      | 0                       | 4                          | 89                       | 5                          | 53                      |
| PORTUGAL(EXCLUDING MADEIRA)       |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | AIR ATLANTA EUROPE LTD        | C                 | 8                 | 0          | 0        | 13                         | 38               | 0                | 50                     | 0                      | 0                       | 52                         | 0                        | 0                          | 0                       |
|                                   | BRITANNIA AIRWAYS AND THOMS   | C                 | 16                | 0          | 0        | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 7                          | 85                       | 5                          | 26                      |
|                                   | BRITISH AIRWAYS CITIEXPRESS L | C                 | 8                 | 0          | 0        | 0                          | 0                | 25               | 75                     | 0                      | 0                       | 79                         | 0                        | 0                          | 0                       |
|                                   | CHANNEL EXPRESS (INCORP: JET  | S                 | 62                | 0          | 0        | 87                         | 5                | 3                | 5                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                   | EUROPEAN AIR CHARTER          | C                 | 16                | 0          | 0        | 25                         | 13               | 25               | 25                     | 13                     | 0                       | 76                         | 88                       | 7                          | 8                       |
|                                   | EXCEL AIRWAYS LTD             | C                 | 7                 | 1          | 0        | 86                         | 0                | 0                | 0                      | 0                      | 14                      | 119                        | 65                       | 65                         | 20                      |
|                                   | FIRST CHOICE AIRWAYS LTD      | C                 | 56                | 0          | 0        | 68                         | 18               | 11               | 4                      | 0                      | 0                       | 14                         | 86                       | 8                          | 50                      |
|                                   | MONARCH AIRLINES              | S                 | 96                | 0          | 0        | 74                         | 15               | 3                | 8                      | 0                      | 0                       | 16                         | 85                       | 6                          | 62                      |
|                                   | MONARCH AIRLINES              | C                 | 16                | 0          | 0        | 25                         | 44               | 19               | 0                      | 0                      | 13                      | 113                        | 44                       | 24                         | 18                      |
|                                   | MY TRAVEL AIRWAYS UK          | C                 | 16                | 0          | 0        | 63                         | 0                | 0                | 13                     | 6                      | 19                      | 124                        | 53                       | 57                         | 34                      |
|                                   | THOMAS COOK AIRLINES LTD      | C                 | 37                | 0          | 0        | 68                         | 8                | 11               | 5                      | 8                      | 0                       | 40                         | 76                       | 11                         | 34                      |
| TOTAL FARO                        |                               |                   | 338               | 1          | 0        | 67                         | 12               | 8                | 9                      | 2                      | 2                       | 34                         | 75                       | 23                         | 272                     |
| LISBON                            | PORTUGALIA                    | S                 | 39                | 0          | 0        | 69                         | 15               | 15               | 0                      | 0                      | 0                       | 13                         | 70                       | 23                         | 40                      |
| TOTAL LISBON                      |                               |                   | 39                | 0          | 0        | 69                         | 15               | 15               | 0                      | 0                      | 0                       | 13                         | 70                       | 23                         | 40                      |
| OPORTO (PORTUGAL)                 | PORTUGALIA                    | S                 | 23                | 0          | 0        | 61                         | 26               | 9                | 4                      | 0                      | 0                       | 15                         | 59                       | 17                         | 22                      |
| TOTAL OPORTO (PORTUGAL)           |                               |                   | 23                | 0          | 0        | 61                         | 26               | 9                | 4                      | 0                      | 0                       | 15                         | 59                       | 17                         | 22                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                               |                   | 400               | 1          | 0        | 67                         | 14               | 9                | 8                      | 2                      | 2                       | 31                         | 74                       | 23                         | 334                     |
| PORTUGAL(MADEIRA)                 |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | BRITANNIA AIRWAYS AND THOMS   | C                 | 10                | 0          | 0        | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 15                         | 80                       | 9                          | 10                      |
|                                   | EXCEL AIRWAYS LTD             | C                 | 10                | 0          | 0        | 80                         | 0                | 10               | 0                      | 10                     | 0                       | 33                         | 100                      | 0                          | 10                      |
|                                   | FIRST CHOICE AIRWAYS LTD      | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 80                       | 13                         | 10                      |
|                                   | THOMAS COOK AIRLINES LTD      | C                 | 10                | 0          | 0        | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 17                         | 100                      | 0                          | 10                      |
| TOTAL FUNCHAL                     |                               |                   | 40                | 0          | 0        | 73                         | 13               | 13               | 0                      | 3                      | 0                       | 17                         | 90                       | 6                          | 40                      |
| TOTAL PORTUGAL(MADEIRA)           |                               |                   | 40                | 0          | 0        | 73                         | 13               | 13               | 0                      | 3                      | 0                       | 17                         | 90                       | 6                          | 40                      |
| QATAR                             |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DOHA                              | QATAR AIRWAYS                 | S                 | 36                | 0          | 0        | 67                         | 17               | 11               | 3                      | 3                      | 0                       | 22                         | 74                       | 14                         | 34                      |
| TOTAL DOHA                        |                               |                   | 36                | 0          | 0        | 67                         | 17               | 11               | 3                      | 3                      | 0                       | 22                         | 74                       | 14                         | 34                      |
| TOTAL QATAR                       |                               |                   | 36                | 0          | 0        | 67                         | 17               | 11               | 3                      | 3                      | 0                       | 22                         | 74                       | 14                         | 34                      |
| SINGAPORE                         |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SINGAPORE                         | SINGAPORE AIRLINES            | S                 | 62                | 0          | 0        | 92                         | 5                | 2                | 2                      | 0                      | 0                       | 5                          | 94                       | 5                          | 62                      |
| TOTAL SINGAPORE                   |                               |                   | 62                | 0          | 0        | 92                         | 5                | 2                | 2                      | 0                      | 0                       | 5                          | 94                       | 5                          | 62                      |
| TOTAL SINGAPORE                   |                               |                   | 62                | 0          | 0        | 92                         | 5                | 2                | 2                      | 0                      | 0                       | 5                          | 94                       | 5                          | 62                      |
| SLOVAK REPUBLIC                   |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                        | SKY EUROPE                    | S                 | 26                | 0          | 0        | 85                         | 12               | 4                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL BRATISLAVA                  |                               |                   | 26                | 0          | 0        | 85                         | 12               | 4                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION  | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                       |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                       |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SLOVAK REPUBLIC |                               |                   | 26                | 0        | 0         | 85                         | 12               | 4                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| SLOVENIA              |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA             | ADRIA AIRWAYS                 | S                 | 18                | 0        | 0         | 56                         | 11               | 6                | 11                     | 6                      | 11                      | 83                         | 56                       | 16                         | 16                      |
| TOTAL LJUBLJANA       |                               |                   | 18                | 0        | 0         | 56                         | 11               | 6                | 11                     | 6                      | 11                      | 83                         | 56                       | 16                         | 16                      |
| TOTAL SLOVENIA        |                               |                   | 18                | 0        | 0         | 56                         | 11               | 6                | 11                     | 6                      | 11                      | 83                         | 56                       | 16                         | 16                      |
| SPAIN                 |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE              | ASTRAEUS LTD                  | C                 | 2                 | 0        | 0         | 0                          | 0                | 0                | 0                      | 50                     | 50                      | 347                        | 0                        | 0                          | 0                       |
|                       | BMIBABY LTD                   | S                 | 62                | 0        | 0         | 29                         | 32               | 15               | 21                     | 3                      | 0                       | 37                         | 15                       | 66                         | 62                      |
|                       | BRITANNIA AIRWAYS AND THOMS   | C                 | 26                | 0        | 0         | 85                         | 12               | 4                | 0                      | 0                      | 0                       | 8                          | 69                       | 13                         | 42                      |
|                       | BRITISH AIRWAYS CITIEXPRESS L | C                 | 13                | 2        | 0         | 46                         | 0                | 8                | 38                     | 8                      | 0                       | 53                         | 63                       | 14                         | 8                       |
|                       | CHANNEL EXPRESS (INCORP: JET  | S                 | 62                | 0        | 0         | 60                         | 18               | 15               | 5                      | 3                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                       | EXCEL AIRWAYS LTD             | C                 | 23                | 3        | 0         | 70                         | 0                | 4                | 22                     | 0                      | 4                       | 54                         | 78                       | 8                          | 18                      |
|                       | FIRST CHOICE AIRWAYS LTD      | C                 | 36                | 0        | 0         | 64                         | 22               | 11               | 3                      | 0                      | 0                       | 15                         | 86                       | 11                         | 51                      |
|                       | FLYJET LTD                    | C                 | 10                | 0        | 0         | 10                         | 0                | 20               | 50                     | 0                      | 20                      | 202                        | 60                       | 37                         | 10                      |
|                       | FUTURA AIRLINES               | C                 | 8                 | 0        | 0         | 63                         | 13               | 0                | 13                     | 13                     | 0                       | 46                         | 0                        | 0                          | 0                       |
|                       | MONARCH AIRLINES              | S                 | 124               | 0        | 0         | 73                         | 15               | 5                | 6                      | 1                      | 0                       | 16                         | 82                       | 11                         | 124                     |
|                       | MONARCH AIRLINES              | C                 | 8                 | 0        | 0         | 38                         | 0                | 38               | 25                     | 0                      | 0                       | 44                         | 65                       | 20                         | 26                      |
|                       | MY TRAVEL AIRWAYS UK          | C                 | 26                | 0        | 0         | 81                         | 8                | 4                | 8                      | 0                      | 0                       | 13                         | 70                       | 16                         | 33                      |
|                       | THOMAS COOK AIRLINES LTD      | C                 | 35                | 0        | 0         | 57                         | 11               | 11               | 9                      | 6                      | 6                       | 57                         | 71                       | 22                         | 35                      |
| TOTAL ALICANTE        |                               |                   | 435               | 5        | 0         | 60                         | 15               | 9                | 11                     | 2                      | 1                       | 33                         | 66                       | 24                         | 418                     |
| ALMERIA               | EXCEL AIRWAYS LTD             | C                 | 6                 | 1        | 0         | 50                         | 0                | 17               | 33                     | 0                      | 0                       | 46                         | 75                       | 7                          | 8                       |
|                       | FIRST CHOICE AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 50                         | 100                      | 0                          | 8                       |
|                       | MONARCH AIRLINES              | S                 | 34                | 0        | 0         | 85                         | 9                | 0                | 0                      | 6                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                       | MY TRAVEL AIRWAYS UK          | C                 | 8                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 28                         | 100                      | 2                          | 8                       |
|                       | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 75                       | 13                         | 8                       |
| TOTAL ALMERIA         |                               |                   | 64                | 1        | 0         | 81                         | 5                | 2                | 6                      | 6                      | 0                       | 22                         | 86                       | 6                          | 50                      |
| BARCELONA             | MONARCH AIRLINES              | S                 | 62                | 0        | 0         | 55                         | 18               | 16               | 8                      | 3                      | 0                       | 31                         | 75                       | 24                         | 61                      |
| TOTAL BARCELONA       |                               |                   | 63                | 0        | 0         | 56                         | 17               | 16               | 8                      | 3                      | 0                       | 31                         | 54                       | 47                         | 125                     |
| GERONA                | BRITANNIA AIRWAYS AND THOMS   | C                 | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 5                          | 41                       | 28                         | 17                      |
|                       | FINNAIR                       | C                 | 10                | 0        | 0         | 60                         | 0                | 10               | 30                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
|                       | MY TRAVEL AIRWAYS UK          | C                 | 16                | 0        | 0         | 81                         | 6                | 13               | 0                      | 0                      | 0                       | 8                          | 60                       | 15                         | 15                      |
|                       | THOMAS COOK AIRLINES LTD      | C                 | 14                | 0        | 0         | 86                         | 0                | 14               | 0                      | 0                      | 0                       | 7                          | 69                       | 12                         | 16                      |
| TOTAL GERONA          |                               |                   | 58                | 0        | 0         | 83                         | 3                | 9                | 5                      | 0                      | 0                       | 12                         | 61                       | 31                         | 67                      |
| IBIZA                 | BRITANNIA AIRWAYS AND THOMS   | C                 | 36                | 0        | 0         | 86                         | 11               | 0                | 3                      | 0                      | 0                       | 8                          | 74                       | 12                         | 43                      |
|                       | FIRST CHOICE AIRWAYS LTD      | C                 | 44                | 0        | 0         | 86                         | 7                | 5                | 2                      | 0                      | 0                       | 8                          | 81                       | 10                         | 43                      |
|                       | FUTURA AIRLINES               | C                 | 7                 | 1        | 0         | 14                         | 29               | 29               | 29                     | 0                      | 0                       | 54                         | 0                        | 0                          | 0                       |
|                       | MONARCH AIRLINES              | C                 | 8                 | 0        | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 9                          | 100                      | 1                          | 9                       |
|                       | MY TRAVEL AIRWAYS UK          | C                 | 34                | 0        | 0         | 68                         | 12               | 12               | 3                      | 6                      | 0                       | 27                         | 53                       | 104                        | 36                      |
|                       | THOMAS COOK AIRLINES LTD      | C                 | 28                | 0        | 0         | 50                         | 25               | 7                | 11                     | 7                      | 0                       | 41                         | 55                       | 37                         | 33                      |
| TOTAL IBIZA           |                               |                   | 157               | 2        | 0         | 71                         | 15               | 6                | 5                      | 3                      | 0                       | 20                         | 56                       | 42                         | 241                     |
| JEREZ                 | MAERSK AIR                    | C                 | 2                 | 0        | 0         | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 47                         | 0                        | 0                          | 0                       |
|                       | THOMAS COOK AIRLINES LTD      | C                 | 8                 | 0        | 0         | 50                         | 0                | 38               | 13                     | 0                      | 0                       | 28                         | 75                       | 9                          | 8                       |
| TOTAL JEREZ           |                               |                   | 11                | 0        | 0         | 45                         | 9                | 27               | 18                     | 0                      | 0                       | 30                         | 67                       | 12                         | 18                      |
| MADRID                | BRITISH AIRWAYS CITIEXPRESS L | S                 | 108               | 0        | 0         | 79                         | 12               | 6                | 3                      | 0                      | 1                       | 19                         | 69                       | 22                         | 103                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MADRID                         | MONARCH AIRLINES             | S                 | 34                | 0        | 0         | 76                         | 12               | 12               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL MADRID</b>            |                              |                   | <b>142</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>12</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>17</b>                  | <b>75</b>                | <b>16</b>                  | 166                     |
| MAHON                          | BRITANNIA AIRWAYS AND THOMS  | C                 | 26                | 0        | 0         | 88                         | 8                | 4                | 0                      | 0                      | 0                       | 6                          | 85                       | 29                         | 34                      |
|                                | EXCEL AIRWAYS LTD            | C                 | 8                 | 0        | 0         | 63                         | 0                | 25               | 13                     | 0                      | 0                       | 23                         | 78                       | 8                          | 9                       |
|                                | FIRST CHOICE AIRWAYS LTD     | C                 | 53                | 1        | 0         | 81                         | 11               | 2                | 6                      | 0                      | 0                       | 8                          | 60                       | 30                         | 52                      |
|                                | FUTURA AIRLINES              | C                 | 7                 | 0        | 0         | 86                         | 0                | 14               | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES             | C                 | 16                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 41                       | 34                         | 17                      |
|                                | MY TRAVEL AIRWAYS UK         | C                 | 24                | 0        | 0         | 88                         | 4                | 0                | 8                      | 0                      | 0                       | 9                          | 83                       | 12                         | 24                      |
|                                | THOMAS COOK AIRLINES LTD     | C                 | 32                | 2        | 0         | 81                         | 3                | 3                | 9                      | 0                      | 3                       | 25                         | 85                       | 7                          | 34                      |
| <b>TOTAL MAHON</b>             |                              |                   | <b>167</b>        | <b>3</b> | <b>0</b>  | <b>84</b>                  | <b>6</b>         | <b>4</b>         | <b>6</b>               | <b>0</b>               | <b>1</b>                | <b>11</b>                  | <b>73</b>                | <b>21</b>                  | 180                     |
| MALAGA                         | BMI BRITISH MIDLAND          | C                 | 8                 | 0        | 0         | 38                         | 13               | 13               | 38                     | 0                      | 0                       | 48                         | 38                       | 53                         | 8                       |
|                                | BMIBABY LTD                  | S                 | 62                | 0        | 0         | 48                         | 16               | 21               | 11                     | 3                      | 0                       | 31                         | 45                       | 43                         | 62                      |
|                                | BRITANNIA AIRWAYS AND THOMS  | C                 | 24                | 0        | 0         | 83                         | 4                | 4                | 8                      | 0                      | 0                       | 14                         | 82                       | 13                         | 44                      |
|                                | CHANNEL EXPRESS (INCORP: JET | S                 | 62                | 0        | 0         | 79                         | 11               | 5                | 5                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                | EXCEL AIRWAYS LTD            | C                 | 29                | 1        | 0         | 62                         | 10               | 10               | 10                     | 0                      | 7                       | 69                         | 67                       | 24                         | 24                      |
|                                | FIRST CHOICE AIRWAYS LTD     | C                 | 36                | 0        | 0         | 67                         | 19               | 11               | 3                      | 0                      | 0                       | 15                         | 80                       | 12                         | 44                      |
|                                | FLYJET LTD                   | C                 | 8                 | 0        | 0         | 0                          | 13               | 50               | 38                     | 0                      | 0                       | 53                         | 67                       | 26                         | 9                       |
|                                | GB AIRWAYS LTD               | S                 | 70                | 0        | 0         | 67                         | 14               | 16               | 3                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES             | C                 | 8                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 16                         | 47                       | 32                         | 19                      |
|                                | MONARCH AIRLINES             | S                 | 163               | 0        | 2         | 68                         | 15               | 6                | 9                      | 1                      | 1                       | 28                         | 79                       | 9                          | 124                     |
|                                | THOMAS COOK AIRLINES LTD     | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 75                       | 11                         | 8                       |
| <b>TOTAL MALAGA</b>            |                              |                   | <b>478</b>        | <b>1</b> | <b>2</b>  | <b>66</b>                  | <b>14</b>        | <b>11</b>        | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>25</b>                  | <b>67</b>                | <b>28</b>                  | 404                     |
| MURCIA SAN JAVIER              | ASTRAEUS LTD                 | C                 | 6                 | 0        | 0         | 50                         | 17               | 0                | 17                     | 17                     | 0                       | 68                         | 75                       | 10                         | 8                       |
|                                | BMIBABY LTD                  | S                 | 8                 | 0        | 0         | 0                          | 25               | 50               | 25                     | 0                      | 0                       | 44                         | 0                        | 116                        | 8                       |
|                                | CHANNEL EXPRESS (INCORP: JET | S                 | 124               | 1        | 0         | 91                         | 5                | 3                | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                | EXCEL AIRWAYS LTD            | C                 | 7                 | 0        | 0         | 86                         | 0                | 0                | 14                     | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL MURCIA SAN JAVIER</b> |                              |                   | <b>145</b>        | <b>1</b> | <b>0</b>  | <b>84</b>                  | <b>6</b>         | <b>6</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>38</b>                | <b>63</b>                  | 16                      |
| PALMA DE MALLORCA              | BMIBABY LTD                  | S                 | 62                | 0        | 0         | 56                         | 18               | 18               | 8                      | 0                      | 0                       | 23                         | 53                       | 43                         | 62                      |
|                                | BRITANNIA AIRWAYS AND THOMS  | C                 | 94                | 0        | 0         | 68                         | 18               | 7                | 6                      | 0                      | 0                       | 15                         | 85                       | 11                         | 97                      |
|                                | EUROPEAN AIR CHARTER         | C                 | 8                 | 0        | 0         | 0                          | 0                | 0                | 50                     | 50                     | 0                       | 192                        | 56                       | 60                         | 16                      |
|                                | EXCEL AIRWAYS LTD            | C                 | 26                | 0        | 0         | 54                         | 23               | 12               | 12                     | 0                      | 0                       | 24                         | 51                       | 45                         | 35                      |
|                                | FIRST CHOICE AIRWAYS LTD     | C                 | 108               | 0        | 0         | 58                         | 18               | 14               | 6                      | 4                      | 0                       | 27                         | 63                       | 36                         | 98                      |
|                                | FUTURA AIRLINES              | C                 | 9                 | 0        | 0         | 33                         | 22               | 11               | 22                     | 11                     | 0                       | 54                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES             | C                 | 26                | 0        | 0         | 54                         | 12               | 19               | 8                      | 0                      | 8                       | 56                         | 63                       | 31                         | 27                      |
|                                | MONARCH AIRLINES             | S                 | 82                | 0        | 0         | 63                         | 11               | 10               | 7                      | 6                      | 2                       | 40                         | 69                       | 29                         | 62                      |
|                                | MY TRAVEL AIRWAYS UK         | C                 | 76                | 2        | 0         | 87                         | 1                | 4                | 8                      | 0                      | 0                       | 10                         | 62                       | 80                         | 106                     |
|                                | SKYSERVICE F B O Inc         | C                 | 8                 | 0        | 0         | 13                         | 50               | 13               | 25                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
|                                | SPANAIR                      | C                 | 3                 | 0        | 0         | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 28                         | 44                       | 46                         | 16                      |
|                                | THOMAS COOK AIRLINES LTD     | C                 | 85                | 1        | 0         | 48                         | 13               | 11               | 27                     | 1                      | 0                       | 42                         | 71                       | 32                         | 84                      |
|                                | VOLAR AIRLINES               | C                 | 6                 | 0        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL PALMA DE MALLORCA</b> |                              |                   | <b>593</b>        | <b>3</b> | <b>0</b>  | <b>61</b>                  | <b>14</b>        | <b>11</b>        | <b>11</b>              | <b>3</b>               | <b>1</b>                | <b>30</b>                  | <b>66</b>                | <b>40</b>                  | 608                     |
| REUS                           | BRITANNIA AIRWAYS AND THOMS  | C                 | 18                | 0        | 0         | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 8                          | 75                       | 7                          | 16                      |
|                                | EUROPEAN AIR CHARTER         | C                 | 7                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                                | FIRST CHOICE AIRWAYS LTD     | C                 | 18                | 0        | 0         | 78                         | 11               | 0                | 11                     | 0                      | 0                       | 21                         | 44                       | 48                         | 18                      |
|                                | FUTURA AIRLINES              | C                 | 8                 | 0        | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES             | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 78                       | 11                         | 9                       |
|                                | MY TRAVEL AIRWAYS UK         | C                 | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 64                       | 84                         | 28                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| REUS                                   | THOMAS COOK AIRLINES LTD     | C                 | 10                | 0          | 0        | 80                         | 0                | 10               | 10                     | 0                      | 0                       | 18                         | 100                      | 1                          | 8                       |
| <b>TOTAL REUS</b>                      |                              |                   | <b>89</b>         | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>9</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>67</b>                | <b>44</b>                  | <b>79</b>               |
| VALENCIA                               | CHANNEL EXPRESS (INCPOR: JET | S                 | 62                | 0          | 0        | 52                         | 32               | 11               | 5                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL VALENCIA</b>                  |                              |                   | <b>63</b>         | <b>0</b>   | <b>0</b> | <b>51</b>                  | <b>33</b>        | <b>11</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>100</b>               | <b>0</b>                   | <b>1</b>                |
| <b>TOTAL SPAIN</b>                     |                              |                   | <b>2465</b>       | <b>16</b>  | <b>2</b> | <b>68</b>                  | <b>13</b>        | <b>9</b>         | <b>8</b>               | <b>2</b>               | <b>1</b>                | <b>24</b>                  | <b>66</b>                | <b>32</b>                  | <b>2373</b>             |
| <b>SPAIN(CANARY ISLANDS)</b>           |                              |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | ASTRAEUS LTD                 | C                 | 8                 | 0          | 0        | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|  | BRITANNIA AIRWAYS AND THOMS  | C                 | 18                | 0          | 0        | 72                         | 11               | 11               | 6                      | 0                      | 0                       | 21                         | 89                       | 4                          | 18                      |
|  | EXCEL AIRWAYS LTD            | C                 | 22                | 2          | 0        | 64                         | 9                | 14               | 9                      | 5                      | 0                       | 31                         | 31                       | 106                        | 16                      |
|  | FIRST CHOICE AIRWAYS LTD     | C                 | 26                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 50                       | 40                         | 34                      |
|  | FLYJET LTD                   | C                 | 8                 | 0          | 0        | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 11                         | 38                       | 54                         | 8                       |
|  | FUTURA AIRLINES              | C                 | 7                 | 1          | 0        | 43                         | 0                | 43               | 14                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES             | C                 | 16                | 0          | 0        | 31                         | 6                | 38               | 0                      | 13                     | 13                      | 102                        | 43                       | 31                         | 7                       |
|  | MY TRAVEL AIRWAYS UK         | C                 | 18                | 0          | 0        | 89                         | 0                | 0                | 0                      | 11                     | 0                       | 39                         | 39                       | 27                         | 18                      |
|  | THOMAS COOK AIRLINES LTD     | C                 | 22                | 0          | 0        | 73                         | 9                | 0                | 9                      | 9                      | 0                       | 38                         | 65                       | 24                         | 34                      |
| <b>TOTAL ARRECIFE</b>                  |                              |                   | <b>145</b>        | <b>3</b>   | <b>0</b> | <b>72</b>                  | <b>7</b>         | <b>10</b>        | <b>4</b>               | <b>5</b>               | <b>1</b>                | <b>32</b>                  | <b>57</b>                | <b>35</b>                  | <b>150</b>              |
| FUERTEVENTURA                          | BRITANNIA AIRWAYS AND THOMS  | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 9                       |
|  | EXCEL AIRWAYS LTD            | C                 | 10                | 0          | 0        | 60                         | 10               | 10               | 20                     | 0                      | 0                       | 23                         | 75                       | 36                         | 8                       |
|  | FIRST CHOICE AIRWAYS LTD     | C                 | 28                | 0          | 0        | 75                         | 7                | 14               | 0                      | 4                      | 0                       | 18                         | 69                       | 90                         | 26                      |
|  | MY TRAVEL AIRWAYS UK         | C                 | 18                | 0          | 0        | 72                         | 17               | 6                | 6                      | 0                      | 0                       | 10                         | 56                       | 37                         | 18                      |
|  | THOMAS COOK AIRLINES LTD     | C                 | 17                | 1          | 0        | 47                         | 24               | 24               | 0                      | 0                      | 6                       | 54                         | 68                       | 20                         | 25                      |
| <b>TOTAL FUERTEVENTURA</b>             |                              |                   | <b>83</b>         | <b>1</b>   | <b>0</b> | <b>70</b>                  | <b>12</b>        | <b>12</b>        | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>22</b>                  | <b>70</b>                | <b>44</b>                  | <b>86</b>               |
| LAS PALMAS                             | BRITANNIA AIRWAYS AND THOMS  | C                 | 26                | 0          | 0        | 77                         | 8                | 8                | 0                      | 8                      | 0                       | 24                         | 85                       | 5                          | 27                      |
|  | EXCEL AIRWAYS LTD            | C                 | 10                | 0          | 0        | 90                         | 0                | 0                | 0                      | 0                      | 10                      | 91                         | 78                       | 7                          | 9                       |
|  | FIRST CHOICE AIRWAYS LTD     | C                 | 28                | 0          | 0        | 61                         | 18               | 14               | 7                      | 0                      | 0                       | 23                         | 77                       | 14                         | 39                      |
|  | FLYJET LTD                   | C                 | 10                | 0          | 0        | 0                          | 0                | 20               | 60                     | 0                      | 20                      | 300                        | 40                       | 42                         | 10                      |
|  | FUTURA AIRLINES              | C                 | 8                 | 0          | 0        | 38                         | 0                | 0                | 63                     | 0                      | 0                       | 72                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES             | C                 | 8                 | 0          | 0        | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|  | MY TRAVEL AIRWAYS UK         | C                 | 18                | 0          | 0        | 72                         | 11               | 11               | 6                      | 0                      | 0                       | 13                         | 49                       | 39                         | 37                      |
|  | THOMAS COOK AIRLINES LTD     | C                 | 18                | 0          | 0        | 78                         | 0                | 17               | 6                      | 0                      | 0                       | 13                         | 81                       | 23                         | 31                      |
| <b>TOTAL LAS PALMAS</b>                |                              |                   | <b>126</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>7</b>         | <b>11</b>        | <b>13</b>              | <b>2</b>               | <b>2</b>                | <b>51</b>                  | <b>70</b>                | <b>22</b>                  | <b>153</b>              |
| TENERIFE (SURREINA SOFIA)              | AIR ATLANTA EUROPE LTD       | C                 | 8                 | 0          | 0        | 0                          | 25               | 25               | 25                     | 25                     | 0                       | 104                        | 0                        | 0                          | 0                       |
|  | ASTRAEUS LTD                 | C                 | 37                | 0          | 0        | 57                         | 11               | 11               | 22                     | 0                      | 0                       | 30                         | 100                      | 1                          | 6                       |
|  | BRITANNIA AIRWAYS AND THOMS  | C                 | 27                | 0          | 0        | 63                         | 11               | 11               | 15                     | 0                      | 0                       | 26                         | 79                       | 14                         | 28                      |
|  | EXCEL AIRWAYS LTD            | C                 | 17                | 0          | 0        | 71                         | 0                | 18               | 12                     | 0                      | 0                       | 23                         | 54                       | 33                         | 26                      |
|  | FIRST CHOICE AIRWAYS LTD     | C                 | 85                | 1          | 0        | 69                         | 14               | 8                | 5                      | 4                      | 0                       | 22                         | 57                       | 52                         | 68                      |
|  | FLYJET LTD                   | C                 | 16                | 0          | 0        | 63                         | 19               | 13               | 6                      | 0                      | 0                       | 15                         | 50                       | 34                         | 8                       |
|  | FUTURA AIRLINES              | C                 | 16                | 1          | 0        | 31                         | 31               | 13               | 19                     | 6                      | 0                       | 49                         | 75                       | 12                         | 8                       |
|  | GB AIRWAYS LTD               | S                 | 18                | 0          | 0        | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES             | C                 | 19                | 0          | 0        | 37                         | 5                | 26               | 11                     | 11                     | 11                      | 160                        | 55                       | 23                         | 22                      |
|  | MONARCH AIRLINES             | S                 | 63                | 0          | 1        | 48                         | 25               | 22               | 5                      | 0                      | 0                       | 23                         | 80                       | 30                         | 61                      |
|  | MY TRAVEL AIRWAYS UK         | C                 | 26                | 0          | 0        | 65                         | 12               | 8                | 8                      | 8                      | 0                       | 32                         | 57                       | 45                         | 46                      |
|  | THOMAS COOK AIRLINES LTD     | C                 | 45                | 0          | 0        | 71                         | 7                | 0                | 11                     | 4                      | 7                       | 60                         | 68                       | 78                         | 41                      |
|  | VOLAR AIRLINES               | C                 | 19                | 0          | 0        | 79                         | 21               | 0                | 0                      | 0                      | 0                       | 6                          | 54                       | 14                         | 13                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                              |                   | <b>396</b>        | <b>2</b>   | <b>1</b> | <b>60</b>                  | <b>15</b>        | <b>12</b>        | <b>9</b>               | <b>3</b>               | <b>1</b>                | <b>36</b>                  | <b>62</b>                | <b>43</b>                  | <b>366</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                               |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                               |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SPAIN(CANARY ISLANDS) |                               |                   | 750               | 6          | 1        | 64                         | 12               | 11               | 8                      | 3                      | 1                       | 36                         | 63                       | 37                         | 755                     |
| ST LUCIA                    |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ST LUCIA (HEWANORRA)        | BMI BRITISH MIDLAND           | S                 | 17                | 1          | 0        | 88                         | 0                | 6                | 0                      | 6                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL ST LUCIA (HEWANORRA)  |                               |                   | 17                | 1          | 0        | 88                         | 0                | 6                | 0                      | 6                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL ST LUCIA              |                               |                   | 17                | 1          | 0        | 88                         | 0                | 6                | 0                      | 6                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| SWEDEN                      |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                    | CITY AIRLINE                  | S                 | 68                | 0          | 0        | 91                         | 7                | 1                | 0                      | 0                      | 0                       | 4                          | 90                       | 4                          | 78                      |
| TOTAL GOTEBORG              |                               |                   | 68                | 0          | 0        | 91                         | 7                | 1                | 0                      | 0                      | 0                       | 4                          | 90                       | 4                          | 78                      |
| STOCKHOLM (ARLANDA)         | SAS                           | S                 | 62                | 0          | 0        | 81                         | 10               | 8                | 2                      | 0                      | 0                       | 10                         | 89                       | 4                          | 64                      |
| TOTAL STOCKHOLM (ARLANDA)   |                               |                   | 62                | 0          | 0        | 81                         | 10               | 8                | 2                      | 0                      | 0                       | 10                         | 89                       | 4                          | 64                      |
| TOTAL SWEDEN                |                               |                   | 130               | 0          | 0        | 86                         | 8                | 5                | 1                      | 0                      | 0                       | 7                          | 89                       | 4                          | 142                     |
| SWITZERLAND                 |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE              | SWISS AIRLINES                | S                 | 60                | 0          | 0        | 87                         | 10               | 3                | 0                      | 0                      | 0                       | 5                          | 74                       | 11                         | 106                     |
| TOTAL BASLE MULHOUSE        |                               |                   | 60                | 0          | 0        | 87                         | 10               | 3                | 0                      | 0                      | 0                       | 5                          | 74                       | 11                         | 106                     |
| GENEVA                      | BMI BRITISH MIDLAND           | C                 | 8                 | 0          | 0        | 38                         | 50               | 13               | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                             | BRITISH AIRWAYS CITIEXPRESS L | S                 | 114               | 0          | 0        | 78                         | 12               | 7                | 3                      | 0                      | 0                       | 10                         | 81                       | 13                         | 113                     |
| TOTAL GENEVA                |                               |                   | 122               | 0          | 0        | 75                         | 15               | 7                | 2                      | 0                      | 0                       | 10                         | 81                       | 13                         | 113                     |
| ZURICH                      | BRITISH AIRWAYS CITIEXPRESS L | S                 | 102               | 0          | 0        | 75                         | 10               | 5                | 9                      | 2                      | 0                       | 21                         | 61                       | 23                         | 97                      |
|                             | SWISS AIRLINES                | S                 | 179               | 0          | 1        | 66                         | 20               | 10               | 3                      | 1                      | 0                       | 19                         | 73                       | 11                         | 124                     |
| TOTAL ZURICH                |                               |                   | 281               | 0          | 1        | 69                         | 16               | 8                | 5                      | 1                      | 0                       | 20                         | 68                       | 16                         | 221                     |
| TOTAL SWITZERLAND           |                               |                   | 463               | 0          | 1        | 73                         | 15               | 7                | 4                      | 1                      | 0                       | 15                         | 73                       | 14                         | 440                     |
| SYRIA                       |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DAMASCUS                    | SYRIANAIR                     | S                 | 20                | 0          | 0        | 10                         | 5                | 25               | 45                     | 15                     | 0                       | 91                         | 28                       | 47                         | 18                      |
| TOTAL DAMASCUS              |                               |                   | 20                | 0          | 0        | 10                         | 5                | 25               | 45                     | 15                     | 0                       | 91                         | 28                       | 47                         | 18                      |
| TOTAL SYRIA                 |                               |                   | 20                | 0          | 0        | 10                         | 5                | 25               | 45                     | 15                     | 0                       | 91                         | 28                       | 47                         | 18                      |
| TRINIDAD AND TOBAGO         |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PORT OF SPAIN               | BWIA                          | S                 | 16                | 0          | 0        | 44                         | 19               | 13               | 6                      | 19                     | 0                       | 59                         | 11                       | 78                         | 18                      |
| TOTAL PORT OF SPAIN         |                               |                   | 16                | 0          | 0        | 44                         | 19               | 13               | 6                      | 19                     | 0                       | 59                         | 11                       | 78                         | 18                      |
| TOTAL TRINIDAD AND TOBAGO   |                               |                   | 16                | 0          | 0        | 44                         | 19               | 13               | 6                      | 19                     | 0                       | 59                         | 11                       | 78                         | 18                      |
| TUNISIA                     |                               |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                    | ASTRAEUS LTD                  | C                 | 9                 | 0          | 0        | 22                         | 0                | 56               | 22                     | 0                      | 0                       | 46                         | 0                        | 0                          | 0                       |
|                             | BRITANNIA AIRWAYS AND THOMS   | C                 | 19                | 0          | 0        | 79                         | 21               | 0                | 0                      | 0                      | 0                       | 9                          | 75                       | 45                         | 8                       |
|                             | FIRST CHOICE AIRWAYS LTD      | C                 | 9                 | 0          | 0        | 56                         | 22               | 0                | 22                     | 0                      | 0                       | 33                         | 50                       | 60                         | 10                      |
|                             | MY TRAVEL AIRWAYS UK          | C                 | 25                | 1          | 0        | 88                         | 4                | 8                | 0                      | 0                      | 0                       | 5                          | 39                       | 46                         | 18                      |
|                             | THOMAS COOK AIRLINES LTD      | C                 | 9                 | 0          | 0        | 67                         | 22               | 0                | 11                     | 0                      | 0                       | 15                         | 90                       | 6                          | 10                      |
| TOTAL MONASTIR              |                               |                   | 71                | 1          | 0        | 70                         | 13               | 10               | 7                      | 0                      | 0                       | 16                         | 55                       | 48                         | 56                      |
| TOTAL TUNISIA               |                               |                   | 71                | 1          | 0        | 70                         | 13               | 10               | 7                      | 0                      | 0                       | 16                         | 55                       | 48                         | 56                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

## Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------------------|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                                |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TURKEY</b>                       |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>ANTALYA</b>                      | BRITANNIA AIRWAYS AND THOMS    | C                 | 10                | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                     | EXCEL AIRWAYS LTD              | C                 | 8                 | 0        | 0         | 0                          | 0                | 38               | 38                     | 0                      | 25                      | 466                        | 11                       | 211                        | 9                       |
|                                     | FIRST CHOICE AIRWAYS LTD       | C                 | 9                 | 0        | 0         | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 5                          | 40                       | 35                         | 10                      |
|                                     | MY TRAVEL AIRWAYS UK           | C                 | 9                 | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 9                          | 100                      | 0                          | 10                      |
|                                     | ONUR AIR                       | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                                     | THOMAS COOK AIRLINES LTD       | C                 | 38                | 0        | 0         | 74                         | 5                | 5                | 16                     | 0                      | 0                       | 28                         | 79                       | 21                         | 29                      |
| <b>TOTAL ANTALYA</b>                |                                |                   | <b>76</b>         | <b>1</b> | <b>0</b>  | <b>70</b>                  | <b>5</b>         | <b>9</b>         | <b>13</b>              | <b>0</b>               | <b>3</b>                | <b>66</b>                  | <b>69</b>                | <b>43</b>                  | <b>67</b>               |
| <b>BODRUM (MILAS)</b>               | ASTRAEUS LTD                   | C                 | 8                 | 0        | 0         | 25                         | 0                | 13               | 50                     | 13                     | 0                       | 92                         | 0                        | 0                          | 0                       |
|                                     | BRITANNIA AIRWAYS AND THOMS    | C                 | 9                 | 0        | 0         | 78                         | 0                | 0                | 22                     | 0                      | 0                       | 29                         | 90                       | 4                          | 10                      |
|                                     | EXCEL AIRWAYS LTD              | C                 | 10                | 0        | 0         | 20                         | 20               | 30               | 30                     | 0                      | 0                       | 51                         | 40                       | 33                         | 10                      |
|                                     | FIRST CHOICE AIRWAYS LTD       | C                 | 27                | 0        | 0         | 93                         | 0                | 7                | 0                      | 0                      | 0                       | 5                          | 93                       | 3                          | 28                      |
|                                     | MONARCH AIRLINES               | C                 | 9                 | 0        | 0         | 67                         | 11               | 0                | 0                      | 22                     | 0                       | 48                         | 60                       | 26                         | 10                      |
|                                     | MY TRAVEL AIRWAYS UK           | C                 | 19                | 1        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 2                          | 60                       | 21                         | 20                      |
|                                     | ONUR AIR                       | C                 | 16                | 0        | 0         | 56                         | 0                | 13               | 31                     | 0                      | 0                       | 36                         | 38                       | 56                         | 8                       |
|                                     | PEGASUS AIRLINES               | C                 | 8                 | 0        | 0         | 63                         | 0                | 0                | 13                     | 0                      | 25                      | 137                        | 0                        | 0                          | 0                       |
|                                     | THOMAS COOK AIRLINES LTD       | C                 | 30                | 0        | 0         | 83                         | 7                | 3                | 7                      | 0                      | 0                       | 14                         | 79                       | 17                         | 29                      |
| <b>TOTAL BODRUM (MILAS)</b>         |                                |                   | <b>136</b>        | <b>1</b> | <b>0</b>  | <b>72</b>                  | <b>5</b>         | <b>7</b>         | <b>13</b>              | <b>2</b>               | <b>1</b>                | <b>31</b>                  | <b>72</b>                | <b>18</b>                  | <b>115</b>              |
| <b>DALAMAN</b>                      | AIR ATLANTA EUROPE LTD         | C                 | 18                | 0        | 0         | 22                         | 6                | 28               | 28                     | 0                      | 17                      | 233                        | 0                        | 0                          | 0                       |
|                                     | BMI BRITISH MIDLAND            | C                 | 8                 | 0        | 0         | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                     | BRITANNIA AIRWAYS AND THOMS    | C                 | 26                | 0        | 0         | 65                         | 19               | 0                | 15                     | 0                      | 0                       | 23                         | 83                       | 6                          | 18                      |
|                                     | EXCEL AIRWAYS LTD              | C                 | 52                | 1        | 0         | 67                         | 10               | 12               | 4                      | 4                      | 4                       | 57                         | 69                       | 27                         | 36                      |
|                                     | FINNAIR                        | C                 | 9                 | 0        | 0         | 33                         | 11               | 44               | 11                     | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|                                     | FIRST CHOICE AIRWAYS LTD       | C                 | 34                | 0        | 0         | 88                         | 3                | 3                | 0                      | 6                      | 0                       | 18                         | 79                       | 48                         | 47                      |
|                                     | FUTURA AIRLINES                | C                 | 8                 | 0        | 0         | 63                         | 13               | 25               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                     | KIBRIS TURKISH AIRLINES - KTHY | S                 | 35                | 0        | 1         | 60                         | 11               | 3                | 11                     | 14                     | 0                       | 58                         | 17                       | 61                         | 24                      |
|                                     | MONARCH AIRLINES               | C                 | 27                | 0        | 0         | 56                         | 11               | 26               | 4                      | 4                      | 0                       | 28                         | 80                       | 7                          | 10                      |
|                                     | MY TRAVEL AIRWAYS UK           | C                 | 43                | 1        | 0         | 91                         | 0                | 7                | 2                      | 0                      | 0                       | 6                          | 63                       | 35                         | 46                      |
|                                     | ONUR AIR                       | C                 | 16                | 0        | 0         | 56                         | 13               | 19               | 13                     | 0                      | 0                       | 24                         | 39                       | 110                        | 18                      |
|                                     | PEGASUS AIRLINES               | C                 | 10                | 0        | 0         | 60                         | 30               | 0                | 10                     | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                     | THOMAS COOK AIRLINES LTD       | C                 | 84                | 0        | 0         | 80                         | 1                | 10               | 7                      | 2                      | 0                       | 17                         | 75                       | 18                         | 44                      |
| <b>TOTAL DALAMAN</b>                |                                |                   | <b>370</b>        | <b>2</b> | <b>1</b>  | <b>69</b>                  | <b>8</b>         | <b>11</b>        | <b>7</b>               | <b>3</b>               | <b>1</b>                | <b>37</b>                  | <b>60</b>                | <b>61</b>                  | <b>283</b>              |
| <b>ISTANBUL</b>                     | ONUR AIR                       | C                 | 16                | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 10                         | 61                       | 51                         | 18                      |
|                                     | THY TURK HAVA YOLLARI TURKIS   | S                 | 62                | 0        | 0         | 27                         | 15               | 37               | 21                     | 0                      | 0                       | 43                         | 24                       | 33                         | 46                      |
| <b>TOTAL ISTANBUL</b>               |                                |                   | <b>78</b>         | <b>0</b> | <b>0</b>  | <b>37</b>                  | <b>14</b>        | <b>32</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>36</b>                  | <b>34</b>                | <b>38</b>                  | <b>64</b>               |
| <b>IZMIR (ADNAM MENDERES)</b>       | ATLASJET INTERNATIONAL         | C                 | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                                     | THOMAS COOK AIRLINES LTD       | C                 | 16                | 0        | 0         | 50                         | 0                | 0                | 13                     | 13                     | 25                      | 173                        | 75                       | 12                         | 20                      |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b> |                                |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>4</b>         | <b>0</b>         | <b>8</b>               | <b>8</b>               | <b>16</b>               | <b>112</b>                 | <b>75</b>                | <b>12</b>                  | <b>20</b>               |
| <b>TOTAL TURKEY</b>                 |                                |                   | <b>685</b>        | <b>4</b> | <b>1</b>  | <b>66</b>                  | <b>8</b>         | <b>12</b>        | <b>10</b>              | <b>2</b>               | <b>2</b>                | <b>42</b>                  | <b>61</b>                | <b>45</b>                  | <b>549</b>              |
| <b>UNITED ARAB EMIRATES</b>         |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>DUBAI</b>                        | EMIRATES                       | S                 | 124               | 0        | 0         | 73                         | 13               | 10               | 1                      | 2                      | 2                       | 23                         | 82                       | 8                          | 124                     |
| <b>TOTAL DUBAI</b>                  |                                |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>13</b>        | <b>10</b>        | <b>1</b>               | <b>2</b>               | <b>2</b>                | <b>23</b>                  | <b>82</b>                | <b>8</b>                   | <b>124</b>              |
| <b>TOTAL UNITED ARAB EMIRATES</b>   |                                |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>13</b>        | <b>10</b>        | <b>1</b>               | <b>2</b>               | <b>2</b>                | <b>23</b>                  | <b>82</b>                | <b>8</b>                   | <b>124</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|-------------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                               |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                               |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>UNITED KINGDOM</b>                 |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                              | BMI REGIONAL                  | S                 | 152               | 0         | 0         | 97                         | 3                | 1                | 0                      | 0                      | 0                       | 2                          | 84                       | 7                          | 146                     |
|                                       | BRITISH AIRWAYS CITIEXPRESS L | S                 | 169               | 0         | 0         | 90                         | 5                | 4                | 1                      | 0                      | 0                       | 5                          | 87                       | 7                          | 170                     |
| <b>TOTAL ABERDEEN</b>                 |                               |                   | <b>321</b>        | <b>0</b>  | <b>0</b>  | <b>93</b>                  | <b>4</b>         | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>86</b>                | <b>7</b>                   | <b>316</b>              |
| BELFAST CITY                          | BRITISH AIRWAYS CITIEXPRESS L | S                 | 338               | 0         | 0         | 78                         | 10               | 9                | 2                      | 0                      | 0                       | 10                         | 71                       | 18                         | 338                     |
| <b>TOTAL BELFAST CITY</b>             |                               |                   | <b>338</b>        | <b>0</b>  | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>71</b>                | <b>18</b>                  | <b>338</b>              |
| BELFAST INTERNATIONAL                 | BMIBABY LTD                   | S                 | 162               | 0         | 0         | 67                         | 15               | 7                | 9                      | 1                      | 0                       | 20                         | 38                       | 42                         | 146                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>    |                               |                   | <b>162</b>        | <b>0</b>  | <b>0</b>  | <b>67</b>                  | <b>15</b>        | <b>7</b>         | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>37</b>                | <b>42</b>                  | <b>147</b>              |
| BRISTOL                               | AIR SOUTHWEST                 | S                 | 45                | 0         | 2         | 71                         | 16               | 11               | 2                      | 0                      | 0                       | 14                         | 64                       | 21                         | 64                      |
| <b>TOTAL BRISTOL</b>                  |                               |                   | <b>45</b>         | <b>0</b>  | <b>2</b>  | <b>71</b>                  | <b>16</b>        | <b>11</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>64</b>                | <b>21</b>                  | <b>64</b>               |
| CITY OF DERRY (EGLINTON)              | LOGANAIR                      | S                 | 54                | 0         | 0         | 70                         | 19               | 4                | 7                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                               |                   | <b>54</b>         | <b>0</b>  | <b>0</b>  | <b>70</b>                  | <b>19</b>        | <b>4</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>75</b>                | <b>14</b>                  | <b>61</b>               |
| <b>EDINBURGH</b>                      |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| EDINBURGH                             | BMI REGIONAL                  | S                 | 246               | 0         | 0         | 92                         | 7                | 0                | 0                      | 0                      | 0                       | 3                          | 79                       | 10                         | 237                     |
|                                       | BRITISH AIRWAYS CITIEXPRESS L | S                 | 313               | 0         | 0         | 84                         | 8                | 5                | 3                      | 0                      | 0                       | 8                          | 66                       | 22                         | 310                     |
|                                       | CHANNEL EXPRESS (INCORP: JET  | S                 | 122               | 0         | 0         | 80                         | 10               | 9                | 1                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL EDINBURGH</b>                |                               |                   | <b>681</b>        | <b>0</b>  | <b>0</b>  | <b>86</b>                  | <b>8</b>         | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>72</b>                | <b>17</b>                  | <b>547</b>              |
| <b>GATWICK</b>                        |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GATWICK                               | BRITISH AIRWAYS PLC           | S                 | 374               | 0         | 2         | 72                         | 15               | 9                | 4                      | 0                      | 0                       | 14                         | 72                       | 15                         | 378                     |
|                                       | CHANNEL EXPRESS (INCORP: JET  | S                 | 152               | 0         | 0         | 85                         | 10               | 4                | 1                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                       | MY TRAVEL AIRWAYS UK          | C                 | 5                 | 5         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 67                       | 13                         | 9                       |
| <b>TOTAL GATWICK</b>                  |                               |                   | <b>532</b>        | <b>26</b> | <b>2</b>  | <b>76</b>                  | <b>13</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>71</b>                | <b>16</b>                  | <b>388</b>              |
| <b>GLASGOW</b>                        |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GLASGOW                               | BMI REGIONAL                  | S                 | 181               | 0         | 0         | 88                         | 7                | 3                | 1                      | 0                      | 0                       | 5                          | 90                       | 5                          | 221                     |
|                                       | BRITISH AIRWAYS CITIEXPRESS L | S                 | 304               | 0         | 0         | 89                         | 4                | 4                | 3                      | 0                      | 0                       | 6                          | 67                       | 17                         | 291                     |
| <b>TOTAL GLASGOW</b>                  |                               |                   | <b>485</b>        | <b>0</b>  | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>77</b>                | <b>12</b>                  | <b>512</b>              |
| <b>GUERNSEY</b>                       |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GUERNSEY                              | AURIGNY AIR SERVICES          | S                 | 186               | 0         | 0         | 82                         | 11               | 3                | 4                      | 1                      | 0                       | 11                         | 77                       | 21                         | 218                     |
| <b>TOTAL GUERNSEY</b>                 |                               |                   | <b>186</b>        | <b>0</b>  | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>3</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>77</b>                | <b>21</b>                  | <b>218</b>              |
| <b>HEATHROW</b>                       |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HEATHROW                              | BMI BRITISH MIDLAND           | S                 | 406               | 0         | 0         | 84                         | 8                | 6                | 1                      | 0                      | 0                       | 8                          | 65                       | 19                         | 396                     |
|                                       | BRITISH AIRWAYS PLC           | S                 | 581               | 1         | 12        | 73                         | 14               | 8                | 4                      | 0                      | 0                       | 13                         | 55                       | 26                         | 575                     |
|                                       | QANTAS                        | S                 | 35                | 0         | 6         | 86                         | 11               | 3                | 0                      | 0                      | 0                       | 7                          | 78                       | 12                         | 93                      |
| <b>TOTAL HEATHROW</b>                 |                               |                   | <b>1022</b>       | <b>1</b>  | <b>18</b> | <b>78</b>                  | <b>12</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>61</b>                | <b>22</b>                  | <b>1064</b>             |
| <b>INVERNESS</b>                      |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| INVERNESS                             | EASTERN AIRWAYS               | S                 | 142               | 0         | 0         | 93                         | 4                | 0                | 2                      | 1                      | 0                       | 6                          | 84                       | 6                          | 137                     |
| <b>TOTAL INVERNESS</b>                |                               |                   | <b>142</b>        | <b>0</b>  | <b>0</b>  | <b>93</b>                  | <b>4</b>         | <b>0</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>6</b>                   | <b>84</b>                | <b>6</b>                   | <b>137</b>              |
| <b>ISLE OF MAN</b>                    |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ISLE OF MAN                           | BRITISH AIRWAYS CITIEXPRESS L | S                 | 290               | 0         | 0         | 85                         | 8                | 6                | 2                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                       | EUROMANX GMBH                 | S                 | 169               | 0         | 0         | 73                         | 21               | 4                | 2                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL ISLE OF MAN</b>              |                               |                   | <b>459</b>        | <b>0</b>  | <b>0</b>  | <b>80</b>                  | <b>13</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>16</b>                  | <b>279</b>              |
| <b>JERSEY</b>                         |                               |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| JERSEY                                | BMIBABY LTD                   | S                 | 62                | 0         | 0         | 45                         | 26               | 19               | 10                     | 0                      | 0                       | 27                         | 32                       | 54                         | 62                      |
|                                       | BRITISH AIRWAYS CITIEXPRESS L | S                 | 94                | 0         | 0         | 78                         | 13               | 4                | 4                      | 0                      | 1                       | 16                         | 76                       | 13                         | 120                     |
|                                       | BRITISH AIRWAYS CITIEXPRESS L | C                 | 16                | 0         | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                       | FLYBE.BRITISH EUROPEAN        | C                 | 8                 | 0         | 0         | 38                         | 25               | 25               | 13                     | 0                      | 0                       | 30                         | 88                       | 7                          | 8                       |
| <b>TOTAL JERSEY</b>                   |                               |                   | <b>180</b>        | <b>0</b>  | <b>0</b>  | <b>65</b>                  | <b>18</b>        | <b>10</b>        | <b>6</b>               | <b>0</b>               | <b>1</b>                | <b>20</b>                  | <b>62</b>                | <b>26</b>                  | <b>190</b>              |
| LONDON CITY                           | VLM (BELGIUM)                 | S                 | 332               | 0         | 16        | 84                         | 10               | 5                | 1                      | 0                      | 0                       | 7                          | 93                       | 4                          | 344                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL LONDON CITY                |                               |                   | 332               | 0        | 16        | 84                         | 10               | 5                | 1                      | 0                      | 0                       | 7                          | 93                       | 4                          | 344                     |
| TOTAL LUTON                      |                               |                   | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| NORWICH                          | EASTERN AIRWAYS               | S                 | 130               | 0        | 2         | 95                         | 1                | 3                | 1                      | 0                      | 0                       | 2                          | 90                       | 7                          | 125                     |
| TOTAL NORWICH                    |                               |                   | 130               | 0        | 2         | 95                         | 1                | 3                | 1                      | 0                      | 0                       | 2                          | 90                       | 7                          | 125                     |
| PLYMOUTH                         | AIR SOUTHWEST                 | S                 | 105               | 0        | 2         | 63                         | 28               | 8                | 2                      | 0                      | 0                       | 14                         | 70                       | 18                         | 73                      |
| TOTAL PLYMOUTH                   |                               |                   | 105               | 0        | 2         | 63                         | 28               | 8                | 2                      | 0                      | 0                       | 14                         | 70                       | 18                         | 73                      |
| SOUTHAMPTON                      | AIR ATLANTIQUE                | C                 | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                  | BRITISH AIRWAYS CITIEXPRESS L | S                 | 242               | 0        | 0         | 85                         | 11               | 2                | 2                      | 0                      | 0                       | 6                          | 83                       | 10                         | 218                     |
|                                  | FLYBE.BRITISH EUROPEAN        | S                 | 147               | 0        | 5         | 71                         | 12               | 7                | 10                     | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| TOTAL SOUTHAMPTON                |                               |                   | 391               | 0        | 5         | 80                         | 11               | 4                | 5                      | 0                      | 0                       | 11                         | 83                       | 10                         | 218                     |
| STANSTED                         | EASTERN AIRWAYS               | S                 | 132               | 0        | 0         | 89                         | 5                | 3                | 4                      | 0                      | 0                       | 8                          | 88                       | 6                          | 125                     |
| TOTAL STANSTED                   |                               |                   | 133               | 0        | 0         | 88                         | 5                | 3                | 5                      | 0                      | 0                       | 9                          | 88                       | 6                          | 125                     |
| TOTAL UNITED KINGDOM             |                               |                   | 5701              | 32       | 47        | 81                         | 10               | 6                | 3                      | 0                      | 0                       | 9                          | 73                       | 16                         | 5151                    |
| USA                              |                               |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                          | DELTA AIRLINES                | S                 | 62                | 0        | 0         | 82                         | 6                | 6                | 5                      | 0                      | 0                       | 8                          | 85                       | 7                          | 62                      |
| TOTAL ATLANTA                    |                               |                   | 62                | 0        | 0         | 82                         | 6                | 6                | 5                      | 0                      | 0                       | 8                          | 85                       | 7                          | 62                      |
| BOSTON                           | AMERICAN AIRLINES             | S                 | 8                 | 0        | 0         | 63                         | 25               | 0                | 13                     | 0                      | 0                       | 20                         | 76                       | 17                         | 62                      |
| TOTAL BOSTON                     |                               |                   | 8                 | 0        | 0         | 63                         | 25               | 0                | 13                     | 0                      | 0                       | 20                         | 76                       | 17                         | 62                      |
| CHICAGO (O'HARE)                 | AMERICAN AIRLINES             | S                 | 62                | 0        | 0         | 95                         | 5                | 0                | 0                      | 0                      | 0                       | 2                          | 68                       | 24                         | 62                      |
|                                  | BMI BRITISH MIDLAND           | S                 | 62                | 0        | 0         | 90                         | 3                | 3                | 2                      | 2                      | 0                       | 8                          | 69                       | 12                         | 62                      |
|                                  | PAKISTAN INTL AIRLINES        | S                 | 18                | 0        | 0         | 72                         | 0                | 6                | 6                      | 17                     | 0                       | 48                         | 71                       | 37                         | 17                      |
| TOTAL CHICAGO (O'HARE)           |                               |                   | 142               | 0        | 0         | 90                         | 4                | 2                | 1                      | 3                      | 0                       | 11                         | 69                       | 20                         | 141                     |
| HOUSTON                          | PAKISTAN INTL AIRLINES        | S                 | 18                | 0        | 0         | 56                         | 11               | 6                | 11                     | 17                     | 0                       | 65                         | 78                       | 9                          | 18                      |
| TOTAL HOUSTON                    |                               |                   | 18                | 0        | 0         | 56                         | 11               | 6                | 11                     | 17                     | 0                       | 65                         | 78                       | 9                          | 18                      |
| LAS VEGAS                        | BMI BRITISH MIDLAND           | S                 | 17                | 0        | 0         | 88                         | 6                | 6                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                  | MY TRAVEL AIRWAYS UK          | C                 | 18                | 0        | 0         | 67                         | 11               | 11               | 11                     | 0                      | 0                       | 16                         | 50                       | 30                         | 8                       |
| TOTAL LAS VEGAS                  |                               |                   | 35                | 0        | 0         | 77                         | 9                | 9                | 6                      | 0                      | 0                       | 11                         | 56                       | 27                         | 9                       |
| NEW YORK (JF KENNEDY)            | BRITISH AIRWAYS PLC           | S                 | 59                | 1        | 1         | 76                         | 14               | 3                | 2                      | 3                      | 2                       | 21                         | 92                       | 8                          | 61                      |
|                                  | PAKISTAN INTL AIRLINES        | S                 | 35                | 0        | 0         | 37                         | 26               | 14               | 20                     | 3                      | 0                       | 42                         | 35                       | 41                         | 40                      |
| TOTAL NEW YORK (JF KENNEDY)      |                               |                   | 94                | 1        | 1         | 62                         | 18               | 7                | 9                      | 3                      | 1                       | 29                         | 69                       | 21                         | 101                     |
| NEW YORK (NEWARK)                | CONTINENTAL AIRLINES          | S                 | 124               | 0        | 0         | 84                         | 4                | 5                | 7                      | 0                      | 0                       | 11                         | 65                       | 17                         | 62                      |
| TOTAL NEW YORK (NEWARK)          |                               |                   | 124               | 0        | 0         | 84                         | 4                | 5                | 7                      | 0                      | 0                       | 11                         | 65                       | 17                         | 62                      |
| ORLANDO                          | AMERICAN AIRLINES             | S                 | 9                 | 0        | 0         | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD   | S                 | 62                | 0        | 0         | 87                         | 2                | 10               | 2                      | 0                      | 0                       | 9                          | 54                       | 25                         | 52                      |
| TOTAL ORLANDO                    |                               |                   | 71                | 0        | 0         | 87                         | 1                | 10               | 1                      | 0                      | 0                       | 8                          | 54                       | 25                         | 52                      |
| PHILADELPHIA INTERNATIONAL       | US AIRWAYS                    | S                 | 62                | 0        | 0         | 71                         | 8                | 10               | 10                     | 2                      | 0                       | 21                         | 60                       | 27                         | 62                      |
| TOTAL PHILADELPHIA INTERNATIONAL |                               |                   | 62                | 0        | 0         | 71                         | 8                | 10               | 10                     | 2                      | 0                       | 21                         | 60                       | 27                         | 62                      |
| SAN FRANCISCO                    | AMERICAN AIRLINES             | S                 | 45                | 0        | 0         | 84                         | 7                | 4                | 4                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL SAN FRANCISCO              |                               |                   | 45                | 0        | 0         | 84                         | 7                | 4                | 4                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |

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| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SANFORD                          | AIR ATLANTA EUROPE LTD      | C                 | 66                | 0          | 0         | 35                         | 8                | 20               | 21                     | 9                      | 8                       | 129                        | 32                       | 151                        | 62                      |
|                                  | BRITANNIA AIRWAYS AND THOMS | C                 | 16                | 0          | 0         | 50                         | 44               | 6                | 0                      | 0                      | 0                       | 16                         | 64                       | 68                         | 25                      |
|                                  | FINNAIR                     | C                 | 18                | 0          | 0         | 50                         | 39               | 6                | 6                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                                  | FIRST CHOICE AIRWAYS LTD    | C                 | 22                | 0          | 0         | 77                         | 5                | 9                | 5                      | 5                      | 0                       | 23                         | 50                       | 31                         | 8                       |
|                                  | MONARCH AIRLINES            | C                 | 4                 | 0          | 0         | 25                         | 25               | 0                | 0                      | 0                      | 50                      | 330                        | 0                        | 0                          | 0                       |
|                                  | MY TRAVEL AIRWAYS UK        | C                 | 33                | 0          | 0         | 73                         | 21               | 0                | 6                      | 0                      | 0                       | 12                         | 41                       | 90                         | 34                      |
|                                  | THOMAS COOK AIRLINES LTD    | C                 | 11                | 1          | 0         | 45                         | 0                | 9                | 27                     | 9                      | 9                       | 183                        | 63                       | 150                        | 8                       |
| <b>TOTAL SANFORD</b>             |                             |                   | <b>170</b>        | <b>1</b>   | <b>0</b>  | <b>51</b>                  | <b>16</b>        | <b>11</b>        | <b>12</b>              | <b>5</b>               | <b>5</b>                | <b>78</b>                  | <b>44</b>                | <b>111</b>                 | <b>141</b>              |
| WASHINGTON (DULLES)              | BMI BRITISH MIDLAND         | S                 | 52                | 0          | 0         | 79                         | 13               | 4                | 4                      | 0                      | 0                       | 10                         | 66                       | 13                         | 53                      |
| <b>TOTAL WASHINGTON (DULLES)</b> |                             |                   | <b>52</b>         | <b>0</b>   | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>66</b>                | <b>13</b>                  | <b>53</b>               |
| <b>TOTAL USA</b>                 |                             |                   | <b>883</b>        | <b>2</b>   | <b>1</b>  | <b>74</b>                  | <b>9</b>         | <b>7</b>         | <b>7</b>               | <b>2</b>               | <b>1</b>                | <b>27</b>                  | <b>64</b>                | <b>36</b>                  | <b>763</b>              |
| VENEZUELA                        |                             |                   |                   |            |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PORLAMAR                         | FIRST CHOICE AIRWAYS LTD    | C                 | 5                 | 0          | 0         | 20                         | 40               | 20               | 0                      | 20                     | 0                       | 62                         | 0                        | 0                          | 0                       |
| <b>TOTAL PORLAMAR</b>            |                             |                   | <b>5</b>          | <b>0</b>   | <b>0</b>  | <b>20</b>                  | <b>40</b>        | <b>20</b>        | <b>0</b>               | <b>20</b>              | <b>0</b>                | <b>62</b>                  | <b>14</b>                | <b>100</b>                 | <b>7</b>                |
| <b>TOTAL VENEZUELA</b>           |                             |                   | <b>5</b>          | <b>0</b>   | <b>0</b>  | <b>20</b>                  | <b>40</b>        | <b>20</b>        | <b>0</b>               | <b>20</b>              | <b>0</b>                | <b>62</b>                  | <b>14</b>                | <b>100</b>                 | <b>7</b>                |
| <b>TOTAL MANCHESTER</b>          |                             |                   | <b>21137</b>      | <b>112</b> | <b>58</b> | <b>75</b>                  | <b>11</b>        | <b>7</b>         | <b>5</b>               | <b>1</b>               | <b>1</b>                | <b>20</b>                  | <b>70</b>                | <b>23</b>                  | <b>19994</b>            |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | AUG 2004                   |                         |            |  |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|--|
|                             |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |  |
|                             |                             |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |  |
| <b>AUSTRIA</b>              |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |  |
| INNSBRUCK                   | AUSTRIAN AIRLINES           | C                 | 8                 | 0          | 0                   | 63                         | 13               | 25                     | 0                      | 0                       | 0                          | 18                       | 75                         | 131                     | 8          |  |
| <b>TOTAL INNSBRUCK</b>      |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>63</b>                  | <b>13</b>        | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>18</b>                | <b>75</b>                  | <b>131</b>              | <b>8</b>   |  |
| SALZBURG                    | AUSTRIAN AIRLINES           | C                 | 10                | 0          | 0                   | 80                         | 10               | 0                      | 10                     | 0                       | 0                          | 17                       | 88                         | 5                       | 8          |  |
|                             | SN BRUSSELS AIRLINES        | S                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0          |  |
| <b>TOTAL SALZBURG</b>       |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b>            | <b>89</b>                  | <b>6</b>         | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>88</b>                  | <b>4</b>                | <b>16</b>  |  |
| <b>TOTAL AUSTRIA</b>        |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b>            | <b>81</b>                  | <b>8</b>         | <b>8</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>83</b>                  | <b>46</b>               | <b>24</b>  |  |
| <b>BELGIUM</b>              |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |  |
| BRUSSELS                    | SN BRUSSELS AIRLINES        | S                 | 105               | 1          | 1                   | 90                         | 4                | 5                      | 1                      | 0                       | 0                          | 5                        | 63                         | 13                      | 104        |  |
| <b>TOTAL BRUSSELS</b>       |                             |                   | <b>105</b>        | <b>1</b>   | <b>1</b>            | <b>90</b>                  | <b>4</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>63</b>                  | <b>13</b>               | <b>104</b> |  |
| <b>TOTAL BELGIUM</b>        |                             |                   | <b>105</b>        | <b>1</b>   | <b>1</b>            | <b>90</b>                  | <b>4</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>63</b>                  | <b>13</b>               | <b>104</b> |  |
| <b>BULGARIA</b>             |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |  |
| BURGAS                      | BH AIR                      | C                 | 21                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 4                        | 65                         | 11                      | 20         |  |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 90                         | 7                       | 10         |  |
| <b>TOTAL BURGAS</b>         |                             |                   | <b>29</b>         | <b>0</b>   | <b>0</b>            | <b>93</b>                  | <b>7</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>                 | <b>73</b>                  | <b>10</b>               | <b>30</b>  |  |
| VARNA                       | BH AIR                      | C                 | 8                 | 0          | 0                   | 13                         | 63               | 25                     | 0                      | 0                       | 0                          | 24                       | 100                        | 0                       | 8          |  |
|                             | BRITANNIA AIRWAYS AND THOMS | C                 | 9                 | 0          | 0                   | 78                         | 11               | 11                     | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0          |  |
| <b>TOTAL VARNA</b>          |                             |                   | <b>17</b>         | <b>0</b>   | <b>0</b>            | <b>47</b>                  | <b>35</b>        | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>50</b>                  | <b>29</b>               | <b>16</b>  |  |
| <b>TOTAL BULGARIA</b>       |                             |                   | <b>46</b>         | <b>0</b>   | <b>0</b>            | <b>76</b>                  | <b>17</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>65</b>                  | <b>16</b>               | <b>46</b>  |  |
| <b>CANADA</b>               |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |  |
| TORONTO                     | AIR TRANSAT                 | S                 | 8                 | 0          | 0                   | 88                         | 13               | 0                      | 0                      | 0                       | 0                          | 5                        | 50                         | 51                      | 8          |  |
| <b>TOTAL TORONTO</b>        |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>88</b>                  | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>50</b>                  | <b>51</b>               | <b>8</b>   |  |
| <b>TOTAL CANADA</b>         |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>88</b>                  | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>50</b>                  | <b>51</b>               | <b>8</b>   |  |
| <b>CYPRUS</b>               |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |  |
| LARNACA                     | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0                   | 50                         | 13               | 0                      | 38                     | 0                       | 0                          | 33                       | 90                         | 8                       | 10         |  |
|                             | EUROCYPRIA AIRLINES LTD     | C                 | 8                 | 0          | 0                   | 0                          | 25               | 75                     | 0                      | 0                       | 0                          | 40                       | 0                          | 0                       | 0          |  |
|                             | HELIOS AIRWAYS LTD          | C                 | 7                 | 1          | 0                   | 0                          | 29               | 0                      | 57                     | 0                       | 14                         | 120                      | 25                         | 61                      | 8          |  |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0                   | 70                         | 10               | 0                      | 10                     | 10                      | 0                          | 46                       | 75                         | 28                      | 8          |  |
| <b>TOTAL LARNACA</b>        |                             |                   | <b>33</b>         | <b>1</b>   | <b>0</b>            | <b>33</b>                  | <b>18</b>        | <b>18</b>              | <b>24</b>              | <b>3</b>                | <b>3</b>                   | <b>57</b>                | <b>69</b>                  | <b>27</b>               | <b>36</b>  |  |
| PAPHOS                      | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 100                        | 2                       | 8          |  |
|                             | EUROCYPRIA AIRLINES LTD     | C                 | 10                | 0          | 0                   | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 3                       | 8          |  |
|                             | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 1          | 0                   | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 5                        | 25                         | 63                      | 8          |  |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 90                         | 5                       | 10         |  |
| <b>TOTAL PAPHOS</b>         |                             |                   | <b>34</b>         | <b>1</b>   | <b>0</b>            | <b>94</b>                  | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>2</b>                 | <b>79</b>                  | <b>17</b>               | <b>34</b>  |  |
| <b>TOTAL CYPRUS</b>         |                             |                   | <b>67</b>         | <b>2</b>   | <b>0</b>            | <b>64</b>                  | <b>10</b>        | <b>10</b>              | <b>12</b>              | <b>1</b>                | <b>1</b>                   | <b>29</b>                | <b>74</b>                  | <b>22</b>               | <b>70</b>  |  |
| <b>CZECH REPUBLIC</b>       |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |  |
| PRAGUE                      | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0                   | 60                         | 19               | 18                     | 3                      | 0                       | 0                          | 16                       | 79                         | 13                      | 62         |  |
| <b>TOTAL PRAGUE</b>         |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>60</b>                  | <b>19</b>        | <b>18</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>79</b>                  | <b>13</b>               | <b>62</b>  |  |
| <b>TOTAL CZECH REPUBLIC</b> |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>60</b>                  | <b>19</b>        | <b>18</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>79</b>                  | <b>13</b>               | <b>62</b>  |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | AUG 2004                   |                         |            |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|                                    |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|                                    |                             |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| <b>DENMARK</b>                     |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| COPENHAGEN                         | SAS                         | S                 | 62                | 0          | 0                   | 97                         | 0                | 3                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0          |
| TOTAL COPENHAGEN                   |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>97</b>                  | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>77</b>                  | <b>21</b>               | <b>62</b>  |
| TOTAL DENMARK                      |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>97</b>                  | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>77</b>                  | <b>21</b>               | <b>62</b>  |
| <b>DOMINICAN REPUBLIC</b>          |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| PUERTO PLATA                       | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0                   | 50                         | 0                | 0                      | 25                     | 0                       | 25                         | 444                      | 0                          | 0                       | 0          |
| TOTAL PUERTO PLATA                 |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>0</b>         | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>25</b>                  | <b>444</b>               | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| TOTAL DOMINICAN REPUBLIC           |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>0</b>         | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>25</b>                  | <b>444</b>               | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>EGYPT</b>                       |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| SHARM EL SHEIKH (OPHIRA)           | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0                   | 50                         | 0                | 0                      | 13                     | 38                      | 0                          | 104                      | 0                          | 0                       | 0          |
| TOTAL SHARM EL SHEIKH (OPHIRA)     |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>0</b>         | <b>0</b>               | <b>13</b>              | <b>38</b>               | <b>0</b>                   | <b>104</b>               | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| TOTAL EGYPT                        |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>0</b>         | <b>0</b>               | <b>13</b>              | <b>38</b>               | <b>0</b>                   | <b>104</b>               | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>FRANCE</b>                      |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| NICE                               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0                   | 31                         | 32               | 29                     | 6                      | 2                       | 0                          | 31                       | 65                         | 15                      | 62         |
| TOTAL NICE                         |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>31</b>                  | <b>32</b>        | <b>29</b>              | <b>6</b>               | <b>2</b>                | <b>0</b>                   | <b>31</b>                | <b>65</b>                  | <b>15</b>               | <b>62</b>  |
| PARIS (CHARLES DE GAULLE)          | BRIT AIR                    | S                 | 166               | 0          | 0                   | 66                         | 16               | 13                     | 5                      | 0                       | 0                          | 16                       | 0                          | 0                       | 0          |
|                                    | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0                   | 71                         | 11               | 8                      | 10                     | 0                       | 0                          | 18                       | 85                         | 9                       | 62         |
| TOTAL PARIS (CHARLES DE GAULLE)    |                             |                   | <b>228</b>        | <b>0</b>   | <b>2</b>            | <b>67</b>                  | <b>15</b>        | <b>12</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>73</b>                  | <b>13</b>               | <b>220</b> |
| TARBES-LOURDES INTERNATIONAL       | AIR ATLANTA ICELANDIC       | C                 | 2                 | 0          | 0                   | 0                          | 50               | 0                      | 0                      | 50                      | 0                          | 118                      | 0                          | 0                       | 0          |
| TOTAL TARBES-LOURDES INTERNATIONAL |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>0</b>                   | <b>50</b>        | <b>0</b>               | <b>0</b>               | <b>50</b>               | <b>0</b>                   | <b>118</b>               | <b>0</b>                   | <b>59</b>               | <b>2</b>   |
| TOTAL FRANCE                       |                             |                   | <b>292</b>        | <b>0</b>   | <b>2</b>            | <b>59</b>                  | <b>19</b>        | <b>15</b>              | <b>6</b>               | <b>1</b>                | <b>0</b>                   | <b>20</b>                | <b>71</b>                  | <b>14</b>               | <b>284</b> |
| <b>GERMANY</b>                     |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| BERLIN (SCHONEFELD)                | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0                   | 56                         | 21               | 18                     | 5                      | 0                       | 0                          | 20                       | 71                         | 13                      | 62         |
| TOTAL BERLIN (SCHONEFELD)          |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>56</b>                  | <b>21</b>        | <b>18</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>71</b>                  | <b>13</b>               | <b>62</b>  |
| COLOGNE (BONN)                     | HAPAG LLOYD EXPRESS         | S                 | 36                | 0          | 0                   | 56                         | 11               | 25                     | 3                      | 0                       | 6                          | 41                       | 0                          | 0                       | 0          |
| TOTAL COLOGNE (BONN)               |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b>            | <b>56</b>                  | <b>11</b>        | <b>25</b>              | <b>3</b>               | <b>0</b>                | <b>6</b>                   | <b>41</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| DUSSELDORF                         | EUROWINGS LUFTVERKEHRS      | S                 | 54                | 0          | 0                   | 96                         | 0                | 4                      | 0                      | 0                       | 0                          | 3                        | 94                         | 4                       | 54         |
| TOTAL DUSSELDORF                   |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b>            | <b>96</b>                  | <b>0</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>94</b>                  | <b>4</b>                | <b>54</b>  |
| HANOVER                            | HAPAG LLOYD EXPRESS         | S                 | 36                | 0          | 0                   | 61                         | 22               | 14                     | 3                      | 0                       | 0                          | 18                       | 58                         | 11                      | 26         |
| TOTAL HANOVER                      |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b>            | <b>61</b>                  | <b>22</b>        | <b>14</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>18</b>                | <b>58</b>                  | <b>11</b>               | <b>26</b>  |
| MUNICH                             | HAPAG LLOYD EXPRESS         | S                 | 28                | 0          | 0                   | 64                         | 25               | 7                      | 4                      | 0                       | 0                          | 17                       | 0                          | 0                       | 0          |
| TOTAL MUNICH                       |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b>            | <b>64</b>                  | <b>25</b>        | <b>7</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| TOTAL GERMANY                      |                             |                   | <b>216</b>        | <b>0</b>   | <b>0</b>            | <b>68</b>                  | <b>15</b>        | <b>13</b>              | <b>3</b>               | <b>0</b>                | <b>1</b>                   | <b>18</b>                | <b>77</b>                  | <b>9</b>                | <b>142</b> |
| <b>GREECE</b>                      |                             |                   |                   |            |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         |            |
| CHANIA                             | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0                   | 80                         | 0                | 0                      | 20                     | 0                       | 0                          | 26                       | 0                          | 0                       | 0          |
| TOTAL CHANIA                       |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>            | <b>80</b>                  | <b>0</b>         | <b>0</b>               | <b>20</b>              | <b>0</b>                | <b>0</b>                   | <b>26</b>                | <b>40</b>                  | <b>28</b>               | <b>10</b>  |
| CORFU                              | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0                   | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 12                       | 100                        | 4                       | 8          |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORFU                          | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 63                         | 0                | 13               | 25                     | 0                      | 0                       | 31                         | 100                      | 1                          | 10                      |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 4                       | 30                         | 26                       | 10                         |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0          | 0        | 83                         | 11               | 6                | 0                      | 0                      | 6                       | 83                         | 17                       | 18                         |                         |
| <b>TOTAL CORFU</b>             |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>16</b>        | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>11</b>               | <b>80</b>                  | <b>12</b>                | <b>51</b>                  |                         |
| HERAKLION                      | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 100                        | 1                        | 8                          |                         |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 80                         | 0                | 10               | 10                     | 0                      | 16                      | 60                         | 14                       | 10                         |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 0                | 0                | 10                     | 0                      | 18                      | 89                         | 6                        | 9                          |                         |
| <b>TOTAL HERAKLION</b>         |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>0</b>         | <b>4</b>         | <b>7</b>               | <b>0</b>               | <b>12</b>               | <b>83</b>                  | <b>7</b>                 | <b>35</b>                  |                         |
| KALAMATA                       | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 50                         | 25               | 13               | 13                     | 0                      | 23                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL KALAMATA</b>          |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>25</b>        | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>23</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| KEFALLINIA                     | BMI BRITISH MIDLAND         | C                 | 8                 | 0          | 0        | 0                          | 38               | 13               | 38                     | 0                      | 13                      | 225                        | 0                        | 0                          |                         |
| <b>TOTAL KEFALLINIA</b>        |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>0</b>                   | <b>38</b>        | <b>13</b>        | <b>38</b>              | <b>0</b>               | <b>13</b>               | <b>225</b>                 | <b>39</b>                | <b>33</b>                  |                         |
| KOS                            | EXCEL AIRWAYS LTD           | C                 | 7                 | 1          | 0        | 71                         | 14               | 0                | 14                     | 0                      | 13                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL KOS</b>               |                             |                   | <b>7</b>          | <b>1</b>   | <b>0</b> | <b>71</b>                  | <b>14</b>        | <b>0</b>         | <b>14</b>              | <b>0</b>               | <b>13</b>               | <b>88</b>                  | <b>6</b>                 | <b>24</b>                  |                         |
| RHODES                         | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 80                         | 0                | 10               | 10                     | 0                      | 13                      | 75                         | 10                       | 8                          |                         |
|                                | EXCEL AIRWAYS LTD           | C                 | 18                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 4                       | 76                         | 24                       | 17                         |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0        | 22                         | 0                | 0                | 33                     | 33                     | 11                      | 159                        | 75                       | 20                         |                         |
| <b>TOTAL RHODES</b>            |                             |                   | <b>37</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>3</b>         | <b>3</b>         | <b>11</b>              | <b>8</b>               | <b>44</b>               | <b>76</b>                  | <b>20</b>                | <b>33</b>                  |                         |
| SALONIKA                       | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 3                       | 88                         | 64                       | 8                          |                         |
| <b>TOTAL SALONIKA</b>          |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>94</b>                  | <b>33</b>                | <b>16</b>                  |                         |
| SKIATHOS                       | EXCEL AIRWAYS LTD           | C                 | 8                 | 0          | 0        | 38                         | 25               | 25               | 13                     | 0                      | 29                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL SKIATHOS</b>          |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>38</b>                  | <b>25</b>        | <b>25</b>        | <b>13</b>              | <b>0</b>               | <b>29</b>               | <b>75</b>                  | <b>21</b>                | <b>8</b>                   |                         |
| THIRA (SANTORINI)              | EXCEL AIRWAYS LTD           | C                 | 10                | 0          | 0        | 70                         | 30               | 0                | 0                      | 0                      | 9                       | 80                         | 11                       | 10                         |                         |
| <b>TOTAL THIRA (SANTORINI)</b> |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>30</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>80</b>                  | <b>11</b>                | <b>10</b>                  |                         |
| ZAKINTHOS                      | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0          | 0        | 80                         | 0                | 0                | 0                      | 20                     | 66                      | 100                        | 0                        | 10                         |                         |
|                                | EXCEL AIRWAYS LTD           | C                 | 15                | 1          | 0        | 73                         | 0                | 20               | 7                      | 0                      | 17                      | 80                         | 8                        | 10                         |                         |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 2                       | 100                        | 0                        | 8                          |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0        | 67                         | 33               | 0                | 0                      | 0                      | 10                      | 60                         | 12                       | 10                         |                         |
| <b>TOTAL ZAKINTHOS</b>         |                             |                   | <b>42</b>         | <b>1</b>   | <b>0</b> | <b>79</b>                  | <b>7</b>         | <b>7</b>         | <b>2</b>               | <b>5</b>               | <b>25</b>               | <b>67</b>                  | <b>15</b>                | <b>48</b>                  |                         |
| <b>TOTAL GREECE</b>            |                             |                   | <b>210</b>        | <b>2</b>   | <b>0</b> | <b>73</b>                  | <b>10</b>        | <b>5</b>         | <b>8</b>               | <b>2</b>               | <b>29</b>               | <b>72</b>                  | <b>17</b>                | <b>261</b>                 |                         |
| HUNGARY                        |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                       | EASYJET AIRLINE COMPANY LTD | S                 | 54                | 0          | 0        | 70                         | 15               | 9                | 6                      | 0                      | 14                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL BUDAPEST</b>          |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>15</b>        | <b>9</b>         | <b>6</b>               | <b>0</b>               | <b>14</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL HUNGARY</b>           |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>15</b>        | <b>9</b>         | <b>6</b>               | <b>0</b>               | <b>14</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| IRISH REPUBLIC                 |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                         | RYANAIR                     | S                 | 116               | 0          | 0        | 84                         | 6                | 3                | 7                      | 0                      | 10                      | 81                         | 11                       | 114                        |                         |
| <b>TOTAL DUBLIN</b>            |                             |                   | <b>116</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>6</b>         | <b>3</b>         | <b>7</b>               | <b>0</b>               | <b>10</b>               | <b>81</b>                  | <b>11</b>                | <b>114</b>                 |                         |
| <b>TOTAL IRISH REPUBLIC</b>    |                             |                   | <b>116</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>6</b>         | <b>3</b>         | <b>7</b>               | <b>0</b>               | <b>10</b>               | <b>81</b>                  | <b>11</b>                | <b>114</b>                 |                         |
| ITALY                          |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                        | RYANAIR                     | S                 | 62                | 0          | 0        | 89                         | 10               | 0                | 2                      | 0                      | 6                       | 0                          | 0                        | 0                          |                         |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

## Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BERGAMO                     |                             |                   | 62                | 0        | 0         | 89                         | 10               | 0                | 2                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| NAPLES                            | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 5                          | 8                       |
| TOTAL NAPLES                      |                             |                   | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 5                          | 8                       |
| ROME (CIAMPINO)                   | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 66                         | 19               | 5                | 10                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL ROME (CIAMPINO)             |                             |                   | 62                | 0        | 0         | 66                         | 19               | 5                | 10                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| VENICE                            | BMI BRITISH MIDLAND         | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 6                          | 10                      |
| TOTAL VENICE                      |                             |                   | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 100                      | 6                          | 10                      |
| VERONA VILLAFRANCA                | EXCEL AIRWAYS LTD           | C                 | 8                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|                                   | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0        | 0         | 60                         | 20               | 0                | 10                     | 10                     | 0                       | 45                         | 50                       | 15                         | 8                       |
| TOTAL VERONA VILLAFRANCA          |                             |                   | 18                | 0        | 0         | 56                         | 22               | 11               | 6                      | 6                      | 0                       | 32                         | 56                       | 15                         | 16                      |
| TOTAL ITALY                       |                             |                   | 158               | 0        | 0         | 75                         | 16               | 3                | 5                      | 1                      | 0                       | 14                         | 79                       | 10                         | 34                      |
| MALTA                             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                             | AIR MALTA                   | S                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|                                   | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 80                         | 10               | 0                | 10                     | 0                      | 0                       | 9                          | 70                       | 26                         | 20                      |
| TOTAL MALTA                       |                             |                   | 18                | 0        | 0         | 83                         | 11               | 0                | 6                      | 0                      | 0                       | 7                          | 54                       | 29                         | 28                      |
| TOTAL MALTA                       |                             |                   | 18                | 0        | 0         | 83                         | 11               | 0                | 6                      | 0                      | 0                       | 7                          | 54                       | 29                         | 28                      |
| NETHERLANDS                       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                         | KLM CITYHOPPER              | S                 | 294               | 0        | 0         | 70                         | 9                | 13               | 7                      | 1                      | 0                       | 17                         | 72                       | 15                         | 302                     |
| TOTAL AMSTERDAM                   |                             |                   | 294               | 0        | 0         | 70                         | 9                | 13               | 7                      | 1                      | 0                       | 17                         | 72                       | 15                         | 302                     |
| TOTAL NETHERLANDS                 |                             |                   | 294               | 0        | 0         | 70                         | 9                | 13               | 7                      | 1                      | 0                       | 17                         | 72                       | 15                         | 302                     |
| NORWAY                            |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)                 | BRAATHENS ASA               | C                 | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL OSLO (GARDERMOEN)           |                             |                   | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| STAVANGER                         | WIDEROE FLYVESELSKAP A/S    | S                 | 54                | 0        | 0         | 83                         | 9                | 4                | 4                      | 0                      | 0                       | 8                          | 71                       | 13                         | 111                     |
| TOTAL STAVANGER                   |                             |                   | 54                | 0        | 0         | 83                         | 9                | 4                | 4                      | 0                      | 0                       | 8                          | 71                       | 13                         | 111                     |
| TOTAL NORWAY                      |                             |                   | 57                | 0        | 0         | 84                         | 9                | 4                | 4                      | 0                      | 0                       | 8                          | 71                       | 13                         | 111                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | MONARCH AIRLINES            | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 24                | 0        | 0         | 83                         | 13               | 4                | 0                      | 0                      | 0                       | 8                          | 96                       | 2                          | 26                      |
| TOTAL FARO                        |                             |                   | 32                | 0        | 0         | 84                         | 9                | 6                | 0                      | 0                      | 0                       | 9                          | 89                       | 6                          | 36                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 32                | 0        | 0         | 84                         | 9                | 6                | 0                      | 0                      | 0                       | 9                          | 89                       | 6                          | 36                      |
| PORTUGAL(MADEIRA)                 |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | EXCEL AIRWAYS LTD           | C                 | 10                | 0        | 0         | 70                         | 10               | 0                | 20                     | 0                      | 0                       | 19                         | 80                       | 6                          | 10                      |
| TOTAL FUNCHAL                     |                             |                   | 10                | 0        | 0         | 70                         | 10               | 0                | 20                     | 0                      | 0                       | 19                         | 80                       | 6                          | 10                      |
| TOTAL PORTUGAL(MADEIRA)           |                             |                   | 10                | 0        | 0         | 70                         | 10               | 0                | 20                     | 0                      | 0                       | 19                         | 80                       | 6                          | 10                      |
| SPAIN                             |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 89                       | 6                          | 27                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                       | EASYJET AIRLINE COMPANY LTD | S                 | 78                | 0        | 0         | 50                         | 21               | 17               | 12                     | 1                      | 0                       | 28                         | 79                       | 12                         | 81                      |
|                                | EXCEL AIRWAYS LTD           | C                 | 16                | 0        | 0         | 69                         | 31               | 0                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 63                       | 28                         | 16                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 83                         | 6                | 11               | 0                      | 0                      | 0                       | 7                          | 78                       | 25                         | 18                      |
| <b>TOTAL ALICANTE</b>          |                             |                   | <b>138</b>        | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>17</b>        | <b>11</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>79</b>                | <b>14</b>                  | <b>150</b>              |
| BARCELONA                      | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 53                         | 19               | 19               | 8                      | 0                      | 0                       | 23                         | 76                       | 9                          | 62                      |
| <b>TOTAL BARCELONA</b>         |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>19</b>        | <b>19</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>76</b>                | <b>9</b>                   | <b>62</b>               |
| GERONA                         | BRITANNIA AIRWAYS AND THOMS | C                 | 9                 | 1        | 0         | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 4                          | 80                       | 6                          | 10                      |
|                                | SPANAIR                     | C                 | 8                 | 0        | 0         | 50                         | 0                | 13               | 38                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 38                         | 0                | 13               | 0                      | 50                     | 0                       | 111                        | 0                        | 0                          | 0                       |
| <b>TOTAL GERONA</b>            |                             |                   | <b>25</b>         | <b>1</b> | <b>0</b>  | <b>60</b>                  | <b>0</b>         | <b>12</b>        | <b>12</b>              | <b>16</b>              | <b>0</b>                | <b>48</b>                  | <b>80</b>                | <b>5</b>                   | <b>20</b>               |
| IBIZA                          | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 5                          | 88                       | 5                          | 26                      |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 17                | 0        | 1         | 24                         | 35               | 6                | 24                     | 12                     | 0                       | 53                         | 0                        | 0                          | 0                       |
|                                | EXCEL AIRWAYS LTD           | C                 | 17                | 0        | 0         | 65                         | 6                | 29               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 67                         | 6                | 11               | 17                     | 0                      | 0                       | 24                         | 59                       | 45                         | 17                      |
| <b>TOTAL IBIZA</b>             |                             |                   | <b>70</b>         | <b>0</b> | <b>1</b>  | <b>61</b>                  | <b>14</b>        | <b>11</b>        | <b>10</b>              | <b>3</b>               | <b>0</b>                | <b>24</b>                  | <b>84</b>                | <b>15</b>                  | <b>61</b>               |
| MAHON                          | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                       | 23                         | 16                      |
|                                | EXCEL AIRWAYS LTD           | C                 | 10                | 0        | 0         | 70                         | 0                | 10               | 20                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 16                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 88                       | 6                          | 16                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 16                      |
| <b>TOTAL MAHON</b>             |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>2</b>         | <b>2</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>88</b>                | <b>10</b>                  | <b>48</b>               |
| MALAGA                         | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 89                       | 9                          | 18                      |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 70                | 0        | 0         | 80                         | 9                | 11               | 0                      | 0                      | 0                       | 10                         | 74                       | 19                         | 62                      |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 10                         | 78                       | 8                          | 18                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 5                          | 80                       | 8                          | 10                      |
| <b>TOTAL MALAGA</b>            |                             |                   | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>12</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>78</b>                | <b>15</b>                  | <b>116</b>              |
| PALMA DE MALLORCA              | AIR EUROPA                  | C                 | 8                 | 0        | 0         | 13                         | 50               | 38               | 0                      | 0                      | 0                       | 28                         | 50                       | 12                         | 8                       |
|                                | BRITANNIA AIRWAYS AND THOMS | C                 | 25                | 0        | 0         | 76                         | 12               | 4                | 8                      | 0                      | 0                       | 12                         | 86                       | 7                          | 50                      |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 71                         | 13               | 15               | 2                      | 0                      | 0                       | 14                         | 71                       | 18                         | 62                      |
|                                | EXCEL AIRWAYS LTD           | C                 | 18                | 0        | 0         | 72                         | 17               | 0                | 11                     | 0                      | 0                       | 17                         | 57                       | 43                         | 7                       |
|                                | FUTURA AIRLINES             | C                 | 8                 | 0        | 0         | 25                         | 25               | 25               | 25                     | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
|                                | SPANAIR                     | C                 | 16                | 0        | 0         | 19                         | 13               | 38               | 31                     | 0                      | 0                       | 44                         | 29                       | 34                         | 14                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 34                | 0        | 0         | 68                         | 26               | 6                | 0                      | 0                      | 0                       | 10                         | 86                       | 14                         | 35                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                             |                   | <b>171</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>18</b>        | <b>13</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>75</b>                | <b>17</b>                  | <b>208</b>              |
| REUS                           | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 80                         | 0                | 10               | 10                     | 0                      | 0                       | 14                         | 100                      | 0                          | 10                      |
|                                | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 68                       | 61                         | 22                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 19                | 1        | 0         | 89                         | 0                | 5                | 5                      | 0                      | 0                       | 10                         | 80                       | 13                         | 10                      |
| <b>TOTAL REUS</b>              |                             |                   | <b>37</b>         | <b>1</b> | <b>0</b>  | <b>89</b>                  | <b>0</b>         | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>79</b>                | <b>35</b>                  | <b>42</b>               |
| <b>TOTAL SPAIN</b>             |                             |                   | <b>643</b>        | <b>2</b> | <b>1</b>  | <b>67</b>                  | <b>14</b>        | <b>12</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>78</b>                | <b>15</b>                  | <b>707</b>              |
| <b>SPAIN(CANARY ISLANDS)</b>   |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                       | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 63                       | 24                         | 8                       |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 2                          | 56                       | 25                         | 16                      |
| <b>TOTAL ARRECIFE</b>          |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>48</b>                | <b>24</b>                  | <b>42</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FUERTEVENTURA                          | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 7                          | 88                       | 3                          | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0        | 0         | 33                         | 11               | 33               | 22                     | 0                      | 0                       | 41                         | 0                        | 0                          | 0                       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>16</b>        | <b>16</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>88</b>                | <b>3</b>                   | <b>8</b>                |
| LAS PALMAS                             | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 60                         | 0                | 20               | 0                      | 20                     | 0                       | 57                         | 90                       | 3                          | 10                      |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 89                       | 7                          | 9                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 80                       | 13                         | 10                      |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>0</b>         | <b>7</b>         | <b>0</b>               | <b>7</b>               | <b>0</b>                | <b>21</b>                  | <b>86</b>                | <b>8</b>                   | <b>29</b>               |
| TENERIFE (SURREINA SOFIA)              | BRITANNIA AIRWAYS AND THOMS | C                 | 10                | 0        | 0         | 60                         | 30               | 0                | 10                     | 0                      | 0                       | 19                         | 89                       | 2                          | 9                       |
|  | FUTURA AIRLINES             | C                 | 8                 | 0        | 0         | 38                         | 38               | 13               | 13                     | 0                      | 0                       | 26                         | 88                       | 6                          | 8                       |
|  | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 67                       | 13                         | 18                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 88                       | 14                         | 26                      |
|  | VOLAR AIRLINES              | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>13</b>        | <b>2</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>                | <b>12</b>                  | <b>69</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>117</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>9</b>         | <b>5</b>         | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>13</b>                  | <b>72</b>                | <b>14</b>                  | <b>148</b>              |
| <b>SWITZERLAND</b>                     |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GENEVA                                 | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 48                         | 21               | 24               | 6                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>21</b>        | <b>24</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>21</b>        | <b>24</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TUNISIA</b>                         |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 10                      |
| <b>TOTAL MONASTIR</b>                  |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>100</b>               | <b>0</b>                   | <b>10</b>               |
| <b>TOTAL TUNISIA</b>                   |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>100</b>               | <b>0</b>                   | <b>10</b>               |
| <b>TURKEY</b>                          |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                | SUNEXPRESS                  | C                 | 10                | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 6                          | 90                       | 4                          | 10                      |
| <b>TOTAL ANTALYA</b>                   |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>20</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>4</b>                   | <b>10</b>               |
| BODRUM (MILAS)                         | MY TRAVEL AIRWAYS UK        | C                 | 9                 | 1        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 2                          | 78                       | 11                         | 18                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 70                       | 23                         | 10                      |
| <b>TOTAL BODRUM (MILAS)</b>            |                             |                   | <b>28</b>         | <b>1</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>67</b>                | <b>23</b>                  | <b>33</b>               |
| DALAMAN                                | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 90                       | 5                          | 10                      |
|  | EXCEL AIRWAYS LTD           | C                 | 18                | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|  | ONUR AIR                    | C                 | 8                 | 0        | 0         | 0                          | 25               | 25               | 50                     | 0                      | 0                       | 66                         | 0                        | 80                         | 5                       |
|  | PEGASUS AIRLINES            | C                 | 20                | 0        | 0         | 80                         | 15               | 0                | 5                      | 0                      | 0                       | 9                          | 100                      | 1                          | 10                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 89                         | 6                | 6                | 0                      | 0                      | 0                       | 6                          | 83                       | 16                         | 18                      |
| <b>TOTAL DALAMAN</b>                   |                             |                   | <b>72</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>8</b>         | <b>4</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>70</b>                | <b>17</b>                  | <b>60</b>               |
| IZMIR (ADNAM MENDERES)                 | PEGASUS AIRLINES            | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>    |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL TURKEY</b>                    |                             |                   | <b>118</b>        | <b>1</b> | <b>0</b>  | <b>84</b>                  | <b>8</b>         | <b>3</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>18</b>                  | <b>103</b>              |
| <b>UNITED KINGDOM</b>                  |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                               | EASTERN AIRWAYS             | S                 | 230               | 1        | 0         | 89                         | 5                | 3                | 3                      | 0                      | 0                       | 9                          | 83                       | 10                         | 216                     |
| <b>TOTAL ABERDEEN</b>                  |                             |                   | <b>231</b>        | <b>1</b> | <b>0</b>  | <b>88</b>                  | <b>5</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>10</b>                  | <b>216</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BELFAST CITY                       | FLYBE.BRITISH EUROPEAN      | S                 | 160               | 0         | 0         | 92                         | 6                | 0                | 1                      | 1                      | 0                       | 7                          | 77                       | 17                         | 163                     |
| <b>TOTAL BELFAST CITY</b>          |                             |                   | <b>160</b>        | <b>0</b>  | <b>0</b>  | <b>92</b>                  | <b>6</b>         | <b>0</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>77</b>                | <b>17</b>                  | <b>163</b>              |
| BELFAST INTERNATIONAL              | EASYJET AIRLINE COMPANY LTD | S                 | 140               | 0         | 0         | 64                         | 21               | 10               | 5                      | 0                      | 17                      | 85                         | 9                        | 122                        |                         |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                             |                   | <b>140</b>        | <b>0</b>  | <b>0</b>  | <b>64</b>                  | <b>21</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>17</b>               | <b>85</b>                  | <b>9</b>                 | <b>122</b>                 |                         |
| BIRMINGHAM                         | EASTERN AIRWAYS             | S                 | 132               | 0         | 0         | 98                         | 0                | 2                | 1                      | 0                      | 3                       | 90                         | 5                        | 123                        |                         |
| <b>TOTAL BIRMINGHAM</b>            |                             |                   | <b>132</b>        | <b>0</b>  | <b>0</b>  | <b>98</b>                  | <b>0</b>         | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>3</b>                | <b>90</b>                  | <b>5</b>                 | <b>123</b>                 |                         |
| BRISTOL                            | EASYJET AIRLINE COMPANY LTD | S                 | 178               | 0         | 0         | 78                         | 12               | 7                | 2                      | 1                      | 12                      | 80                         | 10                       | 167                        |                         |
| <b>TOTAL BRISTOL</b>               |                             |                   | <b>178</b>        | <b>0</b>  | <b>0</b>  | <b>78</b>                  | <b>12</b>        | <b>7</b>         | <b>2</b>               | <b>1</b>               | <b>12</b>               | <b>80</b>                  | <b>10</b>                | <b>167</b>                 |                         |
| EXETER                             | FLYBE.BRITISH EUROPEAN      | S                 | 62                | 0         | 0         | 74                         | 16               | 6                | 3                      | 0                      | 11                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL EXETER</b>                |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>74</b>                  | <b>16</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>11</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| GATWICK                            | BRITISH AIRWAYS PLC         | S                 | 238               | 0         | 0         | 68                         | 17               | 9                | 5                      | 0                      | 15                      | 71                         | 14                       | 234                        |                         |
| <b>TOTAL GATWICK</b>               |                             |                   | <b>238</b>        | <b>0</b>  | <b>0</b>  | <b>68</b>                  | <b>17</b>        | <b>9</b>         | <b>5</b>               | <b>0</b>               | <b>15</b>               | <b>71</b>                  | <b>14</b>                | <b>234</b>                 |                         |
| GLASGOW                            | BMI BRITISH MIDLAND         | C                 | 8                 | 0         | 0         | 75                         | 25               | 0                | 0                      | 0                      | 9                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL GLASGOW</b>               |                             |                   | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| HEATHROW                           | BRITISH AIRWAYS PLC         | S                 | 384               | 0         | 8         | 79                         | 11               | 7                | 3                      | 1                      | 12                      | 49                         | 29                       | 332                        |                         |
| <b>TOTAL HEATHROW</b>              |                             |                   | <b>384</b>        | <b>0</b>  | <b>8</b>  | <b>79</b>                  | <b>11</b>        | <b>7</b>         | <b>3</b>               | <b>1</b>               | <b>12</b>               | <b>49</b>                  | <b>29</b>                | <b>332</b>                 |                         |
| ISLE OF MAN                        | EASTERN AIRWAYS             | S                 | 54                | 8         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 96                         | 2                        | 46                         |                         |
| <b>TOTAL ISLE OF MAN</b>           |                             |                   | <b>54</b>         | <b>8</b>  | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>96</b>                  | <b>2</b>                 | <b>46</b>                  |                         |
| JERSEY                             | FLYBE.BRITISH EUROPEAN      | S                 | 42                | 0         | 0         | 76                         | 12               | 2                | 10                     | 0                      | 16                      | 50                         | 12                       | 8                          |                         |
| <b>TOTAL JERSEY</b>                |                             |                   | <b>42</b>         | <b>0</b>  | <b>0</b>  | <b>76</b>                  | <b>12</b>        | <b>2</b>         | <b>10</b>              | <b>0</b>               | <b>16</b>               | <b>50</b>                  | <b>12</b>                | <b>8</b>                   |                         |
| PLYMOUTH                           | AIR WALES LTD               | S                 | 98                | 0         | 2         | 74                         | 8                | 6                | 11                     | 0                      | 18                      | 80                         | 11                       | 98                         |                         |
| <b>TOTAL PLYMOUTH</b>              |                             |                   | <b>98</b>         | <b>0</b>  | <b>2</b>  | <b>74</b>                  | <b>8</b>         | <b>6</b>         | <b>11</b>              | <b>0</b>               | <b>18</b>               | <b>80</b>                  | <b>11</b>                | <b>98</b>                  |                         |
| SOUTHAMPTON                        | EASTERN AIRWAYS             | S                 | 142               | 1         | 0         | 76                         | 15               | 3                | 6                      | 0                      | 14                      | 86                         | 7                        | 136                        |                         |
|                                    | FLYBE.BRITISH EUROPEAN      | S                 | 116               | 0         | 0         | 66                         | 16               | 10               | 7                      | 0                      | 21                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL SOUTHAMPTON</b>           |                             |                   | <b>258</b>        | <b>1</b>  | <b>0</b>  | <b>72</b>                  | <b>16</b>        | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>17</b>               | <b>86</b>                  | <b>7</b>                 | <b>136</b>                 |                         |
| STANSTED                           | EASYJET AIRLINE COMPANY LTD | S                 | 240               | 0         | 0         | 63                         | 16               | 15               | 6                      | 0                      | 19                      | 73                         | 14                       | 230                        |                         |
| <b>TOTAL STANSTED</b>              |                             |                   | <b>240</b>        | <b>0</b>  | <b>0</b>  | <b>63</b>                  | <b>16</b>        | <b>15</b>        | <b>6</b>               | <b>0</b>               | <b>19</b>               | <b>73</b>                  | <b>14</b>                | <b>230</b>                 |                         |
| <b>TOTAL UNITED KINGDOM</b>        |                             |                   | <b>2225</b>       | <b>11</b> | <b>10</b> | <b>77</b>                  | <b>12</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>13</b>               | <b>74</b>                  | <b>14</b>                | <b>1884</b>                |                         |
| <b>USA</b>                         |                             |                   |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SANFORD                            | EXCEL AIRWAYS LTD           | C                 | 8                 | 0         | 0         | 13                         | 0                | 13               | 50                     | 13                     | 13                      | 300                        | 0                        | 0                          | 0                       |
|                                    | FIRST CHOICE AIRWAYS LTD    | C                 | 4                 | 0         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 1                       | 0                          | 0                        | 0                          |                         |
|                                    | MONARCH AIRLINES            | C                 | 8                 | 0         | 0         | 13                         | 63               | 25               | 0                      | 0                      | 27                      | 0                          | 608                      | 3                          |                         |
| <b>TOTAL SANFORD</b>               |                             |                   | <b>20</b>         | <b>0</b>  | <b>0</b>  | <b>30</b>                  | <b>25</b>        | <b>15</b>        | <b>20</b>              | <b>5</b>               | <b>5</b>                | <b>131</b>                 | <b>65</b>                | <b>124</b>                 | <b>17</b>               |
| <b>TOTAL USA</b>                   |                             |                   | <b>20</b>         | <b>1</b>  | <b>0</b>  | <b>30</b>                  | <b>25</b>        | <b>15</b>        | <b>20</b>              | <b>5</b>               | <b>5</b>                | <b>131</b>                 | <b>65</b>                | <b>97</b>                  | <b>23</b>               |
| <b>TOTAL NEWCASTLE</b>             |                             |                   | <b>5043</b>       | <b>22</b> | <b>14</b> | <b>74</b>                  | <b>12</b>        | <b>8</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>74</b>                | <b>15</b>                  | <b>4575</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>          |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GRAZ                    | RYANAIR                      | S                 | 62                | 0        | 0         | 63                         | 34               | 3                | 0                      | 0                      | 0                       | 12                         | 65                       | 14                         | 62                      |
| <b>TOTAL GRAZ</b>       |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>34</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>65</b>                | <b>14</b>                  | <b>62</b>               |
| KLAGENFURT              | RYANAIR                      | S                 | 62                | 0        | 0         | 71                         | 18               | 10               | 2                      | 0                      | 0                       | 11                         | 73                       | 14                         | 62                      |
| <b>TOTAL KLAGENFURT</b> |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>18</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>                | <b>14</b>                  | <b>62</b>               |
| LINZ                    | RYANAIR                      | S                 | 62                | 0        | 0         | 92                         | 5                | 3                | 0                      | 0                      | 0                       | 5                          | 90                       | 4                          | 62                      |
| <b>TOTAL LINZ</b>       |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>5</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>90</b>                | <b>4</b>                   | <b>62</b>               |
| SALZBURG                | RYANAIR                      | S                 | 124               | 0        | 0         | 84                         | 10               | 5                | 1                      | 0                      | 0                       | 8                          | 77                       | 11                         | 124                     |
| <b>TOTAL SALZBURG</b>   |                              |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>10</b>        | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>78</b>                | <b>11</b>                  | <b>125</b>              |
| VIENNA                  | NIKI                         | S                 | 108               | 0        | 0         | 62                         | 28               | 10               | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL VIENNA</b>     |                              |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>28</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL AUSTRIA</b>    |                              |                   | <b>418</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>19</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>77</b>                | <b>11</b>                  | <b>311</b>              |
| <b>BULGARIA</b>         |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                  | BH AIR                       | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                         | BULGARIA AIR                 | C                 | 8                 | 0        | 0         | 13                         | 38               | 38               | 13                     | 0                      | 0                       | 33                         | 100                      | 1                          | 8                       |
| <b>TOTAL BURGAS</b>     |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>19</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>100</b>               | <b>1</b>                   | <b>8</b>                |
| <b>TOTAL BULGARIA</b>   |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>19</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>100</b>               | <b>1</b>                   | <b>8</b>                |
| <b>CANADA</b>           |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                 | ZOOM AIRLINES                | S                 | 4                 | 0        | 0         | 25                         | 50               | 0                | 25                     | 0                      | 0                       | 53                         | 0                        | 0                          | 0                       |
| <b>TOTAL TORONTO</b>    |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>50</b>        | <b>0</b>         | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>53</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| VANCOUVER               | THOMAS COOK AIRLINES LTD     | S                 | 6                 | 0        | 0         | 33                         | 33               | 0                | 33                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
|                         | ZOOM AIRLINES                | S                 | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 38                         | 25                       | 38                         | 4                       |
| <b>TOTAL VANCOUVER</b>  |                              |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>20</b>        | <b>0</b>         | <b>30</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>25</b>                | <b>38</b>                  | <b>4</b>                |
| <b>TOTAL CANADA</b>     |                              |                   | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>43</b>                  | <b>29</b>        | <b>0</b>         | <b>29</b>              | <b>0</b>               | <b>0</b>                | <b>42</b>                  | <b>25</b>                | <b>38</b>                  | <b>4</b>                |
| <b>CROATIA</b>          |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| SPLIT                   | CHANNEL EXPRESS (INCORP: JET | C                 | 8                 | 0        | 0         | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL SPLIT</b>      |                              |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>75</b>                | <b>9</b>                   | <b>8</b>                |
| <b>TOTAL CROATIA</b>    |                              |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>13</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>69</b>                | <b>12</b>                  | <b>26</b>               |
| <b>CYPRUS</b>           |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                 | CYPRUS AIRWAYS               | S                 | 38                | 0        | 0         | 50                         | 18               | 5                | 18                     | 8                      | 0                       | 47                         | 78                       | 8                          | 46                      |
|                         | HELIOS AIRWAYS LTD           | S                 | 6                 | 1        | 0         | 50                         | 17               | 33               | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|                         | THOMAS COOK AIRLINES LTD     | C                 | 10                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 5                          | 63                       | 10                         | 8                       |
| <b>TOTAL LARNACA</b>    |                              |                   | <b>54</b>         | <b>1</b> | <b>0</b>  | <b>57</b>                  | <b>17</b>        | <b>7</b>         | <b>13</b>              | <b>6</b>               | <b>0</b>                | <b>37</b>                  | <b>76</b>                | <b>9</b>                   | <b>54</b>               |
| PAPHOS                  | BRITANNIA AIRWAYS AND THOMS  | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 7                          | 100                      | 0                          | 8                       |
|                         | FIRST CHOICE AIRWAYS LTD     | C                 | 8                 | 0        | 0         | 38                         | 13               | 25               | 25                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
|                         | FIRST CHOICE AIRWAYS LTD     | S                 | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 8                       |
| <b>TOTAL PAPHOS</b>     |                              |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>4</b>         | <b>12</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>100</b>               | <b>0</b>                   | <b>16</b>               |
| <b>TOTAL CYPRUS</b>     |                              |                   | <b>79</b>         | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>9</b>         | <b>11</b>              | <b>4</b>               | <b>0</b>                | <b>30</b>                  | <b>81</b>                | <b>7</b>                   | <b>70</b>               |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION                      | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>CZECH REPUBLIC</b>                     |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRNO (TURANY)                             | RYANAIR                      | S                 | 62                | 0        | 0         | 84                         | 13               | 3                | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL BRNO (TURANY)</b>                |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>13</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PRAGUE                                    | CSA                          | S                 | 116               | 0        | 0         | 74                         | 17               | 9                | 0                      | 0                      | 0                       | 10                         | 80                       | 9                          | 116                     |
|   | EASYJET AIRLINE COMPANY LTD  | S                 | 124               | 0        | 0         | 76                         | 7                | 11               | 6                      | 0                      | 0                       | 13                         | 78                       | 12                         | 186                     |
| <b>TOTAL PRAGUE</b>                       |                              |                   | <b>240</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>12</b>        | <b>10</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>11</b>                  | <b>302</b>              |
| <b>TOTAL CZECH REPUBLIC</b>               |                              |                   | <b>302</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>12</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>79</b>                | <b>11</b>                  | <b>302</b>              |
| <b>DENMARK</b>                            |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AARHUS (TIRSTRUP)                         | RYANAIR                      | S                 | 108               | 0        | 0         | 91                         | 7                | 1                | 1                      | 0                      | 0                       | 5                          | 69                       | 16                         | 106                     |
| <b>TOTAL AARHUS (TIRSTRUP)</b>            |                              |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>7</b>         | <b>1</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>69</b>                | <b>16</b>                  | <b>106</b>              |
| COPENHAGEN                                | AIR ATLANTA ICELANDIC        | C                 | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
|   | EASYJET AIRLINE COMPANY LTD  | S                 | 178               | 0        | 0         | 78                         | 13               | 7                | 2                      | 0                      | 0                       | 10                         | 75                       | 15                         | 178                     |
| <b>TOTAL COPENHAGEN</b>                   |                              |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>13</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>75</b>                | <b>15</b>                  | <b>178</b>              |
| <b>TOTAL DENMARK</b>                      |                              |                   | <b>288</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>75</b>                | <b>13</b>                  | <b>346</b>              |
| <b>ESTONIA</b>                            |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                    | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0        | 0         | 87                         | 11               | 0                | 2                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL TALLIN</b>                       |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>11</b>        | <b>0</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>100</b>               | <b>2</b>                   | <b>2</b>                |
| <b>TOTAL ESTONIA</b>                      |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>11</b>        | <b>0</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>100</b>               | <b>2</b>                   | <b>2</b>                |
| <b>FAROE ISLANDS</b>                      |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| VAGAR                                     | ATLANTIC AIRWAYS             | S                 | 16                | 0        | 0         | 38                         | 50               | 0                | 13                     | 0                      | 0                       | 22                         | 50                       | 61                         | 14                      |
| <b>TOTAL VAGAR</b>                        |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>50</b>        | <b>0</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>50</b>                | <b>61</b>                  | <b>14</b>               |
| <b>TOTAL FAROE ISLANDS</b>                |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>50</b>        | <b>0</b>         | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>50</b>                | <b>61</b>                  | <b>14</b>               |
| <b>FED REP YUGO SERBIA M'ENEGRO</b>       |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| PRISTINA                                  | CHANNEL EXPRESS (INCORP: JET | C                 | 2                 | 6        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 3                       |
| <b>TOTAL PRISTINA</b>                     |                              |                   | <b>2</b>          | <b>6</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>100</b>               | <b>0</b>                   | <b>3</b>                |
| <b>TOTAL FED REP YUGO SERBIA M'ENEGRO</b> |                              |                   | <b>2</b>          | <b>6</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>100</b>               | <b>0</b>                   | <b>3</b>                |
| <b>FINLAND</b>                            |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TAMPERE                                   | RYANAIR                      | S                 | 62                | 0        | 0         | 77                         | 11               | 8                | 3                      | 0                      | 0                       | 10                         | 92                       | 5                          | 62                      |
| <b>TOTAL TAMPERE</b>                      |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>11</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>92</b>                | <b>5</b>                   | <b>62</b>               |
| <b>TOTAL FINLAND</b>                      |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>11</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>92</b>                | <b>5</b>                   | <b>62</b>               |
| <b>FRANCE</b>                             |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BERGERAC                                  | RYANAIR                      | S                 | 124               | 0        | 0         | 87                         | 7                | 6                | 0                      | 0                      | 0                       | 6                          | 84                       | 9                          | 120                     |
| <b>TOTAL BERGERAC</b>                     |                              |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>7</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>84</b>                | <b>9</b>                   | <b>120</b>              |
| BIARRITZ                                  | RYANAIR                      | S                 | 124               | 0        | 0         | 74                         | 19               | 6                | 0                      | 0                      | 0                       | 9                          | 77                       | 9                          | 124                     |
| <b>TOTAL BIARRITZ</b>                     |                              |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>19</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>76</b>                | <b>9</b>                   | <b>125</b>              |
| CALVI                                     | CHANNEL EXPRESS (INCORP: JET | C                 | 8                 | 0        | 0         | 50                         | 13               | 38               | 0                      | 0                      | 0                       | 22                         | 70                       | 10                         | 10                      |
| <b>TOTAL CALVI</b>                        |                              |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>13</b>        | <b>38</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>70</b>                | <b>10</b>                  | <b>10</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            |                          | AUG 2004                   |                         |             |
|---|------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|-------------|
|   |                              |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |             |
|   |                              |                   | MATCHED           | Actual (7) |                     |                            |                  |                        |                        |                         |                            |                          |                            |                         | Plan (8)    |
| CARCASSONNE                               | RYANAIR                      | S                 | 124               | 0          | 0                   | 81                         | 13               | 6                      | 0                      | 0                       | 0                          | 8                        | 80                         | 8                       | 124         |
| <b>TOTAL CARCASSONNE</b>                  |                              |                   | <b>124</b>        | <b>0</b>   | <b>0</b>            | <b>81</b>                  | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>80</b>                  | <b>8</b>                | <b>124</b>  |
| DEAUVILLE                                 | EUROPEAN AIR CHARTER         | C                 | 2                 | 0          | 0                   | 50                         | 0                | 50                     | 0                      | 0                       | 0                          | 20                       | 50                         | 30                      | 2           |
| <b>TOTAL DEAUVILLE</b>                    |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>0</b>         | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>50</b>                  | <b>30</b>               | <b>2</b>    |
| DINARD                                    | RYANAIR                      | S                 | 62                | 0          | 0                   | 74                         | 18               | 8                      | 0                      | 0                       | 0                          | 11                       | 75                         | 13                      | 80          |
| <b>TOTAL DINARD</b>                       |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>74</b>                  | <b>18</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>75</b>                  | <b>13</b>               | <b>80</b>   |
| FIGARI                                    | CHANNEL EXPRESS (INCORP: JET | C                 | 8                 | 0          | 0                   | 75                         | 0                | 25                     | 0                      | 0                       | 0                          | 15                       | 90                         | 4                       | 10          |
| <b>TOTAL FIGARI</b>                       |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>0</b>         | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>90</b>                  | <b>4</b>                | <b>10</b>   |
| LA ROCHELLE                               | RYANAIR                      | S                 | 70                | 0          | 0                   | 77                         | 13               | 7                      | 3                      | 0                       | 0                          | 11                       | 97                         | 2                       | 70          |
| <b>TOTAL LA ROCHELLE</b>                  |                              |                   | <b>70</b>         | <b>0</b>   | <b>0</b>            | <b>77</b>                  | <b>13</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>97</b>                  | <b>2</b>                | <b>70</b>   |
| LIMOGES                                   | RYANAIR                      | S                 | 70                | 0          | 0                   | 96                         | 1                | 3                      | 0                      | 0                       | 0                          | 3                        | 86                         | 7                       | 110         |
| <b>TOTAL LIMOGES</b>                      |                              |                   | <b>70</b>         | <b>0</b>   | <b>0</b>            | <b>96</b>                  | <b>1</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>86</b>                  | <b>7</b>                | <b>110</b>  |
| LYON                                      | EASYJET AIRLINE COMPANY LTD  | S                 | 84                | 0          | 0                   | 83                         | 13               | 1                      | 0                      | 2                       | 0                          | 11                       | 79                         | 10                      | 62          |
| <b>TOTAL LYON</b>                         |                              |                   | <b>84</b>         | <b>0</b>   | <b>0</b>            | <b>83</b>                  | <b>13</b>        | <b>1</b>               | <b>0</b>               | <b>2</b>                | <b>0</b>                   | <b>11</b>                | <b>79</b>                  | <b>10</b>               | <b>62</b>   |
| MONTPELLIER                               | RYANAIR                      | S                 | 62                | 0          | 0                   | 90                         | 6                | 3                      | 0                      | 0                       | 0                          | 5                        | 99                         | 2                       | 72          |
| <b>TOTAL MONTPELLIER</b>                  |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>90</b>                  | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>99</b>                  | <b>2</b>                | <b>72</b>   |
| NICE                                      | EASYJET AIRLINE COMPANY LTD  | S                 | 124               | 0          | 0                   | 77                         | 12               | 8                      | 2                      | 2                       | 0                          | 16                       | 70                         | 22                      | 124         |
|   | EUROPEAN AIR CHARTER         | C                 | 2                 | 0          | 0                   | 0                          | 50               | 0                      | 50                     | 0                       | 0                          | 89                       | 0                          | 0                       | 0           |
| <b>TOTAL NICE</b>                         |                              |                   | <b>126</b>        | <b>1</b>   | <b>0</b>            | <b>75</b>                  | <b>13</b>        | <b>8</b>               | <b>2</b>               | <b>2</b>                | <b>0</b>                   | <b>17</b>                | <b>70</b>                  | <b>22</b>               | <b>124</b>  |
| NIMES                                     | RYANAIR                      | S                 | 62                | 0          | 0                   | 79                         | 15               | 5                      | 0                      | 2                       | 0                          | 14                       | 83                         | 7                       | 124         |
| <b>TOTAL NIMES</b>                        |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>79</b>                  | <b>15</b>        | <b>5</b>               | <b>0</b>               | <b>2</b>                | <b>0</b>                   | <b>14</b>                | <b>83</b>                  | <b>7</b>                | <b>124</b>  |
| PAU                                       | RYANAIR                      | S                 | 62                | 0          | 0                   | 94                         | 3                | 2                      | 2                      | 0                       | 0                          | 4                        | 81                         | 9                       | 62          |
| <b>TOTAL PAU</b>                          |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>94</b>                  | <b>3</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>                 | <b>81</b>                  | <b>9</b>                | <b>62</b>   |
| PERPIGNAN                                 | RYANAIR                      | S                 | 62                | 0          | 0                   | 85                         | 11               | 3                      | 0                      | 0                       | 0                          | 7                        | 83                         | 12                      | 123         |
| <b>TOTAL PERPIGNAN</b>                    |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>85</b>                  | <b>11</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>83</b>                  | <b>12</b>               | <b>123</b>  |
| POITIERS                                  | RYANAIR                      | S                 | 62                | 0          | 0                   | 84                         | 15               | 0                      | 0                      | 2                       | 0                          | 10                       | 45                         | 22                      | 62          |
| <b>TOTAL POITIERS</b>                     |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>84</b>                  | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>0</b>                   | <b>10</b>                | <b>45</b>                  | <b>22</b>               | <b>62</b>   |
| RODEZ                                     | RYANAIR                      | S                 | 62                | 0          | 0                   | 65                         | 21               | 15                     | 0                      | 0                       | 0                          | 13                       | 97                         | 5                       | 62          |
| <b>TOTAL RODEZ</b>                        |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>65</b>                  | <b>21</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>97</b>                  | <b>5</b>                | <b>62</b>   |
| ST ETIENNE                                | RYANAIR                      | S                 | 62                | 0          | 0                   | 79                         | 13               | 6                      | 2                      | 0                       | 0                          | 9                        | 77                         | 11                      | 62          |
| <b>TOTAL ST ETIENNE</b>                   |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>79</b>                  | <b>13</b>        | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>77</b>                  | <b>11</b>               | <b>62</b>   |
| TARBES-LOURDES INTERNATIONAL              | AIR MEDITERRANEE             | C                 | 2                 | 0          | 0                   | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0           |
|   | CHANNEL EXPRESS (INCORP: JET | C                 | 10                | 0          | 0                   | 80                         | 0                | 20                     | 0                      | 0                       | 0                          | 9                        | 40                         | 16                      | 5           |
|   | TITAN AIRWAYS LTD            | C                 | 8                 | 0          | 0                   | 50                         | 25               | 0                      | 25                     | 0                       | 0                          | 27                       | 58                         | 27                      | 12          |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                              |                   | <b>20</b>         | <b>0</b>   | <b>0</b>            | <b>70</b>                  | <b>10</b>        | <b>10</b>              | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>53</b>                  | <b>24</b>               | <b>17</b>   |
| TOURS                                     | RYANAIR                      | S                 | 62                | 0          | 0                   | 74                         | 21               | 5                      | 0                      | 0                       | 0                          | 9                        | 89                         | 5                       | 62          |
| <b>TOTAL TOURS</b>                        |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b>            | <b>74</b>                  | <b>21</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>89</b>                  | <b>5</b>                | <b>62</b>   |
| <b>TOTAL FRANCE</b>                       |                              |                   | <b>1318</b>       | <b>1</b>   | <b>0</b>            | <b>81</b>                  | <b>13</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>81</b>                  | <b>10</b>               | <b>1483</b> |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>GERMANY</b>              |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALTENBURG - WALLBURG        | RYANAIR                     | S                 | 62                | 0        | 0         | 94                         | 3                | 0                | 3                      | 0                      | 0                       | 5                          | 94                       | 3                          | 62                      |
| TOTAL ALTENBURG - WALLBURG  |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>3</b>         | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>94</b>                | <b>3</b>                   | <b>62</b>               |
| BERLIN (SCHONEFELD)         | RYANAIR                     | S                 | 124               | 0        | 0         | 88                         | 9                | 3                | 0                      | 0                      | 0                       | 6                          | 88                       | 8                          | 124                     |
| TOTAL BERLIN (SCHONEFELD)   |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>9</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>88</b>                | <b>8</b>                   | <b>124</b>              |
| BERLIN (TEGEL)              | AIR BERLIN                  | S                 | 172               | 0        | 0         | 81                         | 12               | 3                | 3                      | 0                      | 0                       | 9                          | 81                       | 9                          | 124                     |
| TOTAL BERLIN (TEGEL)        |                             |                   | <b>173</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>12</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>81</b>                | <b>9</b>                   | <b>124</b>              |
| COLOGNE (BONN)              | EUROWINGS LUFTVERKEHRS      | S                 | 124               | 0        | 0         | 85                         | 10               | 4                | 1                      | 0                      | 0                       | 7                          | 90                       | 5                          | 124                     |
| TOTAL COLOGNE (BONN)        |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>90</b>                | <b>5</b>                   | <b>124</b>              |
| DUSSELDORF                  | AIR BERLIN                  | S                 | 155               | 0        | 4         | 76                         | 11               | 8                | 5                      | 0                      | 0                       | 10                         | 83                       | 8                          | 159                     |
| TOTAL DUSSELDORF            |                             |                   | <b>155</b>        | <b>1</b> | <b>4</b>  | <b>76</b>                  | <b>11</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>8</b>                   | <b>159</b>              |
| FRIEDRICHSHAFEN             | RYANAIR                     | S                 | 62                | 0        | 0         | 87                         | 5                | 5                | 3                      | 0                      | 0                       | 10                         | 84                       | 7                          | 62                      |
| TOTAL FRIEDRICHSHAFEN       |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>7</b>                   | <b>62</b>               |
| HAHN                        | RYANAIR                     | S                 | 240               | 1        | 0         | 82                         | 13               | 5                | 0                      | 0                      | 0                       | 8                          | 76                       | 12                         | 240                     |
| TOTAL HAHN                  |                             |                   | <b>240</b>        | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>13</b>        | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>76</b>                | <b>12</b>                  | <b>240</b>              |
| HANOVER                     | AIR BERLIN                  | S                 | 61                | 0        | 1         | 57                         | 25               | 10               | 5                      | 3                      | 0                       | 25                         | 81                       | 19                         | 62                      |
| TOTAL HANOVER               |                             |                   | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>57</b>                  | <b>25</b>        | <b>10</b>        | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>25</b>                  | <b>81</b>                | <b>19</b>                  | <b>62</b>               |
| KARLSRUHE/BADEN BADEN       | RYANAIR                     | S                 | 108               | 0        | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 7                          | 82                       | 8                          | 106                     |
| TOTAL KARLSRUHE/BADEN BADEN |                             |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>19</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>82</b>                | <b>7</b>                   | <b>108</b>              |
| LEIPZIG                     | AIR BERLIN                  | S                 | 26                | 0        | 0         | 58                         | 27               | 8                | 8                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL LEIPZIG               |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>27</b>        | <b>8</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>100</b>               | <b>10</b>                  | <b>1</b>                |
| LUBECK                      | RYANAIR                     | S                 | 142               | 0        | 0         | 98                         | 2                | 0                | 0                      | 0                      | 0                       | 2                          | 92                       | 6                          | 170                     |
| TOTAL LUBECK                |                             |                   | <b>142</b>        | <b>0</b> | <b>0</b>  | <b>98</b>                  | <b>2</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>92</b>                | <b>6</b>                   | <b>170</b>              |
| MUNICH                      | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 79                         | 9                | 7                | 5                      | 0                      | 0                       | 11                         | 65                       | 22                         | 124                     |
| TOTAL MUNICH                |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>9</b>         | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>65</b>                | <b>22</b>                  | <b>124</b>              |
| MUNSTER-OSNABRUCK           | AIR BERLIN                  | S                 | 62                | 0        | 0         | 68                         | 11               | 13               | 6                      | 0                      | 2                       | 20                         | 85                       | 8                          | 62                      |
| TOTAL MUNSTER-OSNABRUCK     |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>11</b>        | <b>13</b>        | <b>6</b>               | <b>0</b>               | <b>2</b>                | <b>20</b>                  | <b>85</b>                | <b>8</b>                   | <b>62</b>               |
| NIEDERRHEIN                 | RYANAIR                     | S                 | 108               | 0        | 0         | 85                         | 7                | 6                | 0                      | 1                      | 0                       | 9                          | 89                       | 6                          | 168                     |
| TOTAL NIEDERRHEIN           |                             |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>7</b>         | <b>6</b>         | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>6</b>                   | <b>168</b>              |
| NUREMBERG                   | AIR BERLIN                  | S                 | 71                | 0        | 1         | 83                         | 6                | 8                | 1                      | 1                      | 0                       | 14                         | 65                       | 27                         | 62                      |
| TOTAL NUREMBERG             |                             |                   | <b>71</b>         | <b>0</b> | <b>1</b>  | <b>83</b>                  | <b>6</b>         | <b>8</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>65</b>                | <b>27</b>                  | <b>62</b>               |
| PADERBORN                   | AIR BERLIN                  | S                 | 102               | 0        | 1         | 77                         | 15               | 3                | 4                      | 1                      | 0                       | 12                         | 76                       | 14                         | 115                     |
| TOTAL PADERBORN             |                             |                   | <b>102</b>        | <b>0</b> | <b>1</b>  | <b>77</b>                  | <b>15</b>        | <b>3</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>76</b>                | <b>14</b>                  | <b>115</b>              |
| STUTTGART                   | EUROWINGS LUFTVERKEHRS      | S                 | 124               | 0        | 0         | 85                         | 6                | 5                | 3                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL STUTTGART             |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>6</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL GERMANY               |                             |                   | <b>1868</b>       | <b>3</b> | <b>7</b>  | <b>82</b>                  | <b>10</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>82</b>                | <b>10</b>                  | <b>1829</b>             |
| <b>GREECE</b>               |                             |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORFU                       | BRITANNIA AIRWAYS AND THOMS | C                 | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 11                         | 88                       | 8                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CORFU                       | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 40                       | 38                         | 10                      |
| <b>TOTAL CORFU</b>          |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>39</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>58</b>                | <b>30</b>                  | <b>38</b>               |
| HERAKLION                   | BRITANNIA AIRWAYS AND THOMS | C                 | 7                 | 0          | 0        | 86                         | 0                | 0                | 0                      | 0                      | 14                      | 244                        | 100                      | 4                          | 10                      |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 7                          | 33                       | 46                         | 9                       |
| <b>TOTAL HERAKLION</b>      |                             |                   | <b>17</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>0</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>105</b>                 | <b>68</b>                | <b>21</b>                  | <b>28</b>               |
| KOS                         | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 88                       | 6                          | 8                       |
| <b>TOTAL KOS</b>            |                             |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>88</b>                | <b>6</b>                   | <b>8</b>                |
| RHODES                      | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 7                          | 75                       | 12                         | 8                       |
| <b>TOTAL RHODES</b>         |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>10</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>66</b>                | <b>23</b>                  | <b>32</b>               |
| ZAKINTHOS                   | FIRST CHOICE AIRWAYS LTD    | C                 | 10                | 0          | 0        | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 10                         | 60                       | 117                        | 10                      |
|                             | MONARCH AIRLINES            | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 14                         | 80                       | 17                         | 10                      |
| <b>TOTAL ZAKINTHOS</b>      |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>12</b>        | <b>12</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>79</b>                | <b>48</b>                  | <b>28</b>               |
| <b>TOTAL GREECE</b>         |                             |                   | <b>80</b>         | <b>1</b>   | <b>0</b> | <b>78</b>                  | <b>14</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>29</b>                  | <b>65</b>                | <b>30</b>                  | <b>139</b>              |
| <b>HUNGARY</b>              |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                    | MALEV (HUNGARIAN AIRLINES)  | S                 | 54                | 0          | 0        | 54                         | 31               | 7                | 7                      | 0                      | 0                       | 19                         | 60                       | 16                         | 106                     |
|                             | SKYEUROPE AIRLINES HUNGARY  | S                 | 62                | 0          | 0        | 73                         | 16               | 8                | 3                      | 0                      | 0                       | 14                         | 53                       | 17                         | 62                      |
| <b>TOTAL BUDAPEST</b>       |                             |                   | <b>116</b>        | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>23</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>58</b>                | <b>16</b>                  | <b>168</b>              |
| <b>TOTAL HUNGARY</b>        |                             |                   | <b>116</b>        | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>23</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>58</b>                | <b>16</b>                  | <b>168</b>              |
| <b>ICELAND</b>              |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                    | JET X                       | S                 | 106               | 0          | 0        | 54                         | 24               | 15               | 6                      | 0                      | 2                       | 26                         | 0                        | 0                          | 0                       |
| <b>TOTAL KEFLAVIK</b>       |                             |                   | <b>106</b>        | <b>0</b>   | <b>0</b> | <b>54</b>                  | <b>24</b>        | <b>15</b>        | <b>6</b>               | <b>0</b>               | <b>2</b>                | <b>26</b>                  | <b>86</b>                | <b>6</b>                   | <b>124</b>              |
| <b>TOTAL ICELAND</b>        |                             |                   | <b>106</b>        | <b>0</b>   | <b>0</b> | <b>54</b>                  | <b>24</b>        | <b>15</b>        | <b>6</b>               | <b>0</b>               | <b>2</b>                | <b>26</b>                  | <b>86</b>                | <b>6</b>                   | <b>124</b>              |
| <b>IRISH REPUBLIC</b>       |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CONNAUGHT                   | RYANAIR                     | S                 | 62                | 0          | 0        | 89                         | 6                | 3                | 2                      | 0                      | 0                       | 6                          | 81                       | 10                         | 62                      |
| <b>TOTAL CONNAUGHT</b>      |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>6</b>         | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>81</b>                | <b>10</b>                  | <b>62</b>               |
| CORK                        | RYANAIR                     | S                 | 248               | 0          | 0        | 76                         | 15               | 6                | 3                      | 0                      | 0                       | 12                         | 57                       | 17                         | 185                     |
| <b>TOTAL CORK</b>           |                             |                   | <b>248</b>        | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>15</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>57</b>                | <b>17</b>                  | <b>185</b>              |
| DUBLIN                      | RYANAIR                     | S                 | 691               | 2          | 1        | 85                         | 9                | 3                | 2                      | 1                      | 0                       | 10                         | 71                       | 14                         | 757                     |
| <b>TOTAL DUBLIN</b>         |                             |                   | <b>691</b>        | <b>2</b>   | <b>1</b> | <b>85</b>                  | <b>9</b>         | <b>3</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>71</b>                | <b>14</b>                  | <b>758</b>              |
| KERRY COUNTY                | RYANAIR                     | S                 | 124               | 0          | 0        | 91                         | 7                | 2                | 0                      | 0                      | 0                       | 4                          | 76                       | 16                         | 124                     |
| <b>TOTAL KERRY COUNTY</b>   |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>7</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>76</b>                | <b>16</b>                  | <b>124</b>              |
| SHANNON                     | RYANAIR                     | S                 | 186               | 0          | 0        | 81                         | 11               | 8                | 1                      | 0                      | 0                       | 9                          | 82                       | 10                         | 125                     |
| <b>TOTAL SHANNON</b>        |                             |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>11</b>        | <b>8</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>82</b>                | <b>10</b>                  | <b>125</b>              |
| <b>TOTAL IRISH REPUBLIC</b> |                             |                   | <b>1311</b>       | <b>2</b>   | <b>1</b> | <b>84</b>                  | <b>10</b>        | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>14</b>                  | <b>1254</b>             |
| <b>ISRAEL</b>               |                             |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                    | EL AL                       | S                 | 22                | 0          | 0        | 82                         | 14               | 5                | 0                      | 0                      | 0                       | 7                          | 47                       | 21                         | 17                      |
|                             | ISRAIR LTD                  | C                 | 28                | 0          | 0        | 39                         | 29               | 25               | 7                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--------------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TEL AVIV                       |                              |                   | 50                | 1        | 0         | 58                         | 22               | 16               | 4                      | 0                      | 0                       | 17                         | 47                       | 21                         | 17                      |
| TOTAL ISRAEL                         |                              |                   | 50                | 1        | 0         | 58                         | 22               | 16               | 4                      | 0                      | 0                       | 17                         | 47                       | 21                         | 17                      |
| ITALY                                |                              |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO/SASSARI                      | RYANAIR                      | S                 | 124               | 0        | 0         | 83                         | 6                | 8                | 2                      | 0                      | 0                       | 11                         | 85                       | 8                          | 124                     |
| TOTAL ALGHERO/SASSARI                |                              |                   | 124               | 0        | 0         | 83                         | 6                | 8                | 2                      | 0                      | 0                       | 11                         | 85                       | 8                          | 124                     |
| ANCONA                               | RYANAIR                      | S                 | 62                | 0        | 0         | 77                         | 18               | 5                | 0                      | 0                      | 9                       | 69                         | 13                       | 62                         |                         |
| TOTAL ANCONA                         |                              |                   | 62                | 0        | 0         | 77                         | 18               | 5                | 0                      | 0                      | 9                       | 69                         | 13                       | 62                         |                         |
| BARI (PALESE)                        | RYANAIR                      | S                 | 62                | 0        | 0         | 66                         | 19               | 15               | 0                      | 0                      | 14                      | 56                         | 16                       | 62                         |                         |
| TOTAL BARI (PALESE)                  |                              |                   | 62                | 0        | 0         | 66                         | 19               | 15               | 0                      | 0                      | 14                      | 56                         | 16                       | 62                         |                         |
| BERGAMO                              | RYANAIR                      | S                 | 186               | 0        | 0         | 79                         | 15               | 5                | 1                      | 0                      | 10                      | 73                         | 12                       | 212                        |                         |
| TOTAL BERGAMO                        |                              |                   | 186               | 0        | 0         | 79                         | 15               | 5                | 1                      | 0                      | 10                      | 73                         | 12                       | 212                        |                         |
| BOLOGNA                              | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0        | 0         | 82                         | 8                | 6                | 3                      | 0                      | 10                      | 74                         | 15                       | 62                         |                         |
| TOTAL BOLOGNA                        |                              |                   | 62                | 0        | 0         | 82                         | 8                | 6                | 3                      | 0                      | 10                      | 74                         | 15                       | 62                         |                         |
| BRESCIA/MONTICHIARI                  | RYANAIR                      | S                 | 90                | 0        | 0         | 89                         | 9                | 2                | 0                      | 0                      | 5                       | 57                         | 16                       | 124                        |                         |
| TOTAL BRESCIA/MONTICHIARI            |                              |                   | 90                | 0        | 0         | 89                         | 9                | 2                | 0                      | 0                      | 5                       | 57                         | 16                       | 124                        |                         |
| BRINDISI                             | RYANAIR                      | S                 | 62                | 0        | 0         | 58                         | 31               | 10               | 2                      | 0                      | 17                      | 69                         | 12                       | 62                         |                         |
| TOTAL BRINDISI                       |                              |                   | 62                | 0        | 0         | 58                         | 31               | 10               | 2                      | 0                      | 17                      | 69                         | 12                       | 62                         |                         |
| FORLI                                | RYANAIR                      | S                 | 124               | 0        | 0         | 85                         | 11               | 2                | 2                      | 0                      | 10                      | 60                         | 18                       | 123                        |                         |
| TOTAL FORLI                          |                              |                   | 124               | 0        | 0         | 85                         | 11               | 2                | 2                      | 0                      | 10                      | 60                         | 18                       | 123                        |                         |
| GENOA                                | RYANAIR                      | S                 | 70                | 0        | 0         | 86                         | 11               | 1                | 0                      | 1                      | 10                      | 63                         | 15                       | 117                        |                         |
| TOTAL GENOA                          |                              |                   | 70                | 0        | 0         | 86                         | 11               | 1                | 0                      | 1                      | 10                      | 63                         | 15                       | 117                        |                         |
| NAPLES                               | EASYJET AIRLINE COMPANY LTD  | S                 | 124               | 0        | 4         | 69                         | 22               | 8                | 2                      | 0                      | 13                      | 65                         | 16                       | 124                        |                         |
| TOTAL NAPLES                         |                              |                   | 124               | 0        | 4         | 69                         | 22               | 8                | 2                      | 0                      | 13                      | 65                         | 16                       | 124                        |                         |
| OLBIA                                | CHANNEL EXPRESS (INCORP: JET | C                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 12                      | 50                         | 20                       | 8                          |                         |
| TOTAL OLBIA                          |                              |                   | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 12                      | 50                         | 20                       | 8                          |                         |
| PALERMO                              | RYANAIR                      | S                 | 124               | 0        | 0         | 82                         | 10               | 5                | 3                      | 0                      | 10                      | 48                         | 22                       | 124                        |                         |
| TOTAL PALERMO                        |                              |                   | 124               | 0        | 0         | 82                         | 10               | 5                | 3                      | 0                      | 10                      | 48                         | 22                       | 124                        |                         |
| PESCARA                              | RYANAIR                      | S                 | 62                | 0        | 0         | 79                         | 15               | 5                | 2                      | 0                      | 9                       | 66                         | 12                       | 62                         |                         |
| TOTAL PESCARA                        |                              |                   | 62                | 0        | 0         | 79                         | 15               | 5                | 2                      | 0                      | 9                       | 66                         | 12                       | 62                         |                         |
| PISA                                 | RYANAIR                      | S                 | 185               | 0        | 1         | 80                         | 16               | 3                | 1                      | 0                      | 12                      | 73                         | 12                       | 244                        |                         |
| TOTAL PISA                           |                              |                   | 185               | 0        | 1         | 80                         | 16               | 3                | 1                      | 0                      | 12                      | 73                         | 12                       | 244                        |                         |
| ROME (CIAMPINO)                      | RYANAIR                      | S                 | 309               | 1        | 1         | 86                         | 8                | 2                | 3                      | 1                      | 10                      | 79                         | 10                       | 345                        |                         |
| TOTAL ROME (CIAMPINO)                |                              |                   | 310               | 1        | 1         | 86                         | 8                | 2                | 3                      | 1                      | 10                      | 77                         | 12                       | 469                        |                         |
| TREVISO                              | RYANAIR                      | S                 | 187               | 0        | 0         | 90                         | 7                | 2                | 1                      | 0                      | 5                       | 85                         | 7                        | 186                        |                         |
| TOTAL TREVISO                        |                              |                   | 187               | 0        | 0         | 90                         | 7                | 2                | 1                      | 0                      | 5                       | 85                         | 7                        | 186                        |                         |
| TRIESTE (RONCHI DEI LEGIONARI)       | RYANAIR                      | S                 | 62                | 0        | 0         | 89                         | 6                | 5                | 0                      | 0                      | 6                       | 89                         | 7                        | 62                         |                         |
| TOTAL TRIESTE (RONCHI DEI LEGIONARI) |                              |                   | 62                | 0        | 0         | 89                         | 6                | 5                | 0                      | 0                      | 6                       | 89                         | 7                        | 62                         |                         |
| TURIN                                | RYANAIR                      | S                 | 62                | 0        | 0         | 89                         | 10               | 2                | 0                      | 0                      | 5                       | 76                         | 8                        | 62                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                               | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|-----------------------------|---------------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                                       |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                                       |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TURIN                 |                                       |                   | 62                | 0          | 0        | 89                         | 10               | 2                | 0                      | 0                      | 0                       | 5                          | 76                       | 8                          | 62                      |
| VERONA VILAFRANCA           | EUROPEAN AIR CHARTER                  | C                 | 9                 | 0          | 0        | 33                         | 0                | 11               | 22                     | 33                     | 0                       | 102                        | 38                       | 26                         | 8                       |
| TOTAL VERONA VILAFRANCA     |                                       |                   | 9                 | 0          | 0        | 33                         | 0                | 11               | 22                     | 33                     | 0                       | 102                        | 38                       | 26                         | 8                       |
| TOTAL ITALY                 |                                       |                   | 1975              | 3          | 6        | 81                         | 12               | 5                | 2                      | 0                      | 0                       | 10                         | 71                       | 13                         | 2496                    |
| LATVIA                      |                                       |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| RIGA                        | CHANNEL EXPRESS (INCORP: JET RYANAIR) | C                 | 2                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                             |                                       | S                 | 62                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL RIGA                  |                                       |                   | 64                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL LATVIA                |                                       |                   | 64                | 0          | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| MALTA                       |                                       |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MALTA                       | AIR MALTA                             | S                 | 44                | 0          | 0        | 77                         | 14               | 0                | 9                      | 0                      | 0                       | 14                         | 69                       | 14                         | 26                      |
| TOTAL MALTA                 |                                       |                   | 44                | 0          | 0        | 77                         | 14               | 0                | 9                      | 0                      | 0                       | 14                         | 69                       | 14                         | 26                      |
| TOTAL MALTA                 |                                       |                   | 44                | 0          | 0        | 77                         | 14               | 0                | 9                      | 0                      | 0                       | 14                         | 69                       | 14                         | 26                      |
| NETHERLANDS                 |                                       |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                   | EASYJET AIRLINE COMPANY LTD           | S                 | 178               | 0          | 0        | 87                         | 10               | 3                | 1                      | 0                      | 0                       | 8                          | 73                       | 14                         | 178                     |
| TOTAL AMSTERDAM             |                                       |                   | 178               | 2          | 0        | 87                         | 10               | 3                | 1                      | 0                      | 0                       | 8                          | 73                       | 14                         | 178                     |
| EINDHOVEN                   | RYANAIR                               | S                 | 108               | 0          | 0        | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 3                          | 82                       | 9                          | 106                     |
| TOTAL EINDHOVEN             |                                       |                   | 108               | 0          | 0        | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 3                          | 82                       | 9                          | 106                     |
| ROTTERDAM                   | TRANSAVIA                             | S                 | 122               | 0          | 2        | 93                         | 2                | 4                | 1                      | 0                      | 0                       | 5                          | 94                       | 7                          | 124                     |
| TOTAL ROTTERDAM             |                                       |                   | 122               | 0          | 2        | 93                         | 2                | 4                | 1                      | 0                      | 0                       | 5                          | 94                       | 7                          | 124                     |
| TOTAL NETHERLANDS           |                                       |                   | 408               | 2          | 2        | 91                         | 5                | 2                | 1                      | 0                      | 0                       | 5                          | 82                       | 11                         | 408                     |
| NORWAY                      |                                       |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| HAUGESUND                   | RYANAIR                               | S                 | 60                | 0          | 2        | 95                         | 2                | 0                | 3                      | 0                      | 0                       | 6                          | 97                       | 10                         | 62                      |
| TOTAL HAUGESUND             |                                       |                   | 60                | 0          | 2        | 95                         | 2                | 0                | 3                      | 0                      | 0                       | 6                          | 97                       | 10                         | 62                      |
| SANDEFJORD(TORP)            | RYANAIR                               | S                 | 124               | 0          | 0        | 81                         | 11               | 4                | 2                      | 1                      | 0                       | 11                         | 84                       | 9                          | 124                     |
| TOTAL SANDEFJORD(TORP)      |                                       |                   | 124               | 0          | 0        | 81                         | 11               | 4                | 2                      | 1                      | 0                       | 11                         | 84                       | 9                          | 124                     |
| TOTAL NORWAY                |                                       |                   | 184               | 0          | 2        | 86                         | 8                | 3                | 3                      | 1                      | 0                       | 9                          | 88                       | 9                          | 187                     |
| POLAND                      |                                       |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                      | SKY EUROPE                            | S                 | 62                | 0          | 0        | 92                         | 2                | 6                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL KRAKOW                |                                       |                   | 62                | 0          | 0        | 92                         | 2                | 6                | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| WARSAW                      | SKY EUROPE                            | S                 | 53                | 0          | 1        | 68                         | 17               | 9                | 6                      | 0                      | 0                       | 17                         | 48                       | 25                         | 62                      |
| TOTAL WARSAW                |                                       |                   | 53                | 0          | 1        | 68                         | 17               | 9                | 6                      | 0                      | 0                       | 17                         | 51                       | 23                         | 114                     |
| WROCLAW                     | RYANAIR                               | S                 | 62                | 0          | 0        | 92                         | 6                | 2                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL WROCLAW               |                                       |                   | 62                | 0          | 0        | 92                         | 6                | 2                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL POLAND                |                                       |                   | 177               | 0          | 1        | 85                         | 8                | 6                | 2                      | 0                      | 0                       | 8                          | 60                       | 18                         | 184                     |
| PORTUGAL(EXCLUDING MADEIRA) |                                       |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                        | EASYJET AIRLINE COMPANY LTD           | S                 | 132               | 0          | 0        | 76                         | 13               | 9                | 2                      | 0                      | 0                       | 12                         | 78                       | 17                         | 131                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | EUROATLANTIC AIRWAYS         | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 14                       | 74                         | 7                       |
|  | FIRST CHOICE AIRWAYS LTD     | C                 | 16                | 0          | 0        | 69                         | 19               | 13               | 0                      | 0                      | 0                       | 11                         | 69                       | 13                         | 16                      |
|  | THOMAS COOK AIRLINES LTD     | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 50                       | 50                         | 16                      |
| <b>TOTAL FARO</b>                        |                              |                   | <b>166</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>12</b>        | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>74</b>                | <b>20</b>                  | <b>188</b>              |
| OPORTO (PORTUGAL)                        | RYANAIR                      | S                 | 124               | 0          | 0        | 73                         | 15               | 10               | 2                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                              |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>15</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                              |                   | <b>290</b>        | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>13</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>74</b>                | <b>20</b>                  | <b>188</b>              |
| <b>RUMANIA</b>                           |                              |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (BANEASA)                      | CHANNEL EXPRESS (INCORP: JET | C                 | 2                 | 2          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL BUCHAREST (BANEASA)</b>         |                              |                   | <b>2</b>          | <b>2</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL RUMANIA</b>                     |                              |                   | <b>2</b>          | <b>2</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SLOVAK REPUBLIC</b>                   |                              |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                               | SKY EUROPE                   | S                 | 98                | 0          | 0        | 56                         | 26               | 9                | 9                      | 0                      | 0                       | 20                         | 66                       | 37                         | 64                      |
| <b>TOTAL BRATISLAVA</b>                  |                              |                   | <b>98</b>         | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>26</b>        | <b>9</b>         | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>66</b>                | <b>37</b>                  | <b>64</b>               |
| <b>TOTAL SLOVAK REPUBLIC</b>             |                              |                   | <b>98</b>         | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>26</b>        | <b>9</b>         | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>66</b>                | <b>37</b>                  | <b>64</b>               |
| <b>SLOVENIA</b>                          |                              |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA                                | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0          | 0        | 81                         | 8                | 5                | 6                      | 0                      | 0                       | 11                         | 76                       | 18                         | 62                      |
| <b>TOTAL LJUBLJANA</b>                   |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>8</b>         | <b>5</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>76</b>                | <b>18</b>                  | <b>62</b>               |
| <b>TOTAL SLOVENIA</b>                    |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>8</b>         | <b>5</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>76</b>                | <b>18</b>                  | <b>62</b>               |
| <b>SPAIN</b>                             |                              |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                                 | EASYJET AIRLINE COMPANY LTD  | S                 | 216               | 0          | 0        | 84                         | 9                | 3                | 4                      | 0                      | 0                       | 10                         | 76                       | 17                         | 204                     |
| <b>TOTAL ALICANTE</b>                    |                              |                   | <b>216</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>9</b>         | <b>3</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>17</b>                  | <b>220</b>              |
| ALMERIA                                  | EASYJET AIRLINE COMPANY LTD  | S                 | 61                | 0          | 1        | 70                         | 20               | 8                | 2                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|  | RYANAIR                      | S                 | 78                | 0          | 0        | 95                         | 3                | 3                | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL ALMERIA</b>                     |                              |                   | <b>139</b>        | <b>0</b>   | <b>1</b> | <b>84</b>                  | <b>10</b>        | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ASTURIAS                                 | EASYJET AIRLINE COMPANY LTD  | S                 | 72                | 0          | 0        | 88                         | 7                | 3                | 3                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL ASTURIAS</b>                    |                              |                   | <b>72</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>7</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BARCELONA                                | EASYJET AIRLINE COMPANY LTD  | S                 | 124               | 0          | 0        | 69                         | 19               | 9                | 3                      | 0                      | 0                       | 13                         | 72                       | 13                         | 124                     |
| <b>TOTAL BARCELONA</b>                   |                              |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>19</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>71</b>                | <b>13</b>                  | <b>125</b>              |
| BILBAO                                   | EASYJET AIRLINE COMPANY LTD  | S                 | 150               | 0          | 0        | 78                         | 15               | 5                | 2                      | 0                      | 0                       | 10                         | 64                       | 13                         | 124                     |
| <b>TOTAL BILBAO</b>                      |                              |                   | <b>151</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>15</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>64</b>                | <b>13</b>                  | <b>124</b>              |
| GERONA                                   | RYANAIR                      | S                 | 248               | 0          | 0        | 84                         | 12               | 2                | 1                      | 1                      | 0                       | 11                         | 80                       | 11                         | 222                     |
| <b>TOTAL GERONA</b>                      |                              |                   | <b>248</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>12</b>        | <b>2</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>80</b>                | <b>11</b>                  | <b>231</b>              |
| GRANADA                                  | RYANAIR                      | S                 | 62                | 0          | 0        | 87                         | 8                | 2                | 0                      | 2                      | 2                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL GRANADA</b>                     |                              |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>8</b>         | <b>2</b>         | <b>0</b>               | <b>2</b>               | <b>2</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| IBIZA                                    | BRITANNIA AIRWAYS AND THOMS  | C                 | 18                | 0          | 0        | 83                         | 6                | 11               | 0                      | 0                      | 0                       | 8                          | 92                       | 5                          | 24                      |
|  | EASYJET AIRLINE COMPANY LTD  | S                 | 154               | 0          | 1        | 77                         | 9                | 8                | 6                      | 0                      | 0                       | 11                         | 74                       | 18                         | 123                     |
|  | FIRST CHOICE AIRWAYS LTD     | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 89                       | 3                          | 9                       |
|  | IBERWORLD                    | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION                        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL IBIZA</b>                          |                             |                   | <b>188</b>        | <b>0</b>   | <b>1</b> | <b>79</b>                  | <b>9</b>         | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>79</b>                | <b>14</b>                  | 174                     |
| JEREZ                                       | RYANAIR                     | S                 | 124               | 0          | 0        | 93                         | 6                | 1                | 1                      | 0                      | 0                       | 4                          | 80                       | 7                          | 132                     |
| <b>TOTAL JEREZ</b>                          |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>6</b>         | <b>1</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>80</b>                | <b>7</b>                   | 132                     |
| MAHON                                       | BRITANNIA AIRWAYS AND THOMS | C                 | 18                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 1                          | 18                      |
|   | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0          | 0        | 83                         | 11               | 6                | 0                      | 0                      | 0                       | 6                          | 61                       | 82                         | 18                      |
|   | MY TRAVEL AIRWAYS UK        | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 72                       | 10                         | 18                      |
|   | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0          | 0        | 75                         | 6                | 6                | 13                     | 0                      | 0                       | 19                         | 89                       | 8                          | 18                      |
| <b>TOTAL MAHON</b>                          |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>7</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>                | <b>25</b>                  | 72                      |
| MALAGA                                      | BRITANNIA AIRWAYS AND THOMS | C                 | 7                 | 0          | 0        | 43                         | 14               | 29               | 0                      | 0                      | 14                      | 143                        | 100                      | 4                          | 10                      |
|   | EASYJET AIRLINE COMPANY LTD | S                 | 209               | 2          | 3        | 78                         | 12               | 8                | 1                      | 0                      | 0                       | 11                         | 55                       | 26                         | 202                     |
| <b>TOTAL MALAGA</b>                         |                             |                   | <b>216</b>        | <b>3</b>   | <b>3</b> | <b>77</b>                  | <b>13</b>        | <b>9</b>         | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>16</b>                  | <b>59</b>                | <b>26</b>                  | 222                     |
| MURCIA SAN JAVIER                           | RYANAIR                     | S                 | 170               | 1          | 0        | 78                         | 11               | 6                | 4                      | 0                      | 0                       | 12                         | 94                       | 3                          | 220                     |
| <b>TOTAL MURCIA SAN JAVIER</b>              |                             |                   | <b>170</b>        | <b>1</b>   | <b>0</b> | <b>78</b>                  | <b>11</b>        | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>94</b>                | <b>3</b>                   | 220                     |
| PALMA DE MALLORCA                           | AIR BERLIN                  | S                 | 62                | 0          | 0        | 55                         | 13               | 24               | 8                      | 0                      | 0                       | 25                         | 65                       | 21                         | 72                      |
|   | AIR EUROPA                  | C                 | 8                 | 0          | 0        | 13                         | 50               | 38               | 0                      | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
|   | BRITANNIA AIRWAYS AND THOMS | C                 | 28                | 0          | 0        | 82                         | 11               | 7                | 0                      | 0                      | 0                       | 7                          | 80                       | 9                          | 55                      |
|   | EASYJET AIRLINE COMPANY LTD | S                 | 94                | 0          | 0        | 78                         | 9                | 9                | 5                      | 0                      | 0                       | 12                         | 73                       | 13                         | 70                      |
|   | EUROPEAN AIR CHARTER        | C                 | 8                 | 0          | 0        | 0                          | 13               | 25               | 50                     | 13                     | 0                       | 106                        | 13                       | 26                         | 8                       |
|   | FIRST CHOICE AIRWAYS LTD    | C                 | 18                | 0          | 0        | 56                         | 28               | 11               | 6                      | 0                      | 0                       | 17                         | 56                       | 98                         | 18                      |
|   | IBERWORLD                   | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|   | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 11                         | 59                       | 46                         | 29                      |
| <b>TOTAL PALMA DE MALLORCA</b>              |                             |                   | <b>236</b>        | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>12</b>        | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>65</b>                | <b>24</b>                  | 276                     |
| REUS  | FIRST CHOICE AIRWAYS LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 8                       |
|   | MY TRAVEL AIRWAYS UK        | C                 | 10                | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 80                       | 5                          | 10                      |
|   | RYANAIR                     | S                 | 107               | 0          | 1        | 84                         | 12               | 1                | 3                      | 0                      | 0                       | 8                          | 89                       | 5                          | 124                     |
| <b>TOTAL REUS</b>                           |                             |                   | <b>125</b>        | <b>0</b>   | <b>1</b> | <b>86</b>                  | <b>10</b>        | <b>1</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>88</b>                | <b>5</b>                   | 152                     |
| SANTANDER                                   | RYANAIR                     | S                 | 62                | 0          | 0        | 68                         | 24               | 8                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL SANTANDER</b>                      |                             |                   | <b>63</b>         | <b>0</b>   | <b>0</b> | <b>67</b>                  | <b>25</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| SANTIAGO DE COMPOSTELA (SPAIN)              | RYANAIR                     | S                 | 62                | 0          | 0        | 71                         | 23               | 6                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>23</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| SEVILLE                                     | RYANAIR                     | S                 | 78                | 0          | 0        | 95                         | 5                | 0                | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL SEVILLE</b>                        |                             |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>5</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| VALENCIA                                    | EASYJET AIRLINE COMPANY LTD | S                 | 68                | 0          | 0        | 74                         | 13               | 6                | 6                      | 1                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|   | RYANAIR                     | S                 | 124               | 0          | 0        | 44                         | 33               | 18               | 6                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL VALENCIA</b>                       |                             |                   | <b>192</b>        | <b>0</b>   | <b>0</b> | <b>54</b>                  | <b>26</b>        | <b>14</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>100</b>               | <b>0</b>                   | 1                       |
| VALLADOLID                                  | RYANAIR                     | S                 | 62                | 0          | 0        | 85                         | 11               | 2                | 2                      | 0                      | 0                       | 8                          | 66                       | 13                         | 62                      |
| <b>TOTAL VALLADOLID</b>                     |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>11</b>        | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>66</b>                | <b>13</b>                  | 62                      |
| ZARAGOZA                                    | RYANAIR                     | S                 | 62                | 0          | 0        | 73                         | 19               | 8                | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL ZARAGOZA</b>                       |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>19</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>TOTAL SPAIN</b>                          |                             |                   | <b>2651</b>       | <b>4</b>   | <b>6</b> | <b>78</b>                  | <b>13</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>75</b>                | <b>15</b>                  | 2012                    |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|--|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                                |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| <b>SPAIN(CANARY ISLANDS)</b>           |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | BRITANNIA AIRWAYS AND THOMS    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 50                       | 20                         | 8                       |
|  | FIRST CHOICE AIRWAYS LTD       | C                 | 8                 | 0        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 11                         | 50                       | 16                         | 8                       |
|  | THOMAS COOK AIRLINES LTD       | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 50                       | 22                         | 8                       |
| <b>TOTAL ARRECIFE</b>                  |                                |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>0</b>         | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>43</b>                | <b>27</b>                  | <b>40</b>               |
| FUERTEVENTURA                          | BRITANNIA AIRWAYS AND THOMS    | C                 | 10                | 0        | 0         | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 8                          | 100                      | 2                          | 10                      |
| <b>TOTAL FUERTEVENTURA</b>             |                                |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>10</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>78</b>                | <b>7</b>                   | <b>18</b>               |
| LAS PALMAS                             | BRITANNIA AIRWAYS AND THOMS    | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                      | 1                          | 10                      |
|  | THOMAS COOK AIRLINES LTD       | C                 | 10                | 0        | 0         | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL LAS PALMAS</b>                |                                |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>5</b>         | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>85</b>                | <b>9</b>                   | <b>27</b>               |
| TENERIFE (SURREINA SOFIA)              | BRITANNIA AIRWAYS AND THOMS    | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 80                       | 16                         | 10                      |
|  | FIRST CHOICE AIRWAYS LTD       | C                 | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 88                       | 4                          | 8                       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                                |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>83</b>                | <b>28</b>                  | <b>42</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                                |                   | <b>72</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>3</b>         | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>70</b>                | <b>20</b>                  | <b>127</b>              |
| <b>SWEDEN</b>                          |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG (SAVE)                        | RYANAIR                        | S                 | 124               | 0        | 0         | 78                         | 15               | 5                | 2                      | 0                      | 0                       | 9                          | 74                       | 10                         | 116                     |
| <b>TOTAL GOTEBORG (SAVE)</b>           |                                |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>15</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>74</b>                | <b>10</b>                  | <b>116</b>              |
| HELSINGBORG-ANGELHOLM                  | CHANNEL EXPRESS (INCORP: JET   | C                 | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL HELSINGBORG-ANGELHOLM</b>     |                                |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MALMO                                  | RYANAIR                        | S                 | 108               | 0        | 0         | 77                         | 18               | 5                | 1                      | 0                      | 0                       | 10                         | 64                       | 17                         | 106                     |
| <b>TOTAL MALMO</b>                     |                                |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>18</b>        | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>64</b>                | <b>17</b>                  | <b>106</b>              |
| STOCKHOLM (SKAVSTA)                    | RYANAIR                        | S                 | 132               | 0        | 1         | 86                         | 10               | 3                | 0                      | 1                      | 1                       | 13                         | 84                       | 7                          | 124                     |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b>       |                                |                   | <b>132</b>        | <b>0</b> | <b>1</b>  | <b>86</b>                  | <b>10</b>        | <b>3</b>         | <b>0</b>               | <b>1</b>               | <b>1</b>                | <b>13</b>                  | <b>84</b>                | <b>7</b>                   | <b>124</b>              |
| <b>TOTAL SWEDEN</b>                    |                                |                   | <b>366</b>        | <b>1</b> | <b>1</b>  | <b>80</b>                  | <b>14</b>        | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>                | <b>12</b>                  | <b>474</b>              |
| <b>SWITZERLAND</b>                     |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                         | EASYJET AIRLINE COMPANY LTD    | S                 | 62                | 0        | 0         | 55                         | 29               | 13               | 3                      | 0                      | 0                       | 18                         | 61                       | 19                         | 62                      |
| <b>TOTAL BASLE MULHOUSE</b>            |                                |                   | <b>62</b>         | <b>1</b> | <b>1</b>  | <b>55</b>                  | <b>29</b>        | <b>13</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>61</b>                | <b>19</b>                  | <b>62</b>               |
| <b>TOTAL SWITZERLAND</b>               |                                |                   | <b>62</b>         | <b>4</b> | <b>2</b>  | <b>55</b>                  | <b>29</b>        | <b>13</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>62</b>                | <b>19</b>                  | <b>65</b>               |
| <b>TUNISIA</b>                         |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | NOUVELAIR TUNISIE              | C                 | 8                 | 0        | 0         | 25                         | 0                | 0                | 38                     | 38                     | 0                       | 127                        | 0                        | 0                          | 0                       |
| <b>TOTAL MONASTIR</b>                  |                                |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>0</b>         | <b>0</b>         | <b>38</b>              | <b>38</b>              | <b>0</b>                | <b>127</b>                 | <b>90</b>                | <b>6</b>                   | <b>10</b>               |
| <b>TOTAL TUNISIA</b>                   |                                |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>0</b>         | <b>0</b>         | <b>38</b>              | <b>38</b>              | <b>0</b>                | <b>127</b>                 | <b>90</b>                | <b>6</b>                   | <b>10</b>               |
| <b>TURKEY</b>                          |                                |                   |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                | KIBRIS TURKISH AIRLINES - KTHY | S                 | 119               | 0        | 4         | 53                         | 14               | 17               | 16                     | 0                      | 0                       | 27                         | 18                       | 46                         | 125                     |
|  | SUNEXPRESS                     | C                 | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD       | C                 | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 6                          | 60                       | 18                         | 10                      |
|  | THY TURK HAVA YOLLARI TURKIS   | S                 | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>                   |                                |                   | <b>146</b>        | <b>0</b> | <b>4</b>  | <b>60</b>                  | <b>13</b>        | <b>14</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>21</b>                | <b>44</b>                  | <b>135</b>              |
| BODRUM (MILAS)                         | FIRST CHOICE AIRWAYS LTD       | C                 | 9                 | 0        | 0         | 44                         | 33               | 11               | 11                     | 0                      | 0                       | 20                         | 30                       | 75                         | 10                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|---------------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BODRUM (MILAS)                        | THOMAS COOK AIRLINES LTD       | C                 | 8                 | 0          | 0        | 75                         | 0                | 13               | 13                     | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL BODRUM (MILAS)</b>           |                                |                   | <b>17</b>         | <b>0</b>   | <b>0</b> | <b>59</b>                  | <b>18</b>        | <b>12</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>30</b>                | <b>75</b>                  | <b>10</b>               |
| DALAMAN                               | BRITANNIA AIRWAYS AND THOMS    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0                | 0                      | 0                      | 2                       | 0                          | 0                        | 0                          | 0                       |
|                                       | FIRST CHOICE AIRWAYS LTD       | C                 | 10                | 0          | 0        | 90                         | 10               | 0                | 0                      | 0                      | 7                       | 40                         | 165                      | 10                         | 10                      |
|                                       | KIBRIS TURKISH AIRLINES - KTHY | S                 | 43                | 0          | 1        | 81                         | 12               | 0                | 7                      | 0                      | 13                      | 62                         | 22                       | 55                         | 55                      |
|                                       | THOMAS COOK AIRLINES LTD       | C                 | 18                | 0          | 0        | 61                         | 17               | 11               | 11                     | 0                      | 18                      | 60                         | 130                      | 10                         | 10                      |
| <b>TOTAL DALAMAN</b>                  |                                |                   | <b>79</b>         | <b>0</b>   | <b>1</b> | <b>80</b>                  | <b>11</b>        | <b>3</b>         | <b>6</b>               | <b>0</b>               | <b>12</b>               | <b>61</b>                  | <b>51</b>                | <b>83</b>                  | <b>83</b>               |
| ISTANBUL                              | ONUR AIR                       | C                 | 60                | 0          | 0        | 33                         | 17               | 17               | 23                     | 10                     | 64                      | 50                         | 27                       | 44                         | 44                      |
|                                       | THY TURK HAVA YOLLARI TURKIS   | S                 | 26                | 0          | 0        | 42                         | 31               | 23               | 4                      | 0                      | 24                      | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL ISTANBUL</b>                 |                                |                   | <b>86</b>         | <b>0</b>   | <b>0</b> | <b>36</b>                  | <b>21</b>        | <b>19</b>        | <b>17</b>              | <b>7</b>               | <b>52</b>               | <b>50</b>                  | <b>27</b>                | <b>44</b>                  | <b>44</b>               |
| IZMIR (ADNAM MENDERES)                | KIBRIS TURKISH AIRLINES - KTHY | S                 | 48                | 0          | 2        | 48                         | 23               | 19               | 10                     | 0                      | 23                      | 42                         | 33                       | 24                         | 24                      |
|                                       | THOMAS COOK AIRLINES LTD       | C                 | 8                 | 0          | 0        | 88                         | 13               | 0                | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>   |                                |                   | <b>56</b>         | <b>0</b>   | <b>2</b> | <b>54</b>                  | <b>21</b>        | <b>16</b>        | <b>9</b>               | <b>0</b>               | <b>21</b>               | <b>42</b>                  | <b>33</b>                | <b>24</b>                  | <b>24</b>               |
| <b>TOTAL TURKEY</b>                   |                                |                   | <b>384</b>        | <b>0</b>   | <b>7</b> | <b>58</b>                  | <b>16</b>        | <b>13</b>        | <b>12</b>              | <b>2</b>               | <b>27</b>               | <b>39</b>                  | <b>43</b>                | <b>296</b>                 | <b>296</b>              |
| <b>UNITED KINGDOM</b>                 |                                |                   |                   |            |          |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| BELFAST INTERNATIONAL                 | EASYJET AIRLINE COMPANY LTD    | S                 | 294               | 0          | 0        | 70                         | 15               | 12               | 4                      | 0                      | 14                      | 69                         | 15                       | 275                        | 275                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>    |                                |                   | <b>294</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>15</b>        | <b>12</b>        | <b>4</b>               | <b>0</b>               | <b>14</b>               | <b>69</b>                  | <b>15</b>                | <b>275</b>                 | <b>275</b>              |
| BLACKPOOL                             | RYANAIR                        | S                 | 108               | 0          | 0        | 95                         | 5                | 0                | 0                      | 0                      | 3                       | 92                         | 6                        | 106                        | 106                     |
| <b>TOTAL BLACKPOOL</b>                |                                |                   | <b>108</b>        | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>5</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>92</b>                  | <b>6</b>                 | <b>106</b>                 | <b>106</b>              |
| CITY OF DERRY (EGLINTON)              | RYANAIR                        | S                 | 62                | 0          | 0        | 94                         | 5                | 2                | 0                      | 0                      | 3                       | 84                         | 7                        | 116                        | 116                     |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>5</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>84</b>                  | <b>7</b>                 | <b>116</b>                 | <b>116</b>              |
| EDINBURGH                             | EASYJET AIRLINE COMPANY LTD    | S                 | 362               | 0          | 4        | 75                         | 17               | 5                | 3                      | 0                      | 11                      | 51                         | 30                       | 337                        | 337                     |
|                                       | FLYGLOBESPAN                   | S                 | 108               | 1          | 0        | 78                         | 15               | 6                | 1                      | 0                      | 9                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL EDINBURGH</b>                |                                |                   | <b>471</b>        | <b>2</b>   | <b>4</b> | <b>75</b>                  | <b>17</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>11</b>               | <b>51</b>                  | <b>30</b>                | <b>337</b>                 | <b>337</b>              |
| GLASGOW                               | EASYJET AIRLINE COMPANY LTD    | S                 | 283               | 1          | 3        | 85                         | 9                | 3                | 2                      | 1                      | 10                      | 78                         | 16                       | 275                        | 275                     |
|                                       | FLYGLOBESPAN                   | S                 | 108               | 0          | 0        | 87                         | 9                | 3                | 1                      | 0                      | 6                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL GLASGOW</b>                  |                                |                   | <b>391</b>        | <b>1</b>   | <b>3</b> | <b>85</b>                  | <b>9</b>         | <b>3</b>         | <b>2</b>               | <b>1</b>               | <b>9</b>                | <b>78</b>                  | <b>16</b>                | <b>275</b>                 | <b>275</b>              |
| GUERNSEY                              | AURIGNY AIR SERVICES           | S                 | 88                | 0          | 8        | 63                         | 16               | 9                | 9                      | 3                      | 28                      | 55                         | 25                       | 260                        | 260                     |
| <b>TOTAL GUERNSEY</b>                 |                                |                   | <b>88</b>         | <b>0</b>   | <b>8</b> | <b>63</b>                  | <b>16</b>        | <b>9</b>         | <b>9</b>               | <b>3</b>               | <b>28</b>               | <b>55</b>                  | <b>25</b>                | <b>260</b>                 | <b>260</b>              |
| ISLE OF MAN                           | EUROMANX GMBH                  | S                 | 62                | 0          | 0        | 79                         | 21               | 0                | 0                      | 0                      | 8                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL ISLE OF MAN</b>              |                                |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>21</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>23</b>                  | <b>31</b>                | <b>113</b>                 | <b>113</b>              |
| JERSEY                                | VLM (BELGIUM)                  | C                 | 8                 | 0          | 0        | 63                         | 38               | 0                | 0                      | 0                      | 11                      | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL JERSEY</b>                   |                                |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>38</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>100</b>                 | <b>10</b>                | <b>8</b>                   | <b>8</b>                |
| MANCHESTER                            | EASTERN AIRWAYS                | S                 | 131               | 0          | 1        | 89                         | 3                | 5                | 4                      | 0                      | 9                       | 80                         | 8                        | 124                        | 124                     |
| <b>TOTAL MANCHESTER</b>               |                                |                   | <b>131</b>        | <b>7</b>   | <b>1</b> | <b>89</b>                  | <b>3</b>         | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>9</b>                | <b>80</b>                  | <b>8</b>                 | <b>124</b>                 | <b>124</b>              |
| NEWCASTLE                             | EASYJET AIRLINE COMPANY LTD    | S                 | 240               | 0          | 0        | 60                         | 15               | 18               | 7                      | 0                      | 20                      | 69                         | 16                       | 230                        | 230                     |
| <b>TOTAL NEWCASTLE</b>                |                                |                   | <b>240</b>        | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>15</b>        | <b>18</b>        | <b>7</b>               | <b>0</b>               | <b>20</b>               | <b>69</b>                  | <b>16</b>                | <b>230</b>                 | <b>230</b>              |
| NEWQUAY                               | RYANAIR                        | S                 | 124               | 0          | 0        | 90                         | 8                | 2                | 0                      | 0                      | 6                       | 82                         | 8                        | 124                        | 124                     |
| <b>TOTAL NEWQUAY</b>                  |                                |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>8</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>82</b>                  | <b>8</b>                 | <b>124</b>                 | <b>124</b>              |
| PRESTWICK                             | RYANAIR                        | S                 | 314               | 0          | 1        | 83                         | 10               | 4                | 3                      | 0                      | 10                      | 87                         | 6                        | 310                        | 310                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR AUGUST 2005

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004                 |                            |                         |
|----------------------|---------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |         | CHARTER/<br>SCHED | UNMATCHED |            | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |         |                   | MATCHED   | Actual (7) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PRESTWICK      |         | 314               | 0         | 1          | 83                         | 10               | 4                | 3                      | 0                      | 0                       | 10                         | 87                       | 6                          | 310                     |
| TOTAL UNITED KINGDOM |         | 2293              | 12        | 17         | 78                         | 12               | 6                | 3                      | 0                      | 0                       | 11                         | 69                       | 17                         | 2282                    |
| TOTAL STANSTED       |         | 15256             | 44        | 52         | 79                         | 12               | 6                | 3                      | 0                      | 0                       | 11                         | 74                       | 14                         | 15044                   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004            |                            |                          |           |  |
|--------------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
|                                      |                   |                                 |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |
|                                      |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| AALBORG                              |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| AARHUS (TIRSTRUP)                    |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                      | STANSTED          | RYANAIR                         | S                 | A           | 54                | 0        | 0                          | 96               | 2                | 0                      | 2                      | 0                       | 0                          | 2                   | 87                         | 10                       | 53        |  |
|                                      | STANSTED          | RYANAIR                         | S                 | D           | 54                | 0        | 0                          | 85               | 13               | 2                      | 0                      | 0                       | 0                          | 9                   | 51                         | 23                       | 53        |  |
| <b>TOTAL AARHUS (TIRSTRUP)</b>       |                   |                                 |                   |             | <b>108</b>        | <b>0</b> | <b>0</b>                   | <b>91</b>        | <b>7</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>            | <b>69</b>                  | <b>16</b>                | <b>16</b> |  |
| ABERDEEN                             |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                      | HEATHROW          | BMI BRITISH MIDLAND             | S                 | A           | 137               | 0        | 0                          | 85               | 9                | 4                      | 1                      | 0                       | 0                          | 6                   | 60                         | 18                       | 136       |  |
|                                      | HEATHROW          | BMI BRITISH MIDLAND             | S                 | D           | 137               | 0        | 0                          | 84               | 10               | 4                      | 2                      | 0                       | 0                          | 7                   | 60                         | 18                       | 136       |  |
|                                      | MANCHESTER        | BMI REGIONAL                    | S                 | A           | 76                | 0        | 0                          | 97               | 1                | 1                      | 0                      | 0                       | 0                          | 2                   | 85                         | 8                        | 73        |  |
|                                      | MANCHESTER        | BMI REGIONAL                    | S                 | D           | 76                | 0        | 0                          | 96               | 4                | 0                      | 0                      | 0                       | 0                          | 1                   | 84                         | 6                        | 73        |  |
|                                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 80                | 0        | 0                          | 90               | 4                | 1                      | 4                      | 1                       | 0                          | 8                   | 91                         | 4                        | 79        |  |
|                                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 80                | 0        | 0                          | 90               | 5                | 1                      | 4                      | 0                       | 0                          | 5                   | 89                         | 5                        | 79        |  |
|                                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 83                | 0        | 0                          | 90               | 4                | 5                      | 1                      | 0                       | 0                          | 5                   | 88                         | 7                        | 85        |  |
|                                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 86                | 0        | 0                          | 90               | 7                | 2                      | 1                      | 0                       | 0                          | 4                   | 86                         | 7                        | 85        |  |
|                                      | GATWICK           | BRITISH AIRWAYS PLC             | S                 | A           | 91                | 0        | 0                          | 52               | 26               | 14                     | 8                      | 0                       | 0                          | 24                  | 66                         | 17                       | 112       |  |
|                                      | GATWICK           | BRITISH AIRWAYS PLC             | S                 | D           | 91                | 0        | 0                          | 59               | 13               | 20                     | 8                      | 0                       | 0                          | 20                  | 57                         | 20                       | 114       |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 191               | 1        | 1                          | 82               | 10               | 3                      | 4                      | 1                       | 0                          | 12                  | 54                         | 23                       | 183       |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 192               | 0        | 0                          | 74               | 13               | 8                      | 4                      | 1                       | 0                          | 14                  | 49                         | 25                       | 183       |  |
|                                      | NEWCASTLE         | EASTERN AIRWAYS                 | S                 | A           | 115               | 1        | 0                          | 91               | 4                | 3                      | 2                      | 0                       | 0                          | 7                   | 83                         | 9                        | 108       |  |
|                                      | NEWCASTLE         | EASTERN AIRWAYS                 | S                 | D           | 115               | 0        | 0                          | 86               | 5                | 3                      | 5                      | 0                       | 0                          | 11                  | 82                         | 12                       | 108       |  |
|                                      | LUTON             | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 54                | 0        | 0                          | 61               | 20               | 13                     | 6                      | 0                       | 0                          | 17                  | 73                         | 13                       | 52        |  |
|                                      | LUTON             | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 54                | 0        | 0                          | 44               | 28               | 20                     | 7                      | 0                       | 0                          | 25                  | 62                         | 18                       | 53        |  |
| <b>TOTAL ABERDEEN</b>                |                   |                                 |                   |             | <b>1659</b>       | <b>3</b> | <b>1</b>                   | <b>81</b>        | <b>10</b>        | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>70</b>                  | <b>15</b>                | <b>15</b> |  |
| ABU DHABI INTERNATIONAL              |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                      | GATWICK           | ETIHAD AIRWAYS                  | S                 | A           | 31                | 0        | 0                          | 84               | 0                | 6                      | 10                     | 0                       | 0                          | 15                  | 0                          | 0                        | 0         |  |
|                                      | GATWICK           | ETIHAD AIRWAYS                  | S                 | D           | 31                | 0        | 0                          | 71               | 23               | 0                      | 6                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |  |
|                                      | HEATHROW          | ETIHAD AIRWAYS                  | S                 | A           | 43                | 0        | 0                          | 91               | 5                | 0                      | 2                      | 2                       | 0                          | 11                  | 100                        | 0                        | 44        |  |
|                                      | HEATHROW          | ETIHAD AIRWAYS                  | S                 | D           | 43                | 0        | 0                          | 67               | 14               | 14                     | 2                      | 2                       | 0                          | 21                  | 66                         | 15                       | 44        |  |
|                                      | HEATHROW          | GULF AIR                        | S                 | A           | 36                | 0        | 0                          | 81               | 6                | 14                     | 0                      | 0                       | 0                          | 8                   | 71                         | 17                       | 35        |  |
|                                      | HEATHROW          | GULF AIR                        | S                 | D           | 36                | 0        | 0                          | 72               | 19               | 8                      | 0                      | 0                       | 0                          | 10                  | 53                         | 51                       | 34        |  |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                   |                                 |                   |             | <b>220</b>        | <b>3</b> | <b>0</b>                   | <b>78</b>        | <b>11</b>        | <b>7</b>               | <b>3</b>               | <b>1</b>                | <b>0</b>                   | <b>13</b>           | <b>77</b>                  | <b>19</b>                | <b>19</b> |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|--------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                          |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                          |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| ABUJA                    | HEATHROW          | BRITISH AIRWAYS PLC      |                | S A      | 30                | 0        | 0         | 90                         | 3             | 7             | 0                | 0                | 0                 | 4                    | 68            | 12                   | 22                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC      |                | S D      | 30                | 0        | 0         | 70                         | 23            | 7             | 0                | 0                | 0                 | 12                   | 52            | 28                   | 23                 |
| <b>TOTAL ABUJA</b>       |                   |                          |                |          | <b>60</b>         | <b>1</b> | <b>0</b>  | <b>80</b>                  | <b>13</b>     | <b>7</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>60</b>     | <b>20</b>            | <b>20</b>          |
| ACCRA                    | GATWICK           | ASTRAEUS LTD             |                | S A      | 15                | 0        | 0         | 0                          | 7             | 33            | 53               | 7                | 0                 | 100                  | 0             | 0                    | 0                  |
|                          | GATWICK           | ASTRAEUS LTD             |                | S D      | 15                | 0        | 0         | 20                         | 27            | 13            | 40               | 0                | 0                 | 55                   | 0             | 0                    | 0                  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC      |                | S A      | 29                | 0        | 0         | 76                         | 14            | 10            | 0                | 0                | 0                 | 10                   | 65            | 24                   | 31                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC      |                | S D      | 29                | 0        | 0         | 41                         | 17            | 17            | 24               | 0                | 0                 | 36                   | 26            | 44                   | 31                 |
|                          | GATWICK           | FLYJET LTD               |                | C A      | 5                 | 0        | 0         | 0                          | 0             | 40            | 60               | 0                | 0                 | 58                   | 0             | 143                  | 5                  |
|                          | GATWICK           | FLYJET LTD               |                | C D      | 5                 | 0        | 0         | 0                          | 0             | 0             | 100              | 0                | 0                 | 94                   | 20            | 47                   | 5                  |
|                          | GATWICK           | MONARCH AIRLINES         |                | C A      | 8                 | 0        | 0         | 88                         | 0             | 13            | 0                | 0                | 0                 | 6                    | 0             | 53                   | 4                  |
|                          | GATWICK           | MONARCH AIRLINES         |                | C D      | 9                 | 0        | 0         | 67                         | 11            | 22            | 0                | 0                | 0                 | 16                   | 20            | 27                   | 5                  |
| <b>TOTAL ACCRA</b>       |                   |                          |                |          | <b>115</b>        | <b>0</b> | <b>0</b>  | <b>43</b>                  | <b>13</b>     | <b>17</b>     | <b>25</b>        | <b>1</b>         | <b>0</b>          | <b>40</b>            | <b>32</b>     | <b>53</b>            | <b>53</b>          |
| ADDIS ABABA              | HEATHROW          | BMED                     |                | S A      | 13                | 0        | 0         | 54                         | 8             | 31            | 8                | 0                | 0                 | 22                   | 94            | 3                    | 18                 |
|                          | HEATHROW          | BMED                     |                | S D      | 13                | 0        | 0         | 31                         | 15            | 31            | 23               | 0                | 0                 | 36                   | 24            | 55                   | 17                 |
|                          | GATWICK           | ETHIOPIAN AIRLINES       |                | S A      | 9                 | 0        | 0         | 44                         | 11            | 11            | 22               | 11               | 0                 | 56                   | 0             | 0                    | 0                  |
|                          | GATWICK           | ETHIOPIAN AIRLINES       |                | S D      | 9                 | 0        | 0         | 11                         | 22            | 22            | 33               | 11               | 0                 | 65                   | 0             | 0                    | 0                  |
|                          | HEATHROW          | ETHIOPIAN AIRLINES       |                | S A      | 17                | 0        | 0         | 47                         | 29            | 6             | 18               | 0                | 0                 | 24                   | 53            | 16                   | 17                 |
|                          | HEATHROW          | ETHIOPIAN AIRLINES       |                | S D      | 17                | 0        | 0         | 24                         | 41            | 29            | 6                | 0                | 0                 | 28                   | 47            | 19                   | 17                 |
| <b>TOTAL ADDIS ABABA</b> |                   |                          |                |          | <b>78</b>         | <b>0</b> | <b>0</b>  | <b>36</b>                  | <b>23</b>     | <b>22</b>     | <b>17</b>        | <b>3</b>         | <b>0</b>          | <b>35</b>            | <b>55</b>     | <b>23</b>            | <b>23</b>          |
| AGADIR                   | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 0             | 0                | 25               | 0                 | 72                   | 0             | 0                    | 0                  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD |                | C D      | 4                 | 0        | 0         | 50                         | 25            | 0             | 0                | 25               | 0                 | 78                   | 0             | 0                    | 0                  |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0         | 50                         | 0             | 0             | 25               | 0                | 25                | 141                  | 0             | 0                    | 0                  |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0         | 50                         | 0             | 0             | 25               | 0                | 25                | 149                  | 0             | 0                    | 0                  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD |                | C D      | 4                 | 0        | 0         | 25                         | 50            | 0             | 25               | 0                | 0                 | 29                   | 0             | 0                    | 0                  |
| <b>TOTAL AGADIR</b>      |                   |                          |                |          | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>16</b>     | <b>6</b>      | <b>9</b>         | <b>6</b>         | <b>6</b>          | <b>63</b>            | <b>68</b>     | <b>30</b>            | <b>30</b>          |
| AJACCIO                  |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |
|--|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|  |                   |                                  |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|  |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| AJACCIO                                | HEATHROW          | BMI BRITISH MIDLAND              | C                 | A           | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 0                   | 75                         | 5                        |
|  | HEATHROW          | BMI BRITISH MIDLAND              | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 60                  | 35                         | 5                        |
| <b>TOTAL AJACCIO</b>                   |                   |                                  |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>30</b>           | <b>55</b>                  | <b>55</b>                |
| AL AIN                                 |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ALEXANDRIA (BORG EL ARA)               | HEATHROW          | BMED                             | S                 | A           | 13                | 0        | 0         | 92                         | 0                | 0                | 0                      | 8                      | 0                       | 29                         | 0                   | 0                          | 0                        |
|  | HEATHROW          | BMED                             | S                 | D           | 13                | 0        | 0         | 54                         | 23               | 23               | 0                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |
| <b>TOTAL ALEXANDRIA (BORG EL ARAB)</b> |                   |                                  |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>12</b>        | <b>0</b>               | <b>4</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| ALGHERO/SASSARI                        |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|  | GATWICK           | ASTRAEUS LTD                     | C                 | A           | 4                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 51                         | 0                   | 0                          | 0                        |
|  | GATWICK           | ASTRAEUS LTD                     | C                 | D           | 4                 | 0        | 0         | 25                         | 0                | 25               | 50                     | 0                      | 0                       | 76                         | 0                   | 0                          | 0                        |
|  | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | C                 | A           | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 12                         | 100                 | 0                          | 4                        |
|  | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | C                 | D           | 4                 | 0        | 0         | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 18                         | 50                  | 15                         | 4                        |
|  | STANSTED          | RYANAIR                          | S                 | A           | 62                | 0        | 0         | 79                         | 6                | 11               | 3                      | 0                      | 0                       | 11                         | 87                  | 6                          | 62                       |
|  | STANSTED          | RYANAIR                          | S                 | D           | 62                | 0        | 0         | 87                         | 6                | 5                | 2                      | 0                      | 0                       | 10                         | 82                  | 10                         | 62                       |
| <b>TOTAL ALGHERO/SASSARI</b>           |                   |                                  |                   |             | <b>140</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>9</b>         | <b>9</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>84</b>           | <b>8</b>                   | <b>8</b>                 |
| ALGIERS                                |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|  | HEATHROW          | AIR ALGERIE                      | S                 | A           | 22                | 0        | 0         | 36                         | 5                | 36               | 23                     | 0                      | 0                       | 37                         | 30                  | 30                         | 23                       |
|  | HEATHROW          | AIR ALGERIE                      | S                 | D           | 22                | 0        | 0         | 41                         | 32               | 23               | 5                      | 0                      | 0                       | 21                         | 52                  | 30                         | 23                       |
|  | GATWICK           | BRITISH AIRWAYS PLC              | S                 | A           | 23                | 0        | 0         | 17                         | 17               | 43               | 22                     | 0                      | 0                       | 48                         | 9                   | 56                         | 22                       |
|  | GATWICK           | BRITISH AIRWAYS PLC              | S                 | D           | 23                | 0        | 0         | 48                         | 17               | 26               | 9                      | 0                      | 0                       | 25                         | 23                  | 30                         | 22                       |
| <b>TOTAL ALGIERS</b>                   |                   |                                  |                   |             | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>36</b>                  | <b>18</b>        | <b>32</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>29</b>           | <b>36</b>                  | <b>36</b>                |
| ALICANTE                               |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|  | BIRMINGHAM        | AIR MALTA                        | C                 | A           | 4                 | 0        | 0         | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 33                         | 0                   | 0                          | 0                        |
|  | BIRMINGHAM        | AIR MALTA                        | C                 | D           | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|  | HEATHROW          | BMI BRITISH MIDLAND              | S                 | A           | 31                | 0        | 0         | 52                         | 29               | 13               | 6                      | 0                      | 0                       | 21                         | 32                  | 39                         | 31                       |
|  | HEATHROW          | BMI BRITISH MIDLAND              | S                 | D           | 31                | 0        | 0         | 65                         | 23               | 6                | 6                      | 0                      | 0                       | 19                         | 39                  | 29                         | 31                       |
|  | BIRMINGHAM        | BMIBABY LTD                      | S                 | A           | 27                | 0        | 0         | 67                         | 11               | 15               | 7                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
|  | BIRMINGHAM        | BMIBABY LTD                      | S                 | D           | 27                | 0        | 0         | 59                         | 7                | 22               | 11                     | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |
|  | MANCHESTER        | BMIBABY LTD                      | S                 | A           | 31                | 0        | 0         | 16                         | 35               | 19               | 26                     | 3                      | 0                       | 45                         | 6                   | 74                         | 31                       |
|  | MANCHESTER        | BMIBABY LTD                      | S                 | D           | 31                | 0        | 0         | 42                         | 29               | 10               | 16                     | 3                      | 0                       | 30                         | 23                  | 58                         | 31                       |
|  | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 50                  | 29                         | 10                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |         |
|----------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|
|                      |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |
|                      |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED |
| ALICANTE             | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 67                         | 19                       | 9       |
|                      | EDINBURGH         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       |
|                      | EDINBURGH         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0       |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 9                 | 0        | 0                          | 78               | 0                | 0                      | 11                     | 0                       | 11                         | 56                  | 68                         | 12                       | 22      |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 9                 | 0        | 0                          | 67               | 11               | 0                      | 11                     | 0                       | 11                         | 53                  | 71                         | 10                       | 21      |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 70                         | 22                       | 10      |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 67                         | 9                        | 9       |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 3                        | 5       |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 9                        | 5       |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 13                | 0        | 0                          | 85               | 15               | 0                      | 0                      | 0                       | 0                          | 8                   | 71                         | 12                       | 21      |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 13                | 0        | 0                          | 85               | 8                | 8                      | 0                      | 0                       | 0                          | 7                   | 67                         | 14                       | 21      |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 86                         | 7                        | 14      |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 9                 | 0        | 0                          | 89               | 11               | 0                      | 0                      | 0                       | 0                          | 3                   | 92                         | 4                        | 13      |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C                 | A           | 4                 | 0        | 0                          | 25               | 25               | 25                     | 25                     | 0                       | 0                          | 37                  | 25                         | 23                       | 4       |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C                 | D           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 11                  | 100                        | 4                        | 4       |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | C                 | A           | 7                 | 0        | 0                          | 14               | 0                | 14                     | 57                     | 14                      | 0                          | 85                  | 50                         | 22                       | 4       |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | C                 | D           | 6                 | 2        | 0                          | 83               | 0                | 0                      | 17                     | 0                       | 0                          | 16                  | 75                         | 6                        | 4       |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | C                 | A           | 4                 | 0        | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 0                          | 57                  | 100                        | 2                        | 4       |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | C                 | D           | 4                 | 0        | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 0                          | 49                  | 100                        | 9                        | 4       |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S                 | A           | 31                | 0        | 0                          | 29               | 35               | 23                     | 10                     | 3                       | 0                          | 36                  | 0                          | 0                        | 0       |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S                 | D           | 31                | 0        | 0                          | 90               | 0                | 6                      | 0                      | 3                       | 0                          | 12                  | 0                          | 0                        | 0       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| ALICANTE             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 93                | 0        | 0                          | 62            | 8             | 16               | 14               | 0                 | 0                    | 23            | 86                   | 11                 | 66      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 93                | 0        | 0                          | 68            | 15            | 5                | 12               | 0                 | 0                    | 19            | 76                   | 16                 | 67      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 65                | 0        | 0                          | 65            | 15            | 11               | 8                | 0                 | 2                    | 28            | 70                   | 22                 | 61      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 65                | 1        | 1                          | 65            | 18            | 11               | 6                | 0                 | 0                    | 18            | 63                   | 31                 | 62      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 39                | 0        | 0                          | 59            | 18            | 10               | 10               | 3                 | 0                    | 28            | 90                   | 9                  | 41      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 39                | 0        | 0                          | 41            | 23            | 23               | 13               | 0                 | 0                    | 28            | 68                   | 16                 | 40      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 108               | 0        | 0                          | 90            | 5             | 1                | 5                | 0                 | 0                    | 7             | 77                   | 19                 | 102     |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 108               | 0        | 0                          | 79            | 13            | 5                | 4                | 0                 | 0                    | 12            | 75                   | 16                 | 102     |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | A        | 27                | 0        | 0                          | 48            | 22            | 15               | 4                | 7                 | 4                    | 61            | 83                   | 13                 | 23      |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | D        | 27                | 0        | 0                          | 63            | 15            | 11               | 4                | 7                 | 0                    | 36            | 82                   | 15                 | 22      |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD           | C              | A        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 16            | 75                   | 12                 | 4       |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 8                  | 4       |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | A        | 12                | 1        | 0                          | 67            | 0             | 8                | 25               | 0                 | 0                    | 43            | 78                   | 11                 | 9       |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | D        | 11                | 2        | 0                          | 73            | 0             | 0                | 18               | 0                 | 9                    | 67            | 78                   | 6                  | 9       |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD           | C              | A        | 8                 | 0        | 0                          | 63            | 38            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0       |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD           | C              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 89                   | 16                 | 9       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 89                   | 8                  | 9       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 18                | 0        | 0                          | 67            | 17            | 6                | 11               | 0                 | 0                    | 18            | 61                   | 17                 | 18      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 17                | 0        | 0                          | 71            | 0             | 24               | 6                | 0                 | 0                    | 17            | 78                   | 8                  | 18      |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 19            | 100                  | 3                  | 4       |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 19            | 75                   | 6                  | 4       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 18                | 0        | 0                          | 61            | 22            | 11               | 6                | 0                 | 0                    | 16            | 84                   | 12                 | 25      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 18                | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 13            | 88                   | 10                 | 26      |           |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S              | A        | 22                | 0        | 0                          | 59            | 23            | 5                | 14               | 0                 | 0                    | 19            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S              | D        | 22                | 0        | 0                          | 59            | 23            | 9                | 9                | 0                 | 0                    | 19            | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 26                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 26                | 0        | 0                          | 88            | 12            | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       |           |
|                      | GLASGOW           | FLYGLOBESPAN                | S              | A        | 31                | 0        | 0                          | 90            | 0             | 3                | 6                | 0                 | 0                    | 12            | 85                   | 48                 | 27      |           |
|                      | GLASGOW           | FLYGLOBESPAN                | S              | D        | 31                | 0        | 0                          | 90            | 6             | 0                | 0                | 3                 | 0                    | 11            | 85                   | 12                 | 26      |           |
|                      | MANCHESTER        | FLYJET LTD                  | C              | A        | 5                 | 0        | 0                          | 0             | 0             | 20               | 60               | 0                 | 20                   | 214           | 40                   | 51                 | 5       |           |
|                      | MANCHESTER        | FLYJET LTD                  | C              | D        | 5                 | 0        | 0                          | 20            | 0             | 20               | 40               | 0                 | 20                   | 191           | 80                   | 22                 | 5       |           |
|                      | MANCHESTER        | FUTURA AIRLINES             | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 25                | 0                    | 51            | 0                    | 0                  | 0       |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| ALICANTE             |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 41            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 73                | 0        | 2                          | 45            | 23            | 15               | 12               | 3                 | 1                    | 40            | 65                   | 34                 | 62      | 62        |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 73                | 0        | 2                          | 42            | 27            | 14               | 12               | 3                 | 1                    | 40            | 53                   | 40                 | 62      | 62        |
|                      | EDINBURGH         | GREECE AIRWAYS           | S              | A        | 5                 | 0        | 0                          | 40            | 40            | 0                | 0                | 0                 | 20                   | 119           | 73                   | 11                 | 11      | 11        |
|                      | EDINBURGH         | GREECE AIRWAYS           | S              | D        | 5                 | 0        | 0                          | 40            | 20            | 20               | 0                | 0                 | 20                   | 121           | 62                   | 13                 | 13      | 13        |
|                      | GLASGOW           | GREECE AIRWAYS           | S              | A        | 9                 | 0        | 0                          | 56            | 33            | 0                | 0                | 0                 | 11                   | 63            | 100                  | 0                  | 7       | 7         |
|                      | GLASGOW           | GREECE AIRWAYS           | S              | D        | 9                 | 0        | 0                          | 78            | 0             | 11               | 0                | 0                 | 11                   | 72            | 70                   | 14                 | 10      | 10        |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S              | A        | 8                 | 0        | 0                          | 50            | 38            | 13               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S              | D        | 8                 | 0        | 0                          | 63            | 25            | 13               | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0       | 0         |
|                      | EDINBURGH         | MONARCH AIRLINES         | C              | A        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 1                  | 9       | 9         |
|                      | EDINBURGH         | MONARCH AIRLINES         | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 9             | 89                   | 4                  | 9       | 9         |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 17                | 0        | 0                          | 59            | 18            | 6                | 12               | 6                 | 0                    | 33            | 43                   | 67                 | 14      | 14        |
|                      | GATWICK           | MONARCH AIRLINES         | S              | A        | 62                | 1        | 0                          | 53            | 16            | 15               | 15               | 2                 | 0                    | 31            | 71                   | 14                 | 62      | 62        |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 16                | 1        | 0                          | 63            | 13            | 13               | 6                | 6                 | 0                    | 34            | 57                   | 51                 | 14      | 14        |
|                      | GATWICK           | MONARCH AIRLINES         | S              | D        | 62                | 0        | 0                          | 71            | 6             | 11               | 11               | 0                 | 0                    | 23            | 70                   | 12                 | 61      | 61        |
|                      | LUTON             | MONARCH AIRLINES         | S              | A        | 31                | 0        | 0                          | 74            | 19            | 6                | 0                | 0                 | 0                    | 11            | 71                   | 36                 | 31      | 31        |
|                      | LUTON             | MONARCH AIRLINES         | S              | D        | 31                | 0        | 0                          | 81            | 13            | 6                | 0                | 0                 | 0                    | 8             | 71                   | 34                 | 31      | 31        |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 50               | 25               | 0                 | 0                    | 46            | 62                   | 22                 | 13      | 13        |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | A        | 62                | 0        | 0                          | 69            | 16            | 5                | 8                | 2                 | 0                    | 22            | 77                   | 13                 | 62      | 62        |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | D        | 62                | 0        | 0                          | 77            | 13            | 5                | 5                | 0                 | 0                    | 10            | 87                   | 8                  | 62      | 62        |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 41            | 69                   | 19                 | 13      | 13        |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 44            | 60                   | 22                 | 5       | 5         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | A        | 32                | 0        | 4                          | 91            | 6             | 3                | 0                | 0                 | 0                    | 4             | 59                   | 26                 | 54      | 54        |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 51            | 78                   | 19                 | 9       | 9         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | D        | 31                | 0        | 0                          | 84            | 16            | 0                | 0                | 0                 | 0                    | 5             | 64                   | 26                 | 58      | 58        |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 75                   | 35                 | 12      | 12        |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 62                   | 39                 | 13      | 13        |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 13                | 0        | 0                          | 77            | 8             | 8                | 8                | 0                 | 0                    | 13            | 63                   | 19                 | 16      | 16        |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 13                | 0        | 0                          | 85            | 8             | 0                | 8                | 0                 | 0                    | 12            | 76                   | 14                 | 17      | 17        |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 56                   | 37                 | 9       | 9         |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 71                   | 15                 | 7       | 7         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 9             | 100                  | 2                  | 4       | 4         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 13            | 100                  | 0                  | 4       | 4         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|-----------------------|-------------------|----------------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                                  |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                                  |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| ALICANTE              |                   |                                  |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0         | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 21                   | 92            | 3                    | 13                 |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 13                | 93                   | 4             | 14                   |                    |  |
|                       | GLASGOW           | THOMAS COOK AIRLINES LTD         | C              | A        | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 2                 | 67                   | 10            | 6                    |                    |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 17                | 0         | 0         | 53                         | 6             | 18            | 12               | 6                | 6                 | 67                   | 71            | 24                   | 17                 |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 18                | 0         | 0         | 61                         | 17            | 6             | 6                | 6                | 47                | 72                   | 20            | 18                   |                    |  |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD         | C              | A        | 9                 | 0         | 0         | 78                         | 11            | 11            | 0                | 0                | 8                 | 67                   | 28            | 9                    |                    |  |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD         | C              | D        | 9                 | 0         | 0         | 89                         | 0             | 11            | 0                | 0                | 5                 | 89                   | 22            | 9                    |                    |  |
| <b>TOTAL ALICANTE</b> |                   |                                  |                |          | <b>2117</b>       | <b>18</b> | <b>9</b>  | <b>67</b>                  | <b>15</b>     | <b>9</b>      | <b>8</b>         | <b>1</b>         | <b>1</b>          | <b>24</b>            | <b>70</b>     | <b>22</b>            | <b>22</b>          |  |
| ALMA ATA              |                   |                                  |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | HEATHROW          | AIR ASTANA                       | S              | A        | 9                 | 0         | 0         | 78                         | 22            | 0             | 0                | 0                | 7                 | 78                   | 6             | 9                    |                    |  |
|                       | HEATHROW          | AIR ASTANA                       | S              | D        | 9                 | 0         | 0         | 89                         | 0             | 11            | 0                | 0                | 6                 | 89                   | 7             | 9                    |                    |  |
|                       | HEATHROW          | BMED                             | S              | A        | 12                | 0         | 0         | 92                         | 0             | 0             | 8                | 0                | 9                 | 64                   | 25            | 14                   |                    |  |
|                       | HEATHROW          | BMED                             | S              | D        | 12                | 0         | 0         | 50                         | 42            | 8             | 0                | 0                | 19                | 31                   | 62            | 13                   |                    |  |
| <b>TOTAL ALMA ATA</b> |                   |                                  |                |          | <b>42</b>         | <b>0</b>  | <b>0</b>  | <b>76</b>                  | <b>17</b>     | <b>5</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>62</b>     | <b>28</b>            | <b>28</b>          |  |
| ALMERIA               |                   |                                  |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 3                 | 100                  | 0             | 4                    |                    |  |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 1             | 4                    |                    |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | A        | 31                | 0         | 0         | 77                         | 13            | 0             | 10               | 0                | 18                | 0                    | 0             | 0                    |                    |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | D        | 31                | 0         | 0         | 45                         | 35            | 16            | 3                | 0                | 23                | 0                    | 0             | 0                    |                    |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | A        | 30                | 0         | 1         | 87                         | 10            | 0             | 3                | 0                | 7                 | 0                    | 0             | 0                    |                    |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | D        | 31                | 0         | 0         | 55                         | 29            | 16            | 0                | 0                | 18                | 0                    | 0             | 0                    |                    |  |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 3                 | 1         | 0         | 33                         | 0             | 33            | 33               | 0                | 44                | 50                   | 14            | 4                    |                    |  |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 3                 | 0         | 0         | 67                         | 0             | 0             | 33               | 0                | 48                | 100                  | 1             | 4                    |                    |  |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 0             | 4                    |                    |  |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 2                 | 100                  | 2             | 4                    |                    |  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 8                 | 75                   | 58            | 4                    |                    |  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0         | 0         | 50                         | 25            | 25            | 0                | 0                | 19                | 50                   | 52            | 4                    |                    |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0         | 0         | 75                         | 0             | 0             | 0                | 25               | 49                | 100                  | 1             | 4                    |                    |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0         | 0         | 75                         | 0             | 0             | 0                | 25               | 51                | 100                  | 0             | 4                    |                    |  |
|                       | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S              | A        | 13                | 0         | 0         | 0                          | 62            | 15            | 8                | 0                | 15                | 113                  | 0             | 0                    |                    |  |
|                       | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S              | D        | 13                | 0         | 0         | 54                         | 31            | 8             | 0                | 0                | 8                 | 43                   | 0             | 0                    |                    |  |
|                       | GATWICK           | GB AIRWAYS LTD                   | S              | A        | 17                | 0         | 0         | 47                         | 41            | 6             | 0                | 0                | 6                 | 37                   | 50            | 26                   | 18                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |  |
|-----------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                                   |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                                   |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| ALMERIA                           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                   | GATWICK           | GB AIRWAYS LTD           |                | S D      | 17                | 0        | 0                          | 41            | 35            | 18               | 0                | 0                 | 6                    | 45            | 67                   | 17                 | 18        |           |  |
|                                   | GATWICK           | MONARCH AIRLINES         |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 75                   | 16                 | 4         |           |  |
|                                   | GATWICK           | MONARCH AIRLINES         |                | C D      | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 75                   | 16                 | 4         |           |  |
|                                   | MANCHESTER        | MONARCH AIRLINES         |                | S A      | 17                | 0        | 0                          | 76            | 18            | 0                | 0                | 6                 | 0                    | 19            | 0                    | 0                  | 0         |           |  |
|                                   | MANCHESTER        | MONARCH AIRLINES         |                | S D      | 17                | 0        | 0                          | 94            | 0             | 0                | 0                | 6                 | 0                    | 11            | 0                    | 0                  | 0         |           |  |
|                                   | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     |                | S A      | 17                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 77                   | 23                 | 13        |           |  |
|                                   | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     |                | S D      | 17                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 77                   | 23                 | 13        |           |  |
|                                   | GLASGOW           | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 61                 | 4         |           |  |
|                                   | GLASGOW           | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 75                   | 10                 | 4         |           |  |
|                                   | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 24            | 100                  | 1                  | 4         |           |  |
|                                   | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 32            | 100                  | 4                  | 4         |           |  |
|                                   | STANSTED          | RYANAIR                  |                | S A      | 39                | 0        | 0                          | 97            | 0             | 3                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |           |  |
|                                   | STANSTED          | RYANAIR                  |                | S D      | 39                | 0        | 0                          | 92            | 5             | 3                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |  |
|                                   | GATWICK           | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 42            | 0                    | 0                  | 0         |           |  |
|                                   | GATWICK           | THOMAS COOK AIRLINES LTD |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 31            | 0                    | 0                  | 0         |           |  |
|                                   | MANCHESTER        | THOMAS COOK AIRLINES LTD |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 50                   | 21                 | 4         |           |  |
|                                   | MANCHESTER        | THOMAS COOK AIRLINES LTD |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 6                  | 4         |           |  |
| <b>TOTAL ALMERIA</b>              |                   |                          |                |          | <b>407</b>        | <b>2</b> | <b>1</b>                   | <b>74</b>     | <b>15</b>     | <b>5</b>         | <b>3</b>         | <b>1</b>          | <b>1</b>             | <b>19</b>     | <b>78</b>            | <b>17</b>          | <b>17</b> |           |  |
| ALTENBURG - WALLBURG              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                   | STANSTED          | RYANAIR                  |                | S A      | 31                | 0        | 0                          | 97            | 0             | 0                | 3                | 0                 | 0                    | 2             | 94                   | 3                  | 31        |           |  |
|                                   | STANSTED          | RYANAIR                  |                | S D      | 31                | 0        | 0                          | 90            | 6             | 0                | 3                | 0                 | 0                    | 7             | 94                   | 3                  | 31        |           |  |
| <b>TOTAL ALTENBURG - WALLBURG</b> |                   |                          |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>94</b>     | <b>3</b>      | <b>0</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>5</b>      | <b>94</b>            | <b>3</b>           | <b>3</b>  |           |  |
| AMMAN                             |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                   | HEATHROW          | BMED                     |                | S A      | 12                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 3             | 88                   | 3                  | 17        |           |  |
|                                   | HEATHROW          | BMED                     |                | S D      | 14                | 0        | 0                          | 50            | 36            | 7                | 0                | 7                 | 0                    | 32            | 50                   | 22                 | 18        |           |  |
|                                   | HEATHROW          | ROYAL JORDANIAN          |                | S A      | 31                | 0        | 0                          | 81            | 13            | 6                | 0                | 0                 | 0                    | 7             | 81                   | 14                 | 31        |           |  |
|                                   | HEATHROW          | ROYAL JORDANIAN          |                | S D      | 31                | 0        | 0                          | 23            | 32            | 39               | 6                | 0                 | 0                    | 29            | 10                   | 56                 | 31        |           |  |
| <b>TOTAL AMMAN</b>                |                   |                          |                |          | <b>88</b>         | <b>0</b> | <b>0</b>                   | <b>57</b>     | <b>23</b>     | <b>17</b>        | <b>2</b>         | <b>1</b>          | <b>0</b>             | <b>18</b>     | <b>54</b>            | <b>27</b>          | <b>27</b> |           |  |
| AMSTERDAM                         |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND      |                | S A      | 227               | 0        | 0                          | 87            | 6             | 5                | 2                | 0                 | 0                    | 7             | 57                   | 20                 | 225       |           |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND      |                | S D      | 227               | 0        | 0                          | 81            | 11            | 6                | 1                | 0                 | 0                    | 9             | 58                   | 20                 | 226       |           |  |
|                                   | BIRMINGHAM        | BMIBABY LTD              |                | S A      | 57                | 0        | 0                          | 82            | 9             | 4                | 4                | 2                 | 0                    | 12            | 0                    | 0                  | 0         |           |  |
|                                   | BIRMINGHAM        | BMIBABY LTD              |                | S D      | 57                | 0        | 0                          | 86            | 7             | 2                | 5                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                                 |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| AMSTERDAM            |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 155               | 0        | 0                          | 70            | 15            | 10               | 5                | 0                 | 0                    | 14            | 69                   | 16                 | 157     |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 155               | 0        | 0                          | 63            | 21            | 12               | 5                | 0                 | 0                    | 16            | 69                   | 14                 | 157     |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 225               | 0        | 1                          | 86            | 4             | 7                | 3                | 0                 | 0                    | 7             | 75                   | 13                 | 228     |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 225               | 0        | 1                          | 76            | 12            | 8                | 4                | 0                 | 0                    | 13            | 63                   | 19                 | 228     |           |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | A        | 85                | 0        | 0                          | 91            | 4             | 4                | 2                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | D        | 85                | 0        | 0                          | 92            | 5             | 1                | 2                | 0                 | 0                    | 4             | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S              | A        | 31                | 0        | 0                          | 68            | 13            | 10               | 10               | 0                 | 0                    | 19            | 43                   | 32                 | 61      |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S              | D        | 31                | 0        | 0                          | 68            | 10            | 16               | 6                | 0                 | 0                    | 22            | 66                   | 18                 | 62      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | A        | 103               | 0        | 0                          | 62            | 19            | 13               | 6                | 0                 | 0                    | 18            | 79                   | 10                 | 111     |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | D        | 103               | 0        | 0                          | 43            | 25            | 22               | 9                | 1                 | 0                    | 27            | 71                   | 12                 | 111     |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD     | S              | A        | 31                | 0        | 0                          | 87            | 3             | 3                | 6                | 0                 | 0                    | 14            | 87                   | 6                  | 31      |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD     | S              | D        | 31                | 0        | 0                          | 65            | 23            | 3                | 10               | 0                 | 0                    | 18            | 90                   | 6                  | 31      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | A        | 138               | 0        | 0                          | 75            | 13            | 7                | 6                | 0                 | 0                    | 14            | 68                   | 16                 | 158     |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | D        | 138               | 0        | 0                          | 71            | 16            | 8                | 5                | 0                 | 0                    | 16            | 70                   | 16                 | 159     |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | A        | 89                | 0        | 0                          | 92            | 4             | 2                | 1                | 0                 | 0                    | 5             | 80                   | 11                 | 89      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | D        | 89                | 0        | 0                          | 81            | 15            | 3                | 1                | 0                 | 0                    | 10            | 66                   | 18                 | 89      |           |
|                      | BIRMINGHAM        | KLM                             | S              | A        | 88                | 0        | 2                          | 93            | 3             | 0                | 3                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | KLM                             | S              | D        | 89                | 0        | 2                          | 93            | 4             | 1                | 1                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |           |
|                      | HEATHROW          | KLM                             | S              | A        | 274               | 0        | 0                          | 88            | 8             | 2                | 1                | 0                 | 0                    | 6             | 79                   | 9                  | 274     |           |
|                      | HEATHROW          | KLM                             | S              | D        | 274               | 0        | 0                          | 79            | 11            | 8                | 1                | 1                 | 0                    | 12            | 60                   | 19                 | 274     |           |
|                      | MANCHESTER        | KLM                             | S              | A        | 99                | 0        | 0                          | 87            | 10            | 1                | 2                | 0                 | 0                    | 7             | 79                   | 11                 | 71      |           |
|                      | MANCHESTER        | KLM                             | S              | D        | 99                | 0        | 0                          | 87            | 8             | 4                | 1                | 0                 | 0                    | 7             | 68                   | 21                 | 71      |           |
|                      | BIRMINGHAM        | KLM CITYHOPPER                  | S              | A        | 33                | 0        | 0                          | 64            | 18            | 9                | 9                | 0                 | 0                    | 23            | 79                   | 11                 | 154     |           |
|                      | BIRMINGHAM        | KLM CITYHOPPER                  | S              | D        | 32                | 0        | 0                          | 53            | 25            | 9                | 13               | 0                 | 0                    | 27            | 74                   | 16                 | 148     |           |
|                      | EDINBURGH         | KLM CITYHOPPER                  | S              | A        | 155               | 0        | 0                          | 80            | 12            | 5                | 3                | 0                 | 0                    | 10            | 80                   | 14                 | 152     |           |
|                      | EDINBURGH         | KLM CITYHOPPER                  | S              | D        | 155               | 0        | 0                          | 78            | 11            | 7                | 4                | 0                 | 0                    | 12            | 67                   | 18                 | 153     |           |
|                      | GLASGOW           | KLM CITYHOPPER                  | S              | A        | 124               | 0        | 0                          | 81            | 10            | 7                | 2                | 0                 | 0                    | 9             | 82                   | 8                  | 122     |           |
|                      | GLASGOW           | KLM CITYHOPPER                  | S              | D        | 123               | 1        | 0                          | 72            | 15            | 9                | 4                | 0                 | 0                    | 14            | 70                   | 13                 | 122     |           |
|                      | LONDON CITY       | KLM CITYHOPPER                  | S              | A        | 149               | 0        | 0                          | 91            | 3             | 4                | 2                | 0                 | 0                    | 6             | 87                   | 6                  | 103     |           |
|                      | LONDON CITY       | KLM CITYHOPPER                  | S              | D        | 148               | 0        | 0                          | 75            | 14            | 8                | 3                | 1                 | 0                    | 14            | 76                   | 14                 | 103     |           |
|                      | MANCHESTER        | KLM CITYHOPPER                  | S              | A        | 88                | 0        | 0                          | 57            | 16            | 16               | 11               | 0                 | 0                    | 22            | 72                   | 15                 | 141     |           |
|                      | MANCHESTER        | KLM CITYHOPPER                  | S              | D        | 88                | 0        | 0                          | 55            | 22            | 11               | 13               | 0                 | 0                    | 24            | 59                   | 21                 | 141     |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | AUG 2004          |                      |               |                      |                    |
|------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                        |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                        |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| AMSTERDAM              | NEWCASTLE         | KLM CITYHOPPER                   | S              | A        | 147               | 0        | 0         | 72                         | 6             | 14            | 7                | 1                | 0                 | 17                   | 72            | 15                   | 151                |
|                        | NEWCASTLE         | KLM CITYHOPPER                   | S              | D        | 147               | 0        | 0         | 68                         | 12            | 12            | 7                | 1                | 0                 | 18                   | 73            | 15                   | 151                |
|                        | LONDON CITY       | VLM (BELGIUM)                    | S              | A        | 87                | 0        | 1         | 94                         | 2             | 2             | 1                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |
|                        | LONDON CITY       | VLM (BELGIUM)                    | S              | D        | 87                | 0        | 1         | 91                         | 3             | 5             | 1                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
| <b>TOTAL AMSTERDAM</b> |                   |                                  |                |          | <b>4772</b>       | <b>3</b> | <b>8</b>  | <b>78</b>                  | <b>11</b>     | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>71</b>     | <b>15</b>            | <b>15</b>          |
| ANCONA                 | STANSTED          | RYANAIR                          | S              | A        | 31                | 0        | 0         | 84                         | 13            | 3             | 0                | 0                | 0                 | 5                    | 77            | 10                   | 31                 |
|                        | STANSTED          | RYANAIR                          | S              | D        | 31                | 0        | 0         | 71                         | 23            | 6             | 0                | 0                | 0                 | 12                   | 61            | 16                   | 31                 |
| <b>TOTAL ANCONA</b>    |                   |                                  |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>18</b>     | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>69</b>     | <b>13</b>            | <b>13</b>          |
| ANTALYA                | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                        | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                        | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |
|                        | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                        | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 40                   | 14            | 5                    |                    |
|                        | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 6                    | 80            | 8                    | 5                  |
|                        | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0         | 0                          | 0             | 50            | 25               | 0                | 25                | 473                  | 0             | 358                  | 5                  |
|                        | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0         | 0                          | 0             | 25            | 50               | 0                | 25                | 460                  | 25            | 28                   | 4                  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 14                | 0        | 0         | 64                         | 7             | 14            | 14               | 0                | 0                 | 22                   | 22            | 82                   | 9                  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 12                | 0        | 0         | 67                         | 17            | 0             | 17               | 0                | 0                 | 21                   | 44            | 77                   | 9                  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 40            | 41                   | 5                  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 4                    | 40            | 28                   | 5                  |
|                        | GATWICK           | KIBRIS TURKISH AIRLINES - KTHY   | S              | A        | 9                 | 0        | 0         | 22                         | 33            | 22            | 11               | 11               | 0                 | 68                   | 40            | 59                   | 10                 |
|                        | GATWICK           | KIBRIS TURKISH AIRLINES - KTHY   | S              | D        | 9                 | 0        | 0         | 11                         | 33            | 33            | 11               | 11               | 0                 | 79                   | 22            | 56                   | 9                  |
|                        | GLASGOW           | KIBRIS TURKISH AIRLINES - KTHY   | S              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 80                   | 4             | 5                    |                    |
|                        | GLASGOW           | KIBRIS TURKISH AIRLINES - KTHY   | S              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 19                   | 80            | 6                    | 5                  |
|                        | HEATHROW          | KIBRIS TURKISH AIRLINES - KTHY   | S              | A        | 4                 | 0        | 0         | 0                          | 25            | 50            | 25               | 0                | 0                 | 48                   | 0             | 57                   | 4                  |
|                        | HEATHROW          | KIBRIS TURKISH AIRLINES - KTHY   | S              | D        | 4                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 37                   | 0             | 46                   | 4                  |
|                        | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY   | S              | A        | 62                | 0        | 0         | 56                         | 11            | 18            | 15               | 0                | 0                 | 26                   | 23            | 38                   | 61                 |
|                        | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY   | S              | D        | 57                | 0        | 4         | 49                         | 18            | 16            | 18               | 0                | 0                 | 27                   | 14            | 53                   | 64                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                       | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|----------------------|-------------------|-------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                               |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                               |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| ANTALYA              | GATWICK           | MNG AIRLINES CARGO            | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 29            | 0                    | 0                  | 0         |
|                      | GATWICK           | MNG AIRLINES CARGO            | C              | D        | 4                 | 0        | 0                          | 0             | 75            | 0                | 0                | 25                | 0                    | 63            | 0                    | 0                  | 0         |
|                      | GATWICK           | MONARCH AIRLINES              | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 60                   | 18                 | 5         |
|                      | GATWICK           | MONARCH AIRLINES              | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 60                   | 24                 | 5         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK          | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 14            | 100                  | 0                  | 5         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK          | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 5         |
|                      | LUTON             | SUNEXPRESS                    | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|                      | LUTON             | SUNEXPRESS                    | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
|                      | NEWCASTLE         | SUNEXPRESS                    | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 3                  | 5         |
|                      | NEWCASTLE         | SUNEXPRESS                    | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 80                   | 6                  | 5         |
|                      | STANSTED          | SUNEXPRESS                    | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |
|                      | STANSTED          | SUNEXPRESS                    | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD      | C              | A        | 10                | 0        | 0                          | 90            | 0             | 10               | 0                | 0                 | 0                    | 7             | 60                   | 17                 | 5         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD      | C              | D        | 9                 | 0        | 0                          | 78            | 0             | 11               | 11               | 0                 | 0                    | 13            | 80                   | 15                 | 5         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD      | C              | A        | 24                | 1        | 0                          | 54            | 8             | 17               | 17               | 4                 | 0                    | 38            | 72                   | 6                  | 18        |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD      | C              | D        | 22                | 0        | 0                          | 59            | 14            | 14               | 9                | 5                 | 0                    | 35            | 84                   | 5                  | 25        |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD      | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 15            | 100                  | 3                  | 5         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD      | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 80                   | 5                  | 5         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD      | C              | A        | 20                | 0        | 0                          | 70            | 10            | 5                | 15               | 0                 | 0                    | 27            | 79                   | 21                 | 14        |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD      | C              | D        | 18                | 0        | 0                          | 78            | 0             | 6                | 17               | 0                 | 0                    | 30            | 80                   | 21                 | 15        |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD      | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 60                   | 17                 | 5         |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD      | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 60                   | 20                 | 5         |
|                      | STANSTED          | THY TURK HAVA YOLLARI TURKISH | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
|                      | STANSTED          | THY TURK HAVA YOLLARI TURKISH | S              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |
| <b>TOTAL ANTALYA</b> |                   |                               |                |          | <b>414</b>        | <b>4</b> | <b>4</b>                   | <b>63</b>     | <b>12</b>     | <b>12</b>        | <b>11</b>        | <b>1</b>          | <b>0</b>             | <b>32</b>     | <b>47</b>            | <b>36</b>          | <b>36</b> |
| ANTIGUA              | GATWICK           | FIRST CHOICE AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 38            | 75                   | 6                  | 4         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 25            | 0             | 25               | 25               | 25                | 0                    | 84            | 50                   | 17                 | 4         |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD   | S              | A        | 12                | 0        | 0                          | 67            | 17            | 8                | 8                | 0                 | 0                    | 22            | 92                   | 4                  | 13        |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD   | S              | D        | 13                | 0        | 0                          | 46            | 23            | 0                | 15               | 15                | 0                    | 60            | 42                   | 25                 | 12        |
| <b>TOTAL ANTIGUA</b> |                   |                               |                |          | <b>33</b>         | <b>0</b> | <b>0</b>                   | <b>52</b>     | <b>15</b>     | <b>6</b>         | <b>18</b>        | <b>9</b>          | <b>0</b>             | <b>46</b>     | <b>67</b>            | <b>13</b>          | <b>13</b> |
| ANTWERP              |                   |                               |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| ANTWERP              | LONDON CITY       | VLM (BELGIUM)                    | S              | A        | 123               | 0        | 1         | 94                         | 2             | 3             | 0                | 0                | 0                 | 4                    | 96            | 3                    | 123                |
|                      | LONDON CITY       | VLM (BELGIUM)                    | S              | D        | 124               | 0        | 0         | 90                         | 8             | 2             | 1                | 0                | 0                 | 6                    | 92            | 5                    | 122                |
| <b>TOTAL ANTWERP</b> |                   |                                  |                |          | <b>247</b>        | <b>4</b> | <b>1</b>  | <b>92</b>                  | <b>5</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>94</b>     | <b>4</b>             | <b>4</b>           |
| ARRECIFE             | BIRMINGHAM        | AIR EUROPA                       | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 27                   | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | AIR EUROPA                       | C              | D        | 4                 | 0        | 0         | 0                          | 75            | 0             | 25               | 0                | 0                 | 40                   | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 92                   | 4                  |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 12                   | 50            | 51                   | 4                  |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 6                    | 5                  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 80            | 6                    | 5                  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 5                    | 77            | 5                    | 13                 |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 13                | 0        | 0         | 69                         | 8             | 23            | 0                | 0                | 0                 | 14                   | 85            | 12                   | 13                 |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 25            | 31                   | 4                  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 75            | 11                   | 4                  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 75            | 22                   | 4                  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 75            | 24                   | 4                  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0         | 67                         | 22            | 0             | 11               | 0                | 0                 | 27                   | 100           | 2                    | 9                  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 78                         | 0             | 22            | 0                | 0                | 0                 | 16                   | 78            | 7                    | 9                  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 50            | 22                   | 4                  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 75            | 26                   | 4                  |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 25            | 33                   | 4                  |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 75            | 6                    | 4                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| ARRECIFE             |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 13                | 0        | 0                          | 77            | 15            | 0                | 8                | 0                 | 0                    | 17            | 63                   | 17                 | 8       |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 13                | 0        | 0                          | 62            | 15            | 15               | 8                | 0                 | 0                    | 25            | 50                   | 23                 | 8       |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 50                   | 21                 | 4       |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 10            | 100                  | 1                  | 4       |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 12                | 0        | 0                          | 75            | 0             | 8                | 8                | 8                 | 0                    | 33            | 0                    | 123                | 8       |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 10                | 2        | 0                          | 50            | 20            | 20               | 10               | 0                 | 0                    | 27            | 63                   | 90                 | 8       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 21                | 0        | 0                          | 76            | 14            | 5                | 5                | 0                 | 0                    | 10            | 29                   | 64                 | 17      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 21                | 0        | 0                          | 81            | 10            | 5                | 5                | 0                 | 0                    | 10            | 35                   | 24                 | 17      |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 25                   | 287                | 4       |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 50                   | 16                 | 4       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 18                   | 68                 | 17      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 82                   | 13                 | 17      |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 75                   | 12                 | 4       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 18            | 25                   | 20                 | 4       |           |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |           |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |           |
|                      | GATWICK           | FLYJET LTD               | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | FLYJET LTD               | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FLYJET LTD               | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 50                   | 46                 | 4       |           |
|                      | MANCHESTER        | FLYJET LTD               | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 25                   | 62                 | 4       |           |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | A        | 3                 | 1        | 0                          | 0             | 0             | 100              | 0                | 0                 | 0                    | 39            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 25            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 9                 | 0        | 0                          | 22            | 11            | 33               | 33               | 0                 | 0                    | 49            | 56                   | 54                 | 9       |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 8                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 16            | 56                   | 44                 | 9       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 50                   | 16                 | 4       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 50                   | 10                 | 4       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 13                | 0        | 0                          | 38            | 23            | 15               | 15               | 8                 | 0                    | 61            | 38                   | 115                | 13      |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 13                | 0        | 0                          | 62            | 15            | 0                | 0                | 15                | 8                    | 104           | 54                   | 63                 | 13      |           |
|                      | LUTON             | MONARCH AIRLINES         | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |           |
|                      | LUTON             | MONARCH AIRLINES         | S              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 21            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 8                 | 0        | 0                          | 25            | 13            | 38               | 0                | 13                | 13                   | 99            | 0                    | 41                 | 3       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 8                 | 0        | 0                          | 38            | 0             | 38               | 0                | 13                | 13                   | 105           | 75                   | 24                 | 4       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 67                   | 23                 | 9       |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |            |           |  |
|------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|-----------|--|
|                        |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |           |  |
|                        |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED    | UNMATCHED |  |
| ARRECIFE               |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |  |
|                        | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 44                   | 22                 | 9          |           |  |
|                        | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 16            | 25                   | 32                 | 4          |           |  |
|                        | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 25                | 0                    | 63            | 25                   | 44                 | 4          |           |  |
|                        | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 3                  | 4          |           |  |
|                        | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 1                  | 4          |           |  |
|                        | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 0                | 0                | 11                | 0                    | 38            | 22                   | 31                 | 9          |           |  |
|                        | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 0                | 11                | 0                    | 39            | 56                   | 23                 | 9          |           |  |
|                        | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 50                   | 93                 | 4          |           |  |
|                        | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 4                  | 4          |           |  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 13                | 0        | 0                          | 62            | 15            | 15               | 8                | 0                 | 0                    | 21            | 54                   | 19                 | 13         |           |  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 12                | 0        | 0                          | 75            | 8             | 0                | 17               | 0                 | 0                    | 19            | 77                   | 9                  | 13         |           |  |
|                        | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 6             | 0                    | 39                 | 2          |           |  |
|                        | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0          |           |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 10                | 0        | 0                          | 60            | 20            | 0                | 10               | 10                | 0                    | 44            | 53                   | 24                 | 17         |           |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 12                | 0        | 0                          | 83            | 0             | 0                | 8                | 8                 | 0                    | 32            | 76                   | 23                 | 17         |           |  |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 13                   | 46                 | 8          |           |  |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 4             | 100                  | 5                  | 8          |           |  |
|                        | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 25                   | 39                 | 4          |           |  |
|                        | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 5                  | 4          |           |  |
|                        | EDINBURGH         | VOLAR AIRLINES           | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0          |           |  |
|                        | EDINBURGH         | VOLAR AIRLINES           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0          |           |  |
| <b>TOTAL ARRECIFE</b>  |                   |                          |                |          | <b>510</b>        | <b>6</b> | <b>0</b>                   | <b>77</b>     | <b>10</b>     | <b>6</b>         | <b>4</b>         | <b>2</b>          | <b>1</b>             | <b>20</b>     | <b>52</b>            | <b>35</b>          | <b>35</b>  |           |  |
| ARUBA                  |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 16            | 0                    | 80                 | 3          |           |  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 67                   | 143                | 3          |           |  |
| <b>TOTAL ARUBA</b>     |                   |                          |                |          | <b>4</b>          | <b>0</b> | <b>0</b>                   | <b>75</b>     | <b>25</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>33</b>            | <b>111</b>         | <b>111</b> |           |  |
| ASHKHABAD              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES    | S              | A        | 17                | 0        | 0                          | 65            | 12            | 6                | 6                | 12                | 0                    | 36            | 100                  | 2                  | 18         |           |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES    | S              | D        | 17                | 0        | 0                          | 59            | 18            | 18               | 6                | 0                 | 0                    | 24            | 67                   | 20                 | 18         |           |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES    | S              | A        | 9                 | 0        | 1                          | 33            | 44            | 11               | 0                | 0                 | 11                   | 58            | 33                   | 19                 | 9          |           |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES    | S              | D        | 9                 | 0        | 1                          | 0             | 44            | 0                | 44               | 0                 | 11                   | 89            | 11                   | 40                 | 9          |           |  |
| <b>TOTAL ASHKHABAD</b> |                   |                          |                |          | <b>52</b>         | <b>0</b> | <b>2</b>                   | <b>46</b>     | <b>25</b>     | <b>10</b>        | <b>12</b>        | <b>4</b>          | <b>4</b>             | <b>45</b>     | <b>63</b>            | <b>17</b>          | <b>17</b>  |           |  |
| ASTURIAS               |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |
|-------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                     |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                     |                   |                             |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ASTURIAS                            | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 36                | 0         | 0        | 94                         | 3                | 0                | 3                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                                     | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 36                | 0         | 0        | 81                         | 11               | 6                | 3                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
| <b>TOTAL ASTURIAS</b>               |                   |                             |                   |             | <b>72</b>         | <b>0</b>  | <b>0</b> | <b>88</b>                  | <b>7</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>63</b>           | <b>13</b>                  | <b>13</b>                |
| ATHENS                              | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 88                | 0         | 1        | 80                         | 11               | 6                | 3                      | 0                      | 0                       | 9                          | 64                  | 18                         | 97                       |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 89                | 0         | 0        | 64                         | 18               | 17               | 1                      | 0                      | 0                       | 17                         | 47                  | 24                         | 97                       |
|                                     | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 49                | 0         | 0        | 71                         | 20               | 4                | 4                      | 0                      | 0                       | 11                         | 78                  | 13                         | 32                       |
|                                     | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 49                | 0         | 0        | 69                         | 18               | 8                | 4                      | 0                      | 0                       | 16                         | 72                  | 11                         | 32                       |
|                                     | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0         | 0        | 77                         | 6                | 6                | 10                     | 0                      | 0                       | 17                         | 76                  | 28                         | 63                       |
|                                     | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0         | 0        | 71                         | 13               | 10               | 6                      | 0                      | 0                       | 19                         | 67                  | 18                         | 63                       |
|                                     | GLASGOW           | GREECE AIRWAYS              | S                 | A           | 9                 | 0         | 0        | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 8                          | 78                  | 13                         | 9                        |
|                                     | GLASGOW           | GREECE AIRWAYS              | S                 | D           | 9                 | 0         | 0        | 56                         | 22               | 22               | 0                      | 0                      | 0                       | 18                         | 78                  | 13                         | 9                        |
|                                     | GATWICK           | OLYMPIC AIRWAYS             | S                 | A           | 26                | 0         | 0        | 35                         | 54               | 4                | 8                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |
|                                     | GATWICK           | OLYMPIC AIRWAYS             | S                 | D           | 26                | 0         | 0        | 15                         | 15               | 46               | 23                     | 0                      | 0                       | 47                         | 0                   | 0                          | 0                        |
|                                     | HEATHROW          | OLYMPIC AIRWAYS             | S                 | A           | 93                | 0         | 0        | 47                         | 28               | 17               | 5                      | 1                      | 1                       | 26                         | 81                  | 10                         | 93                       |
|                                     | HEATHROW          | OLYMPIC AIRWAYS             | S                 | D           | 93                | 0         | 0        | 41                         | 19               | 31               | 6                      | 1                      | 1                       | 32                         | 68                  | 16                         | 93                       |
|                                     | MANCHESTER        | OLYMPIC AIRWAYS             | S                 | A           | 8                 | 0         | 0        | 38                         | 50               | 13               | 0                      | 0                      | 0                       | 19                         | 33                  | 18                         | 9                        |
|                                     | MANCHESTER        | OLYMPIC AIRWAYS             | S                 | D           | 8                 | 0         | 0        | 38                         | 50               | 13               | 0                      | 0                      | 0                       | 23                         | 22                  | 29                         | 9                        |
| <b>TOTAL ATHENS</b>                 |                   |                             |                   |             | <b>614</b>        | <b>5</b>  | <b>1</b> | <b>58</b>                  | <b>21</b>        | <b>15</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>67</b>           | <b>18</b>                  | <b>18</b>                |
| ATLANTA                             | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0         | 0        | 42                         | 32               | 19               | 6                      | 0                      | 0                       | 23                         | 61                  | 19                         | 31                       |
|                                     | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0         | 0        | 68                         | 26               | 0                | 6                      | 0                      | 0                       | 16                         | 52                  | 21                         | 31                       |
|                                     | GATWICK           | DELTA AIRLINES              | S                 | A           | 124               | 0         | 0        | 73                         | 13               | 6                | 9                      | 0                      | 0                       | 16                         | 69                  | 14                         | 121                      |
|                                     | GATWICK           | DELTA AIRLINES              | S                 | D           | 124               | 0         | 0        | 76                         | 15               | 4                | 3                      | 2                      | 0                       | 16                         | 84                  | 10                         | 121                      |
|                                     | MANCHESTER        | DELTA AIRLINES              | S                 | A           | 31                | 0         | 0        | 71                         | 10               | 10               | 10                     | 0                      | 0                       | 14                         | 81                  | 7                          | 31                       |
|                                     | MANCHESTER        | DELTA AIRLINES              | S                 | D           | 31                | 0         | 0        | 94                         | 3                | 3                | 0                      | 0                      | 0                       | 3                          | 90                  | 7                          | 31                       |
| <b>TOTAL ATLANTA</b>                |                   |                             |                   |             | <b>372</b>        | <b>0</b>  | <b>0</b> | <b>72</b>                  | <b>15</b>        | <b>6</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>75</b>           | <b>13</b>                  | <b>13</b>                |
| AUCKLAND INTERNATIONAL              | HEATHROW          | AIR NEW ZEALAND LTD         | S                 | A           | 31                | 0         | 0        | 65                         | 13               | 16               | 6                      | 0                      | 0                       | 19                         | 74                  | 9                          | 31                       |
|                                     | HEATHROW          | AIR NEW ZEALAND LTD         | S                 | D           | 31                | 0         | 0        | 55                         | 32               | 10               | 3                      | 0                      | 0                       | 17                         | 55                  | 31                         | 31                       |
| <b>TOTAL AUCKLAND INTERNATIONAL</b> |                   |                             |                   |             | <b>62</b>         | <b>0</b>  | <b>0</b> | <b>60</b>                  | <b>23</b>        | <b>13</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>65</b>           | <b>20</b>                  | <b>20</b>                |
| AVIGNON                             |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: A

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE | NUMBER OF FLIGHTS |             | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |          |
|-----------------------------------|-------------------|---------|-------------------|-------------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                                   |                   |         | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED                    | UNMATCHED | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                                   |                   |         |                   |             | Actual<br>(7)              | Plan (8)  |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
| AZORES PONTA DELGADA              | GATWICK           | SATA    | S                 | A           | 5                          | 0         | 0                      | 20               | 40               | 40                     | 0                      | 0                       | 0                          | 24                  | 0                          | 0                        | 0        |
|                                   | GATWICK           | SATA    | S                 | D           | 5                          | 0         | 0                      | 0                | 40               | 40                     | 20                     | 0                       | 0                          | 40                  | 0                          | 0                        | 0        |
| <b>TOTAL AZORES PONTA DELGADA</b> |                   |         |                   |             | <b>10</b>                  | <b>0</b>  | <b>0</b>               | <b>10</b>        | <b>40</b>        | <b>40</b>              | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>32</b>           | <b>0</b>                   | <b>0</b>                 | <b>0</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION                      | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|---|-------------------|---------------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                                 |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                                 |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BAHRAIN                                   |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | GULF AIR                        |                | S A      | 57                | 0         | 0        | 56                         | 18            | 21            | 5                | 0                | 0                 | 19                   | 58            | 29                   | 62                 |  |
|   | HEATHROW          | GULF AIR                        |                | S D      | 57                | 0         | 1        | 53                         | 32            | 12            | 2                | 2                | 0                 | 23                   | 39            | 35                   | 62                 |  |
| <b>TOTAL BAHRAIN</b>                      |                   |                                 |                |          | <b>114</b>        | <b>0</b>  | <b>1</b> | <b>54</b>                  | <b>25</b>     | <b>17</b>     | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>21</b>            | <b>48</b>     | <b>32</b>            | <b>32</b>          |  |
| BAKU ( HEYDER ALIYEV INT'L )              |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | AZERBAIJAN AIRLINES ( AZAL )    |                | S A      | 14                | 0         | 0        | 57                         | 7             | 29            | 7                | 0                | 0                 | 21                   | 69            | 18                   | 13                 |  |
|   | GATWICK           | AZERBAIJAN AIRLINES ( AZAL )    |                | S D      | 14                | 0         | 0        | 50                         | 21            | 14            | 14               | 0                | 0                 | 27                   | 62            | 14                   | 13                 |  |
|   | HEATHROW          | BMED                            |                | S A      | 29                | 1         | 0        | 97                         | 3             | 0             | 0                | 0                | 2                 | 100                  | 0             | 17                   |                    |  |
|   | HEATHROW          | BMED                            |                | S D      | 30                | 0         | 0        | 50                         | 13            | 33            | 0                | 3                | 0                 | 30                   | 39            | 29                   | 18                 |  |
| <b>TOTAL BAKU ( HEYDER ALIYEV INT'L )</b> |                   |                                 |                |          | <b>87</b>         | <b>2</b>  | <b>0</b> | <b>67</b>                  | <b>10</b>     | <b>18</b>     | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>19</b>            | <b>67</b>     | <b>15</b>            | <b>15</b>          |  |
| BALTIMORE                                 |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 28                | 1         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 90            | 46                   | 31                 |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 29                | 0         | 0        | 55                         | 28            | 14            | 3                | 0                | 0                 | 18                   | 61            | 18                   | 31                 |  |
| <b>TOTAL BALTIMORE</b>                    |                   |                                 |                |          | <b>57</b>         | <b>1</b>  | <b>0</b> | <b>77</b>                  | <b>14</b>     | <b>7</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>76</b>     | <b>32</b>            | <b>32</b>          |  |
| BANDAR SERI BEGAWAN                       |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | ROYAL BRUNEI AIRLINES           |                | S A      | 31                | 0         | 0        | 71                         | 13            | 6             | 10               | 0                | 0                 | 18                   | 52            | 24                   | 31                 |  |
|   | HEATHROW          | ROYAL BRUNEI AIRLINES           |                | S D      | 31                | 0         | 0        | 45                         | 32            | 19            | 3                | 0                | 0                 | 22                   | 35            | 25                   | 31                 |  |
| <b>TOTAL BANDAR SERI BEGAWAN</b>          |                   |                                 |                |          | <b>62</b>         | <b>0</b>  | <b>0</b> | <b>58</b>                  | <b>23</b>     | <b>13</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>44</b>     | <b>24</b>            | <b>24</b>          |  |
| BANGKOK                                   |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | THAI AIRWAYS INTERNATIONAL      |                | S A      | 62                | 0         | 0        | 85                         | 11            | 3             | 0                | 0                | 0                 | 6                    | 91            | 6                    | 58                 |  |
|   | HEATHROW          | THAI AIRWAYS INTERNATIONAL      |                | S D      | 62                | 0         | 0        | 71                         | 13            | 11            | 3                | 0                | 2                 | 27                   | 55            | 20                   | 58                 |  |
| <b>TOTAL BANGKOK</b>                      |                   |                                 |                |          | <b>124</b>        | <b>1</b>  | <b>0</b> | <b>78</b>                  | <b>12</b>     | <b>7</b>      | <b>2</b>         | <b>0</b>         | <b>1</b>          | <b>17</b>            | <b>69</b>     | <b>15</b>            | <b>15</b>          |  |
| BANJUL                                    |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | MONARCH AIRLINES                |                | C A      | 9                 | 0         | 0        | 11                         | 33            | 22            | 33               | 0                | 0                 | 48                   | 11            | 31                   | 9                  |  |
|   | GATWICK           | MONARCH AIRLINES                |                | C D      | 9                 | 0         | 0        | 56                         | 33            | 11            | 0                | 0                | 0                 | 18                   | 44            | 21                   | 9                  |  |
| <b>TOTAL BANJUL</b>                       |                   |                                 |                |          | <b>18</b>         | <b>0</b>  | <b>0</b> | <b>33</b>                  | <b>33</b>     | <b>17</b>     | <b>17</b>        | <b>0</b>         | <b>0</b>          | <b>33</b>            | <b>27</b>     | <b>37</b>            | <b>37</b>          |  |
| BARCELONA                                 |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | EDINBURGH         | AIR EUROPA                      |                | C A      | 5                 | 0         | 0        | 80                         | 0             | 20            | 0                | 0                | 0                 | 11                   | 80            | 9                    | 5                  |  |
|   | EDINBURGH         | AIR EUROPA                      |                | C D      | 5                 | 0         | 0        | 80                         | 0             | 20            | 0                | 0                | 0                 | 9                    | 60            | 14                   | 5                  |  |
|   | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 31                | 0         | 0        | 84                         | 10            | 3             | 3                | 0                | 0                 | 7                    | 94            | 5                    | 31                 |  |
|   | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 31                | 0         | 0        | 81                         | 13            | 3             | 3                | 0                | 0                 | 9                    | 84            | 8                    | 31                 |  |
|   | GATWICK           | BRITISH AIRWAYS PLC             |                | S A      | 93                | 0         | 0        | 42                         | 22            | 24            | 13               | 0                | 0                 | 30                   | 66            | 19                   | 93                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                            | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |           |
|----------------------------|-------------------|------------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                            |                   |                                    |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                            |                   |                                    |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| BARCELONA                  |                   |                                    |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                            | GATWICK           | BRITISH AIRWAYS PLC                | S                 | D           | 93                | 0        | 0                          | 45               | 27               | 23                     | 5                      | 0                       | 0                          | 23                  | 58                         | 22                       | 93        |           |
|                            | HEATHROW          | BRITISH AIRWAYS PLC                | S                 | A           | 118               | 0        | 0                          | 60               | 23               | 13                     | 4                      | 0                       | 0                          | 16                  | 52                         | 41                       | 130       |           |
|                            | HEATHROW          | BRITISH AIRWAYS PLC                | S                 | D           | 117               | 0        | 0                          | 57               | 23               | 15                     | 5                      | 0                       | 0                          | 18                  | 31                         | 40                       | 130       |           |
|                            | EDINBURGH         | CHANNEL EXPRESS (INCORP:<br>JET 2) | S                 | A           | 5                 | 0        | 13                         | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 15                  | 56                         | 26                       | 9         |           |
|                            | EDINBURGH         | CHANNEL EXPRESS (INCORP:<br>JET 2) | S                 | D           | 5                 | 0        | 13                         | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 14                  | 56                         | 23                       | 9         |           |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 124               | 0        | 0                          | 47               | 18               | 22                     | 14                     | 0                       | 0                          | 28                  | 71                         | 15                       | 120       |           |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 124               | 0        | 0                          | 50               | 18               | 22                     | 10                     | 0                       | 0                          | 27                  | 71                         | 17                       | 119       |           |
|                            | LUTON             | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 97                | 0        | 0                          | 69               | 15               | 10                     | 5                      | 0                       | 0                          | 15                  | 74                         | 14                       | 102       |           |
|                            | LUTON             | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 97                | 0        | 0                          | 52               | 34               | 9                      | 5                      | 0                       | 0                          | 20                  | 64                         | 21                       | 102       |           |
|                            | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 31                | 0        | 0                          | 65               | 13               | 16                     | 6                      | 0                       | 0                          | 18                  | 90                         | 3                        | 31        |           |
|                            | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 31                | 0        | 0                          | 42               | 26               | 23                     | 10                     | 0                       | 0                          | 28                  | 61                         | 14                       | 31        |           |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 62                | 0        | 0                          | 77               | 16               | 3                      | 3                      | 0                       | 0                          | 9                   | 76                         | 9                        | 62        |           |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 62                | 0        | 0                          | 61               | 21               | 15                     | 3                      | 0                       | 0                          | 17                  | 68                         | 18                       | 62        |           |
|                            | EDINBURGH         | FLYGLOBESPAN                       | S                 | A           | 21                | 0        | 0                          | 86               | 5                | 5                      | 0                      | 5                       | 0                          | 20                  | 0                          | 0                        | 0         |           |
|                            | EDINBURGH         | FLYGLOBESPAN                       | S                 | D           | 21                | 0        | 0                          | 81               | 10               | 5                      | 0                      | 5                       | 0                          | 25                  | 0                          | 0                        | 0         |           |
|                            | GLASGOW           | FLYGLOBESPAN                       | S                 | A           | 31                | 0        | 0                          | 71               | 19               | 6                      | 3                      | 0                       | 0                          | 12                  | 25                         | 22                       | 4         |           |
|                            | GLASGOW           | FLYGLOBESPAN                       | S                 | D           | 31                | 0        | 0                          | 81               | 6                | 3                      | 10                     | 0                       | 0                          | 16                  | 0                          | 28                       | 4         |           |
|                            | HEATHROW          | IBERIA                             | S                 | A           | 123               | 1        | 1                          | 62               | 23               | 9                      | 6                      | 1                       | 0                          | 19                  | 67                         | 14                       | 124       |           |
|                            | HEATHROW          | IBERIA                             | S                 | D           | 123               | 0        | 0                          | 79               | 11               | 7                      | 3                      | 0                       | 1                          | 15                  | 78                         | 14                       | 124       |           |
|                            | MANCHESTER        | MONARCH AIRLINES                   | S                 | A           | 31                | 0        | 0                          | 29               | 29               | 29                     | 10                     | 3                       | 0                          | 41                  | 68                         | 29                       | 31        |           |
|                            | MANCHESTER        | MONARCH AIRLINES                   | S                 | D           | 31                | 0        | 0                          | 81               | 6                | 3                      | 6                      | 3                       | 0                          | 21                  | 83                         | 18                       | 30        |           |
| <b>TOTAL BARCELONA</b>     |                   |                                    |                   |             | <b>1544</b>       | <b>1</b> | <b>27</b>                  | <b>60</b>        | <b>19</b>        | <b>14</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>           | <b>63</b>                  | <b>23</b>                | <b>23</b> |           |
| BARI (PALESE)              |                   |                                    |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                            | GATWICK           | BRITISH AIRWAYS PLC                | S                 | A           | 8                 | 0        | 0                          | 38               | 38               | 25                     | 0                      | 0                       | 0                          | 22                  | 46                         | 23                       | 13        |           |
|                            | GATWICK           | BRITISH AIRWAYS PLC                | S                 | D           | 8                 | 0        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 17                  | 62                         | 23                       | 13        |           |
|                            | STANSTED          | RYANAIR                            | S                 | A           | 31                | 0        | 0                          | 71               | 10               | 19                     | 0                      | 0                       | 0                          | 12                  | 71                         | 11                       | 31        |           |
|                            | STANSTED          | RYANAIR                            | S                 | D           | 31                | 0        | 0                          | 61               | 29               | 10                     | 0                      | 0                       | 0                          | 15                  | 42                         | 21                       | 31        |           |
| <b>TOTAL BARI (PALESE)</b> |                   |                                    |                   |             | <b>78</b>         | <b>0</b> | <b>0</b>                   | <b>62</b>        | <b>22</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>56</b>                  | <b>18</b>                | <b>18</b> |           |
| BARRA                      |                   |                                    |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                            | GLASGOW           | LOGANAIR                           | S                 | A           | 42                | 0        | 0                          | 79               | 7                | 5                      | 7                      | 2                       | 0                          | 20                  | 70                         | 18                       | 30        |           |
|                            | GLASGOW           | LOGANAIR                           | S                 | D           | 40                | 3        | 0                          | 70               | 13               | 5                      | 10                     | 3                       | 0                          | 23                  | 67                         | 12                       | 30        |           |
| <b>TOTAL BARRA</b>         |                   |                                    |                   |             | <b>82</b>         | <b>3</b> | <b>0</b>                   | <b>74</b>        | <b>10</b>        | <b>5</b>               | <b>9</b>               | <b>2</b>                | <b>0</b>                   | <b>21</b>           | <b>68</b>                  | <b>15</b>                | <b>15</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |
|-----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                             |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                             |                   |                             |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BASLE MULHOUSE              |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 86                | 0         | 1        | 87                         | 3                | 3                | 5                      | 1                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 86                | 0         | 0        | 78                         | 10               | 2                | 7                      | 1                      | 1                       | 21                         | 0                   | 0                          | 0                        |  |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0         | 0        | 45                         | 31               | 21               | 3                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |  |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0         | 0        | 35                         | 39               | 23               | 3                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |  |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0         | 0        | 55                         | 32               | 10               | 3                      | 0                      | 0                       | 18                         | 65                  | 18                         | 31                       |  |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0         | 0        | 55                         | 26               | 16               | 3                      | 0                      | 0                       | 18                         | 58                  | 20                         | 31                       |  |
|                             | LONDON CITY       | SWISS AIRLINES              | S                 | A           | 75                | 3         | 0        | 96                         | 3                | 0                | 1                      | 0                      | 0                       | 3                          | 100                 | 6                          | 6                        |  |
|                             | LONDON CITY       | SWISS AIRLINES              | S                 | D           | 75                | 3         | 0        | 76                         | 20               | 1                | 3                      | 0                      | 0                       | 9                          | 50                  | 16                         | 6                        |  |
|                             | MANCHESTER        | SWISS AIRLINES              | S                 | A           | 30                | 0         | 0        | 83                         | 10               | 7                | 0                      | 0                      | 0                       | 7                          | 64                  | 12                         | 53                       |  |
|                             | MANCHESTER        | SWISS AIRLINES              | S                 | D           | 30                | 0         | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 3                          | 83                  | 10                         | 53                       |  |
| <b>TOTAL BASLE MULHOUSE</b> |                   |                             |                   |             | <b>568</b>        | <b>8</b>  | <b>2</b> | <b>72</b>                  | <b>17</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>82</b>           | <b>8</b>                   | <b>8</b>                 |  |
| BASTIA                      |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | ASTRAEUS LTD                | C                 | A           | 4                 | 0         | 0        | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 39                         | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | ASTRAEUS LTD                | C                 | D           | 4                 | 0         | 0        | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | EXCEL AIRWAYS LTD           | C                 | A           | 4                 | 0         | 0        | 50                         | 0                | 25               | 0                      | 25                     | 0                       | 66                         | 89                  | 10                         | 9                        |  |
|                             | GATWICK           | EXCEL AIRWAYS LTD           | C                 | D           | 4                 | 0         | 0        | 50                         | 0                | 25               | 0                      | 25                     | 0                       | 64                         | 67                  | 19                         | 9                        |  |
|                             | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | C                 | A           | 4                 | 0         | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 100                 | 2                          | 5                        |  |
|                             | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | C                 | D           | 4                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 12                         | 100                 | 8                          | 5                        |  |
|                             | GATWICK           | GB AIRWAYS LTD              | S                 | A           | 8                 | 0         | 0        | 50                         | 13               | 25               | 13                     | 0                      | 0                       | 24                         | 40                  | 19                         | 5                        |  |
|                             | GATWICK           | GB AIRWAYS LTD              | S                 | D           | 8                 | 0         | 0        | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 13                         | 60                  | 14                         | 5                        |  |
| <b>TOTAL BASTIA</b>         |                   |                             |                   |             | <b>42</b>         | <b>5</b>  | <b>0</b> | <b>60</b>                  | <b>14</b>        | <b>14</b>        | <b>7</b>               | <b>5</b>               | <b>0</b>                | <b>29</b>                  | <b>78</b>           | <b>12</b>                  | <b>12</b>                |  |
| BEIJING                     |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | AIR CHINA                   | S                 | A           | 31                | 0         | 0        | 32                         | 13               | 29               | 19                     | 6                      | 0                       | 54                         | 35                  | 34                         | 31                       |  |
|                             | HEATHROW          | AIR CHINA                   | S                 | D           | 31                | 0         | 0        | 61                         | 10               | 6                | 16                     | 0                      | 6                       | 118                        | 68                  | 18                         | 31                       |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 24                | 0         | 0        | 58                         | 17               | 13               | 13                     | 0                      | 0                       | 24                         | 83                  | 11                         | 23                       |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 24                | 0         | 0        | 50                         | 21               | 13               | 17                     | 0                      | 0                       | 32                         | 32                  | 37                         | 22                       |  |
| <b>TOTAL BEIJING</b>        |                   |                             |                   |             | <b>110</b>        | <b>0</b>  | <b>0</b> | <b>50</b>                  | <b>15</b>        | <b>15</b>        | <b>16</b>              | <b>2</b>               | <b>2</b>                | <b>61</b>                  | <b>54</b>           | <b>25</b>                  | <b>25</b>                |  |
| BEIRUT                      |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | MEA                         | S                 | A           | 31                | 0         | 0        | 81                         | 13               | 6                | 0                      | 0                      | 0                       | 7                          | 71                  | 10                         | 31                       |  |
|                             | HEATHROW          | MEA                         | S                 | D           | 31                | 0         | 0        | 45                         | 23               | 23               | 6                      | 0                      | 3                       | 47                         | 45                  | 22                         | 31                       |  |
| <b>TOTAL BEIRUT</b>         |                   |                             |                   |             | <b>62</b>         | <b>1</b>  | <b>0</b> | <b>63</b>                  | <b>18</b>        | <b>15</b>        | <b>3</b>               | <b>0</b>               | <b>2</b>                | <b>27</b>                  | <b>59</b>           | <b>19</b>                  | <b>19</b>                |  |
| BELFAST CITY                |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|---------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                           |                   |                                 |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                           |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| BELFAST CITY              |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                           | HEATHROW          | BMI BRITISH MIDLAND             | S              | A        | 236               | 0        | 0                          | 85            | 9             | 5                | 1                | 0                 | 0                    | 7             | 64                   | 19                 | 238       |           |
|                           | HEATHROW          | BMI BRITISH MIDLAND             | S              | D        | 236               | 0        | 0                          | 79            | 11            | 8                | 2                | 0                 | 0                    | 10            | 52                   | 25                 | 239       |           |
|                           | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 169               | 0        | 0                          | 74            | 12            | 11               | 2                | 0                 | 0                    | 13            | 65                   | 21                 | 168       |           |
|                           | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 169               | 0        | 0                          | 82            | 8             | 8                | 2                | 0                 | 0                    | 7             | 76                   | 14                 | 170       |           |
|                           | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | A        | 189               | 0        | 1                          | 77            | 10            | 8                | 5                | 1                 | 0                    | 14            | 75                   | 20                 | 183       |           |
|                           | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | D        | 189               | 0        | 1                          | 61            | 23            | 11               | 5                | 1                 | 0                    | 18            | 55                   | 28                 | 183       |           |
|                           | EDINBURGH         | FLYBE.BRITISH EUROPEAN          | S              | A        | 106               | 0        | 5                          | 69            | 13            | 11               | 7                | 0                 | 0                    | 17            | 65                   | 14                 | 108       |           |
|                           | EDINBURGH         | FLYBE.BRITISH EUROPEAN          | S              | D        | 107               | 0        | 4                          | 59            | 17            | 12               | 10               | 2                 | 0                    | 26            | 55                   | 17                 | 108       |           |
|                           | GATWICK           | FLYBE.BRITISH EUROPEAN          | S              | A        | 111               | 0        | 1                          | 57            | 23            | 13               | 7                | 1                 | 0                    | 21            | 63                   | 20                 | 111       |           |
|                           | GATWICK           | FLYBE.BRITISH EUROPEAN          | S              | D        | 111               | 0        | 1                          | 59            | 20            | 12               | 7                | 2                 | 0                    | 23            | 71                   | 19                 | 111       |           |
|                           | GLASGOW           | FLYBE.BRITISH EUROPEAN          | S              | A        | 127               | 0        | 7                          | 84            | 6             | 3                | 6                | 1                 | 0                    | 14            | 82                   | 13                 | 114       |           |
|                           | GLASGOW           | FLYBE.BRITISH EUROPEAN          | S              | D        | 128               | 0        | 6                          | 71            | 14            | 7                | 8                | 0                 | 0                    | 17            | 76                   | 19                 | 114       |           |
|                           | NEWCASTLE         | FLYBE.BRITISH EUROPEAN          | S              | A        | 80                | 0        | 0                          | 93            | 5             | 0                | 1                | 1                 | 0                    | 7             | 79                   | 14                 | 82        |           |
|                           | NEWCASTLE         | FLYBE.BRITISH EUROPEAN          | S              | D        | 80                | 0        | 0                          | 91            | 6             | 0                | 1                | 1                 | 0                    | 8             | 75                   | 19                 | 81        |           |
| <b>TOTAL BELFAST CITY</b> |                   |                                 |                |          | <b>2038</b>       | <b>0</b> | <b>26</b>                  | <b>75</b>     | <b>13</b>     | <b>8</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>14</b>     | <b>67</b>            | <b>19</b>          | <b>19</b> |           |
| BELFAST INTERNATIONAL     |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                           | BIRMINGHAM        | BMIBABY LTD                     | S              | A        | 68                | 1        | 1                          | 50            | 31            | 15               | 3                | 1                 | 0                    | 23            | 0                    | 0                  | 0         |           |
|                           | BIRMINGHAM        | BMIBABY LTD                     | S              | D        | 68                | 1        | 1                          | 46            | 40            | 9                | 4                | 1                 | 0                    | 24            | 0                    | 0                  | 0         |           |
|                           | MANCHESTER        | BMIBABY LTD                     | S              | A        | 81                | 0        | 0                          | 59            | 20            | 11               | 9                | 1                 | 0                    | 22            | 25                   | 47                 | 73        |           |
|                           | MANCHESTER        | BMIBABY LTD                     | S              | D        | 81                | 0        | 0                          | 75            | 11            | 4                | 9                | 1                 | 0                    | 17            | 51                   | 38                 | 73        |           |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S              | A        | 111               | 0        | 1                          | 78            | 10            | 6                | 5                | 0                 | 0                    | 12            | 62                   | 27                 | 113       |           |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S              | D        | 111               | 0        | 1                          | 78            | 11            | 7                | 4                | 0                 | 0                    | 12            | 54                   | 31                 | 114       |           |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | A        | 120               | 0        | 0                          | 47            | 24            | 17               | 11               | 2                 | 0                    | 26            | 70                   | 17                 | 120       |           |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | D        | 120               | 0        | 0                          | 49            | 23            | 17               | 10               | 1                 | 0                    | 27            | 67                   | 14                 | 120       |           |
|                           | GLASGOW           | EASYJET AIRLINE COMPANY LTD     | S              | A        | 110               | 0        | 0                          | 85            | 10            | 3                | 3                | 0                 | 0                    | 8             | 83                   | 9                  | 115       |           |
|                           | GLASGOW           | EASYJET AIRLINE COMPANY LTD     | S              | D        | 110               | 0        | 0                          | 83            | 8             | 5                | 4                | 0                 | 0                    | 9             | 80                   | 11                 | 115       |           |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | A        | 139               | 0        | 0                          | 83            | 11            | 5                | 1                | 0                 | 0                    | 7             | 82                   | 13                 | 142       |           |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | D        | 139               | 0        | 0                          | 71            | 19            | 6                | 4                | 0                 | 0                    | 13            | 58                   | 22                 | 141       |           |
|                           | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | A        | 70                | 0        | 0                          | 69            | 16            | 11               | 4                | 0                 | 0                    | 16            | 85                   | 9                  | 61        |           |
|                           | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | D        | 70                | 0        | 0                          | 60            | 26            | 9                | 6                | 0                 | 0                    | 17            | 85                   | 9                  | 61        |           |
|                           | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | A        | 147               | 0        | 0                          | 77            | 10            | 11               | 2                | 0                 | 0                    | 9             | 71                   | 13                 | 137       |           |
|                           | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | D        | 147               | 0        | 0                          | 63            | 19            | 12               | 6                | 0                 | 0                    | 18            | 67                   | 17                 | 138       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | AUG 2004         |                   |                      |               |                      |                    |
|------------------------------------|-------------------|------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                    |                   |                        |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                    |                   |                        |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| BELFAST INTERNATIONAL              |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                   |                        |                |          | <b>1692</b>       | <b>2</b> | <b>4</b>                   | <b>68</b> | <b>17</b>        | <b>9</b>      | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>16</b>         | <b>68</b>            | <b>19</b>     | <b>19</b>            |                    |
| BELGRADE                           |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 20                | 0        | 0                          | 65        | 15               | 10            | 5             | 5                | 0                | 25                | 77                   | 20            | 22                   |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 20                | 0        | 0                          | 65        | 10               | 15            | 5             | 5                | 0                | 25                | 45                   | 30            | 22                   |                    |
|                                    | HEATHROW          | JATAIRWAYS             | S              | A        | 31                | 0        | 0                          | 55        | 23               | 16            | 6             | 0                | 0                | 23                | 68                   | 11            | 31                   |                    |
|                                    | HEATHROW          | JATAIRWAYS             | S              | D        | 31                | 0        | 0                          | 45        | 26               | 19            | 6             | 3                | 0                | 30                | 48                   | 22            | 31                   |                    |
| <b>TOTAL BELGRADE</b>              |                   |                        |                |          | <b>102</b>        | <b>0</b> | <b>0</b>                   | <b>56</b> | <b>20</b>        | <b>16</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>26</b>         | <b>59</b>            | <b>20</b>     | <b>20</b>            |                    |
| BENBECULA                          |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | GLASGOW           | LOGANAIR               | S              | A        | 58                | 0        | 0                          | 78        | 3                | 10            | 9             | 0                | 0                | 16                | 75                   | 19            | 44                   |                    |
|                                    | GLASGOW           | LOGANAIR               | S              | D        | 58                | 0        | 0                          | 62        | 17               | 7             | 12            | 2                | 0                | 24                | 68                   | 20            | 44                   |                    |
| <b>TOTAL BENBECULA</b>             |                   |                        |                |          | <b>116</b>        | <b>0</b> | <b>0</b>                   | <b>70</b> | <b>10</b>        | <b>9</b>      | <b>10</b>     | <b>1</b>         | <b>0</b>         | <b>20</b>         | <b>72</b>            | <b>19</b>     | <b>19</b>            |                    |
| BENGHAZI                           |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| BERGAMO                            |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | MANCHESTER        | ASTRAEUS LTD           | C              | A        | 5                 | 0        | 0                          | 80        | 0                | 20            | 0             | 0                | 0                | 8                 | 100                  | 0             | 4                    |                    |
|                                    | MANCHESTER        | ASTRAEUS LTD           | C              | D        | 5                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 100                  | 1             | 4                    |                    |
|                                    | BIRMINGHAM        | EUROPEAN AIR CHARTER   | C              | A        | 4                 | 0        | 0                          | 0         | 50               | 25            | 25            | 0                | 0                | 38                | 75                   | 7             | 4                    |                    |
|                                    | BIRMINGHAM        | EUROPEAN AIR CHARTER   | C              | D        | 4                 | 0        | 0                          | 0         | 25               | 0             | 75            | 0                | 0                | 69                | 50                   | 14            | 4                    |                    |
|                                    | LUTON             | RYANAIR                | S              | A        | 62                | 0        | 0                          | 92        | 3                | 5             | 0             | 0                | 0                | 4                 | 97                   | 1             | 62                   |                    |
|                                    | LUTON             | RYANAIR                | S              | D        | 62                | 0        | 0                          | 89        | 6                | 5             | 0             | 0                | 0                | 8                 | 79                   | 10            | 62                   |                    |
|                                    | NEWCASTLE         | RYANAIR                | S              | A        | 31                | 0        | 0                          | 97        | 3                | 0             | 0             | 0                | 0                | 1                 | 0                    | 0             | 0                    |                    |
|                                    | NEWCASTLE         | RYANAIR                | S              | D        | 31                | 0        | 0                          | 81        | 16               | 0             | 3             | 0                | 0                | 10                | 0                    | 0             | 0                    |                    |
|                                    | STANSTED          | RYANAIR                | S              | A        | 93                | 0        | 0                          | 87        | 8                | 4             | 1             | 0                | 0                | 7                 | 82                   | 8             | 106                  |                    |
|                                    | STANSTED          | RYANAIR                | S              | D        | 93                | 0        | 0                          | 71        | 22               | 6             | 1             | 0                | 0                | 13                | 63                   | 16            | 106                  |                    |
| <b>TOTAL BERGAMO</b>               |                   |                        |                |          | <b>390</b>        | <b>0</b> | <b>0</b>                   | <b>83</b> | <b>11</b>        | <b>5</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>9</b>          | <b>77</b>            | <b>10</b>     | <b>10</b>            |                    |
| BERGEN                             |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | GATWICK           | ASTRAEUS LTD           | C              | A        | 4                 | 0        | 0                          | 75        | 25               | 0             | 0             | 0                | 0                | 9                 | 100                  | 3             | 4                    |                    |
|                                    | GATWICK           | ASTRAEUS LTD           | C              | D        | 4                 | 0        | 0                          | 50        | 25               | 25            | 0             | 0                | 0                | 15                | 100                  | 7             | 4                    |                    |
|                                    | GATWICK           | BRAATHENS ASA          | S              | A        | 31                | 0        | 0                          | 65        | 26               | 0             | 10            | 0                | 0                | 21                | 77                   | 13            | 31                   |                    |
|                                    | GATWICK           | BRAATHENS ASA          | S              | D        | 31                | 0        | 0                          | 68        | 16               | 6             | 10            | 0                | 0                | 21                | 77                   | 11            | 31                   |                    |
| <b>TOTAL BERGEN</b>                |                   |                        |                |          | <b>70</b>         | <b>0</b> | <b>0</b>                   | <b>66</b> | <b>21</b>        | <b>4</b>      | <b>9</b>      | <b>0</b>         | <b>0</b>         | <b>20</b>         | <b>83</b>            | <b>12</b>     | <b>12</b>            |                    |
| BERGERAC                           |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN | S              | A        | 22                | 0        | 0                          | 55        | 18               | 9             | 14            | 5                | 0                | 31                | 0                    | 0             | 0                    |                    |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BERGERAC                         |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | D        | 22                | 0        | 0         | 36                         | 32            | 14            | 14               | 5                | 0                 | 38                   | 0             | 0                    | 0                  |  |
|                                  | STANSTED          | RYANAIR                         | S              | A        | 62                | 0        | 0         | 90                         | 5             | 5             | 0                | 0                | 0                 | 4                    | 87            | 7                    | 60                 |  |
|                                  | STANSTED          | RYANAIR                         | S              | D        | 62                | 0        | 0         | 84                         | 10            | 6             | 0                | 0                | 0                 | 9                    | 82            | 11                   | 60                 |  |
| <b>TOTAL BERGERAC</b>            |                   |                                 |                |          | <b>168</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>12</b>     | <b>7</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>84</b>     | <b>9</b>             | <b>9</b>           |  |
| BERLIN (SCHONEFELD)              |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | A        | 85                | 0        | 0         | 86                         | 9             | 1             | 4                | 0                | 0                 | 7                    | 87            | 7                    | 84                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | D        | 85                | 0        | 0         | 78                         | 15            | 5             | 2                | 0                | 0                 | 11                   | 63            | 17                   | 84                 |  |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | A        | 31                | 0        | 0         | 55                         | 23            | 19            | 3                | 0                | 0                 | 19                   | 77            | 9                    | 31                 |  |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | D        | 31                | 0        | 0         | 58                         | 19            | 16            | 6                | 0                | 0                 | 20                   | 65            | 17                   | 31                 |  |
|                                  | STANSTED          | RYANAIR                         | S              | A        | 62                | 0        | 0         | 97                         | 2             | 2             | 0                | 0                | 0                 | 2                    | 94            | 5                    | 62                 |  |
|                                  | STANSTED          | RYANAIR                         | S              | D        | 62                | 0        | 0         | 79                         | 16            | 5             | 0                | 0                | 0                 | 10                   | 82            | 11                   | 62                 |  |
| <b>TOTAL BERLIN (SCHONEFELD)</b> |                   |                                 |                |          | <b>356</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>     | <b>6</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>79</b>     | <b>11</b>            | <b>11</b>          |  |
| BERLIN (TEGEL)                   |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | MANCHESTER        | AIR BERLIN                      | S              | A        | 8                 | 0        | 0         | 25                         | 25            | 13            | 38               | 0                | 0                 | 43                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | AIR BERLIN                      | S              | D        | 8                 | 0        | 0         | 38                         | 13            | 13            | 25               | 13               | 0                 | 58                   | 0             | 0                    | 0                  |  |
|                                  | STANSTED          | AIR BERLIN                      | S              | A        | 86                | 0        | 0         | 90                         | 5             | 3             | 2                | 0                | 0                 | 7                    | 89            | 6                    | 62                 |  |
|                                  | STANSTED          | AIR BERLIN                      | S              | D        | 86                | 0        | 0         | 73                         | 19            | 3             | 5                | 0                | 0                 | 12                   | 74            | 12                   | 62                 |  |
|                                  | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 80            | 15                   | 30                 |  |
|                                  | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 31                | 0        | 0         | 94                         | 3             | 0             | 3                | 0                | 0                 | 4                    | 67            | 16                   | 30                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 145               | 0        | 0         | 83                         | 8             | 5             | 4                | 0                | 0                 | 10                   | 60            | 31                   | 142                |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 145               | 0        | 0         | 74                         | 17            | 6             | 3                | 0                | 0                 | 12                   | 39            | 36                   | 142                |  |
| <b>TOTAL BERLIN (TEGEL)</b>      |                   |                                 |                |          | <b>541</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>11</b>     | <b>4</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>61</b>     | <b>25</b>            | <b>25</b>          |  |
| BERMUDA                          |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 23                | 0        | 0         | 61                         | 30            | 9             | 0                | 0                | 0                 | 12                   | 78            | 67                   | 23                 |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 22                | 0        | 0         | 91                         | 0             | 9             | 0                | 0                | 0                 | 9                    | 61            | 20                   | 23                 |  |
| <b>TOTAL BERMUDA</b>             |                   |                                 |                |          | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>     | <b>9</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>70</b>     | <b>43</b>            | <b>43</b>          |  |
| BERNE                            |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | EDINBURGH         | CIRRUS LUFTFAHRT                | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|                                  | EDINBURGH         | CIRRUS LUFTFAHRT                | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
| <b>TOTAL BERNE</b>               |                   |                                 |                |          | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>3</b>             | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| BIARRITZ                         |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |           |
|-----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                       |                   |                                 |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                       |                   |                                 |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| BIARRITZ              | STANSTED          | RYANAIR                         | S              | A        | 62                | 0        | 0                          | 87            | 10            | 3                | 0                | 0                 | 0                    | 5             | 87                   | 5                  | 62        |
|                       | STANSTED          | RYANAIR                         | S              | D        | 62                | 0        | 0                          | 61            | 29            | 10               | 0                | 0                 | 0                    | 13            | 66                   | 13                 | 62        |
| <b>TOTAL BIARRITZ</b> |                   |                                 |                |          | <b>124</b>        | <b>0</b> | <b>0</b>                   | <b>74</b>     | <b>19</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>76</b>            | <b>9</b>           | <b>9</b>  |
| BIGGIN HILL           |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| BILBAO                | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | A        | 75                | 0        | 0                          | 92            | 5             | 0                | 3                | 0                 | 0                    | 4             | 84                   | 6                  | 62        |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | D        | 75                | 0        | 0                          | 64            | 24            | 11               | 1                | 0                 | 0                    | 15            | 44                   | 20                 | 62        |
|                       | HEATHROW          | IBERIA                          | S              | A        | 31                | 0        | 0                          | 90            | 6             | 3                | 0                | 0                 | 0                    | 4             | 94                   | 3                  | 31        |
|                       | HEATHROW          | IBERIA                          | S              | D        | 31                | 0        | 0                          | 74            | 13            | 13               | 0                | 0                 | 0                    | 11            | 77                   | 13                 | 31        |
| <b>TOTAL BILBAO</b>   |                   |                                 |                |          | <b>213</b>        | <b>0</b> | <b>0</b>                   | <b>79</b>     | <b>13</b>     | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>66</b>            | <b>14</b>          | <b>14</b> |
| BILLUND               | GATWICK           | MAERSK AIR                      | S              | A        | 81                | 0        | 0                          | 65            | 22            | 7                | 5                | 0                 | 0                    | 16            | 80                   | 10                 | 80        |
|                       | GATWICK           | MAERSK AIR                      | S              | D        | 81                | 0        | 0                          | 72            | 15            | 10               | 4                | 0                 | 0                    | 13            | 89                   | 6                  | 80        |
|                       | BIRMINGHAM        | SUN AIR OF SCANDINAVIA          | S              | A        | 10                | 0        | 17                         | 40            | 30            | 20               | 10               | 0                 | 0                    | 23            | 0                    | 0                  | 0         |
|                       | BIRMINGHAM        | SUN AIR OF SCANDINAVIA          | S              | D        | 10                | 0        | 17                         | 70            | 20            | 0                | 10               | 0                 | 0                    | 14            | 0                    | 0                  | 0         |
|                       | EDINBURGH         | SUN AIR OF SCANDINAVIA          | S              | A        | 8                 | 1        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 9             | 100                  | 2                  | 9         |
|                       | EDINBURGH         | SUN AIR OF SCANDINAVIA          | S              | D        | 8                 | 2        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 9             | 89                   | 9                  | 9         |
|                       | MANCHESTER        | SUN AIR OF SCANDINAVIA          | S              | A        | 49                | 0        | 1                          | 55            | 31            | 8                | 6                | 0                 | 0                    | 20            | 47                   | 21                 | 49        |
|                       | MANCHESTER        | SUN AIR OF SCANDINAVIA          | S              | D        | 49                | 0        | 1                          | 84            | 8             | 2                | 6                | 0                 | 0                    | 11            | 71                   | 11                 | 49        |
| <b>TOTAL BILLUND</b>  |                   |                                 |                |          | <b>296</b>        | <b>3</b> | <b>36</b>                  | <b>69</b>     | <b>18</b>     | <b>7</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>76</b>            | <b>11</b>          | <b>11</b> |
| BIRMINGHAM            | EDINBURGH         | BMIBABY LTD                     | S              | A        | 61                | 0        | 8                          | 79            | 13            | 3                | 5                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |
|                       | EDINBURGH         | BMIBABY LTD                     | S              | D        | 61                | 0        | 8                          | 72            | 15            | 8                | 5                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |
|                       | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 122               | 0        | 0                          | 89            | 5             | 2                | 3                | 1                 | 0                    | 8             | 75                   | 15                 | 115       |
|                       | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 105               | 0        | 0                          | 84            | 6             | 5                | 5                | 1                 | 0                    | 12            | 70                   | 19                 | 116       |
|                       | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 115               | 0        | 0                          | 87            | 4             | 5                | 3                | 0                 | 0                    | 8             | 88                   | 8                  | 132       |
|                       | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 119               | 0        | 0                          | 87            | 3             | 8                | 2                | 0                 | 0                    | 8             | 89                   | 7                  | 95        |
|                       | NEWCASTLE         | EASTERN AIRWAYS                 | S              | A        | 66                | 0        | 0                          | 97            | 0             | 2                | 2                | 0                 | 0                    | 4             | 89                   | 8                  | 61        |
|                       | NEWCASTLE         | EASTERN AIRWAYS                 | S              | D        | 66                | 0        | 0                          | 98            | 0             | 2                | 0                | 0                 | 0                    | 2             | 92                   | 3                  | 62        |
|                       | EDINBURGH         | FLYBE.BRITISH EUROPEAN          | S              | A        | 150               | 1        | 9                          | 73            | 6             | 13               | 7                | 1                 | 0                    | 19            | 63                   | 21                 | 159       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-------------------------------|-------------------|----------------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                               |                   |                                  |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                               |                   |                                  |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BIRMINGHAM                    | EDINBURGH         | FLYBE.BRITISH EUROPEAN           | S              | D        | 151               | 0         | 8         | 68                         | 9             | 13            | 9                | 1                | 0                 | 24                   | 67            | 18                   | 159                |
|                               | GLASGOW           | FLYBE.BRITISH EUROPEAN           | S              | A        | 147               | 2         | 10        | 75                         | 8             | 8             | 7                | 1                | 1                 | 19                   | 70            | 19                   | 161                |
|                               | GLASGOW           | FLYBE.BRITISH EUROPEAN           | S              | D        | 151               | 0         | 6         | 76                         | 11            | 6             | 7                | 1                | 0                 | 14                   | 70            | 19                   | 162                |
| <b>TOTAL BIRMINGHAM</b>       |                   |                                  |                |          | <b>1314</b>       | <b>10</b> | <b>49</b> | <b>81</b>                  | <b>7</b>      | <b>7</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>13</b>            | <b>75</b>     | <b>16</b>            | <b>16</b>          |
| BISHKEK (FRUNZE)              | HEATHROW          | BMED                             | S              | A        | 12                | 0         | 0         | 83                         | 0             | 0             | 0                | 8                | 8                 | 67                   | 86            | 8                    | 14                 |
|                               | HEATHROW          | BMED                             | S              | D        | 12                | 0         | 0         | 17                         | 50            | 17            | 17               | 0                | 0                 | 37                   | 15            | 40                   | 13                 |
| <b>TOTAL BISHKEK (FRUNZE)</b> |                   |                                  |                |          | <b>24</b>         | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>25</b>     | <b>8</b>      | <b>8</b>         | <b>4</b>         | <b>4</b>          | <b>52</b>            | <b>52</b>     | <b>24</b>            | <b>24</b>          |
| BLACKPOOL                     | STANSTED          | RYANAIR                          | S              | A        | 54                | 0         | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 1                    | 96            | 5                    | 53                 |
|                               | STANSTED          | RYANAIR                          | S              | D        | 54                | 0         | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 5                    | 87            | 8                    | 53                 |
| <b>TOTAL BLACKPOOL</b>        |                   |                                  |                |          | <b>108</b>        | <b>1</b>  | <b>0</b>  | <b>95</b>                  | <b>5</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>3</b>             | <b>92</b>     | <b>6</b>             | <b>6</b>           |
| BODRUM (MILAS)                | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0         | 0         | 50                         | 25            | 0             | 0                | 25               | 0                 | 61                   | 0             | 0                    | 0                  |
|                               | GATWICK           | ASTRAEUS LTD                     | C              | D        | 4                 | 0         | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 25                   | 0             | 0                    | 0                  |
|                               | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 4                 | 0         | 0         | 25                         | 0             | 25            | 50               | 0                | 0                 | 84                   | 0             | 0                    | 0                  |
|                               | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 4                 | 0         | 0         | 25                         | 0             | 0             | 50               | 25               | 0                 | 100                  | 0             | 0                    | 0                  |
|                               | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0         | 0         | 60                         | 20            | 0             | 20               | 0                | 0                 | 22                   | 80            | 66                   | 5                  |
|                               | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0         | 0         | 0                          | 25            | 50            | 25               | 0                | 0                 | 44                   | 100           | 1                    | 5                  |
|                               | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 0                    | 5                  |
|                               | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 100           | 1                    | 5                  |
|                               | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0         | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 38                   | 0             | 0                    | 0                  |
|                               | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0         | 0         | 50                         | 25            | 0             | 0                | 25               | 0                 | 60                   | 0             | 0                    | 0                  |
|                               | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0         | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 24                   | 100           | 2                    | 5                  |
|                               | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0         | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 34                   | 80            | 7                    | 5                  |
|                               | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 23                | 0         | 0         | 61                         | 4             | 4             | 17               | 9                | 4                 | 77                   | 60            | 31                   | 5                  |
|                               | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 24                | 0         | 0         | 46                         | 13            | 17            | 13               | 4                | 8                 | 81                   | 40            | 48                   | 5                  |
|                               | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0         | 0         | 40                         | 20            | 20            | 20               | 0                | 0                 | 34                   | 40            | 30                   | 5                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| BODRUM (MILAS)       |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 5                 | 0        | 0                          | 0             | 20            | 40               | 40               | 0                 | 0                    | 68            | 40                   | 36                 | 5       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 5       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 5       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 23                | 0        | 0                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 3             | 65                   | 20                 | 23      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 22                | 0        | 0                          | 68            | 27            | 5                | 0                | 0                 | 0                    | 10            | 59                   | 28                 | 22      |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 22                 | 5       |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 80                   | 26                 | 5       |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4       |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 14            | 100                  | 9                  | 4       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 14                | 0        | 0                          | 93            | 0             | 7                | 0                | 0                 | 0                    | 4             | 86                   | 3                  | 14      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 7             | 100                  | 2                  | 14      |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 9             | 60                   | 61                 | 5       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 0             | 75            | 0                | 25               | 0                 | 0                    | 35            | 0                    | 89                 | 5       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 4                  | 5       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 80                   | 10                 | 5       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 3             | 30                   | 55                 | 10      |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 21            | 70                   | 40                 | 10      |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 37            | 60                   | 28                 | 5       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 25                | 0                    | 61            | 60                   | 23                 | 5       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 20                 | 5       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 60                   | 26                 | 5       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 1        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 49            | 80                   | 33                 | 5       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 0                | 40               | 0                 | 0                    | 46            | 60                   | 60                 | 5       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 1        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 2             | 70                   | 17                 | 10      |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 10                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 2             | 50                   | 24                 | 10      |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 78                   | 11                 | 9       |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 78                   | 12                 | 9       |           |
|                      | EDINBURGH         | ONUR AIR                 | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 60                   | 9                  | 5       |           |
|                      | EDINBURGH         | ONUR AIR                 | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 14            | 60                   | 18                 | 5       |           |
|                      | GATWICK           | ONUR AIR                 | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 0                | 13                | 0                    | 28            | 80                   | 32                 | 5       |           |
|                      | GATWICK           | ONUR AIR                 | C              | D        | 8                 | 0        | 0                          | 50            | 13            | 25               | 0                | 13                | 0                    | 44            | 80                   | 42                 | 5       |           |
|                      | MANCHESTER        | ONUR AIR                 | C              | A        | 8                 | 0        | 0                          | 63            | 0             | 13               | 25               | 0                 | 0                    | 25            | 50                   | 50                 | 4       |           |
|                      | MANCHESTER        | ONUR AIR                 | C              | D        | 8                 | 0        | 0                          | 50            | 0             | 13               | 38               | 0                 | 0                    | 47            | 25                   | 62                 | 4       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                             |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| BODRUM (MILAS)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | GLASGOW           | PEGASUS AIRLINES            | C              | A        | 8                 | 0        | 0                          | 75            | 13            | 0                | 13               | 0                 | 0                    | 19            | 0                    | 0                  | 0         |           |
|                             | GLASGOW           | PEGASUS AIRLINES            | C              | D        | 6                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |           |
|                             | MANCHESTER        | PEGASUS AIRLINES            | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 0                | 0                | 0                 | 33                   | 162           | 0                    | 0                  | 0         |           |
|                             | MANCHESTER        | PEGASUS AIRLINES            | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 0                | 20               | 0                 | 20                   | 122           | 0                    | 0                  | 0         |           |
|                             | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 0                  | 5         |           |
|                             | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 80                   | 6                  | 5         |           |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 14                | 0        | 0                          | 79            | 7             | 0                | 7                | 7                 | 0                    | 29            | 100                  | 1                  | 15        |           |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 14                | 0        | 0                          | 64            | 14            | 7                | 7                | 7                 | 0                    | 42            | 64                   | 11                 | 14        |           |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 15                | 0        | 0                          | 80            | 7             | 7                | 7                | 0                 | 0                    | 15            | 87                   | 12                 | 15        |           |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 15                | 0        | 0                          | 87            | 7             | 0                | 7                | 0                 | 0                    | 13            | 71                   | 22                 | 14        |           |
|                             | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | A        | 10                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 13                 | 5         |           |
|                             | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 60                   | 33                 | 5         |           |
|                             | STANSTED          | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |           |
|                             | STANSTED          | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 17            | 0                    | 0                  | 0         |           |
| <b>TOTAL BODRUM (MILAS)</b> |                   |                             |                |          | <b>450</b>        | <b>3</b> | <b>0</b>                   | <b>74</b>     | <b>8</b>      | <b>5</b>         | <b>8</b>         | <b>3</b>          | <b>1</b>             | <b>27</b>     | <b>71</b>            | <b>22</b>          | <b>22</b> |           |
| BOGOTA                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| BOLOGNA                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 89                | 0        | 0                          | 62            | 20            | 11               | 7                | 0                 | 0                    | 19            | 67                   | 14                 | 87        |           |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 89                | 0        | 0                          | 52            | 21            | 18               | 9                | 0                 | 0                    | 23            | 48                   | 23                 | 89        |           |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 87            | 0             | 6                | 6                | 0                 | 0                    | 11            | 65                   | 19                 | 31        |           |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 77            | 16            | 6                | 0                | 0                 | 0                    | 10            | 84                   | 12                 | 31        |           |
|                             | EDINBURGH         | WINDJET SPA                 | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 25               | 50               | 25                | 0                    | 107           | 0                    | 0                  | 0         |           |
|                             | EDINBURGH         | WINDJET SPA                 | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 0                | 0                | 50                | 0                    | 133           | 0                    | 0                  | 0         |           |
| <b>TOTAL BOLOGNA</b>        |                   |                             |                |          | <b>248</b>        | <b>0</b> | <b>0</b>                   | <b>62</b>     | <b>17</b>     | <b>13</b>        | <b>7</b>         | <b>1</b>          | <b>0</b>             | <b>21</b>     | <b>63</b>            | <b>18</b>          | <b>18</b> |           |
| BORDEAUX                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                             | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 31                | 0        | 0                          | 65            | 23            | 3                | 6                | 3                 | 0                    | 22            | 0                    | 0                  | 0         |           |
|                             | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 31                | 0        | 0                          | 48            | 32            | 13               | 3                | 3                 | 0                    | 26            | 0                    | 0                  | 0         |           |
|                             | MANCHESTER        | BMIBABY LTD                 | S              | A        | 31                | 0        | 0                          | 68            | 23            | 10               | 0                | 0                 | 0                    | 11            | 61                   | 25                 | 31        |           |
|                             | MANCHESTER        | BMIBABY LTD                 | S              | D        | 31                | 0        | 0                          | 81            | 13            | 6                | 0                | 0                 | 0                    | 10            | 68                   | 14                 | 31        |           |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 88                | 0        | 0                          | 41            | 32            | 19               | 7                | 1                 | 0                    | 25            | 45                   | 27                 | 71        |           |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 88                | 0        | 0                          | 39            | 42            | 13               | 6                | 1                 | 0                    | 24            | 48                   | 23                 | 71        |           |
| <b>TOTAL BORDEAUX</b>       |                   |                             |                |          | <b>300</b>        | <b>0</b> | <b>0</b>                   | <b>50</b>     | <b>31</b>     | <b>13</b>        | <b>5</b>         | <b>1</b>          | <b>0</b>             | <b>21</b>     | <b>56</b>            | <b>21</b>          | <b>21</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                                |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                                |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BOSTON                           |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | AMERICAN AIRLINES              | S              | A        | 62                | 0         | 0        | 89                         | 10            | 2             | 0                | 0                | 0                 | 5                    | 72            | 12                   | 58                 |  |
|                                  | HEATHROW          | AMERICAN AIRLINES              | S              | D        | 62                | 0         | 0        | 82                         | 10            | 6             | 2                | 0                | 0                 | 8                    | 64            | 14                   | 58                 |  |
|                                  | MANCHESTER        | AMERICAN AIRLINES              | S              | A        | 8                 | 0         | 0        | 63                         | 25            | 0             | 13               | 0                | 0                 | 20                   | 61            | 24                   | 31                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 85                | 1         | 1        | 87                         | 9             | 1             | 2                | 0                | 0                 | 6                    | 85            | 8                    | 93                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 87                | 0         | 0        | 57                         | 24            | 13            | 6                | 0                | 0                 | 20                   | 32            | 35                   | 93                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD    | S              | A        | 31                | 0         | 0        | 87                         | 10            | 3             | 0                | 0                | 0                 | 4                    | 59            | 21                   | 44                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD    | S              | D        | 31                | 0         | 0        | 61                         | 26            | 13            | 0                | 0                | 0                 | 14                   | 32            | 40                   | 44                 |  |
| <b>TOTAL BOSTON</b>              |                   |                                |                |          | <b>366</b>        | <b>2</b>  | <b>1</b> | <b>77</b>                  | <b>15</b>     | <b>6</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>61</b>     | <b>21</b>            | <b>21</b>          |  |
| BRATISLAVA                       |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | BIRMINGHAM        | AIR SLOVAKIA BWJ               | S              | A        | 9                 | 0         | 0        | 67                         | 0             | 22            | 0                | 0                | 11                | 88                   | 50            | 42                   | 14                 |  |
|                                  | BIRMINGHAM        | AIR SLOVAKIA BWJ               | S              | D        | 7                 | 1         | 0        | 29                         | 43            | 14            | 14               | 0                | 0                 | 28                   | 60            | 15                   | 15                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD    | S              | A        | 30                | 1         | 1        | 87                         | 0             | 10            | 3                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD    | S              | D        | 31                | 0         | 0        | 55                         | 32            | 10            | 3                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | SKY EUROPE                     | S              | A        | 13                | 0         | 0        | 85                         | 15            | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | SKY EUROPE                     | S              | D        | 13                | 0         | 0        | 85                         | 8             | 8             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
|                                  | STANSTED          | SKY EUROPE                     | S              | A        | 49                | 0         | 0        | 80                         | 8             | 6             | 6                | 0                | 0                 | 11                   | 84            | 28                   | 32                 |  |
|                                  | STANSTED          | SKY EUROPE                     | S              | D        | 49                | 0         | 0        | 33                         | 43            | 12            | 12               | 0                | 0                 | 29                   | 47            | 46                   | 32                 |  |
| <b>TOTAL BRATISLAVA</b>          |                   |                                |                |          | <b>202</b>        | <b>2</b>  | <b>1</b> | <b>64</b>                  | <b>20</b>     | <b>9</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>63</b>     | <b>29</b>            | <b>29</b>          |  |
| BREMEN                           |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | LONDON CITY       | OLTOSTFRIESISCHE LUFTTRANSPORT | S              | A        | 50                | 0         | 0        | 90                         | 10            | 0             | 0                | 0                | 0                 | 6                    | 96            | 2                    | 49                 |  |
|                                  | LONDON CITY       | OLTOSTFRIESISCHE LUFTTRANSPORT | S              | D        | 50                | 0         | 0        | 92                         | 8             | 0             | 0                | 0                | 0                 | 4                    | 96            | 5                    | 49                 |  |
| <b>TOTAL BREMEN</b>              |                   |                                |                |          | <b>100</b>        | <b>1</b>  | <b>0</b> | <b>91</b>                  | <b>9</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>96</b>     | <b>3</b>             | <b>3</b>           |  |
| BRESCIA/MONTICHIARI              |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | ASTRAEUS LTD                   | C              | A        | 4                 | 0         | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 43                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | ASTRAEUS LTD                   | C              | D        | 4                 | 0         | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 57                   | 0             | 0                    | 0                  |  |
|                                  | STANSTED          | RYANAIR                        | S              | A        | 45                | 0         | 0        | 96                         | 4             | 0             | 0                | 0                | 0                 | 2                    | 69            | 13                   | 62                 |  |
|                                  | STANSTED          | RYANAIR                        | S              | D        | 45                | 0         | 0        | 82                         | 13            | 4             | 0                | 0                | 0                 | 9                    | 45            | 20                   | 62                 |  |
| <b>TOTAL BRESCIA/MONTICHIARI</b> |                   |                                |                |          | <b>104</b>        | <b>0</b>  | <b>0</b> | <b>83</b>                  | <b>11</b>     | <b>3</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>58</b>     | <b>16</b>            | <b>16</b>          |  |
| BREST                            |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN         | S              | A        | 17                | 0         | 0        | 94                         | 0             | 0             | 0                | 6                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                                  | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN         | S              | D        | 17                | 0         | 0        | 76                         | 18            | 0             | 0                | 6                | 0                 | 24                   | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|-------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| BREST                   |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL BREST</b>      |                   |                                 |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>0</b>         | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>            | <b>26</b>                  | <b>26</b>                |
| BRIDGETOWN              |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | MANCHESTER        | BMI BRITISH MIDLAND             | S                 | A           | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
|                         | MANCHESTER        | BMI BRITISH MIDLAND             | S                 | D           | 9                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|                         | GATWICK           | BRITISH AIRWAYS PLC             | S                 | A           | 31                | 0        | 0         | 58                         | 13               | 26               | 3                      | 0                      | 0                       | 20                         | 74                  | 13                         | 31                       |
|                         | GATWICK           | BRITISH AIRWAYS PLC             | S                 | D           | 31                | 0        | 0         | 71                         | 13               | 10               | 6                      | 0                      | 0                       | 15                         | 74                  | 16                         | 31                       |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD     | S                 | A           | 21                | 0        | 0         | 57                         | 14               | 10               | 19                     | 0                      | 0                       | 29                         | 67                  | 13                         | 18                       |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD     | S                 | D           | 22                | 0        | 0         | 55                         | 23               | 5                | 18                     | 0                      | 0                       | 25                         | 41                  | 19                         | 17                       |
| <b>TOTAL BRIDGETOWN</b> |                   |                                 |                   |             | <b>122</b>        | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>13</b>        | <b>14</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>62</b>           | <b>27</b>                  | <b>27</b>                |
| BRINDISI                |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | STANSTED          | RYANAIR                         | S                 | A           | 31                | 0        | 0         | 26                         | 52               | 19               | 3                      | 0                      | 0                       | 27                         | 55                  | 16                         | 31                       |
|                         | STANSTED          | RYANAIR                         | S                 | D           | 31                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 6                          | 84                  | 8                          | 31                       |
| <b>TOTAL BRINDISI</b>   |                   |                                 |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>31</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>69</b>           | <b>13</b>                  | <b>13</b>                |
| BRISTOL                 |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | MANCHESTER        | AIR SOUTHWEST                   | S                 | A           | 22                | 0        | 1         | 59                         | 27               | 9                | 5                      | 0                      | 0                       | 19                         | 57                  | 23                         | 21                       |
|                         | MANCHESTER        | AIR SOUTHWEST                   | S                 | D           | 23                | 0        | 1         | 83                         | 4                | 13               | 0                      | 0                      | 0                       | 10                         | 67                  | 20                         | 43                       |
|                         | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 132               | 0        | 0         | 83                         | 9                | 5                | 2                      | 0                      | 0                       | 8                          | 67                  | 17                         | 101                      |
|                         | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 132               | 0        | 0         | 72                         | 19               | 6                | 3                      | 0                      | 0                       | 12                         | 79                  | 18                         | 103                      |
|                         | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 84                | 0        | 0         | 85                         | 8                | 5                | 2                      | 0                      | 0                       | 8                          | 88                  | 3                          | 75                       |
|                         | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 110               | 0        | 0         | 81                         | 11               | 5                | 3                      | 0                      | 0                       | 8                          | 91                  | 7                          | 106                      |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 89                | 0        | 0         | 87                         | 9                | 2                | 2                      | 0                      | 0                       | 8                          | 76                  | 16                         | 80                       |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 89                | 0        | 0         | 64                         | 21               | 11               | 3                      | 0                      | 0                       | 17                         | 49                  | 27                         | 80                       |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 81                | 0        | 0         | 90                         | 6                | 2                | 1                      | 0                      | 0                       | 6                          | 82                  | 9                          | 79                       |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 81                | 0        | 0         | 72                         | 21               | 6                | 1                      | 0                      | 0                       | 12                         | 66                  | 16                         | 79                       |
|                         | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 89                | 0        | 0         | 82                         | 10               | 7                | 0                      | 1                      | 0                       | 10                         | 83                  | 10                         | 83                       |
|                         | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 89                | 0        | 0         | 74                         | 15               | 7                | 3                      | 1                      | 0                       | 14                         | 76                  | 10                         | 84                       |
| <b>TOTAL BRISTOL</b>    |                   |                                 |                   |             | <b>1021</b>       | <b>2</b> | <b>2</b>  | <b>78</b>                  | <b>13</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>           | <b>14</b>                  | <b>14</b>                |
| BRNO (TURANY)           |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | STANSTED          | RYANAIR                         | S                 | A           | 31                | 0        | 0         | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
|                         | STANSTED          | RYANAIR                         | S                 | D           | 31                | 0        | 0         | 71                         | 23               | 6                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|----------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                  |                   |                                 |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                  |                   |                                 |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| BRNO (TURANY)                    |                   |                                 |                   |             | <b>62</b>         | <b>0</b>  | <b>0</b> | <b>84</b>                  | <b>13</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| BRUSSELS                         |                   |                                 |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                  | HEATHROW          | BMI BRITISH MIDLAND             | S                 | A           | 162               | 0         | 0        | 89                         | 4                | 6                | 2                      | 0                      | 0                       | 6                          | 51                  | 25                         | 150                      |
|                                  | HEATHROW          | BMI BRITISH MIDLAND             | S                 | D           | 162               | 0         | 0        | 86                         | 9                | 4                | 1                      | 0                      | 0                       | 6                          | 43                  | 29                         | 151                      |
|                                  | EDINBURGH         | BMI REGIONAL                    | S                 | A           | 75                | 0         | 0        | 95                         | 3                | 3                | 0                      | 0                      | 0                       | 2                          | 59                  | 25                         | 75                       |
|                                  | EDINBURGH         | BMI REGIONAL                    | S                 | D           | 75                | 0         | 0        | 93                         | 4                | 3                | 0                      | 0                      | 0                       | 3                          | 72                  | 16                         | 75                       |
|                                  | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 71                | 0         | 0        | 87                         | 6                | 3                | 4                      | 0                      | 0                       | 8                          | 61                  | 18                         | 66                       |
|                                  | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 71                | 0         | 0        | 92                         | 3                | 1                | 4                      | 0                      | 0                       | 7                          | 59                  | 16                         | 66                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 218               | 0         | 1        | 80                         | 8                | 9                | 3                      | 0                      | 0                       | 11                         | 61                  | 22                         | 215                      |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 218               | 0         | 0        | 65                         | 20               | 11               | 4                      | 0                      | 0                       | 16                         | 39                  | 29                         | 215                      |
|                                  | BIRMINGHAM        | SN BRUSSELS AIRLINES            | S                 | A           | 91                | 0         | 0        | 88                         | 9                | 2                | 1                      | 0                      | 0                       | 5                          | 81                  | 8                          | 88                       |
|                                  | BIRMINGHAM        | SN BRUSSELS AIRLINES            | S                 | D           | 91                | 0         | 0        | 93                         | 4                | 1                | 1                      | 0                      | 0                       | 3                          | 66                  | 12                         | 88                       |
|                                  | GATWICK           | SN BRUSSELS AIRLINES            | S                 | A           | 34                | 0         | 0        | 68                         | 21               | 12               | 0                      | 0                      | 0                       | 13                         | 73                  | 12                         | 37                       |
|                                  | GATWICK           | SN BRUSSELS AIRLINES            | S                 | D           | 34                | 0         | 0        | 59                         | 24               | 15               | 3                      | 0                      | 0                       | 16                         | 38                  | 23                         | 37                       |
|                                  | GLASGOW           | SN BRUSSELS AIRLINES            | S                 | A           | 36                | 0         | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                                  | GLASGOW           | SN BRUSSELS AIRLINES            | S                 | D           | 36                | 0         | 0        | 86                         | 11               | 3                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|                                  | HEATHROW          | SN BRUSSELS AIRLINES            | S                 | A           | 4                 | 0         | 0        | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 9                          | 100                 | 0                          | 4                        |
|                                  | HEATHROW          | SN BRUSSELS AIRLINES            | S                 | D           | 4                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 60                  | 12                         | 5                        |
|                                  | MANCHESTER        | SN BRUSSELS AIRLINES            | S                 | A           | 71                | 0         | 0        | 92                         | 3                | 3                | 3                      | 0                      | 0                       | 6                          | 80                  | 9                          | 70                       |
|                                  | MANCHESTER        | SN BRUSSELS AIRLINES            | S                 | D           | 71                | 0         | 0        | 93                         | 1                | 6                | 0                      | 0                      | 0                       | 3                          | 89                  | 5                          | 70                       |
|                                  | NEWCASTLE         | SN BRUSSELS AIRLINES            | S                 | A           | 53                | 0         | 0        | 92                         | 6                | 2                | 0                      | 0                      | 0                       | 3                          | 73                  | 9                          | 51                       |
|                                  | NEWCASTLE         | SN BRUSSELS AIRLINES            | S                 | D           | 52                | 1         | 1        | 88                         | 2                | 8                | 2                      | 0                      | 0                       | 7                          | 53                  | 17                         | 53                       |
|                                  | LONDON CITY       | VLM (BELGIUM)                   | S                 | A           | 111               | 0         | 2        | 89                         | 6                | 4                | 1                      | 0                      | 0                       | 7                          | 62                  | 18                         | 111                      |
|                                  | LONDON CITY       | VLM (BELGIUM)                   | S                 | D           | 111               | 0         | 2        | 90                         | 5                | 5                | 0                      | 0                      | 0                       | 5                          | 57                  | 17                         | 111                      |
| <b>TOTAL BRUSSELS</b>            |                   |                                 |                   |             | <b>1851</b>       | <b>3</b>  | <b>6</b> | <b>85</b>                  | <b>8</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>59</b>           | <b>19</b>                  | <b>19</b>                |
| BUCHAREST (BANEASA)              |                   |                                 |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                  | STANSTED          | CHANNEL EXPRESS (INCORP: JET 2) | C                 | A           | 2                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
| <b>TOTAL BUCHAREST (BANEASA)</b> |                   |                                 |                   |             | <b>2</b>          | <b>2</b>  | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| BUCHAREST (OTOPENI)              |                   |                                 |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                  | GATWICK           | BRITISH AIRWAYS PLC             | S                 | A           | 13                | 0         | 0        | 92                         | 0                | 8                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                                  | GATWICK           | BRITISH AIRWAYS PLC             | S                 | D           | 13                | 0         | 0        | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                                 |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                                 |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BUCHAREST (OTOPENI)              |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 28                | 0         | 1        | 61                         | 14            | 18            | 7                | 0                | 0                 | 19                   | 55            | 26                   | 31                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 29                | 0         | 0        | 55                         | 10            | 28            | 7                | 0                | 0                 | 27                   | 42            | 36                   | 31                 |  |
|                                  | HEATHROW          | TAROM                           | S              | A        | 32                | 0         | 0        | 78                         | 16            | 3             | 3                | 0                | 0                 | 9                    | 97            | 3                    | 31                 |  |
|                                  | HEATHROW          | TAROM                           | S              | D        | 32                | 0         | 0        | 78                         | 16            | 3             | 3                | 0                | 0                 | 10                   | 84            | 9                    | 31                 |  |
| <b>TOTAL BUCHAREST (OTOPENI)</b> |                   |                                 |                |          | <b>147</b>        | <b>0</b>  | <b>1</b> | <b>73</b>                  | <b>12</b>     | <b>11</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>67</b>     | <b>21</b>            | <b>21</b>          |  |
| BUDAPEST                         |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 22                | 0         | 0        | 45                         | 18            | 14            | 23               | 0                | 0                 | 29                   | 18            | 35                   | 22                 |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 22                | 0         | 0        | 50                         | 14            | 18            | 18               | 0                | 0                 | 28                   | 45            | 21                   | 22                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 89                | 0         | 0        | 76                         | 13            | 9             | 1                | 0                | 0                 | 10                   | 50            | 27                   | 60                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 89                | 0         | 0        | 57                         | 12            | 21            | 9                | 0                | 0                 | 21                   | 18            | 45                   | 61                 |  |
|                                  | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | A        | 17                | 0         | 0        | 59                         | 24            | 12            | 6                | 0                | 0                 | 21                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | D        | 17                | 0         | 0        | 88                         | 6             | 6             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | A        | 31                | 0         | 0        | 42                         | 13            | 26            | 19               | 0                | 0                 | 37                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | D        | 31                | 0         | 0        | 42                         | 26            | 16            | 16               | 0                | 0                 | 33                   | 0             | 0                    | 0                  |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | A        | 62                | 0         | 0        | 73                         | 16            | 8             | 3                | 0                | 0                 | 11                   | 87            | 5                    | 31                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | D        | 62                | 0         | 0        | 65                         | 18            | 11            | 6                | 0                | 0                 | 17                   | 71            | 11                   | 31                 |  |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | A        | 27                | 0         | 0        | 93                         | 0             | 4             | 4                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
|                                  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | D        | 27                | 0         | 0        | 48                         | 30            | 15            | 7                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |
|                                  | HEATHROW          | MALEV (HUNGARIAN AIRLINES)      | S              | A        | 62                | 0         | 0        | 74                         | 11            | 10            | 5                | 0                | 0                 | 12                   | 61            | 20                   | 62                 |  |
|                                  | HEATHROW          | MALEV (HUNGARIAN AIRLINES)      | S              | D        | 62                | 0         | 0        | 84                         | 6             | 3             | 6                | 0                | 0                 | 12                   | 73            | 14                   | 62                 |  |
|                                  | STANSTED          | MALEV (HUNGARIAN AIRLINES)      | S              | A        | 27                | 0         | 0        | 93                         | 4             | 4             | 0                | 0                | 0                 | 3                    | 77            | 11                   | 53                 |  |
|                                  | STANSTED          | MALEV (HUNGARIAN AIRLINES)      | S              | D        | 27                | 0         | 0        | 15                         | 59            | 11            | 15               | 0                | 0                 | 35                   | 43            | 20                   | 53                 |  |
|                                  | STANSTED          | SKYEUROPE AIRLINES HUNGARY      | S              | A        | 31                | 0         | 0        | 90                         | 3             | 6             | 0                | 0                | 0                 | 7                    | 77            | 9                    | 31                 |  |
|                                  | STANSTED          | SKYEUROPE AIRLINES HUNGARY      | S              | D        | 31                | 0         | 0        | 55                         | 29            | 10            | 6                | 0                | 0                 | 21                   | 29            | 24                   | 31                 |  |
|                                  | LUTON             | WIZZ AIR                        | S              | A        | 27                | 4         | 0        | 74                         | 11            | 11            | 4                | 0                | 0                 | 12                   | 53            | 18                   | 49                 |  |
|                                  | LUTON             | WIZZ AIR                        | S              | D        | 31                | 0         | 0        | 45                         | 29            | 23            | 3                | 0                | 0                 | 23                   | 13            | 37                   | 48                 |  |
| <b>TOTAL BUDAPEST</b>            |                   |                                 |                |          | <b>798</b>        | <b>4</b>  | <b>0</b> | <b>66</b>                  | <b>16</b>     | <b>12</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>51</b>     | <b>22</b>            | <b>22</b>          |  |
| BUENOS AIRES                     |                   |                                 |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 16                | 1         | 0        | 63                         | 19            | 13            | 6                | 0                | 0                 | 16                   | 88            | 6                    | 17                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 17                | 0         | 0        | 53                         | 18            | 18            | 12               | 0                | 0                 | 26                   | 65            | 15                   | 17                 |  |
| <b>TOTAL BUENOS AIRES</b>        |                   |                                 |                |          | <b>33</b>         | <b>1</b>  | <b>0</b> | <b>58</b>                  | <b>18</b>     | <b>15</b>     | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>76</b>     | <b>10</b>            | <b>10</b>          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |         |           |  |
|----------------------|-------------------|-------------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|--|
|                      |                   |                                     |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |  |
|                      |                   |                                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |  |
| BURGAS               |                   |                                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |         |           |  |
|                      | BIRMINGHAM        | BH AIR                              | C                 | A           | 9                 | 0        | 0                          | 56               | 11               | 11                     | 22                     | 0                       | 0                          | 34                  | 50                         | 22                       | 4       |           |  |
|                      | BIRMINGHAM        | BH AIR                              | C                 | D           | 9                 | 0        | 0                          | 44               | 11               | 11                     | 33                     | 0                       | 0                          | 47                  | 25                         | 29                       | 4       |           |  |
|                      | EDINBURGH         | BH AIR                              | C                 | A           | 9                 | 0        | 0                          | 78               | 0                | 22                     | 0                      | 0                       | 0                          | 10                  | 40                         | 21                       | 10      |           |  |
|                      | EDINBURGH         | BH AIR                              | C                 | D           | 9                 | 0        | 0                          | 56               | 22               | 22                     | 0                      | 0                       | 0                          | 21                  | 50                         | 31                       | 10      |           |  |
|                      | GATWICK           | BH AIR                              | C                 | A           | 8                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 75                         | 13                       | 8       |           |  |
|                      | GATWICK           | BH AIR                              | C                 | D           | 9                 | 0        | 0                          | 67               | 22               | 0                      | 11                     | 0                       | 0                          | 19                  | 44                         | 27                       | 9       |           |  |
|                      | GLASGOW           | BH AIR                              | C                 | A           | 11                | 0        | 0                          | 91               | 9                | 0                      | 0                      | 0                       | 0                          | 6                   | 54                         | 18                       | 13      |           |  |
|                      | GLASGOW           | BH AIR                              | C                 | D           | 10                | 0        | 0                          | 80               | 10               | 10                     | 0                      | 0                       | 0                          | 9                   | 67                         | 15                       | 12      |           |  |
|                      | MANCHESTER        | BH AIR                              | C                 | A           | 23                | 0        | 0                          | 57               | 13               | 17                     | 13                     | 0                       | 0                          | 22                  | 45                         | 29                       | 22      |           |  |
|                      | MANCHESTER        | BH AIR                              | C                 | D           | 23                | 0        | 0                          | 57               | 0                | 26                     | 17                     | 0                       | 0                          | 31                  | 50                         | 29                       | 22      |           |  |
|                      | NEWCASTLE         | BH AIR                              | C                 | A           | 10                | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 70                         | 10                       | 10      |           |  |
|                      | NEWCASTLE         | BH AIR                              | C                 | D           | 11                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 60                         | 13                       | 10      |           |  |
|                      | STANSTED          | BH AIR                              | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |  |
|                      | STANSTED          | BH AIR                              | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0       |           |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | A           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 10                  | 100                        | 3                        | 5       |           |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 1                        | 5       |           |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0       |           |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0       |           |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 13                  | 75                         | 5                        | 4       |           |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 10                  | 100                        | 1                        | 4       |           |  |
|                      | STANSTED          | BULGARIA AIR                        | C                 | A           | 4                 | 0        | 0                          | 25               | 75               | 0                      | 0                      | 0                       | 0                          | 19                  | 100                        | 0                        | 4       |           |  |
|                      | STANSTED          | BULGARIA AIR                        | C                 | D           | 4                 | 0        | 0                          | 0                | 0                | 75                     | 25                     | 0                       | 0                          | 47                  | 100                        | 3                        | 4       |           |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                   | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                   | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0       |           |  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD            | C                 | A           | 4                 | 0        | 0                          | 75               | 0                | 25                     | 0                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0       |           |  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD            | C                 | D           | 4                 | 0        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0       |           |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD            | C                 | A           | 14                | 0        | 0                          | 79               | 0                | 7                      | 14                     | 0                       | 0                          | 18                  | 20                         | 68                       | 10      |           |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD            | C                 | D           | 14                | 0        | 0                          | 71               | 14               | 0                      | 14                     | 0                       | 0                          | 20                  | 20                         | 76                       | 10      |           |  |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD            | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 80                         | 5                        | 5       |           |  |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD            | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 60                         | 18                       | 5       |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| BURGAS               | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 10            | 33                   | 53                 | 9         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 12            | 33                   | 53                 | 9         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 61            | 80                   | 63                 | 5         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 61            | 80                   | 66                 | 5         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 40            | 40            | 0                | 20               | 0                 | 0                    | 30            | 80                   | 8                  | 5         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 25            | 40                   | 13                 | 5         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 28                 | 5         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 4                  | 5         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 91                 | 5         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 60                   | 81                 | 5         |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 3                  | 5         |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 80                   | 11                 | 5         |
| <b>TOTAL BURGAS</b>  |                   |                          |                |          | <b>307</b>        | <b>0</b> | <b>0</b>                   | <b>76</b>     | <b>7</b>      | <b>9</b>         | <b>7</b>         | <b>1</b>          | <b>0</b>             | <b>16</b>     | <b>58</b>            | <b>28</b>          | <b>28</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |  |
|-------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                               |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                               |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| CAGLIARI (ELMAS)              |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                               | HEATHROW          | BMI BRITISH MIDLAND             | C                 | A           | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 15                         | 0                   | 41                         | 4                        |  |
|                               | HEATHROW          | BMI BRITISH MIDLAND             | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 14                         | 25                  | 17                         | 4                        |  |
|                               | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | C                 | A           | 4                 | 0        | 0         | 0                          | 25               | 75               | 0                      | 0                      | 0                       | 32                         | 100                 | 8                          | 4                        |  |
|                               | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 14                         | 75                  | 12                         | 4                        |  |
|                               | GATWICK           | BRITISH AIRWAYS PLC             | S                 | A           | 12                | 0        | 0         | 42                         | 33               | 17               | 8                      | 0                      | 0                       | 21                         | 23                  | 35                         | 13                       |  |
|                               | GATWICK           | BRITISH AIRWAYS PLC             | S                 | D           | 12                | 0        | 0         | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 16                         | 62                  | 17                         | 13                       |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 35                | 0        | 0         | 66                         | 26               | 6                | 0                      | 3                      | 0                       | 18                         | 0                   | 0                          | 0                        |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 35                | 0        | 0         | 71                         | 17               | 11               | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |
|                               | GATWICK           | EXCEL AIRWAYS LTD               | C                 | A           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                               | GATWICK           | EXCEL AIRWAYS LTD               | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                               | GATWICK           | MERIDIANA AIR                   | S                 | A           | 30                | 1        | 0         | 27                         | 37               | 20               | 13                     | 3                      | 0                       | 40                         | 35                  | 39                         | 31                       |  |
|                               | GATWICK           | MERIDIANA AIR                   | S                 | D           | 27                | 0        | 0         | 59                         | 22               | 7                | 11                     | 0                      | 0                       | 21                         | 74                  | 13                         | 31                       |  |
| <b>TOTAL CAGLIARI (ELMAS)</b> |                   |                                 |                   |             | <b>175</b>        | <b>2</b> | <b>0</b>  | <b>56</b>                  | <b>25</b>        | <b>14</b>        | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>51</b>           | <b>24</b>                  | <b>24</b>                |  |
| CAIRO                         |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 28                | 0        | 0         | 93                         | 4                | 4                | 0                      | 0                      | 0                       | 3                          | 94                  | 2                          | 31                       |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 28                | 0        | 0         | 43                         | 32               | 25               | 0                      | 0                      | 0                       | 22                         | 26                  | 52                         | 31                       |  |
|                               | HEATHROW          | EGYPT AIR                       | S                 | A           | 31                | 0        | 0         | 65                         | 19               | 6                | 10                     | 0                      | 0                       | 22                         | 32                  | 25                         | 31                       |  |
|                               | HEATHROW          | EGYPT AIR                       | S                 | D           | 31                | 0        | 0         | 39                         | 19               | 32               | 6                      | 3                      | 0                       | 34                         | 9                   | 44                         | 32                       |  |
| <b>TOTAL CAIRO</b>            |                   |                                 |                   |             | <b>118</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>19</b>        | <b>17</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>40</b>           | <b>31</b>                  | <b>31</b>                |  |
| CALCUTTA                      |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                               | HEATHROW          | AIR INDIA                       | S                 | A           | 13                | 0        | 0         | 69                         | 8                | 23               | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                               | HEATHROW          | AIR INDIA                       | S                 | D           | 13                | 0        | 0         | 77                         | 15               | 0                | 0                      | 0                      | 8                       | 71                         | 0                   | 0                          | 0                        |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 12                | 0        | 0         | 83                         | 8                | 0                | 8                      | 0                      | 0                       | 13                         | 77                  | 11                         | 13                       |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 12                | 0        | 0         | 58                         | 17               | 17               | 8                      | 0                      | 0                       | 19                         | 15                  | 45                         | 13                       |  |
| <b>TOTAL CALCUTTA</b>         |                   |                                 |                   |             | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>12</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>2</b>                | <b>29</b>                  | <b>46</b>           | <b>28</b>                  | <b>28</b>                |  |
| CALGARY                       |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                               | HEATHROW          | AIR CANADA                      | S                 | A           | 62                | 0        | 0         | 92                         | 5                | 3                | 0                      | 0                      | 0                       | 3                          | 50                  | 34                         | 62                       |  |
|                               | HEATHROW          | AIR CANADA                      | S                 | D           | 62                | 0        | 0         | 45                         | 27               | 18               | 10                     | 0                      | 0                       | 25                         | 24                  | 58                         | 62                       |  |
|                               | MANCHESTER        | ZOOM AIRLINES                   | S                 | A           | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL CALGARY</b>          |                   |                                 |                   |             | <b>126</b>        | <b>1</b> | <b>0</b>  | <b>68</b>                  | <b>17</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>35</b>           | <b>59</b>                  | <b>59</b>                |  |
| CALVI                         |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |          |           |  |
|--------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|-----------|--|
|                          |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |           |  |
|                          |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED  | UNMATCHED |  |
| CALVI                    |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |           |  |
|                          | GATWICK           | ASTRAEUS LTD                     |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0        |           |  |
|                          | GATWICK           | ASTRAEUS LTD                     |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0        |           |  |
|                          | MANCHESTER        | ASTRAEUS LTD                     |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 31            | 100                  | 0                  | 5        |           |  |
|                          | MANCHESTER        | ASTRAEUS LTD                     |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 30            | 100                  | 3                  | 5        |           |  |
|                          | STANSTED          | CHANNEL EXPRESS (INCORP: JET 2)  |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 18            | 80                   | 6                  | 5        |           |  |
|                          | STANSTED          | CHANNEL EXPRESS (INCORP: JET 2)  |                | C D      | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 27            | 60                   | 15                 | 5        |           |  |
| <b>TOTAL CALVI</b>       |                   |                                  |                |          | <b>24</b>         | <b>1</b> | <b>0</b>                   | <b>75</b>     | <b>4</b>      | <b>13</b>        | <b>8</b>         | <b>0</b>          | <b>0</b>             | <b>18</b>     | <b>83</b>            | <b>9</b>           | <b>9</b> |           |  |
| CAMPBELTOWN              |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |           |  |
|                          | GLASGOW           | LOGANAIR                         |                | S A      | 42                | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 43       |           |  |
|                          | GLASGOW           | LOGANAIR                         |                | S D      | 42                | 0        | 0                          | 81            | 19            | 0                | 0                | 0                 | 0                    | 8             | 93                   | 5                  | 43       |           |  |
| <b>TOTAL CAMPBELTOWN</b> |                   |                                  |                |          | <b>84</b>         | <b>0</b> | <b>0</b>                   | <b>88</b>     | <b>12</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>97</b>            | <b>3</b>           | <b>3</b> |           |  |
| CANCUN                   |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |           |  |
|                          | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0        |           |  |
|                          | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0        |           |  |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 15            | 44                   | 38                 | 9        |           |  |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 13            | 44                   | 33                 | 9        |           |  |
|                          | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 8                 | 1        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 4             | 75                   | 4                  | 8        |           |  |
|                          | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 9                 | 5        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 9             | 89                   | 5                  | 9        |           |  |
|                          | GATWICK           | FIRST CHOICE AIRWAYS LTD         |                | C A      | 4                 | 1        | 0                          | 50            | 0             | 0                | 25               | 25                | 0                    | 103           | 75                   | 5                  | 4        |           |  |
|                          | GATWICK           | FIRST CHOICE AIRWAYS LTD         |                | C D      | 5                 | 0        | 0                          | 60            | 20            | 0                | 0                | 20                | 0                    | 70            | 80                   | 7                  | 5        |           |  |
|                          | GLASGOW           | FIRST CHOICE AIRWAYS LTD         |                | C A      | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0        |           |  |
|                          | GLASGOW           | FIRST CHOICE AIRWAYS LTD         |                | C D      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0        |           |  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         |                | C A      | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 9             | 20                   | 329                | 5        |           |  |
|                          | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         |                | C D      | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 15            | 0                    | 334                | 5        |           |  |
|                          | GATWICK           | MONARCH AIRLINES                 |                | C A      | 5                 | 0        | 0                          | 20            | 40            | 0                | 20               | 20                | 0                    | 102           | 0                    | 0                  | 0        |           |  |
|                          | GATWICK           | MONARCH AIRLINES                 |                | C D      | 4                 | 0        | 0                          | 25            | 25            | 0                | 25               | 25                | 0                    | 120           | 0                    | 0                  | 0        |           |  |
|                          | MANCHESTER        | MONARCH AIRLINES                 |                | C A      | 5                 | 0        | 0                          | 20            | 0             | 40               | 20               | 20                | 0                    | 115           | 0                    | 0                  | 0        |           |  |
|                          | MANCHESTER        | MONARCH AIRLINES                 |                | C D      | 4                 | 0        | 0                          | 25            | 25            | 0                | 25               | 25                | 0                    | 124           | 0                    | 0                  | 0        |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                            |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                            |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CANCUN                     |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                            | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0         | 78                         | 0             | 11            | 11               | 0                | 0                 | 12                   | 50            | 20                   | 8                  |  |
|                            | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0         | 11                         | 33            | 44            | 11               | 0                | 0                 | 34                   | 11            | 45                   | 9                  |  |
|                            | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 75                   | 16            | 4                    |                    |  |
|                            | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0         | 40                         | 60            | 0             | 0                | 0                | 14                | 20                   | 36            | 5                    |                    |  |
|                            | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 6                 | 56                   | 62            | 9                    |                    |  |
|                            | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 10                | 0        | 0         | 70                         | 10            | 0             | 20               | 0                | 21                | 67                   | 55            | 12                   |                    |  |
|                            | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 0             | 0                | 20               | 70                | 80                   | 6             | 5                    |                    |  |
|                            | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0         | 50                         | 25            | 0             | 0                | 25               | 89                | 80                   | 15            | 5                    |                    |  |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 292           | 5                    |                    |  |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 5                 | 40                   | 285           | 5                    |                    |  |
| <b>TOTAL CANCUN</b>        |                   |                          |                |          | <b>149</b>        | <b>9</b> | <b>0</b>  | <b>66</b>                  | <b>13</b>     | <b>9</b>      | <b>7</b>         | <b>5</b>         | <b>0</b>          | <b>33</b>            | <b>50</b>     | <b>73</b>            | <b>73</b>          |  |
| CANNES                     |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CAPE TOWN                  |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                            | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 28                | 1        | 0         | 93                         | 0             | 4             | 4                | 0                | 0                 | 8                    | 87            | 61                   | 30                 |  |
|                            | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 29                | 0        | 0         | 45                         | 41            | 10            | 3                | 0                | 0                 | 19                   | 23            | 105                  | 30                 |  |
|                            | HEATHROW          | SOUTH AFRICAN AIRWAYS    | S              | A        | 31                | 0        | 0         | 68                         | 26            | 3             | 0                | 0                | 3                 | 34                   | 78            | 8                    | 40                 |  |
|                            | HEATHROW          | SOUTH AFRICAN AIRWAYS    | S              | D        | 31                | 0        | 1         | 81                         | 6             | 10            | 3                | 0                | 0                 | 11                   | 60            | 18                   | 40                 |  |
| <b>TOTAL CAPE TOWN</b>     |                   |                          |                |          | <b>119</b>        | <b>1</b> | <b>1</b>  | <b>71</b>                  | <b>18</b>     | <b>7</b>      | <b>3</b>         | <b>0</b>         | <b>1</b>          | <b>18</b>            | <b>63</b>     | <b>43</b>            | <b>43</b>          |  |
| CARCASSONNE                |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                            | STANSTED          | RYANAIR                  | S              | A        | 62                | 0        | 0         | 94                         | 5             | 2             | 0                | 0                | 0                 | 2                    | 92            | 4                    | 62                 |  |
|                            | STANSTED          | RYANAIR                  | S              | D        | 62                | 0        | 0         | 69                         | 21            | 10            | 0                | 0                | 0                 | 13                   | 68            | 12                   | 62                 |  |
| <b>TOTAL CARCASSONNE</b>   |                   |                          |                |          | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>13</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>80</b>     | <b>8</b>             | <b>8</b>           |  |
| CARDIFF WALES              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                            | EDINBURGH         | BMIBABY LTD              | S              | A        | 74                | 0        | 2         | 89                         | 8             | 1             | 1                | 0                | 0                 | 5                    | 52            | 31                   | 75                 |  |
|                            | EDINBURGH         | BMIBABY LTD              | S              | D        | 74                | 0        | 2         | 77                         | 12            | 9             | 1                | 0                | 0                 | 11                   | 32            | 42                   | 74                 |  |
| <b>TOTAL CARDIFF WALES</b> |                   |                          |                |          | <b>150</b>        | <b>1</b> | <b>4</b>  | <b>83</b>                  | <b>11</b>     | <b>5</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>46</b>     | <b>34</b>            | <b>34</b>          |  |
| CARLISLE                   |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CASABLANCA MOHAMED V       |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                            | HEATHROW          | GB AIRWAYS LTD           | S              | A        | 8                 | 0        | 0         | 0                          | 88            | 13            | 0                | 0                | 0                 | 27                   | 44            | 22                   | 9                  |  |
|                            | HEATHROW          | GB AIRWAYS LTD           | S              | D        | 7                 | 1        | 0         | 43                         | 43            | 0             | 14               | 0                | 0                 | 23                   | 13            | 44                   | 8                  |  |
|                            | HEATHROW          | ROYAL AIR MAROC          | S              | A        | 32                | 0        | 0         | 66                         | 16            | 13            | 3                | 3                | 0                 | 21                   | 58            | 16                   | 31                 |  |
|                            | HEATHROW          | ROYAL AIR MAROC          | S              | D        | 25                | 0        | 0         | 72                         | 16            | 4             | 8                | 0                | 0                 | 18                   | 52            | 25                   | 31                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|-------------------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                     |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                     |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| CASABLANCA MOHAMED V                |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| <b>TOTAL CASABLANCA MOHAMED V</b>   |                   |                                  |                |          | <b>72</b>         | <b>1</b> | <b>0</b>                   | <b>58</b>     | <b>26</b>     | <b>8</b>         | <b>6</b>         | <b>1</b>          | <b>0</b>             | <b>21</b>     | <b>49</b>            | <b>23</b>          | <b>23</b> |           |
| CATANIA (FONTANAROSSA)              |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | HEATHROW          | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0                          | 0             | 75            | 25               | 0                | 0                 | 0                    | 33            | 25                   | 30                 | 4         |           |
|                                     | HEATHROW          | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 22            | 100                  | 4                  | 4         |           |
|                                     | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 75                   | 7                  | 4         |           |
|                                     | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 8                  | 4         |           |
|                                     | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 21                | 0        | 0                          | 62            | 24            | 10               | 5                | 0                 | 0                    | 16            | 22                   | 43                 | 18        |           |
|                                     | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 21                | 0        | 0                          | 76            | 19            | 0                | 5                | 0                 | 0                    | 16            | 67                   | 14                 | 18        |           |
|                                     | EDINBURGH         | EUROFLY SPA                      | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 0                | 50               | 0                 | 0                    | 54            | 0                    | 0                  | 0         |           |
|                                     | EDINBURGH         | EUROFLY SPA                      | C              | D        | 4                 | 0        | 0                          | 0             | 25            | 25               | 50               | 0                 | 0                    | 64            | 0                    | 0                  | 0         |           |
|                                     | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 19            | 100                  | 5                  | 4         |           |
|                                     | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 17            | 100                  | 1                  | 4         |           |
|                                     | MANCHESTER        | MONARCH AIRLINES                 | C              | A        | 4                 | 0        | 0                          | 0             | 75            | 25               | 0                | 0                 | 0                    | 26            | 50                   | 42                 | 4         |           |
|                                     | MANCHESTER        | MONARCH AIRLINES                 | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 25                 | 4         |           |
|                                     | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 25               | 25               | 0                 | 25                   | 130           | 25                   | 37                 | 4         |           |
|                                     | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 25               | 0                | 0                 | 25                   | 102           | 50                   | 14                 | 4         |           |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                   |                                  |                |          | <b>90</b>         | <b>2</b> | <b>0</b>                   | <b>52</b>     | <b>26</b>     | <b>12</b>        | <b>8</b>         | <b>0</b>          | <b>2</b>             | <b>29</b>     | <b>62</b>            | <b>21</b>          | <b>21</b> |           |
| CHANIA                              |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | BIRMINGHAM        | AEGEAN AIRLINES                  | C              | A        | 5                 | 0        | 0                          | 0             | 20            | 80               | 0                | 0                 | 0                    | 37            | 0                    | 0                  | 0         |           |
|                                     | BIRMINGHAM        | AEGEAN AIRLINES                  | C              | D        | 5                 | 0        | 0                          | 20            | 60            | 20               | 0                | 0                 | 0                    | 25            | 0                    | 0                  | 0         |           |
|                                     | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 40            | 0             | 60               | 0                | 0                 | 0                    | 27            | 60                   | 35                 | 5         |           |
|                                     | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 40            | 20            | 40               | 0                | 0                 | 0                    | 24            | 80                   | 14                 | 5         |           |
|                                     | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 14            | 60                   | 18                 | 5         |           |
|                                     | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 20            | 60                   | 25                 | 5         |           |
|                                     | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 10                | 0        | 0                          | 50            | 20            | 30               | 0                | 0                 | 0                    | 23            | 100                  | 0                  | 5         |           |
|                                     | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 6                 | 0        | 0                          | 17            | 0             | 17               | 67               | 0                 | 0                    | 77            | 60                   | 16                 | 5         |           |
|                                     | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 10                | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 32            | 40                   | 33                 | 5         |           |
|                                     | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 10                | 0        | 0                          | 40            | 20            | 10               | 30               | 0                 | 0                    | 48            | 40                   | 52                 | 5         |           |
|                                     | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 22            | 0                    | 0                  | 0         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|-------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                               |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                               |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CHANIA                        |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                               | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 10                | 0        | 0         | 50                         | 30            | 10            | 10               | 0                | 0                 | 21                   | 60            | 18                   | 10                 |  |
|                               | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 10                | 0        | 0         | 50                         | 10            | 20            | 20               | 0                | 0                 | 27                   | 60            | 20                   | 10                 |  |
|                               | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 21                   | 80            | 8                    | 5                  |  |
|                               | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 0             | 20               | 0                | 0                 | 26                   | 60            | 9                    | 5                  |  |
|                               | GATWICK           | MONARCH AIRLINES         | C              | A        | 10                | 1        | 0         | 60                         | 10            | 10            | 20               | 0                | 0                 | 26                   | 50            | 53                   | 10                 |  |
|                               | GATWICK           | MONARCH AIRLINES         | C              | D        | 11                | 0        | 0         | 45                         | 9             | 18            | 27               | 0                | 0                 | 43                   | 50            | 67                   | 10                 |  |
|                               | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 80            | 86                   | 5                  |  |
|                               | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 11                   | 80            | 90                   | 5                  |  |
| <b>TOTAL CHANIA</b>           |                   |                          |                |          | <b>137</b>        | <b>1</b> | <b>0</b>  | <b>53</b>                  | <b>12</b>     | <b>18</b>     | <b>17</b>        | <b>0</b>         | <b>0</b>          | <b>29</b>            | <b>58</b>     | <b>33</b>            | <b>33</b>          |  |
| CHARLOTTE                     |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | GATWICK           | US AIRWAYS               | S              | A        | 31                | 0        | 0         | 87                         | 3             | 3             | 6                | 0                | 0                 | 8                    | 80            | 19                   | 30                 |  |
|                               | GATWICK           | US AIRWAYS               | S              | D        | 31                | 0        | 0         | 55                         | 26            | 13            | 6                | 0                | 0                 | 21                   | 30            | 36                   | 30                 |  |
| <b>TOTAL CHARLOTTE</b>        |                   |                          |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>15</b>     | <b>8</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>55</b>     | <b>28</b>            | <b>28</b>          |  |
| CHICAGO (O'HARE)              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | HEATHROW          | AIR INDIA                | S              | A        | 14                | 0        | 0         | 71                         | 0             | 7             | 7                | 7                | 7                 | 109                  | 69            | 61                   | 13                 |  |
|                               | HEATHROW          | AIR INDIA                | S              | D        | 13                | 1        | 0         | 8                          | 8             | 38            | 31               | 8                | 8                 | 112                  | 43            | 36                   | 14                 |  |
|                               | GLASGOW           | AMERICAN AIRLINES        | S              | A        | 31                | 0        | 0         | 90                         | 3             | 0             | 3                | 3                | 0                 | 10                   | 74            | 11                   | 31                 |  |
|                               | GLASGOW           | AMERICAN AIRLINES        | S              | D        | 31                | 0        | 0         | 94                         | 3             | 0             | 3                | 0                | 0                 | 9                    | 84            | 11                   | 31                 |  |
|                               | HEATHROW          | AMERICAN AIRLINES        | S              | A        | 153               | 0        | 0         | 88                         | 6             | 3             | 1                | 3                | 0                 | 10                   | 77            | 14                   | 155                |  |
|                               | HEATHROW          | AMERICAN AIRLINES        | S              | D        | 152               | 1        | 1         | 75                         | 16            | 7             | 3                | 0                | 0                 | 11                   | 77            | 13                   | 155                |  |
|                               | MANCHESTER        | AMERICAN AIRLINES        | S              | A        | 31                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 4                    | 48            | 32                   | 31                 |  |
|                               | MANCHESTER        | AMERICAN AIRLINES        | S              | D        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 87            | 15                   | 31                 |  |
|                               | MANCHESTER        | BMI BRITISH MIDLAND      | S              | A        | 31                | 0        | 0         | 90                         | 3             | 6             | 0                | 0                | 0                 | 4                    | 65            | 14                   | 31                 |  |
|                               | MANCHESTER        | BMI BRITISH MIDLAND      | S              | D        | 31                | 0        | 0         | 90                         | 3             | 0             | 3                | 3                | 0                 | 13                   | 74            | 10                   | 31                 |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 55                | 1        | 2         | 84                         | 5             | 7             | 4                | 0                | 0                 | 10                   | 82            | 8                    | 61                 |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 57                | 0        | 1         | 49                         | 26            | 12            | 11               | 2                | 0                 | 28                   | 36            | 32                   | 61                 |  |
|                               | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | A        | 9                 | 0        | 0         | 78                         | 0             | 0             | 11               | 11               | 0                 | 39                   | 67            | 39                   | 9                  |  |
|                               | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | D        | 9                 | 0        | 0         | 67                         | 0             | 11            | 0                | 22               | 0                 | 57                   | 75            | 34                   | 8                  |  |
|                               | HEATHROW          | UNITED AIRLINES          | S              | A        | 93                | 0        | 0         | 75                         | 8             | 10            | 8                | 0                | 0                 | 14                   | 74            | 13                   | 93                 |  |
|                               | HEATHROW          | UNITED AIRLINES          | S              | D        | 94                | 0        | 1         | 69                         | 16            | 11            | 4                | 0                | 0                 | 14                   | 67            | 15                   | 93                 |  |
| <b>TOTAL CHICAGO (O'HARE)</b> |                   |                          |                |          | <b>835</b>        | <b>3</b> | <b>5</b>  | <b>78</b>                  | <b>10</b>     | <b>6</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>71</b>     | <b>16</b>            | <b>16</b>          |  |
| CINCINNATI                    |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|---------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CINCINNATI                            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | GATWICK           | DELTA AIRLINES              | S              | A        | 31                | 0        | 0         | 71                         | 23            | 3             | 3                | 0                | 0                 | 11                   | 68            | 18                   | 31                 |  |
|                                       | GATWICK           | DELTA AIRLINES              | S              | D        | 31                | 0        | 0         | 84                         | 10            | 0             | 6                | 0                | 0                 | 11                   | 90            | 6                    | 31                 |  |
| <b>TOTAL CINCINNATI</b>               |                   |                             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>16</b>     | <b>2</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>79</b>     | <b>12</b>            | <b>12</b>          |  |
| CITY OF DERRY (EGLINTON)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | GLASGOW           | LOGANAIR                    | S              | A        | 31                | 0        | 0         | 84                         | 6             | 3             | 6                | 0                | 0                 | 10                   | 81            | 16                   | 26                 |  |
|                                       | GLASGOW           | LOGANAIR                    | S              | D        | 31                | 0        | 0         | 52                         | 26            | 16            | 6                | 0                | 0                 | 26                   | 6             | 156                  | 31                 |  |
|                                       | MANCHESTER        | LOGANAIR                    | S              | A        | 27                | 0        | 0         | 74                         | 15            | 4             | 7                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                                       | MANCHESTER        | LOGANAIR                    | S              | D        | 27                | 0        | 0         | 67                         | 22            | 4             | 7                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                                       | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 91            | 4                    | 58                 |  |
|                                       | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 90                         | 6             | 3             | 0                | 0                | 0                 | 4                    | 76            | 11                   | 58                 |  |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                   |                             |                |          | <b>178</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>     | <b>5</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>72</b>     | <b>26</b>            | <b>26</b>          |  |
| CLEVELAND                             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | GATWICK           | CONTINENTAL AIRLINES        | S              | A        | 31                | 0        | 0         | 71                         | 16            | 6             | 6                | 0                | 0                 | 16                   | 77            | 17                   | 31                 |  |
|                                       | GATWICK           | CONTINENTAL AIRLINES        | S              | D        | 31                | 0        | 0         | 58                         | 29            | 6             | 6                | 0                | 0                 | 17                   | 90            | 5                    | 31                 |  |
| <b>TOTAL CLEVELAND</b>                |                   |                             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>23</b>     | <b>6</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>84</b>     | <b>11</b>            | <b>11</b>          |  |
| COLOGNE (BONN)                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 87                | 0        | 0         | 76                         | 16            | 7             | 1                | 0                | 0                 | 11                   | 60            | 32                   | 90                 |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 87                | 0        | 0         | 76                         | 16            | 3             | 5                | 0                | 0                 | 11                   | 38            | 33                   | 89                 |  |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 51                | 1        | 3         | 25                         | 33            | 25            | 16               | 0                | 0                 | 35                   | 0             | 0                    | 0                  |  |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 52                | 1        | 1         | 37                         | 25            | 31            | 8                | 0                | 0                 | 28                   | 0             | 0                    | 0                  |  |
|                                       | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS      | S              | A        | 27                | 0        | 0         | 93                         | 4             | 4             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                                       | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS      | S              | D        | 27                | 0        | 0         | 85                         | 11            | 4             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                                       | EDINBURGH         | EUROWINGS LUFTVERKEHRS      | S              | A        | 31                | 0        | 0         | 74                         | 16            | 3             | 6                | 0                | 0                 | 13                   | 55            | 16                   | 31                 |  |
|                                       | EDINBURGH         | EUROWINGS LUFTVERKEHRS      | S              | D        | 31                | 0        | 0         | 48                         | 26            | 16            | 10               | 0                | 0                 | 25                   | 16            | 30                   | 31                 |  |
|                                       | GATWICK           | EUROWINGS LUFTVERKEHRS      | S              | A        | 62                | 0        | 0         | 79                         | 13            | 3             | 5                | 0                | 0                 | 12                   | 74            | 11                   | 62                 |  |
|                                       | GATWICK           | EUROWINGS LUFTVERKEHRS      | S              | D        | 62                | 0        | 0         | 77                         | 13            | 6             | 3                | 0                | 0                 | 9                    | 81            | 11                   | 62                 |  |
|                                       | STANSTED          | EUROWINGS LUFTVERKEHRS      | S              | A        | 62                | 0        | 0         | 87                         | 10            | 3             | 0                | 0                | 0                 | 5                    | 94            | 3                    | 62                 |  |
|                                       | STANSTED          | EUROWINGS LUFTVERKEHRS      | S              | D        | 62                | 0        | 0         | 82                         | 11            | 5             | 2                | 0                | 0                 | 9                    | 85            | 7                    | 62                 |  |
|                                       | MANCHESTER        | HAPAG LLOYD EXPRESS         | S              | A        | 31                | 0        | 0         | 45                         | 16            | 19            | 16               | 3                | 0                 | 39                   | 56            | 16                   | 41                 |  |
|                                       | MANCHESTER        | HAPAG LLOYD EXPRESS         | S              | D        | 31                | 0        | 0         | 55                         | 19            | 6             | 13               | 6                | 0                 | 33                   | 71            | 15                   | 41                 |  |
|                                       | NEWCASTLE         | HAPAG LLOYD EXPRESS         | S              | A        | 18                | 0        | 0         | 61                         | 11            | 22            | 0                | 0                | 6                 | 35                   | 0             | 0                    | 0                  |  |
|                                       | NEWCASTLE         | HAPAG LLOYD EXPRESS         | S              | D        | 18                | 0        | 0         | 50                         | 11            | 28            | 6                | 0                | 6                 | 47                   | 0             | 0                    | 0                  |  |
|                                       | HEATHROW          | LUFTHANSA CITY LINE         | S              | A        | 71                | 0        | 0         | 89                         | 3             | 3             | 6                | 0                | 0                 | 8                    | 79            | 11                   | 84                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                             |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                             |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| COLOGNE (BONN)              | HEATHROW          | LUFTHANSA CITY LINE         |                | S D      | 71                | 0        | 0         | 90                         | 1             | 1             | 7                | 0                | 0                 | 9                    | 81            | 11                   | 84                 |
| <b>TOTAL COLOGNE (BONN)</b> |                   |                             |                |          | <b>881</b>        | <b>3</b> | <b>4</b>  | <b>72</b>                  | <b>14</b>     | <b>9</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>16</b>            | <b>68</b>     | <b>17</b>            | <b>17</b>          |
| COLOMBO                     | HEATHROW          | SRILANKAN AIRLINES          |                | S A      | 51                | 0        | 1         | 84                         | 8             | 4             | 4                | 0                | 0                 | 10                   | 76            | 16                   | 54                 |
|                             | HEATHROW          | SRILANKAN AIRLINES          |                | S D      | 51                | 0        | 1         | 63                         | 22            | 10            | 6                | 0                | 0                 | 19                   | 48            | 41                   | 54                 |
| <b>TOTAL COLOMBO</b>        |                   |                             |                |          | <b>102</b>        | <b>4</b> | <b>2</b>  | <b>74</b>                  | <b>15</b>     | <b>7</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>62</b>     | <b>28</b>            | <b>28</b>          |
| CONNAUGHT                   | BIRMINGHAM        | BMIBABY LTD                 |                | S A      | 45                | 0        | 0         | 51                         | 13            | 18            | 16               | 2                | 0                 | 30                   | 0             | 0                    | 0                  |
|                             | BIRMINGHAM        | BMIBABY LTD                 |                | S D      | 45                | 0        | 0         | 51                         | 13            | 13            | 20               | 2                | 0                 | 33                   | 0             | 0                    | 0                  |
|                             | MANCHESTER        | BMIBABY LTD                 |                | S A      | 31                | 0        | 0         | 84                         | 0             | 10            | 3                | 3                | 0                 | 16                   | 29            | 32                   | 31                 |
|                             | MANCHESTER        | BMIBABY LTD                 |                | S D      | 31                | 0        | 0         | 87                         | 0             | 6             | 3                | 3                | 0                 | 19                   | 81            | 7                    | 31                 |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 30                | 0        | 0         | 60                         | 20            | 17            | 3                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 30                | 0        | 0         | 63                         | 7             | 27            | 3                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |
|                             | GATWICK           | RYANAIR                     |                | S A      | 31                | 0        | 0         | 77                         | 19            | 0             | 3                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |
|                             | GATWICK           | RYANAIR                     |                | S D      | 30                | 1        | 1         | 80                         | 13            | 7             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                             | STANSTED          | RYANAIR                     |                | S A      | 31                | 0        | 0         | 87                         | 6             | 3             | 3                | 0                | 0                 | 5                    | 77            | 11                   | 31                 |
|                             | STANSTED          | RYANAIR                     |                | S D      | 31                | 0        | 0         | 90                         | 6             | 3             | 0                | 0                | 0                 | 6                    | 84            | 9                    | 31                 |
| <b>TOTAL CONNAUGHT</b>      |                   |                             |                |          | <b>335</b>        | <b>1</b> | <b>1</b>  | <b>71</b>                  | <b>10</b>     | <b>11</b>     | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>18</b>            | <b>59</b>     | <b>21</b>            | <b>21</b>          |
| COPENHAGEN                  | EDINBURGH         | BMI REGIONAL                |                | S A      | 54                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 3                    | 91            | 6                    | 53                 |
|                             | EDINBURGH         | BMI REGIONAL                |                | S D      | 54                | 0        | 0         | 85                         | 11            | 4             | 0                | 0                | 0                 | 6                    | 92            | 7                    | 53                 |
|                             | GLASGOW           | BMI REGIONAL                |                | S A      | 31                | 0        | 0         | 94                         | 0             | 6             | 0                | 0                | 0                 | 4                    | 93            | 7                    | 30                 |
|                             | GLASGOW           | BMI REGIONAL                |                | S D      | 31                | 0        | 0         | 90                         | 3             | 6             | 0                | 0                | 0                 | 6                    | 90            | 7                    | 30                 |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 167               | 0        | 1         | 76                         | 11            | 8             | 4                | 0                | 0                 | 11                   | 68            | 17                   | 172                |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 167               | 0        | 0         | 63                         | 16            | 17            | 4                | 0                | 0                 | 16                   | 52            | 23                   | 172                |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S A      | 89                | 0        | 0         | 88                         | 6             | 4             | 2                | 0                | 0                 | 6                    | 80            | 12                   | 89                 |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S D      | 89                | 0        | 0         | 67                         | 20            | 10            | 2                | 0                | 0                 | 15                   | 71            | 18                   | 89                 |
|                             | GATWICK           | MAERSK AIR                  |                | S A      | 85                | 0        | 0         | 80                         | 14            | 1             | 5                | 0                | 0                 | 11                   | 91            | 5                    | 80                 |
|                             | GATWICK           | MAERSK AIR                  |                | S D      | 85                | 0        | 0         | 72                         | 19            | 5             | 5                | 0                | 0                 | 14                   | 93            | 6                    | 80                 |
|                             | MANCHESTER        | MAERSK AIR                  |                | S A      | 27                | 0        | 0         | 63                         | 26            | 7             | 4                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |
|                             | MANCHESTER        | MAERSK AIR                  |                | S D      | 27                | 0        | 0         | 74                         | 22            | 0             | 4                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                             | BIRMINGHAM        | SAS                         |                | S A      | 58                | 0        | 0         | 90                         | 9             | 2             | 0                | 0                | 0                 | 4                    | 89            | 8                    | 70                 |
|                             | BIRMINGHAM        | SAS                         |                | S D      | 58                | 0        | 0         | 84                         | 10            | 5             | 0                | 0                | 0                 | 9                    | 78            | 15                   | 69                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | AUG 2004            |                            |                          |           |           |
|-------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                         |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                         |                   |                                  |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| COPENHAGEN              |                   |                                  |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                         | HEATHROW          | SAS                              |                   | S A         | 178               | 0        | 0                      | 75                         | 16               | 7                      | 2                      | 1                       | 0                          | 13                  | 61                         | 15                       | 177       |           |
|                         | HEATHROW          | SAS                              |                   | S D         | 178               | 0        | 0                      | 72                         | 16               | 7                      | 4                      | 1                       | 0                          | 14                  | 67                         | 18                       | 177       |           |
|                         | MANCHESTER        | SAS                              |                   | S A         | 88                | 0        | 0                      | 89                         | 8                | 2                      | 1                      | 0                       | 0                          | 7                   | 85                         | 7                        | 102       |           |
|                         | MANCHESTER        | SAS                              |                   | S D         | 88                | 0        | 0                      | 84                         | 10               | 5                      | 1                      | 0                       | 0                          | 6                   | 91                         | 5                        | 101       |           |
|                         | NEWCASTLE         | SAS                              |                   | S A         | 31                | 0        | 0                      | 97                         | 0                | 3                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         |           |
|                         | NEWCASTLE         | SAS                              |                   | S D         | 31                | 0        | 0                      | 97                         | 0                | 3                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |           |
|                         | EDINBURGH         | STERLING EUROPEAN AIRLINES       |                   | S A         | 8                 | 0        | 0                      | 38                         | 38               | 13                     | 13                     | 0                       | 0                          | 28                  | 0                          | 0                        | 0         |           |
|                         | EDINBURGH         | STERLING EUROPEAN AIRLINES       |                   | S D         | 8                 | 0        | 0                      | 50                         | 13               | 25                     | 13                     | 0                       | 0                          | 28                  | 0                          | 0                        | 0         |           |
|                         | HEATHROW          | VARIG                            |                   | S A         | 13                | 0        | 0                      | 92                         | 8                | 0                      | 0                      | 0                       | 0                          | 3                   | 85                         | 6                        | 13        |           |
|                         | HEATHROW          | VARIG                            |                   | S D         | 13                | 0        | 0                      | 0                          | 0                | 46                     | 54                     | 0                       | 0                          | 68                  | 0                          | 70                       | 13        |           |
| <b>TOTAL COPENHAGEN</b> |                   |                                  |                   |             | <b>1665</b>       | <b>3</b> | <b>1</b>               | <b>77</b>                  | <b>13</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>74</b>                  | <b>14</b>                | <b>14</b> |           |
| CORFU                   |                   |                                  |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                         | BIRMINGHAM        | AIR MALTA                        |                   | C A         | 5                 | 0        | 0                      | 20                         | 40               | 0                      | 40                     | 0                       | 0                          | 35                  | 0                          | 180                      | 5         |           |
|                         | BIRMINGHAM        | AIR MALTA                        |                   | C D         | 5                 | 0        | 0                      | 20                         | 0                | 20                     | 60                     | 0                       | 0                          | 58                  | 0                          | 145                      | 5         |           |
|                         | HEATHROW          | BMI BRITISH MIDLAND              |                   | C A         | 4                 | 0        | 0                      | 25                         | 50               | 25                     | 0                      | 0                       | 0                          | 25                  | 0                          | 0                        | 0         |           |
|                         | HEATHROW          | BMI BRITISH MIDLAND              |                   | C D         | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |           |
|                         | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C A         | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 89                         | 6                        | 9         |           |
|                         | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C D         | 4                 | 0        | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 16                  | 67                         | 24                       | 9         |           |
|                         | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C A         | 22                | 0        | 0                      | 77                         | 5                | 14                     | 5                      | 0                       | 0                          | 13                  | 91                         | 8                        | 22        |           |
|                         | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C D         | 22                | 0        | 0                      | 68                         | 9                | 23                     | 0                      | 0                       | 0                          | 15                  | 95                         | 6                        | 22        |           |
|                         | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C A         | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 86                         | 5                        | 7         |           |
|                         | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C D         | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 3                        | 6         |           |
|                         | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C A         | 4                 | 0        | 0                      | 50                         | 0                | 0                      | 0                      | 50                      | 0                          | 120                 | 75                         | 17                       | 8         |           |
|                         | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C D         | 4                 | 0        | 0                      | 75                         | 0                | 0                      | 0                      | 25                      | 0                          | 65                  | 89                         | 15                       | 9         |           |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C A         | 13                | 0        | 0                      | 69                         | 15               | 15                     | 0                      | 0                       | 0                          | 12                  | 61                         | 30                       | 18        |           |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C D         | 13                | 0        | 0                      | 85                         | 15               | 0                      | 0                      | 0                       | 0                          | 5                   | 78                         | 24                       | 18        |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| CORFU                | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 2                  | 4       |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 100                  | 6                  | 4       |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 1                  | 4       |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 75                   | 14                 | 4       |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C              | A        | 5                 | 0        | 0                          | 40            | 20            | 0                | 40               | 0                 | 0                    | 61            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C              | D        | 5                 | 0        | 0                          | 20            | 20            | 0                | 60               | 0                 | 0                    | 83            | 0                    | 0                  | 0       |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 30                | 0        | 0                          | 57            | 7             | 3                | 10               | 10                | 13                   | 100           | 55                   | 44                 | 29      |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 30                | 0        | 0                          | 50            | 17            | 10               | 10               | 7                 | 7                    | 68            | 45                   | 48                 | 29      |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | A        | 10                | 0        | 0                          | 70            | 30            | 0                | 0                | 0                 | 0                    | 10            | 80                   | 6                  | 5       |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | D        | 10                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 60                   | 21                 | 5       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 24                | 0        | 0                          | 50            | 8             | 21               | 17               | 0                 | 4                    | 51            | 58                   | 32                 | 24      |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 24                | 0        | 0                          | 50            | 8             | 13               | 13               | 4                 | 13                   | 94            | 83                   | 12                 | 24      |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 33            | 100                  | 2                  | 5       |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 29            | 100                  | 0                  | 5       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 56            | 22            | 11               | 11               | 0                 | 0                    | 21            | 80                   | 7                  | 5       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 67            | 0             | 22               | 11               | 0                 | 0                    | 21            | 100                  | 0                  | 5       |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 28                | 0        | 0                          | 68            | 11            | 7                | 11               | 0                 | 4                    | 31            | 64                   | 21                 | 28      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 28                | 0        | 0                          | 79            | 7             | 4                | 7                | 0                 | 4                    | 29            | 61                   | 23                 | 28      |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 50               | 25               | 0                 | 0                    | 46            | 100                  | 0                  | 4       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 25            | 0             | 50               | 25               | 0                 | 0                    | 41            | 100                  | 1                  | 4       |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 100                  | 1                  | 4       |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 12            | 50                   | 16                 | 4       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 19                | 0        | 0                          | 42            | 37            | 11               | 11               | 0                 | 0                    | 26            | 32                   | 63                 | 19      |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 19                | 0        | 0                          | 53            | 26            | 16               | 5                | 0                 | 0                    | 23            | 53                   | 55                 | 19      |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 40            | 60            | 0                | 0                | 0                 | 0                    | 14            | 40                   | 36                 | 5       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 11            | 40                   | 40                 | 5       |
|                      | GATWICK           | FLYJET LTD                       | C              | A        | 5                 | 0        | 0                          | 20            | 20            | 0                | 60               | 0                 | 0                    | 78            | 80                   | 22                 | 5       |
|                      | GATWICK           | FLYJET LTD                       | C              | D        | 5                 | 0        | 0                          | 0             | 0             | 0                | 100              | 0                 | 0                    | 126           | 80                   | 7                  | 5       |
|                      | MANCHESTER        | FLYJET LTD                       | C              | A        | 5                 | 0        | 0                          | 0             | 0             | 40               | 40               | 20                | 0                    | 91            | 20                   | 70                 | 5       |
|                      | MANCHESTER        | FLYJET LTD                       | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 3             | 40                   | 42                 | 5       |
|                      | BIRMINGHAM        | MONARCH AIRLINES                 | C              | A        | 10                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 70                   | 23                 | 10      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | AUG 2004            |                            |                          |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                          |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| CORFU                | BIRMINGHAM        | MONARCH AIRLINES         | C                 | D           | 10                | 0        | 0                      | 90                         | 10               | 0                      | 0                      | 0                       | 0                          | 5                   | 70                         | 23                       | 10        |
|                      | GATWICK           | MONARCH AIRLINES         | C                 | A           | 33                | 0        | 0                      | 55                         | 9                | 6                      | 24                     | 6                       | 0                          | 51                  | 48                         | 52                       | 23        |
|                      | GATWICK           | MONARCH AIRLINES         | C                 | D           | 32                | 0        | 0                      | 59                         | 9                | 6                      | 25                     | 0                       | 0                          | 37                  | 70                         | 38                       | 23        |
|                      | LUTON             | MONARCH AIRLINES         | C                 | A           | 4                 | 1        | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 12                  | 75                         | 128                      | 4         |
|                      | LUTON             | MONARCH AIRLINES         | C                 | D           | 4                 | 0        | 0                      | 25                         | 75               | 0                      | 0                      | 0                       | 0                          | 21                  | 50                         | 130                      | 4         |
|                      | MANCHESTER        | MONARCH AIRLINES         | C                 | A           | 22                | 0        | 0                      | 55                         | 5                | 9                      | 32                     | 0                       | 0                          | 43                  | 44                         | 51                       | 18        |
|                      | MANCHESTER        | MONARCH AIRLINES         | C                 | D           | 22                | 0        | 0                      | 50                         | 9                | 14                     | 23                     | 5                       | 0                          | 36                  | 61                         | 34                       | 18        |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 0                      | 60                         | 0                | 0                      | 40                     | 0                       | 0                          | 38                  | 40                         | 60                       | 10        |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 0                      | 60                         | 0                | 0                      | 40                     | 0                       | 0                          | 50                  | 30                         | 61                       | 10        |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | A           | 10                | 0        | 0                      | 40                         | 0                | 10                     | 10                     | 20                      | 20                         | 186                 | 31                         | 178                      | 13        |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C                 | D           | 10                | 0        | 0                      | 50                         | 0                | 10                     | 0                      | 20                      | 20                         | 192                 | 46                         | 157                      | 13        |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 5                   | 20                         | 22                       | 5         |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 40                         | 30                       | 5         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                      | 80                         | 0                | 20                     | 0                      | 0                       | 0                          | 11                  | 100                        | 3                        | 5         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                      | 60                         | 20               | 20                     | 0                      | 0                       | 0                          | 15                  | 100                        | 4                        | 5         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 19                | 0        | 0                      | 63                         | 16               | 0                      | 16                     | 0                       | 5                          | 41                  | 91                         | 7                        | 23        |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 19                | 0        | 0                      | 53                         | 21               | 5                      | 16                     | 0                       | 5                          | 46                  | 83                         | 16                       | 23        |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 7                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 86                         | 6                        | 7         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 1                        | 5         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 16                | 0        | 0                      | 63                         | 6                | 6                      | 13                     | 6                       | 6                          | 65                  | 50                         | 65                       | 14        |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 18                | 0        | 0                      | 72                         | 6                | 0                      | 11                     | 6                       | 6                          | 57                  | 62                         | 25                       | 13        |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0                      | 78                         | 22               | 0                      | 0                      | 0                       | 0                          | 6                   | 78                         | 18                       | 9         |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0                      | 89                         | 0                | 11                     | 0                      | 0                       | 0                          | 5                   | 89                         | 16                       | 9         |
| <b>TOTAL CORFU</b>   |                   |                          |                   |             | <b>721</b>        | <b>2</b> | <b>0</b>               | <b>61</b>                  | <b>13</b>        | <b>8</b>               | <b>13</b>              | <b>3</b>                | <b>3</b>                   | <b>42</b>           | <b>64</b>                  | <b>37</b>                | <b>37</b> |
| CORK                 | BIRMINGHAM        | AER ARRAN                | S                 | A           | 58                | 0        | 0                      | 95                         | 2                | 2                      | 2                      | 0                       | 0                          | 5                   | 66                         | 29                       | 58        |
|                      | BIRMINGHAM        | AER ARRAN                | S                 | D           | 58                | 0        | 0                      | 88                         | 9                | 2                      | 0                      | 2                       | 0                          | 7                   | 55                         | 35                       | 58        |
|                      | EDINBURGH         | AER ARRAN                | S                 | A           | 44                | 0        | 0                      | 75                         | 14               | 11                     | 0                      | 0                       | 0                          | 10                  | 59                         | 25                       | 27        |
|                      | EDINBURGH         | AER ARRAN                | S                 | D           | 44                | 0        | 0                      | 77                         | 7                | 16                     | 0                      | 0                       | 0                          | 12                  | 48                         | 34                       | 27        |
|                      | HEATHROW          | AER LINGUS               | S                 | A           | 151               | 0        | 1                      | 76                         | 13               | 7                      | 4                      | 0                       | 0                          | 12                  | 60                         | 25                       | 124       |
|                      | HEATHROW          | AER LINGUS               | S                 | D           | 151               | 0        | 1                      | 71                         | 15               | 9                      | 5                      | 0                       | 0                          | 15                  | 55                         | 29                       | 124       |
|                      | BIRMINGHAM        | BMIBABY LTD              | S                 | A           | 31                | 0        | 0                      | 61                         | 6                | 13                     | 19                     | 0                       | 0                          | 26                  | 0                          | 0                        | 0         |
|                      | BIRMINGHAM        | BMIBABY LTD              | S                 | D           | 31                | 0        | 0                      | 65                         | 13               | 3                      | 19                     | 0                       | 0                          | 31                  | 0                          | 0                        | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: C

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |  |
|-----------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
|                                   |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |  |
|                                   |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| CORK                              |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                                   | MANCHESTER        | BMIBABY LTD                     | S                 | A           | 57                | 0        | 1         | 67                         | 14               | 5                | 14                     | 0                      | 0                       | 21                         | 33                  | 44                         | 30                       |  |  |
|                                   | MANCHESTER        | BMIBABY LTD                     | S                 | D           | 58                | 0        | 0         | 71                         | 14               | 3                | 10                     | 2                      | 0                       | 19                         | 45                  | 36                         | 31                       |  |  |
|                                   | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 30                | 0        | 0         | 87                         | 7                | 3                | 3                      | 0                      | 0                       | 10                         | 63                  | 15                         | 30                       |  |  |
|                                   | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 30                | 0        | 0         | 80                         | 13               | 3                | 3                      | 0                      | 0                       | 11                         | 74                  | 15                         | 31                       |  |  |
|                                   | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 62                | 0        | 0         | 61                         | 18               | 13               | 6                      | 2                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |  |
|                                   | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 62                | 0        | 0         | 52                         | 26               | 15               | 8                      | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |  |
|                                   | GLASGOW           | LOGANAIR                        | S                 | A           | 31                | 0        | 0         | 84                         | 10               | 3                | 3                      | 0                      | 0                       | 9                          | 81                  | 13                         | 27                       |  |  |
|                                   | GLASGOW           | LOGANAIR                        | S                 | D           | 31                | 0        | 0         | 81                         | 10               | 6                | 3                      | 0                      | 0                       | 15                         | 55                  | 23                         | 31                       |  |  |
|                                   | STANSTED          | RYANAIR                         | S                 | A           | 124               | 0        | 0         | 71                         | 17               | 9                | 3                      | 0                      | 0                       | 13                         | 51                  | 19                         | 92                       |  |  |
|                                   | STANSTED          | RYANAIR                         | S                 | D           | 124               | 0        | 0         | 81                         | 13               | 3                | 2                      | 0                      | 0                       | 10                         | 63                  | 14                         | 93                       |  |  |
| <b>TOTAL CORK</b>                 |                   |                                 |                   |             | <b>1177</b>       | <b>0</b> | <b>3</b>  | <b>74</b>                  | <b>13</b>        | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>54</b>           | <b>26</b>                  | <b>26</b>                |  |  |
| CUNAGUA ( CAYO COCO)              |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                                   | GATWICK           | EXCEL AIRWAYS LTD               | C                 | A           | 3                 | 0        | 0         | 33                         | 33               | 0                | 0                      | 33                     | 0                       | 76                         | 0                   | 0                          | 0                        |  |  |
|                                   | GATWICK           | EXCEL AIRWAYS LTD               | C                 | D           | 2                 | 0        | 0         | 50                         | 0                | 0                | 0                      | 50                     | 0                       | 132                        | 0                   | 0                          | 0                        |  |  |
|                                   | MANCHESTER        | MONARCH AIRLINES                | C                 | A           | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 432                        | 0                   | 0                          | 0                        |  |  |
|                                   | MANCHESTER        | MONARCH AIRLINES                | C                 | D           | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 124                        | 0                   | 0                          | 0                        |  |  |
|                                   | GATWICK           | THOMAS COOK AIRLINES LTD        | C                 | A           | 4                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 45                         | 100                 | 0                          | 4                        |  |  |
|                                   | GATWICK           | THOMAS COOK AIRLINES LTD        | C                 | D           | 5                 | 0        | 0         | 0                          | 20               | 60               | 20                     | 0                      | 0                       | 70                         | 80                  | 12                         | 5                        |  |  |
|                                   | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C                 | A           | 4                 | 1        | 0         | 25                         | 0                | 0                | 50                     | 0                      | 25                      | 467                        | 75                  | 17                         | 4                        |  |  |
|                                   | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C                 | D           | 5                 | 0        | 0         | 0                          | 40               | 0                | 20                     | 20                     | 20                      | 194                        | 50                  | 45                         | 4                        |  |  |
| <b>TOTAL CUNAGUA ( CAYO COCO)</b> |                   |                                 |                   |             | <b>31</b>         | <b>1</b> | <b>0</b>  | <b>35</b>                  | <b>13</b>        | <b>10</b>        | <b>19</b>              | <b>10</b>              | <b>13</b>               | <b>196</b>                 | <b>68</b>           | <b>28</b>                  | <b>28</b>                |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DACCA                |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | HEATHROW          | BIMAN BANGLADESH AIRLINES        | S              | A        | 27                | 1        | 0         | 56                         | 15            | 11            | 7                | 11               | 0                 | 42                   | 67            | 17                   | 27                 |  |
|                      | HEATHROW          | BIMAN BANGLADESH AIRLINES        | S              | D        | 26                | 1        | 1         | 27                         | 35            | 27            | 12               | 0                | 0                 | 38                   | 15            | 68                   | 27                 |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 12                | 0        | 1         | 75                         | 8             | 8             | 8                | 0                | 0                 | 18                   | 92            | 18                   | 13                 |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 12                | 0        | 0         | 42                         | 25            | 8             | 25               | 0                | 0                 | 35                   | 8             | 58                   | 13                 |  |
| <b>TOTAL DACCA</b>   |                   |                                  |                |          | <b>77</b>         | <b>2</b> | <b>2</b>  | <b>47</b>                  | <b>22</b>     | <b>16</b>     | <b>12</b>        | <b>4</b>         | <b>0</b>          | <b>36</b>            | <b>44</b>     | <b>41</b>            | <b>41</b>          |  |
| DALAMAN              |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | AIR ATLANTA EUROPE LTD           | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 58                   | 60            | 30                   | 5                  |  |
|                      | GATWICK           | AIR ATLANTA EUROPE LTD           | C              | D        | 5                 | 0        | 0         | 0                          | 20            | 40            | 40               | 0                | 0                 | 55                   | 0             | 76                   | 5                  |  |
|                      | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | A        | 9                 | 0        | 0         | 44                         | 11            | 11            | 22               | 0                | 11                | 172                  | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | D        | 9                 | 0        | 0         | 0                          | 0             | 44            | 33               | 0                | 22                | 294                  | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 24                   | 0             | 0                    | 0                  |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 0                          | 25            | 75            | 0                | 0                | 0                 | 33                   | 25            | 84                   | 4                  |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 17                   | 25            | 64                   | 4                  |  |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 60            | 32                   | 5                  |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 40            | 43                   | 5                  |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 13                | 0        | 0         | 77                         | 15            | 8             | 0                | 0                | 0                 | 6                    | 100           | 0                    | 9                  |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 13                | 0        | 0         | 69                         | 15            | 15            | 0                | 0                | 0                 | 10                   | 89            | 4                    | 9                  |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 16                   | 80            | 5                    | 5                  |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 20                         | 60            | 20            | 0                | 0                | 0                 | 22                   | 100           | 4                    | 5                  |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 3                    | 40            | 72                   | 5                  |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 13                   | 40            | 87                   | 5                  |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 13                | 0        | 0         | 62                         | 23            | 0             | 15               | 0                | 0                 | 23                   | 78            | 7                    | 9                  |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 13                | 0        | 0         | 69                         | 15            | 0             | 15               | 0                | 0                 | 23                   | 89            | 4                    | 9                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |         |           |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| DALAMAN              | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 100                | 5       | 5         |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 80                 | 5       | 5         |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       | 0         |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 26            | 75                   | 35                 | 4       | 4         |
|                      | BIRMINGHAM        | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 30            | 25                   | 73                 | 4       | 4         |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 45                | 0        | 0                          | 36            | 9             | 13               | 22               | 9                 | 11                   | 128           | 84                   | 13                 | 45      | 45        |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 47                | 0        | 0                          | 40            | 6             | 17               | 19               | 6                 | 11                   | 117           | 72                   | 17                 | 43      | 43        |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0       | 0         |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 26                | 1        | 0                          | 65            | 12            | 12               | 4                | 4                 | 4                    | 58            | 67                   | 26                 | 18      | 18        |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 26                | 0        | 0                          | 69            | 8             | 12               | 4                | 4                 | 4                    | 56            | 72                   | 27                 | 18      | 18        |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 8             | 0                    | 0                  | 0       | 0         |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 11            | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | FINNAIR                          | C              | A        | 5                 | 0        | 0                          | 20            | 20            | 40               | 20               | 0                 | 0                    | 32            | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | FINNAIR                          | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 24            | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 7             | 100                  | 1                  | 9       | 9         |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 8             | 78                   | 7                  | 9       | 9         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 41                | 0        | 0                          | 90            | 2             | 5                | 2                | 0                 | 0                    | 5             | 74                   | 28                 | 34      | 34        |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 41                | 0        | 0                          | 83            | 12            | 0                | 5                | 0                 | 0                    | 11            | 59                   | 39                 | 34      | 34        |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 7                 | 0        | 0                          | 86            | 0             | 0                | 14               | 0                 | 0                    | 22            | 60                   | 12                 | 5       | 5         |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 6                 | 0        | 0                          | 50            | 33            | 0                | 0                | 17                | 0                    | 44            | 80                   | 16                 | 5       | 5         |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 18                 | 5       | 5         |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 5             | 80                   | 29                 | 5       | 5         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 17                | 0        | 0                          | 88            | 6             | 0                | 0                | 6                 | 0                    | 16            | 75                   | 62                 | 24      | 24        |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 17                | 0        | 0                          | 88            | 0             | 6                | 0                | 6                 | 0                    | 20            | 83                   | 33                 | 23      | 23        |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 40                   | 232                | 5       | 5         |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 40                   | 99                 | 5       | 5         |
|                      | MANCHESTER        | FUTURA AIRLINES                  | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | FUTURA AIRLINES                  | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | KIBRIS TURKISH AIRLINES - KTHY   | S              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 49            | 100                  | 0                  | 4       | 4         |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |                   |   | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------|-------------------|--------------------------------|----------------|----------|-------------------|-------------------|---|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                                |                |          | Actual (7)        | MATCHED UNMATCHED |   | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                                |                |          |                   | Plan (8)          |   |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DALAMAN              |                   |                                |                |          |                   |                   |   |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 4                 | 0                 | 0 | 75                         | 0             | 0             | 25               | 0                | 0                 | 50                   | 75            | 13                   | 4                  |  |
|                      | MANCHESTER        | KIBRIS TURKISH AIRLINES - KTHY | S              | A        | 18                | 0                 | 0 | 61                         | 6             | 6             | 11               | 17               | 0                 | 67                   | 25            | 49                   | 12                 |  |
|                      | MANCHESTER        | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 17                | 0                 | 1 | 59                         | 18            | 0             | 12               | 12               | 0                 | 48                   | 8             | 72                   | 12                 |  |
|                      | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | A        | 22                | 0                 | 0 | 77                         | 14            | 0             | 9                | 0                | 0                 | 15                   | 76            | 17                   | 29                 |  |
|                      | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 21                | 0                 | 1 | 86                         | 10            | 0             | 5                | 0                | 0                 | 11                   | 46            | 29                   | 26                 |  |
|                      | EDINBURGH         | MONARCH AIRLINES               | C              | A        | 4                 | 0                 | 0 | 50                         | 25            | 25            | 0                | 0                | 0                 | 22                   | 75            | 6                    | 4                  |  |
|                      | EDINBURGH         | MONARCH AIRLINES               | C              | D        | 4                 | 0                 | 0 | 50                         | 0             | 25            | 25               | 0                | 0                 | 29                   | 75            | 11                   | 4                  |  |
|                      | GATWICK           | MONARCH AIRLINES               | C              | A        | 32                | 0                 | 0 | 47                         | 19            | 19            | 9                | 3                | 3                 | 56                   | 48            | 36                   | 27                 |  |
|                      | GATWICK           | MONARCH AIRLINES               | C              | D        | 31                | 0                 | 0 | 42                         | 26            | 19            | 13               | 0                | 0                 | 29                   | 60            | 33                   | 25                 |  |
|                      | MANCHESTER        | MONARCH AIRLINES               | C              | A        | 14                | 0                 | 0 | 57                         | 7             | 29            | 0                | 7                | 0                 | 30                   | 80            | 6                    | 5                  |  |
|                      | MANCHESTER        | MONARCH AIRLINES               | C              | D        | 13                | 0                 | 0 | 54                         | 15            | 23            | 8                | 0                | 0                 | 26                   | 80            | 7                    | 5                  |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK           | C              | A        | 11                | 1                 | 0 | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 2                    | 12                 |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK           | C              | D        | 13                | 0                 | 0 | 85                         | 8             | 0             | 0                | 0                | 8                 | 67                   | 62            | 14                   | 13                 |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK           | C              | A        | 9                 | 0                 | 0 | 78                         | 0             | 11            | 11               | 0                | 0                 | 24                   | 46            | 162                  | 13                 |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK           | C              | D        | 9                 | 0                 | 0 | 44                         | 22            | 11            | 22               | 0                | 0                 | 35                   | 54            | 139                  | 13                 |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK           | C              | A        | 4                 | 0                 | 0 | 75                         | 0             | 25            | 0                | 0                | 0                 | 10                   | 75            | 11                   | 4                  |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK           | C              | D        | 4                 | 0                 | 0 | 75                         | 0             | 0             | 25               | 0                | 0                 | 20                   | 50            | 21                   | 4                  |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK           | C              | A        | 21                | 1                 | 0 | 95                         | 0             | 5             | 0                | 0                | 0                 | 4                    | 64            | 35                   | 22                 |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK           | C              | D        | 22                | 0                 | 0 | 86                         | 0             | 9             | 5                | 0                | 0                 | 9                    | 63            | 36                   | 24                 |  |
|                      | GATWICK           | ONUR AIR                       | C              | A        | 13                | 1                 | 0 | 54                         | 8             | 8             | 31               | 0                | 0                 | 34                   | 25            | 213                  | 4                  |  |
|                      | GATWICK           | ONUR AIR                       | C              | D        | 12                | 1                 | 0 | 25                         | 8             | 8             | 58               | 0                | 0                 | 74                   | 0             | 246                  | 4                  |  |
|                      | GLASGOW           | ONUR AIR                       | C              | A        | 4                 | 0                 | 0 | 75                         | 0             | 25            | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                      | GLASGOW           | ONUR AIR                       | C              | D        | 4                 | 1                 | 0 | 75                         | 0             | 25            | 0                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | ONUR AIR                       | C              | A        | 8                 | 0                 | 0 | 88                         | 13            | 0             | 0                | 0                | 0                 | 3                    | 78            | 85                   | 9                  |  |
|                      | MANCHESTER        | ONUR AIR                       | C              | D        | 8                 | 0                 | 0 | 25                         | 13            | 38            | 25               | 0                | 0                 | 45                   | 0             | 135                  | 9                  |  |
|                      | NEWCASTLE         | ONUR AIR                       | C              | A        | 4                 | 0                 | 0 | 0                          | 50            | 0             | 50               | 0                | 0                 | 55                   | 0             | 0                    | 0                  |  |
|                      | NEWCASTLE         | ONUR AIR                       | C              | D        | 4                 | 0                 | 0 | 0                          | 0             | 50            | 50               | 0                | 0                 | 77                   | 0             | 80                   | 5                  |  |
|                      | BIRMINGHAM        | PEGASUS AIRLINES               | C              | A        | 4                 | 0                 | 0 | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | PEGASUS AIRLINES               | C              | D        | 4                 | 0                 | 0 | 50                         | 25            | 25            | 0                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |  |
|                      | EDINBURGH         | PEGASUS AIRLINES               | C              | A        | 5                 | 0                 | 0 | 80                         | 0             | 20            | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                      | EDINBURGH         | PEGASUS AIRLINES               | C              | D        | 5                 | 0                 | 0 | 60                         | 20            | 20            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | PEGASUS AIRLINES               | C              | A        | 9                 | 0                 | 0 | 78                         | 0             | 0             | 11               | 0                | 11                | 57                   | 67            | 22                   | 6                  |  |
|                      | GATWICK           | PEGASUS AIRLINES               | C              | D        | 9                 | 0                 | 0 | 78                         | 0             | 0             | 11               | 0                | 11                | 61                   | 0             | 39                   | 5                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |           |
|--------------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                                |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                                |                   |                          |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| DALAMAN                        |                   |                          |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                | GLASGOW           | PEGASUS AIRLINES         | C                 | A           | 3                 | 0        | 0                      | 67                         | 0                | 33                     | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         | 0         |
|                                | GLASGOW           | PEGASUS AIRLINES         | C                 | D           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         | 0         |
|                                | MANCHESTER        | PEGASUS AIRLINES         | C                 | A           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         | 0         |
|                                | MANCHESTER        | PEGASUS AIRLINES         | C                 | D           | 5                 | 0        | 0                      | 20                         | 60               | 0                      | 20                     | 0                       | 0                          | 26                  | 0                          | 0                        | 0         | 0         |
|                                | NEWCASTLE         | PEGASUS AIRLINES         | C                 | A           | 10                | 0        | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 5         | 5         |
|                                | NEWCASTLE         | PEGASUS AIRLINES         | C                 | D           | 10                | 0        | 0                      | 80                         | 10               | 0                      | 10                     | 0                       | 0                          | 13                  | 100                        | 1                        | 5         | 5         |
|                                | LUTON             | SUNEXPRESS               | C                 | A           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         | 0         |
|                                | LUTON             | SUNEXPRESS               | C                 | D           | 5                 | 0        | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         | 0         |
|                                | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0                      | 78                         | 0                | 11                     | 11                     | 0                       | 0                          | 19                  | 100                        | 0                        | 4         | 4         |
|                                | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0                      | 78                         | 0                | 11                     | 0                      | 11                      | 0                          | 30                  | 100                        | 5                        | 4         | 4         |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 26                | 1        | 0                      | 54                         | 19               | 19                     | 4                      | 0                       | 4                          | 41                  | 84                         | 9                        | 31        | 31        |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 27                | 0        | 0                      | 63                         | 11               | 19                     | 4                      | 0                       | 4                          | 38                  | 84                         | 15                       | 31        | 31        |
|                                | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0                      | 88                         | 0                | 0                      | 13                     | 0                       | 0                          | 9                   | 86                         | 5                        | 7         | 7         |
|                                | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                      | 80                         | 0                | 0                      | 20                     | 0                       | 0                          | 21                  | 60                         | 12                       | 5         | 5         |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 40                | 0        | 0                      | 80                         | 3                | 10                     | 5                      | 3                       | 0                          | 16                  | 73                         | 17                       | 22        | 22        |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 44                | 0        | 0                      | 80                         | 0                | 9                      | 9                      | 2                       | 0                          | 18                  | 77                         | 19                       | 22        | 22        |
|                                | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0                      | 89                         | 0                | 11                     | 0                      | 0                       | 0                          | 7                   | 89                         | 12                       | 9         | 9         |
|                                | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 5                   | 78                         | 20                       | 9         | 9         |
|                                | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0                      | 78                         | 0                | 11                     | 11                     | 0                       | 0                          | 12                  | 80                         | 123                      | 5         | 5         |
|                                | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0                      | 44                         | 33               | 11                     | 11                     | 0                       | 0                          | 25                  | 40                         | 137                      | 5         | 5         |
| <b>TOTAL DALAMAN</b>           |                   |                          |                   |             | <b>1135</b>       | <b>8</b> | <b>2</b>               | <b>67</b>                  | <b>10</b>        | <b>10</b>              | <b>9</b>               | <b>2</b>                | <b>2</b>                   | <b>36</b>           | <b>65</b>                  | <b>41</b>                | <b>41</b> | <b>41</b> |
| DALLAS/FORT WORTH              |                   |                          |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                | GATWICK           | AMERICAN AIRLINES        | S                 | A           | 78                | 0        | 0                      | 56                         | 15               | 13                     | 15                     | 0                       | 0                          | 25                  | 68                         | 18                       | 75        | 75        |
|                                | GATWICK           | AMERICAN AIRLINES        | S                 | D           | 78                | 0        | 0                      | 76                         | 18               | 4                      | 3                      | 0                       | 0                          | 12                  | 83                         | 11                       | 75        | 75        |
|                                | GATWICK           | BRITISH AIRWAYS PLC      | S                 | A           | 31                | 0        | 0                      | 58                         | 13               | 16                     | 13                     | 0                       | 0                          | 24                  | 71                         | 16                       | 31        | 31        |
|                                | GATWICK           | BRITISH AIRWAYS PLC      | S                 | D           | 31                | 0        | 0                      | 65                         | 26               | 6                      | 3                      | 0                       | 0                          | 15                  | 68                         | 17                       | 31        | 31        |
| <b>TOTAL DALLAS/FORT WORTH</b> |                   |                          |                   |             | <b>218</b>        | <b>0</b> | <b>0</b>               | <b>65</b>                  | <b>17</b>        | <b>9</b>               | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>19</b>           | <b>74</b>                  | <b>15</b>                | <b>15</b> | <b>15</b> |
| DAMASCUS                       |                   |                          |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                | HEATHROW          | BMED                     | S                 | A           | 27                | 0        | 0                      | 85                         | 11               | 4                      | 0                      | 0                       | 0                          | 5                   | 90                         | 7                        | 31        | 31        |
|                                | HEATHROW          | BMED                     | S                 | D           | 27                | 0        | 0                      | 56                         | 15               | 15                     | 11                     | 4                       | 0                          | 31                  | 39                         | 26                       | 31        | 31        |
|                                | HEATHROW          | SYRIANAIR                | S                 | A           | 14                | 0        | 0                      | 29                         | 21               | 21                     | 29                     | 0                       | 0                          | 44                  | 8                          | 57                       | 13        | 13        |
|                                | HEATHROW          | SYRIANAIR                | S                 | D           | 13                | 0        | 0                      | 62                         | 8                | 8                      | 15                     | 0                       | 8                          | 53                  | 50                         | 36                       | 14        | 14        |
|                                | MANCHESTER        | SYRIANAIR                | S                 | A           | 10                | 0        | 0                      | 10                         | 0                | 30                     | 50                     | 10                      | 0                          | 86                  | 0                          | 70                       | 9         | 9         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|---------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| DAMASCUS                              | MANCHESTER        | SYRIANAIR                   |                | S D      | 10                | 0        | 0         | 10                         | 10            | 20            | 40               | 20               | 0                 | 96                   | 56            | 23                   | 9                  |
| <b>TOTAL DAMASCUS</b>                 |                   |                             |                |          | <b>101</b>        | <b>0</b> | <b>0</b>  | <b>51</b>                  | <b>12</b>     | <b>14</b>     | <b>18</b>        | <b>4</b>         | <b>1</b>          | <b>40</b>            | <b>50</b>     | <b>29</b>            | <b>29</b>          |
| DAMMAM                                | HEATHROW          | SAUDI ARABIAN AIRLINES      |                | S D      | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 21                   | 0             | 0                    | 0                  |
| <b>TOTAL DAMMAM</b>                   |                   |                             |                |          | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>     | <b>25</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| DAR-ES-SALAAM                         | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 12                | 0        | 0         | 92                         | 0             | 0             | 8                | 0                | 0                 | 15                   | 71            | 21                   | 14                 |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 12                | 0        | 0         | 75                         | 0             | 17            | 8                | 0                | 0                 | 24                   | 46            | 31                   | 13                 |
| <b>TOTAL DAR-ES-SALAAM</b>            |                   |                             |                |          | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>0</b>      | <b>8</b>      | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>59</b>     | <b>26</b>            | <b>26</b>          |
| DEAUVILLE                             |                   |                             |                |          | 2                 | 1        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 20                   | 50            | 30                   | 30                 |
| <b>TOTAL DEAUVILLE</b>                |                   |                             |                |          | <b>2</b>          | <b>1</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>      | <b>50</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>50</b>     | <b>30</b>            | <b>30</b>          |
| DEBRECEN                              |                   |                             |                |          | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 26                   | 0             | 0                    | 0                  |
| <b>TOTAL DEBRECEN</b>                 |                   |                             |                |          | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>     | <b>0</b>      | <b>25</b>        | <b>0</b>         | <b>0</b>          | <b>26</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| DEER LAKE (NEWFOUNDLAN)               | GATWICK           | ASTRAEUS LTD                |                | C A      | 4                 | 0        | 0         | 0                          | 25            | 75            | 0                | 0                | 0                 | 37                   | 0             | 0                    | 0                  |
|                                       | GATWICK           | ASTRAEUS LTD                |                | C D      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
| <b>TOTAL DEER LAKE (NEWFOUNDLAND)</b> |                   |                             |                |          | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>11</b>     | <b>33</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| DELHI                                 | BIRMINGHAM        | AIR INDIA                   |                | S A      | 13                | 0        | 0         | 54                         | 23            | 15            | 0                | 0                | 8                 | 96                   | 0             | 0                    | 0                  |
|                                       | BIRMINGHAM        | AIR INDIA                   |                | S D      | 13                | 0        | 0         | 46                         | 31            | 15            | 0                | 0                | 8                 | 86                   | 0             | 0                    | 0                  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 29                | 1        | 0         | 83                         | 7             | 7             | 3                | 0                | 8                 | 97                   | 2             | 31                   |                    |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 30                | 0        | 0         | 30                         | 43            | 20            | 0                | 7                | 0                 | 37                   | 39            | 29                   | 31                 |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 31                | 0        | 2         | 26                         | 26            | 32            | 10               | 3                | 3                 | 75                   | 15            | 36                   | 13                 |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 32                | 0        | 1         | 63                         | 25            | 9             | 3                | 0                | 0                 | 16                   | 31            | 29                   | 13                 |
| <b>TOTAL DELHI</b>                    |                   |                             |                |          | <b>148</b>        | <b>1</b> | <b>3</b>  | <b>50</b>                  | <b>26</b>     | <b>17</b>     | <b>3</b>         | <b>2</b>         | <b>2</b>          | <b>45</b>            | <b>55</b>     | <b>20</b>            | <b>20</b>          |
| DENVER INTERNATIONAL                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 29                | 0        | 0         | 72                         | 14            | 7             | 7                | 0                | 0                 | 13                   | 74            | 13                   | 31                 |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 29                | 0        | 0         | 45                         | 28            | 17            | 10               | 0                | 0                 | 25                   | 35            | 38                   | 31                 |
| <b>TOTAL DENVER INTERNATIONAL</b>     |                   |                             |                |          | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>21</b>     | <b>12</b>     | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>55</b>     | <b>25</b>            | <b>25</b>          |
| DETROIT                               | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 29                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 90            | 3                    | 31                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | AUG 2004          |                      |               |                      |                    |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |                             |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |                             |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| DETROIT               |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 28                | 0        | 0                          | 50        | 25               | 21            | 4             | 0                | 0                | 18                | 74                   | 12            | 31                   |                    |
|                       | GATWICK           | NORTHWEST AIRLINES          | S              | A        | 30                | 0        | 0                          | 80        | 7                | 0             | 13            | 0                | 0                | 17                | 90                   | 5             | 31                   |                    |
|                       | GATWICK           | NORTHWEST AIRLINES          | S              | D        | 30                | 0        | 0                          | 70        | 17               | 10            | 3             | 0                | 0                | 16                | 77                   | 13            | 31                   |                    |
| <b>TOTAL DETROIT</b>  |                   |                             |                |          | <b>117</b>        | <b>0</b> | <b>0</b>                   | <b>74</b> | <b>13</b>        | <b>8</b>      | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>13</b>         | <b>83</b>            | <b>8</b>      | <b>8</b>             |                    |
| DINARD                |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | LUTON             | RYANAIR                     | S              | A        | 30                | 0        | 1                          | 93        | 3                | 3             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
|                       | LUTON             | RYANAIR                     | S              | D        | 31                | 0        | 0                          | 74        | 23               | 3             | 0             | 0                | 0                | 8                 | 0                    | 0             | 0                    |                    |
|                       | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0                          | 84        | 10               | 6             | 0             | 0                | 0                | 8                 | 78                   | 11            | 40                   |                    |
|                       | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0                          | 65        | 26               | 10            | 0             | 0                | 0                | 15                | 73                   | 15            | 40                   |                    |
| <b>TOTAL DINARD</b>   |                   |                             |                |          | <b>123</b>        | <b>0</b> | <b>1</b>                   | <b>79</b> | <b>15</b>        | <b>6</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>8</b>          | <b>75</b>            | <b>13</b>     | <b>13</b>            |                    |
| DJIBOUTI              |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | GATWICK           | DAALLO AIRLINES             | S              | A        | 8                 | 1        | 0                          | 38        | 13               | 38            | 13            | 0                | 0                | 32                | 57                   | 14            | 7                    |                    |
|                       | GATWICK           | DAALLO AIRLINES             | S              | D        | 8                 | 1        | 0                          | 63        | 38               | 0             | 0             | 0                | 0                | 12                | 33                   | 154           | 9                    |                    |
| <b>TOTAL DJIBOUTI</b> |                   |                             |                |          | <b>16</b>         | <b>2</b> | <b>0</b>                   | <b>50</b> | <b>25</b>        | <b>19</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>22</b>         | <b>44</b>            | <b>93</b>     | <b>93</b>            |                    |
| DOHA                  |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 29                | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 1                 | 97                   | 1             | 31                   |                    |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 30                | 0        | 0                          | 40        | 27               | 27            | 7             | 0                | 0                | 27                | 26                   | 31            | 31                   |                    |
|                       | GATWICK           | QATAR AIRWAYS               | S              | A        | 31                | 0        | 0                          | 84        | 0                | 6             | 10            | 0                | 0                | 14                | 0                    | 0             | 0                    |                    |
|                       | GATWICK           | QATAR AIRWAYS               | S              | D        | 31                | 0        | 0                          | 48        | 42               | 3             | 6             | 0                | 0                | 19                | 0                    | 0             | 0                    |                    |
|                       | HEATHROW          | QATAR AIRWAYS               | S              | A        | 62                | 0        | 0                          | 82        | 10               | 3             | 3             | 2                | 0                | 9                 | 90                   | 4             | 62                   |                    |
|                       | HEATHROW          | QATAR AIRWAYS               | S              | D        | 62                | 0        | 0                          | 55        | 29               | 15            | 2             | 0                | 0                | 17                | 56                   | 17            | 62                   |                    |
|                       | MANCHESTER        | QATAR AIRWAYS               | S              | A        | 18                | 0        | 0                          | 50        | 28               | 22            | 0             | 0                | 0                | 20                | 94                   | 3             | 16                   |                    |
|                       | MANCHESTER        | QATAR AIRWAYS               | S              | D        | 18                | 0        | 0                          | 83        | 6                | 0             | 6             | 6                | 0                | 24                | 56                   | 23            | 18                   |                    |
| <b>TOTAL DOHA</b>     |                   |                             |                |          | <b>281</b>        | <b>0</b> | <b>0</b>                   | <b>68</b> | <b>18</b>        | <b>9</b>      | <b>4</b>      | <b>1</b>         | <b>0</b>         | <b>15</b>         | <b>70</b>            | <b>13</b>     | <b>13</b>            |                    |
| DONCASTER SHEFFIELD   |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| DORTMUND              |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 54                | 0        | 0                          | 91        | 2                | 2             | 2             | 4                | 0                | 10                | 0                    | 0             | 0                    |                    |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 54                | 0        | 0                          | 85        | 9                | 4             | 2             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL DORTMUND</b> |                   |                             |                |          | <b>108</b>        | <b>0</b> | <b>0</b>                   | <b>88</b> | <b>6</b>         | <b>3</b>      | <b>2</b>      | <b>2</b>         | <b>0</b>         | <b>9</b>          | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |
| DUBAI                 |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 58                | 1        | 0                          | 93        | 5                | 0             | 2             | 0                | 0                | 5                 | 89                   | 7             | 61                   |                    |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 59                | 0        | 0                          | 63        | 20               | 14            | 3             | 0                | 0                | 16                | 54                   | 25            | 61                   |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |           |           |
|----------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                      |                   |                     |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                      |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| DUBAI                |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | BIRMINGHAM        | EMIRATES            | S              | A        | 31                | 0        | 0                          | 61            | 16            | 19               | 3                | 0                 | 0                    | 15            | 81                   | 6                  | 31        |           |
|                      | BIRMINGHAM        | EMIRATES            | S              | D        | 31                | 0        | 0                          | 52            | 10            | 29               | 10               | 0                 | 0                    | 29            | 50                   | 17                 | 30        |           |
|                      | GATWICK           | EMIRATES            | S              | A        | 93                | 0        | 0                          | 82            | 10            | 4                | 3                | 1                 | 0                    | 10            | 76                   | 10                 | 94        |           |
|                      | GATWICK           | EMIRATES            | S              | D        | 93                | 0        | 0                          | 73            | 12            | 10               | 5                | 0                 | 0                    | 15            | 66                   | 15                 | 93        |           |
|                      | GLASGOW           | EMIRATES            | S              | A        | 31                | 0        | 0                          | 71            | 16            | 10               | 3                | 0                 | 0                    | 14            | 77                   | 13                 | 31        |           |
|                      | GLASGOW           | EMIRATES            | S              | D        | 31                | 0        | 0                          | 77            | 10            | 6                | 6                | 0                 | 0                    | 15            | 48                   | 25                 | 31        |           |
|                      | HEATHROW          | EMIRATES            | S              | A        | 155               | 1        | 0                          | 59            | 26            | 12               | 3                | 0                 | 0                    | 16            | 60                   | 16                 | 124       |           |
|                      | HEATHROW          | EMIRATES            | S              | D        | 154               | 0        | 1                          | 44            | 32            | 18               | 5                | 0                 | 0                    | 22            | 35                   | 29                 | 124       |           |
|                      | MANCHESTER        | EMIRATES            | S              | A        | 62                | 0        | 0                          | 82            | 11            | 3                | 0                | 2                 | 2                    | 18            | 92                   | 5                  | 62        |           |
|                      | MANCHESTER        | EMIRATES            | S              | D        | 62                | 0        | 0                          | 65            | 15            | 16               | 2                | 2                 | 2                    | 28            | 73                   | 11                 | 62        |           |
| <b>TOTAL DUBAI</b>   |                   |                     |                |          | <b>860</b>        | <b>2</b> | <b>1</b>                   | <b>66</b>     | <b>18</b>     | <b>12</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>64</b>            | <b>16</b>          | <b>16</b> |           |
| DUBLIN               |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | BIRMINGHAM        | AER LINGUS          | S              | A        | 102               | 0        | 1                          | 78            | 13            | 6                | 3                | 0                 | 0                    | 9             | 81                   | 10                 | 106       |           |
|                      | BIRMINGHAM        | AER LINGUS          | S              | D        | 103               | 0        | 0                          | 65            | 22            | 9                | 3                | 1                 | 0                    | 18            | 74                   | 13                 | 106       |           |
|                      | EDINBURGH         | AER LINGUS          | S              | A        | 31                | 0        | 0                          | 77            | 13            | 3                | 6                | 0                 | 0                    | 13            | 60                   | 17                 | 45        |           |
|                      | EDINBURGH         | AER LINGUS          | S              | D        | 31                | 0        | 0                          | 48            | 32            | 10               | 6                | 3                 | 0                    | 29            | 27                   | 28                 | 45        |           |
|                      | GLASGOW           | AER LINGUS          | S              | A        | 85                | 0        | 0                          | 86            | 8             | 2                | 2                | 1                 | 0                    | 9             | 56                   | 19                 | 68        |           |
|                      | GLASGOW           | AER LINGUS          | S              | D        | 85                | 0        | 0                          | 79            | 12            | 4                | 5                | 1                 | 0                    | 12            | 37                   | 29                 | 68        |           |
|                      | HEATHROW          | AER LINGUS          | S              | A        | 399               | 0        | 0                          | 84            | 9             | 4                | 4                | 0                 | 0                    | 9             | 58                   | 21                 | 397       |           |
|                      | HEATHROW          | AER LINGUS          | S              | D        | 397               | 0        | 1                          | 82            | 10            | 4                | 4                | 0                 | 0                    | 11            | 61                   | 23                 | 397       |           |
|                      | MANCHESTER        | AER LINGUS          | S              | A        | 131               | 0        | 0                          | 76            | 14            | 8                | 2                | 0                 | 0                    | 10            | 73                   | 15                 | 138       |           |
|                      | MANCHESTER        | AER LINGUS          | S              | D        | 131               | 0        | 0                          | 79            | 13            | 7                | 2                | 0                 | 0                    | 8             | 65                   | 17                 | 138       |           |
|                      | HEATHROW          | BMI BRITISH MIDLAND | S              | A        | 194               | 0        | 0                          | 80            | 13            | 6                | 1                | 0                 | 0                    | 9             | 54                   | 27                 | 221       |           |
|                      | HEATHROW          | BMI BRITISH MIDLAND | S              | D        | 194               | 0        | 0                          | 80            | 12            | 6                | 1                | 0                 | 0                    | 8             | 51                   | 27                 | 221       |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC | S              | A        | 115               | 0        | 0                          | 72            | 12            | 10               | 5                | 0                 | 1                    | 18            | 62                   | 20                 | 115       |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC | S              | D        | 115               | 0        | 0                          | 71            | 14            | 11               | 3                | 0                 | 0                    | 14            | 61                   | 21                 | 115       |           |
|                      | LONDON CITY       | CITY JET            | S              | A        | 105               | 1        | 0                          | 92            | 3             | 3                | 2                | 0                 | 0                    | 5             | 85                   | 7                  | 101       |           |
|                      | LONDON CITY       | CITY JET            | S              | D        | 105               | 1        | 0                          | 75            | 17            | 6                | 2                | 0                 | 0                    | 11            | 64                   | 16                 | 101       |           |
|                      | GLASGOW           | LOGANAIR            | S              | A        | 31                | 0        | 0                          | 87            | 3             | 6                | 0                | 3                 | 0                    | 14            | 0                    | 0                  | 0         |           |
|                      | GLASGOW           | LOGANAIR            | S              | D        | 31                | 0        | 0                          | 61            | 32            | 6                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |           |
|                      | MANCHESTER        | LUXAIR              | S              | A        | 28                | 0        | 0                          | 57            | 18            | 18               | 7                | 0                 | 0                    | 19            | 65                   | 13                 | 31        |           |
|                      | MANCHESTER        | LUXAIR              | S              | D        | 28                | 0        | 0                          | 89            | 4             | 7                | 0                | 0                 | 0                    | 6             | 77                   | 9                  | 31        |           |
|                      | BIRMINGHAM        | RYANAIR             | S              | A        | 75                | 0        | 0                          | 81            | 9             | 7                | 1                | 1                 | 0                    | 11            | 71                   | 14                 | 80        |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| DUBLIN               | BIRMINGHAM        | RYANAIR                          | S              | D        | 75                | 0        | 0                          | 76            | 15            | 7                | 1                | 1                 | 0                    | 15            | 62                   | 22                 | 78        |
|                      | EDINBURGH         | RYANAIR                          | S              | A        | 89                | 0        | 0                          | 81            | 7             | 9                | 3                | 0                 | 0                    | 9             | 73                   | 11                 | 88        |
|                      | EDINBURGH         | RYANAIR                          | S              | D        | 89                | 0        | 0                          | 79            | 9             | 9                | 3                | 0                 | 0                    | 11            | 66                   | 16                 | 88        |
|                      | GATWICK           | RYANAIR                          | S              | A        | 155               | 0        | 0                          | 74            | 18            | 5                | 3                | 0                 | 0                    | 11            | 67                   | 16                 | 186       |
|                      | GATWICK           | RYANAIR                          | S              | D        | 155               | 0        | 0                          | 77            | 10            | 8                | 5                | 1                 | 0                    | 14            | 74                   | 14                 | 186       |
|                      | LUTON             | RYANAIR                          | S              | A        | 120               | 1        | 0                          | 78            | 13            | 5                | 3                | 1                 | 0                    | 12            | 81                   | 9                  | 151       |
|                      | LUTON             | RYANAIR                          | S              | D        | 120               | 0        | 0                          | 88            | 5             | 4                | 3                | 1                 | 0                    | 10            | 75                   | 11                 | 151       |
|                      | MANCHESTER        | RYANAIR                          | S              | A        | 120               | 0        | 0                          | 71            | 16            | 13               | 1                | 0                 | 0                    | 11            | 71                   | 14                 | 128       |
|                      | MANCHESTER        | RYANAIR                          | S              | D        | 120               | 0        | 0                          | 76            | 13            | 12               | 0                | 0                 | 0                    | 10            | 72                   | 14                 | 127       |
|                      | NEWCASTLE         | RYANAIR                          | S              | A        | 58                | 0        | 0                          | 84            | 7             | 2                | 7                | 0                 | 0                    | 9             | 84                   | 9                  | 57        |
|                      | NEWCASTLE         | RYANAIR                          | S              | D        | 58                | 0        | 0                          | 84            | 5             | 3                | 7                | 0                 | 0                    | 11            | 77                   | 13                 | 57        |
|                      | STANSTED          | RYANAIR                          | S              | A        | 345               | 2        | 1                          | 85            | 9             | 3                | 2                | 1                 | 0                    | 11            | 67                   | 17                 | 378       |
|                      | STANSTED          | RYANAIR                          | S              | D        | 346               | 0        | 0                          | 86            | 10            | 2                | 2                | 1                 | 0                    | 9             | 74                   | 11                 | 379       |
| <b>TOTAL DUBLIN</b>  |                   |                                  |                |          | <b>4367</b>       | <b>8</b> | <b>3</b>                   | <b>80</b>     | <b>11</b>     | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>66</b>            | <b>17</b>          | <b>17</b> |
| DUBROVNIK            | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 60                   | 24                 | 5         |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 60                   | 24                 | 5         |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 50            | 100                  | 0                  | 5         |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 55            | 100                  | 0                  | 5         |
|                      | HEATHROW          | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 20            | 0                    | 0                  | 0         |
|                      | HEATHROW          | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 40            | 0                    | 0                  | 0         |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 53            | 0                    | 0                  | 0         |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 31                | 0        | 0                          | 45            | 19            | 19               | 16               | 0                 | 0                    | 30            | 76                   | 21                 | 17        |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 31                | 0        | 0                          | 26            | 26            | 29               | 19               | 0                 | 0                    | 39            | 82                   | 8                  | 17        |
|                      | GATWICK           | CROATIA AIRLINES                 | S              | A        | 17                | 0        | 0                          | 47            | 29            | 12               | 12               | 0                 | 0                    | 25            | 56                   | 24                 | 18        |
|                      | GATWICK           | CROATIA AIRLINES                 | S              | D        | 17                | 0        | 0                          | 35            | 35            | 12               | 18               | 0                 | 0                    | 32            | 37                   | 33                 | 19        |
|                      | MANCHESTER        | CROATIA AIRLINES                 | S              | A        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 15            | 67                   | 14                 | 9         |
|                      | MANCHESTER        | CROATIA AIRLINES                 | S              | D        | 9                 | 0        | 0                          | 78            | 0             | 11               | 11               | 0                 | 0                    | 16            | 78                   | 9                  | 9         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        | AUG 2004               |                         |                            |                     |                            |                          |
|---------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                 |                   |                                 |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                 |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| DUBROVNIK                       |                   |                                 |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                 | GLASGOW           | DUBROVNIK AIRLINE               | C                 | A           | 5                 | 0        | 0                          | 60        | 20                     | 0                | 20               | 0                      | 0                      | 26                      | 0                          | 0                   | 0                          |                          |
|                                 | GLASGOW           | DUBROVNIK AIRLINE               | C                 | D           | 5                 | 0        | 0                          | 60        | 20                     | 0                | 20               | 0                      | 0                      | 29                      | 0                          | 0                   | 0                          |                          |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD        | C                 | D           | 4                 | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 5                       | 40                         | 20                  | 5                          |                          |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD        | C                 | A           | 4                 | 0        | 0                          | 75        | 25                     | 0                | 0                | 0                      | 0                      | 10                      | 100                        | 5                   | 5                          |                          |
|                                 | MANCHESTER        | FIRST CHOICE AIRWAYS LTD        | C                 | D           | 4                 | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 0                       | 100                        | 3                   | 5                          |                          |
|                                 | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | C                 | A           | 4                 | 0        | 0                          | 50        | 0                      | 0                | 50               | 0                      | 0                      | 53                      | 100                        | 2                   | 5                          |                          |
|                                 | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | C                 | D           | 4                 | 0        | 0                          | 75        | 0                      | 25               | 0                | 0                      | 0                      | 11                      | 60                         | 10                  | 5                          |                          |
|                                 | MANCHESTER        | GB AIRWAYS LTD                  | S                 | A           | 12                | 0        | 0                          | 50        | 17                     | 25               | 8                | 0                      | 0                      | 25                      | 0                          | 0                   | 0                          |                          |
|                                 | MANCHESTER        | GB AIRWAYS LTD                  | S                 | D           | 12                | 0        | 0                          | 67        | 33                     | 0                | 0                | 0                      | 0                      | 8                       | 0                          | 0                   | 0                          |                          |
| <b>TOTAL DUBROVNIK</b>          |                   |                                 |                   |             | <b>210</b>        | <b>0</b> | <b>0</b>                   | <b>53</b> | <b>21</b>              | <b>12</b>        | <b>14</b>        | <b>0</b>               | <b>0</b>               | <b>26</b>               | <b>69</b>                  | <b>17</b>           | <b>17</b>                  |                          |
| DUNDEE                          |                   |                                 |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                 | LONDON CITY       | SCOT AIRWAYS                    | S                 | A           | 102               | 0        | 0                          | 78        | 10                     | 9                | 3                | 0                      | 0                      | 11                      | 73                         | 14                  | 97                         |                          |
|                                 | LONDON CITY       | SCOT AIRWAYS                    | S                 | D           | 100               | 0        | 2                          | 72        | 16                     | 9                | 3                | 0                      | 0                      | 13                      | 71                         | 14                  | 94                         |                          |
| <b>TOTAL DUNDEE</b>             |                   |                                 |                   |             | <b>202</b>        | <b>0</b> | <b>2</b>                   | <b>75</b> | <b>13</b>              | <b>9</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>12</b>               | <b>72</b>                  | <b>14</b>           | <b>14</b>                  |                          |
| DURHAM TEES VALLEY              |                   |                                 |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                 | HEATHROW          | BMI BRITISH MIDLAND             | S                 | A           | 84                | 0        | 1                          | 80        | 14                     | 4                | 2                | 0                      | 0                      | 9                       | 82                         | 13                  | 83                         |                          |
|                                 | HEATHROW          | BMI BRITISH MIDLAND             | S                 | D           | 84                | 0        | 1                          | 79        | 10                     | 12               | 0                | 0                      | 0                      | 9                       | 60                         | 23                  | 83                         |                          |
| <b>TOTAL DURHAM TEES VALLEY</b> |                   |                                 |                   |             | <b>168</b>        | <b>0</b> | <b>2</b>                   | <b>79</b> | <b>12</b>              | <b>8</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>71</b>                  | <b>18</b>           | <b>18</b>                  |                          |
| DUSSELDORF                      |                   |                                 |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                 | MANCHESTER        | AIR BERLIN                      | S                 | A           | 8                 | 0        | 0                          | 75        | 0                      | 25               | 0                | 0                      | 0                      | 12                      | 0                          | 0                   | 0                          |                          |
|                                 | MANCHESTER        | AIR BERLIN                      | S                 | D           | 8                 | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 1                       | 0                          | 0                   | 0                          |                          |
|                                 | STANSTED          | AIR BERLIN                      | S                 | A           | 78                | 0        | 2                          | 78        | 10                     | 6                | 5                | 0                      | 0                      | 9                       | 89                         | 7                   | 80                         |                          |
|                                 | STANSTED          | AIR BERLIN                      | S                 | D           | 77                | 0        | 2                          | 74        | 12                     | 10               | 4                | 0                      | 0                      | 11                      | 77                         | 10                  | 79                         |                          |
|                                 | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 104               | 0        | 0                          | 88        | 8                      | 3                | 2                | 0                      | 0                      | 6                       | 84                         | 6                   | 103                        |                          |
|                                 | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 104               | 0        | 0                          | 88        | 6                      | 4                | 3                | 0                      | 0                      | 6                       | 93                         | 3                   | 104                        |                          |
|                                 | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 78                | 0        | 0                          | 96        | 1                      | 0                | 3                | 0                      | 0                      | 4                       | 90                         | 10                  | 97                         |                          |
|                                 | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 78                | 0        | 0                          | 92        | 5                      | 1                | 1                | 0                      | 0                      | 4                       | 87                         | 6                   | 100                        |                          |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 165               | 0        | 0                          | 87        | 7                      | 2                | 4                | 0                      | 0                      | 7                       | 63                         | 23                  | 156                        |                          |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 165               | 0        | 0                          | 78        | 15                     | 6                | 2                | 0                      | 0                      | 11                      | 48                         | 32                  | 157                        |                          |
|                                 | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS          | S                 | A           | 62                | 0        | 0                          | 87        | 5                      | 6                | 2                | 0                      | 0                      | 9                       | 88                         | 5                   | 59                         |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: D

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004            |                            |                          |           |
|-------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                         |                   |                        |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                         |                   |                        |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| DUSSELDORF              | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS | S                 | D           | 62                | 0        | 0                          | 84               | 6                | 8                      | 2                      | 0                       | 0                          | 10                  | 77                         | 11                       | 60        |
|                         | LONDON CITY       | EUROWINGS LUFTVERKEHRS | S                 | A           | 43                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         |
|                         | LONDON CITY       | EUROWINGS LUFTVERKEHRS | S                 | D           | 43                | 0        | 0                          | 84               | 12               | 5                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                         | NEWCASTLE         | EUROWINGS LUFTVERKEHRS | S                 | A           | 27                | 0        | 0                          | 96               | 0                | 4                      | 0                      | 0                       | 0                          | 2                   | 100                        | 1                        | 27        |
|                         | NEWCASTLE         | EUROWINGS LUFTVERKEHRS | S                 | D           | 27                | 0        | 0                          | 96               | 0                | 4                      | 0                      | 0                       | 0                          | 3                   | 89                         | 6                        | 27        |
|                         | HEATHROW          | LUFTHANSA              | S                 | A           | 149               | 0        | 0                          | 89               | 8                | 3                      | 1                      | 0                       | 0                          | 6                   | 62                         | 14                       | 151       |
|                         | HEATHROW          | LUFTHANSA              | S                 | D           | 149               | 0        | 0                          | 85               | 11               | 2                      | 2                      | 0                       | 0                          | 7                   | 79                         | 11                       | 150       |
|                         | MANCHESTER        | LUFTHANSA CITY LINE    | S                 | A           | 72                | 0        | 0                          | 75               | 13               | 8                      | 4                      | 0                       | 0                          | 14                  | 80                         | 9                        | 80        |
|                         | MANCHESTER        | LUFTHANSA CITY LINE    | S                 | D           | 71                | 0        | 0                          | 82               | 10               | 7                      | 1                      | 0                       | 0                          | 8                   | 80                         | 7                        | 80        |
| <b>TOTAL DUSSELDORF</b> |                   |                        |                   |             | <b>1570</b>       | <b>1</b> | <b>4</b>                   | <b>85</b>        | <b>8</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>            | <b>77</b>                  | <b>12</b>                | <b>12</b> |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: E

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                 |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| EDINBURGH            | HEATHROW          | BMI BRITISH MIDLAND             | S              | A        | 240               | 0        | 1                          | 83            | 11            | 5                | 2                | 0                 | 0                    | 8             | 47                   | 25                 | 238     |
|                      | HEATHROW          | BMI BRITISH MIDLAND             | S              | D        | 240               | 0        | 0                          | 81            | 13            | 4                | 2                | 0                 | 0                    | 8             | 43                   | 25                 | 237     |
|                      | MANCHESTER        | BMI REGIONAL                    | S              | A        | 125               | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 3             | 76                   | 11                 | 119     |
|                      | MANCHESTER        | BMI REGIONAL                    | S              | D        | 121               | 0        | 0                          | 93            | 7             | 1                | 0                | 0                 | 0                    | 3             | 81                   | 9                  | 118     |
|                      | BIRMINGHAM        | BMIBABY LTD                     | S              | A        | 60                | 1        | 1                          | 80            | 3             | 12               | 5                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | BMIBABY LTD                     | S              | D        | 61                | 0        | 0                          | 75            | 16            | 3                | 5                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 165               | 3        | 0                          | 88            | 4             | 4                | 2                | 0                 | 1                    | 15            | 77                   | 16                 | 162     |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 158               | 11       | 0                          | 84            | 6             | 6                | 4                | 0                 | 0                    | 10            | 77                   | 16                 | 162     |
|                      | LONDON CITY       | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 123               | 0        | 0                          | 84            | 7             | 7                | 2                | 0                 | 0                    | 9             | 68                   | 23                 | 68      |
|                      | LONDON CITY       | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 122               | 0        | 0                          | 72            | 12            | 11               | 3                | 1                 | 0                    | 16            | 45                   | 31                 | 66      |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 157               | 0        | 0                          | 82            | 10            | 6                | 2                | 0                 | 0                    | 9             | 64                   | 23                 | 154     |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 156               | 0        | 0                          | 87            | 6             | 4                | 3                | 0                 | 0                    | 7             | 69                   | 20                 | 156     |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 175               | 1        | 1                          | 52            | 19            | 22               | 7                | 0                 | 0                    | 23            | 56                   | 23                 | 181     |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 176               | 0        | 0                          | 61            | 19            | 12               | 8                | 0                 | 0                    | 19            | 62                   | 21                 | 181     |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 346               | 0        | 2                          | 73            | 14            | 6                | 6                | 0                 | 0                    | 15            | 38                   | 35                 | 320     |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 346               | 0        | 0                          | 74            | 11            | 8                | 7                | 0                 | 0                    | 15            | 41                   | 33                 | 323     |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | A        | 61                | 0        | 0                          | 67            | 16            | 15               | 2                | 0                 | 0                    | 13            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | D        | 61                | 0        | 0                          | 93            | 3             | 3                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | A        | 119               | 0        | 1                          | 56            | 21            | 11               | 12               | 0                 | 0                    | 21            | 58                   | 19                 | 120     |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | D        | 119               | 0        | 1                          | 48            | 27            | 18               | 8                | 0                 | 0                    | 21            | 61                   | 18                 | 120     |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | A        | 170               | 1        | 0                          | 83            | 9             | 5                | 2                | 1                 | 0                    | 9             | 63                   | 25                 | 166     |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | D        | 170               | 2        | 0                          | 70            | 14            | 10               | 6                | 0                 | 0                    | 15            | 51                   | 30                 | 168     |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | A        | 180               | 0        | 3                          | 86            | 9             | 2                | 3                | 0                 | 0                    | 7             | 59                   | 27                 | 168     |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S              | D        | 182               | 0        | 1                          | 64            | 24            | 8                | 4                | 0                 | 0                    | 15            | 43                   | 34                 | 169     |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | A        | 149               | 0        | 10                         | 73            | 9             | 9                | 7                | 1                 | 0                    | 17            | 70                   | 16                 | 158     |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | D        | 150               | 0        | 9                          | 64            | 11            | 12               | 11               | 1                 | 0                    | 26            | 52                   | 25                 | 158     |
|                      | STANSTED          | FLYGLOBESPAN                    | S              | A        | 54                | 1        | 0                          | 85            | 11            | 4                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |
|                      | STANSTED          | FLYGLOBESPAN                    | S              | D        | 54                | 0        | 0                          | 70            | 19            | 9                | 2                | 0                 | 0                    | 13            | 0                    | 0                  | 0       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: E

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-------------------------|-------------------|------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                         |                   |                        |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                         |                   |                        |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| EDINBURGH               | LONDON CITY       | SCOT AIRWAYS           | S              | A        | 182               | 2         | 8         | 81                         | 11            | 7             | 2                | 0                | 0                 | 10                   | 61            | 16                   | 172                |
|                         | LONDON CITY       | SCOT AIRWAYS           | S              | D        | 182               | 3         | 7         | 84                         | 9             | 7             | 1                | 0                | 0                 | 8                    | 71            | 11                   | 176                |
| <b>TOTAL EDINBURGH</b>  |                   |                        |                |          | <b>4605</b>       | <b>30</b> | <b>45</b> | <b>76</b>                  | <b>12</b>     | <b>8</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>57</b>     | <b>23</b>            | <b>23</b>          |
| EINDHOVEN               | HEATHROW          | KLM CITYHOPPER         | S              | A        | 69                | 0         | 0         | 88                         | 12            | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                         | HEATHROW          | KLM CITYHOPPER         | S              | D        | 69                | 0         | 0         | 90                         | 4             | 3             | 3                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                         | STANSTED          | RYANAIR                | S              | A        | 54                | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 85            | 7                    | 53                 |
|                         | STANSTED          | RYANAIR                | S              | D        | 54                | 0         | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 5                    | 79            | 12                   | 53                 |
| <b>TOTAL EINDHOVEN</b>  |                   |                        |                |          | <b>246</b>        | <b>0</b>  | <b>0</b>  | <b>93</b>                  | <b>6</b>      | <b>1</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>74</b>     | <b>18</b>            | <b>18</b>          |
| EL ALAMEIN              | GATWICK           | ASTRAEUS LTD           | C              | A        | 5                 | 0         | 0         | 0                          | 0             | 40            | 60               | 0                | 0                 | 70                   | 0             | 0                    | 0                  |
|                         | GATWICK           | ASTRAEUS LTD           | C              | D        | 5                 | 0         | 0         | 20                         | 20            | 20            | 40               | 0                | 0                 | 56                   | 0             | 0                    | 0                  |
| <b>TOTAL EL ALAMEIN</b> |                   |                        |                |          | <b>10</b>         | <b>0</b>  | <b>0</b>  | <b>10</b>                  | <b>10</b>     | <b>30</b>     | <b>50</b>        | <b>0</b>         | <b>0</b>          | <b>63</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| ENTEBBE                 | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 13                | 0         | 0         | 92                         | 0             | 0             | 8                | 0                | 0                 | 8                    | 77            | 19                   | 13                 |
|                         | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 12                | 0         | 0         | 50                         | 42            | 8             | 0                | 0                | 0                 | 15                   | 43            | 47                   | 14                 |
| <b>TOTAL ENTEBBE</b>    |                   |                        |                |          | <b>25</b>         | <b>0</b>  | <b>0</b>  | <b>72</b>                  | <b>20</b>     | <b>4</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>59</b>     | <b>33</b>            | <b>33</b>          |
| ERFURT                  |                   |                        |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| ESBJERG                 | LUTON             | RYANAIR                | S              | A        | 31                | 0         | 0         | 84                         | 10            | 3             | 3                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                         | LUTON             | RYANAIR                | S              | D        | 31                | 0         | 0         | 81                         | 6             | 10            | 3                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |
| <b>TOTAL ESBJERG</b>    |                   |                        |                |          | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>82</b>                  | <b>8</b>      | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>85</b>     | <b>5</b>             | <b>5</b>           |
| EXETER                  | EDINBURGH         | FLYBE.BRITISH EUROPEAN | S              | A        | 58                | 0         | 0         | 53                         | 12            | 26            | 7                | 2                | 0                 | 27                   | 58            | 20                   | 31                 |
|                         | EDINBURGH         | FLYBE.BRITISH EUROPEAN | S              | D        | 58                | 0         | 0         | 55                         | 12            | 24            | 7                | 2                | 0                 | 27                   | 58            | 13                   | 31                 |
|                         | GLASGOW           | FLYBE.BRITISH EUROPEAN | S              | A        | 31                | 0         | 0         | 74                         | 6             | 10            | 3                | 3                | 3                 | 31                   | 74            | 15                   | 31                 |
|                         | GLASGOW           | FLYBE.BRITISH EUROPEAN | S              | D        | 31                | 0         | 0         | 77                         | 3             | 10            | 6                | 3                | 0                 | 18                   | 90            | 6                    | 31                 |
|                         | NEWCASTLE         | FLYBE.BRITISH EUROPEAN | S              | A        | 31                | 0         | 0         | 81                         | 13            | 3             | 3                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                         | NEWCASTLE         | FLYBE.BRITISH EUROPEAN | S              | D        | 31                | 0         | 0         | 68                         | 19            | 10            | 3                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |
| <b>TOTAL EXETER</b>     |                   |                        |                |          | <b>240</b>        | <b>0</b>  | <b>0</b>  | <b>65</b>                  | <b>11</b>     | <b>16</b>     | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>22</b>            | <b>70</b>     | <b>14</b>            | <b>14</b>          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| FARNBOROUGH          |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
| FARO                 |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 34            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | D        | 4                 | 0        | 0                          | 0             | 25            | 0                | 75               | 0                 | 0                    | 70            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 38            | 100                  | 0                  | 8       |           |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 88                   | 8                  | 8       |           |
|                      | HEATHROW          | AIR PORTUGAL                     | S              | A        | 31                | 0        | 0                          | 42            | 29            | 29               | 0                | 0                 | 0                    | 22            | 26                   | 31                 | 31      |           |
|                      | HEATHROW          | AIR PORTUGAL                     | S              | D        | 31                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 97                   | 2                  | 31      |           |
|                      | EDINBURGH         | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 26            | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 9       |           |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 89                   | 3                  | 9       |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 15            | 78                   | 7                  | 9       |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 4             | 100                  | 2                  | 9       |           |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4       |           |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 4       |           |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 5       |           |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 8                  | 5       |           |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 7             | 85                   | 6                  | 13      |           |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 7             | 85                   | 4                  | 13      |           |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 0                | 100              | 0                 | 0                    | 98            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | D        | 4                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 61            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S              | A        | 31                | 0        | 0                          | 90            | 0             | 6                | 3                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S              | D        | 31                | 0        | 0                          | 84            | 10            | 0                | 6                | 0                 | 0                    | 12            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | A        | 39                | 0        | 0                          | 54            | 10            | 28               | 5                | 3                 | 0                    | 24            | 77                   | 12                 | 35      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| FARO                 |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 39                | 0        | 0                      | 54                         | 18               | 13                     | 13                     | 3                       | 0                          | 30                  | 74                         | 10                       | 35      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 0                      | 89                         | 6                | 2                      | 3                      | 0                       | 0                          | 6                   | 90                         | 6                        | 62      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0                      | 69                         | 21               | 8                      | 2                      | 0                       | 0                          | 13                  | 74                         | 12                       | 62      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 66                | 0        | 0                      | 85                         | 9                | 5                      | 2                      | 0                       | 0                          | 7                   | 79                         | 15                       | 66      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 66                | 0        | 0                      | 67                         | 17               | 14                     | 3                      | 0                       | 0                          | 16                  | 77                         | 20                       | 65      |           |
|                      | STANSTED          | EUROATLANTIC AIRWAYS        | C                 | A           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 25                         | 62                       | 4       |           |
|                      | STANSTED          | EUROATLANTIC AIRWAYS        | C                 | D           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 90                       | 3       |           |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER        | C                 | A           | 4                 | 0        | 0                      | 75                         | 0                | 0                      | 25                     | 0                       | 0                          | 29                  | 100                        | 0                        | 5       |           |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER        | C                 | D           | 4                 | 0        | 0                      | 25                         | 25               | 25                     | 25                     | 0                       | 0                          | 43                  | 100                        | 1                        | 5       |           |
|                      | MANCHESTER        | EUROPEAN AIR CHARTER        | C                 | A           | 8                 | 0        | 0                      | 25                         | 13               | 25                     | 25                     | 13                      | 0                          | 76                  | 75                         | 12                       | 4       |           |
|                      | MANCHESTER        | EUROPEAN AIR CHARTER        | C                 | D           | 8                 | 0        | 0                      | 25                         | 13               | 25                     | 25                     | 13                      | 0                          | 77                  | 100                        | 3                        | 4       |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C                 | A           | 12                | 0        | 0                      | 17                         | 33               | 17                     | 25                     | 8                       | 0                          | 57                  | 77                         | 18                       | 13      |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C                 | D           | 12                | 0        | 0                      | 33                         | 17               | 8                      | 33                     | 8                       | 0                          | 75                  | 82                         | 6                        | 17      |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C                 | A           | 4                 | 0        | 0                      | 75                         | 0                | 0                      | 0                      | 0                       | 25                         | 208                 | 67                         | 57                       | 12      |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C                 | D           | 3                 | 1        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 63                         | 78                       | 8       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 8                 | 0        | 0                      | 88                         | 13               | 0                      | 0                      | 0                       | 0                          | 4                   | 88                         | 3                        | 8       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 8                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 63                         | 13                       | 8       |           |
|                      | EDINBURGH         | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 1                        | 4       |           |
|                      | EDINBURGH         | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 50                         | 25                       | 4       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 20                | 0        | 0                      | 50                         | 40               | 10                     | 0                      | 0                       | 0                          | 16                  | 70                         | 55                       | 30      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 20                | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 69                         | 26                       | 29      |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0        | 0                      | 75                         | 0                | 25                     | 0                      | 0                       | 0                          | 13                  | 75                         | 7                        | 8       |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0        | 0                      | 50                         | 0                | 25                     | 25                     | 0                       | 0                          | 60                  | 50                         | 16                       | 8       |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 75                         | 18                       | 4       |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 0                        | 4       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 28                | 0        | 0                      | 54                         | 29               | 11                     | 7                      | 0                       | 0                          | 18                  | 80                         | 11                       | 25      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 28                | 0        | 0                      | 82                         | 7                | 11                     | 0                      | 0                       | 0                          | 10                  | 92                         | 6                        | 25      |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C                 | A           | 8                 | 0        | 0                      | 63                         | 25               | 13                     | 0                      | 0                       | 0                          | 9                   | 75                         | 10                       | 8       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C                 | D           | 8                 | 0        | 0                      | 75                         | 13               | 13                     | 0                      | 0                       | 0                          | 14                  | 63                         | 17                       | 8       |           |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S                 | A           | 23                | 0        | 0                      | 17                         | 26               | 35                     | 13                     | 4                       | 4                          | 64                  | 0                          | 0                        | 0       |           |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S                 | D           | 23                | 0        | 0                      | 57                         | 13               | 9                      | 13                     | 4                       | 4                          | 55                  | 0                          | 0                        | 0       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                | S                 | A           | 9                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                | S                 | D           | 9                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| FARO                 |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | A        | 31                | 0        | 0                          | 87            | 3             | 3                | 6                | 0                 | 0                    | 7             | 0                    | 0                  | 0       | 0         |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | D        | 31                | 0        | 0                          | 74            | 13            | 6                | 6                | 0                 | 0                    | 14            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | FLYJET LTD               | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 100              | 0                | 0                 | 0                    | 46            | 25                   | 30                 | 4       | 4         |
|                      | GATWICK           | FLYJET LTD               | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 16            | 50                   | 20                 | 4       | 4         |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 93                | 0        | 0                          | 73            | 12            | 10               | 5                | 0                 | 0                    | 16            | 81                   | 14                 | 97      | 97        |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 93                | 0        | 0                          | 46            | 26            | 19               | 8                | 1                 | 0                    | 26            | 69                   | 17                 | 97      | 97        |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       | 0         |
|                      | EDINBURGH         | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 4             | 63                   | 9                  | 8       | 8         |
|                      | EDINBURGH         | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 88                   | 3                  | 8       | 8         |
|                      | GATWICK           | MONARCH AIRLINES         | S              | A        | 35                | 0        | 0                          | 37            | 17            | 14               | 20               | 6                 | 6                    | 67            | 71                   | 31                 | 31      | 31        |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 8                 | 0        | 0                          | 13            | 63            | 25               | 0                | 0                 | 0                    | 24            | 69                   | 14                 | 13      | 13        |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 10            | 85                   | 12                 | 13      | 13        |
|                      | GATWICK           | MONARCH AIRLINES         | S              | D        | 35                | 0        | 0                          | 49            | 9             | 14               | 17               | 9                 | 3                    | 59            | 74                   | 27                 | 31      | 31        |
|                      | LUTON             | MONARCH AIRLINES         | S              | A        | 22                | 0        | 0                          | 73            | 23            | 0                | 5                | 0                 | 0                    | 14            | 69                   | 18                 | 13      | 13        |
|                      | LUTON             | MONARCH AIRLINES         | S              | D        | 22                | 0        | 0                          | 73            | 14            | 9                | 5                | 0                 | 0                    | 17            | 85                   | 15                 | 13      | 13        |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | A        | 48                | 0        | 0                          | 67            | 25            | 2                | 6                | 0                 | 0                    | 15            | 90                   | 6                  | 31      | 31        |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 8                 | 0        | 0                          | 38            | 38            | 13               | 0                | 0                 | 13                   | 108           | 56                   | 19                 | 9       | 9         |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | D        | 48                | 0        | 0                          | 81            | 4             | 4                | 10               | 0                 | 0                    | 16            | 81                   | 7                  | 31      | 31        |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 8                 | 0        | 0                          | 13            | 50            | 25               | 0                | 0                 | 13                   | 119           | 33                   | 28                 | 9       | 9         |
|                      | NEWCASTLE         | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       | 0         |
|                      | NEWCASTLE         | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | A        | 21                | 0        | 0                          | 90            | 0             | 10               | 0                | 0                 | 0                    | 5             | 65                   | 23                 | 23      | 23        |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 8                  | 4       | 4         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 75                   | 16                 | 4       | 4         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | D        | 21                | 0        | 0                          | 90            | 0             | 5                | 5                | 0                 | 0                    | 6             | 59                   | 32                 | 22      | 22        |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 13                 | 4       | 4         |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 3             | 50                   | 33                 | 4       | 4         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 0        | 0                          | 63            | 0             | 0                | 13               | 0                 | 25                   | 137           | 47                   | 61                 | 17      | 17        |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 8                 | 0        | 0                          | 63            | 0             | 0                | 13               | 13                | 13                   | 111           | 59                   | 53                 | 17      | 17        |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 33            | 92                   | 9                  | 13      | 13        |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 8                 | 0        | 0                          | 50            | 38            | 0                | 13               | 0                 | 0                    | 26            | 85                   | 13                 | 13      | 13        |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 16                | 0        | 0                          | 63            | 13            | 0                | 19               | 0                 | 6                    | 49            | 90                   | 4                  | 21      | 21        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                            | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |
|-----------------------|-------------------|------------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                       |                   |                                    |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                       |                   |                                    |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| FARO                  |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD           | C                 | D           | 16                | 0        | 0         | 69                         | 0                | 13               | 13                     | 0                      | 6                       | 43                         | 81                  | 8                          | 21                       |  |
|                       | GLASGOW           | THOMAS COOK AIRLINES LTD           | C                 | A           | 6                 | 0        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 7                          | 60                  | 22                         | 5                        |  |
|                       | GLASGOW           | THOMAS COOK AIRLINES LTD           | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 1                        |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD           | C                 | A           | 17                | 0        | 0         | 53                         | 12               | 24               | 6                      | 6                      | 0                       | 38                         | 76                  | 12                         | 17                       |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD           | C                 | D           | 20                | 0        | 0         | 80                         | 5                | 0                | 5                      | 10                     | 0                       | 41                         | 76                  | 9                          | 17                       |  |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD           | C                 | A           | 12                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 2                          | 13                       |  |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD           | C                 | D           | 12                | 0        | 0         | 75                         | 17               | 8                | 0                      | 0                      | 0                       | 10                         | 92                  | 2                          | 13                       |  |
|                       | STANSTED          | THOMAS COOK AIRLINES LTD           | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 63                  | 43                         | 8                        |  |
|                       | STANSTED          | THOMAS COOK AIRLINES LTD           | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 38                  | 56                         | 8                        |  |
| <b>TOTAL FARO</b>     |                   |                                    |                   |             | <b>1558</b>       | <b>2</b> | <b>0</b>  | <b>69</b>                  | <b>13</b>        | <b>9</b>         | <b>7</b>               | <b>1</b>               | <b>1</b>                | <b>23</b>                  | <b>75</b>           | <b>18</b>                  | <b>18</b>                |  |
| FIGARI                |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | STANSTED          | CHANNEL EXPRESS (INCORP:<br>JET 2) | C                 | A           | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 14                         | 80                  | 8                          | 5                        |  |
|                       | STANSTED          | CHANNEL EXPRESS (INCORP:<br>JET 2) | C                 | D           | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 15                         | 100                 | 0                          | 5                        |  |
|                       | GATWICK           | MONARCH AIRLINES                   | C                 | A           | 4                 | 0        | 0         | 0                          | 0                | 50               | 50                     | 0                      | 0                       | 59                         | 0                   | 53                         | 5                        |  |
|                       | GATWICK           | MONARCH AIRLINES                   | C                 | D           | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 30                         | 80                  | 12                         | 5                        |  |
| <b>TOTAL FIGARI</b>   |                   |                                    |                   |             | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>31</b>        | <b>19</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>65</b>           | <b>18</b>                  | <b>18</b>                |  |
| FLORENCE              |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | GATWICK           | MERIDIANA AIR                      | S                 | A           | 40                | 0        | 1         | 68                         | 18               | 5                | 8                      | 3                      | 0                       | 24                         | 63                  | 16                         | 48                       |  |
|                       | GATWICK           | MERIDIANA AIR                      | S                 | D           | 43                | 0        | 1         | 47                         | 12               | 26               | 12                     | 5                      | 0                       | 41                         | 48                  | 32                         | 48                       |  |
| <b>TOTAL FLORENCE</b> |                   |                                    |                   |             | <b>83</b>         | <b>0</b> | <b>2</b>  | <b>57</b>                  | <b>14</b>        | <b>16</b>        | <b>10</b>              | <b>4</b>               | <b>0</b>                | <b>33</b>                  | <b>55</b>           | <b>24</b>                  | <b>24</b>                |  |
| FORLI                 |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | STANSTED          | RYANAIR                            | S                 | A           | 62                | 0        | 0         | 84                         | 11               | 3                | 2                      | 0                      | 0                       | 9                          | 59                  | 18                         | 61                       |  |
|                       | STANSTED          | RYANAIR                            | S                 | D           | 62                | 0        | 0         | 85                         | 11               | 2                | 2                      | 0                      | 0                       | 10                         | 61                  | 18                         | 62                       |  |
| <b>TOTAL FORLI</b>    |                   |                                    |                   |             | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>11</b>        | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>60</b>           | <b>18</b>                  | <b>18</b>                |  |
| FRANKFURT MAIN        |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | LONDON CITY       | AUGSBURG AIRWAYS GMBH              | S                 | A           | 69                | 0        | 0         | 93                         | 3                | 4                | 0                      | 0                      | 0                       | 5                          | 90                  | 5                          | 21                       |  |
|                       | LONDON CITY       | AUGSBURG AIRWAYS GMBH              | S                 | D           | 69                | 0        | 0         | 75                         | 14               | 7                | 3                      | 0                      | 0                       | 13                         | 90                  | 8                          | 21                       |  |
|                       | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS<br>LTD | S                 | A           | 119               | 1        | 0         | 92                         | 3                | 2                | 3                      | 0                      | 0                       | 5                          | 94                  | 3                          | 117                      |  |
|                       | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS<br>LTD | S                 | D           | 122               | 0        | 0         | 90                         | 3                | 5                | 2                      | 0                      | 0                       | 6                          | 87                  | 8                          | 117                      |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |  |
|------------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
|                              |                   |                                  |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |
|                              |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| FRANKFURT MAIN               |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                              | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | A           | 22                | 0        | 0                          | 91               | 0                | 5                      | 5                      | 0                       | 0                          | 10                  | 83                         | 10                       | 24        |  |
|                              | LONDON CITY       | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | A           | 65                | 1        | 0                          | 75               | 12               | 6                      | 6                      | 0                       | 0                          | 12                  | 83                         | 10                       | 65        |  |
|                              | LONDON CITY       | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | D           | 67                | 0        | 0                          | 66               | 7                | 15                     | 12                     | 0                       | 0                          | 25                  | 69                         | 25                       | 65        |  |
|                              | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | A           | 139               | 0        | 0                          | 84               | 11               | 2                      | 3                      | 0                       | 0                          | 8                   | 85                         | 8                        | 134       |  |
|                              | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | D           | 139               | 0        | 0                          | 88               | 6                | 5                      | 1                      | 0                       | 0                          | 6                   | 86                         | 7                        | 138       |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | A           | 216               | 0        | 2                          | 78               | 10               | 7                      | 5                      | 0                       | 0                          | 12                  | 51                         | 35                       | 203       |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | D           | 216               | 0        | 0                          | 71               | 15               | 9                      | 4                      | 0                       | 0                          | 15                  | 37                         | 36                       | 203       |  |
|                              | BIRMINGHAM        | LUFTHANSA                        | S                 | A           | 110               | 0        | 0                          | 89               | 5                | 4                      | 3                      | 0                       | 0                          | 6                   | 81                         | 9                        | 93        |  |
|                              | BIRMINGHAM        | LUFTHANSA                        | S                 | D           | 110               | 0        | 0                          | 88               | 7                | 2                      | 3                      | 0                       | 0                          | 8                   | 83                         | 8                        | 93        |  |
|                              | EDINBURGH         | LUFTHANSA                        | S                 | A           | 93                | 0        | 0                          | 83               | 11               | 4                      | 2                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |  |
|                              | EDINBURGH         | LUFTHANSA                        | S                 | D           | 93                | 0        | 0                          | 86               | 4                | 5                      | 4                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |  |
|                              | HEATHROW          | LUFTHANSA                        | S                 | A           | 309               | 0        | 0                          | 76               | 16               | 5                      | 3                      | 0                       | 0                          | 10                  | 74                         | 11                       | 308       |  |
|                              | HEATHROW          | LUFTHANSA                        | S                 | D           | 309               | 0        | 0                          | 84               | 9                | 4                      | 3                      | 0                       | 0                          | 9                   | 70                         | 14                       | 308       |  |
|                              | MANCHESTER        | LUFTHANSA                        | S                 | A           | 124               | 0        | 0                          | 85               | 11               | 2                      | 1                      | 0                       | 0                          | 8                   | 76                         | 10                       | 123       |  |
|                              | MANCHESTER        | LUFTHANSA                        | S                 | D           | 124               | 0        | 0                          | 90               | 5                | 3                      | 2                      | 0                       | 0                          | 5                   | 91                         | 6                        | 124       |  |
| <b>TOTAL FRANKFURT MAIN</b>  |                   |                                  |                   |             | <b>2516</b>       | <b>3</b> | <b>2</b>                   | <b>82</b>        | <b>9</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>75</b>                  | <b>14</b>                | <b>14</b> |  |
| FREEPORT                     |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| FREETOWN                     |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                              | GATWICK           | ASTRAEUS LTD                     | S                 | A           | 9                 | 0        | 0                          | 44               | 0                | 44                     | 0                      | 0                       | 11                         | 58                  | 0                          | 50                       | 9         |  |
|                              | GATWICK           | ASTRAEUS LTD                     | S                 | D           | 9                 | 0        | 0                          | 22               | 11               | 56                     | 0                      | 0                       | 11                         | 72                  | 56                         | 13                       | 9         |  |
| <b>TOTAL FREETOWN</b>        |                   |                                  |                   |             | <b>18</b>         | <b>2</b> | <b>0</b>                   | <b>33</b>        | <b>6</b>         | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>65</b>           | <b>28</b>                  | <b>32</b>                | <b>32</b> |  |
| FRIEDRICHSHAFEN              |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                              | STANSTED          | RYANAIR                          | S                 | A           | 31                | 0        | 0                          | 90               | 3                | 3                      | 3                      | 0                       | 0                          | 7                   | 90                         | 3                        | 31        |  |
|                              | STANSTED          | RYANAIR                          | S                 | D           | 31                | 0        | 0                          | 84               | 6                | 6                      | 3                      | 0                       | 0                          | 13                  | 77                         | 11                       | 31        |  |
| <b>TOTAL FRIEDRICHSHAFEN</b> |                   |                                  |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>87</b>        | <b>5</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>84</b>                  | <b>7</b>                 | <b>7</b>  |  |
| FUERTEVENTURA                |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                              | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 20                  | 80                         | 8                        | 5         |  |
|                              | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 26                  | 60                         | 13                       | 5         |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| FUERTEVENTURA        | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 20               | 0                | 20                | 0                    | 47            | 100                  | 0                  | 5       |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 40            | 20            | 40               | 0                | 0                 | 0                    | 22            | 60                   | 10                 | 5       |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 4       |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 5       |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 3                  | 5       |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 12            | 100                  | 1                  | 5       |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 0                  | 4       |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 0                  | 4       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 19            | 75                   | 38                 | 4       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 40            | 20            | 20               | 20               | 0                 | 0                    | 27            | 75                   | 35                 | 4       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 100                  | 3                  | 4       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 10            | 50                   | 13                 | 4       |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 1        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 4             | 92                   | 1                  | 13      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 13            | 100                  | 5                  | 13      |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 4       |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 0                  | 4       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 14                | 0        | 0                          | 79            | 0             | 21               | 0                | 0                 | 0                    | 11            | 69                   | 89                 | 13      |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 14                | 0        | 0                          | 71            | 14            | 7                | 0                | 7                 | 0                    | 24            | 69                   | 90                 | 13      |
|                      | GATWICK           | FUTURA AIRLINES                  | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |
|                      | GATWICK           | FUTURA AIRLINES                  | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |
|                      | GATWICK           | MONARCH AIRLINES                 | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 8             | 100                  | 0                  | 4       |
|                      | GATWICK           | MONARCH AIRLINES                 | C              | D        | 9                 | 0        | 0                          | 44            | 44            | 11               | 0                | 0                 | 0                    | 14            | 75                   | 6                  | 4       |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4       |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 12                 | 4       |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 75                   | 25                 | 8       |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 16            | 63                   | 13                 | 8       |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 31                 | 4       |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 4                  | 4       |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 10            | 67                   | 27                 | 9       |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 11            | 44                   | 48                 | 9       |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |           |  |
|----------------------------|-------------------|-------------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                            |                   |                                     |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                            |                   |                                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| FUERTEVENTURA              |                   |                                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                            | NEWCASTLE         | MY TRAVEL AIRWAYS UK                | C                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 75                         | 6                        | 4         |           |  |
|                            | NEWCASTLE         | MY TRAVEL AIRWAYS UK                | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 0                        | 4         |           |  |
|                            | BIRMINGHAM        | THOMAS COOK AIRLINES LTD            | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 14                  | 100                        | 0                        | 4         |           |  |
|                            | BIRMINGHAM        | THOMAS COOK AIRLINES LTD            | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 20                  | 75                         | 5                        | 4         |           |  |
|                            | GATWICK           | THOMAS COOK AIRLINES LTD            | C                 | A           | 9                 | 0        | 0                          | 44               | 11               | 0                      | 33                     | 0                       | 11                         | 82                  | 92                         | 7                        | 12        |           |  |
|                            | GATWICK           | THOMAS COOK AIRLINES LTD            | C                 | D           | 9                 | 0        | 0                          | 44               | 11               | 0                      | 22                     | 11                      | 11                         | 92                  | 75                         | 13                       | 12        |           |  |
|                            | GLASGOW           | THOMAS COOK AIRLINES LTD            | C                 | A           | 5                 | 0        | 0                          | 60               | 0                | 20                     | 20                     | 0                       | 0                          | 44                  | 75                         | 18                       | 4         |           |  |
|                            | GLASGOW           | THOMAS COOK AIRLINES LTD            | C                 | D           | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 25                  | 50                         | 17                       | 4         |           |  |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD            | C                 | A           | 8                 | 1        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 18                  | 54                         | 24                       | 13        |           |  |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD            | C                 | D           | 9                 | 0        | 0                          | 44               | 22               | 22                     | 0                      | 0                       | 11                         | 87                  | 83                         | 15                       | 12        |           |  |
|                            | NEWCASTLE         | THOMAS COOK AIRLINES LTD            | C                 | A           | 4                 | 0        | 0                          | 25               | 25               | 50                     | 0                      | 0                       | 0                          | 28                  | 0                          | 0                        | 0         |           |  |
|                            | NEWCASTLE         | THOMAS COOK AIRLINES LTD            | C                 | D           | 5                 | 0        | 0                          | 40               | 0                | 20                     | 40                     | 0                       | 0                          | 51                  | 0                          | 0                        | 0         |           |  |
| <b>TOTAL FUERTEVENTURA</b> |                   |                                     |                   |             | <b>274</b>        | <b>4</b> | <b>0</b>                   | <b>72</b>        | <b>11</b>        | <b>9</b>               | <b>6</b>               | <b>1</b>                | <b>1</b>                   | <b>21</b>           | <b>78</b>                  | <b>19</b>                | <b>19</b> |           |  |
| FUNCHAL                    |                   |                                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                            | GATWICK           | AIR PORTUGAL                        | S                 | A           | 23                | 0        | 0                          | 57               | 30               | 9                      | 4                      | 0                       | 0                          | 14                  | 54                         | 16                       | 13        |           |  |
|                            | GATWICK           | AIR PORTUGAL                        | S                 | D           | 23                | 0        | 0                          | 48               | 30               | 22                     | 0                      | 0                       | 0                          | 18                  | 69                         | 14                       | 13        |           |  |
|                            | HEATHROW          | AIR PORTUGAL                        | S                 | A           | 8                 | 0        | 0                          | 88               | 13               | 0                      | 0                      | 0                       | 0                          | 7                   | 44                         | 29                       | 9         |           |  |
|                            | HEATHROW          | AIR PORTUGAL                        | S                 | D           | 8                 | 0        | 0                          | 50               | 38               | 13                     | 0                      | 0                       | 0                          | 16                  | 33                         | 47                       | 9         |           |  |
|                            | GATWICK           | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 80                         | 5                        | 5         |           |  |
|                            | GATWICK           | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 40               | 60               | 0                      | 0                      | 0                       | 0                          | 15                  | 60                         | 18                       | 5         |           |  |
|                            | LUTON             | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 9                   | 80                         | 49                       | 5         |           |  |
|                            | LUTON             | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 80                         | 51                       | 5         |           |  |
|                            | MANCHESTER        | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 20               | 40               | 40                     | 0                      | 0                       | 0                          | 26                  | 60                         | 11                       | 5         |           |  |
|                            | MANCHESTER        | BRITANNIA AIRWAYS AND<br>THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 6                        | 5         |           |  |
|                            | GATWICK           | EXCEL AIRWAYS LTD                   | C                 | A           | 5                 | 0        | 0                          | 40               | 0                | 0                      | 40                     | 20                      | 0                          | 86                  | 80                         | 13                       | 5         |           |  |
|                            | GATWICK           | EXCEL AIRWAYS LTD                   | C                 | D           | 5                 | 0        | 0                          | 20               | 20               | 20                     | 40                     | 0                       | 0                          | 48                  | 20                         | 15                       | 5         |           |  |
|                            | MANCHESTER        | EXCEL AIRWAYS LTD                   | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 8                   | 100                        | 0                        | 5         |           |  |
|                            | MANCHESTER        | EXCEL AIRWAYS LTD                   | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 0                      | 20                      | 0                          | 58                  | 100                        | 0                        | 5         |           |  |
|                            | NEWCASTLE         | EXCEL AIRWAYS LTD                   | C                 | A           | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 18                  | 80                         | 3                        | 5         |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                          |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| FUNCHAL              | NEWCASTLE         | EXCEL AIRWAYS LTD        | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 19                  | 80                         | 8                        | 5         |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 11                  | 100                        | 0                        | 5         |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 5         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 60               | 20               | 20                     | 0                      | 0                       | 0                          | 12                  | 60                         | 27                       | 5         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 40               | 60               | 0                      | 0                      | 0                       | 0                          | 15                  | 20                         | 42                       | 5         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 80                         | 16                       | 5         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 80                         | 11                       | 5         |
|                      | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 14                | 0        | 0                          | 57               | 21               | 21                     | 0                      | 0                       | 0                          | 17                  | 77                         | 36                       | 13        |
|                      | GATWICK           | GB AIRWAYS LTD           | S                 | D           | 14                | 0        | 0                          | 57               | 29               | 14                     | 0                      | 0                       | 0                          | 16                  | 62                         | 46                       | 13        |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 60                         | 13                       | 5         |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 80                         | 6                        | 5         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 40                         | 19                       | 5         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 40                         | 25                       | 5         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 40               | 40               | 20                     | 0                      | 0                       | 0                          | 23                  | 100                        | 0                        | 5         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 11                  | 100                        | 0                        | 5         |
| <b>TOTAL FUNCHAL</b> |                   |                          |                   |             | <b>210</b>        | <b>0</b> | <b>0</b>                   | <b>65</b>        | <b>21</b>        | <b>10</b>              | <b>3</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>           | <b>70</b>                  | <b>19</b>                | <b>19</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                      |                   |                                 |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                      |                   |                                 |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| GALWAY               |                   |                                 |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | EDINBURGH         | AER ARRAN                       | S              | A        | 27                | 0         | 0                          | 93            | 0             | 0                | 7                | 0                 | 0                    | 7             | 48                   | 31                 | 27        |           |
|                      | EDINBURGH         | AER ARRAN                       | S              | D        | 27                | 0         | 0                          | 89            | 4             | 0                | 7                | 0                 | 0                    | 8             | 37                   | 35                 | 27        |           |
|                      | LUTON             | AER ARRAN                       | S              | A        | 62                | 0         | 0                          | 89            | 5             | 3                | 3                | 0                 | 0                    | 6             | 68                   | 31                 | 62        |           |
|                      | LUTON             | AER ARRAN                       | S              | D        | 62                | 0         | 0                          | 81            | 10            | 5                | 5                | 0                 | 0                    | 12            | 48                   | 42                 | 62        |           |
|                      | MANCHESTER        | AER ARRAN                       | S              | A        | 44                | 0         | 0                          | 95            | 2             | 0                | 2                | 0                 | 0                    | 3             | 87                   | 9                  | 31        |           |
|                      | MANCHESTER        | AER ARRAN                       | S              | D        | 44                | 0         | 0                          | 86            | 7             | 2                | 2                | 2                 | 0                    | 9             | 81                   | 14                 | 31        |           |
|                      | LONDON CITY       | EUROMANX GMBH                   | S              | A        | 43                | 0         | 0                          | 77            | 5             | 16               | 2                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |           |
|                      | LONDON CITY       | EUROMANX GMBH                   | S              | D        | 43                | 1         | 0                          | 60            | 19            | 19               | 2                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |           |
|                      | GLASGOW           | LOGANAIR                        | S              | A        | 12                | 0         | 0                          | 58            | 25            | 17               | 0                | 0                 | 0                    | 15            | 32                   | 37                 | 22        |           |
|                      | GLASGOW           | LOGANAIR                        | S              | D        | 12                | 0         | 0                          | 75            | 17            | 8                | 0                | 0                 | 0                    | 13            | 18                   | 37                 | 22        |           |
| <b>TOTAL GALWAY</b>  |                   |                                 |                |          | <b>376</b>        | <b>1</b>  | <b>0</b>                   | <b>82</b>     | <b>8</b>      | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>59</b>            | <b>29</b>          | <b>29</b> |           |
| GANDER               |                   |                                 |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| GATWICK              |                   |                                 |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | EDINBURGH         | BRITISH AIRWAYS PLC             | S              | A        | 176               | 0         | 0                          | 65            | 17            | 11               | 7                | 0                 | 0                    | 17            | 65                   | 18                 | 181       |           |
|                      | EDINBURGH         | BRITISH AIRWAYS PLC             | S              | D        | 176               | 0         | 0                          | 49            | 23            | 20               | 7                | 1                 | 0                    | 26            | 56                   | 23                 | 181       |           |
|                      | GLASGOW           | BRITISH AIRWAYS PLC             | S              | A        | 175               | 0         | 0                          | 63            | 18            | 11               | 7                | 1                 | 0                    | 20            | 76                   | 14                 | 175       |           |
|                      | GLASGOW           | BRITISH AIRWAYS PLC             | S              | D        | 174               | 0         | 0                          | 59            | 18            | 14               | 8                | 1                 | 0                    | 23            | 71                   | 22                 | 175       |           |
|                      | MANCHESTER        | BRITISH AIRWAYS PLC             | S              | A        | 187               | 0         | 1                          | 70            | 16            | 11               | 4                | 0                 | 0                    | 16            | 67                   | 17                 | 190       |           |
|                      | MANCHESTER        | BRITISH AIRWAYS PLC             | S              | D        | 187               | 0         | 1                          | 74            | 14            | 7                | 4                | 1                 | 0                    | 13            | 76                   | 13                 | 188       |           |
|                      | NEWCASTLE         | BRITISH AIRWAYS PLC             | S              | A        | 119               | 0         | 0                          | 77            | 10            | 8                | 5                | 0                 | 0                    | 12            | 72                   | 12                 | 117       |           |
|                      | NEWCASTLE         | BRITISH AIRWAYS PLC             | S              | D        | 119               | 0         | 0                          | 60            | 24            | 11               | 5                | 0                 | 0                    | 18            | 70                   | 16                 | 117       |           |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | A        | 76                | 0         | 0                          | 86            | 9             | 3                | 3                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | D        | 76                | 0         | 0                          | 84            | 11            | 5                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S              | A        | 119               | 0         | 1                          | 67            | 15            | 12               | 6                | 0                 | 0                    | 16            | 75                   | 11                 | 119       |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD     | S              | D        | 119               | 0         | 1                          | 46            | 27            | 16               | 11               | 0                 | 0                    | 25            | 46                   | 23                 | 119       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK            | C              | A        | 5                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 60                   | 19                 | 5         |           |
| <b>TOTAL GATWICK</b> |                   |                                 |                |          | <b>1709</b>       | <b>40</b> | <b>4</b>                   | <b>65</b>     | <b>17</b>     | <b>11</b>        | <b>6</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>68</b>            | <b>17</b>          | <b>17</b> |           |
| GDANSK               |                   |                                 |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | LUTON             | WIZZ AIR                        | S              | A        | 40                | 0         | 0                          | 75            | 10            | 15               | 0                | 0                 | 0                    | 13            | 27                   | 27                 | 22        |           |
|                      | LUTON             | WIZZ AIR                        | S              | D        | 40                | 0         | 0                          | 58            | 28            | 13               | 3                | 0                 | 0                    | 17            | 18                   | 26                 | 22        |           |
| <b>TOTAL GDANSK</b>  |                   |                                 |                |          | <b>80</b>         | <b>2</b>  | <b>0</b>                   | <b>66</b>     | <b>19</b>     | <b>14</b>        | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>32</b>            | <b>24</b>          | <b>24</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |         |           |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| GENEVA               |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 27                   | 0             | 0                    | 0                  |         |           |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |         |           |
|                      | LONDON CITY       | BRITISH AIRWAYS CITIEXPRESS LTD  | S              | A        | 69                | 0        | 0                          | 88            | 1             | 3                | 7                | 0                 | 9                    | 89            | 8                    | 65                 |         |           |
|                      | LONDON CITY       | BRITISH AIRWAYS CITIEXPRESS LTD  | S              | D        | 70                | 0        | 0                          | 60            | 21            | 9                | 10               | 0                 | 25                   | 46            | 25                   | 67                 |         |           |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S              | A        | 57                | 0        | 0                          | 77            | 12            | 7                | 4                | 0                 | 10                   | 84            | 11                   | 56                 |         |           |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S              | D        | 57                | 0        | 0                          | 79            | 12            | 7                | 2                | 0                 | 9                    | 79            | 15                   | 57                 |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 80                | 0        | 0                          | 71            | 16            | 5                | 8                | 0                 | 16                   | 81            | 7                    | 79                 |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 80                | 0        | 1                          | 76            | 10            | 9                | 5                | 0                 | 14                   | 73            | 12                   | 80                 |         |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 233               | 1        | 1                          | 89            | 5             | 4                | 2                | 0                 | 6                    | 68            | 16                   | 170                |         |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 234               | 0        | 0                          | 76            | 11            | 9                | 4                | 0                 | 13                   | 60            | 19                   | 171                |         |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD      | S              | A        | 93                | 0        | 0                          | 52            | 30            | 12               | 6                | 0                 | 20                   | 0             | 0                    | 0                  |         |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD      | S              | D        | 93                | 0        | 0                          | 38            | 35            | 19               | 8                | 0                 | 25                   | 0             | 0                    | 0                  |         |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD      | S              | A        | 31                | 0        | 0                          | 61            | 10            | 26               | 3                | 0                 | 17                   | 0             | 0                    | 0                  |         |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD      | S              | D        | 31                | 0        | 0                          | 35            | 32            | 23               | 10               | 0                 | 27                   | 0             | 0                    | 0                  |         |           |
|                      | GATWICK           | EASYJET SWITZERLAND              | S              | A        | 93                | 0        | 0                          | 87            | 6             | 5                | 1                | 0                 | 6                    | 95            | 5                    | 93                 |         |           |
|                      | GATWICK           | EASYJET SWITZERLAND              | S              | D        | 93                | 0        | 0                          | 67            | 25            | 6                | 2                | 0                 | 13                   | 82            | 8                    | 93                 |         |           |
|                      | LONDON CITY       | SWISS AIRLINES                   | S              | A        | 100               | 0        | 0                          | 89            | 5             | 4                | 2                | 0                 | 6                    | 0             | 0                    | 0                  |         |           |
|                      | LONDON CITY       | SWISS AIRLINES                   | S              | D        | 100               | 0        | 0                          | 66            | 23            | 8                | 3                | 0                 | 14                   | 0             | 0                    | 0                  |         |           |
| <b>TOTAL GENEVA</b>  |                   |                                  |                |          | <b>1522</b>       | <b>5</b> | <b>2</b>                   | <b>73</b>     | <b>15</b>     | <b>8</b>         | <b>4</b>         | <b>0</b>          | <b>13</b>            | <b>76</b>     | <b>13</b>            | <b>13</b>          |         |           |
| GENOA                |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | STANSTED          | RYANAIR                          | S              | A        | 35                | 0        | 0                          | 80            | 17            | 0                | 0                | 3                 | 15                   | 74            | 14                   | 58                 |         |           |
|                      | STANSTED          | RYANAIR                          | S              | D        | 35                | 0        | 0                          | 91            | 6             | 3                | 0                | 0                 | 6                    | 53            | 17                   | 59                 |         |           |
| <b>TOTAL GENOA</b>   |                   |                                  |                |          | <b>70</b>         | <b>0</b> | <b>0</b>                   | <b>86</b>     | <b>11</b>     | <b>1</b>         | <b>0</b>         | <b>1</b>          | <b>10</b>            | <b>64</b>     | <b>15</b>            | <b>15</b>          |         |           |
| GERONA               |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 80            | 60                   | 5                  |         |           |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 5                    | 100           | 1                    | 4                  |         |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 56            | 11            | 11               | 22               | 0                 | 23                   | 100           | 0                    | 9                  |         |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 67            | 0             | 22               | 11               | 0                 | 20                   | 100           | 2                    | 9                  |         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |     |  |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----|--|
|                      |                   |                                  |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |     |  |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |     |  |
| GERONA               |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |     |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 4             | 80                   | 68                 | 5   |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 78                 | 5   |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 80                   | 4                  | 5   |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 80                   | 4                  | 5   |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 38                   | 29                 | 8   |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 5             | 44                   | 27                 | 9   |  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 4                  | 5   |  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 7             | 80                   | 8                  | 5   |  |
|                      | MANCHESTER        | FINNAIR                          | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 32            | 0                    | 0                  | 0   |  |
|                      | MANCHESTER        | FINNAIR                          | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 0                | 40               | 0                 | 0                    | 42            | 0                    | 0                  | 0   |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 25               | 25                | 0                    | 102           | 80                   | 12                 | 5   |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 38            | 50                   | 18                 | 4   |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 4   |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 1                  | 4   |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 67                   | 30                 | 9   |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 50                   | 24                 | 8   |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 71                   | 11                 | 7   |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 8                 | 0        | 0                          | 63            | 13            | 25               | 0                | 0                 | 0                    | 16            | 50                   | 19                 | 8   |  |
|                      | LUTON             | RYANAIR                          | S              | A        | 35                | 0        | 0                          | 71            | 11            | 11               | 3                | 3                 | 0                    | 21            | 0                    | 0                  | 0   |  |
|                      | LUTON             | RYANAIR                          | S              | D        | 35                | 0        | 0                          | 77            | 9             | 9                | 3                | 3                 | 0                    | 20            | 0                    | 0                  | 0   |  |
|                      | STANSTED          | RYANAIR                          | S              | A        | 124               | 0        | 0                          | 85            | 10            | 2                | 1                | 2                 | 0                    | 12            | 81                   | 12                 | 111 |  |
|                      | STANSTED          | RYANAIR                          | S              | D        | 124               | 0        | 0                          | 84            | 14            | 2                | 1                | 0                 | 0                    | 9             | 78                   | 10                 | 111 |  |
|                      | NEWCASTLE         | SPANAIR                          | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 31            | 0                    | 0                  | 0   |  |
|                      | NEWCASTLE         | SPANAIR                          | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 40            | 0                    | 0                  | 0   |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 4   |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 5                  | 4   |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD         | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 15                 | 4   |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 6                 | 0        | 0                          | 83            | 0             | 17               | 0                | 0                 | 0                    | 7             | 75                   | 10                 | 8   |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: G

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                        |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                        |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| GERONA                 |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C              | D        | 8                 | 0        | 0         | 88                         | 0             | 13            | 0                | 0                | 0                 | 7                    | 63            | 14                   | 8                  |  |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD        | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 0             | 0                | 50               | 0                 | 105                  | 0             | 0                    | 0                  |  |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD        | C              | D        | 4                 | 0        | 0         | 25                         | 0             | 25            | 0                | 50               | 0                 | 118                  | 0             | 0                    | 0                  |  |
| <b>TOTAL GERONA</b>    |                   |                                 |                |          | <b>481</b>        | <b>1</b> | <b>0</b>  | <b>81</b>                  | <b>9</b>      | <b>5</b>      | <b>3</b>         | <b>2</b>         | <b>0</b>          | <b>15</b>            | <b>78</b>     | <b>15</b>            | <b>15</b>          |  |
| GIBRALTAR              |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | GATWICK           | GB AIRWAYS LTD                  | S              | A        | 43                | 0        | 0         | 67                         | 23            | 2             | 7                | 0                | 0                 | 18                   | 75            | 13                   | 53                 |  |
|                        | GATWICK           | GB AIRWAYS LTD                  | S              | D        | 44                | 0        | 0         | 36                         | 39            | 18            | 7                | 0                | 0                 | 25                   | 67            | 16                   | 58                 |  |
|                        | HEATHROW          | GB AIRWAYS LTD                  | S              | A        | 30                | 0        | 0         | 50                         | 10            | 33            | 7                | 0                | 0                 | 25                   | 0             | 0                    | 0                  |  |
|                        | HEATHROW          | GB AIRWAYS LTD                  | S              | D        | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |
|                        | LUTON             | MONARCH AIRLINES                | S              | A        | 31                | 0        | 0         | 87                         | 10            | 3             | 0                | 0                | 0                 | 6                    | 69            | 29                   | 26                 |  |
|                        | LUTON             | MONARCH AIRLINES                | S              | D        | 31                | 0        | 0         | 77                         | 19            | 3             | 0                | 0                | 0                 | 10                   | 66            | 23                   | 29                 |  |
|                        | MANCHESTER        | MONARCH AIRLINES                | S              | A        | 18                | 0        | 0         | 78                         | 17            | 0             | 6                | 0                | 0                 | 11                   | 67            | 32                   | 18                 |  |
|                        | MANCHESTER        | MONARCH AIRLINES                | S              | D        | 18                | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 8                    | 61            | 24                   | 18                 |  |
| <b>TOTAL GIBRALTAR</b> |                   |                                 |                |          | <b>245</b>        | <b>1</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>     | <b>9</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>69</b>     | <b>20</b>            | <b>20</b>          |  |
| GLASGOW                |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND             | S              | A        | 230               | 0        | 0         | 88                         | 7             | 4             | 1                | 0                | 0                 | 6                    | 64            | 16                   | 231                |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND             | S              | D        | 230               | 0        | 0         | 87                         | 8             | 4             | 1                | 0                | 0                 | 7                    | 54            | 19                   | 228                |  |
|                        | NEWCASTLE         | BMI BRITISH MIDLAND             | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|                        | NEWCASTLE         | BMI BRITISH MIDLAND             | C              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                        | MANCHESTER        | BMI REGIONAL                    | S              | A        | 89                | 0        | 0         | 87                         | 9             | 3             | 1                | 0                | 0                 | 5                    | 88            | 6                    | 110                |  |
|                        | MANCHESTER        | BMI REGIONAL                    | S              | D        | 92                | 0        | 0         | 90                         | 5             | 3             | 1                | 0                | 0                 | 4                    | 93            | 4                    | 111                |  |
|                        | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 137               | 0        | 0         | 91                         | 1             | 6             | 1                | 0                | 0                 | 5                    | 92            | 4                    | 153                |  |
|                        | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 139               | 0        | 0         | 84                         | 8             | 4             | 4                | 0                | 0                 | 9                    | 78            | 12                   | 156                |  |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 151               | 0        | 0         | 89                         | 4             | 5             | 3                | 0                | 0                 | 6                    | 63            | 19                   | 145                |  |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 153               | 0        | 0         | 89                         | 5             | 4             | 3                | 0                | 0                 | 6                    | 71            | 16                   | 146                |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 174               | 0        | 0         | 60                         | 18            | 13            | 8                | 1                | 0                 | 22                   | 65            | 23                   | 175                |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 175               | 0        | 0         | 53                         | 26            | 11            | 9                | 1                | 0                 | 23                   | 69            | 18                   | 175                |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 317               | 0        | 3         | 76                         | 12            | 8             | 4                | 0                | 0                 | 12                   | 50            | 26                   | 310                |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 318               | 0        | 0         | 70                         | 18            | 9             | 3                | 0                | 0                 | 13                   | 42            | 31                   | 311                |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | A        | 166               | 0        | 0         | 89                         | 7             | 1             | 3                | 0                | 0                 | 6                    | 83            | 15                   | 164                |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: G

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                              |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                              |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| GLASGOW                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 166               | 0        | 0         | 84                         | 10            | 2             | 4                | 0                | 0                 | 9                    | 73            | 18                   | 165                |
|                              | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 141               | 1        | 2         | 94                         | 4             | 1             | 1                | 0                | 0                 | 4                    | 83            | 14                   | 137                |
|                              | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 142               | 0        | 1         | 76                         | 14            | 5             | 4                | 1                | 0                 | 16                   | 73            | 19                   | 138                |
|                              | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S              | A        | 150               | 0        | 7         | 85                         | 5             | 5             | 5                | 1                | 0                 | 10                   | 75            | 17                   | 159                |
|                              | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S              | D        | 146               | 0        | 11        | 71                         | 12            | 7             | 10               | 1                | 0                 | 18                   | 64            | 22                   | 159                |
|                              | STANSTED          | FLYGLOBESPAN                | S              | A        | 54                | 0        | 0         | 89                         | 9             | 0             | 2                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                              | STANSTED          | FLYGLOBESPAN                | S              | D        | 54                | 0        | 0         | 85                         | 9             | 6             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                              | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
| <b>TOTAL GLASGOW</b>         |                   |                             |                |          | <b>3237</b>       | <b>1</b> | <b>25</b> | <b>80</b>                  | <b>10</b>     | <b>6</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>67</b>     | <b>18</b>            | <b>18</b>          |
| GOTEBORG                     | BIRMINGHAM        | CITY AIRLINE                | S              | A        | 21                | 0        | 0         | 43                         | 48            | 10            | 0                | 0                | 0                 | 18                   | 82            | 10                   | 17                 |
|                              | BIRMINGHAM        | CITY AIRLINE                | S              | D        | 10                | 0        | 0         | 70                         | 20            | 0             | 10               | 0                | 0                 | 20                   | 85            | 17                   | 27                 |
|                              | MANCHESTER        | CITY AIRLINE                | S              | A        | 34                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 7                    | 85            | 6                    | 39                 |
|                              | MANCHESTER        | CITY AIRLINE                | S              | D        | 34                | 0        | 0         | 97                         | 0             | 3             | 0                | 0                | 0                 | 2                    | 95            | 2                    | 39                 |
|                              | HEATHROW          | SAS                         | S              | A        | 60                | 0        | 0         | 87                         | 7             | 3             | 2                | 2                | 0                 | 14                   | 68            | 19                   | 62                 |
|                              | HEATHROW          | SAS                         | S              | D        | 60                | 0        | 0         | 82                         | 12            | 2             | 3                | 2                | 0                 | 13                   | 90            | 9                    | 62                 |
| <b>TOTAL GOTEBORG</b>        |                   |                             |                |          | <b>221</b>        | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>13</b>     | <b>3</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>11</b>            | <b>83</b>     | <b>11</b>            | <b>11</b>          |
| GOTEBORG (SAVE)              | STANSTED          | RYANAIR                     | S              | A        | 62                | 0        | 0         | 92                         | 5             | 2             | 2                | 0                | 0                 | 4                    | 88            | 4                    | 58                 |
|                              | STANSTED          | RYANAIR                     | S              | D        | 62                | 0        | 0         | 65                         | 26            | 8             | 2                | 0                | 0                 | 14                   | 60            | 15                   | 58                 |
| <b>TOTAL GOTEBORG (SAVE)</b> |                   |                             |                |          | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>15</b>     | <b>5</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>74</b>     | <b>10</b>            | <b>10</b>          |
| GRANADA                      | GATWICK           | MONARCH AIRLINES            | S              | A        | 31                | 0        | 0         | 97                         | 0             | 0             | 3                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                              | GATWICK           | MONARCH AIRLINES            | S              | D        | 31                | 0        | 0         | 87                         | 0             | 10            | 3                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |
|                              | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 87                         | 6             | 0             | 0                | 3                | 3                 | 27                   | 0             | 0                    | 0                  |
|                              | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 87                         | 10            | 3             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
| <b>TOTAL GRANADA</b>         |                   |                             |                |          | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>4</b>      | <b>3</b>      | <b>2</b>         | <b>1</b>         | <b>1</b>          | <b>13</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| GRAND CAYMAN                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 16                | 0        | 0         | 94                         | 0             | 0             | 6                | 0                | 0                 | 5                    | 76            | 9                    | 17                 |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 17                | 0        | 0         | 71                         | 12            | 12            | 6                | 0                | 0                 | 16                   | 53            | 31                   | 17                 |
| <b>TOTAL GRAND CAYMAN</b>    |                   |                             |                |          | <b>33</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>6</b>      | <b>6</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>65</b>     | <b>20</b>            | <b>20</b>          |
| GRAZ                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: G

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| GRAZ                  | STANSTED          | RYANAIR                     |                | S A      | 31                | 0        | 0         | 74                         | 26            | 0             | 0                | 0                | 0                 | 8                    | 71            | 11                   | 31                 |
|                       | STANSTED          | RYANAIR                     |                | S D      | 31                | 0        | 0         | 52                         | 42            | 6             | 0                | 0                | 0                 | 15                   | 58            | 18                   | 31                 |
| <b>TOTAL GRAZ</b>     |                   |                             |                |          | <b>65</b>         | <b>1</b> | <b>0</b>  | <b>60</b>                  | <b>34</b>     | <b>5</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>65</b>     | <b>14</b>            | <b>14</b>          |
| GRENADA               | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 100           | 0                    | 4                  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 10                   | 80            | 11                   | 5                  |
|                       | GATWICK           | EXCEL AIRWAYS LTD           |                | C A      | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 9                    | 0             | 162                  | 5                  |
|                       | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 4                 | 0        | 0         | 0                          | 25            | 0             | 75               | 0                | 0                 | 87                   | 0             | 0                    | 0                  |
|                       | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 4                 | 0        | 0         | 25                         | 25            | 50            | 0                | 0                | 0                 | 30                   | 0             | 34                   | 5                  |
| <b>TOTAL GRENADA</b>  |                   |                             |                |          | <b>23</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>13</b>     | <b>13</b>     | <b>13</b>        | <b>0</b>         | <b>0</b>          | <b>26</b>            | <b>38</b>     | <b>59</b>            | <b>59</b>          |
| GRENOBLE              | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 31                | 0        | 0         | 61                         | 19            | 19            | 0                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 31                | 0        | 0         | 29                         | 45            | 23            | 3                | 0                | 0                 | 23                   | 0             | 0                    | 0                  |
| <b>TOTAL GRENOBLE</b> |                   |                             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>45</b>                  | <b>32</b>     | <b>21</b>     | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| GUERNSEY              | GATWICK           | AURIGNY AIR SERVICES        |                | S A      | 124               | 0        | 0         | 73                         | 11            | 9             | 6                | 2                | 0                 | 17                   | 74            | 13                   | 124                |
|                       | GATWICK           | AURIGNY AIR SERVICES        |                | S D      | 124               | 0        | 0         | 60                         | 19            | 12            | 7                | 2                | 0                 | 25                   | 62            | 16                   | 124                |
|                       | MANCHESTER        | AURIGNY AIR SERVICES        |                | S A      | 93                | 0        | 0         | 81                         | 11            | 4             | 4                | 0                | 0                 | 11                   | 76            | 12                   | 109                |
|                       | MANCHESTER        | AURIGNY AIR SERVICES        |                | S D      | 93                | 0        | 0         | 83                         | 12            | 1             | 3                | 1                | 0                 | 11                   | 77            | 30                   | 109                |
|                       | STANSTED          | AURIGNY AIR SERVICES        |                | S A      | 44                | 0        | 4         | 73                         | 7             | 9             | 9                | 2                | 0                 | 23                   | 54            | 25                   | 132                |
|                       | STANSTED          | AURIGNY AIR SERVICES        |                | S D      | 44                | 0        | 4         | 52                         | 25            | 9             | 9                | 5                | 0                 | 32                   | 55            | 25                   | 128                |
|                       | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      |                | S A      | 30                | 0        | 1         | 53                         | 20            | 23            | 3                | 0                | 0                 | 21                   | 69            | 21                   | 36                 |
|                       | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      |                | S D      | 31                | 0        | 1         | 55                         | 26            | 16            | 0                | 3                | 0                 | 26                   | 63            | 23                   | 35                 |
|                       | GATWICK           | FLYBE.BRITISH EUROPEAN      |                | S A      | 146               | 0        | 1         | 87                         | 7             | 4             | 2                | 0                | 0                 | 7                    | 89            | 8                    | 123                |
|                       | GATWICK           | FLYBE.BRITISH EUROPEAN      |                | S D      | 146               | 0        | 1         | 85                         | 10            | 1             | 5                | 0                | 0                 | 9                    | 83            | 9                    | 124                |
| <b>TOTAL GUERNSEY</b> |                   |                             |                |          | <b>875</b>        | <b>1</b> | <b>12</b> | <b>75</b>                  | <b>13</b>     | <b>7</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>71</b>     | <b>17</b>            | <b>17</b>          |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: H

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |           |           |
|--------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                          |                   |                                 |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                          |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| HAHN                     |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | STANSTED          | RYANAIR                         |                | S A      | 120               | 0        | 0                          | 88            | 8             | 4                | 0                | 1                 | 0                    | 6             | 88                   | 8                  | 120       |           |
|                          | STANSTED          | RYANAIR                         |                | S D      | 120               | 1        | 0                          | 76            | 19            | 5                | 0                | 0                 | 0                    | 10            | 64                   | 16                 | 120       |           |
| <b>TOTAL HAHN</b>        |                   |                                 |                |          | <b>240</b>        | <b>1</b> | <b>0</b>                   | <b>82</b>     | <b>13</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>76</b>            | <b>12</b>          | <b>12</b> |           |
| HALIFAX INT              |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | HEATHROW          | AIR CANADA                      |                | S A      | 31                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 3             | 65                   | 23                 | 31        |           |
|                          | HEATHROW          | AIR CANADA                      |                | S D      | 31                | 0        | 0                          | 68            | 19            | 10               | 0                | 3                 | 0                    | 17            | 55                   | 24                 | 31        |           |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD        |                | S A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 25                   | 178                | 4         |           |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD        |                | S D      | 4                 | 0        | 0                          | 25            | 0             | 0                | 75               | 0                 | 0                    | 53            | 67                   | 118                | 3         |           |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD        |                | S A      | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD        |                | S D      | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |
| <b>TOTAL HALIFAX INT</b> |                   |                                 |                |          | <b>80</b>         | <b>0</b> | <b>0</b>                   | <b>79</b>     | <b>10</b>     | <b>6</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>12</b>     | <b>59</b>            | <b>35</b>          | <b>35</b> |           |
| HAMBURG                  |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | MANCHESTER        | AIR BERLIN                      |                | S A      | 22                | 0        | 0                          | 82            | 9             | 5                | 5                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |
|                          | MANCHESTER        | AIR BERLIN                      |                | S D      | 22                | 0        | 0                          | 82            | 9             | 9                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |
|                          | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 47                | 0        | 0                          | 94            | 0             | 0                | 6                | 0                 | 0                    | 7             | 91                   | 4                  | 45        |           |
|                          | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 47                | 0        | 0                          | 91            | 0             | 2                | 6                | 0                 | 0                    | 9             | 85                   | 7                  | 46        |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 112               | 0        | 2                          | 85            | 5             | 6                | 3                | 1                 | 0                    | 10            | 61                   | 28                 | 117       |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 112               | 0        | 0                          | 74            | 13            | 7                | 5                | 0                 | 0                    | 14            | 41                   | 36                 | 117       |           |
|                          | EDINBURGH         | HAPAG LLOYD EXPRESS             |                | S A      | 17                | 0        | 0                          | 94            | 0             | 0                | 6                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |
|                          | EDINBURGH         | HAPAG LLOYD EXPRESS             |                | S D      | 16                | 0        | 1                          | 69            | 19            | 6                | 6                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |           |
|                          | HEATHROW          | LUFTHANSA                       |                | S A      | 93                | 0        | 0                          | 96            | 3             | 1                | 0                | 0                 | 0                    | 2             | 81                   | 9                  | 93        |           |
|                          | HEATHROW          | LUFTHANSA                       |                | S D      | 93                | 0        | 0                          | 96            | 3             | 1                | 0                | 0                 | 0                    | 3             | 76                   | 13                 | 93        |           |
|                          | MANCHESTER        | LUFTHANSA CITY LINE             |                | S A      | 49                | 0        | 0                          | 88            | 8             | 4                | 0                | 0                 | 0                    | 6             | 74                   | 13                 | 53        |           |
|                          | MANCHESTER        | LUFTHANSA CITY LINE             |                | S D      | 48                | 0        | 0                          | 94            | 4             | 2                | 0                | 0                 | 0                    | 2             | 85                   | 7                  | 53        |           |
| <b>TOTAL HAMBURG</b>     |                   |                                 |                |          | <b>678</b>        | <b>0</b> | <b>3</b>                   | <b>88</b>     | <b>6</b>      | <b>4</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>70</b>            | <b>18</b>          | <b>18</b> |           |
| HANOVER                  |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | STANSTED          | AIR BERLIN                      |                | S A      | 30                | 0        | 1                          | 70            | 23            | 0                | 3                | 3                 | 0                    | 20            | 84                   | 16                 | 31        |           |
|                          | STANSTED          | AIR BERLIN                      |                | S D      | 31                | 0        | 0                          | 45            | 26            | 19               | 6                | 3                 | 0                    | 30            | 77                   | 23                 | 31        |           |
|                          | HEATHROW          | BMI BRITISH MIDLAND             |                | S A      | 54                | 0        | 0                          | 91            | 2             | 7                | 0                | 0                 | 0                    | 5             | 69                   | 17                 | 74        |           |
|                          | HEATHROW          | BMI BRITISH MIDLAND             |                | S D      | 54                | 0        | 0                          | 81            | 13            | 6                | 0                | 0                 | 0                    | 8             | 61                   | 20                 | 74        |           |
|                          | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 28                | 0        | 0                          | 96            | 4             | 0                | 0                | 0                 | 0                    | 2             | 97                   | 3                  | 31        |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: H

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|-----------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                             |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                             |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| HANOVER                     |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 31                | 0        | 0         | 87                         | 6             | 6             | 0                | 0                | 0                 | 6                    | 94            | 6                    | 31                 |  |
|                             | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 53                | 0        | 0         | 94                         | 4             | 0             | 2                | 0                | 0                 | 3                    | 88            | 5                    | 52                 |  |
|                             | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 53                | 0        | 0         | 92                         | 4             | 4             | 0                | 0                | 0                 | 3                    | 90            | 6                    | 52                 |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 79                | 0        | 0         | 61                         | 23            | 10            | 6                | 0                | 0                 | 17                   | 63            | 18                   | 72                 |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 79                | 0        | 0         | 53                         | 24            | 14            | 9                | 0                | 0                 | 21                   | 60            | 18                   | 73                 |  |
|                             | NEWCASTLE         | HAPAG LLOYD EXPRESS             | S              | A        | 18                | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 5                    | 69            | 7                    | 13                 |  |
|                             | NEWCASTLE         | HAPAG LLOYD EXPRESS             | S              | D        | 18                | 0        | 0         | 33                         | 33            | 28            | 6                | 0                | 0                 | 31                   | 46            | 15                   | 13                 |  |
| <b>TOTAL HANOVER</b>        |                   |                                 |                |          | <b>528</b>        | <b>1</b> | <b>1</b>  | <b>74</b>                  | <b>14</b>     | <b>8</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>73</b>     | <b>14</b>            | <b>14</b>          |  |
| HARARE                      |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | GATWICK           | AIR ZIMBABWE                    | S              | A        | 15                | 1        | 2         | 20                         | 0             | 13            | 20               | 40               | 7                 | 169                  | 21            | 47                   | 19                 |  |
|                             | GATWICK           | AIR ZIMBABWE                    | S              | D        | 14                | 2        | 3         | 7                          | 7             | 7             | 14               | 43               | 21                | 249                  | 22            | 75                   | 23                 |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 12                | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 36                   | 62            | 23                   | 13                 |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 12                | 0        | 0         | 8                          | 58            | 25            | 8                | 0                | 0                 | 36                   | 15            | 47                   | 13                 |  |
| <b>TOTAL HARARE</b>         |                   |                                 |                |          | <b>53</b>         | <b>3</b> | <b>5</b>  | <b>25</b>                  | <b>15</b>     | <b>11</b>     | <b>19</b>        | <b>23</b>        | <b>8</b>          | <b>130</b>           | <b>28</b>     | <b>52</b>            | <b>52</b>          |  |
| HASSI MESSAOUD              |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | GATWICK           | AIR ALGERIE                     | C              | A        | 9                 | 0        | 0         | 33                         | 44            | 11            | 11               | 0                | 0                 | 31                   | 14            | 27                   | 7                  |  |
|                             | GATWICK           | AIR ALGERIE                     | C              | D        | 9                 | 0        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 17                   | 71            | 13                   | 7                  |  |
|                             | GATWICK           | ASTRAEUS LTD                    | C              | A        | 14                | 0        | 0         | 79                         | 0             | 14            | 7                | 0                | 0                 | 15                   | 35            | 33                   | 17                 |  |
|                             | GATWICK           | ASTRAEUS LTD                    | C              | D        | 14                | 0        | 0         | 79                         | 14            | 0             | 7                | 0                | 0                 | 12                   | 76            | 23                   | 17                 |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 9                 | 0        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |
| <b>TOTAL HASSI MESSAOUD</b> |                   |                                 |                |          | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>9</b>      | <b>5</b>      | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>52</b>     | <b>26</b>            | <b>26</b>          |  |
| HAUGESUND                   |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | STANSTED          | RYANAIR                         | S              | A        | 29                | 0        | 2         | 97                         | 0             | 0             | 3                | 0                | 0                 | 3                    | 94            | 18                   | 31                 |  |
|                             | STANSTED          | RYANAIR                         | S              | D        | 31                | 0        | 0         | 94                         | 3             | 0             | 3                | 0                | 0                 | 8                    | 100           | 2                    | 31                 |  |
| <b>TOTAL HAUGESUND</b>      |                   |                                 |                |          | <b>60</b>         | <b>0</b> | <b>2</b>  | <b>95</b>                  | <b>2</b>      | <b>0</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>97</b>     | <b>10</b>            | <b>10</b>          |  |
| HAVANA                      |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | GATWICK           | CUBANA                          | S              | A        | 9                 | 0        | 0         | 0                          | 0             | 44            | 11               | 22               | 22                | 319                  | 38            | 47                   | 8                  |  |
|                             | GATWICK           | CUBANA                          | S              | D        | 9                 | 0        | 1         | 0                          | 33            | 11            | 11               | 22               | 22                | 337                  | 25            | 71                   | 8                  |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD     | S              | A        | 9                 | 0        | 0         | 11                         | 11            | 22            | 56               | 0                | 0                 | 81                   | 0             | 0                    | 0                  |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD     | S              | D        | 8                 | 0        | 0         | 63                         | 25            | 0             | 13               | 0                | 0                 | 26                   | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: H

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|------------------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                    |                   |                     |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                    |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| HAVANA                             |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL HAVANA</b>                |                   |                     |                   |             | <b>35</b>         | <b>0</b> | <b>1</b>  | <b>17</b>                  | <b>17</b>        | <b>20</b>        | <b>23</b>              | <b>11</b>              | <b>11</b>               | <b>196</b>                 | <b>31</b>           | <b>59</b>                  | <b>59</b>                |
| HEATHROW                           |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | EDINBURGH         | BMI BRITISH MIDLAND | S                 | A           | 239               | 2        | 0         | 85                         | 10               | 5                | 1                      | 0                      | 0                       | 7                          | 47                  | 23                         | 237                      |
|                                    | EDINBURGH         | BMI BRITISH MIDLAND | S                 | D           | 239               | 1        | 0         | 77                         | 15               | 6                | 2                      | 0                      | 0                       | 11                         | 47                  | 25                         | 238                      |
|                                    | GLASGOW           | BMI BRITISH MIDLAND | S                 | A           | 230               | 0        | 1         | 86                         | 10               | 3                | 1                      | 0                      | 0                       | 7                          | 57                  | 18                         | 228                      |
|                                    | GLASGOW           | BMI BRITISH MIDLAND | S                 | D           | 230               | 0        | 1         | 84                         | 10               | 4                | 1                      | 0                      | 0                       | 7                          | 63                  | 17                         | 231                      |
|                                    | MANCHESTER        | BMI BRITISH MIDLAND | S                 | A           | 203               | 0        | 0         | 79                         | 10               | 9                | 1                      | 0                      | 0                       | 10                         | 59                  | 24                         | 198                      |
|                                    | MANCHESTER        | BMI BRITISH MIDLAND | S                 | D           | 203               | 0        | 0         | 90                         | 5                | 3                | 1                      | 0                      | 0                       | 7                          | 71                  | 15                         | 198                      |
|                                    | EDINBURGH         | BRITISH AIRWAYS PLC | S                 | A           | 346               | 0        | 9         | 71                         | 13               | 8                | 7                      | 0                      | 0                       | 16                         | 40                  | 33                         | 322                      |
|                                    | EDINBURGH         | BRITISH AIRWAYS PLC | S                 | D           | 345               | 1        | 9         | 73                         | 15               | 6                | 6                      | 0                      | 0                       | 15                         | 43                  | 34                         | 320                      |
|                                    | GLASGOW           | BRITISH AIRWAYS PLC | S                 | A           | 318               | 0        | 6         | 68                         | 18               | 11               | 3                      | 0                      | 0                       | 15                         | 41                  | 30                         | 310                      |
|                                    | GLASGOW           | BRITISH AIRWAYS PLC | S                 | D           | 316               | 1        | 7         | 74                         | 13               | 8                | 5                      | 0                      | 0                       | 14                         | 51                  | 23                         | 307                      |
|                                    | MANCHESTER        | BRITISH AIRWAYS PLC | S                 | A           | 291               | 0        | 6         | 63                         | 19               | 12               | 6                      | 0                      | 0                       | 18                         | 36                  | 35                         | 288                      |
|                                    | MANCHESTER        | BRITISH AIRWAYS PLC | S                 | D           | 290               | 1        | 6         | 82                         | 9                | 5                | 3                      | 1                      | 0                       | 9                          | 74                  | 16                         | 287                      |
|                                    | NEWCASTLE         | BRITISH AIRWAYS PLC | S                 | A           | 192               | 0        | 4         | 76                         | 12               | 9                | 3                      | 1                      | 0                       | 12                         | 35                  | 35                         | 166                      |
|                                    | NEWCASTLE         | BRITISH AIRWAYS PLC | S                 | D           | 192               | 0        | 4         | 82                         | 10               | 4                | 3                      | 1                      | 0                       | 11                         | 63                  | 23                         | 166                      |
|                                    | MANCHESTER        | QANTAS              | S                 | A           | 32                | 0        | 4         | 91                         | 9                | 0                | 0                      | 0                      | 0                       | 6                          | 73                  | 15                         | 62                       |
|                                    | MANCHESTER        | QANTAS              | S                 | D           | 3                 | 0        | 2         | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 27                         | 90                  | 5                          | 31                       |
| <b>TOTAL HEATHROW</b>              |                   |                     |                   |             | <b>3669</b>       | <b>7</b> | <b>59</b> | <b>77</b>                  | <b>13</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>52</b>           | <b>25</b>                  | <b>25</b>                |
| HELSINGBORG-ANGELHOLM              |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL HELSINGBORG-ANGELHOLM</b> |                   |                     |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| HELSINKI                           |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 57                | 1        | 1         | 88                         | 9                | 0                | 2                      | 2                      | 0                       | 10                         | 58                  | 26                         | 59                       |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 59                | 0        | 0         | 68                         | 22               | 5                | 5                      | 0                      | 0                       | 17                         | 29                  | 36                         | 59                       |
|                                    | BIRMINGHAM        | CITY AIRLINE        | S                 | A           | 10                | 0        | 0         | 50                         | 30               | 10               | 10                     | 0                      | 0                       | 19                         | 86                  | 20                         | 22                       |
|                                    | BIRMINGHAM        | CITY AIRLINE        | S                 | D           | 21                | 0        | 0         | 76                         | 24               | 0                | 0                      | 0                      | 0                       | 11                         | 92                  | 5                          | 12                       |
|                                    | HEATHROW          | FINNAIR             | S                 | A           | 119               | 0        | 4         | 91                         | 7                | 2                | 1                      | 0                      | 0                       | 5                          | 74                  | 11                         | 125                      |
|                                    | HEATHROW          | FINNAIR             | S                 | D           | 118               | 1        | 5         | 80                         | 17               | 2                | 2                      | 0                      | 0                       | 9                          | 58                  | 19                         | 124                      |
|                                    | MANCHESTER        | FINNAIR             | S                 | A           | 40                | 0        | 0         | 73                         | 20               | 8                | 0                      | 0                      | 0                       | 13                         | 86                  | 11                         | 57                       |
|                                    | MANCHESTER        | FINNAIR             | S                 | D           | 41                | 0        | 0         | 83                         | 10               | 7                | 0                      | 0                      | 0                       | 6                          | 93                  | 8                          | 57                       |
| <b>TOTAL HELSINKI</b>              |                   |                     |                   |             | <b>467</b>        | <b>4</b> | <b>10</b> | <b>81</b>                  | <b>14</b>        | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>67</b>           | <b>18</b>                  | <b>18</b>                |
| HERAKLION                          |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: H

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |                  | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   |                      | AUG 2004      |                      |                    |         |           |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                                  |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| HERAKLION            |                   |                                  |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | MANCHESTER        | AEGEAN AIRLINES                  | C              | A        | 4                 | 0        | 0                | 0                          | 0             | 50               | 25               | 25                | 0                    | 108           | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | AEGEAN AIRLINES                  | C              | D        | 4                 | 0        | 0                | 0                          | 0             | 50               | 25               | 25                | 0                    | 124           | 0                    | 0                  | 0       |           |
|                      | GATWICK           | ALEXANDAIR                       | C              | A        | 7                 | 1        | 0                | 29                         | 0             | 29               | 14               | 29                | 0                    | 109           | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | ALEXANDAIR                       | C              | A        | 9                 | 1        | 0                | 89                         | 0             | 0                | 0                | 0                 | 11                   | 76            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | ALEXANDAIR                       | C              | D        | 7                 | 2        | 0                | 43                         | 43            | 14               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | A        | 9                 | 1        | 0                | 22                         | 22            | 22               | 22               | 11                | 0                    | 54            | 60                   | 70                 | 5       |           |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | D        | 9                 | 0        | 0                | 56                         | 33            | 0                | 11               | 0                 | 0                    | 28            | 25                   | 102                | 4       |           |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 0             | 20                   | 34                 | 5       |           |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                | 75                         | 25            | 0                | 0                | 0                 | 0                    | 8             | 20                   | 39                 | 5       |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0                | 88                         | 0             | 13               | 0                | 0                 | 0                    | 7             | 78                   | 11                 | 9       |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 8                 | 1        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 2                  | 8       |           |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                | 89                         | 11            | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 9       |           |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 8                 | 0        | 0                | 88                         | 0             | 13               | 0                | 0                 | 0                    | 8             | 78                   | 8                  | 9       |           |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 4       |           |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 2                  | 4       |           |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                | 75                         | 0             | 0                | 0                | 0                 | 25                   | 423           | 100                  | 0                  | 5       |           |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 3                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 7                  | 5       |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 21                | 0        | 0                | 57                         | 14            | 14               | 10               | 5                 | 0                    | 28            | 89                   | 62                 | 9       |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 21                | 0        | 0                | 43                         | 14            | 24               | 14               | 5                 | 0                    | 39            | 89                   | 73                 | 9       |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | A        | 9                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 88                   | 6                  | 8       |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | D        | 9                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 2             | 67                   | 17                 | 9       |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 17                | 0        | 0                | 59                         | 6             | 6                | 6                | 0                 | 24                   | 303           | 80                   | 12                 | 5       |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 17                | 0        | 0                | 59                         | 6             | 6                | 6                | 0                 | 24                   | 284           | 80                   | 7                  | 5       |           |
|                      | MANCHESTER        | FINNAIR                          | C              | A        | 5                 | 0        | 0                | 40                         | 20            | 0                | 40               | 0                 | 0                    | 48            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FINNAIR                          | C              | D        | 5                 | 0        | 0                | 40                         | 0             | 40               | 20               | 0                 | 0                    | 52            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                | 75                         | 0             | 25               | 0                | 0                 | 0                    | 22            | 75                   | 7                  | 4       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                | 50                         | 25            | 25               | 0                | 0                 | 0                    | 21            | 75                   | 4                  | 4       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: H

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| HERAKLION            |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 22                | 1        | 0                          | 73            | 14            | 9                | 5                | 0                 | 0                    | 14            | 59                   | 15                 | 17      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 23                | 1        | 0                          | 78            | 4             | 9                | 9                | 0                 | 0                    | 20            | 61                   | 18                 | 18      |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 4                  | 5       |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 80                   | 6                  | 5       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 14                | 0        | 0                          | 71            | 7             | 7                | 14               | 0                 | 0                    | 22            | 15                   | 63                 | 13      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 14                | 0        | 0                          | 64            | 21            | 0                | 14               | 0                 | 0                    | 23            | 29                   | 59                 | 14      |           |
|                      | GATWICK           | FLYJET LTD               | C              | A        | 3                 | 2        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |           |
|                      | GATWICK           | FLYJET LTD               | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 40               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FLYJET LTD               | C              | A        | 9                 | 0        | 0                          | 0             | 22            | 22               | 44               | 0                 | 11                   | 119           | 0                    | 43                 | 4       |           |
|                      | MANCHESTER        | FLYJET LTD               | C              | D        | 9                 | 0        | 0                          | 11            | 22            | 11               | 44               | 11                | 0                    | 90            | 50                   | 21                 | 4       |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 9                 | 0        | 0                          | 44            | 22            | 33               | 0                | 0                 | 0                    | 23            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 9                 | 0        | 0                          | 56            | 22            | 22               | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 14                | 0        | 0                          | 79            | 7             | 7                | 7                | 0                 | 0                    | 10            | 85                   | 5                  | 13      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 14                | 0        | 0                          | 86            | 0             | 7                | 7                | 0                 | 0                    | 10            | 71                   | 7                  | 14      |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 33                | 0        | 0                          | 42            | 18            | 9                | 18               | 9                 | 3                    | 71            | 59                   | 55                 | 22      |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 33                | 0        | 0                          | 55            | 9             | 12               | 12               | 9                 | 3                    | 70            | 52                   | 72                 | 23      |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 14                | 0        | 0                          | 79            | 7             | 14               | 0                | 0                 | 0                    | 11            | 50                   | 109                | 14      |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 14                | 0        | 0                          | 71            | 21            | 0                | 7                | 0                 | 0                    | 10            | 40                   | 109                | 15      |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 89                   | 5                  | 9       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 67                   | 16                 | 9       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 32            | 67                   | 119                | 9       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 20            | 40            | 20               | 20               | 0                 | 0                    | 55            | 44                   | 131                | 9       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 5             | 80                   | 7                  | 5       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 71                   | 51                 | 14      |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 10                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 71                   | 57                 | 14      |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 9             | 60                   | 11                 | 5       |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 24            | 60                   | 16                 | 5       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 4                  | 5       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 89                   | 20                 | 9       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 0                | 0                | 0                 | 11                   | 44            | 80                   | 23                 | 10      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 3       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: H

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|---------------------------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                       |                   |                          |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                       |                   |                          |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| HERAKLION                             | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 4                    | 2                  |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 16                | 0         | 0         | 69                         | 13            | 0             | 13               | 0                | 6                 | 49                   | 44            | 48                   | 9                  |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 17                | 0         | 0         | 82                         | 0             | 0             | 12               | 0                | 6                 | 40                   | 60            | 35                   | 10                 |
|                                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0         | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 35                   | 100           | 6                    | 4                  |
|                                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 80            | 7                    | 5                  |
|                                       | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 25            | 42                   | 4                  |
|                                       | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0         | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 12                   | 40            | 48                   | 5                  |
| <b>TOTAL HERAKLION</b>                |                   |                          |                |          | <b>611</b>        | <b>14</b> | <b>0</b>  | <b>68</b>                  | <b>10</b>     | <b>9</b>      | <b>9</b>         | <b>2</b>         | <b>3</b>          | <b>48</b>            | <b>64</b>     | <b>40</b>            | <b>40</b>          |
| HOLGUIN (FRANK PAIS)                  | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0         | 0         | 25                         | 0             | 0             | 50               | 25               | 0                 | 137                  | 0             | 0                    | 0                  |
|                                       | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 5                 | 0         | 0         | 20                         | 40            | 0             | 40               | 0                | 0                 | 55                   | 0             | 0                    | 0                  |
|                                       | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 2                 | 0         | 0         | 50                         | 0             | 0             | 0                | 50               | 0                 | 125                  | 75            | 9                    | 4                  |
|                                       | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 2                 | 0         | 0         | 0                          | 50            | 0             | 0                | 50               | 0                 | 155                  | 50            | 13                   | 4                  |
|                                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0         | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |
|                                       | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 4                 | 0         | 0         | 25                         | 25            | 50            | 0                | 0                | 0                 | 28                   | 0             | 0                    | 0                  |
|                                       | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 4                 | 0         | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 24                   | 20            | 272                  | 5                  |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b>     |                   |                          |                |          | <b>29</b>         | <b>0</b>  | <b>0</b>  | <b>45</b>                  | <b>17</b>     | <b>10</b>     | <b>17</b>        | <b>10</b>        | <b>0</b>          | <b>58</b>            | <b>35</b>     | <b>103</b>           | <b>103</b>         |
| HONG KONG (CHEP LAP KOK)              | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 86                | 0         | 0         | 94                         | 2             | 1             | 0                | 0                | 2                 | 15                   | 96            | 2                    | 75                 |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 89                | 0         | 1         | 60                         | 28            | 10            | 2                | 0                | 0                 | 14                   | 31            | 35                   | 75                 |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS   | S              | A        | 90                | 3         | 3         | 87                         | 9             | 1             | 3                | 0                | 0                 | 7                    | 76            | 9                    | 93                 |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS   | S              | D        | 93                | 0         | 0         | 54                         | 31            | 12            | 3                | 0                | 0                 | 20                   | 53            | 19                   | 92                 |
| <b>TOTAL HONG KONG (CHEP LAP KOK)</b> |                   |                          |                |          | <b>358</b>        | <b>6</b>  | <b>5</b>  | <b>73</b>                  | <b>18</b>     | <b>6</b>      | <b>2</b>         | <b>0</b>         | <b>1</b>          | <b>14</b>            | <b>63</b>     | <b>16</b>            | <b>16</b>          |
| HOUSTON                               | GATWICK           | BRITISH AIRWAYS PLC      | S              | A        | 57                | 0         | 0         | 81                         | 11            | 4             | 5                | 0                | 0                 | 11                   | 69            | 17                   | 42                 |
|                                       | GATWICK           | BRITISH AIRWAYS PLC      | S              | D        | 57                | 0         | 0         | 70                         | 19            | 9             | 2                | 0                | 0                 | 14                   | 75            | 11                   | 44                 |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 29                | 1         | 0         | 90                         | 3             | 7             | 0                | 0                | 0                 | 5                    | 81            | 16                   | 31                 |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 30                | 0         | 0         | 77                         | 13            | 3             | 7                | 0                | 0                 | 14                   | 68            | 21                   | 31                 |
|                                       | GATWICK           | CONTINENTAL AIRLINES     | S              | A        | 62                | 0         | 0         | 58                         | 19            | 10            | 10               | 3                | 0                 | 26                   | 74            | 12                   | 62                 |
|                                       | GATWICK           | CONTINENTAL AIRLINES     | S              | D        | 62                | 0         | 0         | 61                         | 24            | 6             | 8                | 0                | 0                 | 19                   | 82            | 10                   | 62                 |
|                                       | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | A        | 9                 | 0         | 0         | 78                         | 0             | 0             | 11               | 11               | 0                 | 44                   | 78            | 8                    | 9                  |
|                                       | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | D        | 9                 | 0         | 0         | 33                         | 22            | 11            | 11               | 22               | 0                 | 86                   | 78            | 10                   | 9                  |

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Origin / Destinations: H

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | AUG 2004         |                   |                      |               |                      |                    |
|-----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |                                  |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |                                  |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| HOUSTON               |                   |                                  |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL HOUSTON</b>  |                   |                                  |                |          | <b>315</b>        | <b>1</b> | <b>0</b>                   | <b>70</b> | <b>16</b>        | <b>7</b>      | <b>6</b>      | <b>2</b>         | <b>0</b>         | <b>19</b>         | <b>76</b>            | <b>13</b>     | <b>13</b>            |                    |
| HURGHADA              |                   |                                  |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | A        | 4                 | 2        | 0                          | 0         | 50               | 0             | 50            | 0                | 0                | 50                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | D        | 5                 | 1        | 0                          | 20        | 20               | 0             | 60            | 0                | 0                | 55                | 0                    | 0             | 0                    | 0                  |
|                       | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 50        | 0                | 50            | 0             | 0                | 0                | 32                | 0                    | 0             | 0                    | 0                  |
|                       | GATWICK           | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0                          | 0         | 50               | 25            | 25            | 0                | 0                | 40                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 0         | 50               | 0             | 50            | 0                | 0                | 69                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0                          | 25        | 25               | 25            | 25            | 0                | 0                | 60                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 78        | 11               | 11            | 0             | 0                | 0                | 7                 | 100                  | 1             | 5                    | 5                  |
|                       | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 67        | 11               | 11            | 11            | 0                | 0                | 14                | 80                   | 9             | 5                    | 5                  |
|                       | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 12                | 0        | 0                          | 58        | 17               | 17            | 8             | 0                | 0                | 18                | 88                   | 6             | 8                    | 8                  |
|                       | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 12                | 0        | 0                          | 67        | 17               | 8             | 8             | 0                | 0                | 19                | 75                   | 13            | 8                    | 8                  |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 9                 | 3        | 0                          | 33        | 33               | 11            | 22            | 0                | 0                | 37                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 10                | 2        | 0                          | 50        | 20               | 10            | 20            | 0                | 0                | 35                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 89        | 0                | 0             | 11            | 0                | 0                | 11                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 67        | 22               | 0             | 11            | 0                | 0                | 18                | 0                    | 0             | 0                    | 0                  |
|                       | GLASGOW           | FLYGLOBESPAN                     | C              | A        | 4                 | 0        | 0                          | 75        | 0                | 25            | 0             | 0                | 0                | 11                | 0                    | 0             | 0                    | 0                  |
|                       | GLASGOW           | FLYGLOBESPAN                     | C              | D        | 4                 | 0        | 0                          | 50        | 25               | 25            | 0             | 0                | 0                | 23                | 0                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 8                 | 0        | 0                          | 88        | 0                | 13            | 0             | 0                | 0                | 11                | 0                    | 68            | 4                    | 4                  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 8                 | 0        | 0                          | 88        | 0                | 0             | 13            | 0                | 0                | 10                | 75                   | 40            | 4                    | 4                  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 8                 | 1        | 0                          | 63        | 38               | 0             | 0             | 0                | 0                | 10                | 75                   | 24            | 4                    | 4                  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 9                 | 0        | 0                          | 89        | 11               | 0             | 0             | 0                | 0                | 6                 | 75                   | 25            | 4                    | 4                  |
| <b>TOTAL HURGHADA</b> |                   |                                  |                |          | <b>145</b>        | <b>9</b> | <b>0</b>                   | <b>59</b> | <b>18</b>        | <b>10</b>     | <b>13</b>     | <b>0</b>         | <b>0</b>         | <b>23</b>         | <b>64</b>            | <b>30</b>     | <b>30</b>            |                    |

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| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |    |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----|
|                      |                   |                                  |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |    |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |    |
| IBIZA                | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 17                | 0        | 0                          | 94            | 0             | 0                | 6                | 0                 | 0                    | 10            | 77                   | 8                  | 13 |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 17                | 0        | 0                          | 88            | 0             | 6                | 6                | 0                 | 0                    | 14            | 69                   | 11                 | 13 |
|                      | EDINBURGH         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0  |
|                      | EDINBURGH         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 23            | 0                    | 0                  | 0  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 26                | 0        | 0                          | 88            | 0             | 4                | 4                | 4                 | 0                    | 19            | 87                   | 10                 | 30 |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 26                | 0        | 0                          | 88            | 0             | 4                | 4                | 4                 | 0                    | 18            | 86                   | 11                 | 29 |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0                          | 50            | 13            | 25               | 13               | 0                 | 0                    | 22            | 83                   | 5                  | 12 |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 11            | 92                   | 4                  | 12 |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 13                | 0        | 0                          | 77            | 15            | 8                | 0                | 0                 | 0                    | 7             | 82                   | 7                  | 17 |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 13                | 0        | 0                          | 69            | 31            | 0                | 0                | 0                 | 0                    | 8             | 65                   | 15                 | 17 |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 18                | 0        | 0                          | 78            | 17            | 0                | 6                | 0                 | 0                    | 14            | 77                   | 11                 | 22 |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 18                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 2             | 71                   | 13                 | 21 |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 9             | 85                   | 5                  | 13 |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 92                   | 5                  | 13 |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 9             | 92                   | 3                  | 12 |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 6             | 92                   | 6                  | 12 |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | A        | 31                | 0        | 0                          | 84            | 13            | 0                | 3                | 0                 | 0                    | 8             | 84                   | 11                 | 31 |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | D        | 31                | 0        | 0                          | 77            | 13            | 10               | 0                | 0                 | 0                    | 10            | 84                   | 13                 | 31 |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD      | S              | A        | 8                 | 0        | 1                          | 13            | 25            | 0                | 50               | 13                | 0                    | 68            | 0                    | 0                  | 0  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD      | S              | D        | 9                 | 0        | 0                          | 33            | 44            | 11               | 0                | 11                | 0                    | 41            | 0                    | 0                  | 0  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | A        | 77                | 0        | 1                          | 84            | 6             | 6                | 3                | 0                 | 0                    | 7             | 82                   | 14                 | 61 |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | D        | 77                | 0        | 0                          | 70            | 12            | 9                | 9                | 0                 | 0                    | 16            | 66                   | 21                 | 62 |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0  |



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|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| IBIZA                |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | D        | 8                 | 0        | 0                          | 63            | 0             | 38               | 0                | 0                 | 0                    | 16            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 60                   | 13                 | 5       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 60                   | 21                 | 5       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 16                | 0        | 0                          | 88            | 0             | 0                | 6                | 6                 | 0                    | 18            | 72                   | 19                 | 18      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 18                | 0        | 0                          | 83            | 0             | 6                | 11               | 0                 | 0                    | 14            | 71                   | 22                 | 17      |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 5       |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 3                  | 4       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 21                | 0        | 0                          | 86            | 5             | 5                | 5                | 0                 | 0                    | 9             | 77                   | 10                 | 22      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 23                | 0        | 0                          | 87            | 9             | 4                | 0                | 0                 | 0                    | 6             | 86                   | 10                 | 21      |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 5       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 6                  | 4       |           |
|                      | GLASGOW           | FUTURA AIRLINES          | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 27            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | A        | 3                 | 1        | 0                          | 0             | 33            | 33               | 33               | 0                 | 0                    | 63            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 47            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 22                | 0        | 0                          | 18            | 41            | 0                | 32               | 9                 | 0                    | 57            | 48                   | 50                 | 21      |           |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 21                | 0        | 0                          | 48            | 14            | 5                | 24               | 10                | 0                    | 46            | 57                   | 47                 | 21      |           |
|                      | STANSTED          | IBERWORLD                | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       |           |
|                      | STANSTED          | IBERWORLD                | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 10            | 60                   | 16                 | 5       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 100                  | 4                  | 4       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 100                  | 2                  | 5       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 4       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | A        | 14                | 0        | 0                          | 79            | 14            | 7                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 0        | 0                          | 63            | 25            | 0                | 13               | 0                 | 0                    | 22            | 89                   | 5                  | 9       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 20            | 67                   | 14                 | 9       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | D        | 13                | 0        | 0                          | 69            | 8             | 23               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 78            | 0             | 0                | 22               | 0                 | 0                    | 26            | 43                   | 58                 | 14      |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 67            | 11            | 0                | 11               | 11                | 0                    | 49            | 43                   | 49                 | 14      |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 0        | 0                          | 75            | 13            | 13               | 0                | 0                 | 0                    | 11            | 100                  | 2                  | 9       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 89                   | 9                  | 9       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 17                | 0        | 0                          | 71            | 6             | 18               | 0                | 6                 | 0                    | 25            | 50                   | 104                | 18      |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 17                | 0        | 0                          | 65            | 18            | 6                | 6                | 6                 | 0                    | 29            | 56                   | 105                | 18      |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 47            | 80                   | 24                 | 5       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: I

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |  |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
|                        |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |  |
|                        |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| IBIZA                  |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                        | BIRMINGHAM        | THOMAS COOK AIRLINES LTD        | C                 | D           | 4                 | 0        | 0         | 50                         | 0                | 25               | 0                      | 25                     | 0                       | 56                         | 100                 | 3                          | 4                        |  |  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD        | C                 | A           | 21                | 0        | 0         | 67                         | 10               | 10               | 5                      | 5                      | 5                       | 60                         | 86                  | 43                         | 22                       |  |  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD        | C                 | D           | 21                | 0        | 0         | 62                         | 14               | 14               | 0                      | 5                      | 5                       | 59                         | 86                  | 45                         | 21                       |  |  |
|                        | GLASGOW           | THOMAS COOK AIRLINES LTD        | C                 | A           | 6                 | 0        | 0         | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 15                         | 60                  | 16                         | 5                        |  |  |
|                        | GLASGOW           | THOMAS COOK AIRLINES LTD        | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 75                  | 8                          | 4                        |  |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C                 | A           | 12                | 0        | 0         | 33                         | 33               | 8                | 17                     | 8                      | 0                       | 53                         | 59                  | 37                         | 17                       |  |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C                 | D           | 16                | 0        | 0         | 63                         | 19               | 6                | 6                      | 6                      | 0                       | 32                         | 50                  | 37                         | 16                       |  |  |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD        | C                 | A           | 9                 | 0        | 0         | 56                         | 11               | 11               | 22                     | 0                      | 0                       | 29                         | 67                  | 41                         | 9                        |  |  |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD        | C                 | D           | 9                 | 0        | 0         | 78                         | 0                | 11               | 11                     | 0                      | 0                       | 19                         | 50                  | 50                         | 8                        |  |  |
| <b>TOTAL IBIZA</b>     |                   |                                 |                   |             | <b>854</b>        | <b>3</b> | <b>2</b>  | <b>74</b>                  | <b>11</b>        | <b>7</b>         | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>19</b>                  | <b>72</b>           | <b>25</b>                  | <b>25</b>                |  |  |
| INNSBRUCK              |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                        | BIRMINGHAM        | AUSTRIAN AIRLINES               | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 4                        |  |  |
|                        | BIRMINGHAM        | AUSTRIAN AIRLINES               | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 50                  | 14                         | 4                        |  |  |
|                        | EDINBURGH         | AUSTRIAN AIRLINES               | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |  |
|                        | EDINBURGH         | AUSTRIAN AIRLINES               | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |  |
|                        | NEWCASTLE         | AUSTRIAN AIRLINES               | C                 | A           | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 19                         | 75                  | 6                          | 4                        |  |  |
|                        | NEWCASTLE         | AUSTRIAN AIRLINES               | C                 | D           | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 17                         | 75                  | 256                        | 4                        |  |  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD        | C                 | A           | 9                 | 0        | 0         | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 4                          | 8                        |  |  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD        | C                 | D           | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 63                  | 11                         | 8                        |  |  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD        | C                 | A           | 9                 | 0        | 0         | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 9                          | 100                 | 4                          | 8                        |  |  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD        | C                 | D           | 9                 | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 8                          | 75                  | 8                          | 8                        |  |  |
|                        | GATWICK           | LAUDA-AIR                       | S                 | A           | 13                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 5                          | 95                  | 1                          | 20                       |  |  |
|                        | GATWICK           | LAUDA-AIR                       | S                 | D           | 13                | 0        | 0         | 77                         | 15               | 8                | 0                      | 0                      | 0                       | 7                          | 90                  | 4                          | 20                       |  |  |
| <b>TOTAL INNSBRUCK</b> |                   |                                 |                   |             | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>7</b>         | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>88</b>           | <b>15</b>                  | <b>15</b>                |  |  |
| INVERNESS              |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND             | S                 | A           | 31                | 0        | 0         | 71                         | 23               | 3                | 0                      | 3                      | 0                       | 16                         | 65                  | 22                         | 31                       |  |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND             | S                 | D           | 31                | 0        | 0         | 90                         | 3                | 3                | 3                      | 0                      | 0                       | 8                          | 58                  | 14                         | 31                       |  |  |
|                        | GATWICK           | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 93                | 0        | 0         | 61                         | 25               | 11               | 3                      | 0                      | 0                       | 14                         | 69                  | 19                         | 91                       |  |  |
|                        | GATWICK           | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 93                | 0        | 0         | 73                         | 16               | 9                | 2                      | 0                      | 0                       | 12                         | 66                  | 17                         | 92                       |  |  |
|                        | BIRMINGHAM        | EASTERN AIRWAYS                 | S                 | A           | 71                | 0        | 0         | 82                         | 14               | 3                | 0                      | 1                      | 0                       | 10                         | 81                  | 9                          | 68                       |  |  |
|                        | BIRMINGHAM        | EASTERN AIRWAYS                 | S                 | D           | 70                | 0        | 1         | 87                         | 4                | 4                | 4                      | 0                      | 0                       | 8                          | 90                  | 5                          | 69                       |  |  |
|                        | MANCHESTER        | EASTERN AIRWAYS                 | S                 | A           | 71                | 0        | 0         | 90                         | 7                | 0                | 3                      | 0                      | 0                       | 7                          | 75                  | 10                         | 68                       |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: I

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                        |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                        |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| INVERNESS              | MANCHESTER        | EASTERN AIRWAYS                 | S                 | D           | 71                | 0        | 0         | 96                         | 1                | 0                | 1                      | 1                      | 0                       | 5                          | 93                  | 3                          | 69                       |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 31                | 0        | 0         | 42                         | 32               | 6                | 19                     | 0                      | 0                       | 33                         | 55                  | 18                         | 31                       |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 31                | 0        | 0         | 29                         | 35               | 26               | 10                     | 0                      | 0                       | 32                         | 58                  | 17                         | 31                       |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 39                | 0        | 0         | 82                         | 8                | 5                | 5                      | 0                      | 0                       | 9                          | 65                  | 14                         | 40                       |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 39                | 0        | 0         | 72                         | 13               | 13               | 3                      | 0                      | 0                       | 14                         | 53                  | 22                         | 40                       |
|                        | EDINBURGH         | LOGANAIR                        | S                 | A           | 80                | 0        | 0         | 96                         | 3                | 1                | 0                      | 0                      | 0                       | 3                          | 51                  | 27                         | 72                       |
| <b>TOTAL INVERNESS</b> |                   |                                 |                   |             | <b>751</b>        | <b>0</b> | <b>1</b>  | <b>78</b>                  | <b>13</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>70</b>           | <b>15</b>                  | <b>15</b>                |
| ISLAMABAD              | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 12                | 0        | 0         | 25                         | 8                | 25               | 42                     | 0                      | 0                       | 50                         | 38                  | 44                         | 13                       |
|                        | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 12                | 0        | 0         | 8                          | 25               | 25               | 42                     | 0                      | 0                       | 53                         | 23                  | 66                         | 13                       |
|                        | BIRMINGHAM        | PAKISTAN INTL AIRLINES          | S                 | A           | 22                | 0        | 0         | 55                         | 18               | 9                | 18                     | 0                      | 0                       | 21                         | 84                  | 16                         | 19                       |
|                        | BIRMINGHAM        | PAKISTAN INTL AIRLINES          | S                 | D           | 22                | 0        | 0         | 86                         | 9                | 5                | 0                      | 0                      | 0                       | 5                          | 78                  | 7                          | 18                       |
|                        | HEATHROW          | PAKISTAN INTL AIRLINES          | S                 | A           | 18                | 0        | 0         | 11                         | 0                | 39               | 39                     | 6                      | 6                       | 84                         | 0                   | 61                         | 13                       |
|                        | HEATHROW          | PAKISTAN INTL AIRLINES          | S                 | D           | 18                | 0        | 0         | 22                         | 33               | 33               | 6                      | 6                      | 0                       | 45                         | 15                  | 31                         | 13                       |
|                        | MANCHESTER        | PAKISTAN INTL AIRLINES          | S                 | A           | 27                | 0        | 0         | 48                         | 11               | 15               | 19                     | 7                      | 0                       | 45                         | 43                  | 40                         | 28                       |
|                        | MANCHESTER        | PAKISTAN INTL AIRLINES          | S                 | D           | 18                | 0        | 0         | 50                         | 11               | 22               | 17                     | 0                      | 0                       | 36                         | 37                  | 44                         | 19                       |
| <b>TOTAL ISLAMABAD</b> |                   |                                 |                   |             | <b>149</b>        | <b>0</b> | <b>0</b>  | <b>42</b>                  | <b>14</b>        | <b>20</b>        | <b>20</b>              | <b>3</b>               | <b>1</b>                | <b>40</b>                  | <b>43</b>           | <b>37</b>                  | <b>37</b>                |
| ISLAY                  | GLASGOW           | LOGANAIR                        | S                 | A           | 48                | 1        | 0         | 88                         | 4                | 2                | 2                      | 4                      | 0                       | 16                         | 92                  | 4                          | 48                       |
|                        | GLASGOW           | LOGANAIR                        | S                 | D           | 48                | 2        | 0         | 54                         | 35               | 4                | 4                      | 2                      | 0                       | 21                         | 73                  | 12                         | 48                       |
| <b>TOTAL ISLAY</b>     |                   |                                 |                   |             | <b>96</b>         | <b>3</b> | <b>0</b>  | <b>71</b>                  | <b>20</b>        | <b>3</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>19</b>                  | <b>82</b>           | <b>8</b>                   | <b>8</b>                 |
| ISLE OF MAN            | GATWICK           | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 85                | 0        | 0         | 65                         | 21               | 12               | 2                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
|                        | GATWICK           | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 85                | 0        | 0         | 67                         | 20               | 11               | 2                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
|                        | LUTON             | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 30                | 0        | 0         | 87                         | 7                | 7                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|                        | LUTON             | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 30                | 0        | 0         | 80                         | 10               | 10               | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 145               | 0        | 0         | 78                         | 14               | 6                | 2                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 145               | 0        | 0         | 92                         | 1                | 5                | 2                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|                        | BIRMINGHAM        | EASTERN AIRWAYS                 | S                 | A           | 71                | 0        | 0         | 99                         | 0                | 1                | 0                      | 0                      | 0                       | 1                          | 99                  | 1                          | 67                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: I

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |           |
|--------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                          |                   |                                  |                   |             | Actual<br>(7)     | Plan (8)  | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                          |                   |                                  |                   |             |                   |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| ISLE OF MAN              |                   |                                  |                   |             |                   |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                          | BIRMINGHAM        | EASTERN AIRWAYS                  | S                 | D           | 70                | 1         | 1                          | 97               | 1                | 1                      | 0                      | 0                       | 0                          | 2                   | 96                         | 2                        | 68        |           |
|                          | NEWCASTLE         | EASTERN AIRWAYS                  | S                 | A           | 27                | 4         | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 90                         | 3                        | 20        |           |
|                          | NEWCASTLE         | EASTERN AIRWAYS                  | S                 | D           | 27                | 4         | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 2                          | 26                       |           |           |
|                          | GLASGOW           | EUROMANX GMBH                    | S                 | A           | 53                | 0         | 0                          | 68               | 15               | 9                      | 8                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0         |           |
|                          | GLASGOW           | EUROMANX GMBH                    | S                 | D           | 53                | 0         | 0                          | 68               | 13               | 9                      | 9                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |           |
|                          | LONDON CITY       | EUROMANX GMBH                    | S                 | A           | 81                | 0         | 0                          | 89               | 6                | 4                      | 1                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0         |           |
|                          | LONDON CITY       | EUROMANX GMBH                    | S                 | D           | 79                | 2         | 0                          | 89               | 6                | 3                      | 3                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |           |
|                          | MANCHESTER        | EUROMANX GMBH                    | S                 | A           | 85                | 0         | 0                          | 55               | 35               | 7                      | 2                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0         |           |
|                          | MANCHESTER        | EUROMANX GMBH                    | S                 | D           | 84                | 0         | 0                          | 90               | 7                | 0                      | 2                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0         |           |
|                          | STANSTED          | EUROMANX GMBH                    | S                 | A           | 31                | 0         | 0                          | 71               | 29               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |           |
|                          | STANSTED          | EUROMANX GMBH                    | S                 | D           | 31                | 0         | 0                          | 87               | 13               | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0         |           |
|                          | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S                 | A           | 31                | 0         | 0                          | 42               | 48               | 10                     | 0                      | 0                       | 0                          | 20                  | 61                         | 26                       | 31        |           |
|                          | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S                 | D           | 31                | 0         | 0                          | 81               | 13               | 6                      | 0                      | 0                       | 0                          | 10                  | 71                         | 23                       | 31        |           |
|                          | GLASGOW           | LOGANAIR                         | S                 | A           | 31                | 0         | 0                          | 90               | 6                | 3                      | 0                      | 0                       | 0                          | 7                   | 35                         | 46                       | 31        |           |
|                          | GLASGOW           | LOGANAIR                         | S                 | D           | 31                | 0         | 0                          | 84               | 10               | 6                      | 0                      | 0                       | 0                          | 9                   | 74                         | 11                       | 31        |           |
| <b>TOTAL ISLE OF MAN</b> |                   |                                  |                   |             | <b>1336</b>       | <b>11</b> | <b>1</b>                   | <b>81</b>        | <b>12</b>        | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>65</b>                  | <b>20</b>                | <b>20</b> |           |
| ISTANBUL                 |                   |                                  |                   |             |                   |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | A           | 59                | 1         | 1                          | 81               | 10               | 7                      | 2                      | 0                       | 0                          | 9                   | 54                         | 23                       | 61        |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | D           | 59                | 0         | 1                          | 32               | 34               | 27                     | 7                      | 0                       | 0                          | 28                  | 31                         | 48                       | 61        |           |
|                          | MANCHESTER        | ONUR AIR                         | C                 | A           | 8                 | 0         | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 67                         | 41                       | 9         |           |
|                          | MANCHESTER        | ONUR AIR                         | C                 | D           | 8                 | 0         | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 20                  | 56                         | 62                       | 9         |           |
|                          | STANSTED          | ONUR AIR                         | C                 | A           | 30                | 0         | 0                          | 50               | 13               | 10                     | 17                     | 10                      | 0                          | 54                  | 68                         | 16                       | 22        |           |
|                          | STANSTED          | ONUR AIR                         | C                 | D           | 30                | 0         | 0                          | 17               | 20               | 23                     | 30                     | 10                      | 0                          | 75                  | 32                         | 38                       | 22        |           |
|                          | HEATHROW          | THY TURK HAVA YOLLARI<br>TURKISH | S                 | A           | 93                | 0         | 0                          | 27               | 34               | 25                     | 14                     | 0                       | 0                          | 32                  | 33                         | 25                       | 93        |           |
|                          | HEATHROW          | THY TURK HAVA YOLLARI<br>TURKISH | S                 | D           | 93                | 0         | 0                          | 33               | 26               | 22                     | 19                     | 0                       | 0                          | 39                  | 45                         | 31                       | 93        |           |
|                          | MANCHESTER        | THY TURK HAVA YOLLARI<br>TURKISH | S                 | A           | 31                | 0         | 0                          | 26               | 16               | 45                     | 13                     | 0                       | 0                          | 39                  | 30                         | 28                       | 23        |           |
|                          | MANCHESTER        | THY TURK HAVA YOLLARI<br>TURKISH | S                 | D           | 31                | 0         | 0                          | 29               | 13               | 29                     | 29                     | 0                       | 0                          | 47                  | 17                         | 38                       | 23        |           |
|                          | STANSTED          | THY TURK HAVA YOLLARI<br>TURKISH | S                 | A           | 13                | 0         | 0                          | 62               | 23               | 15                     | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |           |
|                          | STANSTED          | THY TURK HAVA YOLLARI<br>TURKISH | S                 | D           | 13                | 0         | 0                          | 23               | 38               | 31                     | 8                      | 0                       | 0                          | 34                  | 0                          | 0                        | 0         |           |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: I

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-------------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                     |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                     |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>ISTANBUL</b>                     |                   |                                |                |          | <b>469</b>        | <b>2</b> | <b>2</b>  | <b>39</b>                  | <b>24</b>     | <b>22</b>     | <b>14</b>        | <b>1</b>         | <b>0</b>          | <b>34</b>            | <b>41</b>     | <b>32</b>            | <b>32</b>          |
| <b>TOTAL ISTANBUL</b>               |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>IZMIR (ADNAM MENDERES)</b>       |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                                     | MANCHESTER        | ATLASJET INTERNATIONAL         | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                                     | MANCHESTER        | ATLASJET INTERNATIONAL         | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                                     | GATWICK           | EXCEL AIRWAYS LTD              | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 27                   | 0             | 0                    | 0                  |
|                                     | GATWICK           | EXCEL AIRWAYS LTD              | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                                     | HEATHROW          | KIBRIS TURKISH AIRLINES - KTHY | S              | A        | 13                | 0        | 0         | 62                         | 38            | 0             | 0                | 0                | 0                 | 13                   | 21            | 33                   | 14                 |
|                                     | HEATHROW          | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 13                | 0        | 0         | 54                         | 46            | 0             | 0                | 0                | 0                 | 14                   | 21            | 37                   | 14                 |
|                                     | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | A        | 25                | 0        | 0         | 48                         | 20            | 24            | 8                | 0                | 0                 | 25                   | 54            | 20                   | 13                 |
|                                     | STANSTED          | KIBRIS TURKISH AIRLINES - KTHY | S              | D        | 23                | 0        | 2         | 48                         | 26            | 13            | 13               | 0                | 0                 | 22                   | 27            | 49                   | 11                 |
|                                     | NEWCASTLE         | PEGASUS AIRLINES               | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                                     | NEWCASTLE         | PEGASUS AIRLINES               | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                                     | BIRMINGHAM        | THOMAS COOK AIRLINES LTD       | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 5                  |
|                                     | BIRMINGHAM        | THOMAS COOK AIRLINES LTD       | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 80            | 9                    | 5                  |
|                                     | GATWICK           | THOMAS COOK AIRLINES LTD       | C              | A        | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 64            | 26                   | 14                 |
|                                     | GATWICK           | THOMAS COOK AIRLINES LTD       | C              | D        | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 80            | 25                   | 10                 |
|                                     | MANCHESTER        | THOMAS COOK AIRLINES LTD       | C              | A        | 8                 | 0        | 0         | 50                         | 0             | 0             | 13               | 13               | 25                | 175                  | 70            | 19                   | 10                 |
|                                     | MANCHESTER        | THOMAS COOK AIRLINES LTD       | C              | D        | 8                 | 0        | 0         | 50                         | 0             | 0             | 13               | 13               | 25                | 172                  | 80            | 5                    | 10                 |
|                                     | STANSTED          | THOMAS COOK AIRLINES LTD       | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |
|                                     | STANSTED          | THOMAS COOK AIRLINES LTD       | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b> |                   |                                |                |          | <b>148</b>        | <b>0</b> | <b>2</b>  | <b>67</b>                  | <b>16</b>     | <b>7</b>      | <b>5</b>         | <b>1</b>         | <b>3</b>          | <b>31</b>            | <b>54</b>     | <b>25</b>            | <b>25</b>          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: J

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| JEDDAH               | HEATHROW          | SAUDI ARABIAN AIRLINES          | S              | A        | 31                | 0        | 0         | 68                         | 29            | 3             | 0                | 0                | 0                 | 10                   | 81            | 10                   | 31                 |
|                      | HEATHROW          | SAUDI ARABIAN AIRLINES          | S              | D        | 31                | 0        | 0         | 55                         | 23            | 16            | 3                | 3                | 0                 | 25                   | 58            | 16                   | 31                 |
| <b>TOTAL JEDDAH</b>  |                   |                                 |                |          | <b>62</b>         | <b>1</b> | <b>0</b>  | <b>61</b>                  | <b>26</b>     | <b>10</b>     | <b>2</b>         | <b>2</b>         | <b>0</b>          | <b>17</b>            | <b>60</b>     | <b>18</b>            | <b>18</b>          |
| JEREZ                | STANSTED          | RYANAIR                         | S              | A        | 62                | 0        | 0         | 98                         | 0             | 0             | 2                | 0                | 0                 | 1                    | 95            | 1                    | 66                 |
|                      | STANSTED          | RYANAIR                         | S              | D        | 62                | 0        | 0         | 87                         | 11            | 2             | 0                | 0                | 0                 | 7                    | 65            | 12                   | 66                 |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 25                   | 75            | 11                   | 4                  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 31                   | 75            | 6                    | 4                  |
| <b>TOTAL JEREZ</b>   |                   |                                 |                |          | <b>137</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>7</b>      | <b>3</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>75</b>     | <b>10</b>            | <b>10</b>          |
| JERSEY               | EDINBURGH         | BMI REGIONAL                    | S              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 78            | 29                   | 9                  |
|                      | EDINBURGH         | BMI REGIONAL                    | S              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 67            | 31                   | 9                  |
|                      | GLASGOW           | BMI REGIONAL                    | S              | A        | 8                 | 0        | 0         | 63                         | 25            | 0             | 13               | 0                | 0                 | 22                   | 92            | 6                    | 12                 |
|                      | GLASGOW           | BMI REGIONAL                    | S              | D        | 8                 | 0        | 0         | 75                         | 13            | 0             | 13               | 0                | 0                 | 22                   | 75            | 11                   | 12                 |
|                      | MANCHESTER        | BMIBABY LTD                     | S              | A        | 31                | 0        | 0         | 42                         | 26            | 19            | 13               | 0                | 0                 | 31                   | 23            | 70                   | 31                 |
|                      | MANCHESTER        | BMIBABY LTD                     | S              | D        | 31                | 0        | 0         | 48                         | 26            | 19            | 6                | 0                | 0                 | 24                   | 42            | 37                   | 31                 |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | C              | A        | 8                 | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 47                | 0        | 0         | 68                         | 19            | 6             | 4                | 0                | 2                 | 23                   | 73            | 15                   | 60                 |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | C              | D        | 8                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 47                | 0        | 0         | 87                         | 6             | 2             | 4                | 0                | 0                 | 9                    | 78            | 11                   | 60                 |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 161               | 0        | 0         | 62                         | 12            | 14            | 12               | 0                | 0                 | 21                   | 62            | 19                   | 162                |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 161               | 0        | 0         | 58                         | 16            | 17            | 9                | 0                | 0                 | 22                   | 64            | 17                   | 162                |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | A        | 38                | 0        | 1         | 47                         | 26            | 11            | 13               | 3                | 0                 | 34                   | 62            | 37                   | 39                 |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | D        | 38                | 0        | 0         | 42                         | 45            | 8             | 3                | 3                | 0                 | 28                   | 58            | 29                   | 40                 |
|                      | EDINBURGH         | FLYBE.BRITISH EUROPEAN          | S              | A        | 8                 | 0        | 0         | 75                         | 13            | 13            | 0                | 0                | 0                 | 17                   | 25            | 48                   | 4                  |
|                      | EDINBURGH         | FLYBE.BRITISH EUROPEAN          | S              | D        | 8                 | 0        | 0         | 63                         | 25            | 13            | 0                | 0                | 0                 | 14                   | 25            | 39                   | 4                  |
|                      | GATWICK           | FLYBE.BRITISH EUROPEAN          | S              | A        | 123               | 0        | 1         | 70                         | 15            | 9             | 6                | 0                | 0                 | 16                   | 81            | 13                   | 127                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: J

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |           |           |
|---------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                           |                   |                             |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                           |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| JERSEY                    |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                           | GATWICK           | FLYBE.BRITISH EUROPEAN      |                | S D      | 123               | 0         | 1                          | 73            | 14            | 7                | 6                | 0                 | 0                    | 15            | 81                   | 14                 | 127       |           |
|                           | GLASGOW           | FLYBE.BRITISH EUROPEAN      |                | S A      | 8                 | 0         | 0                          | 25            | 13            | 38               | 13               | 13                | 0                    | 60            | 0                    | 31                 | 4         |           |
|                           | GLASGOW           | FLYBE.BRITISH EUROPEAN      |                | S D      | 8                 | 0         | 0                          | 38            | 25            | 13               | 13               | 0                 | 13                   | 72            | 75                   | 8                  | 4         |           |
|                           | LUTON             | FLYBE.BRITISH EUROPEAN      |                | S A      | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 4                  | 4         |           |
|                           | LUTON             | FLYBE.BRITISH EUROPEAN      |                | S D      | 4                 | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 15            | 75                   | 11                 | 4         |           |
|                           | MANCHESTER        | FLYBE.BRITISH EUROPEAN      |                | C A      | 4                 | 0         | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 32            | 100                  | 5                  | 4         |           |
|                           | MANCHESTER        | FLYBE.BRITISH EUROPEAN      |                | C D      | 4                 | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 27            | 75                   | 9                  | 4         |           |
|                           | NEWCASTLE         | FLYBE.BRITISH EUROPEAN      |                | S A      | 21                | 0         | 0                          | 76            | 14            | 0                | 10               | 0                 | 0                    | 15            | 50                   | 11                 | 4         |           |
|                           | NEWCASTLE         | FLYBE.BRITISH EUROPEAN      |                | S D      | 21                | 0         | 0                          | 76            | 10            | 5                | 10               | 0                 | 0                    | 16            | 50                   | 12                 | 4         |           |
|                           | LONDON CITY       | VLM (BELGIUM)               |                | S A      | 80                | 0         | 0                          | 88            | 4             | 8                | 1                | 0                 | 0                    | 7             | 95                   | 6                  | 79        |           |
|                           | LONDON CITY       | VLM (BELGIUM)               |                | S D      | 80                | 0         | 0                          | 78            | 11            | 9                | 1                | 1                 | 0                    | 13            | 94                   | 4                  | 78        |           |
|                           | STANSTED          | VLM (BELGIUM)               |                | C A      | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |           |
|                           | STANSTED          | VLM (BELGIUM)               |                | C D      | 4                 | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |           |
| <b>TOTAL JERSEY</b>       |                   |                             |                |          | <b>1100</b>       | <b>12</b> | <b>3</b>                   | <b>67</b>     | <b>16</b>     | <b>10</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>19</b>     | <b>71</b>            | <b>18</b>          | <b>18</b> |           |
| JOHANNESBURG              |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 57                | 2         | 0                          | 82            | 9             | 7                | 2                | 0                 | 0                    | 8             | 98                   | 7                  | 61        |           |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 59                | 0         | 0                          | 59            | 15            | 22               | 3                | 0                 | 0                    | 18            | 15                   | 50                 | 61        |           |
|                           | GATWICK           | NATIONWIDE AIR              |                | S A      | 13                | 0         | 0                          | 62            | 15            | 23               | 0                | 0                 | 0                    | 19            | 77                   | 11                 | 13        |           |
|                           | GATWICK           | NATIONWIDE AIR              |                | S D      | 13                | 0         | 0                          | 85            | 8             | 0                | 8                | 0                 | 0                    | 11            | 85                   | 9                  | 13        |           |
|                           | HEATHROW          | SOUTH AFRICAN AIRWAYS       |                | S A      | 61                | 0         | 1                          | 61            | 23            | 10               | 7                | 0                 | 0                    | 18            | 87                   | 11                 | 62        |           |
|                           | HEATHROW          | SOUTH AFRICAN AIRWAYS       |                | S D      | 62                | 0         | 0                          | 73            | 18            | 6                | 3                | 0                 | 0                    | 12            | 52                   | 23                 | 62        |           |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 31                | 0         | 0                          | 58            | 23            | 16               | 0                | 3                 | 0                    | 23            | 68                   | 24                 | 31        |           |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 31                | 0         | 1                          | 61            | 19            | 10               | 10               | 0                 | 0                    | 20            | 29                   | 82                 | 31        |           |
| <b>TOTAL JOHANNESBURG</b> |                   |                             |                |          | <b>327</b>        | <b>2</b>  | <b>2</b>                   | <b>67</b>     | <b>17</b>     | <b>12</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>62</b>            | <b>27</b>          | <b>27</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |  |
|------------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                    |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                    |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| KALAMATA                           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                    | GATWICK           | ASTRAEUS LTD             | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 40                   | 51                 | 5         |  |
|                                    | GATWICK           | ASTRAEUS LTD             | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 60                   | 45                 | 5         |  |
|                                    | BIRMINGHAM        | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 68            | 0                    | 0                  | 0         |  |
|                                    | BIRMINGHAM        | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 0                | 50               | 0                 | 0                    | 57            | 0                    | 0                  | 0         |  |
|                                    | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 8                 | 0        | 0                          | 63            | 25            | 0                | 0                | 13                | 0                    | 32            | 60                   | 14                 | 10        |  |
|                                    | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 8                 | 0        | 0                          | 75            | 0             | 13               | 0                | 13                | 0                    | 33            | 40                   | 17                 | 10        |  |
|                                    | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 5                 | 0        | 0                          | 40            | 0             | 20               | 40               | 0                 | 0                    | 48            | 0                    | 0                  | 0         |  |
|                                    | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 44            | 0                    | 0                  | 0         |  |
|                                    | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |  |
|                                    | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 33            | 0                    | 0                  | 0         |  |
|                                    | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 80                   | 12                 | 5         |  |
|                                    | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 80                   | 21                 | 5         |  |
|                                    | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 15            | 80                   | 3                  | 5         |  |
|                                    | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 15            | 100                  | 0                  | 5         |  |
|                                    | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 39            | 80                   | 11                 | 5         |  |
|                                    | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 30            | 100                  | 0                  | 5         |  |
| <b>TOTAL KALAMATA</b>              |                   |                          |                |          | <b>73</b>         | <b>0</b> | <b>0</b>                   | <b>62</b>     | <b>14</b>     | <b>7</b>         | <b>15</b>        | <b>3</b>          | <b>0</b>             | <b>28</b>     | <b>73</b>            | <b>15</b>          | <b>15</b> |  |
| KARACHI                            |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                    | HEATHROW          | PAKISTAN INTL AIRLINES   | S              | A        | 13                | 0        | 0                          | 62            | 15            | 8                | 15               | 0                 | 0                    | 29            | 85                   | 31                 | 13        |  |
|                                    | HEATHROW          | PAKISTAN INTL AIRLINES   | S              | D        | 13                | 0        | 0                          | 15            | 54            | 23               | 8                | 0                 | 0                    | 32            | 46                   | 56                 | 13        |  |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | A        | 31                | 1        | 1                          | 52            | 19            | 16               | 10               | 3                 | 0                    | 35            | 67                   | 20                 | 42        |  |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES   | S              | D        | 43                | 0        | 0                          | 47            | 14            | 9                | 21               | 9                 | 0                    | 54            | 57                   | 51                 | 54        |  |
| <b>TOTAL KARACHI</b>               |                   |                          |                |          | <b>100</b>        | <b>1</b> | <b>1</b>                   | <b>46</b>     | <b>21</b>     | <b>13</b>        | <b>15</b>        | <b>5</b>          | <b>0</b>             | <b>42</b>     | <b>62</b>            | <b>39</b>          | <b>39</b> |  |
| KARLSRUHE/BADEN BADEN              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                    | STANSTED          | RYANAIR                  | S              | A        | 54                | 0        | 0                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 4             | 92                   | 3                  | 53        |  |
|                                    | STANSTED          | RYANAIR                  | S              | D        | 54                | 0        | 0                          | 72            | 28            | 0                | 0                | 0                 | 0                    | 11            | 72                   | 13                 | 53        |  |
| <b>TOTAL KARLSRUHE/BADEN BADEN</b> |                   |                          |                |          | <b>108</b>        | <b>1</b> | <b>0</b>                   | <b>81</b>     | <b>19</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>82</b>            | <b>7</b>           | <b>7</b>  |  |
| KARUP                              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| KATOWICE                           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                    | LUTON             | WIZZ AIR                 | S              | A        | 49                | 4        | 0                          | 92            | 2             | 2                | 2                | 2                 | 0                    | 9             | 77                   | 17                 | 61        |  |
|                                    | LUTON             | WIZZ AIR                 | S              | D        | 49                | 4        | 0                          | 47            | 27            | 16               | 8                | 2                 | 0                    | 28            | 48                   | 30                 | 61        |  |
| <b>TOTAL KATOWICE</b>              |                   |                          |                |          | <b>98</b>         | <b>8</b> | <b>0</b>                   | <b>69</b>     | <b>14</b>     | <b>9</b>         | <b>5</b>         | <b>2</b>          | <b>0</b>             | <b>18</b>     | <b>67</b>            | <b>21</b>          | <b>21</b> |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| KAVALLA              |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 5                  |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 11                   | 100           | 5                    | 5                  |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 6                 | 80                   | 14            | 5                    |                    |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 9                 | 80                   | 7             | 5                    |                    |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 2             | 5                    |                    |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 1                 | 80                   | 10            | 5                    |                    |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 1                 | 100                  | 2             | 4                    |                    |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 16                | 100                  | 3             | 4                    |                    |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0         | 60                         | 0             | 20            | 0                | 20               | 64                | 0                    | 0             | 0                    |                    |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 16                | 0                    | 0             | 0                    |                    |  |
| <b>TOTAL KAVALLA</b> |                   |                                  |                |          | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>7</b>      | <b>9</b>      | <b>0</b>         | <b>2</b>         | <b>0</b>          | <b>13</b>            | <b>85</b>     | <b>7</b>             | <b>7</b>           |  |
| KEFALLINIA           |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 23                | 100                  | 5             | 5                    |                    |  |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0         | 25                         | 0             | 50            | 25               | 0                | 46                | 100                  | 4             | 5                    |                    |  |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 5                 | 0        | 0         | 20                         | 60            | 20            | 0                | 0                | 20                | 70                   | 18            | 10                   |                    |  |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 4                 | 70                   | 13            | 10                   |                    |  |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | A        | 3                 | 2        | 0         | 33                         | 0             | 33            | 0                | 0                | 33                | 501                  | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 48                | 0                    | 0             | 0                    |                    |  |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |  |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 4                 | 0                    | 0             | 0                    |                    |  |
|                      | NEWCASTLE         | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 44                | 0                    | 0             | 0                    |                    |  |
|                      | NEWCASTLE         | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 0                          | 25            | 25            | 25               | 0                | 25                | 406                  | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 1                 | 75                   | 5             | 4                    |                    |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 7                 | 75                   | 9             | 4                    |                    |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 7                 | 100                  | 0             | 4                    |                    |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 10                | 75                   | 8             | 4                    |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: K

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|-------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                         |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                         |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | Matched   |
| KEFALLINIA              | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4         |
|                         | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 75                   | 6                  | 4         |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 13                 | 4         |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 4                    | 75            | 17                   | 4                  |           |
|                         | MANCHESTER        | EUROPEAN AIR CHARTER             | C              | A        | 9                 | 0        | 0                          | 67            | 0             | 0                | 22               | 11                | 0                    | 45            | 100                  | 1                  | 5         |
|                         | MANCHESTER        | EUROPEAN AIR CHARTER             | C              | D        | 9                 | 0        | 0                          | 44            | 11            | 11               | 22               | 11                | 0                    | 71            | 60                   | 15                 | 5         |
|                         | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 17                | 0        | 0                          | 76            | 6             | 6                | 12               | 0                 | 0                    | 17            | 77                   | 14                 | 13        |
|                         | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 17                | 0        | 0                          | 82            | 6             | 0                | 6                | 6                 | 0                    | 19            | 69                   | 22                 | 13        |
|                         | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 8                 | 0        | 0                          | 38            | 13            | 0                | 38               | 13                | 0                    | 60            | 78                   | 16                 | 9         |
|                         | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 8                 | 0        | 0                          | 38            | 0             | 0                | 50               | 13                | 0                    | 75            | 56                   | 21                 | 9         |
|                         | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 5         |
|                         | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 5         |
|                         | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 5             | 80                   | 11                 | 15        |
|                         | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 13                | 0        | 0                          | 69            | 23            | 0                | 8                | 0                 | 0                    | 15            | 80                   | 19                 | 15        |
|                         | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 5         |
|                         | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 8                  | 5         |
|                         | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 48            | 20                   | 65                 | 5         |
|                         | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 46            | 20                   | 61                 | 5         |
|                         | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 4                  | 5         |
|                         | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 16            | 40                   | 26                 | 5         |
|                         | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 60                   | 32                 | 5         |
|                         | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 14            | 60                   | 39                 | 5         |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 72            | 100                  | 0                  | 5         |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 86            | 100                  | 2                  | 5         |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 3                  | 5         |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 80                   | 3                  | 5         |
| <b>TOTAL KEFALLINIA</b> |                   |                                  |                |          | <b>231</b>        | <b>3</b> | <b>0</b>                   | <b>70</b>     | <b>11</b>     | <b>5</b>         | <b>10</b>        | <b>3</b>          | <b>1</b>             | <b>36</b>     | <b>72</b>            | <b>21</b>          | <b>21</b> |
| KEFLAVIK                | GLASGOW           | ICELANDAIR                       | S              | A        | 22                | 0        | 0                          | 55            | 41            | 0                | 5                | 0                 | 0                    | 16            | 32                   | 43                 | 22        |
|                         | GLASGOW           | ICELANDAIR                       | S              | D        | 22                | 0        | 0                          | 27            | 59            | 14               | 0                | 0                 | 0                    | 21            | 27                   | 48                 | 22        |
|                         | HEATHROW          | ICELANDAIR                       | S              | A        | 62                | 0        | 0                          | 74            | 18            | 5                | 3                | 0                 | 0                    | 12            | 61                   | 17                 | 62        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: K

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | AUG 2004         |                   |                      |               |                      |                    |
|------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                              |                   |                                |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                              |                   |                                |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| KEFLAVIK                     |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                              | HEATHROW          | ICELANDAIR                     | S              | D        | 62                | 0        | 0                          | 66        | 11               | 16            | 6             | 0                | 0                | 19                | 34                   | 41            | 62                   |                    |
|                              | STANSTED          | JET X                          | S              | A        | 53                | 0        | 0                          | 51        | 25               | 19            | 4             | 0                | 2                | 26                | 0                    | 0             | 0                    |                    |
|                              | STANSTED          | JET X                          | S              | D        | 53                | 0        | 0                          | 57        | 23               | 11            | 8             | 0                | 2                | 27                | 0                    | 0             | 0                    |                    |
| <b>TOTAL KEFLAVIK</b>        |                   |                                |                |          | <b>274</b>        | <b>0</b> | <b>0</b>                   | <b>59</b> | <b>24</b>        | <b>12</b>     | <b>5</b>      | <b>0</b>         | <b>1</b>         | <b>20</b>         | <b>60</b>            | <b>23</b>     | <b>23</b>            |                    |
| KERRY COUNTY                 |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                              | MANCHESTER        | AER ARRAN                      | S              | A        | 23                | 0        | 0                          | 91        | 0                | 9             | 0             | 0                | 0                | 4                 | 69                   | 16            | 13                   |                    |
|                              | MANCHESTER        | AER ARRAN                      | S              | D        | 23                | 0        | 0                          | 91        | 0                | 9             | 0             | 0                | 0                | 5                 | 92                   | 9             | 13                   |                    |
|                              | STANSTED          | RYANAIR                        | S              | A        | 62                | 0        | 0                          | 94        | 5                | 2             | 0             | 0                | 0                | 3                 | 79                   | 16            | 62                   |                    |
|                              | STANSTED          | RYANAIR                        | S              | D        | 62                | 0        | 0                          | 89        | 10               | 2             | 0             | 0                | 0                | 6                 | 73                   | 16            | 62                   |                    |
| <b>TOTAL KERRY COUNTY</b>    |                   |                                |                |          | <b>170</b>        | <b>0</b> | <b>0</b>                   | <b>91</b> | <b>5</b>         | <b>4</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>4</b>          | <b>77</b>            | <b>15</b>     | <b>15</b>            |                    |
| KHARTOUM                     |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                              | HEATHROW          | BMED                           | S              | A        | 17                | 0        | 0                          | 53        | 18               | 12            | 18            | 0                | 0                | 32                | 43                   | 40            | 14                   |                    |
|                              | HEATHROW          | BMED                           | S              | D        | 14                | 0        | 0                          | 7         | 43               | 29            | 21            | 0                | 0                | 46                | 23                   | 55            | 13                   |                    |
| <b>TOTAL KHARTOUM</b>        |                   |                                |                |          | <b>31</b>         | <b>0</b> | <b>0</b>                   | <b>32</b> | <b>29</b>        | <b>19</b>     | <b>19</b>     | <b>0</b>         | <b>0</b>         | <b>38</b>         | <b>33</b>            | <b>48</b>     | <b>48</b>            |                    |
| KIEV (BORISPOL)              |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                              | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 30                | 0        | 1                          | 47        | 27               | 13            | 13            | 0                | 0                | 24                | 77                   | 7             | 22                   |                    |
|                              | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 30                | 0        | 0                          | 57        | 20               | 13            | 10            | 0                | 0                | 22                | 50                   | 17            | 22                   |                    |
|                              | GATWICK           | UKRAINE INTERNATIONAL AIRLINES | S              | A        | 31                | 0        | 0                          | 84        | 13               | 3             | 0             | 0                | 0                | 8                 | 90                   | 7             | 31                   |                    |
|                              | GATWICK           | UKRAINE INTERNATIONAL AIRLINES | S              | D        | 31                | 0        | 0                          | 68        | 16               | 13            | 3             | 0                | 0                | 16                | 68                   | 12            | 31                   |                    |
| <b>TOTAL KIEV (BORISPOL)</b> |                   |                                |                |          | <b>122</b>        | <b>1</b> | <b>1</b>                   | <b>64</b> | <b>19</b>        | <b>11</b>     | <b>7</b>      | <b>0</b>         | <b>0</b>         | <b>17</b>         | <b>72</b>            | <b>11</b>     | <b>11</b>            |                    |
| KINGSTON                     |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                              | HEATHROW          | AIR JAMAICA                    | S              | A        | 30                | 0        | 0                          | 63        | 20               | 10            | 3             | 3                | 0                | 23                | 15                   | 88            | 41                   |                    |
|                              | HEATHROW          | AIR JAMAICA                    | S              | D        | 31                | 0        | 0                          | 35        | 32               | 23            | 10            | 0                | 0                | 30                | 8                    | 109           | 39                   |                    |
|                              | GATWICK           | BRITISH AIRWAYS PLC            | S              | A        | 13                | 0        | 0                          | 31        | 38               | 31            | 0             | 0                | 0                | 26                | 83                   | 11            | 12                   |                    |
|                              | GATWICK           | BRITISH AIRWAYS PLC            | S              | D        | 14                | 0        | 0                          | 29        | 50               | 7             | 14            | 0                | 0                | 23                | 31                   | 133           | 13                   |                    |
| <b>TOTAL KINGSTON</b>        |                   |                                |                |          | <b>88</b>         | <b>0</b> | <b>0</b>                   | <b>43</b> | <b>32</b>        | <b>17</b>     | <b>7</b>      | <b>1</b>         | <b>0</b>         | <b>26</b>         | <b>20</b>            | <b>104</b>    | <b>104</b>           |                    |
| KIRKWALL                     |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                              | EDINBURGH         | LOGANAIR                       | S              | A        | 16                | 0        | 0                          | 88        | 6                | 6             | 0             | 0                | 0                | 5                 | 65                   | 17            | 17                   |                    |
|                              | EDINBURGH         | LOGANAIR                       | S              | D        | 58                | 0        | 0                          | 90        | 10               | 0             | 0             | 0                | 0                | 6                 | 53                   | 23            | 57                   |                    |
| <b>TOTAL KIRKWALL</b>        |                   |                                |                |          | <b>74</b>         | <b>0</b> | <b>0</b>                   | <b>89</b> | <b>9</b>         | <b>1</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>6</b>          | <b>55</b>            | <b>22</b>     | <b>22</b>            |                    |
| KLAGENFURT                   |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: K

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                         |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                         |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| KLAGENFURT              | STANSTED          | RYANAIR                          | S              | A        | 31                | 0        | 0         | 84                         | 6             | 10            | 0                | 0                | 0                 | 8                    | 84            | 8                    | 31                 |
|                         | STANSTED          | RYANAIR                          | S              | D        | 31                | 0        | 0         | 58                         | 29            | 10            | 3                | 0                | 0                 | 15                   | 61            | 20                   | 31                 |
| <b>TOTAL KLAGENFURT</b> |                   |                                  |                |          | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>19</b>     | <b>9</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>73</b>     | <b>14</b>            | <b>14</b>          |
| KOS                     | GATWICK           | ALEXANDAIR                       | C              | A        | 2                 | 2        | 0         | 0                          | 0             | 0             | 100              | 0                | 0                 | 97                   | 0             | 0                    | 0                  |
|                         | GATWICK           | ALEXANDAIR                       | C              | D        | 4                 | 2        | 0         | 0                          | 25            | 25            | 50               | 0                | 0                 | 75                   | 0             | 0                    | 0                  |
|                         | MANCHESTER        | ALEXANDAIR                       | C              | A        | 2                 | 1        | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 49                   | 0             | 0                    | 0                  |
|                         | MANCHESTER        | ALEXANDAIR                       | C              | D        | 2                 | 1        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 65                   | 0             | 0                    | 0                  |
|                         | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 9                 | 0        | 0         | 44                         | 11            | 22            | 22               | 0                | 0                 | 34                   | 0             | 0                    | 0                  |
|                         | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 9                 | 0        | 0         | 56                         | 22            | 11            | 11               | 0                | 0                 | 19                   | 0             | 0                    | 0                  |
|                         | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 25                   | 0             | 0                    | 0                  |
|                         | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 25                         | 25            | 50            | 0                | 0                | 0                 | 27                   | 0             | 0                    | 0                  |
|                         | GLASGOW           | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 22                   | 80            | 5                    | 5                  |
|                         | GLASGOW           | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 10                   | 100           | 1                    | 4                  |
|                         | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 25                   | 60            | 41                   | 5                  |
|                         | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 27                   | 100           | 2                    | 4                  |
|                         | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 28                   | 78            | 12                   | 9                  |
|                         | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 8                 | 0        | 0         | 63                         | 13            | 25            | 0                | 0                | 0                 | 17                   | 100           | 3                    | 8                  |
|                         | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 4                    | 100           | 1                    | 4                  |
|                         | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 5                    | 100           | 1                    | 4                  |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 25               | 0                 | 76                   | 50            | 10                   | 4                  |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 25               | 0                 | 80                   | 100           | 4                    | 4                  |
|                         | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 17                | 0        | 0         | 53                         | 18            | 6             | 6                | 18               | 0                 | 50                   | 81            | 12                   | 21                 |
|                         | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 18                | 0        | 0         | 56                         | 11            | 6             | 17               | 11               | 0                 | 53                   | 80            | 14                   | 20                 |
|                         | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 12                | 2        | 0         | 58                         | 8             | 17            | 8                | 0                | 8                 | 142                  | 46            | 25                   | 13                 |
|                         | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 13                | 1        | 0         | 54                         | 23            | 8             | 8                | 0                | 8                 | 134                  | 58            | 18                   | 12                 |
|                         | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 3                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                         | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 23                   | 0             | 0                    | 0                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                             |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                             |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| KOS                  | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 4                  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 5                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 4                  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 13                | 0         | 0         | 46                         | 15            | 8             | 31               | 0                | 0                 | 42                   | 38            | 36                   | 8                  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 15                | 0         | 0         | 53                         | 13            | 13            | 13               | 7                | 0                 | 40                   | 25            | 31                   | 8                  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 9                 | 0         | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 20                   | 50            | 37                   | 8                  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 10                | 0         | 0         | 80                         | 10            | 10            | 0                | 0                | 0                 | 6                    | 50            | 35                   | 8                  |
|                      | GATWICK           | MONARCH AIRLINES            | C              | A        | 13                | 0         | 0         | 38                         | 15            | 31            | 15               | 0                | 0                 | 31                   | 39            | 57                   | 18                 |
|                      | GATWICK           | MONARCH AIRLINES            | C              | D        | 13                | 0         | 0         | 54                         | 31            | 0             | 15               | 0                | 0                 | 21                   | 63            | 49                   | 16                 |
|                      | MANCHESTER        | MONARCH AIRLINES            | C              | A        | 4                 | 0         | 0         | 0                          | 25            | 0             | 75               | 0                | 0                 | 106                  | 67            | 19                   | 9                  |
|                      | MANCHESTER        | MONARCH AIRLINES            | C              | D        | 5                 | 0         | 0         | 60                         | 0             | 0             | 40               | 0                | 0                 | 70                   | 100           | 2                    | 8                  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK        | C              | A        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 75            | 51                   | 4                  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK        | C              | D        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 8                    | 75            | 52                   | 4                  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK        | C              | A        | 4                 | 0         | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 10                   | 71            | 13                   | 7                  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK        | C              | D        | 4                 | 0         | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 22                   | 63            | 18                   | 8                  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK        | C              | A        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 4                  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK        | C              | D        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 3                    | 4                  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | A        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 6                    | 67            | 27                   | 9                  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | D        | 4                 | 0         | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 22                   | 75            | 21                   | 8                  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 9                 | 0         | 0         | 33                         | 22            | 0             | 33               | 11               | 0                 | 87                   | 69            | 11                   | 13                 |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 10                | 0         | 0         | 40                         | 10            | 10            | 20               | 20               | 0                 | 83                   | 83            | 10                   | 12                 |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 13                   | 75            | 8                    | 4                  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0         | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 10                   | 75            | 6                    | 4                  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 9                 | 0         | 0         | 56                         | 11            | 11            | 22               | 0                | 0                 | 34                   | 75            | 13                   | 4                  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 10                | 0         | 0         | 70                         | 10            | 10            | 10               | 0                | 0                 | 24                   | 75            | 15                   | 4                  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 6                    | 4                  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 75            | 6                    | 4                  |
| <b>TOTAL KOS</b>     |                   |                             |                |          | <b>330</b>        | <b>10</b> | <b>0</b>  | <b>59</b>                  | <b>14</b>     | <b>9</b>      | <b>14</b>        | <b>3</b>         | <b>1</b>          | <b>41</b>            | <b>72</b>     | <b>19</b>            | <b>19</b>          |
| KRAKOW               | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0         | 0         | 42                         | 16            | 19            | 23               | 0                | 0                 | 37                   | 78            | 13                   | 23                 |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0         | 0         | 39                         | 19            | 19            | 23               | 0                | 0                 | 36                   | 74            | 16                   | 23                 |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0         | 0         | 81                         | 10            | 3             | 6                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0         | 0         | 77                         | 10            | 3             | 10               | 0                | 0                 | 17                   | 0             | 0                    | 0                  |
|                      | GATWICK           | LOT-POLISH AIRLINES         | S              | A        | 27                | 0         | 0         | 30                         | 22            | 30            | 19               | 0                | 0                 | 35                   | 97            | 3                    | 31                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|------------------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                    |                   |                                   |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                    |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| KRAKOW                             | GATWICK           | LOT-POLISH AIRLINES               | S                 | D           | 27                | 0        | 0                          | 37        | 33                     | 19               | 11               | 0                      | 0                      | 27                      | 77                         | 12                  | 31                         |                          |
|                                    | MANCHESTER        | SKY EUROPE                        | S                 | A           | 13                | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 2                       | 0                          | 0                   | 0                          |                          |
|                                    | MANCHESTER        | SKY EUROPE                        | S                 | D           | 13                | 0        | 0                          | 69        | 23                     | 8                | 0                | 0                      | 0                      | 10                      | 0                          | 0                   | 0                          |                          |
|                                    | STANSTED          | SKY EUROPE                        | S                 | A           | 31                | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 1                       | 0                          | 0                   | 0                          |                          |
|                                    | STANSTED          | SKY EUROPE                        | S                 | D           | 31                | 0        | 0                          | 84        | 3                      | 13               | 0                | 0                      | 0                      | 10                      | 0                          | 0                   | 0                          |                          |
| <b>TOTAL KRAKOW</b>                |                   |                                   |                   |             | <b>266</b>        | <b>0</b> | <b>0</b>                   | <b>64</b> | <b>14</b>              | <b>12</b>        | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>20</b>               | <b>82</b>                  | <b>10</b>           | <b>10</b>                  |                          |
| KUALA LUMPUR (SEPANG)              | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | A           | 80                | 0        | 0                          | 88        | 6                      | 3                | 3                | 1                      | 0                      | 9                       | 86                         | 7                   | 80                         |                          |
|                                    | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | D           | 80                | 0        | 0                          | 66        | 16                     | 13               | 4                | 1                      | 0                      | 19                      | 65                         | 15                  | 80                         |                          |
|                                    | MANCHESTER        | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | A           | 17                | 0        | 0                          | 82        | 12                     | 6                | 0                | 0                      | 0                      | 7                       | 94                         | 4                   | 18                         |                          |
|                                    | MANCHESTER        | MALAYSIAN AIRLINES SYSTEM-<br>MAS | S                 | D           | 17                | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 0                       | 61                         | 21                  | 18                         |                          |
| <b>TOTAL KUALA LUMPUR (SEPANG)</b> |                   |                                   |                   |             | <b>194</b>        | <b>0</b> | <b>0</b>                   | <b>79</b> | <b>10</b>              | <b>7</b>         | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>12</b>               | <b>76</b>                  | <b>11</b>           | <b>11</b>                  |                          |
| KUWAIT                             | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | A           | 30                | 0        | 0                          | 97        | 0                      | 0                | 3                | 0                      | 0                      | 3                       | 83                         | 14                  | 30                         |                          |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | D           | 30                | 0        | 0                          | 43        | 27                     | 17               | 13               | 0                      | 0                      | 27                      | 47                         | 26                  | 30                         |                          |
|                                    | HEATHROW          | KUWAIT AIRWAYS                    | S                 | A           | 35                | 0        | 0                          | 54        | 23                     | 17               | 6                | 0                      | 0                      | 18                      | 68                         | 22                  | 41                         |                          |
|                                    | HEATHROW          | KUWAIT AIRWAYS                    | S                 | D           | 35                | 0        | 0                          | 31        | 34                     | 26               | 9                | 0                      | 0                      | 30                      | 21                         | 34                  | 39                         |                          |
| <b>TOTAL KUWAIT</b>                |                   |                                   |                   |             | <b>130</b>        | <b>1</b> | <b>0</b>                   | <b>55</b> | <b>22</b>              | <b>15</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>20</b>               | <b>54</b>                  | <b>24</b>           | <b>24</b>                  |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |   |
|--------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|---|
|                          |                   |                                  |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |   |
|                          |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |   |
| LA CORUNA                |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |   |
| LA ROCHELLE              |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |   |
|                          | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S                 | A           | 22                | 0        | 0                          | 68               | 14               | 9                      | 9                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0         | 0 |
|                          | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S                 | D           | 22                | 0        | 0                          | 64               | 18               | 9                      | 9                      | 0                       | 0                          | 19                  | 0                          | 0                        | 0         | 0 |
|                          | STANSTED          | RYANAIR                          | S                 | A           | 35                | 0        | 0                          | 80               | 9                | 9                      | 3                      | 0                       | 0                          | 9                   | 97                         | 1                        | 35        |   |
|                          | STANSTED          | RYANAIR                          | S                 | D           | 35                | 0        | 0                          | 74               | 17               | 6                      | 3                      | 0                       | 0                          | 12                  | 97                         | 3                        | 35        |   |
| <b>TOTAL LA ROCHELLE</b> |                   |                                  |                   |             | <b>114</b>        | <b>0</b> | <b>0</b>                   | <b>73</b>        | <b>14</b>        | <b>8</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>97</b>                  | <b>2</b>                 | <b>2</b>  |   |
| LA ROMANA                |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |   |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK             | C                 | A           | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 25                  | 60                         | 10                       | 5         |   |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK             | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 5                   | 50                         | 22                       | 4         |   |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C                 | A           | 5                 | 0        | 0                          | 60               | 0                | 20                     | 20                     | 0                       | 0                          | 28                  | 40                         | 18                       | 5         |   |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C                 | D           | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 23                  | 60                         | 15                       | 5         |   |
| <b>TOTAL LA ROMANA</b>   |                   |                                  |                   |             | <b>20</b>         | <b>0</b> | <b>0</b>                   | <b>65</b>        | <b>15</b>        | <b>5</b>               | <b>15</b>              | <b>0</b>                | <b>0</b>                   | <b>20</b>           | <b>53</b>                  | <b>16</b>                | <b>16</b> |   |
| LAGOS                    |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |   |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | A           | 42                | 1        | 0                          | 26               | 33               | 33                     | 7                      | 0                       | 0                          | 29                  | 35                         | 19                       | 31        |   |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | D           | 43                | 0        | 0                          | 30               | 37               | 19                     | 12                     | 2                       | 0                          | 33                  | 23                         | 31                       | 31        |   |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD      | S                 | A           | 47                | 0        | 0                          | 91               | 2                | 6                      | 0                      | 0                       | 0                          | 3                   | 26                         | 26                       | 31        |   |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD      | S                 | D           | 47                | 0        | 0                          | 26               | 32               | 30                     | 11                     | 2                       | 0                          | 36                  | 16                         | 32                       | 31        |   |
| <b>TOTAL LAGOS</b>       |                   |                                  |                   |             | <b>179</b>        | <b>1</b> | <b>0</b>                   | <b>44</b>        | <b>26</b>        | <b>22</b>              | <b>7</b>               | <b>1</b>                | <b>0</b>                   | <b>25</b>           | <b>25</b>                  | <b>27</b>                | <b>27</b> |   |
| LAHORE                   |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |   |
|                          | HEATHROW          | PAKISTAN INTL AIRLINES           | S                 | A           | 13                | 0        | 0                          | 46               | 31               | 23                     | 0                      | 0                       | 0                          | 22                  | 31                         | 48                       | 13        |   |
|                          | HEATHROW          | PAKISTAN INTL AIRLINES           | S                 | D           | 13                | 0        | 0                          | 8                | 31               | 31                     | 31                     | 0                       | 0                          | 41                  | 31                         | 30                       | 13        |   |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES           | S                 | A           | 12                | 0        | 0                          | 67               | 8                | 8                      | 8                      | 8                       | 0                          | 39                  | 60                         | 53                       | 5         |   |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES           | S                 | D           | 9                 | 0        | 0                          | 67               | 22               | 0                      | 0                      | 11                      | 0                          | 33                  | 63                         | 67                       | 8         |   |
| <b>TOTAL LAHORE</b>      |                   |                                  |                   |             | <b>47</b>         | <b>0</b> | <b>0</b>                   | <b>45</b>        | <b>23</b>        | <b>17</b>              | <b>11</b>              | <b>4</b>                | <b>0</b>                   | <b>34</b>           | <b>44</b>                  | <b>44</b>                | <b>44</b> |   |
| LARNACA                  |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |   |
|                          | BIRMINGHAM        | AIR MALTA                        | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 7                   | 75                         | 18                       | 4         |   |
|                          | BIRMINGHAM        | AIR MALTA                        | C                 | D           | 5                 | 0        | 0                          | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 11                  | 50                         | 25                       | 4         |   |
|                          | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 4                 | 0        | 0                          | 25               | 25               | 50                     | 0                      | 0                       | 0                          | 34                  | 75                         | 93                       | 4         |   |
|                          | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 4                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 10                  | 75                         | 106                      | 4         |   |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 9                 | 0        | 0                          | 33               | 11               | 33                     | 22                     | 0                       | 0                          | 33                  | 33                         | 27                       | 9         |   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| LARNACA              | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 17            | 78                   | 9                  | 9       |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 0             | 50            | 25               | 25               | 0                 | 0                    | 48            | 80                   | 30                 | 5       |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 2                  | 5       |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 49            | 60                   | 14                 | 5       |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 47            | 80                   | 9                  | 5       |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0                          | 38            | 0             | 50               | 13               | 0                 | 0                    | 35            | 67                   | 21                 | 9       |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 8             | 89                   | 14                 | 9       |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 0                | 75               | 0                 | 0                    | 64            | 80                   | 16                 | 5       |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 1                  | 5       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 49                | 0        | 1                          | 80            | 10            | 4                | 4                | 2                 | 0                    | 14            | 23                   | 35                 | 35      |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 49                | 0        | 0                          | 55            | 31            | 10               | 4                | 0                 | 0                    | 19            | 26                   | 41                 | 34      |
|                      | BIRMINGHAM        | CYPRUS AIRWAYS                   | S              | A        | 9                 | 0        | 0                          | 44            | 33            | 22               | 0                | 0                 | 0                    | 18            | 100                  | 2                  | 9       |
|                      | BIRMINGHAM        | CYPRUS AIRWAYS                   | S              | D        | 9                 | 0        | 0                          | 22            | 11            | 67               | 0                | 0                 | 0                    | 29            | 67                   | 13                 | 9       |
|                      | HEATHROW          | CYPRUS AIRWAYS                   | S              | A        | 80                | 0        | 0                          | 79            | 11            | 1                | 9                | 0                 | 0                    | 15            | 73                   | 14                 | 79      |
|                      | HEATHROW          | CYPRUS AIRWAYS                   | S              | D        | 80                | 0        | 0                          | 51            | 26            | 10               | 13               | 0                 | 0                    | 28            | 48                   | 29                 | 79      |
|                      | MANCHESTER        | CYPRUS AIRWAYS                   | S              | A        | 14                | 0        | 0                          | 79            | 7             | 7                | 0                | 7                 | 0                    | 24            | 88                   | 7                  | 17      |
|                      | MANCHESTER        | CYPRUS AIRWAYS                   | S              | D        | 14                | 0        | 0                          | 43            | 29            | 21               | 0                | 7                 | 0                    | 35            | 71                   | 13                 | 17      |
|                      | STANSTED          | CYPRUS AIRWAYS                   | S              | A        | 19                | 0        | 0                          | 68            | 5             | 5                | 16               | 5                 | 0                    | 35            | 91                   | 4                  | 23      |
|                      | STANSTED          | CYPRUS AIRWAYS                   | S              | D        | 19                | 0        | 0                          | 32            | 32            | 5                | 21               | 11                | 0                    | 59            | 65                   | 13                 | 23      |
|                      | BIRMINGHAM        | EUROCYPRIA AIRLINES LTD          | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 21            | 46                   | 21                 | 13      |
|                      | BIRMINGHAM        | EUROCYPRIA AIRLINES LTD          | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 32            | 23                   | 30                 | 13      |
|                      | EDINBURGH         | EUROCYPRIA AIRLINES LTD          | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 13            | 40                   | 23                 | 5       |
|                      | EDINBURGH         | EUROCYPRIA AIRLINES LTD          | C              | D        | 4                 | 0        | 0                          | 0             | 25            | 50               | 25               | 0                 | 0                    | 47            | 0                    | 38                 | 5       |
|                      | GATWICK           | EUROCYPRIA AIRLINES LTD          | C              | A        | 13                | 0        | 0                          | 54            | 15            | 8                | 15               | 8                 | 0                    | 57            | 29                   | 25                 | 17      |
|                      | GATWICK           | EUROCYPRIA AIRLINES LTD          | C              | D        | 13                | 0        | 0                          | 23            | 38            | 8                | 23               | 8                 | 0                    | 63            | 18                   | 41                 | 17      |
|                      | GLASGOW           | EUROCYPRIA AIRLINES LTD          | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 25            | 50                   | 29                 | 6       |
|                      | GLASGOW           | EUROCYPRIA AIRLINES LTD          | C              | D        | 5                 | 0        | 0                          | 0             | 40            | 40               | 20               | 0                 | 0                    | 47            | 0                    | 49                 | 6       |
|                      | MANCHESTER        | EUROCYPRIA AIRLINES LTD          | C              | A        | 18                | 0        | 0                          | 44            | 6             | 17               | 33               | 0                 | 0                    | 39            | 0                    | 34                 | 4       |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| LARNACA              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | MANCHESTER        | EUROCYPRIA AIRLINES LTD  | C              | D        | 18                | 0        | 0         | 28                         | 11            | 22            | 39               | 0                | 0                 | 47                   | 50            | 29                   | 4                  |  |
|                      | NEWCASTLE         | EUROCYPRIA AIRLINES LTD  | C              | A        | 4                 | 0        | 0         | 0                          | 25            | 75            | 0                | 0                | 0                 | 39                   | 0             | 0                    | 0                  |  |
|                      | NEWCASTLE         | EUROCYPRIA AIRLINES LTD  | C              | D        | 4                 | 0        | 0         | 0                          | 25            | 75            | 0                | 0                | 0                 | 42                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 17                | 0        | 0         | 29                         | 0             | 12            | 35               | 6                | 18                | 263                  | 77            | 16                   | 13                 |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 18                | 0        | 0         | 28                         | 6             | 0             | 39               | 17               | 11                | 212                  | 92            | 6                    | 13                 |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 13                | 0        | 0         | 46                         | 15            | 15            | 15               | 0                | 8                 | 60                   | 11            | 108                  | 18                 |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 13                | 0        | 0         | 92                         | 0             | 0             | 8                | 0                | 0                 | 9                    | 33            | 81                   | 18                 |  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 50            | 14                   | 4                  |  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 14                   | 60            | 18                   | 5                  |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 100           | 5                    | 1                  |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | S              | A        | 14                | 0        | 0         | 50                         | 14            | 21            | 14               | 0                | 0                 | 31                   | 78            | 11                   | 9                  |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | S              | D        | 13                | 0        | 0         | 62                         | 23            | 8             | 8                | 0                | 0                 | 27                   | 56            | 17                   | 9                  |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 4                  |  |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 7                    | 100           | 2                    | 4                  |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | S              | A        | 13                | 0        | 0         | 23                         | 62            | 0             | 15               | 0                | 0                 | 27                   | 64            | 12                   | 14                 |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | S              | D        | 13                | 0        | 0         | 77                         | 15            | 0             | 8                | 0                | 0                 | 14                   | 79            | 12                   | 14                 |  |
|                      | GATWICK           | FLYJET LTD               | C              | A        | 5                 | 0        | 0         | 60                         | 20            | 0             | 20               | 0                | 0                 | 21                   | 0             | 93                   | 5                  |  |
|                      | GATWICK           | FLYJET LTD               | C              | D        | 4                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 64                   | 0             | 78                   | 5                  |  |
|                      | MANCHESTER        | FLYJET LTD               | C              | A        | 4                 | 0        | 0         | 0                          | 25            | 25            | 50               | 0                | 0                 | 60                   | 20            | 61                   | 5                  |  |
|                      | MANCHESTER        | FLYJET LTD               | C              | D        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 34                   | 80            | 8                    | 5                  |  |
|                      | GLASGOW           | FUTURA AIRLINES          | C              | A        | 2                 | 0        | 0         | 0                          | 0             | 100           | 0                | 0                | 0                 | 42                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | A        | 4                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 35                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | HELIOS AIRWAYS LTD       | S              | A        | 9                 | 0        | 0         | 67                         | 0             | 22            | 11               | 0                | 0                 | 24                   | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | HELIOS AIRWAYS LTD       | S              | D        | 9                 | 0        | 0         | 11                         | 56            | 0             | 33               | 0                | 0                 | 41                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | HELIOS AIRWAYS LTD       | S              | D        | 7                 | 0        | 0         | 71                         | 0             | 29            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                      | GLASGOW           | HELIOS AIRWAYS LTD       | S              | A        | 4                 | 0        | 0         | 25                         | 25            | 0             | 25               | 25               | 0                 | 104                  | 0             | 0                    | 0                  |  |
|                      | GLASGOW           | HELIOS AIRWAYS LTD       | S              | D        | 4                 | 0        | 0         | 0                          | 0             | 25            | 50               | 25               | 0                 | 125                  | 0             | 0                    | 0                  |  |
|                      | HEATHROW          | HELIOS AIRWAYS LTD       | S              | A        | 28                | 0        | 0         | 54                         | 21            | 18            | 7                | 0                | 0                 | 21                   | 24            | 24                   | 17                 |  |
|                      | HEATHROW          | HELIOS AIRWAYS LTD       | S              | D        | 28                | 0        | 0         | 71                         | 7             | 14            | 7                | 0                | 0                 | 13                   | 35            | 55                   | 17                 |  |
|                      | LUTON             | HELIOS AIRWAYS LTD       | S              | A        | 35                | 0        | 1         | 69                         | 11            | 9             | 9                | 3                | 0                 | 22                   | 84            | 7                    | 32                 |  |
|                      | LUTON             | HELIOS AIRWAYS LTD       | S              | D        | 35                | 0        | 1         | 37                         | 31            | 17            | 11               | 3                | 0                 | 34                   | 41            | 24                   | 32                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| LARNACA              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | MANCHESTER        | HELIOS AIRWAYS LTD       | C              | A        | 7                 | 0        | 0         | 29                         | 57            | 0             | 14               | 0                | 0                 | 28                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | HELIOS AIRWAYS LTD       | C              | D        | 10                | 0        | 0         | 40                         | 40            | 10            | 10               | 0                | 0                 | 24                   | 0             | 0                    | 0                  |  |
|                      | NEWCASTLE         | HELIOS AIRWAYS LTD       | C              | A        | 4                 | 0        | 0         | 0                          | 25            | 0             | 50               | 0                | 25                | 155                  | 25            | 50                   | 4                  |  |
|                      | NEWCASTLE         | HELIOS AIRWAYS LTD       | C              | D        | 3                 | 1        | 0         | 0                          | 33            | 0             | 67               | 0                | 0                 | 73                   | 25            | 72                   | 4                  |  |
|                      | STANSTED          | HELIOS AIRWAYS LTD       | S              | A        | 3                 | 1        | 0         | 33                         | 33            | 33            | 0                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |
|                      | STANSTED          | HELIOS AIRWAYS LTD       | S              | D        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 26                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0         | 25                         | 25            | 50            | 0                | 0                | 0                 | 34                   | 25            | 71                   | 4                  |  |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 25            | 80                   | 4                  |  |
|                      | LUTON             | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 48                   | 0             | 43                   | 4                  |  |
|                      | LUTON             | MONARCH AIRLINES         | C              | D        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 23                   | 75            | 15                   | 4                  |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 17                   | 0             | 35                   | 4                  |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 11                   | 50            | 17                   | 4                  |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0         | 25                         | 25            | 0             | 0                | 50               | 0                 | 128                  | 67            | 17                   | 9                  |  |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0         | 60                         | 0             | 0             | 0                | 40               | 0                 | 104                  | 56            | 21                   | 9                  |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 25            | 59                   | 4                  |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 25            | 33                   | 4                  |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0         | 67                         | 11            | 11            | 11               | 0                | 0                 | 25                   | 57            | 42                   | 14                 |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0         | 89                         | 0             | 0             | 0                | 11               | 0                 | 21                   | 50            | 48                   | 14                 |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 9                 | 0        | 0         | 67                         | 0             | 11            | 0                | 22               | 0                 | 56                   | 75            | 9                    | 4                  |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 10                | 0        | 0         | 90                         | 0             | 0             | 0                | 10               | 0                 | 25                   | 100           | 8                    | 4                  |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 14                | 0        | 0         | 50                         | 21            | 7             | 14               | 0                | 7                 | 90                   | 92            | 12                   | 12                 |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 14                | 0        | 0         | 50                         | 29            | 0             | 21               | 0                | 0                 | 34                   | 75            | 15                   | 12                 |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0        | 0         | 33                         | 67            | 0             | 0                | 0                | 0                 | 12                   | 100           | 7                    | 3                  |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 3                 | 0        | 0         | 0                          | 0             | 33            | 67               | 0                | 0                 | 67                   | 100           | 1                    | 1                  |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 15                | 0        | 0         | 47                         | 13            | 13            | 27               | 0                | 0                 | 34                   | 92            | 11                   | 13                 |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 17                | 0        | 0         | 71                         | 12            | 6             | 12               | 0                | 0                 | 19                   | 85            | 10                   | 13                 |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 34                   | 75            | 26                   | 4                  |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 0             | 0                | 20               | 0                 | 58                   | 75            | 31                   | 4                  |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 50            | 11                   | 4                  |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 7                    | 75            | 10                   | 4                  |  |
| <b>TOTAL LARNACA</b> |                   |                          |                |          | <b>1044</b>       | <b>3</b> | <b>3</b>  | <b>56</b>                  | <b>17</b>     | <b>11</b>     | <b>12</b>        | <b>3</b>         | <b>1</b>          | <b>37</b>            | <b>55</b>     | <b>27</b>            | <b>27</b>          |  |
| LAS PALMAS           |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | AIR EUROPA               | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |     |                        |                  |                  |                        | AUG 2004               |                         |                            |                     |                            |                          |
|----------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|-----|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                                  |                   |             | MATCHED           |          | UNMATCHED                  |     | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |                            |     |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| LAS PALMAS           | GATWICK           | AIR EUROPA                       | C                 | D           | 4                 | 0        | 0                          | 75  | 25                     | 0                | 0                | 0                      | 0                      | 12                      | 0                          | 0                   | 0                          |                          |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 40  | 60                     | 0                | 0                | 0                      | 0                      | 15                      | 89                         | 3                   | 9                          |                          |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 40  | 40                     | 20               | 0                | 0                      | 0                      | 21                      | 78                         | 8                   | 9                          |                          |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 13                | 0        | 0                          | 92  | 8                      | 0                | 0                | 0                      | 6                      | 95                      | 1                          | 19                  |                            |                          |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 13                | 0        | 0                          | 69  | 23                     | 8                | 0                | 0                      | 11                     | 94                      | 3                          | 18                  |                            |                          |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 100 | 0                      | 0                | 0                | 0                      | 4                      | 80                      | 5                          | 5                   |                            |                          |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 100 | 0                      | 0                | 0                | 0                      | 4                      | 80                      | 5                          | 5                   |                            |                          |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 4                 | 0        | 0                          | 100 | 0                      | 0                | 0                | 0                      | 0                      | 100                     | 1                          | 4                   |                            |                          |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 4                 | 0        | 0                          | 75  | 25                     | 0                | 0                | 0                      | 8                      | 100                     | 4                          | 4                   |                            |                          |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 13                | 0        | 0                          | 77  | 8                      | 8                | 0                | 8                      | 21                     | 93                      | 2                          | 14                  |                            |                          |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 13                | 0        | 0                          | 77  | 8                      | 8                | 0                | 8                      | 28                     | 77                      | 8                          | 13                  |                            |                          |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 60  | 0                      | 20               | 0                | 20                     | 51                     | 100                     | 3                          | 5                   |                            |                          |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 60  | 0                      | 20               | 0                | 20                     | 63                     | 80                      | 4                          | 5                   |                            |                          |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 100 | 0                      | 0                | 0                | 0                      | 1                      | 100                     | 0                          | 5                   |                            |                          |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 100 | 0                      | 0                | 0                | 0                      | 1                      | 100                     | 2                          | 5                   |                            |                          |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C                 | A           | 5                 | 0        | 0                          | 40  | 20                     | 20               | 0                | 20                     | 63                     | 80                      | 29                         | 5                   |                            |                          |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C                 | D           | 5                 | 0        | 0                          | 20  | 20                     | 0                | 40               | 20                     | 131                    | 60                      | 33                         | 5                   |                            |                          |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C                 | A           | 5                 | 0        | 0                          | 80  | 0                      | 0                | 0                | 0                      | 20                     | 183                     | 50                         | 16                  | 4                          |                          |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C                 | D           | 5                 | 0        | 0                          | 100 | 0                      | 0                | 0                | 0                      | 0                      | 100                     | 0                          | 5                   |                            |                          |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                          | 75  | 25                     | 0                | 0                | 0                      | 10                     | 100                     | 1                          | 5                   |                            |                          |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 75  | 25                     | 0                | 0                | 0                      | 7                      | 100                     | 1                          | 4                   |                            |                          |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C                 | A           | 9                 | 0        | 0                          | 100 | 0                      | 0                | 0                | 0                      | 3                      | 60                      | 44                         | 10                  |                            |                          |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C                 | D           | 9                 | 0        | 0                          | 89  | 11                     | 0                | 0                | 0                      | 7                      | 22                      | 63                         | 9                   |                            |                          |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C                 | A           | 14                | 0        | 0                          | 57  | 21                     | 14               | 7                | 0                      | 24                     | 70                      | 18                         | 20                  |                            |                          |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C                 | D           | 14                | 0        | 0                          | 64  | 14                     | 14               | 7                | 0                      | 21                     | 84                      | 10                         | 19                  |                            |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |    |    |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----|----|
|                      |                   |                          |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |    |    |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |    |    |
| LAS PALMAS           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |    |    |
|                      | GLASGOW           | FLYGLOBESPAN             |                | S A      | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0  | 0  |
|                      | GLASGOW           | FLYGLOBESPAN             |                | S D      | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0  | 0  |
|                      | MANCHESTER        | FLYJET LTD               |                | C A      | 5                 | 0        | 0                          | 0             | 0             | 20               | 60               | 0                 | 20                   | 306           | 20                   | 53                 | 5  | 5  |
|                      | MANCHESTER        | FLYJET LTD               |                | C D      | 5                 | 0        | 0                          | 0             | 0             | 20               | 60               | 0                 | 20                   | 293           | 60                   | 32                 | 5  | 5  |
|                      | GLASGOW           | FUTURA AIRLINES          |                | C A      | 2                 | 0        | 0                          | 0             | 0             | 0                | 100              | 0                 | 0                    | 124           | 0                    | 0                  | 0  | 0  |
|                      | MANCHESTER        | FUTURA AIRLINES          |                | C A      | 3                 | 0        | 0                          | 33            | 0             | 0                | 67               | 0                 | 0                    | 78            | 0                    | 0                  | 0  | 0  |
|                      | MANCHESTER        | FUTURA AIRLINES          |                | C D      | 5                 | 0        | 0                          | 40            | 0             | 0                | 60               | 0                 | 0                    | 69            | 0                    | 0                  | 0  | 0  |
|                      | GATWICK           | GB AIRWAYS LTD           |                | S A      | 13                | 0        | 0                          | 23            | 23            | 15               | 23               | 15                | 0                    | 72            | 67                   | 13                 | 9  | 9  |
|                      | GATWICK           | GB AIRWAYS LTD           |                | S D      | 14                | 0        | 0                          | 43            | 21            | 7                | 7                | 21                | 0                    | 65            | 56                   | 15                 | 9  | 9  |
|                      | GATWICK           | IBERWORLD                |                | C A      | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0  | 0  |
|                      | GATWICK           | IBERWORLD                |                | C D      | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0  | 0  |
|                      | GLASGOW           | IBERWORLD                |                | C A      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 100                  | 5                  | 4  | 4  |
|                      | BIRMINGHAM        | MONARCH AIRLINES         |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0  | 0  |
|                      | BIRMINGHAM        | MONARCH AIRLINES         |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0  | 0  |
|                      | EDINBURGH         | MONARCH AIRLINES         |                | C A      | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 5  | 5  |
|                      | EDINBURGH         | MONARCH AIRLINES         |                | C D      | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 80                   | 6                  | 5  | 5  |
|                      | GATWICK           | MONARCH AIRLINES         |                | C A      | 5                 | 0        | 0                          | 0             | 80            | 20               | 0                | 0                 | 0                    | 24            | 80                   | 45                 | 5  | 5  |
|                      | GATWICK           | MONARCH AIRLINES         |                | C D      | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 14            | 80                   | 44                 | 5  | 5  |
|                      | LUTON             | MONARCH AIRLINES         |                | S A      | 5                 | 0        | 0                          | 40            | 20            | 40               | 0                | 0                 | 0                    | 22            | 0                    | 0                  | 0  | 0  |
|                      | LUTON             | MONARCH AIRLINES         |                | S D      | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0  | 0  |
|                      | MANCHESTER        | MONARCH AIRLINES         |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0  | 0  |
|                      | MANCHESTER        | MONARCH AIRLINES         |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 24            | 0                    | 0                  | 0  | 0  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     |                | C A      | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 6             | 79                   | 10                 | 14 | 14 |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     |                | C D      | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 12            | 31                   | 29                 | 13 | 13 |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 60                   | 221                | 10 | 10 |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 56                   | 217                | 9  | 9  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     |                | C A      | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 9             | 60                   | 47                 | 5  | 5  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     |                | C D      | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 10            | 60                   | 56                 | 5  | 5  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C A      | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 8             | 47                   | 40                 | 19 | 19 |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     |                | C D      | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 17            | 50                   | 38                 | 18 | 18 |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 9                  | 5  | 5  |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 5                  | 4  | 4  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD |                | C A      | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 10 | 10 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |  |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                             |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                             |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| LAS PALMAS                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 4                    | 100           | 3                    | 9                  |  |  |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 5                    | 80            | 7                    | 10                 |  |  |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 11                   | 100           | 5                    | 9                  |  |  |
|                             | GLASGOW           | THOMAS COOK AIRLINES LTD    | C              | A        | 6                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 80            | 21                   | 5                  |  |  |
|                             | GLASGOW           | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 80            | 27                   | 5                  |  |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 9                 | 0        | 0         | 78                         | 0             | 11            | 11               | 0                | 0                 | 14                   | 75            | 24                   | 16                 |  |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 9                 | 0        | 0         | 78                         | 0             | 22            | 0                | 0                | 0                 | 13                   | 87            | 22                   | 15                 |  |  |
|                             | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 80            | 11                   | 5                  |  |  |
|                             | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 80            | 16                   | 5                  |  |  |
|                             | STANSTED          | THOMAS COOK AIRLINES LTD    | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |  |
|                             | STANSTED          | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL LAS PALMAS</b>     |                   |                             |                |          | <b>455</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>11</b>     | <b>8</b>      | <b>5</b>         | <b>2</b>         | <b>1</b>          | <b>26</b>            | <b>75</b>     | <b>25</b>            | <b>25</b>          |  |  |
| LAS VEGAS                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | MANCHESTER        | BMI BRITISH MIDLAND         | S              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |  |
|                             | MANCHESTER        | BMI BRITISH MIDLAND         | S              | D        | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |  |
|                             | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | A        | 9                 | 0        | 0         | 67                         | 0             | 11            | 22               | 0                | 0                 | 22                   | 25            | 43                   | 4                  |  |  |
|                             | MANCHESTER        | MY TRAVEL AIRWAYS UK        | C              | D        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 10                   | 75            | 18                   | 4                  |  |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 23                | 0        | 0         | 78                         | 4             | 4             | 13               | 0                | 0                 | 15                   | 53            | 23                   | 17                 |  |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 23                | 0        | 0         | 43                         | 26            | 17            | 13               | 0                | 0                 | 33                   | 50            | 22                   | 18                 |  |  |
| <b>TOTAL LAS VEGAS</b>      |                   |                             |                |          | <b>81</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>12</b>     | <b>10</b>     | <b>10</b>        | <b>0</b>         | <b>0</b>          | <b>18</b>            | <b>52</b>     | <b>23</b>            | <b>23</b>          |  |  |
| LEEDS BRADFORD              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 110               | 0        | 0         | 88                         | 5             | 4             | 4                | 0                | 0                 | 8                    | 76            | 11                   | 106                |  |  |
|                             | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 110               | 0        | 0         | 83                         | 9             | 5             | 4                | 0                | 0                 | 9                    | 77            | 14                   | 106                |  |  |
|                             | EDINBURGH         | BMI REGIONAL                | S              | A        | 71                | 0        | 0         | 96                         | 0             | 1             | 3                | 0                | 0                 | 3                    | 90            | 6                    | 67                 |  |  |
|                             | EDINBURGH         | BMI REGIONAL                | S              | D        | 71                | 0        | 0         | 92                         | 3             | 3             | 3                | 0                | 0                 | 5                    | 84            | 9                    | 67                 |  |  |
|                             | GLASGOW           | BMI REGIONAL                | S              | A        | 65                | 1        | 0         | 98                         | 0             | 0             | 2                | 0                | 0                 | 4                    | 88            | 5                    | 65                 |  |  |
|                             | GLASGOW           | BMI REGIONAL                | S              | D        | 69                | 0        | 0         | 91                         | 4             | 3             | 1                | 0                | 0                 | 5                    | 82            | 6                    | 65                 |  |  |
| <b>TOTAL LEEDS BRADFORD</b> |                   |                             |                |          | <b>496</b>        | <b>1</b> | <b>0</b>  | <b>90</b>                  | <b>4</b>      | <b>3</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>82</b>     | <b>9</b>             | <b>9</b>           |  |  |
| LEIPZIG                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | STANSTED          | AIR BERLIN                  | S              | A        | 13                | 0        | 0         | 69                         | 15            | 8             | 8                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |  |
|                             | STANSTED          | AIR BERLIN                  | S              | D        | 13                | 0        | 0         | 46                         | 38            | 8             | 8                | 0                | 0                 | 27                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL LEIPZIG</b>        |                   |                             |                |          | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>27</b>     | <b>8</b>      | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>25</b>            | <b>67</b>     | <b>12</b>            | <b>12</b>          |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|------------------------|-------------------|------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                        |                   |                        |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                        |                   |                        |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| LEMNOS                 | GATWICK           | EXCEL AIRWAYS LTD      | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 21                   | 67            | 8                    | 9                  |
|                        | GATWICK           | EXCEL AIRWAYS LTD      | C              | D        | 8                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 19                   | 78            | 11                   | 9                  |
| <b>TOTAL LEMNOS</b>    |                   |                        |                |          | <b>12</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>     | <b>17</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>72</b>     | <b>10</b>            | <b>10</b>          |
| LIMOGES                | STANSTED          | RYANAIR                | S              | A        | 35                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 95                   | 2             | 55                   |                    |
|                        | STANSTED          | RYANAIR                | S              | D        | 35                | 0        | 0         | 94                         | 0             | 6             | 0                | 0                | 6                 | 78                   | 11            | 55                   |                    |
| <b>TOTAL LIMOGES</b>   |                   |                        |                |          | <b>70</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>1</b>      | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>3</b>          | <b>86</b>            | <b>7</b>      | <b>7</b>             |                    |
| LINZ                   | STANSTED          | RYANAIR                | S              | A        | 31                | 0        | 0         | 94                         | 3             | 3             | 0                | 0                | 3                 | 97                   | 1             | 31                   |                    |
|                        | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0         | 90                         | 6             | 3             | 0                | 0                | 6                 | 84                   | 7             | 31                   |                    |
| <b>TOTAL LINZ</b>      |                   |                        |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>5</b>      | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>5</b>          | <b>90</b>            | <b>4</b>      | <b>4</b>             |                    |
| LISBON                 | GATWICK           | AIR PORTUGAL           | S              | A        | 62                | 0        | 0         | 56                         | 29            | 6             | 8                | 0                | 0                 | 20                   | 74            | 14                   | 62                 |
|                        | GATWICK           | AIR PORTUGAL           | S              | D        | 62                | 0        | 0         | 27                         | 44            | 23            | 6                | 0                | 0                 | 26                   | 71            | 15                   | 62                 |
|                        | HEATHROW          | AIR PORTUGAL           | S              | A        | 93                | 0        | 0         | 37                         | 31            | 24            | 8                | 0                | 1                 | 32                   | 12            | 63                   | 92                 |
|                        | HEATHROW          | AIR PORTUGAL           | S              | D        | 93                | 0        | 0         | 47                         | 15            | 23            | 14               | 0                | 1                 | 31                   | 38            | 55                   | 92                 |
|                        | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 116               | 0        | 2         | 79                         | 13            | 6             | 2                | 0                | 0                 | 9                    | 57            | 26                   | 121                |
|                        | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 116               | 0        | 0         | 62                         | 24            | 9             | 5                | 0                | 0                 | 17                   | 37            | 38                   | 121                |
|                        | GATWICK           | MONARCH AIRLINES       | S              | A        | 31                | 0        | 0         | 61                         | 23            | 10            | 3                | 0                | 3                 | 32                   | 0             | 0                    | 0                  |
|                        | GATWICK           | MONARCH AIRLINES       | S              | D        | 31                | 0        | 0         | 81                         | 6             | 3             | 3                | 3                | 3                 | 34                   | 0             | 0                    | 0                  |
|                        | MANCHESTER        | PORTUGALIA             | S              | A        | 31                | 0        | 0         | 74                         | 16            | 10            | 0                | 0                | 0                 | 12                   | 71            | 20                   | 31                 |
|                        | MANCHESTER        | PORTUGALIA             | S              | D        | 8                 | 0        | 0         | 50                         | 13            | 38            | 0                | 0                | 0                 | 20                   | 67            | 33                   | 9                  |
| <b>TOTAL LISBON</b>    |                   |                        |                |          | <b>643</b>        | <b>1</b> | <b>2</b>  | <b>57</b>                  | <b>23</b>     | <b>14</b>     | <b>6</b>         | <b>0</b>         | <b>1</b>          | <b>22</b>            | <b>47</b>     | <b>37</b>            | <b>37</b>          |
| LIVERPOOL              | EDINBURGH         | FLYBE.BRITISH EUROPEAN | S              | A        | 31                | 0        | 0         | 55                         | 19            | 16            | 10               | 0                | 0                 | 24                   | 0             | 0                    | 0                  |
|                        | EDINBURGH         | FLYBE.BRITISH EUROPEAN | S              | D        | 31                | 0        | 0         | 65                         | 10            | 13            | 13               | 0                | 0                 | 22                   | 0             | 0                    | 0                  |
|                        | GLASGOW           | FLYBE.BRITISH EUROPEAN | S              | A        | 9                 | 1        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                        | GLASGOW           | FLYBE.BRITISH EUROPEAN | S              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                        | LONDON CITY       | VLM (BELGIUM)          | S              | A        | 105               | 0        | 0         | 88                         | 4             | 6             | 3                | 0                | 0                 | 8                    | 90            | 6                    | 123                |
|                        | LONDON CITY       | VLM (BELGIUM)          | S              | D        | 105               | 0        | 0         | 86                         | 3             | 8             | 4                | 0                | 0                 | 9                    | 86            | 7                    | 123                |
| <b>TOTAL LIVERPOOL</b> |                   |                        |                |          | <b>290</b>        | <b>3</b> | <b>0</b>  | <b>81</b>                  | <b>6</b>      | <b>8</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>88</b>     | <b>6</b>             | <b>6</b>           |
| LJUBLJANA              |                   |                        |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |
|--|-------------------|---------------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|  |                   |                                 |                   |             | Actual<br>(7)     | UNMATCHED |           | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|  |                   |                                 |                   |             |                   | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LJUBLJANA                              |                   |                                 |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | GATWICK           | ADRIA AIRWAYS                   | S                 | A           | 31                | 0         | 0         | 61                         | 19               | 16               | 3                      | 0                      | 0                       | 16                         | 77                  | 8                          | 31                       |  |
|  | GATWICK           | ADRIA AIRWAYS                   | S                 | D           | 31                | 0         | 0         | 48                         | 16               | 19               | 16                     | 0                      | 0                       | 27                         | 65                  | 12                         | 31                       |  |
|  | MANCHESTER        | ADRIA AIRWAYS                   | S                 | A           | 9                 | 0         | 0         | 56                         | 11               | 0                | 11                     | 11                     | 11                      | 87                         | 63                  | 16                         | 8                        |  |
|  | MANCHESTER        | ADRIA AIRWAYS                   | S                 | D           | 9                 | 0         | 0         | 56                         | 11               | 11               | 11                     | 0                      | 11                      | 79                         | 50                  | 17                         | 8                        |  |
|  | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S                 | A           | 31                | 0         | 0         | 84                         | 6                | 3                | 6                      | 0                      | 0                       | 8                          | 74                  | 20                         | 31                       |  |
|  | STANSTED          | EASYJET AIRLINE COMPANY LTD     | S                 | D           | 31                | 0         | 0         | 77                         | 10               | 6                | 6                      | 0                      | 0                       | 14                         | 77                  | 16                         | 31                       |  |
| <b>TOTAL LJUBLJANA</b>                 |                   |                                 |                   |             | <b>142</b>        | <b>0</b>  | <b>0</b>  | <b>66</b>                  | <b>13</b>        | <b>11</b>        | <b>8</b>               | <b>1</b>               | <b>1</b>                | <b>25</b>                  | <b>71</b>           | <b>14</b>                  | <b>14</b>                |  |
| LONDON CITY                            |                   |                                 |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 122               | 0         | 0         | 85                         | 7                | 5                | 2                      | 0                      | 0                       | 8                          | 63                  | 21                         | 68                       |  |
|  | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 123               | 0         | 0         | 76                         | 13               | 7                | 3                      | 0                      | 0                       | 13                         | 65                  | 25                         | 65                       |  |
|  | EDINBURGH         | SCOT AIRWAYS                    | S                 | A           | 183               | 3         | 12        | 81                         | 13               | 5                | 1                      | 0                      | 0                       | 9                          | 69                  | 12                         | 178                      |  |
|  | EDINBURGH         | SCOT AIRWAYS                    | S                 | D           | 178               | 6         | 20        | 85                         | 8                | 4                | 1                      | 1                      | 0                       | 8                          | 82                  | 9                          | 176                      |  |
|  | MANCHESTER        | VLM (BELGIUM)                   | S                 | A           | 166               | 0         | 8         | 81                         | 12               | 6                | 1                      | 0                      | 0                       | 8                          | 91                  | 5                          | 172                      |  |
|  | MANCHESTER        | VLM (BELGIUM)                   | S                 | D           | 166               | 0         | 8         | 88                         | 7                | 4                | 1                      | 0                      | 0                       | 5                          | 95                  | 3                          | 172                      |  |
| <b>TOTAL LONDON CITY</b>               |                   |                                 |                   |             | <b>938</b>        | <b>11</b> | <b>48</b> | <b>83</b>                  | <b>10</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>           | <b>10</b>                  | <b>10</b>                |  |
| LOS ANGELES INTERNATIONAL              |                   |                                 |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | HEATHROW          | AMERICAN AIRLINES               | S                 | A           | 62                | 0         | 0         | 92                         | 3                | 3                | 0                      | 2                      | 0                       | 6                          | 68                  | 15                         | 62                       |  |
|  | HEATHROW          | AMERICAN AIRLINES               | S                 | D           | 62                | 0         | 0         | 76                         | 13               | 5                | 5                      | 2                      | 0                       | 18                         | 55                  | 20                         | 62                       |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 87                | 2         | 0         | 87                         | 2                | 8                | 2                      | 0                      | 0                       | 9                          | 57                  | 62                         | 76                       |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 89                | 0         | 0         | 39                         | 26               | 27               | 7                      | 1                      | 0                       | 27                         | 11                  | 50                         | 75                       |  |
|  | HEATHROW          | UNITED AIRLINES                 | S                 | A           | 31                | 0         | 0         | 94                         | 0                | 0                | 6                      | 0                      | 0                       | 7                          | 90                  | 4                          | 31                       |  |
|  | HEATHROW          | UNITED AIRLINES                 | S                 | D           | 31                | 0         | 0         | 68                         | 16               | 13               | 3                      | 0                      | 0                       | 15                         | 87                  | 7                          | 31                       |  |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     | S                 | A           | 62                | 0         | 0         | 92                         | 0                | 3                | 5                      | 0                      | 0                       | 7                          | 77                  | 24                         | 62                       |  |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     | S                 | D           | 62                | 0         | 0         | 35                         | 34               | 16               | 15                     | 0                      | 0                       | 32                         | 21                  | 52                         | 62                       |  |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b> |                   |                                 |                   |             | <b>486</b>        | <b>2</b>  | <b>0</b>  | <b>71</b>                  | <b>13</b>        | <b>11</b>        | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>53</b>           | <b>34</b>                  | <b>34</b>                |  |
| LUANDA                                 |                   |                                 |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 3                 | 0         | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 11                         | 100                 | 0                          | 5                        |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 3                 | 0         | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 16                         | 50                  | 54                         | 4                        |  |
| <b>TOTAL LUANDA</b>                    |                   |                                 |                   |             | <b>6</b>          | <b>0</b>  | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>78</b>           | <b>24</b>                  | <b>24</b>                |  |
| LUBECK                                 |                   |                                 |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|  | STANSTED          | RYANAIR                         | S                 | A           | 71                | 0         | 0         | 99                         | 1                | 0                | 0                      | 0                      | 0                       | 1                          | 94                  | 4                          | 85                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                         |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                         |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| LUBECK                  | STANSTED          | RYANAIR                          |                | S D      | 71                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 3                    | 89            | 8                    | 85                 |
| <b>TOTAL LUBECK</b>     |                   |                                  |                |          | <b>142</b>        | <b>0</b> | <b>0</b>  | <b>98</b>                  | <b>2</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>2</b>             | <b>92</b>     | <b>6</b>             | <b>6</b>           |
| LUSAKA                  | HEATHROW          | BRITISH AIRWAYS PLC              |                | S A      | 11                | 0        | 0         | 55                         | 9             | 9             | 0                | 27               | 0                 | 66                   | 62            | 46                   | 13                 |
|                         | HEATHROW          | BRITISH AIRWAYS PLC              |                | S D      | 13                | 0        | 0         | 69                         | 8             | 15            | 8                | 0                | 0                 | 23                   | 46            | 36                   | 13                 |
| <b>TOTAL LUSAKA</b>     |                   |                                  |                |          | <b>24</b>         | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>8</b>      | <b>13</b>     | <b>4</b>         | <b>13</b>        | <b>0</b>          | <b>43</b>            | <b>54</b>     | <b>41</b>            | <b>41</b>          |
| LUTON                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD      |                | S A      | 170               | 2        | 0         | 78                         | 10            | 8             | 4                | 0                | 0                 | 11                   | 69            | 22                   | 167                |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD      |                | S D      | 170               | 1        | 0         | 74                         | 12            | 11            | 3                | 1                | 0                 | 15                   | 57            | 29                   | 166                |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD      |                | S A      | 165               | 0        | 1         | 90                         | 7             | 1             | 2                | 0                | 0                 | 5                    | 81            | 13                   | 165                |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD      |                | S D      | 166               | 0        | 0         | 84                         | 8             | 4             | 4                | 0                | 0                 | 10                   | 77            | 18                   | 164                |
| <b>TOTAL LUTON</b>      |                   |                                  |                |          | <b>673</b>        | <b>6</b> | <b>1</b>  | <b>81</b>                  | <b>9</b>      | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>71</b>     | <b>21</b>            | <b>21</b>          |
| LUXEMBOURG              | GATWICK           | BRITISH AIRWAYS PLC              |                | S A      | 49                | 0        | 0         | 82                         | 12            | 2             | 4                | 0                | 0                 | 12                   | 67            | 24                   | 43                 |
|                         | GATWICK           | BRITISH AIRWAYS PLC              |                | S D      | 49                | 0        | 0         | 69                         | 22            | 6             | 2                | 0                | 0                 | 14                   | 58            | 21                   | 43                 |
|                         | HEATHROW          | LUXAIR                           |                | S A      | 62                | 0        | 0         | 74                         | 19            | 5             | 2                | 0                | 0                 | 11                   | 52            | 17                   | 62                 |
|                         | HEATHROW          | LUXAIR                           |                | S D      | 62                | 0        | 0         | 85                         | 6             | 6             | 2                | 0                | 0                 | 6                    | 68            | 11                   | 62                 |
|                         | LONDON CITY       | LUXAIR                           |                | S A      | 99                | 0        | 0         | 93                         | 4             | 3             | 0                | 0                | 0                 | 4                    | 88            | 5                    | 75                 |
|                         | LONDON CITY       | LUXAIR                           |                | S D      | 99                | 0        | 0         | 90                         | 5             | 5             | 0                | 0                | 0                 | 5                    | 80            | 9                    | 75                 |
|                         | MANCHESTER        | LUXAIR                           |                | S A      | 28                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 6                    | 90            | 9                    | 31                 |
|                         | MANCHESTER        | LUXAIR                           |                | S D      | 28                | 0        | 0         | 71                         | 11            | 11            | 7                | 0                | 0                 | 14                   | 84            | 8                    | 31                 |
|                         | LONDON CITY       | VLM (BELGIUM)                    |                | S A      | 96                | 0        | 0         | 94                         | 4             | 2             | 0                | 0                | 0                 | 3                    | 93            | 4                    | 73                 |
|                         | LONDON CITY       | VLM (BELGIUM)                    |                | S D      | 95                | 0        | 1         | 85                         | 13            | 2             | 0                | 0                | 0                 | 6                    | 84            | 8                    | 74                 |
| <b>TOTAL LUXEMBOURG</b> |                   |                                  |                |          | <b>667</b>        | <b>0</b> | <b>1</b>  | <b>86</b>                  | <b>9</b>      | <b>4</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>77</b>     | <b>11</b>            | <b>11</b>          |
| LUXOR                   | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                         | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                         | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 5                 | 0        | 0         | 40                         | 0             | 0             | 40               | 20               | 0                 | 89                   | 100           | 0                    | 4                  |
|                         | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 5                 | 0        | 0         | 40                         | 0             | 0             | 40               | 20               | 0                 | 94                   | 100           | 3                    | 4                  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |  |  |
|----------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|--|
|                      |                   |                                  |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |  |
|                      |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |  |
| LUXOR                |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 60               | 0                | 40                     | 0                      | 0                       | 0                          | 17                  | 100                        | 0                        | 4         |  |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 60               | 20               | 20                     | 0                      | 0                       | 0                          | 17                  | 100                        | 6                        | 4         |  |  |
|                      | HEATHROW          | EGYPT AIR                        | S                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 40                         | 18                       | 5         |  |  |
|                      | HEATHROW          | EGYPT AIR                        | S                 | D           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 80                         | 14                       | 5         |  |  |
|                      | GATWICK           | FLYJET LTD                       | C                 | A           | 5                 | 0        | 0                          | 40               | 20               | 20                     | 0                      | 20                      | 0                          | 67                  | 0                          | 0                        | 0         |  |  |
|                      | GATWICK           | FLYJET LTD                       | C                 | D           | 5                 | 0        | 0                          | 0                | 20               | 60                     | 0                      | 20                      | 0                          | 78                  | 0                          | 0                        | 0         |  |  |
|                      | MANCHESTER        | FLYJET LTD                       | C                 | A           | 4                 | 0        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0         |  |  |
|                      | MANCHESTER        | FLYJET LTD                       | C                 | D           | 5                 | 0        | 0                          | 40               | 20               | 20                     | 0                      | 20                      | 0                          | 55                  | 0                          | 0                        | 0         |  |  |
|                      | GATWICK           | MONARCH AIRLINES                 | C                 | A           | 10                | 0        | 0                          | 40               | 20               | 30                     | 10                     | 0                       | 0                          | 31                  | 40                         | 81                       | 10        |  |  |
|                      | GATWICK           | MONARCH AIRLINES                 | C                 | D           | 10                | 0        | 0                          | 40               | 30               | 30                     | 0                      | 0                       | 0                          | 24                  | 50                         | 76                       | 10        |  |  |
|                      | MANCHESTER        | MONARCH AIRLINES                 | C                 | A           | 4                 | 1        | 0                          | 0                | 25               | 75                     | 0                      | 0                       | 0                          | 36                  | 60                         | 64                       | 5         |  |  |
|                      | MANCHESTER        | MONARCH AIRLINES                 | C                 | D           | 5                 | 0        | 0                          | 40               | 40               | 0                      | 20                     | 0                       | 0                          | 43                  | 60                         | 48                       | 5         |  |  |
| <b>TOTAL LUXOR</b>   |                   |                                  |                   |             | <b>88</b>         | <b>1</b> | <b>0</b>                   | <b>52</b>        | <b>15</b>        | <b>20</b>              | <b>7</b>               | <b>6</b>                | <b>0</b>                   | <b>35</b>           | <b>66</b>                  | <b>42</b>                | <b>42</b> |  |  |
| LYON                 |                   |                                  |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |  |
|                      | HEATHROW          | AIR FRANCE                       | S                 | A           | 31                | 0        | 0                          | 84               | 0                | 16                     | 0                      | 0                       | 0                          | 10                  | 75                         | 12                       | 89        |  |  |
|                      | HEATHROW          | AIR FRANCE                       | S                 | D           | 31                | 0        | 0                          | 84               | 13               | 3                      | 0                      | 0                       | 0                          | 5                   | 89                         | 8                        | 89        |  |  |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | A           | 52                | 0        | 0                          | 83               | 6                | 6                      | 6                      | 0                       | 0                          | 11                  | 73                         | 12                       | 49        |  |  |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | D           | 52                | 0        | 0                          | 85               | 8                | 4                      | 4                      | 0                       | 0                          | 10                  | 75                         | 12                       | 51        |  |  |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | A           | 31                | 0        | 0                          | 77               | 16               | 3                      | 3                      | 0                       | 0                          | 8                   | 97                         | 2                        | 31        |  |  |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S                 | D           | 31                | 0        | 0                          | 84               | 10               | 6                      | 0                      | 0                       | 0                          | 6                   | 94                         | 4                        | 31        |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | A           | 87                | 0        | 0                          | 80               | 6                | 9                      | 5                      | 0                       | 0                          | 11                  | 63                         | 23                       | 90        |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | D           | 87                | 0        | 0                          | 68               | 22               | 5                      | 6                      | 0                       | 0                          | 15                  | 43                         | 32                       | 90        |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S                 | A           | 42                | 0        | 0                          | 88               | 10               | 0                      | 0                      | 2                       | 0                          | 8                   | 81                         | 9                        | 31        |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S                 | D           | 42                | 0        | 0                          | 79               | 17               | 2                      | 0                      | 2                       | 0                          | 14                  | 77                         | 11                       | 31        |  |  |
| <b>TOTAL LYON</b>    |                   |                                  |                   |             | <b>486</b>        | <b>0</b> | <b>0</b>                   | <b>80</b>        | <b>11</b>        | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>73</b>                  | <b>15</b>                | <b>15</b> |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|-----------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                             |                   |                                 |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                             |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| MADRAS/CHENNAI              | HEATHROW          | AIR INDIA                       |                | S D      | 4                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 64            | 0                    | 0                  | 0         |
|                             | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 4             | 78                   | 138                | 9         |
|                             | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 9                 | 0        | 0                          | 44            | 33            | 22               | 0                | 0                 | 0                    | 20            | 33                   | 33                 | 9         |
| <b>TOTAL MADRAS/CHENNAI</b> |                   |                                 |                |          | <b>22</b>         | <b>0</b> | <b>0</b>                   | <b>64</b>     | <b>14</b>     | <b>14</b>        | <b>9</b>         | <b>0</b>          | <b>0</b>             | <b>22</b>     | <b>56</b>            | <b>86</b>          | <b>86</b> |
| MADRID                      | GATWICK           | AEROLINEAS ARGENTINAS           |                | S A      | 18                | 0        | 0                          | 28            | 56            | 11               | 6                | 0                 | 0                    | 29            | 75                   | 45                 | 12        |
|                             | GATWICK           | AEROLINEAS ARGENTINAS           |                | S D      | 18                | 0        | 0                          | 11            | 39            | 33               | 11               | 6                 | 0                    | 42            | 33                   | 76                 | 12        |
|                             | EDINBURGH         | AIR EUROPA                      |                | C A      | 9                 | 0        | 0                          | 78            | 0             | 22               | 0                | 0                 | 0                    | 14            | 80                   | 7                  | 5         |
|                             | EDINBURGH         | AIR EUROPA                      |                | C D      | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 12            | 60                   | 28                 | 5         |
|                             | HEATHROW          | BMI BRITISH MIDLAND             |                | S A      | 31                | 0        | 0                          | 87            | 10            | 0                | 3                | 0                 | 0                    | 6             | 65                   | 14                 | 31        |
|                             | HEATHROW          | BMI BRITISH MIDLAND             |                | S D      | 31                | 0        | 0                          | 81            | 13            | 3                | 3                | 0                 | 0                    | 9             | 61                   | 12                 | 31        |
|                             | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 31                | 0        | 0                          | 68            | 23            | 3                | 6                | 0                 | 0                    | 12            | 81                   | 17                 | 31        |
|                             | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 31                | 0        | 0                          | 71            | 10            | 10               | 10               | 0                 | 0                    | 15            | 77                   | 16                 | 31        |
|                             | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 25                | 0        | 0                          | 84            | 8             | 4                | 4                | 0                 | 0                    | 7             | 83                   | 13                 | 23        |
|                             | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 20                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 81                   | 12                 | 16        |
|                             | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 54                | 0        | 0                          | 83            | 11            | 0                | 4                | 0                 | 2                    | 28            | 66                   | 22                 | 50        |
|                             | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 54                | 0        | 0                          | 74            | 13            | 11               | 2                | 0                 | 0                    | 10            | 72                   | 21                 | 53        |
|                             | GATWICK           | BRITISH AIRWAYS PLC             |                | S A      | 93                | 1        | 0                          | 38            | 19            | 25               | 18               | 0                 | 0                    | 34            | 57                   | 23                 | 93        |
|                             | GATWICK           | BRITISH AIRWAYS PLC             |                | S D      | 93                | 0        | 0                          | 46            | 19            | 19               | 15               | 0                 | 0                    | 29            | 54                   | 25                 | 93        |
|                             | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 147               | 0        | 2                          | 63            | 17            | 13               | 7                | 0                 | 0                    | 19            | 47                   | 36                 | 149       |
|                             | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 147               | 0        | 0                          | 56            | 23            | 10               | 10               | 0                 | 0                    | 22            | 32                   | 39                 | 149       |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                | S A      | 58                | 0        | 0                          | 71            | 16            | 9                | 3                | 2                 | 0                    | 19            | 74                   | 9                  | 31        |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                | S D      | 58                | 0        | 0                          | 38            | 34            | 22               | 5                | 0                 | 0                    | 25            | 48                   | 18                 | 31        |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD     |                | S A      | 61                | 0        | 1                          | 90            | 5             | 2                | 3                | 0                 | 0                    | 5             | 56                   | 25                 | 61        |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD     |                | S D      | 62                | 0        | 0                          | 82            | 10            | 6                | 2                | 0                 | 0                    | 11            | 48                   | 31                 | 62        |
|                             | HEATHROW          | IBERIA                          |                | S A      | 185               | 0        | 0                          | 56            | 25            | 15               | 4                | 0                 | 0                    | 19            | 59                   | 20                 | 186       |
|                             | HEATHROW          | IBERIA                          |                | S D      | 185               | 0        | 0                          | 61            | 18            | 15               | 6                | 0                 | 0                    | 20            | 63                   | 23                 | 186       |
|                             | MANCHESTER        | MONARCH AIRLINES                |                | S A      | 17                | 0        | 0                          | 76            | 6             | 18               | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |
|                             | MANCHESTER        | MONARCH AIRLINES                |                | S D      | 17                | 0        | 0                          | 76            | 18            | 6                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | AUG 2004          |                      |               |                      |                    |  |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MADRID               |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| <b>TOTAL MADRID</b>  |                   |                                  |                |          | <b>1457</b>       | <b>1</b> | <b>3</b>  | <b>62</b>                  | <b>18</b>     | <b>12</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>58</b>     | <b>24</b>            | <b>24</b>          |  |
| MAHON                |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | AIR NOSTRUM                      | S              | A        | 13                | 0        | 0         | 77                         | 23            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                      | GATWICK           | AIR NOSTRUM                      | S              | D        | 13                | 0        | 0         | 62                         | 31            | 8             | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0         | 67                         | 22            | 0             | 11               | 0                | 0                 | 13                   | 89            | 9                    | 9                  |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 56                         | 22            | 22            | 0                | 0                | 0                 | 16                   | 89            | 13                   | 9                  |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 3                    | 90            | 6                    | 21                 |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 18                | 0        | 0         | 78                         | 17            | 6             | 0                | 0                | 0                 | 8                    | 95            | 4                    | 21                 |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 0             | 0                    | 4                  |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 1             | 0                    | 4                  |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 22                   | 100           | 0                    | 9                  |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 30                   | 100           | 4                    | 9                  |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 13                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 3                    | 88            | 38                   | 17                 |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 9                    | 82            | 21                   | 17                 |  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 75                   | 19            | 0                    | 8                  |  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 75                   | 26            | 0                    | 8                  |  |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 9                  |  |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 9                  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | A        | 13                | 0        | 0         | 69                         | 15            | 15            | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | D        | 13                | 0        | 0         | 54                         | 31            | 15            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 13                | 0        | 0         | 62                         | 15            | 8             | 15               | 0                | 0                 | 28                   | 82            | 21                   | 17                 |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 13                | 0        | 0         | 69                         | 8             | 0             | 15               | 8                | 0                 | 29                   | 65            | 29                   | 17                 |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 17                   | 80            | 7                    | 5                  |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 29                   | 75            | 9                    | 4                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| MAHON                |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 15            | 0                    | 0                  | 0       | 0         |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 24            | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 5       | 5         |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 9             | 100                  | 1                  | 5       | 5         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 35                | 1        | 0                          | 91            | 3             | 3                | 3                | 0                 | 0                    | 7             | 69                   | 25                 | 35      | 35        |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 36                | 0        | 0                          | 61            | 31            | 6                | 3                | 0                 | 0                    | 17            | 56                   | 35                 | 34      | 34        |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 19                 | 5       | 5         |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 40                   | 49                 | 5       | 5         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 26                | 1        | 0                          | 92            | 0             | 4                | 4                | 0                 | 0                    | 5             | 65                   | 25                 | 26      | 26        |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 27                | 0        | 0                          | 70            | 22            | 0                | 7                | 0                 | 0                    | 12            | 54                   | 36                 | 26      | 26        |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 67                   | 78                 | 9       | 9         |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 11            | 56                   | 86                 | 9       | 9         |
|                      | GATWICK           | FLYJET LTD               | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 68            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | FLYJET LTD               | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 25               | 0                | 25                | 0                    | 88            | 0                    | 0                  | 0       | 0         |
|                      | EDINBURGH         | FUTURA AIRLINES          | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 75                   | 4                  | 4       | 4         |
|                      | EDINBURGH         | FUTURA AIRLINES          | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 16            | 75                   | 15                 | 4       | 4         |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 14                | 0        | 0                          | 50            | 7             | 29               | 14               | 0                 | 0                    | 30            | 69                   | 21                 | 13      | 13        |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 14                | 0        | 0                          | 57            | 7             | 14               | 21               | 0                 | 0                    | 31            | 85                   | 11                 | 13      | 13        |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 14            | 88                   | 7                  | 8       | 8         |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 15            | 88                   | 8                  | 8       | 8         |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 3             | 67                   | 45                 | 18      | 18        |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 65                   | 58                 | 20      | 20        |
|                      | LUTON             | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 28                 | 4       | 4         |
|                      | LUTON             | MONARCH AIRLINES         | S              | A        | 14                | 0        | 0                          | 86            | 0             | 14               | 0                | 0                 | 0                    | 9             | 92                   | 5                  | 13      | 13        |
|                      | LUTON             | MONARCH AIRLINES         | S              | D        | 14                | 0        | 0                          | 79            | 7             | 7                | 7                | 0                 | 0                    | 15            | 92                   | 8                  | 13      | 13        |
|                      | LUTON             | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 3                  | 4       | 4         |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 44                   | 31                 | 9       | 9         |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 38                   | 37                 | 8       | 8         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 47            | 75                   | 8                  | 8       | 8         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | A        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 0                | 50               | 0                 | 0                    | 64            | 75                   | 17                 | 8       | 8         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| MAHON                | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | D        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 75                   | 11                 | 8         |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 6             | 50                   | 34                 | 8         |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 7                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 38                   | 26                 | 8         |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 38                   | 30                 | 8         |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 12                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 0                    | 7             | 75                   | 15                 | 12        |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 12                | 0        | 0                          | 83            | 8             | 0                | 8                | 0                 | 0                    | 11            | 92                   | 9                  | 12        |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 88                   | 7                  | 8         |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 3             | 88                   | 6                  | 8         |
|                      | STANSTED          | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 78                   | 5                  | 9         |
|                      | STANSTED          | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 67                   | 14                 | 9         |
|                      | EDINBURGH         | SPANAIR                  | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|                      | EDINBURGH         | SPANAIR                  | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
|                      | LUTON             | SPANAIR                  | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 30            | 33                   | 34                 | 3         |
|                      | LUTON             | SPANAIR                  | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 25                   | 66                 | 4         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 9             | 89                   | 9                  | 9         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 13            | 89                   | 13                 | 9         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 12                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 94                   | 16                 | 17        |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 12                | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 6             | 82                   | 22                 | 17        |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 83                   | 6                  | 6         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 32            | 83                   | 6                  | 6         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 15                | 2        | 0                          | 87            | 7             | 0                | 7                | 0                 | 0                    | 8             | 88                   | 5                  | 17        |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 17                | 0        | 0                          | 76            | 0             | 6                | 12               | 0                 | 6                    | 39            | 82                   | 9                  | 17        |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 8         |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 3                  | 8         |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 15            | 89                   | 8                  | 9         |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 8                 | 0        | 0                          | 63            | 13            | 13               | 13               | 0                 | 0                    | 23            | 89                   | 8                  | 9         |
| <b>TOTAL MAHON</b>   |                   |                          |                |          | <b>753</b>        | <b>5</b> | <b>0</b>                   | <b>81</b>     | <b>9</b>      | <b>5</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>77</b>            | <b>20</b>          | <b>20</b> |
| MALABO               | GATWICK           | ASTRAEUS LTD             | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 31            | 100                  | 0                  | 4         |
|                      | GATWICK           | ASTRAEUS LTD             | S              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 73            | 50                   | 79                 | 4         |
| <b>TOTAL MALABO</b>  |                   |                          |                |          | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>0</b>      | <b>0</b>         | <b>11</b>        | <b>11</b>         | <b>0</b>             | <b>54</b>     | <b>75</b>            | <b>39</b>          | <b>39</b> |
| MALAGA               |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|----------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                                  |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| MALAGA               | BIRMINGHAM        | AIR MALTA                        | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                      | BIRMINGHAM        | AIR MALTA                        | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                      | GATWICK           | ASTRAEUS LTD                     | C                 | A           | 8                 | 1        | 0         | 25                         | 25               | 25               | 0                      | 25                     | 0                       | 84                         | 56                  | 30                         | 9                        |
|                      | GATWICK           | ASTRAEUS LTD                     | C                 | D           | 9                 | 0        | 0         | 44                         | 11               | 22               | 0                      | 22                     | 0                       | 78                         | 56                  | 24                         | 9                        |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C                 | A           | 3                 | 0        | 0         | 33                         | 0                | 67               | 0                      | 0                      | 0                       | 27                         | 0                   | 32                         | 4                        |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C                 | D           | 4                 | 0        | 0         | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 44                         | 0                   | 70                         | 4                        |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C                 | A           | 4                 | 0        | 0         | 0                          | 0                | 25               | 75                     | 0                      | 0                       | 89                         | 0                   | 92                         | 4                        |
|                      | MANCHESTER        | BMI BRITISH MIDLAND              | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 75                  | 15                         | 4                        |
|                      | BIRMINGHAM        | BMIBABY LTD                      | S                 | A           | 36                | 0        | 0         | 58                         | 25               | 14               | 3                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |
|                      | BIRMINGHAM        | BMIBABY LTD                      | S                 | D           | 35                | 0        | 0         | 34                         | 26               | 34               | 6                      | 0                      | 0                       | 27                         | 0                   | 0                          | 0                        |
|                      | MANCHESTER        | BMIBABY LTD                      | S                 | A           | 31                | 0        | 0         | 35                         | 16               | 29               | 16                     | 3                      | 0                       | 35                         | 35                  | 50                         | 31                       |
|                      | MANCHESTER        | BMIBABY LTD                      | S                 | D           | 31                | 0        | 0         | 61                         | 16               | 13               | 6                      | 3                      | 0                       | 27                         | 55                  | 37                         | 31                       |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 89                  | 5                          | 9                        |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 89                  | 4                          | 9                        |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 16                | 0        | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 6                          | 83                  | 19                         | 36                       |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 16                | 0        | 0         | 81                         | 19               | 0                | 0                      | 0                      | 0                       | 9                          | 67                  | 12                         | 36                       |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 9                        |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 1                          | 9                        |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 8                 | 0        | 0         | 88                         | 0                | 0                | 13                     | 0                      | 0                       | 15                         | 89                  | 5                          | 9                        |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 8                 | 1        | 0         | 75                         | 13               | 0                | 13                     | 0                      | 0                       | 19                         | 89                  | 6                          | 9                        |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 12                | 0        | 0         | 75                         | 8                | 8                | 8                      | 0                      | 0                       | 15                         | 86                  | 14                         | 22                       |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 12                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 12                         | 77                  | 12                         | 22                       |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 89                  | 3                          | 9                        |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 89                  | 14                         | 9                        |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 4                 | 0        | 0         | 25                         | 25               | 25               | 0                      | 0                      | 25                      | 240                        | 100                 | 4                          | 5                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| MALAGA               | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 14            | 100                  | 4                  | 5       |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 28            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |
|                      | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2)  | S              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 67                   | 11                 | 12      |
|                      | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2)  | S              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 15            | 67                   | 13                 | 12      |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S              | A        | 31                | 0        | 0                          | 65            | 19            | 10               | 6                | 0                 | 0                    | 19            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S              | D        | 31                | 0        | 0                          | 94            | 3             | 0                | 3                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | A        | 75                | 0        | 0                          | 60            | 15            | 16               | 9                | 0                 | 0                    | 21            | 80                   | 8                  | 76      |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | D        | 74                | 0        | 0                          | 49            | 27            | 18               | 7                | 0                 | 0                    | 23            | 85                   | 9                  | 75      |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD      | S              | A        | 105               | 0        | 0                          | 69            | 18            | 8                | 5                | 1                 | 0                    | 17            | 60                   | 22                 | 106     |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD      | S              | D        | 105               | 0        | 0                          | 69            | 19            | 7                | 5                | 1                 | 0                    | 19            | 58                   | 22                 | 106     |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD      | S              | A        | 35                | 0        | 0                          | 77            | 11            | 11               | 0                | 0                 | 0                    | 11            | 68                   | 29                 | 31      |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD      | S              | D        | 35                | 0        | 0                          | 83            | 6             | 11               | 0                | 0                 | 0                    | 9             | 81                   | 9                  | 31      |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | A        | 104               | 1        | 2                          | 84            | 9             | 8                | 0                | 0                 | 0                    | 6             | 61                   | 25                 | 101     |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | D        | 105               | 1        | 1                          | 72            | 16            | 9                | 2                | 0                 | 1                    | 17            | 50                   | 27                 | 101     |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 32                | 1        | 0                          | 66            | 9             | 6                | 6                | 6                 | 6                    | 56            | 61                   | 31                 | 31      |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 33                | 0        | 0                          | 61            | 6             | 15               | 3                | 9                 | 6                    | 67            | 57                   | 29                 | 30      |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 15                | 1        | 0                          | 53            | 13            | 20               | 7                | 0                 | 7                    | 68            | 69                   | 20                 | 13      |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 14                | 0        | 0                          | 71            | 7             | 0                | 14               | 0                 | 7                    | 70            | 64                   | 28                 | 11      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 17                | 0        | 0                          | 76            | 12            | 6                | 6                | 0                 | 0                    | 10            | 44                   | 81                 | 18      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 18                | 0        | 0                          | 78            | 17            | 6                | 0                | 0                 | 0                    | 8             | 76                   | 25                 | 17      |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 24            | 100                  | 2                  | 4       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 11            | 100                  | 5                  | 4       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 18                | 0        | 0                          | 56            | 28            | 11               | 6                | 0                 | 0                    | 20            | 77                   | 14                 | 22      |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 18                | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 10            | 82                   | 10                 | 22      |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S              | A        | 31                | 0        | 0                          | 61            | 16            | 6                | 10               | 6                 | 0                    | 37            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN           | S              | D        | 31                | 0        | 0                          | 87            | 0             | 3                | 3                | 6                 | 0                    | 28            | 0                    | 0                  | 0       |
|                      | EDINBURGH         | FLYGLOBESPAN                     | S              | A        | 30                | 0        | 0                          | 80            | 10            | 10               | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       |
|                      | EDINBURGH         | FLYGLOBESPAN                     | S              | D        | 30                | 0        | 0                          | 57            | 20            | 13               | 10               | 0                 | 0                    | 23            | 0                    | 0                  | 0       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| MALAGA               |                   |                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GLASGOW           | FLYGLOBESPAN     | S              | A        | 35                | 0        | 0                          | 94            | 3             | 0                | 3                | 0                 | 0                    | 3             | 87                   | 27                 | 31      |           |
|                      | GLASGOW           | FLYGLOBESPAN     | S              | D        | 35                | 0        | 0                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 6             | 77                   | 20                 | 31      |           |
|                      | GATWICK           | FLYJET LTD       | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 38            | 20                   | 141                | 5       |           |
|                      | GATWICK           | FLYJET LTD       | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 26            | 20                   | 118                | 5       |           |
|                      | MANCHESTER        | FLYJET LTD       | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 66            | 40                   | 45                 | 5       |           |
|                      | MANCHESTER        | FLYJET LTD       | C              | D        | 4                 | 0        | 0                          | 0             | 25            | 50               | 25               | 0                 | 0                    | 41            | 100                  | 2                  | 4       |           |
|                      | EDINBURGH         | FUTURA AIRLINES  | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 61            | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | FUTURA AIRLINES  | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 25                | 0                    | 60            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | FUTURA AIRLINES  | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 0                | 0                | 50                | 0                    | 102           | 38                   | 45                 | 8       |           |
|                      | GATWICK           | GB AIRWAYS LTD   | S              | A        | 124               | 0        | 0                          | 74            | 14            | 9                | 2                | 1                 | 0                    | 15            | 71                   | 19                 | 128     |           |
|                      | GATWICK           | GB AIRWAYS LTD   | S              | D        | 124               | 0        | 0                          | 51            | 26            | 14               | 8                | 2                 | 0                    | 25            | 67                   | 16                 | 127     |           |
|                      | HEATHROW          | GB AIRWAYS LTD   | S              | A        | 60                | 0        | 0                          | 58            | 17            | 18               | 5                | 2                 | 0                    | 23            | 27                   | 35                 | 62      |           |
|                      | HEATHROW          | GB AIRWAYS LTD   | S              | D        | 59                | 1        | 0                          | 73            | 19            | 7                | 2                | 0                 | 0                    | 14            | 63                   | 32                 | 62      |           |
|                      | MANCHESTER        | GB AIRWAYS LTD   | S              | A        | 35                | 0        | 0                          | 60            | 20            | 17               | 3                | 0                 | 0                    | 16            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | GB AIRWAYS LTD   | S              | D        | 35                | 0        | 0                          | 74            | 9             | 14               | 3                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | GREECE AIRWAYS   | S              | A        | 8                 | 0        | 0                          | 38            | 38            | 13               | 0                | 0                 | 13                   | 64            | 22                   | 55                 | 9       |           |
|                      | EDINBURGH         | GREECE AIRWAYS   | S              | D        | 8                 | 0        | 0                          | 13            | 38            | 25               | 13               | 0                 | 13                   | 73            | 43                   | 58                 | 7       |           |
|                      | GLASGOW           | GREECE AIRWAYS   | S              | A        | 8                 | 0        | 0                          | 50            | 25            | 13               | 0                | 13                | 0                    | 61            | 57                   | 52                 | 7       |           |
|                      | GLASGOW           | GREECE AIRWAYS   | S              | D        | 8                 | 0        | 0                          | 63            | 13            | 13               | 0                | 0                 | 13                   | 58            | 63                   | 44                 | 8       |           |
|                      | HEATHROW          | IBERIA           | S              | A        | 31                | 0        | 0                          | 61            | 29            | 6                | 3                | 0                 | 0                    | 14            | 74                   | 16                 | 31      |           |
|                      | HEATHROW          | IBERIA           | S              | D        | 31                | 0        | 0                          | 77            | 16            | 6                | 0                | 0                 | 0                    | 9             | 65                   | 19                 | 31      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES | S              | A        | 31                | 0        | 0                          | 55            | 26            | 19               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES | S              | D        | 31                | 0        | 0                          | 84            | 16            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES | S              | A        | 63                | 0        | 0                          | 40            | 32            | 10               | 14               | 5                 | 0                    | 39            | 48                   | 28                 | 61      |           |
|                      | GATWICK           | MONARCH AIRLINES | C              | A        | 8                 | 0        | 0                          | 13            | 50            | 13               | 25               | 0                 | 0                    | 35            | 30                   | 71                 | 27      |           |
|                      | GATWICK           | MONARCH AIRLINES | S              | D        | 63                | 0        | 0                          | 63            | 13            | 13               | 6                | 5                 | 0                    | 31            | 61                   | 24                 | 62      |           |
|                      | GATWICK           | MONARCH AIRLINES | C              | D        | 8                 | 0        | 0                          | 63            | 13            | 13               | 13               | 0                 | 0                    | 19            | 78                   | 45                 | 27      |           |
|                      | LUTON             | MONARCH AIRLINES | S              | A        | 35                | 0        | 0                          | 80            | 11            | 9                | 0                | 0                 | 0                    | 8             | 86                   | 34                 | 35      |           |
|                      | LUTON             | MONARCH AIRLINES | S              | D        | 35                | 0        | 0                          | 77            | 11            | 9                | 3                | 0                 | 0                    | 10            | 86                   | 33                 | 35      |           |
|                      | MANCHESTER        | MONARCH AIRLINES | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 19            | 50                   | 37                 | 10      |           |
|                      | MANCHESTER        | MONARCH AIRLINES | S              | A        | 82                | 0        | 1                          | 61            | 18            | 9                | 10               | 1                 | 1                    | 36            | 81                   | 9                  | 62      |           |
|                      | MANCHESTER        | MONARCH AIRLINES | S              | D        | 81                | 0        | 1                          | 75            | 12            | 2                | 9                | 1                 | 0                    | 19            | 77                   | 8                  | 62      |           |
|                      | MANCHESTER        | MONARCH AIRLINES | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 44                   | 26                 | 9       |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |            |
|---------------------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
|                                 |                   |                          |                |          | MATCHED           |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |
|                                 |                   |                          |                |          | Actual (7)        | Plan (8)  |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
| MALAGA                          | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | A        | 31                | 0         | 0                          | 94            | 3             | 0                | 3                | 0                 | 0                    | 4             | 49                   | 36                 | 61         |
|                                 | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | D        | 31                | 0         | 0                          | 87            | 6             | 6                | 0                | 0                 | 0                    | 6             | 48                   | 31                 | 62         |
|                                 | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 7                    | 78            | 8                    | 9                  |            |
|                                 | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 13                   | 78            | 8                    | 9                  |            |
|                                 | BIRMINGHAM        | SPANAIR                  | C              | A        | 4                 | 0         | 0                          | 25            | 50            | 25               | 0                | 0                 | 27                   | 0             | 0                    | 0                  |            |
|                                 | BIRMINGHAM        | SPANAIR                  | C              | D        | 4                 | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 20                   | 0             | 0                    | 0                  |            |
|                                 | GATWICK           | SPANAIR                  | C              | A        | 8                 | 0         | 0                          | 13            | 38            | 50               | 0                | 0                 | 30                   | 0             | 0                    | 0                  |            |
|                                 | GATWICK           | SPANAIR                  | C              | D        | 8                 | 0         | 0                          | 25            | 38            | 38               | 0                | 0                 | 29                   | 0             | 0                    | 0                  |            |
|                                 | GLASGOW           | SPANAIR                  | C              | A        | 4                 | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 20                   | 0             | 0                    | 0                  |            |
|                                 | GLASGOW           | SPANAIR                  | C              | D        | 4                 | 0         | 0                          | 0             | 25            | 50               | 25               | 0                 | 48                   | 0             | 0                    | 0                  |            |
|                                 | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 8                    | 75            | 10                   | 4                  |            |
|                                 | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 100           | 2                    | 4                  |            |
|                                 | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 4                    | 92            | 4                    | 12                 |            |
|                                 | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 17                   | 100           | 3                    | 12                 |            |
|                                 | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 75            | 16                   | 4                  |            |
|                                 | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 75            | 6                    | 4                  |            |
|                                 | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 11                   | 80            | 9                    | 5                  |            |
|                                 | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 80            | 8                    | 5                  |            |
| <b>TOTAL MALAGA</b>             |                   |                          |                |          | <b>2503</b>       | <b>10</b> | <b>5</b>                   | <b>67</b>     | <b>16</b>     | <b>10</b>        | <b>5</b>         | <b>1</b>          | <b>0</b>             | <b>21</b>     | <b>66</b>            | <b>25</b>          | <b>25</b>  |
| MALE INTERNATIONAL              | GATWICK           | MONARCH AIRLINES         | C              | A        | 14                | 1         | 0                          | 64            | 21            | 14               | 0                | 0                 | 12                   | 67            | 136                  | 15                 |            |
|                                 | GATWICK           | MONARCH AIRLINES         | C              | D        | 13                | 0         | 0                          | 85            | 8             | 8                | 0                | 0                 | 7                    | 40            | 144                  | 15                 |            |
|                                 | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 10                | 0         | 0                          | 60            | 10            | 20               | 0                | 10                | 142                  | 56            | 57                   | 9                  |            |
|                                 | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 9                 | 0         | 0                          | 67            | 0             | 22               | 11               | 0                 | 17                   | 89            | 11                   | 9                  |            |
| <b>TOTAL MALE INTERNATIONAL</b> |                   |                          |                |          | <b>46</b>         | <b>1</b>  | <b>0</b>                   | <b>70</b>     | <b>11</b>     | <b>15</b>        | <b>2</b>         | <b>0</b>          | <b>2</b>             | <b>40</b>     | <b>60</b>            | <b>100</b>         | <b>100</b> |
| MALMO                           | STANSTED          | RYANAIR                  | S              | A        | 54                | 0         | 0                          | 91            | 4             | 6                | 0                | 0                 | 6                    | 75            | 13                   | 53                 |            |
|                                 | STANSTED          | RYANAIR                  | S              | D        | 54                | 0         | 0                          | 63            | 31            | 4                | 2                | 0                 | 14                   | 53            | 22                   | 53                 |            |
| <b>TOTAL MALMO</b>              |                   |                          |                |          | <b>108</b>        | <b>1</b>  | <b>0</b>                   | <b>77</b>     | <b>18</b>     | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>10</b>            | <b>66</b>     | <b>17</b>            | <b>17</b>          |            |
| MALTA                           | BIRMINGHAM        | AIR MALTA                | S              | A        | 13                | 0         | 0                          | 69            | 23            | 8                | 0                | 0                 | 11                   | 38            | 32                   | 13                 |            |
|                                 | BIRMINGHAM        | AIR MALTA                | S              | D        | 13                | 0         | 0                          | 38            | 46            | 15               | 0                | 0                 | 19                   | 15            | 42                   | 13                 |            |
|                                 | GATWICK           | AIR MALTA                | S              | A        | 63                | 0         | 0                          | 70            | 24            | 5                | 2                | 0                 | 12                   | 71            | 14                   | 62                 |            |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |
|----------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                                  |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| MALTA                |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GATWICK           | AIR MALTA                        | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | AIR MALTA                        | S                 | D           | 62                | 0        | 1         | 47                         | 34               | 15               | 5                      | 0                      | 0                       | 22                         | 56                  | 18                         | 61                       |  |
|                      | GATWICK           | AIR MALTA                        | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                      | GLASGOW           | AIR MALTA                        | S                 | A           | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 3                          | 88                  | 6                          | 8                        |  |
|                      | GLASGOW           | AIR MALTA                        | S                 | D           | 9                 | 0        | 0         | 78                         | 22               | 0                | 0                      | 0                      | 0                       | 4                          | 75                  | 12                         | 8                        |  |
|                      | HEATHROW          | AIR MALTA                        | S                 | A           | 70                | 0        | 0         | 84                         | 6                | 6                | 4                      | 0                      | 0                       | 8                          | 80                  | 10                         | 70                       |  |
|                      | HEATHROW          | AIR MALTA                        | S                 | D           | 70                | 0        | 0         | 69                         | 21               | 6                | 4                      | 0                      | 0                       | 14                         | 46                  | 23                         | 70                       |  |
|                      | MANCHESTER        | AIR MALTA                        | S                 | A           | 43                | 0        | 0         | 77                         | 19               | 5                | 0                      | 0                      | 0                       | 8                          | 72                  | 16                         | 43                       |  |
|                      | MANCHESTER        | AIR MALTA                        | C                 | A           | 4                 | 0        | 0         | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | AIR MALTA                        | S                 | D           | 43                | 0        | 0         | 79                         | 16               | 2                | 2                      | 0                      | 0                       | 8                          | 52                  | 30                         | 42                       |  |
|                      | MANCHESTER        | AIR MALTA                        | C                 | D           | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 28                         | 0                   | 0                          | 0                        |  |
|                      | NEWCASTLE         | AIR MALTA                        | S                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                      | NEWCASTLE         | AIR MALTA                        | S                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                      | STANSTED          | AIR MALTA                        | S                 | A           | 22                | 0        | 0         | 86                         | 5                | 0                | 9                      | 0                      | 0                       | 10                         | 69                  | 16                         | 13                       |  |
|                      | STANSTED          | AIR MALTA                        | S                 | D           | 22                | 0        | 0         | 68                         | 23               | 0                | 9                      | 0                      | 0                       | 17                         | 69                  | 12                         | 13                       |  |
|                      | GATWICK           | ASTRAEUS LTD                     | C                 | A           | 5                 | 0        | 0         | 20                         | 0                | 60               | 0                      | 20                     | 0                       | 74                         | 25                  | 46                         | 4                        |  |
|                      | GATWICK           | ASTRAEUS LTD                     | C                 | D           | 4                 | 0        | 0         | 25                         | 25               | 50               | 0                      | 0                      | 0                       | 30                         | 0                   | 53                         | 4                        |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0         | 40                         | 40               | 0                | 20                     | 0                      | 0                       | 44                         | 60                  | 16                         | 5                        |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 39                         | 100                 | 2                          | 5                        |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 28                         | 60                  | 15                         | 5                        |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 33                         | 100                 | 5                          | 5                        |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 9                          | 50                  | 69                         | 4                        |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 60                  | 58                         | 5                        |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 24                         | 20                  | 70                         | 5                        |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 18                         | 60                  | 48                         | 5                        |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0         | 60                         | 40               | 0                | 0                      | 0                      | 0                       | 11                         | 60                  | 12                         | 5                        |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 9                          | 100                 | 0                          | 5                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |  |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| MALTA                |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 9                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 16            | 50                   | 17                 | 4         |           |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 9                 | 0        | 0                          | 33            | 22            | 33               | 11               | 0                 | 0                    | 27            | 100                  | 0                  | 4         |           |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |           |  |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 16            | 0                    | 0                  | 0         |           |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 10                | 0        | 0                          | 60            | 30            | 0                | 10               | 0                 | 0                    | 19            | 50                   | 39                 | 14        |           |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 10                | 0        | 0                          | 70            | 20            | 0                | 10               | 0                 | 0                    | 19            | 57                   | 33                 | 14        |           |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 18            | 0                    | 90                 | 5         |           |  |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 11            | 20                   | 75                 | 5         |           |  |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 58                | 0        | 0                          | 74            | 10            | 10               | 3                | 2                 | 0                    | 18            | 59                   | 25                 | 49        |           |  |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 56                | 0        | 0                          | 63            | 16            | 16               | 5                | 0                 | 0                    | 21            | 60                   | 25                 | 48        |           |  |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S              | A        | 23                | 0        | 0                          | 61            | 22            | 13               | 4                | 0                 | 0                    | 16            | 0                    | 0                  | 0         |           |  |
|                      | MANCHESTER        | GB AIRWAYS LTD           | S              | D        | 23                | 0        | 0                          | 65            | 30            | 4                | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |           |  |
|                      | BIRMINGHAM        | HELLO                    | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |  |
|                      | BIRMINGHAM        | HELLO                    | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |           |  |
|                      | GATWICK           | HELLO                    | C              | A        | 31                | 0        | 0                          | 84            | 6             | 6                | 3                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |           |  |
|                      | GATWICK           | HELLO                    | C              | D        | 31                | 0        | 0                          | 71            | 26            | 0                | 3                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |           |  |
|                      | MANCHESTER        | HELLO                    | C              | A        | 18                | 0        | 0                          | 72            | 11            | 11               | 0                | 6                 | 0                    | 22            | 0                    | 0                  | 0         |           |  |
|                      | MANCHESTER        | HELLO                    | C              | D        | 18                | 0        | 0                          | 67            | 17            | 11               | 0                | 6                 | 0                    | 26            | 0                    | 0                  | 0         |           |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 6                  | 5         |           |  |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 5                  | 5         |           |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 3                  | 5         |           |  |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 2                  | 5         |           |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 40            | 0             | 20               | 20               | 20                | 0                    | 102           | 60                   | 124                | 10        |           |  |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 40            | 0             | 20               | 0                | 40                | 0                    | 115           | 80                   | 17                 | 10        |           |  |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 70                   | 29                 | 10        |           |  |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 14            | 70                   | 23                 | 10        |           |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 9             | 75                   | 33                 | 4         |           |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 20            | 40            | 0                | 0                | 20                | 20                   | 160           | 80                   | 36                 | 5         |           |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 1        | 0                          | 63            | 13            | 13               | 0                | 0                 | 13                   | 62            | 100                  | 1                  | 5         |           |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 1        | 0                          | 44            | 33            | 22               | 0                | 0                 | 0                    | 20            | 89                   | 5                  | 9         |           |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 14            | 100                  | 0                  | 4         |           |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 15            | 100                  | 1                  | 5         |           |  |
| <b>TOTAL MALTA</b>   |                   |                          |                |          | <b>933</b>        | <b>3</b> | <b>4</b>                   | <b>69</b>     | <b>18</b>     | <b>9</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>17</b>     | <b>63</b>            | <b>23</b>          | <b>23</b> |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|-------------------------|-------------------|---------------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                         |                   |                                 |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                         |                   |                                 |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| MANCHESTER              | HEATHROW          | BMI BRITISH MIDLAND             | S              | A        | 203               | 0         | 0                          | 88            | 5             | 6                | 1                | 0                 | 0                    | 8             | 62                   | 21                 | 198       |
|                         | HEATHROW          | BMI BRITISH MIDLAND             | S              | D        | 203               | 0         | 0                          | 77            | 11            | 11               | 1                | 0                 | 0                    | 10            | 59                   | 23                 | 198       |
|                         | EDINBURGH         | BMI REGIONAL                    | S              | A        | 121               | 0         | 0                          | 90            | 8             | 2                | 0                | 0                 | 0                    | 4             | 76                   | 11                 | 119       |
|                         | EDINBURGH         | BMI REGIONAL                    | S              | D        | 125               | 0         | 0                          | 90            | 10            | 1                | 0                | 0                 | 0                    | 5             | 75                   | 11                 | 119       |
|                         | GLASGOW           | BMI REGIONAL                    | S              | A        | 92                | 0         | 0                          | 89            | 5             | 4                | 1                | 0                 | 0                    | 5             | 90                   | 6                  | 110       |
|                         | GLASGOW           | BMI REGIONAL                    | S              | D        | 89                | 0         | 0                          | 85            | 10            | 3                | 1                | 0                 | 0                    | 5             | 93                   | 6                  | 110       |
|                         | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 156               | 0         | 0                          | 83            | 10            | 4                | 3                | 0                 | 0                    | 9             | 65                   | 23                 | 155       |
|                         | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 157               | 0         | 0                          | 78            | 14            | 6                | 2                | 0                 | 0                    | 11            | 62                   | 22                 | 153       |
|                         | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 153               | 0         | 0                          | 86            | 5             | 7                | 2                | 0                 | 0                    | 8             | 56                   | 21                 | 147       |
|                         | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 151               | 0         | 0                          | 88            | 4             | 5                | 3                | 0                 | 0                    | 8             | 68                   | 18                 | 145       |
|                         | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 186               | 1         | 2                          | 59            | 21            | 14               | 5                | 1                 | 0                    | 21            | 54                   | 20                 | 188       |
|                         | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 187               | 0         | 1                          | 74            | 12            | 10               | 4                | 0                 | 0                    | 13            | 72                   | 15                 | 190       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 290               | 0         | 2                          | 74            | 14            | 7                | 4                | 0                 | 0                    | 13            | 58                   | 24                 | 287       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 291               | 0         | 0                          | 72            | 15            | 8                | 5                | 0                 | 0                    | 15            | 43                   | 32                 | 288       |
|                         | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2) | S              | A        | 61                | 0         | 0                          | 79            | 16            | 5                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|                         | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2) | S              | D        | 61                | 0         | 4                          | 69            | 20            | 10               | 2                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
|                         | GATWICK           | CHANNEL EXPRESS (INCORP: JET 2) | S              | A        | 76                | 0         | 0                          | 64            | 14            | 18               | 3                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |
|                         | GATWICK           | CHANNEL EXPRESS (INCORP: JET 2) | S              | D        | 76                | 0         | 0                          | 82            | 13            | 3                | 3                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |
|                         | STANSTED          | EASTERN AIRWAYS                 | S              | A        | 65                | 0         | 1                          | 89            | 3             | 5                | 3                | 0                 | 0                    | 9             | 86                   | 7                  | 63        |
|                         | STANSTED          | EASTERN AIRWAYS                 | S              | D        | 66                | 0         | 0                          | 88            | 3             | 5                | 5                | 0                 | 0                    | 10            | 74                   | 9                  | 61        |
|                         | GLASGOW           | FIRST CHOICE AIRWAYS LTD        | C              | D        | 2                 | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
|                         | HEATHROW          | QANTAS                          | S              | A        | 2                 | 0         | 1                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 39            | 87                   | 10                 | 31        |
|                         | HEATHROW          | QANTAS                          | S              | D        | 31                | 0         | 2                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 3             | 74                   | 13                 | 62        |
|                         | LONDON CITY       | VLM (BELGIUM)                   | S              | A        | 166               | 0         | 8                          | 82            | 10            | 6                | 2                | 0                 | 0                    | 8             | 88                   | 6                  | 171       |
|                         | LONDON CITY       | VLM (BELGIUM)                   | S              | D        | 166               | 0         | 8                          | 78            | 14            | 6                | 1                | 0                 | 0                    | 9             | 90                   | 6                  | 172       |
| <b>TOTAL MANCHESTER</b> |                   |                                 |                |          | <b>3177</b>       | <b>38</b> | <b>29</b>                  | <b>79</b>     | <b>11</b>     | <b>7</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>68</b>            | <b>18</b>          | <b>18</b> |
| MARRAKESH               | HEATHROW          | GB AIRWAYS LTD                  | S              | A        | 22                | 0         | 0                          | 77            | 9             | 5                | 9                | 0                 | 0                    | 17            | 50                   | 51                 | 22        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                          |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                          |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| MARRAKESH                | HEATHROW          | GB AIRWAYS LTD              |                | S D      | 22                | 0        | 0         | 45                         | 18            | 18            | 14               | 5                | 0                 | 37                   | 35            | 56                   | 23                 |
|                          | HEATHROW          | ROYAL AIR MAROC             |                | S D      | 6                 | 0        | 0         | 33                         | 17            | 50            | 0                | 0                | 0                 | 24                   | 0             | 0                    | 0                  |
| <b>TOTAL MARRAKESH</b>   |                   |                             |                |          | <b>52</b>         | <b>2</b> | <b>0</b>  | <b>58</b>                  | <b>13</b>     | <b>15</b>     | <b>12</b>        | <b>2</b>         | <b>0</b>          | <b>28</b>            | <b>44</b>     | <b>47</b>            | <b>47</b>          |
| MARSA ALAM               | GATWICK           | EXCEL AIRWAYS LTD           |                | C A      | 4                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 47                   | 50            | 39                   | 4                  |
|                          | GATWICK           | EXCEL AIRWAYS LTD           |                | C D      | 4                 | 0        | 0         | 25                         | 50            | 0             | 25               | 0                | 0                 | 42                   | 75            | 28                   | 4                  |
| <b>TOTAL MARSA ALAM</b>  |                   |                             |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>38</b>     | <b>13</b>     | <b>25</b>        | <b>0</b>         | <b>0</b>          | <b>44</b>            | <b>63</b>     | <b>34</b>            | <b>34</b>          |
| MARSEILLE                | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 92                | 0        | 0         | 61                         | 21            | 10            | 9                | 0                | 0                 | 20                   | 84            | 12                   | 92                 |
|                          | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 92                | 0        | 0         | 72                         | 14            | 8             | 7                | 0                | 0                 | 15                   | 78            | 13                   | 92                 |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 53                | 0        | 1         | 38                         | 25            | 26            | 11               | 0                | 0                 | 29                   | 81            | 6                    | 62                 |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 53                | 0        | 1         | 58                         | 17            | 13            | 11               | 0                | 0                 | 23                   | 82            | 10                   | 62                 |
| <b>TOTAL MARSEILLE</b>   |                   |                             |                |          | <b>291</b>        | <b>0</b> | <b>2</b>  | <b>59</b>                  | <b>19</b>     | <b>13</b>     | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>81</b>     | <b>11</b>            | <b>11</b>          |
| MAURITIUS                | HEATHROW          | AIR MAURITIUS LTD           |                | S A      | 27                | 0        | 0         | 67                         | 7             | 4             | 15               | 4                | 4                 | 57                   | 50            | 94                   | 22                 |
|                          | HEATHROW          | AIR MAURITIUS LTD           |                | S D      | 27                | 0        | 0         | 44                         | 30            | 7             | 15               | 0                | 4                 | 47                   | 14            | 98                   | 22                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 11                | 0        | 0         | 91                         | 0             | 9             | 0                | 0                | 0                 | 6                    | 85            | 5                    | 13                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 12                | 0        | 0         | 42                         | 42            | 0             | 17               | 0                | 0                 | 26                   | 31            | 34                   | 13                 |
| <b>TOTAL MAURITIUS</b>   |                   |                             |                |          | <b>77</b>         | <b>1</b> | <b>0</b>  | <b>58</b>                  | <b>19</b>     | <b>5</b>      | <b>13</b>        | <b>1</b>         | <b>3</b>          | <b>41</b>            | <b>41</b>     | <b>67</b>            | <b>67</b>          |
| MELBOURNE                | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 29                | 0        | 0         | 69                         | 21            | 7             | 3                | 0                | 0                 | 14                   | 90            | 9                    | 31                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 30                | 0        | 0         | 47                         | 43            | 7             | 3                | 0                | 0                 | 19                   | 29            | 42                   | 31                 |
|                          | HEATHROW          | QANTAS                      |                | S A      | 29                | 0        | 0         | 97                         | 0             | 0             | 0                | 3                | 0                 | 9                    | 77            | 18                   | 22                 |
|                          | HEATHROW          | QANTAS                      |                | S D      | 29                | 0        | 1         | 28                         | 28            | 41            | 3                | 0                | 0                 | 29                   | 32            | 25                   | 34                 |
| <b>TOTAL MELBOURNE</b>   |                   |                             |                |          | <b>117</b>        | <b>0</b> | <b>1</b>  | <b>60</b>                  | <b>23</b>     | <b>14</b>     | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>18</b>            | <b>55</b>     | <b>24</b>            | <b>24</b>          |
| MEXICO CITY              | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 17                | 0        | 1         | 76                         | 12            | 0             | 12               | 0                | 0                 | 16                   | 68            | 12                   | 22                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 17                | 0        | 0         | 35                         | 6             | 41            | 18               | 0                | 0                 | 47                   | 23            | 37                   | 22                 |
| <b>TOTAL MEXICO CITY</b> |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>1</b>  | <b>56</b>                  | <b>9</b>      | <b>21</b>     | <b>15</b>        | <b>0</b>         | <b>0</b>          | <b>32</b>            | <b>45</b>     | <b>25</b>            | <b>25</b>          |
| MIAMI INTERNATIONAL      | HEATHROW          | AMERICAN AIRLINES           |                | S A      | 34                | 0        | 0         | 68                         | 9             | 12            | 9                | 3                | 0                 | 27                   | 69            | 24                   | 36                 |
|                          | HEATHROW          | AMERICAN AIRLINES           |                | S D      | 34                | 0        | 0         | 79                         | 12            | 6             | 3                | 0                | 0                 | 11                   | 94            | 7                    | 35                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MIAMI INTERNATIONAL              |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 57                | 2        | 0         | 70                         | 16            | 7             | 5                | 0                | 2                 | 36                   | 62            | 29                   | 61                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 59                | 0        | 0         | 10                         | 36            | 36            | 19               | 0                | 0                 | 41                   | 11            | 91                   | 62                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     |                | S A      | 31                | 0        | 0         | 84                         | 0             | 6             | 6                | 3                | 0                 | 18                   | 48            | 20                   | 31                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     |                | S D      | 31                | 0        | 0         | 55                         | 26            | 13            | 3                | 3                | 0                 | 23                   | 13            | 33                   | 31                 |  |
| <b>TOTAL MIAMI INTERNATIONAL</b> |                   |                                 |                |          | <b>246</b>        | <b>2</b> | <b>0</b>  | <b>57</b>                  | <b>18</b>     | <b>15</b>     | <b>9</b>         | <b>1</b>         | <b>0</b>          | <b>29</b>            | <b>48</b>     | <b>39</b>            | <b>39</b>          |  |
| MIKONOS                          |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | ASTRAEUS LTD                    |                | C A      | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 16                   | 0             | 76                   | 8                  |  |
|                                  | GATWICK           | ASTRAEUS LTD                    |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 63            | 40                   | 8                  |  |
|                                  | GATWICK           | EXCEL AIRWAYS LTD               |                | C A      | 4                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 83                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | EXCEL AIRWAYS LTD               |                | C D      | 4                 | 0        | 0         | 0                          | 0             | 25            | 75               | 0                | 0                 | 83                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | EXCEL AIRWAYS LTD               |                | C A      | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 38                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | EXCEL AIRWAYS LTD               |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 25                   | 0             | 0                    | 0                  |  |
| <b>TOTAL MIKONOS</b>             |                   |                                 |                |          | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>46</b>                  | <b>4</b>      | <b>21</b>     | <b>29</b>        | <b>0</b>         | <b>0</b>          | <b>42</b>            | <b>42</b>     | <b>59</b>            | <b>59</b>          |  |
| MILAN (LINATE)                   |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | ALITALIA                        |                | S A      | 115               | 0        | 1         | 93                         | 3             | 3             | 0                | 0                | 0                 | 4                    | 87            | 8                    | 83                 |  |
|                                  | HEATHROW          | ALITALIA                        |                | S D      | 116               | 0        | 0         | 70                         | 9             | 11            | 8                | 1                | 1                 | 23                   | 80            | 15                   | 83                 |  |
|                                  | HEATHROW          | BMI BRITISH MIDLAND             |                | S A      | 31                | 0        | 0         | 68                         | 23            | 10            | 0                | 0                | 0                 | 11                   | 42            | 29                   | 31                 |  |
|                                  | HEATHROW          | BMI BRITISH MIDLAND             |                | S D      | 31                | 0        | 0         | 61                         | 32            | 3             | 3                | 0                | 0                 | 14                   | 48            | 26                   | 31                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 86                | 0        | 1         | 74                         | 14            | 5             | 7                | 0                | 0                 | 14                   | 52            | 30                   | 89                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 86                | 0        | 0         | 76                         | 12            | 7             | 6                | 0                | 0                 | 14                   | 42            | 36                   | 89                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                | S A      | 31                | 0        | 0         | 74                         | 10            | 6             | 10               | 0                | 0                 | 15                   | 90            | 12                   | 31                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                | S D      | 31                | 0        | 0         | 48                         | 16            | 26            | 10               | 0                | 0                 | 26                   | 77            | 14                   | 31                 |  |
| <b>TOTAL MILAN (LINATE)</b>      |                   |                                 |                |          | <b>527</b>        | <b>1</b> | <b>2</b>  | <b>75</b>                  | <b>12</b>     | <b>8</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>65</b>     | <b>21</b>            | <b>21</b>          |  |
| MILAN (MALPENSA)                 |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | BIRMINGHAM        | ALITALIA                        |                | S A      | 62                | 0        | 0         | 73                         | 18            | 5             | 5                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                                  | BIRMINGHAM        | ALITALIA                        |                | S D      | 61                | 0        | 0         | 74                         | 15            | 7             | 5                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                                  | HEATHROW          | ALITALIA                        |                | S A      | 123               | 0        | 0         | 66                         | 15            | 11            | 7                | 1                | 0                 | 19                   | 65            | 17                   | 155                |  |
|                                  | HEATHROW          | ALITALIA                        |                | S D      | 123               | 0        | 0         | 51                         | 24            | 16            | 9                | 0                | 0                 | 23                   | 60            | 20                   | 155                |  |
|                                  | MANCHESTER        | ALITALIA                        |                | S A      | 62                | 0        | 0         | 69                         | 13            | 10            | 8                | 0                | 0                 | 17                   | 60            | 20                   | 70                 |  |
|                                  | MANCHESTER        | ALITALIA                        |                | S D      | 62                | 0        | 0         | 58                         | 24            | 11            | 6                | 0                | 0                 | 19                   | 61            | 16                   | 69                 |  |
|                                  | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 79                | 0        | 0         | 85                         | 6             | 5             | 4                | 0                | 0                 | 9                    | 87            | 7                    | 79                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|----------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                  |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                  |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| MILAN (MALPENSA)                 | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 79                | 0        | 0         | 81                         | 9             | 6             | 4                | 0                | 0                 | 10                   | 90            | 6                    | 81                 |
|                                  | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 22                | 0        | 0         | 82                         | 5             | 9             | 5                | 0                | 0                 | 12                   | 88            | 7                    | 24                 |
|                                  | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 25                | 0        | 0         | 92                         | 4             | 4             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                                  | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 52                | 0        | 0         | 77                         | 6             | 10            | 8                | 0                | 0                 | 16                   | 85            | 15                   | 48                 |
|                                  | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 53                | 0        | 0         | 68                         | 25            | 4             | 4                | 0                | 0                 | 16                   | 84            | 10                   | 51                 |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 118               | 0        | 0         | 51                         | 22            | 21            | 5                | 1                | 0                 | 23                   | 51            | 32                   | 85                 |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 117               | 0        | 0         | 53                         | 25            | 15            | 6                | 1                | 0                 | 23                   | 35            | 42                   | 85                 |
|                                  | EDINBURGH         | WINDJET SPA                     | C              | A        | 4                 | 0        | 0         | 25                         | 25            | 0             | 25               | 25               | 0                 | 126                  | 0             | 0                    | 0                  |
|                                  | EDINBURGH         | WINDJET SPA                     | C              | D        | 4                 | 0        | 0         | 0                          | 0             | 0             | 75               | 25               | 0                 | 132                  | 0             | 0                    | 0                  |
| <b>TOTAL MILAN (MALPENSA)</b>    |                   |                                 |                |          | <b>1046</b>       | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>17</b>     | <b>11</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>18</b>            | <b>65</b>     | <b>19</b>            | <b>19</b>          |
| MINNEAPOLIS-ST PAUL              | GATWICK           | NORTHWEST AIRLINES              | S              | A        | 31                | 0        | 0         | 48                         | 10            | 16            | 23               | 3                | 0                 | 49                   | 84            | 15                   | 31                 |
|                                  | GATWICK           | NORTHWEST AIRLINES              | S              | D        | 31                | 0        | 0         | 42                         | 26            | 16            | 16               | 0                | 0                 | 31                   | 90            | 11                   | 31                 |
| <b>TOTAL MINNEAPOLIS-ST PAUL</b> |                   |                                 |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>45</b>                  | <b>18</b>     | <b>16</b>     | <b>19</b>        | <b>2</b>         | <b>0</b>          | <b>40</b>            | <b>87</b>     | <b>13</b>            | <b>13</b>          |
| MINSK                            | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES)  | S              | A        | 13                | 0        | 0         | 54                         | 31            | 8             | 8                | 0                | 0                 | 18                   | 54            | 17                   | 13                 |
|                                  | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES)  | S              | D        | 13                | 0        | 0         | 46                         | 23            | 15            | 15               | 0                | 0                 | 29                   | 15            | 46                   | 13                 |
|                                  | MANCHESTER        | BELAVIA (BELARUSSIAN AIRLINES)  | S              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                                  | MANCHESTER        | BELAVIA (BELARUSSIAN AIRLINES)  | S              | D        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |
| <b>TOTAL MINSK</b>               |                   |                                 |                |          | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>24</b>     | <b>14</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>36</b>     | <b>31</b>            | <b>31</b>          |
| MITILINI                         | GATWICK           | EXCEL AIRWAYS LTD               | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |
|                                  | GATWICK           | EXCEL AIRWAYS LTD               | C              | D        | 4                 | 0        | 0         | 0                          | 75            | 0             | 0                | 0                | 25                | 168                  | 0             | 0                    | 0                  |
|                                  | MANCHESTER        | EXCEL AIRWAYS LTD               | C              | A        | 4                 | 0        | 0         | 25                         | 50            | 0             | 0                | 0                | 25                | 156                  | 0             | 0                    | 0                  |
|                                  | MANCHESTER        | EXCEL AIRWAYS LTD               | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                                  | GATWICK           | FIRST CHOICE AIRWAYS LTD        | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 75            | 6                    | 4                  |
|                                  | GATWICK           | FIRST CHOICE AIRWAYS LTD        | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 100           | 6                    | 4                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|-----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MITILINI              |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 100           | 4                    | 4                  |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 11                   | 100           | 1                    | 4                  |  |
| <b>TOTAL MITILINI</b> |                   |                                  |                |          | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>25</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>6</b>          | <b>47</b>            | <b>78</b>     | <b>14</b>            | <b>14</b>          |  |
| MOMBASA               |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | AFRICAN SAFARI AIRWAYS-ASA       | C              | A        | 6                 | 0        | 0         | 50                         | 33            | 0             | 17               | 0                | 0                 | 22                   | 60            | 11                   | 5                  |  |
|                       | GATWICK           | AFRICAN SAFARI AIRWAYS-ASA       | C              | D        | 6                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 60            | 18                   | 5                  |  |
|                       | GATWICK           | MONARCH AIRLINES                 | C              | A        | 5                 | 0        | 0         | 0                          | 40            | 40            | 0                | 20               | 0                 | 73                   | 0             | 0                    | 0                  |  |
|                       | GATWICK           | MONARCH AIRLINES                 | C              | D        | 5                 | 0        | 0         | 40                         | 20            | 20            | 0                | 20               | 0                 | 63                   | 0             | 0                    | 0                  |  |
| <b>TOTAL MOMBASA</b>  |                   |                                  |                |          | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>23</b>     | <b>14</b>     | <b>5</b>         | <b>9</b>         | <b>0</b>          | <b>38</b>            | <b>65</b>     | <b>14</b>            | <b>14</b>          |  |
| MONASTIR              |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0         | 25                         | 0             | 50            | 25               | 0                | 0                 | 53                   | 0             | 0                    | 0                  |  |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 5                 | 0        | 0         | 20                         | 0             | 60            | 20               | 0                | 0                 | 40                   | 0             | 0                    | 0                  |  |
|                       | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 0             | 0                | 0                | 20                | 85                   | 50            | 19                   | 4                  |  |
|                       | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 0                | 20               | 0                 | 59                   | 50            | 24                   | 4                  |  |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0         | 50                         | 25            | 13            | 0                | 13               | 0                 | 38                   | 44            | 33                   | 9                  |  |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 78                         | 11            | 0             | 0                | 11               | 0                 | 32                   | 78            | 22                   | 9                  |  |
|                       | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 10                | 0        | 0         | 70                         | 30            | 0             | 0                | 0                | 0                 | 11                   | 75            | 43                   | 4                  |  |
|                       | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 6                    | 75            | 46                   | 4                  |  |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 6                    | 60            | 15                   | 5                  |  |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 80            | 7                    | 5                  |  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 60            | 136                  | 5                  |  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 60            | 127                  | 5                  |  |
|                       | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 60            | 12                   | 5                  |  |
|                       | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 4                    | 5                  |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0         | 40                         | 40            | 0             | 20               | 0                | 0                 | 32                   | 40            | 64                   | 5                  |  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 34                   | 60            | 56                   | 5                  |  |
|                       | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 20            | 87                   | 5                  |  |
|                       | BIRMINGHAM        | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 20            | 80                   | 5                  |  |
|                       | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 9                    | 40            | 22                   | 5                  |  |



ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|--------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                          |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                          |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| MONASTIR                 |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 9                 | 0        | 0                          | 33            | 67            | 0                | 0                | 0                 | 0                    | 15            | 80                   | 21                 | 5         |           |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 12                | 1        | 0                          | 83            | 8             | 8                | 0                | 0                 | 0                    | 7             | 22                   | 48                 | 9         |           |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 4                    | 56            | 45                   | 9                  |           |           |
|                          | NEWCASTLE         | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 4                    | 100           | 0                    | 5                  |           |           |
|                          | NEWCASTLE         | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 5                  |           |           |
|                          | GATWICK           | NOUVELAIR TUNISIE                | S              | A        | 4                 | 1        | 0                          | 0             | 25            | 25               | 25               | 25                | 0                    | 86            | 0                    | 92                 | 6         |           |
|                          | GATWICK           | NOUVELAIR TUNISIE                | C              | A        | 5                 | 0        | 0                          | 20            | 20            | 40               | 20               | 0                 | 41                   | 100           | 1                    | 6                  |           |           |
|                          | GATWICK           | NOUVELAIR TUNISIE                | S              | D        | 4                 | 1        | 0                          | 0             | 0             | 0                | 75               | 25                | 0                    | 110           | 20                   | 113                | 5         |           |
|                          | GATWICK           | NOUVELAIR TUNISIE                | C              | D        | 5                 | 0        | 0                          | 20            | 20            | 40               | 20               | 0                 | 42                   | 88            | 4                    | 8                  |           |           |
|                          | STANSTED          | NOUVELAIR TUNISIE                | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 0                | 50               | 25                | 0                    | 108           | 0                    | 0                  | 0         |           |
|                          | STANSTED          | NOUVELAIR TUNISIE                | C              | D        | 4                 | 0        | 0                          | 25            | 0             | 0                | 25               | 50                | 0                    | 147           | 0                    | 0                  | 0         |           |
|                          | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 50            | 80                   | 3                  | 5         |           |
|                          | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 80            | 5                    | 5                  |           |           |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 9                 | 1        | 0                          | 33            | 22            | 11               | 33               | 0                 | 0                    | 53            | 31                   | 34                 | 13        |           |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 9                 | 1        | 0                          | 56            | 11            | 0                | 33               | 0                 | 0                    | 50            | 67                   | 19                 | 9         |           |
|                          | GLASGOW           | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 15                   | 100           | 7                    | 5                  |           |           |
|                          | GLASGOW           | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 17                   | 100           | 2                    | 5                  |           |           |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 5                 | 0        | 0                          | 40            | 40            | 0                | 20               | 0                 | 0                    | 26            | 100                  | 8                  | 5         |           |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 80            | 4                    | 5                  |           |           |
| <b>TOTAL MONASTIR</b>    |                   |                                  |                |          | <b>217</b>        | <b>5</b> | <b>0</b>                   | <b>65</b>     | <b>13</b>     | <b>8</b>         | <b>10</b>        | <b>4</b>          | <b>0</b>             | <b>29</b>     | <b>62</b>            | <b>36</b>          | <b>36</b> |           |
| MONTEGO BAY              |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 30            | 50                   | 30                 | 4         |           |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 40            | 40            | 20               | 0                | 0                 | 0                    | 20            | 40                   | 14                 | 5         |           |
|                          | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 25                | 0                    | 81            | 0                    | 0                  | 0         |           |
|                          | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |           |           |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 29            | 60                   | 9                  | 5         |           |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 23            | 40                   | 23                 | 5         |           |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 19            | 60                   | 36                 | 5         |           |
|                          | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 40            | 20            | 20               | 20               | 0                 | 0                    | 48            | 20                   | 65                 | 5         |           |
| <b>TOTAL MONTEGO BAY</b> |                   |                                  |                |          | <b>37</b>         | <b>0</b> | <b>0</b>                   | <b>59</b>     | <b>16</b>     | <b>11</b>        | <b>11</b>        | <b>3</b>          | <b>0</b>             | <b>31</b>     | <b>50</b>            | <b>35</b>          | <b>35</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |           |
|------------------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                                    |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                                    |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| MONTPELLIER                        |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                    | GATWICK           | GB AIRWAYS LTD           | S                 | A           | 30                | 0        | 0                          | 53               | 17               | 20                     | 10                     | 0                       | 0                          | 27                  | 26                         | 38                       | 35        |           |
|                                    | GATWICK           | GB AIRWAYS LTD           | S                 | D           | 30                | 0        | 0                          | 30               | 40               | 20                     | 7                      | 3                       | 0                          | 29                  | 66                         | 29                       | 35        |           |
|                                    | STANSTED          | RYANAIR                  | S                 | A           | 31                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 3                          | 97                  | 2                          | 36                       |           |           |
|                                    | STANSTED          | RYANAIR                  | S                 | D           | 31                | 0        | 0                          | 81               | 13               | 6                      | 0                      | 0                       | 7                          | 100                 | 3                          | 36                       |           |           |
| <b>TOTAL MONTPELLIER</b>           |                   |                          |                   |             | <b>122</b>        | <b>0</b> | <b>0</b>                   | <b>66</b>        | <b>17</b>        | <b>11</b>              | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>           | <b>73</b>                  | <b>18</b>                | <b>18</b> |           |
| MONTREAL (DORVAL)                  |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                    | HEATHROW          | AIR CANADA               | S                 | A           | 62                | 0        | 0                          | 92               | 2                | 6                      | 0                      | 0                       | 5                          | 53                  | 22                         | 62                       |           |           |
|                                    | HEATHROW          | AIR CANADA               | S                 | D           | 62                | 0        | 0                          | 66               | 19               | 10                     | 3                      | 2                       | 0                          | 18                  | 50                         | 20                       | 62        |           |
|                                    | GATWICK           | AIR TRANSAT              | S                 | A           | 4                 | 0        | 0                          | 75               | 0                | 0                      | 25                     | 0                       | 0                          | 35                  | 0                          | 0                        | 0         |           |
|                                    | GATWICK           | AIR TRANSAT              | S                 | D           | 4                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 15                  | 0                          | 0                        | 0         |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | A           | 30                | 1        | 0                          | 73               | 10               | 13                     | 0                      | 0                       | 3                          | 28                  | 81                         | 12                       | 31        |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | D           | 29                | 0        | 0                          | 45               | 24               | 14                     | 14                     | 3                       | 0                          | 36                  | 23                         | 45                       | 31        |           |
|                                    | GATWICK           | THOMAS COOK AIRLINES LTD | S                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 12                  | 20                         | 115                      | 5         |           |
|                                    | GATWICK           | THOMAS COOK AIRLINES LTD | S                 | D           | 9                 | 0        | 0                          | 67               | 0                | 11                     | 11                     | 11                      | 0                          | 45                  | 40                         | 90                       | 5         |           |
| <b>TOTAL MONTREAL (DORVAL)</b>     |                   |                          |                   |             | <b>205</b>        | <b>1</b> | <b>0</b>                   | <b>72</b>        | <b>13</b>        | <b>9</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>19</b>           | <b>51</b>                  | <b>28</b>                | <b>28</b> |           |
| MOSCOW (DOMODEDOVO)                |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | A           | 62                | 0        | 3                          | 81               | 11               | 2                      | 6                      | 0                       | 0                          | 11                  | 51                         | 40                       | 68        |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | D           | 64                | 0        | 0                          | 58               | 22               | 14                     | 6                      | 0                       | 0                          | 20                  | 33                         | 29                       | 69        |           |
|                                    | EDINBURGH         | TRANSAERO AIRLINES       | S                 | A           | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 1                          | 4                        |           |           |
|                                    | EDINBURGH         | TRANSAERO AIRLINES       | S                 | D           | 2                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 14                  | 100                        | 5                        | 4         |           |
|                                    | GATWICK           | TRANSAERO AIRLINES       | S                 | A           | 27                | 0        | 0                          | 70               | 22               | 4                      | 0                      | 0                       | 4                          | 31                  | 55                         | 21                       | 31        |           |
|                                    | GATWICK           | TRANSAERO AIRLINES       | S                 | D           | 27                | 0        | 1                          | 41               | 30               | 19                     | 4                      | 0                       | 7                          | 73                  | 13                         | 41                       | 31        |           |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>   |                   |                          |                   |             | <b>184</b>        | <b>1</b> | <b>4</b>                   | <b>65</b>        | <b>20</b>        | <b>9</b>               | <b>5</b>               | <b>0</b>                | <b>2</b>                   | <b>26</b>           | <b>42</b>                  | <b>33</b>                | <b>33</b> |           |
| MOSCOW (SHEREMETYEVO)              |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                    | HEATHROW          | AEROFLOT                 | S                 | A           | 78                | 0        | 0                          | 79               | 14               | 3                      | 4                      | 0                       | 0                          | 9                   | 67                         | 12                       | 84        |           |
|                                    | HEATHROW          | AEROFLOT                 | S                 | D           | 78                | 0        | 0                          | 67               | 19               | 10                     | 4                      | 0                       | 0                          | 15                  | 49                         | 17                       | 84        |           |
| <b>TOTAL MOSCOW (SHEREMETYEVO)</b> |                   |                          |                   |             | <b>156</b>        | <b>1</b> | <b>0</b>                   | <b>73</b>        | <b>17</b>        | <b>6</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>           | <b>58</b>                  | <b>15</b>                | <b>15</b> |           |
| MOSCOW (VNUKOVO)                   |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
| MUMBAI                             |                   |                          |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                    | HEATHROW          | AIR INDIA                | S                 | A           | 73                | 6        | 4                          | 51               | 15               | 10                     | 16                     | 7                       | 1                          | 52                  | 61                         | 36                       | 54        |           |
|                                    | HEATHROW          | AIR INDIA                | S                 | D           | 74                | 0        | 2                          | 41               | 19               | 15                     | 14                     | 11                      | 1                          | 69                  | 19                         | 60                       | 53        |           |
|                                    | HEATHROW          | BMI BRITISH MIDLAND      | S                 | A           | 16                | 0        | 1                          | 75               | 0                | 13                     | 13                     | 0                       | 0                          | 17                  | 0                          | 0                        | 0         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |  |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                      |                   |                                 |                |          | Actual (7)        | UNMATCHED |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                      |                   |                                 |                |          |                   | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| MUMBAI               |                   |                                 |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND             |                | S D      | 17                | 0         | 1         | 94                         | 0             | 0             | 6                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 29                | 1         | 0         | 93                         | 3             | 3             | 0                | 0                | 0                 | 3                    | 94            | 7                    | 31                 |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 30                | 0         | 0         | 37                         | 37            | 20            | 7                | 0                | 0                 | 27                   | 29            | 27                   | 31                 |  |  |
|                      | HEATHROW          | JET AIRWAYS                     |                | S A      | 31                | 0         | 0         | 90                         | 6             | 0             | 3                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |  |
|                      | HEATHROW          | JET AIRWAYS                     |                | S D      | 30                | 0         | 1         | 73                         | 13            | 13            | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |  |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     |                | S A      | 12                | 1         | 1         | 67                         | 8             | 17            | 0                | 8                | 0                 | 33                   | 0             | 0                    | 0                  |  |  |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     |                | S D      | 13                | 0         | 0         | 46                         | 15            | 23            | 15               | 0                | 0                 | 27                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL MUMBAI</b>  |                   |                                 |                |          | <b>325</b>        | <b>8</b>  | <b>10</b> | <b>61</b>                  | <b>14</b>     | <b>11</b>     | <b>9</b>         | <b>4</b>         | <b>1</b>          | <b>36</b>            | <b>48</b>     | <b>37</b>            | <b>37</b>          |  |  |
| MUNICH               |                   |                                 |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                      | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 22                | 0         | 0         | 91                         | 5             | 0             | 5                | 0                | 0                 | 8                    | 96            | 4                    | 25                 |  |  |
|                      | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 18                | 0         | 0         | 83                         | 11            | 6             | 0                | 0                | 0                 | 9                    | 84            | 5                    | 19                 |  |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC             |                | S A      | 85                | 0         | 0         | 67                         | 16            | 9             | 6                | 0                | 1                 | 21                   | 86            | 10                   | 84                 |  |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC             |                | S D      | 85                | 0         | 0         | 67                         | 14            | 14            | 5                | 0                | 0                 | 17                   | 76            | 15                   | 85                 |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 143               | 0         | 1         | 87                         | 7             | 3             | 2                | 0                | 0                 | 7                    | 59            | 19                   | 140                |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 143               | 0         | 0         | 73                         | 15            | 8             | 3                | 0                | 0                 | 13                   | 34            | 30                   | 140                |  |  |
|                      | LONDON CITY       | CIRRUS LUFTFAHRT                |                | S A      | 44                | 0         | 1         | 89                         | 5             | 2             | 5                | 0                | 0                 | 8                    | 89            | 5                    | 38                 |  |  |
|                      | LONDON CITY       | CIRRUS LUFTFAHRT                |                | S D      | 44                | 0         | 1         | 73                         | 18            | 2             | 7                | 0                | 0                 | 11                   | 84            | 9                    | 38                 |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD     |                | S A      | 62                | 0         | 0         | 87                         | 5             | 5             | 3                | 0                | 0                 | 7                    | 77            | 17                   | 62                 |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD     |                | S D      | 62                | 0         | 0         | 71                         | 13            | 10            | 6                | 0                | 0                 | 16                   | 53            | 26                   | 62                 |  |  |
|                      | NEWCASTLE         | HAPAG LLOYD EXPRESS             |                | S A      | 14                | 0         | 0         | 50                         | 29            | 14            | 7                | 0                | 0                 | 25                   | 0             | 0                    | 0                  |  |  |
|                      | NEWCASTLE         | HAPAG LLOYD EXPRESS             |                | S D      | 14                | 0         | 0         | 79                         | 21            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |  |
|                      | HEATHROW          | LUFTHANSA                       |                | S A      | 217               | 0         | 0         | 81                         | 12            | 6             | 1                | 0                | 0                 | 9                    | 70            | 13                   | 185                |  |  |
|                      | HEATHROW          | LUFTHANSA                       |                | S D      | 217               | 0         | 0         | 85                         | 11            | 3             | 1                | 0                | 0                 | 8                    | 79            | 12                   | 185                |  |  |
|                      | BIRMINGHAM        | LUFTHANSA CITY LINE             |                | S A      | 89                | 0         | 0         | 92                         | 4             | 1             | 2                | 0                | 0                 | 6                    | 94            | 6                    | 31                 |  |  |
|                      | BIRMINGHAM        | LUFTHANSA CITY LINE             |                | S D      | 89                | 0         | 0         | 76                         | 17            | 3             | 3                | 0                | 0                 | 11                   | 81            | 9                    | 31                 |  |  |
|                      | MANCHESTER        | LUFTHANSA CITY LINE             |                | S A      | 93                | 0         | 0         | 76                         | 18            | 4             | 1                | 0                | 0                 | 10                   | 89            | 8                    | 93                 |  |  |
|                      | MANCHESTER        | LUFTHANSA CITY LINE             |                | S D      | 92                | 0         | 0         | 87                         | 8             | 4             | 1                | 0                | 0                 | 8                    | 87            | 5                    | 93                 |  |  |
| <b>TOTAL MUNICH</b>  |                   |                                 |                |          | <b>1533</b>       | <b>0</b>  | <b>3</b>  | <b>80</b>                  | <b>12</b>     | <b>5</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>74</b>     | <b>14</b>            | <b>14</b>          |  |  |
| MUNSTER-OSNABRUCK    |                   |                                 |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                      | STANSTED          | AIR BERLIN                      |                | S A      | 31                | 0         | 0         | 97                         | 0             | 0             | 0                | 0                | 3                 | 12                   | 100           | 1                    | 31                 |  |  |
|                      | STANSTED          | AIR BERLIN                      |                | S D      | 31                | 0         | 0         | 39                         | 23            | 26            | 13               | 0                | 0                 | 29                   | 71            | 15                   | 31                 |  |  |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER            |                | C A      | 4                 | 0         | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 40                   | 100           | 0                    | 4                  |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|--------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| MUNSTER-OSNABRUCK              | BIRMINGHAM        | EUROPEAN AIR CHARTER            | C              | D        | 4                 | 0        | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 61                   | 75            | 7                    | 4                  |
| <b>TOTAL MUNSTER-OSNABRUCK</b> |                   |                                 |                |          | <b>70</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>14</b>     | <b>13</b>     | <b>9</b>         | <b>0</b>         | <b>1</b>          | <b>24</b>            | <b>86</b>     | <b>7</b>             | <b>7</b>           |
| MURCIA SAN JAVIER              | GATWICK           | ASTRAEUS LTD                    | C              | A        | 4                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 76                   | 0             | 72                   | 4                  |
|                                | GATWICK           | ASTRAEUS LTD                    | C              | D        | 4                 | 0        | 0         | 0                          | 25            | 50            | 25               | 0                | 0                 | 48                   | 0             | 77                   | 4                  |
|                                | MANCHESTER        | ASTRAEUS LTD                    | C              | A        | 3                 | 0        | 0         | 33                         | 33            | 0             | 0                | 33               | 0                 | 81                   | 50            | 16                   | 4                  |
|                                | MANCHESTER        | ASTRAEUS LTD                    | C              | D        | 3                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 55                   | 100           | 4                    | 4                  |
|                                | BIRMINGHAM        | BMIBABY LTD                     | S              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                                | BIRMINGHAM        | BMIBABY LTD                     | S              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                                | MANCHESTER        | BMIBABY LTD                     | S              | A        | 4                 | 0        | 0         | 0                          | 0             | 75            | 25               | 0                | 0                 | 51                   | 0             | 119                  | 4                  |
|                                | MANCHESTER        | BMIBABY LTD                     | S              | D        | 4                 | 0        | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 36                   | 0             | 114                  | 4                  |
|                                | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | A        | 62                | 1        | 0         | 87                         | 6             | 5             | 2                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                                | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2) | S              | D        | 62                | 0        | 0         | 95                         | 3             | 2             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                                | GATWICK           | EXCEL AIRWAYS LTD               | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                                | GATWICK           | EXCEL AIRWAYS LTD               | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                                | MANCHESTER        | EXCEL AIRWAYS LTD               | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 25                   | 0             | 0                    | 0                  |
|                                | MANCHESTER        | EXCEL AIRWAYS LTD               | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                                | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | A        | 22                | 0        | 0         | 45                         | 32            | 14            | 5                | 0                | 5                 | 41                   | 0             | 0                    | 0                  |
|                                | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          | S              | D        | 22                | 0        | 0         | 77                         | 14            | 5             | 0                | 0                | 5                 | 31                   | 0             | 0                    | 0                  |
|                                | GATWICK           | GB AIRWAYS LTD                  | S              | A        | 31                | 0        | 0         | 35                         | 13            | 23            | 26               | 3                | 0                 | 44                   | 78            | 15                   | 27                 |
|                                | GATWICK           | GB AIRWAYS LTD                  | S              | D        | 31                | 0        | 0         | 39                         | 19            | 19            | 19               | 3                | 0                 | 39                   | 78            | 20                   | 27                 |
|                                | BIRMINGHAM        | MY TRAVEL AIRWAYS UK            | S              | A        | 31                | 0        | 0         | 87                         | 0             | 10            | 3                | 0                | 0                 | 6                    | 52            | 39                   | 31                 |
|                                | BIRMINGHAM        | MY TRAVEL AIRWAYS UK            | S              | D        | 31                | 0        | 0         | 87                         | 3             | 3             | 6                | 0                | 0                 | 10                   | 42            | 46                   | 31                 |
|                                | LUTON             | RYANAIR                         | S              | A        | 30                | 0        | 1         | 90                         | 7             | 0             | 0                | 3                | 0                 | 10                   | 0             | 0                    | 0                  |
|                                | LUTON             | RYANAIR                         | S              | D        | 31                | 0        | 0         | 68                         | 19            | 6             | 3                | 3                | 0                 | 24                   | 0             | 0                    | 0                  |
|                                | STANSTED          | RYANAIR                         | S              | A        | 85                | 1        | 0         | 82                         | 6             | 7             | 5                | 0                | 0                 | 10                   | 98            | 1                    | 110                |
|                                | STANSTED          | RYANAIR                         | S              | D        | 85                | 0        | 0         | 74                         | 16            | 6             | 4                | 0                | 0                 | 13                   | 90            | 5                    | 110                |
| <b>TOTAL MURCIA SAN JAVIER</b> |                   |                                 |                |          | <b>568</b>        | <b>2</b> | <b>1</b>  | <b>74</b>                  | <b>11</b>     | <b>8</b>      | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>17</b>            | <b>79</b>     | <b>16</b>            | <b>16</b>          |
| MUSCAT                         | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 28                | 1        | 0         | 93                         | 4             | 0             | 0                | 0                | 4                 | 27                   | 0             | 0                    | 0                  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 29                | 0        | 0         | 66                         | 17            | 14            | 3                | 0                | 0                 | 17                   | 61            | 23                   | 31                 |
|                                | HEATHROW          | GULF AIR                        | S              | A        | 58                | 0        | 0         | 76                         | 5             | 17            | 2                | 0                | 0                 | 12                   | 58            | 24                   | 52                 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE  | NUMBER OF FLIGHTS |             |               |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004            |                            |                          |
|----------------------|-------------------|----------|-------------------|-------------|---------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |          | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |          |                   |             | Actual<br>(7) | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| MUSCAT               | HEATHROW          | GULF AIR | S                 | D           | 58            | 0        | 0         | 59                         | 29               | 9                | 2                      | 2                      | 0                       | 19                         | 43                  | 20                         | 53                       |
| <b>TOTAL MUSCAT</b>  |                   |          |                   |             | <b>173</b>    | <b>1</b> | <b>0</b>  | <b>71</b>                  | <b>15</b>        | <b>11</b>        | <b>2</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>53</b>           | <b>22</b>                  | <b>22</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|----------------------|-------------------|--|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| NAIROBI              |                   |  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC                    |                | S A      | 41                | 1        | 1         | 71                         | 7             | 10            | 12               | 0                | 0                 | 21                   | 73            | 20                   | 44                 |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC                    |                | S D      | 42                | 0        | 1         | 57                         | 31            | 5             | 7                | 0                | 0                 | 18                   | 30            | 34                   | 44                 |  |
|                      | HEATHROW          | KENYA AIRWAYS                          |                | S A      | 44                | 0        | 0         | 91                         | 2             | 2             | 5                | 0                | 0                 | 6                    | 98            | 2                    | 45                 |  |
|                      | HEATHROW          | KENYA AIRWAYS                          |                | S D      | 43                | 0        | 0         | 77                         | 12            | 5             | 7                | 0                | 0                 | 15                   | 78            | 12                   | 45                 |  |
| <b>TOTAL NAIROBI</b> |                   |  |                |          | <b>170</b>        | <b>1</b> | <b>2</b>  | <b>74</b>                  | <b>13</b>     | <b>5</b>      | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>66</b>     | <b>23</b>            | <b>23</b>          |  |
| NANTES               |                   |  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | GB AIRWAYS LTD                         |                | S A      | 31                | 0        | 0         | 13                         | 42            | 23            | 16               | 6                | 0                 | 55                   | 58            | 20                   | 31                 |  |
|                      | GATWICK           | GB AIRWAYS LTD                         |                | S D      | 31                | 0        | 0         | 26                         | 29            | 23            | 16               | 6                | 0                 | 53                   | 77            | 13                   | 31                 |  |
|                      | GATWICK           | REGIONAL COMPAGNIE AERIENNE EUROPEENNE |                | S A      | 78                | 0        | 0         | 86                         | 5             | 4             | 5                | 0                | 0                 | 9                    | 90            | 5                    | 79                 |  |
|                      | GATWICK           | REGIONAL COMPAGNIE AERIENNE EUROPEENNE |                | S D      | 78                | 0        | 0         | 67                         | 22            | 8             | 4                | 0                | 0                 | 14                   | 84            | 7                    | 79                 |  |
| <b>TOTAL NANTES</b>  |                   |  |                |          | <b>218</b>        | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>20</b>     | <b>11</b>     | <b>8</b>         | <b>2</b>         | <b>0</b>          | <b>23</b>            | <b>81</b>     | <b>9</b>             | <b>9</b>           |  |
| NAPLES               |                   |  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | MANCHESTER        | ASTRAEUS LTD                           |                | C A      | 4                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 57                   | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | ASTRAEUS LTD                           |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 32                   | 0             | 0                    | 0                  |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND                    |                | S A      | 35                | 0        | 0         | 51                         | 23            | 20            | 6                | 0                | 0                 | 22                   | 52            | 19                   | 31                 |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND                    |                | S D      | 35                | 0        | 0         | 74                         | 20            | 3             | 3                | 0                | 0                 | 13                   | 77            | 10                   | 31                 |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C A      | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 5                    | 75            | 9                    | 4                  |  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 4                  |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C A      | 9                 | 0        | 0         | 56                         | 33            | 0             | 11               | 0                | 0                 | 22                   | 56            | 18                   | 9                  |  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C D      | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 7                    | 89            | 5                    | 9                  |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C A      | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 12                   | 100           | 3                    | 4                  |  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 0                    | 4                  |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 75            | 5                    | 4                  |  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 0                    | 4                  |  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY       |                | C A      | 9                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 8                    | 56            | 43                   | 9                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: N

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| NAPLES                | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 67            | 39                   | 9                  |
|                       | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 12                   | 100           | 8                    | 4                  |
|                       | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 2             | 4                    |                    |
|                       | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 92                | 1        | 1         | 45                         | 27            | 17            | 8                | 1                | 2                 | 45                   | 68            | 24                   | 102                |
|                       | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 93                | 0        | 0         | 42                         | 32            | 17            | 6                | 1                | 1                 | 35                   | 52            | 19                   | 102                |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | A        | 62                | 0        | 4         | 77                         | 11            | 10            | 2                | 0                | 0                 | 10                   | 71            | 14                   | 62                 |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD      | S              | D        | 62                | 0        | 0         | 60                         | 32            | 6             | 2                | 0                | 0                 | 15                   | 60            | 18                   | 62                 |
|                       | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C              | A        | 4                 | 0        | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 66                   | 0             | 0                    | 0                  |
|                       | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C              | D        | 4                 | 0        | 0         | 25                         | 25            | 25            | 0                | 25               | 0                 | 64                   | 0             | 0                    | 0                  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 15                   | 100           | 4                    | 4                  |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 20                   | 75            | 11                   | 4                  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 25               | 0                 | 69                   | 100           | 6                    | 4                  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 0                | 25               | 0                 | 66                   | 100           | 2                    | 4                  |
|                       | GATWICK           | MONARCH AIRLINES                 | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 42                   | 75            | 8                    | 4                  |
|                       | GATWICK           | MONARCH AIRLINES                 | C              | D        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 44                   | 100           | 3                    | 4                  |
|                       | MANCHESTER        | MONARCH AIRLINES                 | S              | A        | 31                | 0        | 0         | 55                         | 19            | 16            | 10               | 0                | 0                 | 22                   | 0             | 0                    | 0                  |
|                       | MANCHESTER        | MONARCH AIRLINES                 | S              | D        | 31                | 0        | 0         | 94                         | 0             | 3             | 3                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 17                   | 75            | 14                   | 4                  |
|                       | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 4                  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 75            | 8                    | 4                  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 4                  |
| <b>TOTAL NAPLES</b>   |                   |                                  |                |          | <b>565</b>        | <b>3</b> | <b>5</b>  | <b>61</b>                  | <b>21</b>     | <b>11</b>     | <b>5</b>         | <b>1</b>         | <b>1</b>          | <b>24</b>            | <b>67</b>     | <b>17</b>            | <b>17</b>          |
| NASSAU                | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 30                   | 0             | 0                    | 0                  |
|                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |
|                       | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD      | S              | A        | 5                 | 0        | 0         | 20                         | 20            | 40            | 20               | 0                | 0                 | 47                   | 0             | 0                    | 0                  |
|                       | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD      | S              | D        | 5                 | 0        | 0         | 40                         | 20            | 40            | 0                | 0                | 0                 | 27                   | 0             | 0                    | 0                  |
| <b>TOTAL NASSAU</b>   |                   |                                  |                |          | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>36</b>                  | <b>21</b>     | <b>36</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>32</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| NEA ANCHIALOS         |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| NEW YORK (JF KENNEDY) | HEATHROW          | AIR INDIA                        | S              | A        | 30                | 0        | 1         | 67                         | 13            | 3             | 17               | 0                | 0                 | 25                   | 55            | 35                   | 31                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: N

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                    |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | Matched   | Unmatched |
| NEW YORK (JF KENNEDY)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                    | HEATHROW          | AIR INDIA                   |                | S D      | 30                | 1        | 1                          | 7             | 27            | 23               | 37               | 7                 | 0                    | 77            | 23                   | 68                 | 31        |           |
|                                    | HEATHROW          | AMERICAN AIRLINES           |                | S A      | 183               | 0        | 0                          | 60            | 16            | 15               | 7                | 2                 | 0                    | 23            | 54                   | 32                 | 180       |           |
|                                    | HEATHROW          | AMERICAN AIRLINES           |                | S D      | 183               | 0        | 0                          | 82            | 11            | 4                | 3                | 0                 | 0                    | 10            | 75                   | 13                 | 181       |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 196               | 2        | 1                          | 63            | 15            | 10               | 11               | 1                 | 0                    | 21            | 67                   | 31                 | 211       |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 199               | 0        | 0                          | 42            | 28            | 22               | 8                | 1                 | 0                    | 27            | 36                   | 48                 | 210       |           |
|                                    | MANCHESTER        | BRITISH AIRWAYS PLC         |                | S A      | 29                | 1        | 1                          | 86            | 7             | 0                | 0                | 7                 | 0                    | 18            | 94                   | 10                 | 31        |           |
|                                    | MANCHESTER        | BRITISH AIRWAYS PLC         |                | S D      | 30                | 0        | 0                          | 67            | 20            | 7                | 3                | 0                 | 3                    | 25            | 90                   | 6                  | 30        |           |
|                                    | HEATHROW          | KUWAIT AIRWAYS              |                | S A      | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 4             | 85                   | 4                  | 13        |           |
|                                    | HEATHROW          | KUWAIT AIRWAYS              |                | S D      | 13                | 0        | 0                          | 38            | 15            | 31               | 15               | 0                 | 0                    | 33            | 38                   | 61                 | 13        |           |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES      |                | S A      | 17                | 0        | 0                          | 47            | 35            | 6                | 12               | 0                 | 0                    | 22            | 48                   | 43                 | 23        |           |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES      |                | S D      | 18                | 0        | 0                          | 28            | 17            | 22               | 28               | 6                 | 0                    | 60            | 18                   | 39                 | 17        |           |
|                                    | HEATHROW          | UNITED AIRLINES             |                | S A      | 40                | 0        | 0                          | 75            | 10            | 8                | 5                | 3                 | 0                    | 20            | 85                   | 11                 | 62        |           |
|                                    | HEATHROW          | UNITED AIRLINES             |                | S D      | 39                | 0        | 0                          | 82            | 13            | 3                | 3                | 0                 | 0                    | 10            | 65                   | 23                 | 62        |           |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 92                | 0        | 1                          | 53            | 20            | 17               | 9                | 1                 | 0                    | 25            | 48                   | 48                 | 93        |           |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 92                | 0        | 0                          | 55            | 21            | 17               | 7                | 0                 | 0                    | 23            | 34                   | 40                 | 92        |           |
| <b>TOTAL NEW YORK (JF KENNEDY)</b> |                   |                             |                |          | <b>1204</b>       | <b>4</b> | <b>5</b>                   | <b>60</b>     | <b>18</b>     | <b>13</b>        | <b>8</b>         | <b>1</b>          | <b>0</b>             | <b>23</b>     | <b>57</b>            | <b>32</b>          | <b>32</b> |           |
| NEW YORK (NEWARK)                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 81                | 1        | 1                          | 89            | 6             | 2                | 2                | 0                 | 0                    | 5             | 86                   | 9                  | 83        |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 83                | 0        | 0                          | 66            | 22            | 8                | 4                | 0                 | 0                    | 15            | 47                   | 26                 | 83        |           |
|                                    | BIRMINGHAM        | CONTINENTAL AIRLINES        |                | S A      | 62                | 0        | 0                          | 60            | 11            | 23               | 5                | 2                 | 0                    | 23            | 68                   | 25                 | 62        |           |
|                                    | BIRMINGHAM        | CONTINENTAL AIRLINES        |                | S D      | 61                | 1        | 1                          | 64            | 16            | 7                | 10               | 2                 | 2                    | 28            | 87                   | 13                 | 62        |           |
|                                    | EDINBURGH         | CONTINENTAL AIRLINES        |                | S A      | 45                | 0        | 0                          | 67            | 13            | 13               | 7                | 0                 | 0                    | 16            | 52                   | 19                 | 31        |           |
|                                    | EDINBURGH         | CONTINENTAL AIRLINES        |                | S D      | 45                | 0        | 0                          | 60            | 24            | 11               | 4                | 0                 | 0                    | 15            | 71                   | 14                 | 31        |           |
|                                    | GATWICK           | CONTINENTAL AIRLINES        |                | S A      | 70                | 0        | 0                          | 54            | 21            | 19               | 6                | 0                 | 0                    | 21            | 47                   | 30                 | 62        |           |
|                                    | GATWICK           | CONTINENTAL AIRLINES        |                | S D      | 70                | 1        | 0                          | 66            | 23            | 3                | 9                | 0                 | 0                    | 18            | 79                   | 12                 | 62        |           |
|                                    | GLASGOW           | CONTINENTAL AIRLINES        |                | S A      | 48                | 0        | 0                          | 75            | 15            | 8                | 2                | 0                 | 0                    | 9             | 45                   | 24                 | 31        |           |
|                                    | GLASGOW           | CONTINENTAL AIRLINES        |                | S D      | 48                | 0        | 0                          | 83            | 10            | 4                | 2                | 0                 | 0                    | 8             | 97                   | 32                 | 31        |           |
|                                    | MANCHESTER        | CONTINENTAL AIRLINES        |                | S A      | 62                | 0        | 0                          | 76            | 8             | 6                | 10               | 0                 | 0                    | 15            | 58                   | 19                 | 31        |           |
|                                    | MANCHESTER        | CONTINENTAL AIRLINES        |                | S D      | 62                | 0        | 0                          | 92            | 0             | 3                | 5                | 0                 | 0                    | 8             | 71                   | 15                 | 31        |           |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 59                | 0        | 0                          | 73            | 17            | 5                | 5                | 0                 | 0                    | 14            | 46                   | 25                 | 61        |           |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 59                | 0        | 0                          | 56            | 25            | 14               | 5                | 0                 | 0                    | 21            | 29                   | 59                 | 62        |           |
| <b>TOTAL NEW YORK (NEWARK)</b>     |                   |                             |                |          | <b>855</b>        | <b>4</b> | <b>2</b>                   | <b>70</b>     | <b>15</b>     | <b>9</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>63</b>            | <b>23</b>          | <b>23</b> |           |
| NEWCASTLE                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: N

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |           |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                        |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                        |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| NEWCASTLE              |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                        | GATWICK           | BRITISH AIRWAYS PLC             |                   | S A         | 119               | 0        | 0                          | 62               | 18               | 16                     | 4                      | 0                       | 0                          | 17                  | 72                         | 15                       | 117       |           |
|                        | GATWICK           | BRITISH AIRWAYS PLC             |                   | S D         | 119               | 0        | 0                          | 73               | 14               | 6                      | 7                      | 0                       | 0                          | 15                  | 68                         | 16                       | 117       |           |
|                        | HEATHROW          | BRITISH AIRWAYS PLC             |                   | S A         | 192               | 0        | 1                          | 84               | 7                | 5                      | 3                      | 1                       | 0                          | 11                  | 56                         | 27                       | 166       |           |
|                        | HEATHROW          | BRITISH AIRWAYS PLC             |                   | S D         | 192               | 0        | 0                          | 76               | 13               | 9                      | 3                      | 1                       | 0                          | 12                  | 37                         | 36                       | 166       |           |
|                        | BIRMINGHAM        | EASTERN AIRWAYS                 |                   | S A         | 66                | 0        | 0                          | 94               | 6                | 0                      | 0                      | 0                       | 0                          | 3                   | 92                         | 5                        | 62        |           |
|                        | BIRMINGHAM        | EASTERN AIRWAYS                 |                   | S D         | 66                | 0        | 0                          | 97               | 2                | 2                      | 0                      | 0                       | 0                          | 1                   | 90                         | 6                        | 62        |           |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD     |                   | S A         | 120               | 0        | 0                          | 72               | 11               | 13                     | 5                      | 0                       | 0                          | 15                  | 77                         | 11                       | 115       |           |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD     |                   | S D         | 120               | 0        | 0                          | 48               | 19               | 24                     | 8                      | 0                       | 0                          | 26                  | 61                         | 21                       | 115       |           |
| <b>TOTAL NEWCASTLE</b> |                   |                                 |                   |             | <b>995</b>        | <b>3</b> | <b>1</b>                   | <b>74</b>        | <b>12</b>        | <b>10</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>64</b>                  | <b>20</b>                | <b>20</b> |           |
| NEWQUAY                |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                        | GATWICK           | AIR SOUTHWEST                   |                   | S D         | 92                | 0        | 1                          | 80               | 12               | 4                      | 3                      | 0                       | 0                          | 12                  | 80                         | 13                       | 88        |           |
|                        | BIRMINGHAM        | BMIBABY LTD                     |                   | S A         | 31                | 0        | 0                          | 87               | 6                | 6                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |           |
|                        | BIRMINGHAM        | BMIBABY LTD                     |                   | S D         | 31                | 0        | 0                          | 77               | 10               | 10                     | 3                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |           |
|                        | STANSTED          | RYANAIR                         |                   | S A         | 62                | 0        | 0                          | 92               | 6                | 2                      | 0                      | 0                       | 0                          | 4                   | 87                         | 4                        | 62        |           |
|                        | STANSTED          | RYANAIR                         |                   | S D         | 62                | 0        | 0                          | 87               | 10               | 3                      | 0                      | 0                       | 0                          | 7                   | 77                         | 11                       | 62        |           |
| <b>TOTAL NEWQUAY</b>   |                   |                                 |                   |             | <b>278</b>        | <b>0</b> | <b>1</b>                   | <b>85</b>        | <b>9</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>81</b>                  | <b>10</b>                | <b>10</b> |           |
| NICE                   |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                        | HEATHROW          | BMI BRITISH MIDLAND             |                   | S A         | 62                | 0        | 0                          | 66               | 21               | 8                      | 5                      | 0                       | 0                          | 15                  | 45                         | 26                       | 62        |           |
|                        | HEATHROW          | BMI BRITISH MIDLAND             |                   | S D         | 62                | 0        | 0                          | 71               | 19               | 6                      | 3                      | 0                       | 0                          | 11                  | 44                         | 30                       | 62        |           |
|                        | BIRMINGHAM        | BMIBABY LTD                     |                   | S A         | 30                | 1        | 0                          | 3                | 27               | 50                     | 13                     | 7                       | 0                          | 60                  | 0                          | 0                        | 0         |           |
|                        | BIRMINGHAM        | BMIBABY LTD                     |                   | S D         | 30                | 1        | 0                          | 30               | 33               | 27                     | 3                      | 7                       | 0                          | 39                  | 0                          | 0                        | 0         |           |
|                        | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S A         | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 74                         | 4                        |           |           |
|                        | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S D         | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 88                         | 4                        |           |           |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S A         | 31                | 0        | 0                          | 68               | 16               | 0                      | 13                     | 0                       | 3                          | 32                  | 67                         | 26                       | 30        |           |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S D         | 31                | 0        | 0                          | 77               | 3                | 3                      | 16                     | 0                       | 0                          | 18                  | 55                         | 35                       | 31        |           |
|                        | GATWICK           | BRITISH AIRWAYS PLC             |                   | S A         | 61                | 0        | 0                          | 34               | 34               | 13                     | 18                     | 0                       | 0                          | 31                  | 61                         | 19                       | 66        |           |
|                        | GATWICK           | BRITISH AIRWAYS PLC             |                   | S D         | 62                | 0        | 0                          | 53               | 23               | 16                     | 8                      | 0                       | 0                          | 22                  | 65                         | 17                       | 66        |           |
|                        | HEATHROW          | BRITISH AIRWAYS PLC             |                   | S A         | 121               | 0        | 2                          | 45               | 29               | 20                     | 6                      | 1                       | 0                          | 24                  | 36                         | 38                       | 126       |           |
|                        | HEATHROW          | BRITISH AIRWAYS PLC             |                   | S D         | 121               | 0        | 0                          | 58               | 23               | 13                     | 6                      | 0                       | 0                          | 20                  | 23                         | 43                       | 126       |           |
|                        | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2) |                   | S A         | 8                 | 0        | 0                          | 88               | 13               | 0                      | 0                      | 0                       | 0                          | 6                   | 44                         | 14                       | 9         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: N

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                            | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|--------------------------|-------------------|------------------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                          |                   |                                    |                   |             | MATCHED           |           | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                          |                   |                                    |                   |             | Actual<br>(7)     | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| NICE                     | EDINBURGH         | CHANNEL EXPRESS (INCORP:<br>JET 2) | S                 | D           | 8                 | 0         | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 18                         | 33                  | 23                         | 9                        |
|                          | MANCHESTER        | CHANNEL EXPRESS (INCORP:<br>JET 2) | S                 | A           | 31                | 0         | 0         | 48                         | 19               | 10               | 23                     | 0                      | 0                       | 32                         | 0                   | 0                          | 0                        |
|                          | MANCHESTER        | CHANNEL EXPRESS (INCORP:<br>JET 2) | S                 | D           | 31                | 0         | 0         | 84                         | 10               | 3                | 3                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 93                | 0         | 0         | 47                         | 18               | 23               | 12                     | 0                      | 0                       | 26                         | 78                  | 10                         | 93                       |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 93                | 0         | 0         | 40                         | 27               | 27               | 6                      | 0                      | 0                       | 27                         | 81                  | 9                          | 93                       |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 124               | 0         | 0         | 52                         | 23               | 20               | 5                      | 0                      | 0                       | 19                         | 79                  | 17                         | 153                      |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 124               | 0         | 0         | 65                         | 22               | 9                | 4                      | 0                      | 0                       | 16                         | 70                  | 17                         | 155                      |
|                          | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 31                | 0         | 0         | 23                         | 35               | 29               | 10                     | 3                      | 0                       | 35                         | 42                  | 21                         | 31                       |
|                          | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 31                | 0         | 0         | 39                         | 29               | 29               | 3                      | 0                      | 0                       | 26                         | 87                  | 8                          | 31                       |
|                          | STANSTED          | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 62                | 0         | 0         | 84                         | 6                | 6                | 2                      | 2                      | 0                       | 12                         | 68                  | 25                         | 62                       |
|                          | STANSTED          | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 62                | 0         | 0         | 69                         | 18               | 10               | 2                      | 2                      | 0                       | 19                         | 73                  | 19                         | 62                       |
|                          | EDINBURGH         | FLYGLOBESPAN                       | S                 | A           | 16                | 0         | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |
|                          | EDINBURGH         | FLYGLOBESPAN                       | S                 | D           | 16                | 0         | 0         | 69                         | 19               | 13               | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                          | GLASGOW           | FLYGLOBESPAN                       | S                 | A           | 9                 | 0         | 0         | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                          | GLASGOW           | FLYGLOBESPAN                       | S                 | D           | 9                 | 0         | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
| <b>TOTAL NICE</b>        |                   |                                    |                   |             | <b>1369</b>       | <b>16</b> | <b>2</b>  | <b>55</b>                  | <b>22</b>        | <b>16</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>60</b>           | <b>23</b>                  | <b>23</b>                |
| NIEDERRHEIN              | STANSTED          | RYANAIR                            | S                 | A           | 54                | 0         | 0         | 91                         | 4                | 4                | 0                      | 2                      | 0                       | 7                          | 90                  | 4                          | 84                       |
|                          | STANSTED          | RYANAIR                            | S                 | D           | 54                | 0         | 0         | 80                         | 11               | 9                | 0                      | 0                      | 0                       | 11                         | 87                  | 7                          | 84                       |
| <b>TOTAL NIEDERRHEIN</b> |                   |                                    |                   |             | <b>108</b>        | <b>0</b>  | <b>0</b>  | <b>85</b>                  | <b>7</b>         | <b>6</b>         | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>78</b>           | <b>17</b>                  | <b>17</b>                |
| NIMES                    | LUTON             | RYANAIR                            | S                 | A           | 31                | 0         | 0         | 97                         | 0                | 3                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                          | LUTON             | RYANAIR                            | S                 | D           | 31                | 0         | 0         | 87                         | 10               | 3                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                          | STANSTED          | RYANAIR                            | S                 | A           | 31                | 0         | 0         | 90                         | 3                | 3                | 0                      | 3                      | 0                       | 14                         | 92                  | 3                          | 62                       |
|                          | STANSTED          | RYANAIR                            | S                 | D           | 31                | 0         | 0         | 68                         | 26               | 6                | 0                      | 0                      | 0                       | 14                         | 74                  | 12                         | 62                       |
| <b>TOTAL NIMES</b>       |                   |                                    |                   |             | <b>124</b>        | <b>0</b>  | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>4</b>         | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>           | <b>7</b>                   | <b>7</b>                 |
| NORTHOLT                 |                   |                                    |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| NORWICH                  | EDINBURGH         | EASTERN AIRWAYS                    | S                 | A           | 69                | 0         | 1         | 88                         | 7                | 4                | 0                      | 0                      | 0                       | 6                          | 65                  | 14                         | 68                       |
|                          | EDINBURGH         | EASTERN AIRWAYS                    | S                 | D           | 68                | 0         | 2         | 85                         | 12               | 3                | 0                      | 0                      | 0                       | 6                          | 70                  | 16                         | 67                       |
|                          | MANCHESTER        | EASTERN AIRWAYS                    | S                 | A           | 65                | 0         | 1         | 97                         | 0                | 3                | 0                      | 0                      | 0                       | 2                          | 89                  | 8                          | 62                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: N

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | AUG 2004          |                      |               |                      |                    |
|---|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|   |                   |                             |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|   |                   |                             |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| NORWICH                                     |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | MANCHESTER        | EASTERN AIRWAYS             |                | S D      | 65                | 0        | 1                          | 94        | 2                | 3             | 2             | 0                | 0                | 3                 | 92                   | 6             | 63                   |                    |
|   | EDINBURGH         | FLYBE.BRITISH EUROPEAN      |                | S A      | 31                | 0        | 0                          | 71        | 10               | 13            | 6             | 0                | 0                | 19                | 0                    | 0             | 0                    |                    |
|   | EDINBURGH         | FLYBE.BRITISH EUROPEAN      |                | S D      | 31                | 0        | 0                          | 71        | 3                | 19            | 3             | 3                | 0                | 21                | 0                    | 0             | 0                    |                    |
|   | GLASGOW           | FLYBE.BRITISH EUROPEAN      |                | S A      | 31                | 0        | 0                          | 29        | 35               | 13            | 23            | 0                | 0                | 39                | 0                    | 0             | 0                    |                    |
|   | GLASGOW           | FLYBE.BRITISH EUROPEAN      |                | S D      | 31                | 0        | 0                          | 52        | 10               | 16            | 23            | 0                | 0                | 34                | 0                    | 0             | 0                    |                    |
| <b>TOTAL NORWICH</b>                        |                   |                             |                |          | <b>391</b>        | <b>1</b> | <b>5</b>                   | <b>80</b> | <b>8</b>         | <b>7</b>      | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>12</b>         | <b>79</b>            | <b>11</b>     | <b>11</b>            |                    |
| NOTTINGHAM EAST MIDLAN                      |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | EDINBURGH         | BMIBABY LTD                 |                | S A      | 56                | 0        | 2                          | 89        | 2                | 7             | 2             | 0                | 0                | 6                 | 66                   | 19            | 80                   |                    |
|   | EDINBURGH         | BMIBABY LTD                 |                | S D      | 56                | 0        | 2                          | 88        | 4                | 7             | 2             | 0                | 0                | 7                 | 49                   | 26            | 80                   |                    |
|   | GLASGOW           | BMIBABY LTD                 |                | S A      | 79                | 0        | 2                          | 85        | 5                | 8             | 3             | 0                | 0                | 7                 | 81                   | 19            | 78                   |                    |
|   | GLASGOW           | BMIBABY LTD                 |                | S D      | 79                | 0        | 2                          | 82        | 9                | 6             | 3             | 0                | 0                | 8                 | 71                   | 22            | 78                   |                    |
|   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S A      | 54                | 0        | 0                          | 89        | 6                | 4             | 0             | 2                | 0                | 10                | 68                   | 15            | 53                   |                    |
|   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S D      | 54                | 0        | 0                          | 74        | 17               | 4             | 4             | 2                | 0                | 17                | 49                   | 25            | 53                   |                    |
| <b>TOTAL NOTTINGHAM EAST MIDLANDS INT'L</b> |                   |                             |                |          | <b>378</b>        | <b>1</b> | <b>8</b>                   | <b>84</b> | <b>7</b>         | <b>6</b>      | <b>2</b>      | <b>1</b>         | <b>0</b>         | <b>9</b>          | <b>64</b>            | <b>21</b>     | <b>21</b>            |                    |
| NUREMBERG                                   |                   |                             |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | STANSTED          | AIR BERLIN                  |                | S A      | 36                | 0        | 0                          | 89        | 3                | 6             | 0             | 3                | 0                | 14                | 71                   | 25            | 31                   |                    |
|   | STANSTED          | AIR BERLIN                  |                | S D      | 35                | 0        | 1                          | 77        | 9                | 11            | 3             | 0                | 0                | 14                | 58                   | 29            | 31                   |                    |
| <b>TOTAL NUREMBERG</b>                      |                   |                             |                |          | <b>71</b>         | <b>0</b> | <b>1</b>                   | <b>83</b> | <b>6</b>         | <b>8</b>      | <b>1</b>      | <b>1</b>         | <b>0</b>         | <b>14</b>         | <b>65</b>            | <b>27</b>     | <b>27</b>            |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: O

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | AUG 2004          |                      |               |                      |                    |  |
|--------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| OLBIA                          |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | GATWICK           | ASTRAEUS LTD                    | C              | A        | 4                 | 0        | 0         | 25                         | 50            | 0             | 25               | 0                | 0                 | 36                   | 0             | 0                    | 0                  |  |
|                                | GATWICK           | ASTRAEUS LTD                    | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                                | MANCHESTER        | ASTRAEUS LTD                    | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 25            | 0                | 0                | 25                | 288                  | 50            | 18                   | 4                  |  |
|                                | MANCHESTER        | ASTRAEUS LTD                    | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 25            | 0                | 0                | 25                | 278                  | 100           | 3                    | 4                  |  |
|                                | STANSTED          | CHANNEL EXPRESS (INCORP: JET 2) | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 19                   | 25            | 30                   | 4                  |  |
|                                | STANSTED          | CHANNEL EXPRESS (INCORP: JET 2) | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 6                    | 75            | 10                   | 4                  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | A        | 31                | 0        | 0         | 55                         | 19            | 23            | 3                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD     | S              | D        | 31                | 0        | 0         | 45                         | 26            | 26            | 3                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |
|                                | GATWICK           | MERIDIANA AIR                   | S              | A        | 9                 | 0        | 0         | 67                         | 0             | 22            | 11               | 0                | 0                 | 23                   | 78            | 9                    | 9                  |  |
|                                | GATWICK           | MERIDIANA AIR                   | S              | D        | 9                 | 0        | 0         | 44                         | 22            | 22            | 11               | 0                | 0                 | 27                   | 78            | 10                   | 9                  |  |
| <b>TOTAL OLBIA</b>             |                   |                                 |                |          | <b>104</b>        | <b>5</b> | <b>0</b>  | <b>53</b>                  | <b>18</b>     | <b>21</b>     | <b>6</b>         | <b>0</b>         | <b>2</b>          | <b>42</b>            | <b>61</b>     | <b>25</b>            | <b>25</b>          |  |
| OPORTO (PORTUGAL)              |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | HEATHROW          | AIR PORTUGAL                    | S              | A        | 62                | 0        | 0         | 47                         | 29            | 21            | 3                | 0                | 0                 | 21                   | 37            | 32                   | 62                 |  |
|                                | HEATHROW          | AIR PORTUGAL                    | S              | D        | 62                | 0        | 0         | 71                         | 19            | 6             | 3                | 0                | 0                 | 12                   | 50            | 28                   | 62                 |  |
|                                | GATWICK           | GB AIRWAYS LTD                  | S              | A        | 31                | 0        | 0         | 19                         | 32            | 39            | 6                | 3                | 0                 | 34                   | 71            | 17                   | 31                 |  |
|                                | GATWICK           | GB AIRWAYS LTD                  | S              | D        | 31                | 0        | 0         | 58                         | 23            | 10            | 10               | 0                | 0                 | 24                   | 87            | 13                   | 31                 |  |
|                                | MANCHESTER        | PORTUGALIA                      | S              | D        | 23                | 0        | 0         | 61                         | 26            | 9             | 4                | 0                | 0                 | 15                   | 59            | 17                   | 22                 |  |
|                                | STANSTED          | RYANAIR                         | S              | A        | 62                | 0        | 0         | 73                         | 18            | 8             | 2                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                                | STANSTED          | RYANAIR                         | S              | D        | 62                | 0        | 0         | 73                         | 13            | 11            | 3                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
| <b>TOTAL OPORTO (PORTUGAL)</b> |                   |                                 |                |          | <b>333</b>        | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>22</b>     | <b>14</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>18</b>            | <b>56</b>     | <b>24</b>            | <b>24</b>          |  |
| OREBRO                         |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| ORLANDO                        |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | MANCHESTER        | AMERICAN AIRLINES               | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC             | S              | A        | 31                | 0        | 0         | 84                         | 10            | 0             | 6                | 0                | 0                 | 8                    | 60            | 21                   | 30                 |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC             | S              | D        | 31                | 0        | 0         | 77                         | 13            | 6             | 3                | 0                | 0                 | 13                   | 67            | 22                   | 30                 |  |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD     | S              | A        | 75                | 0        | 0         | 55                         | 16            | 15            | 15               | 0                | 0                 | 25                   | 56            | 55                   | 75                 |  |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD     | S              | D        | 74                | 0        | 0         | 27                         | 32            | 18            | 23               | 0                | 0                 | 39                   | 38            | 33                   | 74                 |  |
|                                | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD     | S              | A        | 31                | 0        | 0         | 84                         | 0             | 16            | 0                | 0                | 0                 | 7                    | 73            | 13                   | 26                 |  |
|                                | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD     | S              | D        | 31                | 0        | 0         | 90                         | 3             | 3             | 3                | 0                | 0                 | 10                   | 35            | 37                   | 26                 |  |
| <b>TOTAL ORLANDO</b>           |                   |                                 |                |          | <b>282</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>16</b>     | <b>12</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>52</b>     | <b>35</b>            | <b>35</b>          |  |
| OSAKA (KANSAI)                 |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: O

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|-----------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                   |                   |                                 |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                   |                   |                                 |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| OSAKA (KANSAI)                    |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | HEATHROW          | JAPAN AIRLINES                  |                | S A      | 31                | 0        | 0         | 84                         | 13            | 0             | 0                | 0                | 3                 | 18                   | 81            | 15                   | 31                 |  |
|                                   | HEATHROW          | JAPAN AIRLINES                  |                | S D      | 30                | 0        | 1         | 67                         | 20            | 10            | 3                | 0                | 0                 | 17                   | 45            | 26                   | 31                 |  |
| <b>TOTAL OSAKA (KANSAI)</b>       |                   |                                 |                |          | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>75</b>                  | <b>16</b>     | <b>5</b>      | <b>2</b>         | <b>0</b>         | <b>2</b>          | <b>17</b>            | <b>63</b>     | <b>20</b>            | <b>20</b>          |  |
| OSLO (GARDERMOEN)                 |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | NEWCASTLE         | BRAATHENS ASA                   |                | C A      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                                   | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 31                | 0        | 0         | 77                         | 13            | 6             | 3                | 0                | 0                 | 12                   | 92            | 5                    | 61                 |  |
|                                   | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 31                | 0        | 0         | 81                         | 6             | 10            | 3                | 0                | 0                 | 11                   | 89            | 8                    | 62                 |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 115               | 0        | 2         | 83                         | 7             | 5             | 4                | 0                | 0                 | 10                   | 68            | 18                   | 120                |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 117               | 0        | 0         | 65                         | 18            | 9             | 9                | 0                | 0                 | 20                   | 48            | 25                   | 120                |  |
|                                   | HEATHROW          | SAS                             |                | S A      | 151               | 0        | 0         | 89                         | 5             | 5             | 1                | 0                | 0                 | 5                    | 79            | 9                    | 150                |  |
|                                   | HEATHROW          | SAS                             |                | S D      | 151               | 0        | 0         | 81                         | 13            | 3             | 3                | 1                | 0                 | 12                   | 74            | 12                   | 150                |  |
|                                   | MANCHESTER        | SAS                             |                | S A      | 17                | 0        | 0         | 47                         | 35            | 12            | 6                | 0                | 0                 | 21                   | 56            | 16                   | 18                 |  |
|                                   | MANCHESTER        | SAS                             |                | S D      | 17                | 0        | 0         | 76                         | 12            | 6             | 6                | 0                | 0                 | 9                    | 72            | 13                   | 18                 |  |
| <b>TOTAL OSLO (GARDERMOEN)</b>    |                   |                                 |                |          | <b>633</b>        | <b>2</b> | <b>2</b>  | <b>79</b>                  | <b>11</b>     | <b>6</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>73</b>     | <b>13</b>            | <b>13</b>          |  |
| OTTAWA INTERNATIONAL              |                   |                                 |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | HEATHROW          | AIR CANADA                      |                | S A      | 31                | 0        | 0         | 87                         | 6             | 0             | 6                | 0                | 0                 | 6                    | 81            | 6                    | 31                 |  |
|                                   | HEATHROW          | AIR CANADA                      |                | S D      | 31                | 0        | 0         | 48                         | 26            | 23            | 3                | 0                | 0                 | 22                   | 48            | 23                   | 31                 |  |
|                                   | GATWICK           | THOMAS COOK AIRLINES LTD        |                | S A      | 4                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 34                   | 60            | 12                   | 5                  |  |
|                                   | GATWICK           | THOMAS COOK AIRLINES LTD        |                | S D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 3                    | 5                  |  |
|                                   | MANCHESTER        | THOMAS COOK AIRLINES LTD        |                | S A      | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
|                                   | MANCHESTER        | THOMAS COOK AIRLINES LTD        |                | S D      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                                   | GATWICK           | ZOOM AIRLINES                   |                | S A      | 5                 | 0        | 0         | 60                         | 0             | 40            | 0                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                                   | GATWICK           | ZOOM AIRLINES                   |                | S D      | 4                 | 0        | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 40                   | 0             | 0                    | 0                  |  |
|                                   | GLASGOW           | ZOOM AIRLINES                   |                | S A      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 9                    | 50            | 65                   | 2                  |  |
|                                   | GLASGOW           | ZOOM AIRLINES                   |                | S D      | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 50            | 8                    | 2                  |  |
| <b>TOTAL OTTAWA INTERNATIONAL</b> |                   |                                 |                |          | <b>97</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>15</b>     | <b>12</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>66</b>     | <b>15</b>            | <b>15</b>          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |
|------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                                  |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PADERBORN              |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | MANCHESTER        | AIR BERLIN                       | S                 | A           | 18                | 0        | 0         | 78                         | 11               | 6                | 0                      | 6                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                        | MANCHESTER        | AIR BERLIN                       | S                 | D           | 18                | 0        | 0         | 72                         | 11               | 0                | 17                     | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                        | STANSTED          | AIR BERLIN                       | S                 | A           | 51                | 0        | 0         | 80                         | 10               | 4                | 4                      | 2                      | 0                       | 12                         | 81                  | 12                         | 57                       |  |
|                        | STANSTED          | AIR BERLIN                       | S                 | D           | 51                | 0        | 1         | 75                         | 20               | 2                | 4                      | 0                      | 0                       | 13                         | 71                  | 17                         | 58                       |  |
|                        | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C                 | A           | 4                 | 0        | 0         | 25                         | 50               | 0                | 25                     | 0                      | 0                       | 39                         | 100                 | 0                          | 5                        |  |
|                        | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C                 | D           | 4                 | 0        | 0         | 25                         | 0                | 50               | 25                     | 0                      | 0                       | 50                         | 100                 | 0                          | 5                        |  |
| <b>TOTAL PADERBORN</b> |                   |                                  |                   |             | <b>146</b>        | <b>0</b> | <b>1</b>  | <b>74</b>                  | <b>14</b>        | <b>4</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>78</b>           | <b>13</b>                  | <b>13</b>                |  |
| PALERMO                |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | RYANAIR                          | S                 | A           | 62                | 0        | 0         | 81                         | 10               | 6                | 3                      | 0                      | 0                       | 10                         | 44                  | 24                         | 62                       |  |
|                        | STANSTED          | RYANAIR                          | S                 | D           | 62                | 0        | 0         | 84                         | 10               | 3                | 3                      | 0                      | 0                       | 11                         | 53                  | 20                         | 62                       |  |
| <b>TOTAL PALERMO</b>   |                   |                                  |                   |             | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>10</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>46</b>           | <b>24</b>                  | <b>24</b>                |  |
| PALMA DE MALLORCA      |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | AIR BERLIN                       | S                 | A           | 31                | 0        | 0         | 35                         | 26               | 23               | 16                     | 0                      | 0                       | 36                         | 56                  | 25                         | 36                       |  |
|                        | STANSTED          | AIR BERLIN                       | S                 | D           | 31                | 0        | 0         | 74                         | 0                | 26               | 0                      | 0                      | 0                       | 14                         | 75                  | 17                         | 36                       |  |
|                        | EDINBURGH         | AIR EUROPA                       | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 15                         | 88                  | 4                          | 8                        |  |
|                        | EDINBURGH         | AIR EUROPA                       | C                 | D           | 5                 | 0        | 0         | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 13                         | 88                  | 8                          | 8                        |  |
|                        | GLASGOW           | AIR EUROPA                       | C                 | A           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 12                         | 100                 | 1                          | 5                        |  |
|                        | GLASGOW           | AIR EUROPA                       | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 14                         | 80                  | 8                          | 5                        |  |
|                        | NEWCASTLE         | AIR EUROPA                       | C                 | A           | 4                 | 0        | 0         | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 29                         | 50                  | 13                         | 4                        |  |
|                        | NEWCASTLE         | AIR EUROPA                       | C                 | D           | 4                 | 0        | 0         | 25                         | 25               | 50               | 0                      | 0                      | 0                       | 27                         | 50                  | 11                         | 4                        |  |
|                        | STANSTED          | AIR EUROPA                       | C                 | A           | 4                 | 0        | 0         | 25                         | 75               | 0                | 0                      | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |
|                        | STANSTED          | AIR EUROPA                       | C                 | D           | 4                 | 0        | 0         | 0                          | 25               | 75               | 0                      | 0                      | 0                       | 44                         | 0                   | 0                          | 0                        |  |
|                        | BIRMINGHAM        | AIR MALTA                        | C                 | A           | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 10                         | 75                  | 10                         | 4                        |  |
|                        | BIRMINGHAM        | AIR MALTA                        | C                 | D           | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 22                         | 4                        |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND              | S                 | A           | 35                | 0        | 0         | 74                         | 17               | 3                | 6                      | 0                      | 0                       | 12                         | 37                  | 25                         | 35                       |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND              | S                 | D           | 35                | 0        | 0         | 77                         | 23               | 0                | 0                      | 0                      | 0                       | 8                          | 37                  | 19                         | 35                       |  |
|                        | BIRMINGHAM        | BMIBABY LTD                      | S                 | A           | 31                | 0        | 0         | 45                         | 39               | 10               | 6                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |  |
|                        | BIRMINGHAM        | BMIBABY LTD                      | S                 | D           | 31                | 0        | 0         | 52                         | 42               | 6                | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |  |
|                        | MANCHESTER        | BMIBABY LTD                      | S                 | A           | 31                | 0        | 0         | 35                         | 26               | 26               | 13                     | 0                      | 0                       | 31                         | 45                  | 47                         | 31                       |  |
|                        | MANCHESTER        | BMIBABY LTD                      | S                 | D           | 31                | 0        | 0         | 77                         | 10               | 10               | 3                      | 0                      | 0                       | 15                         | 61                  | 38                         | 31                       |  |
|                        | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 25                | 1        | 0         | 80                         | 12               | 4                | 4                      | 0                      | 0                       | 12                         | 73                  | 33                         | 30                       |  |
|                        | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 25                | 0        | 0         | 76                         | 16               | 4                | 0                      | 4                      | 0                       | 17                         | 70                  | 25                         | 30                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| PALMA DE MALLORCA    | EDINBURGH         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 75                   | 11                 | 4       |
|                      | EDINBURGH         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 10                 | 4       |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 57                | 0        | 0                          | 51            | 19            | 16               | 12               | 2                 | 0                    | 32            | 90                   | 8                  | 70      |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 57                | 0        | 0                          | 63            | 16            | 12               | 7                | 2                 | 0                    | 24            | 90                   | 7                  | 70      |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 18                | 0        | 0                          | 78            | 17            | 6                | 0                | 0                 | 0                    | 9             | 74                   | 11                 | 23      |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 17                | 0        | 0                          | 88            | 0             | 12               | 0                | 0                 | 0                    | 7             | 91                   | 4                  | 22      |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 17                | 2        | 0                          | 82            | 0             | 12               | 6                | 0                 | 0                    | 15            | 78                   | 15                 | 27      |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 16                | 0        | 0                          | 81            | 0             | 13               | 6                | 0                 | 0                    | 18            | 77                   | 31                 | 26      |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 47                | 0        | 0                          | 47            | 34            | 11               | 9                | 0                 | 0                    | 20            | 84                   | 12                 | 49      |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 47                | 0        | 0                          | 89            | 2             | 4                | 4                | 0                 | 0                    | 11            | 85                   | 10                 | 48      |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 13                | 0        | 0                          | 77            | 15            | 0                | 8                | 0                 | 0                    | 12            | 80                   | 10                 | 25      |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 12                | 0        | 0                          | 75            | 8             | 8                | 8                | 0                 | 0                    | 12            | 92                   | 4                  | 25      |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 14                | 0        | 0                          | 71            | 21            | 7                | 0                | 0                 | 0                    | 8             | 86                   | 8                  | 28      |
|                      | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 14                | 0        | 0                          | 93            | 0             | 7                | 0                | 0                 | 0                    | 5             | 74                   | 11                 | 27      |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | A        | 8                 | 1        | 0                          | 50            | 38            | 13               | 0                | 0                 | 0                    | 14            | 0                    | 26                 | 8       |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | D        | 8                 | 0        | 0                          | 75            | 13            | 13               | 0                | 0                 | 0                    | 8             | 75                   | 10                 | 8       |
|                      | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2)  | S              | A        | 4                 | 0        | 0                          | 0             | 50            | 25               | 25               | 0                 | 0                    | 43            | 62                   | 18                 | 13      |
|                      | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2)  | S              | D        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 40            | 62                   | 21                 | 13      |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | A        | 62                | 0        | 0                          | 52            | 15            | 16               | 15               | 3                 | 0                    | 33            | 71                   | 16                 | 62      |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD      | S              | D        | 61                | 1        | 1                          | 51            | 15            | 20               | 11               | 3                 | 0                    | 31            | 75                   | 15                 | 63      |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD      | S              | A        | 69                | 1        | 0                          | 57            | 16            | 22               | 6                | 0                 | 0                    | 20            | 73                   | 31                 | 71      |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD      | S              | D        | 70                | 0        | 0                          | 66            | 20            | 10               | 4                | 0                 | 0                    | 16            | 54                   | 27                 | 70      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| PALMA DE MALLORCA    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 68            | 10            | 19               | 3                | 0                 | 0                    | 17            | 65                   | 21                 | 31      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 74            | 16            | 10               | 0                | 0                 | 0                    | 11            | 77                   | 15                 | 31      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 47                | 0        | 0                          | 85            | 2             | 9                | 4                | 0                 | 0                    | 8             | 77                   | 12                 | 35      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 47                | 0        | 0                          | 70            | 15            | 9                | 6                | 0                 | 0                    | 15            | 69                   | 15                 | 35      |           |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER        | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 0                | 40               | 0                 | 0                    | 54            | 100                  | 0                  | 5       |           |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER        | C              | D        | 5                 | 0        | 0                          | 20            | 0             | 20               | 20               | 40                | 0                    | 145           | 100                  | 3                  | 5       |           |
|                      | MANCHESTER        | EUROPEAN AIR CHARTER        | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 0                | 50               | 50                | 0                    | 193           | 63                   | 60                 | 8       |           |
|                      | MANCHESTER        | EUROPEAN AIR CHARTER        | C              | D        | 4                 | 0        | 0                          | 0             | 0             | 0                | 50               | 50                | 0                    | 191           | 50                   | 60                 | 8       |           |
|                      | STANSTED          | EUROPEAN AIR CHARTER        | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 25               | 50               | 0                 | 0                    | 91            | 0                    | 33                 | 4       |           |
|                      | STANSTED          | EUROPEAN AIR CHARTER        | C              | D        | 4                 | 0        | 0                          | 0             | 0             | 25               | 50               | 25                | 0                    | 121           | 25                   | 20                 | 4       |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | A        | 13                | 0        | 0                          | 54            | 23            | 8                | 15               | 0                 | 0                    | 34            | 79                   | 9                  | 19      |           |
|                      | GATWICK           | EXCEL AIRWAYS LTD           | C              | D        | 13                | 0        | 0                          | 62            | 15            | 8                | 15               | 0                 | 0                    | 37            | 65                   | 12                 | 17      |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD           | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 75                   | 52                 | 4       |           |
|                      | GLASGOW           | EXCEL AIRWAYS LTD           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 53                 | 4       |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | A        | 13                | 0        | 0                          | 23            | 31            | 23               | 23               | 0                 | 0                    | 39            | 50                   | 44                 | 18      |           |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD           | C              | D        | 13                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 9             | 53                   | 46                 | 17      |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD           | C              | A        | 9                 | 0        | 0                          | 56            | 33            | 0                | 11               | 0                 | 0                    | 21            | 67                   | 38                 | 3       |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD           | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 13            | 50                   | 48                 | 4       |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 22                | 0        | 0                          | 77            | 0             | 5                | 18               | 0                 | 0                    | 18            | 86                   | 5                  | 22      |           |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 22                | 0        | 0                          | 73            | 9             | 9                | 9                | 0                 | 0                    | 17            | 86                   | 4                  | 22      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 62                | 0        | 0                          | 77            | 10            | 6                | 6                | 0                 | 0                    | 14            | 86                   | 8                  | 65      |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 62                | 0        | 0                          | 68            | 13            | 15               | 5                | 0                 | 0                    | 18            | 71                   | 16                 | 62      |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD    | C              | A        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 2                  | 13      |           |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD    | C              | D        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 3             | 92                   | 3                  | 13      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 54                | 0        | 0                          | 46            | 28            | 15               | 7                | 4                 | 0                    | 30            | 61                   | 37                 | 49      |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 54                | 0        | 0                          | 70            | 7             | 13               | 6                | 4                 | 0                    | 24            | 65                   | 36                 | 49      |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C              | A        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 12            | 67                   | 94                 | 9       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD    | C              | D        | 9                 | 0        | 0                          | 44            | 33            | 11               | 11               | 0                 | 0                    | 21            | 44                   | 102                | 9       |           |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S              | A        | 13                | 0        | 0                          | 38            | 31            | 23               | 8                | 0                 | 0                    | 25            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S              | D        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 31                | 0        | 0                          | 77            | 6             | 10               | 0                | 3                 | 3                    | 32            | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 31                | 0        | 0                          | 90            | 6             | 3                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |           |
|                      | GLASGOW           | FLYGLOBESPAN                | S              | A        | 35                | 0        | 0                          | 83            | 6             | 6                | 6                | 0                 | 0                    | 10            | 81                   | 16                 | 37      |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE              | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|----------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                      |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                      |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| PALMA DE MALLORCA    | GLASGOW           | FLYGLOBESPAN         | S              | D        | 35                | 0        | 0                          | 89            | 0             | 6                | 6                | 0                 | 0                    | 10            | 86                   | 17                 | 36      |
|                      | GATWICK           | FUTURA AIRLINES      | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 0                | 50               | 25                | 0                    | 119           | 60                   | 13                 | 5       |
|                      | GATWICK           | FUTURA AIRLINES      | C              | D        | 4                 | 0        | 0                          | 0             | 0             | 25               | 50               | 25                | 0                    | 112           | 80                   | 8                  | 5       |
|                      | GLASGOW           | FUTURA AIRLINES      | C              | A        | 7                 | 0        | 0                          | 29            | 14            | 29               | 14               | 14                | 0                    | 63            | 0                    | 0                  | 0       |
|                      | GLASGOW           | FUTURA AIRLINES      | C              | D        | 5                 | 0        | 0                          | 40            | 20            | 40               | 0                | 0                 | 0                    | 24            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | FUTURA AIRLINES      | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 35            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | FUTURA AIRLINES      | C              | D        | 5                 | 0        | 0                          | 40            | 20            | 0                | 20               | 20                | 0                    | 69            | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | FUTURA AIRLINES      | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 31            | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | FUTURA AIRLINES      | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 0                | 50               | 0                 | 0                    | 49            | 0                    | 0                  | 0       |
|                      | GATWICK           | GB AIRWAYS LTD       | S              | A        | 35                | 0        | 0                          | 43            | 23            | 17               | 14               | 3                 | 0                    | 34            | 77                   | 9                  | 35      |
|                      | GATWICK           | GB AIRWAYS LTD       | S              | D        | 35                | 0        | 0                          | 63            | 17            | 9                | 11               | 0                 | 0                    | 19            | 86                   | 8                  | 35      |
|                      | GLASGOW           | GREECE AIRWAYS       | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 73                   | 53                 | 11      |
|                      | GLASGOW           | GREECE AIRWAYS       | S              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 33                   | 26                 | 6       |
|                      | EDINBURGH         | IBERWORLD            | C              | A        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 9             | 90                   | 7                  | 10      |
|                      | EDINBURGH         | IBERWORLD            | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 89                   | 8                  | 9       |
|                      | STANSTED          | IBERWORLD            | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |
|                      | STANSTED          | IBERWORLD            | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | MONARCH AIRLINES     | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 29            | 25                   | 33                 | 4       |
|                      | BIRMINGHAM        | MONARCH AIRLINES     | C              | D        | 4                 | 0        | 0                          | 0             | 25            | 75               | 0                | 0                 | 0                    | 35            | 50                   | 15                 | 4       |
|                      | EDINBURGH         | MONARCH AIRLINES     | C              | A        | 4                 | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 0                    | 30            | 78                   | 8                  | 9       |
|                      | EDINBURGH         | MONARCH AIRLINES     | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 89                   | 5                  | 9       |
|                      | GATWICK           | MONARCH AIRLINES     | C              | A        | 21                | 0        | 0                          | 24            | 33            | 33               | 5                | 5                 | 0                    | 39            | 45                   | 30                 | 20      |
|                      | GATWICK           | MONARCH AIRLINES     | C              | D        | 21                | 0        | 0                          | 62            | 19            | 5                | 10               | 5                 | 0                    | 28            | 65                   | 21                 | 17      |
|                      | GLASGOW           | MONARCH AIRLINES     | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0       |
|                      | GLASGOW           | MONARCH AIRLINES     | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0       |
|                      | LUTON             | MONARCH AIRLINES     | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 7                  | 4       |
|                      | LUTON             | MONARCH AIRLINES     | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 25            | 75                   | 34                 | 4       |
|                      | MANCHESTER        | MONARCH AIRLINES     | S              | A        | 41                | 0        | 0                          | 61            | 12            | 12               | 7                | 7                 | 0                    | 36            | 71                   | 27                 | 31      |
|                      | MANCHESTER        | MONARCH AIRLINES     | C              | A        | 13                | 0        | 0                          | 46            | 15            | 23               | 8                | 0                 | 8                    | 64            | 50                   | 32                 | 14      |
|                      | MANCHESTER        | MONARCH AIRLINES     | S              | D        | 41                | 0        | 0                          | 66            | 10            | 7                | 7                | 5                 | 5                    | 44            | 68                   | 31                 | 31      |
|                      | MANCHESTER        | MONARCH AIRLINES     | C              | D        | 13                | 0        | 0                          | 62            | 8             | 15               | 8                | 0                 | 8                    | 48            | 77                   | 30                 | 13      |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 3             | 65                   | 17                 | 26      |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK | S              | A        | 32                | 0        | 0                          | 94            | 0             | 3                | 3                | 0                 | 0                    | 4             | 37                   | 53                 | 30      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| PALMA DE MALLORCA    |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | S              | D        | 31                | 0        | 0                          | 90            | 3             | 0                | 6                | 0                 | 0                    | 10            | 23                   | 55                 | 31      |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 65                   | 40                 | 26      |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 18                | 0        | 0                          | 72            | 11            | 11               | 0                | 6                 | 0                    | 22            | 81                   | 23                 | 26      |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 18                | 0        | 0                          | 56            | 28            | 0                | 11               | 6                 | 0                    | 29            | 72                   | 30                 | 25      |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 17                | 0        | 0                          | 76            | 18            | 6                | 0                | 0                 | 0                    | 10            | 25                   | 57                 | 16      |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 18                | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 8             | 71                   | 37                 | 17      |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 37                | 2        | 0                          | 86            | 3             | 3                | 8                | 0                 | 0                    | 9             | 56                   | 95                 | 54      |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 39                | 0        | 0                          | 87            | 0             | 5                | 8                | 0                 | 0                    | 10            | 69                   | 65                 | 52      |           |
|                      | MANCHESTER        | SKYSERVICE F B O Inc     | C              | A        | 4                 | 0        | 0                          | 0             | 75            | 0                | 25               | 0                 | 0                    | 33            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | SKYSERVICE F B O Inc     | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 32            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | SPANAIR                  | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 26            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | SPANAIR                  | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 33            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | SPANAIR                  | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 21            | 57                   | 44                 | 7       |           |
|                      | NEWCASTLE         | SPANAIR                  | C              | A        | 8                 | 0        | 0                          | 25            | 13            | 50               | 13               | 0                 | 0                    | 36            | 17                   | 39                 | 6       |           |
|                      | NEWCASTLE         | SPANAIR                  | C              | D        | 8                 | 0        | 0                          | 13            | 13            | 25               | 50               | 0                 | 0                    | 52            | 38                   | 30                 | 8       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 19                | 0        | 0                          | 89            | 5             | 5                | 0                | 0                 | 0                    | 5             | 84                   | 11                 | 19      |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 19                | 0        | 0                          | 74            | 11            | 11               | 5                | 0                 | 0                    | 18            | 95                   | 7                  | 19      |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 31                | 0        | 0                          | 58            | 13            | 13               | 10               | 3                 | 3                    | 55            | 85                   | 10                 | 40      |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 31                | 0        | 0                          | 52            | 19            | 16               | 6                | 3                 | 3                    | 56            | 85                   | 13                 | 40      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 18                | 0        | 0                          | 56            | 22            | 11               | 11               | 0                 | 0                    | 23            | 100                  | 2                  | 12      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 16                | 0        | 0                          | 88            | 0             | 6                | 6                | 0                 | 0                    | 13            | 100                  | 3                  | 11      |           |
|                      | LUTON             | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 57                   | 35                 | 7       |           |
|                      | LUTON             | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 9             | 50                   | 40                 | 8       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 42                | 0        | 0                          | 40            | 17            | 10               | 31               | 2                 | 0                    | 50            | 64                   | 40                 | 42      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 43                | 1        | 0                          | 56            | 9             | 12               | 23               | 0                 | 0                    | 34            | 79                   | 23                 | 42      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 17                | 0        | 0                          | 65            | 29            | 6                | 0                | 0                 | 0                    | 9             | 89                   | 13                 | 18      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 17                | 0        | 0                          | 71            | 24            | 6                | 0                | 0                 | 0                    | 10            | 82                   | 16                 | 17      |           |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 13            | 67                   | 43                 | 15      |           |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 9             | 50                   | 49                 | 14      |           |
|                      | GATWICK           | VOLAR AIRLINES           | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 27            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | VOLAR AIRLINES           | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 33            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | VOLAR AIRLINES           | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | VOLAR AIRLINES           | C              | D        | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|--------------------------|-------------------|----------------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                          |                   |                                  |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                          |                   |                                  |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| <b>PALMA DE MALLORCA</b> |                   |                                  |                |          | <b>2585</b>       | <b>17</b> | <b>1</b>                   | <b>65</b>     | <b>15</b>     | <b>11</b>        | <b>8</b>         | <b>1</b>          | <b>0</b>             | <b>23</b>     | <b>70</b>            | <b>24</b>          | <b>24</b> |
| <b>PAPHOS</b>            |                   |                                  |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                          | GATWICK           | AIR ATLANTA EUROPE LTD           | C              | A        | 4                 | 1         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 310                | 1         |
|                          | GATWICK           | AIR ATLANTA EUROPE LTD           | C              | D        | 5                 | 0         | 0                          | 20            | 40            | 20               | 20               | 0                 | 0                    | 33            | 0                    | 370                | 1         |
|                          | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | A        | 5                 | 1         | 0                          | 20            | 0             | 20               | 40               | 20                | 0                    | 118           | 40                   | 30                 | 5         |
|                          | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | D        | 5                 | 1         | 0                          | 0             | 20            | 20               | 40               | 20                | 0                    | 118           | 0                    | 84                 | 5         |
|                          | BIRMINGHAM        | AIR MALTA                        | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |
|                          | GATWICK           | ASTRAEUS LTD                     | C              | A        | 5                 | 0         | 0                          | 0             | 20            | 40               | 40               | 0                 | 0                    | 69            | 25                   | 31                 | 4         |
|                          | GATWICK           | ASTRAEUS LTD                     | C              | D        | 5                 | 0         | 0                          | 40            | 0             | 20               | 40               | 0                 | 0                    | 64            | 75                   | 23                 | 4         |
|                          | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0         | 0                          | 56            | 0             | 22               | 11               | 0                 | 11                   | 85            | 38                   | 45                 | 8         |
|                          | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0         | 0                          | 67            | 0             | 0                | 22               | 0                 | 11                   | 91            | 50                   | 38                 | 8         |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 18                | 0         | 0                          | 83            | 6             | 11               | 0                | 0                 | 0                    | 7             | 75                   | 16                 | 12        |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 18                | 0         | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 10            | 92                   | 4                  | 12        |
|                          | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0         | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 18            | 75                   | 10                 | 4         |
|                          | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0         | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 24            | 75                   | 10                 | 4         |
|                          | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 85                   | 6                  | 13        |
|                          | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0         | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 11            | 92                   | 11                 | 12        |
|                          | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 14                | 0         | 0                          | 79            | 0             | 7                | 7                | 7                 | 0                    | 31            | 50                   | 30                 | 8         |
|                          | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 14                | 0         | 0                          | 79            | 7             | 0                | 7                | 7                 | 0                    | 31            | 75                   | 24                 | 8         |
|                          | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 4         |
|                          | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 3                  | 4         |
|                          | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4         |
|                          | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0         | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 100                  | 0                  | 4         |
|                          | GLASGOW           | EUROCYPRIA AIRLINES LTD          | C              | A        | 4                 | 0         | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 29            | 100                  | 0                  | 5         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| PAPHOS               | GLASGOW           | EUROCYPRIA AIRLINES LTD  | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 28            | 80                   | 8                  | 5       |
|                      | NEWCASTLE         | EUROCYPRIA AIRLINES LTD  | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 2                  | 4       |
|                      | NEWCASTLE         | EUROCYPRIA AIRLINES LTD  | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 4                  | 4       |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 23                | 1        | 0                          | 57            | 26            | 4                | 4                | 4                 | 4                    | 60            | 82                   | 11                 | 22      |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 23                | 0        | 0                          | 35            | 26            | 30               | 4                | 4                 | 0                    | 34            | 45                   | 30                 | 22      |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 5                 | 0        | 0                          | 0             | 20            | 40               | 20               | 0                 | 20                   | 137           | 25                   | 43                 | 4       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 5                 | 0        | 0                          | 40            | 0             | 20               | 20               | 0                 | 20                   | 131           | 25                   | 13                 | 4       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | S              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 38            | 50                   | 30                 | 4       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | S              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 39            | 75                   | 25                 | 4       |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | S              | A        | 13                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 0                    | 10            | 62                   | 62                 | 13      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 41            | 40                   | 29                 | 5       |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | S              | D        | 14                | 0        | 0                          | 64            | 29            | 7                | 0                | 0                 | 0                    | 15            | 38                   | 79                 | 13      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 20               | 0                | 20                | 0                    | 49            | 40                   | 47                 | 5       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | S              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 75                   | 23                 | 4       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | S              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 18            | 100                  | 7                  | 4       |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 80                   | 8                  | 5       |
|                      | LUTON             | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 17            | 60                   | 19                 | 5       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 56            | 22            | 11               | 11               | 0                 | 0                    | 17            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | S              | A        | 10                | 0        | 0                          | 80            | 10            | 0                | 10               | 0                 | 0                    | 10            | 56                   | 14                 | 9       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | S              | D        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 18            | 89                   | 7                  | 9       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 78            | 0             | 11               | 11               | 0                 | 0                    | 17            | 0                    | 0                  | 0       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 1                  | 4       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 40            | 0                    | 0                  | 0       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | S              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 4       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 33            | 0                    | 0                  | 0       |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0       |
|                      | GLASGOW           | FLYGLOBESPAN             | S              | D        | 9                 | 0        | 0                          | 33            | 22            | 44               | 0                | 0                 | 0                    | 26            | 0                    | 0                  | 0       |
|                      | GATWICK           | FLYJET LTD               | C              | A        | 8                 | 0        | 0                          | 13            | 38            | 25               | 13               | 0                 | 13                   | 135           | 75                   | 10                 | 8       |
|                      | GATWICK           | FLYJET LTD               | C              | D        | 8                 | 0        | 0                          | 50            | 0             | 25               | 13               | 0                 | 13                   | 126           | 75                   | 10                 | 8       |
|                      | MANCHESTER        | FLYJET LTD               | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 68            | 75                   | 10                 | 4       |
|                      | MANCHESTER        | FLYJET LTD               | C              | D        | 4                 | 0        | 0                          | 0             | 0             | 25               | 75               | 0                 | 0                    | 73            | 50                   | 15                 | 4       |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | A        | 31                | 0        | 0                          | 71            | 6             | 10               | 13               | 0                 | 0                    | 21            | 54                   | 30                 | 13      |
|                      | GATWICK           | GB AIRWAYS LTD           | S              | D        | 31                | 0        | 0                          | 65            | 13            | 10               | 13               | 0                 | 0                    | 26            | 69                   | 31                 | 13      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT         | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|----------------------|---------------------------|--------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                           |                          |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                           |                          |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| PAPHOS               | MANCHESTER                | GB AIRWAYS LTD           | S              | A        | 14                | 0         | 0        | 79                         | 7             | 14            | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                      | MANCHESTER                | GB AIRWAYS LTD           | S              | D        | 14                | 0         | 0        | 79                         | 7             | 14            | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                      | GATWICK                   | HELIOS AIRWAYS LTD       | S              | A        | 8                 | 0         | 1        | 63                         | 25            | 0             | 13               | 0                | 0                 | 18                   | 75            | 48                   | 4                  |
|                      | MANCHESTER                | HELIOS AIRWAYS LTD       | S              | A        | 3                 | 0         | 0        | 67                         | 33            | 0             | 0                | 0                | 0                 | 8                    | 100           | 4                    | 4                  |
|                      | BIRMINGHAM                | MONARCH AIRLINES         | C              | A        | 9                 | 0         | 0        | 22                         | 56            | 22            | 0                | 0                | 0                 | 25                   | 25            | 25                   | 4                  |
|                      | BIRMINGHAM                | MONARCH AIRLINES         | C              | D        | 9                 | 0         | 0        | 89                         | 0             | 11            | 0                | 0                | 0                 | 6                    | 100           | 3                    | 4                  |
|                      | GATWICK                   | MONARCH AIRLINES         | C              | A        | 5                 | 0         | 0        | 40                         | 0             | 40            | 20               | 0                | 0                 | 50                   | 50            | 86                   | 4                  |
|                      | GATWICK                   | MONARCH AIRLINES         | C              | D        | 5                 | 0         | 0        | 60                         | 0             | 0             | 40               | 0                | 0                 | 34                   | 50            | 98                   | 4                  |
|                      | MANCHESTER                | MONARCH AIRLINES         | C              | A        | 5                 | 0         | 0        | 40                         | 20            | 0             | 40               | 0                | 0                 | 42                   | 0             | 26                   | 4                  |
|                      | MANCHESTER                | MONARCH AIRLINES         | C              | D        | 5                 | 0         | 0        | 60                         | 0             | 20            | 20               | 0                | 0                 | 31                   | 25            | 19                   | 4                  |
|                      | BIRMINGHAM                | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 60            | 32                   | 5                  |
|                      | BIRMINGHAM                | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 60            | 34                   | 5                  |
|                      | GATWICK                   | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0         | 0        | 67                         | 0             | 0             | 22               | 0                | 11                | 88                   | 56            | 23                   | 9                  |
|                      | GATWICK                   | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0         | 0        | 78                         | 0             | 0             | 11               | 0                | 11                | 82                   | 44            | 32                   | 9                  |
|                      | MANCHESTER                | MY TRAVEL AIRWAYS UK     | C              | A        | 10                | 0         | 0        | 80                         | 0             | 10            | 10               | 0                | 0                 | 13                   | 44            | 113                  | 9                  |
|                      | MANCHESTER                | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0         | 0        | 78                         | 11            | 11            | 0                | 0                | 0                 | 8                    | 78            | 109                  | 9                  |
|                      | NEWCASTLE                 | MY TRAVEL AIRWAYS UK     | C              | A        | 3                 | 1         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 25            | 57                   | 4                  |
|                      | NEWCASTLE                 | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0         | 0        | 80                         | 0             | 20            | 0                | 0                | 0                 | 8                    | 25            | 69                   | 4                  |
|                      | BIRMINGHAM                | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 5                  |
|                      | BIRMINGHAM                | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 3                    | 5                  |
|                      | GATWICK                   | THOMAS COOK AIRLINES LTD | C              | A        | 10                | 0         | 0        | 90                         | 0             | 10            | 0                | 0                | 0                 | 4                    | 92            | 6                    | 13                 |
|                      | GATWICK                   | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0         | 0        | 56                         | 22            | 11            | 11               | 0                | 0                 | 18                   | 80            | 13                   | 15                 |
|                      | MANCHESTER                | THOMAS COOK AIRLINES LTD | C              | A        | 14                | 0         | 0        | 50                         | 21            | 7             | 7                | 14               | 0                 | 53                   | 70            | 28                   | 10                 |
|                      | MANCHESTER                | THOMAS COOK AIRLINES LTD | C              | D        | 13                | 0         | 0        | 62                         | 8             | 0             | 15               | 15               | 0                 | 53                   | 60            | 37                   | 10                 |
|                      | NEWCASTLE                 | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 5                  |
|                      | NEWCASTLE                 | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 80            | 10                   | 5                  |
| <b>TOTAL PAPHOS</b>  |                           |                          |                |          | <b>653</b>        | <b>8</b>  | <b>2</b> | <b>66</b>                  | <b>11</b>     | <b>10</b>     | <b>9</b>         | <b>2</b>         | <b>1</b>          | <b>32</b>            | <b>66</b>     | <b>28</b>            | <b>28</b>          |
| PAPHOS               | PARIS (CHARLES DE GAULLE) |                          |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                      | HEATHROW                  | AIR FRANCE               | S              | A        | 355               | 0         | 0        | 81                         | 13            | 4             | 1                | 0                | 0                 | 9                    | 65            | 15                   | 381                |
|                      | HEATHROW                  | AIR FRANCE               | S              | D        | 353               | 0         | 2        | 79                         | 14            | 6             | 1                | 0                | 0                 | 9                    | 73            | 15                   | 381                |
|                      | MANCHESTER                | AIR FRANCE               | S              | A        | 154               | 0         | 1        | 84                         | 9             | 6             | 0                | 0                | 0                 | 7                    | 81            | 10                   | 186                |
|                      | MANCHESTER                | AIR FRANCE               | S              | D        | 155               | 0         | 0        | 83                         | 12            | 5             | 0                | 0                | 0                 | 7                    | 80            | 11                   | 186                |
|                      | HEATHROW                  | BMI BRITISH MIDLAND      | S              | A        | 139               | 0         | 0        | 80                         | 12            | 6             | 3                | 0                | 0                 | 10                   | 34            | 29                   | 140                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|---------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                           |                   |                                 |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                           |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| PARIS (CHARLES DE GAULLE) | HEATHROW          | BMI BRITISH MIDLAND             | S              | D        | 139               | 0        | 0                          | 62            | 27            | 10               | 1                | 0                 | 0                    | 14            | 51                   | 21                 | 139     |
|                           | NEWCASTLE         | BRIT AIR                        | S              | A        | 83                | 0        | 0                          | 76            | 13            | 5                | 6                | 0                 | 0                    | 13            | 0                    | 0                  | 0       |
|                           | NEWCASTLE         | BRIT AIR                        | S              | D        | 83                | 0        | 0                          | 55            | 19            | 22               | 4                | 0                 | 0                    | 18            | 0                    | 0                  | 0       |
|                           | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 135               | 0        | 0                          | 79            | 11            | 7                | 4                | 0                 | 0                    | 10            | 82                   | 8                  | 111     |
|                           | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 136               | 0        | 0                          | 82            | 7             | 6                | 4                | 1                 | 0                    | 11            | 86                   | 9                  | 112     |
|                           | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 88                | 0        | 0                          | 80            | 10            | 10               | 0                | 0                 | 0                    | 9             | 79                   | 8                  | 86      |
|                           | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 88                | 0        | 0                          | 55            | 24            | 16               | 6                | 0                 | 0                    | 19            | 73                   | 13                 | 86      |
|                           | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 24                | 0        | 0                          | 75            | 17            | 8                | 0                | 0                 | 0                    | 8             | 88                   | 6                  | 25      |
|                           | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 18                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 3                  | 20      |
|                           | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | A        | 137               | 1        | 0                          | 80            | 12            | 5                | 3                | 0                 | 0                    | 9             | 69                   | 16                 | 135     |
|                           | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | C              | A        | 2                 | 2        | 0                          | 0             | 50            | 50               | 0                | 0                 | 0                    | 37            | 0                    | 46                 | 3       |
|                           | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | C              | D        | 2                 | 2        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 67                   | 14                 | 3       |
|                           | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S              | D        | 138               | 0        | 0                          | 85            | 7             | 5                | 3                | 0                 | 0                    | 8             | 85                   | 9                  | 135     |
|                           | HEATHROW          | BRITISH AIRWAYS PLC             | S              | A        | 304               | 0        | 2                          | 72            | 13            | 9                | 6                | 0                 | 0                    | 15            | 57                   | 22                 | 309     |
|                           | HEATHROW          | BRITISH AIRWAYS PLC             | S              | D        | 302               | 0        | 0                          | 61            | 22            | 12               | 5                | 0                 | 0                    | 18            | 55                   | 23                 | 310     |
|                           | BIRMINGHAM        | CITY JET                        | S              | A        | 153               | 0        | 0                          | 92            | 5             | 3                | 1                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |
|                           | BIRMINGHAM        | CITY JET                        | S              | D        | 153               | 0        | 0                          | 85            | 13            | 1                | 1                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |
|                           | EDINBURGH         | CITY JET                        | S              | A        | 66                | 0        | 0                          | 88            | 8             | 3                | 2                | 0                 | 0                    | 8             | 82                   | 10                 | 67      |
|                           | EDINBURGH         | CITY JET                        | S              | D        | 66                | 0        | 0                          | 65            | 24            | 6                | 5                | 0                 | 0                    | 17            | 73                   | 13                 | 66      |
|                           | LONDON CITY       | CITY JET                        | S              | A        | 27                | 0        | 0                          | 93            | 4             | 4                | 0                | 0                 | 0                    | 5             | 74                   | 8                  | 27      |
|                           | LONDON CITY       | CITY JET                        | S              | D        | 22                | 0        | 0                          | 45            | 27            | 27               | 0                | 0                 | 0                    | 23            | 55                   | 15                 | 22      |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | A        | 93                | 1        | 0                          | 81            | 10            | 3                | 5                | 0                 | 1                    | 16            | 77                   | 14                 | 137     |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD     | S              | D        | 93                | 0        | 0                          | 65            | 23            | 8                | 5                | 0                 | 0                    | 15            | 60                   | 19                 | 137     |
|                           | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | A        | 31                | 0        | 0                          | 77            | 10            | 3                | 10               | 0                 | 0                    | 16            | 84                   | 7                  | 31      |
|                           | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     | S              | D        | 31                | 0        | 0                          | 65            | 13            | 13               | 10               | 0                 | 0                    | 20            | 87                   | 10                 | 31      |
|                           | GLASGOW           | GREECE AIRWAYS                  | S              | A        | 9                 | 0        | 0                          | 56            | 22            | 11               | 0                | 0                 | 11                   | 83            | 0                    | 0                  | 0       |
|                           | GLASGOW           | GREECE AIRWAYS                  | S              | D        | 9                 | 0        | 0                          | 44            | 33            | 22               | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|--|-------------------|------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|  |                   |                        |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|  |                   |                        |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                   |                        |                |          | <b>3588</b>       | <b>7</b> | <b>7</b>                   | <b>76</b>     | <b>14</b>     | <b>7</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>68</b>            | <b>16</b>          | <b>16</b> |
| PARIS (LE BOURGET)                     |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| PARIS (ORLY)                           |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|  | EDINBURGH         | CITY JET               | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 100                  | 4                  | 4         |
|  | EDINBURGH         | CITY JET               | S              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 5                  |           |
|  | LONDON CITY       | CITY JET               | S              | A        | 30                | 0        | 0                          | 90            | 0             | 10               | 0                | 0                 | 10                   | 92            | 6                    | 25                 |           |
|  | LONDON CITY       | CITY JET               | S              | D        | 35                | 0        | 0                          | 77            | 14            | 6                | 3                | 0                 | 12                   | 73            | 11                   | 30                 |           |
| <b>TOTAL PARIS (ORLY)</b>              |                   |                        |                |          | <b>72</b>         | <b>0</b> | <b>0</b>                   | <b>85</b>     | <b>7</b>      | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>11</b>            | <b>84</b>     | <b>8</b>             | <b>8</b>           |           |
| PAU                                    |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|  | STANSTED          | RYANAIR                | S              | A        | 31                | 0        | 0                          | 94            | 3             | 3                | 0                | 0                 | 3                    | 87            | 6                    | 31                 |           |
|  | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0                          | 94            | 3             | 0                | 3                | 0                 | 5                    | 74            | 13                   | 31                 |           |
| <b>TOTAL PAU</b>                       |                   |                        |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>94</b>     | <b>3</b>      | <b>2</b>         | <b>2</b>         | <b>0</b>          | <b>4</b>             | <b>81</b>     | <b>9</b>             | <b>9</b>           |           |
| PERPIGNAN                              |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|  | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN | S              | A        | 21                | 0        | 0                          | 76            | 10            | 10               | 5                | 0                 | 13                   | 42            | 30                   | 31                 |           |
|  | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN | S              | D        | 21                | 0        | 0                          | 52            | 29            | 14               | 5                | 0                 | 21                   | 68            | 18                   | 31                 |           |
|  | STANSTED          | RYANAIR                | S              | A        | 31                | 0        | 0                          | 87            | 10            | 3                | 0                | 0                 | 6                    | 89            | 10                   | 61                 |           |
|  | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0                          | 84            | 13            | 3                | 0                | 0                 | 7                    | 77            | 14                   | 62                 |           |
| <b>TOTAL PERPIGNAN</b>                 |                   |                        |                |          | <b>104</b>        | <b>0</b> | <b>0</b>                   | <b>77</b>     | <b>14</b>     | <b>7</b>         | <b>2</b>         | <b>0</b>          | <b>11</b>            | <b>74</b>     | <b>16</b>            | <b>16</b>          |           |
| PERTH (AUSTRALIA)                      |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|  | HEATHROW          | QANTAS                 | S              | A        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |           |
|  | HEATHROW          | QANTAS                 | S              | D        | 13                | 0        | 0                          | 38            | 31            | 15               | 15               | 0                 | 27                   | 0             | 0                    | 0                  |           |
| <b>TOTAL PERTH (AUSTRALIA)</b>         |                   |                        |                |          | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>65</b>     | <b>19</b>     | <b>8</b>         | <b>8</b>         | <b>0</b>          | <b>14</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |           |
| PESCARA                                |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|  | STANSTED          | RYANAIR                | S              | A        | 31                | 0        | 0                          | 87            | 6             | 3                | 3                | 0                 | 7                    | 81            | 7                    | 31                 |           |
|  | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0                          | 71            | 23            | 6                | 0                | 0                 | 12                   | 52            | 17                   | 31                 |           |
| <b>TOTAL PESCARA</b>                   |                   |                        |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>79</b>     | <b>15</b>     | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>9</b>             | <b>66</b>     | <b>12</b>            | <b>12</b>          |           |
| PHILADELPHIA INTERNATION               |                   |                        |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|  | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 57                | 1        | 0                          | 75            | 12            | 11               | 2                | 0                 | 10                   | 61            | 25                   | 61                 |           |
|  | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 58                | 0        | 0                          | 55            | 21            | 21               | 3                | 0                 | 21                   | 30            | 37                   | 61                 |           |
|  | GATWICK           | US AIRWAYS             | S              | A        | 31                | 0        | 0                          | 35            | 29            | 23               | 13               | 0                 | 33                   | 26            | 45                   | 31                 |           |
|  | GATWICK           | US AIRWAYS             | S              | D        | 31                | 0        | 0                          | 61            | 19            | 6                | 13               | 0                 | 22                   | 35            | 27                   | 31                 |           |
|  | GLASGOW           | US AIRWAYS             | S              | A        | 31                | 0        | 0                          | 81            | 10            | 6                | 0                | 3                 | 14                   | 61            | 20                   | 31                 |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|---|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|   |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|   |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| PHILADELPHIA INTERNATIONAL              |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|   | GLASGOW           | US AIRWAYS                       | S              | D        | 31                | 0        | 0                          | 94            | 0             | 0                | 6                | 0                 | 0                    | 9             | 90                   | 20                 | 31        |           |
|   | MANCHESTER        | US AIRWAYS                       | S              | A        | 31                | 0        | 0                          | 61            | 10            | 13               | 13               | 3                 | 0                    | 33            | 35                   | 42                 | 31        |           |
|   | MANCHESTER        | US AIRWAYS                       | S              | D        | 31                | 0        | 0                          | 81            | 6             | 6                | 6                | 0                 | 0                    | 8             | 84                   | 12                 | 31        |           |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                   |                                  |                |          | <b>301</b>        | <b>1</b> | <b>0</b>                   | <b>67</b>     | <b>14</b>     | <b>12</b>        | <b>6</b>         | <b>1</b>          | <b>0</b>             | <b>18</b>     | <b>51</b>            | <b>29</b>          | <b>29</b> |           |
| PHOENIX                                 |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|   | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 25                | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 77                   | 59                 | 26        |           |
|   | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 25                | 0        | 0                          | 44            | 44            | 8                | 4                | 0                 | 0                    | 22            | 19                   | 48                 | 26        |           |
| <b>TOTAL PHOENIX</b>                    |                   |                                  |                |          | <b>50</b>         | <b>1</b> | <b>0</b>                   | <b>72</b>     | <b>22</b>     | <b>4</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>48</b>            | <b>53</b>          | <b>53</b> |           |
| PISA                                    |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|   | GLASGOW           | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 18            | 0                    | 66                 | 4         |           |
|   | GLASGOW           | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 44                 | 4         |           |
|   | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 37            | 50                   | 15                 | 4         |           |
|   | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 3                  | 4         |           |
|   | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 16            | 50                   | 19                 | 4         |           |
|   | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 3                    | 4                  |           |           |
|   | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 25            | 25                   | 25                 | 4         |           |
|   | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 16            | 100                  | 3                  | 4         |           |
|   | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S              | A        | 31                | 0        | 0                          | 71            | 6             | 16               | 6                | 0                 | 0                    | 18            | 68                   | 31                 | 31        |           |
|   | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | S              | D        | 31                | 0        | 0                          | 68            | 10            | 16               | 6                | 0                 | 0                    | 17            | 73                   | 19                 | 30        |           |
|   | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 96                | 0        | 0                          | 51            | 17            | 20               | 11               | 1                 | 0                    | 26            | 65                   | 18                 | 102       |           |
|   | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 96                | 0        | 0                          | 52            | 25            | 15               | 7                | 1                 | 0                    | 24            | 53                   | 20                 | 102       |           |
|   | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S              | A        | 31                | 0        | 0                          | 81            | 10            | 3                | 6                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |           |
|   | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  | S              | D        | 31                | 0        | 0                          | 94            | 0             | 3                | 3                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |           |
|   | STANSTED          | RYANAIR                          | S              | A        | 92                | 0        | 1                          | 85            | 11            | 3                | 0                | 0                 | 1                    | 14            | 75                   | 11                 | 122       |           |
|   | STANSTED          | RYANAIR                          | S              | D        | 93                | 0        | 0                          | 75            | 22            | 2                | 1                | 0                 | 0                    | 10            | 70                   | 13                 | 122       |           |
| <b>TOTAL PISA</b>                       |                   |                                  |                |          | <b>533</b>        | <b>1</b> | <b>1</b>                   | <b>68</b>     | <b>16</b>     | <b>10</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>65</b>            | <b>17</b>          | <b>17</b> |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |            |           |
|----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|-----------|
|                            |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |           |
|                            |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED    | UNMATCHED |
| PITTSBURGH                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
| PLYMOUTH                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
|                            | GATWICK           | AIR SOUTHWEST               | S              | A        | 123               | 0        | 1                          | 77            | 16            | 4                | 2                | 0                 | 0                    | 12            | 76                   | 15                 | 117        |           |
|                            | GATWICK           | AIR SOUTHWEST               | S              | D        | 31                | 0        | 0                          | 90            | 3             | 6                | 0                | 0                 | 0                    | 4             | 85                   | 8                  | 27         |           |
|                            | MANCHESTER        | AIR SOUTHWEST               | S              | A        | 53                | 0        | 1                          | 58            | 32            | 8                | 2                | 0                 | 0                    | 16            | 66                   | 21                 | 47         |           |
|                            | MANCHESTER        | AIR SOUTHWEST               | S              | D        | 52                | 0        | 1                          | 67            | 23            | 8                | 2                | 0                 | 0                    | 12            | 77                   | 13                 | 26         |           |
|                            | NEWCASTLE         | AIR WALES LTD               | S              | A        | 49                | 0        | 1                          | 76            | 8             | 6                | 10               | 0                 | 0                    | 18            | 82                   | 11                 | 49         |           |
|                            | NEWCASTLE         | AIR WALES LTD               | S              | D        | 49                | 0        | 1                          | 73            | 8             | 6                | 12               | 0                 | 0                    | 17            | 78                   | 11                 | 49         |           |
| <b>TOTAL PLYMOUTH</b>      |                   |                             |                |          | <b>357</b>        | <b>0</b> | <b>5</b>                   | <b>73</b>     | <b>16</b>     | <b>6</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>77</b>            | <b>14</b>          | <b>14</b>  |           |
| POITIERS                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
|                            | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0                          | 81            | 16            | 0                | 0                | 3                 | 0                    | 13            | 55                   | 20                 | 31         |           |
|                            | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0                          | 87            | 13            | 0                | 0                | 0                 | 0                    | 6             | 35                   | 24                 | 31         |           |
| <b>TOTAL POITIERS</b>      |                   |                             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>84</b>     | <b>15</b>     | <b>0</b>         | <b>0</b>         | <b>2</b>          | <b>0</b>             | <b>10</b>     | <b>45</b>            | <b>22</b>          | <b>22</b>  |           |
| PORLAMAR                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
|                            | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | A        | 2                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 77            | 0                    | 0                  | 0          |           |
|                            | GATWICK           | FIRST CHOICE AIRWAYS LTD    | C              | D        | 2                 | 0        | 0                          | 0             | 100           | 0                | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0          |           |
|                            | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | A        | 2                 | 0        | 0                          | 0             | 0             | 50               | 0                | 50                | 0                    | 129           | 0                    | 0                  | 0          |           |
|                            | MANCHESTER        | FIRST CHOICE AIRWAYS LTD    | C              | D        | 3                 | 0        | 0                          | 33            | 67            | 0                | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0          |           |
| <b>TOTAL PORLAMAR</b>      |                   |                             |                |          | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>11</b>     | <b>44</b>     | <b>22</b>        | <b>11</b>        | <b>11</b>         | <b>0</b>             | <b>55</b>     | <b>27</b>            | <b>108</b>         | <b>108</b> |           |
| PORT HARCOURT              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
|                            | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 50                   | 24                 | 8          |           |
|                            | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 14                | 0        | 0                          | 57            | 21            | 21               | 0                | 0                 | 0                    | 18            | 22                   | 33                 | 9          |           |
| <b>TOTAL PORT HARCOURT</b> |                   |                             |                |          | <b>27</b>         | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>11</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>35</b>            | <b>28</b>          | <b>28</b>  |           |
| PORT OF SPAIN              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
|                            | HEATHROW          | BWIA                        | S              | A        | 31                | 0        | 0                          | 6             | 6             | 23               | 65               | 0                 | 0                    | 73            | 19                   | 52                 | 31         |           |
|                            | HEATHROW          | BWIA                        | S              | D        | 31                | 0        | 0                          | 13            | 3             | 29               | 48               | 6                 | 0                    | 91            | 16                   | 57                 | 31         |           |
|                            | MANCHESTER        | BWIA                        | S              | A        | 8                 | 0        | 0                          | 63            | 13            | 0                | 13               | 13                | 0                    | 45            | 11                   | 75                 | 9          |           |
|                            | MANCHESTER        | BWIA                        | S              | D        | 8                 | 0        | 0                          | 25            | 25            | 25               | 0                | 25                | 0                    | 74            | 11                   | 82                 | 9          |           |
| <b>TOTAL PORT OF SPAIN</b> |                   |                             |                |          | <b>78</b>         | <b>0</b> | <b>0</b>                   | <b>17</b>     | <b>8</b>      | <b>23</b>        | <b>46</b>        | <b>6</b>          | <b>0</b>             | <b>77</b>     | <b>16</b>            | <b>60</b>          | <b>60</b>  |           |
| POZNAN                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
| PRAGUE                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |           |
|                            | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 31                | 0        | 0                          | 58            | 23            | 13               | 6                | 0                 | 0                    | 17            | 0                    | 0                  | 0          |           |
|                            | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 31                | 0        | 0                          | 45            | 13            | 35               | 6                | 0                 | 0                    | 26            | 0                    | 0                  | 0          |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                        |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| PRAGUE                 | MANCHESTER        | BMIBABY LTD                 | S              | A        | 35                | 0        | 0                          | 69            | 20            | 6                | 3                | 3                 | 0                    | 16            | 13                   | 51                 | 31        |
|                        | MANCHESTER        | BMIBABY LTD                 | S              | D        | 35                | 0        | 0                          | 86            | 11            | 0                | 0                | 3                 | 0                    | 10            | 68                   | 24                 | 31        |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 30                | 0        | 0                          | 57            | 20            | 10               | 13               | 0                 | 0                    | 23            | 70                   | 22                 | 27        |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 30                | 0        | 0                          | 57            | 23            | 10               | 10               | 0                 | 0                    | 20            | 48                   | 27                 | 27        |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 89                | 0        | 0                          | 60            | 18            | 13               | 9                | 0                 | 0                    | 21            | 45                   | 40                 | 92        |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 88                | 0        | 0                          | 66            | 19            | 8                | 7                | 0                 | 0                    | 17            | 30                   | 46                 | 92        |
|                        | BIRMINGHAM        | CSA                         | S              | A        | 48                | 0        | 0                          | 88            | 6             | 6                | 0                | 0                 | 0                    | 7             | 86                   | 6                  | 43        |
|                        | BIRMINGHAM        | CSA                         | S              | D        | 48                | 0        | 0                          | 44            | 46            | 6                | 2                | 2                 | 0                    | 21            | 62                   | 13                 | 42        |
|                        | EDINBURGH         | CSA                         | S              | A        | 58                | 0        | 0                          | 81            | 9             | 7                | 3                | 0                 | 0                    | 11            | 91                   | 8                  | 57        |
|                        | EDINBURGH         | CSA                         | S              | D        | 58                | 0        | 0                          | 60            | 31            | 7                | 2                | 0                 | 0                    | 15            | 64                   | 12                 | 56        |
|                        | GATWICK           | CSA                         | S              | A        | 58                | 0        | 0                          | 79            | 16            | 3                | 2                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
|                        | GATWICK           | CSA                         | S              | D        | 58                | 0        | 0                          | 79            | 12            | 7                | 2                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |
|                        | HEATHROW          | CSA                         | S              | A        | 89                | 0        | 0                          | 56            | 17            | 20               | 7                | 0                 | 0                    | 21            | 48                   | 22                 | 89        |
|                        | HEATHROW          | CSA                         | S              | D        | 89                | 0        | 0                          | 76            | 9             | 9                | 4                | 1                 | 0                    | 15            | 76                   | 16                 | 89        |
|                        | MANCHESTER        | CSA                         | S              | A        | 75                | 0        | 0                          | 85            | 9             | 4                | 1                | 0                 | 0                    | 8             | 66                   | 15                 | 56        |
|                        | MANCHESTER        | CSA                         | S              | D        | 75                | 0        | 0                          | 77            | 17            | 5                | 0                | 0                 | 0                    | 8             | 84                   | 7                  | 55        |
|                        | STANSTED          | CSA                         | S              | A        | 58                | 0        | 0                          | 78            | 12            | 10               | 0                | 0                 | 0                    | 10            | 86                   | 7                  | 58        |
|                        | STANSTED          | CSA                         | S              | D        | 58                | 0        | 0                          | 71            | 22            | 7                | 0                | 0                 | 0                    | 11            | 74                   | 11                 | 58        |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 62                | 0        | 0                          | 44            | 26            | 18               | 11               | 2                 | 0                    | 28            | 87                   | 9                  | 62        |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 62                | 0        | 0                          | 31            | 35            | 23               | 10               | 2                 | 0                    | 33            | 77                   | 11                 | 62        |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 68            | 13            | 16               | 3                | 0                 | 0                    | 14            | 87                   | 9                  | 31        |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 52            | 26            | 19               | 3                | 0                 | 0                    | 19            | 71                   | 17                 | 31        |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 62                | 0        | 0                          | 73            | 10            | 15               | 3                | 0                 | 0                    | 12            | 85                   | 9                  | 93        |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 62                | 0        | 0                          | 79            | 5             | 8                | 8                | 0                 | 0                    | 14            | 72                   | 14                 | 93        |
|                        | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 18                | 0        | 0                          | 94            | 0             | 0                | 6                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|                        | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 18                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
|                        | GLASGOW           | FLYGLOBESPAN                | S              | A        | 31                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 3             | 78                   | 73                 | 9         |
|                        | GLASGOW           | FLYGLOBESPAN                | S              | D        | 31                | 0        | 0                          | 90            | 0             | 10               | 0                | 0                 | 0                    | 5             | 78                   | 82                 | 9         |
| <b>TOTAL PRAGUE</b>    |                   |                             |                |          | <b>1550</b>       | <b>0</b> | <b>0</b>                   | <b>69</b>     | <b>17</b>     | <b>10</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>68</b>            | <b>19</b>          | <b>19</b> |
| PRESTWICK              | STANSTED          | RYANAIR                     | S              | A        | 156               | 0        | 1                          | 85            | 9             | 3                | 3                | 0                 | 0                    | 8             | 90                   | 5                  | 155       |
|                        | STANSTED          | RYANAIR                     | S              | D        | 158               | 0        | 0                          | 81            | 10            | 6                | 3                | 0                 | 0                    | 11            | 84                   | 8                  | 155       |
| <b>TOTAL PRESTWICK</b> |                   |                             |                |          | <b>314</b>        | <b>0</b> | <b>1</b>                   | <b>83</b>     | <b>10</b>     | <b>4</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>87</b>            | <b>6</b>           | <b>6</b>  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |                  | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   |                      | AUG 2004      |                      |                    |           |
|-----------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                             |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                             |                   |                                  |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| PREVEZA                     | GATWICK           | ASTRAEUS LTD                     | C              | A        | 5                 | 0        | 0                | 80                         | 0             | 0                | 0                | 20                | 0                    | 46            | 60                   | 18                 | 5         |
|                             | GATWICK           | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0                | 50                         | 25            | 0                | 0                | 25                | 0                    | 63            | 20                   | 31                 | 5         |
|                             | MANCHESTER        | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0                | 0                          | 75            | 25               | 0                | 0                 | 0                    | 28            | 20                   | 60                 | 5         |
|                             | MANCHESTER        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 5             | 40                   | 45                 | 5         |
|                             | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 13                | 0        | 0                | 77                         | 15            | 0                | 0                | 8                 | 0                    | 23            | 83                   | 6                  | 18        |
|                             | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 13                | 0        | 0                | 54                         | 31            | 0                | 8                | 8                 | 0                    | 32            | 78                   | 13                 | 18        |
|                             | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 12                | 0        | 0                | 50                         | 0             | 17               | 8                | 17                | 8                    | 175           | 67                   | 15                 | 9         |
|                             | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 12                | 0        | 0                | 58                         | 8             | 8                | 0                | 17                | 8                    | 164           | 44                   | 24                 | 9         |
|                             | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 8                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 6             | 78                   | 31                 | 9         |
|                             | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 8                 | 0        | 0                | 63                         | 38            | 0                | 0                | 0                 | 0                    | 13            | 67                   | 42                 | 9         |
|                             | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                | 75                         | 25            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 0                  | 4         |
|                             | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4         |
|                             | GATWICK           | MONARCH AIRLINES                 | C              | A        | 8                 | 0        | 0                | 63                         | 13            | 13               | 13               | 0                 | 0                    | 22            | 90                   | 7                  | 10        |
|                             | GATWICK           | MONARCH AIRLINES                 | C              | D        | 8                 | 0        | 0                | 38                         | 25            | 38               | 0                | 0                 | 0                    | 23            | 70                   | 12                 | 10        |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 0                  | 5         |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                | 75                         | 25            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 5                  | 5         |
| <b>TOTAL PREVEZA</b>        |                   |                                  |                |          | <b>116</b>        | <b>0</b> | <b>0</b>         | <b>65</b>                  | <b>17</b>     | <b>7</b>         | <b>3</b>         | <b>7</b>          | <b>2</b>             | <b>52</b>     | <b>68</b>            | <b>31</b>          | <b>31</b> |
| PRISTINA                    | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 18                | 0        | 0                | 17                         | 39            | 33               | 11               | 0                 | 0                    | 37            | 18                   | 30                 | 17        |
|                             | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 18                | 0        | 0                | 39                         | 28            | 17               | 17               | 0                 | 0                    | 31            | 59                   | 15                 | 17        |
|                             | STANSTED          | CHANNEL EXPRESS (INCORP: JET 2)  | C              | A        | 2                 | 2        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 3         |
| <b>TOTAL PRISTINA</b>       |                   |                                  |                |          | <b>38</b>         | <b>6</b> | <b>0</b>         | <b>32</b>                  | <b>32</b>     | <b>24</b>        | <b>13</b>        | <b>0</b>          | <b>0</b>             | <b>32</b>     | <b>43</b>            | <b>21</b>          | <b>21</b> |
| PROVIDENCIALES              | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 5                 | 0        | 0                | 80                         | 0             | 0                | 20               | 0                 | 0                    | 13            | 80                   | 7                  | 5         |
|                             | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 4                 | 0        | 0                | 75                         | 0             | 0                | 25               | 0                 | 0                    | 32            | 80                   | 6                  | 5         |
| <b>TOTAL PROVIDENCIALES</b> |                   |                                  |                |          | <b>9</b>          | <b>0</b> | <b>0</b>         | <b>78</b>                  | <b>0</b>      | <b>0</b>         | <b>22</b>        | <b>0</b>          | <b>0</b>             | <b>21</b>     | <b>80</b>            | <b>7</b>           | <b>7</b>  |
| PUERTO PLATA                | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                | 80                         | 0             | 0                | 20               | 0                 | 0                    | 26            | 75                   | 42                 | 4         |
|                             | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                | 40                         | 40            | 0                | 20               | 0                 | 0                    | 42            | 80                   | 6                  | 5         |
|                             | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                | 78                         | 22            | 0                | 0                | 0                 | 0                    | 8             | 89                   | 4                  | 9         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|---------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                           |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                           |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | Matched   |
| PUERTO PLATA              | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 13            | 100                  | 7                  | 9         |
|                           | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 7             | 67                   | 30                 | 9         |
|                           | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 78            | 0             | 0                | 11               | 0                 | 11                   | 162           | 90                   | 22                 | 10        |
|                           | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 27            | 20                   | 80                 | 5         |
|                           | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 0                 | 25                   | 400           | 0                    | 0                  | 0         |
|                           | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 25            | 0             | 0                | 50               | 0                 | 25                   | 488           | 0                    | 0                  | 0         |
|                           | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 20            | 80                   | 280                | 5         |
|                           | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 80                   | 307                | 5         |
|                           | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 69                 | 2         |
|                           | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 19            | 0                    | 63                 | 2         |
|                           | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 43            | 207                  | 7                  |           |
|                           | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 40               | 0                | 0                 | 0                    | 14            | 50                   | 243                | 6         |
|                           | GATWICK           | MONARCH AIRLINES                 | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 0                | 0                 | 25                   | 135           | 0                    | 0                  | 0         |
|                           | GATWICK           | MONARCH AIRLINES                 | C              | D        | 4                 | 0        | 0                          | 25            | 0             | 50               | 0                | 25                | 0                    | 81            | 0                    | 0                  | 0         |
|                           | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 100                  | 0                  | 4         |
|                           | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 36            | 50                   | 20                 | 4         |
|                           | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|                           | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |
|                           | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 75            | 65                   | 4                  |           |
|                           | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 9             | 80                   | 52                 | 5         |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 15            | 100                  | 1                  | 5         |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 5                 | 0        | 0                          | 40            | 40            | 0                | 0                | 0                 | 20                   | 114           | 80                   | 10                 | 5         |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 5                 | 0        | 0                          | 40            | 0             | 40               | 0                | 0                 | 20                   | 153           | 0                    | 0                  | 0         |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 5                 | 0        | 0                          | 40            | 0             | 20               | 20               | 0                 | 20                   | 159           | 0                    | 0                  | 0         |
| <b>TOTAL PUERTO PLATA</b> |                   |                                  |                |          | <b>138</b>        | <b>0</b> | <b>0</b>                   | <b>70</b>     | <b>8</b>      | <b>9</b>         | <b>7</b>         | <b>1</b>          | <b>5</b>             | <b>68</b>     | <b>71</b>            | <b>72</b>          | <b>72</b> |
| PULA                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 38            | 100                  | 0                  | 5         |
|                           | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 20            | 40            | 20               | 20               | 0                 | 0                    | 53            | 100                  | 3                  | 5         |
|                           | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 40               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: P

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |
|-------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                         |                   |                                  |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                         |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| PULA                    | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 60               | 0                | 40                     | 0                      | 0                       | 0                          | 19                  | 0                          | 0                        | 0         |
|                         | GATWICK           | CROATIA AIRLINES                 | S                 | A           | 5                 | 0        | 0                          | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 12                  | 60                         | 11                       | 5         |
|                         | GATWICK           | CROATIA AIRLINES                 | S                 | D           | 5                 | 0        | 0                          | 40               | 40               | 20                     | 0                      | 0                       | 0                          | 20                  | 80                         | 10                       | 5         |
|                         | MANCHESTER        | CROATIA AIRLINES                 | S                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 40                         | 15                       | 5         |
|                         | MANCHESTER        | CROATIA AIRLINES                 | S                 | D           | 5                 | 0        | 0                          | 80               | 0                | 20                     | 0                      | 0                       | 0                          | 11                  | 80                         | 12                       | 5         |
|                         | GATWICK           | EXCEL AIRWAYS LTD                | C                 | A           | 5                 | 0        | 0                          | 40               | 0                | 40                     | 20                     | 0                       | 0                          | 52                  | 0                          | 0                        | 0         |
|                         | GATWICK           | EXCEL AIRWAYS LTD                | C                 | D           | 5                 | 0        | 0                          | 20               | 0                | 20                     | 40                     | 20                      | 0                          | 102                 | 0                          | 0                        | 0         |
| <b>TOTAL PULA</b>       |                   |                                  |                   |             | <b>50</b>         | <b>0</b> | <b>0</b>                   | <b>56</b>        | <b>12</b>        | <b>20</b>              | <b>10</b>              | <b>2</b>                | <b>0</b>                   | <b>33</b>           | <b>80</b>                  | <b>7</b>                 | <b>7</b>  |
| PUNTA CANA              | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 50                         | 76                       | 4         |
|                         | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 50                         | 74                       | 4         |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | A           | 5                 | 0        | 0                          | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 10                  | 50                         | 17                       | 4         |
|                         | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 75                         | 16                       | 4         |
|                         | GATWICK           | EXCEL AIRWAYS LTD                | C                 | A           | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 28                  | 0                          | 0                        | 0         |
|                         | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C                 | A           | 2                 | 0        | 0                          | 50               | 0                | 0                      | 0                      | 50                      | 0                          | 100                 | 0                          | 35                       | 4         |
|                         | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C                 | D           | 2                 | 0        | 0                          | 0                | 50               | 0                      | 0                      | 50                      | 0                          | 119                 | 75                         | 15                       | 4         |
|                         | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C                 | A           | 2                 | 0        | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 0                          | 18                  | 0                          | 102                      | 4         |
|                         | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C                 | D           | 2                 | 0        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 0                          | 42                  | 50                         | 87                       | 4         |
| <b>TOTAL PUNTA CANA</b> |                   |                                  |                   |             | <b>31</b>         | <b>0</b> | <b>0</b>                   | <b>65</b>        | <b>16</b>        | <b>10</b>              | <b>3</b>               | <b>6</b>                | <b>0</b>                   | <b>26</b>           | <b>44</b>                  | <b>53</b>                | <b>53</b> |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: Q

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |            |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
|                      |                   |                          |                |          | MATCHED           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |
|                      |                   |                          |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | Actual (7) |
| QUEBEC               | GATWICK           | THOMAS COOK AIRLINES LTD | S              | A        | 4                 | 0         | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 53            | 0                    | 0                  | 0          |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | S              | D        | 5                 | 0         | 0                          | 60            | 0             | 0                | 40               | 0                 | 0                    | 40            | 0                    | 0                  | 0          |
| <b>TOTAL QUEBEC</b>  |                   |                          |                |          | <b>9</b>          | <b>0</b>  | <b>0</b>                   | <b>56</b>     | <b>0</b>      | <b>0</b>         | <b>44</b>        | <b>0</b>          | <b>0</b>             | <b>46</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| RALEIGH              | GATWICK           | AMERICAN AIRLINES                | S              | A        | 31                | 0        | 0         | 71                         | 13            | 3             | 10               | 3                | 0                 | 24                   | 87            | 10                   | 31                 |
|                      | GATWICK           | AMERICAN AIRLINES                | S              | D        | 31                | 0        | 0         | 71                         | 13            | 13            | 3                | 0                | 0                 | 16                   | 65            | 14                   | 31                 |
| <b>TOTAL RALEIGH</b> |                   |                                  |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>13</b>     | <b>8</b>      | <b>6</b>         | <b>2</b>         | <b>0</b>          | <b>20</b>            | <b>76</b>     | <b>12</b>            | <b>12</b>          |
| REUS                 | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 4                  |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 2                    | 4                  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0         | 56                         | 22            | 11            | 11               | 0                | 0                 | 17                   | 89            | 4                    | 9                  |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 44                         | 11            | 33            | 11               | 0                | 0                 | 25                   | 89            | 8                    | 9                  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 4                    | 4                  |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 3                    | 4                  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 1                    | 5                  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 80            | 13                   | 5                  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 8                    | 71            | 9                    | 7                  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 8                    | 78            | 6                    | 9                  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 11                   | 100           | 0                    | 5                  |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 17                   | 100           | 1                    | 5                  |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C              | A        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 32                   | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C              | D        | 5                 | 0        | 0         | 40                         | 0             | 20            | 40               | 0                | 0                 | 58                   | 0             | 0                    | 0                  |
|                      | MANCHESTER        | EUROPEAN AIR CHARTER             | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                      | MANCHESTER        | EUROPEAN AIR CHARTER             | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 8                    | 75            | 15                   | 4                  |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 14                   | 60            | 20                   | 5                  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 18                | 0        | 0         | 67                         | 17            | 11            | 0                | 6                | 0                 | 22                   | 71            | 11                   | 14                 |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 18                | 0        | 0         | 56                         | 17            | 22            | 0                | 6                | 0                 | 30                   | 64            | 21                   | 14                 |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 6                 | 1        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 4                    | 100           | 0                    | 5                  |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 7                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 5                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| REUS                 |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 19            | 44                   | 48                 | 9       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 23            | 44                   | 49                 | 9       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 4       |           |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | A        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 20            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FUTURA AIRLINES          | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 5       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 6                  | 4       |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 16                 | 5       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 67                   | 40                 | 9       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 67                   | 43                 | 9       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 51            | 80                   | 10                 | 5       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 0                | 25               | 25                | 0                    | 74            | 80                   | 22                 | 5       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 0                | 0                | 0                 | 11                   | 58            | 56                   | 190                | 9       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 78            | 0             | 11               | 11               | 0                 | 0                    | 13            | 30                   | 154                | 10      |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 2             | 57                   | 72                 | 14      |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 71                   | 97                 | 14      |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 82                   | 19                 | 11      |           |
|                      | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 55                   | 103                | 11      |           |
|                      | STANSTED          | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 5       |           |
|                      | STANSTED          | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 60                   | 10                 | 5       |           |
|                      | LUTON             | RYANAIR                  | S              | A        | 35                | 0        | 0                          | 89            | 6             | 3                | 3                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                      | LUTON             | RYANAIR                  | S              | D        | 35                | 0        | 0                          | 80            | 9             | 9                | 3                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |           |
|                      | STANSTED          | RYANAIR                  | S              | A        | 53                | 0        | 1                          | 92            | 4             | 2                | 2                | 0                 | 0                    | 5             | 97                   | 1                  | 62      |           |
|                      | STANSTED          | RYANAIR                  | S              | D        | 54                | 0        | 0                          | 76            | 20            | 0                | 4                | 0                 | 0                    | 12            | 81                   | 9                  | 62      |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 1        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 26            | 100                  | 4                  | 4       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 75                   | 17                 | 4       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 75            | 13            | 0                | 13               | 0                 | 0                    | 11            | 88                   | 38                 | 8       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 7                 | 0        | 0                          | 86            | 0             | 0                | 14               | 0                 | 0                    | 13            | 100                  | 3                  | 6       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 29            | 100                  | 0                  | 4       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 8             | 100                  | 2                  | 4       |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 10                | 0        | 0                          | 80            | 0             | 10               | 10               | 0                 | 0                    | 18            | 80                   | 12                 | 5       |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | AUG 2004          |                      |               |                      |                    |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| REUS                 | NEWCASTLE         | THOMAS COOK AIRLINES LTD         | C              | D        | 9                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 80            | 13                   | 5                  |
| <b>TOTAL REUS</b>    |                   |                                  |                |          | <b>512</b>        | <b>3</b> | <b>1</b>  | <b>82</b>                  | <b>8</b>      | <b>5</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>80</b>     | <b>26</b>            | <b>26</b>          |
| RHODES               | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | A        | 5                 | 0        | 0         | 0                          | 40            | 20            | 20               | 0                | 20                | 217                  | 0             | 0                    | 0                  |
|                      | MANCHESTER        | AIR ATLANTA EUROPE LTD           | C              | D        | 5                 | 0        | 0         | 0                          | 0             | 40            | 40               | 0                | 20                | 232                  | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | A        | 5                 | 0        | 0         | 60                         | 40            | 0             | 0                | 0                | 14                | 50                   | 45            | 4                    |                    |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | D        | 5                 | 0        | 0         | 20                         | 60            | 20            | 0                | 0                | 24                | 50                   | 53            | 4                    |                    |
|                      | GATWICK           | ALEXANDAIR                       | C              | D        | 4                 | 0        | 0         | 0                          | 0             | 25            | 50               | 25               | 0                 | 156                  | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                      | BIRMINGHAM        | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 8                 | 0                    | 0             | 0                    |                    |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 75                   | 19            | 4                    |                    |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 2                 | 75                   | 7             | 4                    |                    |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0         | 67                         | 0             | 22            | 11               | 0                | 29                | 89                   | 4             | 9                    |                    |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 44                         | 22            | 22            | 11               | 0                | 33                | 78                   | 7             | 9                    |                    |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 5                 | 100                  | 0             | 4                    |                    |
|                      | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 7                 | 100                  | 2             | 4                    |                    |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0         | 75                         | 0             | 13            | 0                | 0                | 13                | 125                  | 75            | 17                   | 4                  |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 78                         | 11            | 0             | 0                | 0                | 11                | 114                  | 75            | 18                   | 4                  |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0         | 75                         | 13            | 0             | 0                | 13               | 29                | 89                   | 102           | 9                    |                    |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0         | 78                         | 0             | 0             | 11               | 11               | 34                | 100                  | 4             | 8                    |                    |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 12                | 75                   | 10            | 4                    |                    |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 14                | 75                   | 10            | 4                    |                    |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 17                | 0        | 0         | 41                         | 12            | 12            | 29               | 6                | 54                | 57                   | 20            | 23                   |                    |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 17                | 0        | 0         | 53                         | 6             | 6             | 29               | 6                | 50                | 60                   | 14            | 20                   |                    |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | A        | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 1                 | 78                   | 19            | 9                    |                    |
|                      | GLASGOW           | EXCEL AIRWAYS LTD                | C              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 1                 | 88                   | 26            | 8                    |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| RHODES               |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 78                   | 21                 | 9       |           |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 8             | 75                   | 27                 | 8       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 13                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 10            | 88                   | 6                  | 8       |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 14                | 0        | 0                          | 64            | 14            | 21               | 0                | 0                 | 0                    | 16            | 75                   | 13                 | 8       |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 25                   | 24                 | 4       |           |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 75                   | 20                 | 4       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 13                | 0        | 0                          | 54            | 8             | 23               | 15               | 0                 | 0                    | 30            | 38                   | 32                 | 8       |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 14                | 0        | 0                          | 64            | 14            | 7                | 14               | 0                 | 0                    | 24            | 50                   | 32                 | 8       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 75                   | 10                 | 4       |           |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 11            | 75                   | 14                 | 4       |           |
|                      | MANCHESTER        | FLYJET LTD               | C              | A        | 5                 | 0        | 0                          | 20            | 20            | 40               | 0                | 0                 | 20                   | 100           | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | FLYJET LTD               | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 0                | 0                | 0                 | 20                   | 88            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 50                   | 14                 | 4       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 9             | 50                   | 12                 | 4       |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 23                | 0        | 0                          | 65            | 13            | 9                | 9                | 4                 | 0                    | 34            | 76                   | 14                 | 17      |           |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 25                | 0        | 0                          | 76            | 8             | 0                | 8                | 8                 | 0                    | 33            | 94                   | 10                 | 16      |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 21                | 0        | 0                          | 43            | 10            | 33               | 10               | 5                 | 0                    | 43            | 45                   | 19                 | 22      |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 22                | 0        | 0                          | 50            | 14            | 18               | 14               | 5                 | 0                    | 36            | 70                   | 10                 | 20      |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 50                   | 23                 | 4       |           |
|                      | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 13            | 25                   | 32                 | 4       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 40               | 0                | 0                 | 0                    | 16            | 50                   | 70                 | 4       |           |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 15            | 0                    | 87                 | 4       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 10            | 25                   | 100                | 4       |           |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 25                   | 90                 | 4       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 50                   | 77                 | 8       |           |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 10                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 38                   | 75                 | 8       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 7             | 100                  | 4                  | 4       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 9                 | 0        | 0                          | 44            | 22            | 22               | 11               | 0                 | 0                    | 27            | 85                   | 4                  | 13      |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 10                | 1        | 0                          | 50            | 10            | 30               | 10               | 0                 | 0                    | 27            | 100                  | 1                  | 12      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 9                 | 0        | 0                          | 44            | 33            | 0                | 22               | 0                 | 0                    | 24            | 69                   | 16                 | 13      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 10                | 0        | 0                          | 40            | 10            | 20               | 30               | 0                 | 0                    | 34            | 75                   | 10                 | 12      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 0                | 25               | 50                | 0                    | 155           | 75                   | 16                 | 4       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: R

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                    | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |  |
|--------------------------------------|-------------------|----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                      |                   |                            |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                      |                   |                            |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| RHODES                               |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD   | C              | D        | 5                 | 0        | 0         | 20                         | 0             | 0             | 40               | 20               | 20                | 162                  | 75            | 24                   | 4                  |  |
| <b>TOTAL RHODES</b>                  |                   |                            |                |          | <b>470</b>        | <b>3</b> | <b>0</b>  | <b>66</b>                  | <b>10</b>     | <b>11</b>     | <b>9</b>         | <b>3</b>         | <b>1</b>          | <b>35</b>            | <b>69</b>     | <b>21</b>            | <b>21</b>          |  |
| RIGA                                 |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | HEATHROW          | AIR BALTIC CORPORATION SIA | S              | A        | 27                | 0        | 0         | 74                         | 7             | 11            | 7                | 0                | 0                 | 14                   | 74            | 17                   | 27                 |  |
|                                      | HEATHROW          | AIR BALTIC CORPORATION SIA | S              | D        | 27                | 0        | 0         | 59                         | 33            | 7             | 0                | 0                | 0                 | 13                   | 41            | 37                   | 27                 |  |
|                                      | MANCHESTER        | AIR BALTIC CORPORATION SIA | S              | A        | 14                | 0        | 0         | 71                         | 7             | 7             | 14               | 0                | 0                 | 14                   | 29            | 23                   | 7                  |  |
|                                      | MANCHESTER        | AIR BALTIC CORPORATION SIA | S              | D        | 14                | 0        | 0         | 64                         | 7             | 21            | 7                | 0                | 0                 | 19                   | 86            | 8                    | 7                  |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 30                | 0        | 1         | 87                         | 7             | 3             | 3                | 0                | 0                 | 13                   | 90            | 4                    | 21                 |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 30                | 0        | 0         | 77                         | 13            | 7             | 3                | 0                | 0                 | 15                   | 48            | 29                   | 21                 |  |
|                                      | STANSTED          | RYANAIR                    | S              | A        | 31                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|                                      | STANSTED          | RYANAIR                    | S              | D        | 31                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
| <b>TOTAL RIGA</b>                    |                   |                            |                |          | <b>206</b>        | <b>0</b> | <b>1</b>  | <b>80</b>                  | <b>11</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>62</b>     | <b>22</b>            | <b>22</b>          |  |
| RIJEKA                               |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| RIMINI                               |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | GLASGOW           | BMI REGIONAL               | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 11                   | 100           | 0                    | 1                  |  |
|                                      | GLASGOW           | BMI REGIONAL               | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 8                    | 1                  |  |
|                                      | GATWICK           | EUROPEAN AIR CHARTER       | C              | A        | 5                 | 0        | 0         | 20                         | 40            | 40            | 0                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |
|                                      | GATWICK           | EUROPEAN AIR CHARTER       | C              | D        | 5                 | 0        | 0         | 20                         | 0             | 20            | 60               | 0                | 0                 | 60                   | 0             | 0                    | 0                  |  |
|                                      | MANCHESTER        | EUROPEAN AIR CHARTER       | C              | A        | 5                 | 0        | 0         | 0                          | 40            | 0             | 60               | 0                | 0                 | 61                   | 0             | 0                    | 0                  |  |
|                                      | MANCHESTER        | EUROPEAN AIR CHARTER       | C              | D        | 5                 | 0        | 0         | 20                         | 20            | 0             | 60               | 0                | 0                 | 55                   | 0             | 0                    | 0                  |  |
| <b>TOTAL RIMINI</b>                  |                   |                            |                |          | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>36</b>                  | <b>18</b>     | <b>14</b>     | <b>32</b>        | <b>0</b>         | <b>0</b>          | <b>38</b>            | <b>65</b>     | <b>37</b>            | <b>37</b>          |  |
| RIO DE JANEIRO (GALEAO)              |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 7                    | 93            | 3                    | 14                 |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 13                | 0        | 0         | 46                         | 23            | 23            | 8                | 0                | 0                 | 23                   | 64            | 22                   | 14                 |  |
| <b>TOTAL RIO DE JANEIRO (GALEAO)</b> |                   |                            |                |          | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>15</b>     | <b>15</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>46</b>     | <b>27</b>            | <b>27</b>          |  |
| RIYADH                               |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | HEATHROW          | SAUDI ARABIAN AIRLINES     | S              | A        | 21                | 0        | 0         | 90                         | 5             | 0             | 5                | 0                | 0                 | 9                    | 61            | 11                   | 18                 |  |
|                                      | HEATHROW          | SAUDI ARABIAN AIRLINES     | S              | D        | 17                | 0        | 0         | 71                         | 12            | 18            | 0                | 0                | 0                 | 12                   | 56            | 19                   | 18                 |  |
| <b>TOTAL RIYADH</b>                  |                   |                            |                |          | <b>38</b>         | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>8</b>      | <b>8</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>46</b>     | <b>26</b>            | <b>26</b>          |  |
| RIYAN MUKALLA                        |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| RODEZ                                |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | STANSTED          | RYANAIR                    | S              | A        | 31                | 0        | 0         | 71                         | 19            | 10            | 0                | 0                | 0                 | 11                   | 97            | 4                    | 31                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: R

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |
|-------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                               |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                               |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| RODEZ                         | STANSTED          | RYANAIR                         |                   | S D         | 31                | 0        | 0         | 58                         | 23               | 19               | 0                      | 0                      | 0                       | 16                         | 97                  | 7                          | 31                       |
| <b>TOTAL RODEZ</b>            |                   |                                 |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>21</b>        | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>97</b>           | <b>5</b>                   | <b>5</b>                 |
| ROME (CIAMPINO)               | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                   | S A         | 61                | 1        | 1         | 54                         | 16               | 11               | 16                     | 2                      | 0                       | 29                         | 0                   | 0                          | 0                        |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                   | S D         | 62                | 0        | 0         | 60                         | 13               | 15               | 13                     | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        |
|                               | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     |                   | S A         | 31                | 0        | 0         | 61                         | 16               | 10               | 13                     | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |
|                               | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD     |                   | S D         | 31                | 0        | 0         | 71                         | 23               | 0                | 6                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |
|                               | LUTON             | RYANAIR                         |                   | S A         | 30                | 0        | 1         | 70                         | 17               | 13               | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                               | LUTON             | RYANAIR                         |                   | S D         | 31                | 0        | 0         | 77                         | 16               | 6                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                               | STANSTED          | RYANAIR                         |                   | S A         | 153               | 1        | 1         | 86                         | 6                | 3                | 4                      | 1                      | 0                       | 13                         | 87                  | 5                          | 173                      |
|                               | STANSTED          | RYANAIR                         |                   | S D         | 156               | 0        | 0         | 86                         | 10               | 2                | 2                      | 0                      | 0                       | 8                          | 70                  | 15                         | 172                      |
| <b>TOTAL ROME (CIAMPINO)</b>  |                   |                                 |                   |             | <b>558</b>        | <b>4</b> | <b>3</b>  | <b>76</b>                  | <b>12</b>        | <b>6</b>         | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>77</b>           | <b>12</b>                  | <b>12</b>                |
| ROME (FIUMICINO)              | HEATHROW          | ALITALIA                        |                   | S A         | 154               | 0        | 1         | 66                         | 16               | 14               | 4                      | 0                      | 0                       | 15                         | 70                  | 13                         | 155                      |
|                               | HEATHROW          | ALITALIA                        |                   | S D         | 154               | 0        | 1         | 58                         | 18               | 19               | 4                      | 1                      | 0                       | 20                         | 55                  | 25                         | 155                      |
|                               | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S A         | 31                | 0        | 0         | 77                         | 16               | 6                | 0                      | 0                      | 0                       | 8                          | 81                  | 8                          | 31                       |
|                               | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S D         | 31                | 0        | 0         | 87                         | 10               | 3                | 0                      | 0                      | 0                       | 7                          | 87                  | 7                          | 31                       |
|                               | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S D         | 19                | 0        | 0         | 95                         | 0                | 0                | 5                      | 0                      | 0                       | 8                          | 95                  | 5                          | 21                       |
|                               | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S A         | 31                | 0        | 0         | 68                         | 6                | 16               | 10                     | 0                      | 0                       | 23                         | 83                  | 7                          | 53                       |
|                               | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                   | S D         | 31                | 0        | 0         | 65                         | 13               | 13               | 10                     | 0                      | 0                       | 22                         | 83                  | 9                          | 53                       |
|                               | GATWICK           | BRITISH AIRWAYS PLC             |                   | S A         | 61                | 1        | 0         | 31                         | 30               | 25               | 13                     | 2                      | 0                       | 35                         | 58                  | 22                         | 31                       |
|                               | GATWICK           | BRITISH AIRWAYS PLC             |                   | S D         | 61                | 1        | 0         | 36                         | 36               | 16               | 11                     | 0                      | 0                       | 26                         | 71                  | 14                         | 31                       |
|                               | HEATHROW          | BRITISH AIRWAYS PLC             |                   | S A         | 146               | 0        | 2         | 69                         | 16               | 10               | 5                      | 0                      | 0                       | 15                         | 42                  | 42                         | 152                      |
|                               | HEATHROW          | BRITISH AIRWAYS PLC             |                   | S D         | 146               | 0        | 0         | 64                         | 18               | 12               | 6                      | 0                      | 0                       | 18                         | 37                  | 38                         | 152                      |
|                               | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2) |                   | S A         | 14                | 0        | 0         | 14                         | 36               | 43               | 7                      | 0                      | 0                       | 39                         | 25                  | 25                         | 4                        |
|                               | EDINBURGH         | CHANNEL EXPRESS (INCORP: JET 2) |                   | S D         | 14                | 0        | 0         | 86                         | 7                | 7                | 0                      | 0                      | 0                       | 9                          | 0                   | 27                         | 4                        |
| <b>TOTAL ROME (FIUMICINO)</b> |                   |                                 |                   |             | <b>893</b>        | <b>4</b> | <b>4</b>  | <b>62</b>                  | <b>18</b>        | <b>14</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>58</b>           | <b>24</b>                  | <b>24</b>                |
| ROTTERDAM                     |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: R

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        | AUG 2004               |                         |                            |                     |                            |                          |
|------------------------|-------------------|----------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                        |                   |                |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                        |                   |                |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ROTTERDAM              | HEATHROW          | KLM CITYHOPPER | S                 | A           | 78                | 0        | 0                          | 92        | 4                      | 1                | 3                | 0                      | 0                      | 6                       | 100                        | 4                   | 5                          |                          |
|                        | HEATHROW          | KLM CITYHOPPER | S                 | D           | 78                | 0        | 0                          | 86        | 6                      | 4                | 4                | 0                      | 0                      | 9                       | 100                        | 4                   | 5                          |                          |
|                        | LONDON CITY       | KLM CITYHOPPER | S                 | A           | 23                | 0        | 0                          | 91        | 9                      | 0                | 0                | 0                      | 0                      | 4                       | 0                          | 0                   | 0                          |                          |
|                        | LONDON CITY       | KLM CITYHOPPER | S                 | D           | 24                | 0        | 0                          | 71        | 13                     | 8                | 8                | 0                      | 0                      | 15                      | 0                          | 0                   | 0                          |                          |
|                        | STANSTED          | TRANSAVIA      | S                 | A           | 61                | 0        | 1                          | 92        | 3                      | 3                | 2                | 0                      | 0                      | 4                       | 97                         | 3                   | 62                         |                          |
|                        | STANSTED          | TRANSAVIA      | S                 | D           | 61                | 0        | 1                          | 95        | 0                      | 5                | 0                | 0                      | 0                      | 6                       | 90                         | 10                  | 62                         |                          |
|                        | LONDON CITY       | VLM (BELGIUM)  | S                 | A           | 140               | 0        | 2                          | 96        | 2                      | 1                | 0                | 0                      | 0                      | 2                       | 100                        | 1                   | 114                        |                          |
|                        | LONDON CITY       | VLM (BELGIUM)  | S                 | D           | 141               | 0        | 1                          | 94        | 4                      | 1                | 1                | 0                      | 0                      | 4                       | 93                         | 4                   | 114                        |                          |
| <b>TOTAL ROTTERDAM</b> |                   |                |                   |             | <b>608</b>        | <b>0</b> | <b>9</b>                   | <b>92</b> | <b>4</b>               | <b>2</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>90</b>                  | <b>6</b>            | <b>6</b>                   |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |         |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| SALONIKA             | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 60                   | 16                 | 5       |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 60                   | 116                | 5       |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 60            | 16                   | 5                  |         |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 5                    | 60            | 15                   | 5                  |         |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 10                   | 40            | 21                   | 5                  |         |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 17                   | 100           | 5                    | 5                  |         |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 3                    | 100           | 10                   | 4                  |         |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 75            | 6                    | 4                  |         |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 18                | 0        | 0                          | 50            | 22            | 17               | 6                | 6                 | 0                    | 32            | 0                    | 0                  | 0       |
|                      | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 18                | 0        | 0                          | 72            | 6             | 17               | 6                | 0                 | 15                   | 0             | 0                    | 0                  | 0       |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 0                | 25                | 0                    | 90            | 50                   | 15                 | 4       |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 25               | 0                | 25                | 0                    | 92            | 75                   | 7                  | 4       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 0                | 0                 | 13                   | 75            | 100                  | 1                  | 4       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 3                    | 100           | 4                    | 4                  |         |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 4                  |         |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 6                    | 75            | 129                  | 4                  |         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 18                | 0        | 0                          | 72            | 6             | 11               | 11               | 0                 | 16                   | 86            | 55                   | 21                 |         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 18                   | 50            | 10                   | 4                  |         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 12                | 1        | 0                          | 83            | 8             | 8                | 0                | 0                 | 7                    | 73            | 39                   | 11                 |         |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 24                   | 25            | 92                   | 4                  |         |
|                      | GATWICK           | OLYMPIC AIRWAYS                  | S              | A        | 22                | 0        | 0                          | 77            | 9             | 9                | 5                | 0                 | 15                   | 57            | 13                   | 23                 |         |
|                      | GATWICK           | OLYMPIC AIRWAYS                  | S              | D        | 22                | 0        | 0                          | 68            | 18            | 9                | 0                | 5                 | 21                   | 48            | 20                   | 23                 |         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 75            | 14                   | 4                  |         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 7                    | 100           | 7                    | 4                  |         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 50            | 22                   | 4                  |         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 8                 | 0        | 0                          | 63            | 13            | 25               | 0                | 0                 | 18                   | 100           | 7                    | 4                  |         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 75            | 16                   | 4                  |         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 5                    | 75            | 22                   | 4                  |         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|-----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                       |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                       |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| SALONIKA              |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| <b>TOTAL SALONIKA</b> |                   |                                  |                |          | <b>222</b>        | <b>1</b> | <b>0</b>                   | <b>75</b>     | <b>10</b>     | <b>10</b>        | <b>2</b>         | <b>2</b>          | <b>0</b>             | <b>18</b>     | <b>72</b>            | <b>24</b>          | <b>24</b> |           |
| SALZBURG              |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 9                 | 0        | 0                          | 67            | 22            | 0                | 0                | 11                | 0                    | 31            | 88                   | 4                  | 8         |           |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 0                | 11                | 0                    | 21            | 88                   | 5                  | 8         |           |
|                       | NEWCASTLE         | AUSTRIAN AIRLINES                | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 1                  | 4         |           |
|                       | NEWCASTLE         | AUSTRIAN AIRLINES                | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 28            | 75                   | 8                  | 4         |           |
|                       | BIRMINGHAM        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 4                  | 4         |           |
|                       | BIRMINGHAM        | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 50                   | 21                 | 4         |           |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 10                 | 8         |           |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 6             | 88                   | 4                  | 8         |           |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4         |           |
|                       | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 12            | 75                   | 10                 | 4         |           |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 5             | 75                   | 30                 | 8         |           |
|                       | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 7             | 75                   | 15                 | 8         |           |
|                       | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |
|                       | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 50               | 0                | 0                 | 0                    | 30            | 0                    | 0                  | 0         |           |
|                       | STANSTED          | RYANAIR                          | S              | A        | 62                | 0        | 0                          | 87            | 11            | 0                | 2                | 0                 | 0                    | 6             | 87                   | 8                  | 62        |           |
|                       | STANSTED          | RYANAIR                          | S              | D        | 62                | 0        | 0                          | 81            | 10            | 10               | 0                | 0                 | 0                    | 10            | 68                   | 14                 | 62        |           |
|                       | NEWCASTLE         | SN BRUSSELS AIRLINES             | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |           |
|                       | NEWCASTLE         | SN BRUSSELS AIRLINES             | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |           |
| <b>TOTAL SALZBURG</b> |                   |                                  |                |          | <b>222</b>        | <b>1</b> | <b>0</b>                   | <b>85</b>     | <b>9</b>      | <b>4</b>         | <b>1</b>         | <b>1</b>          | <b>0</b>             | <b>9</b>      | <b>80</b>            | <b>13</b>          | <b>13</b> |           |
| SAMOS                 |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                       | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 21            | 0                    | 0                  | 0         |           |
|                       | GATWICK           | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |           |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 2                 | 3        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 3         |           |
|                       | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 100                  | 2                  | 4         |           |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 11            | 75                   | 9                  | 4         |           |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 13            | 50                   | 16                 | 4         |           |
|                       | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 13                 | 8         |           |
|                       | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 12            | 75                   | 16                 | 8         |           |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 22            | 0                    | 92                 | 4         |           |
|                       | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 22            | 0                    | 72                 | 4         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|-------------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                               |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                               |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| SAMOS                         |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL SAMOS</b>            |                   |                                  |                |          | <b>41</b>         | <b>3</b> | <b>0</b>  | <b>73</b>                  | <b>17</b>     | <b>5</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>62</b>     | <b>25</b>            | <b>25</b>          |
| SAN FRANCISCO                 |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                               | MANCHESTER        | AMERICAN AIRLINES                |                | S A      | 23                | 0        | 0         | 74                         | 13            | 9             | 4                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |
|                               | MANCHESTER        | AMERICAN AIRLINES                |                | S D      | 22                | 0        | 0         | 95                         | 0             | 0             | 5                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC              |                | S A      | 58                | 2        | 0         | 95                         | 3             | 0             | 2                | 0                | 0                 | 4                    | 89            | 12                   | 62                 |
|                               | HEATHROW          | BRITISH AIRWAYS PLC              |                | S D      | 60                | 0        | 0         | 37                         | 32            | 18            | 13               | 0                | 0                 | 31                   | 26            | 42                   | 62                 |
|                               | HEATHROW          | UNITED AIRLINES                  |                | S A      | 85                | 0        | 0         | 91                         | 5             | 2             | 2                | 0                | 0                 | 6                    | 65            | 18                   | 62                 |
|                               | HEATHROW          | UNITED AIRLINES                  |                | S D      | 85                | 0        | 0         | 84                         | 9             | 6             | 1                | 0                | 0                 | 7                    | 79            | 10                   | 62                 |
|                               | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD      |                | S A      | 31                | 0        | 0         | 94                         | 3             | 3             | 0                | 0                | 0                 | 3                    | 68            | 54                   | 31                 |
|                               | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD      |                | S D      | 31                | 0        | 0         | 48                         | 45            | 3             | 3                | 0                | 0                 | 16                   | 35            | 27                   | 31                 |
| <b>TOTAL SAN FRANCISCO</b>    |                   |                                  |                |          | <b>395</b>        | <b>2</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>     | <b>6</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>62</b>     | <b>24</b>            | <b>24</b>          |
| SAN JUAN (PUERTO RICO)        |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| SANAA                         |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                               | HEATHROW          | YEMENIA                          |                | S A      | 9                 | 0        | 0         | 56                         | 22            | 11            | 11               | 0                | 0                 | 21                   | 63            | 14                   | 8                  |
|                               | HEATHROW          | YEMENIA                          |                | S D      | 9                 | 0        | 0         | 67                         | 0             | 22            | 11               | 0                | 0                 | 22                   | 50            | 21                   | 8                  |
| <b>TOTAL SANAA</b>            |                   |                                  |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>11</b>     | <b>17</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>22</b>            | <b>56</b>     | <b>18</b>            | <b>18</b>          |
| SANDEFJORD(TORP)              |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                               | STANSTED          | RYANAIR                          |                | S A      | 62                | 0        | 0         | 87                         | 8             | 2             | 2                | 2                | 0                 | 10                   | 92            | 5                    | 62                 |
|                               | STANSTED          | RYANAIR                          |                | S D      | 62                | 0        | 0         | 76                         | 15            | 6             | 3                | 0                | 0                 | 12                   | 76            | 12                   | 62                 |
| <b>TOTAL SANDEFJORD(TORP)</b> |                   |                                  |                |          | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>     | <b>4</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>11</b>            | <b>84</b>     | <b>9</b>             | <b>9</b>           |
| SANFORD                       |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                               | GATWICK           | AIR ATLANTA EUROPE LTD           |                | C A      | 28                | 1        | 0         | 32                         | 4             | 14            | 43               | 7                | 0                 | 68                   | 43            | 166                  | 28                 |
|                               | GATWICK           | AIR ATLANTA EUROPE LTD           |                | C D      | 28                | 1        | 0         | 4                          | 18            | 36            | 39               | 4                | 0                 | 67                   | 0             | 202                  | 31                 |
|                               | MANCHESTER        | AIR ATLANTA EUROPE LTD           |                | C A      | 34                | 0        | 0         | 50                         | 6             | 15            | 15               | 9                | 6                 | 113                  | 59            | 187                  | 32                 |
|                               | MANCHESTER        | AIR ATLANTA EUROPE LTD           |                | C D      | 32                | 0        | 0         | 19                         | 9             | 25            | 28               | 9                | 9                 | 147                  | 3             | 112                  | 30                 |
|                               | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 8                 | 0        | 0         | 13                         | 25            | 38            | 25               | 0                | 0                 | 37                   | 75            | 26                   | 4                  |
|                               | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 75            | 10                   | 4                  |
|                               | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 8                 | 0        | 0         | 75                         | 13            | 13            | 0                | 0                | 0                 | 12                   | 33            | 39                   | 9                  |
|                               | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 9                    | 88            | 6                    | 8                  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| SANFORD              | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 8                 | 0        | 0                          | 25            | 63            | 13               | 0                | 0                 | 0                    | 23            | 54                   | 120                | 13      |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 9             | 75                   | 11                 | 12      |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 25               | 50               | 0                 | 0                    | 64            | 0                    | 0                  | 0       |
|                      | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 25               | 50               | 25                | 0                    | 162           | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 25            | 0             | 0                | 50               | 0                 | 25                   | 439           | 0                    | 0                  | 0       |
|                      | MANCHESTER        | FINNAIR                          | C              | A        | 9                 | 0        | 0                          | 44            | 44            | 0                | 11               | 0                 | 0                    | 17            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | FINNAIR                          | C              | D        | 9                 | 0        | 0                          | 56            | 33            | 11               | 0                | 0                 | 0                    | 16            | 0                    | 0                  | 0       |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 67            | 165                  | 9                  |         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 7                 | 0        | 0                          | 57            | 14            | 0                | 29               | 0                 | 0                    | 39            | 50                   | 24                 | 8       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 75                   | 342                | 4       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 22            | 25                   | 58                 | 4       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 11                | 0        | 0                          | 82            | 0             | 9                | 9                | 0                 | 0                    | 20            | 50                   | 46                 | 4       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 11                | 0        | 0                          | 73            | 9             | 9                | 0                | 9                 | 0                    | 26            | 50                   | 17                 | 4       |
|                      | NEWCASTLE         | FIRST CHOICE AIRWAYS LTD         | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | FIRST CHOICE AIRWAYS LTD         | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |
|                      | GATWICK           | MONARCH AIRLINES                 | C              | A        | 8                 | 0        | 0                          | 63            | 13            | 13               | 0                | 13                | 0                    | 52            | 38                   | 32                 | 8       |
|                      | GATWICK           | MONARCH AIRLINES                 | C              | D        | 8                 | 0        | 0                          | 63            | 13            | 13               | 0                | 13                | 0                    | 58            | 50                   | 29                 | 8       |
|                      | GLASGOW           | MONARCH AIRLINES                 | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 36            | 0                    | 0                  | 0       |
|                      | GLASGOW           | MONARCH AIRLINES                 | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 32            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | MONARCH AIRLINES                 | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 0                | 0                | 0                 | 50                   | 326           | 0                    | 0                  | 0       |
|                      | MANCHESTER        | MONARCH AIRLINES                 | C              | D        | 2                 | 0        | 0                          | 0             | 50            | 0                | 0                | 0                 | 50                   | 333           | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | MONARCH AIRLINES                 | C              | A        | 4                 | 0        | 0                          | 0             | 75            | 25               | 0                | 0                 | 0                    | 29            | 0                    | 1695               | 1       |
|                      | NEWCASTLE         | MONARCH AIRLINES                 | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 26            | 0                    | 64                 | 2       |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 13                | 0        | 0                          | 77            | 8             | 15               | 0                | 0                 | 0                    | 10            | 23                   | 61                 | 13      |
|                      | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 13                | 0        | 0                          | 54            | 23            | 23               | 0                | 0                 | 0                    | 19            | 23                   | 49                 | 13      |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | A        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 67                   | 113                | 9       |
|                      | GLASGOW           | MY TRAVEL AIRWAYS UK             | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 7             | 38                   | 21                 | 8       |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 17                | 0        | 0                          | 76            | 18            | 0                | 6                | 0                 | 0                    | 8             | 35                   | 143                | 17      |
|                      | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 16                | 0        | 0                          | 69            | 25            | 0                | 6                | 0                 | 0                    | 16            | 47                   | 36                 | 17      |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 4       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 0                | 0                 | 25                   | 437           | 25                   | 39                 | 4       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|---|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| SANFORD                                     |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 1        | 0         | 40                         | 0             | 20            | 40               | 0                | 0                 | 62                   | 60            | 234                  | 5                  |  |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 6                 | 0        | 0         | 50                         | 0             | 0             | 17               | 17               | 17                | 284                  | 67            | 11                   | 3                  |  |
| <b>TOTAL SANFORD</b>                        |                   |                          |                |          | <b>383</b>        | <b>3</b> | <b>0</b>  | <b>50</b>                  | <b>16</b>     | <b>13</b>     | <b>15</b>        | <b>4</b>         | <b>3</b>          | <b>64</b>            | <b>42</b>     | <b>109</b>           | <b>109</b>         |  |
| SANTA CLARA                                 |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 2                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 56                   | 0             | 0                    | 0                  |  |
|   | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 2                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 45                   | 0             | 0                    | 0                  |  |
| <b>TOTAL SANTA CLARA</b>                    |                   |                          |                |          | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>25</b>     | <b>25</b>     | <b>50</b>        | <b>0</b>         | <b>0</b>          | <b>50</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| SANTANDER                                   |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | STANSTED          | RYANAIR                  | S              | A        | 31                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|   | STANSTED          | RYANAIR                  | S              | D        | 31                | 0        | 0         | 48                         | 35            | 16            | 0                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |
| <b>TOTAL SANTANDER</b>                      |                   |                          |                |          | <b>63</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>25</b>     | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| SANTIAGO DE COMPOSTELA                      |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | IBERIA                   | S              | A        | 31                | 0        | 0         | 84                         | 6             | 6             | 3                | 0                | 0                 | 7                    | 94            | 2                    | 31                 |  |
|   | HEATHROW          | IBERIA                   | S              | D        | 31                | 0        | 0         | 77                         | 13            | 6             | 3                | 0                | 0                 | 12                   | 90            | 6                    | 31                 |  |
|   | STANSTED          | RYANAIR                  | S              | A        | 31                | 0        | 0         | 90                         | 10            | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|   | STANSTED          | RYANAIR                  | S              | D        | 31                | 0        | 0         | 52                         | 35            | 13            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                   |                          |                |          | <b>125</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>16</b>     | <b>7</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>92</b>     | <b>4</b>             | <b>4</b>           |  |
| SAO PAULO (GUARULHOS)                       |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | VARIG                    | S              | A        | 31                | 0        | 0         | 32                         | 16            | 39            | 6                | 3                | 3                 | 57                   | 0             | 0                    | 0                  |  |
|   | HEATHROW          | VARIG                    | S              | D        | 31                | 0        | 0         | 29                         | 29            | 32            | 6                | 3                | 0                 | 32                   | 0             | 0                    | 0                  |  |
| <b>TOTAL SAO PAULO (GUARULHOS)</b>          |                   |                          |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>31</b>                  | <b>23</b>     | <b>35</b>     | <b>6</b>         | <b>3</b>         | <b>2</b>          | <b>45</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| SEATTLE (TACOMA)                            |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 28                | 0        | 0         | 71                         | 18            | 11            | 0                | 0                | 0                 | 12                   | 77            | 51                   | 31                 |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 28                | 0        | 0         | 29                         | 43            | 18            | 11               | 0                | 0                 | 27                   | 26            | 48                   | 31                 |  |
| <b>TOTAL SEATTLE (TACOMA)</b>               |                   |                          |                |          | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>30</b>     | <b>14</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>52</b>     | <b>49</b>            | <b>49</b>          |  |
| SEOUL (INCHEON)                             |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | ASIANA AIRLINES          | S              | A        | 13                | 0        | 0         | 69                         | 15            | 8             | 8                | 0                | 0                 | 18                   | 17            | 32                   | 18                 |  |
|   | HEATHROW          | ASIANA AIRLINES          | S              | D        | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 4                    | 83            | 10                   | 18                 |  |
|   | HEATHROW          | KOREAN AIR               | S              | A        | 30                | 1        | 1         | 90                         | 7             | 3             | 0                | 0                | 0                 | 3                    | 94            | 6                    | 31                 |  |
|   | HEATHROW          | KOREAN AIR               | S              | D        | 31                | 0        | 0         | 71                         | 26            | 3             | 0                | 0                | 0                 | 12                   | 45            | 18                   | 31                 |  |
| <b>TOTAL SEOUL (INCHEON)</b>                |                   |                          |                |          | <b>87</b>         | <b>1</b> | <b>1</b>  | <b>79</b>                  | <b>16</b>     | <b>3</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>62</b>     | <b>15</b>            | <b>15</b>          |  |
| SEVILLE                                     |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |           |  |
|---------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                 |                   |                                 |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                 |                   |                                 |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SEVILLE                         |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | GATWICK           | GB AIRWAYS LTD                  |                | S A      | 27                | 0        | 0                          | 63            | 19            | 4                | 7                | 7                 | 0                    | 37            | 63                   | 20                 | 27        |  |
|                                 | GATWICK           | GB AIRWAYS LTD                  |                | S D      | 27                | 0        | 0                          | 67            | 11            | 7                | 4                | 11                | 0                    | 39            | 78                   | 13                 | 27        |  |
|                                 | HEATHROW          | IBERIA                          |                | S A      | 31                | 0        | 0                          | 74            | 13            | 10               | 3                | 0                 | 0                    | 14            | 94                   | 5                  | 31        |  |
|                                 | HEATHROW          | IBERIA                          |                | S D      | 31                | 0        | 0                          | 65            | 19            | 10               | 6                | 0                 | 0                    | 19            | 71                   | 54                 | 31        |  |
|                                 | STANSTED          | RYANAIR                         |                | S A      | 39                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |  |
|                                 | STANSTED          | RYANAIR                         |                | S D      | 39                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |  |
| <b>TOTAL SEVILLE</b>            |                   |                                 |                |          | <b>194</b>        | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>11</b>     | <b>5</b>         | <b>3</b>         | <b>3</b>          | <b>0</b>             | <b>17</b>     | <b>77</b>            | <b>23</b>          | <b>23</b> |  |
| SEYCHELLES                      |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | HEATHROW          | AIR SEYCHELLES                  |                | S A      | 8                 | 0        | 0                          | 63            | 13            | 25               | 0                | 0                 | 0                    | 18            | 78                   | 9                  | 9         |  |
|                                 | HEATHROW          | AIR SEYCHELLES                  |                | S D      | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 22                   | 27                 | 9         |  |
| <b>TOTAL SEYCHELLES</b>         |                   |                                 |                |          | <b>16</b>         | <b>0</b> | <b>0</b>                   | <b>69</b>     | <b>19</b>     | <b>13</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>50</b>            | <b>18</b>          | <b>18</b> |  |
| SFAX                            |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SHANGHAI (PU DONG)              |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 21                | 0        | 0                          | 76            | 0             | 14               | 10               | 0                 | 0                    | 17            | 0                    | 0                  | 0         |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 21                | 0        | 0                          | 43            | 43            | 5                | 10               | 0                 | 0                    | 24            | 0                    | 0                  | 0         |  |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES          |                | S A      | 17                | 0        | 1                          | 47            | 24            | 12               | 18               | 0                 | 0                    | 33            | 35                   | 38                 | 17        |  |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES          |                | S D      | 17                | 0        | 1                          | 65            | 6             | 12               | 12               | 6                 | 0                    | 31            | 82                   | 10                 | 17        |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     |                | S A      | 22                | 1        | 1                          | 68            | 0             | 14               | 18               | 0                 | 0                    | 27            | 68                   | 29                 | 22        |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     |                | S D      | 22                | 0        | 0                          | 50            | 32            | 5                | 14               | 0                 | 0                    | 27            | 27                   | 53                 | 22        |  |
| <b>TOTAL SHANGHAI (PU DONG)</b> |                   |                                 |                |          | <b>120</b>        | <b>1</b> | <b>3</b>                   | <b>58</b>     | <b>18</b>     | <b>10</b>        | <b>13</b>        | <b>1</b>          | <b>0</b>             | <b>26</b>     | <b>53</b>            | <b>33</b>          | <b>33</b> |  |
| SHANNON                         |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | HEATHROW          | AER LINGUS                      |                | S A      | 120               | 0        | 0                          | 83            | 8             | 3                | 4                | 2                 | 0                    | 13            | 63                   | 23                 | 120       |  |
|                                 | HEATHROW          | AER LINGUS                      |                | S D      | 121               | 0        | 0                          | 86            | 5             | 4                | 3                | 2                 | 0                    | 14            | 64                   | 22                 | 118       |  |
|                                 | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 31                | 0        | 0                          | 77            | 6             | 6                | 10               | 0                 | 0                    | 16            | 74                   | 14                 | 31        |  |
|                                 | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 31                | 0        | 0                          | 84            | 0             | 10               | 6                | 0                 | 0                    | 11            | 84                   | 11                 | 31        |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                | S A      | 34                | 1        | 1                          | 41            | 18            | 21               | 21               | 0                 | 0                    | 35            | 0                    | 0                  | 0         |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD     |                | S D      | 35                | 0        | 1                          | 40            | 20            | 17               | 23               | 0                 | 0                    | 34            | 0                    | 0                  | 0         |  |
|                                 | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          |                | S A      | 31                | 0        | 0                          | 48            | 23            | 13               | 10               | 6                 | 0                    | 33            | 67                   | 24                 | 30        |  |
|                                 | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN          |                | S D      | 31                | 0        | 0                          | 32            | 23            | 26               | 13               | 6                 | 0                    | 45            | 55                   | 29                 | 31        |  |
|                                 | GATWICK           | RYANAIR                         |                | S A      | 31                | 0        | 0                          | 94            | 3             | 3                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |  |
|                                 | GATWICK           | RYANAIR                         |                | S D      | 31                | 0        | 0                          | 71            | 16            | 13               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | AUG 2004         |                   |                      |               |                      |                    |
|--------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                          |                   |                                  |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                          |                   |                                  |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| SHANNON                  |                   |                                  |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                          | LUTON             | RYANAIR                          | S              | A        | 31                | 0        | 0                          | 84        | 6                | 6             | 3             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |
|                          | LUTON             | RYANAIR                          | S              | D        | 31                | 0        | 0                          | 68        | 16               | 13            | 3             | 0                | 0                | 14                | 0                    | 0             | 0                    |                    |
|                          | STANSTED          | RYANAIR                          | S              | A        | 93                | 0        | 0                          | 81        | 10               | 9             | 1             | 0                | 0                | 9                 | 84                   | 11            | 63                   |                    |
|                          | STANSTED          | RYANAIR                          | S              | D        | 93                | 0        | 0                          | 81        | 12               | 8             | 0             | 0                | 0                | 9                 | 81                   | 9             | 62                   |                    |
| <b>TOTAL SHANNON</b>     |                   |                                  |                |          | <b>744</b>        | <b>1</b> | <b>2</b>                   | <b>75</b> | <b>10</b>        | <b>9</b>      | <b>5</b>      | <b>1</b>         | <b>0</b>         | <b>16</b>         | <b>70</b>            | <b>19</b>     | <b>19</b>            |                    |
| SHARM EL SHEIKH (OPHIRA) |                   |                                  |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                          | GATWICK           | AIR ATLANTA EUROPE LTD           | C              | A        | 4                 | 1        | 0                          | 25        | 0                | 25            | 50            | 0                | 0                | 58                | 20                   | 45            | 5                    |                    |
|                          | GATWICK           | AIR ATLANTA EUROPE LTD           | C              | D        | 4                 | 0        | 0                          | 0         | 25               | 25            | 50            | 0                | 0                | 61                | 0                    | 37            | 5                    |                    |
|                          | GATWICK           | ASTRAEUS LTD                     | S              | A        | 13                | 0        | 0                          | 62        | 15               | 8             | 15            | 0                | 0                | 24                | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | ASTRAEUS LTD                     | S              | D        | 13                | 0        | 0                          | 54        | 15               | 8             | 23            | 0                | 0                | 35                | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 13                | 0        | 0                          | 77        | 15               | 0             | 8             | 0                | 0                | 9                 | 100                  | 1             | 5                    |                    |
|                          | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 13                | 0        | 0                          | 69        | 15               | 8             | 8             | 0                | 0                | 18                | 100                  | 3             | 5                    |                    |
|                          | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
|                          | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 2                 | 0                    | 0             | 0                    |                    |
|                          | HEATHROW          | EGYPT AIR                        | S              | A        | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 60                   | 7             | 5                    |                    |
|                          | HEATHROW          | EGYPT AIR                        | S              | D        | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 4                 | 50                   | 15            | 4                    |                    |
|                          | BIRMINGHAM        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
|                          | BIRMINGHAM        | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 80        | 20               | 0             | 0             | 0                | 0                | 9                 | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 17                | 1        | 0                          | 76        | 12               | 12            | 0             | 0                | 0                | 10                | 78                   | 21            | 9                    |                    |
|                          | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 17                | 0        | 0                          | 59        | 12               | 24            | 6             | 0                | 0                | 18                | 89                   | 6             | 9                    |                    |
|                          | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
|                          | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 75        | 25               | 0             | 0             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 8                 | 0        | 0                          | 88        | 13               | 0             | 0             | 0                | 0                | 8                 | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 8                 | 0        | 0                          | 63        | 38               | 0             | 0             | 0                | 0                | 11                | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | MONARCH AIRLINES                 | C              | A        | 8                 | 0        | 0                          | 63        | 0                | 13            | 25            | 0                | 0                | 37                | 33                   | 87            | 9                    |                    |
|                          | GATWICK           | MONARCH AIRLINES                 | C              | D        | 8                 | 0        | 0                          | 75        | 0                | 0             | 25            | 0                | 0                | 30                | 33                   | 89            | 9                    |                    |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 2                 | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 4                 | 0        | 0                          | 75        | 25               | 0             | 0             | 0                | 0                | 9                 | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 25        | 25               | 0             | 25            | 25               | 0                | 121               | 100                  | 1             | 8                    |                    |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 25        | 0                | 25            | 25            | 25               | 0                | 129               | 63                   | 11            | 8                    |                    |
|                          | NEWCASTLE         | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 50        | 0                | 0             | 25            | 25               | 0                | 97                | 0                    | 0             | 0                    |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|---------------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                       |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                       |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| SHARM EL SHEIKH (OPHIRA)              | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 0             | 0                | 50               | 0                 | 111                  | 0             | 0                    | 0                  |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                   |                          |                |          | <b>184</b>        | <b>2</b> | <b>0</b>  | <b>68</b>                  | <b>11</b>     | <b>7</b>      | <b>10</b>        | <b>3</b>         | <b>0</b>          | <b>26</b>            | <b>62</b>     | <b>30</b>            | <b>30</b>          |
| SINGAPORE                             | HEATHROW          | SINGAPORE AIRLINES       | S              | A        | 93                | 0        | 0         | 85                         | 2             | 10            | 3                | 0                | 0                 | 9                    | 96            | 4                    | 93                 |
|                                       | HEATHROW          | SINGAPORE AIRLINES       | S              | D        | 93                | 0        | 0         | 72                         | 17            | 8             | 2                | 0                | 1                 | 23                   | 56            | 20                   | 93                 |
|                                       | MANCHESTER        | SINGAPORE AIRLINES       | S              | A        | 31                | 0        | 0         | 97                         | 0             | 3             | 0                | 0                | 0                 | 2                    | 97            | 1                    | 31                 |
|                                       | MANCHESTER        | SINGAPORE AIRLINES       | S              | D        | 31                | 0        | 0         | 87                         | 10            | 0             | 3                | 0                | 0                 | 7                    | 90            | 9                    | 31                 |
| <b>TOTAL SINGAPORE</b>                |                   |                          |                |          | <b>248</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>8</b>      | <b>7</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>80</b>     | <b>10</b>            | <b>10</b>          |
| SKIATHOS                              | BIRMINGHAM        | AIR MALTA                | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 34                   | 4                  |
|                                       | BIRMINGHAM        | AIR MALTA                | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 9                    | 0             | 30                   | 3                  |
|                                       | MANCHESTER        | ASTRAEUS LTD             | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 75            | 17                   | 4                  |
|                                       | MANCHESTER        | ASTRAEUS LTD             | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 50            | 27                   | 8                  |
|                                       | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 16                | 0        | 0         | 56                         | 6             | 31            | 0                | 0                | 6                 | 53                   | 81            | 17                   | 16                 |
|                                       | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 12                | 0        | 0         | 25                         | 17            | 33            | 17               | 0                | 8                 | 90                   | 77            | 25                   | 13                 |
|                                       | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 8                 | 0        | 0         | 63                         | 13            | 13            | 13               | 0                | 0                 | 30                   | 67            | 36                   | 6                  |
|                                       | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0         | 0                          | 0             | 50            | 25               | 25               | 0                 | 90                   | 56            | 35                   | 9                  |
|                                       | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                                       | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0         | 25                         | 0             | 50            | 25               | 0                | 0                 | 42                   | 0             | 0                    | 0                  |
|                                       | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |
|                                       | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 18                | 0        | 0         | 39                         | 17            | 28            | 17               | 0                | 0                 | 32                   | 76            | 13                   | 17                 |
|                                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 80            | 40                   | 5                  |
|                                       | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 14                | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 7                    | 77            | 26                   | 13                 |
|                                       | GATWICK           | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |
|                                       | GATWICK           | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 45                   | 0             | 0                    | 0                  |
|                                       | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                                       | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 71            | 19                   | 7                  |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 25                   | 50            | 11                   | 4                  |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 3                  |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 7                    | 100           | 3                    | 4                  |
| <b>TOTAL SKIATHOS</b>                 |                   |                          |                |          | <b>138</b>        | <b>1</b> | <b>0</b>  | <b>62</b>                  | <b>14</b>     | <b>16</b>     | <b>7</b>         | <b>1</b>         | <b>1</b>          | <b>28</b>            | <b>69</b>     | <b>22</b>            | <b>22</b>          |

SKIROS

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                         | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | AUG 2004      |                      |                    |           |           |
|--------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                          |                   |                                 |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                          |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| SOFIA                    |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | GATWICK           | BRITISH AIRWAYS PLC             |                | S A      | 13                | 0        | 0                          | 69            | 15            | 0                | 0                | 0                 | 15                   | 152           | 0                    | 0                  | 0         |           |
|                          | GATWICK           | BRITISH AIRWAYS PLC             |                | S D      | 13                | 0        | 0                          | 62            | 23            | 8                | 8                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC             |                | S A      | 30                | 0        | 0                          | 27            | 33            | 30               | 7                | 3                 | 0                    | 37            | 29                   | 33                 | 31        |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC             |                | S D      | 30                | 0        | 0                          | 63            | 17            | 17               | 0                | 3                 | 0                    | 20            | 35                   | 29                 | 31        |           |
|                          | GATWICK           | BULGARIA AIR                    |                | S A      | 32                | 0        | 0                          | 66            | 13            | 6                | 9                | 6                 | 0                    | 32            | 81                   | 12                 | 31        |           |
|                          | GATWICK           | BULGARIA AIR                    |                | S D      | 32                | 0        | 0                          | 50            | 9             | 19               | 16               | 6                 | 0                    | 48            | 65                   | 19                 | 31        |           |
| <b>TOTAL SOFIA</b>       |                   |                                 |                |          | <b>150</b>        | <b>4</b> | <b>0</b>                   | <b>54</b>     | <b>18</b>     | <b>15</b>        | <b>7</b>         | <b>4</b>          | <b>1</b>             | <b>43</b>     | <b>52</b>            | <b>23</b>          | <b>23</b> |           |
| SONDRE STROMFJORD        |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| SOUTHAMPTON              |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 105               | 0        | 0                          | 70            | 17            | 10               | 3                | 0                 | 0                    | 14            | 67                   | 17                 | 123       |           |
|                          | EDINBURGH         | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 105               | 0        | 0                          | 73            | 12            | 10               | 4                | 0                 | 0                    | 14            | 66                   | 19                 | 122       |           |
|                          | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 105               | 0        | 0                          | 71            | 16            | 9                | 4                | 0                 | 0                    | 15            | 70                   | 17                 | 121       |           |
|                          | GLASGOW           | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 104               | 0        | 0                          | 84            | 7             | 7                | 3                | 0                 | 0                    | 10            | 75                   | 15                 | 121       |           |
|                          | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S A      | 121               | 0        | 0                          | 81            | 15            | 3                | 1                | 0                 | 0                    | 7             | 81                   | 12                 | 109       |           |
|                          | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD |                | S D      | 121               | 0        | 0                          | 89            | 7             | 2                | 2                | 0                 | 0                    | 6             | 86                   | 8                  | 109       |           |
|                          | NEWCASTLE         | EASTERN AIRWAYS                 |                | S A      | 71                | 0        | 0                          | 69            | 20            | 3                | 8                | 0                 | 0                    | 18            | 84                   | 8                  | 68        |           |
|                          | NEWCASTLE         | EASTERN AIRWAYS                 |                | S D      | 71                | 1        | 0                          | 83            | 11            | 3                | 3                | 0                 | 0                    | 9             | 88                   | 6                  | 68        |           |
|                          | EDINBURGH         | FLYBE.BRITISH EUROPEAN          |                | S A      | 130               | 0        | 4                          | 75            | 11            | 7                | 6                | 2                 | 0                    | 16            | 58                   | 14                 | 79        |           |
|                          | EDINBURGH         | FLYBE.BRITISH EUROPEAN          |                | S D      | 130               | 0        | 4                          | 60            | 25            | 7                | 7                | 1                 | 0                    | 19            | 47                   | 23                 | 79        |           |
|                          | GLASGOW           | FLYBE.BRITISH EUROPEAN          |                | S A      | 109               | 0        | 1                          | 76            | 6             | 8                | 7                | 2                 | 0                    | 17            | 0                    | 0                  | 0         |           |
|                          | GLASGOW           | FLYBE.BRITISH EUROPEAN          |                | S D      | 110               | 0        | 0                          | 65            | 15            | 12               | 5                | 2                 | 0                    | 21            | 0                    | 0                  | 0         |           |
|                          | MANCHESTER        | FLYBE.BRITISH EUROPEAN          |                | S A      | 74                | 0        | 2                          | 68            | 16            | 5                | 11               | 0                 | 0                    | 18            | 0                    | 0                  | 0         |           |
|                          | MANCHESTER        | FLYBE.BRITISH EUROPEAN          |                | S D      | 73                | 0        | 3                          | 75            | 7             | 10               | 8                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |           |
|                          | NEWCASTLE         | FLYBE.BRITISH EUROPEAN          |                | S A      | 58                | 0        | 0                          | 72            | 10            | 10               | 7                | 0                 | 0                    | 16            | 0                    | 0                  | 0         |           |
|                          | NEWCASTLE         | FLYBE.BRITISH EUROPEAN          |                | S D      | 58                | 0        | 0                          | 60            | 21            | 10               | 7                | 0                 | 2                    | 25            | 0                    | 0                  | 0         |           |
| <b>TOTAL SOUTHAMPTON</b> |                   |                                 |                |          | <b>1547</b>       | <b>1</b> | <b>14</b>                  | <b>74</b>     | <b>14</b>     | <b>7</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>72</b>            | <b>14</b>          | <b>14</b> |           |
| SPLIT                    |                   |                                 |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | GATWICK           | ASTRAEUS LTD                    |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |           |
|                          | GATWICK           | BRITISH AIRWAYS PLC             |                | S A      | 13                | 0        | 0                          | 77            | 8             | 8                | 8                | 0                 | 0                    | 15            | 0                    | 0                  | 0         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                            | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |
|-------------------------|-------------------|------------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                         |                   |                                    |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                         |                   |                                    |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| SPLIT                   |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC                |                   | S D         | 13                | 0        | 0         | 69                         | 15               | 8                | 8                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                         | STANSTED          | CHANNEL EXPRESS (INCORP:<br>JET 2) |                   | C A         | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
|                         | STANSTED          | CHANNEL EXPRESS (INCORP:<br>JET 2) |                   | C D         | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | CROATIA AIRLINES                   |                   | S A         | 13                | 0        | 0         | 23                         | 46               | 8                | 15                     | 0                      | 8                       | 60                         | 54                  | 25                         | 13                       |  |
|                         | GATWICK           | CROATIA AIRLINES                   |                   | S D         | 13                | 0        | 0         | 23                         | 31               | 23               | 8                      | 8                      | 8                       | 74                         | 46                  | 27                         | 13                       |  |
|                         | HEATHROW          | CROATIA AIRLINES                   |                   | S A         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 25                  | 24                         | 4                        |  |
|                         | HEATHROW          | CROATIA AIRLINES                   |                   | S D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 10                         | 25                  | 40                         | 4                        |  |
|                         | MANCHESTER        | CROATIA AIRLINES                   |                   | S A         | 5                 | 0        | 0         | 40                         | 20               | 0                | 0                      | 0                      | 40                      | 236                        | 100                 | 5                          | 5                        |  |
|                         | MANCHESTER        | CROATIA AIRLINES                   |                   | S D         | 5                 | 0        | 0         | 20                         | 20               | 20               | 0                      | 0                      | 40                      | 246                        | 80                  | 14                         | 5                        |  |
|                         | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN             |                   | C A         | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 21                         | 25                  | 48                         | 4                        |  |
|                         | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN             |                   | C D         | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 33                         | 0                   | 61                         | 4                        |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD           |                   | C A         | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 87                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD           |                   | C D         | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 97                         | 0                   | 0                          | 0                        |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD           |                   | C A         | 4                 | 0        | 0         | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 28                         | 0                   | 0                          | 0                        |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD           |                   | C D         | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL SPLIT</b>      |                   |                                    |                   |             | <b>107</b>        | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>17</b>        | <b>11</b>        | <b>7</b>               | <b>2</b>               | <b>7</b>                | <b>55</b>                  | <b>59</b>           | <b>22</b>                  | <b>22</b>                |  |
| ST ETIENNE              |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | STANSTED          | RYANAIR                            |                   | S A         | 31                | 0        | 0         | 84                         | 10               | 6                | 0                      | 0                      | 0                       | 6                          | 74                  | 13                         | 31                       |  |
|                         | STANSTED          | RYANAIR                            |                   | S D         | 31                | 0        | 0         | 74                         | 16               | 6                | 3                      | 0                      | 0                       | 12                         | 81                  | 9                          | 31                       |  |
| <b>TOTAL ST ETIENNE</b> |                   |                                    |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>77</b>           | <b>11</b>                  | <b>11</b>                |  |
| ST JOHNS                |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | GATWICK           | MONARCH AIRLINES                   |                   | C A         | 2                 | 0        | 0         | 0                          | 0                | 50               | 0                      | 50                     | 0                       | 115                        | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | MONARCH AIRLINES                   |                   | C D         | 2                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 64                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL ST JOHNS</b>   |                   |                                    |                   |             | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>17</b>                  | <b>17</b>        | <b>17</b>        | <b>33</b>              | <b>17</b>              | <b>0</b>                | <b>75</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| ST KITTS                |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | GATWICK           | EXCEL AIRWAYS LTD                  |                   | C D         | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 24                         | 25                  | 30                         | 4                        |  |
| <b>TOTAL ST KITTS</b>   |                   |                                    |                   |             | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>25</b>           | <b>30</b>                  | <b>30</b>                |  |
| ST LUCIA (HEWANORRA)    |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | MANCHESTER        | BMI BRITISH MIDLAND                |                   | S A         | 8                 | 1        | 0         | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
|                         | MANCHESTER        | BMI BRITISH MIDLAND                |                   | S D         | 9                 | 0        | 0         | 89                         | 0                | 0                | 0                      | 11                     | 0                       | 25                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC                |                   | S A         | 9                 | 0        | 0         | 22                         | 67               | 11               | 0                      | 0                      | 0                       | 21                         | 56                  | 18                         | 9                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |  |
|-----------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                   |                   |                                |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                   |                   |                                |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ST LUCIA (HEWANORRA)              |                   |                                |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | GATWICK           | BRITISH AIRWAYS PLC            |                   | S D         | 9                 | 0         | 0        | 89                         | 0                | 11               | 0                      | 0                      | 0                       | 10                         | 56                  | 37                         | 9                        |  |
|                                   | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    |                   | S A         | 14                | 0         | 0        | 64                         | 0                | 21               | 14                     | 0                      | 0                       | 24                         | 77                  | 13                         | 13                       |  |
|                                   | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    |                   | S D         | 13                | 0         | 0        | 38                         | 46               | 8                | 8                      | 0                      | 0                       | 23                         | 50                  | 18                         | 14                       |  |
| <b>TOTAL ST LUCIA (HEWANORRA)</b> |                   |                                |                   |             | <b>62</b>         | <b>1</b>  | <b>0</b> | <b>63</b>                  | <b>19</b>        | <b>11</b>        | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>19</b>                  | <b>60</b>           | <b>21</b>                  | <b>21</b>                |  |
| ST PETERSBURG                     |                   |                                |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S A         | 29                | 0         | 1        | 76                         | 7                | 10               | 7                      | 0                      | 0                       | 14                         | 74                  | 16                         | 31                       |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S D         | 30                | 0         | 0        | 60                         | 20               | 13               | 7                      | 0                      | 0                       | 19                         | 55                  | 24                         | 31                       |  |
|                                   | GATWICK           | PULKOVO AVIATION<br>ENTERPRISE |                   | S A         | 11                | 0         | 0        | 27                         | 45               | 18               | 9                      | 0                      | 0                       | 26                         | 44                  | 15                         | 9                        |  |
|                                   | GATWICK           | PULKOVO AVIATION<br>ENTERPRISE |                   | S D         | 11                | 0         | 0        | 0                          | 36               | 45               | 18                     | 0                      | 0                       | 53                         | 22                  | 30                         | 9                        |  |
|                                   | HEATHROW          | PULKOVO AVIATION<br>ENTERPRISE |                   | S A         | 4                 | 0         | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 17                         | 75                  | 7                          | 4                        |  |
|                                   | HEATHROW          | PULKOVO AVIATION<br>ENTERPRISE |                   | S D         | 4                 | 0         | 0        | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 20                         | 75                  | 12                         | 4                        |  |
| <b>TOTAL ST PETERSBURG</b>        |                   |                                |                   |             | <b>89</b>         | <b>2</b>  | <b>1</b> | <b>53</b>                  | <b>22</b>        | <b>17</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>56</b>           | <b>25</b>                  | <b>25</b>                |  |
| STANSTED                          |                   |                                |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | MANCHESTER        | EASTERN AIRWAYS                |                   | S A         | 66                | 0         | 0        | 85                         | 6                | 5                | 5                      | 0                      | 0                       | 9                          | 84                  | 8                          | 62                       |  |
|                                   | MANCHESTER        | EASTERN AIRWAYS                |                   | S D         | 66                | 0         | 0        | 92                         | 3                | 2                | 3                      | 0                      | 0                       | 6                          | 92                  | 4                          | 63                       |  |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD    |                   | S A         | 182               | 0         | 1        | 82                         | 10               | 4                | 3                      | 0                      | 0                       | 9                          | 56                  | 25                         | 169                      |  |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD    |                   | S D         | 182               | 0         | 1        | 73                         | 18               | 6                | 3                      | 0                      | 0                       | 13                         | 49                  | 31                         | 168                      |  |
|                                   | GLASGOW           | EASYJET AIRLINE COMPANY LTD    |                   | S A         | 142               | 0         | 1        | 88                         | 6                | 3                | 2                      | 1                      | 0                       | 10                         | 79                  | 12                         | 138                      |  |
|                                   | GLASGOW           | EASYJET AIRLINE COMPANY LTD    |                   | S D         | 141               | 1         | 2        | 89                         | 7                | 1                | 2                      | 1                      | 0                       | 8                          | 78                  | 17                         | 137                      |  |
|                                   | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    |                   | S A         | 120               | 0         | 0        | 62                         | 16               | 17               | 6                      | 0                      | 0                       | 19                         | 72                  | 14                         | 115                      |  |
|                                   | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    |                   | S D         | 120               | 0         | 0        | 65                         | 17               | 13               | 6                      | 0                      | 0                       | 19                         | 74                  | 14                         | 115                      |  |
|                                   | EDINBURGH         | FLYGLOBESPAN                   |                   | S A         | 54                | 0         | 0        | 78                         | 15               | 7                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                                   | EDINBURGH         | FLYGLOBESPAN                   |                   | S D         | 54                | 0         | 0        | 78                         | 15               | 7                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                                   | GLASGOW           | FLYGLOBESPAN                   |                   | S A         | 54                | 0         | 0        | 93                         | 4                | 4                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                                   | GLASGOW           | FLYGLOBESPAN                   |                   | S D         | 54                | 0         | 0        | 80                         | 17               | 2                | 2                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL STANSTED</b>             |                   |                                |                   |             | <b>1238</b>       | <b>1</b>  | <b>5</b> | <b>79</b>                  | <b>11</b>        | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>69</b>           | <b>18</b>                  | <b>18</b>                |  |
| STAVANGER                         |                   |                                |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | HEATHROW          | SAS                            |                   | S A         | 54                | 0         | 0        | 91                         | 6                | 4                | 0                      | 0                      | 0                       | 4                          | 91                  | 6                          | 53                       |  |
|                                   | HEATHROW          | SAS                            |                   | S D         | 54                | 0         | 0        | 80                         | 15               | 4                | 2                      | 0                      | 0                       | 9                          | 77                  | 11                         | 53                       |  |
|                                   | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S       |                   | S A         | 27                | 0         | 0        | 85                         | 7                | 4                | 4                      | 0                      | 0                       | 8                          | 76                  | 11                         | 55                       |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|----------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                  |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                  |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| STAVANGER                        | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S |                | S D      | 27                | 0        | 0         | 81                         | 11            | 4             | 4                | 0                | 0                 | 9                    | 66            | 14                   | 56                 |
| <b>TOTAL STAVANGER</b>           |                   |                          |                |          | <b>162</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>     | <b>4</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>77</b>     | <b>11</b>            | <b>11</b>          |
| STOCKHOLM (ARLANDA)              | HEATHROW          | BRITISH AIRWAYS PLC      |                | S A      | 166               | 0        | 1         | 82                         | 8             | 5             | 4                | 1                | 0                 | 11                   | 56            | 24                   | 169                |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC      |                | S D      | 166               | 0        | 0         | 75                         | 14            | 7             | 5                | 0                | 0                 | 14                   | 36            | 37                   | 170                |
|                                  | EDINBURGH         | SAS                      |                | S A      | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 2                    | 27                 |
|                                  | EDINBURGH         | SAS                      |                | S D      | 8                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 15                   | 85            | 7                    | 27                 |
|                                  | HEATHROW          | SAS                      |                | S A      | 157               | 0        | 0         | 80                         | 11            | 6             | 3                | 0                | 0                 | 10                   | 68            | 13                   | 170                |
|                                  | HEATHROW          | SAS                      |                | S D      | 156               | 0        | 1         | 75                         | 15            | 6             | 3                | 0                | 0                 | 13                   | 64            | 17                   | 168                |
|                                  | MANCHESTER        | SAS                      |                | S A      | 31                | 0        | 0         | 87                         | 6             | 6             | 0                | 0                | 0                 | 8                    | 84            | 7                    | 32                 |
|                                  | MANCHESTER        | SAS                      |                | S D      | 31                | 0        | 0         | 74                         | 13            | 10            | 3                | 0                | 0                 | 12                   | 94            | 2                    | 32                 |
| <b>TOTAL STOCKHOLM (ARLANDA)</b> |                   |                          |                |          | <b>725</b>        | <b>1</b> | <b>2</b>  | <b>78</b>                  | <b>12</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>64</b>     | <b>19</b>            | <b>19</b>          |
| STOCKHOLM (BROMMA)               |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| STOCKHOLM (SKAVSTA)              | STANSTED          | RYANAIR                  |                | S A      | 66                | 0        | 1         | 86                         | 8             | 3             | 0                | 2                | 2                 | 20                   | 90            | 4                    | 62                 |
|                                  | STANSTED          | RYANAIR                  |                | S D      | 66                | 0        | 0         | 85                         | 12            | 3             | 0                | 0                | 0                 | 7                    | 77            | 9                    | 62                 |
|                                  | LUTON             | SWEFLY                   |                | S A      | 9                 | 0        | 0         | 0                          | 33            | 22            | 33               | 11               | 0                 | 66                   | 0             | 0                    | 0                  |
|                                  | LUTON             | SWEFLY                   |                | S D      | 9                 | 0        | 0         | 33                         | 11            | 11            | 44               | 0                | 0                 | 57                   | 0             | 0                    | 0                  |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b> |                   |                          |                |          | <b>150</b>        | <b>0</b> | <b>1</b>  | <b>77</b>                  | <b>11</b>     | <b>5</b>      | <b>5</b>         | <b>1</b>         | <b>1</b>          | <b>19</b>            | <b>85</b>     | <b>6</b>             | <b>6</b>           |
| STORNOWAY                        | EDINBURGH         | BMI REGIONAL             |                | S A      | 27                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 90            | 6                    | 30                 |
|                                  | EDINBURGH         | BMI REGIONAL             |                | S D      | 27                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 4                    | 80            | 12                   | 30                 |
|                                  | EDINBURGH         | LOGANAIR                 |                | S A      | 16                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 2                    | 91            | 5                    | 11                 |
|                                  | EDINBURGH         | LOGANAIR                 |                | S D      | 50                | 4        | 0         | 64                         | 28            | 8             | 0                | 0                | 0                 | 13                   | 36            | 19                   | 53                 |
|                                  | GLASGOW           | LOGANAIR                 |                | S A      | 108               | 0        | 0         | 80                         | 12            | 6             | 2                | 0                | 0                 | 9                    | 88            | 10                   | 52                 |
|                                  | GLASGOW           | LOGANAIR                 |                | S D      | 108               | 0        | 0         | 56                         | 27            | 14            | 4                | 0                | 0                 | 18                   | 79            | 18                   | 52                 |
| <b>TOTAL STORNOWAY</b>           |                   |                          |                |          | <b>336</b>        | <b>4</b> | <b>0</b>  | <b>73</b>                  | <b>17</b>     | <b>8</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>73</b>     | <b>14</b>            | <b>14</b>          |
| STRASBOURG                       | GATWICK           | BRIT AIR                 |                | S A      | 51                | 0        | 0         | 86                         | 6             | 4             | 4                | 0                | 0                 | 11                   | 89            | 10                   | 54                 |
|                                  | GATWICK           | BRIT AIR                 |                | S D      | 51                | 0        | 0         | 75                         | 10            | 10            | 6                | 0                | 0                 | 15                   | 80            | 12                   | 54                 |
| <b>TOTAL STRASBOURG</b>          |                   |                          |                |          | <b>102</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>8</b>      | <b>7</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>84</b>     | <b>11</b>            | <b>11</b>          |
| STUTT GART                       |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: S

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |
|-------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| STUTT GART              | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 74                | 0        | 0         | 89                         | 5                | 1                | 4                      | 0                      | 0                       | 7                          | 66                  | 12                         | 73                       |
|                         | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 74                | 0        | 0         | 89                         | 3                | 3                | 5                      | 0                      | 0                       | 8                          | 88                  | 6                          | 74                       |
|                         | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 26                | 0        | 0         | 92                         | 4                | 4                | 0                      | 0                      | 0                       | 5                          | 73                  | 21                         | 40                       |
|                         | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 26                | 0        | 0         | 96                         | 0                | 0                | 4                      | 0                      | 0                       | 3                          | 83                  | 14                         | 40                       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 87                | 0        | 0         | 79                         | 13               | 3                | 5                      | 0                      | 0                       | 13                         | 56                  | 29                         | 88                       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 87                | 0        | 0         | 69                         | 17               | 9                | 5                      | 0                      | 0                       | 16                         | 41                  | 34                         | 88                       |
|                         | STANSTED          | EUROWINGS LUFTVERKEHRS          | S                 | A           | 62                | 0        | 0         | 92                         | 2                | 3                | 3                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|                         | STANSTED          | EUROWINGS LUFTVERKEHRS          | S                 | D           | 62                | 0        | 0         | 79                         | 11               | 6                | 3                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                         | MANCHESTER        | HAPAG LLOYD EXPRESS             | S                 | A           | 18                | 0        | 0         | 56                         | 17               | 28               | 0                      | 0                      | 0                       | 18                         | 78                  | 7                          | 18                       |
|                         | MANCHESTER        | HAPAG LLOYD EXPRESS             | S                 | D           | 18                | 0        | 0         | 44                         | 28               | 28               | 0                      | 0                      | 0                       | 21                         | 61                  | 19                         | 18                       |
|                         | HEATHROW          | LUFTHANSA CITY LINE             | S                 | A           | 62                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 4                          | 81                  | 8                          | 89                       |
|                         | HEATHROW          | LUFTHANSA CITY LINE             | S                 | D           | 61                | 0        | 0         | 93                         | 3                | 3                | 0                      | 0                      | 0                       | 4                          | 81                  | 9                          | 89                       |
| <b>TOTAL STUTT GART</b> |                   |                                 |                   |             | <b>660</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>9</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>70</b>           | <b>16</b>                  | <b>16</b>                |
| SUMBURGH                | EDINBURGH         | LOGANAIR                        | S                 | A           | 54                | 0        | 0         | 91                         | 2                | 4                | 2                      | 2                      | 0                       | 9                          | 62                  | 24                         | 29                       |
|                         | EDINBURGH         | LOGANAIR                        | S                 | D           | 54                | 0        | 0         | 72                         | 20               | 4                | 4                      | 0                      | 0                       | 14                         | 80                  | 21                         | 30                       |
|                         | GLASGOW           | LOGANAIR                        | S                 | A           | 58                | 0        | 0         | 91                         | 5                | 3                | 0                      | 0                      | 0                       | 4                          | 54                  | 24                         | 57                       |
|                         | GLASGOW           | LOGANAIR                        | S                 | D           | 58                | 0        | 0         | 83                         | 9                | 7                | 2                      | 0                      | 0                       | 10                         | 71                  | 18                         | 58                       |
| <b>TOTAL SUMBURGH</b>   |                   |                                 |                   |             | <b>224</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>66</b>           | <b>21</b>                  | <b>21</b>                |
| SWANSEA                 |                   |                                 |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| SYDNEY                  | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 58                | 0        | 0         | 81                         | 9                | 3                | 7                      | 0                      | 0                       | 9                          | 58                  | 10                         | 62                       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 60                | 0        | 0         | 52                         | 22               | 18               | 8                      | 0                      | 0                       | 25                         | 29                  | 37                         | 62                       |
|                         | HEATHROW          | QANTAS                          | S                 | A           | 73                | 1        | 0         | 85                         | 4                | 1                | 5                      | 4                      | 0                       | 20                         | 92                  | 4                          | 71                       |
|                         | HEATHROW          | QANTAS                          | S                 | D           | 73                | 1        | 1         | 36                         | 25               | 26               | 12                     | 0                      | 1                       | 38                         | 48                  | 28                         | 58                       |
|                         | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     | S                 | A           | 31                | 0        | 0         | 55                         | 10               | 19               | 16                     | 0                      | 0                       | 30                         | 0                   | 0                          | 0                        |
|                         | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD     | S                 | D           | 30                | 1        | 1         | 50                         | 33               | 7                | 7                      | 0                      | 3                       | 60                         | 0                   | 0                          | 0                        |
| <b>TOTAL SYDNEY</b>     |                   |                                 |                   |             | <b>325</b>        | <b>3</b> | <b>2</b>  | <b>61</b>                  | <b>16</b>        | <b>13</b>        | <b>9</b>               | <b>1</b>               | <b>1</b>                | <b>28</b>                  | <b>58</b>           | <b>19</b>                  | <b>19</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |  |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|--|
|                      |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |  |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
| TABA                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                      | GATWICK           | ASTRAEUS LTD                |                | C A      | 13                | 1        | 0                          | 85            | 0             | 8                | 8                | 0                 | 0                    | 10            | 71                   | 21                 | 21        |  |  |
|                      | GATWICK           | ASTRAEUS LTD                |                | C D      | 13                | 0        | 0                          | 77            | 8             | 0                | 15               | 0                 | 0                    | 18            | 68                   | 23                 | 22        |  |  |
|                      | MANCHESTER        | ASTRAEUS LTD                |                | C A      | 9                 | 0        | 0                          | 56            | 11            | 33               | 0                | 0                 | 0                    | 20            | 100                  | 1                  | 10        |  |  |
|                      | MANCHESTER        | ASTRAEUS LTD                |                | C D      | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 12            | 100                  | 1                  | 10        |  |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD           |                | C A      | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 18            | 100                  | 1                  | 9         |  |  |
|                      | GATWICK           | EXCEL AIRWAYS LTD           |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 21            | 78                   | 8                  | 9         |  |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    |                | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |  |  |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD    |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |  |  |
|                      | GATWICK           | MONARCH AIRLINES            |                | C A      | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |  |  |
|                      | GATWICK           | MONARCH AIRLINES            |                | C D      | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |  |  |
| <b>TOTAL TABA</b>    |                   |                             |                |          | <b>70</b>         | <b>1</b> | <b>0</b>                   | <b>79</b>     | <b>4</b>      | <b>13</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>81</b>            | <b>13</b>          | <b>13</b> |  |  |
| TAIPEI               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                      | HEATHROW          | EVA AIR                     |                | S A      | 22                | 0        | 0                          | 77            | 5             | 18               | 0                | 0                 | 0                    | 9             | 76                   | 8                  | 21        |  |  |
|                      | HEATHROW          | EVA AIR                     |                | S D      | 22                | 0        | 0                          | 55            | 23            | 14               | 9                | 0                 | 0                    | 20            | 62                   | 20                 | 21        |  |  |
| <b>TOTAL TAIPEI</b>  |                   |                             |                |          | <b>44</b>         | <b>0</b> | <b>0</b>                   | <b>66</b>     | <b>14</b>     | <b>16</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>69</b>            | <b>14</b>          | <b>14</b> |  |  |
| TALLIN               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S A      | 31                | 0        | 0                          | 97            | 0             | 0                | 3                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S D      | 31                | 0        | 0                          | 77            | 23            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |  |  |
|                      | EDINBURGH         | ESTONIAN AIR                |                | C A      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 1         |  |  |
|                      | EDINBURGH         | ESTONIAN AIR                |                | C D      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 17                 | 1         |  |  |
|                      | GATWICK           | ESTONIAN AIR                |                | S A      | 39                | 0        | 0                          | 69            | 21            | 3                | 3                | 5                 | 0                    | 24            | 70                   | 23                 | 40        |  |  |
|                      | GATWICK           | ESTONIAN AIR                |                | S D      | 39                | 0        | 0                          | 59            | 21            | 13               | 3                | 5                 | 0                    | 28            | 73                   | 20                 | 40        |  |  |
|                      | MANCHESTER        | ESTONIAN AIR                |                | S A      | 13                | 0        | 0                          | 92            | 0             | 0                | 0                | 8                 | 0                    | 16            | 0                    | 0                  | 0         |  |  |
|                      | MANCHESTER        | ESTONIAN AIR                |                | S D      | 13                | 0        | 0                          | 85            | 8             | 0                | 8                | 0                 | 0                    | 19            | 0                    | 0                  | 0         |  |  |
| <b>TOTAL TALLIN</b>  |                   |                             |                |          | <b>170</b>        | <b>0</b> | <b>0</b>                   | <b>77</b>     | <b>14</b>     | <b>4</b>         | <b>2</b>         | <b>3</b>          | <b>0</b>             | <b>17</b>     | <b>71</b>            | <b>20</b>          | <b>20</b> |  |  |
| TAMPA                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 22                | 0        | 0                          | 82            | 5             | 14               | 0                | 0                 | 0                    | 7             | 86                   | 18                 | 21        |  |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 21                | 0        | 0                          | 76            | 24            | 0                | 0                | 0                 | 0                    | 9             | 81                   | 19                 | 21        |  |  |
| <b>TOTAL TAMPA</b>   |                   |                             |                |          | <b>43</b>         | <b>0</b> | <b>0</b>                   | <b>79</b>     | <b>14</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>83</b>            | <b>18</b>          | <b>18</b> |  |  |
| TAMPERE              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |  |
|                      | STANSTED          | RYANAIR                     |                | S A      | 31                | 0        | 0                          | 90            | 6             | 3                | 0                | 0                 | 0                    | 4             | 94                   | 4                  | 31        |  |  |
|                      | STANSTED          | RYANAIR                     |                | S D      | 31                | 0        | 0                          | 65            | 16            | 13               | 6                | 0                 | 0                    | 16            | 90                   | 6                  | 31        |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION                      | REPORTING AIRPORT | AIRLINE                            | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|---|-------------------|------------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|   |                   |                                    |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|   |                   |                                    |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| TAMPERE                                   |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL TAMPERE</b>                      |                   |                                    |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>11</b>        | <b>8</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>92</b>           | <b>5</b>                   | <b>5</b>                 |
| TANGIERS (IBN BATUTA)                     |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | HEATHROW          | ROYAL AIR MAROC                    | S                 | A           | 12                | 0        | 0         | 33                         | 58               | 8                | 0                      | 0                      | 0                       | 17                         | 17                  | 57                         | 6                        |
|   | HEATHROW          | ROYAL AIR MAROC                    | S                 | D           | 13                | 0        | 0         | 46                         | 38               | 15               | 0                      | 0                      | 0                       | 14                         | 20                  | 43                         | 5                        |
| <b>TOTAL TANGIERS (IBN BATUTA)</b>        |                   |                                    |                   |             | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>40</b>                  | <b>48</b>        | <b>12</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>18</b>           | <b>51</b>                  | <b>51</b>                |
| TARBES-LOURDES INTERNA                    |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | NEWCASTLE         | AIR ATLANTA ICELANDIC              | C                 | A           | 2                 | 0        | 0         | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 118                        | 0                   | 0                          | 0                        |
|   | MANCHESTER        | AIR MEDITERRANEE                   | C                 | A           | 2                 | 0        | 0         | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 35                         | 0                   | 0                          | 0                        |
|   | STANSTED          | CHANNEL EXPRESS (INCORP:<br>JET 2) | C                 | A           | 5                 | 0        | 0         | 60                         | 0                | 40               | 0                      | 0                      | 0                       | 15                         | 50                  | 12                         | 2                        |
|   | STANSTED          | CHANNEL EXPRESS (INCORP:<br>JET 2) | C                 | D           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 33                  | 19                         | 3                        |
|   | MANCHESTER        | EUROPEAN AIR CHARTER               | C                 | A           | 7                 | 0        | 0         | 14                         | 43               | 0                | 43                     | 0                      | 0                       | 54                         | 40                  | 30                         | 10                       |
|   | MANCHESTER        | EUROPEAN AIR CHARTER               | C                 | D           | 7                 | 0        | 0         | 71                         | 0                | 14               | 14                     | 0                      | 0                       | 30                         | 67                  | 20                         | 9                        |
|   | STANSTED          | TITAN AIRWAYS LTD                  | C                 | A           | 3                 | 0        | 0         | 33                         | 33               | 0                | 33                     | 0                      | 0                       | 34                         | 50                  | 38                         | 6                        |
|   | STANSTED          | TITAN AIRWAYS LTD                  | C                 | D           | 5                 | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 23                         | 67                  | 16                         | 6                        |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                   |                                    |                   |             | <b>41</b>         | <b>0</b> | <b>0</b>  | <b>51</b>                  | <b>20</b>        | <b>10</b>        | <b>17</b>              | <b>2</b>               | <b>0</b>                | <b>32</b>                  | <b>48</b>           | <b>31</b>                  | <b>31</b>                |
| TASHKENT                                  |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | HEATHROW          | BMED                               | S                 | A           | 13                | 0        | 0         | 62                         | 15               | 8                | 8                      | 0                      | 8                       | 71                         | 92                  | 3                          | 13                       |
|   | HEATHROW          | BMED                               | S                 | D           | 13                | 0        | 0         | 46                         | 15               | 15               | 15                     | 8                      | 0                       | 53                         | 31                  | 27                         | 13                       |
|   | BIRMINGHAM        | UZBEKISTAN AIRLINES                | S                 | A           | 13                | 0        | 4         | 92                         | 0                | 8                | 0                      | 0                      | 0                       | 6                          | 75                  | 10                         | 16                       |
|   | BIRMINGHAM        | UZBEKISTAN AIRLINES                | S                 | D           | 13                | 0        | 4         | 92                         | 0                | 8                | 0                      | 0                      | 0                       | 9                          | 63                  | 16                         | 16                       |
|   | HEATHROW          | UZBEKISTAN AIRLINES                | S                 | A           | 17                | 0        | 0         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 3                          | 89                  | 4                          | 18                       |
|   | HEATHROW          | UZBEKISTAN AIRLINES                | S                 | D           | 17                | 0        | 0         | 76                         | 12               | 6                | 6                      | 0                      | 0                       | 12                         | 67                  | 18                         | 18                       |
| <b>TOTAL TASHKENT</b>                     |                   |                                    |                   |             | <b>86</b>         | <b>0</b> | <b>8</b>  | <b>78</b>                  | <b>7</b>         | <b>8</b>         | <b>5</b>               | <b>1</b>               | <b>1</b>                | <b>24</b>                  | <b>70</b>           | <b>13</b>                  | <b>13</b>                |
| TBILISI                                   |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | HEATHROW          | BMED                               | S                 | A           | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|   | HEATHROW          | BMED                               | S                 | D           | 13                | 0        | 0         | 77                         | 23               | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
| <b>TOTAL TBILISI</b>                      |                   |                                    |                   |             | <b>26</b>         | <b>2</b> | <b>0</b>  | <b>88</b>                  | <b>12</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| TEHRAN                                    |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|   | HEATHROW          | BMED                               | S                 | A           | 29                | 1        | 0         | 59                         | 10               | 17               | 14                     | 0                      | 0                       | 25                         | 33                  | 62                         | 27                       |
|   | HEATHROW          | BMED                               | S                 | D           | 30                | 0        | 0         | 87                         | 7                | 7                | 0                      | 0                      | 0                       | 8                          | 30                  | 33                         | 27                       |
|   | HEATHROW          | IRAN AIR                           | S                 | A           | 17                | 0        | 0         | 0                          | 18               | 53               | 24                     | 6                      | 0                       | 62                         | 0                   | 55                         | 19                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|---------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                           |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                           |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | Matched   |
| TEHRAN                    | HEATHROW          | IRAN AIR                         |                | S D      | 17                | 0        | 0                          | 18            | 24            | 59               | 0                | 0                 | 0                    | 31            | 28                   | 109                | 18        |
|                           | BIRMINGHAM        | MAHAN AIR                        |                | S A      | 8                 | 0        | 4                          | 38            | 13            | 13               | 38               | 0                 | 0                    | 39            | 38                   | 27                 | 8         |
|                           | BIRMINGHAM        | MAHAN AIR                        |                | S D      | 8                 | 0        | 4                          | 38            | 0             | 13               | 50               | 0                 | 0                    | 55            | 50                   | 20                 | 8         |
| <b>TOTAL TEHRAN</b>       |                   |                                  |                |          | <b>109</b>        | <b>1</b> | <b>8</b>                   | <b>48</b>     | <b>12</b>     | <b>26</b>        | <b>14</b>        | <b>1</b>          | <b>0</b>             | <b>30</b>     | <b>27</b>            | <b>56</b>          | <b>56</b> |
| TEL AVIV                  | HEATHROW          | BRITISH AIRWAYS PLC              |                | S A      | 59                | 0        | 1                          | 88            | 5             | 5                | 2                | 0                 | 0                    | 5             | 70                   | 15                 | 61        |
|                           | HEATHROW          | BRITISH AIRWAYS PLC              |                | S D      | 60                | 0        | 0                          | 68            | 25            | 5                | 2                | 0                 | 0                    | 14            | 48                   | 25                 | 61        |
|                           | HEATHROW          | EL AL                            |                | S A      | 50                | 0        | 0                          | 78            | 6             | 10               | 4                | 0                 | 2                    | 20            | 76                   | 47                 | 50        |
|                           | HEATHROW          | EL AL                            |                | S D      | 50                | 0        | 1                          | 66            | 18            | 12               | 2                | 0                 | 2                    | 23            | 38                   | 76                 | 50        |
|                           | STANSTED          | EL AL                            |                | S A      | 10                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 71                   | 8                  | 7         |
|                           | STANSTED          | EL AL                            |                | S D      | 12                | 0        | 0                          | 67            | 25            | 8                | 0                | 0                 | 0                    | 14            | 30                   | 30                 | 10        |
|                           | GATWICK           | EXCEL AIRWAYS LTD                |                | C A      | 13                | 0        | 0                          | 38            | 31            | 23               | 8                | 0                 | 0                    | 22            | 69                   | 12                 | 13        |
|                           | GATWICK           | EXCEL AIRWAYS LTD                |                | C D      | 14                | 0        | 0                          | 71            | 14            | 7                | 7                | 0                 | 0                    | 17            | 64                   | 16                 | 14        |
|                           | STANSTED          | ISRAIR LTD                       |                | C A      | 14                | 0        | 0                          | 50            | 14            | 29               | 7                | 0                 | 0                    | 25            | 0                    | 0                  | 0         |
|                           | STANSTED          | ISRAIR LTD                       |                | C D      | 14                | 0        | 0                          | 29            | 43            | 21               | 7                | 0                 | 0                    | 25            | 0                    | 0                  | 0         |
| <b>TOTAL TEL AVIV</b>     |                   |                                  |                |          | <b>296</b>        | <b>2</b> | <b>2</b>                   | <b>71</b>     | <b>16</b>     | <b>10</b>        | <b>3</b>         | <b>0</b>          | <b>1</b>             | <b>16</b>     | <b>56</b>            | <b>33</b>          | <b>33</b> |
| TENERIFE (SURREINA SOFIA) | MANCHESTER        | AIR ATLANTA EUROPE LTD           |                | C A      | 4                 | 0        | 0                          | 0             | 25            | 25               | 25               | 25                | 0                    | 101           | 0                    | 0                  | 0         |
|                           | MANCHESTER        | AIR ATLANTA EUROPE LTD           |                | C D      | 4                 | 0        | 0                          | 0             | 25            | 25               | 25               | 25                | 0                    | 107           | 0                    | 0                  | 0         |
|                           | BIRMINGHAM        | AIR EUROPA                       |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 25            | 0                    | 0                  | 0         |
|                           | BIRMINGHAM        | AIR EUROPA                       |                | C D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 27            | 0                    | 0                  | 0         |
|                           | BIRMINGHAM        | AIR MALTA                        |                | C A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 8             | 75                   | 14                 | 4         |
|                           | BIRMINGHAM        | AIR MALTA                        |                | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 50                   | 21                 | 4         |
|                           | GATWICK           | ASTRAEUS LTD                     |                | C A      | 8                 | 0        | 0                          | 38            | 13            | 38               | 13               | 0                 | 0                    | 41            | 75                   | 12                 | 4         |
|                           | GATWICK           | ASTRAEUS LTD                     |                | C D      | 8                 | 0        | 0                          | 75            | 13            | 0                | 13               | 0                 | 0                    | 25            | 80                   | 10                 | 5         |
|                           | MANCHESTER        | ASTRAEUS LTD                     |                | C A      | 19                | 0        | 0                          | 58            | 11            | 11               | 21               | 0                 | 0                    | 30            | 100                  | 1                  | 3         |
|                           | MANCHESTER        | ASTRAEUS LTD                     |                | C D      | 18                | 0        | 0                          | 56            | 11            | 11               | 22               | 0                 | 0                    | 30            | 100                  | 0                  | 3         |
|                           | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 7             | 100                  | 0                  | 9         |
|                           | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY |                | C D      | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 78                   | 8                  | 9         |
|                           | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                | C A      | 18                | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 8             | 83                   | 13                 | 18        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |    |
|---------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----|
|                           |                   |                                  |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |    |
|                           |                   |                                  |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |    |
| TENERIFE (SURREINA SOFIA) | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 17                | 0        | 0                          | 65            | 24            | 12               | 0                | 0                 | 0                    | 14            | 78                   | 16                 | 18 |
|                           | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 75                   | 35                 | 8  |
|                           | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 78                   | 31                 | 9  |
|                           | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 1        | 0                          | 78            | 0             | 11               | 0                | 0                 | 11                   | 52            | 67                   | 30                 | 9  |
|                           | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 11            | 56                   | 44                 | 9  |
|                           | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 14                | 0        | 0                          | 57            | 14            | 14               | 14               | 0                 | 0                    | 24            | 79                   | 13                 | 14 |
|                           | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 13                | 0        | 0                          | 69            | 8             | 8                | 15               | 0                 | 0                    | 27            | 79                   | 15                 | 14 |
|                           | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 26            | 75                   | 5                  | 4  |
|                           | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 40            | 60            | 0                | 0                | 0                 | 0                    | 11            | 100                  | 0                  | 5  |
|                           | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 12                 | 5  |
|                           | STANSTED          | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 80                   | 19                 | 5  |
|                           | GATWICK           | EXCEL AIRWAYS LTD                | C              | A        | 18                | 0        | 0                          | 67            | 0             | 11               | 11               | 11                | 0                    | 48            | 59                   | 19                 | 22 |
|                           | GATWICK           | EXCEL AIRWAYS LTD                | C              | D        | 17                | 0        | 0                          | 29            | 35            | 12               | 12               | 12                | 0                    | 60            | 64                   | 15                 | 22 |
|                           | GLASGOW           | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 12            | 75                   | 28                 | 4  |
|                           | GLASGOW           | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 27                 | 4  |
|                           | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 8                 | 0        | 0                          | 75            | 0             | 13               | 13               | 0                 | 0                    | 23            | 46                   | 35                 | 13 |
|                           | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 9                 | 0        | 0                          | 67            | 0             | 22               | 11               | 0                 | 0                    | 23            | 62                   | 32                 | 13 |
|                           | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 23            | 62                   | 20                 | 13 |
|                           | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 18            | 54                   | 33                 | 13 |
|                           | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 17                | 0        | 0                          | 71            | 12            | 6                | 12               | 0                 | 0                    | 18            | 81                   | 7                  | 21 |
|                           | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 17                | 0        | 0                          | 71            | 6             | 12               | 12               | 0                 | 0                    | 22            | 71                   | 13                 | 21 |
|                           | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 35            | 100                  | 0                  | 4  |
|                           | GLASGOW           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 26            | 100                  | 1                  | 4  |
|                           | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 100                  | 3                  | 4  |
|                           | LUTON             | FIRST CHOICE AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 100                  | 0                  | 4  |
|                           | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 43                | 1        | 0                          | 74            | 9             | 9                | 5                | 2                 | 0                    | 18            | 56                   | 52                 | 34 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |           |
|---------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                           |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                           | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 42                | 0        | 0                          | 64            | 19            | 7                | 5                | 5                 | 0                    | 25            | 59                   | 52                 | 34      |           |
|                           | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 1                  | 4       |           |
|                           | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 7                  | 4       |           |
|                           | GLASGOW           | FLYGLOBESPAN             | S              | A        | 31                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 2                  | 9       |           |
|                           | GLASGOW           | FLYGLOBESPAN             | S              | D        | 31                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 4             | 67                   | 11                 | 9       |           |
|                           | GATWICK           | FLYJET LTD               | C              | A        | 13                | 0        | 0                          | 0             | 23            | 38               | 23               | 0                 | 15                   | 154           | 36                   | 54                 | 11      |           |
|                           | GATWICK           | FLYJET LTD               | C              | D        | 13                | 0        | 0                          | 38            | 23            | 15               | 8                | 0                 | 15                   | 125           | 23                   | 73                 | 13      |           |
|                           | MANCHESTER        | FLYJET LTD               | C              | A        | 8                 | 0        | 0                          | 50            | 25            | 13               | 13               | 0                 | 0                    | 23            | 75                   | 24                 | 4       |           |
|                           | MANCHESTER        | FLYJET LTD               | C              | D        | 8                 | 0        | 0                          | 75            | 13            | 13               | 0                | 0                 | 0                    | 8             | 25                   | 43                 | 4       |           |
|                           | GATWICK           | FUTURA AIRLINES          | C              | A        | 8                 | 0        | 0                          | 25            | 0             | 13               | 63               | 0                 | 0                    | 63            | 50                   | 96                 | 4       |           |
|                           | GATWICK           | FUTURA AIRLINES          | C              | D        | 8                 | 0        | 0                          | 13            | 13            | 13               | 63               | 0                 | 0                    | 69            | 25                   | 112                | 4       |           |
|                           | GLASGOW           | FUTURA AIRLINES          | C              | A        | 3                 | 0        | 0                          | 33            | 0             | 0                | 33               | 33                | 0                    | 104           | 0                    | 0                  | 0       |           |
|                           | MANCHESTER        | FUTURA AIRLINES          | C              | A        | 7                 | 1        | 0                          | 29            | 29            | 29               | 14               | 0                 | 0                    | 39            | 75                   | 10                 | 4       |           |
|                           | MANCHESTER        | FUTURA AIRLINES          | C              | D        | 9                 | 0        | 0                          | 33            | 33            | 0                | 22               | 11                | 0                    | 56            | 75                   | 15                 | 4       |           |
|                           | NEWCASTLE         | FUTURA AIRLINES          | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 30            | 100                  | 4                  | 4       |           |
|                           | NEWCASTLE         | FUTURA AIRLINES          | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 22            | 75                   | 9                  | 4       |           |
|                           | GATWICK           | GB AIRWAYS LTD           | S              | A        | 26                | 0        | 1                          | 58            | 23            | 15               | 4                | 0                 | 0                    | 19            | 54                   | 24                 | 13      |           |
|                           | GATWICK           | GB AIRWAYS LTD           | S              | D        | 27                | 0        | 0                          | 74            | 15            | 7                | 4                | 0                 | 0                    | 15            | 50                   | 28                 | 14      |           |
|                           | MANCHESTER        | GB AIRWAYS LTD           | S              | A        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       |           |
|                           | MANCHESTER        | GB AIRWAYS LTD           | S              | D        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0       |           |
|                           | EDINBURGH         | IBERWORLD                | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4       |           |
|                           | EDINBURGH         | IBERWORLD                | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 4       |           |
|                           | BIRMINGHAM        | MONARCH AIRLINES         | S              | A        | 31                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                           | BIRMINGHAM        | MONARCH AIRLINES         | S              | D        | 31                | 0        | 0                          | 58            | 42            | 0                | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |           |
|                           | EDINBURGH         | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 27            | 100                  | 5                  | 4       |           |
|                           | EDINBURGH         | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 23            | 75                   | 8                  | 4       |           |
|                           | GATWICK           | MONARCH AIRLINES         | C              | A        | 10                | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 16            | 92                   | 3                  | 13      |           |
|                           | GATWICK           | MONARCH AIRLINES         | C              | D        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 21            | 69                   | 12                 | 13      |           |
|                           | LUTON             | MONARCH AIRLINES         | S              | A        | 20                | 2        | 1                          | 45            | 45            | 10               | 0                | 0                 | 0                    | 15            | 76                   | 16                 | 17      |           |
|                           | LUTON             | MONARCH AIRLINES         | S              | D        | 21                | 0        | 0                          | 71            | 24            | 5                | 0                | 0                 | 0                    | 12            | 61                   | 22                 | 18      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 9                 | 0        | 0                          | 11            | 11            | 44               | 11               | 11                | 11                   | 181           | 64                   | 20                 | 11      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | S              | A        | 32                | 0        | 1                          | 53            | 25            | 16               | 6                | 0                 | 0                    | 23            | 77                   | 31                 | 30      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | S              | D        | 31                | 0        | 0                          | 42            | 26            | 29               | 3                | 0                 | 0                    | 23            | 84                   | 29                 | 31      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|--|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|  |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|  |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| TENERIFE (SURREINA SOFIA)              | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 10                | 0        | 0                          | 60            | 0             | 10               | 10               | 10                | 10                   | 140           | 45                   | 26                 | 11        |
|  | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 78                   | 6                  | 9         |
|  | BIRMINGHAM        | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 44            | 12                   | 9                  |           |
|  | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 5                    | 100           | 2                    | 8                  |           |
|  | GATWICK           | MY TRAVEL AIRWAYS UK     | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 5                    | 89            | 5                    | 9                  |           |
|  | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 22                   | 92            | 6                    | 12                 |           |
|  | GLASGOW           | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 36                   | 85            | 8                    | 13                 |           |
|  | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | A        | 13                | 0        | 0                          | 69            | 8             | 8                | 8                | 8                 | 28                   | 52            | 31                   | 23                 |           |
|  | MANCHESTER        | MY TRAVEL AIRWAYS UK     | C              | D        | 13                | 0        | 0                          | 62            | 15            | 8                | 8                | 8                 | 36                   | 61            | 60                   | 23                 |           |
|  | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 5                    | 78            | 9                    | 9                  |           |
|  | NEWCASTLE         | MY TRAVEL AIRWAYS UK     | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 56            | 18                   | 9                  |           |
|  | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 0                    | 8                  |           |
|  | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 4                    | 8                  |           |
|  | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 13                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 16                   | 94            | 5                    | 18                 |           |
|  | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 13                | 0        | 0                          | 38            | 38            | 8                | 8                | 0                 | 8                    | 65            | 94                   | 8                  | 18        |
|  | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 4                  |           |
|  | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 21                | 0        | 0                          | 57            | 14            | 0                | 14               | 5                 | 10                   | 79            | 64                   | 113                | 22        |
|  | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 24                | 0        | 0                          | 83            | 0             | 0                | 8                | 4                 | 4                    | 43            | 74                   | 37                 | 19        |
|  | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 3                    | 85            | 22                   | 13                 |           |
|  | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 92            | 5                    | 13                 |           |
|  | BIRMINGHAM        | VOLAR AIRLINES           | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 80            | 7                    | 10                 |           |
|  | BIRMINGHAM        | VOLAR AIRLINES           | C              | D        | 8                 | 0        | 0                          | 63            | 38            | 0                | 0                | 0                 | 10                   | 83            | 8                    | 12                 |           |
|  | GLASGOW           | VOLAR AIRLINES           | C              | A        | 11                | 0        | 0                          | 73            | 9             | 18               | 0                | 0                 | 11                   | 100           | 3                    | 2                  |           |
|  | GLASGOW           | VOLAR AIRLINES           | C              | D        | 9                 | 0        | 0                          | 78            | 0             | 22               | 0                | 0                 | 9                    | 100           | 0                    | 1                  |           |
|  | MANCHESTER        | VOLAR AIRLINES           | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 5                    | 67            | 6                    | 6                  |           |
|  | MANCHESTER        | VOLAR AIRLINES           | C              | D        | 10                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 6                    | 43            | 21                   | 7                  |           |
|  | NEWCASTLE         | VOLAR AIRLINES           | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |           |
|  | NEWCASTLE         | VOLAR AIRLINES           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |           |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                   |                          |                |          | <b>1115</b>       | <b>5</b> | <b>3</b>                   | <b>68</b>     | <b>14</b>     | <b>9</b>         | <b>7</b>         | <b>2</b>          | <b>1</b>             | <b>26</b>     | <b>71</b>            | <b>27</b>          | <b>27</b> |
| THIRA (SANTORINI)                      | BIRMINGHAM        | AEGEAN AIRLINES          | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 0                | 100              | 0                 | 0                    | 126           | 0                    | 0                  | 0         |
|  | BIRMINGHAM        | AEGEAN AIRLINES          | C              | D        | 5                 | 0        | 0                          | 0             | 0             | 0                | 80               | 20                | 0                    | 179           | 0                    | 0                  | 0         |
|  | GATWICK           | ASTRAEUS LTD             | C              | A        | 5                 | 0        | 0                          | 0             | 0             | 40               | 40               | 20                | 0                    | 109           | 0                    | 0                  | 0         |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |            |
|--------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
|                                |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |
|                                |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
| THIRA (SANTORINI)              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
|                                | GATWICK           | ASTRAEUS LTD             |                | C D      | 5                 | 0        | 0         | 0                          | 40            | 20            | 20               | 20               | 0                 | 90                   | 0             | 0                    | 0                  | 0          |
|                                | MANCHESTER        | ASTRAEUS LTD             |                | C A      | 5                 | 0        | 0         | 40                         | 0             | 20            | 20               | 0                | 20                | 121                  | 0             | 0                    | 0                  | 0          |
|                                | MANCHESTER        | ASTRAEUS LTD             |                | C D      | 5                 | 0        | 0         | 40                         | 0             | 20            | 20               | 0                | 20                | 132                  | 0             | 0                    | 0                  | 0          |
|                                | GATWICK           | EXCEL AIRWAYS LTD        |                | C A      | 5                 | 0        | 0         | 0                          | 60            | 20            | 20               | 0                | 0                 | 53                   | 40            | 19                   | 10                 | 10         |
|                                | GATWICK           | EXCEL AIRWAYS LTD        |                | C D      | 9                 | 0        | 0         | 0                          | 0             | 56            | 33               | 11               | 0                 | 81                   | 70            | 7                    | 10                 | 10         |
|                                | MANCHESTER        | EXCEL AIRWAYS LTD        |                | C A      | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 17                   | 100           | 5                    | 5                  | 5          |
|                                | MANCHESTER        | EXCEL AIRWAYS LTD        |                | C D      | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 16                   | 60            | 10                   | 5                  | 5          |
|                                | NEWCASTLE         | EXCEL AIRWAYS LTD        |                | C A      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 80            | 6                    | 5                  | 5          |
|                                | NEWCASTLE         | EXCEL AIRWAYS LTD        |                | C D      | 5                 | 0        | 0         | 40                         | 60            | 0             | 0                | 0                | 0                 | 16                   | 80            | 17                   | 5                  | 5          |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD |                | C A      | 5                 | 0        | 0         | 0                          | 20            | 60            | 20               | 0                | 0                 | 49                   | 80            | 29                   | 5                  | 5          |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD |                | C D      | 5                 | 0        | 0         | 60                         | 40            | 0             | 0                | 0                | 0                 | 12                   | 80            | 29                   | 5                  | 5          |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD |                | C A      | 5                 | 0        | 0         | 60                         | 0             | 40            | 0                | 0                | 0                 | 21                   | 80            | 5                    | 5                  | 5          |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD |                | C D      | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 13                   | 100           | 0                    | 5                  | 5          |
| <b>TOTAL THIRA (SANTORINI)</b> |                   |                          |                |          | <b>83</b>         | <b>0</b> | <b>0</b>  | <b>35</b>                  | <b>13</b>     | <b>20</b>     | <b>24</b>        | <b>5</b>         | <b>2</b>          | <b>65</b>            | <b>72</b>     | <b>16</b>            | <b>16</b>          | <b>16</b>  |
| TIREE                          |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
|                                | GLASGOW           | LOGANAIR                 |                | S A      | 26                | 1        | 0         | 50                         | 27            | 0             | 15               | 8                | 0                 | 46                   | 77            | 9                    | 26                 | 26         |
|                                | GLASGOW           | LOGANAIR                 |                | S D      | 26                | 1        | 0         | 38                         | 35            | 8             | 12               | 8                | 0                 | 45                   | 69            | 9                    | 26                 | 26         |
| <b>TOTAL TIREE</b>             |                   |                          |                |          | <b>52</b>         | <b>2</b> | <b>0</b>  | <b>44</b>                  | <b>31</b>     | <b>4</b>      | <b>13</b>        | <b>8</b>         | <b>0</b>          | <b>46</b>            | <b>73</b>     | <b>9</b>             | <b>9</b>           | <b>9</b>   |
| TIVAT                          |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
|                                | HEATHROW          | JATAIRWAYS               |                | S A      | 4                 | 0        | 0         | 25                         | 25            | 50            | 0                | 0                | 0                 | 30                   | 75            | 36                   | 4                  | 4          |
|                                | HEATHROW          | JATAIRWAYS               |                | S D      | 4                 | 0        | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 36                   | 25            | 49                   | 4                  | 4          |
| <b>TOTAL TIVAT</b>             |                   |                          |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>13</b>                  | <b>38</b>     | <b>38</b>     | <b>13</b>        | <b>0</b>         | <b>0</b>          | <b>33</b>            | <b>50</b>     | <b>43</b>            | <b>43</b>          | <b>43</b>  |
| TOBAGO                         |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
|                                | GATWICK           | BRITISH AIRWAYS PLC      |                | S A      | 8                 | 0        | 0         | 25                         | 38            | 13            | 25               | 0                | 0                 | 35                   | 56            | 320                  | 9                  | 9          |
|                                | GATWICK           | BRITISH AIRWAYS PLC      |                | S D      | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 75            | 8                    | 8                  | 8          |
|                                | GATWICK           | EXCEL AIRWAYS LTD        |                | C A      | 8                 | 0        | 0         | 25                         | 25            | 38            | 13               | 0                | 0                 | 32                   | 11            | 59                   | 9                  | 9          |
|                                | GATWICK           | EXCEL AIRWAYS LTD        |                | C D      | 8                 | 0        | 0         | 25                         | 38            | 25            | 13               | 0                | 0                 | 28                   | 0             | 91                   | 4                  | 4          |
| <b>TOTAL TOBAGO</b>            |                   |                          |                |          | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>25</b>     | <b>19</b>     | <b>13</b>        | <b>0</b>         | <b>0</b>          | <b>25</b>            | <b>40</b>     | <b>112</b>           | <b>112</b>         | <b>112</b> |
| TOKYO (NARITA)                 |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
|                                | HEATHROW          | ALL NIPPON AIRWAYS       |                | S A      | 31                | 0        | 0         | 77                         | 13            | 10            | 0                | 0                | 0                 | 9                    | 71            | 12                   | 31                 | 31         |
|                                | HEATHROW          | ALL NIPPON AIRWAYS       |                | S D      | 31                | 0        | 0         | 87                         | 6             | 6             | 0                | 0                | 0                 | 7                    | 81            | 11                   | 31                 | 31         |
|                                | HEATHROW          | BRITISH AIRWAYS PLC      |                | S A      | 54                | 0        | 2         | 69                         | 19            | 7             | 6                | 0                | 0                 | 12                   | 70            | 21                   | 61                 | 61         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |  |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                             |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                             |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| TOKYO (NARITA)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 56                | 0        | 0         | 46                         | 36            | 11            | 7                | 0                | 0                 | 22                   | 26            | 44                   | 61                 |  |
|                             | HEATHROW          | JAPAN AIRLINES              |                | S A      | 62                | 0        | 0         | 66                         | 19            | 11            | 2                | 0                | 2                 | 19                   | 56            | 16                   | 62                 |  |
|                             | HEATHROW          | JAPAN AIRLINES              |                | S D      | 62                | 0        | 0         | 77                         | 16            | 3             | 3                | 0                | 0                 | 13                   | 52            | 23                   | 62                 |  |
|                             | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 29                | 1        | 1         | 90                         | 0             | 7             | 3                | 0                | 0                 | 5                    | 83            | 17                   | 29                 |  |
|                             | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 30                | 0        | 0         | 37                         | 37            | 20            | 7                | 0                | 0                 | 26                   | 13            | 50                   | 31                 |  |
| <b>TOTAL TOKYO (NARITA)</b> |                   |                             |                |          | <b>355</b>        | <b>1</b> | <b>3</b>  | <b>68</b>                  | <b>19</b>     | <b>9</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>55</b>     | <b>25</b>            | <b>25</b>          |  |
| TORONTO                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                             | GLASGOW           | AIR CANADA                  |                | S A      | 31                | 0        | 0         | 65                         | 16            | 3             | 10               | 6                | 0                 | 32                   | 55            | 25                   | 31                 |  |
|                             | GLASGOW           | AIR CANADA                  |                | S D      | 31                | 0        | 0         | 45                         | 16            | 16            | 16               | 6                | 0                 | 46                   | 60            | 19                   | 30                 |  |
|                             | HEATHROW          | AIR CANADA                  |                | S A      | 155               | 0        | 0         | 71                         | 12            | 7             | 8                | 3                | 0                 | 21                   | 57            | 21                   | 155                |  |
|                             | HEATHROW          | AIR CANADA                  |                | S D      | 155               | 0        | 0         | 52                         | 28            | 15            | 5                | 0                | 0                 | 21                   | 33            | 37                   | 155                |  |
|                             | MANCHESTER        | AIR CANADA                  |                | S A      | 31                | 0        | 0         | 81                         | 6             | 0             | 6                | 6                | 0                 | 25                   | 0             | 0                    | 0                  |  |
|                             | MANCHESTER        | AIR CANADA                  |                | S D      | 31                | 0        | 0         | 58                         | 19            | 3             | 10               | 6                | 3                 | 83                   | 0             | 0                    | 0                  |  |
|                             | BIRMINGHAM        | AIR INDIA                   |                | S A      | 13                | 0        | 0         | 85                         | 8             | 0             | 0                | 0                | 8                 | 74                   | 0             | 0                    | 0                  |  |
|                             | BIRMINGHAM        | AIR INDIA                   |                | S D      | 13                | 0        | 0         | 8                          | 15            | 46            | 23               | 0                | 8                 | 126                  | 0             | 0                    | 0                  |  |
|                             | BIRMINGHAM        | AIR TRANSAT                 |                | S A      | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 89                   | 4             | 9                    |                    |  |
|                             | BIRMINGHAM        | AIR TRANSAT                 |                | S D      | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 11                   | 44            | 21                   | 9                  |  |
|                             | EDINBURGH         | AIR TRANSAT                 |                | S A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 25                   | 28            | 4                    |                    |  |
|                             | EDINBURGH         | AIR TRANSAT                 |                | S D      | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 15                   | 50            | 20                   | 4                  |  |
|                             | GATWICK           | AIR TRANSAT                 |                | S A      | 32                | 0        | 0         | 75                         | 0             | 9             | 9                | 3                | 3                 | 54                   | 74            | 37                   | 31                 |  |
|                             | GATWICK           | AIR TRANSAT                 |                | S D      | 32                | 0        | 0         | 78                         | 3             | 9             | 6                | 3                | 0                 | 20                   | 47            | 49                   | 30                 |  |
|                             | GLASGOW           | AIR TRANSAT                 |                | S A      | 12                | 0        | 0         | 75                         | 0             | 8             | 17               | 0                | 0                 | 18                   | 85            | 5                    | 13                 |  |
|                             | GLASGOW           | AIR TRANSAT                 |                | S D      | 12                | 0        | 0         | 67                         | 17            | 0             | 17               | 0                | 0                 | 19                   | 77            | 8                    | 13                 |  |
|                             | MANCHESTER        | AIR TRANSAT                 |                | S A      | 18                | 0        | 0         | 72                         | 11            | 11            | 0                | 6                | 0                 | 25                   | 79            | 8                    | 14                 |  |
|                             | MANCHESTER        | AIR TRANSAT                 |                | S D      | 18                | 0        | 0         | 83                         | 0             | 11            | 0                | 6                | 0                 | 21                   | 86            | 10                   | 14                 |  |
|                             | NEWCASTLE         | AIR TRANSAT                 |                | S A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 50                   | 52            | 4                    |                    |  |
|                             | NEWCASTLE         | AIR TRANSAT                 |                | S D      | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 50            | 51                   | 4                  |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 68                | 1        | 1         | 69                         | 4             | 15            | 9                | 3                | 0                 | 21                   | 60            | 23                   | 80                 |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 70                | 0        | 0         | 41                         | 33            | 13            | 13               | 0                | 0                 | 27                   | 20            | 45                   | 79                 |  |
|                             | GATWICK           | MY TRAVEL AIRWAYS UK        |                | C A      | 13                | 0        | 0         | 92                         | 0             | 0             | 8                | 0                | 0                 | 9                    | 50            | 40                   | 14                 |  |
|                             | GATWICK           | MY TRAVEL AIRWAYS UK        |                | C D      | 12                | 0        | 0         | 42                         | 8             | 42            | 8                | 0                | 0                 | 31                   | 38            | 86                   | 13                 |  |
|                             | GLASGOW           | MY TRAVEL AIRWAYS UK        |                | C A      | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |  |
|                             | MANCHESTER        | PAKISTAN INTL AIRLINES      |                | S A      | 9                 | 0        | 0         | 44                         | 22            | 0             | 22               | 11               | 0                 | 59                   | 63            | 38                   | 8                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TORONTO              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | MANCHESTER        | PAKISTAN INTL AIRLINES      | S                 | D           | 9                 | 0        | 0         | 78                         | 0                | 11               | 11                     | 0                      | 0                       | 13                         | 56                  | 24                         | 9                        |  |
|                      | GATWICK           | SKYSERVICE F B O Inc        | C                 | A           | 18                | 0        | 0         | 67                         | 11               | 6                | 6                      | 11                     | 0                       | 44                         | 64                  | 11                         | 14                       |  |
|                      | GATWICK           | SKYSERVICE F B O Inc        | C                 | D           | 18                | 0        | 0         | 11                         | 44               | 11               | 17                     | 17                     | 0                       | 67                         | 29                  | 22                         | 14                       |  |
|                      | MANCHESTER        | SKYSERVICE F B O Inc        | C                 | A           | 9                 | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | SKYSERVICE F B O Inc        | C                 | D           | 9                 | 0        | 0         | 67                         | 22               | 0                | 11                     | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | S                 | A           | 4                 | 0        | 0         | 50                         | 25               | 0                | 0                      | 0                      | 25                      | 254                        | 75                  | 6                          | 8                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | S                 | D           | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 239                        | 63                  | 23                         | 8                        |  |
|                      | EDINBURGH         | THOMAS COOK AIRLINES LTD    | S                 | A           | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 177                        | 75                  | 8                          | 4                        |  |
|                      | EDINBURGH         | THOMAS COOK AIRLINES LTD    | S                 | D           | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 163                        | 33                  | 17                         | 3                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | S                 | A           | 15                | 4        | 0         | 87                         | 7                | 0                | 0                      | 7                      | 0                       | 19                         | 72                  | 24                         | 18                       |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | S                 | D           | 10                | 0        | 0         | 70                         | 30               | 0                | 0                      | 0                      | 0                       | 8                          | 72                  | 26                         | 18                       |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | S                 | A           | 17                | 0        | 0         | 76                         | 0                | 12               | 6                      | 0                      | 6                       | 49                         | 62                  | 28                         | 13                       |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | S                 | D           | 17                | 0        | 0         | 76                         | 12               | 6                | 6                      | 0                      | 0                       | 16                         | 58                  | 68                         | 12                       |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | A           | 21                | 0        | 0         | 76                         | 0                | 10               | 14                     | 0                      | 0                       | 22                         | 50                  | 109                        | 8                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | D           | 21                | 0        | 0         | 90                         | 5                | 0                | 5                      | 0                      | 0                       | 9                          | 89                  | 4                          | 9                        |  |
|                      | GATWICK           | ZOOM AIRLINES               | S                 | A           | 17                | 0        | 2         | 59                         | 12               | 12               | 18                     | 0                      | 0                       | 25                         | 100                 | 1                          | 9                        |  |
|                      | GATWICK           | ZOOM AIRLINES               | S                 | D           | 14                | 0        | 0         | 43                         | 21               | 7                | 29                     | 0                      | 0                       | 34                         | 56                  | 18                         | 9                        |  |
|                      | GLASGOW           | ZOOM AIRLINES               | S                 | A           | 9                 | 0        | 0         | 78                         | 11               | 0                | 0                      | 11                     | 0                       | 30                         | 63                  | 10                         | 8                        |  |
|                      | GLASGOW           | ZOOM AIRLINES               | S                 | D           | 9                 | 0        | 0         | 67                         | 11               | 22               | 0                      | 0                      | 0                       | 15                         | 78                  | 8                          | 9                        |  |
|                      | MANCHESTER        | ZOOM AIRLINES               | S                 | A           | 6                 | 0        | 0         | 83                         | 0                | 17               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | ZOOM AIRLINES               | S                 | D           | 9                 | 0        | 0         | 44                         | 0                | 33               | 22                     | 0                      | 0                       | 33                         | 0                   | 0                          | 0                        |  |
|                      | STANSTED          | ZOOM AIRLINES               | S                 | D           | 4                 | 0        | 0         | 25                         | 50               | 0                | 25                     | 0                      | 0                       | 53                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL TORONTO</b> |                   |                             |                   |             | <b>1040</b>       | <b>5</b> | <b>3</b>  | <b>64</b>                  | <b>14</b>        | <b>10</b>        | <b>8</b>               | <b>3</b>               | <b>1</b>                | <b>31</b>                  | <b>54</b>           | <b>29</b>                  | <b>29</b>                |  |
| TORREJON DE ARDOZ    |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TOULON / HYERES      |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TOULOUSE (BLAGNAC)   |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | MANCHESTER        | BMI REGIONAL                | S                 | A           | 31                | 0        | 0         | 71                         | 23               | 6                | 0                      | 0                      | 0                       | 11                         | 68                  | 15                         | 31                       |  |
|                      | MANCHESTER        | BMI REGIONAL                | S                 | D           | 31                | 0        | 0         | 90                         | 6                | 3                | 0                      | 0                      | 0                       | 5                          | 90                  | 7                          | 31                       |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 93                | 0        | 0         | 62                         | 16               | 14               | 5                      | 1                      | 1                       | 25                         | 59                  | 20                         | 88                       |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 93                | 0        | 0         | 53                         | 22               | 18               | 8                      | 0                      | 0                       | 21                         | 69                  | 16                         | 89                       |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 0         | 58                         | 19               | 13               | 8                      | 2                      | 0                       | 22                         | 73                  | 11                         | 62                       |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0         | 45                         | 31               | 16               | 6                      | 2                      | 0                       | 25                         | 56                  | 18                         | 62                       |  |
|                      | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN      | S                 | A           | 31                | 0        | 0         | 45                         | 26               | 16               | 10                     | 0                      | 3                       | 38                         | 68                  | 21                         | 31                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | AUG 2004         |                   |                      |               |                      |                    |
|---|-------------------|------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|   |                   |                        |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|   |                   |                        |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| TOULOUSE (BLAGNAC)                          | BIRMINGHAM        | FLYBE.BRITISH EUROPEAN | S              | D        | 31                | 1        | 0                          | 58        | 23               | 16            | 3             | 0                | 0                | 18                | 81                   | 11            | 31                   |                    |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>             |                   |                        |                |          | <b>434</b>        | <b>1</b> | <b>0</b>                   | <b>58</b> | <b>21</b>        | <b>14</b>     | <b>6</b>      | <b>1</b>         | <b>0</b>         | <b>22</b>         | <b>68</b>            | <b>16</b>     | <b>16</b>            |                    |
| TOURS                                       | STANSTED          | RYANAIR                | S              | A        | 31                | 0        | 0                          | 87        | 10               | 3             | 0             | 0                | 3                | 97                | 2                    | 31            |                      |                    |
|   | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0                          | 61        | 32               | 6             | 0             | 0                | 14               | 81                | 8                    | 31            |                      |                    |
| <b>TOTAL TOURS</b>                          |                   |                        |                |          | <b>62</b>         | <b>1</b> | <b>0</b>                   | <b>74</b> | <b>21</b>        | <b>5</b>      | <b>0</b>      | <b>0</b>         | <b>9</b>         | <b>89</b>         | <b>5</b>             | <b>5</b>      |                      |                    |
| TREVISO                                     | LUTON             | RYANAIR                | S              | A        | 31                | 0        | 0                          | 84        | 13               | 0             | 3             | 0                | 11               | 0                 | 0                    | 0             |                      |                    |
|   | LUTON             | RYANAIR                | S              | D        | 31                | 0        | 0                          | 74        | 23               | 0             | 3             | 0                | 15               | 0                 | 0                    | 0             |                      |                    |
|   | STANSTED          | RYANAIR                | S              | A        | 94                | 0        | 0                          | 95        | 2                | 2             | 1             | 0                | 3                | 91                | 4                    | 93            |                      |                    |
|   | STANSTED          | RYANAIR                | S              | D        | 93                | 0        | 0                          | 86        | 12               | 2             | 0             | 0                | 8                | 78                | 10                   | 93            |                      |                    |
| <b>TOTAL TREVISO</b>                        |                   |                        |                |          | <b>249</b>        | <b>2</b> | <b>0</b>                   | <b>88</b> | <b>10</b>        | <b>2</b>      | <b>1</b>      | <b>0</b>         | <b>7</b>         | <b>85</b>         | <b>7</b>             | <b>7</b>      |                      |                    |
| TRIESTE (RONCHI DEI LEGIO)                  | STANSTED          | RYANAIR                | S              | A        | 31                | 0        | 0                          | 94        | 3                | 3             | 0             | 0                | 3                | 94                | 3                    | 31            |                      |                    |
|   | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0                          | 84        | 10               | 6             | 0             | 0                | 8                | 84                | 10                   | 31            |                      |                    |
| <b>TOTAL TRIESTE (RONCHI DEI LEGIONARI)</b> |                   |                        |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>89</b> | <b>6</b>         | <b>5</b>      | <b>0</b>      | <b>0</b>         | <b>6</b>         | <b>89</b>         | <b>7</b>             | <b>7</b>      |                      |                    |
| TRIPOLI                                     | GATWICK           | AFRIQYAH AIRWAYS       | S              | A        | 18                | 0        | 0                          | 11        | 22               | 22            | 33            | 11               | 0                | 75                | 0                    | 0             |                      |                    |
|   | GATWICK           | AFRIQYAH AIRWAYS       | S              | D        | 18                | 0        | 0                          | 6         | 6                | 22            | 50            | 17               | 0                | 97                | 0                    | 0             |                      |                    |
|   | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 29                | 0        | 1                          | 76        | 10               | 7             | 7             | 0                | 14               | 35                | 33                   | 23            |                      |                    |
|   | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 30                | 0        | 0                          | 80        | 10               | 7             | 3             | 0                | 12               | 39                | 30                   | 23            |                      |                    |
|   | HEATHROW          | LIBYAN ARAB AIRLINES   | S              | A        | 13                | 0        | 0                          | 31        | 8                | 38            | 23            | 0                | 48               | 63                | 27                   | 8             |                      |                    |
|   | HEATHROW          | LIBYAN ARAB AIRLINES   | S              | D        | 13                | 0        | 0                          | 15        | 15               | 8             | 62            | 0                | 63               | 75                | 25                   | 8             |                      |                    |
| <b>TOTAL TRIPOLI</b>                        |                   |                        |                |          | <b>121</b>        | <b>1</b> | <b>1</b>                   | <b>45</b> | <b>12</b>        | <b>15</b>     | <b>24</b>     | <b>4</b>         | <b>44</b>        | <b>45</b>         | <b>30</b>            | <b>30</b>     |                      |                    |
| TUNIS                                       | GATWICK           | FLYJET LTD             | C              | A        | 4                 | 0        | 0                          | 0         | 25               | 0             | 50            | 25               | 0                | 126               | 0                    | 0             |                      |                    |
|   | GATWICK           | FLYJET LTD             | C              | D        | 4                 | 0        | 0                          | 25        | 25               | 25            | 0             | 25               | 0                | 90                | 0                    | 0             |                      |                    |
|   | GATWICK           | GB AIRWAYS LTD         | S              | A        | 18                | 0        | 0                          | 17        | 44               | 33            | 6             | 0                | 30               | 39                | 31                   | 18            |                      |                    |
|   | GATWICK           | GB AIRWAYS LTD         | S              | D        | 18                | 0        | 0                          | 28        | 50               | 17            | 6             | 0                | 24               | 33                | 33                   | 18            |                      |                    |
|   | HEATHROW          | TUNISAIR               | S              | A        | 17                | 0        | 0                          | 12        | 41               | 18            | 29            | 0                | 45               | 33                | 41                   | 18            |                      |                    |
|   | HEATHROW          | TUNISAIR               | S              | D        | 17                | 0        | 0                          | 18        | 12               | 41            | 29            | 0                | 54               | 6                 | 59                   | 18            |                      |                    |
| <b>TOTAL TUNIS</b>                          |                   |                        |                |          | <b>78</b>         | <b>0</b> | <b>0</b>                   | <b>18</b> | <b>36</b>        | <b>26</b>     | <b>18</b>     | <b>3</b>         | <b>45</b>        | <b>28</b>         | <b>41</b>            | <b>41</b>     |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                             |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| TURIN                | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0                          | 52               | 16               | 26                     | 6                      | 0                       | 0                          | 23                  | 57                         | 25                       | 30        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0                          | 52               | 13               | 23                     | 13                     | 0                       | 0                          | 29                  | 27                         | 28                       | 30        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                          | 68               | 23               | 6                      | 3                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 1        | 0                          | 68               | 26               | 6                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |
|                      | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0                          | 94               | 6                | 0                      | 0                      | 0                       | 0                          | 3                   | 87                         | 6                        | 31        |
|                      | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0                          | 84               | 13               | 3                      | 0                      | 0                       | 0                          | 8                   | 65                         | 11                       | 31        |
| <b>TOTAL TURIN</b>   |                   |                             |                   |             | <b>186</b>        | <b>1</b> | <b>0</b>                   | <b>69</b>        | <b>16</b>        | <b>11</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>59</b>                  | <b>17</b>                | <b>17</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: V

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                            | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |  |
|-------------------------|-------------------|------------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                         |                   |                                    |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                         |                   |                                    |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| VAGAR                   |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | EDINBURGH         | ATLANTIC AIRWAYS                   | C                 | A           | 3                 | 0        | 0         | 67                         | 0                | 0                | 0                      | 33                     | 0                       | 66                         | 0                   | 0                          | 0                        |  |
|                         | EDINBURGH         | ATLANTIC AIRWAYS                   | C                 | D           | 3                 | 0        | 0         | 33                         | 0                | 33               | 33                     | 0                      | 0                       | 52                         | 0                   | 0                          | 0                        |  |
|                         | STANSTED          | ATLANTIC AIRWAYS                   | S                 | A           | 8                 | 0        | 0         | 38                         | 50               | 0                | 13                     | 0                      | 0                       | 22                         | 57                  | 62                         | 7                        |  |
|                         | STANSTED          | ATLANTIC AIRWAYS                   | S                 | D           | 8                 | 0        | 0         | 38                         | 50               | 0                | 13                     | 0                      | 0                       | 23                         | 43                  | 60                         | 7                        |  |
| <b>TOTAL VAGAR</b>      |                   |                                    |                   |             | <b>22</b>         | <b>1</b> | <b>0</b>  | <b>41</b>                  | <b>36</b>        | <b>5</b>         | <b>14</b>              | <b>5</b>               | <b>0</b>                | <b>32</b>                  | <b>50</b>           | <b>61</b>                  | <b>61</b>                |  |
| VALENCIA                |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | MANCHESTER        | CHANNEL EXPRESS (INCORP:<br>JET 2) | S                 | A           | 31                | 0        | 0         | 13                         | 58               | 23               | 6                      | 0                      | 0                       | 28                         | 0                   | 0                          | 0                        |  |
|                         | MANCHESTER        | CHANNEL EXPRESS (INCORP:<br>JET 2) | S                 | D           | 31                | 0        | 0         | 90                         | 6                | 0                | 3                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 31                | 0        | 0         | 58                         | 16               | 23               | 3                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 31                | 0        | 0         | 61                         | 16               | 16               | 6                      | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD        | S                 | A           | 34                | 0        | 0         | 85                         | 3                | 3                | 6                      | 3                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD        | S                 | D           | 34                | 0        | 0         | 62                         | 24               | 9                | 6                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | GB AIRWAYS LTD                     | S                 | A           | 31                | 0        | 0         | 29                         | 13               | 35               | 19                     | 3                      | 0                       | 49                         | 45                  | 22                         | 31                       |  |
|                         | GATWICK           | GB AIRWAYS LTD                     | S                 | D           | 31                | 0        | 0         | 42                         | 32               | 10               | 13                     | 3                      | 0                       | 39                         | 58                  | 19                         | 31                       |  |
|                         | HEATHROW          | IBERIA                             | S                 | A           | 31                | 0        | 0         | 68                         | 16               | 10               | 3                      | 3                      | 0                       | 21                         | 77                  | 8                          | 31                       |  |
|                         | HEATHROW          | IBERIA                             | S                 | D           | 31                | 0        | 0         | 71                         | 16               | 6                | 3                      | 3                      | 0                       | 19                         | 81                  | 14                         | 31                       |  |
|                         | STANSTED          | RYANAIR                            | S                 | A           | 62                | 0        | 0         | 45                         | 29               | 19               | 6                      | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |
|                         | STANSTED          | RYANAIR                            | S                 | D           | 62                | 0        | 0         | 42                         | 37               | 16               | 5                      | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL VALENCIA</b>   |                   |                                    |                   |             | <b>441</b>        | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>24</b>        | <b>15</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>66</b>           | <b>15</b>                  | <b>15</b>                |  |
| VALLADOLID              |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | STANSTED          | RYANAIR                            | S                 | A           | 31                | 0        | 0         | 97                         | 0                | 3                | 0                      | 0                      | 0                       | 4                          | 84                  | 7                          | 31                       |  |
|                         | STANSTED          | RYANAIR                            | S                 | D           | 31                | 0        | 0         | 74                         | 23               | 0                | 3                      | 0                      | 0                       | 12                         | 48                  | 19                         | 31                       |  |
| <b>TOTAL VALLADOLID</b> |                   |                                    |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>11</b>        | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>66</b>           | <b>13</b>                  | <b>13</b>                |  |
| VANCOUVER               |                   |                                    |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | HEATHROW          | AIR CANADA                         | S                 | A           | 93                | 0        | 0         | 77                         | 13               | 6                | 3                      | 0                      | 0                       | 10                         | 61                  | 16                         | 93                       |  |
|                         | HEATHROW          | AIR CANADA                         | S                 | D           | 93                | 0        | 0         | 60                         | 19               | 15               | 5                      | 0                      | 0                       | 20                         | 51                  | 28                         | 93                       |  |
|                         | GATWICK           | AIR TRANSAT                        | S                 | A           | 18                | 0        | 0         | 83                         | 0                | 11               | 6                      | 0                      | 0                       | 10                         | 85                  | 12                         | 13                       |  |
|                         | GATWICK           | AIR TRANSAT                        | S                 | D           | 18                | 0        | 0         | 44                         | 50               | 0                | 6                      | 0                      | 0                       | 18                         | 62                  | 21                         | 13                       |  |
|                         | GLASGOW           | AIR TRANSAT                        | S                 | A           | 10                | 0        | 0         | 70                         | 20               | 10               | 0                      | 0                      | 0                       | 11                         | 44                  | 21                         | 9                        |  |
|                         | GLASGOW           | AIR TRANSAT                        | S                 | D           | 10                | 0        | 0         | 60                         | 10               | 20               | 10                     | 0                      | 0                       | 19                         | 44                  | 25                         | 9                        |  |
|                         | MANCHESTER        | AIR TRANSAT                        | S                 | A           | 9                 | 0        | 0         | 56                         | 11               | 22               | 11                     | 0                      | 0                       | 19                         | 67                  | 14                         | 9                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: V

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |
|------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                        |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                        |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| VANCOUVER              | MANCHESTER        | AIR TRANSAT                      | S              | D        | 9                 | 0        | 0         | 78                         | 0             | 22            | 0                | 0                | 0                 | 14                   | 89            | 10                   | 9                  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 43                | 0        | 0         | 72                         | 9             | 9             | 9                | 0                | 0                 | 17                   | 83            | 11                   | 29                 |
|                        | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 42                | 0        | 0         | 43                         | 26            | 21            | 10               | 0                | 0                 | 26                   | 19            | 77                   | 31                 |
|                        | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | A        | 9                 | 0        | 0         | 44                         | 11            | 33            | 11               | 0                | 0                 | 27                   | 0             | 90                   | 5                  |
|                        | GATWICK           | MY TRAVEL AIRWAYS UK             | C              | D        | 9                 | 0        | 0         | 56                         | 33            | 0             | 11               | 0                | 0                 | 19                   | 20            | 30                   | 5                  |
|                        | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | A        | 9                 | 0        | 0         | 11                         | 33            | 44            | 11               | 0                | 0                 | 34                   | 25            | 341                  | 4                  |
|                        | MANCHESTER        | MY TRAVEL AIRWAYS UK             | C              | D        | 8                 | 0        | 0         | 63                         | 13            | 25            | 0                | 0                | 0                 | 16                   | 0             | 127                  | 4                  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD         | S              | A        | 8                 | 0        | 0         | 75                         | 0             | 0             | 13               | 0                | 13                | 197                  | 69            | 16                   | 13                 |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD         | S              | D        | 8                 | 0        | 0         | 13                         | 38            | 13            | 38               | 0                | 0                 | 59                   | 83            | 13                   | 12                 |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD         | S              | A        | 9                 | 0        | 0         | 56                         | 0             | 11            | 0                | 11               | 22                | 296                  | 60            | 209                  | 5                  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD         | S              | D        | 8                 | 0        | 0         | 63                         | 0             | 0             | 13               | 0                | 25                | 397                  | 60            | 247                  | 5                  |
|                        | STANSTED          | THOMAS COOK AIRLINES LTD         | S              | A        | 3                 | 0        | 0         | 0                          | 67            | 0             | 33               | 0                | 0                 | 49                   | 0             | 0                    | 0                  |
|                        | STANSTED          | THOMAS COOK AIRLINES LTD         | S              | D        | 3                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 26                   | 0             | 0                    | 0                  |
|                        | GATWICK           | ZOOM AIRLINES                    | S              | A        | 8                 | 0        | 2         | 63                         | 25            | 0             | 13               | 0                | 0                 | 27                   | 60            | 17                   | 5                  |
|                        | GATWICK           | ZOOM AIRLINES                    | S              | D        | 12                | 0        | 4         | 50                         | 8             | 25            | 17               | 0                | 0                 | 43                   | 80            | 9                    | 5                  |
|                        | GLASGOW           | ZOOM AIRLINES                    | S              | A        | 9                 | 0        | 0         | 78                         | 0             | 22            | 0                | 0                | 0                 | 11                   | 43            | 14                   | 7                  |
|                        | GLASGOW           | ZOOM AIRLINES                    | S              | D        | 9                 | 3        | 0         | 67                         | 22            | 0             | 0                | 11               | 0                 | 32                   | 57            | 24                   | 7                  |
|                        | MANCHESTER        | ZOOM AIRLINES                    | S              | A        | 9                 | 0        | 0         | 44                         | 0             | 33            | 22               | 0                | 0                 | 34                   | 0             | 0                    | 0                  |
|                        | MANCHESTER        | ZOOM AIRLINES                    | S              | D        | 8                 | 0        | 0         | 50                         | 13            | 25            | 13               | 0                | 0                 | 21                   | 0             | 0                    | 0                  |
|                        | STANSTED          | ZOOM AIRLINES                    | S              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 38                   | 0             | 52                   | 2                  |
| <b>TOTAL VANCOUVER</b> |                   |                                  |                |          | <b>480</b>        | <b>3</b> | <b>6</b>  | <b>62</b>                  | <b>16</b>     | <b>13</b>     | <b>8</b>         | <b>0</b>         | <b>1</b>          | <b>34</b>            | <b>56</b>     | <b>35</b>            | <b>35</b>          |
| VARADERO               | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 4                    | 75            | 48                   | 4                  |
|                        | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 60                         | 20            | 0             | 20               | 0                | 0                 | 25                   | 75            | 61                   | 4                  |
|                        | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                        | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |
|                        | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 3                 | 0        | 0         | 33                         | 33            | 33            | 0                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 81                   | 0             | 0                    | 0                  |
|                        | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 2                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 53                   | 0             | 0                    | 0                  |
| <b>TOTAL VARADERO</b>  |                   |                                  |                |          | <b>27</b>         | <b>1</b> | <b>0</b>  | <b>67</b>                  | <b>15</b>     | <b>7</b>      | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>55</b>     | <b>99</b>            | <b>99</b>          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| VARNA                | BIRMINGHAM        | BH AIR                           | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 17            | 75                   | 9                  | 4         |
|                      | BIRMINGHAM        | BH AIR                           | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 18            | 75                   | 10                 | 4         |
|                      | EDINBURGH         | BH AIR                           | C              | A        | 2                 | 1        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 0             | 58                   | 3                  |           |
|                      | EDINBURGH         | BH AIR                           | C              | D        | 2                 | 0        | 0                          | 0             | 100           | 0                | 0                | 0                 | 17                   | 0             | 65                   | 2                  |           |
|                      | GATWICK           | BH AIR                           | C              | A        | 8                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 14                   | 75            | 17                   | 4                  |           |
|                      | GATWICK           | BH AIR                           | C              | D        | 8                 | 0        | 0                          | 63            | 25            | 13               | 0                | 0                 | 15                   | 75            | 18                   | 4                  |           |
|                      | GLASGOW           | BH AIR                           | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 60            | 18                   | 5                  |           |
|                      | GLASGOW           | BH AIR                           | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 12                   | 20            | 22                   | 5                  |           |
|                      | MANCHESTER        | BH AIR                           | C              | A        | 13                | 0        | 0                          | 23            | 15            | 8                | 54               | 0                 | 52                   | 38            | 44                   | 13                 |           |
|                      | MANCHESTER        | BH AIR                           | C              | D        | 13                | 0        | 0                          | 31            | 8             | 8                | 54               | 0                 | 52                   | 23            | 51                   | 13                 |           |
|                      | NEWCASTLE         | BH AIR                           | C              | A        | 4                 | 0        | 0                          | 0             | 75            | 25               | 0                | 0                 | 25                   | 100           | 0                    | 4                  |           |
|                      | NEWCASTLE         | BH AIR                           | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 23                   | 100           | 0                    | 4                  |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 19                   | 75            | 8                    | 4                  |           |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 5                    | 100           | 1                    | 5                  |           |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |           |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 1                  |           |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |           |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 6                    | 0             | 0                    | 0                  |           |
|                      | GATWICK           | BULGARIA AIR                     | S              | A        | 14                | 0        | 0                          | 86            | 0             | 7                | 7                | 0                 | 11                   | 89            | 4                    | 9                  |           |
|                      | GATWICK           | BULGARIA AIR                     | S              | D        | 14                | 0        | 0                          | 64            | 21            | 7                | 7                | 0                 | 15                   | 56            | 13                   | 9                  |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 56            | 33            | 11               | 0                | 0                 | 14                   | 100           | 0                    | 4                  |           |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 5                    | 100           | 6                    | 4                  |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | A        | 13                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 7                    | 88            | 13                   | 8                  |           |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD         | C              | D        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 88            | 11                   | 8                  |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |           |
| <b>TOTAL VARNA</b>   |                   |                                  |                |          | <b>176</b>        | <b>1</b> | <b>0</b>                   | <b>67</b>     | <b>16</b>     | <b>8</b>         | <b>9</b>         | <b>0</b>          | <b>0</b>             | <b>16</b>     | <b>63</b>            | <b>21</b>          | <b>21</b> |
| VASTERAS             | LUTON             | RYANAIR                          | S              | A        | 53                | 0        | 0                          | 91            | 4             | 4                | 2                | 0                 | 5                    | 0             | 0                    | 0                  |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: V

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |
|-----------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                                  |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| VASTERAS              | LUTON             | RYANAIR                          |                   | S D         | 54                | 0        | 0         | 89                         | 4                | 4                | 4                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
| <b>TOTAL VASTERAS</b> |                   |                                  |                   |             | <b>107</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>4</b>         | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>67</b>           | <b>16</b>                  | <b>16</b>                |
| VENICE                | GLASGOW           | BMI BRITISH MIDLAND              |                   | C A         | 4                 | 0        | 0         | 25                         | 50               | 25               | 0                      | 0                      | 0                       | 19                         | 100                 | 2                          | 5                        |
|                       | GLASGOW           | BMI BRITISH MIDLAND              |                   | C D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 1                          | 5                        |
|                       | HEATHROW          | BMI BRITISH MIDLAND              |                   | S A         | 31                | 0        | 0         | 58                         | 23               | 10               | 10                     | 0                      | 0                       | 26                         | 26                  | 37                         | 31                       |
|                       | HEATHROW          | BMI BRITISH MIDLAND              |                   | S D         | 31                | 0        | 0         | 71                         | 13               | 10               | 6                      | 0                      | 0                       | 19                         | 42                  | 27                         | 31                       |
|                       | NEWCASTLE         | BMI BRITISH MIDLAND              |                   | C A         | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 13                         | 100                 | 5                          | 5                        |
|                       | NEWCASTLE         | BMI BRITISH MIDLAND              |                   | C D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 6                          | 5                        |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C A         | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 11                         | 100                 | 0                          | 4                        |
|                       | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C D         | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 23                         | 100                 | 2                          | 4                        |
|                       | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C A         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 6                          | 75                  | 5                          | 4                        |
|                       | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY |                   | C D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 7                          | 4                        |
|                       | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  |                   | S A         | 31                | 0        | 0         | 81                         | 3                | 16               | 0                      | 0                      | 0                       | 9                          | 53                  | 22                         | 30                       |
|                       | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  |                   | S D         | 31                | 0        | 0         | 77                         | 13               | 10               | 0                      | 0                      | 0                       | 8                          | 77                  | 12                         | 31                       |
|                       | GATWICK           | BRITISH AIRWAYS PLC              |                   | S A         | 91                | 0        | 1         | 59                         | 19               | 11               | 10                     | 1                      | 0                       | 24                         | 49                  | 27                         | 97                       |
|                       | GATWICK           | BRITISH AIRWAYS PLC              |                   | S D         | 92                | 0        | 0         | 50                         | 24               | 16               | 9                      | 1                      | 0                       | 28                         | 43                  | 26                         | 97                       |
|                       | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  |                   | S A         | 31                | 0        | 0         | 81                         | 10               | 3                | 6                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | CHANNEL EXPRESS (INCORP: JET 2)  |                   | S D         | 31                | 0        | 0         | 84                         | 13               | 0                | 3                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD      |                   | S A         | 61                | 0        | 1         | 52                         | 21               | 10               | 15                     | 2                      | 0                       | 27                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD      |                   | S D         | 62                | 0        | 0         | 48                         | 26               | 16               | 10                     | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        |
|                       | GATWICK           | MONARCH AIRLINES                 |                   | C A         | 4                 | 0        | 0         | 25                         | 0                | 75               | 0                      | 0                      | 0                       | 35                         | 40                  | 52                         | 5                        |
|                       | GATWICK           | MONARCH AIRLINES                 |                   | C D         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 80                  | 42                         | 5                        |
|                       | MANCHESTER        | MONARCH AIRLINES                 |                   | C A         | 4                 | 0        | 0         | 0                          | 50               | 25               | 0                      | 0                      | 25                      | 167                        | 40                  | 43                         | 5                        |
|                       | MANCHESTER        | MONARCH AIRLINES                 |                   | C D         | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 0                      | 25                      | 138                        | 40                  | 29                         | 5                        |
| <b>TOTAL VENICE</b>   |                   |                                  |                   |             | <b>540</b>        | <b>1</b> | <b>2</b>  | <b>62</b>                  | <b>18</b>        | <b>11</b>        | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>56</b>           | <b>24</b>                  | <b>24</b>                |
| VERONA VILLAFRANCA    | GLASGOW           | BMI BRITISH MIDLAND              |                   | C A         | 4                 | 0        | 0         | 0                          | 0                | 25               | 75                     | 0                      | 0                       | 76                         | 0                   | 97                         | 4                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: V

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |
|---------------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                 |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                 |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| VERONA VILLAFRANCA              | GLASGOW           | BMI BRITISH MIDLAND              | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 28            | 0                    | 79                 | 4         |
|                                 | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 63                   | 10                 | 8         |
|                                 | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 4                  | 8         |
|                                 | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 56            | 11            | 33               | 0                | 0                 | 0                    | 19            | 88                   | 8                  | 8         |
|                                 | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 11            | 100                  | 4                  | 8         |
|                                 | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 17            | 50                   | 17                 | 4         |
|                                 | GLASGOW           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 4         |
|                                 | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 56            | 11            | 0                | 33               | 0                 | 0                    | 35            | 50                   | 19                 | 8         |
|                                 | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 6             | 88                   | 5                  | 8         |
|                                 | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | A        | 8                 | 0        | 0                          | 38            | 0             | 38               | 25               | 0                 | 0                    | 39            | 0                    | 49                 | 8         |
|                                 | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD  | C              | D        | 8                 | 0        | 0                          | 63            | 25            | 13               | 0                | 0                 | 0                    | 12            | 25                   | 38                 | 8         |
|                                 | GATWICK           | BRITISH AIRWAYS PLC              | S              | A        | 62                | 0        | 0                          | 68            | 11            | 13               | 6                | 0                 | 2                    | 23            | 48                   | 23                 | 62        |
|                                 | GATWICK           | BRITISH AIRWAYS PLC              | S              | D        | 62                | 0        | 0                          | 45            | 19            | 23               | 13               | 0                 | 0                    | 29            | 42                   | 26                 | 62        |
|                                 | STANSTED          | EUROPEAN AIR CHARTER             | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 0                | 25               | 25                | 0                    | 81            | 50                   | 18                 | 4         |
|                                 | STANSTED          | EUROPEAN AIR CHARTER             | C              | D        | 5                 | 0        | 0                          | 20            | 0             | 20               | 20               | 40                | 0                    | 119           | 25                   | 34                 | 4         |
|                                 | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 0                | 20               | 0                 | 0                    | 23            | 25                   | 52                 | 4         |
|                                 | MANCHESTER        | EXCEL AIRWAYS LTD                | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 9             | 25                   | 47                 | 4         |
|                                 | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
|                                 | NEWCASTLE         | EXCEL AIRWAYS LTD                | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 22            | 0                    | 0                  | 0         |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 44            | 11            | 11               | 33               | 0                 | 0                    | 40            | 50                   | 42                 | 8         |
|                                 | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 67            | 0             | 22               | 0                | 11                | 0                    | 31            | 38                   | 53                 | 8         |
|                                 | NEWCASTLE         | FIRST CHOICE AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 42            | 75                   | 14                 | 4         |
|                                 | NEWCASTLE         | FIRST CHOICE AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 40            | 40            | 0                | 20               | 0                 | 0                    | 48            | 25                   | 15                 | 4         |
| <b>TOTAL VERONA VILLAFRANCA</b> |                   |                                  |                |          | <b>267</b>        | <b>0</b> | <b>0</b>                   | <b>60</b>     | <b>13</b>     | <b>14</b>        | <b>11</b>        | <b>2</b>          | <b>0</b>             | <b>27</b>     | <b>49</b>            | <b>26</b>          | <b>26</b> |
| VIENNA                          | EDINBURGH         | AUSTRIAN AIRLINES                | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 22            | 0                    | 0                  | 0         |
|                                 | EDINBURGH         | AUSTRIAN AIRLINES                | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 29            | 0                    | 0                  | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |
|----------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                                 |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| VIENNA               | HEATHROW          | AUSTRIAN AIRLINES               | S                 | A           | 151               | 0        | 0         | 75                         | 15               | 7                | 4                      | 0                      | 0                       | 12                         | 52                  | 24                         | 151                      |
|                      | HEATHROW          | AUSTRIAN AIRLINES               | S                 | D           | 151               | 0        | 0         | 56                         | 30               | 10               | 3                      | 0                      | 0                       | 17                         | 46                  | 29                         | 151                      |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 27                | 0        | 0         | 96                         | 0                | 0                | 4                      | 0                      | 0                       | 6                          | 72                  | 20                         | 25                       |
|                      | BIRMINGHAM        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 27                | 0        | 0         | 89                         | 7                | 0                | 4                      | 0                      | 0                       | 7                          | 76                  | 15                         | 25                       |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 31                | 0        | 0         | 81                         | 13               | 6                | 0                      | 0                      | 0                       | 9                          | 30                  | 25                         | 30                       |
|                      | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 31                | 0        | 0         | 77                         | 23               | 0                | 0                      | 0                      | 0                       | 8                          | 53                  | 20                         | 30                       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | A           | 118               | 0        | 1         | 85                         | 5                | 4                | 6                      | 0                      | 0                       | 10                         | 66                  | 16                         | 124                      |
|                      | HEATHROW          | BRITISH AIRWAYS PLC             | S                 | D           | 118               | 0        | 0         | 70                         | 14               | 7                | 7                      | 2                      | 0                       | 18                         | 65                  | 22                         | 124                      |
|                      | STANSTED          | NIKI                            | S                 | A           | 54                | 0        | 0         | 59                         | 30               | 11               | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
|                      | STANSTED          | NIKI                            | S                 | D           | 54                | 0        | 0         | 65                         | 26               | 9                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
| <b>TOTAL VIENNA</b>  |                   |                                 |                   |             | <b>767</b>        | <b>0</b> | <b>1</b>  | <b>72</b>                  | <b>17</b>        | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>56</b>           | <b>23</b>                  | <b>23</b>                |
| VILNIUS              | GATWICK           | AIR BALTIC CORPORATION SIA      | S                 | A           | 31                | 0        | 0         | 90                         | 6                | 3                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                      | GATWICK           | AIR BALTIC CORPORATION SIA      | S                 | D           | 31                | 0        | 0         | 74                         | 23               | 3                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S                 | A           | 22                | 0        | 0         | 50                         | 23               | 27               | 0                      | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | BRITISH AIRWAYS PLC             | S                 | D           | 22                | 0        | 0         | 45                         | 18               | 32               | 5                      | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | LITHUANIAN AIRLINES             | S                 | A           | 62                | 0        | 0         | 84                         | 6                | 5                | 5                      | 0                      | 0                       | 10                         | 74                  | 12                         | 53                       |
|                      | GATWICK           | LITHUANIAN AIRLINES             | S                 | D           | 62                | 0        | 0         | 74                         | 16               | 5                | 5                      | 0                      | 0                       | 13                         | 74                  | 10                         | 53                       |
| <b>TOTAL VILNIUS</b> |                   |                                 |                   |             | <b>230</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>        | <b>9</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>74</b>           | <b>11</b>                  | <b>11</b>                |
| VOLOS                | GATWICK           | ASTRAEUS LTD                    | C                 | A           | 4                 | 0        | 0         | 50                         | 25               | 25               | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | ASTRAEUS LTD                    | C                 | D           | 3                 | 1        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD               | C                 | D           | 4                 | 0        | 0         | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 30                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD        | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 50                  | 38                         | 4                        |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD        | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 25                  | 18                         | 4                        |
| <b>TOTAL VOLOS</b>   |                   |                                 |                   |             | <b>19</b>         | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>21</b>        | <b>16</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>63</b>           | <b>18</b>                  | <b>18</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: W

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | AUG 2004                |                            |                     |                            |                          |
|----------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                  |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                  |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| WARSAW                           | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 88                | 0        | 1         | 74                         | 10               | 11               | 3                      | 0                      | 1                       | 17                         | 40                  | 31                         | 90                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 88                | 0        | 0         | 67                         | 19               | 5                | 9                      | 0                      | 0                       | 18                         | 36                  | 37                         | 90                       |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 54                | 0        | 0         | 93                         | 2                | 6                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 54                | 0        | 0         | 76                         | 19               | 4                | 2                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                                  | GATWICK           | LOT-POLISH AIRLINES         | S                 | A           | 27                | 0        | 0         | 59                         | 26               | 11               | 4                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |
|                                  | GATWICK           | LOT-POLISH AIRLINES         | S                 | D           | 27                | 0        | 0         | 30                         | 30               | 19               | 22                     | 0                      | 0                       | 35                         | 0                   | 0                          | 0                        |
|                                  | HEATHROW          | LOT-POLISH AIRLINES         | S                 | A           | 93                | 0        | 0         | 69                         | 15               | 10               | 5                      | 1                      | 0                       | 17                         | 48                  | 17                         | 93                       |
|                                  | HEATHROW          | LOT-POLISH AIRLINES         | S                 | D           | 93                | 0        | 0         | 76                         | 13               | 4                | 4                      | 1                      | 1                       | 19                         | 54                  | 18                         | 93                       |
|                                  | MANCHESTER        | LOT-POLISH AIRLINES         | S                 | A           | 27                | 0        | 0         | 96                         | 0                | 4                | 0                      | 0                      | 0                       | 3                          | 96                  | 2                          | 27                       |
|                                  | MANCHESTER        | LOT-POLISH AIRLINES         | S                 | D           | 27                | 0        | 0         | 96                         | 0                | 4                | 0                      | 0                      | 0                       | 2                          | 81                  | 7                          | 26                       |
|                                  | STANSTED          | SKY EUROPE                  | S                 | A           | 27                | 0        | 0         | 70                         | 15               | 11               | 4                      | 0                      | 0                       | 15                         | 65                  | 18                         | 31                       |
|                                  | STANSTED          | SKY EUROPE                  | S                 | D           | 26                | 0        | 1         | 65                         | 19               | 8                | 8                      | 0                      | 0                       | 19                         | 32                  | 32                         | 31                       |
|                                  | LUTON             | WIZZ AIR                    | S                 | A           | 35                | 4        | 0         | 89                         | 3                | 9                | 0                      | 0                      | 0                       | 4                          | 72                  | 15                         | 43                       |
|                                  | LUTON             | WIZZ AIR                    | S                 | D           | 35                | 4        | 0         | 66                         | 14               | 17               | 3                      | 0                      | 0                       | 15                         | 27                  | 45                         | 44                       |
| <b>TOTAL WARSAW</b>              |                   |                             |                   |             | <b>701</b>        | <b>9</b> | <b>2</b>  | <b>74</b>                  | <b>13</b>        | <b>8</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>50</b>           | <b>24</b>                  | <b>24</b>                |
| WASHINGTON (DULLES)              | MANCHESTER        | BMI BRITISH MIDLAND         | S                 | A           | 26                | 0        | 0         | 85                         | 8                | 4                | 4                      | 0                      | 0                       | 8                          | 74                  | 10                         | 27                       |
|                                  | MANCHESTER        | BMI BRITISH MIDLAND         | S                 | D           | 26                | 0        | 0         | 73                         | 19               | 4                | 4                      | 0                      | 0                       | 13                         | 58                  | 16                         | 26                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 85                | 1        | 2         | 89                         | 4                | 4                | 2                      | 0                      | 1                       | 24                         | 91                  | 4                          | 92                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 87                | 0        | 0         | 56                         | 23               | 14               | 7                      | 0                      | 0                       | 19                         | 29                  | 37                         | 93                       |
|                                  | HEATHROW          | UNITED AIRLINES             | S                 | A           | 122               | 0        | 0         | 80                         | 7                | 6                | 3                      | 3                      | 0                       | 18                         | 60                  | 20                         | 124                      |
|                                  | HEATHROW          | UNITED AIRLINES             | S                 | D           | 120               | 1        | 0         | 68                         | 18               | 8                | 6                      | 1                      | 0                       | 17                         | 73                  | 15                         | 124                      |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0        | 0         | 74                         | 19               | 3                | 3                      | 0                      | 0                       | 12                         | 55                  | 17                         | 44                       |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0        | 0         | 55                         | 26               | 13               | 6                      | 0                      | 0                       | 22                         | 18                  | 33                         | 44                       |
| <b>TOTAL WASHINGTON (DULLES)</b> |                   |                             |                   |             | <b>528</b>        | <b>2</b> | <b>2</b>  | <b>73</b>                  | <b>14</b>        | <b>7</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>60</b>           | <b>19</b>                  | <b>19</b>                |
| WATERFORD                        | LUTON             | AER ARRAN                   | S                 | A           | 62                | 0        | 0         | 89                         | 3                | 3                | 5                      | 0                      | 0                       | 7                          | 65                  | 32                         | 62                       |
|                                  | LUTON             | AER ARRAN                   | S                 | D           | 62                | 0        | 0         | 84                         | 8                | 5                | 3                      | 0                      | 0                       | 9                          | 63                  | 36                         | 62                       |
|                                  | MANCHESTER        | AER ARRAN                   | S                 | A           | 13                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 3                          | 57                  | 27                         | 14                       |
|                                  | MANCHESTER        | AER ARRAN                   | S                 | D           | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 86                  | 8                          | 14                       |
| <b>TOTAL WATERFORD</b>           |                   |                             |                   |             | <b>150</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>5</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>65</b>           | <b>31</b>                  | <b>31</b>                |
| WICK                             |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: W

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | AUG 2004         |                   |                      |               |                      |                    |
|-----------------------|-------------------|-------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |             |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |             |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| WINDHOEK              | GATWICK           | AIR NAMIBIA | S              | A        | 13                | 0        | 0                          | 15        | 8                | 54            | 23            | 0                | 0                | 45                | 0                    | 0             | 0                    |                    |
|                       | GATWICK           | AIR NAMIBIA | S              | D        | 13                | 0        | 0                          | 92        | 8                | 0             | 0             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL WINDHOEK</b> |                   |             |                |          | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>54</b> | <b>8</b>         | <b>27</b>     | <b>12</b>     | <b>0</b>         | <b>0</b>         | <b>26</b>         | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |
| WROCLAW               | STANSTED          | RYANAIR     | S              | A        | 31                | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
|                       | STANSTED          | RYANAIR     | S              | D        | 31                | 0        | 0                          | 84        | 13               | 3             | 0             | 0                | 0                | 8                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL WROCLAW</b>  |                   |             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>92</b> | <b>6</b>         | <b>2</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>4</b>          | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: Z

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |           |           |
|----------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                      |                   |                                  |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                      |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | Matched   | Unmatched |
| ZADAR                |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 25            | 75            | 0                | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0         | 0         |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 40                   | 15                 | 5         | 5         |
| <b>TOTAL ZADAR</b>   |                   |                                  |                |          | <b>8</b>          | <b>0</b> | <b>0</b>                   | <b>38</b>     | <b>63</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>40</b>            | <b>15</b>          | <b>15</b> |           |
| ZAGREB               |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | HEATHROW          | CROATIA AIRLINES                 | S              | A        | 36                | 0        | 0                          | 78            | 11            | 8                | 3                | 0                 | 0                    | 10            | 69                   | 21                 | 35        | 35        |
|                      | HEATHROW          | CROATIA AIRLINES                 | S              | D        | 36                | 0        | 0                          | 58            | 17            | 19               | 6                | 0                 | 0                    | 17            | 49                   | 28                 | 35        | 35        |
| <b>TOTAL ZAGREB</b>  |                   |                                  |                |          | <b>73</b>         | <b>0</b> | <b>0</b>                   | <b>67</b>     | <b>14</b>     | <b>14</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>59</b>            | <b>24</b>          | <b>24</b> |           |
| ZAKINTHOS            |                   |                                  |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 50               | 50               | 0                 | 0                    | 59            | 60                   | 19                 | 5         | 5         |
|                      | BIRMINGHAM        | AIR MALTA                        | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 60                   | 20                 | 5         | 5         |
|                      | MANCHESTER        | ALEXANDAIR                       | C              | A        | 4                 | 0        | 0                          | 0             | 0             | 25               | 50               | 0                 | 25                   | 298           | 0                    | 0                  | 0         | 0         |
|                      | MANCHESTER        | ALEXANDAIR                       | C              | D        | 4                 | 0        | 0                          | 0             | 0             | 0                | 75               | 0                 | 25                   | 320           | 0                    | 0                  | 0         | 0         |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 50               | 25               | 0                 | 0                    | 54            | 22                   | 99                 | 9         | 9         |
|                      | GATWICK           | ASTRAEUS LTD                     | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 19            | 78                   | 89                 | 9         | 9         |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 25                   | 31                 | 4         | 4         |
|                      | MANCHESTER        | ASTRAEUS LTD                     | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 14            | 100                  | 4                  | 4         | 4         |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 5                  | 4         | 4         |
|                      | BIRMINGHAM        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 2                  | 4         | 4         |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 4             | 89                   | 3                  | 9         | 9         |
|                      | GATWICK           | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 10            | 89                   | 3                  | 9         | 9         |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         | 0         |
|                      | LUTON             | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         | 0         |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 44                   | 22                 | 9         | 9         |
|                      | MANCHESTER        | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 56                   | 21                 | 9         | 9         |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 65            | 100                  | 0                  | 5         | 5         |
|                      | NEWCASTLE         | BRITANNIA AIRWAYS AND THOMSONFLY | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 67            | 100                  | 0                  | 5         | 5         |
|                      | BIRMINGHAM        | EUROPEAN AIR CHARTER             | C              | A        | 4                 | 0        | 0                          | 25            | 0             | 25               | 0                | 50                | 0                    | 140           | 0                    | 0                  | 0         | 0         |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: Z

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | AUG 2004             |               |                      |                    |         |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| ZAKINTHOS            | BIRMINGHAM        | EUROPEAN AIR CHARTER     | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 0                | 25               | 25                | 0                    | 116           | 0                    | 0                  | 0       |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | A        | 8                 | 0        | 0                          | 63            | 0             | 13               | 13               | 0                 | 13                   | 174           | 87                   | 8                  | 15      |
|                      | GATWICK           | EXCEL AIRWAYS LTD        | C              | D        | 8                 | 0        | 0                          | 63            | 13            | 0                | 25               | 0                 | 0                    | 24            | 87                   | 8                  | 15      |
|                      | GLASGOW           | EXCEL AIRWAYS LTD        | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 12            | 100                  | 1                  | 4       |
|                      | GLASGOW           | EXCEL AIRWAYS LTD        | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 60                   | 24                 | 5       |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | A        | 8                 | 0        | 0                          | 75            | 0             | 13               | 13               | 0                 | 0                    | 24            | 60                   | 16                 | 15      |
|                      | MANCHESTER        | EXCEL AIRWAYS LTD        | C              | D        | 8                 | 0        | 0                          | 75            | 13            | 0                | 13               | 0                 | 0                    | 15            | 80                   | 9                  | 15      |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | A        | 7                 | 1        | 0                          | 57            | 0             | 29               | 14               | 0                 | 0                    | 30            | 60                   | 15                 | 5       |
|                      | NEWCASTLE         | EXCEL AIRWAYS LTD        | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 6             | 100                  | 1                  | 5       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 5       |
|                      | BIRMINGHAM        | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 3                  | 5       |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | A        | 18                | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 12            | 79                   | 16                 | 19      |
|                      | GATWICK           | FIRST CHOICE AIRWAYS LTD | C              | D        | 18                | 0        | 0                          | 61            | 17            | 11               | 11               | 0                 | 0                    | 18            | 60                   | 27                 | 20      |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 4             | 80                   | 20                 | 5       |
|                      | GLASGOW           | FIRST CHOICE AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 80                   | 25                 | 5       |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 9             | 50                   | 20                 | 10      |
|                      | MANCHESTER        | FIRST CHOICE AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 9             | 60                   | 22                 | 10      |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 10            | 60                   | 114                | 5       |
|                      | STANSTED          | FIRST CHOICE AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 10            | 60                   | 120                | 5       |
|                      | MANCHESTER        | FLYJET LTD               | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |
|                      | MANCHESTER        | FLYJET LTD               | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 0             | 25            | 75               | 0                | 0                 | 0                    | 35            | 50                   | 21                 | 4       |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 50                   | 22                 | 4       |
|                      | EDINBURGH         | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 4                  | 4       |
|                      | EDINBURGH         | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 4       |
|                      | GATWICK           | MONARCH AIRLINES         | C              | A        | 13                | 0        | 0                          | 69            | 8             | 15               | 0                | 8                 | 0                    | 33            | 50                   | 24                 | 14      |
|                      | GATWICK           | MONARCH AIRLINES         | C              | D        | 12                | 0        | 0                          | 58            | 17            | 17               | 0                | 8                 | 0                    | 34            | 57                   | 26                 | 14      |
|                      | LUTON             | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 19            | 0                    | 26                 | 4       |
|                      | LUTON             | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 100                  | 8                  | 4       |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | A        | 4                 | 1        | 0                          | 50            | 0             | 0                | 25               | 25                | 0                    | 86            | 64                   | 14                 | 14      |
|                      | MANCHESTER        | MONARCH AIRLINES         | C              | D        | 4                 | 1        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 39            | 43                   | 24                 | 14      |
|                      | STANSTED          | MONARCH AIRLINES         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0       |
|                      | STANSTED          | MONARCH AIRLINES         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: Z

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                     |                            |                          |           |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                        |                   |                                 |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                        |                   |                                 |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| ZAKINTHOS              | BIRMINGHAM        | MY TRAVEL AIRWAYS UK            | C                 | A           | 5                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 4         |
|                        | BIRMINGHAM        | MY TRAVEL AIRWAYS UK            | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 0                        | 4         |
|                        | GATWICK           | MY TRAVEL AIRWAYS UK            | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 67                         | 22                       | 9         |
|                        | GATWICK           | MY TRAVEL AIRWAYS UK            | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 67                         | 16                       | 9         |
|                        | MANCHESTER        | MY TRAVEL AIRWAYS UK            | C                 | A           | 16                | 1        | 0                          | 94               | 0                | 6                      | 0                      | 0                       | 0                          | 2                   | 65                         | 22                       | 17        |
|                        | MANCHESTER        | MY TRAVEL AIRWAYS UK            | C                 | D           | 17                | 0        | 0                          | 94               | 6                | 0                      | 0                      | 0                       | 0                          | 2                   | 65                         | 25                       | 17        |
|                        | NEWCASTLE         | MY TRAVEL AIRWAYS UK            | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 1                        | 4         |
|                        | NEWCASTLE         | MY TRAVEL AIRWAYS UK            | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 0                        | 4         |
|                        | BIRMINGHAM        | THOMAS COOK AIRLINES LTD        | C                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 75                         | 10                       | 4         |
|                        | BIRMINGHAM        | THOMAS COOK AIRLINES LTD        | C                 | D           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 11                  | 25                         | 20                       | 4         |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD        | C                 | A           | 20                | 0        | 0                          | 60               | 10               | 10                     | 20                     | 0                       | 0                          | 22                  | 81                         | 8                        | 21        |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD        | C                 | D           | 20                | 0        | 0                          | 50               | 5                | 25                     | 20                     | 0                       | 0                          | 32                  | 77                         | 12                       | 22        |
|                        | GLASGOW           | THOMAS COOK AIRLINES LTD        | C                 | A           | 7                 | 0        | 0                          | 57               | 29               | 14                     | 0                      | 0                       | 0                          | 12                  | 71                         | 11                       | 7         |
|                        | GLASGOW           | THOMAS COOK AIRLINES LTD        | C                 | D           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 14                  | 80                         | 7                        | 5         |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C                 | A           | 19                | 0        | 0                          | 95               | 0                | 5                      | 0                      | 0                       | 0                          | 4                   | 89                         | 10                       | 18        |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD        | C                 | D           | 20                | 0        | 0                          | 85               | 5                | 5                      | 5                      | 0                       | 0                          | 8                   | 89                         | 11                       | 18        |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD        | C                 | A           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 60                         | 9                        | 5         |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD        | C                 | D           | 4                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 16                  | 60                         | 16                       | 5         |
|                        | STANSTED          | THOMAS COOK AIRLINES LTD        | C                 | A           | 4                 | 0        | 0                          | 50               | 25               | 25                     | 0                      | 0                       | 0                          | 15                  | 80                         | 15                       | 5         |
|                        | STANSTED          | THOMAS COOK AIRLINES LTD        | C                 | D           | 4                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 14                  | 80                         | 19                       | 5         |
| <b>TOTAL ZAKINTHOS</b> |                   |                                 |                   |             | <b>487</b>        | <b>4</b> | <b>0</b>                   | <b>74</b>        | <b>8</b>         | <b>9</b>               | <b>6</b>               | <b>2</b>                | <b>1</b>                   | <b>24</b>           | <b>70</b>                  | <b>19</b>                | <b>19</b> |
| ZARAGOZA               | STANSTED          | RYANAIR                         | S                 | A           | 31                | 0        | 0                          | 77               | 16               | 6                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|                        | STANSTED          | RYANAIR                         | S                 | D           | 31                | 0        | 0                          | 68               | 23               | 10                     | 0                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |
| <b>TOTAL ZARAGOZA</b>  |                   |                                 |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>                   | <b>73</b>        | <b>19</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>0</b>                   | <b>0</b>                 | <b>0</b>  |
| ZURICH                 | EDINBURGH         | ATLANTIC AIRWAYS                | C                 | A           | 3                 | 0        | 0                          | 33               | 0                | 33                     | 33                     | 0                       | 0                          | 60                  | 0                          | 0                        | 0         |
|                        | EDINBURGH         | ATLANTIC AIRWAYS                | C                 | D           | 3                 | 0        | 0                          | 33               | 0                | 0                      | 33                     | 33                      | 0                          | 94                  | 0                          | 0                        | 0         |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | A           | 51                | 0        | 0                          | 65               | 16               | 6                      | 12                     | 2                       | 0                          | 27                  | 52                         | 26                       | 48        |
|                        | MANCHESTER        | BRITISH AIRWAYS CITIEXPRESS LTD | S                 | D           | 51                | 0        | 0                          | 84               | 4                | 4                      | 6                      | 2                       | 0                          | 15                  | 69                         | 20                       | 49        |
|                        | GATWICK           | BRITISH AIRWAYS PLC             | S                 | A           | 62                | 0        | 0                          | 61               | 19               | 13                     | 6                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0         |
|                        | GATWICK           | BRITISH AIRWAYS PLC             | S                 | D           | 62                | 0        | 0                          | 65               | 19               | 11                     | 5                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0         |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR AUGUST 2005

Origin / Destinations: Z

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | AUG 2004            |                            |                          |           |
|----------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                     |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| ZURICH               | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 173               | 0        | 1                          | 86               | 7                | 3                      | 3                      | 1                       | 1                          | 12                  | 44                         | 26                       | 170       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 173               | 0        | 0                          | 69               | 18               | 9                      | 3                      | 0                       | 0                          | 14                  | 55                         | 23                       | 170       |
|                      | LUTON             | HELVETIC AIRWAYS    | S                 | A           | 26                | 0        | 0                          | 81               | 15               | 4                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                      | LUTON             | HELVETIC AIRWAYS    | S                 | D           | 26                | 0        | 0                          | 69               | 19               | 12                     | 0                      | 0                       | 0                          | 15                  | 0                          | 0                        | 0         |
|                      | BIRMINGHAM        | SWISS AIRLINES      | S                 | A           | 84                | 0        | 1                          | 81               | 17               | 2                      | 0                      | 0                       | 0                          | 10                  | 79                         | 11                       | 84        |
|                      | BIRMINGHAM        | SWISS AIRLINES      | S                 | D           | 83                | 0        | 1                          | 59               | 35               | 6                      | 0                      | 0                       | 0                          | 16                  | 54                         | 19                       | 84        |
|                      | HEATHROW          | SWISS AIRLINES      | S                 | A           | 186               | 0        | 0                          | 73               | 19               | 8                      | 1                      | 0                       | 0                          | 10                  | 62                         | 17                       | 215       |
|                      | HEATHROW          | SWISS AIRLINES      | S                 | D           | 187               | 0        | 0                          | 70               | 19               | 10                     | 2                      | 0                       | 0                          | 12                  | 58                         | 19                       | 215       |
|                      | LONDON CITY       | SWISS AIRLINES      | S                 | A           | 145               | 1        | 4                          | 91               | 7                | 1                      | 1                      | 0                       | 0                          | 5                   | 79                         | 10                       | 105       |
|                      | LONDON CITY       | SWISS AIRLINES      | S                 | D           | 145               | 0        | 4                          | 63               | 23               | 12                     | 1                      | 0                       | 0                          | 15                  | 51                         | 22                       | 105       |
|                      | MANCHESTER        | SWISS AIRLINES      | S                 | A           | 90                | 0        | 0                          | 71               | 20               | 4                      | 3                      | 1                       | 0                          | 15                  | 61                         | 15                       | 62        |
|                      | MANCHESTER        | SWISS AIRLINES      | S                 | D           | 89                | 0        | 1                          | 61               | 19               | 16                     | 3                      | 1                       | 0                          | 22                  | 85                         | 6                        | 62        |
| <b>TOTAL ZURICH</b>  |                   |                     |                   |             | <b>1640</b>       | <b>2</b> | <b>13</b>                  | <b>73</b>        | <b>17</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>60</b>                  | <b>19</b>                | <b>19</b> |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: BIRMINGHAM (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 1824              | 14         | 0        | 75                         | 11               | 7                | 6                      | 1                      | 0                       | 19                         | 73                       | 18                         | 2026                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 8737              | 28         | 109      | 77                         | 12               | 7                | 4                      | 1                      | 0                       | 14                         | 75                       | 15                         | 7736                    |
| AIRPORT TOTAL                 | 10561             | 42         | 109      | 76                         | 12               | 7                | 4                      | 1                      | 0                       | 15                         | 74                       | 16                         | 9762                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: EDINBURGH (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 316               | 32         | 0        | 67                         | 13               | 11               | 6                      | 3                      | 0                       | 22                         | 65                       | 18                         | 392                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 9538              | 35         | 149      | 76                         | 12               | 7                | 4                      | 0                      | 0                       | 13                         | 62                       | 20                         | 8650                    |
| AIRPORT TOTAL                 | 9854              | 67         | 149      | 76                         | 12               | 7                | 4                      | 0                      | 0                       | 13                         | 62                       | 20                         | 9042                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: GATWICK (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 6109              | 69         | 0        | 61                         | 14               | 11               | 10                     | 3                      | 1                       | 35                         | 67                       | 29                         | 6474                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 18685             | 33         | 57       | 59                         | 19               | 13               | 8                      | 1                      | 0                       | 23                         | 67                       | 18                         | 17376                   |
| AIRPORT TOTAL                 | 24794             | 102        | 57       | 60                         | 18               | 12               | 9                      | 1                      | 0                       | 26                         | 67                       | 21                         | 23850                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: GLASGOW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 1186              | 18         | 0        | 78                         | 10               | 7                | 5                      | 0                      | 0                       | 13                         | 72                       | 26                         | 1299                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 7919              | 26         | 53       | 79                         | 11               | 6                | 4                      | 1                      | 0                       | 13                         | 71                       | 18                         | 7010                    |
| AIRPORT TOTAL                 | 9105              | 44         | 53       | 78                         | 11               | 6                | 4                      | 1                      | 0                       | 13                         | 71                       | 19                         | 8309                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: HEATHROW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 53                | 4          | 0        | 51                         | 30               | 19               | 0                      | 0                      | 0                       | 17                         | 41                       | 30                         | 106                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 39910             | 63         | 138      | 72                         | 14               | 9                | 4                      | 0                      | 0                       | 15                         | 57                       | 24                         | 40142                   |
| AIRPORT TOTAL                 | 39963             | 67         | 138      | 72                         | 14               | 9                | 4                      | 0                      | 0                       | 15                         | 57                       | 24                         | 40248                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: LONDON CITY (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 2                 | 7          | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| SCHEDULED FLIGHTS(ALL ROUTES) | 5063              | 19         | 54       | 84                         | 9                | 5                | 2                      | 0                      | 0                       | 9                          | 80                       | 10                         | 3984                    |
| AIRPORT TOTAL                 | 5065              | 26         | 54       | 84                         | 9                | 5                | 2                      | 0                      | 0                       | 9                          | 80                       | 10                         | 3984                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: LUTON (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 527               | 113        | 0        | 83                         | 9                | 4                | 2                      | 1                      | 1                       | 15                         | 71                       | 23                         | 728                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6094              | 46         | 9        | 73                         | 15               | 8                | 4                      | 0                      | 0                       | 13                         | 68                       | 19                         | 5201                    |
| AIRPORT TOTAL                 | 6621              | 159        | 9        | 74                         | 14               | 8                | 4                      | 0                      | 0                       | 14                         | 69                       | 20                         | 5929                    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: MANCHESTER (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 5609              | 103        | 0        | 65                         | 11               | 10               | 10                     | 2                      | 2                       | 39                         | 64                       | 39                         | 5558                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 15528             | 9          | 58       | 78                         | 11               | 6                | 4                      | 1                      | 0                       | 13                         | 73                       | 16                         | 14436                   |
| AIRPORT TOTAL                 | 21137             | 112        | 58       | 75                         | 11               | 7                | 5                      | 1                      | 1                       | 20                         | 70                       | 23                         | 19994                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: NEWCASTLE (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 1075              | 7          | 0        | 73                         | 11               | 7                | 6                      | 2                      | 1                       | 24                         | 75                       | 18                         | 1238                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 3968              | 15         | 14       | 74                         | 12               | 9                | 5                      | 0                      | 0                       | 14                         | 74                       | 14                         | 3337                    |
| AIRPORT TOTAL                 | 5043              | 22         | 14       | 74                         | 12               | 8                | 5                      | 1                      | 0                       | 16                         | 74                       | 15                         | 4575                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR AUGUST 2005

Reporting Airport: STANSTED (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | AUG 2004                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 692               | 15         | 0        | 71                         | 12               | 10               | 6                      | 2                      | 0                       | 23                         | 69                       | 25                         | 903                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 14564             | 29         | 52       | 80                         | 12               | 6                | 2                      | 0                      | 0                       | 11                         | 74                       | 13                         | 14141                   |
| AIRPORT TOTAL                 | 15256             | 44         | 52       | 79                         | 12               | 6                | 3                      | 0                      | 0                       | 11                         | 74                       | 14                         | 15044                   |